



DATE	JUNE 27, 2019
TIME	1:30 PM
LOCATION	North-Sutter Conference Room, South-CR 331
SUBJECT	Change Control Board Meeting
INVITEES	CCB.Meeting.Attendees

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.06	CIV-103647		Update Instructor Led Trainings (ILTs) for 19.05.30 Code - July Training Release	Training	60	C-IV M&O	No	19.07.15
19.06	CIV-104052		Training Mileage Rate Data Change	Training	10	C-IV M&O	No	19.07.15
19.07	CIV-104245		Add C-IV Functional Presentation for SCR 102852 - Automate MC 355	Training	35	C-IV M&O	Start Build	
19.09	CIV-7215	CA-57971	CO-091 - ACL 18-08 - ABAWD Phase II	Eligibility	4932	Premise	Start Build	
19.09	CIV-102560	CA-205319	ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 1	Client Correspondence	196	Premise	No	
19.09	CIV-103707	CA-207581; CH-139410	CalHEERS eHIT: Update Interface Schema to version 13 (CH-139410)	CalHEERS	148	Premise	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.03	CIV-103566		Update Lake County Warrant Template	Client Correspondence	38	C-IV M&O	Start Build	19.06.xx
19.05	CIV-102598		Integrate BICsuite Scheduler into the System Test Environments	System Test	240	C-IV M&O	Start Build	19.07.xx
19.06	CIV-10287	CA-203096, CH-119408	Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408)	CalHEERS	1403	Premise	Start Build	
19.07	CIV-101652		Task Management: Reduce Number of Duplicate Tasks Generated	Batch/Interfaces	165	C-IV M&O	No	
19.07	CIV-101933	CA-203993	Update Diaper Benefit Functionality	Fiscal	409	C-IV M&O	Start Build	
19.07	CIV-102218	CA-202349	Update the Uncollectible Recovery Account Batch	Fiscal	165	C-IV M&O	No	
19.07	CIV-102222		CO-104: CalWORKs/CalFresh NOAs in Threshold languages - Additional Fragments	Client Correspondence	726	Premise	No	
19.07	CIV-103665		Proof of Concept: Integrate Shape Security with C4Yourself application to identify imitation attacks.	Tech Arch	70	C-IV M&O	Start Build	19.06.xx
19.09	CIV-103711	CA-207587; CH-137942	CalHEERS eHIT: Update Aid Code Descriptions for New CA Subsidy to 600% FPL (CH-137942)	CalHEERS	32	Premise	No	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.05	CA-208824	CIV-104238	Update Fiscal Cash Reports to Exclude Nutrition Benefits	Fiscal	182	LRS M&E	Production Deployment	19.06.28
19.09	CA-52237		Child Welfare Programs: Provide Work Order Monthly Reports via Oracle Business Intelligence	Reports	1205	LRS M&O	Start Build	
19.09	CA-57971	CIV-7215, CIV-7486	DDCR 5012 / ACL 18-08 and ACL 18-94 ABAWD - Phase II	DBA	6316	Premise	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.09	CA-200628	CIV-4723, CH-57368, CA-45173	DDCR 5515: Update Page Validation for Tax Filers Claiming Dependents	CalHEERS	50	LRS M&E	Start Build	
19.09	CA-205319	CIV-102560	ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 1	Client Correspondence	241	LRS M&E	No	
19.09	CA-207581	CIV-103707; CH-139410	CalHEERS eHIT: Update Interface Schema to version 13 (CH-139410)	CalHEERS	178	Premise	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.06	CA-203096	CIV-10287, CH-119408	ACWDL 19-13: Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408)	CalHEERS	3348	Premise	Start Build	
19.07	CA-201845		Automate Logic to Populate Lines 8 Through 11 of the GR 237 Report	Reports	235	LRS M&E	Start Build	
19.07	CA-203993	CIV-101933	Update Diaper Benefit Functionality	Fiscal	479	LRS M&E	Start Build	
19.07	CA-204065	CIV-100825; CCM-1470	DDCR 4053: Lobby Monitoring - Create Customer Receipt for Reception Log Visits	Online	847	LRS M&E	Start Build	
19.07	CA-206058		Allow users to create 'Bus Pass – No Valid Month' for CalWORKs program	Fiscal	53	LRS M&E	Start Build	
19.09	CA-207587	CIV-103711; CH-137942	CalHEERS eHIT: Update Aid Code Descriptions for New CA Subsidy to 600% FPL (CH-137942)	CalHEERS	35	Premise	No	

The next CCB Meeting scheduled for **7/11/2019**.

3. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
19.05	5/20/2019	5/19/2019	Due to Memorial Day 5/27/2019	3/29/2019	4/26/2019	5/3/2019	5/15/2019
19.06	6/24/2019	6/23/2019	CalHEERS Release	4/5/2019	5/24/2019	6/7/2019	6/19/2019
19.07	7/22/2019	7/21/2019		5/24/2019	6/28/2019	7/5/2019	7/17/2019
19.09	9/23/2019	9/22/2019		7/26/2019	8/30/2019	9/6/2019	9/18/2019
19.11	11/25/2019	11/24/2019	Due to Thanksgiving 11/28/2019	9/27/2019	11/1/2019	11/8/2019	11/20/2019
20.01	1/27/2020	1/26/2020	MLK 1/20	11/29/2019	1/3/2020	1/10/2020	1/22/2020
20.02	2/10/2020	2/9/2020	CalHEERS Release	10/18/2019	12/13/2019	12/20/2019	2/5/2020
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/8/2020	6/7/2020	CalHEERS Release	2/28/2020	4/3/2020	4/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving on 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



[CIV-103647] Update Instructor Led Trainings (ILTs) for 19.05.30 Code - July Training Release

Team Responsible:	Training	Assignee:	Joyce Oshiro	SPG Status:	Approved
Fix Version/s:	[19.06]	Designer Contact:	Jamala Rule	Change Type (SCR):	Enhancement
Minor Version:	19.07.15	Expedite Changes:	No	Estimate:	60
Reporter:	Joyce Oshiro	Regulation Reference:	ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-15; ACL 19-15E	Created:	03/15/2019 11:00 AM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Data, ILT]	Funding Source:	C-IV M&O
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Joyce Oshiro 06/11/2019 - Approve				
Expedite Approval:					
Current Design:	The ILTs for training are current to the 19.03.29 minor release code.				
Request:	ILTs need to be updated to include information for SCRs released to production through minor release 19.05.30.				
Recommendation:	1) Update impacted ILTs for the following 19.05 SCR: a) SCR 101471 - CF, CW, and MC				
Outreach Description:					
Migration Impact Description:	Updates to the existing C-IV Web Based Training (WBTs) and Instructor Led Training (ILTs) materials for CalACES are currently not in scope for migration				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	None				
Operational Impact Estimate:	60				
Estimate:	60	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	60				

[CIV-104052] Training Mileage Rate Data Change

Team Responsible:	Training	Assignee:	Joyce Oshiro	SPG Status:	Approved
Fix Version/s:	[19.06]	Designer Contact:	Jamala Rule	Change Type (SCR):	Data Change
Minor Version:	19.07.15	Expedite Changes:	No	Estimate:	10
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	05/01/2019 01:53 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Data]	Funding Source:	C-IV M&O
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:	05/01/2019	Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The mileage rate in the C-IV production training environment is 0.55. Effective 01/01/2019, the federal mileage rate increased to 0.58.
Request: Update the mileage rate in the C-IV production training environment to 0.58.
Recommendation: Update the mileage rate in the C-IV production training environment to 0.58.

Outreach

Description:
Migration Impact Description: Updates to the existing C-IV Web Based Training (WBTs) and Instructor Led Training (ILTs) materials for CalACES are currently not in scope for migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: **10**

Estimate:	10	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

[CIV-104245] Add C-IV Functional Presentation for SCR 102852 - Automate MC 355

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Lisa Nesci	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	35
Reporter:	Lisa Nesci	Regulation Reference:	ACWDL 18-25: Updated MC 355 Medi-Cal Request for Information Form	Created:	06/03/2019 04:48 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[CFP/WBT]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 06/11/2019 - Approve

Expedite Approval: Approved by Michele Peterson on 6/4/2019

Current Design: C-IV Functional Presentations (CFPs) are available in Online Help to demonstrate new system functionality.

Request: A CFP for SCR CIV-102852 - Automate MC 355 does not exist.

Recommendation: Add a CFP for the automated MC 355- SCR CIV- 102852 to Online Help.

Note: CFPs are created to highlight changes to the system in a specific release by a specific SCR. CFPs will be posted in Online Help with the primary release and will remain in Online Help for only three releases (the one for which it was created and two subsequent releases) and will then be removed from Online Help with that next release. CFPs are not updated or maintained for future changes to functionality. CFPs are placed on the Web Portal prior to the release where they will remain after removal from Online Help.

Outreach Description:

Migration Impact Description: No migration impact as this is specific to the C-IV Functional Presentations (CFPs) process.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **35**

Estimate:	35	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	35				

[CIV-7215] CO-091 - ACL 18-08 - ABAWD Phase II

Team Responsible:	Eligibility	Assignee:	Jason M. Francis	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	4932
Reporter:	Tyler Vaisau	Regulation Reference:	ACL 18-08	Created:	12/29/2017 02:25 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Tyler Vaisau	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-091
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	05/30/2019	Other Agency Cross Reference:	CA-57971

Non-Committee

Review:

Expedite Approval: Approved by Jo Anne Osborn on 5/30/2019

Current Design:

The LRS and C-IV systems track the ABAWD status of non-assistance CalFresh persons displayed on the ABAWD Status page. This status is created and updated through both EDBC and a separate batch process which determines a monthly status based on ABAWD criteria and work registration exemptions. The Time Limits page tracks ABAWD time limits for each person subject to the time limit. A daily batch job synchronizes the ABAWD Time Limit Month based on the ABAWD Status. The FX 60 transaction transmits the monthly ABAWD status to the MEDS system. The Stat 47 report is populated based on the ABAWD Status data.

Request:

Per ACL 16-24, CalFresh recipients may be subject to the ABAWD time limit, including the three-month time limit, exemptions, waivers, satisfying the ABAWD work rule, and the 15 percent exemption designed to assist timed-out ABAWDs.

Per ACL 18-08, and in preparation for the expiration of the federal waiver, the LRS and C-IV systems will be updated to automate additional functions of the ABAWD determination.

Per ACL 18-94, new and revised NOAs and letters were published to be used as implementation of the ABAWD Time Limit.

The State of California did not seek a waiver extension for Marin county after 8/31/19. ABAWDs in Marin county would be subject to the ABAWD work requirement on 9/1/19.

Recommendation:

- 1) Update the ABAWD Time Limit Status Codes Category Entries
- 2) Update the ABAWD Time Limit Status Reason Codes Category Entries
- 3) Update ABAWD Geographical Waiver Code Table based on County Rather than Zip Code
- 4) Update the Medical Condition pages to add a new category, and move the "Unfit for Employment for CalFresh" and "Obviously Unfit for Employment for CalFresh" medical condition types into the new category
- 5) Update the Medical Condition Detail Page to display a streamlined set of fields for medical condition records in the new "CalFresh" category
- 6) Update EDBC Rules regarding Work Registration
- 7) Update EDBC Rules regarding ABAWD Status
- 8) Update EDBC to Determine an Ineligible ABAWD Individual
- 9) Update the CalFresh EDBC Summary Page section to display whether an ABAWD has met the work requirement
- 10) Update the ABAWD Status List Page to display whether an ABAWD has met the work requirement
- 11) Update the CalFresh Detail Page to capture information regarding the regaining of eligibility
- 12) Add Page Validation to the Run and Negative Action Detail pages
- 13) Update Rescind and Reapply Functionality
- 14) Update the ABAWD Time Limit Sync Job
- 15) Add a new Batch EDBC Sweep for ABAWDs who are no longer eligible to CalFresh benefits due to failing to meet the ABAWD Work Requirement.
- 16) Update the MEDS FX 20 Interface
- 17) Update the MEDS FR 20 MEDS Recon Interface
- 18) Update the ABAWD MEDS FX 60 Interface
- 19) Update the Time Limit Summary page
- 20) Update the ABAWD Time Limit Month List page
- 21) Update the ABAWD Time Limit Month Detail page
- 22) Add the CF 377.11 NOA

- 23) Add the CF 377.11A form
- 24) Add the Benefit Change Reason Fragment for 'End of 3 Consecutive ABAWD Months'
- 25) Add the CF 377.11B form
- 26) Add a CF 377.11A Sweep
- 27) Add a CF 377.11B Sweep
- 28) Update the STAT 47 Report
- 29) Provide a list of cases with an ABAWD with a historical medical record
- 30) Provide a list of affected cases for Marin County
- 31) Update existing Prorated ABAWD Status records
- 32) Create new Automated Regression Test Scripts
- 33) Update Online Help and Online Help Reports Overview

For detailed design, see attached design document 'SCR CA-57971_CIV-7215 - ABAWD Phase II Design.docx'.

