

CalSAWS CCB Agenda

DATE	SEPTEMBER 19, 2019
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 344
SUBJECT	Change Control Board Meeting
INVITEES	CCB.Meeting.Attendees

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CIV-103090	CA-206229	ACL 19-73: CalWORKs MAP Increase COLA ; ACL 19-85 - CW IRT Increase; ACIN I-54-19 - FFY 2020 CalFresh COLA; Effective 10/2019- Run Batch EDBC	Eligibility	144	C-IV M&O	Production Deployment	19.09.14
19.09	CIV-104457	CA-209232; CH-139211	Add Full/Restricted Scope Verbiage for Young Adult Expansion Non-MAGI NOAs	Client Correspondence	271	Premise	No	19.11.14
19.11	CIV-103629		Remove C-IV Functional Presentation for SCR CIV-101471 from Online Help	Training	5	C-IV M&O	No	
19.11	CIV-104094	CA-208374	CFL 18/19-79 Update Electronic Theft replacement and reporting	Reports	487	C-IV M&O	Start Build	
19.11	CIV-104634		Update School Attendance Information - Add and Edit Job Aid for SCR CIV 8054	Training	5	C-IV M&O	No	
19.11	CIV-104893		Modify Job Aids for SCR CIV-104217	Training	10	C-IV M&O	No	
19.11	CIV-104895		Update Job Aid for SCR CIV-104094	Training	5	C-IV M&O	No	
19.11	CIV-104995		Update Job Aid for SCR CIV-102151	Training	6	C-IV M&O	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.01	CIV-101423	CA-205512	Update Office Location on system generated Benefit Reductions and Offset Transactions	Fiscal	72	C-IV M&O	No	
20.01	CIV-104036	CA-208258	ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 2	Client Correspondence	639	Premise	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CIV-100485	CA-206310	ACL 19-70 Foster Care and Kin-GAP COLA Rate Increase for Year 2019	Eligibility	383	C-IV M&O	Production Deployment	19.09.07
19.09	CIV-100708	CA-202724	ACWDL 19-03: NOA Requirements at Annual RE and Change of Circumstances	Client Correspondence	977	C-IV M&O	Start Build	
19.11	CIV-7419		Update San Bernardino Financial Accounting Software interface file to SAP	Fiscal	280	C-IV M&O	Start Build	
19.11	CIV-9838	CA-203060	ACL 17-61 - Achieving a Better Life Experience (ABLE) Accounts	Eligibility	241	C-IV M&O	No	
19.11	CIV-100074	CA-59263	Update the Treatment of Veterans Income	Eligibility	99	C-IV M&O	No	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CA-206229	CIV-103090	ACL 19-73: CalWORKs MAP Increase COLA ; ACL 19-85 - CW IRT Increase; ACIN I-54-19 - FFY 2020 CalFresh COLA; Effective 10/2019- Run Batch EDBC	Eligibility	306	LRS M&E	Production Deployment	19.09.14
19.09	CA-201416	Tracker-40886	DDCR 3015: Update CalFresh EDBC Allotment Logic	Eligibility	385	LRS M&E	Start Build	
19.09	CA-209232	CIV-104457; CH-139211	Add Full/Restricted Scope Verbiage for Young Adult Expansion Non-MAGI NOAs	Client Correspondence	290	Premise	No	19.11.14

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-208374	CIV-104094	CFL 18/19-79 Update Electronic Theft replacement and reporting	Reports	658	LRS M&E	Start Build	
19.11	CA-209641		Training Release 19.11 - LMS Support	Training	100	LRS M&E	No	
19.11	CA-209644	CIV-102072	Update Job Aids for SCR CA-51457	Training	10	LRS M&E	Start Build	
19.11	CA-209924		Release 19.11 Job Aids Support	Training	225	LRS M&E	Start Build	
19.11	CA-209973		Update Job Aids for SCR CA-59263 - Income Categories and Types	Training	5	LRS M&E	Start Build	
19.11	CA-209975		Update Job Aids for SCR CA-205441- Need Types	Training	5	LRS M&E	Start Build	
19.11	CA-209976		Update Job Aids for SCR CA-52219 - Recovery Accounts	Training	10	LRS M&E	No	
19.11	CA-210075		Training: Update WBTs per SCR CA-207203	Training	20	LRS M&E	No	
19.11	CA-210076		Training: Update Clerical Support WBTs	Training	45	LRS M&E	Start Build	
19.11	CA-210078		Training: Update General Eligibility WBTs	Training	40	LRS M&E	Start Build	
19.11	CA-210079		Training: Update 046-WBT-ELD-Eligibility CalFresh-01 and 046-WBT-ELD-Eligibility CalFresh-02	Training	50	LRS M&E	Start Build	
19.11	CA-210080		Training: Update 046-WBT-ELD-Eligibility CalFresh-03 and 046-WBT-ELD-Eligibility CalFresh-06	Training	30	LRS M&E	Start Build	
19.11	CA-210081		Training: Update Foster Care WBTs	Training	80	LRS M&E	Start Build	
19.11	CA-210082		Training: Update 054-WBT-ELH-Eligibility RCA-03	Training	10	LRS M&E	Start Build	
19.11	CA-210083		Training: Update 110-WBT-ORA-Orientation-04	Training	10	LRS M&E	Start Build	
19.11	CA-210084		Training: Update 052-WBT-ELG-Eligibility Medi-Cal-05-A	Training	20	LRS M&E	Start Build	
19.11	CA-210085		Training: Update 040-WBT-ELA-Eligibility General-09-A	Training	40	LRS M&E	Start Build	
19.11	CA-210086		Training: Update 052-WBT-ELG-Eligibility Medi-Cal-03 and 052-WBT-ELG-Eligibility Medi-Cal-06	Training	24	LRS M&E	Start Build	
19.11	CA-210087		Training: Update 094-WBT-ELI-Eligibility CalWORKS-03	Training	20	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-210095		Training: Update WBTs per SCR CA-207193	Training	32	LRS M&E	No	
19.11	CA-210096		Training: Update WBTs per SCR CA-207200	Training	25	LRS M&E	No	
19.11	CA-210097		Training: Update WBTs per SCR CA-207277 Part A	Training	75	LRS M&E	No	
19.11	CA-210101		Training: Update WBTs per CA-207365	Training	35	LRS M&E	No	
19.11	CA-210112		Training: Update WBTs per CA-207371	Training	24	LRS M&E	No	
19.11	CA-210113		Training: Update WBTs per CA-207431	Training	100	LRS M&E	No	
19.11	CA-210114		Training: Update WBTs per CA-207474	Training	75	LRS M&E	No	
19.11	CA-210115		Training: Update WBTs per CA-207475	Training	550	LRS M&E	No	
19.11	CA-210116		Training: Update WBTs per CA-207477	Training	50	LRS M&E	No	
19.11	CA-210286		Training Release 19.11 - Online Help (OLH) Support	Training	125	LRS M&E	No	
20.01	CA-205512	CIV-101423	Update Office Location on system generated Benefit Reductions and Offset Transactions	Fiscal	88	LRS M&E	No	
20.01	CA-208258	CIV-104036	ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 2	Client Correspondence	572	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CA-206310	CIV-100485	ACL 19-70 Foster Care and Kin-GAP COLA Rate Increase for Year 2019	Eligibility	541	LRS M&E	Production Deployment	19.09.07
19.07	CA-208921		ACL 19-58 Adoptions Assistance Program (AAP) COLA Rate Increase for Year 2019	Eligibility	157	LRS M&E	Production Deployment	19.09.07
19.09	CA-50982	CIV-102097	Link PVS, NHR, IFDS, IEVS Applicant tasks to automatically close when the report is completed by the Worker	Online	184	LRS M&E	No	
19.09	CA-202724	CIV-100708	ACWDL 19-03: NOA Requirements at Annual RE and Change of Circumstances	Client Correspondence	1436	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-59263	CIV-100074, CCM-1385, Tracker-50413	DDCR 3037/4047: Update the Treatment of Veterans Income	Eligibility	380	LRS M&E	No	
19.11	CA-203060	CIV-9838	ACL 17-61 - Achieving a Better Life Experience (ABLE) Accounts	Eligibility	306	LRS M&E	No	
19.11	CA-204420	N/A	SAR 7 Texting Campaign	Batch/Interfaces	460	LRS M&E	Start Build	

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-208462		DDID 1159 - Remove Number and Alphabetize Job Aid Titles	Training	20	CalSAWS DD&I	No	
19.11	CA-208512		Update Online Help for SCR CA-207475 - Update Document List to Distributed Document Search	Training	50	CalSAWS DD&I	No	
19.11	CA-208513		Update Online Help for SCR CA-207193 - Relabel GAIN to WTW	Training	10	CalSAWS DD&I	No	
19.11	CA-208514		Update Online Help for SCR CA-207447 - Remove TEMP 2215	Training	5	CalSAWS DD&I	No	
19.11	CA-208515		Update Online Help for SCR CA-207277 - Security Assignment page changes	Training	5	CalSAWS DD&I	No	
19.11	CA-208543		Update Online Help for SCR CA-207477 - Relabel Mail button	Training	5	CalSAWS DD&I	No	
19.11	CA-208544		Update Job Aids for SCR CA-207162- AAP Summary Page	Training	5	CalSAWS DD&I	No	
19.11	CA-208546		Update Job Aids for SCR CA-207193 - GAIN to WTW	Training	50	CalSAWS DD&I	No	
19.11	CA-208547		Update Job Aid for SCR CA-207199 - IEVS Abstract	Training	5	CalSAWS DD&I	No	
19.11	CA-208548		Update Job Aid for SCR CA-207213 - Vital Statistics Detail page	Training	5	CalSAWS DD&I	No	
19.11	CA-208550		Update Needs - Create and Maintain Job Aid for SCRs CA-207184	Training	5	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-208551		Update Job Aids for SCR CA-207370 - Update Child Support Questionnaire Page	Training	5	CalSAWS DD&I	No	
19.11	CA-208552		Update Job Aids for SCR CA-207475 - Document List page to Distributed Documents	Training	60	CalSAWS DD&I	No	
19.11	CA-208555		Update Job Aids for SCR CA-207277 - Security Assignment page	Training	10	CalSAWS DD&I	No	
19.11	CA-208556		Update Job Aid for SCR CA-207477 - Relabel Mail Button	Training	5	CalSAWS DD&I	No	
19.11	CA-208557		Update Job Aids for SCR CA-207484 - School Attendance Detail Page	Training	5	CalSAWS DD&I	No	
19.11	CA-208785		Update Job Aids for SCR CA-207417	Training	10	CalSAWS DD&I	No	
19.11	CA-208786		Update Job aid for SCR CA-207465 - Update Payment Request Search Page	Training	25	CalSAWS DD&I	No	
19.11	CA-208787		Update Job Aid for SCR CA-207369 - Sponsorship Detail Page	Training	5	CalSAWS DD&I	No	
19.11	CA-208788		Update Job Aid for SCR CA-207429 - Update Home Page	Training	5	CalSAWS DD&I	No	
19.11	CA-208821		DDID 1101 - Update Phrasing in Online Help	Training	50	CalSAWS DD&I	No	
19.11	CA-208860		Update Online Help Pages for SCR CA-207203- IEVS and SAVE	Training	10	CalSAWS DD&I	No	
19.11	CA-208861		Update Job Aids for SCR CA-207203 - IEVS and SAVE	Training	10	CalSAWS DD&I	No	
19.11	CA-208962		Update Online Help for SCR CA-207200 - Select Security Group page	Training	5	CalSAWS DD&I	No	
19.11	CA-208965		Update Job Aids for SCR CA-207200 - Select Security Group	Training	10	CalSAWS DD&I	No	
19.11	CA-209070		DDID 1101 - Update Phrasing in Job Aids	Training	50	CalSAWS DD&I	No	
19.11	CA-210001		Update Job Aid for SCR CA-207464 - Homeless Need Types	Training	5	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-207219		DDID 2055 - Remove CFAP Sponsor Requirement	Eligibility	27	CalSAWS DD&I	No	
19.11	CA-207275		DDID 221, 222, 223, 296, 297, 868, 1032, 1080, 1081, 1288, 1289, 1290, 1322, 1323, 1590, 1607, 1635 - Migrate the C-IV Project maintained Security Roles	Online	690	CalSAWS DD&I	No	
20.05	CA-207464		DDID 368 - Add New Homeless Customer Need Type Codes	Fiscal	8	CalSAWS DD&I	No	
21.01	CA-207180		DDID 2097 - Add the Legal Authority field to the Protective Custody Authority Detail Page.	Online	181	CalSAWS DD&I	No	

The next CCB Meeting scheduled for **10/03/2019**.

4. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
19.09	9/23/2019	9/22/2019		7/26/2019	8/30/2019	9/6/2019	9/18/2019
19.11	11/25/2019	11/24/2019	Due to Thanksgiving 11/28/2019	9/27/2019	11/1/2019	11/8/2019	11/20/2019
20.01	1/27/2020	1/26/2020	MLK 1/20	11/29/2019	1/3/2020	1/10/2020	1/22/2020
20.02	2/10/2020	2/9/2020	CalHEERS Release	10/18/2019	12/13/2019	12/20/2019	2/5/2020
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/8/2020	6/7/2020	CalHEERS Release	2/28/2020	4/3/2020	4/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021

Freeze Dates

SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



[CIV-103090] ACL 19-73: CalWORKs MAP Increase COLA ; ACL 19-85 - CW IRT Increase; ACIN I-54-19 - FFY 2020 CalFresh COLA; Effective 10/2019- Run Batch EDBC

Team Responsible:	Eligibility	Assignee:	Nicholas Trusso	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:	19.09.14	Expedite Changes:	Production Deployment	Estimate:	144
Reporter:	Sridhar Mullapudi	Regulation Reference:	ACL 19-73, ACL 19-85, ACIN 1-54-19	Created:	01/03/2019 05:00 PM
Status:	System Test	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	Yes
Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	08/27/2019	Other Agency Cross Reference:	CA-206229

Non-Committee

Review:

Expedite Approval: Approved 08/16/2019 - K. Rapponotti

Current Design:

1. CalWORKs uses the MAP values implemented by SCR CA-204567/CIV-102239 effective 04/1/2019
2. CalWORKs use the CW Income Reporting Threshold (IRT) Tier 1 amount for 2018/2019 that was updated by CA-56669 and CIV-100440.
3. CalFresh uses values from FFY 2019 that were implemented by SCR CA-56668/CIV-100437 - CTCR's

Request:

1. ACL 19-73 outlines the MAP increase values for CalWORKs. Update CW MAP amounts effective 10/01/2019 and batch EDBC must run to calculate new benefit amounts for 10/2019.
2. Per All County Information Notice (ACIN) I-54-19 & USDA Food and Nutrition Service SNAP COLA Memo FY 2020, the CF Cost-of-Living Adjustments (COLAs) take effect October 1, 2019 for FFY 2020. The updated values must be implemented in both systems and batch EDBC must run to calculate new benefit amounts for FFY 2020.
3. Per All County Letter (ACL) 19-85, the CW Income Reporting Threshold (IRT) Tier 1 and Tier 2 levels were increased effective 10/1/2019. The updated values must be implemented in both systems and batch EDBC must run to calculate the new IRT.

Recommendation:

• Overview

- 1) SCRs CA-58614 and CIV-100442 implemented the new CalFresh COLA amounts
- 2) SCRs CA-206231 and CIV-103092 implemented the new CalWORKs MAP amounts
- 3) SCRs CA-58612 and CIV-100446 implemented the new CalWORKs IRT amounts
- 4) This SCR includes details required for the one-time batch EDBC runs in C-IV and LRS to calculate new benefit amounts.

• Assumptions

- 1) ***A regular change NOA will be generated for all impacted cases for which the CF benefits change****.
- 2) Existing batch logic in both systems skips programs with an overridden EDBC, Manual EDBC, a pending program, a pending person, or when 'Postponed Verifications received' is set to 'No' on the CalFresh Detail page.
- 3) In LRS: per existing exception logic, batch EDBC run on programs where the existing EDBC for the month is Read-Only will not be authorized.

• Requirements

- 1) Run batch EDBC on 9/14/2019 for the month of 10/2019 for;
 - a) All open programs except Medi-Cal on cases with an active or ineligible CalWORKs or RCA program in targeted program mode.

Exclude the following cases:

 - i) The benefit month is past the latest RE due date for the program.
 - ii) The program has a SAR7 Due Month of 09/2019 and the report status is Sent, Received, or Incomplete
 - iii) EDBC has already been processed for the benefit month since SCR CA-58612/CIV-100446 went to production.

- b) In LRS: run the above population with Run Reason 'CW/CF COLA' (CT744_CF).
- c) In LRS: run the above population with Sub Type code 'CW/CF COLA' (CT942_C1).

