



<b>DATE</b>	JUNE 13, 2019
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	Sutter Conference Room
<b>SUBJECT</b>	Change Control Board Meeting
<b>INVITEES</b>	CCB.Meeting.Attendees

**Meeting Purpose:**

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

**1. C-IV SCRs**

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.03	CIV-104058		Update Imperial County SFTP Server information	Batch/Interfaces	10	C-IV M&O	Production Deployment	19.05.14
19.05	CIV-104142		Update CalACES.org with Committee Agendas	Online	10	C-IV M&O	Production Deployment	
19.05	CIV-104207	CA-208635	IEVS Remove IFDS Q3 2018 file received 5/24/2019	Batch/Interfaces	20	C-IV M&O	Production Deployment	19.05.29
19.07	CIV-104152		ACWDL 18-25 - Update Online Help for SCR CIV-102852 Automate MC 355	Training	10	C-IV M&O	Start Build	
19.09	CIV-8470	CA-206854	Add / Update Classification Titles (Multiple Counties)	Online	93	C-IV M&O	No	
19.09	CIV-101454		Update Transaction Types posted through RevQ Interface for Merced County	Fiscal	75	C-IV M&O	Start Build	
19.09	CIV-104076		Add Pay Codes for GA (Managed) for Imperial County	Fiscal	40	C-IV M&O	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.09	CIV-104086		Update Tax Intercept 'Suspend' after 'Reactivation' logic	Fiscal	40	C-IV M&O	Start Build	
19.09	CIV-104168		Automated Regression Test - Execution and Maintenance - 19.09 Release Cycle	System Test	200	C-IV M&O	Start Build	19.11.XX

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CIV-100244		Task Management: Expiration Updates	Online	400	C-IV M&O	No	
19.07	CIV-101764	CA-203971	Update Medi-Cal EDBC to process Applications or Renewals with no potential MAGI Eligibility	CalHEERS	404	C-IV M&O	No	
19.07	CIV-102054		C4Y: Update Sending Documents to include County for Mobile App and C4Yourself	Online	547	C-IV M&O	Start Build	
19.07	CIV-102502	CA-205172	Increase the threshold for CalWORKs Overpayments Phase I	Fiscal	354	C-IV M&O	Start Build	
19.07	CIV-102555	CA-205294	ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-03: EICT Updates for End SSI Cash-Out	Batch/Interfaces	2385	Premise	Start Build	

## 2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.05	CA-208635	CIV-104207	IEVS Remove IFDS Q3 2018 file received 5/24/2019	Batch/Production Operations	5	LRS M&E	Production Deployment	19.06.01
19.06	CA-208256	CIV-10287, CH-119408; CIV-102265, CH-109744; CH-106890, CIV-12389	Training - 19.06 LMS Deployment for Consortium Developed Materials	Training	4	Premise	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CA-207918		Training Release 19.07 - Training Environment Support	Training	70	LRS M&E	No	19.xx.xx
19.07	CA-207919		Training Release 19.07 - Online Help (OLH) Support	Training	125	LRS M&E	Start Build	
19.09	CA-52394		Modify Outbound Call Inbound Result File Processing Program to recognize new result code value '00'.	Batch/Interfaces	49	LRS M&E	No	
19.09	CA-206854	CIV-8470	Add and Update Staff Classification Titles	Online	57	LRS M&O	No	
19.09	CA-208525		County Ad-Hoc database - Technical Support - August and September 2019	DBA	160	LRS M&E	No	
19.09	CA-208526		Automated Regression Test - Transaction Backlog - Phase 1	System Test	225	LRS M&E	Start Build	
19.09	CA-208531	CIV-104168	Automated Regression Test - Execution and Maintenance - 19.09 Release Cycle	System Test	300	LRS M&E	Start Build	19.11.XX

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CA-203779	CA-207102	Restrict FC Eligibility Supervisors From Authorizing Their Own EDBC's	Eligibility	354	LRS M&E	No	
19.07	CA-203971	CIV-101764	Update Medi-Cal EDBC to process Applications or Renewals with no potential MAGI Eligibility	CalHEERS	475	LRS M&E	No	
19.07	CA-205172	CIV-102502	Increase the threshold for CalWORKs Overpayments	Fiscal	471	LRS M&E	Start Build	
19.07	CA-205294	CIV-102555	ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-03: EICT Updates for End SSI Cash-Out	Batch/Interfaces	2645	Premise	Start Build	
19.09	CA-201204		EDMS: LRS update - Image and View Image button URL security updates.	Online	485	LRS M&E	No	

The next CCB Meeting scheduled for **6/27/2019**.

### 3. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
19.05	5/20/2019	5/19/2019	Due to Memorial Day 5/27/2019	3/29/2019	4/26/2019	5/3/2019	5/15/2019
19.06	6/24/2019	6/23/2019	CalHEERS Release	4/5/2019	5/24/2019	6/7/2019	6/19/2019
19.07	7/22/2019	7/21/2019		5/24/2019	6/28/2019	7/5/2019	7/17/2019
19.09	9/23/2019	9/22/2019		7/26/2019	8/30/2019	9/6/2019	9/18/2019
19.11	11/25/2019	11/24/2019	Due to Thanksgiving 11/28/2019	9/27/2019	11/1/2019	11/8/2019	11/20/2019
20.01	1/27/2020	1/26/2020	MLK 1/20	11/29/2019	1/3/2020	1/10/2020	1/22/2020
20.02	2/10/2020	2/9/2020	CalHEERS Release	10/18/2019	12/13/2019	12/20/2019	2/5/2020
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/8/2020	6/7/2020	CalHEERS Release	2/28/2020	4/3/2020	4/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving on 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



# [CIV-104058] Update Imperial County SFTP Server information

- Resolved: 05/16/2019 09:45 AM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Ryan O'Mary</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.03]</b>	Designer Contact:	<b>Ryan O'Mary</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>19.05.14</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>05/01/2019 04:38 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

**Review:**

**Expedite Approval:** Laura Chavez/Karen Rapponotti - 5/14/2019

**Current Design:** Imperial County servers were hacked around 04/15/2019, causing the County to purchase and install a new SFTP server.

**Request:** Imperial County has requested the C-IV Project to update the SFTP server IP address and password to access their new SFTP server.

**Recommendation:** Imperial County only:  
Update the SFTP IP address.  
Update the SFTP server password.

### Outreach

**Description:**

**Migration Impact Description:** Per DDID #1787 in the SOW, the C-IV County specific batch jobs as of July 2018 will be migrated into the new system.

**Migration Impact Analysis:**

**Alternative Procedure Description:** Post all interface files for Imperial County to the CalACEs portal. Coordinate with county staff to process the files.

**Operational Impact:**

**Estimate:** **10**

Automated Test :	0	Batch/Interfaces :	10	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

# [CIV-104142] Update CalACES.org with Committee Agendas

- Resolved: 05/17/2019 11:19 AM

Team Responsible:	<b>Online</b>	Assignee:	<b>Mallik Aitha</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.05]</b>	Designer Contact:	<b>Ted Anderson</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Michael Wu</b>	Regulation Reference:		Created:	<b>05/14/2019 06:06 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Michele Peterson</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

- Non-Committee Review:** Approved by Karen J. Rapponotti, Laura Chavez, JoAnne Osborn on 5/14/2019
- Expedite Approval:** Approved by Karen J. Rapponotti, Laura Chavez, JoAnne Osborn on 5/14/2019
- Current Design:** CalACES.org menu options for Meetings utilities tab has options for Board of Directors, Project Steering Committee, and CalWIN User Labs
- Request:** Modify CalACES.org to support the posting of Committee Agendas
- Recommendation:**
- Add Committee option to Meeting tab. The Meeting tab will display: "Board of Directors", "Project Steering Committee", "CalWIN User Labs", "Committee" in that order.
  - Add Committee page to be similar to Project Steering Committee Page which includes the following:
    - Page title: "Committees"
    - Page description: "Committees work to implement tools and technology that address policy and regulations to support users of the system."
    - Table name: "2019 Meetings"
    - Table with the following columns - "Month", and "Documents"
    - Documents column will present hyperlink to corresponding Meeting Agenda for the month and the hyperlink will be labeled "<Committee Name> Agenda" (e.g. CalWORKs/CalFresh Agenda)
  - Add all Committee meeting agendas for April/May 2019
  - See attached mockup.jpg

**Outreach Description:**

**Migration Impact Description:** There is no migration impact. This SCR is to modify CalACES.org, which is not part of the C-IV system.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** Previous to this change, committee agendas were not available on the calaces.org website. Members of the public would have to request a committee agenda by contacting the consortium directly.

**Operational Impact Estimate:** **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	10	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

**[CIV-104207] IEVS Remove IFDS Q3 2018 file received 5/24/2019**

- Resolved: 05/29/2019 03:14 PM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Chris Carandang</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.05]</b>	Designer Contact:	<b>Dana K. Petersen</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>19.05.29</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>20</b>
Reporter:	<b>Joel M. Acevedo</b>	Regulation Reference:		Created:	<b>05/28/2019 01:50 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>John Pratt</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[IEVS]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-208635</b>

**Non-Committee**

**Review:**

**Expedite Approval:** Approved by Jo Anne Osborn on 5/28/2019

**Current Design:** IFDS Q3 2018 file was received from the state on 5/24/2019 which was incorrect. The file should have been the Q4 2018 file. Incorrect records were loaded in to the system.

**Request:** Worker are seeing incorrect duplicate records for the same quarter The State is rerunning the file for Q4 2018 IFDS and has asked us to delete the Q3 2018 file they delivered.

**Recommendation:**

- 1) Delete the Q3 2018 IFDS file received on 5/24/2019 from the state and all processed records from the System.
- 2) Delete the Tasks related to the erroneous IFDS abstracts.

**Outreach Description:** Email to the IEVS committee regarding incorrect IFDS Q3 2018 file sent on 5/27/2019 notifying them that the file received was incorrect and to not process the incorrect files. A second email will be sent when the corrected file has been received.

**Migration Impact Description:** Joint design has been approved through the IEVS Committee. LRS will implement this change with SCR CA-208635 in the 19.05 release.

**Migration Impact**

**Analysis:**  
**Alternative Procedure** N/A

**Description:**  
**Operational Impact:**

**Estimate:** **20**

Automated Test :	0	Batch/Interfaces :	10	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0

**[CIV-104152] ACWDL 18-25 - Update Online Help for SCR CIV-102852 Automate MC 355**

Team Responsible:	<b>Training</b>	Assignee:	<b>Cristina Garcia</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Lisa Nesci</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>10</b>
Reporter:	<b>Lisa Nesci</b>	Regulation Reference:	<b>ACWDL 18-25</b>	Created:	<b>05/15/2019 04:02 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Joyce Oshiro</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Joyce Oshiro 05/15/2019 - Approve

**Expedite Approval:** Approved by Karen Rapponotti on 5/17/2019

**Current Design:** All System pages have a corresponding Online Help page.

**Request:** SCR CIV-102852 automated the MC 355 and created new System pages. New corresponding Online Help pages need to be created.

