

## CalSAWS CCB Agenda

|                 |   |
|-----------------|---|
| <b>DATE</b>     | MARCH 19, 2020  |
| <b>TIME</b>     | 1:30 PM   |
| <b>LOCATION</b> | North: Bodie Conference Room, South: Conference Room 331  |
| <b>SUBJECT</b>  | Change Control Board Meeting  |
| <b>INVITEES</b> | Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management |

### Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. C-IV SCRs

| Release | SCR #      | X-REF SCR | DESIGN APPROVAL  | Team Responsible      | Hours | Funding Source | Emergency Approval    | Priority Release |
|---------|------------|-----------|--|-----------------------|-------|----------------|-----------------------|------------------|
| 20.02   | CIV-106058 | CA-212648 | Generate CF377.11C For Counties Losing ABAWD Waiver                            | Client Correspondence | 100   | Premise        | Production Deployment | 20.03.19         |
| 20.02   | CIV-106336 | CA-213567 | Update Forms Generation Job to add ABAWD Forms                                 | Client Correspondence | 120   | Premise        | Production Deployment | 20.02.27         |
| 20.02   | CIV-106496 |           | Re-Enable Text Message Service for all Counties                                | Client Correspondence | 2     | C-IV M&O       | Production Deployment | 20.02.21         |
| 20.03   | CIV-103895 |           | Training - Update system date and date forward master dataset to 2021          | Training              | 10    | C-IV M&O       | No                    | 20.03.30         |
| 20.03   | CIV-105823 |           | Update Instructor Led Trainings (ILTs) for 20.01 Code - March Training Release | Training              | 30    | C-IV M&O       | No                    | 20.03.30         |
| 20.05   | CIV-103989 | CA-208155 | CFL 18/19-49 Create new Pay Codes for CalWORKs Home Visit Program (HVP)        | Fiscal                | 589   | Premise        | Start Build           |                  |
| 20.07   | CIV-105339 | CA-211216 | Income Disregard for the Aged, Blind & Disabled Federal Poverty Level Program  | CalHEERS              | 125   | C-IV M&O       | No                    |                  |

| Release | SCR #      | X-REF SCR | CONTENT REVISION  | Team Responsible      | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|------------|-----------|---|-----------------------|-------|----------------|--------------------|------------------|
| 20.03   | CIV-102568 | CA-205328 | ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification  | Eligibility           | 3242  | Premise        | Start Build        |                  |
| 20.03   | CIV-104011 | CA-208184 | ACL 19-34 Update Kin-GAP Beginning Date of Aid Rules to Accept Mid-Month Application Date                             | Eligibility           | 816   | C-IV M&O       | Start Build        |                  |
| 20.03   | CIV-104383 | CA-209033 | ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Thresholds Tiers (IRTs)             | Eligibility           | 689   | C-IV M&O       | Start Build        | 20.04.16         |
| 20.03   | CIV-104559 | CA-209360 | ACL 19-67 - CalWORKs: Changes to Asset and Vehicle Value Limits   | Eligibility           | 52    | C-IV M&O       | No                 |                  |
| 20.03   | CIV-104670 | CA-203787 | Update NA 791   | Client Correspondence | 39    | C-IV M&O       | Start Build        |                  |
| 20.05   | CIV-66     | CA-58934  | Aligning Status Begin Date of Associated Programs With Primary Cash Aid Programs or EDBC Run Date, whichever is later | Eligibility           | 129   | C-IV M&O       | No                 |                  |
| 20.05   | CIV-102191 | CA-204569 | ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II   | Batch/Interfaces      | 1106  | Premise        | Start Build        |                  |
| 20.05   | CIV-103887 | CA-209032 | Create State Agency Accounts for Designated DHCS and CDSS Staff   | Online                | 219   | C-IV M&O       | No                 |                  |
| 20.05   | CIV-104826 | CA-209956 | Add threshold language translations for the newly added MAGI and Non-MAGI YAE fragments                               | Client Correspondence | 225   | Premise        | No                 |                  |
| 20.07   | CIV-101447 | CA-49633  | CF 387 CalFresh Request for Information for Residency   | Client Correspondence | 581   | C-IV M&O       | No                 |                  |

## 2. LRS SCRs

| Release | SCR #     | X-REF SCR  | DESIGN APPROVAL                                     | Team Responsible      | Hours | Funding Source | Emergency Approval    | Priority Release |
|---------|-----------|------------|---|-----------------------|-------|----------------|-----------------------|------------------|
| 20.02   | CA-212648 | CIV-106058 | Generate CF377.11C For Counties Losing ABAWD Waiver | Client Correspondence | 100   | Premise        | Production Deployment | 20.03.19         |
| 20.02   | CA-213548 | CIV-106400 | ABAWD Clickthrough Support                          | Eligibility           | 34    | Premise        | Start Build           | 20.02.26         |

| Release | SCR #     | X-REF SCR  | DESIGN APPROVAL   | Team Responsible      | Hours | Funding Source | Emergency Approval    | Priority Release |
|---------|-----------|------------|---|-----------------------|-------|----------------|-----------------------|------------------|
| 20.02   | CA-213567 | CIV-106336 | Code Change for April ABAWD Forms for Authorized Representatives                        | Client Correspondence | 290   | Premise        | Production Deployment | 20.03.05         |
| 20.05   | CA-208155 | CIV-103989 | CFL 18/19-49 Create new Pay Codes for CalWORKs Home Visit Program (HVP)                 | Fiscal                | 674   | Premise        | Start Build           |                  |
| 20.05   | CA-213598 | CIV-104367 | CA-208988 Update Online Help to support Functionality for Housing Support Program (HSP) | Training              | 10    | Premise        | Start Build           |                  |
| 20.05   | CA-213763 | CA-57266   | Update Job Aid for SCR CA-57266 - Add Voucher Type to Service Arrangement Detail Page   | Training              | 5     | C-IV M&O       | No                    |                  |
| 20.07   | CA-211216 | CIV-105339 | Income Disregard for the Aged, Blind & Disabled Federal Poverty Level Program           | CalHEERS              | 215   | LRS M&E        | No                    |                  |
| 20.07   | CA-213843 |            | Training: Create OCAT WBT for LRS Users   | Training              | 300   | LRS M&E        | No                    | TBD              |
| 20.07   | CA-213845 |            | Training: Create OCAT WBT for C-IV Users  | Training              | 150   | C-IV M&O       | No                    | TBD              |
| 20.02   | CA-212648 | CIV-106058 | Generate CF377.11C For Counties Losing ABAWD Waiver                                     | Client Correspondence | 100   | Premise        | Production Deployment | 20.03.19         |

| Release | SCR #     | X-REF SCR  | CONTENT REVISION  | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|---|------------------|-------|----------------|--------------------|------------------|
| 20.03   | CA-203787 | CIV-104670 | Auto Discontinue of AAP When Youth Turn 18/21 and Update NA 791   | Batch/Interfaces | 599   | LRS M&E        | Start Build        |                  |
| 20.03   | CA-205328 | CIV-102568 | ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification                              | Eligibility      | 4990  | Premise        | Start Build        |                  |
| 20.03   | CA-208184 | CIV-104011 | ACL 19-34 Update Kin-GAP Beginning Date of Aid Rules to Accept Mid-Month Application Date                 | Eligibility      | 817   | LRS M&E        | Start Build        |                  |
| 20.03   | CA-209033 | CIV-104383 | ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Thresholds Tiers (IRTs) | Eligibility      | 464   | LRS M&E        | Start Build        | 20.04.16         |
| 20.03   | CA-209360 | CIV-104559 | ACL 19-67 - CalWORKs: Changes to Asset and Vehicle Value Limits   | Eligibility      | 57    | LRS M&E        | No                 |                  |
| 20.03   | CA-210098 |            | Training: Update WBTs per SCR CA-207277 Part B  | Training         | 300   | LRS M&E        | Start Build        |                  |
| 20.03   | CA-211011 |            | Update Online Help for SCR CA-57298   | Training         | 10    | LRS M&E        | Start Build        |                  |

| Release | SCR #     | X-REF SCR  | CONTENT REVISION  | Team Responsible      | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|---|-----------------------|-------|----------------|--------------------|------------------|
| 20.03   | CA-211030 |            | Training: Update WBTs per SCR CA-210010   | Training              | 500   | LRS M&E        | Start Build        |                  |
| 20.03   | CA-211032 |            | Training: Update WBTs per SCR CA-207185 (Barrier Detail)  | Training              | 20    | LRS M&E        | Start Build        |                  |
| 20.03   | CA-211036 |            | Training: Update WBTs per SCR CA-207185 (Reception Log List & Detail)   | Training              | 20    | LRS M&E        | Start Build        |                  |
| 20.03   | CA-211040 |            | Training: Update WBTs per SCR CA-207185 (DCFS SSIAP Summary)  | Training              | 500   | LRS M&E        | Start Build        |                  |
| 20.03   | CA-211053 |            | Training: Update WBTs per SCR CA-207324   | Training              | 20    | LRS M&E        | Start Build        |                  |
| 20.03   | CA-211801 |            | Upgrade OAM to version 11.1.2.3 and upgrade OHS and OAM to RHEL7  | Tech Ops              | 192   | LRS M&O        | Start Build        | 20.03.XX         |
| 20.05   | CA-58934  | CIV-66     | Aligning Status Begin Date of Associated Programs With Primary Cash Aid Programs or EDBC Run Date, whichever is later | Eligibility           | 354   | LRS M&E        | No                 |                  |
| 20.05   | CA-200455 | CIV-1125   | DDCR 4035: Add Verification Fees Need Type  | Fiscal                | 218   | LRS M&E        | Start Build        |                  |
| 20.05   | CA-204569 | CIV-102191 | ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II   | Batch/Interfaces      | 1603  | Premise        | Start Build        |                  |
| 20.05   | CA-209032 | CIV-103887 | Create State Agency Accounts for Designated DHCS and CDSS Staff   | Online                | 236   | LRS M&E        | No                 |                  |
| 20.05   | CA-209956 | CIV-104826 | Add threshold language translations for MAGI and Non-MAGI YAE fragments   | Client Correspondence | 361   | Premise        | No                 |                  |
| 20.07   | CA-49633  | CIV-101447 | CF 387 CalFresh Request for Information for Residency   | Client Correspondence | 791   | LRS M&E        | No                 |                  |

### 3. Informational Only: CalSAWS DDID SCRs

| Release | SCR #     | X-REF SCR | DESIGN APPROVAL  | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|--|------------------|-------|----------------|--------------------|------------------|
| 20.05   | CA-210318 |           | DDID 1070 - Match Titles on Job Aid and Table of Contents                | Training         | 25    | CalSAWS DD&I   |                    |                  |
| 20.05   | CA-213570 |           | DDID 2276: Create Online Help pages for the Fraud Tracking functionality | Training         | 10    | CalSAWS DD&I   | Approved by Karen  |                  |

| Release | SCR #     | X-REF SCR | DESIGN APPROVAL  | Team Responsible | Hours | Funding Source | Emergency Approval                        | Priority Release |
|---------|-----------|-----------|--|------------------|-------|----------------|---|------------------|
|         |           |           |  |                  |       |                | Rapponotti on 2/19/2020                   |                  |
| 20.05   | CA-213586 |           | DDID 1198: CA-207368 - Update Online Help Verification List page and Forms Overview                        | Training         | 10    | CalSAWS DD&I   | Approved by Karen Rapponotti on 2/19/2020 |                  |
| 20.05   | CA-213643 | CA-207191 | DDID 2086: CA-207191 Update Online Help for Employment Service pages                                       | Training         | 105   | CalSAWS DD&I   | Approved by Karen Rapponotti on 2/19/2020 |                  |
| 20.05   | CA-213668 |           | DDID 374: CA-207463 Update Online Help for Homeless Assistance Enhancements                                | Training         | 45    | CalSAWS DD&I   |   |                  |
| 20.05   | CA-213767 |           | Update Job Aid for SCR CA-207344 - Add Direct Deposit Functionality to CalSAWS for C-IV Migration Counties | Training         | 5     | CalSAWS DD&I   |   |                  |
| 20.05   | CA-213768 |           | DDID 1638: SCR CA-207268 - Add Job Aid for Update to Recovery Account Assignments                          | Training         | 5     | CalSAWS DD&I   | Approved by Karen Rapponotti on 3/4/2020  |                  |
| 20.07   | CA-213788 |           | Provide Adobe Captivate Support to Consortium Training Team  | Training         | 50    | CalSAWS DD&I   |   |                  |

| Release | SCR #     | X-REF SCR   | CONTENT REVISION  | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|---|---|------------------|-------|----------------|--------------------|------------------|
| 20.03   | CA-207437 |   | DDID 580 - Remove values in the "Investigation Results" field on the Investigation Result Detail page | Online           | 8     | CalSAWS DD&I   |                    |                  |
| 20.03   | CA-207458 |   | DDID 399, 405, 1608 - Update the Staff Detail and Security Assignment pages                           | Online           | 94    | CalSAWS DD&I   |                    |                  |
| 20.03   | CA-210771 | CIV-103307;<br>CIV-103932;<br>CIV-104086;<br>CIV-103446 | DDID 1787 - Migrate the C-IV County Specific Batch Jobs (Phase 1)                                     | Batch/Interfaces | 2325  | CalSAWS DD&I   |                    |                  |

| Release | SCR #     | X-REF SCR     | CONTENT REVISION  | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|---------------|---|------------------|-------|----------------|--------------------|------------------|
| 20.05   | CA-207208 |               | DDID 2066 - Updates to Hunt v. Kizer functionality  | CalHEERS         | 870   | CalSAWS DD&I   |                    |                  |
| 20.05   | CA-207344 | CA-212363     | DDID 1360 - Add Direct Deposit Functionality to CalSAWS for C-IV Migration Counties       | Fiscal           | 394   | CalSAWS DD&I   |                    |                  |
| 20.05   | CA-207444 |               | DDID 525, DDID 2277: Update the Special Investigation pages                               | Online           | 58    | CalSAWS DD&I   |                    |                  |
| 21.01   | CA-200457 | C-IV SCR 1387 | DDID 1967: DDCR 4048: Update CalFresh EDBC to consider a person with an I-94 as a Citizen | Eligibility      | 20    | CalSAWS DD&I   |                    |                  |

The next CCB Meeting scheduled for **04/02/2020**.

#### 4. CalACES Development Schedule

| Release # | Release Date (Mon) | CalACES (North & South) Production Deployment Date (Sun) | Notes                             | SCR Freeze (Fri) | Defect Freeze (Fri) | DBCR/CTCR Freeze (Wed) | Hard Defect Freeze (Fri) | Build Approved (Wed) |
|-----------|--------------------|--|-----------------------------------|------------------|---------------------|------------------------|--------------------------|----------------------|
| 19.11     | 11/25/2019         | 11/24/2019   | Due to Thanksgiving on 11/28/2019 | 9/27/2019        | 11/1/2019           | 11/6/2019              | 11/8/2019                | 11/20/2019           |
| 20.01     | 1/27/2020          | 1/26/2020  | MLK 1/20                          | 11/27/2019       | 1/3/2020            | 1/8/2020               | 1/10/2020                | 1/22/2020            |
| 20.02     | 2/17/2020          | 2/16/2020  | CalHEERS Release                  | 11/8/2019        | 1/3/2020            | 1/8/2020               | 1/10/2020                | 2/12/2020            |
| 20.03     | 3/23/2020          | 3/22/2020  |                                   | 1/31/2020        | 2/28/2020           | 3/4/2020               | 3/6/2020                 | 3/18/2020            |
| 20.05     | 5/18/2020          | 5/17/2020  | Due to Memorial Day 5/25/2020     | 3/27/2020        | 4/24/2020           | 4/29/2020              | 5/1/2020                 | 5/13/2020            |
| 20.06     | 6/29/2020          | 6/28/2020  | CalHEERS Release                  | 4/17/2020        | 6/5/2020            | 6/10/2020              | 6/12/2020                | 6/24/2020            |
| 20.07     | 7/20/2020          | 7/19/2020  |                                   | 5/22/2020        | 6/26/2020           | 7/1/2020               | 7/3/2020                 | 7/15/2020            |
| 20.09     | 9/21/2020          | 9/20/2020  |                                   | 7/24/2020        | 8/28/2020           | 9/2/2020               | 9/4/2020                 | 9/16/2020            |
| 20.11     | 11/23/2020         | 11/22/2020   | Due to Thanksgiving on 11/26/2020 | 9/25/2020        | 10/30/2020          | 11/4/2020              | 11/6/2020                | 11/18/2020           |
| 21.01     | 1/25/2021          | 1/24/2021  | MLK 1/18                          | 11/27/2020       | 1/1/2021            | 1/6/2021               | 1/8/2021                 | 1/20/2021            |

| Freeze Dates        |  |
|---------------------|--|
| SCR Freeze:         | Deadline for all SCR code to be delivered for baseline release                           |
| Defect Freeze:      | Deadline for all Defects to be delivered for baseline release                            |
| Hard Defect Freeze: | Deadline for all Defects (tied to baseline release) to be delivered for baseline release |
| Build Approved:     | Greenlight for baseline release  |



## [CIV-106058] Generate CF377.11C For Counties Losing ABAWD Waiver

|                                    |  |                        |                       |                                 |                     |
|------------------------------------|--|------------------------|-----------------------|---------------------------------|---------------------|
| Team Responsible:                  | Client Correspondence  | Assignee:              | Caroline Bui          | SPG Status:                     | Approved            |
| Fix Version/s:                     | [20.02]  | Designer Contact:      | Connor Gorry          | Change Type (SCR):              | New Policy          |
| Minor Version:                     | 20.03.19   | Expedite Changes:      | Production Deployment | Estimate:                       | 100                 |
| Reporter:                          | Caroline Bui   | Regulation Reference:  | ACI 20-18, ACL 20-19  | Created:                        | 01/06/2020 12:10 PM |
| Status:                            | System Test  | Impact Analysis:       | [N/A]                 | Outreach Required:              | No                  |
| Policy/Design Consortium Contact:  | Caroline Bui   | Training Impacted:     |                       | Funding Source:                 | Premise             |
| Project Phase (SCR):               | Refactoring  | Migration Impact:      | No                    | Funding Source ID:              | CO-091              |
| Committee:                         | [CalWORKs/ CalFresh, Correspondence]   | Approved by Committee: |                       | Other Agency Cross Reference:   | CA-212648           |
| Non-Committee Review:              |  |                        |                       |                                 |                     |
| Expedite Approval:                 | Approved by Karen Rapponotti and Jo Anne Osborn on 1/22/2020   |                        |                       |                                 |                     |
| Current Design:                    | The CF 377.11C was only sent for Marin County as they are the only CIV county to have lost their ABAWD waiver as of 09/2019.   |                        |                       |                                 |                     |
| Request:                           | Generate CF377.11C beginning of 03/2020 for Counties losing their ABAWD waiver as of 04/01/2020 to inform CalFresh households they are subject to ABAWD requirements. The following VIV/LRS counties will be losing their ABAWD waivers: Alpine, Amador, Butte, Calaveras, Del Norte, El Dorado, Humboldt, Inyo, Lake, Lassen, Los Angeles, Marin, Mariposa, Mendocino, Mono, Napa, Nevada, Riverside, San Benito, San Bernardino, Shasta, Tehama, Trinity, Tuolumne.  |                        |                       |                                 |                     |
| Recommendation:                    | Generate CF377.11C on 03/19/20 for Counties losing their ABAWD waiver as of 04/01/2020 to inform CalFresh households they are subject to ABAWD requirements. The following VIV/LRS counties will be losing their ABAWD waivers: Alpine, Amador, Butte, Calaveras, Del Norte, El Dorado, Humboldt, Inyo, Lake, Lassen, Los Angeles, Marin, Mariposa, Mendocino, Mono, Napa, Nevada, Riverside, San Benito, San Bernardino, Shasta, Tehama, Trinity, Tuolumne.<br>Generate CF 377.11D and CF 377.11E on 03/19/20 for Counties losing their ABAWD Waiver as of 04/01/19, as well as for Marin County. |                        |                       |                                 |                     |
| Outreach Description:              |  |                        |                       |                                 |                     |
| Migration Impact Description:      | No impact. CIV and LRS will implement at the same time.  |                        |                       |                                 |                     |
| Migration Impact Analysis:         |  |                        |                       |                                 |                     |
| Alternative Procedure Description: | None   |                        |                       |                                 |                     |
| Operational Impact:                |  |                        |                       |                                 |                     |
| Estimate:                          | 100  |                        |                       |                                 |                     |
| Automated Test :                   | 0  | Batch/Interfaces :     | 0                     | Batch Operations :              | 0                   |
| CalHEERS :                         | 0  | CalHEERS Test :        | 0                     | Client Correspondence :         | 70                  |
| DBA :                              | 0  | Design :               | 0                     | Eligibility :                   | 0                   |
| Fiscal :                           | 0  | Imaging :              | 0                     | IVR/CC :                        | 0                   |
| Online :                           | 0  | Performance :          | 0                     | Release Communication Support : | 0                   |
| Reports :                          | 0  | Security :             | 0                     | System Test Support :           | 30                  |
| Tech Arch :                        | 0  | Tech Ops :             | 0                     | Training :                      | 0                   |



