



# [CA-213053] Quarterly release testing for EBT vendor FIS - January 2020

- Resolved: 02/03/2020 02:59 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Deron Schab</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.01]</b>	Designer Contact:	<b>Naresh Barsagade</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>20.02.06</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>20</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>01/23/2020 10:46 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-102289</b>

## Non-Committee

### Review:

**Expedite Approval:** Karen Rapponotti - Approved - 01/22/2020

**Current Design:** EBT (Electronic Benefit Transfer) vendor FIS (Fidelity Information Systems) will produce quarterly releases to update their system starting in October 2018.

**Request:** The CalSAWS-South project will need to conduct quarterly testing for these FIS EBT system releases.

**Recommendation:** Test FIS EBT release - January 2020

## Outreach

### Description:

### Migration Impact

### Description:

### Migration Impact

### Analysis:

**Alternative Procedure** Not Applicable

### Description:

### Operational Impact:

**Estimate:** 20

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	20
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-211011] Update Online Help for SCR CA-57298

- Resolved: 02/04/2020 01:47 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Melita Dennis</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>10</b>
Reporter:	<b>Lisa Nesci [X]</b>	Regulation Reference:	<b>ACL 14-12 &amp; ACL 14-64</b>	Created:	<b>10/09/2019 09:16 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

## Non-Committee

### Review:

**Expedite Approval:** Approved by Karen Rapponotti 1/28/2020

**Current Design:** SCR CA-57298 is adding system pages.

**Request:** New Online Help pages need to be created for the new system pages.

**Recommendation:** Create the following Online Help pages:  
1. Family Stabilization List  
2. Family Stabilization Detail

## Outreach

### Description:

### Migration Impact

### Description:

### Migration Impact

### Analysis:

**Alternative Procedure** N/A

### Description:

### Operational Impact:

**Estimate:** 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



# [CA-213041] Training: Change "GAIN" to "Welfare to Work" in WBT Titles

- Resolved: 02/10/2020 03:07 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Vanessa Gonzalez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Rachel Cousineau</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>11</b>
Reporter:	<b>Rachel Cousineau</b>	Regulation Reference:		Created:	<b>01/22/2020 04:12 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on January 22, 2020.

**Expedite Approval:** Approved by Karen J. Rapponotti on 01/27/2020

**Current Design:** SCR CA-207193 relabeled "GAIN" to "WTW" throughout the CalSAWS Software. While the content in all WBTs was updated for this change, there are 7 WBTs with GAIN in the title.

**Request:** WBTs need to be renamed from GAIN to Welfare to Work

**Recommendation:**

1. Update the following WBT titles:
  - 1.1. 060-WBT-ESA-Employment Services-GAIN-01
  - 1.2. 060-WBT-ESA-Employment Services-GAIN-02
  - 1.3. 060-WBT-ESA-Employment Services-GAIN-03
  - 1.4. 060-WBT-ESA-Employment Services-GAIN-04
  - 1.5. 060-WBT-ESA-Employment Services-GAIN-05
  - 1.6. 060-WBT-ESA-Employment Services-GAIN-06
  - 1.7. 060-WBT-ESA-Employment Services-GAIN-07
2. Update the course shell, course catalog, course categories, and all other references in the LMS.

**Outreach Description:**

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope for Migration.

**Migration Impact Analysis:**

**Alternative Procedure Description:** None

**Operational Impact:**

**Estimate:** 11

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	11				



# [CA-213101] Update Online Help for SCR CIV-205414 ACL 14-20 CF 29A CalFresh Initial Appointment Letter in Forms Overview

Team Responsible:	<b>Training</b>	Assignee:	<b>Kelly Worthington</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>5</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>01/28/2020 11:40 AM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Jayna Longstreet</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	<b>CIV-205414</b>
<b>Non-Committee Review:</b>	Jayna Longstreet 1/31/2020 approved				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 2/4/2020				
<b>Current Design:</b>	Currently LRS does not have the CF 29A in the system.				
<b>Request:</b>	SCR CA-205414 ACL 14-20 adds the CF 29A CalFresh Initial Appointment Letter to the Forms Overview.				
<b>Recommendation:</b>	Add the following to the Forms Overview: - CF 29A CalFresh Initial Appointment Letter				
<b>Outreach Description:</b>	N/A				
<b>Migration Impact Description:</b>	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
<b>Migration Impact Analysis:</b>	N/A				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>5</b>				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