**Recommendation:** Create the following Online Help pages:  
 1. MC 355 List  
 2. MC 355 Detail  
 3. MC 355 Verification Detail

Remove the MC 355 from the Forms Overview in Online Help.

**Outreach Description:** Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

**Migration Impact Description:**

**Migration Impact Analysis:** None

**Alternative Procedure Description:**

**Operational Impact Estimate:** **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10



## [CIV-8470] Add / Update Classification Titles (Multiple Counties)

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Robert Untalan</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>93</b>
Reporter:	<b>Jennifer A. Smith</b>	Regulation Reference:		Created:	<b>12/29/2017 02:25 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Araceli Gallardo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Usability]</b>	Approved by Committee:	<b>05/23/2019</b>	Other Agency Cross Reference:	<b>CA-206854</b>

### Non-Committee

**Review:**  
**Expedite Approval:**  
**Current Design:** Staff Records are created and maintained on the Staff Detail page. The list of available Classification Titles are available on this page and is required for a Staff record to be created.

**Request:** Update the Classification Titles available for each county to match the values provided through the CRFI process.

**Recommendation:** Update the available Classification Titles for Staff members to match the request by each county. For the LRS system, add the C-IV Classification Titles. These added Classification Titles will only be validated through the database using the code detail table. For Counties removing Classification Titles, set the Staff to have the Classification Title of 'Temporary Employee' and provide a list of these users to the counties.

**Outreach Description:** Provide a list for all users that have had their Classification Title removed and associated to Classification Title of 'Temporary Employee'. The list will contain County Code, Staff ID, First Name, Last Name, Email Address, and Phone Number.

**Migration Impact Description:** Joint design has been approved through the Usability committee. LRS will implement this change with SCR CA-206854 in the 19.09 release.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** Reassign a worker to a temporary classification.

**Operational Impact:**  
**Estimate:** **93**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	62	Performance :	0
Reports :	0	Security :	0	System Test Support :	31
Tech Arch :	0	Tech Ops :	0	Training :	0

# [CIV-101454] Update Transaction Types posted through RevQ Interface for Merced County

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Deron Schab</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Deron Schab</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>75</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>06/07/2018 09:52 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Collections]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Lupe Rubalcava (Merced) - Approved - 05/15/2019

**Expedite Approval:** Karen Rapponotti & Laura Chavez - Approved - 04/16/2019

**Current Design:** SCR # 100644 in Release 18.04 changed the Merced County Collections interface from CUBS to RevQ. All Recovery Account Transactions posted in RevQ and interfaced into the C-IV System were designated as 'R&R Collection', as they were receipted outside of the system and brought in via interface.

**Request:** Merced County request to update the Recovery Account Transactions to be accurate to what was receipted in the RevQ system (ie: Cash, Check, Money Order ... etc.) - this will assist the County in their reporting processes.

**Recommendation:**

- 1) Modify the functionality that determines the recorded Transaction Type. The new logic will extract the Payment Type from the inbound RevQ message, and use that value as the transaction type inserted into the C-IV System.
- 2) Add functionality to verify that the Payment Type in the inbound file matches an existing Transaction Type code (category 412) in C-IV. If the Transaction Type does not exist in C-IV, The transaction will be inserted into the C-IV system using the following existing logic:
  - a) If the transaction amount is positive, set the Transaction Type code as Revenue & Reimbursement Collection (RP).
  - b) If the Transaction amount is negative, set the Transaction Type code as Revenue & Reimbursement Refund (RR).
- 3) Remove the reference to Primary and Secondary phone numbers, and replace with single Contact Phone number. This will require a BPCR to change the phone number properties.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Per DDID #1787 and #1789 in the SOW, the C-IV County specific batch jobs as of July 2018 will be migrated into the new system.

**Migration Impact**

**Analysis:**

**Alternative**

None

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 75

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	60	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	15
Tech Arch :	0	Tech Ops :	0	Training :	0

## [CIV-104076] Add Pay Codes for GA (Managed) for Imperial County

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jyothirmayi Chavata</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Jyothirmayi Chavata</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>40</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>05/06/2019 02:15 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Chris Castillo (Imperial) - Approved - 05/06/2019

**Expedite Approval:**

**Current Design:**

In September 2017, with SCR # 9265, Imperial County identified which Pay Codes they would like enabled for their GA (Managed) program.

- 8C - Employable
- 8E - CAPI Pending
- 8F - SSI Pending
- 8N - Employable Homeless
- 8T - Employable with Good Cause
- 8U - Employable Homeless with Good Cause
- 8X - Temporarily Disabled Two Person
- 8Y - Employable Two Person
- 8Z - Interim Assistance Two Person
- 9A - SSI Pending Homeless

**Request:** Imperial County has requested to add additional Pay Code values to their GA (Managed) program.

**Recommendation:**

1. Enable the following GA (Managed) Pay Codes for Imperial County:
  - a) 8Q - Unemployable
  - b) 8R - Unemployable Homeless
2. Outreach: Generate a Auditor Controller test file with the new pay codes and the test file will be uploaded to the CalACES Web Portal under System Changes > SCR and SIR Lists > 2019 > SCR 104076.

**Outreach**

**Description:** See Recommendation #2

**Migration Impact Description:** DDID #319 in the SOW accounts for migrating C-IV County specific pay codes into the new system.

**Migration Impact Analysis:** Accounted for in SOR

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** **40**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	25	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	15
Tech Arch :	0	Tech Ops :	0	Training :	0

## [CIV-104086] Update Tax Intercept 'Suspend' after 'Reactivation' logic

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jyothirmayi Chavata</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Jyothirmayi Chavata</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>40</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>05/07/2019 05:01 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Tax Intercept]</b>	Approved by Committee:	<b>05/15/2019</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

**Expedite Approval:** Karen Rapponotti - Approved - 05/08/2019

#### Current Design:

When an involuntary payment is made to a Recovery Account where the Tax Intercept is in 'Suspend' status, the system will send a 'Reactivate' (Record Type 9) and a 'Suspend' (Record Type 8) in the same week to WIS (Welfare Intercept System). This causes the WIS system to accept the 'Reactivate' Record, but error off the 'Suspend' Record.

#### Request:

Update the system to wait 1 week after sending a 'Reactivate' (Record Type 9) to WIS before sending a 'Suspend' (Record Type 8) for the same Tax Intercept Account.

#### Recommendation:

Update the Tax Intercept Suspend module to wait for 1 week after sending a 'Reactivate' (Record Type 9) to WIS before sending a 'Suspend' (Record Type 8) for the same Tax Intercept Account.

### Outreach

#### Description:

#### Migration Impact

#### Description:

The C-IV County specific interfaces will be migrated into the 40 county system - Refer DDID #1787. Even though LRS does not interface with WIS directly, this change will need to be ported into the new system for the C-IV Counties.

#### Migration Impact

#### Analysis:

#### Alternative

None

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 40**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	30	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0

## [CIV-104168] Automated Regression Test - Execution and Maintenance - 19.09 Release Cycle

Team Responsible:	<b>System Test</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>William Baretsky</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>19.11.XX</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>200</b>
Reporter:	<b>William Baretsky</b>	Regulation Reference:		Created:	<b>05/20/2019 04:40 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Sharon Teramura</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Assembly Test</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Michele Peterson on 5/28/2019

**Expedite Approval:** Karen Rapponotti 5/21/2019

**Current Design:** A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

**Request:** The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

**Recommendation:**

1. Execute the major release automated regression suite against the 19.09 major version build on a regular basis.
2. Execute the major release automated regression suite against the final build for the 19.09 major version, prior to the build being deployed to production.
3. Execute the minor release automated regression suite against the final build of each applicable 19.09 minor version, prior to the build being deployed to production.
4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.

### Outreach

#### Description:

**Migration Impact Description:** Per DDID #713, A complete set of regression scripts leveraging existing C-IV and LRS scripts is to be utilized for CalSAWS.

**Migration Impact Analysis:** Accounted for in SOR

**Alternative Procedure Description:** Execute all regression testing manually for major and minor version releases.

**Operational Impact:**  
**Estimate:** **200**

Automated Test :	200	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

End SCRs

## [CIV-100244] Task Management: Expiration Updates

Team Responsible:	<b>Online</b>	Assignee:	<b>Ritu China</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Darren Goostree [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>400</b>
Reporter:	<b>Ritu China</b>	Regulation Reference:		Created:	<b>01/25/2018 10:58 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Araceli Gallardo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Task Management]</b>	Approved by Committee:	<b>2018-11-14 00:00:00.0</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Tasks can be configured to expire once their associated program is closed.

#### Request:

Update Task Type Expiration to add an option for task expiration based solely on task age.

#### Recommendation:

- 1) Update Task Type Detail page to add a new option for task expiration.
  - a. Allow expiration to be applied to Open or Closed programs
  - b. Update Closed program task expiration functionality to consider pending program applications as an active program.
- 2) Update Task Expiration Report to display the Program Close Date evaluated by batch. As well as potentially new information based on recommendation 1.
- 3) Allow Task Expirations to be set for Task Types and Task Sub-Types. If a Task Sub-Type has a different expiration from the Task Type, the Expiration of the Task Sub-Type will apply to the tasks.

See the attached design document for a detailed description of changes.

### Outreach

#### Description:

Task Management - Administration job aid will be updated with SCR CIV-103687.

#### Migration Impact

#### Description:

Per strategic direction for migration, Task Management has been deferred to CalSAWS Task Management functional design sessions.

#### Migration Impact

#### Analysis:

Deferred to Functional Design Sessions

#### Alternative

n/a

#### Procedure

#### Description:

#### Operational Impact:

#### Review By:

Committee: Task Management Workgroup

Committee Review Outcome:

Committee Review Date:

#### Estimate:

**400**

Automated Test :	0	Batch/Interfaces :	85	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	185	Performance :	0
Reports :	40	Security :	0	System Test Support :	90
Tech Arch :	0	Tech Ops :	0	Training :	0

#### Content Revision

Pending CCB

#### Status-1:

**Content Revision**

**Description-1:**

Recommendations:  
Before: See the attached design document for a detailed description of changes.  
After: See the attached design document (content revision) for a detailed description of changes.