## [CIV-106336] Update Forms Generation Job to add ABAWD Forms

- Resolved: 02/25/2020 02:50 PM

|  |                              |                        |                              |                                 |                            |
|--|------------------------------|------------------------|------------------------------|---------------------------------|----------------------------|
| Team Responsible:  | <b>Client Correspondence</b> | Assignee:              | <b>Harish Katragadda</b>     | SPG Status:                     | <b>Approved</b>            |
| Fix Version/s:   | <b>[20.02]</b>               | Designer Contact:      | <b>Connor Gorry</b>          | Change Type (SCR):              | <b>New Policy</b>          |
| Minor Version:   | <b>20.02.27</b>              | Expedite Changes:      | <b>Production Deployment</b> | Estimate:                       | <b>120</b>                 |
| Reporter:  | <b>Connor Gorry</b>          | Regulation Reference:  | <b>ACL 20-18, ACL 20-19</b>  | Created:                        | <b>02/06/2020 05:14 PM</b> |
| Status:  | <b>In Production</b>         | Impact Analysis:       | <b>[N/A]</b>                 | Outreach Required:              | <b>No</b>                  |
| Policy/Design Consortium Contact:  | <b>Caroline Bui</b>          | Training Impacted:     |                              | Funding Source:                 | <b>Premise</b>             |
| Project Phase (SCR):   | <b>Production</b>            | Migration Impact:      | <b>No</b>                    | Funding Source ID:              |                            |
| Committee:   | <b>[CalWORKs/ CalFresh]</b>  | Approved by Committee: |                              | Other Agency Cross Reference:   | <b>CA-213567</b>           |
| <b>Non-Committee Review:</b>   |                              |                        |                              |                                 |                            |
| <b>Expedite Approval:</b> Approved by Karen Rapponotti and Jo Anne Osborn on 1/22/2020   |                              |                        |                              |                                 |                            |
| <b>Current Design:</b> Forms CF 377.11C, CF 377.11D, and CF 377.11E have been added/updated in the C-IV Template Repository with CIV-106060.   |                              |                        |                              |                                 |                            |
| <b>Request:</b> Update Form Generation Job and change Form Body Population to allow for sending ABAWD Forms to Authorized Representatives.   |                              |                        |                              |                                 |                            |
| <b>Recommendation:</b><br>1. C-IV Only: Update the Forms Generation Job to add CF 377.11D and CF 377.11E.<br>2. If the CalFresh program has an Authorized Representative that is also a case person, update forms CF 377.11C, CF 377.11D, CF 377.11E population logic to set the program's Authorized Representative/s as the addressee while populating the form body with the CalFresh participant info. |                              |                        |                              |                                 |                            |
| <b>Outreach Description:</b>   |                              |                        |                              |                                 |                            |
| <b>Migration Impact Description:</b> This is a joint change in LRS/CalSAWS and C-IV  |                              |                        |                              |                                 |                            |
| <b>Migration Impact Analysis:</b>  |                              |                        |                              |                                 |                            |
| <b>Alternative Procedure Description:</b> Generate blank document from the Template Repository. If sending Form to an Authorized Representative, manually enter their information in the address section of the header.  |                              |                        |                              |                                 |                            |
| <b>Operational Impact:</b>   |                              |                        |                              |                                 |                            |
| <b>Estimate:</b>   | <b>120</b>                   |                        |                              |                                 |                            |
| Automated Test :   | 0                            | Batch/Interfaces :     | 0                            | Batch Operations :              | 0                          |
| CalHEERS :   | 0                            | CalHEERS Test :        | 0                            | Client Correspondence :         | 95                         |
| DBA :  | 0                            | Design :               | 0                            | Eligibility :                   | 0                          |
| Fiscal :   | 0                            | Imaging :              | 0                            | IVR/CC :                        | 0                          |
| Online :   | 0                            | Performance :          | 0                            | Release Communication Support : | 0                          |
| Reports :  | 0                            | Security :             | 0                            | System Test Support :           | 25                         |
| Tech Arch :  | 0                            | Tech Ops :             | 0                            | Training :                      | 0                          |





## [CIV-106496] Re-Enable Text Message Service for all Counties

- Resolved: 02/21/2020 07:34 PM

|   |                              |                        |                              |                                 |                            |
|---|------------------------------|------------------------|------------------------------|---------------------------------|----------------------------|
| Team Responsible:   | <b>Client Correspondence</b> | Assignee:              | <b>Pramukh Karla</b>         | SPG Status:                     | <b>Approved</b>            |
| Fix Version/s:  | <b>[20.02]</b>               | Designer Contact:      | <b>Stephanie Hugo</b>        | Change Type (SCR):              | <b>Data Change</b>         |
| Minor Version:  | <b>20.02.21</b>              | Expedite Changes:      | <b>Production Deployment</b> | Estimate:                       | <b>2</b>                   |
| Reporter:   | <b>Jason Horton</b>          | Regulation Reference:  |                              | Created:                        | <b>02/21/2020 07:19 PM</b> |
| Status:   | <b>In Production</b>         | Impact Analysis:       | <b>[Data Impact]</b>         | Outreach Required:              | <b>No</b>                  |
| Policy/Design Consortium Contact:   | <b>Virginia C. Bernal</b>    | Training Impacted:     | <b>[N/A]</b>                 | Funding Source:                 | <b>C-IV M&amp;O</b>        |
| Project Phase (SCR):  | <b>Production</b>            | Migration Impact:      | <b>No</b>                    | Funding Source ID:              |                            |
| Committee:  | <b>[Correspondence]</b>      | Approved by Committee: |                              | Other Agency Cross Reference:   |                            |
| <b>Non-Committee Review:</b>  |                              |                        |                              |                                 |                            |
| <b>Expedite Approval:</b> Approved Karen Rapponotti   |                              |                        |                              |                                 |                            |
| <b>Current Design:</b> Text message functionality is disabled for all counties.                               |                              |                        |                              |                                 |                            |
| <b>Request:</b> Re-enable text message functionality for all counties.  |                              |                        |                              |                                 |                            |
| <b>Recommendation:</b> Run DCR to activate all automated text notifications so the text messages are sent out |                              |                        |                              |                                 |                            |
| <b>Outreach Description:</b>  |                              |                        |                              |                                 |                            |
| <b>Migration Impact Description:</b>  | N/A                          |                        |                              |                                 |                            |
| <b>Migration Impact Analysis:</b>   | No Impact                    |                        |                              |                                 |                            |
| <b>Alternative Procedure Description:</b>   | N/A                          |                        |                              |                                 |                            |
| <b>Operational Impact:</b>  |                              |                        |                              |                                 |                            |
| <b>Estimate:</b>  | <b>2</b>                     |                        |                              |                                 |                            |
| Automated Test :  | 0                            | Batch/Interfaces :     | 0                            | Batch Operations :              | 0                          |
| CalHEERS :  | 0                            | CalHEERS Test :        | 0                            | Client Correspondence :         | 0                          |
| DBA :   | 0                            | Design :               | 0                            | Eligibility :                   | 0                          |
| Fiscal :  | 0                            | Imaging :              | 0                            | IVR/CC :                        | 0                          |
| Online :  | 0                            | Performance :          | 0                            | Release Communication Support : | 0                          |
| Reports :   | 0                            | Security :             | 0                            | System Test Support :           | 2                          |
| Tech Arch :   | 0                            | Tech Ops :             | 0                            | Training :                      | 0                          |



## [CIV-103895] Training - Update system date and date forward master dataset to 2021

|                      |                         |                       |                     |                    |                                |
|----------------------|-------------------------|-----------------------|---------------------|--------------------|--------------------------------|
| Team Responsible:    | <b>Training</b>         | Assignee:             | <b>Joyce Oshiro</b> | SPG Status:        | <b>Approved</b>                |
| Fix Version/s:       | <b>[20.03]</b>          | Designer Contact:     | <b>Jamala Rule</b>  | Change Type (SCR): | <b>Operational Enhancement</b> |
| Minor Version:       | <b>20.03.30</b>         | Expedite Changes:     | <b>No</b>           | Estimate:          | <b>10</b>                      |
| Reporter:            | <b>Joyce Oshiro</b>     | Regulation Reference: |                     | Created:           | <b>04/16/2019 09:57 AM</b>     |
| Status:              | <b>Pending Approval</b> | Impact Analysis:      | <b>[Training]</b>   | Outreach Required: | <b>No</b>                      |
| Policy/Design        | <b>Joyce Oshiro</b>     | Training Impacted:    | <b>[Data]</b>       | Funding Source:    | <b>C-IV M&amp;O</b>            |
| Consortium Contact:  |                         | Migration Impact:     | <b>No</b>           | Funding Source ID: |                                |
| Project Phase (SCR): | <b>Training</b>         | Approved by           |                     | Other Agency Cross |                                |
| Committee:           | <b>[Other]</b>          | Committee:            |                     | Reference:         |                                |

  

**Non-Committee Review:** Joyce Oshiro 01/29/2020 - Approve

**Expedite Approval:**

**Current Design:** The Production Training environment (Yosemite) System Date and Training master data are forwarded annually to May 2nd of the following year. The refresh cycle is usually two or three weeks according to the schedule approved by the Training Committee. At the end of the refresh cycle the date is reset to May 2nd, and the data is refreshed.

**Request:** The current system date in Production Training is May 2, 2020. This date must be forwarded to May 2, 2021. This date forwarding must be released to training production before May 2020.

**Recommendation:**

- 1) Date forward the Training Master Dataset to 5/2/2021.
- 2) Set the System Date for the Production Training environment to begin on 5/2/2021.
- 3) Remove existing Performance weeks from the database.  
Tables: ACTIV\_SCHED\_TRK, CUST\_ACTIV\_ATTEND, CUST\_ACTIV\_PERF, CUST\_ACTIV\_COMNT

**Outreach Description:**

**Migration Impact Description:** C-IV specific data change for the training environment.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** None

**Operational Impact:**

**Estimate:** **10**

|                  |   |                    |   |                                 |    |
|------------------|---|--------------------|---|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :              | 0  |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 0  |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 0  |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0  |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0  |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 0  |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 10 |



## [CIV-105823] Update Instructor Led Trainings (ILTs) for 20.01 Code - March Training Release

|                                   |                         |                        |                     |                               |                            |
|-----------------------------------|-------------------------|------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Training</b>         | Assignee:              | <b>Joyce Oshiro</b> | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>          | Designer Contact:      | <b>Jamala Rule</b>  | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:                    | <b>20.03.30</b>         | Expedite Changes:      | <b>No</b>           | Estimate:                     | <b>30</b>                  |
| Reporter:                         | <b>Joyce Oshiro</b>     | Regulation Reference:  | <b>63-503.442</b>   | Created:                      | <b>12/06/2019 09:02 AM</b> |
| Status:                           | <b>Pending Approval</b> | Impact Analysis:       | <b>[Training]</b>   | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Joyce Oshiro</b>     | Training Impacted:     | <b>[ILT]</b>        | Funding Source:               | <b>C-IV M&amp;O</b>        |
| Project Phase (SCR):              | <b>Training</b>         | Migration Impact:      | <b>No</b>           | Funding Source ID:            |                            |
| Committee:                        | <b>[Other]</b>          | Approved by Committee: |                     | Other Agency Cross Reference: |                            |

**Non-Committee Review:** Joyce Oshiro 01/29/2020 - Approve

**Expedite Approval:**

**Current Design:** The C-IV ILTs for training are current to the 19.12.05 minor release code.

**Request:** C-IV ILTs need to be updated to include information for SCRs released to production through 20.01 major release.

**Recommendation:**

1) Update impacted ILTs for the following 20.01 SCR:  
a) SCR CIV-101430 - CF and CW

### Outreach

### Description:

### Migration Impact

### Description:

Updates to the existing C-IV Web Based Training (WBTs) and Instructor Led Training (ILTs) materials for CalSAWS are currently not in scope for migration.

### Migration Impact

### Analysis:

No Impact

### Alternative

### Procedure

None

### Description:

### Operational Impact:

**Estimate:** **30**

|                  |   |                    |   |                                 |    |
|------------------|---|--------------------|---|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :              | 0  |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 0  |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 0  |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0  |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0  |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 0  |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 30 |



## [CIV-103989] CFL 18/19-49 Create new Pay Codes for CalWORKs Home Visit Program (HVP)

|                                   |                         |                        |                            |                               |                            |
|-----------------------------------|-------------------------|------------------------|----------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Fiscal</b>           | Assignee:              | <b>Jyothirmayi Chavata</b> | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.05]</b>          | Designer Contact:      | <b>Ishrath Khan</b>        | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    |                         | Expedite Changes:      | <b>Start Build</b>         | Estimate:                     | <b>589</b>                 |
| Reporter:                         | <b>Sheryl E. Eppler</b> | Regulation Reference:  | <b>CFL 18/19-49</b>        | Created:                      | <b>04/25/2019 11:04 AM</b> |
| Status:                           | <b>In Development</b>   | Impact Analysis:       | <b>[N/A]</b>               | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Sheryl E. Eppler</b> | Training Impacted:     |                            | Funding Source:               | <b>Premise</b>             |
| Project Phase (SCR):              | <b>Production</b>       | Migration Impact:      | <b>No</b>                  | Funding Source ID:            | <b>CO-114</b>              |
| Committee:                        | <b>[Fiscal]</b>         | Approved by Committee: | <b>02/24/2020</b>          | Other Agency Cross Reference: | <b>CA-208155</b>           |

### Non-Committee

#### Review:

**Expedite Approval:** Emergency Approval to start build by JoAnne on 2/26/2020

#### Current Design:

The purpose of this letter is to provide county administrative claiming instructions for the California Work Opportunity and Responsibility to Kids (CalWORKs) Home Visiting Initiative (HVI) as described in the ACWDL dated July 31, 2018. This letter informs counties of the claiming instructions related to the implementation of new Program Codes (PCs), Time Study Codes (TSCs), Program Identifier Numbers (PINs), a Direct to Program (DTP) code, and one state use only (SUO) code.

#### Request:

Create new Pay Codes to track CalWORKs Home Visiting Initiative

#### Recommendation:

To track 'Home Visit Program (HVP)' needs and payments in the system, the following new Need categories and subsequent Need Types under them will be added:

1. Home Visit Program (HVP)
  - a. Academic or instructional services
  - b. Child care
  - c. Early learning /interaction activity
  - d. English as second language
  - e. Housing Support
  - f. Immigration legal services
  - g. Infant and child nutrition services
  - h. Infant and toddler health care
  - i. Intimate partner violence services
  - j. Mental health services
  - k. Other service
  - l. Prenatal care
  - m. Substance abuse services
  - n. Workforce readiness services
2. Home Visit Program (HVP) – Transportation
  - a. Tap Card
  - b. Campus Parking
  - c. Bus pass – No Valid Month
  - d. Bus Pass – Valid Month
  - e. Bus Ticket
  - f. Bus Token
  - g. Gas Card
  - h. Imprest Cash
  - i. Transportation

NOTE: Tap Card is only available in LRS system.

3. Add the following Home Visit Program (HVP) pay codes:
  - a. HVP Fed Direct Costs
  - b. HVP Non-Fed Direct Costs

- c. HVP Non-MOE Direct Costs
- d. HVP Fed Child Care – Unemployed
- e. HVP Non-Fed Child Care – Unemployed
- f. HVP Non-MOE Child Care – Unemployed
- g. HVP Fed Child Care - Employed
- h. HVP Non-Fed Child Care – Employed
- i. HVP Non-MOE Child Care - Employed

**Outreach**

**Description:**

N/A

**Migration Impact**

**Description:**

Joint design has been approved through the Fiscal Committee. LRS will implement this change with SCR CA-208155 in the 20.05 release.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**589**

|                  |     |                    |    |                         |    |
|------------------|-----|--------------------|----|-------------------------|----|
| Automated Test : | 0   | Batch/Interfaces : | 0  | Batch Operations :      | 0  |
| CalHEERS :       | 0   | CalHEERS Test :    | 0  | Client Correspondence : | 0  |
| DBA :            | 0   | Design :           | 80 | Eligibility :           | 0  |
| Fiscal :         | 360 | Imaging :          | 0  | IVR/CC :                | 0  |
| Online :         | 0   | Performance :      | 0  | Release Communication   | 0  |
| Reports :        | 0   | Security :         | 0  | Support :               |    |
| Tech Arch :      | 0   | Tech Ops :         | 0  | System Test Support :   | 94 |
|                  |     |                    |    | Training :              | 0  |



## [CIV-105339] Income Disregard for the Aged, Blind & Disabled Federal Poverty Level Program

|                      |                         |                       |                           |                    |                            |
|----------------------|-------------------------|-----------------------|---------------------------|--------------------|----------------------------|
| Team Responsible:    | <b>CalHEERS</b>         | Assignee:             | <b>Unassigned</b>         | SPG Status:        | <b>Approved</b>            |
| Fix Version/s:       | <b>[20.07]</b>          | Designer Contact:     | <b>Tisha Mutreja</b>      | Change Type (SCR): | <b>New Policy</b>          |
| Minor Version:       |                         | Expedite Changes:     | <b>No</b>                 | Estimate:          | <b>125</b>                 |
| Reporter:            | <b>Nina Butler</b>      | Regulation Reference: | <b>ACWDL 20-02</b>        | Created:           | <b>10/16/2019 09:28 AM</b> |
| Status:              | <b>Pending Approval</b> | Impact Analysis:      | <b>[Business Process]</b> | Outreach Required: | <b>No</b>                  |
| Policy/Design        | <b>Elisa Miller</b>     | Training Impacted:    | <b>[N/A]</b>              | Funding Source:    | <b>C-IV M&amp;O</b>        |
| Consortium Contact:  |                         | Migration Impact:     | <b>No</b>                 | Funding Source ID: |                            |
| Project Phase (SCR): | <b>Production</b>       | Approved by           | <b>02/26/2020</b>         | Other Agency Cross | <b>CA-211216</b>           |
| Committee:           | <b>[Medi-Cal/CMSP]</b>  | Committee:            |                           | Reference:         |                            |

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Currently, when determining eligibility for the Aged & Disabled Federal Poverty Level (A&D FPL) program, counties allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and compares countable income to 100 percent of the FPL limit for the applicable family size for the A&D FPL program.

#### Request:

Effective August 1, 2020 when determining eligibility for the A&D FPL program, counties shall no longer allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and will now compare countable income to 138 percent of the FPL limit for the applicable family size for the A&D FPL program.

#### Recommendation:

1. Effective August 1, 2020

a. Update The System to no longer use standard deduction of \$230.00 for an individual and \$310.00 for a couple. Technical Note: End Date CT335\_71 and CT335\_72 .

b. Update The System to increase A&D FPL program limit from 100% FPL to 138% FPL. Technical Note: Update CT 318\_27 and CT 318\_63 from 100%FPL to 138%FPL.

2. Run one-time Batch EDBC for 08/2020 benefit month to transition the population who are in Aged Blind Disabled Medically Needy (ABD/MN) SOC due to being over A&D FPL 100% up to and including 138%.

a. Key Scheduling Dependencies:

This one-time Batch will run during the Regular Batch Schedule following the day of implementation.

b. Data Volume/Performance:

Batch EDBC will run approximately 10,000 individuals in C-IV that would transition with the change.

c. Operations:

Once all the Deployment Activities are completed, Run Data Change Request (DCR) to insert the required population for Batch process the following day of implementation.

Assumption: In LRS/CalSAWS, a standard Journal Entry will be created when Batch EDBC is run. In C-IV, a Journal Entry will not be created; CIV-100452 was created to address the functionality. The SCR has not yet been prioritized.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Changes were approved by Medi-Cal/CMSP Committee. Same Changes will be implemented with CA-211216 in release 20.07

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

Manual Override

#### Operational Impact:

|                  |            |                    |    |                         |   |
|------------------|------------|--------------------|----|-------------------------|---|
| <b>Estimate:</b> | <b>125</b> |                    |    |                         |   |
| Automated Test : | 0          | Batch/Interfaces : | 7  | Batch Operations :      | 0 |
| CalHEERS :       | 83         | CalHEERS Test :    | 35 | Client Correspondence : | 0 |
| DBA :            | 0          | Design :           | 0  | Eligibility :           | 0 |
| Fiscal :         | 0          | Imaging :          | 0  | IVR/CC :                | 0 |
| Online :         | 0          | Performance :      | 0  | Release Communication   | 0 |
| Reports :        | 0          | Security :         | 0  | Support :               |   |
| Tech Arch :      | 0          | Tech Ops :         | 0  | System Test Support :   | 0 |
|                  |            |                    |    | Training :              | 0 |

End SCRs





## [CIV-102568] ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification

|                                   |                             |                        |                              |                               |                            |
|-----------------------------------|-----------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Eligibility</b>          | Assignee:              | <b>Jagadeesh Dasu</b>        | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>              | Designer Contact:      | <b>Mark Keehn</b>            | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    |                             | Expedite Changes:      | <b>Start Build</b>           | Estimate:                     | <b>3242</b>                |
| Reporter:                         | <b>Amy Gill</b>             | Regulation Reference:  | <b>ACL 18-92, ACL 18-107</b> | Created:                      | <b>10/25/2018 01:29 PM</b> |
| Status:                           | <b>System Test</b>          | Impact Analysis:       | <b>[N/A]</b>                 | Outreach Required:            | <b>Yes</b>                 |
| Policy/Design Consortium Contact: | <b>Tyler Vaisau</b>         | Training Impacted:     | <b>[N/A]</b>                 | Funding Source:               | <b>Premise</b>             |
| Project Phase (SCR):              | <b>Production</b>           | Migration Impact:      | <b>No</b>                    | Funding Source ID:            | <b>CO-109</b>              |
| Committee:                        | <b>[CalWORKs/ CalFresh]</b> | Approved by Committee: | <b>2019-11-19 00:00:00.0</b> | Other Agency Cross Reference: | <b>CA-205328</b>           |

### Non-Committee

#### Review:

**Expedite Approval:** Approved 11/26/2019 - K. Rapponotti

**Current Design:** Currently CalSAWS will only define a 12 month recertification period when TNB is initially approved. In addition, an ongoing TNB program can only be closed due to eligibility for CF within the same case. There is currently no capability to send out the TNB recertification packet or to discontinue TNB based on failing the TNB recertification process.

**Request:** This SCR will implement the TNB Recertification logic required for the TNB program, which was introduced with SCR CA-203103 CIV-101471 CalFresh Ending SSI Cash-Out.

ACL 18-92 provides policy instruction for the Transitional Nutrition Benefit (TNB) Program.

ACL 18-107 provides policy instruction for the Implementation of the Transitional Nutrition Benefit Program Notices

### Recommendation:

Online

1. Update codes tables to display TNB Recertification (TNB 4) on Customer Reporting Detail Page. This requires no changes to the existing Customer Reporting pages.
  - a. Add TNB Recertification as a tracked Customer Report. (CT 329)
  - b. Define the statuses to be used for the TNB 4 Report Type (CT 258).
  - c. C-IV Only: Add Customer Reporting questions for completeness determination to be displayed with TNB 4. (CT 746)
2. Update codes table (CT 10398) to define which Customer Report Incomplete Reason Codes are valid for an incomplete TNB 4:
  - a. No signature
  - b. Missing Answers for Household Changes
  - c. Household Changes reported – No CF Application
  - d. Household Changes reported – Incomplete CF Application
3. Add new editable field on Customer Reporting Detail Page to track whether the TNB household had any changes. This will be a user updated field.
  - a. Household Changes – Yes/No
4. Update the Monthly Productivity List and Monthly Productivity List Detailed Result (CalSAWS Only) pages to search for TNB 4.
5. Add a new simplified recertification process to the Your Benefits Now (YBN) portal to allow the participant to upload a filled out TNB 4 form.
6. Add the TNB 4 form as a document type to the C4Yourself (C4Y) Upload Document page.
7. Add the TNB 4 form as a document type to the C4Y mobile application Upload Document page.
8. Update the Task Detail page to display the 'View Images' button when the TNB 4 generated task is viewed (CalSAWS Only).