Outreach

Description:

Two lists will be posted to the CalACES Web Portal at:
CalACES Web Portal > System Changes > SCR and SIR Lists > 2019 > CIV-7215

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. LRS will implement this Change with SCR CA-57971 in the 19.09 release.

Migration Impact

Analysis:

Alternative

Access MEDS system directly to track time clocks. Override EDBC results as necessary.

Procedure

Description:

Operational Impact:

Estimate:

4932

Estimate:	4932	Batch/Interfaces :	828	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	398	DBA :	0
DBA :	0	Eligibility :	814	Fiscal :	180
Imaging :	7	IVR/CC :	0	Online :	424
Performance :	110	Reports :	166	Security :	0
System Test Support :	810	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-102560] ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 1

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	196
Reporter:	Brian Furlong	Regulation Reference:	ACL 18-107, ACL 18-108	Created:	10/25/2018 10:29 AM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-109
Committee:	[Correspondence]	Approved by Committee:	06/04/2019	Other Agency Cross Reference:	CA-205319

Non-Committee

Review:

Expedite Approval:

Current Design:

Supplemental Nutrition Benefit (SNB)/Transitional Nutrition Benefit forms and notices were added in English and Spanish in release 19.05 with SCRs CA-203103 and CIV-101471.

Request:

Add the threshold language SNB/TNB forms and notices.

This will be done in four phases:

CA-205319/CIV-102560 Phase 1 - SNB1 Form and TNB1 Form

CA-208258/CIV-104036 Phase 2 - SNB2 NOA and SNB3 NOA

CA-208261/CIV-104040 Phase 3 - TNB2 NOA, TNB3 NOA, SNB4 Form, TNB4 Form, SNB5 Form, and TNB5 Form

CA-208268/CIV-104043 Phase 4 - SNB5 NOA and SNB6 NOA

Recommendation:

1.) Add SNB1 in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)

2.) Add TNB1 in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)

Note: LRS currently does not have Header Fragments or the NA Back 9 Fragment in Hmong and Lao. All Fragments on a Form need to be in a threshold language for the Form to generate in that language. The SNB/TNB Forms in Hmong and Lao will not be included for LRS as they would not generate due to the missing threshold fragments.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. LRS will implement this change with SCR CA-205319 in the 19.09 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

196

Estimate:	196	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	127	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Reports :	0	Security :	0
System Test Support :	29	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-103707] CalHEERS eHIT: Update Interface Schema to version 13 (CH-139410)

Team Responsible:	CalHEERS	Assignee:	Maksim Volf	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	148
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/25/2019 12:32 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-103
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	06/05/2019	Other Agency Cross Reference:	CA-207581; CH-139410

Non-Committee

Review:

Expedite Approval: Approved 06/06/2019 - K. Rapponotti

Current Design: Current eHIT schema version is 12 implemented in 19.6 with CH-131449

Request: Update CalHEERS SAWS eHIT Interface Schema to version 13 for CalHEERS Release 19.9 with CH-139410

Recommendation: Add ExchangeInfoOnlyInd element in the Application node of a DER.

Update EHITSAWSCommonSchema to version 13 as follows:

Add ExchangeInfoOnlyInd element in the Application node of a DER.
Functional changes for this element will be implemented with CIV-103652.

Element details are in attached EHIT v13.0 Common Schema and WSDL.zip.

Outreach

Description:

Migration Impact Description: Joint design has been approved through the Medi-Cal/CMSP Committee. LRS will implement this change with SCR CA-207581 in the 19.09 release.

Migration Impact

Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate:	148				
Estimate:	148	Batch/Interfaces :	0	CalHEERS :	20
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	62	Reports :	0	Security :	0
System Test Support :	31	Tech Arch :	0	Tech Ops :	20
Training :	0				

End SCRs

[CIV-103566] Update Lake County Warrant Template

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	Approved
Fix Version/s:	[19.03]	Designer Contact:	Lawrence Samy	Change Type (SCR):	Operational Enhancement
Minor Version:	19.06.xx	Expedite Changes:	Start Build	Estimate:	38
Reporter:	Virginia C. Bernal	Regulation Reference:		Created:	02/27/2019 10:49 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Reviewed and approved by Lake County - 03/13/2019

Expedite Approval: Karen Rapponotti, 03/13/2013

Current Design: Lake County is using a dot matrix check stock.

Request: Lake County is switching from dot matrix check stock to laser and requesting a change to their warrant check template.

Recommendation:

Update Lake County's warrant print check stock according to the following requirements:

- 1) Modify the physical size of the warrant template to be 8.5 X 11.
- 2) Change alignment and format of the data fields to match the new format so that stub appears on first 1/3, warrant on second 1/3, and mailing information on the last 1/3.
- 3) Conduct alignment testing with Lake County to check the alignment of all fields and test AP Technology software.

Outreach

Description:

Migration Impact Description: This functionality applies only to Lake County and does not impact the other counties.

Description:

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Description:

Operational Impact:

Estimate: **38**

Estimate:	38	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	28	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before: 3) Conduct alignment testing with Lake County to check the alignment of all fields and test AP Technology software.
After: 3) Conduct alignment testing with Lake County to check the alignment of all fields.
2. Estimate Change: N/A

3. Release Change:
Before: 19.03
After: 19.05

4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CIV-102598] Integrate BICsuite Scheduler into the System Test Environments

Team Responsible:	System Test	Assignee:	Michael A. Wright	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Michael A. Wright	Change Type (SCR):	Enhancement
Minor Version:	19.07.xx	Expedite Changes:	Start Build	Estimate:	240
Reporter:	Michael A. Wright	Regulation Reference:		Created:	10/31/2018 12:52 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Mpeterson, 1/28/19

Expedite Approval: Karen Rapponotti & Laura Chavez - Approved - 01/28/2019

Current Design: The System Test environments are directed to a dedicated batch instance where user's can only run jobs in a manual manner.

Request: The System Test Team will be migrating and configuring Batch jobs to be scheduled using the IndependentIT BICsuite product.

Recommendation:

- 1) Upgrade the ADF BICSuite tool from version 2.8 to version 2.9.
- 2) Build out a separate BICSuite instance on a dedicated system test server to provide batch job scheduling for system test downstream processes.
- 3) Configure BICSuite scheduler with batch and reporting job schedules for CalACES North.
- 4) Replicate existing batch reports in BICSuite (i.e. Forecast, Audit).
- 5) Create test scripts to validate the new scheduler. The new scheduler should provide similar functionality to the current development scheduler:
 - a) Alerting user's when jobs fail or when jobs cannot run at a specified time when waiting for predecessor jobs to complete.
 - b) Resubmitting failed jobs
 - c) Running early start Jobs
 - d) Defining resource Pools
 - e) Purging jobs (Test all downstream actions when a job is purged i.e. successors run, etc)
 - f) Demanding in new jobs to a given batch window on short notice.
 - g) Forcing jobs & jobsets
 - h) Auto cancellation of jobs

Outreach

Description:

Migration Impact Description: C-IV specific.

Migration Impact Analysis:

No Impact

Alternative Procedure Description:

N/A

Operational Impact: Estimate:

240

Estimate:	240	Batch/Interfaces :	70	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	120	Tech Arch :	0	Tech Ops :	50
Training :	0				

**Content Revision
Status-1:
Content Revision
Description-1:**

Accepted

1. Recommendation Change:
Before:

- 1) Install the BICSuite tool on a dedicated system test server to provide batch job scheduling functionality for system test downstream processes.
- 2) Configure BICSuite scheduler with batch and reporting job schedules for CalACES North.
- 3) Replicate existing batch reports in BICSuite (i.e. Forecast, Audit).
- 4) Create test scripts to validate the new scheduler. The new scheduler should provide similar functionality to the current development scheduler:
 - a) Alerting user's when jobs fail or when jobs cannot run at a specified time when waiting for predecessor jobs to complete.
 - b) Resubmitting failed jobs
 - c) Running early start Jobs
 - d) Defining resource Pools
 - e) Purging jobs (Test all downstream actions when a job is purged i.e. successors run, etc)
 - f) Demanding in new jobs to a given batch window on short notice.
 - g) Forcing jobs & jobsets
 - h) Auto cancellation of jobs

After:

- 1) Upgrade the ADF BICSuite tool from version 2.8 to version 2.9.
- 2) Build out a separate BICSuite instance on a dedicated system test server to provide batch job scheduling for system test downstream processes.
- 3) Configure BICSuite scheduler with batch and reporting job schedules for CalACES North.
- 4) Replicate existing batch reports in BICSuite (i.e. Forecast, Audit).
- 5) Create test scripts to validate the new scheduler. The new scheduler should provide similar functionality to the current development scheduler:
 - a) Alerting user's when jobs fail or when jobs cannot run at a specified time when waiting for predecessor jobs to complete.
 - b) Resubmitting failed jobs
 - c) Running early start Jobs
 - d) Defining resource Pools
 - e) Purging jobs (Test all downstream actions when a job is purged i.e. successors run, etc)
 - f) Demanding in new jobs to a given batch window on short notice.
 - g) Forcing jobs & jobsets
 - h) Auto cancellation of jobs

2. ETC Change:

Before: 230

After: 240

3. Release Change:

Before: 19.03

After: 19.05

4. Funding Source Change: N/A

Pending CCB

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:

Before: N/A

After:

2. ETC Change:

Before: N/A

After:

3. Release Change:

Before: 19.05

After: 19.07

4. Funding Source Change:

Before: N/A

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CIV-10287] Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408)

Team Responsible:	CalHEERS	Assignee:	Chad Quan	SPG Status:	Approved
Fix Version/s:	[19.06]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1403
Reporter:	Derek Goering	Regulation Reference:		Created:	12/29/2017 02:26 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	Yes
Consortium Contact:	Elisa Miller	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	CO-103
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CA-203096, CH-119408

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti and Laura Chavez on 2/20/2019

Current Design:

The CalHEERS eHIT Interface does not have functionality for CalACES to send Non-Compliance reason(s) to CalHEERS. Therefore, CalACES Workers use Negative Actions or Failed Admin Verifications to Deny or Discontinue a person from MAGI Medi-Cal but the Negative Action reason may not be accurate or specific enough to generate the appropriate language on a NOA or send the proper Termination reason to MEDS. The Non-Compliance language is not populated on MAGI Medi-Cal Denial/Discontinuance NOAs.

CalACES Non-MAGI Medi-Cal EDBC evaluates a person as Non-Compliant if a person's Non-Compliance record is effective on the last day of the EDBC benefit month.

CalACES generates Non-MAGI Medi-Cal Discontinuance NOAs for some Non-Compliances, but the 90-day cure language does not always populate on the NOA.

The Non-Compliance Reason "Apply/Accept VA - Sign CA5" is missing reference to the "MC05"

CalACES has validation to prevent sending an EDR when the Primary Applicant has not proved their identity.

CalACES-C-IV does not have "Third Party Liability" Non-Compliance reason.

CalACES Non-MAGI Medi-Cal EDBC can close a person for multiple Role/Status Reasons, but only one Role/Status Reason displays on CalACES online pages based on the Role/Status Reason with the highest pre-determined "MC Priority". The "MC Priority" should be unique for each Role/Status Reason; however, CalACES-LRS has both "FTP Third Party Liability" and "FTP Income" Status Reasons with the same "MC Priority".

CalACES-C-IV captures all Non-Compliances in the "Eligibility Non-Compliance Detail" page, while CalACES-LRS captures Non-Compliances in three places:

- "Eligibility Non-Compliance Detail" Page
- Verification records for "SSN" and "Name/Identity"
- Absent Parent page for "Failure to provide 2.1Q (Child Support)"

CalACES-LRS does not have "SSN" or "Name/Identity" Non-Compliance reasons in the "Eligibility Non-Compliance Detail" page and Non-MAGI Medi-Cal EDBC evaluates a person as Non-Compliant for these reasons based on "SSN" or "Name/Identity" Verification records.

CalACES-LRS Non-MAGI Medi-Cal Denial/Discontinuance NOAs do not generate for below Non-Compliance reasons.

- Apply/Accept DIB
- Apply/Accept Military Benefits
- Apply/Accept Retirement
- Apply/Accept SDI
- Apply/Accept UIB

- Apply/Accept VA - Sign CA5
- Apply/Accept Work. Comp
- Apply for Medicare

CalACES-LRS has a Non-MAGI Medi-Cal Non-Compliance batch that will Deny/Discontinue a person with outstanding Verifications for "SSN".

Request:

CalHEERS CR-119408 will add Non-Compliance functionality to eHIT.

