



DATE	MAY 16, 2019
TIME	1:30 PM
LOCATION	Sutter Conference Room
SUBJECT	Change Control Board Meeting
INVITEES	CCB.Meeting.Attendees

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.02	CIV-103307	CA-207250	Update batch to send to new SFTP Server for El Dorado County	Batch/Interfaces	5	C-IV M&O	Production Deployment	19.03.18
19.03	CIV-103775		SIRFRA 3101 - SNAP Application Data Request - Oct-Dec 2018	Eligibility	40	C-IV M&O	Production Deployment	19.04.26
19.03	CIV-103833	CA-207879	ACL 18-82 - Case List of SB 380 Children Affected by April 2019 CW COLA Batch	Eligibility	38	C-IV M&O	Production Deployment	19.04.23
19.03	CIV-103932	CA-207250	Turn off batch job PB00F116 to prevent updating outstanding warrant status	Fiscal	5	C-IV M&O	Production Deployment	19.04.18
19.07	CIV-11972		Update Job Aids Impacted By SCR 10754	Training	5	C-IV M&O	No	
19.07	CIV-100473		Synchronize WIS and C-IV Tax Intercept Balances 2019	Fiscal	75	C-IV M&O	No	19.07.26
19.07	CIV-102054		C4Y: Update Sending Documents to include County for Mobile App and C4Yourself	Online	547	C-IV M&O	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CIV-102356		Update Medi-Cal CalHEERS - Deemed Eligibility Job Aid	Training	5	C-IV M&O	No	
19.07	CIV-102444		CAAL-Skills Pilot Data Exchange	Batch/Interfaces	54	C-IV M&O	Start Build	
19.07	CIV-102502	CA-205172	Increase the threshold for CalWORKs Overpayments Phase I	Fiscal	354	C-IV M&O	Start Build	
19.07	CIV-103684		ACL 18-91 - Online Help Updates for SCR CIV-102555 -eICT for SSI Cash Out	Training	20	Premise	No	
19.07	CIV-103687		Update Online Help for Task Management Updates SCR CIV-100244	Training	10	C-IV M&O	No	
19.07	CIV-103758		Del Norte and Sutter Counties Opt-In to General Assistance functionality	Fiscal	95	C-IV M&O	Start Build	
19.07	CIV-103876		Update Change Reason Job Aid	Training	5	C-IV M&O	No	
19.07	CIV-103969	CA-207471	Update Merced County HSP Fund Codes for HSP Pay Codes	Fiscal	55	C-IV M&O	Start Build	
19.07	CIV-103971	CA-201453	Update Butte County Issuance Thresholds	Fiscal	20	C-IV M&O	Start Build	
19.09	CIV-102550	CA-205466	Sutter and Riverside and Kings County - Add Auditor Signature to Rush Warrant Print template	Client Correspondence	121	C-IV M&O	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.03	CIV-101999	CA-48386	Eliminate Face-to-Face Interview in the IEVS Process and Update Failure reason and Forms	Batch/Interfaces	410	C-IV M&O	Start Build	19.04.25
19.03	CIV-102318		Migrate Microsoft Exchange server to Office 365	Tech Arch	230	C-IV M&O	No	19.05.XX
19.03	CIV-102598		Integrate BICsuite Scheduler into the System Test Environments	System Test	230	C-IV M&O	Start Build	19.05.xx
19.05	CIV-103580		Update Online Help for SCR CIV-103571	Training	5	C-IV M&O	No	
19.07	CIV-101933	CA-203993	Update Diaper Benefit Functionality	Fiscal	253	C-IV M&O	Start Build	
19.07	CIV-102555	CA-205294	ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-03: EICT Updates for End SSI Cash-Out	Batch/Interfaces	2301	Premise	Start Build	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.03	CA-207879	CIV-103833	ACL 18-82 - Case List of SB 380 Children Affected by April 2019 CW COLA Batch	Eligibility	88	LRS M&E	Production Deployment	19.04.23
19.05	CA-207999		Architectural Changes for Time Shift Tracking	Tech Arch	70	LRS M&E	Start Build	
19.06	CA-208067	CIV-10287, CH-119408	Training QA of Job Aids Impacted by SCR CA-203096	Training	1	Premise	Start Build	
19.06	CA-208068	CIV-102265; CH-109744	Training QA of Job Aids Impacted by SCR CA-204768	Training	1	Premise	Start Build	
19.06	CA-208069	CH-106890; CIV-12389	Training QA of Job Aids Impacted by SCR CA-201027	Training	3	Premise	Start Build	
19.07	CA-201148		GR Ineligibility for time limited/sanctioned CalWORKs person	Eligibility	485	LRS M&E	Start Build	
19.07	CA-202544		Update the DCFS Outstanding Overpayments Report to Include External Recovery Accounts	Reports	134	LRS M&E	Start Build	
19.07	CA-205172	CIV-102502	Increase the threshold for CalWORKs Overpayments	Fiscal	471	LRS M&E	Start Build	
19.07	CA-206058		Allow users to create "Bus Pass" No Valid Month™ for CalWORKs program	Fiscal	53	LRS M&E	Start Build	
19.09	CA-201204		EDMS: LRS update - Image and View Image button URL security updates.	Online	485	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.03	CA-48386	CIV-101999	Eliminate Face-to-Face Interview in the IEVS Process and update Failure Reason in LRS to match NOA reason and Update forms please see PA2418 A attached 1/25/19	Batch/Interfaces	2170	LRS M&E	Start Build	19.04.25
19.05	CA-205025		Training Support - WBTs Clean-Up and Genericization effort by Consortium South	Training	220	LRS M&E	Start Build	19.05.31

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.05	CA-206762		Training: Update WBTs per SCR CA-203722 (Part B)	Training	300	LRS M&E	No	
19.05	CA-206763		Training: Update WBTs per SCR CA-56272	Training	16	LRS M&E	No	
19.05	CA-206764		Training: Update WBTs per SCR CA-202392	Training	16	LRS M&E	No	
19.05	CA-206765		Training: Update WBTs per SCR CA-53282	Training	16	LRS M&E	No	
19.07	CA-201641		Refactor CT73 for NOA Generation	Client Correspondence	1485	Premise	No	
19.07	CA-203779	CA-207102	Restrict FC Eligibility Supervisors From Authorizing Their Own EDBC's	Eligibility	354	LRS M&E	No	
19.07	CA-203993	CIV-101933	Update Diaper Benefit Functionality	Fiscal	353	LRS M&E	Start Build	

The next CCB Meeting scheduled for **5/30/2019**.

3. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
19.05	5/20/2019	5/19/2019	Due to Memorial Day 5/27/2019	3/29/2019	4/26/2019	5/3/2019	5/15/2019
19.06	6/24/2019	6/23/2019	CalHEERS Release	4/5/2019	5/24/2019	6/7/2019	6/19/2019
19.07	7/22/2019	7/21/2019		5/24/2019	6/28/2019	7/5/2019	7/17/2019
19.09	9/23/2019	9/22/2019		7/26/2019	8/30/2019	9/6/2019	9/18/2019
19.11	11/25/2019	11/24/2019	Due to Thanksgiving 11/28/2019	9/27/2019	11/1/2019	11/8/2019	11/20/2019
20.01	1/27/2020	1/26/2020	MLK 1/20	11/29/2019	1/3/2020	1/10/2020	1/22/2020
20.02	2/10/2020	2/9/2020	CalHEERS Release	10/18/2019	12/13/2019	12/20/2019	2/5/2020
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020

20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/8/2020	6/7/2020	CalHEERS Release	2/28/2020	4/3/2020	4/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving on 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



[CIV-103307] Update batch to send to new SFTP Server for El Dorado County

- Resolved: 03/21/2019 01:21 PM

Team Responsible:	Batch/Interfaces	Assignee:	Ryan O'Mary	SPG Status:	Approved
Fix Version/s:	[19.02]	Designer Contact:	Ryan O'Mary	Change Type (SCR):	Operational Enhancement
Minor Version:	19.03.18	Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Ryan O'Mary	Regulation Reference:		Created:	01/29/2019 11:54 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Christian L. Johnson	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	CA-207250

Non-Committee Review:

Reviewed By: Laura Chavez, Review Outcome: Approved. Reviewed Date: 04/19/2019

Expedite Approval:

Provided by Laura Chavez on 04/19/2019

Current Design:

The C-IV system sends Interface Files to El Dorado County's SFTP Server.

Request:

We would like to change the host address of all file transfers to sftp2.edcgov.us as soon as possible. The existing userid and password will also be changing. The new sftp server is currently live and available for testing.

Recommendation:

Update Batch Properties to use El Dorado new URL to send files. Also update Batch Properties to use new username and password.

Outreach

Description:

Migration Impact

Description:

DDID 1787 includes the requirement to migrate the C-IV County Specific Batch Jobs across the impacted Batch modules into the CalSAWS Software. This SCR has been associated to this DDID so that the most recent properties are included for this county-specific batch job.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	5	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-103775] SIRFRA 3101 - SNAP Application Data Request - Oct-Dec 2018

- Resolved: 05/06/2019 07:15 AM

Team Responsible:	Eligibility	Assignee:	Jagadeesh Dasu	SPG Status:	Approved
Fix Version/s:	[19.03]	Designer Contact:	Jagadeesh Dasu	Change Type (SCR):	New Policy
Minor Version:	19.04.26	Expedite Changes:	Production Deployment	Estimate:	40
Reporter:	Michele Peterson	Regulation Reference:	SIRFRA 3101	Created:	04/02/2019 09:12 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Tyler Vaisau	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by JoAnne Osborn 04/17/19

Current Design: ***** No Impact to users *****

The C-IV System maintains historical data on CalFresh application information.

Request: CDSS is requesting data on Supplemental Nutrition Assistance program (SNAP - also known as CalFresh) application information via SAWS Internal Request for Research & Analysis (SIRFRA) 3101. This data is being requested for the Oct-Dec 2018 months.

Recommendation: Provide the following information for the Oct-Dec 2018 months:

APPLICATIONS

1. The total number of SNAP applications received during the month.

1a. Of those, the number of cases that were initial applications (i.e., household had never received benefits in the past).

1b. The number of SNAP applications received from a household that has received SNAP benefits in the previous 30 days.

1c. The number of SNAP applications received from a household that has received SNAP benefits in the previous 60 days.

1d. The number of SNAP applications received from a household that has received SNAP benefits in the previous 90 days.

1e. The number of applications received from a household with a break of aid longer than 90 days.

2. On average, the number of days that elapse from the application filing date to the date benefits are approved.

RECERTIFICATIONS

3. The number of SNAP cases that are scheduled for recertification per month. Do not include Transitional CalFresh cases.

3a. The number of such cases that received SNAP in the month following the recertification month.

3b. The number of such cases that did not receive SNAP in the month following the recertification month.

3c. Of the cases that did not recertify, please provide the reason, if available. Identify the categories and number of cases. If not available, please state so.

4. The number of cases that do not complete recertification and do not receive benefits in the month following the recertification month and reapply within 30, 60, and 90 days.

4a. The number of cases that do not receive benefits in the month following the recertification month and reapply within 30 days.

4b. The number of cases that do not receive benefits in the month following the recertification month and reapply within 60 days.

4c. The number of cases that do not receive benefits in the month following the recertification month and reapply within 90 days.

5. On average, the number of days from the Notice of Expiration of Certification to completion of recertification. Depending on county policy, this could be up to 45 days.

Outreach

Description:

Migration Impact

This is a quarterly list that is provided to the state with C-IV specific CalFresh application data.

Description:

Migration Impact

No Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 40

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	40	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-103833] ACL 18-82 - Case List of SB 380 Children Affected by April 2019 CW COLA Batch

- Resolved: 04/22/2019 09:27 AM

Team Responsible:	Eligibility	Assignee:	Jennifer Chen	SPG Status:	Approved
Fix Version/s:	[19.03]	Designer Contact:	Frederick Gains	Change Type (SCR):	New Policy
Minor Version:	19.04.23	Expedite Changes:	Production Deployment	Estimate:	38
Reporter:	Frederick Gains	Regulation Reference:	ACL 18-82	Created:	04/10/2019 11:09 AM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Consortium Contact:	Jason M. Francis	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA-207879

Non-Committee

- Review:**
- Expedite Approval:** Emergency Approved by K. Rapponotti et.al. 4/12/2019
- Current Design:** SCR CIV-100390 implemented the ability to opt children out of the assistance unit if their received child support is greater than the child's portion of the CalWORKs grant. These children may be added back into the assistance unit mid-period, even if not by request. SCR CIV-102472 will update this design to only occur at request or at the end of the reporting cycle.
- Request:** The April 2019 CW COLA Batch EDBC process added some opted-out children back into the assistance unit mid-period. Provide a list of affected cases so users can take corrective action.
- Recommendation:**
- 1) Generate a list of cases that meet the following criteria:
 - a) Has an active CW program person for benefit month of March 2019 with an MMO and role reason 'Optional Child - Receives Child Support'
 - b) That same program person has an active status and role of MEM for the benefit month of April 2019
 - c) Latest accepted and saved CW EDBC for the April benefit month has a source of 'Batch EDBC Rules'
 - c) None of the following conditions exist:
 - 1) RE or SAR period ended in March 2019
 - 2) Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end-date in March 2019
- The list will include the following list columns to display on the listings:
- 1) Case Name
 - 2) Case Number
 - 3) County
 - 4) Unit
 - 5) Unit Name
 - 6) Office Name
 - 7) Worker ID
- This list will be posted to the following location:
C-IV System Web Portal -> System Changes -> SCR and SIR Lists -> 2019 -> SCR CIV-103833
- Outreach Description:** The list will be posted to the CalACES Web Portal at:
CalACES Web Portal > System Changes > SCR and SIR Lists > 2019 > CIV-103833
- Migration Impact Description:** System specific one-time case list.
- Migration Impact Analysis:**
- Alternative Procedure Description:** Override EDBC results and set the child to an MMO role with reason 'Optional Child - Receives Child Support'.
- Operational Impact:**

Estimate: 38

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	28	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-103932] Turn off batch job PB00F116 to prevent updating outstanding warrant status

- Resolved: 04/23/2019 01:33 PM

Team Responsible:	Fiscal	Assignee:	Deron Schab	SPG Status:	Approved
Fix Version/s:	[19.03]	Designer Contact:	Jyothirmayi Chavata	Change Type (SCR):	Operational Enhancement
Minor Version:	19.04.18	Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/18/2019 09:48 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CA-207250

Non-Committee

Review:

Expedite Approval: Karen Rapponotti & Laura Chavez (Approved) - 04/18/2019

Current Design: Batch Job PB00F116 is a nightly job that finds all Warrant Issuances that have been in 'Ready for Issuance' status for seven days, and updates the status to 'Ready for Manual Issuance'. This job runs consortia-wide.