Batch EDBC will insert the following Journal entry:

Short Description: Batch EDBC ran for <month, year>

Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: CW/CF COLA

2) Run batch EDBC on 9/14/2019 for the benefit month of 10/2019 for

- a) All active CF (including TCF) programs, and any active Nutrition Benefit (NB) programs on the same case as the active CF program in targeted program mode.

Exclude the following cases:

- i) The benefit month is past the latest RE due date for the program.
- ii) The program has a SAR7 Due Month of 09/2019 and the report status is Sent, Received, or Incomplete
- iii) EDBC has already been processed for the benefit month since SCR CA-58614/CIV-100442 (CF COLA CTCR's) went to production, UNLESS a person on the CF program is also active on a FC or KG program and EDBC has not been run since CA-206310/CIV-100485 (FC/KG COLA CTCR's) were applied to Production.

- b) In LRS: Run the above population with run reason 'CF COLA' (CT744_FS).
- c) In LRS: Run the above population with Sub Type code 'CF COLA' (CT942_C3)

Batch EDBC will insert the following Journal entry:

Short Description: Batch EDBC ran for <month, year>

Long Description: Batch EDBC Ran for <Effective Month, Year>. Batch EDBC processed for the <Program Name> program for following reasons: CF COLA

NOTE: Batch shall process recommendation 2 only after the completion of recommendation 1. This is to ensure dependent CF programs on a different case are processed after the CW on a different case is processed.

3) In LRS: A DCR will be executed to manually trigger the generation of a SAR2 for Active CW/RCA cases when all the following conditions met:

- i. SAR2 was not generated for the case on or after the latest CW/RCA EDBC run date for the benefit month 10/2019 (This includes EDBC's Run through online or batch, independent of run reason and excludes cases where a worker manually generated SAR2)
- ii. CW/RCA Reporting type is SAR

NOTE: Due to a known issue in LRS (CA-206347), the SAR 2 does not always generate accurately when the IRT changes.

4) In LRS: A DCR will be executed to suppress the "Shelter/Utility Amount Change NOA" (F712C) for the CF COLA.

5) Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

- a) List of cases discontinued by the batch EDBC process. The case listing will be named "List of Cases Discontinued by Batch EDBC Process".

Note: Include additional columns to indicate program type and program closure reason

- b) List of cases where the batch EDBC process closed a person. The case listing will be named "List of Cases Where Batch EDBC Process Closed a Person".

Note: Include additional columns to indicate program type

- c) List of cases where the CW EDBC resulted in a benefit reduction. The case listing will be named "List of CW Cases that Resulted in Benefit Reduction".

Note: Include additional columns to indicate each of the benefit reduction type reasons in separate columns (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)

- d) List of cases which resulted in a read-only EDBC. The case listing will be named "List of Cases That Resulted in Read-Only EDBC"

Note: Include additional columns to indicate program type and read-only reason

- e) List of cases skipped in the batch run. The case listing will be named "List of Cases Skipped in Batch Run".

Note: Include additional columns to indicate the skip reason and program type.

- f) Generate a list of cases that meets all the following criteria. The case listing will be named 'List of Cases where an Optional Child was Added Back into the Household by Batch EDBC'
 - i) Has an active CW program person for benefit month of 09/2019 with an MMO and role reason 'Optional Child - Receives Child Support'
 - ii) That same program person has an active status and role of MEM for the benefit month of 10/2019
 - iii) Latest accepted and saved CW EDBC for the 10/2019 benefit month has a source of 'Batch EDBC Rules'
 - iv) None of the following conditions exist:
 - 1) RE or SAR period ended in 09/2019
 - 2) Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end-date in 09/2019
 - g) CalWORKs and RCA programs that meet all of the criteria listed below. The case listing will be named "List of Cases Prior to the New CW IRT".
 - EDBC has been run for 10/2019.
 - EDBC tested the household for IRT.
 - The household exceeded their Tier 1 IRT on the EDBC.
 - The household would not have exceeded the Tier 1 IRT if the new 55% FPL value was used.
- 6) In LRS: Update NOA logic to generate COLA NOA when the run reason is CT744_CF or CT744_FS.
- 7) These lists will be posted at:
 - LRS: CalACES System Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CA-206229
 - CIV: CalACES System Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CIV- 103090
- 8) Batch Operations:
 - a) Run the DCR for recommendation 1a to insert into SYS_TRANSACT in 'Targeted Program' mode to run for the month of 10/2019.
 - b) Run the DCR for recommendation 1b to insert into SYS_TRANSACT in 'Single Program' mode to run for the month of 10/2019.
 - c) Run Batch EDBC for cases inserted into sys_transact through recommendation 1a and 1b.
 - d) Run the DCR for recommendation 2 to insert into SYS_TRANSACT in 'Targeted Program' mode to run for the month of 10/2019.
 - e) Run Batch EDBC for cases inserted into sys_transact through recommendation 2.

Outreach

Description:

A list of affected cases will be posted to the CalACES Web Portal in the following location:
CalACES Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CIV-103090

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. LRS will implement this Change with SCR CA-206229 in the 19.07 priority release.

Migration Impact

Analysis:

Alternative

User may run EDBC for 10/2019 benefit month.

Procedure

Description:

Operational Impact:

Operation Costs (based on an approximate 750,000 NOAs):
Total Print Cost for 39 Counties funded by the Project: \$319,500
Please see the attached 'SCR 103090 Print Estimate' with the breakdown for each county and specific costs on printing, envelopes, and stuffing.
Cost estimates approved by Girish Uppal on 8/14/2019.

Estimate:

144

Automated Test :	0	Batch/Interfaces :	30	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	18	DBA :	0
DBA :	0	Eligibility :	70	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	26	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-104457] Add Full/Restricted Scope Verbiage for Young Adult Expansion Non-MAGI NOAs

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	New Policy
Minor Version:	19.11.14	Expedite Changes:	No	Estimate:	271
Reporter:	Renee Gustafson	Regulation Reference:	W&I Section 14007.8(b)	Created:	06/28/2019 02:15 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-103
Committee:	[Correspondence]	Approved by Committee:	08/11/2019	Other Agency Cross Reference:	CA-209232; CH-139211

Non-Committee

Review:

Expedite Approval:

Current Design: The system currently does not have the appropriate verbiage to populate on Non-MAGI NOAs once Young Adult Expansion is effective.

Request: Add new Non-MAGI NOA verbiage for full scope/restricted Scope NOAs with respect to Young Adult Expansion.

Recommendation: Create Non-MAGI full scope/restricted scope fragments with Young Adult Expansion appropriate verbiage.

Outreach Description: N/A

Migration Impact Description: Joint design has been approved through the Correspondence Committee. LRS will implement this Change with CA-209232 in the 19.09 priority release

Migration Impact Analysis:

Alternative Procedure Description: Reject NOA and generate a manual NOA via Template Repository.

Operational Impact:

Estimate: 271

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	90	Client Correspondence :	181	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-103629] Remove C-IV Functional Presentation for SCR CIV-101471 from Online Help

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	03/13/2019 07:46 AM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[CFP/WBT]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 08/08/2019 - Approve

Expedite Approval:

Current Design:

The CFP, SSI Cash Out - SCR CIV-101471 released with the 19.05 was available in Online Help.

Request:

C-IV Functional Presentations (CFPs) created to demonstrate changes are available in Online Help for three releases after the SCR is implemented.

Recommendation:

Remove the CFP, SSI Cash Out - SCR CIV-101471 from Online Help.

Outreach

Description:

Migration Impact

No migration impact as this is specific to the C-IV Functional Presentations (CFPs) process.

Description:

Migration Impact

No Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CIV-104094] CFL 18/19-79 Update Electronic Theft replacement and reporting

Team Responsible:	Reports	Assignee:	Greg Deogracia	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Greg Deogracia	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	487
Reporter:	Sheryl E. Eppler	Regulation Reference:	CFL 18/19-79	Created:	05/08/2019 10:33 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal, State/Fiscal Reports]	Approved by Committee:	08/21/2019	Other Agency Cross Reference:	CA-208374

Non-Committee

Review:

Expedite Approval: Karen Rapponotti & Laura Chavez - Approved - 05/13/2019

Current Design:

On the Issuance Detail page, County staff can replace Cash Benefits that are lost due to Electronic Theft by clicking the [Replace] button. The system automatically populates the Status Reason field as "EBT Theft - AB 2035". All replacements are reported on the monthly 'Temp 2035' Report (Scheduled / State)

Request:

CFL 18/19-79 requires that Counties now report separately the Electronic Theft replacements due to Skimming (AB 2035) from those Electronic Theft replacements due to Scams (AB 2313).

Recommendation:

- (1) Update the Issuance Detail page, for when the [Replace] button is clicked:
 - a. Update the Status Reason of 'EBT Theft-AB 2035' to 'EBT Theft'.
 - b. Add new drop-down field 'Electronic Theft Type' with options of blank (no value), 'AB 2035 - Skimming', and 'AB 2313 - Scam'. This field is required when replacing cash benefit because of electronic theft and will be used to separate replacements due to skimming from scams on reports
- (2) Reports:
 - a. End Date the current 'TEMP 2035' report
 - b. Add Report 'TEMP 2035 EBT THEFT - Skimming'
 - c. Add Report 'TEMP 2313 EBT THEFT- Scam'

Note: Form and NOA updates will be made with SCR CA-209721/CIV-104707

Outreach

Description:

Job aid update done with SCR CIV-104895

Migration Impact

Description:

Joint design has been approved through the Fiscal and State/Fiscal Reports Committees. LRS will implement this change with SCR CA-208374 in the 19.11 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

487

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	212
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	174	Security :	0
System Test Support :	101	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-104634] Update School Attendance Information - Add and Edit Job Aid for SCR CIV 8054

Team Responsible:	Training	Assignee:	Jamala Rule	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Tyler Vaisau	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Tyler Vaisau	Regulation Reference:	ACL 17-05, ACL 18-27	Created:	07/23/2019 04:38 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Joyce Oshiro 08/22/2019 - Approve				
Expedite Approval:					
Current Design:	The School Attendance Information - Add and Edit job aid is available in Online Help.				
Request:	Update the School Attendance Information - Add and Edit job aid for SCR CIV-8054 which updates student eligibility criteria.				
Recommendation:	Update the School Attendance Information - Add and Edit job aid for SCR CIV-8054.				
Outreach Description:	Updated Job Aid				
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CIV-104893] Modify Job Aids for SCR CIV-104217

Team Responsible:	Training	Assignee:	Joyce Oshiro	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 19-50	Created:	08/21/2019 01:22 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 08/21/2019 - Approve

Expedite Approval:

Current Design: SCR CIV-104217 adds the QC Findings field to the Recovery Account Detail page.

Request: The following job aids need to be updated for SCR CIV-104217:

- Recovery Account - Internal - Create
- Recovery Accounts - External - Create

Recommendation: Update the following job aids for SCR CIV-104217:

1. Recovery Account - Internal - Create
2. Recovery Accounts - External - Create

Outreach Description: Job aid update

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

[CIV-104895] Update Job Aid for SCR CIV-104094

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Sheryl E. Eppler	Regulation Reference:	CFL 18/19-79	Created:	08/21/2019 01:45 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Joyce Oshiro 08/21/2019 - Approve				
Expedite Approval:					
Current Design:	SCR CIV-104094 updates the C-IV System for CFL 18/19-79 which updates Electronic Theft replacement and reporting.				
Request:	The Issuance - Replacement Cash EBT Benefits job aid needs to be updated for SCR CIV-104094.				
Recommendation:	Update the Issuance - Replacement Cash EBT Benefits job aid for SCR CIV-104094.				
Outreach Description:	Job aid update				
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
Migration Impact Analysis:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CIV-104995] Update Job Aid for SCR CIV-102151

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Joyce Oshiro	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	6
Reporter:	Virginia C. Bernal	Regulation Reference:	ACWDL 17-26, 18-28	Created:	08/29/2019 04:15 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 08/30/2019 - Approve

Expedite Approval:

Current Design:

SCR CIV-102151 updates forms in Non-MAGI Screening Packet and the Non-MAGI Screening Aged 65 Packet. The Medi-Cal - Automated Re-Evaluation Packets lists all MC RE packets and the forms included in each packet.

Request:

The Medi-Cal - Automated Re-Evaluation Packets needs to be updated for SCR CIV-102151.

Recommendation:

Update the Medi-Cal - Automated Re-Evaluation Packets job aid for SCR CIV-102151.

Outreach

Job aid update

Description:

Migration Impact

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Description:

Migration Impact

No Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 6

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	1	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CIV-101423] Update Office Location on system generated Benefit Reductions and Offset Transactions

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	72
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	06/01/2018 01:21 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	08/29/2019	Other Agency Cross Reference:	CA-205512

Non-Committee

Review:

Expedite Approval:

Current Design:

When the system creates benefit reduction, payment reduction, and offset transactions, their office locations are set to be the county's main office. For example, for Los Angeles County, the system is defaulting the office location to 'Probation Madera Office' which is a CIV baseline default office location.

Request:

Update the system to use the office location of the latest worker who is assigned to the program when creating a recovery account transaction with type 'Benefit Reduction', 'Payment Reduction', or 'Offset'.

Recommendation:

This system change request will update Issuance Batch to do the following when creating benefit reduction transactions, payment reduction transactions, offset transactions, and their receipts:
Use the office of the latest worker who is the assigned to the program for the location field of the transactions and receipts.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Collections Committee. LRS will implement this change with SCR CA-205512 in the 20.01 release.

Migration Impact

Analysis:

Alternative

Procedure

N/A

Description:

Operational Impact:

Estimate:

72

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	55
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	17	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-104036] ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 2

Team Responsible:	Client Correspondence	Assignee:	Tiffany Huckaby	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	639
Reporter:	Tiffany Huckaby	Regulation Reference:	ACL 18-107, ACL 18-108	Created:	04/30/2019 03:32 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-109
Committee:	[Correspondence]	Approved by Committee:	06/03/2019	Other Agency Cross Reference:	CA-208258

Non-Committee

Review:
Expedite Approval:
Current Design: Supplemental Nutrition Benefit (SNB)/Transitional Nutrition Benefit forms and notices were added in English and Spanish in release 19.05 with SCRs CA-203103 and CIV-101471.

Request: Add the threshold language SNB/TNB forms and notices.

This will be done in four phases:

CA-205319/CIV-102560 Phase 1 - SNB1 Form and TNB1 Form

CA-208258/CIV-104036 Phase 2 - SNB2 NOA and SNB3 NOA

CA-208261/CIV-104040 Phase 3 - TNB2 NOA, TNB3 NOA, SNB4 Form, TNB4 Form, SNB5 Form, and TNB5 Form

CA-208268/CIV-104043 Phase 4 - SNB5 NOA and SNB6 NOA

Recommendation:

- 1.) Add the SNB/TNB NOA template (C-IV: TEMPLATE_NO_BUDGET_NB, LRS: NB_NOA_TEMPLATE) in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
- 2.) Add the SNB2 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
 List of SNB2 NOA Fragments:
 - SNB2 Header
 C-IV: ACTN_SNB2_APPROVAL
 CalSAWS: SNB_AP_ACTION1
 - SNB2 NOA Title (LRS only)
 SNB_AP_NOA_TYPE
 - SNB2 Approval Reason
 C-IV: RSN_SNB2
 CalSAWS: SNB_AP_APPROVAL_N001
 - SNB23 Footer
 C-IV: MSG_SNB23
 CalSAWS: SNB_AP_CH_MESSAGE1
- 3.) Add the SNB3 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
 List of SNB3 NOA Fragments:
 - SNB3 Header
 C-IV: ACTN_SNB3_CHANGE
 CalSAWS: SNB_CH_ACTION1
 - SNB3 NOA Title (LRS only)
 SNB_CH_NOA_TYPE
 - SNB 3A Change Reason

C-IV: RSN_SNB3A
 CalSAWS: SNB_CH_FUNDING_CHANGE_N002
 - SNB 3B Change Reason
 C-IV: SNB3B
 CalSAWS: SNB_CH_CHANGE_IN_HOUSEHOLD_SIZE_N003

Note: CalSAWS currently does not have NOA Header Fragments or the NA Back 9 Fragment in Hmong and Lao. Since all NOA Fragments need to be in a threshold language for the NOA to generate in that language the SNB/TNB NOAs in Hmong and Lao will not be included for CalSAWS as they would not generate due to the missing threshold fragments.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. LRS will implement this change with SCR CA-208258 in the 20.01 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 639

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	374	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	110	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs



[CIV-100485] ACL 19-70 Foster Care and Kin-GAP COLA Rate Increase for Year 2019

- Resolved: 09/06/2019 02:15 PM

Team Responsible:	Eligibility	Assignee:	Nicholas Trusso	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Dan DeMille	Change Type (SCR):	New Policy
Minor Version:	19.09.07	Expedite Changes:	Production Deployment	Estimate:	383
Reporter:	Yale Yee	Regulation Reference:	ACL 19-70	Created:	02/15/2018 08:59 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Laura Ould	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	CA-206310

Non-Committee

Review:

Expedite Approval: Expedited Production Deployment approval received from Karen Rapponotti on 8/5/19.

