



[CA-200882] ACIN I-71-19 2020 CAPI COLA

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	New Policy
Minor Version:	20.01.10	Expedite Changes:	Production Deployment	Estimate:	225
Reporter:	Girish Chakkingal	Regulation Reference:	ACIN I-71-19	Created:	02/15/2018 10:35 AM
Status:	In Production	Impact Analysis:	[Central Print, Forms/NOA Translations, Technology Impact]	Outreach Required:	No
Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 12/12/2019

Current Design: Currently, CAPI payment rates are based on 2019 payment standards.

Request: LRS needs to reflect the 2020 CAPI Payment Standard / COLA, effective 01/01/2020.

Recommendation: LRS CAPI Payment Standards need to be changed to accommodate the 2020 CAPI COLA and the increase in combined SSI/SSP payment standard, to be implemented by 01/01/2020. Issue the corresponding notices of action due to the increase.

Outreach

Description: This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact Description: No Impact

Migration Impact Analysis: User may run EDBC for the 01/2020 benefit month.

Alternative Procedure Description:

Operational Impact:

Estimate: **225**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	54	DBA :	0
Design :	0	Eligibility :	91	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	60	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-212015] ACIN I-71-19 2020 CAPI COLA - Batch EDBC

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	New Policy
Minor Version:	20.01.10	Expedite Changes:	Production Deployment	Estimate:	111
Reporter:	Srinivasa Meenavalli	Regulation Reference:	ACIN I-71-19	Created:	11/21/2019 11:44 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval: Approved by Karen J. Rapponotti on 12/12/2019
Current Design: Currently, CAPI payment rates are based on 2019 payment standards
Request: LRS needs to reflect the 2020 CAPI Payment Standard / COLA, effective 01/01/2020. The updated values must be implemented in LRS system and batch EDBC must run to calculate new benefit amounts for FFY 2020.

Recommendation:

1) RECOMMENDATIONS:

- a) Run batch EDBC in single program mode for active CAPI (CP) programs for the benefit month of 01/2020 and 02/2020.
- b) Run batch EDBC in single program mode for active companion Cal-Fresh (CF) programs (will not include companion Cal-Fresh programs discontinued on or after 12/01/2019) for the benefit month 02/2020 only.
- c) Run batch EDBC in single program mode with the existing run reason CT744_CP (CAPI COLA) which will process CAPI and CF cases.
- d) All CAPI and companion CalFresh programs run by batch will be automatically authorized. There is no Pending Authorization logic in batch, so no cases will be queued for supervisor authorization.
- e) CalSAWS will automatically populate the following journal entry on each case where the CAPI and companion CalFresh program is updated with the new Payment Standard: "CAPI COLA".
Short Description: Batch EDBC ran for [month, year]
Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: CAPI COLA

2) EXCEPTION LIST:

Below are the case listing details for case exceptions (skipped, unprocessed, discontinued, etc.) in CalSAWS system with the standard columns after the batch.

- a) List of CP/CF programs discontinued by the batch EDBC. The case listing will be named "List of cases Discontinued by the Batch EDBC" and include the Standard List Columns with an additional "Program" and "Discontinued Reason" columns.
- b) List of CP/CF programs closed a person by the batch EDBC. The case listing will be named "List of cases wherein person closed by the Batch EDBC" and include the Standard List Columns with an additional "Program" and "Person Closure Reason" columns.
- c) List of CP/CF unprocessed programs skipped in the COLA batch run with the skip reasons like Override, Manual EDBC, Read Only EDBC, No Worker Assigned etc. The case listing will be named "List of unprocessed programs skipped in the COLA batch run with skip reasons" and include the Standard List Columns with an additional "Program", "EDBC Month" and "Not Processed Reason" columns.

NOTE: Standard List Columns and the location of the lists on SharePoint is provided below:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name

- 6) Office Name
- 7) Worker ID

In CalSAWS, after the onetime batch run is completed in production, the case listing details will be posted at the location:
 CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-212015

3) Batch Operations:

- a) Run the DCR to insert into sys_transact all CAPI programs that are active for 01/2020 benefit month till come-up month.
- b) Run batch EDBC for the case population in a)
- c) Wait till the completion of step b) and then proceed to step d)
- d) Run the DCR to insert into sys_transact all CF programs that have an active member in common with an active CAPI case for the come-up month only.
- e) Run batch EDBC for the case population in d)

Outreach

Description:

A list of affected cases will be posted to the CalACES Web Portal in the following location:
 CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-212015

Migration Impact

Description:

This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact

Analysis:

No Impact

Alternative

Procedure

Description:

User may run EDBC for the 01/2020 benefit month.

Operational Impact:

Estimate:

111

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	72	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	29	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-212467] ACWDL 14-18 Update language on the Non-MAGI Informing Letter

- Resolved: 01/13/2020 11:12 AM

Team Responsible:	Client Correspondence	Assignee:	Matthew Lamont	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	60
Reporter:	Virginia C. Bernal	Regulation Reference:	ACWDL 14-18	Created:	12/18/2019 04:17 PM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	01/23/2020	Other Agency Cross Reference:	CIV-105933

Non-Committee

Review:

Expedite Approval: Karen J. Rapponotti approved on 12/19/2019

Current Design: Page 3 of the Non-MAGI Informing Letter includes the following verbiage: "If you do not answer this letter, you will get a Notice of Action (NOA) and your current Medi-Cal benefits will end on <Benefits_End_Date>."

