



<b>DATE</b>	JULY 11, 2019
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	Sutter Conference Room
<b>SUBJECT</b>	Change Control Board Meeting
<b>INVITEES</b>	CCB.Meeting.Attendees

**Meeting Purpose:**

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

**1. C-IV SCRs**

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.05	CIV-100444	CA-200827	ACL 19-47 - Cost of Living Adjustment (COLA) for Minimum Basic Standard of Adequate Care (MBSAC) and Income In-Kind (IIK) for 2019-2020	Eligibility	27	C-IV M&O	Production Deployment	19.05.30
19.05	CIV-101766	N/A	Update BRM addresses for San Bernardino County	Client Correspondence	53	C-IV M&O	Production Deployment	19.06.28
19.05	CIV-102288	N/A	Quarterly release testing for EBT vendor FIS - July 2019	Fiscal	10	C-IV M&O	No	19.07.18
19.05	CIV-103690	CA-207548	ACL 19-47 - Batch EDBC for Cost of Living Adjustment (COLA) for Income In-Kind (IIK) for 2019-2020	Eligibility	81	C-IV M&O	Production Deployment	19.06.15
19.05	CIV-104148		C4Y - Add new Coachella address for Riverside District 71 in C4Y	Online	39	C-IV M&O	Production Deployment	19.06.23
19.05	CIV-104218		Update FIS Password for EBT system	Fiscal	15	C-IV M&O	Production Deployment	19.06.04

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.05	CIV-104235		Add EBT Printer 04PRINTNVP for Butte County	Fiscal	10	C-IV M&O	Production Deployment	19.06.13
19.07	CIV-103739	CA-207629	Allow ESAP Eligibility for SSI/SSP Households	Eligibility	95	C-IV M&O	Production Deployment	
19.07	CIV-104289	CA-208859; CH-125109; CH-119301	CalHEERS eHIT: Integration Test Support for CalHEERS CH-125109 and CH-119301	System Test	120	Premise	Production Deployment	
19.09	CIV-104358	N/A	Remove EBT Printers 04PRINTCHI & 04PRINTCHI2 from Butte County	Fiscal	15	C-IV M&O	No	
19.11	CIV-7419		Update San Bernardino Financial Accounting Software interface file to SAP	Fiscal	280	C-IV M&O	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CIV-102502	CA-205172	Increase the threshold for CalWORKs Overpayments Phase I	Fiscal	354	C-IV M&O	Start Build	
19.07	CIV-102520	CA-48709	Treatment of FC payment in CF Budget, Overlapping CW/CF Applications and new monthly batch for CF associated FC/KG/AAP child	Eligibility	600	C-IV M&O	Start Build	
19.07	CIV-102555	CA-205294	ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-03: EICT Updates for End SSI Cash-Out	Batch/Interfaces	2385	Premise	Start Build	
19.07	CIV-102760	CA-205631	Treatment of FC payment in CF Budget - Batch EDBC	Eligibility	80	C-IV M&O	Start Build	19.07.25
19.07	CIV-102852	CA-50988	ACWDL 18-25 - Automation of the Medi-Cal Request for Information Form MC 355	Client Correspondence	1767	C-IV M&O	Start Build	
19.09	CIV-102560	CA-205319	ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 1	Client Correspondence	196	Premise	No	

## 2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.05	CA-200827	CIV-100444	ACL19-47 - Cost of Living Adjustment (COLA) for Minimum Basic Standard of Adequate Care (MBSAC) and Income In-Kind (IIK) for 2019-2020	Eligibility	77	LRS M&E	Production Deployment	19.05.30
19.05	CA-206438	N/A	DCR- To Reconcile all Welfare to Work (WtW) Refugee Employment Program (REP) and CalLEARN Recovery Accounts (Overpayments) established prior to July 31, 2016	Fiscal	169	LRS M&E	Start Build	19.06.20
19.05	CA-207548	CIV-103690	ACL 19-47 - Batch EDBC for Cost of Living Adjustment (COLA) for Income In-Kind (IIK) for 2019-2020	Eligibility	123	LRS M&E	Production Deployment	19.06.15
19.07	CA-207629	CIV-103739	Allow ESAP Eligibility for SSI/SSP Households	Eligibility	112	LRS M&E	Production Deployment	
19.07	CA-207916		Training Release 19.07 - LMS Support	Training	100	LRS M&E	Start Build	
19.07	CA-208427		Training: Update WBTs per SCR 47670/41371 (Major Updates)	Training	60	LRS M&E	Start Build	
19.07	CA-208468		Training: Update WBTs per SCR CA-201027 (Major Updates)	Training	60	Premise	Start Build	
19.07	CA-208641		Training: Upgrade to RoboHelp 2017	Training	150	LRS M&E	Start Build	
19.07	CA-208817		YBN - App Server storage issues, change temp file storage location	Online	67	LRS M&E	Start Build	
19.07	CA-208859	CIV-104289; CH-125109; CH-119301	CalHEERS eHIT: Integration Test Support for CalHEERS CH-125109 and CH-119301	System Test	120	Premise	Production Deployment	
19.07	CA-208893		Training QA of Job Aids Impacted by SCR CA-205294	Training	1	Premise	Start Build	
19.07	CA-208895		Training QA of Job Aids Impacted by SCR CA-50988	Training	3	LRS M&E	Start Build	
19.07	CA-208897		Training QA of Job Aids Impacted by SCR CA-204065	Training	1	LRS M&E	Start Build	
19.09	CA-208387		Training: Update WBTs per SCR CA-58121	Training	15	LRS M&E	No	
19.09	CA-208388		Training Release 19.09 - LMS Support	Training	100	LRS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.09	CA-208395		Training Release 19.09 - Training Environment Support	Training	70	LRS M&E	No	TBD
19.09	CA-208396		Training Release 19.09 - Online Help (OLH) Support	Training	125	LRS M&E	No	
19.09	CA-208397		Training: Update WBTs per SCR CA-203096	Training	64	Premise	Start Build	
19.09	CA-208398		Training: Update WBTs per SCR CA-204065	Training	50	LRS M&E	Start Build	
19.09	CA-208401		Training: Update WBTs per SCR CA-205172	Training	20	LRS M&E	No	
19.09	CA-208403		Training: Update WBTs per SCR 35408/Task 36338	Training	16	LRS M&E	No	
19.09	CA-208449		Training: Update WBTs per SCR CA-57971	Training	100	Premise	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.06	CA-205709		Transition ATS Application to ITD	Tech Arch	440	LRS M&E	Start Build	19.05.27
19.07	CA-48709	CIV-102520	Treatment of FC payment in CF Budget, Overlapping CW/CF Applications and new monthly batch for CF associated FC/KG/AAP child	Eligibility	945	LRS M&E	Start Build	
19.07	CA-50988	C-IV SCR 12409, CIV-102852	ACWDL 18-25 - Automation of the Medi-Cal Request for Information Form MC 355	Client Correspondence	1854	LRS M&E	Start Build	
19.07	CA-205083	CA-207835	Add Child Welfare Programs to the BI dashboard for case management tracking/metrics	Reports	1884	LRS M&E	Start Build	
19.07	CA-205172	CIV-102502	Increase the threshold for CalWORKs Overpayments	Fiscal	471	LRS M&E	Start Build	
19.07	CA-205294	CIV-102555	ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-03: EICT Updates for End SSI Cash-Out	Batch/Interfaces	2613	Premise	Start Build	
19.07	CA-205631	CIV-102760	Treatment of FC payment in CF Budget - Batch EDBC	Eligibility	75	LRS M&E	Start Build	19.07.25

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CA-206058		Allow users to create 'Bus Pass - No Valid Month' for CalWORKs program	Fiscal	109	LRS M&E	Start Build	
19.09	CA-205319	CIV-102560	ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 1	Client Correspondence	241	LRS M&E	No	
19.09	CA-205973	N/A	DPSS/DCFS Support SCR to provide responses to Consortia queries	Batch/Interfaces	625	LRS M&E	No	
19.11	CA-205975	N/A	DPSS/DCFS Support SCR to provide responses to Consortia queries	Batch/Interfaces	625	LRS M&E	No	

The next CCB Meeting scheduled for **5/2/2019**.

### 3. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
19.05	5/20/2019	5/19/2019	Due to Memorial Day 5/27/2019	3/29/2019	4/26/2019	5/3/2019	5/15/2019
19.06	7/22/2019	7/21/2019	CalHEERS Release	4/5/2019	5/24/2019	7/5/2019	7/17/2019
19.07	7/22/2019	7/21/2019		5/24/2019	6/28/2019	7/5/2019	7/17/2019
19.09	9/23/2019	9/22/2019		7/26/2019	8/30/2019	9/6/2019	9/18/2019
19.11	11/25/2019	11/24/2019	Due to Thanksgiving 11/28/2019	9/27/2019	11/1/2019	11/8/2019	11/20/2019
20.01	1/27/2020	1/26/2020	MLK 1/20	11/29/2019	1/3/2020	1/10/2020	1/22/2020
20.02	2/10/2020	2/9/2020	CalHEERS Release	10/18/2019	12/13/2019	12/20/2019	2/5/2020
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/8/2020	6/7/2020	CalHEERS Release	2/28/2020	4/3/2020	4/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020

20.11	<b>11/23/2020</b>	11/22/2020	Due to Thanksgiving 11/26/2020	<b>9/25/2020</b>	10/30/2020	11/6/2020	11/18/2020
21.01	<b>1/25/2021</b>	1/24/2021	MLK 1/18	<b>11/27/2020</b>	1/1/2021	1/8/2021	1/20/2021

<b>Freeze Dates</b>	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



# [CIV-100444] ACL 19-47 - Cost of Living Adjustment (COLA) for Minimum Basic Standard of Adequate Care (MBSAC) and Income In-Kind (IIK) for 2019-2020

- Resolved: 05/30/2019 02:06 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Nicholas Trusso</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.05]</b>	Designer Contact:	<b>Sridhar Mullapudi</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>19.05.30</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>27</b>
Reporter:	<b>Sridhar Mullapudi</b>	Regulation Reference:	<b>ACL 19-47</b>	Created:	<b>02/13/2018 10:51 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>06/10/2019</b>	Other Agency Cross Reference:	<b>CA-200827</b>

## Non-Committee

### Review:

**Expedite Approval:** Approved 05/13/2019 - K. Rapponotti

### Current Design:

CalWORKs Minimum Basic Standard of Adequate Care (MBSAC) and Income In-Kind (IIK) levels are adjusted annually to reflect an increase or decrease in the cost of living following Welfare and Institutions code Section 11453. The MBSAC levels are used in determining applicant financial eligibility for families that apply for CalWORKs. The system is currently reflecting the 2018-2019 MBSAC/In-Kind standards, effective July 1, 2018 - June 30, 2019.

### Request:

Per ACL 19-47, MBSAC and IIK levels have increased by 4.15 percent for Fiscal Year 2019 - 2020.

### Recommendation:

- 1) MBSAC - Update system reference tables with new MBSAC figures (see attached July\_2019\_MBSAC.pdf) through a CTCR. This will be an update to CT351, codes 14 and 15 for MBSAC. The previous year's high\_dated values will be end-dated to 6/30/19 and the new values will have a begin date of 7/01/19 and an end date of high\_date.
- 2) IIK - Update system reference tables for CalWORKs and RCA with new figures (see attached July\_2019\_MBSAC.pdf) through a CTCR. This will be an update to CT351, codes 32, 33, 34, 35, and 36 for the IIK values. The previous year's high\_dated values will be end-dated to 6/30/19 and the new values will have a begin date of 7/01/19 and an end date of high\_date.
- 3) Provide a list of cases with saved EDBC's that have been denied due to failing the applicant financial eligibility test through MBSAC for benefit months May, June, or July 2019, and whose income is potentially below the new MBSAC amount.

The list will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

### Outreach

#### Description:

A list of affected cases will be made available for the counties. This list will be posted to the CalACES Web Portal on the day of the release in the following folder:  
CalACES Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CIV-100444

#### Migration Impact Description:

Joint design has been approved through the CW/CF Committee. LRS implemented this change with SCR CA-200827 in a 19.05 priority release.

#### Migration Impact Analysis:

**Alternative Procedure**

Override EDBC Results

**Description:**

**Operational Impact:**

**Estimate:**

**27**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	20	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	7	Tech Arch :	0	Tech Ops :	0
Training :	0				





# [CIV-101766] Update BRM addresses for San Bernardino County

- Resolved: 06/27/2019 01:25 PM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Daniel J Rosales</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.05]</b>	Designer Contact:	<b>Nithya Chereddy</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>19.06.28</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>53</b>
Reporter:	<b>Virginia C. Bernal</b>	Regulation Reference:		Created:	<b>07/18/2018 10:05 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>N/A</b>

**Non-Committee Review:**

Approved by Martha Zepeda, Region 2 RPM on 10/04/2018

**Expedite Approval:**

Karen Rapponotti - Approved - 2/28/2019 (Start Build), 6/25/2019 (Prod Deploy)

**Current Design:**

San Bernardino County has outdated BRM addresses in four District offices.

District 42:

SB DCS/Foster Care Mall  
San Bernardino County Human Services  
128 Carousel Mall  
SAN BERNARDINO, CA 92401-9912

District 44:

Colton TAD/ESP/Child Care/FC/PID  
San Bernardino County Human Services  
1900 W VALLEY BLVD  
COLTON CA 92324-9987

District 45:

Rancho Cucamonga CFS/FC  
San Bernardino County Human Services  
10825 ARROW RTE  
RANCHO CUCAMONGA CA 91730-9952

District 46:

Victorville DCS/Foster Care  
San Bernardino County Human Services  
15480 RAMONA AVE  
VICTORVILLE CA 92392-9890

**Request:**

The BRM addresses for San Bernardino County Districts 42, 44, 45, and 46 need to be updated.

**Recommendation:**

Update BRM addresses to:

District 42:

Foster Care  
San Bernardino County Human Services  
1094 S E ST  
SAN BERNARDINO CA 92408-9800

District 44:

Foster Care  
San Bernardino County Human Services  
1895 DEL ROSA AVE  
SAN BERNARDINO CA 92404-9800

District 45:  
Foster Care  
San Bernardino County Human Services  
9518 9TH ST STE A  
RANCHO CUCAMONGA CA 91730-9842

District 46:  
Foster Care  
San Bernardino County Human Services  
15020 PALMDALE RD  
VICTORVILLE CA 92392-9890

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Per strategic direction for migration, DDID #1040 in the SOW accounts for migrating forms to work with C-IV Imaging, C-IV Central Print Vendor, and C-IV barcoding requirements.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**53**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	41	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	12	Tech Arch :	0	Tech Ops :	0
Training :	0				

**[CIV-102288] Quarterly release testing for EBT vendor FIS - July 2019**

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Deron Schab</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.05]</b>	Designer Contact:	<b>Jyothirmayi Chavata</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>19.07.18</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>10</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>09/20/2018 11:54 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>N/A</b>

**Non-Committee Review:** SPG: Karen Rapponotti & Laura Chavez (Approved) - 01/22/2019

**Expedite Approval:**

**Current Design:** EBT (Electronic Benefit Transfer) vendor FIS (Fidelity Information Systems) will produce quarterly releases to update their system starting in October 2018.

**Request:** The CalACES-North project will need to conduct quarterly testing for these FIS EBT system releases.

**Recommendation:** Test FIS EBT release - 07/28/2019

**Outreach Description:**

**Migration Impact Description:** This SCR is to support FIS for the July, 2019 release testing

**Migration Impact Analysis:**

**Alternative Procedure Description:** None

**Operational Impact:**

**Estimate:** **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	10
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CIV-103690] ACL 19-47 - Batch EDBC for Cost of Living Adjustment (COLA) for Income In-Kind (IIK) for 2019-2020

- Resolved: 06/13/2019 11:44 AM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Nicholas Trusso</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.05]</b>	Designer Contact:	<b>Sridhar Mullapudi</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>19.06.15</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>81</b>
Reporter:	<b>Sridhar Mullapudi</b>	Regulation Reference:	<b>ACL 19-47</b>	Created:	<b>03/20/2019 04:03 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>06/07/2019</b>	Other Agency Cross Reference:	<b>CA-207548</b>

## Non-Committee

**Review:**

**Expedite Approval:** J Osborn 5/28/2019

**Current Design:** SCR CIV-100439 implemented the updated Income-In-Kind values, effective July 2018.

**Request:** Updated Income-In-Kind values must be applied to affected cases prior to ten-day cut-off for the July 2019 benefit month.

## Recommendation:

- 1) Run a Batch EDBC process on 06/15/2019 for the benefit month of 07/2019. This will be run in all program mode, excluding Medi-Cal, for all CalWORKs and RCA programs with an active or ineligible program person who has an income record of type 'Income In-Kind', effective for 07/2019.  
 Note: Because EDBC applies the lower of the standard amount and the Amount Provided, both populations are included.  
 Exclude the following cases:
  - i ) The benefit month is past the latest RE due date for the program.
  - ii) The program has a SAR7 Due Month of 06/2019 and the report status is Sent, Received, or Incomplete
  - iii) CW/RCA EDBC has already been processed for the benefit month since SCR CIV-100444 went to production.
  