Current Design: The C-IV System is using Foster Family Home, Foster Family Agency (FFA), Group Home, and Dual Agency rates as stated in ACL 18-89.

Request: ACL 19-70 establishes an increase to Foster Family Home, Kin-GAP (KG), FFA, Group Home and Dual Agency rates effective 7/1/19.

Recommendation: The Code detail tables that reflect the CNI rates will be updated for all the applicable placement types.

Please refer to the attached design for further details.

Outreach

Description:

Migration Impact Description: Joint design has been approved through the Foster Care/Kin GAP/AAP Committee. LRS will implement this change with SCR CA-206310 in a 19.07 priority release.

Migration Impact Analysis: CWS Program

Alternative Procedure Description: Manual/Override EDBC

Operational Impact:

Estimate: **383**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	175	DBA :	0
DBA :	0	Eligibility :	100	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	108	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: Updates to the Design Document

Before:

2.16.2.1: The 'Date' variable populated with the CNI Effective Month.

After:

2.16.2.1: The 'Date' variable populates with the EDBC Month.

2.16.2.1 and 2.16.3.1: Note added to clarify that the Foster Care and Kin-GAP COLA NOA will not generate in Spanish for CalSAWS due to existing NOA logic.

2.16.6: Added Translation for FC/KG CCR NOA title.

2. ETC Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

[CIV-100708] ACWDL 19-03: NOA Requirements at Annual RE and Change of Circumstances

Team Responsible:	Client Correspondence	Assignee:	Harish Katragadda	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	977
Reporter:	Elisa Miller	Regulation Reference:	ACWDL 19-03	Created:	03/14/2018 03:25 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2019-04-18 00:00:00.0	Other Agency Cross Reference:	CA-202724

Non-Committee

Review:

Expedite Approval: Karen Rapponotti, 6/11/2019

Current Design:

Per DHCS policy, counties were advised that MAGI Medi-Cal (MC) Notices of Action (NOAs) would only be sent as follows:

- 1.) To inform an applicant or beneficiary of their initial eligibility
- 2.) When there is a change in eligibility

Request:

In addition to the two reasons above, counties are required to provide a MC NOA to all customers who have no change in their eligibility or level of benefits at annual renewal or when an eligibility determination at change in circumstances results in resetting the annual renewal date.

Recommendation:

- 1.) Create a new Action NOA fragment for Medi-Cal No Change Annual Renewal NOAs. This new Action fragment will generate for non-MAGI, MAGI, and mixed non-MAGI/MAGI NOAs. This fragment will generate when the new No Change Renewal Reason fragment generates. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.1)

C-IV only: Create a new rule to generate a Medi-Cal No Change Renewal NOA with the new Action fragment. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.1.3)

- 2.) Create a new Individual Action NOA fragment for Medi-Cal No Change Annual Renewal NOAs. This new Individual Action fragment will generate for non-MAGI, MAGI and mixed non-MAGI/MAGI NOAs. This fragment will generate prior to each instance of the new No Change Renewal Reason fragment and contain the name of the person the reason is being generated for. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.2)

- 3.) Create a new Medi-Cal No Change Annual Renewal NOA reason. This fragment will have nine dynamic sections that will generate based on the program/case information. This new Reason fragment obsoletes the existing MAGI Renewal fragment. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.3)

LRS only: Create a new rule to generate a Medi-Cal No Change Renewal NOA with the new Reason fragment. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.3.3)

- 4.) Update MAGI NOA Regulation Message logic:

LRS: Add a dynamic section to the new Medi-Cal No Change Annual Renewal NOA reason to populate the existing Variable logic for MAGI Regulation Message. This section will only generate when the reason fragment has generated for MAGI.

C-IV: Update the existing MAGI Regulation Message fragment to generate for each instance of the new No Change Renewal Reason for MAGI.

This message will contain the regulations for the new Reason fragment for MAGI. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.4)

5.) Create a new Medi-Cal NOA Footer Message fragment. This new fragment will generate for Approval, Change, and the new No Change Annual Renewal NOAs. This new Footer Message fragment will replace the existing MAGI Footer for MAGI Approval and MAGI Change NOAs. This new fragment will have a dynamic section that generates only for non-MAGI and mixed non-MAGI/MAGI NOAs. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.5)

C-IV only: Update the NOA logic to no longer generate the existing non-MAGI Report Income within 10 Days fragment. The new Medi-Cal NOA Footer Message obsoletes this message. (CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.5.3)

6.) Add a new NOA title for No Change Annual Renewal NOAs. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.6)

LRS only: Add a new NOA Footer reference for No Change Annual Renewal NOAs. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.6.3)

Note: The LRS system does not currently have functionality to support merging Medi-Cal NOAs of differing NOA Action Types. This new No Change Annual Renewal NOA will generate separately from other NOAs for LRS with this enhancement. There are future SCRs (CA-204496 and CA-204497) that will add the functionality to merge the Annual Renewal NOA with existing mixed non-MAGI/MAGI NOAs.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. LRS will implement this change with SCR CA-202724 in the 19.09 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Reject system generated NOAs with outdated language and complete manual NOAs from Template Repository.

Operational Impact:

Estimate:

977

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	753	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	224	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change: Updates to Design Document

Before:

- Assumption #2: The assumption stated that the MAGI regulations generate on in the MAGI regulation fragment alone.
- Assumption #6: Stated that this would not include LTC NOAs.
- Recommendation 2.3.3 the Reason fragment generates when there has been no change in Share of Cost or Scope of benefits for the particular program person.
- Recommendation 2.3.4 for the Unverified Citizenship Section generation only checked for if the Citizenship record was unverified.
- Recommendation 2.3.5 for Tax Filing Status Population only used the value from the Tax Filing Status on the Tax Filing Record.
- Recommendation 2.3.5 for Citizenship Population only used the value from the Citizenship Record.
- Recommendation 2.5.2: There was a note that the Footer generates once for MAGI and once for non-MAGI for mixed NOAs in LRS.

After:

- Assumption #2: Updated the Regulation assumption no longer state that the MAGI regulations would only generate in the MAGI regulation fragment due to C-IV existing Regulation generation.
- Assumption #6: Removed the reference to LTC NOAs
- Added Assumption #7 that this effort will include LTC NOAs
- Recommendation 2.3.3 the Reason fragment generates when there has been no change in Share of Cost or Scope of benefits for the particular program person and that person is not receiving a message or NOA notifying them of a change in benefits the same month.
- Recommendation 2.3.4 generates the Unverified Citizenship Section when the Citizenship or Birth Country is unverified.
- Recommendation 2.3.5 populates the Tax Filing Status based on if there exists a Tax Filing Status and/or Tax Filing Record.
- Recommendation 2.3.5 added Note to Property Field population that if property is \$0 then the field will populate with \$0.00.
- Recommendation 2.3.5 populates the Citizenship field with 'Citizen' if the person has the US or US territory as the person's birth country, 'Unknown' if the person has anything other than US or US territory as their birth country and there is no Citizenship record, otherwise it popuates with the value on the Citizenship record.
- Recommendation 2.5.2: Updated Footer clarification that the Footer will generate once per PDF generation per existing LRS logic.

2. ETC Change: {Description of ETC Change}

N/A

3. Release Change: {Description of Release Change}

N/A

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change: Updates to the Design Document
(Clarification only, No code updates required)

Before:

- 2.3.5. The MAGI_INCOME and MAGI_INCOME_LIMIT variables only provided the database values for C-IV.

After:

- 2.3.5. The MAGI_INCOME and MAGI_INCOME_LIMIT variables provides the database values for C-IV and CalSAWS. Note: These are the same values just labeled differently in the two systems.
- Supporting Documents #1 and #8 contain a note specifying that existing CalSAWS logic around the MAGI Person Name will continue to generate until implementation of CA-204496.

2. ETC Change:

N/A

3. Release Change:

N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

[CIV-7419] Update San Bernardino Financial Accounting Software interface file to SAP

Team Responsible:	Fiscal	Assignee:	Jyothirmayi Chavata	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Jyothirmayi Chavata	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	280
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	12/29/2017 02:25 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	2019-06-07 00:00:00.0	Other Agency Cross Reference:	

Non-Committee Review: Claire Rhew (San Bernardino) - Approved - 06/07/2019 Karen Rapponotti & Laura Chavez (Approved) - 01/15/2019

Expedite Approval: Karen Rapponotti - Approved - 06/03/2019

Current Design: San Bernardino currently uses FAS interface file for their Account Software.

Request: Effective around October 1 2017, San Bernardino has changed their Account Software to SAP.

Recommendation:

San Bernardino County Only:
Assist San Bernardino County in the accounting software change to the new SAP:

- (1) Update the following batch jobs to send the information specific to SAP system:
 - a) SB Daily Warrant Print (PO36F100)
 - b) SB Daily EBT Print (PO36F101)
 - c) SB Monthly Non-FC Warrant Print (PO36F105)
 - d) SB Monthly FC Warrant Print (PO36F106)
 - e) SB Monthly EBT Print (PO36F107)
- (2) Modify the San Bernardino warrant print xml definition to SAP specifications as following:
 - a) Collapse 'FAS FUND', 'FAS DEPT' and 'FAS ORG' fields into one 10-digit field labelled 'COST CENTER'. This field will be Numeric only. Left Aligned with trailing spaces. This field will be populated with FUND_CODE_MAP.APPR field.
 - b) Collapse 'FAS OBJ' and 'FAS APPR' fields into one 8-digit field labelled 'GL ACCT'. This field will be Numeric only. Left Aligned with trailing spaces. This field will be populated with FUND_CODE_MAP.OBJECT field.

Note: Extending the length of this field will push the remaining fields down.
 - c) FAS GRC Code: This field is 7-digits and labelled as 'INTERNAL ORDER'. Left Aligned with trailing spaces. This field will be populated with FUND_CODE_MAP.GRC field.
 - d) Add a new 30-digit field labelled 'INVOICE NUMBER' below 'EBT Control Number' field. This field will be Alpha/Numeric and allow special characters (dashes). This field will have Payment Request Invoice Number information. Only sent for issuances created off of Payment Requests. Left Aligned with trailing spaces.
- (3) Create a DCR to update the Cost Center, General Ledger, Internal Order information in the Fund_code_map table as following:
 - a) Store the SAP_GL information into FUND_CODE_MAP.OBJECT field.
 - b) Store SAP_CC information into FUND_CODE_MAP.APPR field.
 - c) Store SAP_IO information into FUND_CODE_MAP.GRC field.
 - d) Delete the information from FUND, DEPT, ORG columns for San Bernardino county.

Note: Please find the Cost Center, General Ledger, Internal Order fields information in the attached spread sheet "SCR_CIV-7419_SB Fund Code_FAS to SAP List.xlsx".
- (4) Update the Record length Batch Property for production and test environments to "site recfm=fb lrecl=601 blksize=0" for the following batch jobs:
 - a) SB Daily Warrant Print FTP (PO36F140)
 - b) SB Daily EBT Print FTP (PO36F141)
 - c) SB Monthly Non-FC Warrant Print FTP (PO36F145)
 - d) SB Monthly FC Warrant Print FTP (PO36F146)

e) SB Monthly EBT Print FTP (PO36F147)

(5) Test the following files for the FAS Codes with San Bernardino County:

- (a) JO36F101D – Nightly EBT Payment Batch
- (b) JO36F100D – Daily Warrant Print
- (c) JO36F106M – Monthly Payroll – Foster Care

Outreach

Description:

See Recommendation #5

Migration Impact

Description:

DDID #319 includes the requirement to migrate the 58 county Pay Codes and Fund Codes to CalSAWS. This SCR has been associated to this DDID so that these pay code updates are included in the CalSAWS. Per DDID #1787 and #1789 in the SOW, the C-IV County specific batch jobs as of July 2018 will be migrated into the new system.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

280

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	240
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	40	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. ETC Change: {Description of ETC Change}
Before: 280
After: 300

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:
2. ETC Change: {Description of ETC Change}
Before:
After:
3. Release Change: {Description of Release Change}
Before:
After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:
2. ETC Change: {Description of ETC Change}
Before:
After:
3. Release Change: {Description of Release Change}
Before:
After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

[CIV-9838] ACL 17-61 - Achieving a Better Life Experience (ABLE) Accounts

Team Responsible:	Eligibility	Assignee:	Cassandra Mestayer	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	241
Reporter:	Tyler Vaisau	Regulation Reference:	ACL 17-61	Created:	12/29/2017 02:25 PM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Tyler Vaisau	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]	Approved by Committee:	2019-07-17 00:00:00.0	Other Agency Cross Reference:	CA-203060

Non-Committee

Review:
Expedite Approval:
Current Design:

There is no option to select ABLE/California ABLE (CalABLE) accounts as a property type and withdraws from such accounts as an income type. Savings and investments for disability-related expenses are treated as countable property and income for means-tested public benefits programs such as CalWORKs (CW), which may result in losing program eligibility or lower benefits for the individuals with disabilities.

Request:

Per ACL 17-61, ABLE/CalABLE accounts are excluded as property in determining eligibility for CalFresh (CF) and excluded up to \$100,000 as property in determining eligibility for CW. ACL 17-61 also states that withdrawals from ABLE/CalABLE accounts for qualified expenses are excluded as income for both CF and CW programs.

Per CRPC 2120, a non-qualified withdrawal from an ABLE/CalABLE account would be considered unearned income and would be counted against the individual for determining eligibility for means-tested public benefits programs.

Recommendation:

Update the Liquid Property Type field on Liquid Property Detail page to allow the entry of 'ABLE/CalABLE Account'.

Update the Type field of Miscellaneous income category on Income Detail page to allow the entry of 'ABLE/CalABLE Non-Qualified Withdrawals'.

Make updates to the EDBC logic for the treatment of new property and income types across different programs.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. LRS will implement this Change with SCR CA-203060 in the 19.11 release

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

241

Record ABLE/CalABLE activity in Journal.

Automated Test :	20	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	125	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	42
Performance :	0	Reports :	0	Security :	0
System Test Support :	54	Tech Arch :	0	Tech Ops :	0

Training :	0
Content Revision Status-1:	Pending CCB
Content Revision Description-1:	<ol style="list-style-type: none"> 1. Recommendation Change: N/A 2. ETC Change: CalHEERS hours for the development and testing of new rules for general property and TPN/Dialysis to comply with the current design recommendation of excluding each 'ABLE/CalABLE Account' from the property test for the Medi-Cal program. Before: Online ETC 1: 42 Online ETC Total: 42 Eligibility ETC 1: 125 Eligibility ETC Total: 125 Automated Test ETC-1: 20 Automated Test ETC Total: 20 System Test Support ETC 1: 54 System Test Support ETC Total: 54 Total Hours: 241 Hours After: Online ETC 1: 42 Online ETC Total: 42 CalHEERS ETC 1: 79 CalHEERS ETC Total: 79 Eligibility ETC 1: 118 Eligibility ETC Total: 118 Automated Test ETC-1: 20 Automated Test ETC Total: 20 System Test Support ETC 1: 66 System Test Support ETC Total: 66 Total Hours: 325 Hours
Content Revision Status-2:	3. Release Change: N/A
Content Revision Description-2:	<ol style="list-style-type: none"> 1. Recommendation Change: {Description of Recommendation Change} Before: After: 2. ETC Change: Before: After:

3. Release Change: {Description of Release Change}
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

[CIV-100074] Update the Treatment of Veterans Income

Team Responsible:	Eligibility	Assignee:	Jennifer Chen	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	99
Reporter:	Frederick Gains	Regulation Reference:	ACL 17-125	Created:	01/08/2018 10:10 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Tyler Vaisau	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	2019-07-17 00:00:00	Other Agency Cross Reference:	CA-59263

Non-Committee

Review:
Expedite Approval:
Current Design: GI Bill – Educational income type is considered as exempt for both CalWORKs and CalFresh whereas GI Bill - Non-Educational income type is considered as un-earned for both CW and CF.

Student Services Program income type for Veterans income category is considered as unearned for CF and earned for CW.

Work Therapy income type for Veterans income category is considered as earned for CW and unearned for CF.

Request: Per ACL 17-125 and SB 570, effective 01/01/2018, benefits and related allowances received from Veterans Affairs (VA) under the Galvanized Iron (GI) Bill like education, training, vocation or rehabilitation are exempt from consideration as income when determining CalWORKs eligibility and grant amount calculation. These VA benefits/ allowances also exempt as income when determining categorically eligible (CE) CalFresh (CF) eligibility.

Per CRPC 2108, Student Services Program income type for Veterans income category is considered as exempt for CW. Work Therapy income type for Veterans income category is considered as exempt for CW. Student Services Program income type for Veterans income category should be considered as earned for CF.

Recommendation: Update GI Bill - Non-Educational income type for Veterans income category to be considered as exempt for CalWORKs effective 01/01/2018.

Update Student Services Program income type for Veterans income category to be considered as earned for CF.

