



DATE	MAY 2, 2019
TIME	1:30 PM
LOCATION	Sutter Conference Room
SUBJECT	Change Control Board Meeting
INVITEES	CCB.Meeting.Attendees

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.03	CIV-103375		Update Instructor Led Trainings (ILTs) for 19.03.29 Code - May Training Release	Training	60	C-IV M&O	No	19.05.13
19.03	CIV-103788	CA-207730	Suppress MEDS Alerts 9074/9576	Batch/Interfaces	10	C-IV M&O	Production Deployment	19.04.18
19.07	CIV-10698		Update Lobby Management - Lobby Monitors Job Aid	Training	5	LRS M&O	No	
19.07	CIV-101764	CA-203971	Update Medi-Cal EDBC to process Applications or Renewals with no potential MAGI Eligibility	CalHEERS	404	C-IV M&O	No	
19.07	CIV-102520	CA-48709	Treatment of FC payment in CF Budget, Overlapping CW/CF Applications and new monthly batch for CF associated FC/KG/AAP child	Eligibility	600	C-IV M&O	Start Build	
19.07	CIV-102555	CA-205294	ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-03: EICT Updates for End SSI Cash-Out	Batch/Interfaces	2301	Premise	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CIV-102745		Update the Lobby Management - Reception Log and Message Center Job Aid	Training	5	C-IV M&O	No	
19.07	CIV-102760	CA-205631	Treatment of FC payment in CF Budget - Batch EDBC	Eligibility	80	C-IV M&O	Start Build	19.07.25
19.07	CIV-102937	CA-206033	ACWDL 18-13E - Errata for 2018/2019 Family Member Base Allocation (FMBA) Amount	CalHEERS	48	C-IV M&O	No	
19.07	CIV-103740	CA-201270	Update Recovery Account Status Reason to 'Do not collect'	Fiscal	65	C-IV M&O	No	
19.07	CIV-103768	CA-103786	Update Mendocino, Monterey and Tuolumne Issuance Thresholds	Fiscal	15	C-IV M&O	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.05	CIV-101471	CA-203103	ACL 18-90; ACL 18-91; ACL 18-92: End SSI Cash-Out	Eligibility	10936	Premise	Start Build	
19.07	CIV-101733		Move Voice Prints between Counties	Contact Center	365	County Purchase	No	19.07.XX

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.03	CA-207730	CIV-103788	Suppress MEDS Alerts 9074/9576	Batch/Interfaces	10	LRS M&E	Production Deployment	19.04.19
19.05	CA-50980		Add a new Web Service to automatically identify the telephone caller to an existing case.	Contact Center	350	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CA-48709	CIV-102520	Treatment of FC payment in CF Budget, Overlapping CW/CF Applications and new monthly batch for CF associated FC/KG/AAP child	Eligibility	945	LRS M&E	Start Build	
19.07	CA-49402		< ITGC > ACL 13-61 - YourBenefitsNow YBN and LEADER Replacement Systems LRS electronic notification add journal entries and DV logic update.	Online	627	LRS M&E	Start Build	
19.07	CA-56801	Tracker-50510	DDCR 3041: Update Requested Medi-Cal Types for Child Welfare Programs	CalHEERS	389	LRS M&E	Start Build	
19.07	CA-200886	CIV-12165	Update validation on Service Arrangement Detail page	Fiscal	143	LRS M&E	Start Build	
19.07	CA-201270	CIV-103740	Update Recovery Account Status Reason to 'Do not collect'	Fiscal	54	LRS M&E	Start Build	
19.07	CA-203971	CIV-101764	Update Medi-Cal EDBC to process Applications or Renewals with no potential MAGI Eligibility	CalHEERS	475	LRS M&E	No	
19.07	CA-204065	CIV-100825; CCM-1470	DDCR 4053: Lobby Monitoring - Create Customer Receipt for Reception Log Visits	Online	847	LRS M&E	Start Build	
19.07	CA-205294	CIV-102555	ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-03: EICT Updates for End SSI Cash-Out	Batch/Interfaces	2490	Premise	Start Build	
19.07	CA-205631	CIV-102760	Treatment of FC payment in CF Budget - Batch EDBC	Eligibility	75	LRS M&E	Start Build	19.07.25
19.07	CA-206033	CIV-102937	ACWDL 18-13E - Errata for 2018/2019 Family Member Base Allocation (FMBA) Amount	CalHEERS	56	LRS M&E	No	
19.07	CA-206153		LA County only :Update the Auditor Controller outbound VCC1 and VCM1 logic	Fiscal	69	LRS M&E	Start Build	
19.07	CA-206996		Extension of Worker ID from 30 to 90 days for Medi-Cal cases with a discontinued status/YBN Medical renewal link to display for 90 days after due month, following a discontinuance.	Batch/Interfaces	67	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.09	CA-203039		YourBenefitsNow (YBN): Update SAR7 Threshold Language Questions to match form in LRS	Online	178	LRS M&E	No	
19.11	CA-56680		SB 1341 All County Solution Phase 1 - Separate MSP NOAs	Client Correspondence	846	Premise	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.03	CA-201379		Strategic Plan - Align active programs with the same primary applicant within the same district under a single Eligibility Worker	Online	141	LRS M&E	No	19.04.06
19.05	CA-203103	CIV-101471	ACL 18-90; ACL 18-91; ACL 18-92: End SSI Cash-Out	Eligibility	13401	Premise	Start Build	
19.05	CA-205251		WBT cosmetic updates - GAIN 05	Training	120	LRS M&E	No	

The next CCB Meeting scheduled for **5/16/2019**.

3. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
19.05	5/20/2019	5/19/2019	Due to Memorial Day 5/27/2019	3/29/2019	4/26/2019	5/3/2019	5/15/2019
19.06	6/24/2019	6/23/2019	CalHEERS Release	4/5/2019	5/24/2019	6/7/2019	6/19/2019
19.07	7/22/2019	7/21/2019		5/24/2019	6/28/2019	7/5/2019	7/17/2019
19.09	9/23/2019	9/22/2019		7/26/2019	8/30/2019	9/6/2019	9/18/2019
19.11	11/25/2019	11/24/2019	Due to Thanksgiving 11/28/2019	9/27/2019	11/1/2019	11/8/2019	11/20/2019

20.01	1/27/2020	1/26/2020	MLK 1/20	11/29/2019	1/3/2020	1/10/2020	1/22/2020
20.02	2/10/2020	2/9/2020	CalHEERS Release	10/18/2019	12/13/2019	12/20/2019	2/5/2020
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/8/2020	6/7/2020	CalHEERS Release	2/28/2020	4/3/2020	4/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving on 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

[CIV-103375] Update Instructor Led Trainings (ILTs) for 19.03.29 Code - May Training Release

Team Responsible:	Training	Assignee:	Joyce Oshiro	SPG Status:	Approved
Fix Version/s:	[19.03]	Designer Contact:	Jamala Rule	Change Type (SCR):	Enhancement
Minor Version:	19.05.13	Expedite Changes:	No	Estimate:	60
Reporter:	Joyce Oshiro	Regulation Reference:	ACL 18-90	Created:	02/01/2019 09:19 AM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Data, ILT]	Funding Source:	C-IV M&O
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 04/08/2019 - Approve

Expedite Approval:

Current Design: The ILTs for training are current to 19.01 code.

Request: ILTs need to be updated to include information for SCRs released to production through minor release 19.03.29.

Recommendation:

- 1) Update impacted ILTs for the following 19.02 SCRs:
 - a) SCR CIV-100608 - CF, CW, and MC
- 2) Update impacted ILTs for the following 19.03 SCRs:
 - a) SCR CIV-100195 - CF, CW, and MC
 - b) SCR CIV-100253 - CF and CW
 - c) SCR CIV-102860 - MC

Outreach Description:

Migration Impact Description: Updates to the existing C-IV Web Based Training (WBTs) and Instructor Led Training (ILTs) materials for CalACES are currently not in scope for migration

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact Estimate: **60**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	60



[CIV-103788] Suppress MEDS Alerts 9074/9576

- Resolved: 04/17/2019 10:13 AM

Team Responsible:	Batch/Interfaces	Assignee:	Chris Carandang	SPG Status:	Approved
Fix Version/s:	[19.03]	Designer Contact:	Michael Barillas	Change Type (SCR):	Data Change
Minor Version:	19.04.18	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Michael Barillas	Regulation Reference:		Created:	04/03/2019 10:04 AM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:		Other Agency Cross Reference:	CA-207730

Non-Committee Review: Approved by Karen Rapponotti for Production Deployment 4/11/2019

Expedite Approval: Approved by Karen Rapponotti for Expedite Approval 4/11/19

Current Design: Currently CIV is displaying thousands of 9074/9576 MEDS Alerts that do not require a worker to take action.

Request: Update the MEDS Alert Page to not display MEDS Alerts 9074 and 9576. These thousands of MEDS Alerts 9074/9576 are all informative and do not require a worker to take action. Alerts are caused by the citizenship indicator. These Alerts will be temporarily suppressed until MEDS Recon process catches up to the MEDS system for citizenship value and the future SCR CA-207588 cleans up the data and re-displays those MEDS alerts.

Recommendation: Update MEDS Alerts 9074/9576 to not be displayed on the MEDS alert page.

Outreach Description: Joint design has been approved through the MEDS Committee. LRS will implement this change with SCR CA-207730 in the 19.03 release.

Migration Impact Analysis: Update MEDS Alerts 9074/9576 to not be displayed on the MEDS alert page.

Alternative Procedure Description: Update MEDS Alerts 9074/9576 to not be displayed on the MEDS alert page.

Operational Impact:
Estimate: **10**

Automated Test :	0	Batch/Interfaces :	5	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-10698] Update Lobby Management - Lobby Monitors Job Aid

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	12/29/2017 02:26 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	LRS M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 04/03/2019 Approve

Expedite Approval: Current Design:

The Lobby Management - Lobby Monitors job aid available in Online Help does not include tips on pronunciations of certain words on the Customer Facing Dashboard.

Request: Update the Lobby Management - Lobby Monitors job aid to include audio information that could be helpful to counties that may improve pronunciations of certain words on the Customer Facing Dashboard.

Recommendation: Update the Lobby Management - Lobby Monitors to include tips for improving Customer Facing dashboard pronunciation such as:

- a) Using a comma or full stop will cause a small pause and sometimes change the emphasis of the prior word
- b) Changing the order of words can subtly affect the pronunciation
- c) Using quotes around words can change their pronunciation
- d) Putting words together like TinCan will improve the pronunciation
- e) Putting words together with a hyphen can improve the pronunciation
- f) Letters on their own are spoken well as in X A P I whereas letters listed without spaces are pronounced as a word. Example: API will be pronounced as 'appy'

Note: These are tips for the Google Chrome Voices, tricks may perform differently on Apple Voices, however tests have shown the above perform consistently well on the cross platform ResponsiveVoices.

Outreach Description: Job aid update

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: None

Alternative Procedure Description: None

Operational Impact: Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5



[CIV-101764] Update Medi-Cal EDBC to process Applications or Renewals with no potential MAGI Eligibility

Team Responsible:	CalHEERS	Assignee:	Michael Wu	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Michael Wu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	404
Reporter:	Maureen Votta	Regulation Reference:	ACWDL 18-16	Created:	07/17/2018 04:32 PM
Status:	Pending Approval	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	04/03/2019	Other Agency Cross Reference:	CA-203971

Non-Committee

Review:

Expedite Approval:

Current Design:

County Eligibility Workers (CEWs) run the CalHEERS Business Rules Engine (BRE) for all applications, renewals, and reported change of circumstances in order to receive a MAGI Medi-Cal determination. This includes applicants or beneficiaries who have eligibility in a Mega Mandatory group. Mega Mandatory groups include the mandatory programs required by federal law and categorical programs that automatically include Medi-Cal eligibility as part of the determination, such as Foster Care, Pickle, or Supplemental Security Income/State Supplementary Payment.

The Department of Health Care Services (DHCS) previously instructed in ACWDL 17-03 that if an applicant or beneficiary has eligibility in a Mega Mandatory group, and the BRE returns a MAGI Medi-Cal eligibility result, counties must not accept the MAGI Medi-Cal result for that applicant or beneficiary as the basis for eligibility and must retain or establish eligibility under the Mega Mandatory aid code. In many instances, this action requires a manual workaround in the Statewide Automated Welfare System (SAWS).

Similarly, current DHCS policy requires CEWs to run the BRE for individuals who are aged and do not meet MAGI Medi-Cal eligibility requirements, before completing the Non-MAGI eligibility determination.

Request:

The current process of determining eligibility for Mega Mandatory and aged individuals presents challenges for the CEW and the applicant/beneficiary. In some circumstances, the CEW cannot grant Mega Mandatory eligibility or proceed with a Non-MAGI Medi-Cal determination without running the BRE; and in order to run the BRE, the CEW must obtain required tax household information that is unnecessary for aged or Mega Mandatory individuals.

ACWDL 18-16 outlines changes in policy as it pertains to not running the CalHEERS BRE under certain circumstances for Mega Mandatory and aged individuals, and should eliminate the manual workload for CEWs.

Per ACWDL, the following cases do not require running eligibility in the CalHEERS BRE:

1. Mega Mandatory or entire household is eligible for California Work Opportunities and Responsibilities to Kids (CalWORKs) or Refugee Cash Assistance (RCA)
2. Entire household is potentially Non-MAGI Medi-Cal eligible, with no MAGI Medi-Cal eligibility, due to being aged, blind or disabled and receiving Medicare, and there is no dependent child or pregnant person(s) in the household.

Recommendation:

1. Update the CalACES system to allow CEWs to indicate individuals on the case that do not require a CalHEERS BRE run.

Add the following new Medi-Cal Requested Type (CT319) to the system:
"No Potential MAGI"

2. Add the following validation to the CalACES system:

a. Add the following validation to the "MAGI Determination List" page to prevent CalHEERS BRE calls while an individual is "No Potential MAGI":

Validation Message: "A MAGI Determination is not required based on the Requested Medi-Cal Type. Process EDBC without requesting a MAGI Determination."

Validation Trigger: "Request MAGI" button is clicked.

Validation Condition: When all of the following are true:

i) At least one active or pending individual on the program with "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

b. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to enforce "No Potential MAGI" requested Medi-Cal type is used for entire household:

Validation Message: "The Requested Medi-Cal type of "No Potential MAGI" must apply to all or none of the household members."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When all of the following are true:

i) there is an active or pending individual on the Medi-Cal program with "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

ii) there is an active or pending individual on the Medi-Cal program with a requested Medi-Cal type other than "No Potential MAGI" for the Benefit Month.

c. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to prevent misuse of "No Potential MAGI" requested Medi-Cal type.

Validation Message: "The Requested Medi-Cal type of "No Potential MAGI" cannot be applied to individuals with children, pregnant people, or blind/disabled people without Medicare."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When at least one of the following are true:

i) there is an active or pending individual on the Medi-Cal program that has a child for the Benefit Month.

