



# [CA-204768] CalHEERS eHIT: Business Rules Exposure for SAWS (BREfS) Phase C Part 1 - Same Day Eligibility Remediation (CH-109744)

Created: 09/18/2018 01:10 PM - Updated: 04/29/2019 04:50 PM

<b>Status:</b>	System Test
<b>Project:</b>	CalACES
<b>Fix Version/s:</b>	19.06

<b>Type:</b>	SCR	<b>Assignee:</b>	Appalaraju Indala
<b>Reporter:</b>	Renee Gustafson		
<b>Resolution:</b>	Unresolved		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	03/26/2019
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	04/04/2019
<b>Designer Contact:</b>	Rajan Vadapalli
<b>Consortium Contact:</b>	Carlos Camarena
<b>Tester:</b>	Sireesha Kommajosyula
<b>Team Responsible:</b>	CalHEERS
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	N/A
<b>Training Impacted:</b>	N/A
<b>Estimate:</b>	1475
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	Premise
<b>Funding Source ID:</b>	CalHEERS
<b>Other Agency Cross Reference:</b>	CIV-102265; CH-109744

**Current Design:** Currently, Workers may receive a MAGI Determination with incorrect eligibility results from CalHEERS based on case data entry errors. In many of these occurrences, the Worker updates the case data within the same day and requests a new MAGI Determination to correct the eligibility; however, CalHEERS eligibility determination results are always final and do not always allow a correction of data to take effect immediately. Workers are sometimes required to take additional steps across systems (CalHEERS Portal, MEDS, etc.) and possibly use overrides to correct the Medi-Cal Eligibility. Sometimes the recipient remains in the Consumer Protection Protocol (Soft Pause) when it is not appropriate due to CalHEERS system limitations. While subsequent MAGI Determinations can sometimes correct a recipient's eligibility, this is not so in all cases. For instance, when CalHEERS determines eligibility of the recipient outside of the expected program (MAGI Medi-Cal, APTC, etc.), subsequent evaluations are ineffective when the individual is placed into Soft Pause or transition rules (Carry Forward) in the same day because CalHEERS considers the new application as on-going eligibility. Steps to correct these occurrences cannot be done immediately. CalACES does not have functionality available for Workers to close out an Unsolicited DER when everyone is eligible to APTC only without first linking the Unsolicited DER to a CalACES case, pending applicants to the Medi-Cal Program and then running EDBC. When the Unsolicited DER has