- 2) Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:
  - Case Name
  - Case Number
  - County
  - Unit
  - Unit Name
  - Office Name
  - Worker ID
  - a) List of cases discontinued by the batch EDBC process.  
 Note: Include additional columns to indicate program type and program closure reason
  - b) List of active cases where the batch EDBC process closed a person.  
 Note: Include additional column to indicate program type
  - c) List of cases where the CW/RCA EDBC resulted in a benefit reduction.  
 Note: Include additional columns to indicate each benefit reduction type (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)
  - d) List of cases which resulted in a read-only EDBC.  
 Note: Include additional columns to indicate program type and read-only reason
  - e) List of cases skipped in the batch run.  
 Note: Include additional column to indicate the skip reason and program type.
  - f) Generate a list of cases that meets all the following criteria:
    - i) Has an active CW program person for benefit month of June 2019 with an MMO and role reason 'Optional Child - Receives Child Support'
    - ii) That same program person has an active status and role of MEM for the benefit month of July 2019

- iii) Latest accepted and saved CW EDBC for the July benefit month has a source of 'Batch EDBC Rules'
  - iv) None of the following conditions exist:
    - 1) RE or SAR period ended in June 2019
    - 2) Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end-date in June 2019
  - g) List of CW or RCA programs that meets all the following criteria:
    - i) An active or ineligible program person for the 07/2019 benefit month
    - ii) That person has an income record of type 'Income In-Kind'
    - iii) That income has a begin date prior to 07/01/2019
    - iv) That income has an end date on or after 07/01/2019, or no end-date
    - v) That income Amount Provided field is set to 'Yes'
    - vi) That income has a Reported Amount that matches the 2018 - 2019 IIK table lookup:
      - 1) The household size is determined by the 'MAP Family Unit Size' from the latest saved EDBC, effective for the 07/2019 benefit month
- Note: Include additional column to indicate program type

3) These lists will be posted at:  
 CalACES System Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CIV-103690

- 4) Batch Operations:
- a) Run the driving query for recommendation 1 with partial program mode ('PP') to run all programs except 'MC'
  - b) Run Batch EDBC for cases inserted into sys\_transact'

6 case lists will be posted to the CalACES Web Portal.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Joint design has been approved through the CW/CF Committee. LRS implemented this change with SCR CA-207548 in a 19.05 priority release.

**Migration Impact**

**Analysis:**

No Impact

**Alternative**

**Procedure**

User may run EDBC for 07/2019 benefit month.

**Description:**

**Operational Impact:**

Operation Costs (based on an approximate 2,500 NOAs):  
 Total Print Cost for 39 Counties funded by the Project: \$314  
 Please see the attached 'SCR 103690 Print Estimate' with the breakdown for each county and specific costs on printing, envelopes, and stuffing. Cost estimates approved by Girish Uppal on 5/23/2019.

**Estimate:**

**81**

Automated Test :	0	Batch/Interfaces :	6	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	6	DBA :	0
DBA :	0	Eligibility :	52	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	17	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CIV-104148] C4Y - Add new Coachella address for Riverside District 71 in C4Y

- Resolved: 06/19/2019 04:51 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Rosalynne Cabrera</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.05]</b>	Designer Contact:	<b>Gerald Limbrick</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>19.06.23</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>39</b>
Reporter:	<b>Mary Farfan</b>	Regulation Reference:		Created:	<b>05/15/2019 01:53 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Inez Finnigan</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[C4Yourself]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Ricardo Miranda - June 3rd, 2019

**Expedite Approval:** Expedited Approval received from Section Director Ms. JoAnne Osborn

**Current Design:** Currently the new office does not exist in C4Y

**Request:** Riverside is opening a new office in Coachella effective 6/24. C4Yourself users should be allowed to submit their E-application to this office:

Address:  
1283 6th St.  
Coachella, CA 92236-1707

C4Yourself users should be directed to the IVR Phone number:  
877-410-8827

- Recommendation:**
- 1) Update C4Yourself with the new Riverside county office information as follows effective 6/24:
    - a) Office Name: COACHELLA SELF SUFFICIENCY
    - b) Address: 1283 6th St., Coachella, CA 92236-1707
    - c) Phone number: 877-410-8827
    - d) Office Hours: Monday through Friday, 8:00 a.m. to 5:00 p.m.
    - e) Latitude: 33.675981
    - f) Longitude: -116.181152

**Outreach Description:**

**Migration Impact Description:** The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.

**Migration Impact Analysis:**

**Alternative Procedure:** NA

**Description:**

**Operational Impact:**

**Estimate:** **39**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	29
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CIV-104218] Update FIS Password for EBT system

- Resolved: 06/05/2019 10:00 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Deron Schab</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.05]</b>	Designer Contact:	<b>Deron Schab</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>19.06.04</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>15</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>05/30/2019 10:48 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

**Review:**  
**Expedite Approval:** Karen Rapponotti - Approved - 05/30/2019  
**Current Design:** The EBT (Electronic Benefit Transfer) system password for FIS (Fidelity Information System) for the CalACES-North project site will expire on 06/13/2019.  
**Request:** Update the EBT FIS password for the CalACES-North project site.  
**Recommendation:** Update the EBT FIS password for the CalACES-North project site.

### Outreach

**Description:**  
**Migration Impact Description:** No migration impact as this is specific to the C-IV FTP process.

**Migration Impact Analysis:**  
**Alternative Procedure Description:** None

**Operational Impact Estimate:** **15**

Automated Test :	0	Batch/Interfaces :	5	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	10
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

# [CIV-104235] Add EBT Printer 04PRINTNVP for Butte County

- Resolved: 06/06/2019 09:15 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Deron Schab</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.05]</b>	Designer Contact:	<b>Jyothirmayi Chavata</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>19.06.13</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>06/03/2019 01:18 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Dan Minter (Butte) - Approved - 06/03/2019

**Expedite Approval:** Karen Rapponotti - Approved - 06/03/2019

**Current Design:** EBT Printer name '04PRINTNVP' does not exist in the C-IV system for Butte County.

**Request:** Butte County has requested to add EBT Printer 04PRINTNVP to the system.

**Recommendation:**  
 Butte County only:  
 (1) Add EBT Printer for Butte County effective 06/03/2019:  
 Printer Name: 04PRINTNVP  
 Office Number: 03  
 Office Address: 756 East Avenue, Chico, CA 95926, Ste. # 200, Workstation # 362

**Outreach Description:** DDID #1361 in the SOW accounts for migrating in the EBT Printers for the 39 C-IV Counties into the new system.

**Migration Impact Description:** DDID #1361 in the SOW accounts for migrating in the EBT Printers for the 39 C-IV Counties into the new system.

**Migration Impact Analysis:** None

**Alternative Procedure Description:** None

**Operational Impact Estimate:** **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	5
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CIV-103739] Allow ESAP Eligibility for SSI/SSP Households

- Resolved: 06/27/2019 11:38 AM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Jennifer Chen</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Mark Keehn</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>95</b>
Reporter:	<b>Tyler Vaisau</b>	Regulation Reference:	<b>ACL 18-90 19-44</b>	Created:	<b>03/28/2019 01:04 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Tyler Vaisau</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-207629</b>

## Non-Committee

### Review:

**Expedite Approval:** Approved 06/06/2019 - K. Rapponotti

**Current Design:** For CF EDBC:

1. SSI/SSP Recipients are marked as PA and therefore ineligible to ESAP reporting.
2. Direct Child Support is being exempted for persons in CF when they are only receiving SSI/SSP because SSI/SSP is considered public assistance.

### Request:

1. Update CF EDBC logic:
  - Update SSI/SSP only CF households to be ESAP eligible while still considered Public Assistance.
  - Do not exempt Direct Child Support income received by someone who is also receiving SSI/SSP, SSI Only, or SSP Only (LRS Only).
2. Provide the counties a listing of the CF cases which are incorrectly exempting Direct Child Support income received by persons who are also receiving SSI/SSP.

### Recommendation:

1. Update CF EDBC logic to allow an SSI/SSP only CF households with no earned income to qualify for ESAP even though they are PACF.
2. Update CF EDBC logic to only exempt Direct Child Support income received by someone who is also receiving public assistance other than SSI/SSP, SSI Only, or SSP Only (LRS Only).
3. Provide the counties a listing of the CF cases that are incorrectly exempting Direct Child Support income for persons receiving SSI/SSP, SSI Only, or SSP Only (LRS Only).

For detailed design, reference 'SCR CA-207629\_CIV-103739 - Allow ESAP Eligibility for SSI\_SSP CalFresh Households - Design.docx'

### Outreach

#### Description:

A list of CF cases that are incorrectly exempting Direct Child Support income for persons receiving SSI/SSP, SSI Only, or SSP Only (LRS Only) will be posted to the CalACES Web Portal at:  
CalACES Web Portal > System Changes > SCR and SIR Lists > 2019 > CIV-103739

### Migration Impact

#### Description:

Joint design has been approved through the CW/CF Committee. LRS implemented this change with SCR CA-207629 with the 19.07 release.

### Migration Impact

#### Analysis:

#### Alternative

Override EDBC results

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 95**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	73	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0

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System Test Support :	22	Tech Arch :	0	Tech Ops :	0
Training :	0				



## [CIV-104289] CalHEERS eHIT: Integration Test Support for CalHEERS CH-125109 and CH-119301

Team Responsible:	<b>System Test</b>	Assignee:	<b>Priya Subramaniam</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>William Baretsky</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>120</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:	<b>CFR 435.603(i)</b>	Created:	<b>06/10/2019 01:14 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Elisa Miller</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Assembly Test</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CO-103</b>
Committee:		Approved by Committee:		Other Agency Cross Reference:	<b>CA-208859; CH-125109; CH-119301</b>

### Non-Committee

**Review:**

**Expedite Approval:** Approved by Karen Rapponotti on 6/15/2019

**Current Design:** CalHEERS Business Rules Engine (BRE) is incorrectly granting MAGI Medi-Cal via the bounce back rule (CFR 435.603(i)) for individuals who should not be tested for APTC. CalHEERS BRE has a single service to process Eligibility and Verification.

**Request:** CalHEERS Business Rules Engine (BRE) will no longer grant MAGI Medi-Cal via the bounce back rule (CFR 435.603(i)) for individuals who should not be tested for APTC. CalHEERS BRE will separate the services to process Eligibility and Verification.

**Recommendation:** Provide Integration Test support for CalHEERS-specific BRE changes.

**Outreach Description:**

**Migration Impact Description:** No changes to CalACES systems.

**Analysis:**

**Alternative Procedure Description:** N/A - There is no direct impact to the CalACES production systems.

**Operational Impact:**

**Estimate:** **120**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	120	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

**[CIV-104358] Remove EBT Printers 04PRINTCHI & 04PRINTCHI2 from Butte County**

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jyothirmayi Chavata</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Jyothirmayi Chavata</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>15</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>06/17/2019 01:09 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	<b>N/A</b>

**Non-Committee Review:** Butte: Dan Minter - Approved - 06/17/2019 RPM: Nichole Nava - Approved - 06/17/2019 SPG: Karen Rapponotti - Approved - 06/17/2019

**Expedite Approval: Current Design:** For Butte County, EBT Printers 04PRINTCHI & 04PRINTCHI2 are associated to the office: 03 - Butte CEC-C.

**Request:** Butte County no longer has EBT Printers 04PRINTCHI & 04PRINTCHI2.

**Recommendation:** Butte County:  
Remove EBT Printers 04PRINTCHI & 04PRINTCHI2 from the C-IV drop-down lists.

**Outreach Description:** DDID #1361 in the SOW accounts for migrating in the EBT Printers for the 39 C-IV Counties into the new system.

**Migration Impact Description:** None

**Migration Impact Analysis:** None

**Alternative Procedure Description:** None

**Operational Impact Estimate:** 15

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	10
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0				

# [CIV-7419] Update San Bernardino Financial Accounting Software interface file to SAP

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jyothirmayi Chavata</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.11]</b>	Designer Contact:	<b>Jyothirmayi Chavata</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>280</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>12/29/2017 02:25 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:	<b>06/07/2019</b>	Other Agency Cross Reference:	

**Non-Committee Review:** Claire Rhew (San Bernardino) - Approved - 06/07/2019 Karen Rapponotti & Laura Chavez (Approved) - 01/15/2019

**Expedite Approval:** Karen Rapponotti - Approved - 06/03/2019

**Current Design:** San Bernardino currently uses FAS interface file for their Account Software.

**Request:** Effective around October 1 2017, San Bernardino has changed their Account Software to SAP.

**Recommendation:**

San Bernardino County Only:  
 Assist San Bernardino County in the accounting software change to the new SAP:  
 (1) Update the following batch jobs to send the information specific to SAP system:  
 a) SB Daily Warrant Print (PO36F100)  
 b) SB Daily EBT Print (PO36F101)  
 c) SB Monthly Non-FC Warrant Print (PO36F105)  
 d) SB Monthly FC Warrant Print (PO36F106)  
 e) SB Monthly EBT Print (PO36F107)

(2) Modify the San Bernardino warrant print xml definition to SAP specifications as following:  
 a) Collapse 'FAS FUND', 'FAS DEPT' and 'FAS ORG' fields into one 10-digit field labelled 'COST CENTER'. This field will be Numeric only. Left Aligned with trailing spaces. This field will be populated with FUND\_CODE\_MAP.APPR field.  
 b) Collapse 'FAS OBJ' and 'FAS APPR' fields into one 8-digit field labelled 'GL ACCT'. This field will be Numeric only. Left Aligned with trailing spaces. This field will be populated with FUND\_CODE\_MAP.OBJECT field.  
 Note: Extending the length of this field will push the remaining fields down.  
 c) FAS GRC Code: This field is 7-digits and labelled as 'INTERNAL ORDER'. Left Aligned with trailing spaces. This field will be populated with FUND\_CODE\_MAP.GRC field.  
 d) Add a new 30-digit field labelled 'INVOICE NUMBER' below 'EBT Control Number' field. This field will be Alpha/Numeric and allow special characters (dashes). This field will have Payment Request Invoice Number information. Only sent for issuances created off of Payment Requests. Left Aligned with trailing spaces.

(3) Create a DCR to update the Cost Center, General Ledger, Internal Order information in the Fund\_code\_map table as following:  
 a) Store the SAP\_GL information into FUND\_CODE\_MAP.OBJECT field.  
 b) Store SAP\_CC information into FUND\_CODE\_MAP.APPR field.  
 c) Store SAP\_IO information into FUND\_CODE\_MAP.GRC field.  
 d) Delete the information from FUND, DEPT, ORG columns for San Bernardino county.  
 Note; Please find the Cost Center, General Ledger, Internal Order fields information in the attached spread sheet "SCR\_CIV-7419\_SB Fund Code\_FAS to SAP List.xlsx".

(4) Update the Record length Batch Property for production and test environments to "site recfm=fb lrecl=601 blksize=0" for the following batch jobs:  
 a) SB Daily Warrant Print FTP (PO36F140)  
 b) SB Daily EBT Print FTP (PO36F141)  
 c) SB Monthly Non-FC Warrant Print FTP (PO36F145)  
 d) SB Monthly FC Warrant Print FTP (PO36F146)

e) SB Monthly EBT Print FTP (PO36F147)

(5) Test the following files for the FAS Codes with San Bernardino County:

- (a) JO36F101D – Nightly EBT Payment Batch
- (b) JO36F100D – Daily Warrant Print
- (c) JO36F106M – Monthly Payroll – Foster Care

**Outreach**

**Description:**

See Recommendation #5

**Migration Impact**

**Description:**

DDID 319 includes the requirement to migrate the 58 county Pay Codes and Fund Codes to CalSAWS. This SCR has been associated to this DDID so that these pay code updates are included in the CalSAWS.

**Migration Impact**

**Analysis:**

**Alternative**

None

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**280**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	240
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	40	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs



# [CIV-102502] Increase the threshold for CalWORKs Overpayments Phase I

- Resolved: 06/19/2019 02:06 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jyothirmayi Chavata</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>354</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	<b>SB 726 - ACL 19-19</b>	Created:	<b>10/17/2018 02:06 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:	<b>2019-04-24 00:00:00.0</b>	Other Agency Cross Reference:	<b>CA-205172</b>

## Non-Committee

### Review:

**Expedite Approval:** Karen Rapponotti Approved on 4/26/2019

**Current Design:** The C-IV system does not demand the collection of CalWORKs Overpayments totaling less than \$35 from individuals responsible for the recovery account. These recovery accounts where the original claim balance is \$35 or less are marked as Terminated.

**Request:** Enhance the C-IV system to increase the threshold for CalWORKs overpayments from \$35 to \$250. ACL 19-19 instructs that the overpayment threshold policy applies only to closed cases and therefore, Effective July 1, 2019 the LRS system shall not demand collection of any non-fraudulent overpayments totaling less than \$250 from the responsible individual(s) if they are no longer aided in the System under the CalWORKs or RCA program.