Update Student Services Program income type for Veterans income category to be considered as exempt for CW.

Update Work Therapy income type for Veterans income category to be considered as exempt for CW.

Provide required lists as an outreach.

Refer to attached design document 'CalACES CA-59263 CIV-100074 Design.docx' for full details.

Outreach Description: Provide lists

Migration Impact Description: Joint design has been approved through the CW/CF Committee. LRS will implement this change with SCR CA-59263 in the 19.11 release.

Migration Impact Analysis:
Alternative Procedure Description: Override EDBC results if required.

Operational Impact:
Estimate: 99

Automated Test : 20 Batch/Interfaces : 0 CalHEERS : 0

CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	58	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	21	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
• Added Spanish translation of new income types

See attached design document 'CalACES CA-59263 CIV-100074 Design Content Revision 1.docx'

2. ETC Change: None

3. Release Change: None

4. Funding Source: None

Content Revision Status-2:

Content Revision Description-2:

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:

End Content Revisions



[CA-206229] ACL 19-73: CalWORKs MAP Increase COLA ; ACL 19-85 - CW IRT Increase; ACIN I-54-19 - FFY 2020 CalFresh COLA; Effective 10/2019- Run Batch EDBC

Team Responsible:	Eligibility	Assignee:	Prem Venugopalan	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:	19.09.14	Expedite Changes:	Production Deployment	Estimate:	306
Reporter:	Sridhar Mullapudi	Regulation Reference:	ACL 19-73, ACL 19-85, ACIN I-54-19	Created:	01/03/2019 05:01 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Binh Tran	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	08/27/2019	Other Agency Cross Reference:	CIV-103090

Non-Committee

Review:

Expedite Approval: Approved 08/16/2019 - K. Rapponotti

Current Design:

1. CalWORKs uses the MAP values implemented by SCR 204567/CIV-102239 effective 04/1/2019
2. CalWORKs use the CW Income Reporting Threshold (IRT) Tier 1 amount for 2018/2019 that was updated by CA-56669 and CIV-100440.
3. CalFresh uses values from FFY 2019 that were implemented by SCR CA-56668/CIV-100437

Request:

1. ACL 19-73 outlines the MAP increase values for CalWORKs. Update CW MAP amounts effective 10/01/2019 and batch EDBC must run to calculate new benefit amounts for 10/2019.
2. Per All County Information Notice (ACIN) I-54-19 & USDA Food and Nutrition Service SNAP COLA Memo FY 2020, the CF Cost-of-Living Adjustments (COLAs) take effect October 1, 2019 for FFY 2020. The updated values must be implemented in both systems and batch EDBC must run to calculate new benefit amounts for FFY 2020.
3. Per All County Letter (ACL) 19-85, the CW Income Reporting Threshold (IRT) Tier 1 and Tier 2 levels were increased effective 10/1/2019. The updated values must be implemented in both systems and batch EDBC must run to calculate the new IRT.

Recommendation:

- Overview
 - 1) SCRs CA-58614 and CIV-100442 implemented the new CalFresh COLA amounts
 - 2) SCRs CA-206231 and CIV-103092 implemented the new CalWORKs MAP amounts
 - 3) SCRs CA-58612 and CIV-100446 implemented the new CalWORKs IRT amounts
 - 4) This SCR includes details required for the one-time batch EDBC runs in C-IV and LRS to calculate new benefit amounts.
- Assumptions
 - 1) ***A regular change NOA will be generated for all impacted cases for which the CF benefits change****.
 - 2) Existing batch logic in both systems skips programs with an overridden EDBC, Manual EDBC, a pending program, a pending person, or when 'Postponed Verifications received' is set to 'No' on the CalFresh Detail page.
 - 3) In LRS: per existing exception logic, batch EDBC run on programs where the existing EDBC for the month is Read-Only will not be authorized.
- Requirements
 - 1) Run batch EDBC on 9/14/2019 for the month of 10/2019 for;
 - a) All open programs except Medi-Cal on cases with an active or ineligible CalWORKs or RCA program in targeted program mode.

Exclude the following cases:

 - i) The benefit month is past the latest RE due date for the program.
 - ii) The program has a SAR7 Due Month of 09/2019 and the report status is Sent, Received, or Incomplete
 - iii) EDBC has already been processed for the benefit month since SCR CA-58612/CIV-100446 went to production.
 - b) In LRS: run the above population with Run Reason 'CW/CF COLA' (CT744_CF).
 - c) In LRS: run the above population with Sub Type code 'CW/CF COLA' (CT942_C1).

Batch EDBC will insert the following Journal entry:

Short Description: Batch EDBC ran for <month, year>

Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: CW/CF COLA

2) Run batch EDBC on 9/14/2019 for the benefit month of 10/2019 for

a) All active CF (including TCF) programs, and any active Nutrition Benefit (NB) programs on the same case as the active CF program in targeted program mode.

Exclude the following cases:

i) The benefit month is past the latest RE due date for the program.

ii) The program has a SAR7 Due Month of 09/2019 and the report status is Sent, Received, or Incomplete

iii) EDBC has already been processed for the benefit month since SCR CA-58614/CIV-100442 (CF COLA CTR's) went to production, UNLESS a person on the CF program is also active on a FC or KG program and EDBC has not been run since CA-206310/CIV-100485 (FC/KG COLA CTR's) were applied to Production.

b) In LRS: Run the above population with run reason 'CF COLA' (CT744_FS).

c) In LRS: Run the above population with Sub Type code 'CF COLA' (CT942_C3)

Batch EDBC will insert the following Journal entry:

Short Description: Batch EDBC ran for <month, year>

Long Description: Batch EDBC Ran for <Effective Month, Year>. Batch EDBC processed for the <Program Name> program for following reasons: CF COLA

NOTE: Batch shall process recommendation 2 only after the completion of recommendation 1. This is to ensure dependent CF programs on a different case are processed after the CW on a different case is processed.

3) In LRS: A DCR will be executed to manually trigger the generation of a SAR2 for Active CW/RCA cases when all the following conditions met:

i. SAR2 was not generated for the case on or after the latest CW/RCA EDBC run date for the benefit month 10/2019 (This includes EDBC's Run through online or batch, independent of run reason and excludes cases where a worker manually generated SAR2)

ii. CW/RCA Reporting type is SAR

NOTE: Due to a known issue in LRS (CA-206347), the SAR 2 does not always generate accurately when the IRT changes.

4) In LRS: A DCR will be executed to suppress the "Shelter/Utility Amount Change NOA" (F712C) for the CF COLA.

5) Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:

Case Name
Case Number
County
Unit
Unit Name
Office Name
Worker ID

a) List of cases discontinued by the batch EDBC process. The case listing will be named "List of Cases Discontinued by Batch EDBC Process".

Note: Include additional columns to indicate program type and program closure reason

b) List of cases where the batch EDBC process closed a person. The case listing will be named "List of Cases Where Batch EDBC Process Closed a Person".

Note: Include additional columns to indicate program type

c) List of cases where the CW EDBC resulted in a benefit reduction. The case listing will be named "List of CW Cases that Resulted in Benefit Reduction".

Note: Include additional columns to indicate each of the benefit reduction type reasons in separate columns (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)

d) List of cases which resulted in a read-only EDBC. The case listing will be named "List of Cases That Resulted in Read-Only EDBC"

Note: Include additional columns to indicate program type and read-only reason

e) List of cases skipped in the batch run. The case listing will be named "List of Cases Skipped in Batch Run".

Note: Include additional columns to indicate the skip reason and program type.

f) Generate a list of cases that meets all the following criteria. The case listing will be named 'List of Cases where an Optional Child was Added Back into the Household by Batch EDBC'

- i) Has an active CW program person for benefit month of 09/2019 with an MMO and role reason 'Optional Child - Receives Child Support'
- ii) That same program person has an active status and role of MEM for the benefit month of 10/2019
- iii) Latest accepted and saved CW EDBC for the 10/2019 benefit month has a source of 'Batch EDBC Rules'
- iv) None of the following conditions exist:
 - 1) RE or SAR period ended in 09/2019
 - 2) Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end-date in 09/2019
- g) CalWORKs and RCA programs that meet all of the criteria listed below. The case listing will be named "List of Cases Prior to the New CW IRT".
 - EDBC has been run for 10/2019.
 - EDBC tested the household for IRT.
 - The household exceeded their Tier 1 IRT on the EDBC.
 - The household would not have exceeded the Tier 1 IRT if the new 55% FPL value was used.
- 6) In LRS: Update NOA logic to generate COLA NOA when the run reason is CT744_CF or CT744_FS.
- 7) These lists will be posted at:
 - LRS: CalACES System Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CA-206229
 - CIV: CalACES System Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CIV- 103090
- 8) Batch Operations:
 - a) Run the DCR for recommendation 1a to insert into SYS_TRANSACT in 'Targeted Program' mode to run for the month of 10/2019.
 - b) Run the DCR for recommendation 1b to insert into SYS_TRANSACT in 'Single Program' mode to run for the month of 10/2019.
 - c) Run Batch EDBC for cases inserted into sys_transact through recommendation 1a and 1b.
 - d) Run the DCR for recommendation 2 to insert into SYS_TRANSACT in 'Targeted Program' mode to run for the month of 10/2019.
 - e) Run Batch EDBC for cases inserted into sys_transact through recommendation 2.

**Outreach
Description:**

A list of affected cases will be posted to the CalACES Web Portal in the following location:
CalACES Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CA-206229

**Migration Impact
Description:**

Joint design has been approved through the CW/CF Committee. C-IV system will implement this Change with SCR CIV-103090 in the 19.07 priority release

**Migration Impact
Analysis:**

**Alternative
Procedure**

User may run EDBC for 10/2019 benefit month.

Description:

Operational Impact:

Estimate:

306

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	73	DBA :	0
Design :	0	Eligibility :	151	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	52	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-201416] DDCR 3015: Update CalFresh EDBC Allotment Logic

- Resolved: 09/03/2019 11:56 AM

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	No
Fix Version/s:	[19.09]	Designer Contact:	Dan DeMille	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	385
Reporter:	Daisy Villasenor	Regulation Reference:	63-503.325, .327(b) & .329(b),	Created:	03/14/2018 03:00 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Vivian Min-na Ko	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	Tracker-40886

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti and Jo Anne Osborn on 8/12/2019

Current Design: For HHs with 3 or more people and net income high enough that allotment is zero - C-IV denies/discontinues with reason of \$0 Allotment. LRS approves/passes.

Request: For HHs with 3 or more people and net income high enough that allotment is zero in a non-prorated (full) month - Implement denial/discontinuance reason of "Over Income" and NOA verbiage of "0 Allotment"

Recommendation: For HHs with 3 or more people and net income high enough that allotment is zero in a non-prorated (full) month - Implement denial/discontinuance reason of "Over Income" and NOA verbiage of "0 Allotment"

Outreach

Description:

Migration Impact Description: C-IV implemented this change with SCR Tracker-40886 in the 15.02 release. This SCR will align LRS with C-IV and resolve DDCR 3015.

Migration Impact

Analysis:

Alternative Procedure Description: Override EDBC results and generate a manual NOA.

Operational Impact:

Estimate:	385				
Automated Test :	30	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	121	DBA :	0
Design :	0	Eligibility :	103	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	96	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-209232] Add Full/Restricted Scope Verbiage for Young Adult Expansion Non-MAGI NOAs

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	New Policy
Minor Version:	19.11.14	Expedite Changes:	No	Estimate:	290
Reporter:	Renee Gustafson	Regulation Reference:	W&I Section 14007.8(b)	Created:	06/28/2019 02:18 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	08/28/2019	Other Agency Cross Reference:	CIV-104457; CH-139211

Non-Committee

Review:

Expedite Approval:

Current Design:

The system currently does not have the appropriate verbiage to populate on Non-MAGI NOAs once Young Adult Expansion is effective.

Request:

Add new Non-MAGI NOA verbiage for full scope/restricted Scope NOAs with respect to Young Adult Expansion.

Recommendation:

Create Non-MAGI full scope/restricted scope fragments with Young Adult Expansion appropriate verbiage.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-104457 in a 19.09 priority release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Reject NOA and generate a manual NOA via Template Repository.

Operational Impact:

Estimate:

290

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	90	Client Correspondence :	200	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-208374] CFL 18/19-79 Update Electronic Theft replacement and reporting

Team Responsible:	Reports	Assignee:	Naresh Barsagade	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Eric Wu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	658
Reporter:	Sheryl E. Eppler	Regulation Reference:	CFL 18/19-79	Created:	05/08/2019 10:36 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal, State/Fiscal Reports]	Approved by Committee:	08/21/2019	Other Agency Cross Reference:	CIV-104094

Non-Committee

Review:

Expedite Approval: Karen Rapponotti & Laura Chavez - Approved - 05/13/2019

Current Design:

On the Issuance Detail page, County staff can replace Cash Benefits that are lost due to Electronic Theft by clicking the [Replace] button. The system automatically populates the Status Reason field as "EBT Theft - AB 2035". All replacements are reported on the monthly 'Temp 2035' Report (Scheduled / State) in the C-IV system. The 'TEMP 2035 Report does not exist in the LRS/CalACES system.

Request:

CFL 18/19-79 requires that Counties now report separately the Electronic Theft replacements due to Skimming (AB 2035) from those Electronic Theft replacements due to Scams (AB 2313).

Recommendation:

- (1) Update the Issuance Detail page, for when the [Replace] button is clicked:
 - a. Update the Status Reason of 'EBT Theft-AB 2035' to 'EBT Theft'.
 - b. Add new drop-down field 'Electronic Theft Type' with options of blank (no value), 'AB 2035 - Skimming', and 'AB 2313 - Scam'. This field is required when replacing cash benefit because of electronic theft and will be used to separate replacements due to skimming from scams on reports
- (2) Reports:
 - a. Add Report 'TEMP 2035 EBT THEFT - Skimming'
 - b. Add Report 'TEMP 2313 EBT THEFT- Scam'

Note: Form and NOA updates will be made with SCR CA-209721/CIV-104707

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Fiscal and State/Fiscal Reports Committees. C-IV will implement this change with SCR CIV-104094 in the 19.11 release.

Migration Impact

Analysis:

No Impact

Alternative

Procedure

N/A

Description:

Operational Impact:

Estimate:

658

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	212
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	229	Security :	0
System Test Support :	157	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-209641] Training Release 19.11 - LMS Support

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	100
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/26/2019 09:01 AM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jose Tario	Training Impacted:	[CFP/WBT, Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on June 17, 2019

Expedite Approval: Current Design: There is no LMS Support/maintenance SCR for 19.11.

Request: Provide/conduct LMS support/maintenance activities for 19.11 release. Training Environment and OLH support activities for the release will be tracked through separate Training SCRs.

Recommendation: Provide TR19.11 training support for the following activities:

- Learning Management System (LMS) administration - add/edit users, overall maintenance and loading training materials every major release, reporting, etc.
- Update LMS Production with 19.09 LA County/Consortium developed materials. See comments section for specific list of updates.
- Update LMS Lite with 19.07 Training Artifacts (this SCR is used for the delivery of files to Bitbucket). LMS Lite is always one release behind from LMS Production. Note: Detailed information for LMS Lite items will be added in the Comments section of this SCR once they are known. SCR is being submitted without said details in order to accommodate the extended SCR approval process and avoid excessive Expedited Approval requests.

All training updates will be submitted through separate Training SCRs. These separate SCRs will include SCORM and load to LMS activities.

Outreach

Description: There is no migration impact. This SCR allows for providing/conducting maintenance activities related to LMS.

Migration Impact Description: No Impact

Analysis: None

Alternative Procedure

Description:

Operational Impact:

Estimate: 100

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				



[CA-209644] Update Job Aids for SCR CA-51457

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:	ACL 17-05, ACL 18-27	Created:	07/26/2019 09:57 AM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Ana Cruz	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	CIV-102072

Non-Committee Review: Approved by Ana Cruz on August 27, 2019

Expedite Approval: Approved by Karen Rapponotti on 9/11/2019

Current Design: SCR CA-51457 updates CalFresh Student functionality.

Request: Job aids need to be updated for this change.

Recommendation: Update the following job aids:
 1. School Attendance Information - Add and Edit
 2. EDBC – Online Definitions and Troubleshooting

Outreach Description: Updated job aids.