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**



## [CIV-101764] Update Medi-Cal EDBC to process Applications or Renewals with no potential MAGI Eligibility

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Chad Quan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Michael Wu</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>404</b>
Reporter:	<b>Maureen Votta</b>	Regulation Reference:	<b>ACWDL 18-16</b>	Created:	<b>07/17/2018 04:32 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Elisa Miller</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:	<b>2019-04-03 00:00:00</b>	Other Agency Cross Reference:	<b>CA-203971</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

County Eligibility Workers (CEWs) run the CalHEERS Business Rules Engine (BRE) for all applications, renewals, and reported change of circumstances in order to receive a MAGI Medi-Cal determination. This includes applicants or beneficiaries who have eligibility in a Mega Mandatory group. Mega Mandatory groups include the mandatory programs required by federal law and categorical programs that automatically include Medi-Cal eligibility as part of the determination, such as Foster Care, Pickle, or Supplemental Security Income/State Supplementary Payment.

The Department of Health Care Services (DHCS) previously instructed in ACWDL 17-03 that if an applicant or beneficiary has eligibility in a Mega Mandatory group, and the BRE returns a MAGI Medi-Cal eligibility result, counties must not accept the MAGI Medi-Cal result for that applicant or beneficiary as the basis for eligibility and must retain or establish eligibility under the Mega Mandatory aid code. In many instances, this action requires a manual workaround in the Statewide Automated Welfare System (SAWS).

Similarly, current DHCS policy requires CEWs to run the BRE for individuals who are aged and do not meet MAGI Medi-Cal eligibility requirements, before completing the Non-MAGI eligibility determination.

#### Request:

The current process of determining eligibility for Mega Mandatory and aged individuals presents challenges for the CEW and the applicant/beneficiary. In some circumstances, the CEW cannot grant Mega Mandatory eligibility or proceed with a Non-MAGI Medi-Cal determination without running the BRE; and in order to run the BRE, the CEW must obtain required tax household information that is unnecessary for aged or Mega Mandatory individuals.

ACWDL 18-16 outlines changes in policy as it pertains to not running the CalHEERS BRE under certain circumstances for Mega Mandatory and aged individuals, and should eliminate the manual workload for CEWs.

Per ACWDL, the following cases do not require running eligibility in the CalHEERS BRE:

1. Mega Mandatory or entire household is eligible for California Work Opportunities and Responsibilities to Kids (CalWORKs) or Refugee Cash Assistance (RCA)
2. Entire household is potentially Non-MAGI Medi-Cal eligible, with no MAGI Medi-Cal eligibility, due to being aged, blind or disabled and receiving Medicare, and there is no dependent child or pregnant person(s) in the household.

#### Recommendation:

1. Update the CalACES system to allow CEWs to indicate individuals on the case that do not require a CalHEERS BRE run.  
Add the following new Medi-Cal Requested Type (CT319) to the system:  
"No Potential MAGI"
2. Add the following validation to the CalACES system:
  - a. Add the following validation to the "MAGI Determination List" page to prevent CalHEERS BRE calls while an individual is "No Potential MAGI":  
Validation Message: "A MAGI Determination is not required based on the Requested Medi-Cal Type. Process EDBC without requesting a MAGI Determination."

Validation Trigger: "Request MAGI" button is clicked.

Validation Condition: When all of the following are true:

i) At least one active or pending individual on the program with "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

b. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to enforce "No Potential MAGI" requested Medi-Cal type is used for entire household:

Validation Message: "The Requested Medi-Cal type of "No Potential MAGI" must apply to all or none of the household members."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When all of the following are true:

i) there is an active or pending individual on the Medi-Cal program with "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

ii) there is an active or pending individual on the Medi-Cal program with a requested Medi-Cal type other than "No Potential MAGI" for the Benefit Month.

c. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to prevent misuse of "No Potential MAGI" requested Medi-Cal type.

Validation Message: "The Requested Medi-Cal type of "No Potential MAGI" cannot be applied to individuals with children, pregnant people, or blind/disabled people without Medicare."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When at least one of the following are true:

i) there is an active or pending individual on the Medi-Cal program that has a child for the Benefit Month.

A person is a child when all of the following are true:

-a person who is age 18 or younger for at least one day of the benefit month

ii) there is an active or pending individual on the Medi-Cal program that has a pregnant record for the Benefit Month.

A person is pregnant when all of the following are true:

-a pregnancy record exists for the individual with all of the following are true:

\*Reported Month is on or before the benefit month

\*Pregnancy end month is on or after benefit month

Note: Pregnancy end month is the Termination Month and if Termination Month does not exist, it is Delivery Month

iii) there is an active or pending individual on the Medi-Cal program that is Disabled/Blind without Medicare record for the Benefit Month.

A person is disabled when one of the following are true:

- A person with a Medical Condition with all of the following true:

\*Medical Condition Category: Active

\*Verified

\*Medical Condition Type: SP-DDSD Disabled, SSA Disabled

\*The record exists for at least one day of the benefit month

A person is blind when all of the following are true:

- A person with Medical Condition record with all of the following true:

\*Medical Condition Category: Active

\*Verified

\*One of the following Medical Condition Type: SSA Blind, SSI Blind, SP-DDSD Blind

\*The record exists for at least one day of the benefit month

d. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to prevent conflicting information:

Validation Message: "The individual with Requested Medi-Cal type of "No Potential MAGI" must be also have a Customer Option record of Full Medi-Cal Hierarchy answered 'Yes'."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When there is at least one active or pending individual on the Medi-Cal program with all of the following are true:

i) has "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

ii) Does not have a Customer Option of Full Medi-Cal Hierarchy answered 'Yes' for the Benefit Month.

e. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to prevent incorrect usage of "No Potential MAGI" requested Medi-Cal type.

Validation Message: "The Requested Medi-Cal type of "No Potential MAGI" cannot be used on individuals in the middle of CalHEERS MAGI process."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When there is at least one active or pending individual on the Medi-Cal program with all of the following are true:

i) has "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

ii) has a "Pending Eligible", "Eligible", or "Conditional Eligible" status on the latest valid Determination Eligibility Response for the Benefit Month.

3. Add the following Batch MAGI Skip Reason:

Skip Reason: "MAGI Determination has been skipped for No Potential MAGI"

Skip Condition: See Recommendation 2a

4. Add the following Batch EDBC Skip Reasons:

a. Skip Reason: "Not all Applicants have No Potential MAGI"

Skip Condition: See Recommendation 2b

b. Skip Reason: "Children or Pregnant persons have No Potential MAGI request type"

Skip Condition: See Recommendation 2c

c. Skip Reason: "No Potential MAGI individual does not have Customer Option Full Medi-Cal Hierarchy answered Yes"

Skip Condition: See Recommendation 2d

d. Skip Reason: "No Potential MAGI individual has MAGI in process"

Skip Condition: See Recommendation 2e

5. Update Run EDBC page and Negative Action page to skip the existing validations related to MAGI determination when all of the following are true:

a) at least one individual in the program have "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

6. Update Batch EDBC Skip logic to ignore the following existing skip reasons when at least one individual in the program have "No Potential MAGI" requested Medi-Cal type for the Benefit Month:

a) "Magi Determination Not Received" (CT707\_MN)

b) "Not all eligible people on the determination have an open Medi-Cal App." (CT707\_DR)

c) "MAGI Determination contains Eligible Person without an Aid Code" (CT707\_NC)

d) "All Individual's Magi Determinations are Pending" (CT707\_MP)

e) "Not all Applicants are in determination" (CT707\_MA)

f) "No Applicant Exists" (CT707\_NA)

g) "MAGI Determination is Obsolete" (CT707\_DO) - C-IV Only

h) "Applicants have 4M not requesting Former Foster Youth." (CT707\_M4) - C-IV Only

7. Update Medi-Cal EDBC MAGI budget to not include individuals with "No Potential MAGI" requested Medi-Cal type.

Note: If there are no individuals in the MAGI budget, the EDBC results will not contains a MAGI budget.

8. Update Medi-Cal EDBC logic to suppress CalHEERS Disposition when all of the following are true:

a) at least one individual in the EDBC results have "No Potential MAGI" requested Medi-Cal type for the benefit month.

9. Create new regression test scripts to cover the following scenarios:

a. Attempt to request a MAGI Determination where the following situation exists for the benefit month, and verify that the appropriate validation message displays:

i) Individual with a Requested Medi-Cal Type of "No Potential MAGI"

b. Attempt to run Medi-Cal EDBC where each of the following situations exist for the benefit month, and verify that the appropriate validation message displays:

i) At least one, but not all applicants have a Requested Medi-Cal Type of "No Potential MAGI"

- ii) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", and a child in the home
- iii) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", and is pregnant
- iv) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", is disabled/blind, with no Medicare record
- v) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", with no Customer Option record of Full Medi-Cal Hierarchy answered "Yes"
- vi) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", and a "Pending Eligible" status on the latest valid MAGI Determination Eligibility Response for the same month
- c. Attempt to run Medi-Cal Negative Action EDBC where each of the situations from the previous recommendation (b) exist for the benefit month, and verify that the appropriate validation message displays.
- d. Run Medi-Cal EDBC for a benefit month where all of the following are true, and verify that no validation message displays:
  - i) All applicants have a Requested Medi-Cal Type of "No Potential MAGI"
  - ii) At least one applicant is disabled/blind
  - iii) All disabled/blind persons have associated Medicare records
  - iv) No applicants are pregnant or have dependent children
- e. Run Medi-Cal Negative Action EDBC for a benefit month where all of the conditions from the previous recommendation (d) are true, and verify that no validation message displays.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Joint design has been approved through the Medi-Cal/CMSPP Committee. LRS will implement this change with SCR CA-203971 in the 19.07 release.

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

Current processing and training to elect Non-Magi when MAGI results are received for a Mega Mandatory individual

**Description:**

**Operational Impact:**

**Review By:**

**Estimate:** 404

Automated Test :	40	Batch/Interfaces :	0	CalHEERS :	234
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	130
Tech Arch :	0	Tech Ops :	0	Training :	0

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

Recommendation Change: Update the validation condition on Recommendation 2A i to validation any Medi-Cal programs

Before:

Validation Condition: When all of the following are true:

- i) At least one active or pending individual on the program with "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

After:

Validation Condition: When all of the following are true:

- i) At least one active or pending individual on any Medi-Cal program with "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

Recommendation Change: Update the validation condition on Recommendation 2C i, ii, iii to validate individuals with "No Potential MAGI" requested Medi-Cal type

Before:

Validation Condition: When at least one of the following are true:

- i) there is an active or pending individual on the Medi-Cal program that has a child for the Benefit Month.

ii) there is an active or pending individual on the Medi-Cal program that has a pregnant record for the Benefit Month.

iii) there is an active or pending individual on the Medi-Cal program that is Disabled/Blind without Medicare record for the Benefit Month.