Eligibility

9. Define a new Reporting Type, 'TNB Non Reporting' (CT542) to be used as the reporting type for any EDBC or Program Detail defined during a 6-month TNB period (i.e., any TNB period other than the initial 12-month period).
10. Define/Display the 'RE' EDBC Run Reason for TNB programs. This also applies to Manual EDBC.
  - a. CalSAWS Only –Automatically determine the 'RE' EDBC Run Reason. This will not display to the user.
  - b. C-IV Only – Display the 'RE' Run Reason on the Run EDBC page.
11. C-IV Only – Display the 'SAR7' Run Reason on the Run EDBC page when processing any benefit month that falls within a six-month period (i.e., any period other than the initial period).
12. Update EDBC authorization logic to take appropriate actions (e.g., create/update redetermination records and set Customer Report to completed) during TNB recertification.
13. Update EDBC logic to set initial TNB recertification periods to 12 months and all subsequent TNB periods to 6 months.
14. Update TNB EDBC logic to discontinue based on the results of the TNB 4 and, if applicable, the presence and outcome of a CF application and the associated CF EDBC when processing a TNB recertification.
15. CalSAWS Only – Update TNB Status Reason (e.g., No SSI/SSP) logic to allow period required changes to be applied even after initial TNB recertification.
16. CalSAWS Only - Add validations to the system to prevent the user from running the incorrect benefit month EDBC after the current packet due date where status of the packet is 'Reviewed- Ready to Run EDBC'. This change will align TNB with the other programs (CW, CF, GA, RCA, CAPI) which use these validations introduced with SCR CA-52723 CIV-100710 Customer Reporting Updates.
17. C-IV Only: Update the 'Program Code' code table (CT18). Specifically, set the 'Change Reason Program' column to 'Y'. This will define the NB program as a Change Reason program and bring C-IV in alignment with CalSAWS prior to migration. This does not mean that C-IV will begin using Change Reason logic prior to migration.

#### Batch

18. Add a new batch job to close a TNB program at the end of its recertification period if the recertification has not been completed.
19. CalSAWS Only: Modify an existing batch jobs to create TNB4 packet link in YBN.
20. CalSAWS Only: Modify an existing web service to create task and mark the form as received when TNB4 is submitted through YBN or Kofax.
21. ICT Document transfer – Add Code Category for the batch job that transfer image as part of the ICT process.

#### Fiscal

22. Update the issuance batch to enable the skipped issuance reasons for TNB.

#### Correspondence

23. C-IV Only: Create an automated task when the TNB 4 Recertification Packet is received.
24. Add a new TNB 4 Recertification packet to the Template Repository to be used with TNB programs. This packet will include the following forms:
  - a. TNB 4 – Notice of Recertification for TNB
  - b. CF 285 – CF Application (not part of the CF Recertification Packet)
25. Create a new batch job to send the TNB 4 Recertification packet to the customers when their RE is due.
26. Add logic to add a Barcode on the TNB 4 Recertification Packet when it is generated.
27. Add batch job to send TNB 5 if TNB 4 is still in 'Sent' status by the 15th of the last month of the recertification period.
28. Add functionality to generate TNB 5 based on the incomplete reasons, from the Customer Reporting Detail page when the TNB 4 Recertification packet is marked "Incomplete".
29. Create a Custom Journal Entry Record when either TNB 4 Recertification Packet or TNB 5 form are generated from Online or Batch.
30. Add functionality to generate a approval NOA when the Recertification is approved.
31. Add TNB 2 – Notice of Approval for TNB to Template Repository.

#### CalWORKs and CalFresh - Re-Evaluation Process Job Aid

Joint design has been approved through the CalWORKs/CalFresh Committee. C-IV will implement this Change with SCR CA-205328 in the 20.03 release.

User would need to manually generate TNB 4 and send to client. If needed TNB 5 would need to be manually generated. EDBC would not automatically discontinue when appropriate, so user would need to either override the EDBC or use negative action. Manual notices would need to be generated by the user when required.

#### Outreach

##### Description:

##### Migration Impact

##### Description:

##### Migration Impact

##### Analysis:

##### Alternative

##### Procedure

##### Description:

**Operational Impact:****Estimate:** 3242

|                  |     |                    |     |                                 |     |
|------------------|-----|--------------------|-----|---------------------------------|-----|
| Automated Test : | 0   | Batch/Interfaces : | 355 | Batch Operations :              | 0   |
| CalHEERS :       | 0   | CalHEERS Test :    | 0   | Client Correspondence :         | 452 |
| DBA :            | 0   | Design :           | 375 | Eligibility :                   | 325 |
| Fiscal :         | 180 | Imaging :          | 35  | IVR/CC :                        | 0   |
| Online :         | 365 | Performance :      | 0   | Release Communication Support : | 0   |
| Reports :        | 230 | Security :         | 0   | System Test Support :           | 575 |
| Tech Arch :      | 50  | Tech Ops :         | 0   | Training :                      | 0   |

**Content Revision Status-1:** Accepted**Content Revision Description-1:** 1. Recommendation Change:  
N/A2. ETC Change:  
Before:  
Translation Resource ETC: 11After:  
Translation Resource ETC: 123. Release Change:  
N/A4. Funding Source Change:  
N/A**Content Revision Status-2:** Accepted**Content Revision Description-2:** 1. Recommendation Change:

Eligibility

1. Added specifications to Section 2.13.2.1 for setting the 'TNB Non Reporting' Reporting Type.
2. Added page behavior to the Program Configuration Override List page in Section 2.14.3.2 to allow the 'Transitional Nutrition Benefit' Reporting Type Reason to display when the 'TNB Non Reporting' Reporting Type is selected.
3. Updated language in Section 2.13.2.5 to clarify that authorization logic used to establish a new TNB Period is based on the 'RE' EDBC Run Reason and not the specific month processed.
4. LRS/CalSAWS Only: Removed condition in Section 2.13.2.12 to require the 'No SSI/SSP' Status Reason be established based on Change Reason logic. Assumption 5 was also added related to this point.
5. C-IV Only: Added a validation to the Accept button on the Nutrition Benefit EDBC Summary and Nutrition Benefit EDBC (Manual) pages. When processing a new redetermination period, this validation will prevent an active EDBC from being accepted unless the user has processed EDBC with the 'RE' Run Reason with some exceptions.

Online

6. Added clarification to Section 2.2.3.1.d to differentiate the Household Changes field behavior in the LRS/CalSAWS versus C-IV systems.
7. Added language to Section 2.2.3.1.f.vi to specify when an 'Incomplete' versus 'Non Applicable' status should be set based on Completeness Determination question 1 through 3.
8. Corrected reference of "Figures from 2.1.1 and 2.1.2" to "Figures 2.3.1 and 2.3.2" in Section 2.3.1.
9. Deleted point "a. Update both the default search and the full search on this page. The default search runs when the user navigates to this page. The full search runs when the user clicks on the 'View' button on the page."
10. Added specification for Confirmation number that displays on YBN Confirmation page in Section 2.7.3.

Correspondence

11. Added Assumption 6 to indicate that the TNB 4 RE Packet will follow the same logic as the existing RE Packets if the Packet is received through Barcodes page.

12. Added Assumption 7 stating that 'no updates will be made to the population of the TNB 4 form in Template Repository'.
13. Added assumption 8 that NA BACK 9 will not be updated with this SCR.
14. C-IV Only: Updated the task creation frequency from "Real Time" to "Daily (Monday-Saturday) or Real Time" as the task will not be created real time if the document is received through C4Yorself.
15. Added a clarification to TNB 5 variable population in Section 2.29.2.
16. Added note to Section 2.29.3 clarifying that the TNB 5 Due\_Date is the same as the most recent TNB 4 RE Packet Due Date.
17. Added Section 2.33 to suppress the Benefit Change NOA: Suppress the following Benefit Change NOAs for TNB when TNB Recertification Approval Notice (TNB 2) generates.
  - C-IV: ACTN\_TNB3\_CHANGE
  - CalSAWS: TNB\_CH\_CHANGE\_IN\_HOUSEHOLD\_SIZE\_N103
  - CalSAWS: TNB\_CH\_FUNDING\_CHANGE\_N102

2. ETC Change:  
 Additional Translation Costs for C4Y  
 Before: Translation Resource ETC: 12  
 After: Translation Resource ETC: 19

Client Correspondence  
 Before: ETC Total: 442  
 After: ETC Total: 452

3. Release Change:  
 Before:  
 After:

4. Funding Source Change:  
 Before:  
 After:

Pending CCB

**Content Revision  
 Status-3:  
 Content Revision  
 Description-3:**

1. Recommendation Change:

**Eligibility**

1. Updated the condition for creating the 'No Valid CF Determination' Status Reason to use 30 days rather than the end of the month in Section 2.13.2.9.
2. Updated conditions for displaying a validation message on the Program Configuration Override List page in Section 2.14.3. No code change necessary.
3. Added one condition and corrected another condition that define when a validation message should display when selecting the Accept button for an TNB EDBC in Section 2.15.3.1.

**Online**

4. Updated Figure 2.2.4 since the Household Change field will no longer be required (we are adding a new custom validation instead).
5. Updated 2.2.3 Description of Changes 1D. Added 'Blank' as another dropdown options for Edit Mode for the Household Changes field (LRS only).
6. Updated 2.2.3 Description of Changes 1.g.i. to be more specific on the CalSaws only 'Personal Contact' field (LRS only).
7. Removed "If the worker sets the Customer Reporting Detail status to 'Reviewed- Ready to Run EDBC', the 'Household Changes' field will be mandatory." from 2.2.3 Description of Changes of section g.iii.v. (LRS only)
8. Added section g.iii.v.5 to the 2.2.3 Description of Changes to add a new custom validation as well (LRS only).
9. Added to the design document that Question 1 through 5 of the TNB 4 redetermination section will not be displayed if status is still in 'Generated' or 'Sent'. Also added a note on the design document as well so that the Status can't be updated to 'Reviewed-Ready to Run EDBC' if the status was in 'Generated' or 'Sent' (CIV only).
10. Added Assumption that Rescind functionality will remain unchanged and it will continue to function as it exist currently.

Batch/Interface

11. Added section 2.24 to change LRS/CalSAWS Kofax web service to pass NB program.
12. Updated section 2.20.2 clarifying that batch job will mark TNB 4 Recert as received and the and create a task when a TNB 4 Recertification Packet is received through C4Yourself.
13. Added section 2.25 to modify Kofax web services to return office number for TNB program.

#### Fiscal

14. Updated condition in Section 2.16.2.2 to clarify that skip issuance logic for 'TNB Non Reporting' periods will be based on six month period. Also, a Note regarding a 10-day check was removed.
15. Added two conditions (3 and 5) in Section 2.16.2 related to the Grace Period logic.

#### Correspondence

16. Updated the document type for ImageNow to "Other Customer Reporting" in Section 2.31.2 (C-IV Only).

#### **Content Revision**

##### **Status-4:**

##### **Content Revision**

##### **Description-4:**

#### 1. Recommendation Change:

Before:

After:

#### 2. ETC Change:

Before:

After:

#### 3. Release Change:

Before:

After:

#### 4. Funding Source Change:

Before:

After:



## [CIV-104011] ACL 19-34 Update Kin-GAP Beginning Date of Aid Rules to Accept Mid-Month Application Date

|                                   |                                  |                        |   |                               |                            |
|-----------------------------------|----------------------------------|------------------------|---|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Eligibility</b>               | Assignee:              | <b>Cassandra Mestayer</b>                                   | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>                   | Designer Contact:      | <b>Srinivasa Meenavalli</b>                                 | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    |                                  | Expedite Changes:      | <b>Start Build</b>  | Estimate:                     | <b>816</b>                 |
| Reporter:                         | <b>Laura Ould</b>                | Regulation Reference:  | <b>ACL 19-34; Welfare &amp; Institutions Code 11390 (e)</b> | Created:                      | <b>04/25/2019 03:27 PM</b> |
| Status:                           | <b>System Test</b>               | Impact Analysis:       | <b>[Business Process]</b>                                   | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Laura Ould</b>                | Training Impacted:     | <b>[N/A]</b>  | Funding Source:               | <b>C-IV M&amp;O</b>        |
| Project Phase (SCR):              | <b>Production</b>                | Migration Impact:      | <b>No</b>   | Funding Source ID:            |                            |
| Committee:                        | <b>[Foster Care/Kin GAP/AAP]</b> | Approved by Committee: | <b>2019-12-10 00:00:00.0</b>                                | Other Agency Cross Reference: | <b>CA-208184</b>           |

### Non-Committee

#### Review:

**Expedite Approval:** Approved by JoAnne Osborn on 12/11/19

**Current Design:** Currently KG programs need to have application date first day of the month to get the KG program approve and to evaluate the eligibility benefits.

Kin-GAP budget calculation subtracts net non-exempt income from Foster Care Basic Rate before adding the Special Care Increment (SCI) causing the Kin-GAP EDBC to fail for over income.

**Request:** As per the ACL 19-34, eligibility benefits for the Kin-GAP should be prorated and the program should be approved for any application date of the month. Kin-GAP EDBC Summary results page should be aligned with the proration details. The SCI / Special Needs amount should be added to the Foster Care Basic Rate before subtracting the Total Net Nonexempt Income for the new income test calculation.

#### Recommendation:

- 1) Modify KG Rate Summary and KG Rate Detail pages to accept and display Begin Date and End Date instead of Begin Month and End Month in C-IV.
- 2) Modify KG Rate Summary page to accept and display split rates in the middle of the month following the effective dating framework in C-IV like LRS.
- 3) Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.
- 4) Modify KG EDBC logic to calculate and prorate the aid payment including supplemental benefits for the partial month.
- 5) Modify KG EDBC Results Summary Page to move the Infant Supplemental Payment and Additional Rate (for LRS Only) from Kin-GAP Budget block to Aid Payment block to align with the new partial proration logic.
- 6) Modify KG Budget Net income test calculation to subtract Total Net Nonexempt Income from the sum of SCI amount and the Foster Care Basic Rate.
- 7) Modify KG EDBC Results Summary Page to move Special Needs line item before potential grant to align with the Net income test.
- 8) Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate split or SCI begin date from the Rate summary data collection details.
- 9) Modify the existing KG EDBC not processed reason verbiage when a person is missing KinGAP placement rates for any day within the benefit month.
- 10) Modify the CIV Pre-EDBC skip logic to include validation for person missing a KinGAP placement rate for any day within the benefit month.

### Outreach

#### Description:

#### Migration Impact Description:

Joint design has been approved through the Foster Care/Kin GAP/AAP Committee. LRS will implement this change with SCR CA-208184 in the 20.03 release.

#### Migration Impact Analysis:

No Impact

**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:**

User must manually prorate benefit and override EDBC results from Denied to Active.

**816**

|                  |    |                    |    |                                 |     |
|------------------|----|--------------------|----|---------------------------------|-----|
| Automated Test : | 0  | Batch/Interfaces : | 42 | Batch Operations :              | 0   |
| CalHEERS :       | 0  | CalHEERS Test :    | 0  | Client Correspondence :         | 14  |
| DBA :            | 0  | Design :           | 0  | Eligibility :                   | 503 |
| Fiscal :         | 0  | Imaging :          | 0  | IVR/CC :                        | 0   |
| Online :         | 67 | Performance :      | 0  | Release Communication Support : | 0   |
| Reports :        | 0  | Security :         | 0  | System Test Support :           | 190 |
| Tech Arch :      | 0  | Tech Ops :         | 0  | Training :                      | 0   |

**Content Revision Status-1:**  
**Content Revision Description-1:**

Accepted

1. Recommendation Change:  
Before: Highlighted in the Sections 1.3, 1.4, 2.3 and 2.4  
Section 1.3:  
3. Modify KG EDBC logic to approve the KG Program for Applications beginning any day of the month.  
Section 1.4:  
No Assumption on Retro months EDBC.  
Section 2.3.1:  
Kin-GAP EDBC rules currently deny the KG Program if the application date is mid-month.  
Modify KG EDBC logic to approve the KG Program BDA any day of the month.  
Section 2.3.2:  
1. Modify KG EDBC logic to approve the KG Program for Applications beginning any day of the month.  
10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate split or SCI begin date from the Rate summary data collection details.  
Section 2.4.1:  
Kin-GAP EDBC rules currently deny the KG Program if the application date is mid-month.  
Modify KG EDBC logic to approve the KG Program BDA any day of the month.  
Section 2.4.2:  
1. Modify KG EDBC logic to approve the KG Program for Applications beginning any day of the month.  
10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate split or SCI begin date from the Rate summary data collection details.  
  
After:  
Section 1.3:  
3. Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.  
Section 1.4:  
3. Running EDBC for benefit months prior to implementation of this SCR may result in a supplemental issuance.  
Section 2.3.1:  
Currently LRS/CalSAWS denies mid-month KG applications taken during the month of Case dismissal and/or legal guardianship date.  
Section 2.3.2:  
1. Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.  
10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate begin date/end date and/or SCI begin date/end date from the Rate summary data collection details.  
Section 2.4.1:  
Currently C-IV denies mid-month KG applications taken during the month of Case dismissal and/or legal guardianship date.  
Section 2.4.2:  
1. Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.  
10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate begin date/end date and/or SCI begin date/end date from the Rate summary data collection details.  
  
2. Estimate Change:

Before:  
Eligibility: 414  
System Test: 161

After:  
Eligibility: 503  
System Test: 190

3. Release Change: N/A

4. Funding Source Change: N/A

Pending CCB

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:

Before:  
No Fragment updates required.

After:  
- Updates to Recommendation 2.7 to add Existing CCR Action Fragment to the Fragments for Regression Testing.  
- New C-IV only Recommendation (2.8) to update the Dual Agency Fragment to handle multiple prorated budgets for Kin-GAP.

Please see attached Design Document for Content Revision 2. Updates are highlighted in blue.

2. Estimate Change:

Before:  
Client Correspondence ETC Total: 14 hours  
After:  
Client Correspondence ETC Total: 40 hours

3. Release Change:  
N/A

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:

Before:  
After:

2. Estimate Change:

Before:  
After:

3. Release Change:

Before:  
After:

4. Funding Source Change:

Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:

Before:  
After:

2. Estimate Change:

Before:  
After:





## [CIV-104383] ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Thresholds Tiers (IRTs)

|                                   |                             |                        |  |                               |                            |
|-----------------------------------|-----------------------------|------------------------|--|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Eligibility</b>          | Assignee:              | <b>Jagadeesh Dasu</b>                    | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>              | Designer Contact:      | <b>Josias Caveto</b>                     | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    | <b>20.04.16</b>             | Expedite Changes:      | <b>Start Build</b>                       | Estimate:                     | <b>689</b>                 |
| Reporter:                         | <b>Frederick Gains</b>      | Regulation Reference:  | <b>ACL 19-76</b>                         | Created:                      | <b>06/19/2019 03:25 PM</b> |
| Status:                           | <b>In Development</b>       | Impact Analysis:       | <b>[Business Process, Central Print]</b> | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Frederick Gains</b>      | Training Impacted:     | <b>[N/A]</b>                             | Funding Source:               | <b>C-IV M&amp;O</b>        |
| Project Phase (SCR):              | <b>Production</b>           | Migration Impact:      | <b>No</b>                                | Funding Source ID:            |                            |
| Committee:                        | <b>[CalWORKs/ CalFresh]</b> | Approved by Committee: | <b>2020-01-15 00:00:00.0</b>             | Other Agency Cross Reference: | <b>CA-209033</b>           |

### Non-Committee

#### Review:

**Expedite Approval:** Approved 01/27/2020 - K. Rapponotti

#### Current Design:

To determine the CalWORKs Net Non-Exempt Income (NNI) is calculated by disregarding the first \$225 of disability-based unearned income (DBI) and/or any earned income and 50 percent of any remaining earned income. If the AU has earned income only, the first \$225 and 50 percent of the remaining earned income is used as part of the family's NNI when calculating the MAP.

The CalWORKs Income Reporting Threshold (IRT) for the AU is the lower of two tiers. The two tiers include:

Tier 1: 55 percent of the Federal Poverty Level (FPL) for a family of three, plus the amount of income last used to calculate the AU's monthly grant amount.

Tier 2: The amount of income likely to render the AU ineligible for CalWORKs benefits. The formula is  $MAP \times 2 + \$225 + 1$ .

NOAs and forms reference the value of \$225 for the Earned Income Disregard and Disability based Income Disregard.

NOAs and forms reference the value of \$2,250, \$2000, \$3000 or \$3,500 for the Maximum Asset limit value.

#### Request:

1. Based on the new policy, increase the disregard from \$225 to \$500 effective June 1, 2020.
2. The CW Tier 2 will change to use 130 percent of the FPL instead of  $MAP \times 2 + \$225$  (Disregard prior to June 1, 2020)+1.
3. Keep the CW case active with Zero grant amount when the AU's total earned, and unearned income are under the CW Tier 2 IRT (130% of the SPL).
4. Update impacted Forms and NOAs to reflect the new values.

#### Recommendation:

1. Update the CW Disability Based Earned Income Disregard (CT 335 – AI) and CW Disability Based Unearned Income Disregard (CT 335 – 53) from \$225 to \$500, effective June 1, 2020.
2. Update the forms to replace Disability-Based Unearned Income(DBI) or Earned Income Disregard(EID) references from \$225 to \$500.
3. Update the NOAs to replace the text \$225 with a variable to populate the updated value of \$500 from EDBC.
4. Replace Tier 2 with Tier 3 calculation rules effective June 1, 2020.
5. Update the impacted Forms and NOAs to reflect the new values as per the ACLs.
6. Keep the CW Case Open When the benefit grant Amount is \$0 under the new tier two of the IRT (130% FPL)

### Outreach

#### Description:

#### Migration Impact

#### Description:

Joint design has been approved through the CW/CF Committee. CalSAWS will implement this change with SCR CA-209033 in 20.04 release.