**Recommendation:**

- 1) Introduce a new Recovery Account Investigations value in the system.
- 2) Enhance the Uncollectible Recovery Account Batch to update the non-fraudulent recovery accounts for CalWORKs or RCA program including TCVAP with an Outstanding balance less than \$250 as 'Suspended' and status reason as 'Policy Threshold Limit'.
- 3) Update the Overpayment Adjustment Logic to automatically start Benefit Reductions for those non-fraudulent Recovery Accounts that have an outstanding balance less than \$250 and the recovery account Status is 'Suspended' with the status reason of 'Policy Threshold Limit'.

## Outreach

**Description:** Provide Counties with a list of recovery accounts that meets all the following defined criteria:

1. The Recovery Account status is either 'Active', 'Suspended'.
2. Recovery Account was established on or after December 1, 1996
3. Recovery Account is associated the CalWORKs or RCA program.
4. The Cause code is either Admin error or Client error.
5. The Investigations Indicator is 'Investigations'.
6. The responsible individual(s) have not been aided in the System under the CalWORKs or RCA program in the past consecutive 36 months.

**Migration Impact Description:** Joint design has been approved through the Fiscal Committee. LRS will implement this Change with SCR 205172 in the 19.07 release.

## Migration Impact

**Description:** N/A

**Operational Impact:**

**Estimate:** 354

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	272
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	82	Tech Arch :	0	Tech Ops :	0



Training :	0
<b>Content Revision Status-1:</b>	Accepted
<b>Content Revision Description-1:</b>	<p>1. Recommendation Change:  Before: None  After: Section 2.1.2.1  Added Note: 3. 'No Fraud' will not have any effect on the Fraud Investigation Date field and it will essentially follow the same logic as when selecting the 'None' Value</p> <p>Before: Section 2.1.2.2  Display the Status Reason of 'Policy Threshold Limit' for recovery account with Suspended status  After : 2.1.2.2  Display the Status Reason of 'Policy Threshold Limit' for recovery account with Suspended or Uncollectible status</p> <p>Before: Section 2.2.2.2  Add a comment when Suspending the recovery account due to policy threshold limit.</p> <p>After: Section 2.2.2.2  Add a Journal Entry when Suspending the recovery account due to policy threshold limit.</p> <p>Before: None  After: Section 2.4  Added a recommendation to enable auto-posting Cash Repayments for non-fraudulent (Admin Error or Client Error) Recovery Accounts where the Status is 'Suspended' with the status reason of 'Policy Threshold Limit'.</p>
<b>Content Revision Status-2:</b>	Pending CCB
<b>Content Revision Description-2:</b>	<p>1. Recommendation Change:  Before: None  After: Section 2.2  Recovery Account was established on or after December 1, 1996.</p> <p>Before: None  After : 2.6  Recovery Account was established on or after December 1, 1996 .</p> <p>Before: Section 6  None.</p> <p>After: Section 6  The Outstanding Balance is greater than \$0.</p>
<b>Content Revision Status-3:</b>	
<b>Content Revision Description-3:</b>	<p>1. Recommendation Change:  Before:  After:</p> <p>2. ETC Change:  Before:  After:</p> <p>3. Release Change:  Before:  After:</p> <p>4. Funding Source Change:  Before:  After:</p>
<b>Content Revision Status-4:</b>	
<b>Content Revision Description-4:</b>	<p>1. Recommendation Change:  Before:</p>



# [CIV-102520] Treatment of FC payment in CF Budget, Overlapping CW/CF Applications and new monthly batch for CF associated FC/KG/AAP child

- Resolved: 07/02/2019 04:08 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Jagadeesh Dasu</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Srinivasa Meenavalli</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>600</b>
Reporter:	<b>Binh Tran</b>	Regulation Reference:		Created:	<b>10/18/2018 12:09 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>2019-04-10 00:00:00.0</b>	Other Agency Cross Reference:	<b>CA-48709</b>

**Non-Committee**

**Review:**

**Expedite Approval:** Approved by Karen Rapponotti on 04/15/2019

**Current Design:**

- The FC benefit amount that online or batch EDBC use in the CF budget is the amount of the FC EDBC for the same benefit month instead of the benefit payment issued in that month, which would come from the previous month's EDBC. This is because FC is issued retrospectively, and CF is issued prospectively.
- If a CW household with a former FC child applies for CW for the child after the child moves out of the FC placement but within the same month, the CW program is denied for that month. The CW household must reapply for the child in the following month to receive CW benefits.
- In CalACES, there is no automated batch EDBC trigger for associated CF/SNB cases when there is an EDBC run and authorized on corresponding FC/KG/AAP programs. This is currently being handled by a manual execution of stored procedure before the monthly batch ten-day cutoff date.

**Request:**

- Use the actual FC benefit payment issued in that month in the CF budget when evaluating CF benefits.
- Approve CW household with a former FC child if the CW person application date is after the FC Placement End Date and count the CW grant for the month in the CF benefit calculation instead of counting the FC grant.
- To reflect the latest corresponding FC, KG or AAP benefits in CF/SNB (Supplemental Nutritional Benefit) programs, A new monthly batch job is needed to identify active CF program that were associated with FC/KG/AAP cases for which EDBC was triggered and authorized.

**Recommendation:**

- Modify CF grant calculation to include the FC payment amount issued during the CF benefit month.
- Modify CW eligibility to approve or deny based on FC Placement End Date.

Please refer to the design doc in the CalACES share point / attached here-in.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Joint design has been approved through the CalWORKs/CalFresh Committee. LRS will implement this change with SCR CA-48709 in the 19.07 release.

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

Manual/Override EDBC

**Operational Impact:**

**Estimate:**

**600**

Automated Test :	25	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	445	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0

System Test Support : 130      Tech Arch : 0      Tech Ops : 0  
Training : 0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:  
Before: No ARC Program block under 2.1.2 Description of Changes.  
No Note under 2.3.2 Description of Changes.  
After: Added ARC Program block under 2.1.2 Description of Changes  
ARC Program (C-IV Only):

. Update the CF budget unearned income rules logic to use the benefit amount of the ARC EDBC from the prior benefit month when the ARC program is active in the prior month.

. Update the CF Unearned Income Person Line Item rules logic to display the benefit amount of the ARC EDBC from the prior benefit month when the ARC program is active in the prior month.

Added Note under 2.3.2 Description of Changes

No changes will be made to CW EDBC application rules for overlapping period when the child moves out of ARC placement mid-month. It will follow the existing logic to deny CalWORKs with the status "Gets ARC" for the application month and worker need to override the CW results if required.

2. ETC Change: N/A

Before:

After:

3. Release Change: N/A

Before:

After:

4. Funding Source Change: N/A

Before:

After:

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:



## [CIV-102555] ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-03: EICT Updates for End SSI Cash-Out

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Chris Larson</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Dana K. Petersen</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>2385</b>
Reporter:	<b>Dana K. Petersen</b>	Regulation Reference:	<b>ACL 18-90, ACL 18-91, ACL18-92, ACL 19-03</b>	Created:	<b>10/24/2018 10:39 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Paul Robertson</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CO-109</b>
Committee:	<b>[ICT]</b>	Approved by Committee:	<b>2019-04-04 00:00:00.0</b>	Other Agency Cross Reference:	<b>CA-205294</b>

**Non-Committee Review:** Expedited Build Approval - Karen Rapponottio/Laura Chavez: 4/4/2019

**Expedite Approval:** Approved by Laura Chavez on 04/03/2019

**Current Design:** SSI/SSP recipients are marked as "Unaided Person (UP)" in the system and excluded from income and resource calculations.

**Request:** The EICT Interface does not include information necessary for ongoing determination or maintenance of Supplemental Nutrition Benefit Program (SNB) or Transitional Nutrition Benefit Program (TNB) members.

A change in federal policy to allow California to equitably end the Supplemental Nutrition Assistance Program (SNAP) cash-out policy, administered through the Supplemental Security Income (SSI) and the State Supplementary Payment (SSP) programs. This change would be implemented in a way that would maximize benefits to, and participation among, newly eligible individuals and mitigate or eliminate harm to low-income families and the approximately 60,000 medically needy children who could be made ineligible for certain benefits under a program without the cash-out policy.

**Recommendation:**

Batch Enhancements:

1. Add new data elements to the inbound and outbound data file to support ongoing determination or maintenance of SNB and TNB programs such as
  - i. indicator for SSI/SSP recipients
  - ii. Effective date for the nutritional benefit program
  - iii. Nutritional Benefit Household Size
  - iv. Number of Previously Excluded SSI/SSP recipients
  - v. New program code for TNB program
  - vi. Previous CalFresh Allotment Amount

Correspondence Changes-

1. Four new forms listed below will be introduced as part of this SCR
  - i. SNB 7
  - ii. SNB 8
  - iii. TNB 7
  - iv. TNB 8
2. Update existing form CF 215 to include SNB and TNB programs.

Online Enhancements:

1. Update the Send ICT functionality on the ICT Summary page to include the Nutrition Benefit program when the program is Active on the system date and the program is Active to High Date.
2. Update the Programs drop down on the Incoming ICT Search page to include 'Nutrition Benefit' as an option. This option will be directly below the 'Medi-Cal' option.
3. Update the ICT Detail page to display the Nutrition Benefit program information.
4. Update the Save functionality on the Case Member List to create the Nutrition Benefit program if it is one of the Active programs being transferred.
5. Update the Program Reapplication List page to include the Nutrition Benefit program.
6. Update the CalFresh SSI/SSP Reversal Detail page to include the Prior CalFresh Benefit Amount.

Eligibility Enhancements:  
Update the EDBC logic to set the Prior CalFresh Benefit Amount on the CalFresh SSI/SSP Reversal Detail record.

Data Change:  
Add the Prior CalFresh Benefit Amount to the CalFresh SSI/SSP Reversal Detail record for the Nutrition Benefit programs that were made Active in the county.

**Outreach  
Description:**

A case list will be provided that has all cases with a Nutrition Benefit program where the CalFresh SSI/SSP Reversal Detail record is missing the Prior CalFresh Benefit Amount.

Job aid updates will be done with SCR CIV-103684.

**Migration Impact  
Description:**

Joint design has been approved through the ICT Committee. LRS will implement this change with SCR CA-205294 in the 19.07 release.

**Migration Impact  
Analysis:**

**Alternative  
Procedure**

Please follow the county's manual ICT process for transmitting NB programs.

**Description:**

**Operational Impact:**

**Estimate:**

**2385**

Automated Test :	150	Batch/Interfaces :	580	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	460	DBA :	0
DBA :	0	Eligibility :	75	Fiscal :	53
Imaging :	5	IVR/CC :	0	Online :	262
Performance :	0	Reports :	0	Security :	0
System Test Support :	340	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision  
Status-1:**

Accepted

**Content Revision  
Description-1:**

1. Recommendation Change: N/A

2. ETC Change:

Before:

Automated Test ETC 1: 65

Automated Test ETC 2: 6

After:

Automated Test ETC 1: 125

Automated Test ETC 2: 25

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision  
Status-2:**

Accepted

**Content Revision  
Description-2:**

1. Recommendation Change:

Before: CA-205294 CIV-102555 - EICT Updates for End SSI

After: CA-205294 CIV-102555 - EICT Updates for End SSI Cash-Out- Content Revision 2.

2. ETC Change:

Before:

Online ETC 1: 310

Online ETC Total: 310

Fiscal ETC 1: 5

Fiscal ETC Total: 5

After:

Online ETC 1: 262

Online ETC Total: 262  
Fiscal ETC 1: 53  
Fiscal ETC Total: 53

3. Release Change: N/A

4. Funding Source Change: N/A  
Pending CCB

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before: CA-205294 CIV-102555 - EICT Updates for End SSI -Content Revision 2  
After: CA-205294 CIV-102555 - EICT Updates for End SSI Cash-Out- Content Revision 3.

2. ETC Change: No Change  
Before:  
After:

3. Release Change: No Change  
Before:  
After:

4. Funding Source Change:No Change  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
CF 215 FDD (attached FD\_FRM\_CF215):  
- SNB/TNB benefit amount determined by codes table lookup.  
- SSI Cash Out Reversal Applied Checkbox population referenced current run and saved EDBC's.

SNB/TNB 7 FDDs  
(attached NOA\_AXXXX\_XXXX\_FDD\_SNB7/NOA\_AXXXX\_XXXX\_FDD\_TNB7):  
- Business triggers do not indicate to suppress the SNB/TNB 1 or the regular SNB/TNB 2 approval fragments.

SNB/TNB 8 FDDs  
(attached NOA\_AXXXX\_XXXX\_FDD\_SNB8/NOA\_AXXXX\_XXXX\_FDD\_TNB8):  
- Mail To was to Nutrition Benefit Participant.

After:  
CF 215 (attached FD\_FRM\_CF215):  
- SNB benefit amount determined by EDBC authorized amount.  
- TNB population has the following note: "TNB fields cannot be populated as the CF 215 will not generate when CalFresh is not active."  
- SSI Cash Out Reversal Applied Checkbox population updated to clarify that if a case has been reversed to check "yes" otherwise "no".  
- Added clarification around "ineligible" status to mean for all Denial/Discontinuances and not just "ineligible" status reason.  
- Added clarification that all new fields generate based on System Date for consistency with the existing CF 215 fields.

SNB/TNB 7 FDDs  
(attached NOA\_AXXXX\_XXXX\_FDD\_SNB7/NOA\_AXXXX\_XXXX\_FDD\_TNB7):  
- Business triggers to suppress the SNB/TNB 1 and the regular SNB/TNB 2 approval fragments.

SNB/TNB 8 FDDs  
(attached NOA\_AXXXX\_XXXX\_FDD\_SNB8/NOA\_AXXXX\_XXXX\_FDD\_TNB8):  
- Mail To is to Nutrition Benefit Primary Applicant.

2. ETC Change: N/A

## [CIV-102760] Treatment of FC payment in CF Budget - Batch EDBC

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Jagadeesh Dasu</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Srinivasa Meenavalli</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>19.07.25</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>80</b>
Reporter:	<b>Srinivasa Meenavalli</b>	Regulation Reference:		Created:	<b>11/16/2018 11:15 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>2019-04-10 00:00:00.0</b>	Other Agency Cross Reference:	<b>CA-205631</b>

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 04/15/2019

#### Current Design:

- The FC benefit amount that online or batch EDBC use in the CF budget is the amount of the FC EDBC for the same benefit month instead of the benefit payment issued in that month, which would come from the previous month's EDBC. This is because FC is issued retrospectively, and CF is issued prospectively.
- If a CW household with a former FC child applies for CW for the child after the child moves out of the FC placement but within the same month, the CW program is denied for that month. The CW household must reapply for the child in the following month to receive CW benefits.
- In CalACES, there is no automated batch EDBC trigger for associated CF/SNB cases when there is an EDBC run and authorized on corresponding FC/KG/AAP programs. This is currently being handled by a manual execution of stored procedure before the monthly batch ten-day cutoff date.

#### Request:

- Use the actual FC benefit payment issued in that month in the CF budget when evaluating CF benefits.
- Approve CW household with a former FC child if the CW person application date is after the FC Placement End Date and count the CW grant for the month in the CF benefit calculation instead of counting the FC grant.
- To reflect the latest corresponding FC, KG or AAP benefits in CF/SNB (Supplemental Nutritional Benefit) programs, A new monthly batch job is needed to identify active CF program that were associated with FC/KG/AAP cases for which EDBC was triggered and authorized.

#### Recommendation:

##### Assumptions

- 1) This SCR includes details required for the one-time batch EDBC runs in C-IV and CalACES both systems.
- 2) The main SCR's related to the EDBC changes are handled in the SCR's CA-48709/CIV-102520 - Treatment of FC payment in CF Budget, Overlapping CW/CF Applications and new monthly batch for CF associated FC/KG/AAP child.
- 3) Existing batch logic in both systems skips programs with an overridden EDBC, Manual EDBC, a pending program, or a pending person.

##### Recommendations:

- 1) Batch EDBC will be triggered for the benefit month of September 2019 (the Come-up month) for the affected population.
  - a) The affected population is all Active CalFresh (CF) programs that are having a CalFresh participant in common with FC program in both the systems.
  - b) Batch EDBC records will have a run type code of 'Single Program'.
  - c) Batch EDBC will not run on the active CalFresh (CF) programs if SAR7 is Generated, Sent, Received or Incomplete.
  - d) Programs will not be run through batch EDBC if the benefit month is past the latest RE due date.
- 2) In CalACES, batch EDBC will insert the below Journal entry for associated CF programs and C-IV will not specify any journal entry.
 