# [CA-213108] Update Online Help for SCR CA-205328 ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program

Team Responsible:	<b>Training</b>	Assignee:	<b>Kelly Worthington</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>25</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:	<b>ACL 18-92, ACL 18-107</b>	Created:	<b>01/28/2020 12:55 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Alfonso (Tom) Villanueva</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>SSI Cash Out</b>
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-102568</b>

**Non-Committee**

**Review:**  
**Expedite Approval:** Approved by Karen Rapponotti 2/4/2020  
**Current Design:** There is currently no capability to send out the TNB recertification packet or to discontinue TNB based on failing the TNB recertification process.

**Request:** SCR CA-205328 ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification updates the Online Help Forms Overview and the Task Detail page.

**Recommendation:**

- 1) Add the following to the Forms Overview:
  - a) Form Number: TNB 4 Recert Packet  
 Form Name: TNB 4 Recertification Packet  
 Form Description: The following forms are included in this Packet: TNB 4 and CF 285
  - b) Form Number: TNB 2  
 Form Name: Notice of Approval for Transitional Nutrition Benefit (TNB) Program  
 Form Description: Notice to Customers that their Transitional Nutrition Benefits have been approved
  - c) Form Number: TNB 5  
 Form Name: Recertification Reminder Notice for Transitional Nutrition Benefit (TNB) Program  
 Form Description: Notice to Customers that their Transitional Nutrition Benefit recertification was either not received or is incomplete
  - d) Form Number: CF 285  
 Form Name: Application for CalFresh Benefits  
 Form Description: This form is the Application for CalFresh Benefits
- 2) Update the following Online Help page:  
 - Task Detail - Create a section to Remove a Task by clicking the Remove button

**Outreach Description:** N/A  
**Migration Impact Description:** Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of migration.

**Migration Impact Analysis:**  
**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** **25**

Automated Test : 0      Batch/Interfaces : 0      CalHEERS : 0

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CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	25				



# [CA-50800] CalWORKs Denial NOA - correct the 30-day date inserted on the NOA

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sreekanth Kalvoju</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>29</b>
Reporter:	<b>Pravin Patil [X]</b>	Regulation Reference:	<b>EAS 40-126.342</b>	Created:	<b>01/19/2018 11:46 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>01/23/2020</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

CW Regulation 40-126.342 states:  
Rescind Denial

The county shall rescind a denial and grant aid if the applicant is otherwise eligible based on the original application when:

- (a) The denial is based solely on the applicant's failure to cooperate in providing evidence of eligibility; and
- (b) The county receives the needed evidence within 30 calendar days of the date of denial.

Currently, LRS is using the incorrect date by tracking the 30 days from the application date, not the date of denial action

#### Request:

CalWORKs Denial NOA - correct the 30-day date inserted on the NOA

#### Recommendation:

The LRS logic should be changed to track the 30 days from the date of the denial action.

For example, applicant applies on January 1, 2017 and does not provide required verification. The EW denies the case on January 30, 2017. The date inserted should be March 1, 2017

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

29

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	22	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	7	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-200316] DDCR 5049: Update Automated Workload Assignments on Recovery Accounts

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>John Besa</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Ishrath Khan</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>690</b>
Reporter:	<b>Ishrath Khan</b>	Regulation Reference:		Created:	<b>01/25/2018 07:10 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>Other</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>C-IV Royalty</b>
Committee:	<b>[Collections]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>C-IV SCR 154</b>

**Non-Committee**

**Review:**

**Expedite Approval:** Expedited build approval by JoAnne Osborn on 1/31/2020

**Current Design:**

1. C-IV counties use the Recovery Account Automatic Assignment page created by C-IV SCR 154 to assign recovery accounts via overnight batch. This functionality currently does not exist in LRS as LRS assigns recovery accounts automatically to the program case owner and runs an activation batch to automatically activate the account and send notifications.  
Furthermore, LA County does not have the Collections Unit. The existing Workload Assignment job which assigns the workers from collections unit to a recovery account is turned off in LRS for LA County.
2. The Recovery Account Workload Reassignment page allows Users with the appropriate security rights to reassign recovery accounts from one Worker to another, or to unassign recovery accounts assigned to one Worker, allowing the nightly Recovery Account Assignment batch job to reassign the unassigned recovery accounts.