#### Migration Impact

#### Analysis:

#### Alternative

EDBC Override

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

689

|                  |    |                    |   |                                 |     |
|------------------|----|--------------------|---|---------------------------------|-----|
| Automated Test : | 27 | Batch/Interfaces : | 0 | Batch Operations :              | 0   |
| CalHEERS :       | 0  | CalHEERS Test :    | 0 | Client Correspondence :         | 455 |
| DBA :            | 0  | Design :           | 0 | Eligibility :                   | 54  |
| Fiscal :         | 0  | Imaging :          | 0 | IVR/CC :                        | 0   |
| Online :         | 0  | Performance :      | 0 | Release Communication Support : | 0   |
| Reports :        | 0  | Security :         | 0 | System Test Support :           | 153 |
| Tech Arch :      | 0  | Tech Ops :         | 0 | Training :                      | 0   |

**Content Revision** Accepted

**Status-1:**

**Content Revision**  
**Description-1:**

1. Recommendation Change:  
Before

1. No references of CW tiers (overview Section 1)
2. Did not include TCF in assumption # 7 (Section 1.4)
3. No reference to Unearned income disregard ( Section 2.1.2)
4. Incorrectly referenced the CW tier (Section 2.7.2)
5. Not correct name for the grant (2.8)
6. Not clear verbiage (2.8.2)
7. No correct address for the impacted forms (Section 3)
8. Code Category Reference is incorrect(Section 2.4)

After

- 1- Added CW tiers references (Overview Section 1)
- 2 -Added TCF reference in assumption 7 ( Section 1.4)
- 3- Added Assumption # 15 (Section 1.4)
4. Reference to both earned and Unearned income disregards (Section 2.1.2)
5. Added a correct reference of the CW tier being updated (Section 2.7.2)
6. Added Correct name of the for the grant (Section 2.8)
7. Updated the verbiage for more clarity (Section 2.8.2)
8. Updated correct location of the form (Section 3)
8. Code Category Reference is updated (Section 2.4)

Note: For more details of the changes see highlighted in the attachment CA -209033 CIV- 104383 CalWORKs Change in EID and IRT Content Revision 1

2. Estimate Change: N/A  
Before: System test : 26  
After: System test : 153

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision**  
**Status-2:**

Pending CCB

**Content Revision**  
**Description-2:**

1. Recommendation Change:
1. The location of the updates within the form has been identified and noted in the design document.
  2. A note has been added to identify the location of the threshold translations.
  3. An assumption has been added to mention the existing discrepancy between existing threshold forms and state-provided forms.

Note: All the updates are highlighted in Yellow in the Design Document.

**Content Revision**  
**Status-3:**

**Content Revision**  
**Description-3:**

1. Recommendation Change:  
Before:  
After:



## [CIV-104559] ACL 19-67 - CalWORKs: Changes to Asset and Vehicle Value Limits

- Resolved: 02/05/2020 02:22 PM

|                                   |                             |                        |                              |                               |                            |
|-----------------------------------|-----------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Eligibility</b>          | Assignee:              | <b>Jennifer Chen</b>         | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>              | Designer Contact:      | <b>Josias Caveto</b>         | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    |                             | Expedite Changes:      | <b>No</b>                    | Estimate:                     | <b>52</b>                  |
| Reporter:                         | <b>Frederick Gains</b>      | Regulation Reference:  | <b>ACL 19-67</b>             | Created:                      | <b>07/09/2019 04:16 PM</b> |
| Status:                           | <b>Test Complete</b>        | Impact Analysis:       | <b>[Business Process]</b>    | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Frederick Gains</b>      | Training Impacted:     | <b>[N/A]</b>                 | Funding Source:               | <b>C-IV M&amp;O</b>        |
| Project Phase (SCR):              | <b>Production</b>           | Migration Impact:      | <b>No</b>                    | Funding Source ID:            |                            |
| Committee:                        | <b>[CalWORKs/ CalFresh]</b> | Approved by Committee: | <b>2020-01-06 00:00:00.0</b> | Other Agency Cross Reference: | <b>CA-209360</b>           |

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

1. CalWORKs families are allowed to retain countable resources in an amount equal to the amount allowed under SNAP administered in California as CalFresh. CalWORKs families have property provisions that allow all members of the family to have no more than \$2,250 in resources, unless an Assistance Unit (AU) member is 60 years of age or older or disabled, for which the case limit is \$3500.
2. Any nonexempt vehicle is evaluated for the vehicle's equity value, not to exceed a limit of \$9,500. Any equity value that exceeds \$9,500 is counted against the AU's resource limit of \$2,250 for a participant who is below 60 years of age, or \$3,500 for an AU with a member 60 years of age or older or disabled

#### Request:

1. Per ACL 19-67, effective June 1, 2020 and annually thereafter (as of 1/1/2021) the resource threshold will increase by an amount equal to the increase in the California Necessities Index for the most recent fiscal year, therefore the CalWORKs resource limits will no longer be based on CalFresh. The maximum asset limit for a CalWORKs AU the will be increased from \$2,250 to \$10,000.
  - a. When a CalWORKs AU includes a member who is 60 years of age or older or disabled, the maximum asset limit will be increased from \$3,500 to \$15,000.
2. Effective June 1, 2020 the maximum allowable equity value of any nonexempt motor vehicle will be increased from \$9,500 to \$25,000.
  - a. Any equity value that exceeds \$25,000 is counted against the AU's resource limit of \$10,000, or \$15,000 for an AU that includes a member who is aged 60 years or older or disabled.
3. For each motor vehicle with an equity value of more than \$25,000, the equity value in excess of \$25,000 shall be counted toward the AU's resources.

#### Recommendation:

1. Update EDBC rules (CT 335-84 CalWORKs Property Limit) that apply the resource test to perform calculations based on the new limits.
2. Update EDBC rules (CT 335-AN CW Motor Vehicle Disregard) that apply vehicle property limit amounts to perform calculations based on the new limits.

#### Notes:

Forms and NOAs will be updated to reflect the updated values as part of the SCR CA-209033 C-IV-104383.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Joint design has been approved through the CW/CF Committee. LRS will implement this change with SCR CA-209360 in the 20.03 release.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

Estimate: **52**

EDBC Override

|                  |   |                    |   |                         |   |
|------------------|---|--------------------|---|-------------------------|---|
| Automated Test : | 4 | Batch/Interfaces : | 0 | Batch Operations :      | 0 |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence : | 0 |

|             |   |               |   |                                 |    |
|-------------|---|---------------|---|---------------------------------|----|
| DBA :       | 0 | Design :      | 0 | Eligibility :                   | 22 |
| Fiscal :    | 0 | Imaging :     | 0 | IVR/CC :                        | 0  |
| Online :    | 0 | Performance : | 0 | Release Communication Support : | 0  |
| Reports :   | 0 | Security :    | 0 | System Test Support :           | 26 |
| Tech Arch : | 0 | Tech Ops :    | 0 | Training :                      | 0  |

**Content Revision Status-1:**  
**Content Revision Description-1:**

Accepted

1. Recommendation Change:

Before:

1.3 Overview

1. Update EDBC rules (CT 335-84 CalWORKs Property Limit) that apply the resource test to perform calculations based on the new limits.

2. Update EDBC rules (CT 335-AN CW Motor Vehicle Disregard) that apply vehicle property limit amounts to perform calculations based on the new limits.

1.4 – Assumption

- No # 4

2.1 Eligibility: Update EDBC rules (CT 335-84 CalWORKs Property Limit) that apply the resource test to perform calculations based on the new limits.

2.1.2 Per ACL 19-67, effective June 1, 2020 the property limit will increase from \$2,250 to \$10,000 for CWs AUs that do not contain a member who is 60 years of age or older or disabled and from \$3,500 to \$15,000 for CWs AUs that do contain a member who is age 60 years of age or older or disabled.

2.1.3 CalWORKs

2.2 Eligibility: Update EDBC rules (CT 335-AN CW Motor Vehicle Disregard) that apply on vehicle property limit amount to perform calculations based on the new limits

2.2.2 Per SB 80, effective June 1, 2020, the disregard will be increased from \$9,500 to \$25,000. Any amount in excess of the disregard will be counted against the AU's property limit.

After:

1.3 Overview

1. Update EDBC rules CalWORKs Property Limit and Elderly and Disabled Property Limit that apply the resource test to perform calculations based on the new limits

2. Update EDBC rules CW Motor Vehicle Disregard that apply vehicle property limit amounts to perform calculations based on the new limits.

1.4 – Assumption

4. The Federal AFDC eligibility determination for FC is made based on current property CW property limit

2.1 Eligibility: Update EDBC rules CalWORKs Property Limit and Elderly and Disabled Property Limit that apply the resource test to perform calculations based on the new limits.

2.1.2 Effective June 1, 2020 the property limit will increase from \$2,250 to \$10,000 for CWs AUs that do not contain a member who is 60 years of age or older or disabled (CT 335-84 CalWORKs Property Limit) and from \$3,500 to \$15,000 for CWs AUs

that do contain a member who is age 60 years of age or older or disabled(CT 335-03 CW Elderly and Disabled Property Limit).

#### 2.1.3 CalWORKs, Foster Care

2.2 Eligibility: Update EDBC rules CW Motor Vehicle Disregard that apply on vehicle property limit amount to perform calculations based on the new limits

#### 2.2.2 – Called specific CT being updated

Effective June 1, 2020, the disregard will be increased from \$9,500 to \$25,000(CT 335-AN CW Motor Vehicle Disregard for

North and CT 335-AO CW Motor Vehicle Disregard for South). Any amount in excess of the disregard will be counted against the AU's property limit.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Pending CCB

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:

Assumption # 4 has been updated to add details that design has been logged to address the EDBC logic for Foster Care CA- 213138

2. Estimate Change:

Before: 26

System Test

After:

System Test : 7

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:



## [CIV-104670] Update NA 791

- Resolved: 02/07/2020 11:07 AM

|                                   |  |                        |                              |                               |                            |
|-----------------------------------|--|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Client Correspondence</b>                     | Assignee:              | <b>Maria Jensen</b>          | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>                                   | Designer Contact:      | <b>Imran Bashir</b>          | Change Type (SCR):            | <b>Policy Re-Design</b>    |
| Minor Version:                    |  | Expedite Changes:      | <b>Start Build</b>           | Estimate:                     | <b>39</b>                  |
| Reporter:                         | <b>Virginia C. Bernal</b>                        | Regulation Reference:  | <b>NFC 19-047</b>            | Created:                      | <b>07/29/2019 09:31 AM</b> |
| Status:                           | <b>Test Complete</b>                             | Impact Analysis:       | <b>[N/A]</b>                 | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Virginia C. Bernal</b>                        | Training Impacted:     | <b>[N/A]</b>                 | Funding Source:               | <b>C-IV M&amp;O</b>        |
| Project Phase (SCR):              | <b>Production</b>                                | Migration Impact:      | <b>No</b>                    | Funding Source ID:            |                            |
| Committee:                        | <b>[Correspondence, Foster Care/Kin GAP/AAP]</b> | Approved by Committee: | <b>2019-12-03 00:00:00.0</b> | Other Agency Cross Reference: | <b>CA-203787</b>           |

### Non-Committee

#### Review:

**Expedite Approval:** Approved by JoAnne Osborn on 12/12

**Current Design:** The English and Spanish NA 791 (11/16) are currently available in the Template Repository.

**Request:** CDSS published a newer version of the NA 791 dated 09/18.

**Recommendation:** Update the English and Spanish NA 791 in the Template Repository to the most current State version.

### Outreach

#### Description:

**Migration Impact Description:** The NA 791 will be updated to the newest State version in both Systems. The NA 791 automation will be added to CalSAWS only and will be available to all counties at migration.

### Migration Impact

#### Analysis:

**Alternative Procedure** n/a

#### Description:

### Operational Impact:

**Estimate:** **39**

|                  |   |                    |   |                                 |    |
|------------------|---|--------------------|---|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :              | 0  |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 29 |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 0  |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0  |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0  |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 10 |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 0  |

### Content Revision

**Status-1:** Accepted

### Content Revision

#### Description-1:

1. Recommendation Change:

Before:

- Recommendation 2.1.2.1 did not clarify which system's Form/NOA Header would change.
- References to the NA 791 Form generation were inconsistent.

After:

- Recommendation 2.1.2.1 now states that C-IV will not be updating the Form Header and will use the existing standard C-IV Header. CalSAWS will use the updated Header on both the NOA and Forms Templates. A note was added to clarify that only the highlighted areas of the example document are changing in the systems.
- References to the NA 791 Form Batch generation all consistently refer to the end of the month the child turns 18/21.

- Recommendations 2.1.2.2 and 2.1.2.3 updated the generation of the NA 791 from EDBC to match the extension and turning 18/21 conditions of the Batch NA 791.

See attached CA-203787 CIV-104670 Auto Discontinue of AAP and Update NA 791 - Content Revision 1 (updates highlighted in yellow)

2. Estimate Change:  
N/A

3. Release Change:  
N/A

4. Funding Source Change:  
N/A

Pending CCB

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:  
Before:

- NA 791 mock ups did not match the State version 9/18. The mock ups did not state "Effective Date", instead it was just "Effective" as it was in earlier state version.
- All AAP records were being skipped with a DFS (Denial/Discontinuance for DCFS) skip code so no AAP records would be discontinued.
- Section 2.3.7 (Failure Procedure/Operations Instructions) had wording that was more towards an interface.
- Mockups for correspondence has various punctuation and alignment issues.

After:

- NA 791 mock ups have been updated now they state the word "Effective Date".
- Modify Batch EDBC Skip logic to bypass the DCFS Skip Reason of "Batch EDBC resulted in a Denial/Discontinuance for DCFS" when running EDBC to Discontinue AAP when the NMD turns 18 or 21.
- Section 2.3.7 (Failure Procedure/Operations Instructions) wording was changed to match the batch wording in section 2.2.7.
- Correspondence fixes to punctuation and alignment issues in the mockups.

2. ETC Change:  
Before:  
CalSAWS Only:  
Batch Team = 151  
System Test = 161

After:  
CalSAWS Only:  
Batch Team = 171 hours  
System Test = 171 hours

3. Release Change: N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:



## [CIV-66] Aligning Status Begin Date of Associated Programs With Primary Cash Aid Programs or EDBC Run Date, whichever is later

|                      |                                   |                       |                      |                    |                            |
|----------------------|-----------------------------------|-----------------------|----------------------|--------------------|----------------------------|
| Team Responsible:    | <b>Eligibility</b>                | Assignee:             | <b>Jennifer Chen</b> | SPG Status:        | <b>Approved</b>            |
| Fix Version/s:       | <b>[20.05]</b>                    | Designer Contact:     | <b>Thomas Lazio</b>  | Change Type (SCR): | <b>Enhancement</b>         |
| Minor Version:       |                                   | Expedite Changes:     | <b>No</b>            | Estimate:          | <b>129</b>                 |
| Reporter:            | <b>Dennis Kong</b>                | Regulation Reference: |                      | Created:           | <b>12/29/2017 02:22 PM</b> |
| Status:              | <b>In Development</b>             | Impact Analysis:      | <b>[N/A]</b>         | Outreach Required: | <b>No</b>                  |
| Policy/Design        | <b>Gingko Luna</b>                | Training Impacted:    | <b>[N/A]</b>         | Funding Source:    | <b>C-IV M&amp;O</b>        |
| Consortium Contact:  |                                   | Migration Impact:     | <b>No</b>            | Funding Source ID: |                            |
| Project Phase (SCR): | <b>Production</b>                 | Approved by           | <b>2019-11-08</b>    | Other Agency Cross | <b>CA-58934</b>            |
| Committee:           | <b>[Welfare to Work/<br/>WPR]</b> | Committee:            | <b>00:00:00.0</b>    | Reference:         |                            |

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

CalSAWS Only: When EDBC for a CW or RCA program is run, authorized and the program is active, if work eligible individuals exist in the household, a 'Pending' WTW or REP program is auto-created. A 'Pending' GROW program is auto-created for the work eligible individual when a GA/GR EDBC is run on a pending GR program and the user clicks "Apply Program Actions" button from the GA/GR EDBC Summary page. The work eligible individual is added to the WTW, REP or GROW associated program with a status of 'Pending' and a status reason of 'Mandatory'. The EDBC logic currently assigns the 1st of the benefit month as the status begin date for the associated program and the application date of main cash program as the BDA for the associated program person.

The "Program Detail History" block of the REP History detail page displays 'Begin Month' and 'End Month'.

CalSAWS and C-IV: When EDBC for a CW program is run, authorized (CalSAWS)/Accepted-Saved (C-IV) and the program is active, if an eligible individual who is under 19, pregnant or parenting, not completed high school or equivalent exists in the household, a 'Pending' (CalSAWS) or 'Active' (C-IV) Cal-Learn program is auto-created. The eligible individual is added to the Cal-Learn program with a status of 'Pending' and a status reason of 'Mandatory'. The EDBC logic currently assigns the 1st of the benefit month as the status begin date for the Cal-Learn program and the BDA for the Cal-Learn program person.

The "Program Detail History" block of the Cal-Learn and WTW History detail page displays 'Begin Month' and 'End Month'.

#### Request:

CalSAWS Only: When auto-generating the WTW, REP or GROW associated program through batch process or online for a retro-month or come-up month EDBC, align the status begin dates of the WTW, GROW and REP associated programs with the benefit month begin dates of the CW, GA/GR and RCA primary cash aid programs or the primary cash aid program's EDBC run date, whichever is later. Also, align the BDA of the associated program person with the BDA of the primary cash program person, date the registrant became mandatory (if previously exempt) or the primary cash aid program's EDBC run date, whichever is later.

Display 'Begin Date' and 'End Date' instead of 'Begin Month' and 'End Month' in the "Program Detail History" block of the "Program History" detail page for associated program REP, similar to the GROW "Program Detail History" block.

CalSAWS and C-IV: When auto-generating the Cal-Learn associated program through batch process or online for a retro-month or come-up month EDBC, align the status begin date of the Cal-Learn associated program with the benefit month begin date of the CW primary cash aid program or the primary cash aid program's EDBC run date, whichever is later. Also, align the BDA of the associated program person with the BDA of the primary cash program person, date the individual became mandatory (if previously exempt) or the primary cash aid program's EDBC run date, whichever is later.

Display 'Begin Date' and 'End Date' instead of 'Begin Month' and 'End Month' in the "Program Detail History" block of the "Program History" detail page for associated programs WTW and Cal-Learn, similar to the GROW "Program Detail History" block.



**Recommendation:**

CalSAWS Only: Update EDBC logic for auto creation of the 'Pending' WTW, GROW and REP associated programs, to align the status begin date with the primary cash aid program's (i.e. CW for WTW/REP, RCA for REP and GA/GR for GROW) benefit month begin date or the EDBC run date, whichever is the later. Also, update the EDBC logic to align the Begin Date of Aid (BDA) of the associated program person with the BDA of primary cash aid program person's BDA, date the registrant became mandatory (if previously exempt) or the EDBC Run Date, whichever is later.

Update the "Program Detail History" block of the "Program History" detail page to display "Begin Date" and "End Date" for the following programs:

- REP

CalSAWS and C-IV: Update EDBC logic for auto creation of the 'Pending' (CalSAWS) or 'Active' (C-IV) Cal-Learn program, to align the status begin date with the primary CW program's benefit month begin date or the EDBC run date, whichever is the later. Also, update the EDBC logic to align the Begin Date of Aid (BDA) of the associated program person with the BDA of primary cash aid program person's BDA, date the individual became mandatory (if previously exempt) or the EDBC Run Date, whichever is later.

Update the "Program Detail History" block of the "Program History" detail page to display "Begin Date" and "End Date" for the following programs:

- WTW
- Cal-Learn

**Outreach****Description:****Migration Impact****Description:**

Joint design has been approved through the Welfare to Work/WPR Committee. CalSAWS will implement this Change with SCR CA-58934 in the 20.03 release.

**Migration Impact****Analysis:****Alternative****Procedure****Description:****Operational Impact:****Estimate:**

Override EDBC

129

|                  |    |                    |   |                                 |    |
|------------------|----|--------------------|---|---------------------------------|----|
| Automated Test : | 0  | Batch/Interfaces : | 0 | Batch Operations :              | 0  |
| CalHEERS :       | 0  | CalHEERS Test :    | 0 | Client Correspondence :         | 0  |
| DBA :            | 0  | Design :           | 0 | Eligibility :                   | 66 |
| Fiscal :         | 0  | Imaging :          | 0 | IVR/CC :                        | 0  |
| Online :         | 34 | Performance :      | 0 | Release Communication Support : | 0  |
| Reports :        | 0  | Security :         | 0 | System Test Support :           | 29 |
| Tech Arch :      | 0  | Tech Ops :         | 0 | Training :                      | 0  |

**Content Revision****Status-1:**

Pending CCB

**Content Revision****Description-1:**

1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change: Delay release of this SCR so that it can be implemented at the same time as SCR CIV-818/CA-204747 per BAs request.

Before: 20.05

After: 20.11

4. Funding Source Change: N/A

**Content Revision****Status-2:****Content Revision****Description-2:**



## [CIV-102191] ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II

|                                   |                               |                        |                                |                               |                            |
|-----------------------------------|-------------------------------|------------------------|--------------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Batch/Interfaces</b>       | Assignee:              | <b>Chris Carandang</b>         | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.05]</b>                | Designer Contact:      | <b>Jennifer Muna</b>           | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    |                               | Expedite Changes:      | <b>Start Build</b>             | Estimate:                     | <b>1106</b>                |
| Reporter:                         | <b>Frederick Gains</b>        | Regulation Reference:  | <b>ACIN I-49-18, ACL 19-40</b> | Created:                      | <b>09/06/2018 04:50 PM</b> |
| Status:                           | <b>In Development</b>         | Impact Analysis:       | <b>[Batch Performance]</b>     | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Gingko Luna</b>            | Training Impacted:     | <b>[N/A]</b>                   | Funding Source:               | <b>Premise</b>             |
| Project Phase (SCR):              | <b>Production</b>             | Migration Impact:      | <b>No</b>                      | Funding Source ID:            | <b>CO-115</b>              |
| Committee:                        | <b>[Welfare to Work/ WPR]</b> | Approved by Committee: | <b>2020-01-28 00:00:00.0</b>   | Other Agency Cross Reference: | <b>CA-204569</b>           |

### Non-Committee

#### Review:

**Expedite Approval:** Received expedited build approval from JoAnne Osborn on 01/29/2020

**Current Design:** Per ACL 19-40, SAWS is responsible for ensuring that the data files sent to CDSS are completed and submitted by the submission due date. In Phase I, CA-208030 | CIV-103934, data elements for the monthly data files are manually transmitted to CDSS.

**Request:** Add functionality to automatically generate and send the monthly, quarterly, and semi-annual Cal-OAR data files to CDSS.

**Recommendation:**

1. Create new interface job to generate and transmit the Cal-OAR19 data file to CDSS.
2. Create new interface job to generate and transmit the Cal-OAR19A data file to CDSS.
3. Create new interface job to generate and transmit the Cal-OAR19B data file to CDSS.
4. Create new interface job to generate and transmit the Cal-OAR19C data file to CDSS.
5. Create new interface job to generate and transmit the Cal-OAR19D data file to CDSS.
6. Create new interface job to generate and transmit the Cal-OAR19E data file to CDSS.