A person is a child when all of the following are true:

-a person who is age 18 or younger for at least one day of the benefit month

ii) there is an active or pending individual on the Medi-Cal program that has a pregnant record for the Benefit Month.

A person is pregnant when all of the following are true:

-a pregnancy record exists for the individual with all of the following are true:

*Reported Month is on or before the benefit month

*Pregnancy end month is on or after benefit month

Note: Pregnancy end month is the Termination Month and if Termination Month does not exist, it is Delivery Month

iii) there is an active or pending individual on the Medi-Cal program that is Disabled/Blind without Medicare record for the Benefit Month.

A person is disabled when one of the following are true:

- A person with a Medical Condition with all of the following true:

*Medical Condition Category: Active

*Verified

*Medical Condition Type: SP-DDSD Disabled, SSA Disabled

*The record exists for at least one day of the benefit month

A person is blind when all of the following are true:

- A person with Medical Condition record with all of the following true:

*Medical Condition Category: Active

*Verified

*One of the following Medical Condition Type: SSA Blind, SSI Blind, SP-DDSD Blind

*The record exists for at least one day of the benefit month

d. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to prevent conflicting information:

Validation Message: "The individual with Requested Medi-Cal type of "No Potential MAGI" must be also have a Customer Option record of Full Medi-Cal Hierarchy answered 'Yes'."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When there is at least one active or pending individual on the Medi-Cal program with all of the following are true:

i) has "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

ii) Does not have a Customer Option of Full Medi-Cal Hierarchy answered 'Yes' for the Benefit Month.

e. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to prevent incorrect usage of "No Potential MAGI" requested Medi-Cal type.

Validation Message: "The Requested Medi-Cal type of "No Potential MAGI" cannot be used on individuals in the middle of CalHEERS MAGI process."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When there is at least one active or pending individual on the Medi-Cal program with all of the following are true:

i) has "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

ii) has a "Pending Eligible", "Eligible", or "Conditional Eligible" status on the latest valid Determination Eligibility Response for the Benefit Month.

3. Add the following Batch MAGI Skip Reason:

Skip Reason: "MAGI Determination has been skipped for No Potential MAGI"

Skip Condition: See Recommendation 2a

4. Add the following Batch EDBC Skip Reasons:

a. Skip Reason: "Not all Applicants have No Potential MAGI"

Skip Condition: See Recommendation 2b

b. Skip Reason: "Children or Pregnant persons have No Potential MAGI request type"

Skip Condition: See Recommendation 2c

c. Skip Reason: "No Potential MAGI individual does not have Customer Option Full Medi-Cal Hierarchy answered Yes"

Skip Condition: See Recommendation 2d

d. Skip Reason: "No Potential MAGI individual has MAGI in process"

Skip Condition: See Recommendation 2e

5. Update Run EDBC page and Negative Action page to skip the existing validations related to MAGI determination when all of the following are true:

a) at least one individual in the program have "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

6. Update Batch EDBC Skip logic to ignore the following existing skip reasons when at least one individual in the program have "No Potential MAGI" requested Medi-Cal type for the Benefit Month:

a) "Magi Determination Not Received" (CT707_MN)

b) "Not all eligible people on the determination have an open Medi-Cal App." (CT707_DR)

c) "MAGI Determination contains Eligible Person without an Aid Code" (CT707_NC)

d) "All Individual's Magi Determinations are Pending" (CT707_MP)

e) "Not all Applicants are in determination" (CT707_MA)

f) "No Applicant Exists" (CT707_NA)

g) "MAGI Determination is Obsolete" (CT707_DO) - C-IV Only

h) "Applicants have 4M not requesting Former Foster Youth." (CT707_M4) - C-IV Only

7. Update Medi-Cal EDBC MAGI budget to not include individuals with "No Potential MAGI" requested Medi-Cal type.

Note: If there are no individuals in the MAGI budget, the EDBC results will not contains a MAGI budget.

8. Update Medi-Cal EDBC logic to suppress CalHEERS Disposition when all of the following are true:

a) at least one individual in the EDBC results have "No Potential MAGI" requested Medi-Cal type for the benefit month.

9. Create new regression test scripts to cover the following scenarios:

a. Attempt to request a MAGI Determination where the following situation exists for the benefit month, and verify that the appropriate validation message displays:

i) Individual with a Requested Medi-Cal Type of "No Potential MAGI"

b. Attempt to run Medi-Cal EDBC where each of the following situations exist for the benefit month, and verify that the appropriate validation message displays:

i) At least one, but not all applicants have a Requested Medi-Cal Type of "No Potential MAGI"

- ii) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", and a child in the home
- iii) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", and is pregnant
- iv) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", is disabled/blind, with no Medicare record
- v) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", with no Customer Option record of Full Medi-Cal Hierarchy answered "Yes"
- vi) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", and a "Pending Eligible" status on the latest valid MAGI Determination Eligibility Response for the same month
- c. Attempt to run Medi-Cal Negative Action EDBC where each of the situations from the previous recommendation (b) exist for the benefit month, and verify that the appropriate validation message displays.
- d. Run Medi-Cal EDBC for a benefit month where all of the following are true, and verify that no validation message displays:
 - i) All applicants have a Requested Medi-Cal Type of "No Potential MAGI"
 - ii) At least one applicant is disabled/blind
 - iii) All disabled/blind persons have associated Medicare records
 - iv) No applicants are pregnant or have dependent children
- e. Run Medi-Cal Negative Action EDBC for a benefit month where all of the conditions from the previous recommendation (d) are true, and verify that no validation message displays.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Medi-Cal/CMSF Committee. LRS will implement this change with SCR CA-203971 in the 19.07 release.

Migration Impact

Analysis:

Alternative

Procedure

Current processing and training to elect Non-Magi when MAGI results are received for a Mega Mandatory individual

Description:

Operational Impact:

Estimate: 404

Automated Test :	40	Batch/Interfaces :	0	CalHEERS :	234
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	130
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-102520] Treatment of FC payment in CF Budget, Overlapping CW/CF Applications and new monthly batch for CF associated FC/KG/AAP child

Team Responsible:	Eligibility	Assignee:	Jagadeesh Dasu	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	600
Reporter:	Binh Tran	Regulation Reference:		Created:	10/18/2018 12:09 PM
Status:	Approved	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	04/10/2019	Other Agency Cross Reference:	CA-48709

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 04/15/2019

Current Design:

- The FC benefit amount that online or batch EDBC use in the CF budget is the amount of the FC EDBC for the same benefit month instead of the benefit payment issued in that month, which would come from the previous month's EDBC. This is because FC is issued retrospectively, and CF is issued prospectively.
- If a CW household with a former FC child applies for CW for the child after the child moves out of the FC placement but within the same month, the CW program is denied for that month. The CW household must reapply for the child in the following month to receive CW benefits.
- In CalACES, there is no automated batch EDBC trigger for associated CF/SNB cases when there is an EDBC run and authorized on corresponding FC/KG/AAP programs. This is currently being handled by a manual execution of stored procedure before the monthly batch ten-day cutoff date.

Request:

- Use the actual FC benefit payment issued in that month in the CF budget when evaluating CF benefits.
- Approve CW household with a former FC child if the CW person application date is after the FC Placement End Date and count the CW grant for the month in the CF benefit calculation instead of counting the FC grant.
- To reflect the latest corresponding FC, KG or AAP benefits in CF/SNB (Supplemental Nutritional Benefit) programs, A new monthly batch job is needed to identify active CF program that were associated with FC/KG/AAP cases for which EDBC was triggered and authorized.

Recommendation:

- Modify CF grant calculation to include the FC payment amount issued during the CF benefit month.
- Modify CW eligibility to approve or deny based on FC Placement End Date.

Please refer to the design doc in the CalACES share point / attached here-in.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CalWORKs/CalFresh Committee. LRS will implement this change with SCR CA-48709 in the 19.07 release.

Migration Impact

Analysis:

Alternative

Manual/Override EDBC

Procedure

Description:

Operational Impact:

Estimate: **600**

Automated Test :	25	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	445	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	130
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-102555] ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-03: EICT Updates for End SSI Cash-Out

Team Responsible:	Batch/Interfaces	Assignee:	Sowmya Coppisetty	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	2301
Reporter:	Dana K. Petersen	Regulation Reference:	ACL 18-90, ACL 18-91, ACL18-92, ACL 19-03	Created:	10/24/2018 10:39 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Paul Robertson	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-109
Committee:	[ICT]	Approved by Committee:	04/04/2019	Other Agency Cross Reference:	CA-205294

Non-Committee Review: Expedited Build Approval - Karen Rapponottio/Laura Chavez: 4/4/2019

Expedite Approval: Approved by Laura Chavez on 04/03/2019

Current Design: SSI/SSP recipients are marked as "Unaided Person (UP)" in the system and excluded from income and resource calculations.

The EICT Interface does not include information necessary for ongoing determination or maintenance of Supplemental Nutrition Benefit Program (SNB) or Transitional Nutrition Benefit Program (TNB) members.

Request: A change in federal policy to allow California to equitably end the Supplemental Nutrition Assistance Program (SNAP) cash-out policy, administered through the Supplemental Security Income (SSI) and the State Supplementary Payment (SSP) programs. This change would be implemented in a way that would maximize benefits to, and participation among, newly eligible individuals and mitigate or eliminate harm to low-income families and the approximately 60,000 medically needy children who could be made ineligible for certain benefits under a program without the cash-out policy.

Recommendation:

Batch Enhancements:

1. Add new data elements to the inbound and outbound data file to support ongoing determination or maintenance of SNB and TNB programs such as
 - i. indicator for SSI/SSP recipients
 - ii. Effective date for the nutritional benefit program
 - iii. Nutritional Benefit Household Size
 - iv. Number of Previously Excluded SSI/SSP recipients
 - v. New program code for TNB program
 - vi. Previous CalFresh Allotment Amount

Correspondence Changes-

1. Four new forms listed below will be introduced as part of this SCR
 - i. SNB 7
 - ii. SNB 8
 - iii. TNB 7
 - iv. TNB 8
2. Update existing form CF 215 to include SNB and TNB programs.

Online Enhancements:

1. Update the Send ICT functionality on the ICT Summary page to include the Nutrition Benefit program when the program is Active on the system date and the program is Active to High Date.
2. Update the Programs drop down on the Incoming ICT Search page to include 'Nutrition Benefit' as an option. This option will be directly below the 'Medi-Cal' option.
3. Update the ICT Detail page to display the Nutrition Benefit program information.
4. Update the Save functionality on the Case Member List to create the Nutrition Benefit program if it is one of the Active programs being transferred.
5. Update the Program Reapplication List page to include the Nutrition Benefit program.
6. Update the CalFresh SSI/SSP Reversal Detail page to include the Prior CalFresh Benefit Amount.

Eligibility Enhancements:

Update the EDBC logic to set the Prior CalFresh Benefit Amount on the CalFresh SSI/SSP Reversal Detail record.

Data Change:

Add the Prior CalFresh Benefit Amount to the CalFresh SSI/SSP Reversal Detail record for the Nutrition Benefit programs that were made Active in the county.

**Outreach
Description:**

A case list will be provided that has all cases with a Nutrition Benefit program where the CalFresh SSI/SSP Reversal Detail record is missing the Prior CalFresh Benefit Amount.

Job aid updates will be done with SCR CIV-103684.

**Migration Impact
Description:**

Joint design has been approved through the ICT Committee. LRS will implement this change with SCR CA-205294 in the 19.07 release.

**Migration Impact
Analysis:**

**Alternative
Procedure**

Description:

Please follow the county's manual ICT process for transmitting NB programs.

Operational Impact:

Estimate:

2301

Automated Test :	71	Batch/Interfaces :	580	CalHEERS :	0
Client Correspondence :	460	DBA :	0	Design :	285
Eligibility :	75	Fiscal :	0	Imaging :	5
IVR/CC :	0	Online :	310	Performance :	0
Reports :	0	Security :	0	System Test Support :	340
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-102745] Update the Lobby Management – Reception Log and Message Center Job Aid

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Jill I. Smith	Regulation Reference:		Created:	11/15/2018 09:48 AM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Jill I. Smith	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 04/03/2019 - Approve

Expedite Approval:

Current Design:

The Lobby Management – Reception Log and Message Center job aid is in Online Help. SCR CIV-103211 updated the lobby monitor to look at the Customer's language in the Individual Demographics Detail or the Reception Log Detail page.

SCR CIV-1474 also made changes to the lobby monitor functionality.

Request:

The Lobby Management – Reception Log and Message Center job aid needs to be updated for changes in SCR CIV-103211 and CIV-1474

Recommendation:

Update the Lobby Management – Reception Log and Message Center job aid for SCR CIV-103211 and CIV-1474.

Outreach Description:

Job aid update

Migration Impact Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description:

None

Operational Impact:

Estimate:

5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5

[CIV-102760] Treatment of FC payment in CF Budget - Batch EDBC

Team Responsible:	Eligibility	Assignee:	Jagadeesh Dasu	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Enhancement
Minor Version:	19.07.25	Expedite Changes:	Start Build	Estimate:	80
Reporter:	Srinivasa Meenavalli	Regulation Reference:		Created:	11/16/2018 11:15 AM
Status:	Approved	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	04/10/2019	Other Agency Cross Reference:	CA-205631

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 04/15/2019

Current Design:

- The FC benefit amount that online or batch EDBC use in the CF budget is the amount of the FC EDBC for the same benefit month instead of the benefit payment issued in that month, which would come from the previous month's EDBC. This is because FC is issued retrospectively, and CF is issued prospectively.
- If a CW household with a former FC child applies for CW for the child after the child moves out of the FC placement but within the same month, the CW program is denied for that month. The CW household must reapply for the child in the following month to receive CW benefits.
- In CalACES, there is no automated batch EDBC trigger for associated CF/SNB cases when there is an EDBC run and authorized on corresponding FC/KG/AAP programs. This is currently being handled by a manual execution of stored procedure before the monthly batch ten-day cutoff date.

Request:

- Use the actual FC benefit payment issued in that month in the CF budget when evaluating CF benefits.
- Approve CW household with a former FC child if the CW person application date is after the FC Placement End Date and count the CW grant for the month in the CF benefit calculation instead of counting the FC grant.
- To reflect the latest corresponding FC, KG or AAP benefits in CF/SNB (Supplemental Nutritional Benefit) programs, A new monthly batch job is needed to identify active CF program that were associated with FC/KG/AAP cases for which EDBC was triggered and authorized.

Recommendation:

Assumptions

- 1) This SCR includes details required for the one-time batch EDBC runs in C-IV and CalACES both systems.
- 2) The main SCR's related to the EDBC changes are handled in the SCR's CA-48709/CIV-102520 - Treatment of FC payment in CF Budget, Overlapping CW/CF Applications and new monthly batch for CF associated FC/KG/AAP child.
- 3) Existing batch logic in both systems skips programs with an overridden EDBC, Manual EDBC, a pending program, or a pending person.