Request: Imperial County experienced a hacker attack that caused their County servers to crash. Imperial County requested Batch Job PB00F116 to be turned off until they can get their servers back online, allowing them time to catch up in processing their Warrant Print files.

Recommendation: Turn off Batch Job PB00F116. A new SCR will be created to turn this job back on.

Outreach

Description:

Migration Impact Description: DDID 1787 includes the requirement to migrate the C-IV County Specific Batch Jobs across the impacted Batch modules into the CalSAWS Software. This SCR was associated to this DDID to confirm that this batch is not scheduled in CalSAWS.

Migration Impact

Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	5	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-11972] Update Job Aids Impacted By SCR 10754

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Jill I. Smith	Regulation Reference:		Created:	12/29/2017 02:26 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Jill I. Smith	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 04/25/2019 - Approve

Expedite Approval:

Current Design: SCR CIV-10754 updated the Imaging PC7 capture profile.

Request: The job aids need to be updated to reflect the new PC7 capture profile name: <county>_No Change_Barcode

Recommendation:

- 1) Update the following job aids for SCR 10754:
 - a) Imaging - Scanning
 - b) Semi-Annual Report (SAR 7) - No Change Automated EDBC Process

Outreach Description: Updated job aids.

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact Estimate: **5**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5

[CIV-100473] Synchronize WIS and C-IV Tax Intercept Balances 2019

Team Responsible:	Fiscal	Assignee:	Jyothirmayi Chavata	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Jyothirmayi Chavata	Change Type (SCR):	Enhancement
Minor Version:	19.07.26	Expedite Changes:	No	Estimate:	75
Reporter:	Jason Osterwald	Regulation Reference:		Created:	02/14/2018 04:46 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:	04/30/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The C-IV System and WIS (Welfare Intercept System) both store Tax Intercept Account balance information. Each week, the C-IV System sends Establish, Increase, Decrease, Delete, Suspend and Reactivate transactions to WIS to reflect changes in the C-IV System.

Request:

When transactions error off at WIS, the C-IV System and WIS become out of sync. This causes customers to be notified and intercepted incorrectly.

Recommendation:

1. Create the following change orders:
 - a. Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 07/19/2019.
 - b. Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 07/26/2019.
 - c. Demand in the WIS Balancer Writer and WIS Balancer Outbound FTP Batch Jobs (JOXXF504 and JOXXF544) for 07/26/2019.
2. Obtain a test balancer file from WIS prior to 7/01/2019.
 - a. Analyze the data and verify that the data format is consistent.
 - b. Perform a dry run test of the WIS Balancer Batch Job (JOXXF504) using the balancer file from WIS to test performance.

Note: The dry run test will be performed for Butte, Riverside, Stanislaus and Shasta counties.
3. Obtain a balancer file from WIS before 7/26/2019 and load the data into the C-IV System.

Outreach

Description:

Migration Impact

Description:

The balances are synchronized annually by scheduling a balancer batch. This does not impact the CalSAWS system.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: **75**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	60	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	15
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-102054] C4Y: Update Sending Documents to include County for Mobile App and C4Yourself

Team Responsible:	Online	Assignee:	Rajesh Rudra	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	547
Reporter:	Melissa Mendoza	Regulation Reference:		Created:	08/20/2018 02:00 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Jennifer A. Smith	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[C4Yourself]	Approved by Committee:	04/18/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Approved by Karen J. Rapponotti, Laura Chavez, JoAnne Osborn on 5/1/2019

Current Design:

When uploading a document through C4Yourself or the C4Yourself Mobile App, the customer first chooses to link the document by case or e-app. They then choose from all cases or submitted non "RE" e-applications associated to their login. This includes old cases from previous counties. Many customers are incorrectly choosing to link their document to an older case, associating it to the wrong county.

Under some conditions the required field indicator "*" looks out of alignment with other labels on the page.

A New Uploaded Document(s) message is sent to the C4Yourself Message Inbox after a customer uploads a document. This message includes the document type(s), but it does not include the county or case associated to the document(s).

Request:

Have the customer select which county a document should be sent to, before choosing whether to link the document by case or e-application. After choosing a county, only allow the customer to choose from the case numbers or e-application numbers for the chosen county.

When the customer chooses to link document by case, display the programs associated with that case.

Display a verification pop-up if the customer is uploading to a case which does not have either an active or pending program or a program discontinued in the last 90 days.

Include the county and case number chosen in the New Uploaded Document(s) message, sent after an upload.

Recommendation:

(see design doc for complete recommendations)

Update the C4Yourself Application's Send Documents screen and the C4Y Mobile App's corresponding Upload Files screen.

- 1) Add a county dropdown as the first row of the Document Information form. (required field)
- 2) Update the Case Number and E-App Number dropdowns to display a dynamically filtered list based on the county selected.
- 3) On the Case Number drop down: add "Active", "Pending" or "Active/Pending" as applicable. Sort the List so that cases with active programs show on top followed by cases with pending programs followed by others.
- 4) Add a non-editable program row below the Case Number dropdown, display programs associated to the chosen case as: "CalFresh", "CalWORKs" and/or "Medical" as applicable.
- 5) Display a verification pop-up if the customer chose to upload the document to a case having neither an active or pending program nor a program discontinued in the past 90 days. Note: This is not applicable when linking by e-application because the customer can only choose submitted e-applications. Note: The customer CAN upload to an older case.
- 6) Remove the space between the required field indicator "*" and the Case Number field label, in the C4Yourself Application.
- 7) In the C4Yourself Application, update the way the required field indicator displays after choosing from the Link Document To dropdown; display the required field indicator before, instead of after, the Case Number or E-App Number field labels.
- 8) Update the New Uploaded Document(s) message to include the County and Case number chosen.

9) Update all supported languages.

Outreach

Description:

Migration Impact

Description:

The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.

Migration Impact

Analysis:

Alternative

NA

Procedure

Description:

Operational Impact:

Estimate: 547

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	6
IVR/CC :	0	Online :	208	Performance :	0
Reports :	0	Security :	0	System Test Support :	125
Tech Arch :	208	Tech Ops :	0	Training :	0

[CIV-102356] Update Medi-Cal CalHEERS - Deemed Eligibility Job Aid

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Joyce Oshiro	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Elisa Miller	Regulation Reference:		Created:	09/28/2018 05:53 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Elisa Miller	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 04/28/2019 - Approve

Expedite Approval:
Current Design:

With the 18.09 release, SCR CIV-11439 updated Deemed Eligibility functionality and SCR CIV-101688 updated the Medi-Cal CalHEERS - Deemed Eligibility job aid.

Request:

The following scenario which requires specific User actions was identified after the release: When a Non-MAGI mother and an infant apply together in the month of the infant's birth, EDBC does not identify the child as Deemed Eligible since the mother has not yet been determined eligible to Medi-Cal.

Note: This process was distributed to the counties with CIT 0052-18.

The Medi-Cal CalHEERS - Deemed Eligibility job aid needs to be updated for this scenario.

Recommendation:

Update the Medi-Cal CalHEERS - Deemed Eligibility job aid to include information for processing Deemed Eligibility for a Non-MAGI mother and an infant apply together in the month of the infant's birth.

Outreach

Job aid

Description:

Migration Impact

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Description:

Migration Impact

Analysis:

Users would need to continue to utilize CIT information.

Alternative

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5

[CIV-102444] CAAL-Skills Pilot Data Exchange

Team Responsible:	Batch/Interfaces	Assignee:	Dana K. Petersen	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Duke Vang	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	54
Reporter:	Dana K. Petersen	Regulation Reference:	CAAL Skills Overview	Created:	10/09/2018 03:33 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Paul Robertson	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joel Acevedo approve data exchange 4/23/19

Expedite Approval: Expedited Build Approval - Karen Rapponottio: 4/24/2019

Current Design: The C-IV System does not exchange any information with the CAAL-Skills project.

Request: Per the CalSAWS and CAAL-Skills MOU Agreement, all CW and CF data for Napa, Monterey, and Stanislaus County from 7/1/2013 to 6/30/2017 will be transmitted to CDSS based on the data specified under the CAAL-Skills Data Exchange Requirements.

Recommendation: The client confidential data of all CW and CF for Napa, Monterey, and Stanislaus County will be sent in five separate Comma-Separated Value (CSV) files. Each of the records from each file will be linkable to records from other files with the use of imbedded "foreign keys" within each file. The five files and their high-level contents are:

1. Admin Agency/Partner
 - a. Admin Agency ID
2. Enrolling Organization
 - a. Enrolling Organization Name
 - b. Enrolling Organization ID
3. Services
 - a. Funding Source
 - b. Career Services
 - c. Training Services
 - d. Employment & Training Services
4. Supportive Services
 - a. Type of Supportive Services
 - b. First Day of Supportive Services
 - c. Last Day of Supportive Services
5. Participant
 - a. Social Security Number (SSN)
 - b. First Name
 - c. Middle Name
 - d. Last Name
 - e. Date of Birth
 - f. City
 - g. Zip Code
 - h. State
 - i. Sex
 - j. Client Index Number (CIN)
 - k. Ethnicity
 - l. Race
 - m. Veteran Status
 - n. Homeless Status
 - o. Former Foster Care Youth
 - p. Disability Status
 - q. Migrant Farmer

r.Single Parent Status

Outreach

Description:

Migration Impact

Description:

This is a one-time data pull for CDSS. Any additional data request from C-IV or CalSAWS will need to go through another MOU.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 54

Automated Test :	0	Batch/Interfaces :	54	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-102502] Increase the threshold for CalWORKs Overpayments Phase I

Team Responsible:	Fiscal	Assignee:	Jyothirmayi Chavata	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	354
Reporter:	Frederick Gains	Regulation Reference:	SB 726 - ACL 19-19	Created:	10/17/2018 02:06 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	04/24/2019	Other Agency Cross Reference:	CA-205172

Non-Committee

Review:
Expedite Approval: Karen Rapponotti Approved on 4/26/2019
Current Design: The C-IV system does not demand the collection of CalWORKs Overpayments totaling less than \$35 from individuals responsible for the recovery account. These recovery accounts where the original claim balance is \$35 or less are marked as Terminated.

Request: Enhance the C-IV system to increase the threshold for CalWORKs overpayments from \$35 to \$250. ACL 19-19 instructs that the overpayment threshold policy applies only to closed cases and therefore, Effective July 1, 2019 the C-IV system shall not demand collection of any non-fraudulent overpayments totaling less than \$250 from the responsible individual(s) if they are no longer aided in California under the CalWORKs or RCA program.

Recommendation:

- 1) Introduce a new Recovery Account Investigations value in the system.
- 2) Enhance the Uncollectible Recovery Account Batch to update the non-fraudulent recovery accounts for CalWORKs or RCA program including TCVPAP with an Outstanding balance less than \$250 as 'Suspended' and status reason as 'Policy Threshold Limit'.
- 3) Update the Overpayment Adjustment Logic to automatically start Benefit Reductions for those non-fraudulent Recovery Accounts that have an outstanding balance less than \$250 and the recovery account Status is 'Suspended' with the status reason of 'Policy Threshold Limit'.

Outreach Description: Provide Counties with a list of recovery accounts falling in below criteria:

1. Recovery Account was first set to 'Active', 'Suspended' or 'Pending Agreement' status after 07/01/2019.
2. Recovery Account is associated the CalWORKs or RCA program.
3. The Cause code is either Admin error or Client error.
4. The Recovery Account status is either 'Active', 'Suspended' or 'Pending Agreement'.
5. The Original Balance is totaling less than \$250.
6. The Investigations Indicator is 'None' or 'Dismissed'.
7. The responsible individual(s) have not been aided in California under the CalWORKs or RCA program since 07/01/2019.

