[CIV-174] Update Expungement Detail page to allow linking CalFresh Expungements to Recovery Accounts (37548)

Team Responsible:	**Fiscal**	Assignee:	**Rainier Dela Cruz**	SPG Status:	**Select a value**
Fix Version/s:	**[TBD]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**100**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**12/29/2017 02:22 PM**
Status:	**New**	Impact Analysis:		Outreach Required:	
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**TBD**	Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:		Other Agency Cross Reference:	**CA-205649**

Non-Committee Review:

Expedite Approval:

Current Design:

When a CalFresh expungement occurs that has a Recovery Account, the system will post the full amount of that expungement on the Recovery Account if the Recovery Account is in an 'Active' or 'Suspended' status.

NOTE: Explore the potential for applying GA expungements to Recovery Accounts also.

If there is not an 'Active' or 'Suspended' Recovery Account for that case the system will not post the Expungement to any Recovery Account, but will instead display the Expungement information on the Expungement Detail page.

In the situation where an Expungement occurs for the same Benefit Month as an Overpayment - but the Recovery Account that has that same overissuance month is not in 'Active' or 'Suspended' status at the time the Expungement occurs - the Expungement will require user intervention to manually post an Expungement Transaction to the Recovery Account.

Request:

The Expungement Detail page does not reflect that a user has utilized the CalFreshExpungement to offset the amount of the Recovery Account. This can lead to errors where the Expungement is credited multiple times to the customers' Recovery Accounts, or the County could receive audit errors if the FNS Auditor does not see that the Expungement was correctly applied to a Recovery Account.

NOTE: Explore the potential for applying GA expungements to Recovery Accounts also.

Recommendation:

1) Update the Expungement Detail page (for CalFresh - Potentially GA Expungements) to allow the selection of Recovery Account(s) to post (in part or in full) Expungement to.
2) Upon save, the C-IV System will update the Expungement record with the information that it was applied (in part or in full) to which Recovery Account(s), and will post the corresponding transaction(s) to the appropriate Recovery Accounts.

If an Expungement Transaction on the Recovery Account is backed out - reverse the information on the Expungement Detail page and allow the Expungement to be reposted to another Recovery Account.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

None

Operational Impact:

Estimate: **100**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0

DBA :	0	Eligibility :	0	Fiscal :	100
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-9947] Change Recovery Account Cause Code editing logic

Team Responsible:	**Fiscal**	Assignee:	**Deron Schab**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**224**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**12/29/2017 02:25 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:	**10/22/2019**	Other Agency Cross Reference:	**CA-205652**

Non-Committee Review:	
Expedite Approval:	Karen Rapponotti - Approved - 10/18/2019

Current Design:	C-IV 9947
	The Cause of a Recovery Account indicates the reason that gave rise to the Recovery Account. Below Cash Cause Codes are tracked in report CA812 for CalWORKS, Diversion, and Immediate Needs
	  Cash – Admin Caused
	  Cash – Customer Caused
	  Cash – Potential IPV
	  Cash – Late QR7
	  Cash – Late SAR7
	  Cash – IPV (waiver)
	  Cash – IPV (ADH)
	  Cash – IPV (Court)
	Below CalFresh Cause Codes are tracked in report FNS209
	  CalFresh - Admin Caused (prior to 3/2000)
	  CalFresh - Admin Caused (after 3/2000)
	  CalFresh - IHE (Customer Caused)
	  CalFresh - Potential IPV
	  CalFresh - IPV (waiver)
	  CalFresh - IPV (Court)
	  CalFresh - IPV (ADH)
	On Recovery Account Detail page, the following Cause Codes, which are not tracked in any reports, are shown together with report-tracked Cause Codes above in Edit Mode.
	  Court Filing Fees
	  Sheriff Service Fees
	  Bounce Check Charges
	  Collection Fee
	Changing an active Recovery Account from a report-tracked Cause Code to a non-report-tracked Cause Code or vice-versa will negatively impact CA812 and FNS209.

Request:	Do not allow active Recovery Accounts to be edited from a report-tracked Cause Code to a non-report-tracked Cause Code, or from a non-report-tracked Cause Code to a tracked Cause Code.

Recommendation:	1. When editing an active regular Recovery Account, if Cause of the Recovery Account is one of non-report-tracked Cause Codes below, only have below Cause Codes available for selections
	  Court Filing Fees
	  Sheriff Service Fees
	  Bounce Check Charges
	  Collection Fee
	If Cause is not one of the above, hide above Cause Codes from selections.
	2. When creating or editing a non-external regular Recovery Account with New or Pending Status, hide above non-report-tracked cause codes form selections.
	3. When editing an non-external regular Recovery Account with New or Pending Status, default the Cause to '-Select-'(no value) so users have to choose a new Cause Code when updating the account.

Note: If users cancel editing the account, do not make any change to the current Cause of the Recovery Account.

4. Provide a list to the Counties of non-external regular Recovery Accounts with Cause Code 'Court Filing Fees', 'Sheriff Service Fees', 'Bounce Check Charges' or 'Collection Fee', and the account status is not currently voided for reviews.

Outreach Description: Provide a list to the Counties of non-external regular Recovery Accounts with Cause Code 'Court Filing Fees', 'Sheriff Service Fees', 'Bounce Check Charges' or 'Collection Fee', and the account status is not currently voided for reviews.

Migration Impact Description: Joint design has been approved through the Collections Committee. LRS will implement this change with SCR CA-205652 in the 20.03 release.

Migration Impact Analysis: Alternative Procedure Description: N/A

Operational Impact: Estimate: **224**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	178
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	46	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-102098] Do not Create an Offset Transaction for Overpayment/Overissuances Adjustments

Team Responsible:	**Fiscal**	Assignee:	**Sheryl E. Eppler**	SPG Status:	**Approved**
Fix Version/s:	**[TBD]**	Designer Contact:	**Sheryl E. Eppler**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**08/24/2018 09:44 AM**
Status:	**New**	Impact Analysis:		Outreach Required:	
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Collections, State/ Fiscal Reports]**	Approved by Committee:		Other Agency Cross Reference:	**CA-204762**

Non-Committee Review:

Expedite Approval:

Current Design:
"Offset" transaction type is for:
1. Collections similar as benefit reductions.
2. Recovery Account balance reduction adjustments which do not have any collection activities.

Request:
The "Offset" transaction type is being reported as "Collection" on the State reports which include the recovery account reduction adjustments, non-collection offsets type. The non-collection offsets have been inflated the actual collections that we have been reported on the State reports.

Recommendation:
Create a Recovery Account Transaction of 'RA Reduction Adjustment' to use for non-monetary recovery account balance adjustment, which is currently being named as "Offset".

Stop using the "Offset" transaction type for non-monetary recovery account adjustments.

Use the "RA Reduction Adjustment" transaction type for non-recovery account balance adjustment transactions.

To separate the current "Offset" term between monetary (collections) and non-monetary (RA adjustments).

To include the "RA Adjustments" on State FNS-209, CA-812, and SOC-808 as an recovery account adjustments. Stop using the "Offset" transaction type for non-main payroll current benefit adjustments.

Use the "RA Reduction Adjustment" transaction type for non-main payroll current benefit adjustments transactions.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: 0

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0

Training :   0