



DATE	JULY 25, 2019
TIME	1:30 PM
LOCATION	Sutter Conference Room
SUBJECT	Change Control Board Meeting
INVITEES	CCB.Meeting.Attendees

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.05	CIV-104238	CA-208824	Update Fiscal Cash Reports to Exclude Nutrition Benefits	Fiscal	70	C-IV M&O	Production Deployment	19.06.28
19.05	CIV-104249	CA-208738	Lists Resulting from CalFresh Expansion for SSI/SSP Recipients	Eligibility	15	C-IV M&O	Production Deployment	19.06.11
19.07	CIV-102315	CA-204834	ACL 18-118 - Revision to the CF Notice of Expiration of Certification (NEC) Form - CF 377.2	Client Correspondence	103	C-IV M&O	Production Deployment	
19.09	CIV-100708	CA-202724	ACWDL 19-03: NOA Requirements at Annual RE and Change of Circumstances	Client Correspondence	977	C-IV M&O	Start Build	
19.09	CIV-101671		Remove C-IV Functional Presentation for SCR CIV-100195 from Online Help	Training	5	C-IV M&O	No	
19.09	CIV-103311		Remove C-IV Functional Presentation for SCR CIV-100608 from Online Help	Training	5	C-IV M&O	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.09	CIV-104075	CA-208339	Update SNB NOA for the "No CF" closure reason and Requested Discontinuance Regulations	Client Correspondence	89	Premise	Start Build	
19.09	CIV-104255		Add C-IV Functional Presentation for SCR CIV-7215 -ABAWD Phase II	Training	35	Premise	No	
19.09	CIV-104276	CA-209067	MB 19-03 and MB 19-04 - Child Care State Median Income and Family Fee Schedule for 2019-20	Online	49	C-IV M&O	Start Build	
19.09	CIV-104455		Update C4Yourself - Process Job Aid for SCR 104154	Training	5	C-IV M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.06	CIV-10287	CA-203096, CH-119408	Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408)	CalHEERS	1451	Premise	Start Build	
19.06	CIV-103647		Update Instructor Led Trainings (ILTs) for 19.05.30 Code - July Training Release	Training	60	C-IV M&O	No	19.07.15
19.06	CIV-104052		Training Mileage Rate Data Change	Training	10	C-IV M&O	No	19.07.15
19.07	CIV-102218	CA-202349	Update the Uncollectible Recovery Account Batch	Fiscal	165	C-IV M&O	No	
19.09	CIV-103652	CA-207515, CH-136022	CalHEERS eHIT: Add 'Covered CA Change' to MAGI Referral (CH-136022)	CalHEERS	163	Premise	No	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.05	CA-208738	CIV-104249	Lists Resulting from CalFresh Expansion for SSI/SSP Recipients	Eligibility	25	LRS M&E	Production Deployment	19.06.11

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CA-204834	CIV-102315	ACL 18-118 - Revision to the CF Notice of Expiration of Certification (NEC) Form - CF 377.2	Client Correspondence	82	LRS M&E	Production Deployment	
19.09	CA-202477	CIV-101173	Implement Application for Monitoring Performance (AMP) Phase VI	Performance	120	CalSAWS DD&I	Start Build	19.10.13
19.09	CA-202724	CIV-100708	ACWDL 19-03: NOA Requirements at Annual RE and Change of Circumstances	Client Correspondence	1436	LRS M&E	Start Build	
19.09	CA-207525		Migrate LRS document repository from Oracle WCC to AWS S3	Tech Arch	1949	CalSAWS DD&I	No	19.10.13
19.09	CA-207526		Migrate LRS Dashboard application to AWS Cloud	Tech Arch	215	CalSAWS DD&I	No	19.10.13
19.09	CA-207527		Migrate LMS Lite application to AWS Cloud	Tech Arch	55	CalSAWS DD&I	No	19.10.13
19.09	CA-207531		Migrate Audit application to AWS Cloud	Tech Arch	719	CalSAWS DD&I	No	19.10.13
19.09	CA-207654		Optimize Indexing for Phonetic Search	Tech Arch	40	CalSAWS DD&I	No	19.10.13
19.09	CA-208339	CIV-104075	Update SNB NOA for the "No CF" closure reason and Requested Discontinuance Regulations	Client Correspondence	102	Premise	Start Build	
19.09	CA-208593		Migrate LRS application to AWS Cloud	Tech Ops	4484	CalSAWS DD&I	No	19.10.13
19.09	CA-208673		Change the domain for LRS application from laclrs.org to calsaws.net	Tech Arch	610	CalSAWS DD&I	No	19.10.13
19.09	CA-208681	CIV-102218	Add a Journal Entry once the Recovery Account status is updated to Terminated	Fiscal	45	LRS M&E	Start Build	
19.09	CA-209312		Training: Update WBT-ELD-CalFresh-05 Transitional CalFresh	Training	175	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.06	CA-203096	CIV-10287, CH-119408	ACWDL 19-13: Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408)	CalHEERS	3348	Premise	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CA-49402		< ITGC > ACL 13-61 - YourBenefitsNow YBN and LEADER Replacement Systems LRS electronic notification add journal entries and DV logic update.	Online	627	LRS M&E	Start Build	
19.07	CA-201148		GR Ineligibility for time limited/sanctioned CalWORKs person	Eligibility	485	LRS M&E	Start Build	
19.09	CA-207515	CIV-103652; CH-136022	CalHEERS eHIT: Add 'Covered CA Change' to MAGI Referral (CH-136022)	CalHEERS	190	Premise	No	

The next CCB Meeting scheduled for **8/8/2019**.

3. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
19.05	5/20/2019	5/19/2019	Due to Memorial Day 5/27/2019	3/29/2019	4/26/2019	5/3/2019	5/15/2019
19.06	7/22/2019	7/21/2019	CalHEERS Release	4/5/2019	5/24/2019	7/5/2019	7/17/2019
19.07	7/22/2019	7/21/2019		5/24/2019	6/28/2019	7/5/2019	7/17/2019
19.09	9/23/2019	9/22/2019		7/26/2019	8/30/2019	9/6/2019	9/18/2019
19.11	11/25/2019	11/24/2019	Due to Thanksgiving 11/28/2019	9/27/2019	11/1/2019	11/8/2019	11/20/2019
20.01	1/27/2020	1/26/2020	MLK 1/20	11/29/2019	1/3/2020	1/10/2020	1/22/2020
20.02	2/10/2020	2/9/2020	CalHEERS Release	10/18/2019	12/13/2019	12/20/2019	2/5/2020
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/8/2020	6/7/2020	CalHEERS Release	2/28/2020	4/3/2020	4/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020

20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



[CIV-104238] Update Fiscal Cash Reports to Exclude Nutrition Benefits

- Resolved: 06/26/2019 04:51 PM

Team Responsible:	Fiscal	Assignee:	Jyothirmayi Chavata	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Enhancement
Minor Version:	19.06.28	Expedite Changes:	Production Deployment	Estimate:	70
Reporter:	Claudia Pinto	Regulation Reference:		Created:	06/03/2019 03:46 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal, State/Fiscal Reports]	Approved by Committee:		Other Agency Cross Reference:	CA-208824

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 06/07/2019

Current Design: Three Fiscal reports were introduced with the 19.05 release to capture Nutrition Benefit (NB) issuance information:

- a. Integrated Nutrition Benefit Issuance Detail Claiming Report
- b. Nutrition Benefit EBT Production Reconciliation Report
- c. Nutrition Benefit Supplemental Issuance Register

The following LRS fiscal reports are incorrectly including Nutritional Benefit (NB) Issuance information:

- a. Cash EBT Production Reconciliation Report
- b. Supplemental Benefit Issuance EBT Register
- c. Supplemental Benefit Manual EBT Issuance Register
- d. Daily Claiming Adjustment Report
- e. Issuance Exception Report

Request:

Remove Nutrition Benefit (NB) issuance information from the following reports:

- a. Cash EBT Production Reconciliation Report
- b. Supplemental Benefit Issuance EBT Register
- c. Supplemental Benefit Manual EBT Issuance Register

Update the Daily Claiming Adjustment Report and Issuance Exception Report to more clearly display Nutrition Benefit program information.

Recommendation:

- 1) Update the logic of the following reports to exclude the "NB" Nutrition Benefit program code. Nutrition Benefit issuance information is not to be displayed on these reports.
 - a. Cash EBT Production Reconciliation Report
 - b. Supplemental Benefit Issuance EBT Register
 - c. Supplemental Benefit Manual EBT Issuance Register
- 2) Update the Daily Claiming Adjustment Report
 - a. Update the "CFCurrentMonth" and "CFPriorMonth" worksheets to display a "Program" column to the right of the "Payee Name" column. The "Program" column will display the program code of the adjustment which will either be "CF" for CalFresh or "NB" for Nutrition Benefit. Nutrition Benefit summary information will display in the "CFSummary" worksheet with the "NA/PA:" section header being blank because the public assistance indicator value is not applicable to Nutrition Benefit adjustments. (See attached mockup - Note, the C-IV logo will display the LRS logo in the LRS version of the report)
 - b. Update the "CWSummary", "CWCCurrentMonth" and "CWPriorMonth" worksheets to not display Nutrition Benefit program adjustment information.
- 3) Update the Issuance Exception Report to display "Food Stamps" in the "Type" column of the "EBT Exceptions" tab if the program code is "NB".

Outreach

Description:

Migration Impact**Description:**

Joint design has been approved through the Fiscal and State/Fiscal Reports Committees. LRS implemented this change with SCR CA-208824 in a 19.05 priority release.

Migration Impact**Analysis:****Alternative**

County Workers need to apply filter to exclude NB data

Procedure**Description:****Operational Impact:****Estimate:****70**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	55
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	15	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-104249] Lists Resulting from CalFresh Expansion for SSI/SSP Recipients

- Resolved: 06/11/2019 03:02 PM

Team Responsible:	Eligibility	Assignee:	Cassandra Mestayer	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:	19.06.11	Expedite Changes:	Production Deployment	Estimate:	15
Reporter:	Tyler Vaisau	Regulation Reference:	ACL 18-90	Created:	06/04/2019 08:26 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Tyler Vaisau	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA-208738

Non-Committee

Review:

Expedite Approval: Approved 06/06/2019 - K. Rapponotti

Current Design:

- 1) Household composition changes reported in May 2019 will be given a 06/01/2019 Beginning Date of Aid (existing system functionality) and applies the SSI expansion of CalFresh to reverse the Household 06/01/2019. Recent policy clarification from CDSS states that this SHOULD NOT occur.
- 2) Periodic Reports (e.g. SAR 7 / RE) with a submit month of May 2019 that are received and scanned or manually marked as received in May 2019 as incomplete, are sent back to the HH and then received complete after June 1st but not rescanned to get an updated Received Date will not implement the expansion of CF and reverse the HH 06/01/2019.
- 3) Periodic Reports (e.g. SAR 7 / RE) with a May 2019 submit month but not received complete until June 1st, 2019 or after which result in a discontinuance of CF will incorrectly establish TNB. CDSS policy clarification states that this SHOULD NOT occur.
- 4) Cases where TCF ended in May 2019 that are recertified effective June, the system is incorrectly establishing NB.
- 5) Household composition changes reported in May 2019 without ten-day notice for June will be given a 07/01/2019 Beginning Date of Aid and applies the SSI expansion of CalFresh to reverse the Household 07/01/2019.

Request:

A list of cases affected by these scenarios to help counties take corrective action.