1. Update CalACES to communicate Non-Compliance reason(s) to CalHEERS.
2. Update CalACES to generate a MAGI Medi-Cal Denial/Discontinuance Notice of Action when a person is determined Ineligible or Discontinued from MAGI Medi-Cal due to Non-Compliance(s) using the current Non-MAGI Medi-Cal Non-Compliance language.
3. Update CalACES Medi-Cal EDBC to determine a person Non-Compliant for Non-MAGI Medi-Cal if the person's Non-Compliance is effective for the whole benefit month.
4. Update CalACES Medi-Cal MAGI-only EDBC to close a person for Non-Compliance-specific Role/Status Reason if person is Ineligible or Discontinued from MAGI due to Non-Compliance.
5. Update CalACES-LRS to generate a Non-MAGI Medi-Cal Denial/Discontinuance NOA when a person is closed due to below Non-Compliance Reason(s).
 - Apply/Accept DIB
 - Apply/Accept Military Benefits
 - Apply/Accept Retirement
 - Apply/Accept SDI
 - Apply/Accept UIB
 - Apply/Accept VA - Sign CA5
 - Apply/Accept Work. Comp
 - Apply for Medicare
6. Update CalACES to add a Batch EDBC skip reason so Batch EDBC will not use a DER with a Non-Compliance if the Non-Compliance was not requested by the Worker.
7. Update CalACES-LRS to add a new batch job to create Non-Compliance records when the SSN or Name/Identity verification is overdue.
8. Update CalACES-LRS to modify the existing MC SSN verification due Batch EDBC sweep job to trigger Batch EDBC when the MC participant has a Procedural Requirement Non-Compliance with the reason of 'SSN'.

Recommendation:

1. Update CalACES to send the following Non-Compliance reason(s) to CalHEERS in the EDR and display the Eligibility Evaluation Reason Codes received in the DER for the same:
 - Failure to apply for/accept unconditionally available income
 - Failure to provide the Veteran's information to complete the MC 05
 - Failure to provide other health insurance information
 - Failure to comply with Third Party Liability
 - Failure to apply for Medicare
 - Failure to provide 2.1Q (Child Support)
 - Failure to provide or apply for SSN
 - Failure to provide identity/name
2. Update CalACES to send CalHEERS Non-Compliance reasons through eHIT in an EDR based on mappings in the attached Design Document.
3. Update CalACES Medi-Cal EDBC to close a MAGI Medi-Cal person with the Non-Compliance-specific Role/Status reason instead of the generic "Failed MAGI" Role/Status reason. This will allow the existing MEDS batch jobs to send a more specific Termination reason to MEDS.
4. Update CalACES to generate a MAGI Medi-Cal Denial/Discontinuance NOA when a person is determined MAGI Denied or Discontinued due to Non-Compliance(s). Include the 90-day cure language for Discontinuances.
5. Update CalACES Medi-Cal EDBC to determine a person Non-Compliant for Non-MAGI Medi-Cal if the person's Non-Compliance record is effective for the whole benefit month.
6. Update CalACES Non-Compliance Reason "Apply/Accept VA - Sign CA5" to read "Apply/Accept VA - Sign CA5/MC05"
7. Update CalACES validation to allow sending an EDR when the Primary Applicant has not proved their identity if EDR is also sending a Non-Compliance for "Name/Identify for the Primary Applicant."
8. Update the MAGI Pages to display the Non-Compliance reasons sent through eHIT in an EDR or received in a DER.
9. Update CalACES-LRS "FTP Third Party Liability" and "FTP Income" Role/Status Reasons to have unique "MC Priority".
10. Update CalACES-LRS to have "SSN" and "Name/Identity" Non-Compliance reasons in the "Eligibility Non-Compliance Detail" page.

11. Update CalACES-LRS Non-MAGI Medi-Cal EDBC to evaluate a person as Non-Compliant for "SSN" or "Name/Identity" based on the records in the "Eligibility Non-Compliance Detail" page instead of the pending overdue Verification records.
12. Update CalACES-C-IV to have "Third Party Liability" Non-Compliance reason in the "Eligibility Non-Compliance Detail" page.
13. Update CalACES-LRS Non-MAGI Medi-Cal Denial/Discontinuance NOAs to generate for the following Non-Compliance reasons:
 - Apply/Accept DIB
 - Apply/Accept Military Benefits
 - Apply/Accept Retirement
 - Apply/Accept SDI
 - Apply/Accept UIB
 - Apply/Accept VA - Sign CA5/MC05
 - Apply/Accept Work. Comp
 - Apply for Medicare
14. Update CalACES to prevent a MAGI Medi-Cal person from being Denied or Discontinued based on a Referral or Determination Change with a Non-Compliance reason(s).
15. Update CalACES-C-IV Medi-Cal EDBC to close a person for Role/Status Reason "FTP Third Party Liability".
16. Update CalACES to add a skip reason to Batch EDBC to not use a DER with a Non-Compliance if it was not requested by the Worker when running Batch EDBC for a Medi-Cal program.
17. Update CalACES-LRS to add a new batch job to create Non-Compliance records when the SSN or Name/Identity verification is overdue.
18. Update CalACES-LRS to modify the existing MC SSN verification due Batch EDBC sweep job to trigger Batch EDBC when the MC participant has a Procedural Requirement Non-Compliance with the reason of 'SSN'.

See attached CA-203096 CIV-10287 Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408).docx for detailed design.

Outreach

Job Aid

Description:

Migration Impact

Description:

Same changes will be implemented with CA-203096 in Release 19.06 with the exception of Batch changes noted in Sections 2.4.2 and 2.4.3. These two batch jobs are only used by LRS prior to Migration and functionality can be used by other counties by applying batch property change after Migration.

Migration Impact

Analysis:

Not Accounted for in SOR

Alternative

Procedure

None.

Description:

Operational Impact:

Estimate:

1403

Estimate:	1403	Batch/Interfaces :	35	CalHEERS :	482
CalHEERS Test :	0	Client Correspondence :	211	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	400	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Changes:

- 2.1.3 Added the technical note for developers.
- 2.1.7 Corrected typo. "Apply Support Rights" updated to "Assign Support Rights"
- 2.2.6 Corrected typos. The correct Non-Compliance Type is "Failure to Provide", not "Procedural Requirement."
- 2.3.3 Added missing eHIT mapping for C-IV for Assign Support Rights to "FQ".

See attached CA-203096 CIV-10287 Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408)_CR1.docx for detailed design.

2. ETC Change: None

**Content Revision
Status-2:
Content Revision
Description-2:**

3. Release Change: n/a
Pending CCB

1. Recommendation Change:

1.3 Overview of Recommendations

Before:

7. Update CalACES validation to allow sending an EDR when the Primary Applicant has not proved their identity if EDR is also sending a Non-Compliance for "Name/Identity for the Primary Applicant.

After:

Removed

2.1 Eligibility

Before:

Technical Note in section 2.1.7 showed MEDS Disc Code 61 for Refused Assign Supp Right

After

Technical Note in section 2.1.7 now shows MEDS Disc Code 59 for Refused Assign Supp Right
MEDS Code Descriptions updated to show "59 – Other than 50-70"

4. Client Correspondence

Before:

C-IV NOA Design Document

- Section 5 was missing 'Assign Support Rights' reason for generating 90-day cure language.
- Section 6 was missing regulations for 'Assign Support Rights'.
- 2.1.3 All threshold language translations were turned on for Apply/Accept Retirement Fragment

After:

C-IV NOA Design Document

- Section 5 added 'Assign Support Rights' reason for generating 90-day cure language.
- Section 6 added regulations for 'Assign Support Rights'.
- 2.1.3 Arabic, Cambodian and Farsi threshold translations are turned off for Apply/Accept Retirement Fragment

2. ETC Change:

Before:

Client Correspondence: 211

System Test Support: 400

Unallocated Hours: 145

After:

Client Correspondence: 242

System Test Support: 412

Unallocated Hours: 150

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

[CIV-101652] Task Management: Reduce Number of Duplicate Tasks Generated

Team Responsible:	Batch/Interfaces	Assignee:	Chris Carandang	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Matthew Lower	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	165
Reporter:	Jennifer A. Smith	Regulation Reference:		Created:	06/28/2018 01:42 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Araceli Gallardo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:	2018-11-07 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Certain Automated Action scenarios can create multiple tasks of the same type, for the same program, on the same day. In some of these scenarios, there is no added benefit to creating multiple instances of the same task in the same day.

Request:

Update Automated Action functionality to create a single task per day for a given program in scenarios where creating multiple instances of a task is not useful.

Recommendation:

- 1) Update automated task creation logic so that when creating a task in response to certain Automated Action scenarios, first check for the existence of a task that:
 - was created by the same Automated Action scenario
 - was created for the same program
 - was created on the same day
 - has the status of Open or In Process

If such a task is found, do not create the new task.

Tasks created by the following Automated Action scenarios will be affected by this change:

- IEVS Report: New IEVS Applicant Abstract
- IEVS Report: New PVS Match
- IEVS Report: New Prisoner Match
- IEVS Report: New New Hire Report
- IEVS Report: New Fleeing Felon Report
- IEVS Report: New Earnings Clearance Report
- Customer Report Received: Review
- Customer Report Received: CF RE Packet
- Customer Report Received: CCRR
- Customer Report Received: CW RE Packet
- Customer Report Received: CW/CF RE Packet
- Customer Report Received: ABD MC RE Packet
- Customer Report Received: MAGI RE Packet
- Customer Report Received: Non-MAGI LTC Mixed HH RE Packet
- Customer Report Received: LTC MC RE Packet
- Customer Report Received: Mixed MC RE Packet
- Customer Report Received: MC RE Packet
- Customer Report Received: Non-MAGI Packet
- Customer Report Received: SAR 7
- Customer Report Received: TMC 176 S
- Customer Report Received: WTW 733.4
- Customer Report Received: WTW 735.2
- Customer Report Received: WTW 753A
- Customer Report Received: SAR 7, CF RE, CW/CF RE
- New SAVE Applicant abstract has been received.

Note: This will be implemented in such a way as to minimize the impact of maintaining the list of Automated Actions affected by this change.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, Task Management has been deferred to CalSAWS Task Management functional design sessions.

Migration Impact

Analysis:

Deferred to Functional Design Sessions

Alternative

n/a

Procedure

Description:

Operational Impact:

Estimate:

165

Estimate:	165	Batch/Interfaces :	55	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	35	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	10
Performance :	0	Reports :	0	Security :	0
System Test Support :	65	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Status-1:

Pending CCB

Content Revision

Description-1:

1. Recommendation Change:

Before:

- Customer Report Received: WTW 733.4
- Customer Report Received: WTW 735.2
- Customer Report Received: WTW 753A
- Customer Report Received: SAR 7, CF RE, CW/CF RE
- New SAVE Applicant abstract has been received.

After:

- Customer Report Received: WTW 733.4
- Customer Report Received: WTW 735.2
- Customer Report Received: WTW 753A
- New SAVE Applicant abstract has been received.

2. ETC Change: N/A

3. Release Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:



[CIV-101933] Update Diaper Benefit Functionality

- Resolved: 06/19/2019 02:16 PM

Team Responsible:	Fiscal	Assignee:	Raghu Reddy	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Rainier Dela Cruz	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	409
Reporter:	Rainier Dela Cruz	Regulation Reference:	ACL 18-38	Created:	08/09/2018 06:22 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Welfare to Work/ WPR]	Approved by Committee:	2019-03-24 00:00:00.0	Other Agency Cross Reference:	CA-203993

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti - 4/2/2019

Current Design:

The functionality to allow users to manually create diaper allowance in the system came with the implementation of SCR CA-202085/CIV-100986 (Diaper Benefit Functionality Phase I). Users must manually create a need, a service arrangement, and a payment request to issue diaper allowance manually in the system. When creating a service arrangement for Cal-Learn, the payee can only be set to the primary applicant. Furthermore, when a payment request is created for diaper allowance, if the status of the WTW program is 'Sanction', the payment request cannot be approved.

The functionality to automatically create and pay diaper allowance to eligible participants came with the implementation of SCR CA-59192 CIV-100305 (Add Additional Diaper Benefit Functionality Phase II). The automation is performed by different batch processes. The daily and monthly diaper allowance approval sweeps determine qualified children with qualified participants. The sweeps currently exclude child in CW under the age of three with a status of Denied or Discontinued and the qualified participant is the nonparental caretaker of the child when determining qualified children. The sweeps also exclude active CW program persons with a role of Medi-Cal Member Only (MMO) when determining qualified participants. The monthly diaper allowance discontinuance sweep evaluates whether the qualified children with qualified participants currently receiving diaper allowance are no longer eligible. If the participant is no longer eligible to diaper allowance and their SAR 7 is not received or incomplete, the discontinuance reason applied is 'SAR 7/RE Incomplete'. A qualified child can be opted out of diaper allowance by creating a Customer Options record with the type of 'Diaper Allowance Opt-out'. The Customer Options List page where the record can be created was updated to be accessible through the Empl. Services global navigation. The 'Continue' button is hidden on the page. However, the 'Complete' checkbox is still visible.