Migration Impact Description: Joint design has been approved through the Fiscal Committee. LRS will implement this Change with SCR 205172 in the 19.07 release.

Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact Estimate: **354**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	272	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	82

Tech Arch :

0

Tech Ops :

0

Training :

0

[CIV-103684] ACL 18-91 - Online Help Updates for SCR CIV-102555 -eICT for SSI Cash Out

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Lisa Nesci	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	20
Reporter:	Lisa Nesci	Regulation Reference:	ACL 18-91, ACL 19-03	Created:	03/20/2019 01:42 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	CO-109
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 04/28/2019 - Approve

Expedite Approval: Current Design: Online Help includes three job aids regarding inter-county transfers and the Forms Overview.

Request: SCR CIV-102555 is updating the eICT interface for SSI Cash Out. The ICT job aids and Forms Overview need to be updated.

Recommendation: Update the following job aids:
 1. Inter-County Transfers – Electronic - Receiving County
 2. Inter-County Transfers – Electronic – Sending County
 3. Inter-County Transfers - Manual

Add the following to the Forms Overview:
 1. SNB 7
 2. SNB 8
 3. TNB 7
 4. TNB 8

Outreach Description: Updated job aids.

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: Alternative Procedure Description: None.

Operational Impact: Estimate: 20

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	20



[CIV-103687] Update Online Help for Task Management Updates SCR CIV-100244

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	03/20/2019 02:50 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 04/29/2019 - Approve

Expedite Approval: Current Design: The Task Management – Administration job aid exists. Online Help pages exist for all system pages.

Request: SCRs CIV-100244 updated task management functionality and add system pages.

- Recommendation:**
1. Update the Task Management – Administration job aid for SCRs CIV-100244.
 2. Add an Online Help page for the new Task Sub-Type Detail page.
 3. Update the Online Help page for the Task Type Detail page to add navigation to the new Task Sub-Type Detail page.

Outreach Description: Updated job aid.

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:
Alternative Procedure Description: None

Operational Impact:
Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10

[CIV-103758] Del Norte and Sutter Counties Opt-In to General Assistance functionality

Team Responsible:	Fiscal	Assignee:	Reese Williams	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Jyothirmayi Chavata	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	95
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/01/2019 12:54 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen Rapponotti & Laura Chavez - Approved - 04/01/2019

Current Design: SCR 1093 and SCR 4016 and SCR 9265 and SCR CIV-100828 created the General Assistance (Managed) program for all the C-IV Counties except:

- 08 – Del Norte
- 09 – El Dorado
- 36 – San Bernardino
- 51 - Sutter

Request: With CRFI 19-008, the following counties have opted in to utilize the General Assistance (Managed) program:

- 08 - Del Norte
- 51 - Sutter

Recommendation:

- Update the following county in the C-IV System to be opted in to the General Assistance (Managed) program.
 - 08 - Del Norte
 - 51 - Sutter
- Add the Issuance Threshold values for General Assistance (Managed) program for Del Norte and Sutter counties:
 - 08 - Del Norte - \$ 500.00
 - 51 - Sutter - \$ 260.00
- Add the Pay Codes for General Assistance (Managed) program for Del Norte and Sutter counties based on the attached SCR_103758_Pay_Code_Mappings.xlsx spreadsheet.
- Add Fund Code Mappings for General Assistance (Managed) program for Del Norte and Sutter counties as per the attached SCR_103758_Pay_Code_Mappings.xlsx spreadsheet.
- Add the following Skip Issuance scenarios for General Assistance (Managed) program for Del Norte and Sutter counties:
 - Aid Code Does Not Exist on Authorization Record
 - Future Month Issuance Cannot be Created Before Last Business Day
 - Payee Mailing Address Cannot be Determined
- Perform Auditor Controller interface file testing with Del Norte and Sutter counties
NOTE: Interface test files will be posted to the Web Portal by 05/17/2019.
- Generate a list of cases for Del Norte and Sutter counties containing Active Non-Managed General Assistance programs and post to the web portal on the day of the release. The list will be posted to the C-IV Web Portal under: C-IV Web Portal > System Changes > SCR and SIR Lists > 2019> SCR 103758

Outreach

Description:

See recommendation # 6

Migration Impact Description:

Per strategic direction for migration, General Assistance/General Relief (GA/GR) solution has been deferred to CalSAWS General Assistance/General Relief (GA/GR) functional design sessions.

Migration Impact

Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 95

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	70	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	25
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-103876] Update Change Reason Job Aid

Team Responsible:	Training	Assignee:	Jamala Rule	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Frederick Gains	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Frederick Gains	Regulation Reference:		Created:	04/12/2019 01:37 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Frederick Gains	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 04/15/2019 - Approve

Expedite Approval:

Current Design:

SCR CIV-101532 created the Change Reason job aid that is currently in Online Help with the 19.03 release.

Request:

Add explanations and uses of each change reason to the Change Reason job aid.

Recommendation:

Update Change Reason job aid.

Outreach

Updated job aid.

Description:

Migration Impact

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Description:

Migration Impact

No Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5

[CIV-103969] Update Merced County HSP Fund Codes for HSP Pay Codes

Team Responsible:	Fiscal	Assignee:	Jyothirmayi Chavata	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Jyothirmayi Chavata	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	55
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/23/2019 09:02 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CA-207471

Non-Committee Review: Merced County: Melissa Reyes - Approved - 04/23/2019

Expedite Approval: Karen Rapponotti & Laura Chavez (Approved) - 04/23/2019

Current Design: Merced County Fund Codes map the Pay Codes to the County Fund, Dept and Account. This mapping allows the Counties claim the expenditures appropriately.

Request: Merced County has requested to re-map the Fund Codes for the HSP Pay Codes.

Recommendation: Merced County Only:
 1. Create a DCR to update the Accounting string information for the HSP Pay Codes as per the attached spreadsheet Merced HSP Pay Fund Codes_042019.xls.
 2. Outreach: Generate a Firms test file with the new accounting strings and the test file will be uploaded to the C-IV Web Portal under System Changes > SCR and SIR Lists > 2019 > SCR 103969.

Outreach Description: Send a Firms test file to Merced county

Migration Impact Description: DDID 319 includes the requirement to migrate the 58 county pay codes to CalSAWS. This SCR has been associated to this DDID so that these pay code updates are included in the CalSAWS.

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact Estimate: 55

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	40	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	15
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-103971] Update Butte County Issuance Thresholds

Team Responsible:	Fiscal	Assignee:	Deron Schab	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Jyothirmayi Chavata	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	20
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/23/2019 11:49 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	CA-201453

Non-Committee Review: Butte County: Brannon Hill - Approved - 04/23/2019

Expedite Approval: Karen Rapponotti & Laura Chavez (Approved) - 04/23/2019

Current Design: Issuance Thresholds were updated in Release 19.01 with SCR # CIV-100503 as a result of CRFI 18-008

Request: Butte County has requested to update their AAP, ARC, Foster Care and Kin-GAP Issuance Thresholds.

Recommendation: Update Butte County (04) Issuance Threshold as follows:
 (a) Adoption Assistance (AAP): From 20,000 to 30,000
 (b) Approved Relative Caregiver (ARC): From 20,000 to 30,000
 (c) Foster Care (FC): From 20,000 to 30,000
 (d) Kin-GAP (KG): From 20,000 to 30,000

Outreach Description:

Migration Impact Description: The updated issuance thresholds will be included in the CalSAWS system as part of SCR CA-201453.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	10	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-102550] Sutter and Riverside and Kings County - Add Auditor Signature to Rush Warrant Print template

Team Responsible:	Client Correspondence	Assignee:	Stephanie Hugo	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	121
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	10/23/2018 02:53 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	10/24/2018	Other Agency Cross Reference:	CA-205466

Non-Committee Review: Sutter County: Tracy Olvera - Approved - 11/05/2018, Riverside County: Mary Dodge - Approved - 11/15/2018, Kings County: Teresa Villasenor - Approved - 03/28/2019

Expedite Approval: Karen Rapponotti & Laura Chavez - Approved - 04/09/2019

Current Design: Sutter and Riverside and Kings County utilizes a stamp to 'sign' the Rush Warrants printed from C-IV.

Request: Sutter and Riverside and Kings County have requested to add the Auditor Signature to their Rush Warrant template.

Recommendation:

Sutter and Riverside and Kings County Only:

- 1) Add the Auditor signature to print when a Rush Warrant is printed from the C-IV system.
- 2) Have the county verify the placement of the signature and printing of the warrants after the signature image is placed on the template.

NOTE: List of County Contacts for Testing Efforts is attached.

Outreach

Description:

Migration Impact

Description:

C-IV will be retaining all of the 39 C-IV Counties Warrant Print Stock Templates in the new system - Refer DDID #348

Migration Impact

Analysis:

Alternative

Procedure

Description:

Sutter, Riverside, and Kings County to continue with stamping/signing Rush Warrants manually.

Operational Impact:

Estimate:

121

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	95	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	26
Tech Arch :	0	Tech Ops :	0	Training :	0

End SCRs



[CIV-101999] Eliminate Face-to-Face Interview in the IEVS Process and Update Failure reason and Forms

- Resolved: 04/18/2019 03:16 PM

Team Responsible:	Batch/Interfaces	Assignee:	Karthikeyan Krishnamoorthy	SPG Status:	Approved
Fix Version/s:	[19.03]	Designer Contact:	Anand Dattatri Kulkarni	Change Type (SCR):	Enhancement
Minor Version:	19.04.25	Expedite Changes:	Start Build	Estimate:	410
Reporter:	Jennifer Muna	Regulation Reference:		Created:	08/15/2018 10:55 AM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, IEVS]	Approved by Committee:	2019-01-29 00:00:00.0	Other Agency Cross Reference:	CA-48386

Non-Committee

Review:
Expedite Approval: On 01/30/2019, message from Karen J. Rapponotti "Hi Karthik – Please add expedited build approval to the SCRs on behalf of Laura and myself. Thanks!"

Current Design: The system is programmed to initiate Participant Contact Letters, VER 200 and VER 201, which displays an interview date and time when an IEVS IFD/NHR abstract is received in the system. The contact letters inform the applicant/participant of a scheduled interview at the district office and that he/she is instructed to provide wage verification. Failure to provide the requested income verification or attend scheduled interview may result in discontinuance of the case.

Request: Add SAWS 30 to the template repository.
 auto disposition IFDS abstracts when the program is discontinued due to 'Failed to Comply with IFDS' reason.

- Recommendation:**
- 1) Remove VER 200 Form from template repository
 - 2) add SAWS 30 to the template repository.
 - 3) Replace VER 201 Form with new version in template repository.

Outreach

Description:

Migration Impact

Description:

In C-IV, users manually select the failed to comply with IFDS reason from the negative action page. In LRS, this is not available as a negative action since it is fully automated. During migration the C-IV counties will need to determine if they would like the automated negative action, if they will not, the negative action reason will need to be added for their county. Addressed via DDID #1531.

Migration Impact

Accounted for in SOR

Analysis:

Alternative

NA

Procedure

Description:

Operational Impact:

Review By:

Estimate: **410**

Automated Test :	0	Batch/Interfaces :	140	CalHEERS :	0
Client Correspondence :	140	DBA :	0	Design :	0
Eligibility :	35	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	95
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

**Content Revision
Description-1:**

1) Recommendation Change

Section 2.1.4.2 Description of Change (CalACES Only):

Before:

- a) Requirement did not specify if a task needs to be created for a document that was generated through template repository.
- b) Task Navigation template: IEVS Abstract Detail page.

After:

- a) Requirement added to mention that no task will be generated for a document that is generated through template repository and scanned through kofax.
- b) Task Navigation template: IEVS Review Case Disposition Detail Page.

Section 2.2.3 - New Customer Reporting Type for Form PA 2418B (CalACES Only)

Before:

This section did not exist

After:

PA 2418B forms will be created with a new customer reporting type instead of 'Controlled Forms' type. This is to facilitate the unique Form ID requirement from Kofax.

Section 2.4.2 - New Batch to create Dispositions and Journal Entry for Discontinued Programs. (CalACES and C-IV change)

Before:

- Disposition records are created with the below values
- o Review status as 'No Impact'
- o System date as 'Closure Date'
- o 'Income/Change Not Reported' as 'Closure Code'

After:

- Disposition records are created with the below values
- o Review status as 'No Impact'
- o System date as 'Closure Date'
- o 'Income/Change Not Reported' as 'Closure Code'
- o Discrepancy as 'None'
- o Impact to AU as 'Program Discontinued'
- o Program – program code on the abstract

2.5.4 - Form PA 2418B (CalACES Only)

Before:

Bar Code generation steps and logic was not included.

After:

BarCode generation steps and logic is mentioned in the document.

section 2.3.1 - Update Controlled Forms Statuses and Actions (CalACES and C-IV Change)

Before:

Long Decode Name for the failure reason is 'Failed to Comply with IFDS'

After:

Long decode name for the failure reason is 'Failed to Comply with Integrated Fraud Detection System'.

Section 2.5.7 - Form VER 201 (CalACES only change)

Before:

Only English Form was replaced with a newer version.

After:

Form VER 201 will be replaced with the newer version in English and Spanish languages.