### Outreach

#### Description:

**Migration Impact Description:** Joint design has been approved through the WTW/WPR Committee. Changes will be made in both LRS and C-IV. Corresponding changes are implemented with CA-204569 for the 20.05 release

#### Migration Impact

##### Analysis:

##### Alternative

##### Procedure

##### Description:

##### Operational Impact:

**Estimate:** **1106**

|                  |   |                    |     |                                 |     |
|------------------|---|--------------------|-----|---------------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 625 | Batch Operations :              | 0   |
| CalHEERS :       | 0 | CalHEERS Test :    | 0   | Client Correspondence :         | 0   |
| DBA :            | 0 | Design :           | 170 | Eligibility :                   | 0   |
| Fiscal :         | 0 | Imaging :          | 0   | IVR/CC :                        | 0   |
| Online :         | 0 | Performance :      | 0   | Release Communication Support : | 0   |
| Reports :        | 0 | Security :         | 0   | System Test Support :           | 206 |
| Tech Arch :      | 0 | Tech Ops :         | 0   | Training :                      | 0   |

### Content Revision

#### Status-1:

#### Content Revision

##### Description-1:

Accepted

1. Recommendation Change: Updates to Supporting Document criteria to match data element requirements from CDSS.

Before:

-Supporting Document #1

1. The Criteria, Online Page Location, and Database table for HSP and HVP data elements did not exist.
2. Variable 19 criteria: Latest WTW Program Status = 'Active' within measurement period.
3. Variable 22 criteria: TBD
4. Variable 23: Note: For LRS, look for REP which is synonymous to WTW for refugees.
5. Variable 23 Online Page Location description navigates to CW/WTW Person History Page.
6. Variable 26 Criteria did not match requirements from CDSS.
7. Variable 26 Online Page Location description navigates to Case Summary Page.
8. Variable 29 Online Page Location: TBD
9. Variable 30 Criteria did not include mapped responses
10. Variable 30 Online Page Location: TBD
11. Variable 31 Online Page Location: TBD
12. Variable 32 Criteria did not account for activity Excused Hours.
13. Variable 33 Criteria: #2. Start Date is populated within the month of the activity.
14. Variable 34 Criteria: #2. Status = 'Completed' within the month of activity.
15. Variable 35 Criteria did not meet condition requirements by CDSS.
16. Variable 36 Criteria did not meet individual condition requirements.
17. Variable 39 Criteria did not meet requirements by CDSS.
18. Variable 40 Online Page Location description navigates to Customer Activities List Page.
19. Variable 41 Criteria #2 Status = 'Active'.
20. Variable 46, 47, 48 Criteria did not include note for LA county.
21. Variable 52 Criteria did not meet data element requirement.
22. Variable 54 Criteria did not meet data element requirement.

After:

-Supporting Document #1

1. Updated Variable 55 and 56 to include Criteria, Online Page Location, and Database table for HSP and HVP data elements.
  2. Updated Variable 19 criteria: Latest WTW Program Status (except 'Deregistered') on last day of measurement period
  3. Updated Variable 22 Criteria and Online Page Location to include requirements and Online page navigation
  4. Updated Variable 23 Criteria by removing 'Note: for LRS, look for REP which is synonymous to WTW for refugees.' and adding 'Note: For LRS, include REP program'. Also included statement to 'include all CalWORKs Role reasons'.
  5. Updated Variable 23 Online Page Location description navigation to view WTW Program status and Program Role reason.
  6. Updated Variable 26 criteria to match requirements from CDSS.
  7. Updated Variable 26 Online Page Location description navigation to CW Person History Page.
  8. Updated Variable 29 Online Page Location description navigation to Housing Support List Page.
  9. Updated Variable 30 Criteria to include mapped responses.
  10. Updated Variable 30 Online Page Location description navigation to Housing Support List Page and Service Arrangement List Page.
  11. Updated Variable 31 Online Page Location description navigation to Family Stabilization List Page.
  12. Updated Variable 32 Criteria to include note for activity Excused Hours.
  13. Updated Variable 33 Criteria: #2. Start Date is populated within the month measurement month.
  14. Updated Variable 34 Criteria: #2. Status = 'Completed' within the measurement month.
  15. Updated Variable 35 Criteria to meet condition requirements by CDSS and mapped out responses.
  16. Updated Variable 36 Criteria to meet individual condition requirements and mapped out responses.
  17. Updated Variable 39 Criteria to meet requirements by CDSS and mapped out responses.
  18. Updated Variable 40 Online Page Location description navigation to Customer Activities Detail Page.
  19. Updated Variable 41 Criteria #2 to look at Earliest Education Activity Status = 'Active' and Status Reason = 'Attending' or 'Referred'.
  20. Updated Variable 46, 47, 48 Criteria to include note for LA county.
  21. Updated Variable 52 Criteria to meet data element requirement by updating WTW program status and mapped out responses.
  22. Updated Variable 54 Criteria to meet data element requirement.
- (Updated cells within Supporting document are highlighted in orange and text in red)  
(Updated cells within Supporting document are highlighted in orange and text in red)

2. ETC Change: N/A

3. Release Change: N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

4. Funding Source Change: N/A

Pending CCB

1. Recommendation Change: Updates to Supporting Document criteria to match data element requirements from CDSS.

Before:

-Supporting Document #1

1. Variable 23 Criteria: 02- Any WTW Program Status and CalWORKs program has reduction in aid (currently FRE and include all CalWORKs Role reasons).

2. Variable 26 Criteria: Did not differentiate system role reason codes (LRS vs. C-IV)

After:

-Supporting Document #1

1. Updated Variable 23 Criteria: 02 - Any WTW Program Status and CalWORKs program has reduction in aid (CW currently FRE and include C-IV's CW Program Person Role Reasons\*. For LRS, CW role reason = CW Non-Part. or Post 24 MTC CW Fed Requirements Not Met). Included a list of C-IV's CW Program Person Role Reasons.

2. Updated Variable 26 Criteria: Included the different CW Program Person Role reason codes in both systems (LRS and C-IV). Included a list of C-IV's CW Program Person Role Reason codes.

(Updated cells within Supporting document are highlighted in orange and text in red)

2. ETC Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



## [CIV-103887] Create State Agency Accounts for Designated DHCS and CDSS Staff

|                      |                        |                       |                                     |                    |                            |
|----------------------|------------------------|-----------------------|-------------------------------------|--------------------|----------------------------|
| Team Responsible:    | <b>Online</b>          | Assignee:             | <b>Alexia England</b>               | SPG Status:        | <b>Approved</b>            |
| Fix Version/s:       | <b>[20.05]</b>         | Designer Contact:     | <b>Gerald Limbrick</b>              | Change Type (SCR): | <b>Enhancement</b>         |
| Minor Version:       |                        | Expedite Changes:     | <b>No</b>                           | Estimate:          | <b>219</b>                 |
| Reporter:            | <b>Danielle Benoit</b> | Regulation Reference: |                                     | Created:           | <b>04/15/2019 03:23 PM</b> |
| Status:              | <b>In Development</b>  | Impact Analysis:      | <b>[Business Process, Security]</b> | Outreach Required: | <b>Yes</b>                 |
| Policy/Design        | <b>Danielle Benoit</b> | Training Impacted:    | <b>[N/A]</b>                        | Funding Source:    | <b>C-IV M&amp;O</b>        |
| Consortium Contact:  |                        | Migration Impact:     | <b>No</b>                           | Funding Source ID: |                            |
| Project Phase (SCR): | <b>Production</b>      | Approved by           |                                     | Other Agency Cross | <b>CA-209032</b>           |
| Committee:           | <b>[Other]</b>         | Committee:            |                                     | Reference:         |                            |

### Non-Committee

**Review:** Danielle Benoit 12/18/19

**Expedite Approval:**

**Current Design:** Consortium Analysts add an application account for Oversight Agency staff through the Oversight Agency Staff Detail page. After an Oversight Agency account has been created by a Consortium Analyst, workers with the appropriate security privileges within the counties may activate or deactivate access to the application for their county. Access is managed by clicking the 'Activate' or 'Deactivate' button in the County Access panel on the Oversight Agency Staff Detail page.

**Request:** Designated CDSS and DHCS staff need to have access to the C-IV Application in the context of any county, without the need to be activated by a county worker.

**Recommendation:**

(See design doc for complete recommendations)

Oversight Agency Staff Detail page:

- 1) Create a new security role called "CA State All County Access" with specific View Only privileges for state agency users:
  - a) See appendix for security groups to be added to the new role.
  - b) Hide this security role on the County Security Role List page.Note: An SCR should be requested to update the groups associated to the new role.
- 2) Create the following new classification for Oversight Agency staff: "CA State All County Access"
  - a) This classification will only accessible by a Universal (project/consortium staff) user. Note: Users with this new classification will show up, as normal, on Audit reports.Note: Universal users does NOT mean Oversight Agency users or Regional Call Center users, it refers to project Consortium staff.
- 3) Add this classification in the 'Classification' drop-down on the Oversight Agency Staff Detail page.
  - Update the 'Classification' dropdown so that staff may not be updated to/from this classification.
  - Activate users of this classification, for all counties at the time they are created.
  - Set the activation end date to high\_date.Note: high\_date is a system variable which means there is no end date until/unless a new end date is chosen.
- 4) Add 'Activate All' and 'Deactivate All' buttons to the Oversight Agency Staff Detail page when in view mode, viewing users with this new classification only.

Oversight Agency Staff Search page:

- 5) Add logic to hide the newly added classification in the 'Classification' dropdown, unless the user is a Universal (project/consortium staff) user. Note: Universal users does NOT mean Oversight Agency users or Regional Call Center users, it refers to project Consortium staff.
- 6) Remove the default date from the 'Begin Date' search field.

Security Impact: Please refer to the Security Matrix and design document for details on new project-controlled role.

Note: State agency users need to contact the project directly when requesting that an account be created or that a password be reset because county users will not have the security privileges. These actions will be performed by consortium technical analysts at the project. In the event that a state agency contacts a county to make these requests, the county will log a Unicenter service request for password resets, and a change order for new

account requests. In these scenarios, the state agency will be reminded that it is required to contact the project for such requests.

**Outreach**

Instructions for requesting staff logins will need to be sent to CDSS and DHCS

**Description:**

**Migration Impact**

Joint design has been approved through a Non-Committee Review. LRS will implement this change with SCR CA-209032 in the 20.05 release.

**Description:**

**Migration Impact**

No Impact

**Analysis:**

**Alternative**

Continue to utilize the current process where a change order is logged for new account requests. In this process each account must be manually set with the appropriate security privileges.

**Procedure**

**Description:**

**Operational Impact:**

A new role was created for a limited number of users (estimated less than 50 total users across north and south systems) An SCR must be created each time this new role must be updated.

**Estimate:**

**219**

|                  |     |                    |   |                                 |    |
|------------------|-----|--------------------|---|---------------------------------|----|
| Automated Test : | 0   | Batch/Interfaces : | 0 | Batch Operations :              | 0  |
| CalHEERS :       | 0   | CalHEERS Test :    | 0 | Client Correspondence :         | 0  |
| DBA :            | 0   | Design :           | 0 | Eligibility :                   | 0  |
| Fiscal :         | 0   | Imaging :          | 0 | IVR/CC :                        | 0  |
| Online :         | 169 | Performance :      | 0 | Release Communication Support : | 0  |
| Reports :        | 0   | Security :         | 0 | System Test Support :           | 50 |
| Tech Arch :      | 0   | Tech Ops :         | 0 | Training :                      | 0  |

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before:

1) Create a new security role called "CA State All County Access" with specific View Only privileges for all state agency users:

- a) See appendix for security groups to be added to the new role.
- b) Hide this security Role on the County Security Role List page."
- c) Add additional security logic as needed to restrict adding this new role to existing users.

...

3. ...

c) Update the 'Classification' dropdown so that staff may not be updated to/from the "CA State All County Access" classification, after creation:

- i) Disable the "CA State All County Access" option when staff of another classification is being edited.
- ii) Disable all other classification options when a staff of the "CA State All County Access" classification is being edited.

...

After:

1) Create a new security role called "CA State All County Access" with specific View Only privileges for all state agency users:

- a) See appendix for security groups to be added to the new role.
- b) The role description, when displayed, will be "View Only access to specific pages for CA State agency users."
- c) Hide this security role on the County Security Role List page and the Select Security Role page. Add additional security logic as needed to restrict adding this new role to existing users (users not created with the CA State All County Access classification).

...

3) ...

c) Update the Classification dropdown so that staff may not be updated to or from the "CA State All County Access" classification, after creation:

- i) Hide the "CA State All County Access" option when staff of another classification are being edited.
- ii) Disable all other classification options when a staff of the "CA State All County Access" classification is being edited.

...

**Content Revision**

**Status-2:**



## [CIV-104826] Add threshold language translations for the newly added MAGI and Non-MAGI YAE fragments

|                                   |                              |                        |                                    |                               |                            |
|-----------------------------------|------------------------------|------------------------|------------------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Client Correspondence</b> | Assignee:              | <b>Unassigned</b>                  | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.05]</b>               | Designer Contact:      | <b>Nithya Chereddy</b>             | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    |                              | Expedite Changes:      | <b>No</b>                          | Estimate:                     | <b>225</b>                 |
| Reporter:                         | <b>Nithya Chereddy</b>       | Regulation Reference:  | <b>W&amp;IC Section 14007.8(b)</b> | Created:                      | <b>08/12/2019 01:35 PM</b> |
| Status:                           | <b>Design in Progress</b>    | Impact Analysis:       | <b>[Forms/NOA Translations]</b>    | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Virginia C. Bernal</b>    | Training Impacted:     | <b>[N/A]</b>                       | Funding Source:               | <b>Premise</b>             |
| Project Phase (SCR):              | <b>Production</b>            | Migration Impact:      | <b>No</b>                          | Funding Source ID:            | <b>CO-103</b>              |
| Committee:                        | <b>[Correspondence]</b>      | Approved by Committee: | <b>2020-01-23 00:00:00.0</b>       | Other Agency Cross Reference: | <b>CA-209956</b>           |

### Non-Committee

**Review:**

**Expedite Approval:**

**Current Design:** The new Non-MAGI and MAGI YAE fragments which are added to the system through the SCRs CA-209109/ CIV-104415(MAGI fragments) CA-209232 CIV-104457(Non-MAGI fragments) are available only in English and Spanish.

**Request:** The newly added fragments should be available in all threshold languages.

**Recommendation:** Add the following MAGI and Non-MAGI fragments in threshold languages to the system.

#### C-IV MAGI Fragments:

1. MSG\_MAGI\_FULL\_TO\_RESTRICTED\_BENEFIT\_CHANGE\_2020
2. MSG\_MAGI\_RESTRICTED\_TO\_FULL\_BENEFIT\_CHANGE\_2020
3. MSG\_MAGI\_RESTRICTED\_APPROVAL\_DATED\_EFF\_2020
4. MSG\_MAGI\_RETRO\_RESTRICTED\_APPROVAL\_DATED\_EFF\_2020
5. MSG\_MAGI\_INFORMATION\_MESSAGE

#### C-IV Non-MAGI Fragments:

1. MSG\_MC\_FULL\_TO\_RESTRICTED\_BENEFIT\_CHANGE
2. MSG\_MC\_RESTRICTED\_TO\_FULL\_BENEFIT\_CHANGE
3. MSG\_MC\_RESTRICTED\_APPROVAL\_DATED
4. MSG\_MC\_RETRO\_RESTRICTED\_APPROVAL\_DATED

#### CalSAWS MAGI Fragments:

1. H\_CH\_FULL\_SCOPE\_TO\_RESTRICTED\_SCOPE\_H807
2. H\_CH\_RESTRICTED\_SCOPE\_TO\_FULL\_SCOPE\_H808
3. H\_AP\_RESTRICTED\_SCOPE\_APP\_H912
4. H\_AP\_RESTRICTED\_SCOPE\_RETRO\_H911

#### CalSAWS Non-MAGI Fragments

1. MC\_CH\_ALIEN\_STATUS\_VERIF\_FAIL\_M780
2. MC\_CH\_RESTR\_TO\_FULL\_M781
3. MC\_AP\_RESTRICT\_MC\_NO\_SOC\_M224
4. MC\_AP\_RESTRICT\_RETRO\_MC\_M225

Note: Attachments will be updated once final translations are received.

### Outreach

#### Description:

#### Migration Impact

#### Description:

LRS will implement this Change with SCR CA-209956

**Migration Impact****Analysis:****Alternative****Procedure****Description:****Operational Impact:****Estimate:**

Reject NOA and generate a manual NOA via Template Repository.

**225**

|                  |   |                    |   |                                 |     |
|------------------|---|--------------------|---|---------------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :              | 0   |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 184 |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 0   |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0   |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0   |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 41  |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 0   |

**Content Revision****Status-1:**

Pending CCB

**Content Revision****Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:  
Before: 20.05  
After: 20.09
4. Funding Source Change: N/A

**Content Revision****Status-2:****Content Revision****Description-2:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision****Status-3:****Content Revision****Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:





## [CIV-101447] CF 387 CalFresh Request for Information for Residency

|                                   |                              |                        |                                 |                               |                            |
|-----------------------------------|------------------------------|------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Client Correspondence</b> | Assignee:              | <b>Unassigned</b>               | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.07]</b>               | Designer Contact:      | <b>Tiffany Huckaby</b>          | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:                    |                              | Expedite Changes:      | <b>No</b>                       | Estimate:                     | <b>581</b>                 |
| Reporter:                         | <b>Jason M. Francis</b>      | Regulation Reference:  |                                 | Created:                      | <b>06/06/2018 01:16 PM</b> |
| Status:                           | <b>Approved</b>              | Impact Analysis:       | <b>[Forms/NOA Translations]</b> | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Caroline Bui</b>          | Training Impacted:     | <b>[N/A]</b>                    | Funding Source:               | <b>C-IV M&amp;O</b>        |
| Project Phase (SCR):              | <b>Production</b>            | Migration Impact:      | <b>No</b>                       | Funding Source ID:            |                            |
| Committee:                        | <b>[CalWORKs/ CalFresh]</b>  | Approved by Committee: | <b>2019-11-19 00:00:00.0</b>    | Other Agency Cross Reference: | <b>CA-49633</b>            |

### Non-Committee

**Review:**  
**Expedite Approval:**  
**Current Design:** C-IV currently has the CF 387 (5/14) Form is available in template repository. LRS/CalSAWS currently does not have CF 387 in template repository.

**Request:**

1. Add a new EDBC non-compliance failure reason to Discontinue the CalFresh program if residency is not verified.
2. LRS/CalSAWS: Add the CF 387 (5/14) to Template Repository.
3. Update the CF 387 Form in C-IV to allow for dynamically populating residency information verbiage.
4. Create a task for the worker when CF 387 Form is generated through template repository.
5. Create a new journal with the following verbiage "CF 387 – CalFresh request for information generated and mailed to the household".
6. Generate CalFresh Discontinuance NOA if CF 387 is discontinued with a failure reason 'Failed to Provide Residency'.

**Recommendation:**

- 1.) Add a new non-compliance of 'Residency'. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.1)
- 2.) Add a new CF 387 Form that has a dynamic section that populates with Residency verbiage. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.1)
- 3.) Add a new Document Parameter page for the CF 387 Form that includes a checkbox to dynamically populate Residency information. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.2)
- 4.) Add a new Task and Journal Entry Batch Job for the CF 387 Form. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.3)
- 5.) Add a new CF Discontinuance NOA for failure for Residency Verifications. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.4)

### Outreach

**Description:**  
**Migration Impact Description:** SCR CA-49633 is the joint SCR adding the same updates into LRS/CalSAWS.  
**Migration Impact Analysis:**  
**Alternative Procedure Description:** Create Manual NOA to request CF residency information, and track response manually.  
**Operational Impact:**  
**Estimate:** **581**

Automated Test : 6 Batch/Interfaces : 0 Batch Operations : 0

|             |   |                 |   |                                 |     |
|-------------|---|-----------------|---|---------------------------------|-----|
| CalHEERS :  | 0 | CalHEERS Test : | 0 | Client Correspondence :         | 335 |
| DBA :       | 0 | Design :        | 0 | Eligibility :                   | 110 |
| Fiscal :    | 0 | Imaging :       | 0 | IVR/CC :                        | 0   |
| Online :    | 0 | Performance :   | 0 | Release Communication Support : | 0   |
| Reports :   | 0 | Security :      | 0 | System Test Support :           | 130 |
| Tech Arch : | 0 | Tech Ops :      | 0 | Training :                      | 0   |

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. ETC Change:  
N/A

3. Release Change:  
Before:  
20.07

After:  
20.11

4. Funding Source Change:  
N/A

**Content Revision Status-2:**

**Content Revision Description-2:** 1. Recommendation Change: {Description of Recommendation Change}  
Before:  
After:

2. ETC Change: {Description of ETC Change}  
Before:  
After:

3. Release Change: {Description of Release Change}  
Before:  
After:

**Content Revision Status-3:**

**Content Revision Description-3:** 1. Recommendation Change: {Description of Recommendation Change}  
Before:  
After:

2. ETC Change: {Description of ETC Change}  
Before:  
After:

3. Release Change: {Description of Release Change}  
Before:  
After:

**Content Revision Status-4:**

**Content Revision Description-4:** 1. Recommendation Change: {Description of Recommendation Change}  
Before:  
After:

2. ETC Change: {Description of ETC Change}  
Before:  
After:

**End Content Revisions**



## [CA-212648] Generate CF377.11C For Counties Losing ABAWD Waiver

- Resolved: 03/10/2020 11:44 AM

|                                   |   |                        |  |                               |                            |
|-----------------------------------|---|------------------------|--|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Client Correspondence</b>                | Assignee:              | <b>Rekha Jaguva Rajan</b>              | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.02]</b>                              | Designer Contact:      | <b>Connor Gorry</b>                    | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    | <b>20.03.19</b>                             | Expedite Changes:      | <b>Production Deployment</b>           | Estimate:                     | <b>100</b>                 |
| Reporter:                         | <b>Caroline Bui</b>                         | Regulation Reference:  | <b>ACL 18-94, ACL 20-18, ACL 20-19</b> | Created:                      | <b>01/06/2020 12:12 PM</b> |
| Status:                           | <b>System Test</b>                          | Impact Analysis:       | <b>[Forms/NOA Translations]</b>        | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Maria Arceo</b>                          | Training Impacted:     |  | Funding Source:               | <b>Premise</b>             |
| Project Phase (SCR):              | <b>Production</b>                           | Migration Impact:      |  | Funding Source ID:            | <b>ABAWD</b>               |
| Committee:                        | <b>[CalWORKs/ CalFresh, Correspondence]</b> | Approved by Committee: |  | Other Agency Cross Reference: | <b>CIV-106058</b>          |

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti and Jo Anne Osborn on 1/22/2020

**Current Design:** The CF 377.11C was only sent for Marin County as they are the only CIV county to have lost their ABAWD waiver as of 09/2019.