Short Description: Batch EDBC ran for [month, year]  
 Long Description: Batch EDBC ran for [month, year]. Batch EDBC processed for the <Program Name> program for following reasons: FC payment in CF Budget

- 3) After the onetime batch run is completed in production, case listing with the below details will be posted at the location:

- 4) After the batch EDBC run completes, generate the following lists for both systems with the standard columns (see below) and any additional columns specified by listing:
- a) Cases discontinued by the batch EDBC process. Results will include: Discontinuance Reason.  
County Action: These are likely the result of household changes or ongoing data collection which was not yet processed through EDBC by the user. Since the purpose of this Batch EDBC process was not to close households, review these cases to verify the closure was accurate.
  - b) Cases which resulted in a read-only EDBC. Results will include: Read Only Reason.  
County Action: Since Batch EDBC could not automatically apply the intended change to these cases, users may process EDBC to apply intended changes, if applicable.
  - c) Cases where batch EDBC process closed a person.  
County Action: These are likely the result of household changes or ongoing data collection which was not yet processed through EDBC by the user. Since the purpose of this Batch EDBC process was not to close persons, review these cases to verify the closure was accurate.
  - d) Cases skipped in the EDBC batch run. Results will include the skip reason: Override, Manual EDBC etc.  
County Action: Since Batch EDBC could not automatically apply the intended change to these cases, users may process EDBC to apply intended changes, if applicable.
  - e) Standard List Columns to display on the listings:
    - 1) Case Name
    - 2) Case Number
    - 3) County
    - 4) Unit
    - 5) Unit Name
    - 6) Office Name
    - 7) Worker ID
- 5) Batch Operations:
- a) Run the DCR to insert records into sys\_transact that are active and impacted cases for the come-up month.
  - b) Run batch EDBC for the case population in a)

**Outreach**

**Description:**

Lists of affected cases will be posted to the Web Portal after batch EDBC processing is complete.

**Migration Impact**

**Description:**

Joint design has been approved through the CalWORKs/CalFresh Committee. LRS will implement this change with SCR CA-205631 in the 19.07 release.

**Migration Impact**

**Analysis:**

**Alternative**

Manual/Override EDBC

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 80**

Automated Test :	0	Batch/Interfaces :	10	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	50	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	20	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:  
Before: 1.a) The affected population is all Active CalFresh (CF) programs that are having a CalFresh participant in common with FC program in both the systems.  
Assumptions Section exists in the Recommendation Section.

After: 1.a) The affected population is all Active CalFresh (CF) programs that are having a CalFresh participant in common with FC program in LRS system and FC / ARC Program in C-IV system.



1.e) Programs will not be run though batch EDBC if the user/batch has run EDBC for the CF program for 09/2019 after the deployment of the 19.07 code on 7/21/2019, the implementation date for main SCR's CA-48709/ CIV-102520.

Remove Assumptions Section and its 3 Items from the Recommendation Section. Remove the Recommendations: heading.

Assumptions Section and its 3 Items should be moved to the Request Section.

2. ETC Change: None

3. Release Change: None

4. Funding Source Change: None

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:



# [CIV-102852] ACWDL 18-25 - Automation of the Medi-Cal Request for Information Form MC 355

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Rainier Dela Cruz</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Brian Furlong</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1767</b>
Reporter:	<b>Maureen Votta</b>	Regulation Reference:	<b>ACWDL 18-25: Updated MC 355 Medi-Cal Request for Information Form</b>	Created:	<b>11/29/2018 08:16 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Central Print, Security]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Elisa Miller</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence, Medi-Cal/CMSP]</b>	Approved by Committee:	<b>2019-05-07 00:00:00</b>	Other Agency Cross Reference:	<b>CA-50988</b>

**Non-Committee**

**Review:**

**Expedite Approval:** Karen Rapponotti, 05/8/2019

**Current Design:**

The C-IV System currently has the Medi-Cal Request for Information MC 355(5/07) in the template repository for use. MC 355 – Medi-Cal Request for Information – is available in the system via the Template Repository. Workers manually generate the form for needed verifications. After the form is sent, the Customer has 30 days to return it. The Workers are required to send a second notice during the 30-day timeframe if the Customer has not returned the MC 355. The second notice must state which verifications are missing. Workers generate the reminder notice manually . After 30 days, the Worker will discontinue the case if the requested verifications have not been returned.

**Request:**

Department of Health Care Services has released an updated version of the Medi-Cal Request for Information MC 355 (5/07). It is the MC 355 (07/18). The MC 355 process is a workload issue. Automating additional notices after the initial MC 355 is sent will reduce the workload

**Recommendation:**

1. Add the MC 355 List, MC 355 Detail and MC 355 Verification Detail pages to the system. See sections 2.1-2.3 of the design document.
2. Add Automated tasks per section 2.4 of the design document.
3. Add an Initial MC 355 Sweep. See section 2.5 of the design document.
4. Add a Reminder MC 355 Sweep. See section 2.6 of the design document.
5. Updates to the MC 355 form including:
  - a. Updating MC 355 to the newest state version (07/2018 from ACWDL 18-25).
  - b. Adding new MC 355 form generation and population logic.
  - c. Removing the existing MC 355 form generation logic (LRS only).
  - d. Adding a new MC 355 Reminder form with matching generation and population logic.
  - e. Adding logic to determine the Primary Applicant to be used as the addressee.
  - f. Removing the MC 355 form from template repository.
- See section 2.7 of the design document.
6. Update batch form generation thread logic, central print staging and bundling logic to set the MC 355 detail status when MC 355/MC 355 Reminder notice is sent or errors out. See section 2.8-2.10 of the design document.
7. Create new MC 355 Verifications NOA Reason - See section 2.11 of the design document.
8. Add MC 355 Detail Record Cleanup job and MC 355 Due task creation jobs. See section 2.12 and 2.13 of the design document.

**Outreach Description:**

Job aid created with SCR CIV-104153.

**Migration Impact Description:** Joint design has been approved through the Correspondence and Medi-Cal/CMSP Committees. LRS will implement this Change with SCR CA-50988 in the 19.07 release.

**Migration Impact Analysis:**  
**Alternative Procedure Description:** Continue as a manual process.

**Operational Impact: Estimate:** 1767

Automated Test :	10	Batch/Interfaces :	151	CalHEERS :	0
CalHEERS Test :	528	Client Correspondence :	605	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	466
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	7				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** The following updates are made to the design document CA-50988 CIV-102852 - MC 355 - Content Revision.docx

LRS only:

- a) Print options and header are updated for MC 355 forms to match the existing functionality.
- b) Spanish version has been turned off for MC 355 Initial, Reminder Notice and MC 355 Verifications NOA. It will be turned on through the Priority SCR CA-209115

CalACES :

- a) A clarification has been added to mention the MC 355 functionality applies for MSP program.
- b) Added "Create" Mode Verification due date validation and requested verifications checkbox visibility.
- c) The MC 355 Complete status has been included for the description for view only of the MC 355 Status Field, and viewability of the Requested Verifications Verify button. The condition that an associated case must have a MC case to display the Generate MC 355 Button has been added.  
The MC 355 Verification Detail page has been updated to include Create mode for editing Type and Sub-Type fields.
- d) The Position Detail Page has been added to include an additional Task Value 'MC 355'.
- e) Added Security Update section for access and use on MC 355 List, MC 355 Detail, and MC 355 Verification Detail pages for the following existing security rights 'VerificationListView', 'VerificationListEdit', 'VerificationDetailView', and 'VerificationDetailEdit'.
- f) Spanish Translations has been added to the FDDs and design document in Supporting Document #9

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision Status-3:**



## [CIV-102560] ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 1

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Tiffany Huckaby</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>196</b>
Reporter:	<b>Brian Furlong</b>	Regulation Reference:	<b>ACL 18-107, ACL 18-108</b>	Created:	<b>10/25/2018 10:29 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CO-109</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>2019-06-04 00:00:00.0</b>	Other Agency Cross Reference:	<b>CA-205319</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Supplemental Nutrition Benefit (SNB)/Transitional Nutrition Benefit forms and notices were added in English and Spanish in release 19.05 with SCRs CA-203103 and CIV-101471.

#### Request:

Add the threshold language SNB/TNB forms and notices.

This will be done in four phases:

CA-205319/CIV-102560 Phase 1 - SNB1 Form and TNB1 Form

CA-208258/CIV-104036 Phase 2 - SNB2 NOA and SNB3 NOA

CA-208261/CIV-104040 Phase 3 - TNB2 NOA, TNB3 NOA, SNB4 Form, TNB4 Form, SNB5 Form, and TNB5 Form

CA-208268/CIV-104043 Phase 4 - SNB5 NOA and SNB6 NOA

#### Recommendation:

1.) Add SNB1 in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)

2.) Add TNB1 in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)

Note: LRS currently does not have Header Fragments or the NA Back 9 Fragment in Hmong and Lao. All Fragments on a Form need to be in a threshold language for the Form to generate in that language. The SNB/TNB Forms in Hmong and Lao will not be included for LRS as they would not generate due to the missing threshold fragments.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Joint design has been approved through the Correspondence Committee. LRS will implement this change with SCR CA-205319 in the 19.09 release.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**196**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	127	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance : 0 Reports : 0 Security : 0  
System Test Support : 29 Tech Arch : 0 Tech Ops : 0  
Training : 0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:  
N/A
2. ETC Change:  
N/A
3. Release Change: Due to Build capacity constraints and higher priority SCRs, moving this SCR from 19.09 to 19.11.  
Before: 19.09  
After: 19.11
4. Funding Source Change:  
N/A

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:  
Before:  
After:
2. ETC Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:  
Before:  
After:
2. ETC Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-4:**

**Content Revision Description-4:**

1. Recommendation Change:  
Before:  
After:
2. ETC Change:  
Before:

**End Content Revisions**



# [CA-200827] ACL19-47 - Cost of Living Adjustment (COLA) for Minimum Basic Standard of Adequate Care (MBSAC) and Income In-Kind (IIK) for 2019-2020

- Resolved: 05/29/2019 06:32 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Ramakrishna Kuchibhotla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.05]</b>	Designer Contact:	<b>Sridhar Mullapudi</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>19.05.30</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>77</b>
Reporter:	<b>Sridhar Mullapudi</b>	Regulation Reference:	<b>ACL 19-47</b>	Created:	<b>02/13/2018 05:03 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Maria Zelaya</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>06/10/2019</b>	Other Agency Cross Reference:	<b>CIV-100444</b>

## Non-Committee

### Review:

### Expedite Approval:

Approved 05/13/2019 - K. Rapponotti

### Current Design:

CalWORKs Minimum Basic Standard of Adequate Care (MBSAC) and Income In-Kind (IIK) levels are adjusted annually to reflect an increase or decrease in the cost of living following Welfare and Institutions code Section 11453. The MBSAC levels are used in determining applicant financial eligibility for families that apply for CalWORKs. The system is currently reflecting the 2018-2019 MBSAC/In-Kind standards, effective July 1, 2018 - June 30, 2019.

### Request:

Per ACL 19-47, MBSAC and IIK levels have increased by 4.15 percent for Fiscal Year 2019 - 2020.

### Recommendation:

- 1) MBSAC - Update system reference tables with new MBSAC figures (see attached July\_2019\_MBSAC.pdf) through a CTCR. This will be an update to CT351, codes 14 and 15 for MBSAC. The previous year's values will be end-dated to 6/30/19 and the new values will have a begin date of 7/01/19 and an end date of 12/31/9999.
- 2) IIK - Update system reference tables for CalWORKs and RCA with new figures (see attached July\_2019\_MBSAC.pdf) through a CTCR. This will be an update to CT351, codes 32, 33, 34, 35, and 36 for the IIK values. The previous year's values will be end-dated to 6/30/19 and the new values will have a begin date of 7/01/19 and an end date of 12/31/9999.
- 3) Provide a list of cases with saved EDBC's that have been denied due to failing the applicant financial eligibility test through MBSAC for benefit months May, June, or July 2019, and whose income is potentially below the new MBSAC amount.

The list will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

- 4) In LRS: Apply a CTCR to insert a new entry in CT942 (Batch Eligibility Sweep Codes):

- a. CODE\_NUM\_IDENTIF: C6
- b. Short Decode: "In-kind Income COLA Update"
- c. Long Decode: "In-kind Income COLA Update"
- d. Reference columns all null

Note: This sub type code will be used in the batch SCR (CA-207548). This SCR is only creating this sub type code, journal entries are specified in batch SCR.

5) In LRS: Java code change for EDBC Run Reason Code 'CF' to run for all programs excluding MC and suppress additional journal entries from being created.  
 Note: During batch process, Sub Type code 'In-kind Income COLA Update' (CT942\_C6) shall be used to create the following journal entry.  
 "Batch EDBC Ran for <Effective Month, Year>. Batch EDBC processed for the <Program Name> program for following reasons: In-kind Income COLA Update"

**Outreach  
 Description:**

A list of affected cases will be made available for the counties. This list will be posted to the CalACES Web Portal on the day of the release in the following folder:  
 CalACES Web Portal > System Changes > SCR and SIR Lists > 2019 > SCRs CA-200827

**Migration Impact  
 Description:**

Joint design has been approved through the CW/CF Committee. CIV will implement this Change with SCR CIV-100444 in 19.05.xx release.

**Migration Impact  
 Analysis:**

**Alternative  
 Procedure  
 Description:**

Override EDBC Results

**Operational Impact:  
 Estimate:**

**77**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	44	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	28	Tech Arch :	0	Tech Ops :	0
Training :	0				





**[CA-206438] DCR- To Reconcile all Welfare to Work (WtW) Refugee Employment Program (REP) and CalLEARN Recovery Accounts (Overpayments) established prior to July 31, 2016**

- Resolved: 06/19/2019 11:13 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Naresh Barsagade</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.05]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>19.06.20</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>169</b>
Reporter:	<b>Myra Aldana</b>	Regulation Reference:		Created:	<b>01/17/2019 02:45 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Gloria Williams</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence, Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>N/A</b>

**Non-Committee Review:** Approved by Jackie Mizell-Burt on 05/29/2019

**Expedite Approval:** Approved by Laura Chavez 5/13/2019

**Current Design:** WTW 11 and WTW 13 have been generated and suppressed for numerous participants for a significant period of time that may or may not be justifiable or valid. Once unsuppressed, numerous participants inquire about the potential financial impact he/she will be subjected to, may be received by the GAIN Staff. This action has the possibility of becoming a class action law suit against the County with the help of advocates based on a pattern that may reveal that the participants were not properly noticed.

Any WTW, REP, Ca-Learn over-payments that occurred prior to August 01, 2016 in LRS in all GAIN cannot be Justified or validated.

**Request:** Reconcile all WTW, CalLEARN, REP Recovery Accounts converted to LRS from the GEARS System with established date prior to 08/01/2016 and Void all of them as they cannot be Justified or Validated.

Create a Report to list all records that were updated.

- Recommendation:**
1. For WTW, Cal Learn and REP Recovery Accounts converted to LRS from GEARS that have a balance and the status is Pending, Active, Suspended, Pending Agreement or Pending Approval, mark them as "TERMINATED" with a reason of "WRITE-OFF". Follow existing logic to insert transaction to zero down the claim balance.
  2. For WTW, Cal Learn and REP Recovery Accounts established Prior to 08/01/2016 generated in LRS that have a balance and the status is Pending, Active, Suspended, Pending Agreement or Pending Approval and Original Amount equals to Remaining Balance- mark them as VOID. Follow existing logic to insert transaction to zero down the claim balance.
  3. WTW, Cal Learn and REP Recovery Accounts established Prior to 08/01/2016 generated in LRS that have a balance and the status is Pending, Active, Suspended, Pending Agreement or Pending Approval and there exist prior Recoveries or Adjustments- mark them as TERMINATED with a reason of "WRITE-OFF". Follow existing logic to insert transaction to zero down the claim balance.
  4. Provide report listing for records that were updated. Report layout has been provided as attachment.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

169

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Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	110
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	44	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-207548] ACL 19-47 - Batch EDBC for Cost of Living Adjustment (COLA) for Income In-Kind (IIC) for 2019-2020

- Resolved: 06/10/2019 03:48 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Ramakrishna Kuchibhotla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.05]</b>	Designer Contact:	<b>Sridhar Mullapudi</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>19.06.15</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>123</b>
Reporter:	<b>Sridhar Mullapudi</b>	Regulation Reference:	<b>ACL 19-47</b>	Created:	<b>03/20/2019 05:58 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Maria Zelaya</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>06/07/2019</b>	Other Agency Cross Reference:	<b>CIV-103690</b>

## Non-Committee

**Review:**  
**Expedite Approval:** J Osborn 5/28/2019  
**Current Design:** SCR CA-54427 implemented the updated Income-In-Kind values, effective July 2018.  
**Request:** Updated Income-In-Kind values must be applied to affected cases prior to ten-day cut-off for the July 2019 benefit month.