After:

Validation Condition: When at least one of the following are true:

i) there is an active or pending individual on the Medi-Cal program with "No Potential MAGI" requested Medi-Cal type that has a child for the Benefit Month.

ii) there is an active or pending individual on the Medi-Cal program with "No Potential MAGI" requested Medi-Cal type that has a pregnant record for the Benefit Month.

iii) there is an active or pending individual on the Medi-Cal program with "No Potential MAGI" requested Medi-Cal type that is Disabled/Blind without Medicare record for the Benefit Month.

Recommendation Change: Fix grammatical error on validation message on Recommendation 2D

Before:

Validation Message: "The individual with Requested Medi-Cal type of "No Potential MAGI" must be also have a Customer Option record of Full Medi-Cal Hierarchy answered 'Yes'."

After:

Validation Message: "The individual with Requested Medi-Cal type of "No Potential MAGI" must also have a Customer Option record of Full Medi-Cal Hierarchy answered 'Yes'."

Recommendation Change: Update Skip Reason description for Recommendation 4C to fit in database column.

Before:

c. Skip Reason: "No Potential MAGI individual does not have Customer Option Full Medi-Cal Hierarchy answered Yes"

Skip Condition: See Recommendation 2d

After:

c. Skip Reason: "Requesting No Potential MAGI without Full Medi-Cal Hierarchy answered Yes"

Skip Condition: See Recommendation 2d

2. ETC Change: No ETC Change

3. Release Change: No Release Change

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

After:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

## [CIV-102054] C4Y: Update Sending Documents to include County for Mobile App and C4Yourself

Team Responsible:	<b>Online</b>	Assignee:	<b>Rajesh Rudra</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Gerald Limbrick</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>547</b>
Reporter:	<b>Melissa Mendoza</b>	Regulation Reference:		Created:	<b>08/20/2018 02:00 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Jennifer A. Smith</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[C4Yourself]</b>	Approved by Committee:	<b>2019-04-18 00:00:00.0</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen J. Rapponotti, Laura Chavez, JoAnne Osborn on 5/1/2019

#### Current Design:

When uploading a document through C4Yourself or the C4Yourself Mobile App, the customer first chooses to link the document by case or e-app. They then choose from all cases or submitted non "RE" e-applications associated to their login. This includes old cases from previous counties. Many customers are incorrectly choosing to link their document to an older case, associating it to the wrong county.

Under some conditions the required field indicator "\*\*\*" looks out of alignment with other labels on the page.

A New Uploaded Document(s) message is sent to the C4Yourself Message Inbox after a customer uploads a document. This message includes the document type(s), but it does not include the county or case associated to the document(s).

#### Request:

Have the customer select which county a document should be sent to, before choosing whether to link the document by case or e-application. After choosing a county, only allow the customer to choose from the case numbers or e-application numbers for the chosen county.

When the customer chooses to link document by case, display the programs associated with that case.

Display a verification pop-up if the customer is uploading to a case which does not have either an active or pending program or a program discontinued in the last 90 days.

Include the county and case number chosen in the New Uploaded Document(s) message, sent after an upload.

#### Recommendation:

- (see design doc for complete recommendations)
- Update the C4Yourself Application's Send Documents screen and the C4Y Mobile App's corresponding Upload Files screen.
- 1) Add a county dropdown as the first row of the Document Information form. (required field)
  - 2) Update the Case Number and E-App Number dropdowns to display a dynamically filtered list based on the county selected.
  - 3) On the Case Number drop down: add "Active", "Pending" or "Active/Pending" as applicable. Sort the List so that cases with active programs show on top followed by cases with pending programs followed by others.
  - 4) Add a non-editable program row below the Case Number dropdown, display programs associated to the chosen case as: "CalFresh", "CalWORKs" and/or "Medical" as applicable.
  - 5) Display a verification pop-up if the customer chose to upload the document to a case having neither an active or pending program nor a program discontinued in the past 90 days. Note: This is not applicable when linking by e-application because the customer can only choose submitted e-applications. Note: The customer CAN upload to an older case.
  - 6) Remove the space between the required field indicator "\*\*\*" and the Case Number field label, in the C4Yourself Application.
  - 7) In the C4Yourself Application, update the way the required field indicator displays after choosing from the Link Document To dropdown; display the required field indicator before, instead of after, the Case Number or E-App Number field labels.
  - 8) Update the New Uploaded Document(s) message to include the County and Case number chosen.

9) Update all supported languages.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.

**Migration Impact**

**Analysis:**

**Alternative**

NA

**Procedure**

**Description:**

**Operational Impact:**

**Review By:**

**Estimate:**

547

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	6
IVR/CC :	0	Online :	208	Performance :	0
Reports :	0	Security :	0	System Test Support :	125
Tech Arch :	208	Tech Ops :	0	Training :	0

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Recommendation # 8

Before:

8) Update the New Uploaded Document(s) message to include the County and Case number chosen.

After:

8) Update the New Uploaded Document(s) message to include the County and Case number when uploading a document to a Case or E-App Number and County when uploading a document to an e-Application.

2. ETC Change:

Before:

Translation Resource ETC: 0 hours

After:

Translation Resource ETC: 11 hours

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

## [CIV-102502] Increase the threshold for CalWORKs Overpayments Phase I

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jyothirmayi Chavata</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>354</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	<b>SB 726 - ACL 19-19</b>	Created:	<b>10/17/2018 02:06 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:	<b>2019-04-24 00:00:00.0</b>	Other Agency Cross Reference:	<b>CA-205172</b>

### Non-Committee

#### Review:

**Expedite Approval:** Karen Rapponotti Approved on 4/26/2019

#### Current Design:

The C-IV system does not demand the collection of CalWORKs Overpayments totaling less than \$35 from individuals responsible for the recovery account. These recovery accounts where the original claim balance is \$35 or less are marked as Terminated.

#### Request:

Enhance the C-IV system to increase the threshold for CalWORKs overpayments from \$35 to \$250. ACL 19-19 instructs that the overpayment threshold policy applies only to closed cases and therefore, Effective July 1, 2019 the LRS system shall not demand collection of any non-fraudulent overpayments totaling less than \$250 from the responsible individual(s) if they are no longer aided in the System under the CalWORKs or RCA program.

#### Recommendation:

- 1) Introduce a new Recovery Account Investigations value in the system.
- 2) Enhance the Uncollectible Recovery Account Batch to update the non-fraudulent recovery accounts for CalWORKs or RCA program including TCVAP with an Outstanding balance less than \$250 as 'Suspended' and status reason as 'Policy Threshold Limit'.
- 3) Update the Overpayment Adjustment Logic to automatically start Benefit Reductions for those non-fraudulent Recovery Accounts that have an outstanding balance less than \$250 and the recovery account Status is 'Suspended' with the status reason of 'Policy Threshold Limit'.

### Outreach

#### Description:

Provide Counties with a list of recovery accounts that meets all the following defined criteria:

1. The Recovery Account status is either 'Active', 'Suspended'.
2. Recovery Account was established on or after December 1, 1996
3. Recovery Account is associated the CalWORKs or RCA program.
4. The Cause code is either Admin error or Client error.
5. The Investigations Indicator is 'Investigations'.
6. The responsible individual(s) have not been aided in the System under the CalWORKs or RCA program in the past consecutive 36 months.

### Migration Impact

#### Description:

Joint design has been approved through the Fiscal Committee. LRS will implement this Change with SCR 205172 in the 19.07 release.

### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Review By:

#### Estimate:

**354**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	272	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	82

Tech Arch : 0 Tech Ops : 0 Training : 0

**Content Revision  
Status-1:**

Pending CCB

**Content Revision  
Description-1:**

1. Recommendation Change:

Before: None

After: Section 2.1.2.1

Added Note: 3. 'No Fraud' will not have any effect on the Fraud Investigation Date field and it will essentially follow the same logic as when selecting the 'None' Value

Before: Section 2.1.2.2

Display the Status Reason of 'Policy Threshold Limit' for recovery account with Suspended status

After : 2.1.2.2

Display the Status Reason of 'Policy Threshold Limit' for recovery account with Suspended or Uncollectible status

Before: Section 2.2.2.2

Add a comment when Suspending the recovery account due to policy threshold limit.

After: Section 2.2.2.2

Add a Journal Entry when Suspending the recovery account due to policy threshold limit.

Before: None

After: Section 2.4

Added a recommendation to enable auto-posting Cash Repayments for non-fraudulent (Admin Error or Client Error) Recovery Accounts where the Status is 'Suspended' with the status reason of 'Policy Threshold Limit'.

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



## [CIV-102555] ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-03: EICT Updates for End SSI Cash-Out

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Chris Larson</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Dana K. Petersen</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>2385</b>
Reporter:	<b>Dana K. Petersen</b>	Regulation Reference:	<b>ACL 18-90, ACL 18-91, ACL18-92, ACL 19-03</b>	Created:	<b>10/24/2018 10:39 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Paul Robertson</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CO-109</b>
Committee:	<b>[ICT]</b>	Approved by Committee:	<b>2019-04-04 00:00:00.0</b>	Other Agency Cross Reference:	<b>CA-205294</b>

**Non-Committee Review:** Expedited Build Approval - Karen Rapponottio/Laura Chavez: 4/4/2019

**Expedite Approval:** Approved by Laura Chavez on 04/03/2019

**Current Design:** SSI/SSP recipients are marked as "Unaided Person (UP)" in the system and excluded from income and resource calculations.

**Request:** The EICT Interface does not include information necessary for ongoing determination or maintenance of Supplemental Nutrition Benefit Program (SNB) or Transitional Nutrition Benefit Program (TNB) members.

A change in federal policy to allow California to equitably end the Supplemental Nutrition Assistance Program (SNAP) cash-out policy, administered through the Supplemental Security Income (SSI) and the State Supplementary Payment (SSP) programs. This change would be implemented in a way that would maximize benefits to, and participation among, newly eligible individuals and mitigate or eliminate harm to low-income families and the approximately 60,000 medically needy children who could be made ineligible for certain benefits under a program without the cash-out policy.

**Recommendation:**

Batch Enhancements:

1. Add new data elements to the inbound and outbound data file to support ongoing determination or maintenance of SNB and TNB programs such as
  - i. indicator for SSI/SSP recipients
  - ii. Effective date for the nutritional benefit program
  - iii. Nutritional Benefit Household Size
  - iv. Number of Previously Excluded SSI/SSP recipients
  - v. New program code for TNB program
  - vi. Previous CalFresh Allotment Amount

Correspondence Changes-

1. Four new forms listed below will be introduced as part of this SCR
  - i. SNB 7
  - ii. SNB 8
  - iii. TNB 7
  - iv. TNB 8
2. Update existing form CF 215 to include SNB and TNB programs.