**Request:** Generate CF377.11C beginning of 03/2020 for Counties losing their ABAWD waiver as of 04/01/2020 to inform CalFresh households they are subject to ABAWD requirements. The following VIV/LRS counties will be losing their ABAWD waivers: Alpine, Amador, Butte, Calaveras, Del Norte, El Dorado, Humboldt, Inyo, Lake, Lassen, Los Angeles, Marin, Mariposa, Mendocino, Mono, Napa, Nevada, Riverside, San Benito, San Bernardino, Shasta, Tehama, Trinity, Tuolumne.

**Recommendation:** Generate CF377.11C, CF 377.11D, and CF 377.11E on 03/19/20 for Counties losing their ABAWD waiver as of 04/01/2020 to inform CalFresh households they are subject to ABAWD requirements. The following VIV/LRS counties will be losing their ABAWD waivers: Alpine, Amador, Butte, Calaveras, Del Norte, El Dorado, Humboldt, Inyo, Lake, Lassen, Los Angeles, Marin, Mariposa, Mendocino, Mono, Napa, Nevada, Riverside, San Benito, San Bernardino, Shasta, Tehama, Trinity, Tuolumne.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

None

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **100**

|                  |   |                    |   |                         |    |
|------------------|---|--------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :      | 0  |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence : | 70 |
| DBA :            | 0 | Design :           | 0 | Eligibility :           | 0  |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                | 0  |
| Online :         | 0 | Performance :      | 0 | Release Communication   | 0  |
| Reports :        | 0 | Security :         | 0 | Support :               |    |
| Tech Arch :      | 0 | Tech Ops :         | 0 | System Test Support :   | 30 |
|                  |   |                    |   | Training :              | 0  |



## [CA-213548] ABAWD Clickthrough Support

- Resolved: 03/04/2020 09:15 AM

|                      |                             |                       |                          |                    |                                |
|----------------------|-----------------------------|-----------------------|--------------------------|--------------------|--------------------------------|
| Team Responsible:    | <b>Eligibility</b>          | Assignee:             | <b>Shilpa Suddavanda</b> | SPG Status:        | <b>Approved</b>                |
| Fix Version/s:       | <b>[20.02]</b>              | Designer Contact:     | <b>Jason M. Francis</b>  | Change Type (SCR): | <b>Operational Enhancement</b> |
| Minor Version:       | <b>20.02.26</b>             | Expedite Changes:     | <b>Start Build</b>       | Estimate:          | <b>34</b>                      |
| Reporter:            | <b>Tyler Vaisau</b>         | Regulation Reference: |                          | Created:           | <b>02/12/2020 02:49 PM</b>     |
| Status:              | <b>In Production</b>        | Impact Analysis:      | <b>[Other]</b>           | Outreach Required: | <b>No</b>                      |
| Policy/Design        | <b>Tyler Vaisau</b>         | Training Impacted:    |                          | Funding Source:    | <b>Premise</b>                 |
| Consortium Contact:  |                             | Migration Impact:     |                          | Funding Source ID: | <b>ABAWD</b>                   |
| Project Phase (SCR): | <b>Production</b>           | Approved by           |                          | Other Agency Cross | <b>CIV-106400</b>              |
| Committee:           | <b>[CalWORKs/ CalFresh]</b> | Committee:            |                          | Reference:         |                                |

### Non-Committee

#### Review:

**Expedite Approval:** Karen Rapponotti 02/19/2020

**Current Design:** Support SCR for ABAWD Demo February 25-26, 2020

**Request:** ABAWD Clickthrough Support

**Recommendation:** Support SCR for ABAWD Demo February 25-26, 2020

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **34**

|                  |   |                    |   |                         |    |
|------------------|---|--------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :      | 0  |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence : | 10 |
| DBA :            | 0 | Design :           | 0 | Eligibility :           | 0  |
| Fiscal :         | 8 | Imaging :          | 0 | IVR/CC :                | 0  |
| Online :         | 0 | Performance :      | 0 | Release Communication   | 0  |
| Reports :        | 0 | Security :         | 0 | Support :               |    |
| Tech Arch :      | 0 | Tech Ops :         | 0 | System Test Support :   | 16 |
|                  |   |                    |   | Training :              | 0  |



# [CA-213567] Code Change for April ABAWD Forms for Authorized Representatives

- Resolved: 02/24/2020 12:18 PM

|   |                              |                        |                              |                                 |                            |
|---|------------------------------|------------------------|------------------------------|---------------------------------|----------------------------|
| Team Responsible:   | <b>Client Correspondence</b> | Assignee:              | <b>Rekha Jaguva Rajan</b>    | SPG Status:                     | <b>Approved</b>            |
| Fix Version/s:  | <b>[20.02]</b>               | Designer Contact:      | <b>Connor Gorry</b>          | Change Type (SCR):              | <b>New Policy</b>          |
| Minor Version:  | <b>20.03.05</b>              | Expedite Changes:      | <b>Production Deployment</b> | Estimate:                       | <b>290</b>                 |
| Reporter:   | <b>Connor Gorry</b>          | Regulation Reference:  | <b>ACL 20-XX</b>             | Created:                        | <b>02/12/2020 05:18 PM</b> |
| Status:   | <b>In Production</b>         | Impact Analysis:       | <b>[N/A]</b>                 | Outreach Required:              | <b>No</b>                  |
| Policy/Design Consortium Contact:   | <b>Caroline Bui</b>          | Training Impacted:     |                              | Funding Source:                 | <b>Premise</b>             |
| Project Phase (SCR):  | <b>Production</b>            | Migration Impact:      | <b>No</b>                    | Funding Source ID:              | <b>ABAWD</b>               |
| Committee:  | <b>[CalWORKs/ CalFresh]</b>  | Approved by Committee: |                              | Other Agency Cross Reference:   | <b>CIV-106336</b>          |
| <b>Non-Committee Review:</b>  |                              |                        |                              |                                 |                            |
| <b>Expedite Approval:</b> Approved by Karen Rapponotti and Jo Anne Osborn on 1/22/2020  |                              |                        |                              |                                 |                            |
| <b>Current Design:</b> Forms CF 377.11C, CF 377.11D, and CF 377.11E have been added/updated in the C-IV Template Repository with CIV-106060. Currently, these forms send to the CF Participant, rather than the Primary Applicant.  |                              |                        |                              |                                 |                            |
| <b>Request:</b> CTCR to send to Primary Applicant; Change Form Body Population to allow for sending ABAWD Forms to Authorized Representatives.  |                              |                        |                              |                                 |                            |
| <b>Recommendation:</b>  |                              |                        |                              |                                 |                            |
| LRS-only: CTCR to update Address population for Forms CF 377.11C, CF 377.11D, and CF 377.11E to be addressed to the Primary Applicant, rather than the non-exempt ABAWD/participant.  |                              |                        |                              |                                 |                            |
| LRS and C-IV: Update Forms CF 377.11C and CF 377.11E population logic to allow for proper body population when these forms are sent to Authorized Representatives. This will allow setting the program's Authorized Representative/s as the addressee, while populating the form body with the CalFresh participant info. |                              |                        |                              |                                 |                            |
| <b>Outreach Description:</b>  |                              |                        |                              |                                 |                            |
| <b>Migration Impact Description:</b> This is a joint change in LRS/CalSAWS and C-IV.  |                              |                        |                              |                                 |                            |
| <b>Analysis:</b>  |                              |                        |                              |                                 |                            |
| <b>Alternative Procedure Description:</b> Generate blank document from the Template Repository. If sending Form to an Authorized Representative, manually enter their information in the address section of the header.   |                              |                        |                              |                                 |                            |
| <b>Operational Impact:</b>  |                              |                        |                              |                                 |                            |
| <b>Estimate:</b>  | <b>290</b>                   |                        |                              |                                 |                            |
| Automated Test :  | 0                            | Batch/Interfaces :     | 0                            | Batch Operations :              | 0                          |
| CalHEERS :  | 0                            | CalHEERS Test :        | 0                            | Client Correspondence :         | 218                        |
| DBA :   | 0                            | Design :               | 0                            | Eligibility :                   | 0                          |
| Fiscal :  | 0                            | Imaging :              | 0                            | IVR/CC :                        | 0                          |
| Online :  | 0                            | Performance :          | 0                            | Release Communication Support : | 0                          |
| Reports :   | 0                            | Security :             | 0                            | System Test Support :           | 72                         |
| Tech Arch :   | 0                            | Tech Ops :             | 0                            | Training :                      | 0                          |



## [CA-208155] CFL 18/19-49 Create new Pay Codes for CalWORKs Home Visit Program (HVP)

|                      |                         |                       |                     |                    |                            |
|----------------------|-------------------------|-----------------------|---------------------|--------------------|----------------------------|
| Team Responsible:    | <b>Fiscal</b>           | Assignee:             | <b>John Besa</b>    | SPG Status:        | <b>Approved</b>            |
| Fix Version/s:       | <b>[20.05]</b>          | Designer Contact:     | <b>Ishrath Khan</b> | Change Type (SCR): | <b>New Policy</b>          |
| Minor Version:       |                         | Expedite Changes:     | <b>Start Build</b>  | Estimate:          | <b>674</b>                 |
| Reporter:            | <b>Sheryl E. Eppler</b> | Regulation Reference: | <b>CFL 18/19-49</b> | Created:           | <b>04/25/2019 11:10 AM</b> |
| Status:              | <b>In Development</b>   | Impact Analysis:      | <b>[N/A]</b>        | Outreach Required: | <b>No</b>                  |
| Policy/Design        | <b>Gloria Williams</b>  | Training Impacted:    |                     | Funding Source:    | <b>Premise</b>             |
| Consortium Contact:  |                         |                       |                     |                    |                            |
| Project Phase (SCR): | <b>Production</b>       | Migration Impact:     | <b>No</b>           | Funding Source ID: | <b>HVP</b>                 |
| Committee:           | <b>[Fiscal]</b>         | Approved by           | <b>02/24/2020</b>   | Other Agency Cross | <b>CIV-103989</b>          |
|                      |                         | Committee:            |                     | Reference:         |                            |

### Non-Committee

#### Review:

**Expedite Approval:** Emergency approval to start build by JoAnne Osborn on 2/26/2020

#### Current Design:

The purpose of this letter is to provide county administrative claiming instructions for the California Work Opportunity and Responsibility to Kids (CalWORKs) Home Visiting Initiative (HVI) as described in the ACWDL dated July 31, 2018. This letter informs counties of the claiming instructions related to the implementation of new Program Codes (PCs), Time Study Codes (TSCs), Program Identifier Numbers (PINs), a Direct to Program (DTP) code, and one state use only (SUO) code.

#### Request:

Create new Pay Codes to track CalWORKs Home Visiting Initiative

#### Recommendation:

To track 'Home Visit Program (HVP)' needs and payments in the system, the following new Need categories and subsequent Need Types under them will be added:

1. Home Visit Program (HVP)
  - a. Academic or instructional services
  - b. Child care
  - c. Early learning /interaction activity
  - d. English as second language
  - e. Housing Support
  - f. Immigration legal services
  - g. Infant and child nutrition services
  - h. Infant and toddler health care
  - i. Intimate partner violence services
  - j. Mental health services
  - k. Other service
  - l. Prenatal care
  - m. Substance abuse services
  - n. Workforce readiness services
2. Home Visit Program (HVP) – Transportation
  - a. Tap Card
  - b. Campus Parking
  - c. Bus pass – No Valid Month
  - d. Bus Pass – Valid Month
  - e. Bus Ticket
  - f. Bus Token
  - g. Gas Card
  - h. Imprest Cash
  - i. Transportation

NOTE: Tap Card is only available in LRS system.

3. Add the following Home Visit Program (HVP) pay codes:
  - a. HVP Fed Direct Costs
  - b. HVP Non-Fed Direct Costs

- c. HVP Non-MOE Direct Costs
- d. HVP Fed Child Care – Unemployed
- e. HVP Non-Fed Child Care – Unemployed
- f. HVP Non-MOE Child Care – Unemployed
- g. HVP Fed Child Care - Employed
- h. HVP Non-Fed Child Care – Employed
- i. HVP Non-MOE Child Care - Employed

#### Outreach

#### Description:

#### Migration Impact

#### Description:

Joint design has been approved through the Fiscal Committee. LRS will implement this change with SCR CIV 103989 in the 20.05 release.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

674

|                  |     |                    |    |                         |     |
|------------------|-----|--------------------|----|-------------------------|-----|
| Automated Test : | 0   | Batch/Interfaces : | 0  | Batch Operations :      | 0   |
| CalHEERS :       | 0   | CalHEERS Test :    | 0  | Client Correspondence : | 0   |
| DBA :            | 0   | Design :           | 80 | Eligibility :           | 0   |
| Fiscal :         | 360 | Imaging :          | 0  | IVR/CC :                | 0   |
| Online :         | 0   | Performance :      | 0  | Release Communication   | 28  |
| Reports :        | 0   | Security :         | 0  | Support :               |     |
| Tech Arch :      | 0   | Tech Ops :         | 0  | System Test Support :   | 125 |
|                  |     |                    |    | Training :              | 0   |





## [CA-213598] CA-208988 Update Online Help to support Functionality for Housing Support Program (HSP)

|                                   |                        |                        |  |                               |                            |
|-----------------------------------|------------------------|------------------------|--|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Training</b>        | Assignee:              | <b>Melita Dennis</b>                         | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.05]</b>         | Designer Contact:      | <b>Cristina Garcia</b>                       | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    |                        | Expedite Changes:      | <b>Start Build</b>                           | Estimate:                     | <b>10</b>                  |
| Reporter:                         | <b>Cristina Garcia</b> | Regulation Reference:  | <b>ACWDL June 11, 2019; CFL NO. 18/19-26</b> | Created:                      | <b>02/13/2020 03:27 PM</b> |
| Status:                           | <b>In Development</b>  | Impact Analysis:       | <b>[Training]</b>                            | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Gingko Luna</b>     | Training Impacted:     | <b>[Online Help]</b>                         | Funding Source:               | <b>Premise</b>             |
| Project Phase (SCR):              | <b>Production</b>      | Migration Impact:      | <b>No</b>                                    | Funding Source ID:            | <b>Cal-OAR</b>             |
| Committee:                        | <b>[Other]</b>         | Approved by Committee: |  | Other Agency Cross Reference: | <b>CIV-104367</b>          |

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 2/19/2020

**Current Design:** SCR CA-208988 adds the Housing Support List and Housing Support Detail pages to Online Help.

**Request:** OLH pages impacted by this change need to be updated.

**Recommendation:** Create the following Online Help pages:  
1. Housing Support List  
2. Housing Support Detail

### Outreach

#### Description:

**Migration Impact Description:** Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify as necessary to account for the changes made as part of Migration.

### Migration Impact

#### Analysis:

**Alternative Procedure Description:** N/A

### Operational Impact:

#### Estimate:

**10**

|                  |   |                    |   |                                 |    |
|------------------|---|--------------------|---|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :              | 0  |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 0  |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 0  |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0  |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0  |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 0  |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 10 |



## [CA-213763] Update Job Aid for SCR CA-57266 - Add Voucher Type to Service Arrangement Detail Page

|                                   |                         |                        |                        |                               |                            |
|-----------------------------------|-------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Training</b>         | Assignee:              | <b>Cristina Garcia</b> | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.05]</b>          | Designer Contact:      | <b>Cristina Garcia</b> | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:                    |                         | Expedite Changes:      | <b>No</b>              | Estimate:                     | <b>5</b>                   |
| Reporter:                         | <b>Sheryl E. Eppler</b> | Regulation Reference:  |                        | Created:                      | <b>02/20/2020 03:51 PM</b> |
| Status:                           | <b>Pending Approval</b> | Impact Analysis:       | <b>[Training]</b>      | Outreach Required:            | <b>Yes</b>                 |
| Policy/Design Consortium Contact: | <b>Sheryl E. Eppler</b> | Training Impacted:     | <b>[Job Aid]</b>       | Funding Source:               | <b>C-IV M&amp;O</b>        |
| Project Phase (SCR):              | <b>Migration</b>        | Migration Impact:      | <b>No</b>              | Funding Source ID:            |                            |
| Committee:                        | <b>[Other]</b>          | Approved by Committee: |                        | Other Agency Cross Reference: | <b>CA-57266</b>            |

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The Service Arrangement Detail page does not have a 'Voucher' drop-down option. With the 20.05 release, SCR CA-57266 updates the Service Arrangement Detail page to now have a 'Voucher' drop-down option.

#### Request:

The Service Arrangements - Process for Eligibility Programs job aid needs to be updated for this change.

#### Recommendation:

Update the following job aid SCR CA-57266:  
Service Arrangements - Process for Eligibility Programs

#### Outreach

#### Description:

Updated Job Aid

#### Migration Impact

#### Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

#### Migration Impact

#### Analysis:

No Impact

#### Alternative

#### Procedure

#### Description:

None

#### Operational Impact:

#### Estimate:

**5**

|                  |   |                    |   |                                 |   |
|------------------|---|--------------------|---|---------------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :              | 0 |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 0 |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 0 |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0 |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0 |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 0 |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 5 |



## [CA-211216] Income Disregard for the Aged, Blind & Disabled Federal Poverty Level Program

|                      |                         |                       |                           |                    |                            |
|----------------------|-------------------------|-----------------------|---------------------------|--------------------|----------------------------|
| Team Responsible:    | <b>CalHEERS</b>         | Assignee:             | <b>Unassigned</b>         | SPG Status:        | <b>Approved</b>            |
| Fix Version/s:       | <b>[20.07]</b>          | Designer Contact:     | <b>Tisha Mutreja</b>      | Change Type (SCR): | <b>New Policy</b>          |
| Minor Version:       |                         | Expedite Changes:     | <b>No</b>                 | Estimate:          | <b>215</b>                 |
| Reporter:            | <b>Nina Butler</b>      | Regulation Reference: | <b>ACWDL 20-02</b>        | Created:           | <b>10/16/2019 09:01 AM</b> |
| Status:              | <b>Pending Approval</b> | Impact Analysis:      | <b>[Business Process]</b> | Outreach Required: | <b>No</b>                  |
| Policy/Design        | <b>Elisa Miller</b>     | Training Impacted:    |                           | Funding Source:    | <b>LRS M&amp;E</b>         |
| Consortium Contact:  |                         | Migration Impact:     | <b>No</b>                 | Funding Source ID: |                            |
| Project Phase (SCR): | <b>Production</b>       | Approved by           | <b>02/26/2020</b>         | Other Agency Cross | <b>CIV-105339</b>          |
| Committee:           | <b>[Medi-Cal/CMSP]</b>  | Committee:            |                           | Reference:         |                            |

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Currently, when determining eligibility for the Aged & Disabled Federal Poverty Level (A&D FPL) program, counties allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and compares countable income to 100 percent of the FPL limit for the applicable family size for the A&D FPL program.

#### Request:

Effective August 1, 2020 when determining eligibility for the A&D FPL program, counties shall no longer allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and will now compare countable income to 138 percent of the FPL limit for the applicable family size for the A&D FPL program.

#### Recommendation:

1. Effective August 1, 2020

a. Update The System to no longer use standard deduction of \$230.00 for an individual and \$310.00 for a couple. Technical Note: End Date CT335\_71 and CT335\_72 .

b. Update The System to increase A&D FPL program limit from 100% FPL to 138% FPL. Technical Note: Update CT 318\_27 and CT 318\_63 from 100%FPL to 138%FPL.

c. Update the fragment MC\_TN\_A\_AND\_D\_FPL\_INCOME\_OVER\_LIMIT\_M177 to change the static text reference of '100%' to a Variable and populate '138%'. Languages to update: English and Spanish  
Note: Logic should determine the value of the variable if it 100% or 138% based on the effective date of the fragment generation. NOA verbiage with variable references should automatically be updated to the new limits based on the EDBC.

2. Run one-time Batch EDBC for 08/2020 benefit month to transition the population who are in Aged Blind Disabled Medically Needy (ABD/MN) SOC due to being over A&D FPL 100% up to and including 138%.

a. Key Scheduling Dependencies:  
This one-time Batch will run during the Regular Batch Schedule following the day of implementation.

b. Data Volume/Performance:  
Batch EDBC will run approximately 10,000 individuals in LRS/CalSAWS that would transition with the change.

c. Operations:  
Once all the Deployment Activities are completed, Run Data Change Request (DCR) to insert the required population for Batch process the following day of implementation.

3. Create a new auto-journal reason by adding new Batch Eligibility Sweep code (CT 942) that would generate when EDBC is successfully processed through Batch for the transitioned population in Recommendation #2.  
SHORT\_DESCRIPTION: A&D FPL Income and Disregard Update  
LONG DESCRIPTION: A&D FPL Income limit increased to 138%FPL and no longer use standard deductions both for an individual and a couple.  
JOURNAL TYPE: Batch EDBC

**Outreach****Description:****Migration Impact****Description:**

Changes were approved by Medi-Cal/CMSP Committee. Same Changes will be implemented with CIV-105339 in release 20.07.

**Migration Impact****Analysis:****Alternative****Procedure****Description:**

Manual Override

**Operational Impact:****Estimate:**

**215**

|                  |    |                    |    |                                 |    |
|------------------|----|--------------------|----|---------------------------------|----|
| Automated Test : | 0  | Batch/Interfaces : | 7  | Batch Operations :              | 0  |
| CalHEERS :       | 90 | CalHEERS Test :    | 67 | Client Correspondence :         | 31 |
| DBA :            | 0  | Design :           | 0  | Eligibility :                   | 0  |
| Fiscal :         | 0  | Imaging :          | 0  | IVR/CC :                        | 0  |
| Online :         | 0  | Performance :      | 0  | Release Communication Support : | 0  |
| Reports :        | 0  | Security :         | 0  | System Test Support :           | 0  |
| Tech Arch :      | 0  | Tech Ops :         | 0  | Training :                      | 0  |

## [CA-213843] Training: Create OCAT WBT for LRS Users

|                                   |                         |                        |                         |                               |                            |
|-----------------------------------|-------------------------|------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Training</b>         | Assignee:              | <b>Rachel Cousineau</b> | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.07]</b>          | Designer Contact:      | <b>Rachel Cousineau</b> | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:                    | <b>TBD</b>              | Expedite Changes:      | <b>No</b>               | Estimate:                     | <b>300</b>                 |
| Reporter:                         | <b>Rachel Cousineau</b> | Regulation Reference:  |                         | Created:                      | <b>02/25/2020 01:12 PM</b> |
| Status:                           | <b>Pending Approval</b> | Impact Analysis:       | <b>[Training]</b>       | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Ana Cruz</b>         | Training Impacted:     | <b>[CFP/WBT]</b>        | Funding Source:               | <b>LRS M&amp;E</b>         |
| Project Phase (SCR):              | <b>Training</b>         | Migration Impact:      | <b>No</b>               | Funding Source ID:            |                            |
| Committee:                        | <b>[Training]</b>       | Approved by Committee: |                         | Other Agency Cross Reference: |                            |

**Non-Committee Review:** Approved by Ana Cruz on 02/25/2020

**Expedite Approval:**

**Current Design:** SCR CA-50302 adds OCAT functionality to LRS. OCAT functionality is not covered in the existing LRS WBTs.