Request: Update the language on Page 3 of the Non-MAGI Informing Letter

Recommendation: Update the following language from:
 "If you do not answer this letter, you will get a Notice of Action (NOA) and your current Medi-Cal benefits will end on <Benefit_End_Date>."
 to:
 "We must receive this information by <Due_Date>. Otherwise, we may begin the process to stop your Medi-Cal benefits."
 Per CRPC 2025: Recommendation language is approved by DHCS and they would like to remind the Consortium that the Non-MAGI Informing Letter needs to be sent to Medi-Cal beneficiaries who are found ineligible to MAGI Medi-Cal .

Outreach

Description:

Migration Impact Description: Targeted for same release in C-IV/LRS

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **60**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	43	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	17	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-212737] YBN VITA - Enable VITA Appointments on Feb. 1st 2020

- Resolved: 01/27/2020 08:56 AM

Team Responsible:	Online	Assignee:	Chao Guan	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Operational Enhancement
Minor Version:	20.01.27	Expedite Changes:	Production Deployment	Estimate:	9
Reporter:	Sam Svay	Regulation Reference:		Created:	01/08/2020 03:36 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sam Svay	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Karen Rapponotti on 1.14.2020

Expedite Approval: Approved by Karen Rapponotti on 1.14.2020

Current Design:
- VITA (Volunteer Income Tax Assistance) Appointments on YBN needs to be enabled on a specific day each year. Last year it was Jan 12th. This year it is Feb. 1st. Currently it is not set to start on Feb 1st.
- The YBN VITAAdmin account is not enabled for this year's VITA

Request:
1) VITA Appointments functionality to be enabled on or before Feb. 1st 2020. Currently it's Jan 31st. End Date stays the same 4/15.
2) VITA YBN VITAAdmin account to be enabled on January 27, 2020.

Recommendation:
1.) Update the existing information for the VITA Appointment to be automatically be enabled in YBN Homepage starting on January 31st through April 15th every year, all the way through 2030.
Note: Vita Appointment is already set to be enabled on the YBN Homepage starting on January 31st through April 15th of 2020 all the way through 2023. This request will extend it all the way through 2030. If changes to the date is needed (outside of the January 31st through April 15th range) an SCR will need to be created at that time.
2.) Update the VITA Admin account to be enabled starting on January 27, 2020 and extend the end date to May 31, 2030.

Outreach

Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counites.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **9**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	7
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-57298] ACL 14-12, CFL 13/14-35 Family Stabilization Program for CalWORKs

Team Responsible:	Online	Assignee:	Getnet Beyene	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Robert Untalan	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	2143
Reporter:	Ted Anderson	Regulation Reference:	ACL 14-12 & ACL 14-64	Created:	01/19/2018 11:43 AM
Status:	In Assembly Test	Impact Analysis:	[Security]	Outreach Required:	No
Consortium Contact:	Lien Phan	Training Impacted:	[CFP/WBT, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Cal-OAR
Committee:	[Welfare to Work/WPR]	Approved by Committee:		Other Agency Cross Reference:	CIV-789 and CIV-10075

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 11/06/2019

Current Design: The system currently has no way to track Family Stabilization data.

Request: The Family Stabilization component data cannot be tracked and managed. Provide online pages for Family Stabilization data tracking and management.

Recommendation: A new page flow will be created which will allow a worker to enter information for the Family Stabilization component. This will include associated Family Stabilization case persons, services and activities that are being used for clearing barriers.

The barriers, service arrangement, activities, and customer activities will be updated to include elements for the Family Stabilization component.

The REP(Refugee Employment Program) and WTW (Welfare to Work) Status Detail pages will be updated for Good Cause status by adding supplementary status reasons for the Family Stabilization component.

Outreach

Description:

Migration Impact Description: Joint design has been approved through the WTW Committee. C-IV will implement this change with SCR CA-789 in the 20.03 release.

Migration Impact

Analysis:

Alternative Procedure Description: Continue to track Family Stabilization outside of the system.

Operational Impact:

Estimate: **2143**

Automated Test :	156	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	194	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	464
Imaging :	0	IVR/CC :	0	Online :	622
Performance :	0	Reports :	0	Security :	0
System Test Support :	512	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-205414] ACL 14-20 -CF 29A (2/14) - CalFresh Initial Appointment Letter

Team Responsible:	Client Correspondence	Assignee:	Samuel Enriquez	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Connor Gorry	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	109
Reporter:	Virginia C. Bernal	Regulation Reference:	ACL 14-20	Created:	10/31/2018 02:32 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	12/06/2019	Other Agency Cross Reference:	CIV-102600

Non-Committee

Review:	
Expedite Approval:	Approved by Jo Anne Osborn on 12/10/2019
Current Design:	Currently LRS does not have CF 29A in the system.
Request:	Implement the CF 29A (2/14) Cal Fresh Initial Appointment Letter in the Template Repository. The purpose of this appointment letter is to notify the household in writing of their scheduled initial intake appointment for Cal Fresh.
Recommendation:	Implement the CF 29A CalFresh Appointment Letter in the Template Repository in English and Spanish.

Outreach

Description:	
Migration Impact Description:	This is a Joint SCR and will be implemented in the same release for both systems.