Request:

1. As part of Phase II, the Service Arrangement Detail page was updated to set the payee on the service arrangement to the primary applicant of the employment services program when the program payee is selected. This change allowed the need to be setup for the child and the payments made to the qualified participant when manually issuing diaper allowance. However, for Cal-Learn, a person can have an administrative role of 'Payee' on the program. The update removed the existing functionality that sets the payee on the service arrangement to the payee on the Cal-Learn program when the program payee is selected. The Service Arrangement Detail page needs to be updated to add the previous functionality back in to allow user to issue "Rpt Card Bonus" to the caretaker relative (Senior Parent in a nested case).
2. When manually issuing the diaper allowance, the need will be created for the qualified child and the service arrangement and payment request will be created for the qualified participant. Currently, there is a page validation that prevents a payment request from being approved for diaper allowance if the program status on the qualified participant's WTW program or CalWORKs Refugee Employment Program (REP) is 'Sanction'. The user needs be able to approve a payment request created for diaper allowance if the status of the WTW program or CW REP is 'Sanction' and is an Active Member on the CW.
3. The daily and monthly diaper allowance approval sweeps will identify a qualified child with a qualified participant for the payment month. Currently, the definition of a qualified child does not include a child under the age of three who is on an active CW program with a status of Denied or Discontinued and the qualified participant, who is on the same CW program with a status of Active and a Role of Member or MMO, is the parent or nonparental caretaker of the child and is a WTW or CalWORKs REP participant and the program status on the WTW or CW

REP program is Active, Non-Compliant, Good Cause, or Sanction or is a Cal-Learn participant with a program status of Pending or Active. The approval sweeps will need to be updated expand the definition of a qualified child to include a child under the age of three who is on an active CW program with a status of Denied or Discontinued and the qualified participant is the nonparental caretaker of the child.

4. The daily and monthly diaper allowance approval sweeps currently do not define a qualified participant as an active CW program person with a role of MMO, who is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause or Sanction or a Cal-Learn participant with a program status of Pending or Active. The approval sweeps will need to be updated to expand the definition of a qualified participant to include an Active CW program person with a role of MMO who is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause or Sanction or is a Cal-Learn participant with a program status of Pending or Active.

5. When the qualified participant is no longer eligible to diaper allowance and the qualified participant's SAR 7 or RE packet has not been received or is incomplete, the participant will only receive the NA 960 X/Y or NA RE X/Y to notify them that they will lose their diaper allowance because they failed to turn in their SAR 7 or RE packet, or the packet is incomplete. Since only the NA 960 or NA RE will be generated in this scenario, the participant is unaware of other factors affecting their eligibility to the diaper allowance, whereas, had both the NA 960 X/Y or NA RE X/Y and the NA 823 generated, the participant would be made aware of all the factors affecting their eligibility. The monthly diaper allowance discontinuance sweep needs to be updated to set the discontinuance reason as 'Participant Not Eligible' to have both the NA 960 X/Y or NA RE X/Y and the NA 823 generate.

6. The 'Continue' button is hidden on the Customer Options List when navigating to the page through Empl. Services. The 'Complete' checkbox needs to be hidden.

Recommendation:

This system change request will do the following:

1. The Service Arrangement Detail page will be updated add the previous functionality that sets the payee on the service arrangement as the payee on the Cal-Learn program when the program payee is selected.
2. The page validation on the Service Arrangement Detail page will be updated to allow the user to save a service arrangement for diaper allowance when the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW. The Payment Request Detail page will also be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW.
3. The daily and monthly diaper allowance approval sweep will be updated to define a qualified child as a child under the age of three who is on an active CW program with a status of Active, Denied or Discontinued and the qualified participant, who is on the same CW program with a status of Active and a Role of Member or MMO, is the parent or nonparental caretaker of the child and is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause, or Sanction or is a Cal-Learn participant with a program status of Pending or Active.
4. The daily and monthly diaper allowance approval sweep will be updated to expand the definition of a qualified participant to include an Active CW program person with a role of MMO who is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause or Sanction or a Cal-Learn participant with a program status of Pending or Active.
5. The monthly diaper allowance discontinuance sweep will be updated to set the discontinuance reason as 'Participant Not Eligible' if the participant is no longer eligible to diaper allowance and their SAR 7 or RE packet is not received or incomplete.
6. The daily and monthly Auxiliary Payment Authorization batch job will be updated to not create the need, service arrangement, and payment request for diaper allowance if the CalWORKs program is discontinued.
7. The Customer Option List Page will be updated to hide the 'Complete' checkbox when navigating to the page through Empl. Services.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Welfare-to-Work/WPR committee. LRS will implement this change with SCR CA-203993 in the 19.07 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

The user can issue diaper allowance by manually creating the need, service arrangement, and payment request using the online pages.

Operational Impact:

Estimate:

409

Estimate:	409	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	298
Imaging :	0	IVR/CC :	0	Online :	17
Performance :	0	Reports :	0	Security :	0
System Test Support :	94	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before:
2. The page validation on the Payment Request Detail page will be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member on CW.
6. The Customer Option List Page will be updated to hide the 'Complete' checkbox when navigating to the page through Empl. Services.

In the design document, Section 2.5 does not exist to update the Auxiliary Payment Authorization Batch job to not create the need, service arrangement, and payment request when the CalWORKs program is discontinued.

In the design document, Section 2.1.2 was not modified to update the validation on the Service Arrangement Detail page to allow a service arrangement to be created when the status of the WTW/REP is Sanction and to update the validation message.

In the design document, Section 2.2.2 was not modified to update the condition that checks the role of the qualified participant on CW and to update the validation message.

In the design document, Section 2.4.2 was not modified to update the eligibility conditions for diaper allowance in the Diaper Allowance Discontinuance Sweep to match the updates in Section 2.3.

After:

2. The page validation on the Service Arrangement Detail page will be updated to allow the user to save a service arrangement for diaper allowance when the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW. The Payment Request Detail page will also be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW.
6. The daily and monthly Auxiliary Payment Authorization batch job will be updated to not create the need, service arrangement, and payment request for diaper allowance if the CalWORKs program is discontinued.
7. The Customer Option List Page will be updated to hide the 'Complete' checkbox when navigating to the page through Empl. Services.

In the design document, Section 2.5 was added to update the Auxiliary Payment Authorization Batch job to not create the need, service arrangement, and payment request when the CalWORKs program is discontinued.

In the design document, Section 2.1.2 was modified to update the validation on the Service Arrangement Detail page to allow a service arrangement to be created when the status of the WTW/REP is Sanction and to update the validation message.

In the design document, Section 2.2.2 was modified to update the condition that checks the role of the qualified participant on CW and to update the validation message.

In the design document, Section 2.4.2 was modified to update the eligibility conditions for diaper allowance in the Diaper Allowance Discontinuance Sweep to match the updates in Section 2.3.

2. ETC Change:

Before:

Fiscal - 178

System Test - 58

Total - 253

After:

Fiscal - 298

System Test - 94

Total - 409

3. Release Change: N/A

4. Funding Source Change: N/A

Pending CCB

1. Recommendation Change:

Before:

2. The page validation on the Service Arrangement Detail page will be updated to allow the user to save a service arrangement for diaper allowance when the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW. The Payment Request Detail page will also be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW.

After:

2. The page validation on the Service Arrangement Detail page will be updated to allow the user to save a service arrangement for diaper allowance when the qualified participant's status on the WTW program or CW REP is 'Sanction' and has a CalWORKs role of Member or MMO.. The Payment Request Detail page will also be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction' and has a CalWORKs role of Member or MMO.

(New recommendation)

7. The Nightly Payment Request Sweep will be updated for Diaper Allowance payment requests to pick WTW/REP program in Active, Non-Comp, Good Cause and Sanction status and CalLearn program in Active or Pending status. The sweep will also be updated to not pick diaper allowance payment requests when the CW program is discontinued, unless the active WTW/REP program status reason indicates post-employment or job retention services.

In the design document, Section 2.1.2 was modified to add new validation messages on Service Arrangement Detail page for Diaper Allowance for WTW/REP and CL programs and the existing validation was removed for Diaper Allowance.

In the design document, Section 2.2.2 was modified to add new validation messages on Payment Request Detail page for Diaper Allowance for WTW/REP and CL programs and the existing validation was removed for Diaper Allowance.

**Content Revision
Status-2:
Content Revision
Description-2:**

In the design document, a new recommendation 2.6 has been added to update the Nightly Payment Request Issuance Sweep procedure for Diaper Allowance payment requests.

2. ETC Change:

Before:

Fiscal - 298

System Test - 94

Total - 409

After:

Fiscal - 340

System Test - 108

Total - 465

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CIV-102218] Update the Uncollectible Recovery Account Batch

Team Responsible:	Fiscal	Assignee:	Eric Chu	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	165
Reporter:	Sidhant Garg	Regulation Reference:		Created:	09/11/2018 11:21 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	2018-10-29 00:00:00.0	Other Agency Cross Reference:	CA-202349

Non-Committee

Review:

Expedite Approval:

Current Design:

In the system the CalFresh Admin Error Recovery Accounts with an original balance of \$35 or less are marked Uncollectible with the status reason of "CF - \$125 or Less – AE"

Request:

Update the Uncollectible Recovery Account batch to mark the CalFresh Admin Error Recovery Accounts with an original balance of \$35 or less as 'Terminated' with the status reason of "CF - \$125 or Less – AE"

Recommendation:

- 1) Add the following Recovery Account Status Reasons:
 - a. CF - \$35 or Less - AE.
 - b. Policy Threshold Limit
- 2) Update the Uncollectible Recovery Account Batch to update the CalFresh recovery accounts with the cause code of Admin Error and original balance of \$35 or less as 'Terminated' with the status reason of "CF - \$35 or less - AE'.
- 3) Update the Recovery Account Activation Batch to suppress the generation of overpayment NOAs for CalFresh Recovery Accounts with the cause code of Admin Error and an original balance of \$35.00 or less.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Collections Committee. CalACES implemented this Change with SCR 202349 in the 19.01 release

Migration Impact

No Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

165

Estimate:	165	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	125
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	40	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change: Section 2.2.2
 Before: Add a Comment on Recovery Account once the status is updated to Terminated.
 After:

Content Revision

Status-2:

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
Add a Journal Entry once the Status is updated to Terminated.
For CIV-
Category – Fiscal
Type – Fiscal
Message – The Recovery Account XXXXXXXX is Terminated by the System since the Original Balance is less than the threshold defined for the program.

For LRS-
Category – Fiscal
Type – Recovery Account
Message - The Recovery Account XXXXXXXX is Terminated by the System since the Original Balance is less than the threshold defined for the program.
NOTE – LRS will implement this change in 19.09 with CA-208681

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:

Before:
After:



[CIV-102222] CO-104: CalWORKs/CalFresh NOAs in Threshold languages - Additional Fragments

Team Responsible:	Client Correspondence	Assignee:	Stephanie Hugo	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	726
Reporter:	Tiffany Huckaby	Regulation Reference:	SB 1341	Created:	09/11/2018 02:16 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-104
Committee:	[Correspondence]	Approved by Committee:	2018-12-05 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The prior phases of CalWORKs/CalFresh NOA in Threshold Languages SCRs added Threshold for the following programs:

- SCR 7626 - Phase 1: Cal-Learn, Immediate Need, Homeless Temporary, and Diversion NOAs
- SCR 7674 - Phase 2: RCA (Refugee Cash Assistance) NOAs
- SCR 8215 - Phase 3: Transitional CalFresh, Foster Care, and Kin-Gap NOAs
- SCR 8219 - Phase 4: CalFresh NOAs
- SCR 8220 - Phase 5: CalWORKs NOAs

Request: Not all NOA fragments were added into the C-IV system in the five phases of threshold. Due to English text updates via other SCR efforts some fragments required new translations.

- Recommendation:**
- 1.) Add the 37 additional fragments (see attached SCR_CIV-102222_Additional_Threshold_Fragments.xlsx) in the 11 threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao, Hmong, Korean, Tagalog, Russian, Vietnamese)
 - 2.) Create a CTCR to turn the 37 fragments on for the 11 threshold languages.

Outreach

Description:
Migration Impact Description: Per strategic direction for migration, DDID #1062 in the SOW states there will be a single set of NOAs with the LRS NOAs to be used by all 40 counties

Migration Impact Analysis: No Impact

Alternative Procedure: N/A

Description:
Operational Impact:

Estimate: 726

Estimate:	726	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	471	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	110	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:

Before:

1.) Add the 37 additional fragments (see attached SCR_CIV-102222_Additional_Threshold_Fragments.xlsx) in the 11 threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao, Hmong, Korean, Tagalog, Russian, Vietnamese)

2.) Create a CTCR to turn the 37 fragments on for the 11 threshold languages.

After:

1.) Add the 33 additional fragments (see attached SCR_CIV-102222_Additional_Threshold_Fragments.xlsx) in the 11 threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao, Hmong, Korean, Tagalog, Russian, Vietnamese)

2.) Create a CTCR to turn the 33 fragments on for the 11 threshold languages.

