[CIV-102265] CalHEERS eHIT: Business Rules Exposure for SAWS (BREfS) Phase C Part 1 - Same Day Eligibility Remediation

Created: 09/18/2018 01:08 PM - Updated: 04/29/2019 04:50 PM

Status:	System Test
Project:	C-IV
Fix Version/s:	19.06

Type:	SCR		
Reporter:	Renee Gustafson	**Assignee:**	Prem Raghupathy
Resolution:	Unresolved		
Labels:	None		

Main

SCRB:	Approved
SCRB Approved Date:	03/26/2019
CCB:	Approved
CCB Approved Date:	04/04/2019
Designer Contact:	Rajan Vadapalli
Consortium Contact:	Maureen Votta
Tester:	Geetha Ramalingam
Team Responsible:	CalHEERS
Requested By:	Consortium
Project Phase (SCR):	Production
Change Type (SCR):	Enhancement
Impact Analysis:	N/A
Training Impacted:	N/A
Estimate:	1176
Outreach Required:	No
Funding Source:	Premise
Funding Source ID:	CO-103
Other Agency Cross Reference:	CA-204768; CH-109744
Current Design:	Currently, Workers may receive a MAGI Determination with incorrect eligibility results from CalHEERS based on case data entry errors. In many of these occurrences, the Worker updates the case data within the same day and requests a new MAGI Determination to correct the eligibility; however, CalHEERS eligibility determination results are always final and do not always allow a correction of data to take effect immediately. Workers are sometimes required to take additional steps across systems (CalHEERS Portal, MEDS, etc.) and possibly use overrides to correct the Medi-Cal Eligibility. Sometimes the recipient remains in the Consumer Protection Protocol (Soft Pause) when it is not appropriate due to CalHEERS system limitations.
	While subsequent MAGI Determinations can sometimes correct a recipient's eligibility, this is not so in all cases. For instance, when CalHEERS determines eligibility of the recipient outside of the expected program (MAGI Medi-Cal, APTC, etc.), subsequent evaluations are ineffective when the individual is placed into Soft Pause or transition rules (Carry Forward) in the same day because CalHEERS considers the new application as on-going eligibility. Steps to correct these occurrences cannot be done immediately.
	CalACES does not have functionality available for Workers to close out an Unsolicited DER when everyone is eligible to APTC only without first linking the Unsolicited DER to a CalACES case, pending applicants to the Medi-Cal Program and then running EDBC. When the Unsolicited DER has

all recipients eligible for APTC only, this causes the Worker to create CalACES cases unnecessarily just to deny the case to 'Action' the DER and get it off the Workload Inventory page.

Request:	1. CalACES must update 'MAGI Referral Search' page to display a new status 'APTC Only' in status drop down field. 2. CalACES must update functionality to display search results summary for records with 'APTC Only' status when Workers search criteria was 'APTC Only' in status drop down field on 'MAGI Referral Search' page. 3. CalACES must develop functionality to change the status of DERs to 'APTC Only' on 'MAGI Referral Detail' page to remove the DERs from workers caseload without having to process them and close the DERs. 4. CalACES must develop functionality to change the status of DERs from 'APTC Only' to the DER's previous status. 5. CalACES must update 'View' button functionality to display referrals with 'APTC Only' status on 'MAGI Determination List' page. 6. CalACES must update 'Inter-Agency Transfer Summary' page functionality to display referrals with 'APTC Only' status. 7. Update the existing batch jobs and Batch EDBC skip logic that are impacted to exclude the new DER status of 'APTC Only'. 8. Update impacted reports to handle the new DER status of 'APTC Only'.
Recommendation:	Please refer to attached design draft for detail on the description of changes Overview is as below: 1. Add a new status 'APTC Only' in status drop down field on 'MAGI Referral Search' page. 2. Update 'Search' button functionality on 'MAGI Referral Search' page to display search results with 'APTC Only' status. 3. Update 'Edit' button functionality to allow a worker to change the status of a DER to 'APTC Only' and from 'APTC Only' to its prior status on 'MAGI Referral Detail' Page. 4. Update 'View' button functionality on 'MAGI Determination List' page to display referrals with 'APTC Only' status. 5. Update 'Inter-Agency Transfer Summary' page functionality to display referrals with 'APTC Only' status. 6. CalACES–C-IV: Update the MAGI RE Packet generation batch job to include a check that the DER status is not the new DER status 'APTC Only'. 7. Update the existing batch jobs and Batch EDBC skip logic in the list below to exclude the new DER status of 'APTC Only'. • 'No aid code for eligible people on DER' Batch EDBC skip logic • 'MAGI Determination not received' Batch EDBC skip logic • MAGI RE Batch EDBC Sweep (PB00E120) CalACES–LRS • MAGI Full Scope Batch EDBC Sweep (PB00E123) CalACES–LRS 8. CalACES–LRS: Modify the logic of the following reports to exclude the 'APTC Only' DER status appropriately: • Eligibility Workload Inventory Export Report • E-HIT Exception Report MAGI Ineligibles from CalHEERS – Need Case Authorization Report
Migration Impact:	No
Migration Impact Description:	Joint design has been approved through the Medi-Cal/CMSP Committee. LRS will implement this Change with SCR CA-205768 in the 19.06 release.
Alternative Procedure Description:	Manual Override
In Development:	03/12/2019
Development Complete:	04/01/2019
Design in Progress:	01/31/2019
Approval	
Expedite Changes:	Start Build
Expedite Approval:	Approved by Karen J. Rapponotti and Laura Chavez on 2/20/2019
SPG Status:	Approved

SPG Approved date:	09/18/2018
SPG Priority:	High
SPG Score:	78
Committee:	Medi-Cal/CMSP
Submitted to Committee:	03/01/2019
Approved by Committee:	03/05/2019
Region 1:	Yes
Region 2:	Yes
Region 3:	Yes
Region 4:	Yes
Region 5:	Yes
Region 6:	Yes
Region 7:	Yes
Region 8A:	Yes
Region 8B:	Yes
Region 8C:	Yes
Impacts	
Approved:	02/21/2019
Consortium Management Review:	No
Translations:	N/A
Peer Review Status:	Completed
Peer Review Resource:	Maksim Volf
System Test Delivery Date:	04/29/2019
Consortium Validation:	Scheduled
QA - Type of Testing:	Independent Test
QA - Person Responsible:	Tejinder Singh
Create System Design Task?:	Complete
Content Revision	
Content Revision Description-1:	1. Recommendation Change: Before: N/A After: Added section 2.4: Online – Inter-Agency Transfer Summary Page Before : Name of new status - 'APTC Only' After: Name of new status - 'Covered CA Only' 2. ETC Change: Before: CalHEERS ETC 1: 187 After: CalHEERS ETC 1: 312 Before: System Test Support ETC 1: 581 After: System Test Support ETC 1: 610 Before: Automated Test ETC 1: 189 After: Automated Test Support ETC 1: 199 Before: Unallocated Hours ETC 1: 115

	After: Unallocated Hours ETC 1: 135 3. Release Change: None 4. Funding Source Change: None
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. ETC Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. ETC Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. ETC Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Release Notes	
Release Note Required:	Yes
Release Note - Previous Design/ Problem:	The C-IV System does not have functionality available for Workers to close out an Unsolicited DER when everyone is eligible to APTC only without first linking the Unsolicited DER to a CalACES case, pending applicants to the Medi-Cal Program and then running EDBC.
Release Note - Now:	The MAGI Referral Detail page has been updated to allow a Worker to change the status of a referral to 'APTC only' status, which removes the DER from the Worker's caseload without having to process and close the DER.
Release Note - Page/ Forms/Reports Impacted:	MAGI Referral Detail page, MAGI Referral Search page.
Team Estimate	
Batch/Interfaces PR-1:	Edgars Reinholds
Batch/Interfaces ETC 1:	55

Batch/Interfaces ETC Total:	55
CalHEERS PR-1:	Prem Raghupathy
CalHEERS ETC 1:	187
CalHEERS ETC Total:	187
Client Correspondence PR 1:	Pramukh Karla
Client Correspondence ETC 1:	41
Client Correspondence ETC 2:	8
Client Correspondence ETC Total:	49
Automated Test ETC-1:	189
Automated Test ETC Total:	189
System Test Support ETC 1:	581
System Test Support ETC Total:	581
Unallocated Hours:	115

Team Impact

Team Impact:	Team	Person	Role
	Batch/Interfaces	SuksantiH	Designer

Attachments

CA-204768 CIV-102265 Same Day Elig Remediation CR1.docx (555 kB)
CA-204768_CIV-102265_Same Day Elig Remediation.docx (697 kB)
CRE_CIV-102265 CA-204768.xlsx (26 kB)
PR_CR_Batch_SCR_CIV-102265_20190327.xlsm (335 kB)
PR_CR_CalHEERS-SCR_102265_20190405.xlsm (336 kB)
PR_CR_Correspondence_SCR_102265 _20190404.xlsm (336 kB)

Links

Blocks

is blocked by	[CIV-103942]	SCR 102265 - late additions	In Development

Relates

relates to	[CIV-103747]	Create a new MAGI Referral Status APTC Only'	Approved
relates to	[CIV-104016]	UID Error when Saving EDBC Results	In Development
relates to	[CIV-103972]	SonarQube Blocker	Development Complete
relates to	[CIV-103828]	Unable to do "Cancel DER" in a referral received from CH	Test Complete