Section 2.5.8 - Form SAWS 30 (CalACES and C-IV)

Before:

SASW 30 Form is available only in English Language.

After:
SAWS 30 Form will be available in English and Spanish languages.

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1) Recommendation Change
Section 2.3.2.3 Programs Impacted:

Before:
CalFresh, CalWORKs, RCA, GR, CAPI and Medi-Cal.

After:
GR and CAPI programs have been removed from the Impacted program list as they are Manual EDBC programs in C-IV.

Updated Impacted programs : CalFresh, CalWORKs, RCA and Medi-Cal.

Section 2.4.2.2 - New Batch for creating Dispositions

Before:
Create new disposition record with Review status as 'No Impact'

After:
'No Impact' value is not available in C-IV. This value is available in LRS only. Updated statement : Disposition the abstract with Review status as 'No Impact' in LRS and 'Closed - No Findings' in C-IV.

Section 2.5.8.2 : SAWS 30 Form.

Before:
Auto populate the employer information on SAWS 30 Form based on the latest NHR abstract.

After:
Employer information is auto populated in LRS based on the latest NHR abstract as it does currently for PA 2418A Form.

Employer information will not be auto populated in C-IV based on the latest NHR abstract as it does not currently populate it for VER 200 Form.

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

[CIV-102318] Migrate Microsoft Exchange server to Office 365

- Resolved: 02/27/2019 10:26 AM

Team Responsible:	Tech Arch	Assignee:	Sam Peterson	SPG Status:	Approved
Fix Version/s:	[19.03]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	19.05.XX	Expedite Changes:	No	Estimate:	230
Reporter:	Sumeet Patil	Regulation Reference:		Created:	09/25/2018 06:04 AM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Consortium Contact:	Jon Burkett	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Reviewed By: Dave McKinney, Review Outcome: Approved. Review Date: 10/19/2018

Expedite Approval: Current Design:

The C-IV System uses Microsoft Exchange Server to generate outlook appointments for workers and E-Notifications

Request: The on premise Exchange server will be decommissioned and moving to Office 365.

Recommendation: Update architecture interface to use Office 365 for generating outlook appointments and E-Notifications email alerts.

Outreach

Description:

Migration Impact Description: This change is C-IV system specific only

Migration Impact Analysis: No Impact

Alternative Procedure NA

Description:

Operational Impact:

Review By:

Estimate: 230

Automated Test :	0	Batch/Interfaces :	40	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	20	Performance :	0
Reports :	0	Security :	0	System Test Support :	50
Tech Arch :	120	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:

Before: NA

After: The C-IV System 'From' email address will be changed from xxx@c-iv.net to xxx@calsaws.org. Example - civsystem@c-iv.net will be civsystem@calsaws.org

2. ETC Change: N/A

3. Release Change:

Before: 19.03

After: 19.07

4. Funding Source Change: N/A

[CIV-102598] Integrate BICsuite Scheduler into the System Test Environments

Team Responsible:	System Test	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[19.03]	Designer Contact:	Michael A. Wright	Change Type (SCR):	Enhancement
Minor Version:	19.05.xx	Expedite Changes:	Start Build	Estimate:	230
Reporter:	Michael A. Wright	Regulation Reference:		Created:	10/31/2018 12:52 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Mpeterson, 1/28/19

Expedite Approval: Karen Rapponotti & Laura Chavez - Approved - 01/28/2019

Current Design: The System Test environments are directed to a dedicated batch instance where user's can only run jobs in a manual manner.

Request: The System Test Team will be migrating and configuring Batch jobs to be scheduled using the IndependIT BICsuite product.

Recommendation:

- 1) Install the BICsuite tool on a dedicated system test server to provide batch job scheduling functionality for system test downstream processes.
- 2) Configure BICsuite scheduler with batch and reporting job schedules for CalACES North.
- 3) Replicate existing batch reports in BICSuite (i.e. Forecast, Audit).
- 4) Create test scripts to validate the new scheduler. The new scheduler should provide similar functionality to the current development scheduler:
 - a) Alerting user's when jobs fail or when jobs cannot run at a specified time when waiting for predecessor jobs to complete.
 - b) Resubmitting failed jobs
 - c) Running early start Jobs
 - d) Defining resource Pools
 - e) Purging jobs (Test all downstream actions when a job is purged i.e. successors run, etc)
 - f) Demanding in new jobs to a given batch window on short notice.
 - g) Forcing jobs & jobsets
 - h) Auto cancellation of jobs

Outreach

Description:

Migration Impact Description: C-IV specific.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Review By:
Estimate: **230**

Automated Test :	0	Batch/Interfaces :	60	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	120
Tech Arch :	0	Tech Ops :	50	Training :	0

**Content Revision
Status-1:
Content Revision
Description-1:**

Pending CCB

1. Recommendation Change:

Before:

- 1) Install the BICsuite tool on a dedicated system test server to provide batch job scheduling functionality for system test downstream processes.
- 2) Configure BICsuite scheduler with batch and reporting job schedules for CalACES North.
- 3) Replicate existing batch reports in BICSuite (i.e. Forecast, Audit).
- 4) Create test scripts to validate the new scheduler. The new scheduler should provide similar functionality to the current development scheduler:
 - a) Alerting user's when jobs fail or when jobs cannot run at a specified time when waiting for predecessor jobs to complete.
 - b) Resubmitting failed jobs
 - c) Running early start Jobs
 - d) Defining resource Pools
 - e) Purging jobs (Test all downstream actions when a job is purged i.e. successors run, etc)
 - f) Demanding in new jobs to a given batch window on short notice.
 - g) Forcing jobs & jobsets
 - h) Auto cancellation of jobs

After:

- 1) Upgrade the ADF BICSuite tool from version 2.8 to version 2.9.
- 2) Build out a separate BICsuite instance on a dedicated system test server to provide batch job scheduling for system test downstream processes.
- 3) Configure BICsuite scheduler with batch and reporting job schedules for CalACES North.
- 4) Replicate existing batch reports in BICSuite (i.e. Forecast, Audit).
- 5) Create test scripts to validate the new scheduler. The new scheduler should provide similar functionality to the current development scheduler:
 - a) Alerting user's when jobs fail or when jobs cannot run at a specified time when waiting for predecessor jobs to complete.
 - b) Resubmitting failed jobs
 - c) Running early start Jobs
 - d) Defining resource Pools
 - e) Purging jobs (Test all downstream actions when a job is purged i.e. successors run, etc)
 - f) Demanding in new jobs to a given batch window on short notice.
 - g) Forcing jobs & jobsets
 - h) Auto cancellation of jobs

2. ETC Change:

Before: 230

After: 240

3. Release Change:

Before: 19.03

After: 19.05

4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CIV-103580] Update Online Help for SCR CIV-103571

- Resolved: 04/29/2019 08:42 AM

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	03/01/2019 09:08 AM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 03/01/2019 - Approve

Expedite Approval:
Current Design: The Reports Overview in Online Help lists the reports available.

Request: SCR CIV-103571 updates the run dates for the FNS 209 and FNS 209 Line 3b Backup Report.

- Recommendation:**
1. Update the Reports Overview descriptions of the FNS 209 to state: Scheduled Quarterly report that is available in January, April, July and October. CalFresh - Status of Claims Against Households. Executed quarterly to provide county statistics to the state. Reports on intentional program violations and other errors during the quarter.
 2. Update the Reports Overview description of the FNS 209 Line 3b Backup Report to state: Scheduled Quarterly report that is available in January, April, July and October. Provides detailed information to support the summarized balance on line 3b of the FNS 209 report.
 3. Update the Reports Calendar in Online Help to reflect the following dates for the FNS 209 and FNS 209 Line 3b Backup Report: Jan 15, April 17, July 17, Oct 16.

Outreach

Description:
Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Review By:
Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:
3. Update the Reports Calendar in Online Help to reflect the following dates for the FNS 209 and FNS 209 Line 3b Backup Report: Jan 15, April 17, July 17, Oct 16.

After:

3. Update the Reports Calendar in Online Help to reflect the following dates for the FNS 209 and FNS 209 Line 3b Backup Report: Jan 16, April 18, July 18, Oct 17

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CIV-101933] Update Diaper Benefit Functionality

Team Responsible:	Fiscal	Assignee:	Raghu Reddy	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Rainier Dela Cruz	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	253
Reporter:	Rainier Dela Cruz	Regulation Reference:	ACL 18-38	Created:	08/09/2018 06:22 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Welfare to Work/ WPR]	Approved by Committee:	2019-03-24 00:00:00.0	Other Agency Cross Reference:	CA-203993

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti - 4/2/2019

Current Design:

The functionality to allow users to manually create diaper allowance in the system came with the implementation of SCR CA-202085/CIV-100986 (Diaper Benefit Functionality Phase I). Users must manually create a need, a service arrangement, and a payment request to issue diaper allowance manually in the system. When creating a service arrangement for Cal-Learn, the payee can only be set to the primary applicant. Furthermore, when a payment request is created for diaper allowance, if the status of the WTW program is 'Sanction', the payment request cannot be approved.

The functionality to automatically create and pay diaper allowance to eligible participants came with the implementation of SCR CA-59192 CIV-100305 (Add Additional Diaper Benefit Functionality Phase II). The automation is performed by different batch processes. The daily and monthly diaper allowance approval sweeps determine qualified children with qualified participants. The sweeps currently exclude child in CW under the age of three with a status of Denied or Discontinued and the qualified participant is the nonparental caretaker of the child when determining qualified children. The sweeps also exclude active CW program persons with a role of Medi-Cal Member Only (MMO) when determining qualified participants. The monthly diaper allowance discontinuance sweep evaluates whether the qualified children with qualified participants currently receiving diaper allowance are no longer eligible. If the participant is no longer eligible to diaper allowance and their SAR 7 is not received or incomplete, the discontinuance reason applied is 'SAR 7/RE Incomplete'. A qualified child can be opted out of diaper allowance by creating a Customer Options record with the type of 'Diaper Allowance Opt-out'. The Customer Options List page where the record can be created was updated to be accessible through the Empl. Services global navigation. The 'Continue' button is hidden on the page. However, the 'Complete' checkbox is still visible.

Request:

- As part of Phase II, the Service Arrangement Detail page was updated to set the payee on the service arrangement to the primary applicant of the employment services program when the program payee is selected. This change allowed the need to be setup for the child and the payments made to the qualified participant when manually issuing diaper allowance. However, for Cal-Learn, a person can have an administrative role of 'Payee' on the program. The update removed the existing functionality that sets the payee on the service arrangement to the payee on the Cal-Learn program when the program payee is selected. The Service Arrangement Detail page needs to be updated to add the previous functionality back in to allow user to issue "Rpt Card Bonus" to the caretaker relative (Senior Parent in a nested case).
- When manually issuing the diaper allowance, the need will be created for the qualified child and the service arrangement and payment request will be created for the qualified participant. Currently, there is a page validation that prevents a payment request from being approved for diaper allowance if the program status on the qualified participant's WTW program or CalWORKs Refugee Employment Program (REP) is 'Sanction'. The user needs be able to approve a payment request created for diaper allowance if the status of the WTW program or CW REP is 'Sanction' and is an Active Member on the CW.
- The daily and monthly diaper allowance approval sweeps will identify a qualified child with a qualified participant for the payment month. Currently, the definition of a qualified child does not include a child under the age of three who is on an active CW program with a status of Denied or Discontinued and the qualified participant, who is on the same CW program with a status of Active and a Role of Member or MMO, is the parent or nonparental caretaker of the child and is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause, or Sanction or is a Cal-Learn participant with a program

status of Pending or Active. The approval sweeps will need to be updated expand the definition of a qualified child to include a child under the age of three who is on an active CW program with a status of Denied or Discontinued and the qualified participant is the nonparental caretaker of the child.

4. The daily and monthly diaper allowance approval sweeps currently do not define a qualified participant as an active CW program person with a role of MMO, who is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause or Sanction or a Cal-Learn participant with a program status of Pending or Active. The approval sweeps will need to be updated to expand the definition of a qualified participant to include an Active CW program person with a role of MMO who is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause or Sanction or is a Cal-Learn participant with a program status of Pending or Active.

5. When the qualified participant is no longer eligible to diaper allowance and the qualified participant's SAR 7 or RE packet has not been received or is incomplete, the participant will only receive the NA 960 X/Y or NA RE X/Y to notify them that they will lose their diaper allowance because they failed to turn in their SAR 7 or RE packet, or the packet is incomplete. Since only the NA 960 or NA RE will be generated in this scenario, the participant is unaware of other factors affecting their eligibility to the diaper allowance, whereas, had both the NA 960 X/Y or NA RE X/Y and the NA 823 generated, the participant would be made aware of all the factors affecting their eligibility. The monthly diaper allowance discontinuance sweep needs to be updated to set the discontinuance reason as 'Participant Not Eligible' to have both the NA 960 X/Y or NA RE X/Y and the NA 823 generate.

6. The 'Continue' button is hidden on the Customer Options List when navigating to the page through Empl. Services. The 'Complete' checkbox needs to be hidden.