## Recommendation:

- 1) Run a Batch EDBC process on 06/15/2019 for the benefit month of 07/2019.
  - a) This will be run in all program mode, excluding Medi-Cal, for all CalWORKs and RCA programs with an active or ineligible program person who has an income record of type 'Income In-Kind', effective for 07/2019. Note: Because EDBC applies the lower of the standard amount and the Amount Provided, both populations are included. Exclude the following cases:
    - i) The benefit month is past the latest RE due date for the program.
    - ii) The program has a SAR7 Due Month of 06/2019 and the report status is Sent, Received, or Incomplete
    - iii) CW/RCA EDBC has already been processed for the benefit month since SCR CA-200827 went to production.
  - b) In LRS: run the above population with Run Reason 'CW/CF COLA' (CT744\_CF).
  - c) In LRS: run the above population with Sub Type code 'In-kind Income COLA Update' (CT942\_C6). Batch EDBC will insert the following Journal entry:  
 Short Description: Batch EDBC ran for <month, year>  
 Long Description: Batch EDBC Ran for <Effective Month, Year>. Batch EDBC processed for the <Program Name> program for following reasons: In-kind Income COLA Update
- 2) Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:
  - Case Name
  - Case Number
  - County
  - Unit
  - Unit Name
  - Office Name
  - Worker ID
  - a) List of cases discontinued by the batch EDBC process.  
Note: Include additional columns to indicate program type and program closure reason
  - b) List of active cases where the batch EDBC process closed a person.  
Note: Include additional column to indicate program type
  - c) List of cases where the CW/RCA EDBC resulted in a benefit reduction.  
Note: Include additional columns to indicate each benefit reduction type (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)
  - d) List of cases which resulted in a read-only EDBC.

- Note: Include additional columns to indicate program type and read-only reason
- e) List of cases skipped in the batch run.  
 Note: Include additional column to indicate the skip reason and program type.
- f) Generate a list of cases that meets all the following criteria:
- i) Has an active CW program person for benefit month of June 2019 with an MMO and role reason 'Optional Child - Receives Child Support'
  - ii) That same program person has an active status and role of MEM for the benefit month of July 2019
  - iii) Latest accepted and saved CW EDBC for the July benefit month has a source of 'Batch EDBC Rules'
  - iv) None of the following conditions exist:
    - 1) RE or SAR period ended in June 2019
    - 2) Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end-date in June 2019
- g) List of CW or RCA programs that meets all the following criteria:
- i) An active or ineligible program person for the 07/2019 benefit month
  - ii) That person has an income record of type 'Income In-Kind'
  - iii) That income has a begin date prior to 07/01/2019
  - iv) That income has an end date on or after 07/01/2019, or no end-date
  - v) That income Amount Provided field is set to 'Yes'
  - vi) That income has a Reported Amount that matches the 2018 - 2019 IIK table lookup:
    - 1) The household size is determined by the 'MAP Family Unit Size' from the latest saved EDBC, effective for the 07/2019 benefit month
- Note: Include additional column to indicate program type

3) These lists will be posted at:  
 CalACES System Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CA-207548

- 4) Batch Operations:
- a) Run the driving query for recommendation 1
  - b) Run Batch EDBC for cases inserted into sys\_transact

6 case lists will be posted to the CalACES Web Portal.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Joint design has been approved through the CW/CF Committee. C-IV will implement this change with SCR CIV-103690 in the 19.06.15 release.

**Migration Impact**

**Analysis:**

No Impact

**Alternative**

**Procedure**

User may run EDBC for 07/2019 benefit month.

**Description:**

**Operational Impact:**

**Estimate:** 123

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	6	DBA :	0
Design :	0	Eligibility :	94	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	13	Tech Arch :	0	Tech Ops :	0
Training :	0				

# [CA-207629] Allow ESAP Eligibility for SSI/SSP Households

- Resolved: 07/02/2019 02:50 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Srinivas Sajja</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Mark Keehn</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>112</b>
Reporter:	<b>Tyler Vaisau</b>	Regulation Reference:	<b>ACL 18-90</b>	Created:	<b>03/28/2019 01:04 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Benjamin Fimbres</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-103739</b>

## Non-Committee

### Review:

**Expedite Approval:** Approved 06/06/2019 - K. Rapponotti

**Current Design:** For CF EDBC:

1. SSI/SSP Recipients are marked as PA and therefore ineligible to ESAP reporting.
2. Direct Child Support is being exempted for persons in CF when they are only receiving SSI/SSP because SSI/SSP is considered public assistance.

### Request:

1. Update CF EDBC logic:
  - Update SSI/SSP only CF households to be ESAP eligible while still considered Public Assistance.
  - Do not exempt Direct Child Support income received by someone who is also receiving SSI/SSP, SSI Only, or SSP Only (LRS Only).
2. Provide the counties a listing of the CF cases which are incorrectly exempting Direct Child Support income received by persons who are also receiving SSI/SSP.

### Recommendation:

1. Update CF EDBC logic to allow an SSI/SSP only CF households with no earned income to qualify for ESAP even though they are PACF.
2. Update CF EDBC logic to only exempt Direct Child Support income received by someone who is also receiving public assistance other than SSI/SSP, SSI Only, or SSP Only (LRS Only).
3. Provide the counties a listing of the CF cases that are incorrectly exempting Direct Child Support income for persons receiving SSI/SSP, SSI Only, or SSP Only (LRS Only).

For detailed design, reference 'SCR CA-207629\_CIV-103739 - Allow ESAP Eligibility for SSI\_SSP CalFresh Households - Design.docx'

### Outreach

#### Description:

A list of CF cases that are incorrectly exempting Direct Child Support income for persons receiving SSI/SSP, SSI Only, or SSP Only (LRS Only) will be posted to the CalACES Web Portal at:  
CalACES Web Portal > System Changes > SCR and SIR Lists > 2019 > CA-207629

### Migration Impact

#### Description:

Joint design has been approved through the CW/CF Committee. LRS implemented this change with SCR CIV-103739 with the 19.07 release.

### Migration Impact

#### Analysis:

No Impact

### Alternative

#### Procedure

#### Description:

Override EDBC results

### Operational Impact:

**Estimate: 112**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	73	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0

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System Test Support :	29	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-207916] Training Release 19.07 - LMS Support

Team Responsible:	<b>Training</b>	Assignee:	<b>Adrian Silva</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>100</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>04/11/2019 10:09 AM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Jose Tario</b>	Training Impacted:	<b>[CFP/WBT, Job Aid]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Jose Tario on 04/12/2019 (approval email attached).

**Expedite Approval:** Approved by Karen Rapponotti on 05/16/2019. Approval email is attached.

**Current Design:** There is no LMS Support/maintenance SCR for 19.07.

**Request:** Provide/conduct LMS support/maintenance activities for 19.07 release. Training Environment and OLH support activities for the release will be tracked through separate Training SCRs.

**Recommendation:** Provide TR19.07 training support for the following activities:

- Learning Management System (LMS) administration - add/edit users, overall maintenance and loading training materials every major release, reporting, etc.
- Update LMS Production with 19.07 LA County/Consortium developed materials. See comments section for specific list of updates.
- Update LMS Lite with 19.05 Training Artifacts (this SCR is used for the delivery of files to Bitbucket). LMS Lite is always one release behind from LMS Production. Note: Detailed information for LMS Lite items will be added in the Comments section of this SCR once they are known. SCR is being submitted without said details in order to accommodate the extended SCR approval process and avoid excessive Expedited Approval requests.

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All training updates will be submitted through separate Training SCRs. These separate SCRs will include SCORM and load to LMS activities.

## Outreach

**Description:** There is no migration impact. This SCR allows for providing/conducting maintenance activities related to LMS.

**Migration Impact Description:** No Impact

**Migration Impact Analysis:** None.

## Alternative Procedure Description:

**Operational Impact:** Estimate: **100**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				



# [CA-208427] Training: Update WBTs per SCR 47670/41371 (Major Updates)

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>60</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>05/13/2019 02:10 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:**

Approved by Ana Cruz on June 17, 2019

**Expedite Approval:**

Approved by Karen Rapponotti on 06/17/2019. See email approval attached.

**Current Design:**

WBTs impacted by SCR 47670/41371 are not up-to-date.

**Request:**

Update WBTs that are impacted by SCR 47670/41371.

**Recommendation:**

Update the following WBTs per impact of AppDev SCR SCR 47670/41371:

- 040-WBT-ELA-Eligibility-04
- 042-WBT-ELB-Eligibility Supervisor-01
- 046-WBT-ELD-Eligibility CalFresh-02
- 046-WBT-ELD-Eligibility CalFresh-03
- 046-WBT-ELD-Eligibility CalFresh-05

\*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

\*\*Note: An impact analysis has yet to be conducted for determining WBTs that need to be updated to include the ABAWD Status link on the Task navigation bar (online requirement is described in Section 3.5 of SCR 41371 documentation). Many LRS WBTs already display the ABAWD Status link on the Customer Information Task navigation bar, however, if impact to existing WBTs is determined, a separate Training SCR will be submitted for this purpose. To avoid confusion in the event that a future separate SCR is needed, the title of this SCR (CA-208427) has been updated to clearly specify that its for "Major Updates", and therefore the minor update of adding the ABAWD Status link to WBTs is not included in estimates.

**Outreach**

**Description:**

**Migration Impact Description:**

Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

**Migration Impact Analysis:**

No Impact

**Alternative Procedure**

None.

**Description:**

**Operational Impact: Estimate:**

**60**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	60				





# [CA-208468] Training: Update WBTs per SCR CA-201027 (Major Updates)

Team Responsible:	<b>Training</b>	Assignee:	<b>Rachel Cousineau</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>60</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>05/15/2019 11:30 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Jose Tario</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CalHEERS</b>
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:**

Approved by Ana Cruz on June 17, 2019

**Expedite Approval:**

Approved by Karen Rapponotti on 05/16/2019. Email approval attached.

**Current Design:**

WBTs impacted by SCR CA-201027 are not up-to-date.

**Request:**

Update WBTs that are impacted by SCR CA-201027.

**Recommendation:**

Update the following WBTs per impact of AppDev SCR CA-201027:  
052-WBT-ELG-Eligibility Medi-Cal-01-C  
052-WBT-ELG-Eligibility Medi-Cal-02-B

\*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

\*\*Note: An impact analysis has yet to be conducted for determining WBTs that need to be updated to include the MAGI Verifications link on the Task navigation bar (online requirement is described in Section 2.1 of SCR CA-201027 documentation). A separate Training SCR will be submitted for this purpose. To avoid confusion once a future separate SCR is created, the title of this SCR (CA-208468) has been updated to clearly specify that its for "Major Updates", and therefore the minor update of adding the MAGI Verifications link to WBTs is not included in estimates.

**Outreach**

**Description:**

**Migration Impact**

Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

**Description:**

**Migration Impact**

No Impact

**Analysis:**

**Alternative**

None.

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**60**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	60				



# [CA-208641] Training: Upgrade to RoboHelp 2017

- Resolved: 06/26/2019 04:13 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Rachel Cousineau</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>150</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>05/28/2019 03:13 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Judith Roldan</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:**

Approved by Ana Cruz on June 17, 2019

**Expedite Approval:**

Approved by Jo Anne Osborn on 05/29/2019. Email approval is attached.

**Current Design:**

The LRS Training Team uses RoboHelp 2015 for LRS Online Help development.

**Request:**

Upgrade to RoboHelp 2017 to match the same version of RoboHelp used by C-IV.

**Recommendation:**

1. Upgrade to RoboHelp 2017
2. Repair all broken links for Online Help pages
3. Correct any formatting issues and repair all broken links in Job Aids, Desk Aids, TIPs, HINTS, and Online Help pages that result from upgrading

**Outreach**

**Description:**

**Migration Impact**

There is no impact to migration; upgrade to RoboHelp 2017.

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

Continue using RoboHelp 2015.

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 150**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	150				



# [CA-208817] YBN - App Server storage issues, change temp file storage location

Team Responsible:	<b>Online</b>	Assignee:	<b>Chao Guan</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Chao Guan</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>67</b>
Reporter:	<b>Carl Moore</b>	Regulation Reference:		Created:	<b>06/06/2019 10:15 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Inez Finnigan</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

#### Review:

**Expedite Approval:** Laura Chavez

**Current Design:** as transitioned from unisys - there was this gap on storing the upload temporarily on app server temp storage which is not a good practice

**Request:** Due to the storage issues on the YBN application server. YBN applications which are transferred to LRS are missing pdf images. This impacts new YBN applications and Verification uploads.

Proposed changes are:

MW team:

- Add the following startup flag to WebLogic managed nodes:
- Djava.io.tmpdir=/u01/<env>/temp\_files

Online team:

- update the following 3 files on YBN portal:

1. FileUploadServlet and DataSourceMultipartResolver class to resolve file upload\_XXXXXXXXXXXXX.tmp
2. LEADERServiceImpl class to resolve file MergeTmpXXXXXXXXXXXXX.pdf
3. LeaderWebServiceUtil class to resolve file AppSummaryXXXXXXXXXXXXX.pdf

Mobile app/Lobby Check-In App/Self-Service App:  
see attached email

Also need to include:

Img2PdfService part is separated from YBN core application.

**Recommendation:** change the storage location from temp to storage where app is hosted

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

n/a

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** 67

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	22

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Performance :	0	Reports :	0	Security :	0
System Test Support :	12	Tech Arch :	33	Tech Ops :	0
Training :	0				



**[CA-208859] CalHEERS eHIT: Integration Test Support for CalHEERS CH-125109 and CH-119301**

Team Responsible:	<b>System Test</b>	Assignee:	<b>Priya Subramaniam</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>William Baretsky</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>120</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:	<b>CFR 435.603(i)</b>	Created:	<b>06/10/2019 01:10 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Assembly Test</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CalHEERS</b>
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-104289; CH-125109; CH-119301</b>

**Non-Committee**

**Review:**

**Expedite Approval:** Approved by Karen Rapponotti on 6/15/2019

**Current Design:** CalHEERS Business Rules Engine (BRE) is incorrectly granting MAGI Medi-Cal via the bounce back rule (CFR 435.603(i)) for individuals who should not be tested for APTC. CalHEERS BRE has a single service to process Eligibility and Verification.

**Request:** CalHEERS Business Rules Engine (BRE) will no longer grant MAGI Medi-Cal via the bounce back rule (CFR 435.603(i)) for individuals who should not be tested for APTC. CalHEERS BRE will separate the services to process Eligibility and Verification.

**Recommendation:** Provide Integration Test support for CalHEERS-specific BRE changes.

**Outreach**

**Description:**

**Migration Impact Description:** No changes to CalACES systems.

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A - There is no direct impact to the CalACES production systems.

**Operational Impact:**

**Estimate:** **120**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	120	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-208893] Training QA of Job Aids Impacted by SCR CA-205294

- Resolved: 06/13/2019 05:15 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Adrian Silva</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>06/12/2019 09:09 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>SSI Cash Out</b>
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:**

Approved by Ana Cruz on June 12, 2019

**Expedite Approval:**

Approved by Karen Rapponotti on 06/12/2019. Email approval is attached.

**Current Design:**

Job Aids impacted by SCR CA-205294 are being/have been updated by CalACES South Consortium.

**Request:**

Review job aids impacted by SCR CA-205294 for style and standards, readability, clarity, and focus on system functionality.

Job Aids determined to be impacted include:

- 081 JA Inter-County Transfers – Electronic – Receiving County
- 082 JA Inter-County Transfers – Electronic – Receiving County
- 083 JA Inter-County Transfers – Manual

Note: This list is based on analysis completed by the Consortium.

**Recommendation:**

Accenture will QA job aids for style and standards, readability, clarity, and focus on system functionality.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Per DDID #1070 in the SOW, C-IV will use the LRS Online Help pages and job aids as a starting point, and modify them as necessary to account for the changes made as part of Migration.

**Migration Impact**

**Analysis:**

No Impact

**Alternative**

**Procedure**

None.

**Description:**

**Operational Impact:**

**Estimate:**

1

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	1				



# [CA-208895] Training QA of Job Aids Impacted by SCR CA-50988

- Resolved: 06/17/2019 01:27 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>3</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>06/12/2019 09:16 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on June 12, 2019

**Expedite Approval:** Approved by Karen Rapponotti on 06/12/2019. Email approval is attached.

**Current Design:** Job Aids impacted by SCR CA-50988 are being/have been updated by CalACES South Consortium.

**Request:** Review job aids impacted by SCR CA-50988 for style and standards, readability, clarity, and focus on system functionality.  
 Job Aids determined to be impacted include:  
 -104 JA Medi-Cal Automated Re-evaluation Packets  
 -(New job aid) 305 JA MC 355 List, MC 355 Detail and MC 355 Verification Detail Pages

Note: This list is based on analysis completed by the Consortium.

**Recommendation:** Accenture will QA job aids for style and standards, readability, clarity, and focus on system functionality.

**Outreach Description:**

**Migration Impact Description:** Per DDID #1070 in the SOW, C-IV will use the LRS Online Help pages and job aids as a starting point, and modify them as necessary to account for the changes made as part of Migration.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** None.

**Operational Impact Estimate:** **3**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	3				



# [CA-208897] Training QA of Job Aids Impacted by SCR CA-204065

- Resolved: 06/13/2019 05:16 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Adrian Silva</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>06/12/2019 09:21 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:**

Approved by Ana Cruz on June 12, 2019

**Expedite Approval:**

Approved by Karen Rapponotti on 06/12/2019. Email approval is attached.

**Current Design:**

Job Aids impacted by SCR CA-204065 are being/have been updated by CalACES South Consortium.

**Request:**

Review job aids impacted by SCR CA-204065 for style and standards, readability, clarity, and focus on system functionality.