Recommendations:

- 1) Batch EDBC will be triggered for the benefit month of September 2019 (the Come-up month) for the affected population.
 - a) The affected population is all Active CalFresh (CF) programs that are having a CalFresh participant in common with FC program in both the systems.
 - b) Batch EDBC records will have a run type code of 'Single Program'.
 - c) Batch EDBC will not run on the active CalFresh (CF) programs if SAR7 is Generated, Sent, Received or Incomplete.
 - d) Programs will not be run through batch EDBC if the benefit month is past the latest RE due date.
- 2) In CalACES, batch EDBC will insert the below Journal entry for associated CF programs and C-IV will not specify any journal entry.

Short Description: Batch EDBC ran for [month, year]
Long Description: Batch EDBC ran for [month, year]. Batch EDBC processed for the <Program Name> program for following reasons: FC payment in CF Budget

- 3) After the onetime batch run is completed in production, case listing with the below details will be posted at the location:

- 4) After the batch EDBC run completes, generate the following lists for both systems with the standard columns (see below) and any additional columns specified by listing:
- a) Cases discontinued by the batch EDBC process. Results will include: Discontinuance Reason.
County Action: These are likely the result of household changes or ongoing data collection which was not yet processed through EDBC by the user. Since the purpose of this Batch EDBC process was not to close households, review these cases to verify the closure was accurate.
 - b) Cases which resulted in a read-only EDBC. Results will include: Read Only Reason.
County Action: Since Batch EDBC could not automatically apply the intended change to these cases, users may process EDBC to apply intended changes, if applicable.
 - c) Cases where batch EDBC process closed a person.
County Action: These are likely the result of household changes or ongoing data collection which was not yet processed through EDBC by the user. Since the purpose of this Batch EDBC process was not to close persons, review these cases to verify the closure was accurate.
 - d) Cases skipped in the EDBC batch run. Results will include the skip reason: Override, Manual EDBC etc.
County Action: Since Batch EDBC could not automatically apply the intended change to these cases, users may process EDBC to apply intended changes, if applicable.
 - e) Standard List Columns to display on the listings:
 - 1) Case Name
 - 2) Case Number
 - 3) County
 - 4) Unit
 - 5) Unit Name
 - 6) Office Name
 - 7) Worker ID
- 5) Batch Operations:
- a) Run the DCR to insert records into sys_transact that are active and impacted cases for the come-up month.
 - b) Run batch EDBC for the case population in a)

Outreach

Description:

Lists of affected cases will be posted to the Web Portal after batch EDBC processing is complete.

Migration Impact

Description:

Joint design has been approved through the CalWORKs/CalFresh Committee. LRS will implement this change with SCR CA-205631 in the 19.07 release.

Migration Impact

Analysis:

Alternative

Manual/Override EDBC

Procedure

Description:

Operational Impact:

Estimate: 80

Automated Test :	0	Batch/Interfaces :	10	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	50	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	20
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-102937] ACWDL 18-13E - Errata for 2018/2019 Family Member Base Allocation (FMBA) Amount

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	48
Reporter:	Maureen Votta	Regulation Reference:	ACWDL 18-13E: Errata 2018/2019 Family Member Base Allocation Amount	Created:	12/11/2018 07:21 AM
Status:	Pending Approval	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	04/03/2019	Other Agency Cross Reference:	CA-206033

Non-Committee

Review:

Expedite Approval: Current Design:

According to ACWDL 18-13, effective July 1, 2018 through June 30, 2019, currently, C-IV maintains the limit for Family Member Base Allocation (FMBA) amount at \$2,057.50.

This change was implemented with CIV-100481 in 18.11 Release.

Request:

The purpose of ACWDL 18-13E (Errata) is to correct the FMBA amount.

Corrections to ACWDL 18-13 are recorded as below:

Effective July 1, 2018, through June 30, 2019, the FMBA amount (for use in Section IX, A.2 and B.2 of the Allocation/Special Deduction Worksheet B, Form MC 176W (05/08)) for a family member living with the community spouse of an institutionalized spouse is \$2,058.00

Recommendation:

1. Update the code table value for MC Family Member Base Allocation (FMBA) effective July 1, 2018 where the limit will be updated to \$2,058.00
catgry_id = "335"
and code_num_identif = "82"
2. Generate a list of cases active on Long Term Care (LTC) with family members in addition to a spouse in the home July 01, 2018, or later which has Share of Cost greater than zero on the LTC budget, and the FMBA amount used in the budget is the previous amount (\$2,057.50).

List Name: Individuals with FMBA amount from ACWDL 18-13

The listing will consist of below columns -

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker
- Benefit Month

Also, add County Action text mentioned below on the posted list 'County Action' tab.

County Action : Review Cases and re-run EDBC to evaluate if there is any change in Share of Cost.

Lists will be posted at below location:

CalACES Web Portal > System Changes > SCR and SIR Lists > 2019 > CIV-102937

**Outreach
Description:**

Generate a list of cases active on LTC with family members in addition to a spouse in the home July 01, 2018, or later which has Share of Cost greater than zero on the LTC budget, and the FMBA amount used in the budget is the previous amount (\$2,057.50).

Lists will be posted at below location:
CalACES Web Portal > System Changes > SCR and SIR Lists > 2019 > CIV-102937

**Migration Impact
Description:**

Joint design has been approved through the Medi-Cal/CMSP Committee. LRS will implement this change with SCR CA-206033 in the 19.07 release.

**Migration Impact
Analysis:**

**Alternative
Procedure** Override

Description:

Operational Impact:

Estimate: **48**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	29
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	19
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-103740] Update Recovery Account Status Reason to 'Do not collect'

Team Responsible:	Fiscal	Assignee:	Ishrath Khan	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	65
Reporter:	Ishrath Khan	Regulation Reference:		Created:	03/28/2019 02:26 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	04/12/2019	Other Agency Cross Reference:	CA-201270

Non-Committee

Review:

Expedite Approval:

Current Design:

C-IV system currently supports the two status reasons of "AAP-do not collect" and "FC-do not collect" for Uncollectible Recovery accounts.

CA SCR 201270 is updating 'Uncollectible Recovery Accounts' for Programs such as Foster Care, Kin GAP and AAP to have a single common status reason of "Do not collect". This is being achieved by renaming the existing status reason of "FC-do not collect" to "Do not Collect".

Request:

The AAP recovery accounts in C-IV with Uncollectible status and with a status reason of "AAP-do not collect" will need to be converted over to this single status reason(FC) to avoid migration gaps between both systems

Recommendation:

1. Rename the existing Recover Account Status Reason (CT 413) of "FC-Do not collect" to "Do not collect".
Code: FC
Short Decode: "Do not collect"
Long Decode: "Do not collect"
Recovery Account Type: Regular
2. Update code logic to display the status reason of "Do not collect" when the Program type is Foster care, AAP or Kin-GAP and Recovery Account status is "Uncollectible"
Note: Kin-GAP Recovery Accounts will no longer show the status reason of "Cash Under \$35" due to SB 726.
3. Add a CODE_HIERCHY entry to allow the new Status Reasons to be selectable when a Status of "Uncollectible" is selected on the Recovery Account Detail page for the Foster Care, AAP and Kin-GAP Recovery Accounts.
4. Allow the Recovery Account Status of "Uncollectible" to display for the Foster Care, AAP and Kin-GAP Programs (CT 18) on the Recovery Account Detail page.
5. Update existing AAP Recovery Accounts in "Uncollectible" status with a status reason of "AAP-do not collect" (AP) to FC (Do not collect). End date the existing CTCR (CT 413) with status reason of "AAP- do not collect (AP) . Perform a data change to convert existing AAP Recovery Accounts with a status reason of "AAP- do not collect " from AP to FC.
6. Update code logic to no longer display the status reason of "Cash - Under \$35 - AE" when the Program type is Kin-GAP and Recovery Account status is "Uncollectible".

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Collections Committee. LRS will implement this change with SCR CA-201270 in the 19.07 release.

Migration Impact

Analysis:

Alternative Procedure Description:
Operational Impact Estimate: N/A
65

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	50	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	15
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-103768] Update Mendocino, Monterey and Tuolumne Issuance Thresholds

Team Responsible:	Fiscal	Assignee:	Deron Schab	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Jyothirmayi Chavata	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/01/2019 03:07 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CA-103786

Non-Committee Review: Isabel Oglesby (Mendocino) - Approved - 04/02/2019, Jo Ellen De La Cruz (Monterey) - Approved - 04/05/2019, Laurie Darbie (Tuolumne) - Approved - 04/05/2019

Expedite Approval: Karen Rapponotti & Laura Chavez - Approved - 04/02/2019

Current Design: Issuance Thresholds were updated in Release 19.01 with SCR # CIV-100503 as a result of CRFI 18-008.

Request: Mendocino County has requested to modify their Homeless Assistance - Temp Issuance Threshold. Monterey County has requested to modify their CFET Issuance Threshold. Tuolumne County has requested to modify their CalWORKs Issuance Threshold.

Recommendation:

- (1) Update Mendocino County (23) Issuance Threshold as follows:
 - (a) Homeless Assistance - Temp: HT from \$1,300 to \$1,600
- (2) Update Monterey County (27) Issuance Threshold as follows:
 - (a) CFET: FT from \$0 to \$2000
- (3) Update Tuolumne County (55) Issuance Threshold as follows:
 - (a) CalWORKs: CW from \$1,000 to \$2,000

Outreach

Description:

Migration Impact

Description:

These values will need to persist post-migration but are not expected to exist in LRS as they are county-specific. This SCR has been associated with the existing DDCR for updating Issuance Thresholds. CA-201453

Migration Impact

Analysis:

Not Accounted for in SOR

Alternative

Procedure

Description:

Add the "Authorize Issuance Amount Exceptions" security group to a user who must authorize issuances above the current threshold amount.

Operational Impact:

Estimate: **15**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	10	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0

End SCRs

[CIV-101471] ACL 18-90; ACL 18-91; ACL 18-92: End SSI Cash-Out

Team Responsible:	Eligibility	Assignee:	Jennifer Chen	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Mark Keehn	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	10936
Reporter:	Tyler Vaisau	Regulation Reference:	ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-15; ACL 19-15E	Created:	06/11/2018 10:33 AM
Status:	System Test	Impact Analysis:	[Business Process, Security]	Outreach Required:	Yes
Consortium Contact:	Tyler Vaisau	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-109
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:	2018-11-29 00:00:00.0	Other Agency Cross Reference:	CA-203103

Non-Committee

Review:

Expedite Approval:

Approved by Laura Chavez/Michele Peterson 11/30/2018, CR 1 approved by Karen Rapponotti/Laura Chavez 1/25/2019, CR 2 approved by Karen Rapponotti/JoAnne Osborn 3/12/2019, CR 3 approved 3/26/2019, Content Revision 4 approved 4/16/2019

Current Design:

California was allowed to increased their SSP grant instead of administering the CalFresh Program to SSI/SSP recipients.

SSI/SSP recipients are marked as 'Unaided Persons' (UP) in the CalFresh program and excluded from income and resource calculations.

Request:

AB 1811 reverses the CalFresh eligibility policy known as "cash-out," under which SSI/SSP recipients are ineligible for CalFresh.

ACL 18-90 provides policy instruction for the reversal of the cash-out policy and the CAPI grant augmentation.

ACL 18-91 provides policy instruction for the Supplemental Nutrition Benefit (SNB) Program.

ACL 18-92 provides policy instruction for the Transitional Nutrition Benefit (TNB) Program.

Recommendation:

- 1) Add a new Nutrition Benefit (NB) program to track both 'Supplemental Nutrition Benefit' and 'Transitional Nutrition Benefit'.
- 2) Within the new NB program, track 'previously excluded SSI/SSP recipients'.
- 3) Add and update pages to allow the tracking of the new Nutrition Benefit program. This will include:
 - a) Case Summary – Nutrition Benefit Program Detail
 - b) Nutrition Benefit Detail
 - c) CalFresh Detail
 - d) CalFresh SSI/SSP Reversal Detail
 - e) Select Programs
 - f) New Program Detail
 - g) New/Reapplication Detail
 - h) Application Detail
 - i) Rescind Detail
 - j) Nutrition Benefit Person Detail
 - k) Nutrition Benefit Person History
 - l) Nutrition Benefit History
 - m) Position Detail
 - n) Administrative Role Detail
 - o) Other Program Assistance Detail
 - p) Eligibility Workload Inventory

- 4) Add a new CalFresh SSI/SSP Reversal Detail page to track data points which will be used for EDBC determinations
 - 5) Update the Other Program Assistance page to track previously excluded SSI/SSP persons.
 - 6) Update the Negative Action page to include closure reasons specific to SNB and TNB.
 - 7) Update CF EDBC logic to reverse SSI/SSP exclusion, determine the effective benefit month, and auto-create the NB program as needed.
 - 8) Add a new Nutrition Benefit EDBC Detail page for NB programs
 - 9) Add a new Nutrition Benefit Manual EDBC page for NB programs.
 - 10) Add Nutrition Benefit EDBC logic to determine program person roles and statuses, discontinue NB persons, set aid code, and determine NB benefit amounts.
 - 11) Add Batch sweeps to process NB EDBC based on CF eligibility.
 - 12) Update the MEDS interface to include TNB
 - 13) Add new SNB and TNB forms
- See attached design document for design details.

Outreach Description: On site demonstration done for counties at project sites. CIT will be done also. Job aid updates done with SCR CIV-102870.

Migration Impact Description: Joint design has been approved through the CW/CF Committee. CalACES will implement this Change with SCR CA-203103 in the 19.05 release.

Migration Impact Analysis: No Impact

Alternative Procedure Description: Override EDBC results. Manually sent NOAs.