Recommendation:

This system change request will do the following:

1. The Service Arrangement Detail page will be updated add the previous functionality that sets the payee on the service arrangement as the payee on the Cal-Learn program when the program payee is selected.
2. The page validation on the Payment Request Detail page will be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member on CW.
3. The daily and monthly diaper allowance approval sweep will be updated to define a qualified child as a child under the age of three who is on an active CW program with a status of Active, Denied or Discontinued and the qualified participant, who is on the same CW program with a status of Active and a Role of Member or MMO, is the parent or nonparental caretaker of the child and is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause, or Sanction or is a Cal-Learn participant with a program status of Pending or Active.
4. The daily and monthly diaper allowance approval sweep will be updated to expand the definition of a qualified participant to include an Active CW program person with a role of MMO who is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause or Sanction or a Cal-Learn participant with a program status of Pending or Active.
5. The monthly diaper allowance discontinuance sweep will be updated to set the discontinuance reason as 'Participant Not Eligible' if the participant is no longer eligible to diaper allowance and their SAR 7 or RE packet is not received or incomplete.
6. The Customer Option List Page will be updated to hide the 'Complete' checkbox when navigating to the page through Empl. Services.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Welfare-to-Work/WPR committee. LRS will implement this change with SCR CA-203993 in the 19.07 release.

Migration Impact

Analysis:

Alternative

Procedure

The user can issue diaper allowance by manually creating the need, service arrangement, and payment request using the online pages.

Description:

Operational Impact:

Review By:

Estimate: 253

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	178	Imaging :	0
IVR/CC :	0	Online :	17	Performance :	0
Reports :	0	Security :	0	System Test Support :	58
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:

2. The page validation on the Payment Request Detail page will be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member on CW.

6. The Customer Option List Page will be updated to hide the 'Complete' checkbox when navigating to the page through Empl. Services.

In the design document, Section 2.5 does not exist to update the Auxiliary Payment Authorization Batch job to not create the need, service arrangement, and payment request when the CalWORKs program is discontinued.

In the design document, Section 2.1.2 was not modified to update the validation on the Service Arrangement Detail page to allow a service arrangement to be created when the status of the WTW/REP is Sanction and to update the validation message.

In the design document, Section 2.2.2 was not modified to update the condition that checks the role of the qualified participant on CW and to update the validation message.

In the design document, Section 2.4.2 was not modified to update the eligibility conditions for diaper allowance in the Diaper Allowance Discontinuance Sweep to match the updates in Section 2.3.

After:

2. The page validation on the Service Arrangement Detail page will be updated to allow the user to save a service arrangement for diaper allowance when the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW. The Payment Request Detail page will also be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW.

6. The daily and monthly Auxiliary Payment Authorization batch job will be updated to not create the need, service arrangement, and payment request for diaper allowance if the CalWORKs program is discontinued.

7. The Customer Option List Page will be updated to hide the 'Complete' checkbox when navigating to the page through Empl. Services.

In the design document, Section 2.5 was added to update the Auxiliary Payment Authorization Batch job to not create the need, service arrangement, and payment request when the CalWORKs program is discontinued.

In the design document, Section 2.1.2 was modified to update the validation on the Service Arrangement Detail page to allow a service arrangement to be created when the status of the WTW/REP is Sanction and to update the validation message.

In the design document, Section 2.2.2 was modified to update the condition that checks the role of the qualified participant on CW and to update the validation message.

In the design document, Section 2.4.2 was modified to update the eligibility conditions for diaper allowance in the Diaper Allowance Discontinuance Sweep to match the updates in Section 2.3.

2. ETC Change:

Before:

Fiscal - 178

System Test - 58

Total - 253

After:

Fiscal - 298

System Test - 94

Total - 409

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:



[CIV-102555] ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-03: EICT Updates for End SSI Cash-Out

Team Responsible:	Batch/Interfaces	Assignee:	Sowmya Coppisetty	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	2301
Reporter:	Dana K. Petersen	Regulation Reference:	ACL 18-90, ACL 18-91, ACL18-92, ACL 19-03	Created:	10/24/2018 10:39 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Paul Robertson	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-109
Committee:	[ICT]	Approved by Committee:	2019-04-04 00:00:00.0	Other Agency Cross Reference:	CA-205294

Non-Committee Review: Expedited Build Approval - Karen Rapponottio/Laura Chavez: 4/4/2019

Expedite Approval: Approved by Laura Chavez on 04/03/2019

Current Design: SSI/SSP recipients are marked as "Unaided Person (UP)" in the system and excluded from income and resource calculations.

Request: The EICT Interface does not include information necessary for ongoing determination or maintenance of Supplemental Nutrition Benefit Program (SNB) or Transitional Nutrition Benefit Program (TNB) members.

A change in federal policy to allow California to equitably end the Supplemental Nutrition Assistance Program (SNAP) cash-out policy, administered through the Supplemental Security Income (SSI) and the State Supplementary Payment (SSP) programs. This change would be implemented in a way that would maximize benefits to, and participation among, newly eligible individuals and mitigate or eliminate harm to low-income families and the approximately 60,000 medically needy children who could be made ineligible for certain benefits under a program without the cash-out policy.

Recommendation:

Batch Enhancements:

1. Add new data elements to the inbound and outbound data file to support ongoing determination or maintenance of SNB and TNB programs such as
 - i. indicator for SSI/SSP recipients
 - ii. Effective date for the nutritional benefit program
 - iii. Nutritional Benefit Household Size
 - iv. Number of Previously Excluded SSI/SSP recipients
 - v. New program code for TNB program
 - vi. Previous CalFresh Allotment Amount

Correspondence Changes-

1. Four new forms listed below will be introduced as part of this SCR
 - i. SNB 7
 - ii. SNB 8
 - iii. TNB 7
 - iv. TNB 8
2. Update existing form CF 215 to include SNB and TNB programs.

Online Enhancements:

1. Update the Send ICT functionality on the ICT Summary page to include the Nutrition Benefit program when the program is Active on the system date and the program is Active to High Date.
2. Update the Programs drop down on the Incoming ICT Search page to include 'Nutrition Benefit' as an option. This option will be directly below the 'Medi-Cal' option.
3. Update the ICT Detail page to display the Nutrition Benefit program information.
4. Update the Save functionality on the Case Member List to create the Nutrition Benefit program if it is one of the Active programs being transferred.
5. Update the Program Reapplication List page to include the Nutrition Benefit program.
6. Update the CalFresh SSI/SSP Reversal Detail page to include the Prior CalFresh Benefit Amount.

Eligibility Enhancements:
Update the EDBC logic to set the Prior CalFresh Benefit Amount on the CalFresh SSI/SSP Reversal Detail record.

Data Change:
Add the Prior CalFresh Benefit Amount to the CalFresh SSI/SSP Reversal Detail record for the Nutrition Benefit programs that were made Active in the county.

**Outreach
Description:**

A case list will be provided that has all cases with a Nutrition Benefit program where the CalFresh SSI/SSP Reversal Detail record is missing the Prior CalFresh Benefit Amount.

Job aid updates will be done with SCR CIV-103684.

**Migration Impact
Description:**

Joint design has been approved through the ICT Committee. LRS will implement this change with SCR CA-205294 in the 19.07 release.

**Migration Impact
Analysis:**

**Alternative
Procedure**

Please follow the county's manual ICT process for transmitting NB programs.

Description:

Operational Impact:

Review By:

Estimate: 2301

Automated Test :	71	Batch/Interfaces :	580	CalHEERS :	0
Client Correspondence :	460	DBA :	0	Design :	285
Eligibility :	75	Fiscal :	0	Imaging :	5
IVR/CC :	0	Online :	310	Performance :	0
Reports :	0	Security :	0	System Test Support :	340
Tech Arch :	0	Tech Ops :	0	Training :	0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change: N/A

2. ETC Change:

Before:

Automated Test ETC 1: 65

Automated Test ETC 2: 6

After:

Automated Test ETC 1: 125

Automated Test ETC 2: 25

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

End Content Revisions



[CA-207879] ACL 18-82 - Case List of SB 380 Children Affected by April 2019 CW COLA Batch

- Resolved: 04/23/2019 09:51 AM

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[19.03]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:	19.04.23	Expedite Changes:	Production Deployment	Estimate:	88
Reporter:	Frederick Gains	Regulation Reference:	ACL 18-82	Created:	04/10/2019 11:13 AM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV-103833

Non-Committee

Review:

Expedite Approval: Emergency Approved by K. Rapponotti et.al. 4/12/2019

Current Design: SCR CA-200785 implemented the ability to opt children out of the assistance unit if their received child support is greater than the child's portion of the CalWORKs grant. These children may be added back into the assistance unit mid-period, even if not by request. SCR CA-205112 will update this design to only occur at request or at the end of the reporting cycle.

Request: The April 2019 CW COLA Batch EDBC process added some opted-out children back into the assistance unit mid-period. Provide a list of affected cases so users can take corrective action.

Recommendation:

- 1) Generate a list of cases that meet the following criteria:
 - a) Has an active CW program person for benefit month of March 2019 with an MMO and role reason 'Optional Child - Receives Child Support'
 - b) That same program person has an active status and role of MEM for the benefit month of April 2019
 - c) Latest accepted and saved CW EDBC for the April benefit month has a source of 'Batch EDBC Rules'
 - c) None of the following conditions exist:
 - 1) RE or SAR period ended in March 2019
 - 2) Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end-date in March 2019

The list will include the following list columns to display on the listings:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID

Outreach

Description:

The list will be posted to the CalACES Web Portal at:
CalACES Web Portal > System Changes > SCR and SIR Lists > 2019 > CA-207879

Migration Impact

Description:

System specific one-time case list.

Migration Impact

Analysis:

Alternative

Override EDBC results and set the child to an MMO role with reason 'Optional Child - Receives Child Support'.

Procedure

Description:

Operational Impact:

Estimate: 88

Automated Test : 0 Batch/Interfaces : 0 CalHEERS : 0

Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	55	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	23
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-207999] Architectural Changes for Time Shift Tracking

- Resolved: 05/06/2019 11:50 AM

Team Responsible:	Tech Arch	Assignee:	Abel Lopez	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Abel Lopez	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	70
Reporter:	Janet Mitri	Regulation Reference:		Created:	04/16/2019 03:56 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Janet Mitri	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Refactoring	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Cristina Contreras on 04/16/2019

Expedite Approval: Provided by Karen Rapponotti, also on behalf of Jo Anne Osborne & Laura Chavez, on 04/17/2019.

Current Design: Currently, anyone with administrative rights for a test environment (e.g. UAT, SST, etc.) could override the global time-shifted date and the time. Time shifting does not have the capability to identify the individual who performed the change.

Request: ** No impact to end user / Change to test environment functionality only **
Adding the name of the person/consortium or Accenture tester that time shifted the environment last. Collecting the name of the person that advanced the current system date to a future date will help the team reach out and communicate urgent/unplanned requests for time shifting in test environments.

Recommendation:

1. Update application banner to display time shift information
2. Update time shifter status page with the information on the last user that updated the value
3. Sync global time shifter offset with database

Outreach

Description:

Migration Impact Description: LRS only test functionality.

Migration Impact Analysis: No Impact

Alternative Procedure Description: Communicate time shift changes withing test and consortium teams.

Operational Impact:

Estimate: 70

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	20	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	40	Tech Ops :	0	Training :	0



[CA-208067] Training QA of Job Aids Impacted by SCR CA-203096

- Resolved: 05/01/2019 06:58 PM

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[19.06]	Designer Contact:	Frances Baez-Lugo	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1
Reporter:	Frances Baez-Lugo	Regulation Reference:		Created:	04/19/2019 01:15 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jose Tario	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	CIV-10287, CH-119408

Non-Committee Review: Approved by Jose Tario on 04/24/2019. See attachments for approval.

Expedite Approval: Approved by Laura Chavez on 04242019.

Current Design: Job Aids impacted by SCR CA-203096 are being/have been updated by CalACES South Consortium.

Request: Review job aids impacted by SCR CA-203096 for style and standards, readability, clarity, and focus on system functionality.
Job Aids determined to be impacted include:
-113 JA Eligibility Non-Compliance Process
-217 JA Processing CalHEERS Referrals
Note: This list is based on analysis completed by the Consortium.

Recommendation: Accenture will QA job aids for style and standards, readability, clarity, and focus on system functionality.

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS Online Help pages and job aids as a starting point, and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: 1

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	1



[CA-208068] Training QA of Job Aids Impacted by SCR CA-204768

- Resolved: 05/01/2019 06:59 PM

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[19.06]	Designer Contact:	Frances Baez-Lugo	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1
Reporter:	Frances Baez-Lugo	Regulation Reference:		Created:	04/19/2019 01:23 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jose Tario	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	CIV-102265; CH-109744

Non-Committee Review: Approved by Jose Tario on 04/24/2019. See attachments for approval email.

Expedite Approval: Approved by Laura Chavez on 04/24/2019.

Current Design: Job Aids impacted by SCR CA-204768 are being/have been updated by CalACES South Consortium.

Request: Review job aids impacted by SCR CA-204768 for style and standards, readability, clarity, and focus on system functionality.
Job Aids determined to be impacted include:
-144 JA Medi-Cal - MAGI Referrals and Eligibility Determinations
Note: This list is based on analysis completed by the Consortium.

Recommendation: Accenture will QA job aids for style and standards, readability, clarity, and focus on system functionality.