Recommendation:

- 1) Generate a list of cases that meet the following criteria:
 - a) Has an active CF program person with a person application where the Beginning Date of Aid is set to 06/01/19
 - b) The CalFresh SSI/SSP Reversal Detail has an SSI/SSP Reversal Month set to 06/01/19
 - c) The Reversal Month Source is 'EDBC Determined'
 The county action is:
 - a) Edit the record to manually set the "Reversal Month" to the first month of the next reporting period with a type of "EDBC Determined".
 - b) Re-run June EDBC through come up for both CF and NB to action the NB program, collapse the program block, and reset SSI/SSP recipients to UP.
 Note: If a reversal should take place prior to the next reporting period, counties will be responsible for updating the reversal detail page with the appropriate reversal month. When NB is ready to be approved the program will need to be rescinded.
- 2) Generate a list of cases that meet the following criteria:
 - a) Has an active CF program
 - b) Has an active program person who is receiving SSI/SSP and has a UP role in the program as of 07/19
 - c) That CF program has a Customer Report of either SAR 7 or RE with a Due Date of 06/30/19
 - d) The Customer Report has a Received Date prior to 06/01/2019
 - e) The CalFresh SSI/SSP Reversal Detail does not have an SSI/SSP Reversal Month set to 07/01/19

The county action is:

- a) Navigate to the Reversal Detail page and manually set the "Reversal Month" to 07/01/2019.
- b) Run July EDBC.

3) Generate a list of cases that meet the following criteria:

- a) Has an active CF program
- b) That CF program has a Customer Report of either SAR 7 or RE with a Due Date of 05/31/19
- c) The Customer Report has a Received Date on or after to 06/01/2019
- d) The CalFresh SSI/SSP Reversal Detail has an SSI/SSP Reversal Month set to 06/01/19
- e) The Reversal Month Source is 'EDBC Determined'
- f) The CF Program was closed for 06/19
- g) There exists a NB program of type 'Transitional'

The county action is:

- a) Set NB type to "None" on the reversal detail page and re-run June EDBC for NB.

4) Generate a list of cases that meet the following criteria:

- a) Has an active CF program
- b) That CF program was of type Transitional as of 05/19
- c) There exists a NB program as of 06/19

The county action is:

- a) Edit the record to manually set the "Reversal Month" to the first month of the next reporting period with a type of "EDBC Determined".
- b) Re-run June through come up for both CF and NB to action the NB program, collapse the program block, and reset SSI/SSP recipients to UP.

Note: If a reversal should take place prior to the next reporting period, counties will be responsible for updating the reversal detail page with the appropriate reversal month. When NB is ready to be approved the program will need to be rescinded.

5) Generate a list of cases that meet the following criteria:

- a) Has an active CF program person with a person application date prior to 06/01/19 and the Beginning Date of Aid is set to 07/01/19
- b) The CalFresh SSI/SSP Reversal Detail has an SSI/SSP Reversal Month set to 07/01/19
- c) The Reversal Month Source is 'EDBC Determined'

The county action is:

- a) Edit the record to manually set the "Reversal Month" to the first month of the next reporting period with a type of "EDBC Determined".
- b) Re-run July EDBC through come up for both CF and NB to action the NB program, collapse the program block, and reset SSI/SSP recipients to UP.

Note: If a reversal should take place prior to the next reporting period, counties will be responsible for updating the reversal detail page with the appropriate reversal month. When NB is ready to be approved the program will need to be rescinded.

These lists will include the following list columns to display on the listings:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID

**Outreach
Description:**

Four lists will be posted to the CalACES Web Portal at:
CalACES Web Portal > System Changes > SCR and SIR Lists > 2019 > CIV-104249

**Migration Impact
Description:**

Joint design has been approved through the CW/CF Committee. LRS implemented this change with SCR CA-208738 in a 19.05 priority release.

**Migration Impact
Analysis:**

**Alternative
Procedure**

N/A

Description:

Operational Impact:

Estimate:

15

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	10	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-102315] ACL 18-118 - Revision to the CF Notice of Expiration of Certification (NEC) Form - CF 377.2

- Resolved: 06/21/2019 05:39 AM

Team Responsible:	Client Correspondence	Assignee:	Harish Katragadda	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	103
Reporter:	Virginia C. Bernal	Regulation Reference:	ACL 18-118	Created:	09/24/2018 03:31 PM
Status:	Test Complete	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	06/04/2019	Other Agency Cross Reference:	CA-204834

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 5/15/2019

Current Design: The CalFresh Notice of Expiration of Certification CF 377.2 (10/13) English, Spanish, and system supported Threshold languages are currently available in LRS and C-IV.

Request: Update the CF NEC form to the new 09/2018 version attached to ACL 18-118.

Recommendation: 1.) Update the CF 377.2 (Notice of Expiration of Certification) in English and all currently system available Threshold Languages to the 9/2018 version provided in ACL 18-118.

LRS Existing Threshold languages for CF 377.2: Armenian, Cambodian, Chinese, Korean, Russian, Spanish, Tagalog, and Vietnamese.

C-IV Existing Threshold languages for CF 377.2: Arabic, Armenian, Cambodian, Chinese, Hmong, Lao, Farsi, Korean, Russian, Spanish, Tagalog, and Vietnamese.

See attached CA-204834 CIV-102315 Design Document and CF 377.2 FDD.

Note: Due to the font sets used for LRS Cambodian the CF 377.2 will not match the State Versions where there is bold font. Due to the font sets used for C-IV for Armenian, Cambodian, Chinese, Korean, and Lao the CF 377.2 will not match the State Versions where there is bold font.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. LRS will implement this change with SCR CA-204834 in the 19.07 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

103

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	61	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0

System Test Support :	17	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-100708] ACWDL 19-03: NOA Requirements at Annual RE and Change of Circumstances

Team Responsible:	Client Correspondence	Assignee:	Harish Katragadda	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	977
Reporter:	Elisa Miller	Regulation Reference:	ACWDL 19-03	Created:	03/14/2018 03:25 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	04/18/2019	Other Agency Cross Reference:	CA-202724

Non-Committee

Review:

Expedite Approval: Karen Rapponotti, 6/11/2019

Current Design: Per DHCS policy, counties were advised that MAGI Medi-Cal (MC) Notices of Action (NOAs) would only be sent as follows:
 1.) To inform an applicant or beneficiary of their initial eligibility
 2.) When there is a change in eligibility

Request: In addition to the two reasons above, counties are required to provide a MC NOA to all customers who have no change in their eligibility or level of benefits at annual renewal or when an eligibility determination at change in circumstances results in resetting the annual renewal date.

Recommendation:

- 1.) Create a new Action NOA fragment for Medi-Cal No Change Annual Renewal NOAs. This new Action fragment will generate for non-MAGI, MAGI, and mixed non-MAGI/MAGI NOAs. This fragment will generate when the new No Change Renewal Reason fragment generates. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.1)
- C-IV only: Create a new rule to generate a Medi-Cal No Change Renewal NOA with the new Action fragment. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.1.3)
- 2.) Create a new Individual Action NOA fragment for Medi-Cal No Change Annual Renewal NOAs. This new Individual Action fragment will generate for non-MAGI, MAGI and mixed non-MAGI/MAGI NOAs. This fragment will generate prior to each instance of the new No Change Renewal Reason fragment and contain the name of the person the reason is being generated for. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.2)
- 3.) Create a new Medi-Cal No Change Annual Renewal NOA reason. This fragment will have nine dynamic sections that will generate based on the program/case information. This new Reason fragment obsoletes the existing MAGI Renewal fragment. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.3)

LRS only: Create a new rule to generate a Medi-Cal No Change Renewal NOA with the new Reason fragment. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.3.3)

4.) Update MAGI NOA Regulation Message logic:

LRS: Add a dynamic section to the new Medi-Cal No Change Annual Renewal NOA reason to populate the existing Variable logic for MAGI Regulation Message. This section will only generate when the reason fragment has generated for MAGI.

C-IV: Update the existing MAGI Regulation Message fragment to generate for each instance of the new No Change Renewal Reason for MAGI.

This message will contain the regulations for the new Reason fragment for MAGI. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.4)

5.) Create a new Medi-Cal NOA Footer Message fragment. This new fragment will generate for Approval, Change, and the new No Change Annual Renewal NOAs. This new Footer Message fragment will replace the existing MAGI Footer for MAGI Approval and MAGI Change NOAs. This new fragment will have a dynamic section that generates only for non-MAGI and mixed non-MAGI/MAGI NOAs. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.5)

C-IV only: Update the NOA logic to no longer generate the existing non-MAGI Report Income within 10 Days fragment. The new Medi-Cal NOA Footer Message obsoletes this message. (CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.5.3)

6.) Add a new NOA title for No Change Annual Renewal NOAs. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.6)

LRS only: Add a new NOA Footer reference for No Change Annual Renewal NOAs. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.6.3)

Note: The LRS system does not currently have functionality to support merging Medi-Cal NOAs of differing NOA Action Types. This new No Change Annual Renewal NOA will generate separately from other NOAs for LRS with this enhancement. There are future SCRs (CA-204496 and CA-204497) that will add the functionality to merge the Annual Renewal NOA with existing mixed non-MAGI/MAGI NOAs.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. LRS will implement this change with SCR CA-202724 in the 19.09 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Reject system generated NOAs with outdated language and complete manual NOAs from Template Repository.

Operational Impact:

Estimate:

977

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	753	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	224	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-101671] Remove C-IV Functional Presentation for SCR CIV-100195 from Online Help

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	07/02/2018 10:44 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[CFP/WBT]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 07/03/2019 - Approve

Expedite Approval:

Current Design:

The CFP, Change Reason - SCR CIV-100195, released with the 19.03 release was available in Online Help.

Request:

C-IV Functional Presentations (CFPs) created to demonstrate changes are available in Online Help for three releases after the SCR is implemented.

Recommendation:

Remove the CFP, Change Reason - SCR 100195 from Online Help

Outreach

Description:

Migration Impact

No migration impact as this is specific to the C-IV Functional Presentations (CFPs) process.

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CIV-103311] Remove C-IV Functional Presentation for SCR CIV-100608 from Online Help

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	01/29/2019 04:26 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[CFP/WBT]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 07/03/2019 - Approve

Expedite Approval:

Current Design:

The CFP, Update VLP Interface - SCR 100608, released with the 19.03 release was available in Online Help.

Request:

C-IV Functional Presentations (CFPs) created to demonstrate changes are available in Online Help for three releases after the SCR is implemented.

Recommendation:

Remove the CFP, Update VLP Interface - SCR 100608 from Online Help.

Outreach

Description:

Migration Impact

No migration impact as this is specific to the C-IV Functional Presentations (CFPs) process.

Description:

Migration Impact

No Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

5

Automated Test :

0

Batch/Interfaces :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

0

DBA :

0

DBA :

0

Eligibility :

0

Fiscal :

0

Imaging :

0

IVR/CC :

0

Online :

0

Performance :

0

Reports :

0

Security :

0

System Test Support :

0

Tech Arch :

0

Tech Ops :

0

Training :

5

[CIV-104075] Update SNB NOA for the "No CF" closure reason and Requested Discontinuance Regulations

Team Responsible:	Client Correspondence	Assignee:	Harish Katragadda	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	89
Reporter:	Ritu Chinya	Regulation Reference:	18-90	Created:	05/06/2019 01:46 PM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-109
Committee:	[Correspondence]	Approved by Committee:	06/27/2019	Other Agency Cross Reference:	CA-208339

Non-Committee

Review:

Expedite Approval: Karen J. Rapponotti, 7/9/2019

Current Design:

Supplemental Nutritional Benefit (SNB) NOAs were added with SCR CA-203103/CIV-101471. When an SNB person is discontinued due to no longer receiving CF, a SNB NOA generates that says "Your household is no longer receiving CalFresh". However, the rest of the household (minus the SNB discontinued persons) could be receiving CalFresh. The NOA language can be misleading.

Request:

The Nutrition Benefit (NB) Requested Discontinuance NOA reason that was also added as part of SCR CA-203103/CIV-101471 currently does not have regulations associated to it.

Update the 'No CF' failure reason to generate the NOA fragment based upon if the household is receiving CalFresh benefits.

Add Regulations to the NB Requested Discontinuance NOA reason.