Migration Impact Analysis:	
Alternative Procedure Description:	N/A

Operational Impact Estimate:	109
-------------------------------------	------------

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	74	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	25	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-208261] ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 3

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	723
Reporter:	Tiffany Huckaby	Regulation Reference:	ACL 18-107, ACL 18-108	Created:	04/30/2019 04:03 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	06/04/2019	Other Agency Cross Reference:	CIV-104040

Non-Committee

Review:

Expedite Approval:

Approved by Karen J. Rapponotti on 11/13/2019

Current Design:

Supplemental Nutrition Benefit (SNB)/Transitional Nutrition Benefit forms and notices were added in English and Spanish in release 19.05 with SCRs CA-203103 and CIV-101471.

Request:

Add the threshold language SNB/TNB forms and notices.

This will be done in four phases:

CA-205319/CIV-102560 Phase 1 - SNB1 Form and TNB1 Form

CA-208258/CIV-104036 Phase 2 - SNB2 NOA and SNB3 NOA

CA-208261/CIV-104040 Phase 3 - TNB2 NOA, TNB3 NOA, SNB4 Form, TNB4 Form, SNB5 Form, and TNB5 Form

CA-208268/CIV-104043 Phase 4 - SNB5 NOA and TNB6 NOA

Recommendation:

- 1.) Add the SNB4 Form in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
- 2.) Add the TNB4 Form in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
- 3.) Add the SNB5 Form in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
- 4.) Add the TNB5 Form in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
- 5.) Add the TNB2 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
 - List of TNB2 NOA Fragments:
 - TNB2 Header
 - C-IV: ACTN_TNB2_APPROVAL
 - LRS: TNB_AP_ACTION1
 - TNB2 NOA Title (LRS only)
 - TNB_AP_NOA_TYPE
 - TNB2 Approval Reason
 - C-IV: RSN_TNB2
 - LRS: TNB_AP_APPROVAL_N101
 - TNB23 Footer
 - C-IV: MSG_TNB23
 - LRS: TNB_AP_CH_MESSAGE1

6.) Add the TNB3 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)

List of TNB3 NOA Fragments:

- TNB3 Header
 - C-IV: ACTN_TNB3_CHANGE
 - LRS: TNB_CH_ACTION1
- TNB3 NOA Title (LRS only)
 - TNB_CH_NOA_TYPE
- TNB 3A Change Reason
 - C-IV: RSN_TNB3A
 - LRS: TNB_CH_FUNDING_CHANGE_N102
- TNB 3B Change Reason
 - C-IV: TNB3B
 - LRS: TNB_CH_CHANGE_IN_HOUSEHOLD_SIZE_N103

Note: LRS currently does not have Header Fragments or the NA Back 9 Fragment in Hmong and Lao. All Fragments on a Form or NOA need to be in a threshold language for the NOA to generate in that language. The SNB/TNB Forms and NOAs in Hmong and Lao will not be included for LRS as they would not generate due to the missing threshold fragments.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-104040 in the 20.03 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

723

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	470	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	188	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-209033] ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Thresholds Tiers (IRTs)

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Josias Caveto	Change Type (SCR):	New Policy
Minor Version:	20.04.16	Expedite Changes:	Start Build	Estimate:	360
Reporter:	Frederick Gains	Regulation Reference:	ACL 19-76	Created:	06/19/2019 03:24 PM
Status:	In Development	Impact Analysis:	[Business Process, Central Print]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	01/15/2020	Other Agency Cross Reference:	CIV-104383

Non-Committee

Review:

Expedite Approval: Approved 01/27/2020 - K. Rapponotti

Current Design:

To determine the CalWORKs Net Non-Exempt Income (NNI) is calculated by disregarding the first \$225 of disability-based unearned income (DBI) and/or any earned income and 50 percent of any remaining earned income. If the AU has earned income only, the first \$225 and 50 percent of the remaining earned income is used as part of the family's NNI when calculating the MAP.

The CalWORKs Income Reporting Threshold (IRT) for the AU is the lower of two tiers. The two tiers include:

Tier 1: 55 percent of the Federal Poverty Level (FPL) for a family of three, plus the amount of income last used to calculate the AU's monthly grant amount.

Tier 2: The amount of income likely to render the AU ineligible for CalWORKs benefits. The formula is $MAP \times 2 + \$225 + 1$.

NOAs and forms reference the value of \$225 for the Earned Income Disregard and Disability based Income Disregard.

NOAs and forms reference the value of \$2,250, \$2000, \$3000 or \$3,500 for the Maximum Asset limit value.

Request:

1. Based on the new policy, increase the disregard from \$225 to \$500 effective June 1, 2020.
2. The CW Tier 2 will change to use 130 percent of the FPL instead of $MAP \times 2 + \$225$ (Disregard prior to June 1, 2020)+1.
3. Keep the CW case active with Zero grant amount when the AU's total earned, and unearned income are under the CW Tier 2 IRT (130% of the SPL).
4. Update impacted Forms and NOAs to reflect the new values.