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS Online Help pages and job aids as a starting point, and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: 1

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	1



[CA-208069] Training QA of Job Aids Impacted by SCR CA-201027

- Resolved: 04/29/2019 02:57 PM

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.06]	Designer Contact:	Frances Baez-Lugo	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	3
Reporter:	Frances Baez-Lugo	Regulation Reference:		Created:	04/19/2019 01:31 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jose Tario	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	CH-106890; CIV-12389

Non-Committee Review: Approved by Jose Tario on 04/24/2019. See attachments for approval email.

Expedite Approval: Approved by Laura Chavez on 04/24/2019.

Current Design: Job Aids impacted by SCR CA-201027 are being/have been updated by CalACES South Consortium.

Request: Review job aids impacted by SCR CA-201027 for style and standards, readability, clarity, and focus on system functionality.
Job Aids determined to be impacted include:
-(New) JA MAGI Verification List and MAGI Verification Detail Pages
Note: This list is based on analysis completed by the Consortium.

Recommendation: Accenture will QA job aids for style and standards, readability, clarity, and focus on system functionality.

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS Online Help pages and job aids as a starting point, and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: 3

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	3



[CA-201148] GR Ineligibility for time limited/sanctioned CalWORKs person

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	485
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	03/02/2018 02:41 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Benjamin Fimbres	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	04/15/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Received expedited build approval from Karen Rapponotti on 4/18/2019

Current Design:

Sanctioned CalWORKs participants are eligible to be determined for GR benefits. Time Limited CalWORKs participants are ineligible for GR benefits. Any CalWORKs participant who enters GR Board & Care facility is eligible for GR effective the 1st of the month following the month that CalWORKs was received.

Request:

Sanctioned CalWORKs participants should be ineligible when determining GR benefits. Time Limited CalWORKs participants should be ineligible when determining GR benefits, except:

- When the youngest child in the CW case reaches 18 years of age, or
- When the time limited CalWORKs participant is pregnant, during the second and third trimester, until the pregnancy is ended or the child is born, or
- The time limited CalWORKs participant has only one child and the child is legally adopted (legal document must be provided) might be eligible for GR, if all other requirements are met.

Note: A child is considered legally adopted when the below conditions are met:

- Relationship is Parent(Biological/Adoptive) and
- The parent does not have parental control and
- It is verified

Recommendation:

- Modify the GR EDBC logic to determine a CalWORKs participant to be ineligible for GR benefits who have the following sanctions:
 - CW Non Part
 - Post WTW 24 MTC CW Fed Requirements Not Met
- Modify the GR EDBC logic to determine a CalWORKs Time limited participant to be eligible for GR benefits per the following:
 - When the youngest child in the CW case reaches 18 years of age, or
 - When the time limited CalWORKs participant is pregnant, during the second and third trimester, until the pregnancy is ended or the child is born, or
 - The time limited CalWORKs participant has only one child and the child is legally adopted (legal document must be provided) and the child is temporarily or permanently out of the home, might be eligible for GR, if all other requirements are met.

Note - For all other scenarios CW time limited person will be not be eligible for GR.

Assumption -

- CalWORKs Participant placed in Board and Care - User will follow existing Business process to close the CalWORKs program and open a new GR program for the participant manually and input the Board and Care facility details in the GR case.

Note: Please refer to attached design document for detailed design.

Outreach Description:

Migration Impact Description: Per strategic direction for migration, General Assistance/General Relief (GA/GR) solution has been deferred to CalSAWS General Assistance/General Relief (GA/GR) functional design sessions.

Migration Impact Analysis: GA/GR Program

Alternative Procedure Description: Manual / Override EDBC.

Operational Impact Estimate:

485

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	127	DBA :	0	Design :	0
Eligibility :	154	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	34	Performance :	0
Reports :	0	Security :	0	System Test Support :	125
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-202544] Update the DCFS Outstanding Overpayments Report to Include External Recovery Accounts

Team Responsible:	Reports	Assignee:	Kapil Santosh	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	134
Reporter:	Ramon Santos	Regulation Reference:		Created:	05/07/2018 10:25 AM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Gloria Williams	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:	04/24/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen Rapponotti Approved on 4/26/2019

Current Design: The DCFS Outstanding Overpayments Report is an On-Request report that displays a list of all the outstanding overpayments for active Foster Care, Adoption Assistance and Kin Gap programs but does not display external recovery account information.

Request: Include external recovery account information on the DCFS Outstanding Overpayments Report.

Recommendation: Modify the logic of the DCFS Outstanding Overpayments Report to include external recovery account information.

Please reference the attached design document for design specifics.

Outreach

Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact

Description:

Migration Impact Analysis: None

Alternative

Procedure

Description:

Operational Impact:

Estimate: 134

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	89	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	35
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-205172] Increase the threshold for CalWORKs Overpayments

Team Responsible:	Fiscal	Assignee:	Naresh Barsagade	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	471
Reporter:	Binh Tran	Regulation Reference:	SB 726 - ACL 19-19	Created:	10/17/2018 03:20 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Gloria Williams	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	04/24/2019	Other Agency Cross Reference:	CIV-102502

Non-Committee

Review:

Expedite Approval: Karen Rapponotti Approved on 4/26/2019

Current Design:

The LRS system does not demand the collection of CalWORKs Overpayments totaling less than \$35 from individuals responsible for the recovery account. These recovery accounts where the original claim balance is \$35 or less are marked as Terminated.

Request:

Enhance the LRS system to increase the threshold for CalWORKs overpayments from \$35 to \$250. ACL 19-19 instructs that the overpayment threshold policy applies only to closed cases and therefore, Effective July 1, 2019 the LRS system shall not demand collection of any non-fraudulent overpayments totaling less than \$250 from the responsible individual(s) if they are no longer aided in the System under the CalWORKs or RCA program.

Recommendation:

- 1) Introduce a new Recovery Account Investigations value in the system.
- 2) Enhance the Uncollectible Recovery Account Batch to update the non-fraudulent recovery accounts for CalWORKs or RCA program including TCVPAP with an Outstanding balance less than \$250 as 'Suspended' and status reason as 'Policy Threshold Limit'.
- 3) Update the Overpayment Adjustment Logic to automatically start Benefit Reductions for those non-fraudulent Recovery Accounts that have an outstanding balance less than \$250 and the recovery account Status is 'Suspended' with the status reason of 'Policy Threshold Limit'.

Outreach

Description:

Provide Counties with a list of recovery accounts falling in below criteria:

1. Recovery Account was first set to 'Active', 'Suspended' or 'Pending Agreement' status after 07/01/2019.
2. Recovery Account is associated the CalWORKs or RCA program.
3. The Cause code is either Admin error or Client error.
4. The Recovery Account status is either 'Active', 'Suspended' or 'Pending Agreement'.
5. The Original Balance is totaling less than \$250.
6. The Investigations Indicator is 'None' or 'Dismissed'.
7. The responsible individual(s) have not been aided in California under the CalWORKs or RCA program since 07/01/2019.

Migration Impact

Description:

Joint design has been approved through the Fiscal Committee. CIV will implement this Change with SCR 102502 in the 19.07 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 471

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	305	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	121

Tech Arch :

0

Tech Ops :

0

Training :

0



[CA-206058] Allow users to create 'Bus Pass – No Valid Month' for CalWORKs program

Team Responsible:	Fiscal	Assignee:	Naresh Barsagade	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	53
Reporter:	Myra Aldana	Regulation Reference:		Created:	12/17/2018 09:12 AM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Gloria Williams	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	04/09/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 4/11/2019

Current Design: The LRS system allows the users to create Bus Pass – No Valid Month for the following programs:

- a. Welfare-To-Work
- b. Cal-Learn
- c. REP
- d. General Relief/General Assistance

Request: Enhance the LRS system with the Transport fare changes mandated by the Los Angeles Auditor Controller after the announcement by Metropolitan Transit Authority (MTA) that they are discontinuing the user of metal bus tokens effective June 29th, 2019. These metal bus tokens will be replaced with the Stored Value TAP Cards. The Request is to allow users to create 'Bus Pass – No Valid Month' for CalWORKs program.

Recommendation: This system change request will add new code values to category 1870 - Customer Need to Program Map to lookup the mapping for the "Bus Pass – No Valid Month" need type and the 'CalWORKs' program.

Outreach

Description:

Migration Impact Description: C-IV feedback has been addressed and the design has been approved through the Fiscal Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 53

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	35	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	13
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-201204] EDMS: LRS update - Image and View Image button URL security updates.

Team Responsible:	Online	Assignee:	Carl Moore	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	485
Reporter:	Tina Nguyen	Regulation Reference:		Created:	03/05/2018 05:49 PM
Status:	Pending Approval	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Consortium Contact:	Arvin Liang	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	04/24/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The EDMS Images servlets have security issues that can potentially allow LRS users to access image/view image button for EDMS, copy and paste the link and view/access these case images later without going through LRS. This include WFP&I, E-app images and any LRS case images. The URL can then be emailed to unauthorized users and opened. This includes Domestic Violence cases. After opening the link, the documents including Social Security numbers, IDs, and birth certificates are available for viewing and printing.

Request:

Apply security to LRS image url.

From EDMS end, EDMS can provide a one-time authentication token from Documentum. Once the token is used with the first time for authentication, it will expire automatically and hence wouldn't work when URL's are copied and pasted. ITD-EDMS team will create a new Web Service operation, that will take a username as input, and return a one-time authentication token as output. From LRS end, LRS can call this new Web Service operation to get the authentication token, and then use the newly generated token to embed in the URL while calling the servlet.

Recommendation:

Update the link generated to contain an authentication token.

Setup a new web service operation that will be used to get a one-time login token for authentication.

Outreach

Description:

Migration Impact

This functionality applies only to L.A. County and does not impact the other counties.

Description:

Migration Impact

No Impact

Analysis:

Alternative

No alternative procedure.

Procedure

Description:

Operational Impact:

Estimate: 485

Automated Test :	0	Batch/Interfaces :	85	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	170	Performance :	0
Reports :	0	Security :	0	System Test Support :	115
Tech Arch :	35	Tech Ops :	40	Training :	0

End SCRs



[CA-48386] Eliminate Face-to-Face Interview in the IEVS Process and update Failure Reason in LRS to match NOA reason and Update forms please see PA2418 A attached 1/25/19

- Resolved: 04/24/2019 05:30 PM

Team Responsible:	Batch/Interfaces	Assignee:	Karthikeyan Krishnamoorthy	SPG Status:	Approved
Fix Version/s:	[19.03]	Designer Contact:	Anand Dattatri Kulkarni	Change Type (SCR):	Enhancement
Minor Version:	19.04.25	Expedite Changes:	Start Build	Estimate:	2170
Reporter:	Jira Cleanup	Regulation Reference:		Created:	01/19/2018 11:44 AM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Consortium Contact:	Ken Ford	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[IEVS]	Approved by Committee:	2019-01-29 00:00:00.0	Other Agency Cross Reference:	CIV-101999

Non-Committee

Review:

Expedite Approval: Expedite Build Approval provided by Karen J. Rapponotti On 01/30/2019

Current Design:

The system is programmed to initiate a Participant Contact Letter, PA 2418 A and PA 2418 B, which displays an interview date and time each time an IEVS abstract is received on the system. The contact letters inform the applicant/participant:

Of a scheduled face-to-face interview at the district office and that he/she is instructed to provide wage verification; and
 That failure to provide the requested income verification and scheduled interview or abstract disposition status may result in discontinuance of the case.
 if the form is not received by the due date LRS shows the failure reason in the EDBC results as failed for PA2418

Request:

- Eliminate automated face-to-face appointment process from IEVS-IFDS interface (CalACES only).
- Eliminate automated face-to-face appointment process generated for IEVS abstracts through online pages (CalACES only).
- Replace existing Forms in CalACES (PA 2418A, PA 2418B, and PA 2418C) with newer versions in template repository.
- Remove PA 2418A Form from the template repository (CalACES only).
- Remove system triggers for Form PA 2418A (CalACES only).
- Add new Form SAWS 30 to the template repository (CalACES and C-IV).
- Trigger SAWS 30 Form through 'IEVS New Hire Abstract' Page (CalACES only).
- Remove VER 200 Form from template repository (C-IV only).
- Replace existing Forms VER 201 in C-IV (VER 200 and VER 201) with newer versions in template repository.
- Auto-discontinue the program with a new program failure status reason 'Failed to Comply with IFDS' if the Form PA 2418B is not received by the due date (CalACES only).
- Do not auto discontinue the program when the Form PA 2418A or PA 2418C is not received by the due date (CalACES only).
- Add new negative action reason 'Failed to Comply with IFDS'. (C-IV only)
- Create dispositions in both the systems (CalACES and C-IV) with review status 'No Impact' when the program is discontinued with program failure status reason 'Failed to Comply With IFDS'.
- Add new journal entry to the case in both the systems when the program is discontinued with a failure status reason 'Failed to Comply With IFDS'.
- Update IEVS Form PA 2418B status to 'Received' through Kofax webservice call.
- Create a task in CalACES for IEVS worker when the IEVS Form PA 2418B is marked as received in the system.