**Request:** In order for the C-IV counties to continue to use their current process of reassigning the workload for Recovery Accounts, this functionality needs to be migrated to LRS.

**Recommendation:**

1. Create the following two new pages which enable C-IV users to control how assignment for Recovery Accounts are handled.
  - Recovery Account Workload Reassignment
  - Recovery Account Automatic Assignment
2. Update the Recovery Account Automatic assignment job (PBXXF109) to assign Recovery accounts based on Assignment types such as
  - Alphabetical
  - Percentage
  - Program
  - Cause
  - Workload
3. Make database updates to add new Category and Reference tables to house the fields being added to the Recovery Account Automatic Assignment page.
4. Update page mapping for the Recovery Account Automatic Assignment and Recovery Account Workload Reassignment pages.
5. Create new Security Rights and Security Groups for the Recovery Account Automatic Assignment and Recovery Account Workload Reassignment pages.

**Outreach Description:** N/A

**Migration Impact Description:** This SCR implements existing C-IV functionality, closing the design difference.

**Migration Impact Analysis:** N/A

**Alternative Procedure Description:** N/A

**Operational Impact:**



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**Estimate: 690**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	474
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	142	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-200455] DDCR 4035: Add Verification Fees Need Type**

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Hayk Khachikyan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>218</b>
Reporter:	<b>Michael Green [X]</b>	Regulation Reference:	<b>ACWDL 7/2/15</b>	Created:	<b>01/30/2018 09:27 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:	<b>01/30/2020</b>	Other Agency Cross Reference:	<b>CIV-1125</b>

**Non-Committee**

**Review:**

**Expedite Approval:** Expedited build approval from JoAnne Osborn on 1/31/2020

**Current Design:** The Need Detail page is to document the needs of a Customer associated to the case. On the page, the 'Category' field is mandatory and will drive available options of the 'Type' dropdown field. In C-IV, Type of 'Verification Fees' is available when Category 'Other' is selected; however, LRS does not have the 'Verification Fees' Type.

**Request:** Per Design Difference Committee Review (DDCR) 4035, add Need Type of 'Verification Fees' for Need Category 'Other' on the Need Detail page. This Need Type will be used for CalWORKs Service Arrangements.

**Recommendation:**

1. Add new 'Verification Fees' Need Type under 'Other' Need Category for CalWORKs program.
2. Inactivate 'LIHEAP' Need Type as it is issued through EDBC instead of through supportive services.

**Outreach**

**Description:**

**Migration Impact Description:** C-IV implemented this change with Tracker-1125 in the 16.05 release. This SCR will align LRS with C-IV and resolve DDCR 4035.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** **218**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	150
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	45	Tech Arch :	0	Tech Ops :	0
Training :	0				



## [CA-200626] DDCR 4040: Enhance Functionality that Elects MAGI/Non-MAGI during Batch EDBC

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Prem Raghupathy</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Renee Gustafson</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>281</b>
Reporter:	<b>Prem Raghupathy</b>	Regulation Reference:	<b>SB75 Section 35, WIC Section 14007.8(a) &amp; ACWDL 16-12</b>	Created:	<b>02/05/2018 12:55 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Elisa Miller</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Other</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>C-IV Royalty</b>
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-1164, CH-52030, CA-39413</b>

**Non-Committee Review:**

Approved by Elisa Miller, 01/23/2020.

**Expedite Approval: Current Design:**

The Systems Medi-Cal EDBC Rules allow an individual to be found eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal. For an online Medi-Cal EDBC, The Systems require a County Eligibility Worker (CEW) to elect either MAGI Medi-Cal or Non-MAGI Medi-Cal on the Medi-Cal EDBC Summary page to specify which benefit will be granted to the individual. CalSAWS and C-IV functionality to determine which benefit to elect during Batch EDBC differs.

C-IV always elects MAGI Medi-Cal benefits when an individual is found eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal during Batch EDBC.

CalSAWS elects MAGI Medi-Cal benefits when an individual is found eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal during Batch EDBC if the EDBC was run with "RE" Run Reason or if the elected benefit in the prior EDBC was MAGI Medi-Cal. CalSAWS elects Non-MAGI Medi-Cal during Batch EDBC if the EDBC was run with a Run Reason other than "RE" and the elected benefit in the prior EDBC was Non-MAGI Medi-Cal; when the EDBC Run Reason is other than "RE" and there was no prior EDBC with an elected benefit, Medi-Cal EDBC rules will make the EDBC Read-Only for "Cannot Elect Benefits."