Recommendation:

1. Update the CW Disability Based Earned Income Disregard (CT 335 – AI) and CW Disability Based Unearned Income Disregard (CT 335 – 53) from \$225 to \$500, effective June 1, 2020.
2. Update the forms to replace Disability-Based Unearned Income(DBI) or Earned Income Disregard(EID) references from \$225 to \$500.
3. Update the NOAs to replace the text \$225 with a variable to populate the updated value of \$500 from EDBC.
4. Replace Tier 2 with Tier 3 calculation rules effective June 1, 2020.
5. Update the impacted Forms and NOAs to reflect the new values as per the ACLs.
6. Keep the CW Case Open When the benefit grant Amount is \$0 under the new tier two of the IRT (130% FPL)

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. CIV will implement this change with SCR CIV-104383 in 20.04 release.

Migration Impact

Analysis:

Alternative

EDBC Override


Procedure

Description:

Operational Impact:

Estimate: 360

Automated Test :	26	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	245	DBA :	0
Design :	0	Eligibility :	54	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	35	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-210923] Training Release 20.03- Training Environment Support**

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.03.27	Expedite Changes:	No	Estimate:	60
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	10/04/2019 01:17 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval:

Current Design: Currently, there is no SCR for Training Environment support/maintenance for the for 20.03 release.

Request: Provide/conduct Training Environment support/maintenance activities for 20.03 release. LMS and OLH support activities for the release will be tracked through separate Training SCRs.

Recommendation: Provide 20.03 release training support for the following activities:

-Training environment maintenance: Major release deployments, data refreshes, case copy, case and login creation upon request, etc.

Outreach

Description:

Migration Impact Description: There is no migration impact. This SCR allows for providing/conducting maintenance activities related to the DPSS Academy Training Environment.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact Estimate:

60

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	60				



[CA-211025] Training: Update WBTs per SCRs CA-207406 and CA-207407

Team Responsible:	Training	Assignee:	Zachary Bouchard	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	20
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 11:08 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207406 sets the Section ID field as optional in the Staff Assignment List page. SCR CA-207407 sets the Office field as optional and adds a Clear button to remove currently selected office in the Staff Assignment List page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBT:
1. 140-WBT-SAS-Security/Administrative Support-01-B

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				

 **[CA-211027] Training: Update WBTs per SCR CA-207427**

Team Responsible:	Training	Assignee:	Zachary Bouchard	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	80
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 11:22 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207427 relabels the "Go" button on the Eligibility Workload Inventory page to "View". In addition Fields "Display Workload" and "Status Effective Date" will be added.

Request: WBTs impacted by this change need to be updated.

- Recommendation:**
- Update the following WBTs:
 - 1. 040-WBT-ELA-Eligibility-01
 - 2. 040-WBT-ELA-Eligibility-05
 - 3. 048-WBT-ELE-Eligibility Foster Care-01-A
 - 4. 048-WBT-ELE-Eligibility Foster Care-01-B
 - 5. 048-WBT-ELE-Eligibility Foster Care-02-A
 - 6. 056-WBT-ELJ-Eligibility Kin-Gap-02

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: **80**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	80				

 **[CA-211029] Training: Update WBTs per SCR CA-207485**

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	350
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 11:41 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on January 9, 2020

Expedite Approval:

Approved by Karen J. Rapponotti on 01/27/2020

Current Design:

SCR CA-207485 updates the Non-Financial and Financial Root Questions.

Request:

WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 040-WBT-ELA-Eligibility-01
 2. 040-WBT-ELA-Eligibility-02-A
 3. 040-WBT-ELA-Eligibility-02-B
 4. 046-WBT-ELD-Eligibility CalFresh-01
 5. 046-WBT-ELD-Eligibility CalFresh-02
 6. 046-WBT-ELD-Eligibility CalFresh-03
 7. 046-WBT-ELD-Eligibility CalFresh-06
 8. 050-WBT-ELF-Eligibility General Relief-01
 9. 052-WBT-ELG-Eligibility MediCal-01-A
 10. 052-WBT-ELG-Eligibility MediCal-02-A
 11. 052-WBT-ELG-Eligibility MediCal-02-B
 12. 052-WBT-ELG-Eligibility MediCal-05-A
 13. 052-WBT-ELG-Eligibility MediCal-05-B
 14. 054-WBT-ELH-Eligibility RCA-01
 15. 054-WBT-ELH-Eligibility RCA-03
 16. 094-WBT-ELI-Eligibility CalWORKs-01-A
 17. 094-WBT-ELI-Eligibility CalWORKs-01-B
 18. 094-WBT-ELI-Eligibility CalWORKs-03
 19. 112-WBT-ORB-Other User Orientation-01

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

350

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0

System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	350				

 **[CA-211030] Training: Update WBTs per SCR CA-210010**

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	500
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 11:47 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-210010 updates display Name throughout the system.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
1. All Modules

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: **500**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	500				



[CA-211031] Training: Update WBTs per SCR CA-207185 (Application Registration Summary)

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 12:05 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207185 updates the existing option in the App Site dropdown from “DCFS” to “Child Welfare Services” in the Application Registration Summary page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
1. 030-WBT-CLE-Clerical Support-01

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate:	15				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	15				



[CA-211032] Training: Update WBTs per SCR CA-207185 (Barrier Detail)

Team Responsible:	Training	Assignee:	Zachary Bouchard	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	20
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 12:15 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207185 updates DCFS/Probation Liason field to CWS/Probation Liaison in the Barrier Detail.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 1. 060-WBT-ESA-Employment Services-GAIN-01
 2. 062-WBT-ESB-Employment Services-GROW-01
 3. 062-WBT-ESB-Employment Services-GROW-03