Recommendation:

- 1.) Update the 'No CF' status to generate the following NOA:
 - a.) When the entire household is not receiving CF, generate the SNB 5 NOA with the No Longer Receiving CF NOA reason. (See attached CA-208339 CIV-104075 Design Document Recommendation 2.1.2.1)
 - b.) Otherwise default to the No Longer Receiving SSI/SSP NOA reason. (See attached CA-208339 CIV-104075 Design Document Recommendation 2.1.2.2)
- 2.) Add both SNB and TNB regulations to the NB Requested Discontinuance NOA reason. (See attached CA-208339 CIV-104075 Design Document Recommendation 2.2)

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. LRS will implement this change with SCR CA-208339 in the 19.07 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

89

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	50	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	14	Tech Arch :	0	Tech Ops :	0

Training :

0

[CIV-104255] Add C-IV Functional Presentation for SCR CIV-7215 -ABAWD Phase II

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Lisa Nesci	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	35
Reporter:	Lisa Nesci	Regulation Reference:	: ACL 18-08	Created:	06/04/2019 10:12 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[CFP/WBT]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-091
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 07/03/2019 - Approve

Expedite Approval:

Current Design:

C-IV Functional Presentations (CFPs) are available in Online Help to demonstrate new system functionality.

Request:

A CFP for SCR CIV-7215 -ABAWD Phase II does not exist.

Recommendation:

Add a CFP for SCR CIV-7215 -ABAWD Phase II to Online Help.

Note: CFPs are created to highlight changes to the system in a specific release by a specific SCR. CFPs will be posted in Online Help with the primary release and will remain in Online Help for only three releases (the one for which it was created and two subsequent releases) and will then be removed from Online Help with that next release. CFPs are not updated or maintained for future changes to functionality. CFPs are placed on the Web Portal prior to the release where they will remain after removal from Online Help.

Outreach

Description:

Migration Impact

No migration impact as this is specific to the C-IV Functional Presentations (CFPs) process.

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

35

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	35				

[CIV-104276] MB 19-03 and MB 19-04 - Child Care State Median Income and Family Fee Schedule for 2019-20

Team Responsible:	Online	Assignee:	Julian Harriott	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Robert Untalan	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	49
Reporter:	Matthew Lower	Regulation Reference:	MB 19-03 State Median Income, MB 19-04 Family Fee Schedule for 2019-20	Created:	06/06/2019 01:33 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Child Care]	Approved by Committee:	07/08/2019	Other Agency Cross Reference:	CA-209067

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 07/09/2019

Current Design: The Eligibility Detail page calculates an amount for the Income Ceiling and is linked to either a 70% or 85% Median. Also calculated on this page are part time and full time family fees. These calculations are based upon the Average Monthly income, the Household Size and the effective date to determine Child Care Eligibility.

Request: Add the values for Income Ceiling and Family Fee schedule to match Management Bulletin 19-03 and 19-04.

Recommendation: Add the new value amounts for calculation of the Income Ceiling and Family Fee schedule on the Eligibility Detail page when the begin date is set to 07/01/2019.

Outreach

Description:

Migration Impact Description: Joint design has been approved through the Child Care Committee. LRS will implement this Change with SCR CA-209067 in the 20.05 release.

Migration Impact Analysis: No Impact

Alternative Procedure Description: Enter rates manually.

Operational Impact:

Estimate: **49**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	10	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	29
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-104455] Update C4Yourself - Process Job Aid for SCR 104154

Team Responsible:	Training	Assignee:	Jamala Rule	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Araceli Gallardo	Regulation Reference:		Created:	06/28/2019 09:27 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 07/03/2019 - Approve

Expedite Approval: Current Design: The C4Yourself - Process job aid exists.

Request: SCR CIV-104154 implements updates to C4Yourself for Expedited Service and Authorized Representatives for the CalFresh program.

Recommendation: Update the C4Yourself - Process job aid for SCR CIV-104154

Outreach Description: Updated job aid.

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact: Estimate: **5**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

End SCRs



[CIV-10287] Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408)

Team Responsible:	CalHEERS	Assignee:	Chad Quan	SPG Status:	Approved
Fix Version/s:	[19.06]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1451
Reporter:	Derek Goering	Regulation Reference:	ACWDL 19-13	Created:	12/29/2017 02:26 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	Yes
Consortium Contact:	Elisa Miller	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	CO-103
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CA-203096, CH-119408

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti and Laura Chavez on 2/20/2019

Current Design:

The CalHEERS eHIT Interface does not have functionality for CalACES to send Non-Compliance reason(s) to CalHEERS. Therefore, CalACES Workers use Negative Actions or Failed Admin Verifications to Deny or Discontinue a person from MAGI Medi-Cal but the Negative Action reason may not be accurate or specific enough to generate the appropriate language on a NOA or send the proper Termination reason to MEDS. The Non-Compliance language is not populated on MAGI Medi-Cal Denial/Discontinuance NOAs.

CalACES Non-MAGI Medi-Cal EDBC evaluates a person as Non-Compliant if a person's Non-Compliance record is effective on the last day of the EDBC benefit month.

CalACES generates Non-MAGI Medi-Cal Discontinuance NOAs for some Non-Compliances, but the 90-day cure language does not always populate on the NOA.

The Non-Compliance Reason "Apply/Accept VA - Sign CA5" is missing reference to the "MC05"

CalACES has validation to prevent sending an EDR when the Primary Applicant has not proved their identity.

CalACES-C-IV does not have "Third Party Liability" Non-Compliance reason.

CalACES Non-MAGI Medi-Cal EDBC can close a person for multiple Role/Status Reasons, but only one Role/Status Reason displays on CalACES online pages based on the Role/Status Reason with the highest pre-determined "MC Priority". The "MC Priority" should be unique for each Role/Status Reason; however, CalACES-LRS has both "FTP Third Party Liability" and "FTP Income" Status Reasons with the same "MC Priority".

CalACES-C-IV captures all Non-Compliances in the "Eligibility Non-Compliance Detail" page, while CalACES-LRS captures Non-Compliances in three places:

- "Eligibility Non-Compliance Detail" Page
- Verification records for "SSN" and "Name/Identity"
- Absent Parent page for "Failure to provide 2.1Q (Child Support)"

CalACES-LRS does not have "SSN" or "Name/Identity" Non-Compliance reasons in the "Eligibility Non-Compliance Detail" page and Non-MAGI Medi-Cal EDBC evaluates a person as Non-Compliant for these reasons based on "SSN" or "Name/Identity" Verification records.

CalACES-LRS Non-MAGI Medi-Cal Denial/Discontinuance NOAs do not generate for below Non-Compliance reasons.

- Apply/Accept DIB
- Apply/Accept Military Benefits
- Apply/Accept Retirement
- Apply/Accept SDI
- Apply/Accept UIB

- Apply/Accept VA - Sign CA5
- Apply/Accept Work. Comp
- Apply for Medicare

CalACES-LRS has a Non-MAGI Medi-Cal Non-Compliance batch that will Deny/Discontinue a person with outstanding Verifications for "SSN".

Request:

CalHEERS CR-119408 will add Non-Compliance functionality to eHIT.

1. Update CalACES to communicate Non-Compliance reason(s) to CalHEERS.
2. Update CalACES to generate a MAGI Medi-Cal Denial/Discontinuance Notice of Action when a person is determined Ineligible or Discontinued from MAGI Medi-Cal due to Non-Compliance(s) using the current Non-MAGI Medi-Cal Non-Compliance language.
3. Update CalACES Medi-Cal EDBC to determine a person Non-Compliant for Non-MAGI Medi-Cal if the person's Non-Compliance is effective for the whole benefit month.
4. Update CalACES Medi-Cal MAGI-only EDBC to close a person for Non-Compliance-specific Role/Status Reason if person is Ineligible or Discontinued from MAGI due to Non-Compliance.
5. Update CalACES-LRS to generate a Non-MAGI Medi-Cal Denial/Discontinuance NOA when a person is closed due to below Non-Compliance Reason(s).
 - Apply/Accept DIB
 - Apply/Accept Military Benefits
 - Apply/Accept Retirement
 - Apply/Accept SDI
 - Apply/Accept UIB
 - Apply/Accept VA - Sign CA5
 - Apply/Accept Work. Comp
 - Apply for Medicare
6. Update CalACES to add a Batch EDBC skip reason so Batch EDBC will not use a DER with a Non-Compliance if the Non-Compliance was not requested by the Worker.
7. Update CalACES-LRS to add a new batch job to create Non-Compliance records when the SSN or Name/Identity verification is overdue.
8. Update CalACES-LRS to modify the existing MC SSN verification due Batch EDBC sweep job to trigger Batch EDBC when the MC participant has a Procedural Requirement Non-Compliance with the reason of 'SSN'.

Recommendation:

1. Update CalACES to send the following Non-Compliance reason(s) to CalHEERS in the EDR and display the Eligibility Evaluation Reason Codes received in the DER for the same:
 - Failure to apply for/accept unconditionally available income
 - Failure to provide the Veteran's information to complete the MC 05
 - Failure to provide other health insurance information
 - Failure to comply with Third Party Liability
 - Failure to apply for Medicare
 - Failure to provide 2.1Q (Child Support)
 - Failure to provide or apply for SSN
 - Failure to provide identity/name
2. Update CalACES to send CalHEERS Non-Compliance reasons through eHIT in an EDR based on mappings in the attached Design Document.
3. Update CalACES Medi-Cal EDBC to close a MAGI Medi-Cal person with the Non-Compliance-specific Role/Status reason instead of the generic "Failed MAGI" Role/Status reason. This will allow the existing MEDS batch jobs to send a more specific Termination reason to MEDS.
4. Update CalACES to generate a MAGI Medi-Cal Denial/Discontinuance NOA when a person is determined MAGI Denied or Discontinued due to Non-Compliance(s). Include the 90-day cure language for Discontinuances.
5. Update CalACES Medi-Cal EDBC to determine a person Non-Compliant for Non-MAGI Medi-Cal if the person's Non-Compliance record is effective for the whole benefit month.
6. Update CalACES Non-Compliance Reason "Apply/Accept VA - Sign CA5" to read "Apply/Accept VA - Sign CA5/MC05"
7. Update CalACES validation to allow sending an EDR when the Primary Applicant has not proved their identity if EDR is also sending a Non-Compliance for "Name/Identify for the Primary Applicant."
8. Update the MAGI Pages to display the Non-Compliance reasons sent through eHIT in an EDR or received in a DER.
9. Update CalACES-LRS "FTP Third Party Liability" and "FTP Income" Role/Status Reasons to have unique "MC Priority".
10. Update CalACES-LRS to have "SSN" and "Name/Identity" Non-Compliance reasons in the "Eligibility Non-Compliance Detail" page.

11. Update CalACES-LRS Non-MAGI Medi-Cal EDBC to evaluate a person as Non-Compliant for "SSN" or "Name/Identity" based on the records in the "Eligibility Non-Compliance Detail" page instead of the pending overdue Verification records.
12. Update CalACES-C-IV to have "Third Party Liability" Non-Compliance reason in the "Eligibility Non-Compliance Detail" page.
13. Update CalACES-LRS Non-MAGI Medi-Cal Denial/Discontinuance NOAs to generate for the following Non-Compliance reasons:
 - Apply/Accept DIB
 - Apply/Accept Military Benefits
 - Apply/Accept Retirement
 - Apply/Accept SDI
 - Apply/Accept UIB
 - Apply/Accept VA - Sign CA5/MC05
 - Apply/Accept Work. Comp
 - Apply for Medicare
14. Update CalACES to prevent a MAGI Medi-Cal person from being Denied or Discontinued based on a Referral or Determination Change with a Non-Compliance reason(s).
15. Update CalACES-C-IV Medi-Cal EDBC to close a person for Role/Status Reason "FTP Third Party Liability".
16. Update CalACES to add a skip reason to Batch EDBC to not use a DER with a Non-Compliance if it was not requested by the Worker when running Batch EDBC for a Medi-Cal program.
17. Update CalACES-LRS to add a new batch job to create Non-Compliance records when the SSN or Name/Identity verification is overdue.
18. Update CalACES-LRS to modify the existing MC SSN verification due Batch EDBC sweep job to trigger Batch EDBC when the MC participant has a Procedural Requirement Non-Compliance with the reason of 'SSN'.

