

## **[CA-51726] Modifications to Benefit Recovery Management Report**

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Naresh Barsagade</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.07]</b>	Designer Contact:	<b>Farhat Ulain</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>350</b>
Reporter:	<b>Elton Wong [X]</b>	Regulation Reference:		Created:	<b>01/19/2018 11:43 AM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:		Outreach Required:	<b>No</b>
Consortium Contact:	<b>Dennis Kong</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[State/Fiscal Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee**

**Review:**

**Expedite Approval:**

**Current Design:**

Changes requested to add additional fields to existing report.

**Request:**

Additional information needs to be captured on reports to complete fiscal reconciliations.

**Recommendation:**

Add Case number to child care detail report.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 350**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	80
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	250	Security :	0
System Test Support :	20	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-205652] Change Recovery Account Cause Code editing logic

- Resolved: 02/02/2020 09:17 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Alex Neilson</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>264</b>
Reporter:	<b>Christine Cheung</b>	Regulation Reference:		Created:	<b>11/16/2018 04:14 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Gloria Williams</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections]</b>	Approved by Committee:	<b>10/22/2019</b>	Other Agency Cross Reference:	<b>CIV-9947</b>

## Non-Committee

### Review:

**Expedite Approval:** Karen Rapponotti - Approved - 10/18/2019

### Current Design:

C-IV 9947

The Cause of a Recovery Account indicates the reason that gave rise to the Recovery Account. Below Cash Cause Codes are tracked in report CA812 for CalWORKS, Diversion, and Immediate Needs

Cash – Admin Caused

Cash – Customer Caused

Cash – Potential IPV

Cash – Late QR7

Cash – Late SAR7

Cash – IPV (waiver)

Cash – IPV (ADH)

Cash – IPV (Court)

Below CalFresh Cause Codes are tracked in report FNS209

CalFresh - Admin Caused (prior to 3/2000)

CalFresh - Admin Caused (after 3/2000)

CalFresh - IHE (Customer Caused)

CalFresh - Potential IPV

CalFresh - IPV (waiver)

CalFresh - IPV (Court)

CalFresh - IPV (ADH)

On Recovery Account Detail page, the following Cause Codes, which are not tracked in any reports, are shown together with report-tracked Cause Codes above in Edit Mode.

Court Filing Fees

Sheriff Service Fees

Bounce Check Charges

Collection Fee

Changing an active Recovery Account from a report-tracked Cause Code to a non-report-tracked Cause Code or vice-versa will negatively impact CA812 and FNS209.

**Request:** Do not allow active Recovery Accounts to be edited from a report-tracked Cause Code to a non-report-tracked Cause Code, or from a non-report-tracked Cause Code to a tracked Cause Code.

### Recommendation:

1. When editing an active regular Recovery Account, if Cause of the Recovery Account is one of non-report-tracked Cause Codes below, only have below Cause Codes available for selections

Court Filing Fees

Sheriff Service Fees

Bounce Check Charges

Collection Fee

If Cause is not one of the above, hide above Cause Codes from selections.

2. When creating or editing a non-external regular Recovery Account with New or Pending Status, hide above non-report-tracked cause codes from selections.

3. When editing an non-external regular Recovery Account with New or Pending Status, default the Cause to '- Select-'(no value) so users have to choose a new Cause Code when updating the account.

Note: If users cancel editing the account, do not make any change to the current Cause of the Recovery Account.

4. Provide a list to the Counties of non-external regular Recovery Accounts with Cause Code 'Court Filing Fees', 'Sheriff Service Fees', 'Bounce Check Charges' or 'Collection Fee', and the account status is not currently voided for reviews.

**Outreach**

**Description:**

Provide a list to the Counties of non-external regular Recovery Accounts with Cause Code 'Court Filing Fees', 'Sheriff Service Fees', 'Bounce Check Charges' or 'Collection Fee', and the account status is not currently voided for reviews.