Online Enhancements:

1. Update the Send ICT functionality on the ICT Summary page to include the Nutrition Benefit program when the program is Active on the system date and the program is Active to High Date.
2. Update the Programs drop down on the Incoming ICT Search page to include 'Nutrition Benefit' as an option. This option will be directly below the 'Medi-Cal' option.
3. Update the ICT Detail page to display the Nutrition Benefit program information.
4. Update the Save functionality on the Case Member List to create the Nutrition Benefit program if it is one of the Active programs being transferred.
5. Update the Program Reapplication List page to include the Nutrition Benefit program.
6. Update the CalFresh SSI/SSP Reversal Detail page to include the Prior CalFresh Benefit Amount.

Eligibility Enhancements:  
Update the EDBC logic to set the Prior CalFresh Benefit Amount on the CalFresh SSI/SSP Reversal Detail record.

Data Change:  
Add the Prior CalFresh Benefit Amount to the CalFresh SSI/SSP Reversal Detail record for the Nutrition Benefit programs that were made Active in the county.

**Outreach  
Description:**

A case list will be provided that has all cases with a Nutrition Benefit program where the CalFresh SSI/SSP Reversal Detail record is missing the Prior CalFresh Benefit Amount.

Job aid updates will be done with SCR CIV-103684.

**Migration Impact  
Description:**

Joint design has been approved through the ICT Committee. LRS will implement this change with SCR CA-205294 in the 19.07 release.

**Migration Impact  
Analysis:**

**Alternative  
Procedure**

Please follow the county's manual ICT process for transmitting NB programs.

**Description:**

**Operational Impact:**

**Review By:**

**Estimate:**

**2385**

Automated Test :	150	Batch/Interfaces :	580	CalHEERS :	0
Client Correspondence :	460	DBA :	0	Design :	285
Eligibility :	75	Fiscal :	5	Imaging :	5
IVR/CC :	0	Online :	310	Performance :	0
Reports :	0	Security :	0	System Test Support :	340
Tech Arch :	0	Tech Ops :	0	Training :	0

**Content Revision  
Status-1:**

Accepted

**Content Revision  
Description-1:**

1. Recommendation Change: N/A

2. ETC Change:

Before:

Automated Test ETC 1: 65

Automated Test ETC 2: 6

After:

Automated Test ETC 1: 125

Automated Test ETC 2: 25

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:

Before: CA-205294 CIV-102555 - EICT Updates for End SSI

After: CA-205294 CIV-102555 - EICT Updates for End SSI Cash-Out- Content Revision 2.

2. ETC Change:

Before:

Online ETC 1: 310

Online ETC Total: 310

Fiscal ETC 1: 5

Fiscal ETC Total: 5

After:

Online ETC 1: 262

Online ETC Total: 262  
Fiscal ETC 1: 53  
Fiscal ETC Total: 53

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**End Content Revisions**





# [CA-208635] IEVS Remove IFDS Q3 2018 file received 5/24/2019

- Resolved: 06/04/2019 02:02 PM

Team Responsible:	<b>Batch/Production Operations</b>	Assignee:	<b>Manam Kalyan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.05]</b>	Designer Contact:	<b>Dana K. Petersen</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>19.06.01</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>5</b>
Reporter:	<b>Joel M. Acevedo</b>	Regulation Reference:		Created:	<b>05/28/2019 01:55 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>John Pratt</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[IEVS]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-104207</b>

## Non-Committee

### Review:

**Expedite Approval:** Approved by Jo Anne Osborn on 5/28/2019

**Current Design:** IFDS Q3 2018 file was received from the state on 5/24/2019 which was incorrect. The file should have been the Q4 2018 file.

**Request:** On 6/1/2019, IFDS Q4 processing Batch will process the received file. If this file is not removed, Workers will start seeing incorrect duplicate records for the same quarter. The State is rerunning the file for Q4 2018 IFDS and has asked us to delete the Q3 2018 file they delivered.

**Recommendation:** Delete the Q3 2018 IFDS file received on 5/24/2019 from the state.  
\*Note: LRS did not process this file yet. The only action in LRS is to remove the incorrect file from the system. A new, corrected file will be provided by the state on 5/29/2019, which will be processed normally on 6/1/2019.

### Outreach

**Description:** Email to the IEVS committee regarding incorrect IFDS Q3 2018 file sent on 5/27/2019 notifying them that the file received was incorrect and to not process the incorrect files.  
A second email will be sent when the corrected file has been received.

**Migration Impact Description:** Joint design has been approved through the IEVS Committee. C-IV implemented this change with SCR CIV-104207 in the 19.05 release.

### Migration Impact

**Analysis:**  
**Alternative Procedure** N/A

### Description:

**Operational Impact:**  
**Estimate:** 5

Automated Test :	0	Batch/Interfaces :	5	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



# [CA-208256] Training - 19.06 LMS Deployment for Consortium Developed Materials

Team Responsible:	<b>Training</b>	Assignee:	<b>Adrian Silva</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.06]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>4</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>04/30/2019 02:13 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Jose Tario</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CalHEERS</b>
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-10287, CH-119408; CIV-102265, CH-109744; CH-106890, CIV-12389</b>

**Non-Committee Review:** Approved by Jose Tario on 04/30/2019.

**Expedite Approval: Current Design:** There is no SCR for loading Consortium developed training materials (per App Dev SCRs CA-203096, SCR CA-204768, CA-201027) to the LMS for the 19.06 CH release.

**Request:** Load Consortium developed materials (job aids per App Dev SCRs CA-203096, SCR CA-204768, CA-201027) to the LMS for the 19.06 CH release.

**Recommendation:** Update LMS Production with 19.06 (CalHEERS) Consortium developed materials:  
-113 JA Eligibility Non-Compliance Process  
-217 JA Processing CalHEERS Referrals  
-144 JA Medi-Cal - MAGI Referrals and Eligibility Determinations  
-(New) JA MAGI Verification List and MAGI Verification Detail Pages

-----  
Note: The sole purpose of this SCR is to track the load of 19.06 Consortium developed materials to the LMS Production environment. All other LMS training support activities taking place during the 19.05-19.07 time frame are being tracked through SCR CA-207916 (Training Release 19.07 - LMS Support).

### Outreach

**Description:**

**Migration Impact**

**Description:**

There is no migration impact. This SCR allows for uploading LA County/Consortium developed materials to the LMS.

**Migration Impact**

**Analysis:**

No Impact

**Alternative**

**Procedure**

None.

**Description:**

**Operational Impact:**

**Estimate:** **4**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	4

 **[CA-207918] Training Release 19.07 - Training Environment Support**

Team Responsible:	<b>Training</b>	Assignee:	<b>Frances Baez-Lugo</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>19.xx.xx</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>70</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>04/11/2019 10:17 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Jose Tario</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Jose Tario on 04/12/2019 (approval email attached).

**Expedite Approval: Current Design:** Currently, there is no SCR for Training Environment support/maintenance for the for 19.07 release.

**Request:** Provide/conduct Training Environment support/maintenance activities for 19.07 release. LMS and OLH support activities for the release will be tracked through separate Training SCRs.

**Recommendation:** Provide R19.07 training support for the following activities:  
  
-Training environment maintenance: Major release deployments, data refreshes, case copy, case and login creation upon request, etc.

**Outreach Description:** There is no migration impact. This SCR allows for providing/conducting maintenance activities related to the DPSS Academy Training Environment.


**Migration Impact Description:** No Impact

**Migration Impact Analysis:** None.

**Alternative Procedure Description:**

**Operational Impact:** **70**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	70

 **[CA-207919] Training Release 19.07 - Online Help (OLH) Support**

Team Responsible:	<b>Training</b>	Assignee:	<b>Frances Baez-Lugo</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>125</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>04/11/2019 10:25 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Jose Tario</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Jose Tario on 04/12/2019 (approval email attached).

**Expedite Approval:** Approved by Karen Rapponotti on 05/16/2019. Approval email is attached.

**Current Design:** OLH doesn't have the latest Job Aids that are contained in LMS Prod from TR19.05.

**Request:**

1. Update OLH to match the Job Aids from TR19.05 in LMS and any Job Aids that are updated and approved by the OLH deadline for TR19.07.
2. Update OLH page descriptions for any LRS pages changed by 19.07 App Dev SCRs.
3. Add/remove OLH page descriptions for any LRS pages added or removed by 19.07 App Dev SCRs.
4. Add/remove/update TIPs, HINTS, and Desk Aids as requested by LA County.

**Recommendation:**

Make the following changes to LRS Online Help:

1. Add Job Aids and Desk Aids from LMS TR19.05 that were not approved in time for the 19.05 OLH release.
2. Add Job Aids and Desk Aids updated for TR19.07 that are approved by the 19.07 OLH deadline (see attached OLH Release Schedule).
3. Update the Reports Overview OLH page pursuant to Reports changes implemented with Release 19.07, as provided by the Accenture Reports team.
4. Add new LRS OLH page descriptions for pages added with Release 19.07.
5. Update existing LRS OLH page descriptions for pages changed with Release 19.07.
6. Add/Retire DCFs and DPSS TIPs and Hints per LA County request.
7. Update OLH page descriptions to conform with current training material style and standards (ongoing effort). Detailed information for each of these items will be added in the Comments section of this SCR once they are known. SCR is being submitted without said details in order to accommodate the extended SCR approval process and avoid excessive Expedited Approval requests.

**Outreach Description:**

**Migration Impact Description:** Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** None.

**Operational Impact:**

**Estimate:** **125**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	125



**[CA-52394] Modify Outbound Call Inbound Result File Processing Program to recognize new result code value '00'.**

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Sowmya Coppisetty</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>49</b>
Reporter:	<b>Elton Wong [X]</b>	Regulation Reference:		Created:	<b>01/19/2018 11:45 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Sam Svay</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[IVR &amp; Contact Center]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Sam Svay - Approved on 05/20/2019

**Expedite Approval: Current Design:** Currently, LRS doesn't recognize Inbound result code '00'.

**Request:** Update LRS to recognize the '00' result code on all the outbound call return files.

**Recommendation:** Add the new result code '00- Dialer as not yet attempted to contact that customer record " to the Outbound call Response code and description code detail table to accommodate the new call result code of '00' to be received by LRS from ITD.