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				



[CA-211033] Training: Update WBTs per SCR CA-207185 (DCFS SSIAP Detail)

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 12:21 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval:

Current Design: SCR CA-207185 updates DCFS SSIAP Detail page to CWS SSIAP Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
1. 084-WBT-FSC-Fiscal-DCFS-03

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-211034] Training: Update WBTs per SCR CA-207185 (Journal Search & Journal Detail)

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	50
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 12:26 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207185 updates Category droplist and type droplist on the Journal Detail page. In addition it updates the options for the Category and Type fields on the Journal Search page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 1. 052-WBT-ELG-Eligibility MediCal-01-C
 2. 084-WBT-FSC-Fiscal-DCFS-03
 3. 110-WBT-ORA-Orientation-04
 4. 110-WBT-ORA-Orientation-06

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure

Description:

Operational Impact:

Estimate: **50**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				



[CA-211035] Training: Update WBTs per SCR CA-207185 (New / Reapplication Detail)

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 12:32 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207185 updates the options for the Source field on the New/Reapplication Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
1. 030-WBT-CLE-Clerical Support-06

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	15				



[CA-211036] Training: Update WBTs per SCR CA-207185 (Reception Log List & Detail)

Team Responsible:	Training	Assignee:	Zachary Bouchard	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	20
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 12:37 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207185 updates the options for the Purpose, Individual Type, and Detail fields on the Reception Log Detail page. In addition it updates the existing option of "Talk to DCFS Worker" in the Purpose dropdown to "Talk to CWS Worker" and updates the existing option of "DCFS Linkage Applicant" in the Individual Type dropdown to "CWS Linkage Applicant" in the Reception Log List page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
1. 110-WBT-ORA-Orientation-08

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:
Migration Impact Analysis: None

Alternative Procedure Description:
Operational Impact: **Estimate:** **20**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				

 **[CA-211037] Training: Update WBTs per SCR CA-51484**

Team Responsible:	Training	Assignee:	Vanessa Gonzalez	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	25
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	10/09/2019 12:39 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-51484 adds new values to the Tribal TANF Providers list.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 060-WBT-ESA-Employment Services-GAIN-04
 094-WBT-ELI-Eligibility CalWORKs-02

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: **25**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	25				



[CA-211038] Training: Update WBTs per SCR CA-207185 (Task Detail)

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 12:46 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207185 updates the displayed values for the Category field on the Task Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
1. 110-WBT-ORA-Orientation-06

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: **15**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	15				

 **[CA-211039] Training: Update WBTs per SCR CA-200279**

Team Responsible:	Training	Assignee:	Vanessa Gonzalez	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	60
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	10/09/2019 12:48 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-200279 updates Payment Request functionality.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 030-WBT-CLE-Clerical Support-04
 060-WBT-ESA-Employment Services-GAIN-06
 062-WBT-ESB-Employment Services-GROW-05
 080-WBT-FSA-Fiscal-01

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis: None

Alternative Procedure Description: Operational Impact: Estimate: **60**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	60				



[CA-211040] Training: Update WBTs per SCR CA-207185 (DCFS SSIAP Summary)

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	500
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 12:50 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207185 updates "DCFS SSIAP Summary" link to "CWS SSIAP Summary" in the task navigation bar.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 1. All modules (All modules where the Non Financial section of the Task navigation bar is open and the lower part of the list of pages is visible)

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate:	500				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	500				

 **[CA-211041] Training: Update WBTs per SCR CA-201315**

Team Responsible:	Training	Assignee:	Vanessa Gonzalez	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	30
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	10/09/2019 12:52 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-201315 updates Journal templates to change Quarterly Reporting (QR 7) to Semi-Annual Reporting (SAR 7).

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 052-WBT-ELG-Eligibility MediCal-01-C
 110-WBT-ORA-Orientation-04
 110-WBT-ORA-Orientation-06

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact Estimate: **30**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	30				

 **[CA-211042] Training: Update WBTs per SCR CA-201424**

Team Responsible:	Training	Assignee:	Vanessa Gonzalez	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	10/09/2019 01:03 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-201424 adds new values to the Program droplist on the Reception Log Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBT:
110-WBT-ORA-Orientation-08

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

 **[CA-211043] Training: Update WBTs per SCR CA-205077**

Team Responsible:	Training	Assignee:	Zachary Bouchard	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	80
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	10/09/2019 01:11 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-205077 adds a new column on the Eligibility Workload Inventory page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 040-WBT-ELA-Eligibility-01
 040-WBT-ELA-Eligibility-05
 048-WBT-ELE-Eligibility Foster Care-01-A
 048-WBT-ELE-Eligibility Foster Care-01-B
 048-WBT-ELE-Eligibility Foster Care-02-A
 056-WBT-ELJ-Eligibility Kin-Gap-02

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact Estimate: **80**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	80				

 **[CA-211045] Training: Update WBTs per SCR CA-207119**

Team Responsible:	Training	Assignee:	Zachary Bouchard	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	170
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	10/09/2019 01:18 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207119 adds a new droplist on the Employment Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation:

Update the following WBTs:

- 040-WBT-ELA-Eligibility-01
- 040-WBT-ELA-Eligibility-02-B
- 046-WBT-ELD-Eligibility CalFresh-01
- 050-WBT-ELF-Eligibility General Relief-01
- 052-WBT-ELG-Eligibility MediCal-01-A
- 052-WBT-ELG-Eligibility MediCal-06
- 054-WBT-ELH-Eligibility RCA-02
- 060-WBT-ESA-Employment Services-GAIN-01
- 062-WBT-ESB-Employment Services-GROW-01
- 062-WBT-ESB-Employment Services-GROW-03
- 094-WBT-ELI-Eligibility CalWORKs-01-A
- 094-WBT-ELI-Eligibility CalWORKs-01-B
- 096-WBT-ELK-CAPI-01

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **170**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	170				

 **[CA-211046] Training: Update WBTs per SCR CA-207146**

Team Responsible:	Training	Assignee:	Priya Dhond	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	30
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	10/09/2019 01:21 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207146 adds payment holding functionality for Kin-GAP and AAP.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBT:
056-WBT-ELJ-Eligibility Kin-Gap-02

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact Estimate: **30**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	30				

 **[CA-211047] Training: Update WBTs per SCR CA-207163**

Team Responsible:	Training	Assignee:	Priya Dhond	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	10/09/2019 01:25 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207163 adds a hyperlink to the Payee field for Kin-GAP and AAP.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBT:
056-WBT-ELJ-Eligibility Kin-Gap-02

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

 **[CA-211048] Training: Update WBTs per SCR CA-207281**

Team Responsible:	Training	Assignee:	Zachary Bouchard	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	60
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	10/09/2019 01:29 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207281 updates the Service Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 062-WBT-ESB-Employment Services-GROW-02
 130-WBT-RDM-Resource Databank Maintainer/Supervisor-04

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate:	60				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	60				

 **[CA-211051] Training: Update WBTs per SCR CA-207285**

Team Responsible:	Training	Assignee:	Priya Dhond	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	100
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	10/09/2019 01:42 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207285 updates the Quality Assurance Random Sample Search page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 120-WBT-QAA-QAQC-01
 120-WBT-QAA-QAQC-02
 120-WBT-QAA-QAQC-03
 120-WBT-QAA-QAQC-04
 120-WBT-QAA-QAQC-05
 120-WBT-QAA-QAQC-06
 120-WBT-QAA-QAQC-07

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis: None

Alternative Procedure Description: Operational Impact: Estimate: **100**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				

 **[CA-211053] Training: Update WBTs per SCR CA-207324**

Team Responsible:	Training	Assignee:	Priya Dhond	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	20
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	10/09/2019 01:45 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207324 updates the Case Review List page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBT:
120-WBT-QAA-QAQC-07

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				

 **[CA-211055] Training: Update WBTs per SCR CA-207375**

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	180
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	10/09/2019 01:51 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207375 adds Change Reason functionality to the EDBC Summary pages.

Request: WBTs impacted by this change need to be updated.

- Recommendation:**
- Update the following WBTs:
 - 040-WBT-ELA-Eligibility-04
 - 042-WBT-ELB-Eligibility Supervisor-01
 - 046-WBT-ELD-Eligibility CalFresh-02
 - 046-WBT-ELD-Eligibility CalFresh-03
 - 046-WBT-ELD-Eligibility CalFresh-04
 - 046-WBT-ELD-Eligibility CalFresh-05
 - 046-WBT-ELD-Eligibility CalFresh-06
 - 050-WBT-ELF-Eligibility General Relief-01
 - 050-WBT-ELF-Eligibility General Relief-02
 - 052-WBT-ELG-Eligibility MediCal-01-C
 - 052-WBT-ELG-Eligibility MediCal-02-B
 - 080-WBT-FSA-Fiscal-01
 - 094-WBT-ELI-Eligibility CalWORKs-02
 - 094-WBT-ELI-Eligibility CalWORKs-03
 - 094-WBT-ELI-Eligibility CalWORKs-04
 - 096-WBT-ELK-CAPI-01
 - 096-WBT-ELK-CAPI-02

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact Estimate: **180**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0

Training :

180



[CA-212171] Update Task Controlled Form CW 5 Document Not Received Batch Job (PB19A250) for New Veterans Income Types

Team Responsible:	Batch/Interfaces	Assignee:	Yuga Teja	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Jennifer Kim	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	37
Reporter:	Jason M. Francis	Regulation Reference:	ACL 17-125	Created:	12/03/2019 02:12 PM
Status:	In Assembly Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	01/15/2020	Other Agency Cross Reference:	N/A

Non-Committee

Review:

Expedite Approval: Approved by JoAnne Osborn on January 13, 2020.

Current Design: The Task Controlled Form CW 5 Document Not Received Batch Job (PB19A250) runs when it identifies an income of type 'Aid and Attendance' or 'GI Bill/VEAP', the CW 5 Document was sent to the recipient, and not received by the verification due date.

19.11 SCR CA-59263 split the existing income type of 'GI Bill/VEAP' into three different specific types:
 GI Bill - Non-Educational
 GI Bill - Educational
 VEAP

Request: The Task Controlled Form CW 5 Document Not Received Batch Job (PB19A250) is failing because it was not updated as part of SCR CA-59263 to identify the three new veteran income types. Batch Job PB19A250 has been suspended from running until the logic is updated to reference the three new veteran income types.