**Request:** LRS users need training on OCAT functionality.

**Recommendation:** Develop a new WBT that covers the LRS OCAT functionality.

NOTE: This WBT will only cover the LRS functionality. Cambria is responsible for creating training for the Cambria OCAT functionality. The Consortium Training team is responsible for creating training for the CalWIN OCAT functionality. Development of training for C-IV users will be covered under a separate SCR.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

None

**300**

|                  |   |                    |   |                                 |     |
|------------------|---|--------------------|---|---------------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :              | 0   |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 0   |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 0   |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0   |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0   |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 0   |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 300 |

## [CA-213845] Training: Create OCAT WBT for C-IV Users

|                                   |                         |                        |                         |                               |                            |
|-----------------------------------|-------------------------|------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Training</b>         | Assignee:              | <b>Rachel Cousineau</b> | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.07]</b>          | Designer Contact:      | <b>Rachel Cousineau</b> | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:                    | <b>TBD</b>              | Expedite Changes:      | <b>No</b>               | Estimate:                     | <b>150</b>                 |
| Reporter:                         | <b>Rachel Cousineau</b> | Regulation Reference:  |                         | Created:                      | <b>02/25/2020 01:22 PM</b> |
| Status:                           | <b>Pending Approval</b> | Impact Analysis:       | <b>[Training]</b>       | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Ana Cruz</b>         | Training Impacted:     | <b>[CFP/WBT]</b>        | Funding Source:               | <b>C-IV M&amp;O</b>        |
| Project Phase (SCR):              | <b>Training</b>         | Migration Impact:      | <b>No</b>               | Funding Source ID:            |                            |
| Committee:                        | <b>[Training]</b>       | Approved by Committee: |                         | Other Agency Cross Reference: |                            |

**Non-Committee Review:** Approved by Ana Cruz on 02/25/2020

**Expedite Approval:**

**Current Design:** SCR CIV-4108 adds OCAT functionality to C-IV. OCAT functionality is not covered in the existing C-IV WBTs.

**Request:** C-IV users need training on OCAT functionality.

**Recommendation:** Develop a new WBT that covers the C-IV OCAT functionality.

NOTE: This WBT will only cover the C-IV functionality. Cambria is responsible for creating training for the Cambria OCAT functionality. The Consortium Training team is responsible for creating training for the CalWIN OCAT functionality. Development of training for LRS users will be covered under Training SCR CA-213843.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

None

**150**

|                  |   |                    |   |                                 |     |
|------------------|---|--------------------|---|---------------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :              | 0   |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 0   |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 0   |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0   |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0   |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 0   |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 150 |

End SCRs



# [CA-203787] Auto Discontinue of AAP When Youth Turn 18/21 and Update NA 791

- Resolved: 02/02/2020 09:12 PM

|                                   |                                  |                        |                              |                               |                            |
|-----------------------------------|----------------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Batch/Interfaces</b>          | Assignee:              | <b>Eduardo Sanchez</b>       | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>                   | Designer Contact:      | <b>Steve Hancock</b>         | Change Type (SCR):            | <b>Policy Re-Design</b>    |
| Minor Version:                    |                                  | Expedite Changes:      | <b>Start Build</b>           | Estimate:                     | <b>599</b>                 |
| Reporter:                         | <b>Yolanda DelValle</b>          | Regulation Reference:  | <b>NFC 19-047</b>            | Created:                      | <b>07/30/2018 02:28 PM</b> |
| Status:                           | <b>System Test</b>               | Impact Analysis:       | <b>[N/A]</b>                 | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Ignacio Lazaro</b>            | Training Impacted:     | <b>[Job Aid]</b>             | Funding Source:               | <b>LRS M&amp;E</b>         |
| Project Phase (SCR):              | <b>Production</b>                | Migration Impact:      | <b>No</b>                    | Funding Source ID:            |                            |
| Committee:                        | <b>[Foster Care/Kin GAP/AAP]</b> | Approved by Committee: | <b>2019-12-03 00:00:00.0</b> | Other Agency Cross Reference: | <b>CIV-104670</b>          |

## Non-Committee

### Review:

**Expedite Approval:** Approved by JoAnne Osborn on 12/12

**Current Design:** AAP EWs currently manually track Adoptive child's birthdates and have to remember to manually run EDBC to stop payments at age 18 and 21 as per policy. EWs also have no systematic mechanism for tracking NMDs who are turning 18YO and are eligible for an extension of AAP benefits.

**Request:** Decrease potential for overpayments by flagging and stopping AAP payments for NMDs at 18 and 21.

**Recommendation:**

- Update the NA 791 to the newest 9/18 version.
- CalSAWS only: Automate sending the NA 791 seventy calendar days before the end of the month of the NMD 18th birthdate and 21st birthdate month.
- Create new EDBC batch sweeps to evaluate NMD birthdates and run the batch sweeps on the 10th of the month of each month. When the NMDs turn 18 or 21 during the month the Batch EDBC is evaluating, Batch EDBC will discontinue the AAP program. If the NMD is turning 18, a check will also be done to confirm the NMD does not have an extension to stay on the program until age 21.
- Create a journal entry for each AAP program discontinued by the EDBC run.

## Outreach

### Description:

**Migration Impact Description:** CalSAWS only change. When C-IV migrates to CalSAWS, they will utilize these changes. Nothing to migrate from C-IV

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** None. The Auditor-Controller determined established manual processes were insufficient.

### Operational Impact:

**Estimate:** **599**

|                  |   |                    |     |                                 |     |
|------------------|---|--------------------|-----|---------------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 151 | Batch Operations :              | 0   |
| CalHEERS :       | 0 | CalHEERS Test :    | 0   | Client Correspondence :         | 252 |
| DBA :            | 0 | Design :           | 0   | Eligibility :                   | 0   |
| Fiscal :         | 0 | Imaging :          | 0   | IVR/CC :                        | 0   |
| Online :         | 0 | Performance :      | 0   | Release Communication Support : | 0   |
| Reports :        | 0 | Security :         | 0   | System Test Support :           | 161 |
| Tech Arch :      | 0 | Tech Ops :         | 0   | Training :                      | 0   |

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change:  
Before:  
- Recommendation 2.1.2.1 did not clarify which system's Form/NOA Header would change.  
- References to the NA 791 Form generation were inconsistent.



After:

- Recommendation 2.1.2.1 now states that C-IV will not be updating the Form Header and will use the existing standard C-IV Header. CalSAWS will use the updated Header on both the NOA and Forms Templates. A note was added to clarify that only the highlighted areas of the example document are changing in the systems.
- References to the NA 791 Form Batch generation all consistently refer to the end of the month the child turns 18/21.
- Recommendations 2.1.2.2 and 2.1.2.3 updated the generation of the NA 791 from EDBC to match the extension and turning 18/21 conditions of the Batch NA 791.

See attached CA-203787 CIV-104670 Auto Discontinue of AAP and Update NA 791 - Content Revision 1 (updates highlighted in yellow)

2. Estimate Change: Updated due to impacts to Cover Sheet and Regression Testing

Before:

Client Correspondence ETC Total: 103

System Test Support ETC Total: 100

After:

Client Correspondence Total ETC: 252

System Test Support ETC Total: 161

3. Release Change:

N/A

4. Funding Source Change:

N/A

Pending CCB

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

- NA 791 mock ups did not match the State version 9/18. The mock ups did not state "Effective Date", instead it was just "Effective" as it was in earlier state version.
- All AAP records were being skipped with a DFS (Denial/Discontinuance for DCFS) skip code so no AAP records would be discontinued.
- Section 2.3.7 (Failure Procedure/Operations Instructions) had wording that was more towards an interface.
- Mockups for correspondence has various punctuation and alignment issues.

After:

- NA 791 mock ups have been updated now they state the word "Effective Date".
- Modify Batch EDBC Skip logic to bypass the DCFS Skip Reason of "Batch EDBC resulted in a Denial/Discontinuance for DCFS" when running EDBC to Discontinue AAP when the NMD turns 18 or 21.
- Section 2.3.7 (Failure Procedure/Operations Instructions) wording was changed to match the batch wording in section 2.2.7.
- Correspondence fixes to punctuation and alignment issues in the mockups.

2. ETC Change:

Before:

Batch Team = 151

System Test = 161

After:

Batch Team = 171 hours

System Test = 171 hours

3. Release Change: N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:



## [CA-205328] ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification

- Resolved: 02/02/2020 09:14 PM

|                                   |                             |                        |                              |                               |                            |
|-----------------------------------|-----------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Eligibility</b>          | Assignee:              | <b>Srinivas Sajja</b>        | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>              | Designer Contact:      | <b>Mark Keehn</b>            | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    |                             | Expedite Changes:      | <b>Start Build</b>           | Estimate:                     | <b>4990</b>                |
| Reporter:                         | <b>Amy Gill</b>             | Regulation Reference:  | <b>ACL 18-92, ACL 18-107</b> | Created:                      | <b>10/25/2018 01:27 PM</b> |
| Status:                           | <b>System Test</b>          | Impact Analysis:       | <b>[N/A]</b>                 | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Janet Mitri</b>          | Training Impacted:     | <b>[N/A]</b>                 | Funding Source:               | <b>Premise</b>             |
| Project Phase (SCR):              | <b>Production</b>           | Migration Impact:      | <b>No</b>                    | Funding Source ID:            | <b>SSI Cash Out</b>        |
| Committee:                        | <b>[CalWORKs/ CalFresh]</b> | Approved by Committee: | <b>2019-11-19 00:00:00.0</b> | Other Agency Cross Reference: | <b>CIV-102568</b>          |

### Non-Committee

#### Review:

**Expedite Approval:** Approved 11/26/2019 - K. Rapponotti

#### Current Design:

Currently CalSAWS will only define a 12 month recertification period when TNB is initially approved. In addition, an ongoing TNB program can only be closed due to eligibility for CF within the same case. There is currently no capability to send out the TNB recertification packet or to discontinue TNB based on failing the TNB recertification process.

#### Request:

This SCR will implement the TNB Recertification logic required for the TNB program, which was introduced with SCR CA-203103 CIV-101471 CalFresh Ending SSI Cash-Out.

ACL 18-92 provides policy instruction for the Transitional Nutrition Benefit (TNB) Program.

ACL 18-107 provides policy instruction for the Implementation of the Transitional Nutrition Benefit Program Notices

#### Recommendation:

Online

1. Update codes tables to display TNB Recertification (TNB 4) on Customer Reporting Detail Page. This requires no changes to the existing Customer Reporting pages.
  - a. Add TNB Recertification as a tracked Customer Report. (CT 329)
  - b. Define the statuses to be used for the TNB 4 Report Type (CT 258).
  - c. C-IV Only: Add Customer Reporting questions for completeness determination to be displayed with TNB 4. (CT 746)
2. Update codes table (CT 10398) to define which Customer Report Incomplete Reason Codes are valid for an incomplete TNB 4:
  - a. No signature
  - b. Missing Answers for Household Changes
  - c. Household Changes reported – No CF Application
  - d. Household Changes reported – Incomplete CF Application
3. Add new editable field on Customer Reporting Detail Page to track whether the TNB household had any changes. This will be a user updated field.
  - a. Household Changes – Yes/No
4. Update the Monthly Productivity List and Monthly Productivity List Detailed Result (CalSAWS Only) pages to search for TNB 4.
5. Add a new simplified recertification process to the Your Benefits Now (YBN) portal to allow the participant to upload a filled out TNB 4 form.
6. Add the TNB 4 form as a document type to the C4Yourself (C4Y) Upload Document page.
7. Add the TNB 4 form as a document type to the C4Y mobile application Upload Document page.
8. Update the Task Detail page to display the 'View Images' button when the TNB 4 generated task is viewed (CalSAWS Only).

Eligibility

9. Define a new Reporting Type, 'TNB Non Reporting' (CT542) to be used as the reporting type for any EDBC or Program Detail defined during a 6-month TNB period (i.e., any TNB period other than the initial 12-month period).
10. Define/Display the 'RE' EDBC Run Reason for TNB programs. This also applies to Manual EDBC.
  - a. CalSAWS Only –Automatically determine the 'RE' EDBC Run Reason. This will not display to the user.
  - b. C-IV Only – Display the 'RE' Run Reason on the Run EDBC page.
11. C-IV Only – Display the 'SAR7' Run Reason on the Run EDBC page when processing any benefit month that falls within a six-month period (i.e., any period other than the initial period).
12. Update EDBC authorization logic to take appropriate actions (e.g., create/update redetermination records and set Customer Report to completed) during TNB recertification.
13. Update EDBC logic to set initial TNB recertification periods to 12 months and all subsequent TNB periods to 6 months.
14. Update TNB EDBC logic to discontinue based on the results of the TNB 4 and, if applicable, the presence and outcome of a CF application and the associated CF EDBC when processing a TNB recertification.
15. CalSAWS Only – Update TNB Status Reason (e.g., No SSI/SSP) logic to allow period required changes to be applied even after initial TNB recertification.
16. CalSAWS Only - Add validations to the system to prevent the user from running the incorrect benefit month EDBC after the current packet due date where status of the packet is 'Reviewed- Ready to Run EDBC'. This change will align TNB with the other programs (CW, CF, GA, RCA, CAPI) which use these validations introduced with SCR CA-52723 CIV-100710 Customer Reporting Updates.
17. C-IV Only: Update the 'Program Code' code table (CT18). Specifically, set the 'Change Reason Program' column to 'Y'. This will define the NB program as a Change Reason program and bring C-IV in alignment with CalSAWS prior to migration. This does not mean that C-IV will begin using Change Reason logic prior to migration.

#### Batch

18. Add a new batch job to close a TNB program at the end of its recertification period if the recertification has not been completed.
19. CalSAWS Only: Modify an existing batch jobs to create TNB4 packet link in YBN.
20. CalSAWS Only: Modify an existing web service to create task and mark the form as received when TNB4 is submitted through YBN or Kofax.
21. ICT Document transfer – Add Code Category for the batch job that transfer image as part of the ICT process.

#### Fiscal

22. Update the issuance batch to enable the skipped issuance reasons for TNB.

#### Correspondence

23. C-IV Only: Create an automated task when the TNB 4 Recertification Packet is received.
24. Add a new TNB 4 Recertification packet to the Template Repository to be used with TNB programs. This packet will include the following forms:
  - a. TNB 4 – Notice of Recertification for TNB
  - b. CF 285 – CF Application (not part of the CF Recertification Packet)
25. Create a new batch job to send the TNB 4 Recertification packet to the customers when their RE is due.
26. Add logic to add a Barcode on the TNB 4 Recertification Packet when it is generated.
27. Add batch job to send TNB 5 if TNB 4 is still in 'Sent' status by the 15th of the last month of the recertification period.
28. Add functionality to generate TNB 5 based on the incomplete reasons, from the Customer Reporting Detail page when the TNB 4 Recertification packet is marked "Incomplete".
29. Create a Custom Journal Entry Record when either TNB 4 Recertification Packet or TNB 5 form are generated from Online or Batch.
30. Add functionality to generate a approval NOA when the Recertification is approved.
31. Add TNB 2 – Notice of Approval for TNB to Template Repository.

#### Outreach

##### Description:

##### Migration Impact

##### Description:

##### Migration Impact

##### Analysis:

##### Alternative

##### Procedure

##### Description:

Joint design has been approved through the CalWORKs/CalFresh Committee. C-IV will implement this Change with SCR CIV-102568 in the 20.03 release.

User would need to manually generate TNB 4 and send to client. If needed TNB 5 would need to be manually generated. EDBC would not automatically discontinue when appropriate, so user would need to either override the EDBC or use negative action. Manual notices would need to be generated by the user when required.

**Operational Impact:****Estimate:** 4990

|                  |     |                    |     |                                 |      |
|------------------|-----|--------------------|-----|---------------------------------|------|
| Automated Test : | 0   | Batch/Interfaces : | 408 | Batch Operations :              | 0    |
| CalHEERS :       | 0   | CalHEERS Test :    | 0   | Client Correspondence :         | 485  |
| DBA :            | 0   | Design :           | 515 | Eligibility :                   | 559  |
| Fiscal :         | 180 | Imaging :          | 25  | IVR/CC :                        | 0    |
| Online :         | 685 | Performance :      | 0   | Release Communication Support : | 220  |
| Reports :        | 220 | Security :         | 0   | System Test Support :           | 1018 |
| Tech Arch :      | 0   | Tech Ops :         | 0   | Training :                      | 0    |

**Content Revision Status-1:** Accepted**Content Revision Description-1:** 1. Recommendation Change:  
N/A2. ETC Change:  
Before:  
Translation Resource ETC: 0After:  
Translation Resource ETC: 13. Release Change:  
N/A4. Funding Source Change:  
N/A**Content Revision Status-2:** Accepted**Content Revision Description-2:** 1. Recommendation Change:

Eligibility

1. Added specifications to Section 2.13.2.1 for setting the 'TNB Non Reporting' Reporting Type.
2. Added page behavior to the Program Configuration Override List page in Section 2.14.3.2 to allow the 'Transitional Nutrition Benefit' Reporting Type Reason to display when the 'TNB Non Reporting' Reporting Type is selected.
3. Updated language in Section 2.13.2.5 to clarify that authorization logic used to establish a new TNB Period is based on the 'RE' EDBC Run Reason and not the specific month processed.
4. LRS/CalSAWS Only: Removed condition in Section 2.13.2.12 to require the 'No SSI/SSP' Status Reason be established based on Change Reason logic. Assumption 5 was also added related to this point.
5. C-IV Only: Added a validation to the Accept button on the Nutrition Benefit EDBC Summary and Nutrition Benefit EDBC (Manual) pages. When processing a new redetermination period, this validation will prevent an active EDBC from being accepted unless the user has processed EDBC with the 'RE' Run Reason with some exceptions.

Online

6. Added clarification to Section 2.2.3.1.d to differentiate the Household Changes field behavior in the LRS/CalSAWS versus C-IV systems.
7. Added language to Section 2.2.3.1.f.vi to specify when an 'Incomplete' versus 'Non Applicable' status should be set based on Completeness Determination question 1 through 3.
8. Corrected reference of "Figures from 2.1.1 and 2.1.2" to "Figures 2.3.1 and 2.3.2" in Section 2.3.1.
9. Deleted point "a. Update both the default search and the full search on this page. The default search runs when the user navigates to this page. The full search runs when the user clicks on the 'View' button on the page."
10. Added specification for Confirmation number that displays on YBN Confirmation page in Section 2.7.3.

Correspondence

11. Added Assumption 6 to indicate that the TNB 4 RE Packet will follow the same logic as the existing RE Packets if the Packet is received through Barcodes page.

12. Added Assumption 7 stating that 'no updates will be made to the population of the TNB 4 form in Template Repository'.
13. Added assumption 8 that NA BACK 9 will not be updated with this SCR.
14. C-IV Only: Updated the task creation frequency from "Real Time" to "Daily (Monday-Saturday) or Real Time" as the task will not be created real time if the document is received through C4Yourself.
15. Added a clarification to TNB 5 variable population in Section 2.29.2.
16. Added note to Section 2.29.3 clarifying that the TNB 5 Due\_Date is the same as the most recent TNB 4 RE Packet Due Date.
17. Added Section 2.33 to suppress the Benefit Change NOA: Suppress the following Benefit Change NOAs for TNB when TNB Recertification Approval Notice (TNB 2) generates.
  - C-IV: ACTN\_TNB3\_CHANGE
  - CalSAWS: TNB\_CH\_CHANGE\_IN\_HOUSEHOLD\_SIZE\_N103
  - CalSAWS: TNB\_CH\_FUNDING\_CHANGE\_N102

## 2. ETC Change:

Additional Translation Costs for C4Y

Before: Translation Resource ETC: 1

After: Translation Resource ETC: 8

Client Correspondence

Before: ETC Total: 476

After: ETC Total: 485

Pending CCB

1. Recommendation Change:

## Eligibility

1. Updated the condition for creating the 'No Valid CF Determination' Status Reason to use 30 days rather than the end of the month in Section 2.13.2.9.
2. Updated conditions for displaying a validation message on the Program Configuration Override List page in Section 2.14.3. No code change necessary.
3. Added one condition and corrected another condition that define when a validation message should display when selecting the Accept button for an TNB EDBC in Section 2.15.3.1.

## Online

4. Updated Figure 2.2.4 since the Household Change field will no longer be required (we are adding a new custom validation instead).
5. Updated 2.2.3 Description of Changes 1D. Added 'Blank' as another dropdown options for Edit Mode for the Household Changes field (LRS only).
6. Updated 2.2.3 Description of Changes 1.g.i. to be more specific on the CalSaws only 'Personal Contact' field (LRS only).
7. Removed "If the worker sets the Customer Reporting Detail status to 'Reviewed- Ready to Run EDBC', the 'Household Changes' field will be mandatory." from 2.2.3 Description of Changes of section g.iii.v. (LRS only)
8. Added section g.iii.v.5 to the 2.2.3 Description of Changes to add a new custom validation as well (LRS only).
9. Added to the design document that Question 1 through 5 of the TNB 4 redetermination section will not be displayed if status is still in 'Generated' or 'Sent'. Also added a note on the design document as well so that the Status can't be updated to 'Reviewed-Ready to Run EDBC' if the status was in 'Generated' or 'Sent' (CIV only).
10. Added Assumption that Rescind functionality will remain unchanged and it will continue to function as it exist currently.

## Batch/Interface

11. Added section 2.24 to change LRS/CalSAWS Kofax web service to pass NB program.
12. Updated section 2.20.2 clarifying that batch job will mark TNB 4 Recert as received and the and create a task when a TNB 4 Recertification Packet is received through C4Yourself.
13. Added section 2.25 to modify Kofax web services to return office number for TNB program.

## Fiscal

14. Updated condition in Section 2.16.2.2 to clarify that skip issuance logic for 'TNB Non Reporting' periods will be based on six month period. Also, a Note regarding a 10-day check was removed.
15. Added two conditions (3 and 5) in Section 2.16.2 related to the Grace Period logic.

