

*California Automated Consortium
Eligibility System,
C-IV Project*



**County Purchase HM-07-2017
Humboldt County - Ongoing Production Operations
Charges for Kiosk**



I. Overview:

Humboldt County ("County") executed County Purchase HM-03-2013 in May 2013 to purchase and deploy one (1) Kiosk for use in the lobby at an existing non-C-IV Managed office. HM-03-2013 only included Production Operations Charges for State Fiscal Years ("SFYs") 2013/14 through 2017/18. This County Purchase, HM-07-2017, includes additional recurring Production Operations Charges for enhanced central support for SFYs 2018/19 and SFY 19/20. These charges will begin on June 1, 2018 and end on October 31, 2019, concurrently with the end of the current C-IV agreement. Additionally, per C-IV Information Transmittal ("CIT") #0010-16, all C-IV Managed workstations require a Windows 10 upgrade; this includes all Kiosks. This County Purchase includes charges for the required upgrade to the Windows 10 operating system. The scope of this County Purchase includes the following:

- Software Charges
 - Windows 10 Enterprise Upgrade license with Software Assurance
- Production Operations Charges
 - Recurring Charges for Kiosk Enhanced Central Support

Assumptions:

- The Total Cost is an estimate and is subject to changes at the time of ordering. The final cost will be provided to the Consortium at the time of invoicing.
- The County will be responsible for all monthly recurring Production Operations Charges for enhanced central support on this order. Recurring enhanced central support will apply to each Kiosk deployed and in use. Charges will be invoiced in monthly arrears and will commence on June 1, 2018 and run through the end of the Agreement, October 31, 2019.
- Enhanced central support includes the following:
 - Service requests would be transferred directly to Level 3 support;
 - Process support would be provided to the County for any changes or updates to the process flows on the Kiosk following its deployment;
- Enhanced central support excludes any enhancements to the C-IV custom application for the Kiosk.
- The County will be responsible for monthly recurring Production Operations Charges for remote workstation maintenance. Charges will be invoiced in monthly arrears and will commence on June 1, 2018 and run through the end of the Agreement, October 31, 2019.
- This County Purchase includes one (1) Windows 10 Enterprise Upgrade license for the one (1) Kiosk currently in production. No additional Windows 10 Enterprise Upgrade software licenses for workstations are included in this purchase.



- The Consortium will retain ownership of all software licenses purchased under this County Purchase.
- Software will be invoiced and paid in full upon receipt of software.
- All Microsoft Windows 10 Enterprise Upgrade licenses are purchased with 3-year Software Assurance agreements from the date of purchase (unless noted otherwise). Once these Software Assurance agreements have expired, the County will be responsible for funding refreshes of these Software Assurance agreements,
 - Microsoft Software Assurance agreements provide key administrator features and security, as well as maintaining up-to-date versioning of the Windows 10 Enterprise product.
- The County will be responsible for monthly recurring Production Operations charges for central support for the County's C-IV-Managed workstation image that will be based on the Microsoft Windows 10 operating system.
 - The monthly recurring operations charges will apply to the one (1) Kiosk once deployed and in use. The Total Cost is based on recurring Production Operations charges commencing in June 1, 2018 and continuing through the end of the Agreement, October 31, 2019.
- Production Operations charges will be invoiced in monthly arrears to the Consortium, who will then invoice the County.
- Recurring Production Operations Charges will apply to the one (1) Kiosk deployed and in use in the following location:

Site Address	Quantity of DUKs	Quantity of Managed DUKs
929 Koster Street, Eureka CA 95501	1	1
Total	1	1

- The Kiosk currently operates in a remote location, identified as a Tier 3 Office. Tier 3 offices are granted an exception under C-IV SLA #5 – Local Repair Services and is subject to a 5-hour dispatch time requirement.
- The Kiosk on this order will be managed by C-IV, and is intended for the lobby of a single County office. Although this equipment will be managed by C-IV, all other equipment located at the site will continue to be non-managed.
- The County must approve this County Purchase and provide the corresponding approved Advanced Planning Document ("APD") by December 31, 2017. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.



II. Schedule:

The charges associated with this County Purchase will be incurred during State Fiscal Years ("SFYs") 2018/19 through 2019/20.

III. Total Cost:

Total County Purchase Charges	SFY 2018/19	SFY 2019/20	Total Charges
		(6/2019 - 10/2019)	
Administrative Charges	\$0	\$0	\$0
Hardware and Software Charges	\$250	\$0	\$250
Hardware Charges	\$0	\$0	\$0
Hardware Maintenance and Support Charges	\$0	\$0	\$0
Software Charges	\$250	\$0	\$250
Software Maintenance and Support Charges	\$0	\$0	\$0
Production Operations Charges	\$5,340	\$2,269	\$7,609
One Time Charges	\$0	\$0	\$0
Recurring Charges	\$5,340	\$2,269	\$7,609
Total Charges	\$5,590	\$2,269	\$7,859

IV. References:

This purchase will be tracked in the C-IV Procurement Database.




COUNTY PURCHASE APPROVAL

Subject: County Purchase - HM-07-2017


The subject document is accepted as allowing Accenture LLP to proceed with the subject County Purchase.

Humboldt County

By: 
Printed Name: Paul Sheppard
Title: Asst Dir of DHS
Date: 10/18/17

Notice Address:
929 Koster Street
Eureka, CA 95501

California Automated Consortium Eligibility System

By: 
Printed Name: Thomas J. Hartman
Title: Project Director
Date: 10/24/17

Notice Address:
California Automated Consortium Eligibility System
Attention: C-IV Project Director
11290 Pyrites Way, Suite 150
Rancho Cordova, CA 95670-4481