**Request:**

1. Moving an individual from Non-MAGI Medi-Cal Transitional Medi-Cal (TMC) into a MAGI Medi-Cal aid code with a premium is considered an adverse change. Medi-Cal EDBC should not elect MAGI Medi-Cal benefits when an individual is eligible to both MAGI Medi-Cal with a premium and TMC during Batch EDBC regardless of the EDBC Run Reason and should instead elect Non-MAGI Medi-Cal to continue the TMC aid code.
2. When a person is on a Mega Mandatory aid code, Batch EDBC should elect Non-MAGI Medi-Cal to keep the person on Mega Mandatory.
3. Batch EDBC should skip the program for "Cannot Elect Benefits" instead of completing the EDBC and making it Read-Only.

**Recommendation:**

1. Update Medi-Cal EDBC Rules to elect Non-MAGI Medi-Cal benefits through Batch EDBC when a person is eligible to both MAGI Medi-Cal with a premium and Non-MAGI Medi-Cal TMC and the person is currently on a TMC aid code or when a person is eligible to Non-MAGI Medi-Cal Mega Mandatory and MAGI Medi-Cal.
2. Update Batch EDBC to skip a case with skip reason "Cannot Elect Benefits" when the Medi-Cal EDBC Rules determine the EDBC to be Read Only because the person is found eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal and there is no prior election.

**Outreach**

**Description:**

**Migration Impact Description:**

C-IV feedback has been addressed and the design has been approved through the Medi-Cal Committee. The C-IV counties will be adopting this functionality as part of migration.

**Migration Impact Analysis:**

**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** 281

None.

Automated Test :	0	Batch/Interfaces :	68	CalHEERS :	96
CalHEERS Test :	89	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-204569] ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Chris Carandang</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Jennifer Muna</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1603</b>
Reporter:	<b>Binh Tran</b>	Regulation Reference:	<b>ACIN I-49-18, ACL 19-40</b>	Created:	<b>09/07/2018 09:07 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>Cal-OAR</b>
Committee:	<b>[Welfare to Work/ WPR]</b>	Approved by Committee:	<b>01/28/2020</b>	Other Agency Cross Reference:	<b>CIV-102191</b>

## Non-Committee

<b>Review:</b>	
<b>Expedite Approval:</b>	Received expedited build approval from JoAnne Osborn on 01/29/2020
<b>Current Design:</b>	Per ACL 19-40, SAWS is responsible for ensuring that the data files sent to CDSS are completed and submitted by the submission due date. In Phase I, CA-208030   CIV-103934, data elements for the monthly data files are manually transmitted to CDSS.
<b>Request:</b>	Add functionality to automatically generate and send the monthly, quarterly, and semi-annual Cal-OAR data files to CDSS.
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Create new interface job to generate and transmit the Cal-OAR19 data file to CDSS.</li> <li>2. Create new interface job to generate and transmit the Cal-OAR19A data file to CDSS.</li> <li>3. Create new interface job to generate and transmit the Cal-OAR19B data file to CDSS.</li> <li>4. Create new interface job to generate and transmit the Cal-OAR19C data file to CDSS.</li> <li>5. Create new interface job to generate and transmit the Cal-OAR19D data file to CDSS.</li> <li>6. Create new interface job to generate and transmit the Cal-OAR19E data file to CDSS.</li> </ol>

## Outreach

<b>Description:</b>	
<b>Migration Impact Description:</b>	Joint design has been approved through the WTW/WPR Committee. Changes will be made in both LRS and C-IV. Corresponding changes are implemented with CIV-102191 for the 20.05 release

## Migration Impact

<b>Analysis:</b>	
<b>Alternative Procedure Description:</b>	N/A
<b>Operational Impact:</b>	
<b>Estimate:</b>	<b>1603</b>

Automated Test :	0	Batch/Interfaces :	808	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	200	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	323	Tech Arch :	0	Tech Ops :	0
Training :	0				



## [CA-209956] Add threshold language translations for MAGI and Non-MAGI YAE fragments

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Nithya Chereddy</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>361</b>
Reporter:	<b>Nithya Chereddy</b>	Regulation Reference:	<b>W&amp;IC Section 14007.8(b)</b>	Created:	<b>08/12/2019 01:36 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CalHEERS</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>01/23/2020</b>	Other Agency Cross Reference:	<b>CIV-104826</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The new Non-MAGI and MAGI YAE fragments which are added to the system through the SCRs CA-209109/ CIV-104415(MAGI fragments) CA-209232 CIV-104457(Non-MAGI fragments) are available only in English and Spanish.