Job Aids determined to be impacted include:  
-092 JA Lobby Management – Reception Log and Message Center

Note: This list is based on analysis completed by the Consortium.

**Recommendation:**

Accenture will QA job aids for style and standards, readability, clarity, and focus on system functionality.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Per DDID #1070 in the SOW, C-IV will use the LRS Online Help pages and job aids as a starting point, and modify them as necessary to account for the changes made as part of Migration.

**Migration Impact**

**Analysis:**

No Impact

**Alternative**

**Procedure**

**Description:**

None.

**Operational Impact:**

**Estimate:**

1

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	1				



 **[CA-208387] Training: Update WBTs per SCR CA-58121**

Team Responsible:	<b>Training</b>	Assignee:	<b>Frances Baez-Lugo</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>15</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>05/08/2019 04:14 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on June 17, 2019

**Expedite Approval: Current Design:** WBTs impacted by SCR CA-58121 are not up-to-date.

**Request:** Update WBTs that are impacted by SCR CA-58121.

**Recommendation:** Update the following WBTs per impact of AppDev SCR CA-58121:  
 020-WBT-CCA-Child Care-01  
 022-WBT-CCB-Child Care APP-01

\*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

**Outreach**

**Description:**  
**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** None.

**Operational Impact:**

**Estimate:** 15

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	15				



# [CA-208388] Training Release 19.09 - LMS Support

Team Responsible:	<b>Training</b>	Assignee:	<b>Frances Baez-Lugo</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>100</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>05/08/2019 04:26 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Jose Tario</b>	Training Impacted:	<b>[CFP/WBT, Job Aid]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on June 17, 2019

**Expedite Approval: Current Design:** There is no LMS Support/maintenance SCR for 19.09.

**Request:** Provide/conduct LMS support/maintenance activities for 19.09 release. Training Environment and OLH support activities for the release will be tracked through separate Training SCRs.

**Recommendation:** Provide TR19.09 training support for the following activities:

-Learning Management System (LMS) administration - add/edit users, overall maintenance and loading training materials every major release, reporting, etc.

-Update LMS Production with 19.09 LA County/Consortium developed materials. See comments section for specific list of updates.

-Update LMS Lite with 19.07 Training Artifacts (this SCR is used for the delivery of files to Bitbucket). LMS Lite is always one release behind from LMS Production. Note: Detailed information for LMS Lite items will be added in the Comments section of this SCR once they are known. SCR is being submitted without said details in order to accommodate the extended SCR approval process and avoid excessive Expedited Approval requests.

-----  
All training updates will be submitted through separate Training SCRs. These separate SCRs will include SCORM and load to LMS activities.

## Outreach

**Description:** There is no migration impact. This SCR allows for providing/conducting maintenance activities related to LMS.

**Migration Impact Description:** No Impact

**Analysis:** None.

## Alternative Procedure Description:

**Operational Impact:**

**Estimate:** 100

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				

 **[CA-208395] Training Release 19.09 - Training Environment Support**

Team Responsible:	<b>Training</b>	Assignee:	<b>Frances Baez-Lugo</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>TBD</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>70</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>05/09/2019 09:31 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Jose Tario</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on June 17, 2019

**Expedite Approval:**

**Current Design:** Currently, there is no SCR for Training Environment support/maintenance for the for 19.09 release.

**Request:** Provide/conduct Training Environment support/maintenance activities for 19.09 release. LMS and OLH support activities for the release will be tracked through separate Training SCRs.

**Recommendation:** Provide R19.09 training support for the following activities:

-Training environment maintenance: Major release deployments, data refreshes, case copy, case and login creation upon request, etc.

**Outreach**

**Description:**

**Migration Impact Description:** There is no migration impact. This SCR allows for providing/conducting maintenance activities related to the DPSS Academy Training Environment.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** None.

**Operational Impact Estimate:**

**70**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	70				

 **[CA-208396] Training Release 19.09 - Online Help (OLH) Support**

Team Responsible:	<b>Training</b>	Assignee:	<b>Frances Baez-Lugo</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>125</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>05/09/2019 09:35 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Jose Tario</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on June 17, 2019

**Expedite Approval: Current Design:**

OLH doesn't have the latest Job Aids that are contained in LMS Prod from TR19.07.

- Request:**
1. Update OLH to match the Job Aids from TR19.07 in LMS and any Job Aids that are updated and approved by the OLH deadline for TR19.09.
  2. Update OLH page descriptions for any LRS pages changed by 19.09 App Dev SCR's.
  3. Add/remove OLH page descriptions for any LRS pages added or removed by 19.09 App Dev SCR's.
  4. Add/remove/update TIPs, HINTS, and Desk Aids as requested by LA County.

**Recommendation:**

- Make the following changes to LRS Online Help:
1. Add Job Aids and Desk Aids from LMS TR19.07 that were not approved in time for the 19.07 OLH release.
  2. Add Job Aids and Desk Aids updated for TR19.09 that are approved by the 19.09 OLH deadline (see attached OLH Release Schedule).
  3. Update the Reports Overview OLH page pursuant to Reports changes implemented with Release 19.09, as provided by the Accenture Reports team.
  4. Add new LRS OLH page descriptions for pages added with Release 19.09.
  5. Update existing LRS OLH page descriptions for pages changed with Release 19.09.
  6. Add/Retire DCFS and DPSS TIPs and Hints per LA County request.
  7. Update OLH page descriptions to conform with current training material style and standards (ongoing effort).
- Detailed information for each of these items will be added in the Comments section of this SCR once they are known. SCR is being submitted without said details in order to accommodate the extended SCR approval process and avoid excessive Expedited Approval requests.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

**Migration Impact**

**Analysis:**

No Impact

**Alternative**

**Procedure**

None.

**Description:**

**Operational Impact:**

**Estimate:**

**125**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	125				

 **[CA-208397] Training: Update WBTs per SCR CA-203096**

Team Responsible:	<b>Training</b>	Assignee:	<b>Frances Baez-Lugo</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>64</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>05/09/2019 10:08 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Jose Tario</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CalHEERS</b>
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on June 17, 2019

**Expedite Approval:** Approved by Karen Rapponotti on 06/17/2019. See email approval attached.

**Current Design:** WBTs impacted by SCR CA-203096 are not up-to-date.

**Request:** Update WBTs that are impacted by SCR CA-203096.

**Recommendation:** Update the following WBTs per impact of AppDev SCR CA-203096:  
 052-WBT-ELG-Eligibility MediCal-01-C  
 052-WBT-ELG-Eligibility MediCal-02-B  
 052-WBT-ELG-Eligibility MediCal-06

\*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

**Outreach Description:** Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

**Migration Impact Description:** No Impact

**Migration Impact Analysis:** None.

**Alternative Procedure Description:**

**Operational Impact:**

<b>Estimate:</b>	<b>64</b>				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	64				

 **[CA-208398] Training: Update WBTs per SCR CA-204065**

Team Responsible:	<b>Training</b>	Assignee:	<b>Frances Baez-Lugo</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>50</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>05/09/2019 11:08 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on June 17, 2017

**Expedite Approval:** Approved by Karen Rapponotti on 06/17/2019. See email approval attached.

**Current Design:** WBTs impacted by SCR CA-204065 are not up-to-date.

**Request:** Update WBTs that are impacted by SCR CA-204065.

**Recommendation:** Update the following WBTs per impact of AppDev SCR CA-204065:  
110-WBT-Orientation-08-Lobby Management

\*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

**Outreach Description:** Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

**Migration Impact Description:** No Impact

**Migration Impact Analysis:** None.

**Alternative Procedure Description:**

**Operational Impact:**

<b>Estimate:</b>	<b>50</b>				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				

 **[CA-208401] Training: Update WBTs per SCR CA-205172**

Team Responsible:	<b>Training</b>	Assignee:	<b>Frances Baez-Lugo</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>20</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>05/09/2019 12:29 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on June 17, 2017

**Expedite Approval: Current Design:** WBTs impacted by SCR CA-205172 are not up-to-date.

**Request:** Update WBTs that are impacted by SCR CA-205172.

**Recommendation:** Update the following WBTs per impact of AppDev SCR CA-205172:  
 040-WBT-ELA-Eligibility-04  
 080-WBT-FSA-Fiscal-03

\*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

**Outreach**

**Description:** Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

**Migration Impact Description:** No Impact

**Migration Impact Analysis:** None.

**Alternative Procedure Description:**

**Operational Impact: Estimate:** **20**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				

 **[CA-208403] Training: Update WBTs per SCR 35408/Task 36338**

Team Responsible:	<b>Training</b>	Assignee:	<b>Frances Baez-Lugo</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>16</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>05/09/2019 01:28 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on June 17, 2019

**Expedite Approval: Current Design:** WBTs impacted by SCR 35408/Task 36338 are not up-to-date.

**Request:** Update WBTs that are impacted by SCR 35408/Task 36338.

**Recommendation:** Update the following WBTs per impact of AppDev SCR 35408/Task 36338:  
050-WBT-ELF-Eligibility General Relief-01

\*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

**Outreach**

**Description:** Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

**Migration Impact Description:** No Impact

**Migration Impact Analysis:** None.

**Alternative Procedure Description:**

**Operational Impact: Estimate:** **16**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	16				



 **[CA-208449] Training: Update WBTs per SCR CA-57971**

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Frances Baez-Lugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>100</b>
Reporter:	<b>Frances Baez-Lugo</b>	Regulation Reference:		Created:	<b>05/14/2019 12:53 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>ABAWD</b>
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on June 17, 2019

**Expedite Approval:** Approved by Karen Rapponotti on 06/17/2019. See email approval attached.

**Current Design:** There is no LRS WBT addressing/discussing ABAWD specific pages and functionality.

**Request:** Update LRS WBTs to address/discuss ABAWD specific pages and functionality.

**Recommendation:** Update the following WBT to include an "ABAWD Overview" lesson:  
-046-WBT-ELD-Eligibility CalFresh-04

\*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.  
\*\*The new lesson will provide the main points of ABAWD functionality, system screenshots, and description of relevant pages. Try Its or specific case examples are not included as part of this recommendation.

**Outreach Description:**

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** None.

**Operational Impact Estimate:** **100**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				

End SCRs



# [CA-205709] Transition ATS Application to ITD

- Resolved: 06/19/2019 10:41 AM

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Raheem Raasikh</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.06]</b>	Designer Contact:	<b>Raheem Raasikh</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>19.05.27</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>440</b>
Reporter:	<b>Raheem Raasikh</b>	Regulation Reference:		Created:	<b>11/21/2018 12:54 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Inez Finnigan</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Region 8 only

**Expedite Approval:** Laura C. and Karen R. approved on 1.31.2019

**Current Design:** The ATS(ASH Tracking System) Application is currently hosted on CalACES servers and maintained by Accenture.

**Request:** Transition ATS Application to DPSS Information Technology Division (ITD).

**Recommendation:** This requires transferring current database, OID(.ldif files), reporting tools, and application to ITD

### Outreach

#### Description:

**Migration Impact Description:** This functionality applies only to L.A. County and does not impact the other counties.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** This requires transferring current database, OID(.ldif files), reporting tools, and application to ITD

#### Operational Impact:

##### Estimate:

**440**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	240
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	120	Tech Ops :	80
Training :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Release Change:  
Before: 19.06  
After: 19.05

**Content Revision Status-2:**

**Content Revision Description-2:** 1. Recommendation Change:  
Before:  
After:

2. ETC Change:  
Before:  
After:



# [CA-48709] Treatment of FC payment in CF Budget, Overlapping CW/CF Applications and new monthly batch for CF associated FC/KG/AAP child

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Praveen Badabhagni</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Srinivasa Meenavalli</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>945</b>
Reporter:	<b>Ted Anderson</b>	Regulation Reference:		Created:	<b>01/19/2018 11:43 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Maria Zelaya</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>2019-04-10 00:00:00.0</b>	Other Agency Cross Reference:	<b>CIV-102520</b>

**Non-Committee**

**Review:**

**Expedite Approval:** Approved by Karen Rapponotti on 04/15/2019

**Current Design:**

- The FC benefit amount that online or batch EDBC use in the CF budget is the amount of the FC EDBC for the same benefit month instead of the benefit payment issued in that month, which would come from the previous month's EDBC. This is because FC is issued retrospectively, and CF is issued prospectively.
- If a CW household with a former FC child applies for CW for the child after the child moves out of the FC placement but within the same month, the CW program is denied for that month. The CW household must reapply for the child in the following month to receive CW benefits.
- In CalACES, there is no automated batch EDBC trigger for associated CF/SNB cases when there is an EDBC run and authorized on corresponding FC/KG/AAP programs. This is currently being handled by a manual execution of stored procedure before the monthly batch ten-day cutoff date.

**Request:**

- Use the actual FC benefit payment issued in that month in the CF budget when evaluating CF benefits.
- Approve CW household with a former FC child if the CW person application date is after the FC Placement End Date and count the CW grant for the month in the CF benefit calculation instead of counting the FC grant.
- To reflect the latest corresponding FC, KG or AAP benefits in CF/SNB (Supplemental Nutritional Benefit) programs, A new monthly batch job is needed to identify active CF program that were associated with FC/KG/AAP cases for which EDBC was triggered and authorized.

**Recommendation:**

- Modify CF grant calculation to include the FC payment amount issued during the CF benefit month.
- Modify CW eligibility to approve or deny based on FC Placement End Date.
- Create a new monthly batch job that will identify and trigger EDBC on CF/SNB participants when there is an EDBC run in corresponding FC, KG and AAP programs.

Please refer to the design doc in the CalACES share point / attached here-in.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Joint design has been approved through the CalWORKs/CalFresh Committee. C-IV will implement this Change with SCR CIV-102520 in the 19.07 release.

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

Manual/Override EDBC

**Operational Impact:**

N/A

**Estimate:**

**945**

Automated Test :	25	Batch/Interfaces :	150	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	445	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Reports :	0	Security :	0
System Test Support :	240	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:  
 Before: No ARC Program block under 2.1.2 Description of Changes.  
 No Note under 2.3.2 Description of Changes.  
 After: Added ARC Program block under 2.1.2 Description of Changes  
 ARC Program (C-IV Only):

. Update the CF budget unearned income rules logic to use the benefit amount of the ARC EDBC from the prior benefit month when the ARC program is active in the prior month.

. Update the CF Unearned Income Person Line Item rules logic to display the benefit amount of the ARC EDBC from the prior benefit month when the ARC program is active in the prior month.

Added Note under 2.3.2 Description of Changes  
 No changes will be made to CW EDBC application rules for overlapping period when the child moves out of ARC placement mid-month. It will follow the existing logic to deny CalWORKs with the status "Gets ARC" for the application month and worker need to override the CW results if required.

2. ETC Change: N/A  
 Before:  
 After:

3. Release Change: N/A  
 Before:  
 After:

4. Funding Source Change: N/A  
 Before:  
 After:

**Content Revision Status-2:**

**Content Revision Description-2:**

**Content Revision Status-3:**

**Content Revision Description-3:**

**Content Revision Status-4:**

**Content Revision Description-4:**



# [CA-50988] ACWDL 18-25 - Automation of the Medi-Cal Request for Information Form MC 355

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sreekanth Kalvoju</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Brian Furlong</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1854</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:	<b>ACWDL 18-25</b>	Created:	<b>01/19/2018 11:43 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Correspondence, Medi-Cal/CMSP]</b>	Approved by Committee:	<b>2019-05-07 00:00:00.0</b>	Other Agency Cross Reference:	<b>C-IV SCR 12409, CIV-102852</b>

## Non-Committee

### Review:

**Expedite Approval:** Karen Rapponotti, 05/8/2019

### Current Design:

Current LRS functionality requires that Eligibility Staff manually track the initial MC 355 for receipt, with a 10-day turnaround. When beneficiaries do not respond to the initial MC Other 355, the EW must initiate a second MC 355 request for the pending verification. Without an automated tracking system, it may result in untimely action. This delay may result in beneficiaries receiving ongoing MC benefits that they are not entitled to.

### Current Regulatory/Policies and/or Procedures:

The Eligibility Worker is currently responsible for:

1. Manually initiating and mailing the MC 355 form via LRS when unable to complete a MC eligibility review through the SB 87 ex parte process, and has been unsuccessful at reaching the beneficiary by telephone.
2. Updating the corresponding LRS screens to indicate which information is "Pending" if not included with the RE packet, or anytime it is necessary to request information/verification documents from the beneficiary.
3. Allowing 10 calendar days (due date) on the initial MC 355 form via LRS when it is determined that information/documentation is required.
4. Including a self-addressed prepaid return envelope when mailing the form, if printed locally on the LRS.
5. Manually initiating a second MC 355 via the LRS, allowing 10 additional calendar days (second due date) to provide the missing information, if information is not received or is incomplete. The words "Second Request" are written at the top of the form, if printed locally.
6. Initiating negative action manually if the requested information is not received by the due date on the second MC 355 and using the "Failed to Complete Determination" reason in the LRS Negative Action Detail page. Once EDBC is run and the case is authorized, LRS initiates a timely and adequate NOA to all the members for whom continuing eligibility could not be reestablished and identifies the items not provided by the beneficiary.