Recommendation:

- 1) Update the Task Controlled Form CW 5 Document Not Received Batch Job (PB19A250) to remove the reference to the 'GI Bill/VEAP' income type and instead reference the following three types:
 GI Bill - Non-Educational
 GI Bill - Educational
 VEAP
- 2) Re-enable batch job JB19A250D (PB19A250) in the production Batch Scheduler.

Outreach

Description: Batch Job PB19A250 applies to LA County only.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Batch Job PB19A250 has been suspended from running until the logic is updated to reference the three new veteran income types. No workaround.

Operational Impact:

Estimate: 37

Automated Test :	0	Batch/Interfaces :	22	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-212742] Training Release 20.03 - LMS Support

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	100
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	01/08/2020 04:30 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT, Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on January 9, 2020

Expedite Approval: Current Design:

There is no LMS Support/maintenance SCR for 20.03.

Request:

Provide/conduct LMS support/maintenance activities for 20.03 release. Training Environment and OLH support activities for the release will be tracked through separate Training SCRs.

Recommendation:

Provide TR 20.03 training support for the following activities:

-Learning Management System (LMS) administration - add/edit users, overall maintenance and loading training materials every major release, reporting, etc.

-Update LMS Production with 20.03 LA County/Consortium developed materials. See comments section for specific list of updates.

-Update LMS Lite with 20.01 Training Artifacts (this SCR is used for the delivery of files to Bitbucket). LMS Lite is always one release behind from LMS Production. Note: Detailed information for LMS Lite items will be added in the Comments section of this SCR once they are known. SCR is being submitted without said details in order to accommodate the extended SCR approval process and avoid excessive Expedited Approval requests.

All training updates will be submitted through separate Training SCRs. These separate SCRs will include SCORM and load to LMS activities.

Outreach

Description:

There is no migration impact. This SCR allows for providing/conducting maintenance activities related to LMS.

Migration Impact Description:

No Impact

Analysis:

Alternative Procedure

None.

Description:

Operational Impact:

Estimate:

100

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				



[CA-212935] AMP - Update Monthly Performance report to include Total Time statistics

Team Responsible:	Tech Arch	Assignee:	Ihsan Abdulsamed	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	30
Reporter:	Sumeet Patil	Regulation Reference:		Created:	01/16/2020 01:05 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Haikaz (Mike) Tombakian	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Haikaz (Mike) Tombakian on 01/27/2020

Expedite Approval: Approved by Haikaz (Mike) Tombakian

Current Design: The AMP (Application Monitoring Performance) Monthly Performance report displays performance statistics about CalSAWS online transactions over a month. These statistics are based on the response time on the server.

Request: Update the AMP Monthly Performance report to include total time statistics, in addition to the existing server time information.

Recommendation: 1. Add the following columns to the report to capture total time calculations (See attached: AMP Monthly Performance Report - TEMPLATE.xlsx):

PEAK

- Total Time 98% @ 2 Sec - PERCENTAGE MET (SCREEN TO SCREEN)
- Total Time 95% @ 5 Sec - PERCENTAGE MET (EDBC)
- Total Time 95% @ 10 Sec - PERCENTAGE MET (REPORTS)

PEAK, MONTH SUMMARY

- Total Time 98% @ 2 Sec - PERCENTAGE MET (SCREEN TO SCREEN)
- Total Time 95% @ 5 Sec - PERCENTAGE MET (EDBC)
- Total Time 95% @ 10 Sec - PERCENTAGE MET (REPORTS)

PRIME

- Total Time 99% @ 2 Sec - PERCENTAGE MET (SCREEN TO SCREEN)
- Total Time 99.9% @ 20 Sec - PERCENTAGE MET (EDBC)

PRIME, MONTH SUMMARY

- Total Time 99% @ 2 Sec - PERCENTAGE MET (SCREEN TO SCREEN)
- Total Time 99.9% @ 20 Sec - PERCENTAGE MET (EDBC)

ALL / OFF-PRIME

- Total Time 95% @ 6 Sec - PERCENTAGE MET (ALL - SEARCH)
- Total Time 95% @ 3 Sec - PERCENTAGE MET (OFF-PRIME - SCREEN TO SCREEN)
- Total Time 95% @ 5 Sec - PERCENTAGE MET (OFF-PRIME - EDBC)

ALL / OFF-PRIME, MONTH SUMMARY

- Total Time 95% @ 6 Sec - PERCENTAGE MET (ALL - SEARCH)
- Total Time 95% @ 3 Sec - PERCENTAGE MET (OFF-PRIME - SCREEN TO SCREEN)
- Total Time 95% @ 5 Sec - PERCENTAGE MET (OFF-PRIME - EDBC)

2. The new columns will be added to all of the sections of the report (PEAK, PRIME, and ALL / OFF-PRIME), including the Monthly Summary.

3. The new total time information will apply the same calculation formula as in the existing server time calculations.

Outreach

Description:

Migration Impact

Description:

Migration Impact

No Impact

Analysis:

Alternative

Update the report manually to add Total Time columns to the Monthly Performance report.