See attached CA-203096 CIV-10287 Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408).docx for detailed design.

Outreach

Job Aid

Description:

Migration Impact

Description:

Same changes will be implemented with CA-203096 in Release 19.06 with the exception of Batch changes noted in Sections 2.4.2 and 2.4.3. These two batch jobs are only used by LRS prior to Migration and functionality can be used by other counties by applying batch property change after Migration.

Migration Impact

Analysis:

Not Accounted for in SOR

Alternative

Procedure

None.

Description:

Operational Impact:

Estimate:

1451

Automated Test :	130	Batch/Interfaces :	35	CalHEERS :	482
CalHEERS Test :	0	Client Correspondence :	242	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	412	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Changes:

- 2.1.3 Added the technical note for developers.
- 2.1.7 Corrected typo. "Apply Support Rights" updated to "Assign Support Rights"
- 2.2.6 Corrected typos. The correct Non-Compliance Type is "Failure to Provide", not "Procedural Requirement."
- 2.3.3 Added missing eHIT mapping for C-IV for Assign Support Rights to "FQ".

See attached CA-203096 CIV-10287 Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408)_CR1.docx for detailed design.

2. ETC Change: None

**Content Revision
Status-2:
Content Revision
Description-2:**

3. Release Change: n/a

Accepted

1. Recommendation Change:

1.3 Overview of Recommendations

Before:

7. Update CalACES validation to allow sending an EDR when the Primary Applicant has not proved their identity if EDR is also sending a Non-Compliance for "Name/Identity for the Primary Applicant."

After:

Removed

2.1 Eligibility

Before:

Technical Note in section 2.1.7 showed MEDS Disc Code 04 for Refused Assign Supp Right

After

Technical Note in section 2.1.7 now shows MEDS Disc Code 59 for Refused Assign Supp Right
MEDS Code Descriptions updated to show "59 – Other than 50-70"

4. Client Correspondence

Before:

C-IV NOA Design Document

- Section 5 was missing 'Assign Support Rights' reason for generating 90-day cure language.
- Section 6 was missing regulations for 'Assign Support Rights'.
- 2.1.3 All threshold language translations were turned on for Apply/Accept Retirement Fragment

After:

C-IV NOA Design Document

- Section 5 added 'Assign Support Rights' reason for generating 90-day cure language.
- Section 6 added regulations for 'Assign Support Rights'.
- 2.1.3 Arabic, Cambodian and Farsi threshold translations are turned off for Apply/Accept Retirement Fragment

2. ETC Change:

Before:

Client Correspondence: 211

System Test Support: 400

Unallocated Hours: 145

After:

Client Correspondence: 242

System Test Support: 412

Unallocated Hours: 150

Pending CCB

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change: FDD Updates - LRS Only

Before: MAGI FDDs Listed English Regulations in place of Spanish Regulations

After: MAGI FDDs are updated to have Spanish Regulations for Spanish NOAs

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:



[CIV-103647] Update Instructor Led Trainings (ILTs) for 19.05.30 Code - July Training Release

- Resolved: 07/17/2019 10:45 AM

Team Responsible:	Training	Assignee:	Joyce Oshiro	SPG Status:	Approved
Fix Version/s:	[19.06]	Designer Contact:	Jamala Rule	Change Type (SCR):	Enhancement
Minor Version:	19.07.15	Expedite Changes:	No	Estimate:	60
Reporter:	Joyce Oshiro	Regulation Reference:	ACL 18-90; ACL 18-91; ACL 18-92; ACL 19-15; ACL 19-15E	Created:	03/15/2019 11:00 AM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Data, ILT]	Funding Source:	C-IV M&O
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 06/11/2019 - Approve

Expedite Approval:

Current Design: The ILTs for training are current to the 19.03.29 minor release code.

Request: ILTs need to be updated to include information for SCRs released to production through minor release 19.05.30.

Recommendation:
 1) Update impacted ILTs for the following 19.05 SCR:
 a) SCR 101471 - CF, CW, and MC

Outreach

Description:

Migration Impact Description: Updates to the existing C-IV Web Based Training (WBTs) and Instructor Led Training (ILTs) materials for CalACES are currently not in scope for migration

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: 60

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	60				

Content Revision Status-1: Pending CCB

Content Revision Description-1: Release Change:
 Before: 19.06
 After:19.05

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
 Before:
 After:



[CIV-104052] Training Mileage Rate Data Change

- Resolved: 07/03/2019 01:28 PM

Team Responsible:	Training	Assignee:	Joyce Oshiro	SPG Status:	Approved
Fix Version/s:	[19.06]	Designer Contact:	Jamala Rule	Change Type (SCR):	Data Change
Minor Version:	19.07.15	Expedite Changes:	No	Estimate:	10
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	05/01/2019 01:53 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Data]	Funding Source:	C-IV M&O
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:	2019-05-01 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The mileage rate in the C-IV production training environment is 0.55. Effective 01/01/2019, the federal mileage rate increased to 0.58.

Request: Update the mileage rate in the C-IV production training environment to 0.58.

Recommendation: Update the mileage rate in the C-IV production training environment to 0.58.

Outreach

Description:
Migration Impact Description: Updates to the existing C-IV Web Based Training (WBTs) and Instructor Led Training (ILTs) materials for CalACES are currently not in scope for migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:
Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

Content Revision Status-1: Pending CCB

Content Revision Description-1: Release Change:
 Before: 19.06
 After:19.05

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
 Before:
 After:
2. Estimate Change:
 Before:
 After:

[CIV-102218] Update the Uncollectible Recovery Account Batch

- Resolved: 07/02/2019 02:52 PM

Team Responsible:	Fiscal	Assignee:	Eric Chu	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	165
Reporter:	Sidhant Garg	Regulation Reference:		Created:	09/11/2018 11:21 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	2018-10-29 00:00:00.0	Other Agency Cross Reference:	CA-202349

Non-Committee

Review:

Expedite Approval:

Current Design:

In the system the CalFresh Admin Error Recovery Accounts with an original balance of \$35 or less are marked Uncollectible with the status reason of "CF - \$125 or Less – AE"

Request:

Update the Uncollectible Recovery Account batch to mark the CalFresh Admin Error Recovery Accounts with an original balance of \$35 or less as 'Terminated' with the status reason of "CF - \$125 or Less – AE"

Recommendation:

- 1) Add the following Recovery Account Status Reasons:
 - a. CF - \$35 or Less - AE.
 - b. Policy Threshold Limit
- 2) Update the Uncollectible Recovery Account Batch to update the CalFresh recovery accounts with the cause code of Admin Error and original balance of \$35 or less as 'Terminated' with the status reason of "CF - \$35 or less - AE".
- 3) Update the Recovery Account Activation Batch to suppress the generation of overpayment NOAs for CalFresh Recovery Accounts with the cause code of Admin Error and an original balance of \$35.00 or less.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Collections Committee. CalACES implemented this Change with SCR 202349 in the 19.01 release

Migration Impact

No Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

165

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	125
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	40	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Accepted

Status-1:

Content Revision

1. Recommendation Change: Section 2.2.2

Description-1:

Before: Add a Comment on Recovery Account once the status is updated to Terminated.

After:

Content Revision

Pending CCB

Status-2:

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
Add a Journal Entry once the Status is updated to Terminated.
For CIV-
Category – Fiscal
Type – Fiscal
Message – The Recovery Account XXXXXXXX is Terminated by the System since the Original Balance is less than the threshold defined for the program.

For LRS-
Category – Fiscal
Type – Recovery Account
Message - The Recovery Account XXXXXXXX is Terminated by the System since the Original Balance is less than the threshold defined for the program.
NOTE – LRS will implement this change in 19.09 with CA-208681

- 2. ETC Change: None
- 3. Release Change: None
- 4. Funding Source Change: None

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CIV-103652] CalHEERS eHIT: Add 'Covered CA Change' to MAGI Referral (CH-136022)

Team Responsible:	CalHEERS	Assignee:	Maksim Volf	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	163
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/18/2019 02:19 PM
Status:	Development Complete	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-103
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	2019-05-07 00:00:00	Other Agency Cross Reference:	CA-207515 ; CH-136022

Non-Committee

Review:
Expedite Approval:
Current Design:

CalHEERS eHIT does not have an indicator to categorize that a Determination Change for a mixed household case contains updates to aid code, premium amount, effective dates or eligibility status only for the APTC/CSR/CCP member(s). This kind of Determination Change should not require any action or follow-up from a County Worker because the Determination Change is provided only to communicate the updated APTC/CSR/CCP member's eligibility information. However, because there is no way to differentiate this kind of Determination Change from any other Determination Change, the worker must review and process the Determination Change to remove it from the Workload Inventory page.

Request:

1. The System must add 'Covered CA Change' field on the MAGI Referral Detail page to display the indicator in the Determination Change.
2. The System must update status of the Determination Change to 'Covered CA Only' if the newly added indicator value is set to 'Yes' and there is no referral for a Full Medi-Cal Hierarchy.
3. The System must update eHIT logic to receive and store the 'ExchangeInfoUpdateInd' indicator value from CalHEERS.

Recommendation:

1. Add a new field 'Covered CA Change' on the MAGI Referral Detail page to display the value of the 'ExchangeInfoUpdateInd'.
2. Update eHIT to change the status of the Determination Change to 'Covered CA Only' when 'ExchangeInfoUpdateInd' = 'Y' and a Non-MAGI referral does not exist.
3. Update eHIT to receive 'ExchangeInfoUpdateInd' in the Determination of Eligibility Response (DER).

Please refer to details in the design draft attached.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Medi-Cal/CMSP Committee. LRS will implement this Change with SCR CA-207515 in the 19.09 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Review the MAGI Determination and then run EDBC.

Operational Impact:

Estimate: **163**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	76
CalHEERS Test :	72	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0

Training :	0
Content Revision Status-1:	Pending CCB
Content Revision Description-1:	<p>1. Recommendation Change: Updated Design Document to include small cosmetic change to MAGI Request Detail page in order to match MAGI referral detail page so that both EDR (Eligibility Determination Request) and DER (Determination response) looks similar. Changes are highlighted in yellow in attached CR1 design draft.</p> <p>Before: No MAGI Request Detail Page After: Program field in MAGI Request Detail Page moved to lower row next to Benefit Month</p>
Content Revision Status-2:	
Content Revision Description-2:	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>
Content Revision Status-3:	
Content Revision Description-3:	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>
Content Revision Status-4:	
Content Revision Description-4:	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before:</p>

End Content Revisions



[CA-208738] Lists Resulting from CalFresh Expansion for SSI/SSP Recipients

- Resolved: 06/11/2019 12:16 PM

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:	19.06.11	Expedite Changes:	Production Deployment	Estimate:	25
Reporter:	Tyler Vaisau	Regulation Reference:	ACL 18-90	Created:	06/04/2019 08:27 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Benjamin Fimbres	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV-104249

Non-Committee

Review:

Expedite Approval:

Approved 06/06/2019 - K. Rapponotti

Current Design:

- 1) Household composition changes reported in May 2019 will be given a 06/01/2019 Beginning Date of Aid (existing system functionality) and applies the SSI expansion of CalFresh to reverse the Household 06/01/2019. Recent policy clarification from CDSS states that this SHOULD NOT occur.
- 2) Periodic Reports (e.g. SAR 7 / RE) with a submit month of May 2019 that are received and scanned or manually marked as received in May 2019 as incomplete, are sent back to the HH and then received complete after June 1st but not rescanned to get an updated Received Date will not implement the expansion of CF and reverse the HH 06/01/2019.
- 3) Periodic Reports (e.g. SAR 7 / RE) with a May 2019 submit month but not received complete until June 1st, 2019 or after which result in a discontinuance of CF will incorrectly establish TNB. CDSS policy clarification states that this SHOULD NOT occur.
- 4) Cases where TCF ended in May 2019 that are recertified effective June, the system is incorrectly establishing NB.
- 5) Household composition changes reported in May 2019 without ten-day notice for June will be given a 07/01/2019 Beginning Date of Aid and applies the SSI expansion of CalFresh to reverse the Household 07/01/2019.