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-209924] Release 19.11 Job Aids Support

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	225
Reporter:	Shivani Smith	Regulation Reference:		Created:	08/08/2019 03:52 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Ana Cruz	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

- Non-Committee Review:** Approved by Ana Cruz on August 27, 2019
- Expedite Approval:** Approved by Karen Rapponotti on 9/11/2019
- Current Design:** The Job Aids are not updated per CalSAWS R1 (19.11). The Consortium is responsible for updating Job Aids per system changes, however, for CalSAWS R1 (19.11), the Accenture team will update the impacted Job Aids. Any other request to update Job Aids for subsequent releases will be submitted through another SCR.
- Request:** Update Job Aids impacted by CalSAWS R1 (19.11). The following SCRs have job aid impacts:
CA-207162
CA-207184
CA-207193
CA-207200
CA-207203
CA-207213
CA-207277
CA-207369
CA-207370
CA-207417
CA-207418
CA-207429
CA-207464
CA-207465
CA-207475
CA-207477
CA-207484
- Recommendation:** Update the following job aids:
Authorizations
Central Print Document Enclosures
Child Support Questionnaire
Citizenship and Sponsorship - Add or Edit
Customer Options Detail - Add
CW CF Re-Evaluation and Periodic Reporting
Data Collection and Navigation
DCFS Adoptions Assistance Program (AAP)
DCFS FC Income and Property Detail Page
Employment Detail - Add or Edit
Forms and NoAs
Foster Care (FC) Program Discontinuance – Continuing Eligibility for Children (CEC)
Foster Care and Kin-GAP - Issue Supplemental Benefits with Service -Arrangements
GAIN Appraisal Process
GAIN Exemptions - Adding and Editing
Homeless Assistance – Process and Issue Benefits
ICT- Electronic - Receiving County
ICT- Electronic - Sending County
IEVS Abstracts IEVS Abstracts and SAVE

Interactive Voice Response (IVR) 1
 Issuing Transportation and Ancillary (All Programs)
 LRS Data Collection and Navigation
 Medi-Cal RenewalPackets Sent by LRS and MC 355 Referral
 Needs- Create and Maintain
 Offices - Manage
 Pay Codes
 Payment Requests - Manage
 Person Search
 Processing CH Referrals
 QMB Approval
 Reapplications and Rescissions
 Reissue Benefits 10. Workload Assignment - Manage
 Security Access Profile - Manage
 Security Roles - Manage Security Access Profiles - Manage
 Semi-Annual Report (SAR 7)- Process
 Staff - Manage
 Valuables – Issue a Valuable
 Verifications - Manage
 Vital Statistics
 WTW-Non-Compliance/Conciliation/Sanction.

Outreach

Description:

Updated job aids.

Migration Impact

Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

225

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	225				



[CA-209973] Update Job Aids for SCR CA-59263 - Income Categories and Types

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	08/13/2019 12:26 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Ana Cruz	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 27, 2019

Expedite Approval: Approved by Karen Rapponotti on 9/11/2019

Current Design: SCR CA-59263 updates the treatment of Veterans income in the LRS System.

Request: Income Categories and Types job aid needs to be updated for the changes.

Recommendation: Update the Income Categories and Types job aid.

Outreach Description: Updated job aid.

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-209975] Update Job Aids for SCR CA-205441- Need Types

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	08/13/2019 02:18 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Ana Cruz	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 27, 2019

Expedite Approval: Approved by Karen Rapponotti on 9/11/2019

Current Design: SCR CA-205441 adds a Need Category to the Needs Detail page in the LRS System.

Request: The Needs job aid needs to be updated for this change.

Recommendation: Update the Needs job aid.

Outreach Description: Updated job aid.

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-209976] Update Job Aids for SCR CA-52219 - Recovery Accounts

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	08/13/2019 02:25 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Ana Cruz	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 27, 2019

Expedite Approval: Current Design: SCR CA-52219 adds Supervisor Approval/Disapproval functionality for refunds.

Request: The Recovery accounts – Manage and Recovery Accounts – Transaction and Refund job aids need to be updated for this change.

Recommendation: Update the following job aid:
1. Recovery accounts – Manage
2. Recovery Accounts – Transaction and Refund

Outreach Description: Updated job aid.

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: Alternative Procedure Description: None

Operational Impact: Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

 **[CA-210075] Training: Update WBTs per SCR CA-207203**

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	20
Reporter:	Lisa Nesci	Regulation Reference:		Created:	08/19/2019 11:06 AM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

SCR CA-207203 creates a new IEVS Applicant Request page that will allow a user to initiate an IEVS and SAVE request.

Request: WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 048-WBT-ELE-Eligibility Foster Care-01-A
 2. 048-WBT-ELE-Eligibility Foster Care-02-A
 3. 056-WBT-ELJ-Eligibility Kin-GAP-02

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description:

None

Operational Impact: Estimate:

20

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				



[CA-210076] Training: Update Clerical Support WBTs

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	45
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 12:31 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:	
Expedite Approval:	Approved by Karen Rapponotti on 8/21/2019
Current Design:	030-WBT-CLE-Clerical Support-01, 030-WBT-CLE-Clerical Support-02, and 030-WBT-CLE-Clerical Support-03 do not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.
Request:	Update 030-WBT-CLE-Clerical Support-01, 030-WBT-CLE-Clerical Support-02, and 030-WBT-CLE-Clerical Support-03 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.
Recommendation:	Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort: -030-WBT-CLE-Clerical Support-01 -030-WBT-CLE-Clerical Support-02 -030-WBT-CLE-Clerical Support-03

Outreach

Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	None.
Operational Impact:	
Estimate:	45

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	45				

[CA-210078] Training: Update General Eligibility WBTs

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	40
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 12:48 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 040-WBT-ELA-Eligibility-02-A, 040-WBT-ELA-Eligibility-03, and 040-WBT-ELA-Eligibility-07 do not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 040-WBT-ELA-Eligibility-02-A, 040-WBT-ELA-Eligibility-03, and 040-WBT-ELA-Eligibility-07 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBT per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
 -040-WBT-ELA-Eligibility-02-A
 -040-WBT-ELA-Eligibility-03
 -040-WBT-ELA-Eligibility-07

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative Procedure None.

Description:

Operational Impact:

Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	40				



[CA-210079] Training: Update 046-WBT-ELD-Eligibility CalFresh-01 and 046-WBT-ELD-Eligibility CalFresh-02

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	50
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 12:54 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 046-WBT-ELD-Eligibility CalFresh-01 and 046-WBT-ELD-Eligibility CalFresh-02 do not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 046-WBT-ELD-Eligibility CalFresh-01 and 046-WBT-ELD-Eligibility CalFresh-02 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBT per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
 -046-WBT-ELD-Eligibility CalFresh-01
 -046-WBT-ELD-Eligibility CalFresh-02

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative Procedure Description: None.

Operational Impact:

Estimate: 50

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				



[CA-210080] Training: Update 046-WBT-ELD-Eligibility CalFresh-03 and 046-WBT-ELD-Eligibility CalFresh-06

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	30
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:07 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 046-WBT-ELD-Eligibility CalFresh-03 and 046-WBT-ELD-Eligibility CalFresh-06 do not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 046-WBT-ELD-Eligibility CalFresh-03 and 046-WBT-ELD-Eligibility CalFresh-06 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBT per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
 -046-WBT-ELD-Eligibility CalFresh-03
 -046-WBT-ELD-Eligibility CalFresh-06

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative Procedure Description: None.

Operational Impact:

Estimate: **30**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	30				



[CA-210081] Training: Update Foster Care WBTs

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	80
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:17 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: Foster Care Intake and Approved WBTs do not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update Foster Care Intake and Approved WBTs to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
-048-WBT-ELE-Eligibility Foster Care-01-A
-048-WBT-ELE-Eligibility Foster Care-01-B
-048-WBT-ELE-Eligibility Foster Care-02-A
-048-WBT-ELE-Eligibility Foster Care-02-B

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:

None.

Operational Impact:
Estimate: **80**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	80				

 **[CA-210082] Training: Update 054-WBT-ELH-Eligibility RCA-03**

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:23 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 054-WBT-ELH-Eligibility RCA-03 does not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 054-WBT-ELH-Eligibility RCA-03 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
-054-WBT-ELH-Eligibility RCA-03

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None.

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

 **[CA-210083] Training: Update 110-WBT-ORA-Orientation-04**

- Resolved: 08/27/2019 09:31 AM

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:30 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 110-WBT-ORA-Orientation-04 does not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 110-WBT-ORA-Orientation-04 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
-110-WBT-ORA-Orientation-04

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None.

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-210084] Training: Update 052-WBT-ELG-Eligibility Medi-Cal-05-A

- Resolved: 08/27/2019 10:24 AM

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	20
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:34 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 052-WBT-ELG-Eligibility Medi-Cal-05-A does not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 052-WBT-ELG-Eligibility Medi-Cal-05-A to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
-052-WBT-ELG-Eligibility Medi-Cal-05-A

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None.

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				



[CA-210085] Training: Update 040-WBT-ELA-Eligibility General-09-A

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	40
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:38 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 040-WBT-ELA-Eligibility General-09-A does not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 040-WBT-ELA-Eligibility General-09-A to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
-040-WBT-ELA-Eligibility General-09-A

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None.

Operational Impact:

Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	40				



[CA-210086] Training: Update 052-WBT-ELG-Eligibility Medi-Cal-03 and 052-WBT-ELG-Eligibility Medi-Cal-06

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	24
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:41 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 052-WBT-ELG-Eligibility Medi-Cal-03 and 052-WBT-ELG-Eligibility Medi-Cal-06 do not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 052-WBT-ELG-Eligibility Medi-Cal-03 and 052-WBT-ELG-Eligibility Medi-Cal-06 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
 -052-WBT-ELG-Eligibility Medi-Cal-03
 -052-WBT-ELG-Eligibility Medi-Cal-06

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact


Analysis:

Alternative Procedure Description: None.

Operational Impact:

Estimate: **24**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	24				

 **[CA-210087] Training: Update 094-WBT-ELI-Eligibility CalWORKs-03**

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	20
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:46 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 094-WBT-ELI-Eligibility CalWORKs-03 does not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 094-WBT-ELI-Eligibility CalWORKs-03 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
-094-WBT-ELI-Eligibility CalWORKs-03

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				

 **[CA-210095] Training: Update WBTs per SCR CA-207193**

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	32
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/19/2019 03:45 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design: SCR CA-207193 relabels "GAIN" to "WTW" throughout the CalSAWS Software.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 1. 110-WBT-ORA-Orientation-08
 2. 140-WBT-SAS-Security/Administrative Support-01-A
 3. 140-WBT-SAS-Security/Administrative Support-01-B
 4. 062-WBT-ESB-Employment Services-GROW-05

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:
Migration Impact Analysis: None
Alternative Procedure Description:

Operational Impact:
Estimate: **32**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	32				

 **[CA-210096] Training: Update WBTs per SCR CA-207200**

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	25
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/19/2019 03:52 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

SCR CA-207200 adds the Refine Your Search section to the Select Security Group page to allow for searching for Security Groups by Page Name, Security Right, or both.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
1. 140-WBT-SAS-Security/Administrative Support-02

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact: Estimate: **25**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	25				

 **[CA-210097] Training: Update WBTs per SCR CA-207277 Part A**

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	75
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/19/2019 03:57 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design: SCR CA-207277 displays the “County” dropdown on the CalSAWS Homepage for c90, c92 and Regional Call Center users to select the county they are working with.

Update the Staff Detail page to support the creation and maintenance of users from counties other than Los Angeles County.

Update the Security Assignment page to be the page to add users in OID and to search for the Active Directory Id for all counties going forward.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 1. 140-WBT-SAS-Security/Administrative Support-01-A
 2. 140-WBT-SAS-Security/Administrative Support-01-B
 3. 140-WBT-SAS-Security/Administrative Support-02

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:
Migration Impact Analysis: None

Alternative Procedure Description:
Operational Impact: Estimate: **75**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	75				



[CA-210101] Training: Update WBTs per CA-207365

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	35
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/19/2019 04:52 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

SCR CA-207365 adds the Non-Compliance Type of 'Failure to Provide' and the Non-Compliance Reason of 'Vendor Information' to the Eligibility Non-Compliance Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
1. 046-WBT-ELD-Eligibility CalFresh-04
2. 050-WBT-ELF-Eligibility General Relief-02

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.
Migration Impact Description:

Migration Impact Analysis: None
Alternative Procedure Description:

Operational Impact Estimate: **35**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	35				



[CA-210112] Training: Update WBTs per CA-207371

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	24
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/20/2019 09:08 AM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design: SCR CA-207371 relabels the "Expiration Date" field on the Degrees Licenses List page to "Termination Date"

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 1. 060-WBT-ESA-Employment Services-GAIN-01
 2. 062-WBT-ESB-Employment Services-GROW-03
 3. 068-WBT-ELM-Eligibility Cal-Learn-01

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact Estimate: **24**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	24				



[CA-210113] Training: Update WBTs per CA-207431

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	100
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/20/2019 09:12 AM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

SCR CA-207431 updates the column from Viewed Via YBN to Viewed Via Self-Service Portal in the Document List page.

Request:

WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 040-WBT-ELA-Eligibility-03
 2. 040-WBT-ELA-Eligibility-04
 3. 046-WBT-ELD-Eligibility CalFresh-02
 4. 046-WBT-ELD-Eligibility CalFresh-03
 5. 046-WBT-ELD-Eligibility CalFresh-05
 6. 046-WBT-ELD-Eligibility CalFresh-06
 7. 052-WBT-ELG-Eligibility MediCal-01-C
 8. 052-WBT-ELG-Eligibility MediCal-02-B
 9. 052-WBT-ELG-Eligibility MediCal-03
 10. 052-WBT-ELG-Eligibility MediCal-04
 11. 052-WBT-ELG-Eligibility MediCal-05-A
 12. 052-WBT-ELG-Eligibility MediCal-05-B
 13. 094-WBT-ELI-Eligibility CalWORKs-04
 14. 110-WBT-ORA-Orientation-09

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure

None

Description:

Operational Impact:

Estimate: 100

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				



[CA-210114] Training: Update WBTs per CA-207474

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	75
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/20/2019 09:25 AM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

- SCR CA-207474 contains the following updates:
1. Add the Display Workload field to the result filters section of the page. Update the Search Results Summary section to display only those programs that were assigned to the specified worker on the date entered in this field.
 2. Add the Status Effective Date field to the result filters section of the page. Update the Search Results Summary section to display the program information on the effective date entered in this field.
 3. Make cosmetic updates to improve the overall appearance of the page.

Request: WBTs impacted by this change need to be updated.

- Recommendation:**
- Update the following WBTs:
1. 030-WBT-CLE-Clerical Support-07
 2. 060-WBT-ESA-Employment Services-GAIN-01
 3. 060-WBT-ESA-Employment Services-GAIN-04
 4. 062-WBT-ESB-Employment Services-GROW-01
 5. 068-WBT-ELM-Eligibility Cal-Learn-01

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: None

Operational Impact:
Estimate: 75

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	75				



[CA-210115] Training: Update WBTs per CA-207475

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	550
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/20/2019 09:35 AM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

SCR CA-207475 relabels " the "Document List" page to "Distributed Documents Search", the local navigation to "Distributed Documents" and the Task Navigation to "Distributed Documents Search".

Request: WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 040-WBT-ELA-Eligibility-03
 2. 040-WBT-ELA-Eligibility-04
 3. 046-WBT-ELD-Eligibility CalFresh-02
 4. 046-WBT-ELD-Eligibility CalFresh-03
 5. 046-WBT-ELD-Eligibility CalFresh-05
 6. 046-WBT-ELD-Eligibility CalFresh-06
 7. 052-WBT-ELG-Eligibility MediCal-01-C
 8. 052-WBT-ELG-Eligibility MediCal-02-B
 9. 052-WBT-ELG-Eligibility MediCal-03
 10. 052-WBT-ELG-Eligibility MediCal-04
 11. 052-WBT-ELG-Eligibility MediCal-05-A
 12. 052-WBT-ELG-Eligibility MediCal-05-B
 13. 094-WBT-ELI-Eligibility CalWORKs-04
 14. 110-WBT-ORA-Orientation-09
 15. Remaining Eligibility, GAIN, GROW, and Child Care, and DCFS Modules (74)

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.
Migration Impact Description:

Migration Impact Analysis: None
Alternative Procedure

Description:
Operational Impact:
Estimate: **550**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	550				



[CA-210116] Training: Update WBTs per CA-207477

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/20/2019 09:43 AM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design:

SCR CA-207477 relabels the "Mail" button to "Generate Form" on the Verification List page.

Request:

WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 040-WBT-ELA-Eligibility-02-B
 2. 040-WBT-ELA-Eligibility-03
 3. 046-WBT-ELD-Eligibility CalFresh-03
 4. 052-WBT-ELG-Eligibility MediCal-01-C
 5. 054-WBT-ELH-Eligibility RCA-02
 6. 094-WBT-ELI-Eligibility CalWORKs-03
 7. 096-WBT-ELK-CAPI-01

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative

Procedure

Description:

None

Operational Impact:

Estimate:

50

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				

 **[CA-210286] Training Release 19.11 - Online Help (OLH) Support**

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	125
Reporter:	Lisa Nesci	Regulation Reference:		Created:	08/28/2019 04:52 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: Sections of the LRS Online Help are updated to the 19.09 release.

Request: Sections of the LRS Online Help needs to be updated for the 19.11 release.