Procedure

Description:

Operational Impact:

Estimate:

30

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	30	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-50302] OCAT - Upcoming Premise Item

Team Responsible:	Online	Assignee:	Chao Guan	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Steve Hancock	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	7705
Reporter:	Jira Cleanup	Regulation Reference:	AB-74	Created:	01/19/2018 11:41 AM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Lien Phan	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	OCAT
Committee:	[Welfare to Work/ WPR]	Approved by Committee:	12/05/2019	Other Agency Cross Reference:	CIV-4108

Non-Committee

Review:

Expedite Approval: Karen J. Rapponotti - 12/9/2019

Current Design:

The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the California Work Opportunity and Responsibility to Kids (CalWORKs) program to help identify participants' strengths and barriers upon their entry into the Welfare-to-Work program.

Request:

As regulated by Assembly Bill (AB) 74 (Chapter 21, Statutes of 2013) the California Department of Social Services (CDSS) must implement changes to the OCAT; specifically, OCAT-related functionality must be implemented in SAWS to allow caseworkers to perform OCAT-related data collection in SAWS.

Recommendation:

1. Create an OCAT Referral List Page which displays all records of OCAT referrals for each person on a case.
2. Create an OCAT Referral Detail Page to display all customer information elements being sent to OCAT.
3. Create an OCAT Response Detail Page to display the recommendations generated by OCAT for the worker to review with the customer.
4. Create an interface to send agreed upon data elements to OCAT and then receive another set of agreed upon data elements back to The Systems.
5. Create an emulator to test the interface.

Outreach

Description:

Migration Impact Description: Implemented in LRS and C-IV so no migration impact.

Description:

Migration Impact Analysis: No Impact

Alternative

Procedure Description: Login to OCAT and update demographics information in OCAT.

Operational Impact:

Estimate:

7705

Automated Test :	900	Batch/Interfaces :	1193	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	860	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	974
Performance :	0	Reports :	0	Security :	0
System Test Support :	799	Tech Arch :	1363	Tech Ops :	0
Training :	60				



[CA-212606] DPSS/DCFS Support SCR to provide responses to Consortia queries

Team Responsible:	Fiscal	Assignee:	Kapil Santosh	SPG Status:	Select a value
Fix Version/s:	[20.05]	Designer Contact:	Kapil Santosh	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	600
Reporter:	Karthikeyan Krishnamoorthy	Regulation Reference:		Created:	01/02/2020 01:30 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Anna Chia	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee

Review:	
Expedite Approval:	Received expedited build approval from Karen Rapponotti on 01/08/2020
Current Design:	This SCR is to handle all the support activities for DPSS and DCFS department, mainly for DCRs. Similar to CA-212551, was for 20.03
Request:	To support and rectify any data issue/s that DCFS interface creates in LRS and also for any data cleanup for DPSS, due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities.
Recommendation:	NA

Outreach

Description: No migration impact as this is a support-only SCR.

Migration Impact Description: No Impact

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact: Estimate: **600**

Automated Test :	0	Batch/Interfaces :	100	CalHEERS :	10
CalHEERS Test :	0	Client Correspondence :	100	DBA :	0
Design :	0	Eligibility :	100	Fiscal :	100
Imaging :	0	IVR/CC :	0	Online :	100
Performance :	0	Reports :	65	Security :	0
System Test Support :	25	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-49633] CF 387 CalFresh Request for Information for Residency**

Team Responsible:	Client Correspondence	Assignee:	Sreekanth Kalvoju	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	791
Reporter:	Jira Cleanup	Regulation Reference:		Created:	01/19/2018 11:43 AM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh, Correspondence]	Approved by Committee:	11/19/2019	Other Agency Cross Reference:	CIV-101447

Non-Committee

Review:
Expedite Approval:
Current Design:

C-IV currently has the CF 387 (5/14) Form is available in template repository. CalSAWS currently does not have CF 387 in template repository.

Request:

1. Add a new EDBC non-compliance failure reason to Discontinue the CalFresh program if residency is not verified.
2. LRS/CalSAWS: Add the CF 387 (5/14) to Template Repository.
3. Update the CF 387 Form in C-IV to allow for dynamically populating residency information verbiage.
4. Create a task for the worker when CF 387 Form is generated through template repository.
5. Create a new journal with the following verbiage "CF 387 – CalFresh request for information generated and mailed to the household".
6. Generate CalFresh Discontinuance NOA if CF 387 is discontinued with a failure reason 'Failed to Provide Residency'.

Recommendation:

- 1.) Add a new non-compliance of 'Residency'. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.1)
- 2.) Add a new CF 387 Form that has a dynamic section that populates with Residency verbiage. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.1)
- 3.) Add a new Document Parameter page for the CF 387 Form that includes a checkbox to dynamically populate Residency information. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.2)
- 4.) Add a new Task and Journal Entry Batch Job for the CF 387 Form. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.3)
- 5.) Add a new CF Discontinuance NOA for failure for Residency Verifications. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.4)

Outreach

Description:

Migration Impact

Description:

SCR CIV-101447 is created to close migration gaps. Related NOAs will be inherited for C-IV counties as part of migration requirements.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Create Manual NOA to request CF residency information, and track response manually.

Operational Impact:

Estimate:

791

Automated Test :

6

Batch/Interfaces :

0

CalHEERS :

0

CalHEERS Test :	0	Client Correspondence :	400	DBA :	0
Design :	0	Eligibility :	110	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	205	Tech Arch :	0	Tech Ops :	0
Training :	0				