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CIV-103665] Proof of Concept: Integrate Shape Security with C4Yourself application to identify imitation attacks.

- Resolved: 06/05/2019 02:14 PM

Team Responsible:	Tech Arch	Assignee:	Sam Peterson	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	19.06.xx	Expedite Changes:	Start Build	Estimate:	70
Reporter:	Sumeet Patil	Regulation Reference:		Created:	03/20/2019 09:46 AM
Status:	System Test	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Consortium Contact:	Jon Burkett	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Reviewed By: Chris Johnson, Review Outcome: Approved. Reviewed Date: 05/10/2019

Expedite Approval: Approved by Karen Rapponotti on 5/10/2019

Current Design: C4Yourself is an online application system that allows individuals to apply for benefits. This is a secured public facing site.

Request: Prototype integration of Shape Security Defense with C4Yourself application to get insight on malicious requests.

- Recommendation:**
1. Integrate Shape security client library for the following pages
 - Login Page.
 - Forgot Your User Name.
 - Forgot Your Password.
 - Register a New account.
 - Register a new CBO account.
 2. Configure F5 Load balancer to interface with Shape Security.

Outreach Description: The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.

Migration Impact Description: NA

Migration Impact Analysis: NA

Alternative Procedure Description: NA

Operational Impact Estimate: **70**

Estimate:	70	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	10
Performance :	0	Reports :	0	Security :	0
System Test Support :	20	Tech Arch :	30	Tech Ops :	10
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A

3. Release Change:
Before: 19.07
After: 19.05

4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CIV-103711] CalHEERS eHIT: Update Aid Code Descriptions for New CA Subsidy to 600% FPL (CH-137942)

Team Responsible:	CalHEERS	Assignee:	Prem Raghupathy	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	32
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/25/2019 02:59 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-103
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	2019-05-07 00:00:00	Other Agency Cross Reference:	CA-207587; CH-137942

Non-Committee

Review:
Expedite Approval:
Current Design:

CalHEERS manages the Advanced Premium Tax Credit (APTC) program which is a program that provides subsidized Medical Coverage to individuals with incomes from 0% up to 400% Federal Poverty Level (FPL). The corresponding APTC aid code is communicated to The System in the CalHEERS eHIT Interface as informational only to the County Worker. The APTC aid codes X1-X9 are listed in The System with a description provided by CalHEERS.

Request:

California legislature expanded the APTC program up to 600% FPL. The new state subsidy affects two main areas. The first is subsidies for individuals with income greater than 250% and less than or equal to 400% FPL, and subsidies will be expanded to individuals with incomes greater than 400% and less than or equal to 600% FPL. CalHEERS is using the existing X1-X9 aid codes and updating the description of the APTC aid codes to capture the expanded populations in the APTC program. The aid code descriptions must be updated in The System to display the description provided by CalHEERS.

Recommendation:

1. Update the Code Table information for Aid Code (CT184_X1-X9) per the attached 'CalHEERS APTC Aid Code Description Updates.xlsx' spreadsheet.

Outreach

Description:

Migration Impact Description:

Joint design has been approved through the Medi-Cal/CMSP Committee. LRS will implement this Change with SCR CA-207587 in the 19.09 release.

Migration Impact Analysis:

Alternative Procedure Description:

None

Operational Impact:

Estimate:

32

Estimate:	32	Batch/Interfaces :	0	CalHEERS :	7
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	25	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change:
i. Attached file CalHEERS APTC Aid Code Description UpdatesCR1.xlsx updated with Short Description for Aid Code X7
Before:

Aid Code – X7

Short Decode Name - X7 - Covered CA Unsubsidized Coverage or Ineligible for Subsidies Above 600%

After:

Aid Code – X7

Short Decode Name - X7 - Covered CA Unsub Coverage or Ineligible for Subsidies Above 600%

ii. Attached file CalHEERS APTC Aid Code Description UpdatesCR1.xlsx updated with Long Descriptions to expand all abbreviations

Before:

a. Covered CA

b. APTC

c. AI/AN CSR

d. MC

After:

a. Covered California

b. Advanced Premium Tax Credit

c. American Indian/Alaskan Native Cost sharing Reduction

d. Medi-Cal

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions



[CA-208824] Update Fiscal Cash Reports to Exclude Nutrition Benefits

Team Responsible:	Fiscal	Assignee:	Naresh Barsagade	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Enhancement
Minor Version:	19.06.28	Expedite Changes:	Production Deployment	Estimate:	182
Reporter:	Gabriel Trejo	Regulation Reference:		Created:	06/06/2019 02:42 PM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:		Other Agency Cross Reference:	CIV-104238

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 06/07/2019

Current Design: Three Fiscal reports were introduced with the 19.05 release to capture Nutrition Benefit (NB) issuance information:

- a. Integrated Nutrition Benefit Issuance Detail Claiming Report
- b. Nutrition Benefit EBT Production Reconciliation Report
- c. Nutrition Benefit Supplemental Issuance Register

The following LRS fiscal reports are incorrectly including Nutritional Benefit (NB) Issuance information:

- a. Cash EBT Production Reconciliation Report
- b. Supplemental Benefit Issuance EBT Register
- c. Supplemental Benefit Manual EBT Issuance Register
- d. Daily Claiming Adjustment Report
- e. Month-End JVW Cancellations and Expungements Report
- f. Payroll Customer EBT Cancellations and Expungements Report
- g. Daily Journal Voucher Warrant Report
- h. JVW Daily Details Report
- i. JVW Month-end Details Report
- j. Daily Payroll Certification Report
- k. Issuance Exception Report

Request:

Remove Nutrition Benefit (NB) issuance information from the following reports:

- a. Cash EBT Production Reconciliation Report
- b. Supplemental Benefit Issuance EBT Register
- c. Supplemental Benefit Manual EBT Issuance Register
- d. Month-End JVW Cancellations and Expungements Report
- e. Payroll Customer EBT Cancellations and Expungements Report
- f. Daily Journal Voucher Warrant Report
- g. JVW Daily Details Report
- h. JVW Month-end Details Report
- i. Daily Payroll Certification Report

Update the Daily Claiming Adjustment Report and Issuance Exception Report to more clearly display Nutrition Benefit program information.

Recommendation:

1) Update the logic of the following reports to exclude the "NB" Nutrition Benefit program code. Nutrition Benefit issuance information is not to be displayed on these reports.

- a. Cash EBT Production Reconciliation Report
- b. Supplemental Benefit Issuance EBT Register
- c. Supplemental Benefit Manual EBT Issuance Register
- d. Month-End JVW Cancellations and Expungements Report
- e. Payroll Customer EBT Cancellations and Expungements Report
- f. Daily Journal Voucher Warrant Report
- g. JVW Daily Details Report

- h. JWV Month-end Details Report
- i. Daily Payroll Certification Report

2) Update the Daily Claiming Adjustment Report

- a. Update the "CFCurrentMonth" and "CFPriorMonth" worksheets to display a "Program" column to the right of the "Payee Name" column. The "Program" column will display the program code of the adjustment which will either be "CF" for CalFresh or "NB" for Nutrition Benefit. Nutrition Benefit summary information will display in the "CFSummary" worksheet with the "NA/PA:" section header being blank because the public assistance indicator value is not applicable to Nutrition Benefit adjustments. (See attached mockup - Note, the C-IV logo will display the LRS logo in the LRS version of the report)
- b. Update the "CWSummary", "CWCCurrentMonth" and "CWPriorMonth" worksheets to not display Nutrition Benefit program adjustment information.

3) Update the Issuance Exception Report to display "Food Stamps" in the "Type" column of the "EBT Exceptions" tab if the program code is "NB".

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Fiscal and State/Fiscal Reports Committees. C-IV will implement this change with SCR CIV-104238 in a 19.05 priority release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

County Workers need to apply filter to exclude NB data

Operational Impact:

Estimate:

182

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	119
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	48	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-52237] Child Welfare Programs: Provide Work Order Monthly Reports via Oracle Business Intelligence

Team Responsible:	Reports	Assignee:	Carl Moore	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1205
Reporter:	Stephanie Rice [X]	Regulation Reference:		Created:	01/19/2018 11:44 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Maria Zelaya	Training Impacted:	[Online Help]	Funding Source:	LRS M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:	06/07/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Expedited start build approved by Karen J. Rapponotti on 6/10/2019

Current Design: DCFS has a robust set of monthly management reports on EW Works for managing work orders and task-related metrics. There are no ad hoc reports in LRS.

Request: DCFS is currently using EW Works, a stand-alone system, to generate monthly management reports on work orders and task-related activities since EW WORKS functionality was not included in LRS per original contract

Recommendation:

1. Include the Work Order counts for Work Orders closed within the due date, Work Orders closed after the due date, Work Orders open within the due date and Work Orders open after the due date.
2. Calculate the percentage of total for Work Orders closed within the due date, Work Orders closed after the due date, Work Orders open within the due date and Work Orders open after the due date.
3. For Work Orders that are 'Closed', calculate the number of days between the created day of the Work Order until its completion. This will determine if the work order is 'Closed On Time' or 'Closed Late'.
4. Count the number of days from its due date until the current day for Work Orders that are 'Open'. This will determine if the Work Order is 'Open on Time' or 'Open Late'

Outreach

Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact Analysis:

Alternative Procedure Description: None this feature was not previously available

Operational Impact:

Estimate: **1205**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	853	Security :	0
System Test Support :	346	Tech Arch :	0	Tech Ops :	0
Training :	6				



[CA-57971] DDCR 5012 / ACL 18-08 and ACL 18-94 ABAWD - Phase II

Team Responsible:	DBA	Assignee:	Amy Gill	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	6316
Reporter:	Gopal Vedula	Regulation Reference:	ACL 18-08 and ACL 18-94	Created:	01/19/2018 11:41 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Benjamin Fimbres	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	ABAWD
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	05/30/2019	Other Agency Cross Reference:	CIV-7215, CIV-7486

Non-Committee

Review:

Expedite Approval: Approved by Jo Anne Osborn on 5/30/2019

Current Design:

The LRS and C-IV systems track the ABAWD status of non-assistance CalFresh persons displayed on the ABAWD Status page. This status is created and updated through both EDBC and a separate batch process which determines a monthly status based on ABAWD criteria and work registration exemptions. The Time Limits page tracks ABAWD time limits for each person subject to the time limit. A daily batch job synchronizes the ABAWD Time Limit Month based on the ABAWD Status. The FX 60 transaction transmits the monthly ABAWD status to the MEDS system. The Stat 47 report is populated based on the ABAWD Status data.

Request:

Per ACL 16-24, CalFresh recipients may be subject to the ABAWD time limit, including the three-month time limit, exemptions, waivers, satisfying the ABAWD work rule, and the 15 percent exemption designed to assist timed-out ABAWDs.

Per ACL 18-08, and in preparation for the expiration of the federal waiver, the LRS and C-IV systems will be updated to automate additional functions of the ABAWD determination.

Per ACL 18-94, new and revised NOAs and letters were published to be used as implementation of the ABAWD Time Limit.

The State of California did not seek a waiver extension for Marin county after 8/31/19. ABAWDs in Marin county would be subject to the ABAWD work requirement on 9/1/19.

Recommendation:

- 1) Update the ABAWD Time Limit Status Codes Category Entries
- 2) Update the ABAWD Time Limit Status Reason Codes Category Entries
- 3) Update ABAWD Geographical Waiver Code Table based on County Rather than Zip Code
- 4) Update the Medical Condition pages to add a new category, and move the "Unfit for Employment for CalFresh" and "Obviously Unfit for Employment for CalFresh" medical condition types into the new category
- 5) Update the Medical Condition Detail Page to display a streamlined set of fields for medical condition records in the new "CalFresh" category
- 6) Update EDBC Rules regarding Work Registration
- 7) Update EDBC Rules regarding ABAWD Status
- 8) Update EDBC to Determine an Ineligible ABAWD Individual
- 9) Update the CalFresh EDBC Summary Page section to display whether an ABAWD has met the work requirement
- 10) Update the ABAWD Status List Page to display whether an ABAWD has met the work requirement
- 11) Update the CalFresh Detail Page to capture information regarding the regaining of eligibility
- 12) Add Page Validation to the Run and Negative Action Detail pages
- 13) Update Rescind and Reapply Functionality
- 14) Update the ABAWD Time Limit Sync Job
- 15) Add a new Batch EDBC Sweep for ABAWDs who are no longer eligible to CalFresh benefits due to failing to meet the ABAWD Work Requirement.
- 16) Update the MEDS FX 20 Interface
- 17) Update the MEDS FR 20 MEDS Recon Interface
- 18) Update the ABAWD MEDS FX 60 Interface
- 19) Update the Time Limit Summary page
- 20) Update the ABAWD Time Limit Month List page
- 21) Update the ABAWD Time Limit Month Detail page

- 22) Add the CF 377.11 NOA
- 23) Add the CF 377.11A form
- 24) Add the Benefit Change Reason Fragment for 'End of 3 Consecutive ABAWD Months'
- 25) Add the CF 377.11B form
- 26) Add a CF 377.11A Sweep
- 27) Add a CF 377.11B Sweep
- 28) Update the STAT 47 Report
- 29) Provide a list of cases with an ABAWD with a historical medical record
- 30) Provide a list of affected cases for Marin County
- 31) Update existing Prorated ABAWD Status records
- 32) Create new Automated Regression Test Scripts
- 33) Update Online Help and Online Help Reports Overview

For detailed design, see attached design document 'SCR CA-57971_CIV-7215 - ABAWD Phase II Design.docx'.