Operational Impact: Monthly Operation Costs (based on an approximate 260,230 forms):
 Total Print Cost for 39 Counties funded by the Project: \$32,633
 Total Postage Cost for 39 Counties funded by the Counties: \$110,858
 Approved by Rosalie Ngo 12/10/2018

Review By:
Estimate: 10936

Automated Test :	0	Batch/Interfaces :	890	CalHEERS :	0
Client Correspondence :	1580	DBA :	0	Design :	1605
Eligibility :	1600	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	820	Performance :	0
Reports :	0	Security :	10	System Test Support :	1610
Tech Arch :	0	Tech Ops :	0	Training :	55

Content Revision Status-1: Accepted

- Content Revision Description-1:**
- 1. Recommendation Change:
 - Added staggered RE date for case numbers ending in a letter
 - Updated latest possible reversal month to Oct 2020 due to Transitional CalFresh
 - Updated Case Summary; Added NB Discontinuance Date and admin roles
 - Added Edit button on CalFresh SSI/SSP Reversal Detail page
 - Updated Application Date on Application Detail page
 - Updated Rescind Detail page validation
 - Added Nutritional Benefit option on Other Program Assistance Detail page
 - Added Eligibility Workload Inventory Program Type

- Updated EDBC Timely Notice and validations
- Updated EDBC NB detail logic
- Added Partial Program Batch EDBC
- Added Batch Skip for NB Program creation
- Updated FDD and SPD references
- Added Security Matrix

See attached design document 'CA-203103 CIV-101471 - CalFresh Ending SSI_SSP Cash-Out - Design (Content Revision 1).docx'

2. ETC Change: None

3. Release Change: None

Accepted

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:

Eligibility Changes

- SSI/SSP persons will be defined as public assistance. A CF program that consists only of SSI/SSP persons would be categorically eligible.
- Additional clarification made that 'California Residency' will be handled as a Negative Action.
- New assumptions added to describe county responsibilities for identifying, updating, and processing cases with the introduction of SSI/SSP Cash-Out logic.
- On the Run EDBC page there will be no soft validations for verifications not received when processing an NB program.
- Clarification that SSI/SSP and SSP Only Other Program Assistance (OPA) records will be included as an allotment during CF budgeting.
- C-IV Only - Clarifications that the EDBC Run Reason must match the Customer Report being processed when reversing SSI/SSP cash out during recertification or SAR7 processing.
- LRS Only - Clarification that only mid-period household composition changes should trigger the reversal of an SSI/SSP person.
- When processing TCF a reversal can only occur due to recertification.
- Clarification that if the month prior to reversal is a manual EDBC or an overridden EDBC the user entered values will be used for the benefit comparison for SNB.
- The CF SSI/SSP Reversal Page will only be updated when the NB EDBC has been authorized. If a user reruns the reversal month but only processes the CF program and not the NB program, any changes to NB eligibility will not be reflected on the CF SSI/SSP Reversal page until the user processes the NB program.
- SSI/SSP will not be reversed and NB eligibility details will not be defined if the CF EDBC is Read Only or an EDBC copied from the prior benefit month for WINS purposes.
- Include EBT validations when authorizing an NB EDBC, to ensure that an EBT card is established.
- Table for SNB and TNB benefit amounts updated to reflect actual values provided by the State.

Online Changes

- Nutrition Benefit Detail page - SSI/SSP Reversal Month is not a required field.
- CalFresh Detail page – Add button for the SSI/SSP Reversal Month field will not be available when the Reporting Type Reason is Transitional CalFresh.
- CalFresh SSI/SSP Reversal Detail page – Worker Id will not be present in the history section when a record is updated by batch.
- Rescind Detail page – CalACES will not have a rescind reason of 'Denial'.
- Other Program Assistance Detail page – fixed alignment when the Type is SSP Only.
- Nutrition Benefit Program Functionality – NB will be selectable for Special Investigation Unit (SIU).
- Workload Reassignment page – Expanded on reassignment criteria.
- Pending Assignment List page – Added information about how the Automatic Assignment functionality will work with CalFresh and Nutrition Benefit.
- IEVS Review Findings / IEVS Review Case Disposition(CalACES) / IEVS Review Dispositions(CalACES) – Added the Nutrition Benefit program to the IEVS pages to associate an abstract to.

Batch Changes

- Updates to the Reassignment Batch Job for NB.
- New definitions of the automated task for batch skip caused by reversal.

Training North Changes:

Remove recommendation to create Online Help page for Nutrition Benefit EDBC (Manual) system page.

2. ETC Change: None

3. Release Change: None

Pending CCB

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Eligibility Changes

- A Status Reason of \$0 Allotment will be a valid closure reason when determining TNB eligibility. C-IV Only
- When auto-creating an NB program certain records will may be copied from the CF program (e.g., Authorized Representative, Payee). To be copied these CF records must be valid for the NB reversal month. The begin date of these copied records will be the first day of the NB reversal month.
- Existing CF EBT validations will be included on the NB EDBC and Manual EDBC pages.
- For the Program Configuration Override page a new validation message for the Accept button will ensure that the NB aid code, program type, and Reporting Type Reason are aligned.
- OPA income counting logic will account for IRT scenarios.
- Updates to the SNB and TNB benefit table amounts.
- EDBC page to display the overissuance amount and allow the user to navigate to the 'Select Recovery Account' page.
- NB EDBC page security will match the security rights applied to CF EDBC pages.
- The 'EDBC Information' section of the LRS NB EDBC page will align with CF EDBC page in LRS, while the 'EDBC Information' section of the C-IV NB EDBC page will align with CF EDBC page in C-IV.
- TNB auto reassignment will be defined (CT15) for those counties that have requested the functionality.
- A person will considered disabled for CF if they are receiving SSI/SSP and are under the age of 65.

2. ETC Change: None

3. Release Change: None

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Eligibility

- Add validation message to prevent an NB program from being accepted if the issuance exceeds the maximum threshold.
- Remove assumption #11. This is due to an ACL Q&A clarification. Persons being sanctioned or disqualified in CF should not result in the reversal of excluded SSI/SSP persons.
- Update assumption #17. Use the correct name for the CF SSI/SSP Reversal Detail page.

NOAs

- Per CRPC 2146, Add regulation 'W&I Code Section 18900.6' to SNB NOAs.
- Per CRPC 2146, Add regulation 'W&I Code Section 18900.7' to TNB NOAs.

Batch

- Update the information for the journal entry created when a TNB program is discontinued.
- The death match interface will not update the household status.

Online

- C4Yourself and YBN will be updated to display NB information for the NOAs.
- Update the Nutrition Benefit Detail page to display the Issuance Method when the page is in View Mode.
- Added Page Mapping for the Nutrition Benefit Detail page
- Updated the CalFresh SSI/SSP Reversal Detail page to correct incorrect required field statements.
- Updated the Case Summary page to display the Email field for LRS
- Updated the Nutrition Benefit Detail page to change the location of the Reporting Type Reason field and remove the Edit button for program persons when the program is discontinued. Additionally, called out that the Remove button for a secondary worker is called Remove Worker in LRS.

See attached design document 'CA-203103 CIV-101471 - CalFresh Ending SSI_SSP Cash-Out - Design (Content Revision 4).docx'

2. ETC Change: None

[CIV-101733] Move Voice Prints between Counties

Team Responsible:	Contact Center	Assignee:	Raji Sanuvala	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	19.07.XX	Expedite Changes:	No	Estimate:	365
Reporter:	Jared Kuester	Regulation Reference:		Created:	07/11/2018 05:21 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	CSC Support
Committee:	[IVR & Contact Center]	Approved by Committee:	2018-08-21 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Caller's voice prints are tied to a single county.

Request:

Create a process to allow a person's voice print follow them if they move between CalACES counties.

Recommendation:

1. Create a DBCR for new IVR_TRANSACT table. This table will be used to track IVR voice prints that need to be moved. Include the following data elements:
 - a. TYPE_CODE – Type of IVR transaction (will always be Move Voiceprint for this SCR).
 - b. PERS_ID – Identifier for a person in the C-IV system.
 - c. OLD_COUNTY_CODE – Original county code of the voice print.
 - d. NEW_COUNTY_CODE – The county code where the voice print will move.
 - e. LANG_CODE – The language code user selects at the time of calling.
2. Create a CTCR to create the new Codes Category for the IVR Transaction Type Code. Currently, it will have only one value (Move Voiceprint).
3. Create a new batch job that will move IVR voiceprints.
 - a. Retrieve all IVR transactions from the IVR_TRANSACT table with a type code of "Move Voiceprint".
 - b. For each transaction:
 - i. Invoke Nuance webservice that will move the voiceprint from the old county to the new county.
 - ii. Update the IVR_PERS table with the new county code only if the Move is Successful.
 - iii. If an error occurs during either of the two previous steps, add the transaction to the list of skipped records.
 - iv. Invoke Nuance webservice to delete the Voice Print from the old county only if Move is Successful.
 - v. Remove the processed transaction from the IVR_TRANSACT table.
 - c. If there are any skipped records, send an email to CC.Support@calaces.org. Include the PERS_ID, old county code and new county code for each skipped record.
4. Create a DBCR to add County code column to the IVR_PERS table. This column will be used to track what County the caller enrolled their voice with.
5. Update the existing IVRWebService request personLookupWebService to return the value of COUNTY_CODE in from IVR_PERS table.
 - a. Update the CVP Application code to authenticate to the Nuance Voice scope from the COUNTY_CODE and not the county that matches IVR Phone number only if the County Codes does not Match.
 - b. If the COUNTY_CODE does not match the County of the IVR application they called into, insert a move voiceprint request into the IVR_TRANSACT table with all required information.
6. Update the existing IVRWebService request updateBvpInfoWebService to update the COUNTY_CODE column with the County code of the IVR they called into when a caller enrolls their voice print.

Outreach

Description:

Migration Impact

Description:

Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

Migration Impact

Analysis:

Not Accounted for in SOR

Alternative Procedure Description: Delete the voice print for the user that has moved, then they can enroll their voice again for the county they have moved to.

Operational Impact:

Review By:

Estimate: 365

Automated Test :	0	Batch/Interfaces :	70	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	200	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	75
Tech Arch :	20	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change: Updated Recommendations with appropriate design.

Before:

1) Create a new IVR WebService request to move voice prints between counties.

a) If a caller Enrolls their voice with county (X) then calls into the county (y) IVR, the system should move the voice print from county (x) to county (y).

b) Once the voice is moved update the BVP_CODE to Y(CC).

After:

1. Create a DBCR for new IVR_TRANSACT table. This table will be used to track IVR voice prints that need to be moved. Include the following data elements:

a. TYPE_CODE – Type of IVR transaction (will always be Move Voiceprint for this SCR).

b. PERS_ID – Identifier for a person in the C-IV system.

c. OLD_COUNTY_CODE – Original county code of the voice print.

d. NEW_COUNTY_CODE – The county code where the voice print will move.

e. LANG_CODE – The language code user selects at the time of calling.

2. Create a CTRC to create the new Codes Category for the IVR Transaction Type Code. Currently, it will have only one value (Move Voiceprint).

3. Create a new batch job that will move IVR voiceprints.

a. Retrieve all IVR transactions from the IVR_TRANSACT table with a type code of “Move Voiceprint”.

b. For each transaction:

i. Invoke Nuance webservice that will move the voiceprint from the old county to the new county.

ii. Update the IVR_PERS table with the new county code only if the Move is Successful.

iii. If an error occurs during either of the two previous steps, add the transaction to the list of skipped records.

iv. Invoke Nuance webservice to delete the Voice Print from the old county only if Move is Successful.

v. Remove the processed transaction from the IVR_TRANSACT table.

c. If there are any skipped records, send an email to CC.Support@calaces.org. Include the PERS_ID, old county code and new county code for each skipped record.

4. Create a DBCR to add County code column to the IVR_PERS table. This column will be used to track what County the caller enrolled their voice with.

5. Update the existing IVRWebService request personLookupWebService to return the value of COUNTY_CODE in from IVR_PERS table.

a. Update the CVP Application code to authenticate to the Nuance Voice scope from the COUNTY_CODE and not the county that matches IVR Phone number only if the County Codes does not Match.

b. If the COUNTY_CODE does not match the County of the IVR application they called into, insert a move voiceprint request into the IVR_TRANSACT table with all required information.

6. Update the existing IVRWebService request updateBvpInfoWebService to update the COUNTY_CODE column with the County code of the IVR they called into when a caller enrolls their voice print.

2. ETC Change:

Before:

Batch/Interfaces ETC 1: 0

System Test Support ETC 1: 60

After:

Batch/Interfaces ETC 1: 70

System Test Support ETC 1: 75

3. Release Change:
Before: 18.11
After: 19.07

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change: None

2. ETC Change: None

3. Release Change: Moving out due to Amazon Connect
Before: 19.07
After: 20.07

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

End Content Revisions



[CA-207730] Suppress MEDS Alerts 9074/9576

- Resolved: 04/17/2019 10:56 AM

Team Responsible:	Batch/Interfaces	Assignee:	Yuga Teja	SPG Status:	Approved
Fix Version/s:	[19.03]	Designer Contact:	Michael Barillas	Change Type (SCR):	Data Change
Minor Version:	19.04.19	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Michael Barillas	Regulation Reference:		Created:	04/03/2019 09:58 AM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Ken Ford	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	CIV-103788

Non-Committee Review: Approved by Karen Rapponotti for Expedite Approval 4/11/19

Expedite Approval: Approved by Karen Rapponotti for Expedite Approval 4/11/19

Current Design: Currently CalACES is displaying thousands of 9074/9576 MEDS Alerts that do not require a worker to take action.

Request: Update the MEDS Alert Page to not display MEDS Alerts 9074 and 9576. These thousands of MEDS Alerts 9074/9576 are all informative and do not require a worker to take action. Alerts are caused by the citizenship indicator. These Alerts will be temporarily suppressed until MEDS Recon process catches up to the MEDS system for citizenship value and the future SCR CA-207588 cleans up the data and re-displays those MEDS alerts.

Recommendation: Update MEDS Alerts 9074/9576 to not be displayed on the MEDS alert page.

Outreach Description: Joint design has been approved through the MEDS Committee. CIV will implement this Change with SCR CIV-103788 in the 19.03 release.

Migration Impact Analysis: Update MEDS Alerts 9074/9576 to not be displayed on the MEDS alert page.

Alternative Procedure Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	5	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-50980] Add a new Web Service to automatically identify the telephone caller to an existing case.

- Resolved: 04/22/2019 11:55 AM

Team Responsible:	Contact Center	Assignee:	Dana K. Petersen	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	350
Reporter:	Pravin Patil [X]	Regulation Reference:		Created:	01/19/2018 11:45 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sam Svay	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	04/11/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti & Laura Chavez on 2/21/2019

Current Design:

The Interactive Voice Response (IVR) System automates the handling of calls by interacting with the CalACES system. Participant's touch-tone or spoken requests are answered with spoken responses by data that are provided from the CalACES database.

Request:

- Create a new Web Service using the ten-digit phone number as authentication and return all persons associated to the phone number (CalACES only).
- Create a new Web Service using the customer ID as an input and return person details associated to the customer ID(CalACES only).

Recommendation:

- Create new Web Services using the ten-digit phone number as authentication and return persons associated to the phone number.
- Create a new Web Service using the customer ID as an input and return person details associated to the customer ID.

Please refer to more details in the attached design document.

Outreach

Description:

Migration Impact

This functionality applies only to L.A. County and does not impact the other counties.

Description:

Migration Impact

Analysis:

Alternative

N/A.

