



## [CA-207770] Create a Batch Job to Update Recovery Account Status and/or member status on a recovery account when a Responsible Member Becomes Deceased

Team Responsible:		Assignee:	<b>Gloria Williams</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:		Designer Contact:		Change Type (SCR):	
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	
Reporter:	<b>Vicky San</b>	Regulation Reference:		Created:	<b>04/04/2019 04:11 PM</b>
Status:	<b>New</b>	Impact Analysis:		Outreach Required:	
Policy/Design		Training Impacted:		Funding Source:	
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):		Approved by		Other Agency Cross	
Committee:	<b>[Collections]</b>	Committee:		Reference:	

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:**  
**Request:**

The modification will remove the need for users to manually update the recovery account status and balance and/or responsible party status on a recovery account when a responsible party becomes deceased. The system should be able to recognize recovery accounts where a responsible party has been updated as deceased. Additionally, this will ensure proper reporting of these accounts terminated on the FNS 209 and CA 812 where the only responsible party is now deceased.

**Recommendation:**

For LRS to run a batch job to update the recovery account status (for Recovery Accounts not currently in a terminated, or voided status) on the recovery account detail page as "terminated" with a status reason of "deceased" and zero down any outstanding balance on recovery accounts where the only responsible party or all responsible parties are deceased.

For LRS to update a deceased responsible party status as "Inactive" on outstanding recovery accounts where the deceased member is not the only responsible party.

For LRS to interface with Accounts Receivable System to generate a data file that contains a list of SSN's of deceased individuals listed as a responsible party on a recovery account whereby these individuals will be added to the weekly recall report sent to the Treasurer and Tax Collector to recall an account pertaining to the deceased responsible party.

For LRS to generate a report of outstanding recovery accounts with deceased members.

CF Terminated RA's with a status reason of deceased to be reported on line 9 of the FNS 209  
 CW terminated RA with a status reason of deceased to be reported on line 5 of the CA 812

**Outreach**

**Description:**  
**Migration Impact**  
**Description:**  
**Migration Impact**  
**Analysis:**  
**Alternative**  
**Procedure**  
**Description:**  
**Operational Impact:**  
**Estimate:**           **0**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0

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System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-213197] Fiscal Recopment Enhancement to Allow Cents to be Processed

Team Responsible:		Assignee:	<b>Sheryl E. Eppler</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:		Designer Contact:		Change Type (SCR):	
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	
Reporter:	<b>Lien Phan</b>	Regulation Reference:		Created:	<b>01/30/2020 05:33 PM</b>
Status:	<b>New</b>	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:		Training Impacted:		Funding Source:	
Project Phase (SCR):		Migration Impact:		Funding Source ID:	
Committee:	<b>[Collections, State/ Fiscal Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

**Review:**  
**Expedite Approval:**  
**Current Design:**  
**Request:**

The Daily Excess Recoupment Report is a fiscal report that provides a listing of all the recovery accounts with negative balances with detailed information on the last transactions for the report date requested. Through the review of this report it was discovered that many Fiscal Recoupment accounts remain open up to the cent level. Modification of the system is necessary to process recoupment accounts that contain cents.

1. Currently the system does not have the functionality to allow the collection of outstanding recovery account balances under a dollar (\$1.00). Below are sample recovery accounts:

- #23962068
- #21370595
- #21503420
- #23028679

2. The system applies the benefit reduction amount greater than the outstanding recovery account balances which in cases with balances that include cents causes excess recoupment in cents. The system does not allow users to refund excess recoupments under a dollar (\$1.00). Below are sample recovery accounts:

- #29118276
- #25452628
- #27019903
- #28751629

### Recommendation:

This is a request to modify LRS functionality to fully allow the processing of recovery account collections and refunds of excess recoupment amounts under a dollar (\$1.00) within the Fiscal subsystem. It is recommended that LRS be enhanced and allow the processing of these Fiscal Recovery Accounts to the cent level for all programs.

Currently only General Relief has the functionality to process recoupment amounts under a dollar. This functionality can be leveraged and possibly be used as a baseline for the other remaining programs.

### Outreach

**Description:**  
**Migration Impact Description:**  
**Migration Impact Analysis:**  
**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:**

**0**

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Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				