Request:

A list of cases affected by these scenarios to help counties take corrective action.

Recommendation:

- 1) Generate a list of cases that meet the following criteria:
 - a) Has an active CF program person with a person application where the Beginning Date of Aid is set to 06/01/19
 - b) The CalFresh SSI/SSP Reversal Detail has an SSI/SSP Reversal Month set to 06/01/19
 - c) The Reversal Month Source is 'EDBC Determined'

The county action is:

 - a) Edit the record to manually set the "Reversal Month" to the first month of the next reporting period with a type of "EDBC Determined".
 - b) Re-run June EDBC through come up for both CF and NB to action the NB program, collapse the program block, and reset SSI/SSP recipients to UP.

Note: If a reversal should take place prior to the next reporting period, counties will be responsible for updating the reversal detail page with the appropriate reversal month. When NB is ready to be approved the program will need to be rescinded.
- 2) Generate a list of cases that meet the following criteria:
 - a) Has an active CF program
 - b) Has an active program person who is receiving SSI/SSP and has a UP role in the program as of 07/19
 - c) That CF program has a Customer Report of either SAR 7 or RE with a Due Date of 06/30/19
 - d) The Customer Report has a Received Date prior to 06/01/2019

e) The CalFresh SSI/SSP Reversal Detail does not have an SSI/SSP Reversal Month set to 07/01/19
The county action is:
a) Navigate to the Reversal Detail page and manually set the "Reversal Month" to 07/01/2019.
b) Run July EDBC.

3) Generate a list of cases that meet the following criteria:
a) Has an active CF program
b) That CF program has a Customer Report of either SAR 7 or RE with a Due Date of 05/31/19
c) The Customer Report has a Received Date on or after to 06/01/2019
d) The CalFresh SSI/SSP Reversal Detail has an SSI/SSP Reversal Month set to 06/01/19
e) The Reversal Month Source is 'EDBC Determined'
f) The CF Program was closed for 06/19
g) There exists a NB program of type 'Transitional'

The county action is:
a) Set NB type to "None" on the reversal detail page and re-run June EDBC for NB.

4) Generate a list of cases that meet the following criteria:
a) Has an active CF program
b) That CF program was of type Transitional as of 05/19
c) There exists a NB program as of 06/19

The county action is:
a) Edit the record to manually set the "Reversal Month" to the first month of the next reporting period with a type of "EDBC Determined".
b) Re-run June through come up for both CF and NB to action the NB program, collapse the program block, and reset SSI/SSP recipients to UP.

Note: If a reversal should take place prior to the next reporting period, counties will be responsible for updating the reversal detail page with the appropriate reversal month. When NB is ready to be approved the program will need to be rescinded.

5) Generate a list of cases that meet the following criteria:
a) Has an active CF program person with a person application date prior to 06/01/19 and the Beginning Date of Aid is set to 07/01/19
b) The CalFresh SSI/SSP Reversal Detail has an SSI/SSP Reversal Month set to 07/01/19
c) The Reversal Month Source is 'EDBC Determined'

The county action is:
a) Edit the record to manually set the "Reversal Month" to the first month of the next reporting period with a type of "EDBC Determined".
b) Re-run July EDBC through come up for both CF and NB to action the NB program, collapse the program block, and reset SSI/SSP recipients to UP.

Note: If a reversal should take place prior to the next reporting period, counties will be responsible for updating the reversal detail page with the appropriate reversal month. When NB is ready to be approved the program will need to be rescinded.

These lists will include the following list columns to display on the listings:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID

**Outreach
Description:**

Four lists will be posted to the CalACES Web Portal at:
CalACES Web Portal > System Changes > SCR and SIR Lists > 2019 > CA-208738

**Migration Impact
Description:**

Joint design has been approved through the CW/CF Committee. C-IV implemented this change with SCR CIV-104249 in a 19.05 priority release.

**Migration Impact
Analysis:**

**Alternative
Procedure**

N/A

Description:

Operational Impact:

Estimate:	25				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	15	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-204834] ACL 18-118 - Revision to the CF Notice of Expiration of Certification (NEC) Form - CF 377.2

- Resolved: 07/05/2019 09:56 AM

Team Responsible:	Client Correspondence	Assignee:	Priya Sridharan	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	82
Reporter:	Ricardo Olivo	Regulation Reference:	ACL 18-118	Created:	09/21/2018 05:41 PM
Status:	Test Complete	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Cristina Contreras	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	06/04/2019	Other Agency Cross Reference:	CIV-102315

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 5/15/2019

Current Design: The CalFresh Notice of Expiration of Certification CF 377.2 (10/13) English, Spanish, and system supported Threshold languages are currently available in LRS and C-IV.

Request: Update the CF NEC form to the new 09/2018 version attached to ACL 18-118.

Recommendation:

1.) Update the CF 377.2 (Notice of Expiration of Certification) in English and all currently system available Threshold Languages to the 9/2018 version provided in ACL 18-118.

LRS Existing Threshold languages for CF 377.2: Armenian, Cambodian, Chinese, Korean, Russian, Spanish, Tagalog, and Vietnamese.

C-IV Existing Threshold languages for CF 377.2: Arabic, Armenian, Cambodian, Chinese, Hmong, Lao, Farsi, Korean, Russian, Spanish, Tagalog, and Vietnamese.

See attached CA-204834 CIV-102315 Design Document and CF 377.2 FDD.

Note: Due to the font sets used for LRS Cambodian the CF 377.2 will not match the State Versions where there is bold font. Due to the font sets used for C-IV for Armenian, Cambodian, Chinese, Korean, and Lao the CF 377.2 will not match the State Versions where there is bold font.

Outreach

Description:

Migration Impact Description: Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-102315 in the 19.07 release.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate:	82				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	58	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0

System Test Support :	19	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-202477] Implement Application for Monitoring Performance (AMP) Phase VI

Team Responsible:	Performance	Assignee:	Marvin Paparisto	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:	19.10.13	Expedite Changes:	Start Build	Estimate:	120
Reporter:	Sumeet Patil	Regulation Reference:		Created:	05/02/2018 09:45 PM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Arvin Liang	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Performance	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	CIV-101173

Non-Committee Review:

Approved by Laura Chavez on 7/1/2019

Expedite Approval:

7/1/2019

Current Design:

The SQL Execution architecture framework records SQL query and bind variables for any SQL exception for online application

Request:

Enhance SQL execution framework to record details of long running SQL queries which contribute towards transactions breaking SLAs

Recommendation:

**** No Impact to User ****

1. Create a Pointcut framework to monitor execution times for all the BaseDao SQL query executions.
2. The SQL query and bind variables will be recorded asynchronously in AMP database for all the queries exceeding the set threshold limit. The threshold limits will be based on Performance categories and configurable through architecture properties.
3. A limited number of samples will get recorded per query. The sample limit will be a configurable property.
4. The recording is applicable to Online application only.

Outreach

Description:

Migration Impact

No migration impact as this change was implemented in C-IV with SCR CIV-101173 in the 18.11 release.

Description:

Migration Impact

Analysis:

Alternative

Do not track SQL queries with long execution times.

Procedure

Description:

Operational Impact:

Estimate:

120

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	100	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	20	Tech Ops :	0
Training :	0				



[CA-202724] ACWDL 19-03: NOA Requirements at Annual RE and Change of Circumstances

Team Responsible:	Client Correspondence	Assignee:	Raj Devidi	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1436
Reporter:	Sergio Andrade	Regulation Reference:	ACWDL 19-03	Created:	05/21/2018 12:22 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Cristina Contreras	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	04/18/2018	Other Agency Cross Reference:	CIV-100708

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 6/11/2019

Current Design:

Per DHCS policy, counties were advised that MAGI Medi-Cal (MC) Notices of Action (NOAs) would only be sent as follows:

- 1.) To inform an applicant or beneficiary of their initial eligibility
- 2.) When there is a change in eligibility

Request:

In addition to the two reasons above, counties are required to provide a MC NOA to all customers who have no change in their eligibility or level of benefits at annual renewal or when an eligibility determination at change in circumstances results in resetting the annual renewal date.

Recommendation:

- 1.) Create a new Action NOA fragment for Medi-Cal No Change Annual Renewal NOAs. This new Action fragment will generate for non-MAGI, MAGI, and mixed non-MAGI/MAGI NOAs. This fragment will generate when the new No Change Renewal Reason fragment generates. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.1)

C-IV only: Create a new rule to generate a Medi-Cal No Change Renewal NOA with the new Action fragment. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.1.3)

- 2.) Create a new Individual Action NOA fragment for Medi-Cal No Change Annual Renewal NOAs. This new Individual Action fragment will generate for non-MAGI, MAGI and mixed non-MAGI/MAGI NOAs. This fragment will generate prior to each instance of the new No Change Renewal Reason fragment and contain the name of the person the reason is being generated for. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.2)

- 3.) Create a new Medi-Cal No Change Annual Renewal NOA reason. This fragment will have nine dynamic sections that will generate based on the program/case information. This new Reason fragment obsoletes the existing MAGI Renewal fragment. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.3)

LRS only: Create a new rule to generate a Medi-Cal No Change Renewal NOA with the new Reason fragment. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.3.3)

- 4.) Update MAGI NOA Regulation Message logic:

LRS: Add a dynamic section to the new Medi-Cal No Change Annual Renewal NOA reason to populate the existing Variable logic for MAGI Regulation Message. This section will only generate when the reason fragment has generated for MAGI.

C-IV: Update the existing MAGI Regulation Message fragment to generate for each instance of the new No Change Renewal Reason for MAGI.

This message will contain the regulations for the new Reason fragment for MAGI. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.4)

5.) Create a new Medi-Cal NOA Footer Message fragment. This new fragment will generate for Approval, Change, and the new No Change Annual Renewal NOAs. This new Footer Message fragment will replace the existing MAGI Footer for MAGI Approval and MAGI Change NOAs. This new fragment will have a dynamic section that generates only for non-MAGI and mixed non-MAGI/MAGI NOAs. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.5)

C-IV only: Update the NOA logic to no longer generate the existing non-MAGI Report Income within 10 Days fragment. The new Medi-Cal NOA Footer Message obsoletes this message. (CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.5.3)

6.) Add a new NOA title for No Change Annual Renewal NOAs. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.6)

LRS only: Add a new NOA Footer reference for No Change Annual Renewal NOAs. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.6.3)

Note: The LRS system does not currently have functionality to support merging Medi-Cal NOAs of differing NOA Action Types. This new No Change Annual Renewal NOA will generate separately from other NOAs for LRS with this enhancement. There are future SCRs (CA-204496 and CA-204497) that will add the functionality to merge the Annual Renewal NOA with existing mixed non-MAGI/MAGI NOAs.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-100708 in the 19.09 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Reject system generated NOAs with outdated language and complete manual NOAs from Template Repository.