<b>Request:</b>	<p>all recipients eligible for APTC only, this causes the Worker to create CalACES cases unnecessarily just to deny the case to 'Action' the DER and get it off the Workload Inventory page.</p> <ol style="list-style-type: none"> <li>1. CalACES must update 'MAGI Referral Search' page to display a new status 'APTC Only' in status drop down field.</li> <li>2. CalACES must update functionality to display search results summary for records with 'APTC Only' status when Workers search criteria was 'APTC Only' in status drop down field on 'MAGI Referral Search' page.</li> <li>3. CalACES must develop functionality to change the status of DERs to 'APTC Only' on 'MAGI Referral Detail' page to remove the DERs from workers caseload without having to process them and close the DERs.</li> <li>4. CalACES must develop functionality to change the status of DERs from 'APTC Only' to the DER's previous status.</li> <li>5. CalACES must update 'View' button functionality to display referrals with 'APTC Only' status on 'MAGI Determination List' page.</li> <li>6. CalACES must update 'Inter-Agency Transfer Summary' page functionality to display referrals with 'APTC Only' status.</li> <li>7. Update the existing batch jobs and Batch EDBC skip logic that are impacted to exclude the new DER status of 'APTC Only'.</li> <li>8. Update impacted reports to handle the new DER status of 'APTC Only'.</li> </ol>
<b>Recommendation:</b>	<p>Please refer to attached design draft for detail on the description of changes Overview is as below:</p> <ol style="list-style-type: none"> <li>1. Add a new status 'APTC Only' in status drop down field on 'MAGI Referral Search' page.</li> <li>2. Update 'Search' button functionality on 'MAGI Referral Search' page to display search results with 'APTC Only' status.</li> <li>3. Update 'Edit' button functionality to allow a worker to change the status of a DER to 'APTC Only' and from 'APTC Only' to its prior status on 'MAGI Referral Detail' Page.</li> <li>4. Update 'View' button functionality on 'MAGI Determination List' page to display referrals with 'APTC Only' status.</li> <li>5. Update 'Inter-Agency Transfer Summary' page functionality to display referrals with 'APTC Only' status.</li> <li>6. CalACES-C-IV: Update the MAGI RE Packet generation batch job to include a check that the DER status is not the new DER status 'APTC Only'.</li> <li>7. Update the existing batch jobs and Batch EDBC skip logic in the list below to exclude the new DER status of 'APTC Only'. <ul style="list-style-type: none"> <li>• 'No aid code for eligible people on DER' Batch EDBC skip logic</li> <li>• 'MAGI Determination not received' Batch EDBC skip logic</li> <li>• MAGI RE Batch EDBC Sweep (PB00E120) CalACES-LRS</li> <li>• MAGI Full Scope Batch EDBC Sweep (PB00E123) CalACES-LRS</li> </ul> </li> <li>8. CalACES-LRS: Modify the logic of the following reports to exclude the 'APTC Only' DER status appropriately: <ul style="list-style-type: none"> <li>• Eligibility Workload Inventory Export Report</li> <li>• E-HIT Exception Report MAGI Ineligibles from CalHEERS – Need Case Authorization Report</li> </ul> </li> </ol>
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this Change with SCR CIV-102265 in the 19.06 release.
<b>Alternative Procedure Description:</b>	Manual Override
<b>In Development:</b>	03/18/2019
<b>Development Complete:</b>	04/05/2019
<i>Approval</i>	
<b>Expedite Changes:</b>	Start Build
<b>Expedite Approval:</b>	Approved by Karen J. Rapponotti and Laura Chavez on 2/20/2019
<b>SPG Status:</b>	Approved
<b>SPG Approved date:</b>	09/18/2018

<b>SPG Priority:</b>	High
<b>SPG Score:</b>	78
<b>Committee:</b>	Medi-Cal/CMSP
<b>Submitted to Committee:</b>	03/01/2019
<b>Approved by Committee:</b>	03/05/2019
<b>Region 1:</b>	Yes
<b>Region 2:</b>	Yes
<b>Region 3:</b>	Yes
<b>Region 4:</b>	Yes
<b>Region 5:</b>	Yes
<b>Region 6:</b>	Yes
<b>Region 7:</b>	Yes
<b>Region 8A:</b>	Yes
<b>Region 8B:</b>	Yes
<b>Region 8C:</b>	Yes
<b>Region 8D:</b>	Yes
<i>Impacts</i>	
<b>Approved:</b>	02/21/2019
<b>Consortium Management Review:</b>	No
<b>Translations:</b>	N/A
<b>Peer Review Status:</b>	Completed
<b>Assembly Test Complete:</b>	Yes
<b>Peer Review Resource:</b>	Prem Raghupathy
<b>System Test Delivery Date:</b>	04/08/2019
<b>Consortium Validation:</b>	Scheduled
<b>QA - Type of Testing:</b>	Independent Test
<b>QA - Person Responsible:</b>	James Dorame
<b>Create System Design Task?:</b>	Complete
<i>Content Revision</i>	
<b>Content Revision Status-1:</b>	Select a value
<b>Content Revision Description-1:</b>	<p>1. Recommendation Change:  Before: N/A  After: Added section 2.4: Online – Inter-Agency Transfer Summary Page  Before : Name of new status - 'APTC Only'  After: Name of new status - 'Covered CA Only'</p> <p>2. ETC Change:  Before: CalHEERS ETC 1: 221  After: CalHEERS ETC 1: 346</p>