**Outreach Description:** This functionality applies only to L.A. County and does not impact the other counties.

**Migration Impact Description:** N/A

**Migration Impact Analysis: Alternative Procedure Description:**

<b>Operational Impact: Estimate:</b>	<b>49</b>				
Automated Test :	0	Batch/Interfaces :	19	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	25
Tech Arch :	0	Tech Ops :	0	Training :	0

 **[CA-206854] Add and Update Staff Classification Titles**

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Robert Untalan</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>57</b>
Reporter:	<b>Robert Untalan</b>	Regulation Reference:		Created:	<b>02/20/2019 11:41 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Araceli Gallardo</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Usability]</b>	Approved by Committee:	<b>05/23/2019</b>	Other Agency Cross Reference:	<b>CIV-8470</b>

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:** Staff Records are created and maintained on the Staff Detail page. The list of available Classification Titles are available on this page and is required for a Staff record to be created.

**Request:** Update the Classification Titles available for each county to match the values provided through the CRFI process.

**Recommendation:** Update the available Classification Titles for Staff members to match the request by each county. For the LRS system, add the C-IV Classification Titles. These added Classification Titles will only be validated through the database using the code detail table. For Counties removing Classification Titles, set the Staff to have the Classification Title of 'Temporary Employee' and provide a list of these users to the counties.

**Outreach Description:** Provide a list for all users that have had their Classification Title removed and associated to Classification Title of 'Temporary Employee'. The list will contain County Code, Staff ID, First Name, Last Name, Email Address, and Phone Number.

**Migration Impact Description:** Joint design has been approved through the Usability committee. C-IV will implement this change with SCR CIV-8470 in the 19.09 release.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** Reassign a worker to a temporary classification.

**Operational Impact: Estimate:** **57**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	28	Performance :	0
Reports :	0	Security :	0	System Test Support :	24
Tech Arch :	0	Tech Ops :	0	Training :	0



**[CA-208525] County Ad-Hoc database - Technical Support - August and September 2019**

Team Responsible:	<b>DBA</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Sauvik Basu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>160</b>
Reporter:	<b>Sauvik Basu</b>	Regulation Reference:		Created:	<b>05/20/2019 02:04 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Anna Chia</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	
<b>Non-Committee Review:</b>	Approved by Laura Chavez on 5/21/19.				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Provision isolated database in place of ad-hoc database with up to the minute data connection to Production. Refresh data set from Production weekly. Backup County DW data store and recreate them after the data refresh to ensure County DW operations continuity.				
<b>Request:</b>	Set up Database – Immediate Need.				
<b>Recommendation:</b>	Requirements: Consistent execution times for Complex state wide reports. Support execution of complex queries without impacting Production’s performance. Frequent data refreshes from Production for appropriate reporting and maintain COUNTY saved data ( COUNTY DW Data store).				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	No impact to the C-IV counties as the changes with this SCR only impact L.A. County specific functionality.				
<b>Migration Impact Analysis:</b>	No Impact				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>160</b>				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	160	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

# [CA-208526] Automated Regression Test - Transaction Backlog - Phase 1

Team Responsible:	<b>System Test</b>	Assignee:	<b>William Baretsky</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>William Baretsky</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>225</b>
Reporter:	<b>William Baretsky</b>	Regulation Reference:		Created:	<b>05/20/2019 02:46 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Sharon Teramura</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Assembly Test</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Michele Peterson on 5/28/2019

**Expedite Approval:** Karen Rapponotti 5/21/2019

**Current Design:** A suite of automated regression scripts is executed on a regular basis to validate major and minor version releases before they are deployed to production.

**Request:** The automated regression test suite should be expanded to cover more of the highest usage online application transactions by production volume.

**Recommendation:** Create new automated regression scripts to cover additional high volume online application transactions in the functional areas listed below. Each of the targeted transactions are represented in the top 80% of monthly production transactions by volume (as of March 2019).

- Functional Areas:
- Static Form Generation (via Template Repository)
  - Generated Document Search
  - Customer Reporting
  - Workload Inventory
  - Customer Contact / Reception Log
  - Appointment Scheduling
  - Verifications
  - Expense (Data Collection)

The specific transaction list is attached (see Transaction List - Phase 1, Targeted Transactions tab).

**Outreach**

**Description:**

**Migration Impact Description:** Per DDID #713, A complete set of regression scripts leveraging existing C-IV and LRS scripts is to be utilized for CalSAWS.

**Migration Impact Analysis:** Accounted for in SOR

**Alternative Procedure Description:** Execute all regression testing manually for major and minor version releases.

**Operational Impact Estimate:** **225**

Automated Test :	225	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0





# [CA-208531] Automated Regression Test - Execution and Maintenance - 19.09 Release Cycle

Team Responsible:	<b>System Test</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>William Baretsky</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>19.11.XX</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>300</b>
Reporter:	<b>William Baretsky</b>	Regulation Reference:		Created:	<b>05/20/2019 04:46 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Sharon Teramura</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Assembly Test</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-104168</b>

**Non-Committee Review:** Approved by Michele Peterson on 5/28/2019

**Expedite Approval:** Karen Rapponotti 5/21/2019

**Current Design:** A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

**Request:** The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

- Recommendation:**
1. Execute the major release automated regression suite against the 19.09 major version build on a regular basis.
  2. Execute the major release automated regression suite against the final build for the 19.09 major version, prior to the build being deployed to production.
  3. Execute the minor release automated regression suite against the final build of each applicable 19.09 minor version, prior to the build being deployed to production.
  4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.

**Outreach**

**Description:**  
**Migration Impact Description:** Per DDID #713, A complete set of regression scripts leveraging existing C-IV and LRS scripts is to be utilized for CalSAWS.

**Migration Impact Analysis:** Accounted for in SOR

**Alternative Procedure Description:** Execute all regression testing manually for major and minor version releases.

**Operational Impact:**  
**Estimate:** **300**

Automated Test :	300	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

End SCRs



# [CA-203779] Restrict FC Eligibility Supervisors From Authorizing Their Own EDBC

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Eugenio Garcia Velasco</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Srinivasa Meenavalli</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>354</b>
Reporter:	<b>Yolanda DelValle</b>	Regulation Reference:		Created:	<b>07/30/2018 11:27 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Maria Zelaya</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Approved by Committee:	<b>2019-01-22 00:00:00</b>	Other Agency Cross Reference:	<b>CA-207102</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Although LRS requires Eligibility Supervisor approval for payments processed by Eligibility Workers, LRS does not restrict Eligibility Supervisors from approving their own EDBC changes. Current TIP requires Eligibility Supervisor to refrain from running EDBC and making the changes themselves. Instead, they have been advised to reject the EDBC run and require the EW to rerun EDBC when changes are needed. The Auditor-Controller is requesting controls in LRS to ensure greater compliance with Los Angeles County Fiscal Manual requirements.

#### Request:

Restrict Eligibility Supervisors from authorizing their own EDBCs.

#### Recommendation:

Configure LRS to add second level approval at the HSA I level to ensure that program payment(FC,KG & AA) amounts are reviewed/approved by an approver independent of the Eligibility Supervisor who is initiating the change. The functionality must be flexible to allow authorized users to turn on/off controls based on business needs.

See attached design document for design details.

### Outreach

#### Description:

#### Migration Impact

Per DDID #1092, All supervisor authorization types will be updated to be configurable by county.

#### Description:

Accounted for in SOR

#### Analysis:

#### Alternative

None. Auditor-Controller determined TIP is not sufficient.

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 354**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	223	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	71
Tech Arch :	0	Tech Ops :	0	Training :	0

#### Content Revision

Accepted

#### Status-1:

#### Content Revision

#### Description-1:

1. Recommendation Change: {Description of Recommendation Change}

Before: EDBC

After: Regular and manual EDBC.

2. ETC Change: {Description of ETC Change}

Before: 217

After: 354

3. Release Change: {Description of Release Change}

Before: N/A

After: N/A

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change: N/A

2. ETC Change: Updated hours based on funding source.

Before:

Eligibility ETC: 223

System Test Support ETC: 71

Technical Infrastructure Support: 15

Release Communication Support: 15

Unallocated Hours: 30

Total Hours: 354

After:

Eligibility ETC: 223

System Test Support ETC: 71

Technical Infrastructure Support: 0

Release Communication Support: 0

Unallocated Hours: 25

Total Hours: 319

3. Release Change: N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:



## [CA-203971] Update Medi-Cal EDBC to process Applications or Renewals with no potential MAGI Eligibility

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Humberto Saucedo</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Michael Wu</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>475</b>
Reporter:	<b>Victor Nunez</b>	Regulation Reference:	<b>ACWDL 18-16</b>	Created:	<b>08/09/2018 09:25 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:	<b>2019-04-03 00:00:00</b>	Other Agency Cross Reference:	<b>CIV-101764</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

County Eligibility Workers (CEWs) run the CalHEERS Business Rules Engine (BRE) for all applications, renewals, and reported change of circumstances in order to receive a MAGI Medi-Cal determination. This includes applicants or beneficiaries who have eligibility in a Mega Mandatory group. Mega Mandatory groups include the mandatory programs required by federal law and categorical programs that automatically include Medi-Cal eligibility as part of the determination, such as Foster Care, Pickle, or Supplemental Security Income/State Supplementary Payment.

The Department of Health Care Services (DHCS) previously instructed in ACWDL 17-03 that if an applicant or beneficiary has eligibility in a Mega Mandatory group, and the BRE returns a MAGI Medi-Cal eligibility result, counties must not accept the MAGI Medi-Cal result for that applicant or beneficiary as the basis for eligibility and must retain or establish eligibility under the Mega Mandatory aid code. In many instances, this action requires a manual workaround in the Statewide Automated Welfare System (SAWS).

Similarly, current DHCS policy requires CEWs to run the BRE for individuals who are aged and do not meet MAGI Medi-Cal eligibility requirements, before completing the Non-MAGI eligibility determination.

#### Request:

The current process of determining eligibility for Mega Mandatory and aged individuals presents challenges for the CEW and the applicant/beneficiary. In some circumstances, the CEW cannot grant Mega Mandatory eligibility or proceed with a Non-MAGI Medi-Cal determination without running the BRE; and in order to run the BRE, the CEW must obtain required tax household information that is unnecessary for aged or Mega Mandatory individuals.

ACWDL 18-16 outlines changes in policy as it pertains to not running the CalHEERS BRE under certain circumstances for Mega Mandatory and aged individuals, and should eliminate the manual workload for CEWs.