Procedure

Description:

Operational Impact:

Estimate: 350

Automated Test :	0	Batch/Interfaces :	15	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	213	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	92
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-48709] Treatment of FC payment in CF Budget, Overlapping CW/CF Applications and new monthly batch for CF associated FC/KG/AAP child

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	945
Reporter:	Ted Anderson	Regulation Reference:		Created:	01/19/2018 11:43 AM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Maria Zelaya	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	04/10/2019	Other Agency Cross Reference:	CIV-102520

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 04/15/2019

Current Design:

- The FC benefit amount that online or batch EDBC use in the CF budget is the amount of the FC EDBC for the same benefit month instead of the benefit payment issued in that month, which would come from the previous month's EDBC. This is because FC is issued retrospectively, and CF is issued prospectively.
- If a CW household with a former FC child applies for CW for the child after the child moves out of the FC placement but within the same month, the CW program is denied for that month. The CW household must reapply for the child in the following month to receive CW benefits.
- In CalACES, there is no automated batch EDBC trigger for associated CF/SNB cases when there is an EDBC run and authorized on corresponding FC/KG/AAP programs. This is currently being handled by a manual execution of stored procedure before the monthly batch ten-day cutoff date.

Request:

- Use the actual FC benefit payment issued in that month in the CF budget when evaluating CF benefits.
- Approve CW household with a former FC child if the CW person application date is after the FC Placement End Date and count the CW grant for the month in the CF benefit calculation instead of counting the FC grant.
- To reflect the latest corresponding FC, KG or AAP benefits in CF/SNB (Supplemental Nutritional Benefit) programs, A new monthly batch job is needed to identify active CF program that were associated with FC/KG/AAP cases for which EDBC was triggered and authorized.

Recommendation:

- Modify CF grant calculation to include the FC payment amount issued during the CF benefit month.
- Modify CW eligibility to approve or deny based on FC Placement End Date.
- Create a new monthly batch job that will identify and trigger EDBC on CF/SNB participants when there is an EDBC run in corresponding FC, KG and AAP programs.

Please refer to the design doc in the CalACES share point / attached here-in.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CalWORKs/CalFresh Committee. C-IV will implement this Change with SCR CIV-102520 in the 19.07 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Manual/Override EDBC

Operational Impact:

N/A

Estimate:

945

Automated Test :	25	Batch/Interfaces :	150	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	445	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Reports :	0	Security :	0	System Test Support :	240
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-49402] < ITGC > ACL 13-61 - YourBenefitsNow YBN and LEADER Replacement Systems LRS electronic notification add journal entries and DV logic update.

Team Responsible:	Online	Assignee:	Clark Guan	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	627
Reporter:	Pravin Patil [X]	Regulation Reference:	ACL No. 13-61, CalFresh Waiver to Send E-Notifications and View Notices Electronically, dated May 14, 2007	Created:	01/19/2018 11:44 AM
Status:	Approved	Impact Analysis:	[Business Process, Central Print, Forms/NOA Translations, Technology Impact]	Outreach Required:	No
Consortium Contact:	Mary Farfan	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[C4Yourself]	Approved by Committee:	04/10/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Build Approval Received by Laura Chavez on 4/9/2019

Current Design:

Journal Entry:
Currently we do not auto populate a journal record to track Opt-In Paperless/Opt-Out due to participant request, bounce back e-mail or DV case
We do not use CIV DV logic to opt out paperless or automatically opt out DV clients

Request:

1) New Journal Entry
Journal entry should auto populate in LRS each time a change is made via YBN or within LRS when a participant Opts In/Out for Paperless Notifications and or request for Email/Text or both for Case Information and Reminders.

Paperless Opt In:
(Participant Name) effective (MM/DD/YYYY), has requested to receive all correspondence by electronic notification. An e-mail was sent to (e-mail address).

Paperless Opt Out:
(Participant Name) effective (MM/DD/YYYY), has requested to cancel Paperless and revert to receiving all correspondence by U.S. Mail. (e-mail address).

Paperless Opt-Out Due to Domestic Violence (DV):
(Participant Name) effective (MM/DD/YYYY), system has automatically canceled Paperless due to DV case. (e-mail address)

Paperless Opt-Out Due to Bounce Back E-Mail:
(Participant Name) effective (MM/DD/YYYY), system has automatically canceled Paperless due to invalid e-mail (e-mail address)

Recommendation:

Add Journal entry and add CIV DV logic, LRS to automatically opt out DV clients.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the Self-Service Portal Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative Procedure No alternative procedure.

Description:

Operational Impact:

Estimate: 627

Automated Test :	0	Batch/Interfaces :	50	CalHEERS :	0
Client Correspondence :	94	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	270	Performance :	0
Reports :	0	Security :	0	System Test Support :	158
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-56801] DDCR 3041: Update Requested Medi-Cal Types for Child Welfare Programs

Team Responsible:	CalHEERS	Assignee:	Lucas Galleguillos	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	389
Reporter:	Ted Anderson	Regulation Reference:	MEDIL 14-05, ACWDL 08-30	Created:	01/19/2018 11:42 AM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Consortium Contact:	Maria Zelaya	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]	Approved by Committee:	04/05/2019	Other Agency Cross Reference:	Tracker-50510

Non-Committee

Review:

Expedite Approval: Approved by Laura Chavez on 04/09/2019

Current Design: Per current design, CalACES - LRS is not programmed with specific Requested Medi-Cal Types for use by Child Welfare programs for Medi-Cal cases.

Request: CalACES must develop functionality to add a Requested Medi-Cal Type for Aid Codes 4A, 46 and 4T.

CalACES must relabel the existing Requested Medi-Cal Type ICPC (42) to ICPC (46).

Recommendation:

1. The following Requested Medi-Cal Types with the appropriate aid codes will be added to CalACES to bypass the validation that enforces a MAGI Request prior to running MC EDBC:
 - a. Out of State AAP (4A)
 - b. KG Federal (4T)
 - c. Child Welfare Services Medi-Cal
2. Existing Requested Medi-Cal Type ICPC (42) will be relabeled to ICPC (46) in the drop down.

Please refer to attached design draft for detailed description of changes.

Outreach

Description:

- Generate a list to review individuals on aid code '42'.
 - Generate a list to review individuals on aid code '45'.
- List will be posted at following location: CalACES Web Portal>System Changes>SCR and SIR Lists>2019>CA-56801

Migration Impact

Description:

Joint design has been approved through the Collections Committee. The Requested Medi-Cal Types were added as part of CIV-50510 in Release 14.02

Migration Impact

Analysis:

Alternative

Override

Procedure

Description:

Operational Impact:

Estimate: 389

Automated Test :	20	Batch/Interfaces :	62	CalHEERS :	184
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	88
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-200886] Update validation on Service Arrangement Detail page

Team Responsible:	Fiscal	Assignee:	Naresh Barsagade	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	143
Reporter:	Sidhant Garg	Regulation Reference:		Created:	02/15/2018 01:02 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Lien Phan	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	04/09/2019	Other Agency Cross Reference:	CIV-12165

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 04/11/2019

Current Design: The Service Arrangement Detail page allows the user to add, edit, and view information for a service arrangement that has been created to fulfill a need. The Service Arrangement detail information is captured in the different input fields on the page. There are validations on some of the input fields to check to see if the required information is entered or if it is in the correct format. However, there is no validation on the Number of Trips or Miles/Trip field on the Service Arrangement Detail page to prevent negative or non-numeric value, such as a comma or alpha characters, from being entered. The Update button is only available for the users to select to make a change in the Service Arrangement period when Need Type is "Mileage-Private".

Request: This is to request addition of new validations on the 'Miles/Trip' and 'Number of Trips' fields on the Service Arrangement Detail page to prevent non-numeric value, such as a comma or alpha characters, from being entered. This request is also to update the existing validation to limit the total amount of Mileage-Private that can be issued via Service Arrangement.
An additional recommendation is to remove the Update button from the Arrangement Detail section on the Service Arrangement Detail page which appears when a Need Type is "Mileage-Private" and to move its functionality to the Calculate button.

Recommendation: When a Need is created with category of 'Transportation' and type of 'Mileage-Private', a service arrangement can be created to fulfill the need. From the Need Detail page, upon saving the Need and selecting Service Arrangement option, the user will be taken to the Service Arrangement Detail to create Service Arrangement for the Transportation – Mileage-Private Need. Alternatively, the user can access the Service Arrangement Detail page by clicking the 'Add Service Arrangement' button on the Service Arrangement List page. A validation will be added to prevent non-numeric, negative characters from being entered.
A new validation will be displayed if the user fails to click the "Calculate" button after modifying "Arrangement Period From date" or "Number of Trips" or "Miles/Trip" fields before clicking "Save and Return".

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the Fiscal Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

143

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	100	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	38

Tech Arch :

0

Tech Ops :

0

Training :

0



[CA-201270] Update Recovery Account Status Reason to 'Do not collect'

Team Responsible:	Fiscal	Assignee:	Kapil Santosh	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	54
Reporter:	Daisy Villasenor	Regulation Reference:		Created:	03/08/2018 07:24 AM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Gloria Williams	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	03/13/2019	Other Agency Cross Reference:	CIV-103740

Non-Committee

Review:

Expedite Approval: Expedited Build Approval from Karen Rapponotti and Laura Chavez on 4/2/2019 (email attached)

Current Design: The Recovery Account Detail page allows the user to manage payments made to the Recovery Account. When a payment is made, the balance on the Recovery Account is updated to reflect the balance due. Marking a Recovery Account as "Uncollectible" will stop payments from being collected against the Recovery Account. LRS system currently does not have this functionality for AAP and Kin-GAP programs.

Request: Extend the existing functionality of Uncollectible Recovery Accounts for Foster Care program to AAP and Kin-GAP programs.

Recommendation: Update the Recovery Account Detail page to rename the existing status reason record from "FC - Do not collect" to "Do not collect". Make this status reason available for selection when the Recovery Account status is 'Uncollectible' and program is Foster Care, AAP or Kin-GAP .

Outreach

Description:

Migration Impact Description: Joint design has been approved through the Collections Committee. CIV will implement this change with SCR CIV-103740 in the 19.07 release.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 54

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	38	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	16
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-203971] Update Medi-Cal EDBC to process Applications or Renewals with no potential MAGI Eligibility

Team Responsible:	CalHEERS	Assignee:	Michael Wu	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Michael Wu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	475
Reporter:	Victor Nunez	Regulation Reference:	ACWDL 18-16	Created:	08/09/2018 09:25 AM
Status:	Pending Approval	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Carlos Camarena	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	04/03/2019	Other Agency Cross Reference:	CIV-101764

Non-Committee

Review:

Expedite Approval:

Current Design:

County Eligibility Workers (CEWs) run the CalHEERS Business Rules Engine (BRE) for all applications, renewals, and reported change of circumstances in order to receive a MAGI Medi-Cal determination. This includes applicants or beneficiaries who have eligibility in a Mega Mandatory group. Mega Mandatory groups include the mandatory programs required by federal law and categorical programs that automatically include Medi-Cal eligibility as part of the determination, such as Foster Care, Pickle, or Supplemental Security Income/State Supplementary Payment.

The Department of Health Care Services (DHCS) previously instructed in ACWDL 17-03 that if an applicant or beneficiary has eligibility in a Mega Mandatory group, and the BRE returns a MAGI Medi-Cal eligibility result, counties must not accept the MAGI Medi-Cal result for that applicant or beneficiary as the basis for eligibility and must retain or establish eligibility under the Mega Mandatory aid code. In many instances, this action requires a manual workaround in the Statewide Automated Welfare System (SAWS).

Similarly, current DHCS policy requires CEWs to run the BRE for individuals who are aged and do not meet MAGI Medi-Cal eligibility requirements, before completing the Non-MAGI eligibility determination.

Request:

The current process of determining eligibility for Mega Mandatory and aged individuals presents challenges for the CEW and the applicant/beneficiary. In some circumstances, the CEW cannot grant Mega Mandatory eligibility or proceed with a Non-MAGI Medi-Cal determination without running the BRE; and in order to run the BRE, the CEW must obtain required tax household information that is unnecessary for aged or Mega Mandatory individuals.

ACWDL 18-16 outlines changes in policy as it pertains to not running the CalHEERS BRE under certain circumstances for Mega Mandatory and aged individuals, and should eliminate the manual workload for CEWs.

Per ACWDL, the following cases do not require running eligibility in the CalHEERS BRE:

1. Mega Mandatory or entire household is eligible for California Work Opportunities and Responsibilities to Kids (CalWORKs) or Refugee Cash Assistance (RCA)
2. Entire household is potentially Non-MAGI Medi-Cal eligible, with no MAGI Medi-Cal eligibility, due to being aged, blind or disabled and receiving Medicare, and there is no dependent child or pregnant person(s) in the household.

Recommendation:

1. Update the CalACES system to allow CEWs to indicate individuals on the case that do not require a CalHEERS BRE run.
Add the following new Medi-Cal Requested Type (CT319) to the system:
"No Potential MAGI"
2. Add the following validation to the CalACES system:
 - a. Add the following validation to the "MAGI Determination List" page to prevent CalHEERS BRE calls while an individual is "No Potential MAGI":
Validation Message: "A MAGI Determination is not required based on the Requested Medi-Cal Type. Process EDBC without requesting a MAGI Determination."

Validation Trigger: "Request MAGI" button is clicked.

Validation Condition: When all of the following are true:

i) At least one active or pending individual on the program with "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

b. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to enforce "No Potential MAGI" requested Medi-Cal type is used for entire household:

Validation Message: "The Requested Medi-Cal type of "No Potential MAGI" must apply to all or none of the household members."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When all of the following are true:

i) there is an active or pending individual on the Medi-Cal program with "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

ii) there is an active or pending individual on the Medi-Cal program with a requested Medi-Cal type other than "No Potential MAGI" for the Benefit Month.

c. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to prevent misuse of "No Potential MAGI" requested Medi-Cal type.

Validation Message: "The Requested Medi-Cal type of "No Potential MAGI" cannot be applied to individuals with children, pregnant people, or blind/disabled people without Medicare."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When at least one of the following are true:

i) there is an active or pending individual on the Medi-Cal program that has a child for the Benefit Month.

A person is a child when all of the following are true:

-a person who is age 18 or younger for at least one day of the benefit month

ii) there is an active or pending individual on the Medi-Cal program that has a pregnant record for the Benefit Month.

A person is pregnant when all of the following are true:

-a pregnancy record exists for the individual with all of the following are true:

*Reported Month is on or before the benefit month

*Pregnancy end month is on or after benefit month

Note: Pregnancy end month is the Termination Month and if Termination Month does not exist, it is Delivery Month

iii) there is an active or pending individual on the Medi-Cal program that is Disabled/Blind without Medicare record for the Benefit Month.