Recommendation:

Change LRS functionality and interface to eliminate the scheduled face-to-face interview, which includes all fields with logic to discontinue the case;

Generate a task to the IEVS Eligibility Worker once the envelope or contact letter is scanned/imaged;
 • Eliminate automated face-to-face appointment process from IEVS-IFDS interface (CalACES only).

- Eliminate automated face-to-face appointment process generated for IEVS abstracts through online pages (CalACES only).
- Replace existing Forms in CalACES (PA 2418A, PA 2418B, and PA 2418C) with newer versions.
- Auto-discontinue the program with a new program failure status reason 'Failed to Comply with IFDS' if the Form PA 2418B is not received by the due date (CalACES only).
- Add new negative action reason 'Failed to Comply with IFDS'
- Disposition the IFDS abstract (CalACES) with review status of 'No Impact' when the program is discontinued with program failure status reason 'Failed to Comply With IFDS'
- Add new journal entry to the case in both the systems when the program is discontinued with a failure status reason 'Failed to Comply With IFDS'
- Update IEVS Form (PA 2418B, and PA 2418C) status to 'Received' through Kofax webservice call.
- Create a task in CalACES for IEVS worker when the IEVS Form (PA 2418B,) is marked as received in the system.
- Auto termination for NHR is not required will not control for any NHR forms PA 2418A or PA 2418C
- Auto generate the PA 2418 B for all IFDS abstracts regardless of the discrepancy amount
- Auto generate the PA 2418A on all abstracts
- Auto disposition the NHR abstracts as No Impact
- Mark the NHR abstracts as No Impact
- Do not take negative action on NHR (PA 2418A) after form is initiated

Generate the modified contact letters (PA 2418 A, PA 2418 B, and PA 2418 C) which inform the applicant/participant to mail income verification directly to the EBRS Central Scanning Unit. LRS should auto-populate the contact letters with a due date, EBRS worker's name and telephone number and other header information;

Program LRS to take the necessary action if the applicant/participant fails to provide the required verification timely or the EBRS worker does not disposition the abstract; 30 days from the date the PA 2418 A or PA 2418 B is generated and auto-terminate the cases with a timely 10-day NOA;

Add imaging barcode to the PA 2418 A, PA 2418 B, and PA 2418 C and revised forms;

Upon imaging, LRS should be programmed to update the form as received to avoid an incorrect discontinuance;

Display the PA 2418 A and PA 2418 B, in the Your Benefits Now website if possible; and

Add a barcode to the return envelope that will be sent along with the participant contact letters.
 . Change the EDBC description to display the description for failure instead of the form number.

When income verification is not received and the case is discontinued, disposition the IFDS or NHR abstract as a No Impact (Reason to mark abstracts as an No Impact is staff cannot verify Income and determine if income will impact the case or not)

Discussion on design of programming request can be conducted during the CCR process.

one form (PA2418) will be issued for each individual who has income received on a abstract.

Outreach

Description:

Migration Impact

Description:

In C-IV, users manually select the failed to comply with IFDS reason from the negative action page. In LRS, this is not available as a negative action since it is fully automated. During migration the C-IV counties will need to determine if they would like the automated negative action, if they will not, the negative action reason will need to be added for their county. DDID #1531 was created to address this design difference.

Migration Impact

Analysis:

Accounted for in SOR

Alternative

NA

Procedure

Description:

Operational Impact:

N/A

Estimate:

2170

Automated Test :	0	Batch/Interfaces :	890	CalHEERS :	60
Client Correspondence :	340	DBA :	0	Design :	0

Eligibility :	110	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	130	Performance :	0
Reports :	0	Security :	0	System Test Support :	455
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1) Recommendation Change
 Section 2.1.4.2 Description of Change (CalACES Only):
 Before:

- a) Requirement did not specify if a task needs to be created for a document that was generated through template repository.
- b) Task Navigation template: IEVS Abstract Detail page.

After:

- a) Requirement added to mention that no task will be generated for a document that is generated through template repository and scanned through kofax.
- b) Task Navigation template: IEVS Review Case Disposition Detail Page.

Section 2.2.3 - New Customer Reporting Type for Form PA 2418B (CalACES Only)

Before:

This section did not exist

After:

PA 2418B forms will be created with a new customer reporting type instead of 'Controlled Forms' type. This is to facilitate the unique Form ID requirement from Kofax.

Section 2.4.2 - New Batch to create Dispositions and Journal Entry for Discontinued Programs. (CalACES and C-IV change)

Before:

- Disposition records are created with the below values
- o Review status as 'No Impact'
- o System date as 'Closure Date'
- o 'Income/Change Not Reported' as 'Closure Code'

After:

- Disposition records are created with the below values
- o Review status as 'No Impact'
- o System date as 'Closure Date'
- o 'Income/Change Not Reported' as 'Closure Code'
- o Discrepancy as 'None'
- o Impact to AU as 'Program Discontinued'
- o Program – program code on the abstract

2.5.4 - Form PA 2418B (CalACES Only)

Before:

Bar Code generation steps and logic was not included.

After:

BarCode generation steps and logic is mentioned in the document.

section 2.3.1 - Update Controlled Forms Statues and Actions (CalACES and C-IV Change)

Before:

Long Decode Name for the failure reason is 'Failed to Comply with IFDS'

After:

Long decode name for the failure reason is 'Failed to Comply with Integrated Fraud Detection System'.

Section 2.5.7 - Form VER 201 (CalACES only change)

Before:

Only English Form was replaced with a newer version.

After:

Form VER 201 will be replaced with the newer version in English and Spanish languages.

Section 2.5.8 - Form SAWS 30 (CalACES and C-IV)

Before:

SASW 30 Form is available only in English Language.

After:

SAWS 30 Form will be available in English and Spanish languages.

2) ETC Change:

Before:

CalHEERS - 0

Client Correspondence - 290

Online - 90

Total hours - 1800

After:

CalHEERS - 60

Client Correspondence - 340

Online - 130

Total hours - 1970

Pending CCB

Content Revision

Status-2:

Content Revision

Description-2:

1) Recommendation Change

Section 2.3.2.3 Programs Impacted:

Before:

CalFresh, CalWORKs, RCA, GR, CAPI and Medi-Cal.

After:

GR and CAPI programs have been removed from the Impacted program list as they are Manual EDBC programs in C-IV.

Updated Impacted programs : CalFresh, CalWORKs, RCA and Medi-

Cal.

Section 2.4.2.2 - New Batch for creating Dispositions

Before:

Create new disposition record with Review status as 'No Impact'

After:

'No Impact' value is not available in C-IV. This value is available in LRS only. Updated statement : Disposition the abstract with Review status as 'No Impact' in LRS and 'Closed - No Findings' in C-IV.

Section 2.5.8.2 : SAWS 30 Form.

Before:

Auto populate the employer information on SAWS 30 Form based on the latest NHR abstract.

After:

Employer information is auto populated in LRS based on the latest NHR abstract as it does currently for PA 2418A Form.

Employer information will not be auto populated in C-IV based on the latest NHR abstract as it does not currently populate it for VER 200 Form.

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-205025] Training Support - WBTs Clean-Up and Genericization effort by Consortium South

Team Responsible:	Training	Assignee:	Frances Baez-Lugo	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Frances Baez-Lugo	Change Type (SCR):	Enhancement
Minor Version:	19.05.31	Expedite Changes:	Start Build	Estimate:	220
Reporter:	Frances Baez-Lugo	Regulation Reference:		Created:	10/05/2018 11:55 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jose Tario	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Karen Rapponotti, and in behalf of Laura Chavez, on 10/05/2018.

Expedite Approval: Approved by Karen Rapponotti, and in behalf of Laura Chavez, on 10/05/2018.

Current Design: The Consortium South needs Accenture support for the effort to clean-up/genericize LRS WBTs.

Request: Accenture Training to provide support for the clean-up/genericization of LRS WBTs.

Recommendation: Accenture Training to provide support to the Consortium's effort to clean-up/genericize LRS WBTs.

Outreach

Description: There is no impact to migration as this is a support SCR.

Migration Impact Description: No Impact

Migration Impact Analysis: None.

Alternative Procedure

Description:

Operational Impact:

Estimate: **220**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	220

Content Revision Status-1: Accepted

Status-1:

Content Revision Description-1:

1. Recommendation Change: N/A

2. ETC Change: Need more hours to continue supporting the WBTs Clean-Up and Genericization effort by Consortium South.

Before: 150

After: 220

3. Release Change: The WBTs Clean-Up and Genericization effort by Consortium South is expected to be completed by the 19.05 release.

Before: 19.03

After: 19.05

4. Funding Source Change: N/A

Content Revision Status-2:

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change: N/A
2. ETC Change: Need more hours to continue supporting the SCORM and load of WBTs to the LMS per the Consortium's 'WBTs Clean-Up and Genericization effort'.
Before: 220
After: 270
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. ETC Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. ETC Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

 **[CA-206762] Training: Update WBTs per SCR CA-203722 (Part B)**

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	300
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	02/12/2019 04:25 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jose Tario	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by José Tario on March 5, 2019

Expedite Approval: Current Design: WBTs impacted by SCR CA-203722 are not up-to-date.

Request: Update WBTs that are impacted by SCR CA-203722.

Recommendation: Update the following WBTs per impact of AppDev SCR CA-203722:

- 052-WBT-ELG-Eligibility MediCal-01-A
- 052-WBT-ELG-Eligibility MediCal-01-B
- 052-WBT-ELG-Eligibility MediCal-01-C
- 052-WBT-ELG-Eligibility MediCal-02-A
- 052-WBT-ELG-Eligibility MediCal-02-B
- 052-WBT-ELG-Eligibility MediCal-03
- 052-WBT-ELG-Eligibility MediCal-05-A
- 052-WBT-ELG-Eligibility MediCal-05-B
- 052-WBT-ELG-Eligibility MediCal-06
- 052-WBT-ELG-Eligibility MediCal-07
- 068-WBT-ELM-Eligibility Cal-Learn-01
- 080-WBT-FSA-Fiscal-03
- 094-WBT-ELI-Eligibility CalWORKs-01-A
- 094-WBT-ELI-Eligibility CalWORKs-01-B
- 094-WBT-ELI-Eligibility CalWORKs-02
- 094-WBT-ELI-Eligibility CalWORKs-03
- 094-WBT-ELI-Eligibility CalWORKs-04
- 048-WBT-ELE-Eligibility Foster Care-01
- 048-WBT-ELE-Eligibility Foster Care-02
- 056-WBT-ELJ-Eligibility Kin-Gap-02

*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact: Estimate: **300**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0

IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	300

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change: Push to 19.07 due to Training capacity for 19.05.
 Before: 19.05
 After: 19.07

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change: {Description of Recommendation Change}
 Before:
 After:

2. ETC Change: {Description of ETC Change}
 Before:
 After:

3. Release Change: {Description of Release Change}
 Before:
 After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change: {Description of Recommendation Change}
 Before:
 After:

2. ETC Change: {Description of ETC Change}
 Before:
 After:

3. Release Change: {Description of Release Change}
 Before:
 After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change: {Description of Recommendation Change}
 Before:
 After:

2. ETC Change: {Description of ETC Change}
 Before:
 After:

3. Release Change: {Description of Release Change}
 Before:
 After:

 **[CA-206763] Training: Update WBTs per SCR CA-56272**

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	16
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	02/12/2019 04:35 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jose Tario	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by José Tario on March 5, 2019

Expedite Approval: Current Design:

WBTs impacted by SCR CA-56272 are not up-to-date.

Request:

Update WBTs that are impacted by SCR CA-56272.

Recommendation:

Update the following WBTs per impact of AppDev SCR CA-56272:
 052-WBT-ELG-Eligibility MediCal-01-B
 052-WBT-ELG-Eligibility Medi-Cal-06

*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

Migration Impact Analysis:

No Impact

Alternative Procedure

None.

Description:

Operational Impact:

Estimate:

16

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	16

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A
2. ETC Change: N/A
3. Release Change: Move to 19.07 due to Training Team capacity for 19.05.
 Before: 19.05
 After: 19.07

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change: {Description of Recommendation Change}
 Before:
 After:

 **[CA-206764] Training: Update WBTs per SCR CA-202392**

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	16
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	02/12/2019 04:42 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jose Tario	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by José Tario on March 5, 2019

Expedite Approval: Current Design:

WBTs impacted by SCR CA-202392 are not up-to-date.

Request:

Update WBTs that are impacted by SCR CA-202392.

Recommendation:

Update the following WBTs per impact of AppDev SCR CA-202392:
030-WBT-CLE-Clerical Support-06

*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

Migration Impact

Analysis:

No Impact

Alternative

Procedure

Description:

None.

Operational Impact:

Estimate:

16

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	16

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A
2. ETC Change: N/A
3. Release Change: Move to 19.07 due to Training Team capacity for 19.05.
Before: 19.05
After: 19.07

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

 **[CA-206765] Training: Update WBTs per SCR CA-53282**

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	16
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	02/12/2019 04:47 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jose Tario	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by José Tario on March 5, 2019

Expedite Approval: Current Design:

WBTs impacted by SCR CA-53282 are not up-to-date.

Request:

Update WBTs that are impacted by SCR CA-53282.

Recommendation:

Update the following WBTs per impact of AppDev SCR CA-53282:
 140-WBT-SAS-Security/Administrative Support-01-A
 140-WBT-SAS-Security/Administrative Support-02

*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

Migration Impact Analysis:

No Impact

Alternative Procedure

None.

