

*California Automated Consortium  
Eligibility System  
C-IV Project*



**County Purchase RV-07-2017  
Riverside County - Additional Network Support**



## I. Overview:

Riverside County ("County") is deploying the Windows 10 operating system on C-IV workstations at a site on Market Street. The County has requested one (1) Contractor resource to assist the County troubleshoot issues related to C-IV applications during deployment of the Windows 10 operating system. As this request exceeds the scope of the Agreement, Administrative Charges are required. The scope of this County Purchase includes the following:

- Administrative Charges

### Assumptions:

- The Total Cost is an estimate and is subject to changes at the time of ordering. The final cost will be provided to the Consortium at the time of invoicing.
- This County Purchase includes Administrative Charges for up to four (4) business days for one (1) on-site C-IV Network Operator to assist the County with its resolution of issues related to users' connection to County applications. Contractor staff will work up to a maximum of eight (8) hours per business day.
- The C-IV Network Operator will be available to provide support on the following dates: October 13, 2017, October 20, 2017, October 27, 2017, and October 30, 2017. If the County requires additional support dates other than those listed above, a revision to this County Purchase will be required.
  - The County will inform Contractor staff with at least fourteen (14) days' notice if additional support dates are required, to allow sufficient lead-time for County Purchase documentation to be approved and for Contractor to schedule staff.
- Although the Total Cost is based on four (4) business days of assistance for the dates listed above, the County will be invoiced for only the actual number of days worked.
- The County must approve this County Purchase by October 12, 2017. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.



**II. Schedule:**

The costs associated with this County Purchase will be incurred during State Fiscal Year ("SFY") 2017/18.

**III. Total Cost:**

Total County Purchase Charges	SFY 2015/16	Total Cost
<b>Administrative Charges</b>	\$5,600	\$5,600
<b>Hardware and Software Charges</b>	\$0	\$0
Hardware Charges	\$0	\$0
Hardware Maintenance and Support Charges	\$0	\$0
Software Charges	\$0	\$0
Software Maintenance and Support Charges	\$0	\$0
<b>Production Operations Charges</b>	\$0	\$0
One Time Charges	\$0	\$0
Recurring Charges	\$0	\$0
<b>Total Charges</b>	\$5,600	\$5,600

**IV. References:**

This purchase is tracked in the Procurement Database and via CA Unicenter Change Order CO6379-2017.



COUNTY PURCHASE APPROVAL

**Subject:** County Purchase - RV-07-2017

The subject document is accepted as allowing Accenture LLP to proceed with the subject County Purchase.

**Riverside County**

By: Susan von Zabern  
Printed Name: Susan von Zabern  
Title: Director  
Date: 10-12-17

Notice Address:  
4060 County Circle Drive  
Riverside, CA 92503

**California Automated Consortium Eligibility System**

By: Thomas Hartman  
Printed Name: Thomas Hartman  
Title: C-IV Project Director  
Date: 10/17/17

Notice Address:  
California Automated Consortium Eligibility System (Consortium)  
Attention: C-IV Project Director  
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Rancho Cordova, CA 95670-4481