A person is disabled when one of the following are true:

- A person with a Medical Condition with all of the following true:

*Medical Condition Category: Active

*Verified

*Medical Condition Type: SP-DDSD Disabled, SSA Disabled

*The record exists for at least one day of the benefit month

A person is blind when all of the following are true:

- A person with Medical Condition record with all of the following true:

*Medical Condition Category: Active

*Verified

*One of the following Medical Condition Type: SSA Blind, SSI Blind, SP-DDSD Blind

*The record exists for at least one day of the benefit month

d. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to prevent conflicting information:

Validation Message: "The individual with Requested Medi-Cal type of "No Potential MAGI" must be also have a Customer Option record of Full Medi-Cal Hierarchy answered 'Yes'."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When there is at least one active or pending individual on the Medi-Cal program with all of the following are true:

i) has "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

ii) Does not have a Customer Option of Full Medi-Cal Hierarchy answered 'Yes' for the Benefit Month.

e. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to prevent incorrect usage of "No Potential MAGI" requested Medi-Cal type.

Validation Message: "The Requested Medi-Cal type of "No Potential MAGI" cannot be used on individuals in the middle of CalHEERS MAGI process."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When there is at least one active or pending individual on the Medi-Cal program with all of the following are true:

i) has "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

ii) has a "Pending Eligible", "Eligible", or "Conditional Eligible" status on the latest valid Determination Eligibility Response for the Benefit Month.

3. Add the following Batch MAGI Skip Reason:

Skip Reason: "MAGI Determination has been skipped for No Potential MAGI"

Skip Condition: See Recommendation 2a

4. Add the following Batch EDBC Skip Reasons:

a. Skip Reason: "Not all Applicants have No Potential MAGI"

Skip Condition: See Recommendation 2b

b. Skip Reason: "Children or Pregnant persons have No Potential MAGI request type"

Skip Condition: See Recommendation 2c

c. Skip Reason: "No Potential MAGI individual does not have Customer Option Full Medi-Cal Hierarchy answered Yes"

Skip Condition: See Recommendation 2d

d. Skip Reason: "No Potential MAGI individual has MAGI in process"

Skip Condition: See Recommendation 2e

5. Update Run EDBC page and Negative Action page to skip the existing validations related to MAGI determination when all of the following are true:

a) at least one individual in the program have "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

6. Update Batch EDBC Skip logic to ignore the following existing skip reasons when at least one individual in the program have "No Potential MAGI" requested Medi-Cal type for the Benefit Month:

a) "Magi Determination Not Received" (CT707_MN)

b) "Not all eligible people on the determination have an open Medi-Cal App." (CT707_DR)

c) "MAGI Determination contains Eligible Person without an Aid Code" (CT707_NC)

d) "All Individual's Magi Determinations are Pending" (CT707_MP)

e) "Not all Applicants are in determination" (CT707_MA)

f) "No Applicant Exists" (CT707_NA)

g) "MAGI Determination is Obsolete" (CT707_DO) - C-IV Only

h) "Applicants have 4M not requesting Former Foster Youth." (CT707_M4) - C-IV Only

7. Update Medi-Cal EDBC MAGI budget to not include individuals with "No Potential MAGI" requested Medi-Cal type.

Note: If there are no individuals in the MAGI budget, the EDBC results will not contains a MAGI budget.

8. Update Medi-Cal EDBC logic to suppress CalHEERS Disposition when all of the following are true:

a) at least one individual in the EDBC results have "No Potential MAGI" requested Medi-Cal type for the benefit month.

9. Create new regression test scripts to cover the following scenarios:

a. Attempt to request a MAGI Determination where the following situation exists for the benefit month, and verify that the appropriate validation message displays:

i) Individual with a Requested Medi-Cal Type of "No Potential MAGI"

b. Attempt to run Medi-Cal EDBC where each of the following situations exist for the benefit month, and verify that the appropriate validation message displays:

i) At least one, but not all applicants have a Requested Medi-Cal Type of "No Potential MAGI"

- ii) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", and a child in the home
- iii) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", and is pregnant
- iv) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", is disabled/blind, with no Medicare record
- v) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", with no Customer Option record of Full Medi-Cal Hierarchy answered "Yes"
- vi) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", and a "Pending Eligible" status on the latest valid MAGI Determination Eligibility Response for the same month
- c. Attempt to run Medi-Cal Negative Action EDBC where each of the situations from the previous recommendation (b) exist for the benefit month, and verify that the appropriate validation message displays.
- d. Run Medi-Cal EDBC for a benefit month where all of the following are true, and verify that no validation message displays:
 - i) All applicants have a Requested Medi-Cal Type of "No Potential MAGI"
 - ii) At least one applicant is disabled/blind
 - iii) All disabled/blind persons have associated Medicare records
 - iv) No applicants are pregnant or have dependent children
- e. Run Medi-Cal Negative Action EDBC for a benefit month where all of the conditions from the previous recommendation (d) are true, and verify that no validation message displays.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Medi-Cal/CMSF Committee. CIV will implement this change with SCR CIV-101764 in the 19.07 release.

Migration Impact

Analysis:

Alternative

Procedure

Current processing and training to elect Non-Magi when MAGI results are received for a Mega Mandatory individual

Description:

Operational Impact:

Estimate: 475

Automated Test :	40	Batch/Interfaces :	56	CalHEERS :	178
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	156
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-204065] DDCR 4053: Lobby Monitoring - Create Customer Receipt for Reception Log Visits

Team Responsible:	Online	Assignee:	Long Nguyen	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	847
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	08/14/2018 06:01 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Arvin Liang	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:	04/15/2019	Other Agency Cross Reference:	CIV-100825; CCM-1470

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti, Laura Chavez, JoAnne Osborn on 4/15/2019

Current Design:

Reception Log Detail is used to track customer visits into county offices: to create, edit and view details of the records on the Reception Log List page.

The YBN mobile application is used to assign check-in numbers but only assigns one number per visitor. LRS does not allow creating a check-in number so records created thru LRS are missing a check-in number.

Reception Log Detail has a Print Receipt button which displays in Create or Edit modes. This button initiates Form PA 2327 "Receipt for Documents" as a receipt for the Document Drop Off visit type. This page also has a Generate Referral button which initiates a referral to an outside agency. The system does not print any receipt for other visit types.

When a print is initiated the system navigates to a new window which causes the need to re-navigate to Reception Log for any subsequent page usage.

Icon images have an "out dated" look and feel.

Request:

Add the ability to create and print check-in numbers from the Reception Log Detail page. Assign one number per visit type instead of one number per visitor. Implement Reception Log receipt printing, for all visit types; Keep the PA 2337 LA County form as the receipt for Document Drop Off visits. This will ensure that no receipt printing functionality is lost by LRS or C-IV counties at migration.

On the Reception Log Detail page, return the user to the page after printing from or canceling from the Generate Document screens.

Recommendation:

(see design document for complete recommendations)

Update the Reception Log Detail page :

- 1) Add the Number Assigned column to Reception Log Detail to the right of the Status column. Include logic to assign and retrieve check-in numbers via the YBN web-service on save of a record.
- 2) Update the page to utilize the "BrowserPrint.js" JavaScript API from Zebra. (This API allows the LRS page to communicate directly with a Zebra printer.) Note: This SCR will require Zebra "Browser Print", and the Zebra "Setup Utility" to be installed and configured on each workstation that will be using the Zebra receipt printers.
- 3) Create Receipt templates, for printing to Zebra receipt printers in English and Spanish. (Note: the case number will not be included on the receipt)
- 4) Create full-page templates for full-page receipts in English and Spanish; Include the same information as the Receipt template.
- 5) Change the label of the "Print Receipt" button to "Generate PA2327"; Position this button to the left of the Edit button in view mode only.
- 6) Move the Generate Referral button to the left of the Generate PA 2327 button in view mode only.
- 7) Add a button labeled "Print Number Full Page" to Reception Log Detail to the left of the Generate PA2327 button in view mode only. This button will display the Full-Page template print preview in a pop-up window.
- 8) Add a button labeled "Print Number Ticket" (for Zebra receipt printer printing) to the left of the Print Number Full Page button in view mode only. Display this button only when a Zebra receipt printer is available.
- 9) Update the page to use the new icons as shown in Figure 7.1.1 of the design document. Note that these updated icons are also used by Message Center.

Note: The design document details printing so that the user does not leave the page when printing or using the Generate Document pages.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the Lobby Management Committee. The lobby management solution will be addressed with DDID #1778

Migration Impact

Analysis:

No Impact

Alternative

Procedure

Description:

Use the Kiosk or mobile app to print a lobby monitor call number.

Operational Impact:

Estimate:

847

Automated Test :	0	Batch/Interfaces :	50	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	510	Performance :	0
Reports :	0	Security :	0	System Test Support :	221
Tech Arch :	66	Tech Ops :	0	Training :	0



[CA-205294] ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-03: EICT Updates for End SSI Cash-Out

Team Responsible:	Batch/Interfaces	Assignee:	Sowmya Coppisetty	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	2490
Reporter:	Dana K. Petersen	Regulation Reference:	ACL 18-90, ACL 18-91, ACL18-92, ACL 19-03	Created:	10/24/2018 10:36 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Ken Ford	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	SSI Cash Out
Committee:	[ICT]	Approved by Committee:	04/04/2019	Other Agency Cross Reference:	CIV-102555

Non-Committee Review: Build Approval - Karen Rapponotti/Laura Chavez: 4/4/2019

Expedite Approval: Approved by Laura Chavez on 04/03/2019

Current Design: SSI/SSP recipients are marked as "Unaided Person (UP)" in the system and excluded from income and resource calculations.

Request: The EICT Interface does not include information necessary for ongoing determination or maintenance of Supplemental Nutrition Benefit Program (SNB) or Transitional Nutrition Benefit Program (TNB) members.

A change in federal policy to allow California to equitably end the Supplemental Nutrition Assistance Program (SNAP) cash-out policy, administered through the Supplemental Security Income (SSI) and the State Supplementary Payment (SSP) programs. This change would be implemented in a way that would maximize benefits to, and participation among, newly eligible individuals and mitigate or eliminate harm to low-income families and the approximately 60,000 medically needy children who could be made ineligible for certain benefits under a program without the cash-out policy.

Recommendation:

Batch Enhancements:

1. Add new data elements to the inbound and outbound data file to support ongoing determination or maintenance of SNB and TNB programs such as
 - i. indicator for SSI/SSP recipients
 - ii. Effective date for the nutritional benefit program
 - iii. Nutritional Benefit Household Size
 - iv. Number of Previously Excluded SSI/SSP recipients
 - v. New program code for TNB program
 - vi. Previous CalFresh Allotment Amount

Correspondence Enhancements:

1. Four new forms listed below will be introduced as part of this SCR
 - i. SNB 7
 - ii. SNB 8
 - iii. TNB 7
 - iv. TNB 8
2. Update existing form CF 215 to include SNB and TNB programs.

Online Enhancements:

1. Update the Send ICT functionality on the ICT Summary page to include the Nutrition Benefit program when the program is Active on the system date and the program is Active to High Date.
2. Update the Programs drop down on the Incoming ICT Search page to include 'Nutrition Benefit' as an option. This option will be directly below the 'Medi-Cal' option.
3. Update the ICT Detail page to display the Nutrition Benefit program information.
4. Update the Save functionality on the Case Member List to create the Nutrition Benefit program if it is one of the Active programs being transferred.
5. Update the Program Application List page to include the Nutrition Benefit program.
6. Update the CalFresh SSI/SSP Reversal Detail page to include the Prior CalFresh Benefit Amount.

Eligibility Enhancements:

Update the EDBC logic to set the Prior CalFresh Benefit Amount on the CalFresh SSI/SSP Reversal Detail record.

Data Change:

Add the Prior CalFresh Benefit Amount to the CalFresh SSI/SSP Reversal Detail record for the Nutrition Benefit programs that were made Active in the county.

Outreach

Description:

A case list will be provided that has all cases with a Nutrition Benefit program where the CalFresh SSI/SSP Reversal Detail record is missing the Prior CalFresh Benefit Amount.

Migration Impact

Description:

Joint design has been approved through the ICT Committee. CIV will implement this change with SCR CIV-102555 in the 19.07 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Please use the county's process to manually ICT the NB programs.

Operational Impact:

Estimate:

2490

Automated Test :	0	Batch/Interfaces :	585	CalHEERS :	0
Client Correspondence :	345	DBA :	0	Design :	285
Eligibility :	95	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	320	Performance :	0
Reports :	0	Security :	0	System Test Support :	455
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-205631] Treatment of FC payment in CF Budget - Batch EDBC

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Enhancement
Minor Version:	19.07.25	Expedite Changes:	Start Build	Estimate:	75
Reporter:	Srinivasa Meenavalli	Regulation Reference:		Created:	11/15/2018 05:37 PM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Consortium Contact:	Maria Zelaya	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	04/10/2019	Other Agency Cross Reference:	CIV-102760

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 04/15/2019

Current Design:

- The FC benefit amount that online or batch EDBC use in the CF budget is the amount of the FC EDBC for the same benefit month instead of the benefit payment issued in that month, which would come from the previous month's EDBC. This is because FC is issued retrospectively, and CF is issued prospectively.
- If a CW household with a former FC child applies for CW for the child after the child moves out of the FC placement but within the same month, the CW program is denied for that month. The CW household must reapply for the child in the following month to receive CW benefits.
- In CalACES, there is no automated batch EDBC trigger for associated CF/SNB cases when there is an EDBC run and authorized on corresponding FC/KG/AAP programs. This is currently being handled by a manual execution of stored procedure before the monthly batch ten-day cutoff date.

Request:

- Use the actual FC benefit payment issued in that month in the CF budget when evaluating CF benefits.
- Approve CW household with a former FC child if the CW person application date is after the FC Placement End Date and count the CW grant for the month in the CF benefit calculation instead of counting the FC grant.
- To reflect the latest corresponding FC, KG or AAP benefits in CF/SNB (Supplemental Nutritional Benefit) programs, A new monthly batch job is needed to identify active CF program that were associated with FC/KG/AAP cases for which EDBC was triggered and authorized.

Recommendation:

Assumptions

- 1) This SCR includes details required for the one-time batch EDBC runs in C-IV and CalACES both systems.
- 2) The main SCR's related to the EDBC changes are handled in the SCR's CA-48709/CIV-102520 - Treatment of FC payment in CF Budget, Overlapping CW/CF Applications and new monthly batch for CF associated FC/KG/AAP child.
- 3) Existing batch logic in both systems skips programs with an overridden EDBC, Manual EDBC, a pending program, or a pending person.

Recommendations:

- 1) Batch EDBC will be triggered for the benefit month of September 2019 (the Come-up month) for the affected population.
 - a) The affected population is all Active CalFresh (CF) programs that are having a CalFresh participant in common with FC program in both the systems.
 - b) Batch EDBC records will have a run type code of 'Single Program'.
 - c) Batch EDBC will not run on the active CalFresh (CF) programs if SAR7 is Generated, Sent, Received or Incomplete.
 - d) Programs will not be run through batch EDBC if the benefit month is past the latest RE due date.

- 2) In CalACES, batch EDBC will insert the below Journal entry for associated CF programs and C-IV will not specify any journal entry.