#### Request:

The newly added fragments should be available in all threshold languages.

#### Recommendation:

Add the following MAGI and Non-MAGI fragments in threshold languages to the system.

#### CalSAWS MAGI Fragments:

1. H\_CH\_FULL\_SCOPE\_TO\_RESTRICTED\_SCOPE\_H807
2. H\_CH\_RESTRICTED\_SCOPE\_TO\_FULL\_SCOPE\_H808
3. H\_AP\_RESTRICTED\_SCOPE\_APP\_H912
4. H\_AP\_RESTRICTED\_SCOPE\_RETRO\_H911

#### CalSAWS Non-MAGI Fragments

1. MC\_CH\_ALIEN\_STATUS\_VERIF\_FAIL\_M780
2. MC\_CH\_RESTR\_TO\_FULL\_M781
3. MC\_AP\_RESTRICT\_MC\_NO\_SOC\_M224
4. MC\_AP\_RESTRICT\_RETRO\_MC\_M225

#### C-IV MAGI Fragments:

1. MSG\_MAGI\_FULL\_TO\_RESTRICTED\_BENEFIT\_CHANGE\_2020
2. MSG\_MAGI\_RESTRICTED\_TO\_FULL\_BENEFIT\_CHANGE\_2020
3. MSG\_MAGI\_RESTRICTED\_APPROVAL\_DATED\_EFF\_2020
4. MSG\_MAGI\_RETRO\_RESTRICTED\_APPROVAL\_DATED\_EFF\_2020
5. MSG\_MAGI\_INFORMATION\_MESSAGE

#### C-IV Non-MAGI Fragments:

1. MSG\_MC\_FULL\_TO\_RESTRICTED\_BENEFIT\_CHANGE
2. MSG\_MC\_RESTRICTED\_TO\_FULL\_BENEFIT\_CHANGE
3. MSG\_MC\_RESTRICTED\_APPROVAL\_DATED
4. MSG\_MC\_RETRO\_RESTRICTED\_APPROVAL\_DATED

Note: Attachments will be updated once final translations are received.

### Outreach

#### Description:

#### Migration Impact

#### Description:

C-IV will implement this Change with SCR C-IV - 104826

**Migration Impact**

**Analysis:**

**Alternative**

Reject NOA and generate a manual NOA via Template Repository.

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**361**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	284	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	77	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-58455] Data Change Request - Void Pending Approval Recovery Accounts

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Sidhant Garg</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.07]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>115</b>
Reporter:	<b>Christine Cheung</b>	Regulation Reference:		Created:	<b>02/07/2018 01:08 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gloria Williams</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Region 6. Confirmation email is attached.

**Expedite Approval:**

**Current Design:**

- 1) The LRS/CalSAWS system has recovery accounts that are in 'Pending Approval' or 'Pending' status for CalFresh, CalWORKs, General Assistance/General Relief and Medical programs with a discovery date on or prior July 1, 2015.
- 2) The LRS/CalSAWS system has recovery accounts that have no Cause Code associated to them and current Balance is greater than Zero which were discovered prior to July 1, 2015.

**Request:**

- 1) Void the recovery accounts that are in 'Pending Approval' or 'Pending' status for CalFresh, CalWORKs, General Assistance/General Relief and Medical programs with a discovery date on or prior July 1, 2015.
- 2) Void/Terminate the recovery accounts with a discovery date on or prior July 1, 2015 that have no Cause Code associated to them and current Balance is greater than Zero.