Outreach

Description:

Two lists will be posted to the CalACES Web Portal at:
CalACES Web Portal > System Changes > SCR and SIR Lists > 2019 > CA-57971

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. C-IV will implement this change with SCR CIV-7215 in the 19.09 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Access MEDS system directly to track time clocks. Override EDBC results as necessary.

Operational Impact:

Estimate:

6316

Automated Test :	95	Batch/Interfaces :	559	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	413	DBA :	0
Design :	800	Eligibility :	814	Fiscal :	456
Imaging :	7	IVR/CC :	0	Online :	424
Performance :	110	Reports :	283	Security :	0
System Test Support :	1256	Tech Arch :	0	Tech Ops :	0
Training :	2				



[CA-200628] DDCR 5515: Update Page Validation for Tax Filers Claiming Dependents

Team Responsible:	CalHEERS	Assignee:	Lucas Galleguillos	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	50
Reporter:	Michael Green [X]	Regulation Reference:	AB1296	Created:	02/05/2018 01:05 PM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Carlos Camarena	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	06/05/2019	Other Agency Cross Reference:	CIV-4723, CH-57368, CA-45173

Non-Committee

Review:

Expedite Approval: Approved 06/06/2019 - K. Rapponotti

Current Design: LRS currently has an existing Page Validation to only allow tax filers to claim dependents

- a) Page: MAGI Determination List
- b) Action: User clicked Request MAGI
- c) Conditions:
 - i. At least one individual in the tax household indicated they are claimed as a Dependent by another individual in the household who meets the following conditions:
 - 1) The individual is not planning to file taxes for the current year (i.e. Answers "No" to "Is this person planning to file taxes for the current year?")
- d) Validation Message: {Dependent Name} may not be claimed as a Dependent by {TaxFiler Name} because {TaxFiler Name} is not planning to file taxes for the current year.

Although the Page validation does not occur when the individual claiming other individual as a Dependent lacks a Tax Household record.

Request: LRS must update the existing Page Validation to add new trigger condition to also be tested when the individual claiming other individual as a Dependent lacks a Tax Household record.

Recommendation:

1. Update Page validation verbiage to change the word 'may not' to 'cannot'.
Existing Validation Message:
{Dependent Name} may not be claimed as a Dependent by {TaxFiler Name} because {TaxFiler Name} is not planning to file taxes for the current year.

Updated Validation Message will be:
{Dependent Name} cannot be claimed as a Dependent by {TaxFiler Name} because {TaxFiler Name} is not planning to file taxes for the current year.

2. Update Page Validation to add new condition c).i.2)

- a) Page: MAGI Determination List
- b) Action: User clicked Request MAGI
- c) Conditions:
 - i. At least one individual in the tax household indicated they are claimed as a Dependent by another individual in the household who meets either of the following conditions:
 - 1) The individual is not planning to file taxes for the current year (i.e. Answers "No" to "Is this person planning to file taxes for the current year?"), OR
 - 2) The individual lacks a Tax Household record.
- d) Validation Message:
{Dependent Name} cannot be claimed as a Dependent by {TaxFiler Name} because {TaxFiler Name} is not planning to file taxes for the current year.

Outreach

Description:

Migration Impact

The same changes were implemented with CCM-4723 in the 17.02 release.

Description:

Although C-IV has different Page Validation verbiage for the same conditions, the LRS Validation Message verbiage will be inherited by C-IV post migration.

Migration Impact

No Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

50

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	32
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	13	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-205319] ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 1

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	241
Reporter:	Brian Furlong	Regulation Reference:	ACL 18-107, ACL 18-108	Created:	10/25/2018 10:34 AM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Cristina Contreras	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	06/04/2019	Other Agency Cross Reference:	CIV-102560

Non-Committee

Review:

Expedite Approval:

Current Design:

Supplemental Nutrition Benefit (SNB)/Transitional Nutrition Benefit forms and notices were added in English and Spanish in release 19.05 with SCRs CA-203103 and CIV-101471.

Request:

Add the threshold language SNB/TNB forms and notices.

This will be done in four phases:

CA-205319/CIV-102560 Phase 1 - SNB1 Form and TNB1 Form

CA-208258/CIV-104036 Phase 2 - SNB2 NOA and SNB3 NOA

CA-208261/CIV-104040 Phase 3 - TNB2 NOA, TNB3 NOA, SNB4 Form, TNB4 Form, SNB5 Form, and TNB5 Form

CA-208268/CIV-104043 Phase 4 - SNB5 NOA and SNB6 NOA

Recommendation:

1.) Add SNB1 in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)

2.) Add TNB1 in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)

Note: LRS currently does not have Header Fragments or the NA Back 9 Fragment in Hmong and Lao. All Fragments on a Form need to be in a threshold language for the Form to generate in that language. The SNB/TNB Forms in Hmong and Lao will not be included for LRS as they would not generate due to the missing threshold fragments.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-102560 in the 19.09 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

241

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	171	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Reports :	0	Security :	0
System Test Support :	50	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207581] CalHEERS eHIT: Update Interface Schema to version 13 (CH-139410)

Team Responsible:	CalHEERS	Assignee:	Humberto Saucedo	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	178
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/25/2019 12:27 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Carlos Camarena	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	06/05/2019	Other Agency Cross Reference:	CIV-103707; CH-139410

Non-Committee

Review:

Expedite Approval: Approved 06/06/2019 - K. Rapponotti

Current Design: Current eHIT schema version is 12 implemented in 19.6 with CH-131449

Request: Update CalHEERS SAWS eHIT Interface Schema to version 13 for CalHEERS Release 19.9 with CH-139410

Recommendation: Add ExchangeInfoOnlyInd element in the Application node of a DER.

Update EHITSAWSCommonSchema to version 13 as follows:

Add ExchangeInfoOnlyInd element in the Application node of a DER. Functional changes for this element will be implemented with CA-207515.

Element details are in attached EHIT v13.0 Common Schema and WSDL.zip.

Outreach

Description:

Migration Impact Description: Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this change with SCR CIV-103707 in the 19.09 release.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **178**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	41
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	62	Reports :	0	Security :	0
System Test Support :	42	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs



[CA-203096] ACWDL 19-13: Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408)

Team Responsible:	CalHEERS	Assignee:	Chad Quan	SPG Status:	Approved
Fix Version/s:	[19.06]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	3348
Reporter:	Renee Gustafson	Regulation Reference:	ACWDL 19-03	Created:	06/12/2018 03:48 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	Yes
Consortium Contact:	Carlos Camarena	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	2019-02-25 00:00:00.0	Other Agency Cross Reference:	CIV-10287, CH-119408

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti and Laura Chavez on 2/20/2019

Current Design:

The CalHEERS eHIT Interface does not have functionality for CalACES to send Non-Compliance reason(s) to CalHEERS. Therefore, CalACES Workers use Negative Actions or Failed Admin Verifications to Deny or Discontinue a person from MAGI Medi-Cal but the Negative Action reason may not be accurate or specific enough to generate the appropriate language on a NOA or send the proper Termination reason to MEDS. The Non-Compliance language is not populated on MAGI Medi-Cal Denial/Discontinuance NOAs.

CalACES Non-MAGI Medi-Cal EDBC evaluates a person as Non-Compliant if a person's Non-Compliance record is effective on the last day of the EDBC benefit month.

CalACES generates Non-MAGI Medi-Cal Discontinuance NOAs for some Non-Compliances, but the 90-day cure language does not always populate on the NOA.

The Non-Compliance Reason "Apply/Accept VA - Sign CA5" is missing reference to the "MC05"

CalACES has validation to prevent sending an EDR when the Primary Applicant has not proved their identity.

CalACES-C-IV does not have "Third Party Liability" Non-Compliance reason.

CalACES Non-MAGI Medi-Cal EDBC can close a person for multiple Role/Status Reasons, but only one Role/Status Reason displays on CalACES online pages based on the Role/Status Reason with the highest pre-determined "MC Priority". The "MC Priority" should be unique for each Role/Status Reason; however, CalACES-LRS has both "FTP Third Party Liability" and "FTP Income" Status Reasons with the same "MC Priority".

CalACES-C-IV captures all Non-Compliances in the "Eligibility Non-Compliance Detail" page, while CalACES-LRS captures Non-Compliances in three places:

- "Eligibility Non-Compliance Detail" Page
- Verification records for "SSN" and "Name/Identity"
- Absent Parent page for "Failure to provide 2.1Q (Child Support)"

CalACES-LRS does not have "SSN" or "Name/Identity" Non-Compliance reasons in the "Eligibility Non-Compliance Detail" page and Non-MAGI Medi-Cal EDBC evaluates a person as Non-Compliant for these reasons based on "SSN" or "Name/Identity" Verification records.

CalACES-LRS Non-MAGI Medi-Cal Denial/Discontinuance NOAs do not generate for below Non-Compliance reasons.

- Apply/Accept DIB
- Apply/Accept Military Benefits
- Apply/Accept Retirement
- Apply/Accept SDI
- Apply/Accept UIB

- Apply/Accept VA - Sign CA5
- Apply/Accept Work. Comp
- Apply for Medicare

CalACES-LRS has a Non-MAGI Medi-Cal Non-Compliance batch that will Deny/Discontinue a person with outstanding Verifications for "SSN".

Request:

CalHEERS CR-119408 will add Non-Compliance functionality to eHIT.

1. Update CalACES to communicate Non-Compliance reason(s) to CalHEERS.
2. Update CalACES to generate a MAGI Medi-Cal Denial/Discontinuance Notice of Action when a person is determined Ineligible or Discontinued from MAGI Medi-Cal due to Non-Compliance(s) using the current Non-MAGI Medi-Cal Non-Compliance language.
3. Update CalACES Medi-Cal EDBC to determine a person Non-Compliant for Non-MAGI Medi-Cal if the person's Non-Compliance is effective for the whole benefit month.
4. Update CalACES Medi-Cal MAGI-only EDBC to close a person for Non-Compliance-specific Role/Status Reason if person is Ineligible or Discontinued from MAGI due to Non-Compliance.
5. Update CalACES-LRS to generate a Non-MAGI Medi-Cal Denial/Discontinuance NOA when a person is closed due to below Non-Compliance Reason(s).

- Apply/Accept DIB
 - Apply/Accept Military Benefits
 - Apply/Accept Retirement
 - Apply/Accept SDI
 - Apply/Accept UIB
 - Apply/Accept VA - Sign CA5
 - Apply/Accept Work. Comp
 - Apply for Medicare
6. Update CalACES to add a Batch EDBC skip reason so Batch EDBC will not use a DER with a Non-Compliance if the Non-Compliance was not requested by the Worker.
 7. Update CalACES-LRS to add a new batch job to create Non-Compliance records when the SSN or Name/Identity verification is overdue.
 8. Update CalACES-LRS to modify the existing MC SSN verification due Batch EDBC sweep job to trigger Batch EDBC when the MC participant has a Procedural Requirement Non-Compliance with the reason of 'SSN'.

Recommendation:

1. Update CalACES to send the following Non-Compliance reason(s) to CalHEERS in the EDR and display the Eligibility Evaluation Reason Codes received in the DER for the same:
 - Failure to apply for/accept unconditionally available income
 - Failure to provide the Veteran's information to complete the MC 05
 - Failure to provide other health insurance information
 - Failure to comply with Third Party Liability
 - Failure to apply for Medicare
 - Failure to provide 2.1Q (Child Support)
 - Failure to provide or apply for SSN
 - Failure to provide identity/name
2. Update CalACES to send CalHEERS Non-Compliance reasons through eHIT in an EDR based on mappings in the attached Design Document.
3. Update CalACES Medi-Cal EDBC to close a MAGI Medi-Cal person with the Non-Compliance-specific Role/Status reason instead of the generic "Failed MAGI" Role/Status reason. This will allow the existing MEDS batch jobs to send a more specific Termination reason to MEDS.
4. Update CalACES to generate a MAGI Medi-Cal Denial/Discontinuance NOA when a person is determined MAGI Denied or Discontinued due to Non-Compliance(s). Include the 90-day cure language for Discontinuances.
5. Update CalACES Medi-Cal EDBC to determine a person Non-Compliant for Non-MAGI Medi-Cal if the person's Non-Compliance record is effective for the whole benefit month.
6. Update CalACES Non-Compliance Reason "Apply/Accept VA - Sign CA5" to read "Apply/Accept VA - Sign CA5/MC05"
7. Update CalACES validation to allow sending an EDR when the Primary Applicant has not proved their identity if EDR is also sending a Non-Compliance for "Name/Identify for the Primary Applicant."
8. Update the MAGI Pages to display the Non-Compliance reasons sent through eHIT in an EDR or received in a DER.
9. Update CalACES-LRS "FTP Third Party Liability" and "FTP Income" Role/Status Reasons to have unique "MC Priority".
10. Update CalACES-LRS to have "SSN" and "Name/Identity" Non-Compliance reasons in the "Eligibility Non-Compliance Detail" page.