Recommendation: Make the following changes to LRS Online Help:

1. Add Desk Aids from LMS 19.09 that were not approved in time for the 19.07 OLH release.
2. Add Desk Aids updated for the 19.11 release.
3. Update the Reports Overview OLH page pursuant to Reports changes for the 19.11 release, as provided by the Accenture Reports team.
4. Add/Retire DCFS and DPSS TIPs and Hints per LA County request.
5. Update OLH page descriptions to conform with current training material style and standards (ongoing effort).

Detailed information for each of these items will be added in the Comments section of this SCR once they are known. SCR is being submitted without said details in order to accommodate the extended SCR approval process and avoid excessive Expedited Approval requests.

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact

Analysis:

Alternative Procedure None

Description:

Operational Impact:

Estimate: **125**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	125				



[CA-205512] Update Office Location on system generated Benefit Reductions and Offset Transactions

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	88
Reporter:	Christine Cheung	Regulation Reference:		Created:	11/08/2018 04:39 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Gloria Williams	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	08/29/2019	Other Agency Cross Reference:	CIV-101423

Non-Committee

Review:

Expedite Approval:

Current Design:

When the system creates benefit reduction, payment reduction, and offset transactions, their office locations are set to be the county's main office. For example, for Los Angeles County, the system is defaulting the office location to 'Probation Madera Office' which is a CIV baseline default office location.

Request:

Update the system to use the office location of the latest worker who is assigned to the program when creating a recovery account transaction with type 'Benefit Reduction', 'Payment Reduction', or 'Offset'.

Recommendation:

This system change request will update Issuance Batch to do the following when creating benefit reduction transactions, payment reduction transactions, offset transactions, and their receipts:

Use the office of the latest worker who is the assigned to the program for the location field of the transactions and receipts.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Collections Committee. C-IV will implement this change with SCR CIV-101423 in the 20.01 release.

Migration Impact

Analysis:

No Impact

Alternative

Procedure

Description:

N/A

Operational Impact:

Estimate:

88

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	55
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	23	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-208258] ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 2

Team Responsible:	Client Correspondence	Assignee:	Tiffany Huckaby	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	572
Reporter:	Tiffany Huckaby	Regulation Reference:	ACL 18-107, ACL 18-108	Created:	04/30/2019 02:57 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	06/03/2019	Other Agency Cross Reference:	CIV-104036

Non-Committee

Review:

Expedite Approval:

Current Design:

Supplemental Nutrition Benefit (SNB)/Transitional Nutrition Benefit forms and notices were added in English and Spanish in release 19.05 with SCRs CA-203103 and CIV-101471.

Request:

Add the threshold language SNB/TNB forms and notices.

This will be done in four phases:

CA-205319/CIV-102560 Phase 1 - SNB1 Form and TNB1 Form

CA-208258/CIV-104036 Phase 2 - SNB2 NOA and SNB3 NOA

CA-208261/CIV-104040 Phase 3 - TNB2 NOA, TNB3 NOA, SNB4 Form, TNB4 Form, SNB5 Form, and TNB5 Form

CA-208268/CIV-104043 Phase 4 - SNB5 NOA and TNB6 NOA

Recommendation:

- 1.) Add the SNB/TNB NOA template (C-IV: TEMPLATE_NO_BUDGET_NB, LRS: NB_NOA_TEMPLATE) in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
- 2.) Add the SNB2 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
 - List of SNB2 NOA Fragments:
 - SNB2 Header
 - C-IV: ACTN_SNB2_APPROVAL
 - LRS: SNB_AP_ACTION1
 - SNB2 NOA Title (LRS only)
 - SNB_AP_NOA_TYPE
 - SNB2 Approval Reason
 - C-IV: RSN_SNB2
 - LRS: SNB_AP_APPROVAL_N001
 - SNB23 Footer
 - C-IV: MSG_SNB23
 - LRS: SNB_AP_CH_MESSAGE1
- 3.) Add the SNB3 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
 - List of SNB3 NOA Fragments:
 - SNB3 Header
 - C-IV: ACTN_SNB3_CHANGE
 - LRS: SNB_CH_ACTION1
 - SNB3 NOA Title (LRS only)
 - SNB_CH_NOA_TYPE
 - SNB 3A Change Reason

C-IV: RSN_SNB3A
 LRS: SNB_CH_FUNDING_CHANGE_N002
 - SNB 3B Change Reason
 C-IV: SNB3B
 LRS: SNB_CH_CHANGE_IN_HOUSEHOLD_SIZE_N003

Note: LRS currently does not have NOA Header Fragments or the NA Back 9 Fragment in Hmong and Lao. Since all NOA Fragments need to be in a threshold language for the NOA to generate in that language the SNB/TNB NOAs in Hmong and Lao will not be included for LRS as they would not generate due to the missing threshold fragments.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-104036 in the 20.01 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 572

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	374	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	148	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs



[CA-206310] ACL 19-70 Foster Care and Kin-GAP COLA Rate Increase for Year 2019

- Resolved: 08/30/2019 09:55 AM

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Dan DeMille	Change Type (SCR):	New Policy
Minor Version:	19.09.07	Expedite Changes:	Production Deployment	Estimate:	541
Reporter:	Srinivasa Meenavalli	Regulation Reference:	ACL 19-70	Created:	01/09/2019 05:37 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Laura Ould	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	CIV-100485

Non-Committee

Review:

Expedite Approval: Expedited Production Deployment approval received from Karen Rapponotti on 8/5/19.

Current Design: Currently CalACES system uses FY 2018-19 CNI rates effective July 1, 2018.

Request: As per the ACL 19-70 the new CNI rate increase for FY 2019-20 will be implemented in CalACES effective July 1, 2019.

Recommendation: The Code detail tables that reflect the CNI rates will be updated for all the applicable placement types.

Please refer to the attached design for further details.

Outreach

Description:

Migration Impact Description: Joint design has been approved through the Foster Care/Kin GAP/AAP Committee. C-IV will implement this change with SCR CIV-100485 in a 19.07 priority release.

Migration Impact Analysis: CWS Program

Alternative Procedure Description: Manual/Override EDBC

Operational Impact:

Estimate: **541**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	225	DBA :	0
Design :	0	Eligibility :	126	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	140	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

- Recommendation Change: Updates to the Design Document

Before:

2.16.2.1: The 'Date' variable populated with the CNI Effective Month.

After:

2.16.2.1: The 'Date' variable populates with the EDBC Month.

2.16.2.1 and 2.16.3.1: Note added to clarify that the Foster Care and Kin-GAP COLA NOA will not generate in Spanish for CalSAWS due to existing NOA logic.

2.16.6: Added Translation for FC/KG CCR NOA title.

2. ETC Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-208921] ACL 19-58 Adoptions Assistance Program (AAP) COLA Rate Increase for Year 2019

- Resolved: 09/06/2019 01:16 PM

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[19.07]	Designer Contact:	Dan DeMille	Change Type (SCR):	New Policy
Minor Version:	19.09.07	Expedite Changes:	Production Deployment	Estimate:	157
Reporter:	Yolanda DelValle	Regulation Reference:	ACL 19-58	Created:	06/13/2019 10:02 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Maria Zelaya	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval: Expedited Production Deployment approval received from Karen Rapponotti on 8/7/19.
Current Design: Currently CalACES uses FY 2018-19 CNI rates effective July 1, 2018.
Request: As per ACL 19-58, the new CNI rate increase for FY 2019-20 will be implemented in CalACES effective July 1, 2019.
Recommendation: The Code detail tables that reflect the AAP CNI rates will be updated for all the applicable placement types. Please refer to the attached design for further details.

Outreach

Description:
Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.
Migration Impact Analysis: CWS Program
Alternative Procedure Description: Manual/Override EDBC
Operational Impact:
Estimate: 157

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	58	DBA :	0
Design :	0	Eligibility :	43	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	41	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: Updates to Design Documents.
 Before:
 2.3.1: The new CNI verbiage had a variable after "Fiscal Year". This would populate with the month and year value.
 After:
 2.3.1 and 2.3.3: The new CNI verbiage has a hard coded "2019-2020" year range after "Fiscal Year". Supporting Documents #1 and #2 have been updated to match the updates to sections 2.3.1 and 2.3.3.

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-50982] Link PVS, NHR, IFDS, IEVS Applicant tasks to automatically close when the report is completed by the Worker

- Resolved: 09/03/2019 03:17 PM

Team Responsible:	Online	Assignee:	Long Nguyen	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Matthew Lower	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	184
Reporter:	John Pratt	Regulation Reference:		Created:	01/19/2018 11:44 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Ken Ford	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[IEVS]	Approved by Committee:	2019-02-07 00:00:00.0	Other Agency Cross Reference:	CIV-102097

Non-Committee

Review:
Expedite Approval:
Current Design: Currently staff need to update/disposition the IEVS abstract on one page and then go back to the task page and complete the task.

Request: Enhance the LEADER Replacement System (LRS) to automatically close IFDS, NHR, PVS, and IEVS Applicant tasks when the report is completed by the Worker.

Recommendation:

- 1)
 - a) Update the LRS to save the abstract's ID as a task attribute when creating tasks in response to the receipt of IEVS abstracts of all types.
 - b) Update the IEVS Review Case Disposition Detail page logic to automatically clear the report's linked task when saving the disposition status of Impact or No Impact if the following conditions are satisfied:
 - The task was created for a PVS, NHR, or IFDS report
 - The task has the status Open or Assigned.
 There is no change to existing functionality if a linked task meeting the above criteria is not found.
 - c) Update the IEVS Applicant Detail page logic to automatically clear the report's linked task when saving a Yes or No value to the Discrepancies field if that task has the status Open or Assigned. There is no change to existing functionality if a linked task meeting the above criteria is not found.

Outreach

Description:
Migration Impact Description: Per strategic direction for migration, Task Management has been deferred to CalSAWS Task Management functional design sessions.

Migration Impact Analysis: Deferred to Functional Design Sessions

Alternative Procedure Manually update task separately

Description:
Operational Impact:
Estimate: **184**

Automated Test :	0	Batch/Interfaces :	100	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	5	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	44
Performance :	0	Reports :	0	Security :	0
System Test Support :	25	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

Recommendation:

Before:

1)

a) Update the LRS to save the abstract's ID as a task attribute when creating tasks in response to the receipt of IEVS abstracts of all types.

b) Update the IEVS Review Case Disposition Detail page logic to automatically clear the report's linked task when saving the disposition status of Impact or No Impact if the following conditions are satisfied:

-The task was created for a PVS, NHR, or IFDS report

-The task has the status Open or Assigned.

There is no change to existing functionality if a linked task meeting the above criteria is not found.

c) Update the IEVS Applicant Detail page logic to automatically clear the report's linked task when saving a Yes or No value to the Discrepancies field if that task has the status Open or Assigned.

There is no change to existing functionality if a linked task meeting the above criteria is not found.

After:

1)

a) Update the LRS to save the abstract's ID as a task attribute when creating tasks in response to the receipt of IEVS abstracts of all types.

b) Update the IEVS Review Case Disposition Detail page logic to automatically clear the report's linked task when saving the disposition status of Impact or No Impact if the following conditions are satisfied:

-The task was created for a PVS, NHR, or IFDS report

-The task has the status Open or Assigned.

There is no change to existing functionality if a linked task meeting the above criteria is not found.

c) Update the IEVS Applicant Detail page logic to automatically clear the report's linked task when saving a Yes or No value to the Discrepancies field if that task has the status Open or Assigned.

There is no change to existing functionality if a linked task meeting the above criteria is not found.

d) Tasks that are cleared in part b and c will have their corresponding Task Detail windows closed.

ETC:

Before: Online ETC: 44

After Online ETC: 59

**Content Revision
Status-2:**

**Content Revision
Description-2:**

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-202724] ACWDL 19-03: NOA Requirements at Annual RE and Change of Circumstances

Team Responsible:	Client Correspondence	Assignee:	Raj Devidi	SPG Status:	Approved
Fix Version/s:	[19.09]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1436
Reporter:	Sergio Andrade	Regulation Reference:	ACWDL 19-03	Created:	05/21/2018 12:22 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Cristina Contreras	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2018-04-18 00:00:00	Other Agency Cross Reference:	CIV-100708

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 6/11/2019

Current Design:

Per DHCS policy, counties were advised that MAGI Medi-Cal (MC) Notices of Action (NOAs) would only be sent as follows:

- 1.) To inform an applicant or beneficiary of their initial eligibility
- 2.) When there is a change in eligibility

Request:

In addition to the two reasons above, counties are required to provide a MC NOA to all customers who have no change in their eligibility or level of benefits at annual renewal or when an eligibility determination at change in circumstances results in resetting the annual renewal date.

Recommendation:

- 1.) Create a new Action NOA fragment for Medi-Cal No Change Annual Renewal NOAs. This new Action fragment will generate for non-MAGI, MAGI, and mixed non-MAGI/MAGI NOAs. This fragment will generate when the new No Change Renewal Reason fragment generates. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.1)

C-IV only: Create a new rule to generate a Medi-Cal No Change Renewal NOA with the new Action fragment. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.1.3)

- 2.) Create a new Individual Action NOA fragment for Medi-Cal No Change Annual Renewal NOAs. This new Individual Action fragment will generate for non-MAGI, MAGI and mixed non-MAGI/MAGI NOAs. This fragment will generate prior to each instance of the new No Change Renewal Reason fragment and contain the name of the person the reason is being generated for. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.2)

- 3.) Create a new Medi-Cal No Change Annual Renewal NOA reason. This fragment will have nine dynamic sections that will generate based on the program/case information. This new Reason fragment obsoletes the existing MAGI Renewal fragment. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.3)

LRS only: Create a new rule to generate a Medi-Cal No Change Renewal NOA with the new Reason fragment. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.3.3)

- 4.) Update MAGI NOA Regulation Message logic:

LRS: Add a dynamic section to the new Medi-Cal No Change Annual Renewal NOA reason to populate the existing Variable logic for MAGI Regulation Message. This section will only generate when the reason fragment has generated for MAGI.

C-IV: Update the existing MAGI Regulation Message fragment to generate for each instance of the new No Change Renewal Reason for MAGI.

This message will contain the regulations for the new Reason fragment for MAGI. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.4)

5.) Create a new Medi-Cal NOA Footer Message fragment. This new fragment will generate for Approval, Change, and the new No Change Annual Renewal NOAs. This new Footer Message fragment will replace the existing MAGI Footer for MAGI Approval and MAGI Change NOAs. This new fragment will have a dynamic section that generates only for non-MAGI and mixed non-MAGI/MAGI NOAs. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.5)

C-IV only: Update the NOA logic to no longer generate the existing non-MAGI Report Income within 10 Days fragment. The new Medi-Cal NOA Footer Message obsoletes this message. (CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.5.3)

6.) Add a new NOA title for No Change Annual Renewal NOAs. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.6)

LRS only: Add a new NOA Footer reference for No Change Annual Renewal NOAs. (See attached CA-202724 CIV-100708 MC Annual Renewal NOAs Design Document Recommendation 2.6.3)

Note: The LRS system does not currently have functionality to support merging Medi-Cal NOAs of differing NOA Action Types. This new No Change Annual Renewal NOA will generate separately from other NOAs for LRS with this enhancement. There are future SCRs (CA-204496 and CA-204497) that will add the functionality to merge the Annual Renewal NOA with existing mixed non-MAGI/MAGI NOAs.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-100708 in the 19.09 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Reject system generated NOAs with outdated language and complete manual NOAs from Template Repository.

Operational Impact:

Estimate:

1436

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	938	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	368	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change: Updates to Design Document

Before:

- Assumption #2: The assumption stated that the MAGI regulations generate on in the MAGI regulation fragment alone.
- Assumption #6: Stated that this would not include LTC NOAs.
- Recommendation 2.3.3 the Reason fragment generates when there has been no change in Share of Cost or Scope of benefits for the particular program person.
- Recommendation 2.3.4 for the Unverified Citizenship Section generation only checked for if the Citizenship record was unverified.
- Recommendation 2.3.5 for Tax Filing Status Population only used the value from the Tax Filing Status on the Tax Filing Record.
- Recommendation 2.3.5 for Citizenship Population only used the value from the Citizenship Record.
- Recommendation 2.5.2: There was a note that the Footer generates once for MAGI and once for non-MAGI for mixed NOAs in LRS.

After:

- Assumption #2: Updated the Regulation assumption no longer state that the MAGI regulations would only generate in the MAGI regulation fragment due to C-IV existing Regulation generation.
- Assumption #6: Removed the reference to LTC NOAs
- Added Assumption #7 that this effort will include LTC NOAs
- Recommendation 2.3.3 the Reason fragment generates when there has been no change in Share of Cost or Scope of benefits for the particular program person and that person is not receiving a message or NOA notifying them of a change in benefits the same month.
- Recommendation 2.3.4 generates the Unverified Citizenship Section when the Citizenship or Birth Country is unverified.
- Recommendation 2.3.5 populates the Tax Filing Status based on if there exists a Tax Filing Status and/or Tax Filing Record.
- Recommendation 2.3.5 added Note to Property Field population that if property is \$0 then the field will populate with \$0.00.
- Recommendation 2.3.5 populates the Citizenship field with 'Citizen' if the person has the US or US territory as the person's birth country, 'Unknown' if the person has anything other than US or US territory as their birth country and there is no Citizenship record, otherwise it popuates with the value on the Citizenship record.
- Recommendation 2.5.2: Updated Footer clarification that the Footer will generate once per PDF generation per existing LRS logic.