### Request:

Proposed Regulatory and/or Procedural Change:

Once the EW reviews the case and determines that essential information/documentation is required to redetermine or reestablish ongoing eligibility, the EW shall update the "MC 355 Detail Page" with verifications being requested via the MC 355.

### Recommendation:

1. Add the MC 355 List, MC 355 Detail and MC 355 Verification Detail pages to the system. See sections 2.1-2.3 of the design document.
2. Add Automated tasks per section 2.4 of the design document.
3. Add an Initial MC 355 Sweep. See section 2.5 of the design document.
4. Add a Reminder MC 355 Sweep. See section 2.6 of the design document.
5. Updates to the MC 355 form including:
  - a. Updating MC 355 to the newest state version (07/2018 from ACWDL 18-25).
  - b. Adding new MC 355 form generation and population logic.
  - c. Removing the existing MC 355 form generation logic (LRS only).
  - d. Adding a new MC 355 Reminder form with matching generation and population logic.
  - e. Adding logic to determine the Primary Applicant to be used as the addressee.
  - f. Removing the MC 355 form from template repository.

See section 2.7 of the design document.

6. Update batch form generation thread logic, central print staging and bundling logic to set the MC 355 detail status when MC 355/MC 355 Reminder notice is sent or errors out. See section 2.8-2.10 of the design document.

7. Create new MC 355 Verifications NOA Reason - See section 2.11 of the design document.

8. Add MC 355 Detail Record Cleanup job and MC 355 Due task creation jobs. See section 2.12 and 2.13 of the design document.

9. Update IFDS, and NHR interface jobs - See section 2.14 and 2.16 of the design document.

10. Turn off PB19R1933 job. See section 2.16 of the design document.

11. Update Kofax webservice for task generation- See section 2.17 of the design document.

## Outreach

### Description:

### Migration Impact

### Description:

Joint design has been approved through the Correspondence and Medi-Cal/CMSR Committees. C-IV will implement this Change with SCR CIV-102852 in the 19.07 release. There is migration impact as this SCR creates new batch jobs in LRS that will need to be scheduled for the migration counties. This effort will be part of SCRs CA-208599, CA-208600, CA-208601, CA-208602, CA-208603, CA-208604, and CA-208605.

### Migration Impact

### Analysis:

### Alternative

### Procedure

### Description:

LLui 07/03/17: SCR requires an Outbound Call and it is scheduled for the October build.

### Operational Impact:

### Estimate:

1854

Automated Test :	10	Batch/Interfaces :	246	CalHEERS :	0
CalHEERS Test :	530	Client Correspondence :	490	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	403
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

### Content Revision

Pending CCB

### Status-1:

### Content Revision

### Description-1:

The following updates are made to the design document CA-50988 CIV-102852 - MC 355 - Content Revision.docx LRS only:

- Print options and header are updated for MC 355 forms to match the existing functionality.
- Spanish version has been turned off for MC 355 Initial, Reminder Notice and MC 355 Verifications NOA. It will be turned on through the Priority SCR CA-209115

CalACES :

- A clarification has been added to mention the MC 355 functionality applies for MSP program.
- Added "Create" Mode Verification due date validation and requested verifications checkbox visibility.
- The MC 355 Complete status has been included for the description for view only of the MC 355 Status Field, and viewability of the Requested Verifications Verify button. The condition that an associated case must have a MC case to display the Generate MC 355 Button has been added.  
The MC 355 Verification Detail page has been updated to include Create mode for editing Type and Sub-Type fields.
- The Position Detail Page has been added to include an additional Task Value 'MC 355'.
- Added Security Update section for access and use on MC 355 List, MC 355 Detail, and MC 355 Verification Detail pages for the following existing security rights 'VerificationListView', 'VerificationListEdit', 'VerificationDetailView', and 'VerificationDetailEdit'.
- Spanish Translations has been added to the FDDs and design document in Supporting Document #9

### Content Revision

### Status-2:

### Content Revision

### Description-2:

### Content Revision

### Status-3:



# [CA-205083] Add Child Welfare Programs to the BI dashboard for case management tracking/metrics

Team Responsible:	<b>Reports</b>	Assignee:	<b>Ravneet Bhatia</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Jeric Derama</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1884</b>
Reporter:	<b>Moises Evangelista</b>	Regulation Reference:		Created:	<b>10/10/2018 12:21 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Maria Zelaya</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:	<b>2019-03-25 00:00:00</b>	Other Agency Cross Reference:	<b>CA-207835</b>

**Non-Committee Review:**

**Expedite Approval:** Expedited Approval Provided by Karen J. Rapponotti on 3/26/2019

**Current Design:** LRS Business Intelligence (BI) does not have Analytics and Operational Reports for Application and Caseload processing for Child Welfare Programs. DPSS has these dashboards available under DPSSSTATS and Statistical Summary Analysis.

- Request:**
1. To create a new widget "Child Welfare Programs STATS" and its subsequent dashboards, like the current widget "DPSSTATS" in the LRS BI Home Page but for Child Welfare programs.
  2. Medi-Cal dashboards available in DPSSSTATS widget will be linked to in the Child Welfare Programs widget.
  3. MEDs Alerts and MEDs Alerts Summary in DPSSTATS widget will no longer display Child Welfare Programs' workers and an identical dashboard will be created in Child Welfare Programs STATS for Child Welfare Programs.
  4. The following dashboards under Statistical Summary Analysis widget will be updated to include the Child Welfare Programs, Foster Care, Kin-GAP, and AAP:
    - a. All Active, Cases, Persons, and Expenditures
    - b. Application Processing Summary

**Recommendation:** Child Welfare Programs' dashboards in "DPSS-style" will be added to the BI Dashboard for case management tracking and metrics.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

The dashboards and security roles/groups need to be configured for other counties to use post migration. This additional scope will be addressed with SCR CA-207835 which will account for updates necessary to new Reports/Dashboards for migration counties.

**Migration Impact**

**Analysis:**

CWS Program

**Alternative**

None this feature was not previously available.

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**1884**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	285	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	1185	Security :	0
System Test Support :	406	Tech Arch :	0	Tech Ops :	0
Training :	8				

**Content Revision**

Accepted

**Status-1:**



**Content Revision  
Description-1:**

1. Recommendation Change:

Section 2.1.6.2.1 and 2.1.6.2.1.1

Before: # Offices by % MEDS Alerts Received as % of Total Participants

After: # Offices by % MEDS Alerts Received as % of Total Cases

Report Title and Mock-up (2.1.6.2.1.1) updated to match the report definition as defined and agreed upon in the 2/14 Meeting Minutes:

# MEDS Alerts Received Per Office in the Rpt Month / # Total Active Cases Per Office in the Rpt Month.

Section 2.1.7.1 and 2.1.7.1.1

Before: 2.1.7.1 contained Metric Definitions for the Dashboard All Active Cases, Persons, and Expenditures.

2.1.7.1.1 did not exist.

After: 2.1.7.1 was updated to contain the Mock-up and Metric Definitions were moved to a new section 2.1.7.1.1

Section 2.1.7.2 and 2.1.7.2.1

Before: 2.1.7.2 contained Metric Definitions for the Dashboard Application Processing Summary.

After 2.1.7.2 was updated for a missing mock-up of Application Processing Summary. Metric Definitions were moved to a new section 2.1.7.2.1. Note added for Metric Definition (2.1.7.2.1) for Foster Care Start/Stop to be included in Processed:Approval count.

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:

Before: 2.1.6.1.2.2 % Intakes Processed Within 45 Days Report would only show processing times between 31 and 45 days when the timeliness indicator was set to timely.

After: 2.1.6.1.2.2 % Intakes Processed Within 45 Days Report will now show processing times between 0 and 45 days when the timeliness indicator was set to timely.

Before: 2.1.6.2 Alerts Dashboards Prompt section has the month prompt filter type set to Calendar Drop Down.

After: 2.1.6.2 Alerts Dashboards Prompt section will now have the month prompt filter type set to Single-select drop down.

Before: 2.1.6.1.6.4.2 Case List Mock-up column name is Renewal Due Date.

After 2.1.6.1.6.4.2 column name is now updated to Renewal Due Month and matches column definitions' section 2.1.6.1.6.4.2.1.

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:



# [CA-205172] Increase the threshold for CalWORKs Overpayments

- Resolved: 06/21/2019 02:16 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Naresh Barsagade</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>471</b>
Reporter:	<b>Binh Tran</b>	Regulation Reference:	<b>SB 726 - ACL 19-19</b>	Created:	<b>10/17/2018 03:20 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Gloria Williams</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections]</b>	Approved by Committee:	<b>2019-04-24 00:00:00.0</b>	Other Agency Cross Reference:	<b>CIV-102502</b>

## Non-Committee

### Review:

**Expedite Approval:** Karen Rapponotti Approved on 4/26/2019

**Current Design:** The LRS system does not demand the collection of CalWORKs Overpayments totaling less than \$35 from individuals responsible for the recovery account. These recovery accounts where the original claim balance is \$35 or less are marked as Terminated.

**Request:** Enhance the LRS system to increase the threshold for CalWORKs overpayments from \$35 to \$250. ACL 19-19 instructs that the overpayment threshold policy applies only to closed cases and therefore, Effective July 1, 2019 the LRS system shall not demand collection of any non-fraudulent overpayments totaling less than \$250 from the responsible individual(s) if they are no longer aided in the System under the CalWORKs or RCA program.

**Recommendation:**

- 1) Introduce a new Recovery Account Investigations value in the system.
- 2) Enhance the Uncollectible Recovery Account Batch to update the non-fraudulent recovery accounts for CalWORKs or RCA program including TCVAP with an Outstanding balance less than \$250 as 'Suspended' and status reason as 'Policy Threshold Limit'.
- 3) Update the Overpayment Adjustment Logic to automatically start Benefit Reductions for those non-fraudulent Recovery Accounts that have an outstanding balance less than \$250 and the recovery account Status is 'Suspended' with the status reason of 'Policy Threshold Limit'.

## Outreach

**Description:** Provide Counties with a list of recovery accounts that meets all the following defined criteria:

1. The Recovery Account status is either 'Active', 'Suspended'.
2. Recovery Account was established on or after December 1, 1996
3. Recovery Account is associated the CalWORKs or RCA program.
4. The Cause code is either Admin error or Client error.
5. The Investigations Indicator is 'Investigations'.
6. The responsible individual(s) have not been aided in the System under the CalWORKs or RCA program in the past consecutive 36 months.

**Migration Impact Description:** Joint design has been approved through the Fiscal Committee. CIV will implement this Change with SCR 102502 in the 19.07 release.

## Migration Impact

### Analysis:

**Alternative Procedure** N/A

### Description:

#### Operational Impact:

**Estimate:** 471

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	305
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	121	Tech Arch :	0	Tech Ops :	0

Training :	0
<b>Content Revision Status-1:</b>	Accepted
<b>Content Revision Description-1:</b>	<p>1. Recommendation Change:  Before: None  After: Section 2.1.2.1  Added Note: 3. 'No Fraud' will not have any effect on the Fraud Investigation Date field and it will essentially follow the same logic as when selecting the 'None' Value</p> <p>Before: Section 2.1.2.2  Display the Status Reason of 'Policy Threshold Limit' for recovery account with Suspended status  After : 2.1.2.2  Display the Status Reason of 'Policy Threshold Limit' for recovery account with Suspended or Uncollectible status</p> <p>Before: Section 2.2.2.2  Add a comment when Suspending the recovery account due to policy threshold limit.</p> <p>After: Section 2.2.2.2  Add a Journal Entry when Suspending the recovery account due to policy threshold limit.</p> <p>Before: None  After: Section 2.4  Added a recommendation to enable auto-posting Cash Repayments for non-fraudulent (Admin Error or Client Error) Recovery Accounts where the Status is 'Suspended' with the status reason of 'Policy Threshold Limit'.</p>
<b>Content Revision Status-2:</b>	Pending CCB
<b>Content Revision Description-2:</b>	<p>1. Recommendation Change:  Before: None  After: Section 2.2  Recovery Account was established on or after December 1, 1996.</p> <p>Before: None  After : 2.6  Recovery Account was established on or after December 1, 1996 .</p> <p>Before: Section 6  None.</p> <p>After: Section 6  The Outstanding Balance is greater than \$0.</p>
<b>Content Revision Status-3:</b>	
<b>Content Revision Description-3:</b>	<p>1. Recommendation Change:  Before:  After:</p> <p>2. ETC Change:  Before:  After:</p> <p>3. Release Change:  Before:  After:</p> <p>4. Funding Source Change:  Before:  After:</p>
<b>Content Revision Status-4:</b>	
<b>Content Revision Description-4:</b>	<p>1. Recommendation Change:  Before:</p>



**[CA-205294] ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-03: EICT Updates for End SSI Cash-Out**

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Chris Larson</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Sowmya Coppisetty</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>2613</b>
Reporter:	<b>Dana K. Petersen</b>	Regulation Reference:	<b>ACL 18-90, ACL 18-91, ACL18-92, ACL 19-03</b>	Created:	<b>10/24/2018 10:36 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Ken Ford</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>SSI Cash Out</b>
Committee:	<b>[ICT]</b>	Approved by Committee:	<b>2019-04-04 00:00:00.0</b>	Other Agency Cross Reference:	<b>CIV-102555</b>

**Non-Committee Review:** Build Approval - Karen Rapponotti/Laura Chavez: 4/4/2019

**Expedite Approval:** Approved by Laura Chavez on 04/03/2019

**Current Design:** SSI/SSP recipients are marked as "Unaided Person (UP)" in the system and excluded from income and resource calculations.

**Request:** The EICT Interface does not include information necessary for ongoing determination or maintenance of Supplemental Nutrition Benefit Program (SNB) or Transitional Nutrition Benefit Program (TNB) members. A change in federal policy to allow California to equitably end the Supplemental Nutrition Assistance Program (SNAP) cash-out policy, administered through the Supplemental Security Income (SSI) and the State Supplementary Payment (SSP) programs. This change would be implemented in a way that would maximize benefits to, and participation among, newly eligible individuals and mitigate or eliminate harm to low-income families and the approximately 60,000 medically needy children who could be made ineligible for certain benefits under a program without the cash-out policy.

**Recommendation:**

Batch Enhancements:

1. Add new data elements to the inbound and outbound data file to support ongoing determination or maintenance of SNB and TNB programs such as
  - i. indicator for SSI/SSP recipients
  - ii. Effective date for the nutritional benefit program
  - iii. Nutritional Benefit Household Size
  - iv. Number of Previously Excluded SSI/SSP recipients
  - v. New program code for TNB program
  - vi. Previous CalFresh Allotment Amount

Correspondence Enhancements:

1. Four new forms listed below will be introduced as part of this SCR
  - i. SNB 7
  - ii. SNB 8
  - iii. TNB 7
  - iv. TNB 8
2. Update existing form CF 215 to include SNB and TNB programs.

Online Enhancements:

1. Update the Send ICT functionality on the ICT Summary page to include the Nutrition Benefit program when the program is Active on the system date and the program is Active to High Date.
2. Update the Programs drop down on the Incoming ICT Search page to include 'Nutrition Benefit' as an option. This option will be directly below the 'Medi-Cal' option.
3. Update the ICT Detail page to display the Nutrition Benefit program information.
4. Update the Save functionality on the Case Member List to create the Nutrition Benefit program if it is one of the Active programs being transferred.
5. Update the Program Application List page to include the Nutrition Benefit program.
6. Update the CalFresh SSI/SSP Reversal Detail page to include the Prior CalFresh Benefit Amount.

Eligibility Enhancements:  
Update the EDBC logic to set the Prior CalFresh Benefit Amount on the CalFresh SSI/SSP Reversal Detail record.

Data Change:  
Add the Prior CalFresh Benefit Amount to the CalFresh SSI/SSP Reversal Detail record for the Nutrition Benefit programs that were made Active in the county.

**Outreach Description:** A case list will be provided that has all cases with a Nutrition Benefit program where the CalFresh SSI/SSP Reversal Detail record is missing the Prior CalFresh Benefit Amount.

**Migration Impact Description:** Joint design has been approved through the ICT Committee. CIV will implement this change with SCR CIV-102555 in the 19.07 release.

**Migration Impact Analysis:**  
**Alternative Procedure Description:** Please use the county's process to manually ICT the NB programs.

**Operational Impact Estimate:**

**2613**

Automated Test :	0	Batch/Interfaces :	585	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	345	DBA :	0
Design :	370	Eligibility :	127	Fiscal :	64
Imaging :	0	IVR/CC :	0	Online :	262
Performance :	0	Reports :	0	Security :	0
System Test Support :	455	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change:  
Before: CA-205294 CIV-102555 - EICT Updates for End SSI  
After: CA-205294 CIV-102555 - EICT Updates for End SSI Cash-Out- Content Revision 2.