11. Update CalACES-LRS Non-MAGI Medi-Cal EDBC to evaluate a person as Non-Compliant for "SSN" or "Name/Identity" based on the records in the "Eligibility Non-Compliance Detail" page instead of the pending overdue Verification records.
12. Update CalACES-C-IV to have "Third Party Liability" Non-Compliance reason in the "Eligibility Non-Compliance Detail" page.
13. Update CalACES-LRS Non-MAGI Medi-Cal Denial/Discontinuance NOAs to generate for the following Non-Compliance reasons:
 - Apply/Accept DIB
 - Apply/Accept Military Benefits
 - Apply/Accept Retirement
 - Apply/Accept SDI
 - Apply/Accept UIB
 - Apply/Accept VA - Sign CA5/MC05
 - Apply/Accept Work. Comp
 - Apply for Medicare
14. Update CalACES to prevent a MAGI Medi-Cal person from being Denied or Discontinued based on a Referral or Determination Change with a Non-Compliance reason(s).
15. Update CalACES-C-IV Medi-Cal EDBC to close a person for Role/Status Reason "FTP Third Party Liability".
16. Update CalACES to add a skip reason to Batch EDBC to not use a DER with a Non-Compliance if it was not requested by the Worker when running Batch EDBC for a Medi-Cal program.
17. Update CalACES-LRS to add a new batch job to create Non-Compliance records when the SSN or Name/Identity verification is overdue.
18. Update CalACES-LRS to modify the existing MC SSN verification due Batch EDBC sweep job to trigger Batch EDBC when the MC participant has a Procedural Requirement Non-Compliance with the reason of 'SSN'.

See attached CA-203096 CIV-10287 Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408).docx for detailed design.

Outreach

Job Aid

Description:

Migration Impact

Description:

Joint design has been approved through the Medi-Cal/CMSPP Committee. C-IV will implement this Change with SCR CIV-10287 in the 19.06 release, with the exception of Batch changes noted in Sections 2.4.2 and 2.4.3. These two batch jobs are only used by LRS prior to Migration and functionality can be used by other counties by applying batch property change after Migration.

Migration Impact

No Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate:

3348

Automated Test :	220	Batch/Interfaces :	215	CalHEERS :	475
CalHEERS Test :	0	Client Correspondence :	1116	DBA :	0
Design :	55	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	644	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Changes:

- 2.1.3 Added the technical note for developers.
 - 2.1.7 Corrected typo. "Apply Support Rights" updated to "Assign Support Rights"
 - 2.2.6 Corrected typos. The correct Non-Compliance Type is "Failure to Provide", not "Procedural Requirement."
 - 2.3.3 Added missing eHIT mapping for C-IV for Assign Support Rights to "FQ".
- Supporting Documents: Removed references to threshold languages in LRS FDDs. Clarified "Suppression Logic" for LRS NOAs. Added Spanish NOA for Failure for Verification MAGI Denial and Termination.

See attached CA-203096 CIV-10287 Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408)_CR1.docx for detailed design.

2. ETC Change:

Before: Client Correspondence Total ETC: 1106

After: Client Correspondence Total ETC: 1116

3. Release Change: n/a

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

1.3 Overview of Recommendations

Before:

7. Update CalACES validation to allow sending an EDR when the Primary Applicant has not proved their identity if EDR is also sending a Non-Compliance for "Name/Identify for the Primary Applicant.

After:

Removed

2.1 Eligibility

Before:

Technical Note in section 2.1.7 showed MEDS Disc Code 61 for Refused Assign Supp Right

After

Technical Note in section 2.1.7 now shows MEDS Disc Code 59 for Refused Assign Supp Right
MEDS Code Descriptions updated to show "59 – Other than 50-70"

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:



[CA-201845] Automate Logic to Populate Lines 8 Through 11 of the GR 237 Report

- Resolved: 06/10/2019 12:30 PM

Team Responsible:	Reports	Assignee:	Sumanta Mukhopadhyay	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	235
Reporter:	Carlos Cuenca	Regulation Reference:		Created:	04/03/2018 09:45 AM
Status:	Test Complete	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Lisa Chea	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:	2019-03-14 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Expedited approval provided by Laura on 3/18/2019

Current Design: Lines 8 through 11 of the GR 237 report have to be manually populated with data from ABD 217 report and 8125 Processing reports produced by Fiscal Operations Division (FOD)

Request: Modify the logic of the GR 237 report to populate Lines 8 through 11 based on logic of the existing SSI/SSP Monthly Activity Report in the LRS System.

Recommendation: Automate logic to populate Lines 8-11 of the GR 237 in the LRS System.

Please reference the attached design document for design specifics.

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, General Assistance/General Relief (GA/GR) solution has been deferred to CalSAWS General Assistance/General Relief (GA/GR) functional design sessions.

Migration Impact

Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate:	235				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	154	Security :	0
System Test Support :	61	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: The design has been adjusted to include a recommendation to include the formula to calculate Line 14. Please reference the yellow highlighted sections of the design document for design specifics.
2. ETC Change: N/A
3. Release Change: N/A

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:



[CA-203993] Update Diaper Benefit Functionality

Team Responsible:	Fiscal	Assignee:	Kapil Santosh	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Rainier Dela Cruz	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	479
Reporter:	Rainier Dela Cruz	Regulation Reference:	ACL 18-38	Created:	08/09/2018 06:30 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Lien Phan	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Welfare to Work/ WPR]	Approved by Committee:	2019-03-24 00:00:00.0	Other Agency Cross Reference:	CIV-101933

Non-Committee

Review:

Expedite Approval: Expedited Build Approval from Karen Rapponotti and Laura Chavez on 4/2/2019 (email attached)

Current Design:

The functionality to allow users to manually create diaper allowance in the system came with the implementation of SCR CA-202085/CIV-100986 (Diaper Benefit Functionality Phase I). Users must manually create a need, a service arrangement, and a payment request to issue diaper allowance manually in the system. When creating a service arrangement for Cal-Learn, the payee can only be set to the primary applicant. Furthermore, when a payment request is created for diaper allowance, if the status of the WTW program is 'Sanction', the payment request cannot be approved.

The functionality to automatically create and pay diaper allowance to eligible participants came with the implementation of SCR CA-59192 CIV-100305 (Add Additional Diaper Benefit Functionality Phase II). The automation is performed by different batch processes. The daily and monthly diaper allowance approval sweeps determine qualified children with qualified participants. The sweeps currently exclude child in CW under the age of three with a status of Denied or Discontinued and the qualified participant is the nonparental caretaker of the child when determining qualified children. The sweeps also exclude active CW program persons with a role of Medi-Cal Member Only (MMO) when determining qualified participants. The monthly diaper allowance discontinuance sweep evaluates whether the qualified children with qualified participants currently receiving diaper allowance are no longer eligible. If the participant is no longer eligible to diaper allowance and their SAR 7 is not received or incomplete, the discontinuance reason applied is 'SAR 7/RE Incomplete'. A qualified child can be opted out of diaper allowance by creating a Customer Options record with the type of 'Diaper Allowance Opt-out'. The Customer Options List page where the record can be created was updated to be accessible through the Empl. Services global navigation. The 'Continue' button is hidden on the page. However, the 'Complete' checkbox is still visible.

Request:

1. As part of Phase II, the Service Arrangement Detail page was updated to set the payee on the service arrangement to the primary applicant of the employment services program when the program payee is selected. This change allowed the need to be setup for the child and the payments made to the qualified participant when manually issuing diaper allowance. However, for Cal-Learn, a person can have an administrative role of 'Payee' on the program. The update removed the existing functionality that sets the payee on the service arrangement to the payee on the Cal-Learn program when the program payee is selected. The Service Arrangement Detail page needs to be updated to add the previous functionality back in to allow user to issue "Rpt Card Bonus" to the caretaker relative (Senior Parent in a nested case).
2. When manually issuing the diaper allowance, the need will be created for the qualified child and the service arrangement and payment request will be created for the qualified participant. Currently, there is a page validation that prevents a payment request from being approved for diaper allowance if the program status on the qualified participant's WTW program or CalWORKs Refugee Employment Program (REP) is 'Sanction'. The user needs be able to approve a payment request created for diaper allowance if the status of the WTW program or CW REP is 'Sanction' and is an Active Member on the CW.
3. The daily and monthly diaper allowance approval sweeps will identify a qualified child with a qualified participant for the payment month. Currently, the definition of a qualified child does not include a child under the age of three who is on an active CW program with a status of Denied or Discontinued and the qualified participant, who is on the same CW program with a status of Active and a Role of Member or MMO, is the parent or nonparental caretaker of the child and is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause, or Sanction or is a Cal-Learn participant with a program

status of Pending or Active. The approval sweeps will need to be updated expand the definition of a qualified child to include a child under the age of three who is on an active CW program with a status of Denied or Discontinued and the qualified participant is the nonparental caretaker of the child.

4. The daily and monthly diaper allowance approval sweeps currently do not define a qualified participant as an active CW program person with a role of MMO, who is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause or Sanction or a Cal-Learn participant with a program status of Pending or Active. The approval sweeps will need to be updated to expand the definition of a qualified participant to include an Active CW program person with a role of MMO who is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause or Sanction or is a Cal-Learn participant with a program status of Pending or Active.
5. When the qualified participant is no longer eligible to diaper allowance and the qualified participant's SAR 7 or RE packet has not been received or is incomplete, the participant will only receive the NA 960 X/Y or NA RE X/Y to notify them that they will lose their diaper allowance because they failed to turn in their SAR 7 or RE packet, or the packet is incomplete. Since only the NA 960 or NA RE will be generated in this scenario, the participant is unaware of other factors affecting their eligibility to the diaper allowance, whereas, had both the NA 960 X/Y or NA RE X/Y and the NA 823 generated, the participant would be made aware of all the factors affecting their eligibility. The monthly diaper allowance discontinuance sweep needs to be updated to set the discontinuance reason as 'Participant Not Eligible' to have both the NA 960 X/Y or NA RE X/Y and the NA 823 generate.
6. The 'Continue' button is hidden on the Customer Options List when navigating to the page through Empl. Services. The 'Complete' checkbox needs to be hidden.

Recommendation:

This system change request will do the following:

1. The Service Arrangement Detail page will be updated add the previous functionality that sets the payee on the service arrangement as the payee on the Cal-Learn program when the program payee is selected.
2. The page validation on the Service Arrangement Detail page will be updated to allow the user to save a service arrangement for diaper allowance when the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW. The Payment Request Detail page will also be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW.
3. The daily and monthly diaper allowance approval sweep will be updated to define a qualified child as a child under the age of three who is on an active CW program with a status of Active, Denied or Discontinued and the qualified participant, who is on the same CW program with a status of Active and a Role of Member or MMO, is the parent or nonparental caretaker of the child and is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause, or Sanction or is a Cal-Learn participant with a program status of Pending or Active.
4. The daily and monthly diaper allowance approval sweep will be updated to expand the definition of a qualified participant to include an Active CW program person with a role of MMO who is a WTW or CalWORKs REP participant and the program status on the WTW or CW REP program is Active, Non-Compliant, Good Cause or Sanction or a Cal-Learn participant with a program status of Pending or Active.
5. The monthly diaper allowance discontinuance sweep will be updated to set the discontinuance reason as 'Participant Not Eligible' if the participant is no longer eligible to diaper allowance and their SAR 7 or RE packet is not received or incomplete.
6. The daily and monthly Auxiliary Payment Authorization batch job will be updated to not create the need, service arrangement, and payment request for diaper allowance if the CalWORKs program is discontinued.
7. The Customer Option List Page will be updated to hide the 'Complete' checkbox when navigating to the page through Empl. Services.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Joint design has been approved through the Welfare-to-Work/WPR committee. C-IV will implement this change with SCR CIV-101933 in the 19.07 release.

Alternative Procedure Description:

The user can issue diaper allowance by manually creating the need, service arrangement, and payment request using the online pages.

Operational Impact: Estimate:

479

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	292
Imaging :	0	IVR/CC :	0	Online :	17
Performance :	0	Reports :	0	Security :	0
System Test Support :	125	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1:

Accepted

Content Revision Description-1:

1. Recommendation Change:
Before:

2. The page validation on the Payment Request Detail page will be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member on CW.

6. The Customer Option List Page will be updated to hide the 'Complete' checkbox when navigating to the page through Empl. Services.