2. ETC Change: {Description of ETC Change}

N/A

3. Release Change: {Description of Release Change}

N/A

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change: Updates to the Design Document
(Clarification only, No code updates required)

Before:

- 2.3.5. The MAGI_INCOME and MAGI_INCOME_LIMIT variables only provided the database values for C-IV.

After:

- 2.3.5. The MAGI_INCOME and MAGI_INCOME_LIMIT variables provides the database values for C-IV and CalSAWS. Note: These are the same values just labeled differently in the two systems.
- Supporting Documents #1 and #8 contain a note specifying that existing CalSAWS logic around the MAGI Person Name will continue to generate until implementation of CA-204496.

2. ETC Change:

N/A

3. Release Change:

N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:



[CA-59263] DDCR 3037/4047: Update the Treatment of Veterans Income

Team Responsible:	Eligibility	Assignee:	Andrew Munkres	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	380
Reporter:	Paul Galloway	Regulation Reference:	ACL 17-125	Created:	01/19/2018 11:41 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Maria Zelaya	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	2019-07-17 00:00:00.0	Other Agency Cross Reference:	CIV-100074, CCM-1385, Tracker-50413

Non-Committee

Review:
Expedite Approval:
Current Design: System identifies Veterans Disability Compensation (VDC) as income category of Veterans and income types of Disabled Survivor, Partial Disability, and Disability Total. For CalWORKs (CW) and related programs, Disabled Survivor and Partial Disability are not receiving EID and Disability Total does.

The treatment of Vets - GI Bill/VEAP for various programs is as follows:

- CalFresh - Unearned
- CalWORKs - Unearned
- Medi-Cal - Unearned
- Foster Care – Earned

Aid and Attendance income for Veterans income category is considered as exempt for CF.
 Student Services Program income type for Veterans income category is considered as earned for CW.
 Work Therapy income type for Veterans income category is considered as earned for both CW and CF.

Request: Per ACL 14-08, Disabled Survivor and Partial Disability income types are required to receive EID for CalWORKs and related programs effective 01/01/2014.

Per regulation 63-502.142, Veterans income should be considered unearned, with the exception of VEAP.

Per CRPC 2108, Work Therapy income type for Veterans income category should be considered as unearned for CF.
 Per CF 24 dated 06/16/2016 & Regulation 63-502.142, Vets-Aid and Attendance income should be considered as unearned for CF.

Per ACL 17-125 and SB 570, effective 01/01/2018, benefits and related allowances received from Veterans Affairs (VA) under the Galvanized Iron (GI) Bill like education, training, vocation or rehabilitation are exempt from consideration as income when determining CalWORKs eligibility and grant amount calculation. These VA benefits/ allowances also exempt as income when determining categorically eligible (CE) CalFresh (CF) eligibility.

Per CRPC 2108, Student Services Program income type for Veterans income category is considered as exempt for CW. Work Therapy income type for Veterans income category is considered as exempt for CW.

Recommendation: Update the Disabled Survivor and Partial Disability income types to be counted in the CW Disability Disregard, effective 1/1/2014.

Split existing income type of 'GI Bill/VEAP' into different types and update their treatment based on the program type.

Update Work Therapy income type for Veterans income category to be considered as unearned for CF.

Update Aid and Attendance income type for Veterans income category to be considered as unearned for CF.

Update Student Services Program income type for Veterans income category to be considered as exempt for CW.

Update Work Therapy income type for Veterans income category to be considered as exempt for CW.

Data Change: Convert existing income records with type 'GI Bill/VEAP' to 'GI Bill - Non-Educational'.

Provide required lists as an outreach.

Refer to attached design document 'CalACES CA-59263 CIV-100074 Design.docx' for full details.

Provide lists

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. C-IV will implement this change with SCR CIV-100074 in the 19.11 release.

Migration Impact

Analysis:

Alternative

Override EDBC results if required.

Procedure

Description:

Operational Impact:

Estimate:

380

Automated Test :	40	Batch/Interfaces :	6	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	191	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	17
Performance :	0	Reports :	0	Security :	0
System Test Support :	91	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
 - Added Spanish translation of new income types

See attached design document 'CalACES CA-59263 CIV-100074 Design Content Revision 1.docx'

2. ETC Change: None

3. Release Change: None

4. Funding Source: None

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-203060] ACL 17-61 - Achieving a Better Life Experience (ABLE) Accounts

Team Responsible:	Eligibility	Assignee:	Srinivas Sajja	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	306
Reporter:	Jira Cleanup	Regulation Reference:	ACL 17-61	Created:	06/11/2018 11:50 AM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Maria Zelaya	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	2019-07-17 00:00:00	Other Agency Cross Reference:	CIV-9838

Non-Committee

Review:

Expedite Approval:

Current Design:

There is no option to select ABLE/California ABLE (CalABLE) accounts as a property type and withdraws from such accounts as an income type. Savings and investments for disability-related expenses are treated as countable property and income for means-tested public benefits programs such as CalWORKs (CW), which may result in losing program eligibility or lower benefits for the individuals with disabilities.

Request:

Per ACL 17-61, ABLE/CalABLE accounts are excluded as property in determining eligibility for CalFresh (CF) and excluded up to \$100,000 as property in determining eligibility for CW. ACL 17-61 also states that withdrawals from ABLE/CalABLE accounts for qualified expenses are excluded as income for both CF and CW programs.

Per CRPC 2120, a non-qualified withdrawal from an ABLE/CalABLE account would be considered unearned income and would be counted against the individual for determining eligibility for means-tested public benefits programs.

Recommendation:

Update the Liquid Property Type field on Liquid Property Detail page to allow the entry of 'ABLE/CalABLE Account'.

Update the Type field of Miscellaneous income category on Income Detail page to allow the entry of 'ABLE/CalABLE Non-Qualified Withdrawals'.

Make updates to the EDBC logic for the treatment of new property and income types across different programs.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. CIV will implement this Change with SCR CIV-9838 in the 19.11 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

306

Record ABLE/CalABLE activity in Journal

Automated Test :	20	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	18	DBA :	0
Design :	0	Eligibility :	125	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	42
Performance :	0	Reports :	0	Security :	0
System Test Support :	71	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision
Status-1:
Content Revision
Description-1:**

Pending CCB

1. Recommendation Change: N/A

2. ETC Change: Updated to include Translation costs. Updated CalHEERS hours for the development and testing of new rules for general property and TPN/Dialysis to comply with the current design recommendation of excluding each 'ABLE/CalABLE Account' from the property test for the Medi-Cal program.

Before:

Online ETC 1:

42

Online ETC Total:

42

Eligibility ETC 1:

80

Eligibility ETC 2:

45

Eligibility ETC Total:

125

Client Correspondence ETC 1:

18

Client Correspondence ETC Total:

18

Automated Test ETC-1:

20

Automated Test ETC Total:

20

System Test Support ETC 1:

71

System Test Support ETC Total:

71

Unallocated Hours:

30

Translation Resource ETC: 0 hrs.

Total Hours: 306 Hours

After:

Online ETC 1:

42

Online ETC Total:

42

CalHEERS ETC 1:

79

CalHEERS ETC Total:

79

Eligibility ETC 1:

80

Eligibility ETC 2:

38

Eligibility ETC Total:

118

Client Correspondence ETC 1:

18

Client Correspondence ETC Total:

18

Automated Test ETC-1:

20

Automated Test ETC Total:

20

System Test Support ETC 1:

88

System Test Support ETC Total:
88
Unallocated Hours:
35
Translation Resource ETC:
2 hrs

Total Hours: 402 Hours

3. Release Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

[CA-204420] SAR 7 Texting Campaign

Team Responsible:	Batch/Interfaces	Assignee:	Sang Yoon	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	460
Reporter:	Sam Svay	Regulation Reference:		Created:	08/30/2018 03:53 PM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Consortium Contact:	Sam Svay	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee

Review:

Expedite Approval: Approved By Karen on 07/26

Current Design: LRS sends outbound calls for customer report status updates 'Not Received'.

Request: The number of CalFresh discontinuances for SAR7 continues to increase since July 2017 in Los Angeles County. This is impacting the overall CalFresh Participation Rate. Many customers expressed they would like to be informed about their case by either phone, call, or text. LRS will implement SAR7 outbound call campaigns for additional customer report status updates; 'SentReminder', 'Received', 'Not Received', 'Incomplete', 'Rescind/Restoration', and 'Processed'.

Recommendation:

LRS will implement new outbound SAR7 campaigns for;

- SAR7 Sent/Reminder
- SAR7 Received
- SAR7 Incomplete
- SAR7 Rescind/Restoration
- SAR7 Processed

LRS will modify existing outbound campaigns

- Upload Verification (Text)
- SAR7 Not Received

Outreach

Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

460

Automated Test :	0	Batch/Interfaces :	300	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	120	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

1. Recommendation Change:

Description-1:

Before: SAR 7 Incomplete, Rescind/Restoration, Processed, and Not Received verbiage had new line for some parts of the verbiage. Text Message character limit was labeled as 134.
After: Added an example for SAR 7 Sent/Reminder, Updated Verbiage Format for SAR 7 Incomplete, Rescind/Restoration, Processed, and Not Received. Text Message character limit is now labeled as 139.

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions



[CA-208462] DDID 1159 - Remove Number and Alphabetize Job Aid Titles

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	20
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/14/2019 04:43 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: The job aids in Online Help include a number in their title and are ordered by that number.

Request: Per DDID 1159, the job aid number needs to be removed from job aid titles and they need to be put in alphabetical order by title.

The DDID states:
The CONTRACTOR shall remove the Job Aid number from all Job Aid Titles.

The CONTRACTOR shall alphabetize the Job Aid listing within Online Help.

Recommendation: Remove numbers from all job aid titles and organize by alphabetical order.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: 20

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				



[CA-208512] Update Online Help for SCR CA-207475 - Update Document List to Distributed Document Search

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/17/2019 04:40 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

In the LRS, there is a Document List page.

Request:

SCR CA-207475 is updating the Document List page to be titled Distributed Documents Search. All Online Help pages that mention the Document List page need to be updated for the name change.

Recommendation:

Update the following Online Help pages for the page name change:

1. Document Detail
2. Document Enclosure List
3. Document List
4. Document Enclosure Detail
5. e-Signature Document Detail
6. Print Reason
7. NOA Append Detail
8. NOA Detail
9. MAGI Images Transfer Summary
10. Electronic Signature

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 50

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				



[CA-208513] Update Online Help for SCR CA-207193 - Relabel GAIN to WTW

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/17/2019 04:47 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: In the LRS, GAIN is referenced.

Request: SCR CA-207193 is relabeling GAIN to WTW. Any Online Help pages that include GAIN need to be updated for the change.

Recommendation: Update the Online Help page for the Linkages List page.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact: N/A - CalSAWS DD&I Requirement

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-208514] Update Online Help for SCR CA-207447 - Remove TEMP 2215

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/17/2019 04:51 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: The LRS contains the TEMP 2215 form. This form is listed in Online Help in the Forms Overview.

Request: SCR CA-207447 is removing the TEMP 2155. The Forms Overview needs to be updated for this change.

Recommendation: Update the Forms Overview in Online Help to remove the TEMP 2155.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **5**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208515] Update Online Help for SCR CA-207277 - Security Assignment page changes

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/17/2019 04:55 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Security Assignment page allows Users to add, edit and remove staff security rights.

There is no Online Help page for the Active Directory Search page.

Request:

SCR CA-207277 updates the Security Assignment page to display the Reset Password button for all internal staff. With this SCR, Users will also be able to access the Active Directory Search page from the Security Assignment page instead of the Staff Detail page.

The Online Help page for Security Assignment needs to be updated for this change.

Recommendation:

1. Update the Security Assignment page in Online Help.
2. Create an Online Help page for the Active Directory Search page.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208543] Update Online Help for SCR CA-207477 - Relabel Mail button

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 10:52 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: Online Help pages exist for all System pages.
Request: SCR CA-207477 relabels the Mail button to Generate Form on the Verifications List page. The corresponding Online Help page needs to be updated.
Recommendation: Update the Verifications List page in Online Help for SCR CA-207477.

Outreach

Description:
Migration Impact
Description:
Migration Impact
Analysis:
Alternative None
Procedure
Description:
Operational Impact:
Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208544] Update Job Aids for SCR CA-207162- AAP Summary Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 10:56 AM
Status:	In Assembly Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: The DCFS Adoption Assistance Program (AAP) job aid addresses the AAP.

Request: SCR CA-207162 adds questions to the AAP Summary page. The job aid needs to be updated for this change.

Recommendation: Update the DCFS Adoptions Assistance Program (AAP) job aid.

Outreach Description: Updated job aid.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **5**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

 **[CA-208546] Update Job Aids for SCR CA-207193 - GAIN to WTW**

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 11:06 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Several job aids in the LRS refer to GAIN.

Request:

SCR CA-207193 is updating GAIN to WTW throughout the system. Job aids need to be updated for this change.

Recommendation:

Update the following job aids to change the GAIN references to WTW:

1. GAIN Exemptions - Adding and Editing
2. Offices - Manage
3. Customer Options Detail - Add
4. WTW-Non-Compliance/Conciliation/Sanction
5. Needs-Create and Maintain
6. Pay Codes
7. Reapplications and Rescissions
8. Reissue Benefits
9. Workload Assignment - Manage
10. Employment Detail - Add or Edit

Note: The GAIN Appraisal Process job aid was update for SCR CA-207193 with the 19.09 release.

Outreach

Description:

Updated job aids.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

50

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				



[CA-208547] Update Job Aid for SCR CA-207199 - IEVS Abstract

- Resolved: 07/09/2019 03:10 PM

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 11:12 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Hazardous Case Indicator on the Special Investigatoin Referral page is mandatory. This field is included in the IEVS Abstracts and Special Investigations - Manage job aids.

Request:

With the 19.11 release, SCR CA-207199 updates this field to no longer be mandatory. The job aid need to be updated for this change.

Recommendation:

Update the IEVS Abstracts job aid.

Outreach

Description:

Updated job aid.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208548] Update Job Aid for SCR CA-207213 - Vital Statistics Detail page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 11:16 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: The Vital Statistics job aid includes information about the document number fields on the Vital Statistics page.

Request: SCR CA-207213 updates the field to no longer be mandatory when Verified is selected from the corresponding Citizenship Verified or Identify Verified field. The job aid needs to be updated for this change.

Recommendation: Update the Vital Statistics job aid for SCR CA-207213..

Outreach Updated job aid.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208550] Update Needs - Create and Maintain Job Aid for SCRs CA-207184

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 11:20 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: The Needs - Create and Maintain job aid references the selection options in the type and category fields on the Need Detail page.

Request: SCR CA-207184 updates the Need types. The job aid needs to be updated for these changes.

Recommendation: Update the Needs - Create and Maintain job aid.

Outreach Updated job aid.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208551] Update Job Aids for SCR CA-207370 - Update Child Support Questionnaire Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 11:28 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Child Support Questionnaire job aid includes information on the Child Support Questionnaire page.
Request: SCR CA-207370 adds a Child Support Participant Information section to the page. This job aid needs to be updated for this change.
Recommendation: Update the Child Support Questionnaire job aid for SCR CA-207370.

Outreach Description: Updated job aid.

Migration Impact

Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208552] Update Job Aids for SCR CA-207475 - Document List page to Distributed Documents

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	60
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 11:34 AM
Status:	In Assembly Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Several job aids reference the Document List page and/or include steps to access the Document List page.

Request:

SCR CA-207475 changes the page name from Document List page to Distributed Document Search. The job aids need to be updated for this change.

Recommendation:

- Update the following job aids:
1. Central Print Document Enclosures
 2. Forms and NoAs
 3. LRS Data Collection and Navigation
 4. CW CF Re-Evaluation and Periodic Reporting
 5. Processing CH Referrals
 6. Semi-Annual Report (SAR 7)- Process
 7. Foster Care (FC) Program Discontinuance – Continuing Eligibility for Children (CEC)
 8. Medi-Cal RenewalPackets Sent by LRS and MC 355 Referral
 9. QMB Approval
 10. EDBC – Online Definitions and Troubleshooting
 11. Interactive Voice Response (IVR)
 12. Valuables – Issue a Valuable
 13. DCFS FC Income and Property Detail Page

Outreach

Updated job aids.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 60

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	60				



[CA-208555] Update Job Aids for SCR CA-207277 - Security Assignment page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 01:09 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: The Security Access Profile - Manage job aid has information regarding the Security Assignment page. The Staff - Manage includes information on the Staff Detail page.