Per ACWDL, the following cases do not require running eligibility in the CalHEERS BRE:

1. Mega Mandatory or entire household is eligible for California Work Opportunities and Responsibilities to Kids (CalWORKs) or Refugee Cash Assistance (RCA)
2. Entire household is potentially Non-MAGI Medi-Cal eligible, with no MAGI Medi-Cal eligibility, due to being aged, blind or disabled and receiving Medicare, and there is no dependent child or pregnant person(s) in the household.

#### Recommendation:

1. Update the CalACES system to allow CEWs to indicate individuals on the case that do not require a CalHEERS BRE run.  
Add the following new Medi-Cal Requested Type (CT319) to the system:  
"No Potential MAGI"
2. Add the following validation to the CalACES system:
  - a. Add the following validation to the "MAGI Determination List" page to prevent CalHEERS BRE calls while an individual is "No Potential MAGI":  
Validation Message: "A MAGI Determination is not required based on the Requested Medi-Cal Type. Process EDBC without requesting a MAGI Determination."

Validation Trigger: "Request MAGI" button is clicked.

Validation Condition: When all of the following are true:

i) At least one active or pending individual on the program with "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

b. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to enforce "No Potential MAGI" requested Medi-Cal type is used for entire household:

Validation Message: "The Requested Medi-Cal type of "No Potential MAGI" must apply to all or none of the household members."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When all of the following are true:

i) there is an active or pending individual on the Medi-Cal program with "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

ii) there is an active or pending individual on the Medi-Cal program with a requested Medi-Cal type other than "No Potential MAGI" for the Benefit Month.

c. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to prevent misuse of "No Potential MAGI" requested Medi-Cal type.

Validation Message: "The Requested Medi-Cal type of "No Potential MAGI" cannot be applied to individuals with children, pregnant people, or blind/disabled people without Medicare."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When at least one of the following are true:

i) there is an active or pending individual on the Medi-Cal program that has a child for the Benefit Month.

A person is a child when all of the following are true:

-a person who is age 18 or younger for at least one day of the benefit month

ii) there is an active or pending individual on the Medi-Cal program that has a pregnant record for the Benefit Month.

A person is pregnant when all of the following are true:

-a pregnancy record exists for the individual with all of the following are true:

\*Reported Month is on or before the benefit month

\*Pregnancy end month is on or after benefit month

Note: Pregnancy end month is the Termination Month and if Termination Month does not exist, it is Delivery Month

iii) there is an active or pending individual on the Medi-Cal program that is Disabled/Blind without Medicare record for the Benefit Month.

A person is disabled when one of the following are true:

- A person with a Medical Condition with all of the following true:

\*Medical Condition Category: Active

\*Verified

\*Medical Condition Type: SP-DDSD Disabled, SSA Disabled

\*The record exists for at least one day of the benefit month

A person is blind when all of the following are true:

- A person with Medical Condition record with all of the following true:

\*Medical Condition Category: Active

\*Verified

\*One of the following Medical Condition Type: SSA Blind, SSI Blind, SP-DDSD Blind

\*The record exists for at least one day of the benefit month

d. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to prevent conflicting information:

Validation Message: "The individual with Requested Medi-Cal type of "No Potential MAGI" must be also have a Customer Option record of Full Medi-Cal Hierarchy answered 'Yes'."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When there is at least one active or pending individual on the Medi-Cal program with all of the following are true:

i) has "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

ii) Does not have a Customer Option of Full Medi-Cal Hierarchy answered 'Yes' for the Benefit Month.

e. Add the following validation to the "Run EDBC" and "Negative Action Detail" page to prevent incorrect usage of "No Potential MAGI" requested Medi-Cal type.

Validation Message: "The Requested Medi-Cal type of "No Potential MAGI" cannot be used on individuals in the middle of CalHEERS MAGI process."

Validation Trigger: "Run EDBC" button is clicked.

Validation Condition: When there is at least one active or pending individual on the Medi-Cal program with all of the following are true:

i) has "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

ii) has a "Pending Eligible", "Eligible", or "Conditional Eligible" status on the latest valid Determination Eligibility Response for the Benefit Month.

3. Add the following Batch MAGI Skip Reason:

Skip Reason: "MAGI Determination has been skipped for No Potential MAGI"

Skip Condition: See Recommendation 2a

4. Add the following Batch EDBC Skip Reasons:

a. Skip Reason: "Not all Applicants have No Potential MAGI"

Skip Condition: See Recommendation 2b

b. Skip Reason: "Children or Pregnant persons have No Potential MAGI request type"

Skip Condition: See Recommendation 2c

c. Skip Reason: "No Potential MAGI individual does not have Customer Option Full Medi-Cal Hierarchy answered Yes"

Skip Condition: See Recommendation 2d

d. Skip Reason: "No Potential MAGI individual has MAGI in process"

Skip Condition: See Recommendation 2e

5. Update Run EDBC page and Negative Action page to skip the existing validations related to MAGI determination when all of the following are true:

a) at least one individual in the program have "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

6. Update Batch EDBC Skip logic to ignore the following existing skip reasons when at least one individual in the program have "No Potential MAGI" requested Medi-Cal type for the Benefit Month:

a) "Magi Determination Not Received" (CT707\_MN)

b) "Not all eligible people on the determination have an open Medi-Cal App." (CT707\_DR)

c) "MAGI Determination contains Eligible Person without an Aid Code" (CT707\_NC)

d) "All Individual's Magi Determinations are Pending" (CT707\_MP)

e) "Not all Applicants are in determination" (CT707\_MA)

f) "No Applicant Exists" (CT707\_NA)

g) "MAGI Determination is Obsolete" (CT707\_DO) - C-IV Only

h) "Applicants have 4M not requesting Former Foster Youth." (CT707\_M4) - C-IV Only

7. Update Medi-Cal EDBC MAGI budget to not include individuals with "No Potential MAGI" requested Medi-Cal type.

Note: If there are no individuals in the MAGI budget, the EDBC results will not contains a MAGI budget.

8. Update Medi-Cal EDBC logic to suppress CalHEERS Disposition when all of the following are true:

a) at least one individual in the EDBC results have "No Potential MAGI" requested Medi-Cal type for the benefit month.

9. Create new regression test scripts to cover the following scenarios:

a. Attempt to request a MAGI Determination where the following situation exists for the benefit month, and verify that the appropriate validation message displays:

i) Individual with a Requested Medi-Cal Type of "No Potential MAGI"

b. Attempt to run Medi-Cal EDBC where each of the following situations exist for the benefit month, and verify that the appropriate validation message displays:

i) At least one, but not all applicants have a Requested Medi-Cal Type of "No Potential MAGI"

- ii) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", and a child in the home
- iii) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", and is pregnant
- iv) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", is disabled/blind, with no Medicare record
- v) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", with no Customer Option record of Full Medi-Cal Hierarchy answered "Yes"
- vi) At least one applicant has a Requested Medi-Cal Type of "No Potential MAGI", and a "Pending Eligible" status on the latest valid MAGI Determination Eligibility Response for the same month
- c. Attempt to run Medi-Cal Negative Action EDBC where each of the situations from the previous recommendation (b) exist for the benefit month, and verify that the appropriate validation message displays.
- d. Run Medi-Cal EDBC for a benefit month where all of the following are true, and verify that no validation message displays:
  - i) All applicants have a Requested Medi-Cal Type of "No Potential MAGI"
  - ii) At least one applicant is disabled/blind
  - iii) All disabled/blind persons have associated Medicare records
  - iv) No applicants are pregnant or have dependent children
- e. Run Medi-Cal Negative Action EDBC for a benefit month where all of the conditions from the previous recommendation (d) are true, and verify that no validation message displays.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Joint design has been approved through the Medi-Cal/CMSPP Committee. CIV will implement this change with SCR CIV-101764 in the 19.07 release.

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

Current processing and training to elect Non-Magi when MAGI results are received for a Mega Mandatory individual

**Description:**

**Operational Impact:**

**Estimate:** 475

Automated Test :	40	Batch/Interfaces :	56	CalHEERS :	178
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	156
Tech Arch :	0	Tech Ops :	0	Training :	0

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

Recommendation Change: Update the validation condition on Recommendation 2A i to validation any Medi-Cal programs

Before:

Validation Condition: When all of the following are true:

- i) At least one active or pending individual on the program with "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

After:

Validation Condition: When all of the following are true:

- i) At least one active or pending individual on any Medi-Cal program with "No Potential MAGI" requested Medi-Cal type for the Benefit Month.

Recommendation Change: Update the validation condition on Recommendation 2C i, ii, iii to validate individuals with "No Potential MAGI" requested Medi-Cal type

Before:

Validation Condition: When at least one of the following are true:

- i) there is an active or pending individual on the Medi-Cal program that has a child for the Benefit Month.
- ii) there is an active or pending individual on the Medi-Cal program that has a pregnant record for the Benefit Month.



iii) there is an active or pending individual on the Medi-Cal program that is Disabled/Blind without Medicare record for the Benefit Month.

After:

Validation Condition: When at least one of the following are true:

i) there is an active or pending individual on the Medi-Cal program with "No Potential MAGI" requested Medi-Cal type that has a child for the Benefit Month.

ii) there is an active or pending individual on the Medi-Cal program with "No Potential MAGI" requested Medi-Cal type that has a pregnant record for the Benefit Month.

iii) there is an active or pending individual on the Medi-Cal program with "No Potential MAGI" requested Medi-Cal type that is Disabled/Blind without Medicare record for the Benefit Month.

Recommendation Change: Fix grammatical error on validation message on Recommendation 2D

Before:

Validation Message: "The individual with Requested Medi-Cal type of "No Potential MAGI" must be also have a Customer Option record of Full Medi-Cal Hierarchy answered 'Yes'."

After:

Validation Message: "The individual with Requested Medi-Cal type of "No Potential MAGI" must also have a Customer Option record of Full Medi-Cal Hierarchy answered 'Yes'."

Recommendation Change: Update Skip Reason description for Recommendation 4C to fit in database column.

Before:

c. Skip Reason: "No Potential MAGI individual does not have Customer Option Full Medi-Cal Hierarchy answered Yes"

Skip Condition: See Recommendation 2d

After:

c. Skip Reason: "Requesting No Potential MAGI without Full Medi-Cal Hierarchy answered Yes"

Skip Condition: See Recommendation 2d

2. ETC Change: No ETC Change

3. Release Change: No Release Change

4. Funding Source Change: No Funding Source Change

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. ETC Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

## [CA-205172] Increase the threshold for CalWORKs Overpayments

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Naresh Barsagade</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>471</b>
Reporter:	<b>Binh Tran</b>	Regulation Reference:	<b>SB 726 - ACL 19-19</b>	Created:	<b>10/17/2018 03:20 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Gloria Williams</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections]</b>	Approved by Committee:	<b>2019-04-24 00:00:00.0</b>	Other Agency Cross Reference:	<b>CIV-102502</b>

### Non-Committee

#### Review:

**Expedite Approval:** Karen Rapponotti Approved on 4/26/2019

#### Current Design:

The LRS system does not demand the collection of CalWORKs Overpayments totaling less than \$35 from individuals responsible for the recovery account. These recovery accounts where the original claim balance is \$35 or less are marked as Terminated.