**Migration Impact**

**Description:**

Joint design has been approved through the Collections Committee. C-IV will implement this change with SCR CIV-9947 in the 20.03 release.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**264**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	178
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	61	Tech Arch :	0	Tech Ops :	0
Training :	0				

## [CA-209661] Update Previous Potential Benefit Calculation logic

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Hayk Khachikyan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Ishrath Khan</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>96</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:		Created:	<b>07/29/2019 10:56 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Consortium Contact:	<b>Gloria Williams</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections, State/ Fiscal Reports]</b>	Approved by Committee:	<b>12/30/2019</b>	Other Agency Cross Reference:	<b>CIV-104671</b>

### Non-Committee

#### Review:

**Expedite Approval:** Karen Rapponotti - Approved - 07/30/2019

#### Current Design:

The Previous Potential Benefit Calculation logic excludes the balance from recovery accounts that are in Terminated status. This being said, if the EDBC is re-run, then system again suggests to create the recovery account for the same amount that previously existed in 'Terminated' Status.

#### Request:

1. Update the Previous Potential benefit Calculation logic to include the recovery accounts (CalWORKs and CalFresh) in Terminated Status.
2. Provide a list of cases to the counties which satisfy the following conditions: The counties will need to take action as needed on these Recovery Accounts
  - a) Recovery Account is in 'Terminated' status
  - b) Multiple Terminated Recovery Accounts exist for a certain Benefit month

#### Recommendation:

1. Update the Previous Potential benefit Calculation logic to include the recovery accounts (CalWORKs and CalFresh) in Terminated Status.
2. Provide a list of cases to the counties which satisfy the following conditions: The counties will need to take action as needed on these Recovery Accounts
  - a) Recovery Account is in 'Terminated' status
  - b) Multiple Terminated Recovery Accounts exist for a certain Benefit monthThe list will be uploaded to the CalSAWS System Web Portal under: CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2020 > CA-209661 C-IV 104671

#### Example:

##### Current Functionality:

1. The user runs EDBC 1 for 01/2019 and the participant is eligible for \$200 dollars. The system creates a \$200 issuance for 01/2019.
2. Now, the user re-run EDBC 2 for 01/2019 and the potential benefit amount changes from \$200 to \$100. In this case the system creates a recovery account for \$100.
3. User navigates to Recovery Account Detail page and decides to Terminate the recovery account. The Recovery Account is now in 'Terminated' status.
4. Now, the user decides to re-run the EDBC again for 01/2019 where the potential benefit amount remains \$100. Because there exists a recovery account in Terminated status, the system will exclude this recovery account from the previous potential benefit calculation and will ask the user to set a recovery account for \$100 again.

##### After the SCR is implemented:

1. The user runs EDBC 1 for 01/2019 and the participant is eligible for \$200 dollars. The system creates a \$200 issuance for 01/2019.
2. Now, the user re-run EDBC 2 for 01/2019 and the potential benefit amount changes from \$200 to \$100. In this case the system creates a recovery account for \$100.
3. User navigates to Recovery Account Detail page and decides to Terminate the recovery account. The Recovery Account is now in 'Terminated' status.

4. Now, the user decides to re-run the EDBC again for 01/2019 where the potential benefit amount remains \$100. Because there exists a recovery account in Terminated status, the system will include this recovery account in the previous potential benefit calculation and will say that Authorized Amount is \$0.

**Outreach  
Description:**

A list will be provided to the counties of cases which satisfy the following conditions: The counties will need to take action as needed on these Recovery Accounts

- a) Recovery Account is in 'Terminated' status
  - b) Multiple Terminated Recovery Accounts exist for a certain Benefit month
- The list will be uploaded to the CalSAWS System Web Portal under: CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2020 > CA-209661 C-IV-104671

**Migration Impact  
Description:**

Joint design has been approved through the Fiscal Committee. C-IV will implement this change with SCR CIV-104671 in the 20.05 release.

**Migration Impact  
Analysis:**

**Alternative Procedure** N/A

**Description:  
Operational Impact:  
Estimate:**

**96**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	61
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	25	Tech Arch :	0	Tech Ops :	0
Training :	0				