Request: SCR CA-207277 is updating the System the Security Assignment and Staff Detail pages. The Security Access Profile - Manage and Staff - Manage job aids need to be updated for this SCR.

Recommendation: Update the following job aids for SCR CA-207277:
 1. Security Access Profile - Manage
 2. Staff - Manage

Outreach Description: Updated job aids.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-208556] Update Job Aid for SCR CA-207477 - Relabel Mail Button

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 01:13 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: The Verifications - Manage job aid includes steps to use the Mail button on the Verification List page.

Request: SCR CA-207477 updates the Mail button to the Generate Form button. The job aid needs to be updated.

Recommendation: Update the Verifications - Manage job aid for SCR CA-207477.

Outreach Description: Updated job aid.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact Estimate:

Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208557] Update Job Aids for SCR CA-207484 - School Attendance Detail Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 01:17 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The School Attendance Detail page includes the Hours/Week field. Several job aids reference this field.

Request:

SCR CA-207484 updates the Hours/Week field on the School Attendance Detail page. The School Attendance Information - Add and Edit job aid needs to be updated for this change.

Recommendation:

Update the School Attendance Information - Add and Edit job aid for SCR CA-207484.

Outreach

Updated job aid.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208785] Update Job Aids for SCR CA-207417

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/05/2019 09:23 AM
Status:	In Development	Impact Analysis:		Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Inter-County Transfers – Electronic - Receiving County job aid and Inter County Transfer (ICT) Electronic - Sending County job aid discusses the ICT Detail page.

Request:

SCR CA-207417 updates the name of the LRS Pers column on the ICT Detail page to be Known to System.

Recommendation:

- Update the following job aids for SCR CA-207417:
1. Inter-County Transfers – Electronic - Receiving County
 - 2 Inter-County Transfers – Electronic - Sending County

Outreach

Description:

Updated job aids

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-208786] Update Job aid for SCR CA-207465 - Update Payment Request Search Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	25
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/05/2019 09:30 AM
Status:	In Development	Impact Analysis:		Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Payment Requests - Manage job aid includes information on the Payment Request Search page.

Request:

SCR CA-207465 updates the Payment Request Search page.

Recommendation:

Update the Payment Requests - Manage job aid for SCR CA-207465:

Outreach

Updated job aid.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 25

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	25				



[CA-208787] Update Job Aid for SCR CA-207369 - Sponsorship Detail Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/05/2019 09:34 AM
Status:	In Development	Impact Analysis:		Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Citizenship and Sponsorship - Add or Edit job aid references the Sponsorship Detail page.

Request:

SCR CA-207369 updates the Sponsorship Detail page.

Recommendation:

Update the Citizenship and Sponsorship - Add or Edit job aid for SCR CA-207369.

Outreach

Updated job aid.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208788] Update Job Aid for SCR CA-207429 - Update Home Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/05/2019 09:39 AM
Status:	In Development	Impact Analysis:		Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The LRS Data Collection and Navigation job aid references the Home Page.

Request:

SCR CA-207429 updates the My Assignments section name to My New Assignments.

Recommendation:

Update the LRS Data Collection and Navigation job aid to reference My New Assignments.

Outreach

Updated job aid.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

 **[CA-208821] DDID 1101 - Update Phrasing in Online Help**

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/06/2019 01:40 PM
Status:	In Assembly Test	Impact Analysis:		Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The LRS Online Help pages use the phrase: Click xxxx on the Global navigation bar.

Request:

Per DDID 1101, the Online Help pages need to use the phrase: Place the cursor over xxxx on the Global Navigation bar.

DDID 1101 states:

The CONTRACTOR shall update the phrasing within the LRS Online Help Pages from Click XXXXXX on the Global Navigation Bar to read Place the cursor over XXXXXX on the Global navigation bar.

Examples:

- Place the cursor over Eligibility on the Global navigation bar.
- Place the cursor over Child Care on the Global navigation bar.
- Place the cursor over Case Info on the Global navigation bar.

Recommendation:

Update the Online Help pages to use the correct phrase: Place the cursor over XXX on the Global navigation bar.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 50

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				



[CA-208860] Update Online Help Pages for SCR CA-207203- IEVS and SAVE

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/10/2019 01:47 PM
Status:	In Development	Impact Analysis:		Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: SCR CA-207203 adds functionality to allow Users to request IEVS and SAVE at anytime. With that SCR the IEVS Applicant List page is changing and the IEVS Applicant Request List page is created.

Request: The Online Help page for the IEVS Applicant List page needs to be updated for the change and an Online Help page for the new IEVS Applicant Request List page needs to be created.

Recommendation:

1. Update the Online Help page for the IEVS Applicant List page.
2. Create the Online Help page for the new IEVS Applicant Request List page.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

 **[CA-208861] Update Job Aids for SCR CA-207203 - IEVS and SAVE**

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/10/2019 01:51 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR CA-207203 updates functionality to allow a User to request IEVS and SAVE at anytime.

Request:

The IEVS Abstracts and IEVS Abstracts and SAVE job aids need to be updated for this change.

Recommendation:

Update the following job aids for SCR CA-207203:
1. IEVS Abstracts

Outreach

Updated job aids.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208962] Update Online Help for SCR CA-207200 - Select Security Group page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/17/2019 11:52 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR CA-207200 updates the Select Security Group page.

Request:

The corresponding Online Help page needs to be updated for the change.

Recommendation:

Update the Select Security Group Online Help page for SCR CA-207200.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208965] Update Job Aids for SCR CA-207200 - Select Security Group

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/17/2019 12:46 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR CA-207200 updates the Select Security Group page.

Request:

Job aids need to be updated for this change.

Recommendation:

Update the following job aids for SCR CA-207200:

1. Security Roles - Manage
2. Security Access Profiles - Manage

Outreach

Description:

Updated job aids.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

 **[CA-209070] DDID 1101 - Update Phrasing in Job Aids**

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/20/2019 03:48 PM
Status:	In Assembly Test	Impact Analysis:		Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The LRS Online Help job aids use the phrase: Click xxxx on the Global navigation bar.

Request:

Per DDID 1101, the Online Help job aids need to use the phrase: Place the cursor over xxxx on the Global navigation bar.

DDID 1101 states:

The CONTRACTOR shall update the phrasing within the LRS Online Help Pages from "Click XXXXXX on the Global Navigation Bar" to read "Place the cursor over XXXXXX on the Global Navigation Bar".

Example: Place the cursor over Eligibility on the Global navigation bar.

Recommendation:

Update the job aids to use the correct phrase: Place the cursor over XXX on the Global navigation bar.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 50

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				



[CA-210001] Update Job Aid for SCR CA-207464 -Homeless Need Types

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	08/14/2019 11:38 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:					
Expedite Approval:					
Current Design:	The Needs - Create and Maintain job aid covers the Homeless Need Types.				
Request:	SCR CA-207464 updates the Homeless Customer Need Type codes. The job aid needs to be updated for this change.				
Recommendation:	Update the Needs - Create and Maintain job aid for SCR CA-20746..				
Outreach	Updated job aid.				
Description:					
Migration Impact					
Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
Migration Impact					
Analysis:					
Alternative	None				
Procedure					
Description:					
Operational Impact:					
Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

End SCRs

[CA-207219] DDID 2055 - Remove CFAP Sponsor Requirement

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	27
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Tyler Vaisau	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The income and resource requirements of a sponsor and their spouse are considered by the CalFresh (CF) Eligibility Determination and Benefit Calculation (EDBC) when determining California Food Assistance Program (CFAP) benefits. The CF EDBC determines the amount of income and property to deem to sponsored non-citizens.
 Note: The term "sponsor" refers to the sponsor and their spouse, if married.

Request: The period for deeming of the sponsor's income and resources is three years. The income and resource requirements of a sponsor will be ignored on the CF EDBC, when determining benefits for CFAP, after the three year period (36 consecutive months) of sponsor deeming.

Recommendation: The CFAP sponsor requirements will be removed from eligibility determination after the three year period of sponsor deeming.

 Refer to the design document for further details.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement
Operational Impact:
Estimate: **27**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	20	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	7	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB
Content Revision Description-1: Release Change:
 Before: 19.11
 After: 20.09

Content Revision Status-2:

Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:



[CA-207275] DDID 221, 222, 223, 296, 297, 868, 1032, 1080, 1081, 1288, 1289, 1290, 1322, 1323, 1590, 1607, 1635 - Migrate the C-IV Project maintained Security Roles

Team Responsible:	Online	Assignee:	Alexia England	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Alexia England	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	690
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	In Development	Impact Analysis:	[Security]	Outreach Required:	No
Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

This SCR will migrate the 34 C-IV project-maintained security roles to be used in CalSAWS. These roles are also referred to as "c90 system managed roles."
LRS inherited all 34 roles along with the C-IV Security functionality prior to LRS Go Live in 2014. These roles have evolved over time separately in the two systems and are no longer the same, though they still share the same name.

Request:

This SCR supports the following requirements:
Per DDID 1607, migrate the C-IV project-maintained security roles (system managed roles) and C-IV Consortium maintained security roles (county managed roles) into LRS.

Because a security role is made up of one or more security group(s), migrating the security roles means migrating their group associations too.

Per DDID 1322, update access to the Living Arrangement and Military/Veterans pages through the Employment Services Global and Case Summary local navigation via security controlled by each CONSORTIUM County. These pages will not be included in the system-maintained security roles for employment service workers under the Employment Service Navigation.

Per DDID 1590, update access to the "Grow Class Attendance" button from the Class List Page via security controlled by the counties.

Per DDID 868, hide the "Issuance Method" button for the C-IV counties via security on the Resource Detail Page.

Per DDID 1323, update access to the Customer Reporting List page and Employment Services Global Navigation via security controlled by each CONSORTIUM County. The security right of the page will be evaluated so that it is not included in the security groups which will be used by the 58 Counties.

Per DDID 1032, migrate the C-IV Project security roles to the Select Security Role page.

The below DDID's will be addressed through changes made as part of DDID 1607:

Per DDID 221, 222 and 223, update access to the Institutional Information, Jail Information and Juvenile Information pages via security controlled by each CONSORTIUM County. Do not include the security rights that protect these pages in groups that will be used by the migrating counties.

Per DDID 296, update access to the Assessment Results List page via security controlled by each CONSORTIUM County. The security right of the page will need to be evaluated so that it is not included in the security groups which will be used by the 58 Counties.

Per DDID 297, update access to the Assessment Results Detail page via security controlled by each CONSORTIUM County and do not include the page in the system-maintained security roles.

Per DDID 1080 and 1081, update access to the Barrier List and Detail pages via security controlled by each CONSORTIUM County.

Per DDID 1288, 1289 and 1290, update access to the Job Development Activity Search page, Job Development Detail and Job Development List pages to be controlled by each CONSORTIUM County. The security right of these pages will need to be evaluated so that it is not included in the security groups which will be used by the 58 Counties.

Per DDID 1635, hide the Treasurer and Tax Collector Account Search page through security for the 57 Counties.

Recommendation:

DDID 1607:

- 1) Migrate C-IV Project maintained security roles into LRS secure_role table (roles with county code 90 in secure_role table).
- 2) Migrate their security group associations stored in secure_role_grp table. The two roles that will be excluded are "System Administrator" and "View Only". Their initial security groups' setup is described in Description of Changes section 2.1.2 below.
- 3) Migrate security groups unique to C-IV and unique security rights. Per initial analysis and while migration design is still ongoing, these security groups are deemed necessary to C-IV users after migration. Because LRS code does not have any reference to C-IV only groups and rights, migrating them will not impact LRS functionality. Should these groups get assigned to LRS users, there will be no impact until the C-IV functionality is migrated.

The following DDID's will also be addressed through changes made as part of DDID 1607: 221, 222, 223, 296, 297, 1080, 1081, 1288, 1289, 1290, 1635

DDID 1322:

- 1) Create new security rights and groups to protect the Living Arrangement pages and Military/Veterans pages under Employment Services > Case Summary.
- 2) Update the personalizeOnRight tags in these pages to use the new security pages when accessed through the Employment Services – Case Summary task navigation flow.
- 3) Add all new security rights to c90 System Administrator security roles.

DDID 1590:

- 1) Protect the "GROW Class Attendance" button on the Class List page with existing "GROWClassAttendanceReport" security right with a personalizeOnRightTag around the button.
- 2) Add the "GROW Class Attendance Report" security group to LRS users who have access to the Class List page and who do not have either "GROW Class Attendance Report" or "Collaborator" security group so they will continue to see the button on the page.

DDID 868:

- 1) Protect the "Issuance Method" button on the Resource Detail with a new security right and group.
- 2) Assign the new security group to LRS users who have already access to the page, so they will continue to see the "Issuance Method" button.

Add the new security group to c90 "System Administrator" security roles and to c90 "View Only" role.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 690

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	336
Performance :	0	Reports :	0	Security :	0
System Test Support :	216	Tech Arch :	88	Tech Ops :	0

Training :	0
Content Revision Status-1:	Pending CCB
Content Revision Description-1:	<p>1. DDID 1607: Update the migrating C-IV project roles descriptions:</p> <p>Before: None After: Update the roles descriptions to reference "CalSAWS" instead of "C-IV".</p> <p>2. Appendix 1 "View Only" groups spreadsheet update: Before: "Housing Authority" and "Collaborator" security groups are listed in Appendix 1. After: "Housing Authority" and "Collaborator" security groups are not listed in Appendix 1.</p> <p>3. The "Collaborator" security group will not be part of the new c90 "System Administrator" security role. While testing,</p> <p>Before: Assign all security groups in LRS to "System Administrator" c90 security role (secure role id 132) with the exception of the "Housing Authority" security group. After: Assign all security groups in LRS to "System Administrator" c90 security role (secure role id 132) with the exception of the "Housing Authority" and "Collaborator" security groups.</p> <p>4. DDID 868: Before: Create a new security right and a new security group to protect the "Issuance Method" button on the following three pages: o Resource Detail o Foster Care Resource Detail o Money Management Resource Detail After: Create a new security right and a new security group to protect the "Issuance Method" button on the following two pages: o Resource Detail o Foster Care Resource Detail</p> <p>5. DDID 1607: Rename c19 "Fiscal Supervisor" role as "Fiscal Supervisor – LAC"</p> <p>Before: None After: There is a Los Angeles county role named "Fiscal Supervisor" (Id 41710). The role will be renamed as "Fiscal Supervisor – LAC" so it does not conflict with the c90 migrating "Fiscal Supervisor" role.</p>
Content Revision Status-2:	
Content Revision Description-2:	
Content Revision Status-3:	
Content Revision Description-3:	
Content Revision Status-4:	
Content Revision Description-4:	



[CA-207464] DDID 368 - Add New Homeless Customer Need Type Codes

Team Responsible:	Fiscal	Assignee:	Eric Chu	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	8
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Need Detail page documents the needs of a Customer to meet an Activity. In documenting the Need, a Worker must select a "Category" (Customer Need Category). The "Category" will drive the available options under the "Type" (Customer Need Type) dropdown field. Only certain "Type" values will be available under certain "Category" values. The mechanism that controls the dynamic display of "Type" values is the code hierarchy.

Request:

The CONTRACTOR shall migrate the values of "Permanent" and "Temporary" in the "Type" field when "Homeless" is selected from the "Category" field on the Needs List page and the Need Detail page.

Recommendation:

1. Create a CTCR to add the new Need Type for:
 - Temporary
 - Permanent
2. Add the Type of "Permanent" and "Temporary" when the Category of "Homeless Assistance" is selected on the "Needs List" and "Needs Detail" page in the new system.

Please refer to the design document for more details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 8

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	6
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Release Change:

Description-1:

Before: 19.11

After: 20.05

Content Revision

Status-2:

Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:



[CA-207180] DDID 2097 - Add the Legal Authority field to the Protective Custody Authority Detail Page.

Team Responsible:	Online	Assignee:	Justin Concepcion	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	181
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	Design in Progress	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Laura Ould	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Protective Custody Authority Detail page contains the Legal Authority Code field. This field is not mandatory and always displays on the page.

Request: Per DDID 2097, add the Legal Authority field to the Protective Custody Authority Detail page. Update the Legal Authority Code to display based on the value in this new field.

- Recommendation:**
1. a. Add the Legal Authority field to the Protective Custody Authority Detail page.
 - b. Update the Legal Authority Code field to dynamically display based on the value in the Legal Authority field.
 - c. Apply a data change to default the value of the new Legal Authority field based on the existing values of the Legal Authority Code field.
- 2.a. Update the LRS foster care interface to set the new Y/N value to Yes, if the Legal Authority Code exists. Otherwise, the Y/N field would default to N.

See the attached design document for a detailed description of these changes.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: **181**

Automated Test :	0	Batch/Interfaces :	60	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	80
Performance :	0	Reports :	0	Security :	0
System Test Support :	41	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: Release Change:
 Before: 19.11
 After: 21.01

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:

End Content Revisions