Before: System Test Support ETC 1: 646  
 After: System Test Support ETC 1: 680  
 Before: Automated Test ETC 1: 196  
 After: Automated Test Support ETC 1: 212  
 Before: Unallocated Hours ETC 1: 135  
 After: Unallocated Hours ETC 1: 155  
 3. Release Change: None  
 4. Funding Source Change: None

**Content Revision Description-2:**

1. Recommendation Change:  
 Before:  
 After:  
 2. ETC Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-3:**

1. Recommendation Change:  
 Before:  
 After:  
 2. ETC Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-4:**

1. Recommendation Change:  
 Before:  
 After:  
 2. ETC Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

*Release Notes*

**Release Note Required:** Yes

**Release Note - Previous Design/ Problem:** Currently, Users may receive unexpected eligibility results from CalHEERS based on the incorrect case data input. In many of these occurrences the Users may be able to update the case data within the same day and request for re-determination of eligibility; however, current actions require additional steps across systems and the possible use of overrides.

**Release Note - Now:** CalHEERS eligibility determination received within the day between 6AM to 8PM can be remediated in the same day by the authorized users.  
 Excluding: Eligibility determination in Batch mode

*Team Estimate*

**Batch/Interfaces PR-1:** Marqui Simmons

**Batch/Interfaces ETC** 50  
**1:**  
**Batch/Interfaces PR-2:** Yuga Teja  
**Batch/Interfaces ETC** 30  
**2:**  
**Batch/Interfaces PR-3:** Balakumar Murthy  
**Batch/Interfaces ETC** 30  
**3:**  
**Batch/Interfaces ETC** 110  
**Total:**  
**CalHEERS PR-1:** Prashant Goel  
**CalHEERS ETC 1:** 221  
**CalHEERS ETC Total:** 221  
**Client** 22  
**Correspondence ETC**  
**1:**  
**Client** 22  
**Correspondence ETC**  
**Total:**  
**Release** 69  
**Communication**  
**Support ETC-1:**  
**Release** 69  
**Communication**  
**Support ETC Total:**  
**Reports PR-1:** Prem Venugopalan  
**Reports ETC 1:** 32  
**Reports PR-2:** Gokul Suresh  
**Reports ETC 2:** 11  
**Reports ETC Total:** 43  
**Automated Test** 196  
**ETC-1:**  
**Automated Test ETC** 196  
**Total:**  
**System Test Support** 646  
**ETC 1:**  
**System Test Support** 646  
**ETC Total:**  
**Technical** 33  
**Infrastructure**  
**Support:**  
**Unallocated Hours:** 135

*Team Impact*

**Team Impact:**

Team	Person	Role
Batch/Interfaces	SuksantiH	Designer

**Attachments**

CA-204768 CIV-102265 Same Day Elig Remediation CR1.docx (555 kB)

CA-204768\_CIV-102265\_Same Day Elig Remediation.docx (697 kB)

CRE\_CIV-102265 CA-204768.xlsx (26 kB)

**Links****Blocks**

<i>is blocked by</i>	[CA-208045]	MAGI Denial NOA did not generate for Child for EERC-OtherHH Member Income Admin Failed	Reopened
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**Relates**

<i>relates to</i>	[CAR-516]	2.4.1.1	Confirmed
<i>relates to</i>	[CAR-545]	2.4.3.7	Confirmed
<i>relates to</i>	[CA-207069]	Create a new MGI Referral Status 'APTC Only'	Approved
<i>relates to</i>	[CA-208068]	Training QA of Job Aids Impacted by SCR CA-204768	Approved
<i>relates to</i>	[CA-207834]	Request MAGI throwing error with 19.06 changes	System Test
<i>relates to</i>	[CA-207991]	Additional Changes (Content Revision) - Validation Message does not appear when Referral/DER_U/Solicited DER that is linked to a CalACES case is marked to APTC Only from In process/Reviewed status	Assigned