In the design document, Section 2.5 does not exist to update the Auxiliary Payment Authorization Batch job to not create the need, service arrangement, and payment request when the CalWORKs program is discontinued.

In the design document, Section 2.1.2 was not modified to update the validation on the Service Arrangement Detail page to allow a service arrangement to be created when the status of the WTW/REP is Sanction and to update the validation message.

In the design document, Section 2.2.2 was not modified to update the condition that checks the role of the qualified participant on CW and to update the validation message.

In the design document, Section 2.4.2 was not modified to update the eligibility conditions for diaper allowance in the Diaper Allowance Discontinuance Sweep to match the updates in Section 2.3.

After:

2. The page validation on the Service Arrangement Detail page will be updated to allow the user to save a service arrangement for diaper allowance when the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW. The Payment Request Detail page will also be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW.

6. The daily and monthly Auxiliary Payment Authorization batch job will be updated to not create the need, service arrangement, and payment request for diaper allowance if the CalWORKs program is discontinued.

7. The Customer Option List Page will be updated to hide the 'Complete' checkbox when navigating to the page through Empl. Services.

In the design document, Section 2.5 was added to update the Auxiliary Payment Authorization Batch job to not create the need, service arrangement, and payment request when the CalWORKs program is discontinued.

In the design document, Section 2.1.2 was modified to update the validation on the Service Arrangement Detail page to allow a service arrangement to be created when the status of the WTW/REP is Sanction and to update the validation message.

In the design document, Section 2.2.2 was modified to update the condition that checks the role of the qualified participant on CW and to update the validation message.

In the design document, Section 2.4.2 was modified to update the eligibility conditions for diaper allowance in the Diaper Allowance Discontinuance Sweep to match the updates in Section 2.3.

2. ETC Change:

Before:

Fiscal - 234

System Test - 77

Unallocated - 25

Total - 353

After:

Fiscal - 292

System Test - 125

Unallocated - 45

Total - 479

3. Release Change: N/A

4. Funding Source Change: N/A

Pending CCB

1. Recommendation Change:

Before:

2. The page validation on the Service Arrangement Detail page will be updated to allow the user to save a service arrangement for diaper allowance when the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW. The Payment Request Detail page will also be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction and the qualified participant is an Active Member or MMO on CW.

After:

2. The page validation on the Service Arrangement Detail page will be updated to allow the user to save a service arrangement for diaper allowance when the qualified participant's status on the WTW program or CW REP is 'Sanction' and has a CalWORKs role of Member or MMO.. The Payment Request Detail page will also be updated to allow the user to approve a payment request created for diaper allowance if the qualified participant's status on the WTW program or CW REP is 'Sanction' and has a CalWORKs role of Member or MMO.

(New recommendation)

7. The Nightly Payment Request Sweep will be updated for Diaper Allowance payment requests to pick WTW/REP program in Active, Non-Comp, Good Cause and Sanction status and CalLearn program in Active or Pending status. The sweep will also be updated to not pick diaper allowance payment requests when the CW program is discontinued, unless the active WTW/REP program status reason indicates post-employment or job retention services.

In the design document, Section 2.1.2 was modified to add new validation messages on Service Arrangement Detail page for Diaper Allowance for WTW/REP and CL programs and the existing validation was removed for Diaper Allowance.

In the design document, Section 2.2.2 was modified to add new validation messages on Payment Request Detail page for Diaper Allowance for WTW/REP and CL programs and the existing validation was removed for Diaper Allowance.

In the design document, a new recommendation 2.6 has been added to update the Nightly Payment Request Issuance Sweep procedure for Diaper Allowance payment requests.

**Content Revision
Status-2:
Content Revision
Description-2:**

2. ETC Change:
Before:
Fiscal - 292
System Test - 125
Unallocated - 45
Total - 479

After:
Fiscal - 334
System Test - 140
Unallocated - 50
Total - 541

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-204065] DDCR 4053: Lobby Monitoring - Create Customer Receipt for Reception Log Visits

- Resolved: 06/10/2019 12:26 PM

Team Responsible:	Online	Assignee:	Long Nguyen	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	847
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	08/14/2018 06:01 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Arvin Liang	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:	2019-04-15 00:00:00.0	Other Agency Cross Reference:	CIV-100825; CCM-1470

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti, Laura Chavez, JoAnne Osborn on 4/15/2019; Content Revision approved by Karen Rapponotti - 6/11/2019

Current Design:

Reception Log Detail is used to track customer visits into county offices: to create, edit and view details of the records on the Reception Log List page.

The YBN mobile application is used to assign check-in numbers but only assigns one number per visitor. LRS does not allow creating a check-in number so records created thru LRS are missing a check-in number.

Reception Log Detail has a Print Receipt button which displays in Create or Edit modes. This button initiates Form PA 2327 "Receipt for Documents" as a receipt for the Document Drop Off visit type. This page also has a Generate Referral button which initiates a referral to an outside agency. The system does not print any receipt for other visit types.

When a print is initiated the system navigates to a new window which causes the need to re-navigate to Reception Log for any subsequent page usage.

Icon images have an "out dated" look and feel.

Request:

Add the ability to create and print check-in numbers from the Reception Log Detail page. Assign one number per visit type instead of one number per visitor. Implement Reception Log receipt printing, for all visit types; Keep the PA 2337 LA County form as the receipt for Document Drop Off visits. This will ensure that no receipt printing functionality is lost by LRS or C-IV counties at migration.

On the Reception Log Detail page, return the user to the page after printing from or canceling from the Generate Document screens.

Recommendation:

- (see design document for complete recommendations)
- Update the Reception Log Detail page :
- 1) Add the Number Assigned column to Reception Log Detail to the right of the Status column. Include logic to assign and retrieve check-in numbers via the YBN web-service on save of a record.
 - 2) Update the page to utilize the "BrowserPrint.js" JavaScript API from Zebra. (This API allows the LRS page to communicate directly with a Zebra printer.) Note: This SCR will require Zebra "Browser Print", and the Zebra "Setup Utility" to be installed and configured on each workstation that will be using the Zebra receipt printers.
 - 3) Create Receipt templates, for printing to Zebra receipt printers in English and Spanish. (Note: the case number will not be included on the receipt)
 - 4) Create full-page templates for full-page receipts in English and Spanish; Include the same information as the Receipt template.
 - 5) Change the label of the "Print Receipt" button to "Generate PA2327"; Position this button to the left of the Edit button in view mode only.
 - 6) Move the Generate Referral button to the left of the Generate PA 2327 button in view mode only.
 - 7) Add a button labeled "Print Number Full Page" to Reception Log Detail to the left of the Generate PA2327 button in view mode only. This button will display the Full-Page template print preview in a pop-up window.
 - 8) Add a button labeled "Print Number Ticket" (for Zebra receipt printer printing) to the left of the Print Number Full Page button in view mode only. Display this button only when a Zebra receipt printer is available.
 - 9) Update the page to use the new icons as shown in Figure 7.1.1 of the design document. Note that these updated icons are also used by Message Center.

Note: The design document details printing so that the user does not leave the page when printing or using the Generate Document pages.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the Lobby Management Committee. The lobby management solution will be addressed with DDID #1778

Migration Impact

Analysis:

No Impact

Alternative

Procedure

Use the Kiosk or mobile app to print a lobby monitor call number.

Description:

Operational Impact:

Estimate:

847

Automated Test :	0	Batch/Interfaces :	50	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	510
Performance :	0	Reports :	0	Security :	0
System Test Support :	221	Tech Arch :	66	Tech Ops :	0
Training :	0				

Content Revision

Status-1:

Pending CCB

Content Revision

Description-1:

1. Recommendation Change: An icon was added to the list of icons to be replaced in the appendix section of the design document: msgStart and msgStartSelect (the highlighted version of the same icon).

Appendix

7.1 Replacement Icons

Before:

Replace these old images with these new ones. (See Design Document for a table with the old and new icons)
Description:

msgAcknowledge
msgAcknowledgeSelect

msgComplete
msgCompleteSelect

msgEmail

msgGlobe

msgGlobeEmail

msgNoResponse
msgNoResponseSelect

Appendix

7.1 Replacement Icons

After:

Replace these old images with these new ones.(See Design Document for a table with the old and new icons)
Description:

msgAcknowledge
msgAcknowledgeSelect

msgComplete

msgCompleteSelect

msgEmail

msgGlobe

msgGlobeEmail

msgNoResponse

msgNoResponseSelect

msgStart

msgStartSelect

2. ETC Change:

NA

3. Release Change:

NA

4. Funding Source Change:

NA

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-206058] Allow users to create 'Bus Pass – No Valid Month' for CalWORKs program

- Resolved: 06/12/2019 03:48 PM

Team Responsible:	Fiscal	Assignee:	Naresh Barsagade	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	53
Reporter:	Myra Aldana	Regulation Reference:		Created:	12/17/2018 09:12 AM
Status:	Test Complete	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Gloria Williams	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	2019-04-09 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 4/11/2019

Current Design: The LRS system allows the users to create Bus Pass – No Valid Month for the following programs:
a. Welfare-To-Work
b. Cal-Learn
c. REP
d. General Relief/General Assistance

Request: Enhance the LRS system with the Transport fare changes mandated by the Los Angeles Auditor Controller after the announcement by Metropolitan Transit Authority (MTA) that they are discontinuing the user of metal bus tokens effective June 29th, 2019. These metal bus tokens will be replaced with the Stored Value TAP Cards. The Request is to allow users to create 'Bus Pass – No Valid Month' for CalWORKs program.

Recommendation: This system change request will add new code values to category 1870 - Customer Need to Program Map to lookup the mapping for the "Bus Pass – No Valid Month" need type and the 'CalWORKs' program.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the Fiscal Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 53

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	35
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	13	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision

Description-1:

1. Recommendation Change:
Before: Section 2.1 , No mapping between GROW program and "Bus Pass – No Valid Month".
After: Add the mapping for the "Bus Pass – No Valid Month" need type and the 'GROW' program

Before: None

After: Update the Need Detail page to display the 'Bus Pass – No Valid Month' Need Type for 'GROW' Need Category.

4. Funding Source Change:
Fiscal

Before: 35
After: 70

System Test

Before: 13
After: 29

Unallocated Hours

Before: 5
After: 10

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:
After:

2. ETC Change:

Before:
After:

3. Release Change:

Before:
After:

4. Funding Source Change:

Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:
After:

2. ETC Change:

Before:
After:

3. Release Change:

Before:
After:

4. Funding Source Change:

Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:
After:

2. ETC Change:

Before:
After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-207587] CalHEERS eHIT: Update Aid Code Descriptions for New CA Subsidy to 600% FPL (CH-137942)

Team Responsible:	CalHEERS	Assignee:	Lucas Galleguillos	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	35
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/25/2019 02:57 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Carlos Camarena	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	2019-05-07 00:00:00.0	Other Agency Cross Reference:	CIV-103711; CH-137942

Non-Committee

Review:

Expedite Approval:

Current Design:

CalHEERS manages the Advanced Premium Tax Credit (APTC) program which is a program that provides subsidized Medical Coverage to individuals with incomes from 0% up to 400% Federal Poverty Level (FPL). The corresponding APTC aid code is communicated to The System in the CalHEERS eHIT Interface as informational only to the County Worker. The APTC aid codes X1-X9 are listed in The System with a description provided by CalHEERS.

Request:

California legislature expanded the APTC program up to 600% FPL. The new state subsidy affects two main areas. The first is subsidies for individuals with income greater than 250% and less than or equal to 400% FPL, and subsidies will be expanded to individuals with incomes greater than 400% and less than or equal to 600% FPL. CalHEERS is using the existing X1-X9 aid codes and updating the description of the APTC aid codes to capture the expanded populations in the APTC program. The aid code descriptions must be updated in The System to display the description provided by CalHEERS.

Recommendation:

1. Update the Code Table information for Aid Code (CT184_X1-X9) per the attached 'CalHEERS APTC Aid Code Description Updates.xlsx' spreadsheet.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this Change with SCR CIV-103711 in the 19.09 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

35

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	7
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	26	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Status-1:

Pending CCB

Content Revision

Description-1:

1. Recommendation Change:
 - i. Attached file CalHEERS APTC Aid Code Description UpdatesCR1.xlsx updated with Short Description for Aid Code X7
 Before:

Aid Code – X7

Short Decode Name - X7 - Covered CA Unsubsidized Coverage or Ineligible for Subsidies Above 600%

After:

Aid Code – X7

Short Decode Name - X7 - Covered CA Unsub Coverage or Ineligible for Subsidies Above 600%

ii. Attached file CalHEERS APTC Aid Code Description UpdatesCR1.xlsx updated with Long Descriptions to expand all abbreviations

Before:

- a. Covered CA
- b. APTC
- c. AI/AN CSR
- d. MC

After:

- a. Covered California
- b. Advanced Premium Tax Credit
- c. American Indian/Alaskan Native Cost sharing Reduction
- d. Medi-Cal

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions