

# MINUTES

# CalACES Project Collections Committee

**Date:** May 15, 2019  
**Time:** 2:30pm – 3:30pm

**Facilitators:** Sheryl Eppler & Christine Cheung

**Attendees:**

- (1) Riverside: Stephanie Dias, Yessica Palacios
- (2) SanBernardino: Barbara Barnes, Linda Tanner
- (3) Monterey: Claudia Vaughan
- (4) San Joaquin: Ben Nicholas
- (4) Stanislaus: Michelle Jackson
- (5) Merced: Michelle Zamudio
- (5) Tuolumne: Terri Davis
- (6) Sutter: Tracy Olvera
- (7) Butte: Liz Root
- (8) Los Angeles: Benjamin Zavala, Carlos Agreda, Claudia Yorba, Itza Girgis, Jennifer Casillas, Lilit Afrikyan, Yolanda Harris, Kelly Young

State: Russell Askew, Sal Tavakoli  
CalACES North: Jyothi Chavata, Tamara Williams, Ishrath Khan  
CalACES South: Gloria Williams, Lorena Montes, Martha Tello, Ana Vega, Jason Osterwald, Nareesh Barsagade, Kapil Santos, Sidhant Garg

**Housekeeping:**

- Meeting Minutes: Region 5 (Due by 05/29/2019)

**Upcoming SCRs:**

**Release 19.07 (07/22/2019)**

<p>CIV-102218 CA-202349</p>	<p>Update the Uncollectible Recovery Account Batch. (Los Angeles implemented in R19.01)</p> <p>– Does this include both active and inactive? – yes. If the original balance is under \$35 then the account is made uncollectible. If the original balance is between \$35 - \$125 and the case is active, then account will stay active and will attempt to collect.</p> <ul style="list-style-type: none"> <li>- If the client is active in county B and a CF OI is established in county A that is between \$35 - \$125, then batch is closing this RA. Are the counties able to reactivate the RA to transfer the RA to the active county B? - Yes</li> <li>- LA count submitted a defect so can it be handled with this SCR or separately? Separately</li> </ul>
<p>CA-201270 CIV-103740</p>	<p>Update Recovery Account Status Reason “Do not collect” – For FC, AAP, and KinGap. No comments/questions.</p>
<p>CA-205172 CIV-102502</p>	<p>Increase the threshold for CalWORKs Overpayments – Phase I – Addresses SB 726 (ACL 19-19). No comments/questions.</p>

**Release 19.09**

CA-202330	Stop Benefit Offsets on CalFresh State Agency Error – This is for LRS, so will there be a corresponding C-IV SCR? – Yes there will be but no SCR # at this time.
CA-52219	Supervisor’s Approval for Refunds – There was a CDI and revised CDI submitted with design document. Q: Will this be state mandated or county choice to do refunds through the system? – County choice. In C-IV you will be able to set a mass approval if elected to process through system. The CDI will be sent out today.

**Release 19.11**

CA-52597	CA-812 Collections Enhancement Report – There will be a matching C-IV SCR so that northern counties will be able to give their input. CDI’s are incorporated by the programmers when developing the SCR and then counties are able to give their input on the SCR.
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**Returning Business:**

DDCR 5501 – LRS SCR # 47240 – Updates to Receipt Search and Receipt Detail pages – added functionalities to the Receipt page related to searching and the view detail results pages.

Comments/Questions: The Receipt form page when you generate the document, there are no “editable” fields allowed any longer upon migration. Will no longer have source column and highlighted fields (or blue fields).

**Requested vote by regions:**

- Region 1: pending response back in a week
  - Region 2: not approved because of PII issues with the loss of edit rights
  - Region 3: ok
  - Region 4: pending response back
  - Region 5: pending response back
  - Region 6: pending response back, has concerns
  - Region 7: pending response back
  - Region 8: already dealing with this functionality
- Missing Agenda Item:
- Loss Adjustments in C-IV: LRS has turned them off and this will be inherited upon migration.
  - Butte County: Repayment Agreements for external accounts are not able to be generated because the program does not exist. Sheryl will be drafting an SCR to address this issue.
  - Riverside County: CF NOA repayment term/agreement – believes there is a defect with regards to the phone number listed on the repayment term not being the county collectors information but the same worker’s number that is listed at the top of the repayment agreement form. They are researching and if found to be a defect will address but if not then will need to write an SCR.

**New Business:**

Name: CalACES Meeting Agenda  
Created: 5/16/16



None

Clarification: the prefix CA is for SCR's directed to southern counties (CalAces South) and the prefix C-IV is for the northern counties (C-IV counties).

**Items Prioritized by Counties:**

Top 10	SCR #	Short Description
1	CA-204762 / CIV-102098	Create a new Recovery Account Transaction Type "RA Reduction Adjustment"
2	CA-53819	DDCR 5021: C-IV SCR: Remove references to Federal Tax Information (FTI) from Recovery Account Reasons, Special Investigations and Quality Reviews (IRS Pub 1075, ACL 16-106 )
3	CA-202330	LRS to stop benefit offsets on CalFresh State Agency Error (R19.09)
4	CIV-9947 / CA-205652	Change Recovery Account Cause Code editing logic
5	CA-52219	Supervisor's Approval for Refunds (R19.09)
6	CIV 174/ CA-205649	Update Expungement Detail page to allow linking CalFresh Expungements to Recovery Accounts (37548)
7	CIV-4524 / CA-205648	Change Recovery Account Detail page to add indicator for External vs Internal Recovery Account creation
8	CA-203018	DCR "Lomeli" Conversion Cleanup: "End Date" CalFresh Overpayment Admin Caused with Collections over 36 months
9	CIV-101423 / CA-205512	Update Office Location on system generated Benefit Reductions and Offset Transactions

**Open Discussion:**

- Questions / Comments / Ideas

**2019 PROPOSED Meeting Schedule:**

- Wednesday August 14, 2019 2:30pm – 3:30pm
- Wednesday November 13, 2019 2:30pm – 3:30pm