2. ETC Change:  
Before:  
Online ETC 3: 150  
Online ETC Total: 342  
Eligibility ETC 1: 95  
Eligibility ETC Total: 95

After:  
Online ETC 3: 70  
Online ETC Total: 262  
Eligibility ETC 1: 127  
Eligibility ETC Total: 127  
Fiscal ETC 1: 48  
Fiscal ETC Total: 48

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:**

1. Recommendation Change:  
Before: CA-205294 CIV-102555 - EICT Updates for End SSI -Content Revision 2  
After: CA-205294 CIV-102555 - EICT Updates for End SSI Cash-Out- Content Revision 3.

2. ETC Change:

Before:  
Unallocated Hours: 210

After:  
Unallocated Hours: 92

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

CF 215 FDD (attached FD\_FRM\_CF215):

- SNB/TNB benefit amount determined by codes table lookup.
- SSI Cash Out Reversal Applied Checkbox population referenced current run and saved EDBC.

SNB/TNB 7 FDDs

(attached NOA\_AXXXXA\_XXXX\_FDD\_SNB7/NOA\_AXXXXA\_XXXX\_FDD\_TNB7):

- Business triggers do not indicate to suppress the SNB/TNB 1 or the regular SNB/TNB 2 approval fragments.

SNB/TNB 8 FDDs

(attached NOA\_AXXXXA\_XXXX\_FDD\_SNB8/NOA\_AXXXXA\_XXXX\_FDD\_TNB8):

- Mail To was to Nutrition Benefit Participant.

After:

CF 215 (attached FD\_FRM\_CF215):

- SNB benefit amount determined by EDBC authorized amount.
- TNB population has the following note: "TNB fields cannot be populated as the CF 215 will not generate when CalFresh is not active."
- SSI Cash Out Reversal Applied Checkbox population updated to clarify that if a case has been reversed to check "yes" otherwise "no".
- Added clarification around "ineligible" status to mean for all Denial/Discontinuances and not just "ineligible" status reason.
- Added clarification that all new fields generate based on System Date for consistency with the existing CF 215 fields.

SNB/TNB 7 FDDs

(attached NOA\_AXXXXA\_XXXX\_FDD\_SNB7/NOA\_AXXXXA\_XXXX\_FDD\_TNB7):

- Business triggers to suppress the SNB/TNB 1 and the regular SNB/TNB 2 approval fragments.

SNB/TNB 8 FDDs

(attached NOA\_AXXXXA\_XXXX\_FDD\_SNB8/NOA\_AXXXXA\_XXXX\_FDD\_TNB8):

- Mail To is to Nutrition Benefit Primary Applicant.

2. ETC Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

 **[CA-205631] Treatment of FC payment in CF Budget - Batch EDBC**

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Praveen Badabhagni</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Srinivasa Meenavalli</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>19.07.25</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>75</b>
Reporter:	<b>Srinivasa Meenavalli</b>	Regulation Reference:		Created:	<b>11/15/2018 05:37 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Maria Zelaya</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>2019-04-10 00:00:00</b>	Other Agency Cross Reference:	<b>CIV-102760</b>

**Non-Committee**

**Review:**

**Expedite Approval:** Approved by Karen Rapponotti on 04/15/2019

**Current Design:**

- The FC benefit amount that online or batch EDBC use in the CF budget is the amount of the FC EDBC for the same benefit month instead of the benefit payment issued in that month, which would come from the previous month's EDBC. This is because FC is issued retrospectively, and CF is issued prospectively.
- If a CW household with a former FC child applies for CW for the child after the child moves out of the FC placement but within the same month, the CW program is denied for that month. The CW household must reapply for the child in the following month to receive CW benefits.
- In CalACES, there is no automated batch EDBC trigger for associated CF/SNB cases when there is an EDBC run and authorized on corresponding FC/KG/AAP programs. This is currently being handled by a manual execution of stored procedure before the monthly batch ten-day cutoff date.

**Request:**

- Use the actual FC benefit payment issued in that month in the CF budget when evaluating CF benefits.
- Approve CW household with a former FC child if the CW person application date is after the FC Placement End Date and count the CW grant for the month in the CF benefit calculation instead of counting the FC grant.
- To reflect the latest corresponding FC, KG or AAP benefits in CF/SNB (Supplemental Nutritional Benefit) programs, A new monthly batch job is needed to identify active CF program that were associated with FC/KG/AAP cases for which EDBC was triggered and authorized.

**Recommendation:**

Assumptions

- 1) This SCR includes details required for the one-time batch EDBC runs in C-IV and CalACES both systems.
- 2) The main SCR's related to the EDBC changes are handled in the SCR's CA-48709/CIV-102520 - Treatment of FC payment in CF Budget, Overlapping CW/CF Applications and new monthly batch for CF associated FC/KG/AAP child.
- 3) Existing batch logic in both systems skips programs with an overridden EDBC, Manual EDBC, a pending program, or a pending person.

Recommendations:

- 1) Batch EDBC will be triggered for the benefit month of September 2019 (the Come-up month) for the affected population.
  - a) The affected population is all Active CalFresh (CF) programs that are having a CalFresh participant in common with FC program in both the systems.
  - b) Batch EDBC records will have a run type code of 'Single Program'.
  - c) Batch EDBC will not run on the active CalFresh (CF) programs if SAR7 is Generated, Sent, Received or Incomplete.
  - d) Programs will not be run through batch EDBC if the benefit month is past the latest RE due date.
- 2) In CalACES, batch EDBC will insert the below Journal entry for associated CF programs and C-IV will not specify any journal entry.  
 Short Description: Batch EDBC ran for [month, year]  
 Long Description: Batch EDBC ran for [month, year]. Batch EDBC processed for the <Program Name> program for following reasons: FC payment in CF Budget

3) After the onetime batch run is completed in production, case listing with the below details will be posted at the location:

CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2018 > SCR CA-205631

4) After the batch EDBC run completes, generate the following lists for both systems with the standard columns (see below) and any additional columns specified by listing:

a) Cases discontinued by the batch EDBC process. Results will include: Discontinuance Reason.

County Action: These are likely the result of household changes or ongoing data collection which was not yet processed through EDBC by the user. Since the purpose of this Batch EDBC process was not to close households, review these cases to verify the closure was accurate.

b) Cases which resulted in a read-only EDBC. Results will include: Read Only Reason.

County Action: Since Batch EDBC could not automatically apply the intended change to these cases, users may process EDBC to apply intended changes, if applicable.

c) Cases where batch EDBC process closed a person.

County Action: These are likely the result of household changes or ongoing data collection which was not yet processed through EDBC by the user. Since the purpose of this Batch EDBC process was not to close persons, review these cases to verify the closure was accurate.

d) Cases skipped in the EDBC batch run. Results will include the skip reason: Override, Manual EDBC etc.

County Action: Since Batch EDBC could not automatically apply the intended change to these cases, users may process EDBC to apply intended changes, if applicable.

e) Standard List Columns to display on the listings:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID

5) Batch Operations:

a) Run the DCR to insert records into sys\_transact that are active and impacted cases for the come-up month.

b) Run batch EDBC for the case population in a)

Lists of affected cases will be posted to the Web Portal after batch EDBC processing is complete.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Joint design has been approved through the CalWORKs/CalFresh Committee. CIV will implement this change with SCR CIV-102760 in the 19.07 release.

**Migration Impact**

**Analysis:**

**Alternative**

Manual/Override EDBC

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

75

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	50	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	20	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before: 1.a) The affected population is all Active CalFresh (CF) programs that are having a CalFresh participant in common with FC program in both the systems.

Assumptions Section exists in the Recommendation Section.



After: 1.a) The affected population is all Active CalFresh (CF) programs that are having a CalFresh participant in common with FC program in LRS system and FC / ARC Program in C-IV system.  
1.e) Programs will not be run though batch EDBC if the user/batch has run EDBC for the CF program for 09/2019 after the deployment of the 19.07 code on 7/21/2019, the implementation date for main SCR's CA-48709/ CIV-102520.

Remove Assumptions Section and its 3 Items from the Recommendation Section. Remove the Recommendations heading.

Assumptions Section and its 3 Items should be moved to the Request Section.

2. ETC Change: None

3. Release Change: None

4. Funding Source Change: None

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:



# [CA-206058] Allow users to create 'Bus Pass – No Valid Month' for CalWORKs program

- Resolved: 06/12/2019 03:48 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Naresh Barsagade</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.07]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>109</b>
Reporter:	<b>Myra Aldana</b>	Regulation Reference:		Created:	<b>12/17/2018 09:12 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Gloria Williams</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:	<b>2019-04-09 00:00:00.0</b>	Other Agency Cross Reference:	

## Non-Committee

### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 4/11/2019

**Current Design:** The LRS system allows the users to create Bus Pass – No Valid Month for the following programs:  
a. Welfare-To-Work  
b. Cal-Learn  
c. REP  
d. General Relief/General Assistance

**Request:** Enhance the LRS system with the Transport fare changes mandated by the Los Angeles Auditor Controller after the announcement by Metropolitan Transit Authority (MTA) that they are discontinuing the user of metal bus tokens effective June 29th, 2019. These metal bus tokens will be replaced with the Stored Value TAP Cards. The Request is to allow users to create 'Bus Pass – No Valid Month' for CalWORKs program.

**Recommendation:** This system change request will add new code values to category 1870 - Customer Need to Program Map to lookup the mapping for the "Bus Pass – No Valid Month" need type and the 'CalWORKs' program.

## Outreach

### Description:

### Migration Impact

### Description:

C-IV feedback has been addressed and the design has been approved through the Fiscal Committee. The C-IV counties will be adopting this functionality as part of migration.

### Migration Impact

### Analysis:

### Alternative

N/A

### Procedure

### Description:

### Operational Impact:

**Estimate: 109**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	70
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	29	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Accepted

### Content Revision

### Description-1:

Recommendation Change:  
Before: Section 2.1 , No mapping between GROW program and "Bus Pass – No Valid Month".  
After: Add the mapping for the "Bus Pass – No Valid Month" need type and the 'GROW' program

Before: None

After: Update the Need Detail page to display the 'Bus Pass – No Valid Month' Need Type for 'GROW' Need Category.

ETC Change:

Fiscal

Before: 35

After: 70

System Test

Before: 13

After: 29

Unallocated Hours

Before: 5

After: 10

Pending CCB

1. Recommendation Change:

Before: None

After:

Section 2.3

Update the Valuable Request Detail page to generate the District Receipt automatically when the 'Issue Valuable' button is clicked for 'Bus Pass – No Valid Month' Need Type.

ETC Change:

Fiscal

Before: 35

After: 161

Unallocated Hours

Before: 5

After: 20

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:



## [CA-205319] ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 1

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Tiffany Huckaby</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>241</b>
Reporter:	<b>Brian Furlong</b>	Regulation Reference:	<b>ACL 18-107, ACL 18-108</b>	Created:	<b>10/25/2018 10:34 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Cristina Contreras</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>2019-06-04 00:00:00.0</b>	Other Agency Cross Reference:	<b>CIV-102560</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Supplemental Nutrition Benefit (SNB)/Transitional Nutrition Benefit forms and notices were added in English and Spanish in release 19.05 with SCRs CA-203103 and CIV-101471.

#### Request:

Add the threshold language SNB/TNB forms and notices.

This will be done in four phases:

CA-205319/CIV-102560 Phase 1 - SNB1 Form and TNB1 Form

CA-208258/CIV-104036 Phase 2 - SNB2 NOA and SNB3 NOA

CA-208261/CIV-104040 Phase 3 - TNB2 NOA, TNB3 NOA, SNB4 Form, TNB4 Form, SNB5 Form, and TNB5 Form

CA-208268/CIV-104043 Phase 4 - SNB5 NOA and SNB6 NOA

#### Recommendation:

1.) Add SNB1 in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)

2.) Add TNB1 in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)

Note: LRS currently does not have Header Fragments or the NA Back 9 Fragment in Hmong and Lao. All Fragments on a Form need to be in a threshold language for the Form to generate in that language. The SNB/TNB Forms in Hmong and Lao will not be included for LRS as they would not generate due to the missing threshold fragments.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-102560 in the 19.09 release.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**241**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	171	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Reports :	0	Security :	0
System Test Support :	50	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:  
N/A
2. ETC Change:  
N/A
3. Release Change: Due to Build capacity constraints and higher priority SCRs for 19.09 moving this SCR to 19.11.  
Before: 19.09  
After: 19.11
4. Funding Source Change:  
N/A

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:  
Before:  
After:
2. ETC Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:  
Before:  
After:
2. ETC Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-4:**

**Content Revision Description-4:**

1. Recommendation Change:  
Before:  
After:
2. ETC Change:  
Before:



# [CA-205973] DPSS/DCFS Support SCR to provide responses to Consortia queries

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Karthikeyan Krishnamoorthy</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Karthikeyan Krishnamoorthy</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>625</b>
Reporter:	<b>Karthikeyan Krishnamoorthy</b>	Regulation Reference:		Created:	<b>12/11/2018 12:02 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Anna Chia</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	<b>N/A</b>

**Non-Committee Review:** On 12/12/2018, message received from Laura "Approved, on behalf of Karen Rapponotti and I. thanks Laura Chavez"

**Expedite Approval:**

**Current Design:**

This SCR is to handle all the support activities for DPSS and DCFS department, mainly for DCRs. Similar to CA-205972, was for 19.07

**Request:**

To support and rectify any data issue/s that DCFS interface creates in LRS and also for any data cleanup for DPSS, due to inbound file issues from partners.

**Recommendation:**

Create DCR solution based on issue and analysis.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

This SCR for support activity is for ongoing operational activities and only to handle DCFS Interface data creates issues in LRS database. DCFS Interface is LRS specific interface.

**Migration Impact**

**Analysis:**

No Impact

**Alternative**

**Procedure**

None

**Description:**

**Operational Impact:**

**Estimate:**

**625**

Automated Test :	0	Batch/Interfaces :	100	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	100	DBA :	0
Design :	0	Eligibility :	100	Fiscal :	100
Imaging :	0	IVR/CC :	0	Online :	100
Performance :	0	Reports :	100	Security :	0
System Test Support :	25	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before: N/A

After : Create monthly listing of MC programs that include a DE child for which the Negative Action was not applied.

2. ETC Change:

Before: N/A

After: 5 - CalHEERS

- 3. Release Change: None
- 4. Funding Source Change: None

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

- 1. Recommendation Change:  
Before:  
After:

- 2. ETC Change:  
Before:  
After:

- 3. Release Change:  
Before:  
After:

- 4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

- 1. Recommendation Change:  
Before:  
After:

- 2. ETC Change:  
Before:  
After:

- 3. Release Change:  
Before:  
After:

- 4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

- 1. Recommendation Change:  
Before:  
After:

- 2. ETC Change:  
Before:  
After:

- 3. Release Change:  
Before:  
After:

- 4. Funding Source Change:  
Before:  
After:



## [CA-205975] DPSS/DCFS Support SCR to provide responses to Consortia queries

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Karthikeyan Krishnamoorthy</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.11]</b>	Designer Contact:	<b>Karthikeyan Krishnamoorthy</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>625</b>
Reporter:	<b>Karthikeyan Krishnamoorthy</b>	Regulation Reference:		Created:	<b>12/11/2018 12:16 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Consortium Contact:	<b>Anna Chia</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	<b>N/A</b>

**Non-Committee Review:** On 12/12/2018, message received from Laura "Approved, on behalf of Karen Rapponotti and I. thanks Laura Chavez"

**Expedite Approval:**

**Current Design:**

This SCR is to handle all the support activities for DPSS and DCFS department, mainly for DCRs. Similar to CA-205973, was for 19.09

**Request:**

To support and rectify any data issue/s that DCFS interface creates in LRS and also for any data cleanup for DPSS, due to inbound file issues from partners.

**Recommendation:**

Create DCR solution based on issue and analysis.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

This SCR for support activity is for ongoing operational activities and only to handle DCFS Interface data creates issues in LRS database. DCFS Interface is LRS specific interface.

**Migration Impact**

**Analysis:**

No Impact

**Alternative**

**Procedure**

None

**Description:**

**Operational Impact:**

**Estimate:**

**625**

Automated Test :	0	Batch/Interfaces :	100	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	100	DBA :	0
Design :	0	Eligibility :	100	Fiscal :	100
Imaging :	0	IVR/CC :	0	Online :	100
Performance :	0	Reports :	100	Security :	0
System Test Support :	25	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before: N/A

After : Create monthly listing of MC programs that include a DE child for which the Negative Action was not applied.

2. ETC Change:

Before: N/A

After: 10 - CalHEERS



- 3. Release Change: None
- 4. Funding Source Change: None

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

- 1. Recommendation Change:  
Before:  
After:

- 2. ETC Change:  
Before:  
After:

- 3. Release Change:  
Before:  
After:

- 4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

- 1. Recommendation Change:  
Before:  
After:

- 2. ETC Change:  
Before:  
After:

- 3. Release Change:  
Before:  
After:

- 4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

- 1. Recommendation Change:  
Before:  
After:

- 2. ETC Change:  
Before:  
After:

- 3. Release Change:  
Before:  
After:

- 4. Funding Source Change:  
Before:  
After:

**End Content Revisions**