Operational Impact:

Estimate:

1436

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	938	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	368	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207525] Migrate LRS document repository from Oracle WCC to AWS S3

Team Responsible:	Tech Arch	Assignee:	Milind Nirgun	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Raheem Raasikh	Change Type (SCR):	Enhancement
Minor Version:	19.10.13	Expedite Changes:	No	Estimate:	1949
Reporter:	Milind Nirgun	Regulation Reference:		Created:	03/19/2019 10:02 AM
Status:	Pending Approval	Impact Analysis:	[Central Print, Forms/NOA Translations, Technology Impact]	Outreach Required:	No
Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	CalSAWS Cloud	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Laura Chavez on 7/1/2019

Expedite Approval: Currently documents for CalACES are handled by an on-premise Oracle WCC File Management System

Current Design: Migrate from Oracle WCC to AWS S3 to remove dependencies on Oracle products which remains a strategic direction for our client

- Request:**
1. Migrate all current documents from Oracle WCC to AWS S3
 2. Create new File Service to interface with AWS S3
 3. Update CalSAWS File Management interface to use new File Service

Recommendation:

Outreach Description: This change has no functional impact and is part of the LRS to Cloud effort. The C-IV counties will be adopting this change with migration.

Migration Impact Description:

Migration Impact Analysis: Continue using Oracle WCC in on-premise data center.

Alternative Procedure Description:

Operational Impact: Estimate: **1949**

Automated Test :	0	Batch/Interfaces :	45	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	514	Tech Arch :	1375	Tech Ops :	0
Training :	0				

[CA-207526] Migrate LRS Dashboard application to AWS Cloud

Team Responsible:	Tech Arch	Assignee:	Milind Nirgun	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Marvin Papparisto	Change Type (SCR):	Enhancement
Minor Version:	19.10.13	Expedite Changes:	No	Estimate:	215
Reporter:	Milind Nirgun	Regulation Reference:		Created:	03/19/2019 10:16 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	CalSAWS Cloud	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Laura Chavez on 7/1/2019

Expedite Approval: Current Design:

The LRS Dashboard application is used to displays current performance statistics for the LRS application. It currently uses an Oracle database (with data generated by AMP), runs on a WebLogic application server cluster and is built using the build tool Maven.

Request:

The LRS Dashboard application will be migrated from an on-premise WebLogic environment to the AWS Cloud as part of the overall LRS-to-cloud migration project. In addition, the application will be re-platformed to remove dependencies on all Oracle products since this remains a strategic direction for our client.

Recommendation:

1. Use Spring Boot with embedded Apache Tomcat as an application container
2. Use Apache Kafka as a stream processor
3. Use Gradle as a build tool
4. Upgrade Java version to Java 8
5. Use an autoscaling group of EC2s balanced by an ELB as a hosting platform for the application.
6. Replace percentile statistics with percentages

Outreach

Description:

Migration Impact

Description:

This change has no functional impact and is part of the LRS to Cloud effort. The C-IV counties will be adopting this change with migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

215

Continue running LRS Dashboard in on-premise data center.

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	215	Tech Ops :	0
Training :	0				

[CA-207527] Migrate LMS Lite application to AWS Cloud

Team Responsible:	Tech Arch	Assignee:	Abel Lopez	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Hisashi Horino	Change Type (SCR):	Operational Enhancement
Minor Version:	19.10.13	Expedite Changes:	No	Estimate:	55
Reporter:	Milind Nirgun	Regulation Reference:		Created:	03/19/2019 10:21 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	CalSAWS Cloud	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Laura Chavez on 7/1/2019

**Expedite Approval:
Current Design:**

The LMS Lite application is used to provide Computer-Based Training to county contractors and other employees. It currently uses an Oracle database, runs on a WebLogic application server cluster and is built using the build tool Maven.

Request: The LMS Lite application will be migrated from an on-premise WebLogic environment to the AWS Cloud as part of the overall LRS-to-cloud migration project. In addition, the application will be re-platformed to remove dependencies on all Oracle products since this remains a strategic direction for our client.

- Recommendation:**
1. Use MySQL as a database
 2. Use Spring Boot with embedded Apache Tomcat as an application container
 3. Update the build tool from Maven to Gradle
 4. Upgrade Java version to Java 8

Outreach

Description:

Migration Impact

This change has no functional impact and is part of the LRS to Cloud effort. The C-IV counties will be adopting this change with migration.

Description:

Migration Impact

Analysis:

Alternative

Continue to run LMS Lite in on-premise data center.

Procedure

Description:

Operational Impact:

Estimate: 55

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	50	Tech Ops :	0
Training :	5				

[CA-207531] Migrate Audit application to AWS Cloud

Team Responsible:	Tech Arch	Assignee:	Milind Nirgun	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Marvin Papparisto	Change Type (SCR):	Enhancement
Minor Version:	19.10.13	Expedite Changes:	No	Estimate:	719
Reporter:	Milind Nirgun	Regulation Reference:		Created:	03/19/2019 11:32 AM
Status:	Pending Approval	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	CalSAWS Cloud	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Laura Chavez on 7/1/2019

Expedite Approval: Current Design:

The Audit application currently uses an Oracle database, runs on a WebLogic application server cluster, and uses JMS to process clickstream data from the LRS application. The data is stored in an Oracle database and used to generate audit reports listing all web transactions associated with a user and/or case context for a given time window.

Request: The Audit application will be migrated from an on-premise WebLogic environment to the AWS Cloud as part of the overall LRS-to-cloud migration project. In addition, the application will be re-platformed to remove dependencies on all Oracle products since this remains a strategic direction for our client.

- Recommendation:**
1. Use MySQL as a database
 2. Use Spring Boot with embedded Apache Tomcat as an application container
 3. Use Apache Kafka as a message broker

Outreach

Description:

Migration Impact

Description:

This change has no functional impact and is part of the LRS to Cloud effort. The C-IV counties will be adopting this change with migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Continue to run Audit application in on-premise data center.

Operational Impact:

Estimate: 719

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	60	Reports :	0	Security :	0
System Test Support :	320	Tech Arch :	339	Tech Ops :	0
Training :	0				



[CA-207654] Optimize Indexing for Phonetic Search

Team Responsible:	Tech Arch	Assignee:	Eric A. Wong	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Abel Lopez	Change Type (SCR):	Enhancement
Minor Version:	19.10.13	Expedite Changes:	No	Estimate:	40
Reporter:	Milind Nirgun	Regulation Reference:		Created:	03/29/2019 03:18 PM
Status:	Ready for Committee	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	CalSAWS Cloud	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Laura Chavez - 7/1/2019

Expedite Approval:
Current Design: The phonetic search system provides search results for first and last names within the LRS system. The phonetic search schema has other unused indexed data points.

Request: Update indexes used in phonetic search to match application requirements.

Recommendation: Configure Phonetic Search to index reduced number of columns based on the application requirements.

Outreach Description:
Migration Impact Description: This change has no functional impact and is part of the LRS to Cloud effort. The C-IV counties will be adopting this change with migration.

Migration Impact Analysis:
Alternative Procedure Description: Continue using current indexes, which could have a performance impact for phonetic search pages as data grows.

Operational Impact:
Estimate: 40

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	40
Training :	0				



[CA-208339] Update SNB NOA for the "No CF" closure reason and Requested Discontinuance Regulations

Team Responsible:	Client Correspondence	Assignee:	Vikas Jetalpuria	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	102
Reporter:	Ritu Chinya	Regulation Reference:	ACL 18-90	Created:	05/06/2019 01:40 PM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Cristina Contreras	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	SSI Cash Out
Committee:	[Correspondence]	Approved by Committee:	06/27/2019	Other Agency Cross Reference:	CIV-104075

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 7/9/2019

Current Design: Supplemental Nutritional Benefit (SNB) NOAs were added with SCR CA-203103/CIV-101471. When an SNB person is discontinued due to no longer receiving CF, a SNB NOA generates that says "Your household is no longer receiving CalFresh". However, the rest of the household (minus the SNB discontinued persons) could be receiving CalFresh. The NOA language can be misleading.

Request: The Nutrition Benefit (NB) Requested Discontinuance NOA reason that was also added as part of SCR CA-203103/CIV-101471 currently does not have regulations associated to it.

Update the 'No CF' failure reason to generate the NOA fragment based upon if the household is receiving CalFresh benefits.

Add Regulations to the NB Requested Discontinuance NOA reason.

Recommendation:

- 1.) Update the 'No CF' status to generate the following NOA:
 - a.) When the entire household is not receiving CF, generate the SNB 5 NOA with the No Longer Receiving CF NOA reason. (See attached CA-208339 CIV-104075 Design Document Recommendation 2.1.2.1)
 - b.) Otherwise default to the No Longer Receiving SSI/SSP NOA reason. (See attached CA-208339 CIV-104075 Design Document Recommendation 2.1.2.2)
- 2.) Add both SNB and TNB regulations to the NB Requested Discontinuance NOA reason. (See attached CA-208339 CIV-104075 Design Document Recommendation 2.2)

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-104075 in the 19.07 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

102

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	50	DBA :	0
Design :	15	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	19	Tech Arch :	0	Tech Ops :	0

Training :

0



[CA-208593] Migrate LRS application to AWS Cloud

Team Responsible:	Tech Ops	Assignee:	Eric A. Wong	SPG Status:	No
Fix Version/s:	[19.09]	Designer Contact:	Jonathan Walburger	Change Type (SCR):	Enhancement
Minor Version:	19.10.13	Expedite Changes:	No	Estimate:	4484
Reporter:	Sumeet Patil	Regulation Reference:		Created:	05/22/2019 05:31 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Carlos Camarena	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	CalSAWS Cloud	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:	07/01/2019	Other Agency Cross Reference:	

Non-Committee Review:

Approved by Laura Chavez on 7/1/2019

Expedite Approval: Current Design:

The LRS System is hosted on-premise.

Request:

Migrate LRS System to AWS Cloud.

Recommendation:

1. Migrate all Development and Production Environments to the AWS Cloud.

In addition, certain functional changes will be needed. The following child SCR's will implement functional changes and the ETCs are recorded in these SCR's.

- CA-207525: Migrate LRS document repository from Oracle WCC to AWS S3
- CA-207531: Migrate Audit application to AWS Cloud
- CA-207527: Migrate LMS Lite application to AWS Cloud
- CA-207528: Migrate Webservices Transaction database to AWS Cloud
- CA-207654: Optimize Indexing for Phonetic Search
- CA-207526: Migrate LRS Dashboard application to AWS Cloud
- CA-207640: DDID 1773 - Implement Work Managers to Phonetic Search issues impacting LRS application performance
- CA-207532: Upgrade LRS database to Oracle release 18c
- CA-202477: Implement Application for Monitoring Performance (AMP) Phase VI
- CA-207884: Migration to Adobe Experience Manager Software as a Service
- CA-208673: Change the domain for LRS application from laclrs.org to calsaws.net

Outreach

Description:

Migration Impact

CalSAWS to adopt this functionality

Description:

Migration Impact

Analysis:

Alternative

Continue to run LRS in on-premise data center.

Procedure

Description:

Operational Impact:

Estimate:

4484

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	4484
Training :	0				



[CA-208673] Change the domain for LRS application from laclrs.org to calsaws.net

Team Responsible:	Tech Arch	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Abel Lopez	Change Type (SCR):	Enhancement
Minor Version:	19.10.13	Expedite Changes:	No	Estimate:	610
Reporter:	Milind Nirgun	Regulation Reference:		Created:	05/29/2019 02:58 PM
Status:	Pending Approval	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	CalSAWS Cloud	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Approved by Laura Chavez on 7/1/2019

Expedite Approval:

Current Design:

The existing version of the LRS application is accessible via URL: lrs.laclrs.org and is hosted on-premise.

Request:

Update all application and configuration references from *.laclrs.org to *.calsaws.net

Recommendation:

LRS application will migrate to the AWS Cloud and run on a new network infrastructure. This new version of the application will be accessible with the URL: web.calsaws.net.

1. Update all application components that refer to the current URL.
2. Work with interface partners that use DNS based access like Webservices to modify the current URL.
3. Update Batch job property values to the new URL for batch jobs listed in attached document (List of DomainChangeBatchjobs.xlsx).

Outreach

Description:

Migration Impact

Description:

No migration impact as this change is to implement the new URL for CalSAWS prior to migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Continue to use laclrs.org domain for the LRS application.