**Recommendation:**

- 1) Void the recovery accounts that are in 'Pending Approval' or 'Pending' status for CalFresh, CalWORKs, General Assistance/General Relief and Medical programs with a discovery date on or prior July 1, 2015.
- 2) Void/Terminate the recovery accounts with a discovery date on or prior July 1, 2015 that have no Cause Code associated to them and current Balance is greater than Zero.
- 3) Create a Journal Entry for the recovery accounts identified. The Journal Entry will say – "Recovery Account ##### with a Discovery Date prior to July 1, 2015 has been Voided/Terminated."
- 4) Provide a list to Los Angeles County for the impacted recovery accounts. The layout is attached in the Section 3 for reference.

**Outreach**

**Description:**

**Migration Impact**

LA County Specific Data Change Request

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

Manually Void/Terminate the Recovery Accounts from the Recovery Account Detail page.

**Description:**

**Operational Impact:**

**Estimate:** 115

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	75
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	30	Tech Arch :	0	Tech Ops :	0
Training :	0				





# [CA-200269] DDCR 4041: Restrict linking of referral to a case in receiving county

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[20.07]</b>	Designer Contact:	<b>Tisha Mutreja</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>70</b>
Reporter:	<b>Michael Green [X]</b>	Regulation Reference:		Created:	<b>01/24/2018 10:18 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Elisa Miller</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Other</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	<b>C-IV Royalty</b>
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	<b>CIV-1166</b>
Committee:	<b>[Medi-Cal/CMSP]</b>	Committee:		Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The System allows a user to link a Referral when that user's county context is different from the Referral's intended county. This is only possible for users which have access to multiple counties. Such users establish county context based on the most recent case they have visited or the most recent county they've searched for.

If the referral is linked to an unexpected county, it is considered as a county change without an Inter County Transfer (ICT). Subsequent MAGI Determination Requests generate an error due to the mismatched county code.

#### Request:

Restrict linking of Referrals to a case in receiving county.

#### Recommendation:

1. Add validation to enforce linking to the Referral's intended county.

#### Action:

- a. The user has clicked 'Create New Case' or 'Select' on the Previous Case List Page , OR
- b. The user has clicked 'Save and Continue' on the Case Member List Page

#### Condition:

The user's context county is different from the Referral's destination county.

#### Validation Message:

"A Referral intended for <Referral County> cannot be linked to a case in <User's Context County>."

### Outreach

#### Description:

#### Migration Impact

#### Description:

Same Changes were implemented with CIV-1166 in 2016. Back then, LRS did not have users having access to multiple counties.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

If the Referral is in the "InProgress" status, unlink and link to the correct case and the county. If else, create a new case.

#### Operational Impact:

#### Estimate:

**70**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	48
CalHEERS Test :	15	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-204496] SB 1341 All County Solution Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Tiffany Huckaby</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.09]</b>	Designer Contact:	<b>Tiffany Huckaby</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>2542</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>09/05/2018 11:48 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	<b>CO-104</b>
Committee:	<b>[Correspondence, Medi-Cal/CMSP]</b>	Approved by Committee:	<b>09/25/2019</b>	Other Agency Cross Reference:	<b>LRS Specific Change</b>

## Non-Committee

**Review:**

**Expedite Approval:** Approved by Karen J. Rapponotti on 11/13/2019

**Current Design:** LRS/CalACES generates mixed Medi-Cal NOAs for Non-MAGI and MAGI with Non-MAGI text generating prior to and on a different page from the MAGI text.

**Request:** The objective of this request is to address C-IV concerns with LRS current design for the mix NOAs and to create all counties solution. In addition we also need to implement any remaining portions of the Phase I SCR 47415.

This effort will be split into Phases:

- SCR CA-56680 Phase 1 - Separate the MSP text onto it's own MSP NOAs
- SCR CA-204496 Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs
- SCR CA-204497 Phase 3 - Updates to the mixed Non-MAGI/MAGI NOAs to allow for mixed actions
- SCR CA-204494 Phase 4 - Update Non-MAGI/MAGI NOAs to generate in Letter Format
- SCR CA-204499 Phase 5 - Mixed Non-MAGI/MAGI Text updates and update to Skip Report

**Recommendation:** 1.) Update the flow of the mixed Non-MAGI/MAGI NOAs. NOAs will generate with all persons listed on the first page in terms of their eligibility. Merge the non-MAGI and MAGI text.

## Outreach

**Description:**

**Migration Impact Description:**

**Migration Impact Analysis:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **2542**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	511	Client Correspondence :	1284	DBA :	0
Design :	320	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				