#### Request:

Enhance the LRS system to increase the threshold for CalWORKs overpayments from \$35 to \$250. ACL 19-19 instructs that the overpayment threshold policy applies only to closed cases and therefore, Effective July 1, 2019 the LRS system shall not demand collection of any non-fraudulent overpayments totaling less than \$250 from the responsible individual(s) if they are no longer aided in the System under the CalWORKs or RCA program.

#### Recommendation:

- 1) Introduce a new Recovery Account Investigations value in the system.
- 2) Enhance the Uncollectible Recovery Account Batch to update the non-fraudulent recovery accounts for CalWORKs or RCA program including TCVAP with an Outstanding balance less than \$250 as 'Suspended' and status reason as 'Policy Threshold Limit'.
- 3) Update the Overpayment Adjustment Logic to automatically start Benefit Reductions for those non-fraudulent Recovery Accounts that have an outstanding balance less than \$250 and the recovery account Status is 'Suspended' with the status reason of 'Policy Threshold Limit'.

#### Outreach

##### Description:

Provide Counties with a list of recovery accounts that meets all the following defined criteria:

1. The Recovery Account status is either 'Active', 'Suspended'.
2. Recovery Account was established on or after December 1, 1996
3. Recovery Account is associated the CalWORKs or RCA program.
4. The Cause code is either Admin error or Client error.
5. The Investigations Indicator is 'Investigations'.
6. The responsible individual(s) have not been aided in the System under the CalWORKs or RCA program in the past consecutive 36 months.

#### Migration Impact

##### Description:

Joint design has been approved through the Fiscal Committee. CIV will implement this Change with SCR 102502 in the 19.07 release.

#### Migration Impact

##### Analysis:

##### Alternative

N/A

##### Procedure

##### Description:

##### Operational Impact:

##### Estimate:

**471**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	305	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Reports :	0	Security :	0	System Test Support :	121
Tech Arch :	0	Tech Ops :	0	Training :	0

**Content Revision  
Status-1:**

Pending CCB

**Content Revision  
Description-1:**

1. Recommendation Change:

Before: None

After: Section 2.1.2.1

Added Note: 3. 'No Fraud' will not have any effect on the Fraud Investigation Date field and it will essentially follow the same logic as when selecting the 'None' Value

Before: Section 2.1.2.2

Display the Status Reason of 'Policy Threshold Limit' for recovery account with Suspended status

After : 2.1.2.2

Display the Status Reason of 'Policy Threshold Limit' for recovery account with Suspended or Uncollectible status

Before: Section 2.2.2.2

Add a comment when Suspending the recovery account due to policy threshold limit.

After: Section 2.2.2.2

Add a Journal Entry when Suspending the recovery account due to policy threshold limit.

Before: None

After: Section 2.4

Added a recommendation to enable auto-posting Cash Repayments for non-fraudulent (Admin Error or Client Error) Recovery Accounts where the Status is 'Suspended' with the status reason of 'Policy Threshold Limit'.

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

---

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



**[CA-205294] ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-03: EICT Updates for End SSI Cash-Out**

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Chris Larson</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Sowmya Coppisetty</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>2645</b>
Reporter:	<b>Dana K. Petersen</b>	Regulation Reference:	<b>ACL 18-90, ACL 18-91, ACL18-92, ACL 19-03</b>	Created:	<b>10/24/2018 10:36 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Ken Ford</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>SSI Cash Out</b>
Committee:	<b>[ICT]</b>	Approved by Committee:	<b>2019-04-04 00:00:00.0</b>	Other Agency Cross Reference:	<b>CIV-102555</b>

**Non-Committee Review:** Build Approval - Karen Rapponotti/Laura Chavez: 4/4/2019

**Expedite Approval:** Approved by Laura Chavez on 04/03/2019

**Current Design:** SSI/SSP recipients are marked as "Unaided Person (UP)" in the system and excluded from income and resource calculations.

**Request:** The EICT Interface does not include information necessary for ongoing determination or maintenance of Supplemental Nutrition Benefit Program (SNB) or Transitional Nutrition Benefit Program (TNB) members.

A change in federal policy to allow California to equitably end the Supplemental Nutrition Assistance Program (SNAP) cash-out policy, administered through the Supplemental Security Income (SSI) and the State Supplementary Payment (SSP) programs. This change would be implemented in a way that would maximize benefits to, and participation among, newly eligible individuals and mitigate or eliminate harm to low-income families and the approximately 60,000 medically needy children who could be made ineligible for certain benefits under a program without the cash-out policy.

**Recommendation:**

**Batch Enhancements:**

1. Add new data elements to the inbound and outbound data file to support ongoing determination or maintenance of SNB and TNB programs such as
  - i. indicator for SSI/SSP recipients
  - ii. Effective date for the nutritional benefit program
  - iii. Nutritional Benefit Household Size
  - iv. Number of Previously Excluded SSI/SSP recipients
  - v. New program code for TNB program
  - vi. Previous CalFresh Allotment Amount

**Correspondence Enhancements:**

1. Four new forms listed below will be introduced as part of this SCR
  - i. SNB 7
  - ii. SNB 8
  - iii. TNB 7
  - iv. TNB 8
2. Update existing form CF 215 to include SNB and TNB programs.

**Online Enhancements:**

1. Update the Send ICT functionality on the ICT Summary page to include the Nutrition Benefit program when the program is Active on the system date and the program is Active to High Date.
2. Update the Programs drop down on the Incoming ICT Search page to include 'Nutrition Benefit' as an option. This option will be directly below the 'Medi-Cal' option.
3. Update the ICT Detail page to display the Nutrition Benefit program information.
4. Update the Save functionality on the Case Member List to create the Nutrition Benefit program if it is one of the Active programs being transferred.
5. Update the Program Application List page to include the Nutrition Benefit program.
6. Update the CalFresh SSI/SSP Reversal Detail page to include the Prior CalFresh Benefit Amount.

Eligibility Enhancements:  
Update the EDBC logic to set the Prior CalFresh Benefit Amount on the CalFresh SSI/SSP Reversal Detail record.

Data Change:  
Add the Prior CalFresh Benefit Amount to the CalFresh SSI/SSP Reversal Detail record for the Nutrition Benefit programs that were made Active in the county.

**Outreach  
Description:**

A case list will be provided that has all cases with a Nutrition Benefit program where the CalFresh SSI/SSP Reversal Detail record is missing the Prior CalFresh Benefit Amount.

**Migration Impact  
Description:**

Joint design has been approved through the ICT Committee. CIV will implement this change with SCR CIV-102555 in the 19.07 release.

**Migration Impact  
Analysis:**

Please use the county's process to manually ICT the NB programs.

**Alternative  
Procedure  
Description:**

**Operational Impact:  
Estimate:**

**2645**

Automated Test :	0	Batch/Interfaces :	585	CalHEERS :	0
Client Correspondence :	345	DBA :	0	Design :	370
Eligibility :	95	Fiscal :	48	Imaging :	0
IVR/CC :	0	Online :	342	Performance :	0
Reports :	0	Security :	0	System Test Support :	455
Tech Arch :	0	Tech Ops :	0	Training :	0

**Content Revision  
Status-1:**

Pending CCB

**Content Revision  
Description-1:**

1. Recommendation Change:  
Before: CA-205294 CIV-102555 - EICT Updates for End SSI  
After: CA-205294 CIV-102555 - EICT Updates for End SSI Cash-Out- Content Revision 2.

2. ETC Change:  
Before:  
Online ETC 3: 150  
Online ETC Total: 342  
Eligibility ETC 1: 95  
Eligibility ETC Total: 95

After:  
Online ETC 3: 70  
Online ETC Total: 262  
Eligibility ETC 1: 127  
Eligibility ETC Total: 127  
Fiscal ETC 1: 48  
Fiscal ETC Total: 48

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. ETC Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. ETC Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. ETC Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:





# [CA-201204] EDMS: LRS update - Image and View Image button URL security updates.

Team Responsible:	<b>Online</b>	Assignee:	<b>Carl Moore</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Gillian Bendicio</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>485</b>
Reporter:	<b>Tina Nguyen</b>	Regulation Reference:		Created:	<b>03/05/2018 05:49 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Arvin Liang</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Imaging]</b>	Approved by Committee:	<b>2019-04-24 00:00:00.0</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The EDMS Images servlets have security issues that can potentially allow LRS users to access image/view image button for EDMS, copy and paste the link and view/access these case images later without going through LRS. This include WFP&I, E-app images and any LRS case images. The URL can then be emailed to unauthorized users and opened. This includes Domestic Violence cases. After opening the link, the documents including Social Security numbers, IDs, and birth certificates are available for viewing and printing.

#### Request:

Apply security to LRS image url.

From EDMS end, EDMS can provide a one-time authentication token from Documentum. Once the token is used with the first time for authentication, it will expire automatically and hence wouldn't work when URL's are copied and pasted. ITD-EDMS team will create a new Web Service operation, that will take a username as input, and return a one-time authentication token as output. From LRS end, LRS can call this new Web Service operation to get the authentication token, and then use the newly generated token to embed in the URL while calling the servlet.

#### Recommendation:

Update the link generated to contain an authentication token.  
Setup a new web service operation that will be used to get a one-time login token for authentication.

### Outreach

#### Description:

#### Migration Impact

This functionality applies only to L.A. County and does not impact the other counties.

#### Description:

#### Migration Impact

No Impact

#### Analysis:

#### Alternative

No alternative procedure.

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 485**

Automated Test :	0	Batch/Interfaces :	85	CalHEERS :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Imaging :	0
IVR/CC :	0	Online :	170	Performance :	0
Reports :	0	Security :	0	System Test Support :	115
Tech Arch :	35	Tech Ops :	40	Training :	0

#### Content Revision Status-1:

Pending CCB

#### Content Revision Description-1:

1. Recommendation Change:  
Before: Setup a new web service operation that will be used to get a one-time login token for authentication.

After: Set up a new Web Service Operation that will be used to get a one-time login token for authentication. The one-time login token expires after creating a browser session once. The session is maintained in the browser window until it is closed.

2. ETC Change: None

3. Release Change:

Before: 19.09

After: 19.07

Minor Release: 2019.08.15

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**End Content Revisions**