Operational Impact:

Estimate:

610

Automated Test :	0	Batch/Interfaces :	167	CalHEERS :	66
CalHEERS Test :	0	Client Correspondence :	24	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	36
Imaging :	0	IVR/CC :	0	Online :	48
Performance :	0	Reports :	139	Security :	0
System Test Support :	54	Tech Arch :	34	Tech Ops :	42
Training :	0				



[CA-208681] Add a Journal Entry once the Recovery Account status is updated to Terminated

Team Responsible:	Fiscal	Assignee:	Lalitha Valamarthi	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	45
Reporter:	Sidhant Garg	Regulation Reference:		Created:	05/29/2019 05:19 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Gloria Williams	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	07/11/2019	Other Agency Cross Reference:	CIV-102218

Non-Committee

Review:

Expedite Approval: Emergency Build Approval by JoAnne on 7/12/2019

Current Design: In the LRS system whenever a Recovery Account is terminated by the Uncollectible Recovery Account Batch, the batch will add a comment which overwrites the previous comment of the account, if any.

Request: Update the Uncollectible Recovery Account Batch to create a Journal Entry whenever a Recovery Account's Status is updated to Terminated.

Recommendation: Update the Uncollectible Recovery Account Batch to create a Journal Entry whenever a Recovery Account's Status is updated to Terminated.
 For LRS, set the values as follow:
 Category – Fiscal
 Type – Recovery Account
 Message - The Recovery Account XXXXXXXX is Terminated by the System since the Original Balance is less than the threshold defined for the program.
 * NOTE - C-IV will implement this change in 19.07 with CIV-102218

Outreach

Description:

Migration Impact Description: No migration impact as C-IV will implement this change in 19.07 with SCR CIV-102218.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **45**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	28
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	12	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-209312] Training: Update WBT-ELD-CalFresh-05 Transitional CalFresh

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Frances Baez-Lugo	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	175
Reporter:	Frances Baez-Lugo	Regulation Reference:		Created:	07/05/2019 09:26 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on July 8, 2019

Expedite Approval: Approved by Karen Rapponotti on 07/05/2019. See email approval attached.

Current Design: '046-WBT-ELD-Eligibility CalFresh-05' is not updated to include changes based on comments made/issues identified by First Data and Consortium during the WBTs Clean-up & Genericization effort. Note: These issues/comments were not addressed during the WBTs "clean-up and genericization" as they were determined by both Consortium an Accenture to fall out of the scope of such effort.

Request: Update '046-WBT-ELD-Eligibility CalFresh-05' to include changes based on comments made/issues identified by First Data and Consortium during the WBTs Clean-up & Genericization effort. Also, review 046-WBT-ELD-Eligibility CalFresh-05 and re-develop as appropriate to match current system functionality.

Recommendation: Update the following WBT per comments made/issues identified by First Data and Consortium:
-046-WBT-ELD-Eligibility CalFresh-05
Review this WBT, and re-develop as appropriate, to match current system functionality.

Outreach Description: Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

Migration Impact Analysis: None.

Alternative Procedure Description:

Operational Impact Estimate: **175**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	175				

End SCRs



[CA-203096] ACWDL 19-13: Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408)

- Resolved: 07/15/2019 11:56 AM

Team Responsible:	CalHEERS	Assignee:	Chad Quan	SPG Status:	Approved
Fix Version/s:	[19.06]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	3348
Reporter:	Renee Gustafson	Regulation Reference:	ACWDL 19-13	Created:	06/12/2018 03:48 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	Yes
Consortium Contact:	Carlos Camarena	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	2019-02-25 00:00:00	Other Agency Cross Reference:	CIV-10287, CH-119408

Non-Committee

Review:

Expedite Approval:

Approved by Karen J. Rapponotti and Laura Chavez on 2/20/2019

Current Design:

The CalHEERS eHIT Interface does not have functionality for CalACES to send Non-Compliance reason(s) to CalHEERS. Therefore, CalACES Workers use Negative Actions or Failed Admin Verifications to Deny or Discontinue a person from MAGI Medi-Cal but the Negative Action reason may not be accurate or specific enough to generate the appropriate language on a NOA or send the proper Termination reason to MEDS. The Non-Compliance language is not populated on MAGI Medi-Cal Denial/Discontinuance NOAs.

CalACES Non-MAGI Medi-Cal EDBC evaluates a person as Non-Compliant if a person's Non-Compliance record is effective on the last day of the EDBC benefit month.

CalACES generates Non-MAGI Medi-Cal Discontinuance NOAs for some Non-Compliances, but the 90-day cure language does not always populate on the NOA.

The Non-Compliance Reason "Apply/Accept VA - Sign CA5" is missing reference to the "MC05"

CalACES has validation to prevent sending an EDR when the Primary Applicant has not proved their identity.

CalACES-C-IV does not have "Third Party Liability" Non-Compliance reason.

CalACES Non-MAGI Medi-Cal EDBC can close a person for multiple Role/Status Reasons, but only one Role/Status Reason displays on CalACES online pages based on the Role/Status Reason with the highest pre-determined "MC Priority". The "MC Priority" should be unique for each Role/Status Reason; however, CalACES-LRS has both "FTP Third Party Liability" and "FTP Income" Status Reasons with the same "MC Priority".

CalACES-C-IV captures all Non-Compliances in the "Eligibility Non-Compliance Detail" page, while CalACES-LRS captures Non-Compliances in three places:

- "Eligibility Non-Compliance Detail" Page
- Verification records for "SSN" and "Name/Identity"
- Absent Parent page for "Failure to provide 2.1Q (Child Support)"

CalACES-LRS does not have "SSN" or "Name/Identity" Non-Compliance reasons in the "Eligibility Non-Compliance Detail" page and Non-MAGI Medi-Cal EDBC evaluates a person as Non-Compliant for these reasons based on "SSN" or "Name/Identity" Verification records.

CalACES-LRS Non-MAGI Medi-Cal Denial/Discontinuance NOAs do not generate for below Non-Compliance reasons.

- Apply/Accept DIB
- Apply/Accept Military Benefits
- Apply/Accept Retirement
- Apply/Accept SDI

- Apply/Accept UIB
- Apply/Accept VA - Sign CA5
- Apply/Accept Work. Comp
- Apply for Medicare

CalACES-LRS has a Non-MAGI Medi-Cal Non-Compliance batch that will Deny/Discontinue a person with outstanding Verifications for "SSN".

Request:

CalHEERS CR-119408 will add Non-Compliance functionality to eHIT.

1. Update CalACES to communicate Non-Compliance reason(s) to CalHEERS.
2. Update CalACES to generate a MAGI Medi-Cal Denial/Discontinuance Notice of Action when a person is determined Ineligible or Discontinued from MAGI Medi-Cal due to Non-Compliance(s) using the current Non-MAGI Medi-Cal Non-Compliance language.
3. Update CalACES Medi-Cal EDBC to determine a person Non-Compliant for Non-MAGI Medi-Cal if the person's Non-Compliance is effective for the whole benefit month.
4. Update CalACES Medi-Cal MAGI-only EDBC to close a person for Non-Compliance-specific Role/Status Reason if person is Ineligible or Discontinued from MAGI due to Non-Compliance.
5. Update CalACES-LRS to generate a Non-MAGI Medi-Cal Denial/Discontinuance NOA when a person is closed due to below Non-Compliance Reason(s).
 - Apply/Accept DIB
 - Apply/Accept Military Benefits
 - Apply/Accept Retirement
 - Apply/Accept SDI
 - Apply/Accept UIB
 - Apply/Accept VA - Sign CA5
 - Apply/Accept Work. Comp
 - Apply for Medicare
6. Update CalACES to add a Batch EDBC skip reason so Batch EDBC will not use a DER with a Non-Compliance if the Non-Compliance was not requested by the Worker.
7. Update CalACES-LRS to add a new batch job to create Non-Compliance records when the SSN or Name/Identity verification is overdue.
8. Update CalACES-LRS to modify the existing MC SSN verification due Batch EDBC sweep job to trigger Batch EDBC when the MC participant has a Procedural Requirement Non-Compliance with the reason of 'SSN'.

Recommendation:

1. Update CalACES to send the following Non-Compliance reason(s) to CalHEERS in the EDR and display the Eligibility Evaluation Reason Codes received in the DER for the same:
 - Failure to apply for/accept unconditionally available income
 - Failure to provide the Veteran's information to complete the MC 05
 - Failure to provide other health insurance information
 - Failure to comply with Third Party Liability
 - Failure to apply for Medicare
 - Failure to provide 2.1Q (Child Support)
 - Failure to provide or apply for SSN
 - Failure to provide identity/name
2. Update CalACES to send CalHEERS Non-Compliance reasons through eHIT in an EDR based on mappings in the attached Design Document.
3. Update CalACES Medi-Cal EDBC to close a MAGI Medi-Cal person with the Non-Compliance-specific Role/Status reason instead of the generic "Failed MAGI" Role/Status reason. This will allow the existing MEDS batch jobs to send a more specific Termination reason to MEDS.
4. Update CalACES to generate a MAGI Medi-Cal Denial/Discontinuance NOA when a person is determined MAGI Denied or Discontinued due to Non-Compliance(s). Include the 90-day cure language for Discontinuances.
5. Update CalACES Medi-Cal EDBC to determine a person Non-Compliant for Non-MAGI Medi-Cal if the person's Non-Compliance record is effective for the whole benefit month.
6. Update CalACES Non-Compliance Reason "Apply/Accept VA - Sign CA5" to read "Apply/Accept VA - Sign CA5/MC05"
7. Update CalACES validation to allow sending an EDR when the Primary Applicant has not proved their identity if EDR is also sending a Non-Compliance for "Name/Identify for the Primary Applicant."
8. Update the MAGI Pages to display the Non-Compliance reasons sent through eHIT in an EDR or received in a DER.
9. Update CalACES-LRS "FTP Third Party Liability" and "FTP Income" Role/Status Reasons to have unique "MC Priority".

10. Update CalACES-LRS to have "SSN" and "Name/Identity" Non-Compliance reasons in the "Eligibility Non-Compliance Detail" page.
11. Update CalACES-LRS Non-MAGI Medi-Cal EDBC to evaluate a person as Non-Compliant for "SSN" or "Name/Identity" based on the records in the "Eligibility Non-Compliance Detail" page instead of the pending overdue Verification records.
12. Update CalACES-C-IV to have "Third Party Liability" Non-Compliance reason in the "Eligibility Non-Compliance Detail" page.
13. Update CalACES-LRS Non-MAGI Medi-Cal Denial/Discontinuance NOAs to generate for the following Non-Compliance reasons:
 - Apply/Accept DIB
 - Apply/Accept Military Benefits
 - Apply/Accept Retirement
 - Apply/Accept SDI
 - Apply/Accept UIB
 - Apply/Accept VA - Sign CA5/MC05
 - Apply/Accept Work. Comp
 - Apply for Medicare
14. Update CalACES to prevent a MAGI Medi-Cal person from being Denied or Discontinued based on a Referral or Determination Change with a Non-Compliance reason(s).
15. Update CalACES-C-IV Medi-Cal EDBC to close a person for Role/Status Reason "FTP Third Party Liability".
16. Update CalACES to add a skip reason to Batch EDBC to not use a DER with a Non-Compliance if it was not requested by the Worker when running Batch EDBC for a Medi-Cal program.
17. Update CalACES-LRS to add a new batch job to create Non-Compliance records when the SSN or Name/Identity verification is overdue.
18. Update CalACES-LRS to modify the existing MC SSN verification due Batch EDBC sweep job to trigger Batch EDBC when the MC participant has a Procedural Requirement Non-Compliance with the reason of 'SSN'.

See attached CA-203096 CIV-10287 Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408).docx for detailed design.

Outreach

Description:

Job Aid

Migration Impact

Description:

Joint design has been approved through the Medi-Cal/CMSPP Committee. C-IV will implement this Change with SCR CIV-10287 in the 19.06 release, with the exception of Batch changes noted in Sections 2.4.2 and 2.4.3. These two batch jobs are only used by LRS prior to Migration and functionality can be used by other counties by applying batch property change after Migration.