Short Description: Batch EDBC ran for [month, year]

Long Description: Batch EDBC ran for [month, year]. Batch EDBC processed for the <Program Name> program for following reasons: FC payment in CF Budget

3) After the onetime batch run is completed in production, case listing with the below details will be posted at the location:

CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2018 > SCR CA-205631

4) After the batch EDBC run completes, generate the following lists for both systems with the standard columns (see below) and any additional columns specified by listing:

a) Cases discontinued by the batch EDBC process. Results will include: Discontinuance Reason.

County Action: These are likely the result of household changes or ongoing data collection which was not yet processed through EDBC by the user. Since the purpose of this Batch EDBC process was not to close households, review these cases to verify the closure was accurate.

b) Cases which resulted in a read-only EDBC. Results will include: Read Only Reason.

County Action: Since Batch EDBC could not automatically apply the intended change to these cases, users may process EDBC to apply intended changes, if applicable.

c) Cases where batch EDBC process closed a person.

County Action: These are likely the result of household changes or ongoing data collection which was not yet processed through EDBC by the user. Since the purpose of this Batch EDBC process was not to close persons, review these cases to verify the closure was accurate.

d) Cases skipped in the EDBC batch run. Results will include the skip reason: Override, Manual EDBC etc.

County Action: Since Batch EDBC could not automatically apply the intended change to these cases, users may process EDBC to apply intended changes, if applicable.

e) Standard List Columns to display on the listings:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID

5) Batch Operations:

a) Run the DCR to insert records into sys_transact that are active and impacted cases for the come-up month.

b) Run batch EDBC for the case population in a)

Lists of affected cases will be posted to the Web Portal after batch EDBC processing is complete.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CalWORKs/CalFresh Committee. CIV will implement this change with SCR CIV-102760 in the 19.07 release.

Migration Impact

Analysis:

Alternative

Manual/Override EDBC

Procedure

Description:

Operational Impact:

Estimate: 75

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	50	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	20
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-206033] ACWDL 18-13E - Errata for 2018/2019 Family Member Base Allocation (FMBA) Amount

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	56
Reporter:	Carlos Camarena	Regulation Reference:	ACWDL 18-13E - Errata 2018/2019 Family Member Base Allocation Amount	Created:	12/14/2018 08:24 AM
Status:	Pending Approval	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Consortium Contact:	Carlos Camarena	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	04/03/2019	Other Agency Cross Reference:	CIV-102937

Non-Committee

Review:

Expedite Approval: Current Design:

According to ACWDL 18-13, effective July 1, 2018 through June 30, 2019, currently, LRS maintains the limit for Family Member Base Allocation (FMBA) amount at \$2,057.50.

This change was implemented with CA-200839 in 18.11 Release.

Request:

The purpose of ACWDL 18-13E (Errata) is to correct the FMBA amount.

Corrections to ACWDL 18-13 are recorded as below:

Effective July 1, 2018, through June 30, 2019, the FMBA amount (for use in Section IX, A.2 and B.2 of the Allocation/Special Deduction Worksheet B, Form MC 176W (05/08)) for a family member living with the community spouse of an institutionalized spouse is \$2,058.00

Recommendation:

1. Update the code table value for MC Family Member Base Allocation (FMBA) effective July 1, 2018 where the limit will be updated to \$2,058.00
 catgry_id = "335"
 and code_num_identif = "82"
2. Generate a list of cases active on Long Term Care (LTC) with family members in addition to a spouse in the home July 01, 2018, or later which has Share of Cost greater than zero on the LTC budget, and the FMBA amount used in the budget is the previous amount (\$2,057.50).

List Name: Individuals with FMBA amount from ACWDL 18-13

The listing will consist of below columns -

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker
- Benefit Month

Also, add County Action text mentioned below on the posted list 'County Action' tab.

County Action : Review Cases and re-run EDBC to evaluate if there is any change in Share of Cost.

Lists will be posted at below location:

CalACES Web Portal > System Changes > SCR and SIR Lists > 2019 > CA-206033

**Outreach
Description:**

Generate a list of cases active on LTC with family members in addition to a spouse in the home July 01, 2018, or later which has Share of Cost greater than zero on the LTC budget, and the FMBA amount used in the budget is the previous amount (\$2,057.50).

Lists will be posted at below location:

CalACES Web Portal > System Changes > SCR and SIR Lists > 2019 > CA-206033

**Migration Impact
Description:**

Joint design has been approved through the Medi-Cal/CMSP Committee. CIV will implement this change with SCR CIV-102937 in the 19.07 release.

**Migration Impact
Analysis:**

Alternative

Override

Procedure

Description:

Operational Impact:

Estimate: 56

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	29
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	22
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-206153] LA County only :Update the Auditor Controller outbound VCC1 and VCM1 logic

Team Responsible:	Fiscal	Assignee:	Lalitha Valamarthi	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	69
Reporter:	Haikaz Tombakian	Regulation Reference:		Created:	12/21/2018 02:39 PM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Gloria Williams	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	04/09/2019	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Expedited build approval by Karen Rapponotti and Laura Chavez on 4/2/2019 (email attached)

Current Design: Los Angeles County interfaces with their Auditor Controller through the Electronic Countywide Accounting and Purchasing System (eCAPS) interfaces. The following two interfaces are used to establish and update vendors for payment processing. These interfaces include:
 1) Vendor Customer Creation file (VCC1), which is used to create new Money management vendors in the eCAPS. The system identifies new providers daily and submits them to eCAPS through the VCC1 file.
 2) Vendor Customer Modifications Writer (VCM1), which updates the eCAPS with demographics changes (Payee name and address changes) to direct deposit and warrant recipients who are in the eCAPS.

Request: 1) Update the Auditor Controller outbound VCM1 and VCC1 logic to translate Vendor/Person name from upper/lower case to all upper-case to prevent these records from being rejected for mismatched information due to eCAPS being case sensitive.

Recommendation: *No impact to users, this is a back end change.*

This SCR will include the following updates:
 1) Update the VCC1 writer to send Vendor/Person name in all upper-case letters to eCAPS.
 2) Update the VCM1 writer to send Vendor/Person name in all upper-case letters to eCAPS.

Outreach

Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.

Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Description:

Operational Impact:

Estimate: 69

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	50	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	19
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-206996] Extension of Worker ID from 30 to 90 days for Medi-Cal cases with a discontinued status/YBN Medical renewal link to display for 90 days after due month, following a discontinuance.

Team Responsible:	Batch/Interfaces	Assignee:	Yuga Teja	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	67
Reporter:	Carlos Camarena	Regulation Reference:		Created:	03/07/2019 09:43 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Carlos Camarena	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	04/03/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 04/10/2019

Current Design: Inactive cases drop the Worker ID after 30 days.

Request: CA-48348 (Extension of Time-Period for Dropping the Worker on Discontinued Eligibility Programs) covers a comprehensive solution for extending the drop of the Worker ID for inactive cases from 30 to 90 days. This SCR is a temporary workaround while CA-48348 is implemented and defined as follows:
 - For Medi-Cal cases with a discontinued status, extending the drop of the Worker ID for inactive cases from 30 to 90 days.
 (YBN) Your Benefits Now - Medical renewal form links will be available from the time the Renewal packet is generated and for 90 days after due month, following a case discontinuance
 Defect#207048 has been rejected and added to this SCR at no cost to County per Accenture

Recommendation:

- Requirements:
1. Extend the amount of time an eligibility program that is in a discontinued status stays in a worker's caseload from 30 days to 90 days for the Medi-Cal Program.
 2. Extend Your Benefits Now - Medical renewal form links to (MC210 RV/MC216 and going forward with all Medical renewal links) display from the time the Renewal packet is generated and for 90 days after due month, following a discontinuance.

Outreach

Description:

Migration Impact

Description:

Implementation of this SCR expands upon an existing gap between C-IV and LRS with respect to how program workers are dropped after cases are discontinued. Implementation of CA-48348 prior to migration will address this gap, by allowing each county to specify how long a program worker remains on a case after discontinuance.

Migration Impact

Analysis:

Not Accounted for in SOR

Alternative

Procedure

Customers must mail in packets, or submit them in person, 30-90 days after their program is discontinued in order to be considered for rescind.

Description:

Operational Impact:

Estimate: 67

Automated Test :	0	Batch/Interfaces :	42	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	20
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-203039] YourBenefitsNow (YBN): Update SAR7 Threshold Language Questions to match form in LRS

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	178
Reporter:	Gillian Bendicio	Regulation Reference:		Created:	06/08/2018 02:55 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Mary Farfan	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[C4Yourself]	Approved by Committee:	03/26/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Your Benefits Now (YBN) portal allows the participant to fill out their SAR 7. This functionality is available in all threshold languages available in YBN. The threshold language translations utilized an outdated SAR 7 form.

Request:

Replace the threshold language translations with the verbiage found on the SAR 7 12/14 version which is available in the CalACES system. Currently, the YBN portal does not have the latest version of the SAR 7 translations.

Recommendation:

Update the translations for the SAR 7 form with the 12/14 version available in the CalACES system for the following languages:

1. Armenian
2. Cambodian
3. Chinese
4. Korean
5. Russian
6. Spanish
7. Tagalog
8. Vietnamese

The updated translations should reflect what is available on the SAR 7 form.

Outreach

Description:

Migration Impact

Description:

The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 178

No alternative procedure.

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	115	Performance :	0
Reports :	0	Security :	0	System Test Support :	48
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-56680] SB 1341 All County Solution Phase 1 - Separate MSP NOAs

Team Responsible:	Client Correspondence	Assignee:	Tiffany Huckaby	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	846
Reporter:	Ana Cruz	Regulation Reference:		Created:	01/19/2018 11:43 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Cristina Contreras	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-104
Committee:	[Correspondence, Medi-Cal/CMSP]	Approved by Committee:	02/28/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

LRS generates Medi-Cal NOAs with Medicare Savings Program (MSP) text. The MSP text is included on mixed non-MAGI/MAGI NOAs.

Request:

The objective of this request is to address C-IV concerns with LRS current design for the mix NOAs and to create all counties solution. In addition we also need to implement any remaining portions of the Phase I SCR 47415.

This effort will be split into Phases:

SCR CA-56680 Phase 1 - Separate the MSP text onto it's own MSP NOAs

SCR CA-204496 Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs

SCR CA-204497 Phase 3 - Updates to the mixed Non-MAGI/MAGI NOAs to allow for mixed actions

SCR CA-204494 Phase 4 - Update Non-MAGI/MAGI NOAs to generate in Letter Format

SCR CA-204499 Phase 5 - Mixed Non-MAGI/MAGI Text updates and update to Skip Report

Recommendation:

- 1.) Separate the MSP text onto it's own MSP NOAs. Update MC NOAs to no longer include MSP text. New MSP NOA template will be in letter format. (See attached CA-56680 MSP Updates Design Document Recommendation 2.1)
- 2.) Update MSP NOA fragments to generate based upon the NOA template section width instead of a fixed width. (See attached CA-56680 MSP Updates Design Document Recommendation 2.2)
- 3.) Update MSP Approval Fragments to dynamically generate the MSP information based upon the program being approved. (See attached CA-56680 MSP Updates Design Document Recommendation 2.3)

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 58 counties.

Migration Impact

Analysis:

Alternative

Procedure

Description:

MSP will generate on mixed non-MAGI/MAGI NOAs. Existing NOAs can be rejected and Manual NOAs can be created if required.

Operational Impact:

Estimate: **846**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	514	DBA :	0	Design :	115
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	142
Tech Arch :	0	Tech Ops :	0	Training :	0

End SCRs



[CA-201379] Strategic Plan - Align active programs with the same primary applicant within the same district under a single Eligibility Worker

- Resolved: 03/12/2019 02:08 PM

Team Responsible:	Online	Assignee:	Ritu China	SPG Status:	Approved
Fix Version/s:	[19.03]	Designer Contact:	Taylor Fitzhugh	Change Type (SCR):	Data Change
Minor Version:	19.04.06	Expedite Changes:	No	Estimate:	141
Reporter:	Ana Cruz	Regulation Reference:		Created:	03/12/2018 05:44 PM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Cristina Contreras	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:	2018-05-10 00:00:00.0	Other Agency Cross Reference:	

Non-Committee Review: Dorothy Avila approval 5/10/18

Expedite Approval:

Current Design:

Active General Relief (GR), CalFresh (CF), and Medi-Cal (MC) cases and program blocks are not assigned to the same primary applicant, within the same district under a single Eligibility Worker (EW).

Request:

Align all active General Relief (GR), CalFresh (CF), and Medi-Cal (MC) cases and program blocks with the same primary applicant, within the same district under a single Eligibility Worker (EW).

Impacted Districts: Glendale (02), Pasadena (03), San Fernando Branch (32), East Valley (11), Santa Clarita Branch (51), Lancaster (34), Lancaster General Branch (67), West Valley (82), Wilshire Special (10), Exposition Park (12), Civic Center (14), Pomona (36), Metro North (38), El Monte (04), Belvedere (05), Cudahy (06), Metro Family (13), Metro East (15), Lincoln Heights (66), Florence (17), San Gabriel Valley (20), Norwalk (40), Metro Special (70), South Special (07), Southwest Special (08), Compton (26), South Central (27), South Family (31), Rancho Park (60), Paramount (62), Southwest Family (83).

Recommendation:

- Align all active General Relief (GR), CalFresh (CF), and Medi-Cal (MC) cases and program blocks with the same primary applicant, within the same district under a single Eligibility Worker (EW).
- Impacted Districts: Glendale (02), Pasadena (03), San Fernando Branch (32), East Valley (11), Santa Clarita Branch (51), Lancaster (34), Lancaster General Branch (67), West Valley (82), Wilshire Special (10), Exposition Park (12), Civic Center (14), Pomona (36), Metro North (38), El Monte (04), Belvedere (05), Cudahy (06), Metro Family (13), Metro East (15), Lincoln Heights (66), Florence (17), San Gabriel Valley (20), Norwalk (40), Metro Special (70), South Special (07), Southwest Special (08), Compton (26), South Central (27), South Family (31), Rancho Park (60), Paramount (62), Southwest Family (83).
- To align all active GR, CF, and MC cases and program blocks within the same district under a single EW.
- The alignment hierarchy is:
 1. GR
 2. CF
 3. MC
- All active cases and program blocks with the same primary applicant, in the same district, will be aligned under a single EW. Cases/program blocks will align under a single worker whether the case/program blocks are under the same case number OR under different case numbers.
- Primary applicants with an active GR case will have active CF and/or MC cases/program blocks aligned to the GR case. Primary applicants with an active CF case will have the active MC case/program block aligned to the CF case.
- Cases with the same primary applicant but with different case numbers that are aligned should be flagged as companion cases. NOTE: The primary applicant must be in the household.
- All CF and MC tasks from the previous Case Carrying Worker (CCW) are to be transferred to the new CCW along with the case/program blocks.
- All active cases and program blocks transferred must have the New Worker Letter ADM 101-LA mailed to the address on file.
- All active cases and program blocks transferred must generate an LRS journal entry documenting the transfer.
- The following will be excluded from the Phase II roll-out:
 - The following will be excluded from the Phase II roll-out:
 - o Minor Consent

- o Former Foster Youth
- o Domestic Violence
- o Employee Locked Files
- o Inter-County Transfers
- o CalWORKs/CF cases/program blocks
- o All cases handled by Medi-Cal LTC (80), Medi-Cal Outreach (16), Medi-Cal Mail-In (89), Hawthorne Medi-Cal (92)
- o CF cases with incomplete or pending SAR7s
- o CF cases with incomplete or pending Re-certifications
- o CF cases with a Re-certification or SAR7 due within 60 days of the alignment
- o MC cases with incomplete or pending Renewals
- o MC cases with a Renewal due within 60 days of the alignment

IMPORTANT: Any GR, CF, or MC case/program block with a denied, terminated, or pending, status will be excluded from the alignment.