Description:

Operational Impact:

Estimate:

16

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	16

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A
2. ETC Change: N/A
3. Release Change: Move to 19.07 due to Training Team capacity for 19.05.
 Before: 19.05
 After: 19.07

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change: {Description of Recommendation Change}
 Before:
 After:



[CA-201641] Refactor CT73 for NOA Generation

Team Responsible:	Client Correspondence	Assignee:	Tiffany Huckaby	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1485
Reporter:	Lawrence Samy	Regulation Reference:		Created:	03/21/2018 01:45 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Cristina Contreras	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-104
Committee:	[Correspondence]	Approved by Committee:	2019-01-24 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Trigger conditions for approximately 50% of Notice of Action (NOA) are stored in rules. The remaining trigger conditions, which trigger solely on program reason code, are stored in category 73 among 32 columns (8 programs * 4 NOA types). Since other application development teams use category 73, this category is running out of columns.

Request:

Refactor the NOA CT73 Structure to allow for additional Program and Action type NOAs in future releases.

Recommendation:

- 1.) Create a New Codes Table Category to store the NOA Reason IDs. (See Design Document CA-201641 CT73 Refactor, Recommendation 2.1.2.1)
- 2.) Move the High Dated records from CT73 to the new Codes Table Category. (See Design Document CA-201641 CT73 Refactor, Recommendation 2.1.2.2)
- 3.) Remove all NOA Reason Columns from CT73. (See Design Document CA-201641 CT73 Refactor, Recommendation 2.2.2.1)
- 4.) Update NOA logic to use new Codes Table Category instead of CT73. (See Design Document CA-201641 CT73 Refactor, Recommendation 2.3.2.1)

Note: No change will be seen on the user end. The NOAs will look and generate the same as they did prior to this enhancement.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 40 counties

Migration Impact

Analysis:

No Impact

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 1485

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	875	DBA :	0	Design :	215
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	260
Tech Arch :	0	Tech Ops :	0	Training :	0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change: N/A
2. ETC Change: N/A
3. Release Change: Due to build capacity constraints and priority efforts for 19.07 and 19.09 this SCR is moving to 19.11.
Before: 19.07
After: 19.11

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:
2. ETC Change: {Description of ETC Change}
Before:
After:
3. Release Change: {Description of Release Change}
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:
2. ETC Change: {Description of ETC Change}
Before:
After:
3. Release Change: {Description of Release Change}
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:
2. ETC Change: {Description of ETC Change}
Before:
After:
3. Release Change: {Description of Release Change}
Before:
After:



[CA-203779] Restrict FC Eligibility Supervisors From Authorizing Their Own EDBC's

Team Responsible:	Eligibility	Assignee:	Eugenio Garcia Velasco	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Sonali Sidana	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	354
Reporter:	Yolanda DelValle	Regulation Reference:		Created:	07/30/2018 11:27 AM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Maria Zelaya	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:	2019-01-22 00:00:00.0	Other Agency Cross Reference:	CA-207102

Non-Committee

Review:
Expedite Approval:
Current Design:

Although LRS requires Eligibility Supervisor approval for payments processed by Eligibility Workers, LRS does not restrict Eligibility Supervisors from approving their own EDBC changes. Current TIP requires Eligibility Supervisor to refrain from running EDBC and making the changes themselves. Instead, they have been advised to reject the EDBC run and require the EW to rerun EDBC when changes are needed. The Auditor-Controller is requesting controls in LRS to ensure greater compliance with Los Angeles County Fiscal Manual requirements.

Request:

Restrict Eligibility Supervisors from authorizing their own EDBC's.

Recommendation:

Configure LRS to add second level approval at the HSA I level to ensure that program payment(FC,KG & AA) amounts are reviewed/approved by an approver independent of the Eligibility Supervisor who is initiating the change. The functionality must be flexible to allow authorized users to turn on/off controls based on business needs.

See attached design document for design details.

Outreach

Description:

Per DDID #1092, All supervisor authorization types will be updated to be configurable by county.

Migration Impact Description:

Accounted for in SOR

Migration Impact Analysis:

Alternative Procedure

None. Auditor-Controller determined TIP is not sufficient.

Description:

Operational Impact:

Estimate: 354

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	223	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	71
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change: {Description of Recommendation Change}
 Before: EDBC
 After: Regular and manual EDBC.

2. ETC Change: {Description of ETC Change}
 Before: 217

After: 354

3. Release Change: {Description of Release Change}

Before: N/A

After: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:



[CA-203993] Update Diaper Benefit Functionality

Team Responsible:	Fiscal	Assignee:	Kapil Santosh	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Rainier Dela Cruz	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	353
Reporter:	Rainier Dela Cruz	Regulation Reference:	ACL 18-38	Created:	08/09/2018 06:30 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Lien Phan	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Welfare to Work/ WPR]	Approved by Committee:	2019-03-24 00:00:00.0	Other Agency Cross Reference:	CIV-101933

Non-Committee

Review:

Expedite Approval: Expedited Build Approval from Karen Rapponotti and Laura Chavez on 4/2/2019 (email attached)

Current Design:

The functionality to allow users to manually create diaper allowance in the system came with the implementation of SCR CA-202085/CIV-100986 (Diaper Benefit Functionality Phase I). Users must manually create a need, a service arrangement, and a payment request to issue diaper allowance manually in the system. When creating a service arrangement for Cal-Learn, the payee can only be set to the primary applicant. Furthermore, when a payment request is created for diaper allowance, if the status of the WTW program is 'Sanction', the payment request cannot be approved.

The functionality to automatically create and pay diaper allowance to eligible participants came with the implementation of SCR CA-59192 CIV-100305 (Add Additional Diaper Benefit Functionality Phase II). The automation is performed by different batch processes. The daily and monthly diaper allowance approval sweeps determine qualified children with qualified participants. The sweeps currently exclude child in CW under the age of three with a status of Denied or Discontinued and the qualified participant is the nonparental caretaker of the child when determining qualified children. The sweeps also exclude active CW program persons with a role of Medi-Cal Member Only (MMO) when determining qualified participants. The monthly diaper allowance discontinuance sweep evaluates whether the qualified children with qualified participants currently receiving diaper allowance are no longer eligible. If the participant is no longer eligible to diaper allowance and their SAR 7 is not received or incomplete, the discontinuance reason applied is 'SAR 7/RE Incomplete'. A qualified child can be opted out of diaper allowance by creating a Customer Options record with the type of 'Diaper Allowance Opt-out'. The Customer Options List page where the record can be created was updated to be accessible through the Empl. Services global navigation. The 'Continue' button is hidden on the page. However, the 'Complete' checkbox is still visible.

Request:

1. As part of Phase II, the Service Arrangement Detail page was updated to set the payee on the service arrangement to the primary applicant of the employment services program when the program payee is selected. This change allowed the need to be setup for the child and the payments made to the qualified participant when manually issuing diaper allowance. However, for Cal-Learn, a person can have an administrative role of 'Payee' on the program. The update removed the existing functionality that sets the payee on the service arrangement to the payee on the Cal-Learn program when the program payee is selected. The Service Arrangement Detail page needs to be updated to add the previous functionality back in to allow user to issue "Rpt Card Bonus" to the caretaker relative (Senior Parent in a nested case).
2. When manually issuing the diaper allowance, the need will be created for the qualified child and the service arrangement and payment request will be created for the qualified participant. Currently, there is a page validation that prevents a payment request from being approved for diaper allowance if the program status on the qualified participant's WTW program or CalWORKs Refugee Employment Program (REP) is 'Sanction'. The user needs be able to approve a payment request created for diaper allowance if the status of the WTW program or CW REP is 'Sanction' and is an Active Member on the CW.
3. The daily and monthly diaper allowance approval sweeps will identify a qualified child with a qualified participant for the payment month. Currently, the definition of a qualified child does not include a child under the age of three who is on an active CW program with a status of Denied or Discontinued and the qualified participant, who is on the same CW program with a status of Active and a Role of Member or MMO, is the parent or nonparental caretaker of the child and is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause, or Sanction or is a Cal-Learn participant with a program

status of Pending or Active. The approval sweeps will need to be updated expand the definition of a qualified child to include a child under the age of three who is on an active CW program with a status of Denied or Discontinued and the qualified participant is the nonparental caretaker of the child.

4. The daily and monthly diaper allowance approval sweeps currently do not define a qualified participant as an active CW program person with a role of MMO, who is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause or Sanction or a Cal-Learn participant with a program status of Pending or Active. The approval sweeps will need to be updated to expand the definition of a qualified participant to include an Active CW program person with a role of MMO who is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause or Sanction or is a Cal-Learn participant with a program status of Pending or Active.

5. When the qualified participant is no longer eligible to diaper allowance and the qualified participant's SAR 7 or RE packet has not been received or is incomplete, the participant will only receive the NA 960 X/Y or NA RE X/Y to notify them that they will lose their diaper allowance because they failed to turn in their SAR 7 or RE packet, or the packet is incomplete. Since only the NA 960 or NA RE will be generated in this scenario, the participant is unaware of other factors affecting their eligibility to the diaper allowance, whereas, had both the NA 960 X/Y or NA RE X/Y and the NA 823 generated, the participant would be made aware of all the factors affecting their eligibility. The monthly diaper allowance discontinuance sweep needs to be updated to set the discontinuance reason as 'Participant Not Eligible' to have both the NA 960 X/Y or NA RE X/Y and the NA 823 generate.

6. The 'Continue' button is hidden on the Customer Options List when navigating to the page through Empl. Services. The 'Complete' checkbox needs to be hidden.

Recommendation:

This system change request will do the following:

1. The Service Arrangement Detail page will be updated add the previous functionality that sets the payee on the service arrangement as the payee on the Cal-Learn program when the program payee is selected.

2. The page validation on the Payment Request Detail page will be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member on CW.

3. The daily and monthly diaper allowance approval sweep will be updated to define a qualified child as a child under the age of three who is on an active CW program with a status of Active, Denied or Discontinued and the qualified participant, who is on the same CW program with a status of Active and a Role of Member or MMO, is the parent or nonparental caretaker of the child and is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause, or Sanction or is a Cal-Learn participant with a program status of Pending or Active.

4. The daily and monthly diaper allowance approval sweep will be updated to expand the definition of a qualified participant to include an Active CW program person with a role of MMO who is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause or Sanction or a Cal-Learn participant with a program status of Pending or Active.

5. The monthly diaper allowance discontinuance sweep will be updated to set the discontinuance reason as 'Participant Not Eligible' if the participant is no longer eligible to diaper allowance and their SAR 7 or RE packet is not received or incomplete.

6. The Customer Option List Page will be updated to hide the 'Complete' checkbox when navigating to the page through Empl. Services.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Welfare-to-Work/WPR committee. C-IV will implement this change with SCR CIV-101933 in the 19.07 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

The user can issue diaper allowance by manually creating the need, service arrangement, and payment request using the online pages.

Operational Impact:

Estimate:

353

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	234	Imaging :	0
IVR/CC :	0	Online :	17	Performance :	0
Reports :	0	Security :	0	System Test Support :	77
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:

2. The page validation on the Payment Request Detail page will be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member on CW.

6. The Customer Option List Page will be updated to hide the 'Complete' checkbox when navigating to the page through Empl. Services.

In the design document, Section 2.5 does not exist to update the Auxiliary Payment Authorization Batch job to not create the need, service arrangement, and payment request when the CalWORKs program is discontinued.

In the design document, Section 2.1.2 was not modified to update the validation on the Service Arrangement Detail page to allow a service arrangement to be created when the status of the WTW/REP is Sanction and to update the validation message.

In the design document, Section 2.2.2 was not modified to update the condition that checks the role of the qualified participant on CW and to update the validation message.

In the design document, Section 2.4.2 was not modified to update the eligibility conditions for diaper allowance in the Diaper Allowance Discontinuance Sweep to match the updates in Section 2.3.

After:

2. The page validation on the Service Arrangement Detail page will be updated to allow the user to save a service arrangement for diaper allowance when the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW. The Payment Request Detail page will also be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW.

6. The daily and monthly Auxiliary Payment Authorization batch job will be updated to not create the need, service arrangement, and payment request for diaper allowance if the CalWORKs program is discontinued.

7. The Customer Option List Page will be updated to hide the 'Complete' checkbox when navigating to the page through Empl. Services.

In the design document, Section 2.5 was added to update the Auxiliary Payment Authorization Batch job to not create the need, service arrangement, and payment request when the CalWORKs program is discontinued.

In the design document, Section 2.1.2 was modified to update the validation on the Service Arrangement Detail page to allow a service arrangement to be created when the status of the WTW/REP is Sanction and to update the validation message.

In the design document, Section 2.2.2 was modified to update the condition that checks the role of the qualified participant on CW and to update the validation message.

In the design document, Section 2.4.2 was modified to update the eligibility conditions for diaper allowance in the Diaper Allowance Discontinuance Sweep to match the updates in Section 2.3.

2. ETC Change:
Before:
Fiscal - 234
System Test - 77
Unallocated - 25
Total - 353

After:
Fiscal - 292
System Test - 125
Unallocated - 45
Total - 479

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

End Content Revisions