Migration Impact

Analysis:

No Impact

Alternative

Procedure

None.

Description:

Operational Impact:

Estimate:

3348

Automated Test :	220	Batch/Interfaces :	215	CalHEERS :	475
CalHEERS Test :	0	Client Correspondence :	1116	DBA :	0
Design :	55	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	644	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Changes:

- 2.1.3 Added the technical note for developers.
- 2.1.7 Corrected typo. "Apply Support Rights" updated to "Assign Support Rights"
- 2.2.6 Corrected typos. The correct Non-Compliance Type is "Failure to Provide", not "Procedural Requirement."
- 2.3.3 Added missing eHIT mapping for C-IV for Assign Support Rights to "FQ".

Supporting Documents: Removed references to threshold languages in LRS FDDs. Clarified "Suppression Logic" for LRS NOAs. Added Spanish NOA for Failure for Verification MAGI Denial and Termination.

See attached CA-203096 CIV-10287 Support Non-Compliance Reasons in Request MAGI and MAGI NOAs (CH-119408)_CR1.docx for detailed design.

2. ETC Change:

Before: Client Correspondence Total ETC: 1106

After: Client Correspondence Total ETC: 1116

3. Release Change: n/a

**Content Revision
Status-2:**

Accepted

**Content Revision
Description-2:**

1. Recommendation Change:

1.3 Overview of Recommendations

Before:

7. Update CalACES validation to allow sending an EDR when the Primary Applicant has not proved their identity if EDR is also sending a Non-Compliance for "Name/Identify for the Primary Applicant.

After:

Removed

2.1 Eligibility

Before:

Technical Note in section 2.1.7 showed MEDS Disc Code 04 for Refused Assign Supp Right

After

Technical Note in section 2.1.7 now shows MEDS Disc Code 59 for Refused Assign Supp Right
MEDS Code Descriptions updated to show "59 – Other than 50-70"

Pending CCB

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: FDD Updates - LRS Only

Before: MAGI FDDs Listed English Regulations in place of Spanish Regulations

After: MAGI FDDs are updated to have Spanish Regulations for Spanish NOAs

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:



[CA-49402] < ITGC > ACL 13-61 - YourBenefitsNow YBN and LEADER Replacement Systems LRS electronic notification add journal entries and DV logic update.

- Resolved: 07/11/2019 09:49 AM

Team Responsible:	Online	Assignee:	Chao Guan	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	627
Reporter:	Gillian Bendicio	Regulation Reference:	ACL No. 13-61, CalFresh Waiver to Send E-Notifications and View Notices Electronically, dated May 14, 2007	Created:	01/19/2018 11:44 AM
Status:	Test Complete	Impact Analysis:	[Business Process, Central Print, Forms/NOA Translations, Technology Impact]	Outreach Required:	No
Consortium Contact:	Mary Farfan	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[C4Yourself]	Approved by Committee:	2019-04-10 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Build Approval Received by Laura Chavez on 4/9/2019

Current Design:

Journal Entry:
Currently we do not auto populate a journal record to track Opt-In Paperless/Opt-Out due to participant request, bounce back e-mail or DV case
We do not use CIV DV logic to opt out paperless or automatically opt out DV clients

Request:

1) New Journal Entry
Journal entry should auto populate in LRS each time a change is made via YBN or within LRS when a participant Opts In/Out for Paperless Notifications and or request for Email/Text or both for Case Information and Reminders.

Paperless Opt In:
(Participant Name) effective (MM/DD/YYYY), has requested to receive all correspondence by electronic notification. An e-mail was sent to (e-mail address).

Paperless Opt Out:
(Participant Name) effective (MM/DD/YYYY), has requested to cancel Paperless and revert to receiving all correspondence by U.S. Mail. (e-mail address).

Paperless Opt-Out Due to Domestic Violence (DV):
(Participant Name) effective (MM/DD/YYYY), system has automatically canceled Paperless due to DV case. (e-mail address)

Paperless Opt-Out Due to Bounce Back E-Mail:
(Participant Name) effective (MM/DD/YYYY), system has automatically canceled Paperless due to invalid e-mail (e-mail address)

Recommendation:

Add Journal entry and add CIV DV logic, LRS to automatically opt out DV clients.

Outreach

Description:

Migration Impact Description:

C-IV feedback has been addressed and the design has been approved through the Self-Service Portal Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure

No alternative procedure.

Description:

Operational Impact:

Estimate:

627

Automated Test :	0	Batch/Interfaces :	50	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	94	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	270
Performance :	0	Reports :	0	Security :	0
System Test Support :	158	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1:

Accepted

Content Revision Description-1:

1. Recommendation Change:
Before:

Refer to the attached design document (CA-49402 ACL 13-61 YBN and LRS Electronic Notification.docx) for the details.

After:

Refer to the attached design document (CA-49402 ACL 13-61 YBN and LRS Electronic Notification Content Revision.docx) for the details.

Content Revision Status-2:

Pending CCB

Content Revision Description-2:

1. Recommendation Change:
Before:

Refer to the attached design document (CA-49402 ACL 13-61 YBN and LRS Electronic Notification v2.docx) for the details.

After:

Refer to the attached design document (CA-49402 ACL 13-61 YBN and LRS Electronic Notification Content Revision v2.docx) for the details.

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:



[CA-201148] GR Ineligibility for time limited/sanctioned CalWORKs person

- Resolved: 07/15/2019 12:05 PM

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	485
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	03/02/2018 02:41 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Benjamin Fimbres	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	2019-04-15 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Content Revision 1 - Received expedited build approval from Karen Rapponotti on 6/18/2019

Current Design: Sanctioned CalWORKs participants are eligible to be determined for GR benefits. Time Limited CalWORKs participants are ineligible for GR benefits. Any CalWORKs participant who enters GR Board & Care facility is eligible for GR effective the 1st of the month following the month that CalWORKs was received.

Request: Sanctioned CalWORKs participants should be ineligible when determining GR benefits. Time Limited CalWORKs participants should be ineligible when determining GR benefits, except:

- When the youngest child in the CW case reaches 18 years of age, or
- When the time limited CalWORKs participant is pregnant, during the second and third trimester, until the pregnancy is ended or the child is born, or
- The time limited CalWORKs participant has only one child and the child is legally adopted (legal document must be provided) might be eligible for GR, if all other requirements are met.

Note: A child is considered legally adopted when the below conditions are met:

- Relationship is Parent(Biological/Adoptive) and
- The parent does not have parental control and
- It is verified

Recommendation:

- Modify the GR EDBC logic to determine a CalWORKs participant to be ineligible for GR benefits who have the following sanctions:
 - CW Non Part
 - Post WTW 24 MTC CW Fed Requirements Not Met
- Modify the GR EDBC logic to determine a CalWORKs Time limited participant to be eligible for GR benefits per the following:
 - When the youngest child in the CW case reaches 18 years of age, or
 - When the time limited CalWORKs participant is pregnant, during the second and third trimester, until the pregnancy is ended or the child is born, or
 - The time limited CalWORKs participant has only one child and the child is legally adopted (legal document must be provided) and the child is temporarily or permanently out of the home, might be eligible for GR, if all other requirements are met.

Note - For all other scenarios CW time limited person will be not be eligible for GR.

Assumption -

- CalWORKs Participant placed in Board and Care - User will follow existing Business process to close the CalWORKs program and open a new GR program for the participant manually and input the Board and Care facility details in the GR case.

Note: Please refer to attached design document for detailed design.

Outreach Description:

Migration Impact Description: Per strategic direction for migration, General Assistance/General Relief (GA/GR) solution has been deferred to CalSAWS General Assistance/General Relief (GA/GR) functional design sessions.

Migration Impact Analysis: GA/GR Program

Alternative Procedure Description: Manual / Override EDBC.

Operational Impact Estimate: 485

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	127	DBA :	0
Design :	0	Eligibility :	154	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	34
Performance :	0	Reports :	0	Security :	0
System Test Support :	125	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before: 2.1.1 As part of the changes with this SCR, time limited CalWORKs participants may be eligible to GR benefits in LA County if their only child moves out of the house as part of a legal adoption.
2.2.2 b) Discontinued in CW (not receiving CW benefits).
2.3.2 No new status reason Table
2.5.2 No existing status reason Table
2.2.2 Point# 2 is not included

After: 2.1.1 As part of the changes with this SCR, time limited CalWORKs participants may be eligible to GR benefits in LA County if their all children moves out of the house as part of a legal adoption.
2.2.2 b) FRE role in CW (not receiving CW benefits).
2.3.2 Added new status reason Table
2.5.2 Added existing status reason Table
2.2.2 Point# 2 is added and highlighted in the design doc.

2. ETC Change: Hours for the Eligibility and System Test Change

Before:
Eligibility: 154
System Test: 125
Unallocated: 45

After:
Eligibility: 242
System Test: 161
Unallocated: 55

3. Release Change: {Description of Release Change}

Before:
After:

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change: {Description of Recommendation Change}

Before:
After:

2. ETC Change: {Description of ETC Change}

Before:
After:

3. Release Change: {Description of Release Change}



[CA-207515] CalHEERS eHIT: Add 'Covered CA Change' to MAGI Referral (CH-136022)

Team Responsible:	CalHEERS	Assignee:	Humberto Saucedo	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	190
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/18/2019 02:23 PM
Status:	Development Complete	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Carlos Camarena	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	2019-05-07 00:00:00	Other Agency Cross Reference:	CIV-103652; CH-136022

Non-Committee

Review:

Expedite Approval:

Current Design:

CalHEERS eHIT does not have an indicator to categorize that a Determination Change for a mixed household case contains updates to aid code, premium amount, effective dates or eligibility status only for the APTC/CSR/CCP member(s). This kind of Determination Change should not require any action or follow-up from a County Worker because the Determination Change is provided only to communicate the updated APTC/CSR/CCP member's eligibility information. However, because there is no way to differentiate this kind of Determination Change from any other Determination Change, the worker must review and process the Determination Change to remove it from the Workload Inventory page.

Request:

1. The System must add 'Covered CA Change' field on the MAGI Referral Detail page to display the indicator in the Determination Change.
2. The System must update status of the Determination Change to 'Covered CA Only' if the newly added indicator value is set to 'Yes' and there is no referral for a Full Medi-Cal Hierarchy.
3. The System must update eHIT logic to receive and store the 'ExchangeInfoUpdateInd' indicator value from CalHEERS.

Recommendation:

1. Add a new field 'Covered CA Change' on the MAGI Referral Detail page to display the value of the 'ExchangeInfoUpdateInd'.
2. Update eHIT to change the status of the Determination Change to 'Covered CA Only' when 'ExchangeInfoUpdateInd' = 'Y' and a Non-MAGI referral does not exist.
3. Update eHIT to receive 'ExchangeInfoUpdateInd' in the Determination of Eligibility Response (DER).

Please refer to details in the design draft attached.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this Change with SCR CIV-103652 in the 19.09 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Review the MAGI Determination and then run EDBC.

Operational Impact:

Estimate: **190**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	76
CalHEERS Test :	79	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0

Training :	0
Content Revision Status-1:	Pending CCB
Content Revision Description-1:	<p>1. Recommendation Change: Updated Design Document to include small cosmetic change to MAGI Request Detail page in order to match MAGI referral detail page so that both EDR (Eligibility Determination Request) and DER (Determination response) looks similar. Changes are highlighted in yellow in attached CR1 design draft.</p> <p>Before: No MAGI Request Detail Page After: Program field in MAGI Request Detail Page moved to lower row next to Benefit Month</p>
Content Revision Status-2:	
Content Revision Description-2:	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>
Content Revision Status-3:	
Content Revision Description-3:	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>
Content Revision Status-4:	
Content Revision Description-4:	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before:</p>

End Content Revisions