Outreach

Description:

Migration Impact Description: System specific data change.

Migration Impact Analysis: No Impact

Alternative Procedure Description: The program assignment can be manually modified for each program individually

Operational Impact:

Estimate: 141

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	80	Performance :	0
Reports :	0	Security :	0	System Test Support :	61
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

- Content Revision Description-1:**
1. Recommendation Change: N/A
 2. ETC Change: N/A

3. Release Change: Region 8 has requested that we do not apply this Data Change until further notice. The change is dependent on training in the offices that has not been completed.
 Before: 18.09
 After: TBD

Content Revision Status-2: Accepted

- Content Revision Description-2:**
1. Recommendation Change: N/A
 2. ETC Change:
 Before: 110 (70 Online, 40 System Test)
 After: 125 (80 Online, 45 System Test)

3. Release Change:
 Before: TBD
 After: 19.03

Content Revision Status-3: Accepted

- Content Revision Description-3:**
1. Recommendation Change: Design document (Content Revision 3) updated to remove Craig vs. Bonta aid codes and correct listed ICT statuses. Craig vs. Bonta aid codes are tracked outside of LRS and therefore not relevant to any logic specified in this SCR.

Before:

...

- The following will be excluded from the Phase II roll-out:

- o Minor Consent
- o Former Foster Youth
- o Craig vs. Bonta
- o Domestic Violence
- o Employee Locked Files
- o Inter-County Transfers

...

After:

...

- The following will be excluded from the Phase II roll-out:

- o Minor Consent
- o Former Foster Youth
- o Domestic Violence
- o Employee Locked Files
- o Inter-County Transfers

...

2. ETC Change: N/A

3. Release Change:

Before: 19.03 Baseline

After: 19.04.07

Pending CCB

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: N/A

2. ETC Change:

Before: 125 (80 Online, 45 System Test)

After: 141 (80 Online, 61 System Test)



[CA-203103] ACL 18-90; ACL 18-91; ACL 18-92: End SSI Cash-Out

Team Responsible:	Eligibility	Assignee:	Prakash Thota	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Mark Keehn	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	13401
Reporter:	Maria Arceo	Regulation Reference:	ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-15; ACL 19-15E	Created:	06/13/2018 08:49 AM
Status:	System Test	Impact Analysis:	[Business Process, Security]	Outreach Required:	No
Consortium Contact:	Benjamin Fimbres	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	SSI Cash Out
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:	2018-11-29 00:00:00	Other Agency Cross Reference:	CIV-101471

Non-Committee

Review:

Expedite Approval:

Approved by Laura Chavez/Michele Peterson 11/30/2018, Content Revision 1 approved by Karen Rapponotti/Laura Chavez 1/25/2019, Content Revision 2 approved by Karen Rapponotti/JoAnne Osborn 3/12/2019, Content Revision 3 approved 3/26/2019

Current Design:

California was allowed to increased their SSP grant instead of administering the CalFresh Program to SSI/SSP recipients.

SSI/SSP recipients are marked as 'Unaided Persons' (UP) in the CalFresh program and excluded from income and resource calculations.

Request:

AB 1811 reverses the CalFresh eligibility policy known as "cash-out," under which SSI/SSP recipients are ineligible for CalFresh.

ACL 18-90 provides policy instruction for the reversal of the cash-out policy and the CAPI grant augmentation.

ACL 18-91 provides policy instruction for the Supplemental Nutrition Benefit (SNB) Program.

ACL 18-92 provides policy instruction for the Transitional Nutrition Benefit (TNB) Program.

Recommendation:

- 1) Add a new Nutrition Benefit (NB) program to track both 'Supplemental Nutrition Benefit' and 'Transitional Nutrition Benefit'.
- 2) Within the new NB program, track 'previously excluded SSI/SSP recipients'.
- 3) Add and update pages to allow the tracking of the new Nutrition Benefit program. This will include:
 - a) Case Summary – Nutrition Benefit Program Detail
 - b) Nutrition Benefit Detail
 - c) CalFresh Detail
 - d) CalFresh SSI/SSP Reversal Detail
 - e) Select Programs
 - f) New Program Detail
 - g) New/Reapplication Detail
 - h) Application Detail
 - i) Rescind Detail
 - j) Nutrition Benefit Person Detail
 - k) Nutrition Benefit Person History
 - l) Nutrition Benefit History
 - m) Position Detail
 - n) Administrative Role Detail
 - o) Other Program Assistance Detail
 - p) Eligibility Workload Inventory

- 4) Add a new CalFresh SSI/SSP Reversal Detail page to track data points which will be used for EDBC determinations
 - 5) Update the Other Program Assistance page to track previously excluded SSI/SSP persons.
 - 6) Update the Negative Action page to include closure reasons specific to SNB and TNB.
 - 7) Update CF EDBC logic to reverse SSI/SSP exclusion, determine the effective benefit month, and auto-create the NB program as needed.
 - 8) Add a new Nutrition Benefit EDBC Detail page for NB programs
 - 9) Add a new Nutrition Benefit Manual EDBC page for NB programs.
 - 10) Add Nutrition Benefit EDBC logic to determine program person roles and statuses, discontinue NB persons, set aid code, and determine NB benefit amounts.
 - 11) Add Batch sweeps to process NB EDBC based on CF eligibility.
 - 12) Update the MEDS interface to include TNB
 - 13) Add new SNB and TNB forms
- See attached design document for design details.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. C-IV will implement this Change with SCR CIV-101471 in the 19.05 release.

Migration Impact

Analysis:

No Impact

Alternative

Procedure

Description:

Override EDBC results. Manually sent NOAs.

Operational Impact:

Estimate:

13401

Automated Test :	0	Batch/Interfaces :	1098	CalHEERS :	0
Client Correspondence :	1415	DBA :	0	Design :	1800
Eligibility :	2180	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	492	Performance :	0
Reports :	0	Security :	0	System Test Support :	2440
Tech Arch :	0	Tech Ops :	0	Training :	30

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
 - Added staggered RE date for case numbers ending in a letter
 - Updated latest possible reversal month to Oct 2020 due to Transitional CalFresh
 - Updated Case Summary: Added NB Discontinuance Date and admin roles
 - Added Edit button on CalFresh SSI/SSP Reversal Detail page
 - Updated Application Date on Application Detail page
 - Updated Rescind Detail page validation
 - Added Nutritional Benefit option on Other Program Assistance Detail page
 - Added Eligibility Workload Inventory Program Type
 - Updated EDBC Timely Notice and validations
 - Updated EDBC NB detail logic
 - Added Partial Program Batch EDBC
 - Added Batch Skip for NB Program creation
 - Updated FDD and SPD references
 - Added Security Matrix

See attached design document 'CA-203103 CIV-101471 - CalFresh Ending SSI_SSP Cash-Out - Design (Content Revision 1).docx'

2. ETC Change: None

3. Release Change: None

4. Funding Source: None

Accepted

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Eligibility Changes

- SSI/SSP persons will be defined as public assistance. A CF program that consists only of SSI/SSP persons would be categorically eligible.
- Additional clarification made that 'California Residency' will be handled as a Negative Action.
- New assumptions added to describe county responsibilities for identifying, updating, and processing cases with the introduction of SSI/SSP Cash-Out logic.
- On the Run EDBC page there will be no soft validations for verifications not received when processing an NB program.
- Clarification that SSI/SSP and SSP Only Other Program Assistance (OPA) records will be included as an allotment during CF budgeting.
- C-IV Only - Clarifications that the EDBC Run Reason must match the Customer Report being processed when reversing SSI/SSP cash out during recertification or SAR7 processing.
- LRS Only - Clarification that only mid-period household composition changes should trigger the reversal of an SSI/SSP person.
- When processing TCF a reversal can only occur due to recertification.
- Clarification that if the month prior to reversal is a manual EDBC or an overridden EDBC the user entered values will be used for the benefit comparison for SNB.
- The CF SSI/SSP Reversal Page will only be updated when the NB EDBC has been authorized. If a user reruns the reversal month but only processes the CF program and not the NB program, any changes to NB eligibility will not be reflected on the CF SSI/SSP Reversal page until the user processes the NB program.
- SSI/SSP will not be reversed and NB eligibility details will not be defined if the CF EDBC is Read Only or an EDBC copied from the prior benefit month for WINS purposes.
- Include EBT validations when authorizing an NB EDBC, to ensure that an EBT card is established.
- Table for SNB and TNB benefit amounts updated to reflect actual values provided by the State.

Online Changes

- Nutrition Benefit Detail page - SSI/SSP Reversal Month is not a required field.
- CalFresh Detail page – Add button for the SSI/SSP Reversal Month field will not be available when the Reporting Type Reason is Transitional CalFresh.
- CalFresh SSI/SSP Reversal Detail page – Worker Id will not be present in the history section when a record is updated by batch.
- Rescind Detail page – CalACES will not have a rescind reason of 'Denial'.
- Other Program Assistance Detail page – fixed alignment when the Type is SSP Only.
- Nutrition Benefit Program Functionality – NB will be selectable for Special Investigation Unit (SIU).
- Workload Reassignment page – Expanded on reassignment criteria.
- Pending Assignment List page – Added information about how the Automatic Assignment functionality will work with CalFresh and Nutrition Benefit.
- IEVS Review Findings / IEVS Review Case Disposition(CalACES) / IEVS Review Dispositions(CalACES) – Added the Nutrition Benefit program to the IEVS pages to associate an abstract to.

Batch Changes

- Updates to the Reassignment Batch Job for NB.
- New definitions of the automated task for batch skip caused by reversal.

2. ETC Change: N/A

3. Release Change: N/A

Pending CCB

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Eligibility Changes

- A Status Reason of \$0 Allotment will be a valid closure reason when determining TNB eligibility. C-IV Only
- When auto-creating an NB program certain records will may be copied from the CF program (e.g., Authorized Representative, Payee). To be copied these CF records must be valid for the NB reversal month. The begin date of these copied records will be the first day of the NB reversal month.
- Existing CF EBT validations will be included on the NB EDBC and Manual EDBC pages.
- For the Program Configuration Override page a new validation message for the Accept button will ensure that the NB aid code, program type, and Reporting Type Reason are aligned.
- OPA income counting logic will account for IRT scenarios.
- Updates to the SNB and TNB benefit table amounts.
- EDBC page to display the overissuance amount and allow the user to navigate to the 'Select Recovery Account' page.
- NB EDBC page security will match the security rights applied to CF EDBC pages.
- The 'EDBC Information' section of the LRS NB EDBC page will align with CF EDBC page in LRS, while the 'EDBC Information' section of the C-IV NB EDBC page will align with CF EDBC page in C-IV.
- TNB auto reassignment will be defined (CT15) for those counties that have requested the functionality.
- A person will considered disabled for CF if they are receiving SSI/SSP and are under the age of 65.

2. ETC Change: None

3. Release Change: None

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Eligibility

- Add validation message to prevent an NB program from being accepted if the issuance exceeds the maximum threshold.
- Remove assumption #11. This is due to an ACL Q&A clarification. Persons being sanctioned or disqualified in CF should not result in the reversal of excluded SSI/SSP persons.
- Update assumption #17. Use the correct name for the CF SSI/SSP Reversal Detail page.

NOAs

- Per CRPC 2146, Add regulation 'W&I Code Section 18900.6' to SNB NOAs.
- Per CRPC 2146, Add regulation 'W&I Code Section 18900.7' to TNB NOAs.

Batch

- Update the information for the journal entry created when a TNB program is discontinued.
- The death match interface will not update the household status.

Online

- C4Yourself and YBN will be updated to display NB information for the NOAs.
- Update the Nutrition Benefit Detail page to display the Issuance Method when the page is in View Mode.
- Added Page Mapping for the Nutrition Benefit Detail page
- Updated the CalFresh SSI/SSP Reversal Detail page to correct incorrect required field statements.
- Updated the Case Summary page to display the Email field for LRS
- Updated the Nutrition Benefit Detail page to change the location of the Reporting Type Reason field and remove the Edit button for program persons when the program is discontinued. Additionally, called out that the Remove button for a secondary worker is called Remove Worker in LRS.

See attached design document 'CA-203103 CIV-101471 - CalFresh Ending SSI_SSP Cash-Out - Design (Content Revision 4).docx'

2. ETC Change: None

3. Release Change: None



[CA-205251] WBT cosmetic updates - GAIN 05

Team Responsible:	Training	Assignee:	Frances Baez-Lugo	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Frances Baez-Lugo	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	120
Reporter:	Shivani Smith	Regulation Reference:		Created:	10/22/2018 04:14 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jose Tario	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Karen Rapponotti and Laura Chavez on 10/23/2018

Expedite Approval: Current Design: GAIN 05 hasn't been cosmetically updated since LRS Pilot.

Request: The Consortium has requested to cosmetically update GAIN 05. The WBT cosmetic updates effort includes changes to the LRS homepage, utilities bar, copyright, removing the LACO seal, and other major clean up activities.

Recommendation: Cosmetically update and apply global LRS changes to GAIN 05. This WBT will not be genericized since GAIN is specific to LA County.

Outreach

Description:
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact: Estimate: 120

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	120

Content Revision Status-1: Accepted

Content Revision Description-1: 3. Release Change: Due to release capacity constraints, the clean-up/cosmetic updates effort for this SCR needs to be pushed.
Before: 19.01
After: 19.05

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change: Due to Accenture Training Team release capacity constraints, cosmetic updates to WBT-GAIN-05 will be handled by the Consortium.
Before: Cosmetically update and apply global LRS changes to GAIN 05. This WBT will not be genericized since GAIN is specific to LA County.
After: Reject this SCR. The Consortium will perform cosmetic updates to WBT-GAIN-05.

2. ETC Change: N/A

3. Release Change: TBD. Due to Accenture Training Team release capacity constraints, cosmetic updates to WBT-GAIN-05 will be handled by the Consortium.

Before: 19.05

After: TBD

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

End Content Revisions