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

**Content Revision**  
**Status-4:**  
**Content Revision**  
**Description-4:**

Correspondence  
16. Updated the document type for ImageNow to “Other Customer Reporting” in Section 2.31.2 (C-IV Only).

1. Recommendation Change:  
Before:  
After:

2. ETC Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-208184] ACL 19-34 Update Kin-GAP Beginning Date of Aid Rules to Accept Mid-Month Application Date

- Resolved: 02/02/2020 09:26 PM

|                                   |                                  |                        |   |                               |                            |
|-----------------------------------|----------------------------------|------------------------|---|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Eligibility</b>               | Assignee:              | <b>Ramakrishna Kuchibhotla</b>                              | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>                   | Designer Contact:      | <b>Srinivasa Meenavalli</b>                                 | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    |                                  | Expedite Changes:      | <b>Start Build</b>  | Estimate:                     | <b>817</b>                 |
| Reporter:                         | <b>Laura Ould</b>                | Regulation Reference:  | <b>ACL 19-34; Welfare &amp; Institutions Code 11390 (e)</b> | Created:                      | <b>04/25/2019 03:30 PM</b> |
| Status:                           | <b>Test Complete</b>             | Impact Analysis:       | <b>[Business Process]</b>                                   | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Laura Ould</b>                | Training Impacted:     |   | Funding Source:               | <b>LRS M&amp;E</b>         |
| Project Phase (SCR):              | <b>Production</b>                | Migration Impact:      | <b>No</b>   | Funding Source ID:            |                            |
| Committee:                        | <b>[Foster Care/Kin GAP/AAP]</b> | Approved by Committee: | <b>2019-12-10 00:00:00.0</b>                                | Other Agency Cross Reference: | <b>CIV-104011</b>          |

## Non-Committee

### Review:

**Expedite Approval:** Approved by JoAnne Osborn on 12/11/19

**Current Design:** Currently KG programs need to have application date first day of the month to get the KG program approve and to evaluate the eligibility benefits.

Kin-GAP budget calculation subtracts net non-exempt income from Foster Care Basic Rate before adding the Special Care Increment (SCI) causing the Kin-GAP EDBC to fail for over income.

**Request:** As per the ACL 19-34, eligibility benefits for the Kin-GAP should be prorated and the program should be approved for any application date of the month. Kin-GAP EDBC Summary results page should be aligned with the proration details. The SCI / Special Needs amount should be added to the Foster Care Basic Rate before subtracting the Total Net Nonexempt Income for the new income test calculation.

### Recommendation:

- 1) Modify KG Rate Summary and KG Rate Detail pages to accept and display Begin Date and End Date instead of Begin Month and End Month in C-IV.
- 2) Modify KG Rate Summary page to accept and display split rates in the middle of the month following the effective dating framework in C-IV like LRS.
- 3) Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.
- 4) Modify KG EDBC logic to calculate and prorate the aid payment including supplemental benefits for the partial month.
- 5) Modify KG EDBC Results Summary Page to move the Infant Supplemental Payment and Additional Rate (for LRS Only) from Kin-GAP Budget block to Aid Payment block to align with the new partial proration logic.
- 6) Modify KG Budget Net income test calculation to subtract Total Net Nonexempt Income from the sum of SCI amount and the Foster Care Basic Rate.
- 7) Modify KG EDBC Results Summary Page to move Special Needs line item before potential grant to align with the Net income test.
- 8) Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate split or SCI begin date from the Rate summary data collection details.
- 9) Modify#the existing KG EDBC not processed reason verbiage when a person is missing KinGAP placement rates for any day within the benefit month.
- 10) Modify the CIV Pre-EDBC skip logic to include validation for person missing a KinGAP placement rate for any day within the benefit month.

## Outreach

### Description:

### Migration Impact

### Description:

Joint design has been approved through the Foster Care/Kin GAP/AAP Committee. C-IV will implement this change with SCR CIV-104011 in the 20.03 release.

### Migration Impact

### Analysis:

No Impact

**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:**

User must manually prorate benefit and override EDBC results from Denied to Active.

**817**

|                  |   |                    |    |                                 |     |
|------------------|---|--------------------|----|---------------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 14 | Batch Operations :              | 0   |
| CalHEERS :       | 0 | CalHEERS Test :    | 0  | Client Correspondence :         | 14  |
| DBA :            | 0 | Design :           | 0  | Eligibility :                   | 503 |
| Fiscal :         | 0 | Imaging :          | 0  | IVR/CC :                        | 0   |
| Online :         | 0 | Performance :      | 0  | Release Communication Support : | 0   |
| Reports :        | 0 | Security :         | 0  | System Test Support :           | 211 |
| Tech Arch :      | 0 | Tech Ops :         | 0  | Training :                      | 0   |

**Content Revision Status-1:**  
**Content Revision Description-1:**

Accepted

1. Recommendation Change:  
Before: Highlighted in the Sections 1.3, 1.4, 2.3 and 2.4  
Section 1.3:  
3. Modify KG EDBC logic to approve the KG Program for Applications beginning any day of the month.  
Section 1.4:  
No Assumption on Retro months EDBC.  
Section 2.3.1:  
Kin-GAP EDBC rules currently deny the KG Program if the application date is mid-month.  
Modify KG EDBC logic to approve the KG Program BDA any day of the month.  
Section 2.3.2:  
1. Modify KG EDBC logic to approve the KG Program for Applications beginning any day of the month.  
10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate split or SCI begin date from the Rate summary data collection details.  
Section 2.4.1:  
Kin-GAP EDBC rules currently deny the KG Program if the application date is mid-month.  
Modify KG EDBC logic to approve the KG Program BDA any day of the month.  
Section 2.4.2:  
1. Modify KG EDBC logic to approve the KG Program for Applications beginning any day of the month.  
10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate split or SCI begin date from the Rate summary data collection details.  
  
After:  
Section 1.3:  
3. Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.  
Section 1.4:  
3. Running EDBC for benefit months prior to implementation of this SCR may result in a supplemental issuance.  
Section 2.3.1:  
Currently LRS/CalSAWS denies mid-month KG applications taken during the month of Case dismissal and/or legal guardianship date.  
Section 2.3.2:  
1. Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.  
10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate begin date/end date and/or SCI begin date/end date from the Rate summary data collection details.  
Section 2.4.1:  
Currently C-IV denies mid-month KG applications taken during the month of Case dismissal and/or legal guardianship date.  
Section 2.4.2:  
1. Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.  
10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate begin date/end date and/or SCI begin date/end date from the Rate summary data collection details.  
  
2. Estimate Change:



Before:  
Eligibility: 414  
System Test: 178  
Unallocated: 60

After:  
Eligibility: 503  
System Test: 211  
Unallocated: 75

3. Release Change: N/A

4. Funding Source Change: N/A  
Pending CCB

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:

Before:

No Fragment updates required.

After:

-Updates to Recommendation 2.7 to add Existing CCR Action Fragment to the Fragments for Regression Testing.  
-New C-IV only Recommendation (2.8) to update the Dual Agency Fragment to handle multiple prorated budgets for Kin-GAP.

Please see attached Design Document for Content Revision 2. Updates are highlighted in blue.

2. Estimate Change:

Before:

Client Correspondence ETC Total: 14 hours

After:

Client Correspondence ETC Total: 34 hours

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:



## [CA-209033] ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Thresholds Tiers (IRTs)

|                                   |                            |                        |  |                               |                            |
|-----------------------------------|----------------------------|------------------------|--|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Eligibility</b>         | Assignee:              | <b>Priya Sridharan</b>                   | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>             | Designer Contact:      | <b>Josias Caveto</b>                     | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    | <b>20.04.16</b>            | Expedite Changes:      | <b>Start Build</b>                       | Estimate:                     | <b>464</b>                 |
| Reporter:                         | <b>Frederick Gains</b>     | Regulation Reference:  | <b>ACL 19-76</b>                         | Created:                      | <b>06/19/2019 03:24 PM</b> |
| Status:                           | <b>In Development</b>      | Impact Analysis:       | <b>[Business Process, Central Print]</b> | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Frederick Gains</b>     | Training Impacted:     |  | Funding Source:               | <b>LRS M&amp;E</b>         |
| Project Phase (SCR):              | <b>Production</b>          | Migration Impact:      | <b>No</b>                                | Funding Source ID:            |                            |
| Committee:                        | <b>[CalWORKs/CalFresh]</b> | Approved by Committee: | <b>2020-01-15 00:00:00.0</b>             | Other Agency Cross Reference: | <b>CIV-104383</b>          |

### Non-Committee

#### Review:

**Expedite Approval:** Approved 01/27/2020 - K. Rapponotti

#### Current Design:

To determine the CalWORKs Net Non-Exempt Income (NNI) is calculated by disregarding the first \$225 of disability-based unearned income (DBI) and/or any earned income and 50 percent of any remaining earned income. If the AU has earned income only, the first \$225 and 50 percent of the remaining earned income is used as part of the family's NNI when calculating the MAP.

The CalWORKs Income Reporting Threshold (IRT) for the AU is the lower of two tiers. The two tiers include:

Tier 1: 55 percent of the Federal Poverty Level (FPL) for a family of three, plus the amount of income last used to calculate the AU's monthly grant amount.

Tier 2: The amount of income likely to render the AU ineligible for CalWORKs benefits. The formula is  $MAP \times 2 + \$225 + 1$ .

NOAs and forms reference the value of \$225 for the Earned Income Disregard and Disability based Income Disregard.

NOAs and forms reference the value of \$2,250, \$2000, \$3000 or \$3,500 for the Maximum Asset limit value.

#### Request:

1. Based on the new policy, increase the disregard from \$225 to \$500 effective June 1, 2020.
2. The CW Tier 2 will change to use 130 percent of the FPL instead of  $MAP \times 2 + \$225$  (Disregard prior to June 1, 2020)+1.
3. Keep the CW case active with Zero grant amount when the AU's total earned, and unearned income are under the CW Tier 2 IRT (130% of the SPL).
4. Update impacted Forms and NOAs to reflect the new values.

#### Recommendation:

1. Update the CW Disability Based Earned Income Disregard (CT 335 – AI) and CW Disability Based Unearned Income Disregard (CT 335 – 53) from \$225 to \$500, effective June 1, 2020.
2. Update the forms to replace Disability-Based Unearned Income(DBI) or Earned Income Disregard(EID) references from \$225 to \$500.
3. Update the NOAs to replace the text \$225 with a variable to populate the updated value of \$500 from EDBC.
4. Replace Tier 2 with Tier 3 calculation rules effective June 1, 2020.
5. Update the impacted Forms and NOAs to reflect the new values as per the ACLs.
6. Keep the CW Case Open When the benefit grant Amount is \$0 under the new tier two of the IRT (130% FPL)

### Outreach

#### Description:

#### Migration Impact

#### Description:

Joint design has been approved through the CW/CF Committee. CIV will implement this change with SCR CIV-104383 in 20.04 release.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

EDBC Override

**464**

|                  |    |                    |   |                                 |     |
|------------------|----|--------------------|---|---------------------------------|-----|
| Automated Test : | 26 | Batch/Interfaces : | 0 | Batch Operations :              | 0   |
| CalHEERS :       | 0  | CalHEERS Test :    | 0 | Client Correspondence :         | 245 |
| DBA :            | 0  | Design :           | 0 | Eligibility :                   | 54  |
| Fiscal :         | 0  | Imaging :          | 0 | IVR/CC :                        | 0   |
| Online :         | 0  | Performance :      | 0 | Release Communication Support : | 0   |
| Reports :        | 0  | Security :         | 0 | System Test Support :           | 99  |
| Tech Arch :      | 0  | Tech Ops :         | 0 | Training :                      | 0   |

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change:

Before

1. No references of CW tiers (overview Section 1)
2. Did not include TCF in assumption # 7 (Section 1.4)
3. No reference to Unearned income disregard ( Section 2.1.2)
4. Incorrectly referenced the CW tier (Section 2.7.2)
5. Not correct name for the grant (2.8)
6. Not clear verbiage (2.8.2)
7. No correct address for the impacted forms (Section 3)
8. Code Category Reference is incorrect(Section 2.4)

After

- 1- Added CW tiers references (Overview Section 1)
- 2 -Added TCF reference in assumption 7 ( Section 1.4)
- 3- Added Assumption # 15 (Section 1.4)
4. Reference to both earned and Unearned income disregards (Section 2.1.2)
5. Added a correct reference of the CW tier being updated (Section 2.7.2)
6. Added Correct name of the for the grant (Section 2.8)
7. Updated the verbiage for more clarity (Section 2.8.2)
8. Updated correct location of the form (Section 3)
9. Code Category Reference is updated (Section 2.4)

Note: For more details of the changes see highlighted in the attachment CA -209033 CIV- 104383 CalWORKs Change in EID and IRT Content Revision 1

2. Estimate Change: N/A

Before:

System test : 35  
unallocated hours : 0

After:

System test : 99  
unallocated hours : 40

3. Release Change: N/A

4. Funding Source Change: N/A

Pending CCB

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:

1. The location of the updates within the form has been identified and noted in the design document.
2. A note has been added to identify the location of the threshold translations.
3. An assumption has been added to mention the existing discrepancy between existing threshold forms and state-provided forms.

Note: All the updates are highlighted in Yellow in the Design Document.

2. Estimate Change:

Before:

Client Correspondence ETC 4 - 10

Client Correspondence ETC 5 - 0  
After:  
Client Correspondence ETC 4 - 53  
Client Correspondence ETC 5 - 30

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-209360] ACL 19-67 - CalWORKs: Changes to Asset and Vehicle Value Limits

- Resolved: 02/02/2020 09:26 PM

|                      |                                 |                       |                           |                    |                            |
|----------------------|---------------------------------|-----------------------|---------------------------|--------------------|----------------------------|
| Team Responsible:    | <b>Eligibility</b>              | Assignee:             | <b>Peterson Etienne</b>   | SPG Status:        | <b>Approved</b>            |
| Fix Version/s:       | <b>[20.03]</b>                  | Designer Contact:     | <b>Josias Caveto</b>      | Change Type (SCR): | <b>New Policy</b>          |
| Minor Version:       |                                 | Expedite Changes:     | <b>No</b>                 | Estimate:          | <b>57</b>                  |
| Reporter:            | <b>Frederick Gains</b>          | Regulation Reference: | <b>ACL 19-67</b>          | Created:           | <b>07/09/2019 04:17 PM</b> |
| Status:              | <b>Test Complete</b>            | Impact Analysis:      | <b>[Business Process]</b> | Outreach Required: | <b>No</b>                  |
| Policy/Design        | <b>Binh Tran</b>                | Training Impacted:    |                           | Funding Source:    | <b>LRS M&amp;E</b>         |
| Consortium Contact:  |                                 | Migration Impact:     | <b>No</b>                 | Funding Source ID: |                            |
| Project Phase (SCR): | <b>Design</b>                   | Approved by           | <b>2020-01-06</b>         | Other Agency Cross | <b>CIV-104559</b>          |
| Committee:           | <b>[CalWORKs/<br/>CalFresh]</b> | Committee:            | <b>00:00:00.0</b>         | Reference:         |                            |

## Non-Committee

### Review:

### Expedite Approval:

### Current Design:

1. CalWORKs families are allowed to retain countable resources in an amount equal to the amount allowed under SNAP administered in California as CalFresh. CalWORKs families have property provisions that allow all members of the family to have no more than \$2,250 in resources, unless an Assistance Unit (AU) member is 60 years of age or older or disabled, for which the case limit is \$3500.
2. Any nonexempt vehicle is evaluated for the vehicle's equity value, not to exceed a limit of \$9,500. Any equity value that exceeds \$9,500 is counted against the AU's resource limit of \$2,250 for a participant who is below 60 years of age, or \$3,500 for an AU with a member 60 years of age or older or disabled

### Request:

1. Per ACL 19-67, effective June 1, 2020 and annually thereafter (as of 1/1/2021) the resource threshold will increase by an amount equal to the increase in the California Necessities Index for the most recent fiscal year, therefore the CalWORKs resource limits will no longer be based on CalFresh. The maximum asset limit for a CalWORKs AU the will be increased from \$2,250 to \$10,000.
  - a. When a CalWORKs AU includes a member who is 60 years of age or older or disabled, the maximum asset limit will be increased from \$3,500 to \$15,000.
2. Effective June 1, 2020 the maximum allowable equity value of any nonexempt motor vehicle will be increased from \$9,500 to \$25,000.
  - a. Any equity value that exceeds \$25,000 is counted against the AU's resource limit of \$10,000, or \$15,000 for an AU that includes a member who is aged 60 years or older or disabled.
3. For each motor vehicle with an equity value of more than \$25,000, the equity value in excess of \$25,000 shall be counted toward the AU's resources.

### Recommendation:

1. Update EDBC rules (CT 335-84 CalWORKs Property Limit) that apply the resource test to perform calculations based on the new limits.
2. Update EDBC rules (CT 335-AN CW Motor Vehicle Disregard) that apply vehicle property limit amounts to perform calculations based on the new limits.

### Notes:

Forms and NOAs will be updated to reflect the updated values as part of the SCRs CA-209033 C-IV-104383.

## Outreach

### Description:

### Migration Impact

### Description:

Joint design has been approved through the CW/CF Committee. C-IV will implement this change with SCR CIV-104559 in the 20.03 release.

### Migration Impact

### Analysis:

### Alternative

### Procedure

### Description:

### Operational Impact:

### Estimate:

**57**

|                  |   |                    |   |                         |   |
|------------------|---|--------------------|---|-------------------------|---|
| Automated Test : | 4 | Batch/Interfaces : | 0 | Batch Operations :      | 0 |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence : | 0 |

|             |   |               |   |                                 |    |
|-------------|---|---------------|---|---------------------------------|----|
| DBA :       | 0 | Design :      | 0 | Eligibility :                   | 22 |
| Fiscal :    | 0 | Imaging :     | 0 | IVR/CC :                        | 0  |
| Online :    | 0 | Performance : | 0 | Release Communication Support : | 0  |
| Reports :   | 0 | Security :    | 0 | System Test Support :           | 31 |
| Tech Arch : | 0 | Tech Ops :    | 0 | Training :                      | 0  |

**Content Revision Status-1:**  
**Content Revision Description-1:**

Accepted

1. Recommendation Change:

Before:

1.3 Overview

1. Update EDBC rules (CT 335-84 CalWORKs Property Limit) that apply the resource test to perform calculations based on the new limits.

2. Update EDBC rules (CT 335-AN CW Motor Vehicle Disregard) that apply vehicle property limit amounts to perform calculations based on the new limits.

1.4 – Assumption

- No # 4

2.1 Eligibility: Update EDBC rules (CT 335-84 CalWORKs Property Limit) that apply the resource test to perform calculations based on the new limits.

2.1.2 Per ACL 19-67, effective June 1, 2020 the property limit will increase from \$2,250 to \$10,000 for CWs AUs that do not contain a member who is 60 years of age or older or disabled and from \$3,500 to \$15,000 for CWs AUs that do contain a member who is age 60 years of age or older or disabled.

2.1.3 CalWORKs

2.2 Eligibility: Update EDBC rules (CT 335-AN CW Motor Vehicle Disregard) that apply on vehicle property limit amount to perform calculations based on the new limits

2.2.2 Per SB 80, effective June 1, 2020, the disregard will be increased from \$9,500 to \$25,000. Any amount in excess of the disregard will be counted against the AU's property limit.

After:

1.3 Overview

1. Update EDBC rules CalWORKs Property Limit and Elderly and Disabled Property Limit that apply the resource test to perform calculations based on the new limits

2. Update EDBC rules CW Motor Vehicle Disregard that apply vehicle property limit amounts to perform calculations based on the new limits.

1.4 – Assumption

4. The Federal AFDC eligibility determination for FC is made based on current property CW property limit

2.1 Eligibility: Update EDBC rules CalWORKs Property Limit and Elderly and Disabled Property Limit that apply the resource test to perform calculations based on the new limits.

2.1.2 Effective June 1, 2020 the property limit will increase from \$2,250 to \$10,000 for CWs AUs that do not contain a member who is 60 years of age or older or disabled(CT 335-84 CalWORKs Property Limit) and from \$3,500 to \$15,000 for CWs AUs

that do contain a member who is age 60 years of age or older or disabled(CT 335-03 CW Elderly and Disabled Property Limit).

#### 2.1.3 CalWORKs, Foster Care

2.2 Eligibility: Update EDBC rules CW Motor Vehicle Disregard that apply on vehicle property limit amount to perform calculations based on the new limits

#### 2.2.2 – Called specific CT being updated

Effective June 1, 2020, the disregard will be increased from \$9,500 to \$25,000(CT 335-AN CW Motor Vehicle Disregard for

North and CT 335-AO CW Motor Vehicle Disregard for South). Any amount in excess of the disregard will be counted against the AU's property limit.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Pending CCB

#### **Content Revision Status-2:**

#### **Content Revision Description-2:**

1. Recommendation Change:

Assumption # 4 has been updated to add details that design has been logged to address the EDBC logic for Foster Care CA- 213138

2. Estimate Change:

Before:

System test: 31

unallocated hours: 0

After:

System Test: 14

unallocated hours: 5

3. Release Change: N/A

4. Funding Source Change: N/A

#### **Content Revision Status-3:**

#### **Content Revision Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

#### **Content Revision Status-4:**

#### **Content Revision Description-4:**

1. Recommendation Change:

Before:

After:



## [CA-210098] Training: Update WBTs per SCR CA-207277 Part B

|                                   |                       |                        |                         |                               |                            |
|-----------------------------------|-----------------------|------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Training</b>       | Assignee:              | <b>Rachel Cousineau</b> | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>        | Designer Contact:      | <b>Rachel Cousineau</b> | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:                    |                       | Expedite Changes:      | <b>Start Build</b>      | Estimate:                     | <b>300</b>                 |
| Reporter:                         | <b>Luis Alvarado</b>  | Regulation Reference:  |                         | Created:                      | <b>08/19/2019 04:22 PM</b> |
| Status:                           | <b>In Development</b> | Impact Analysis:       | <b>[Training]</b>       | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Ana Cruz</b>       | Training Impacted:     | <b>[CFP/WBT]</b>        | Funding Source:               | <b>LRS M&amp;E</b>         |
| Project Phase (SCR):              | <b>Training</b>       | Migration Impact:      | <b>No</b>               | Funding Source ID:            |                            |
| Committee:                        | <b>[Training]</b>     | Approved by Committee: |                         | Other Agency Cross Reference: |                            |

**Non-Committee Review:** Approved by Ana Cruz on August 6, 2019

**Expedite Approval:** Approved by Karen Rapponotti on December 26, 2019

**Current Design:** SCR CA-207277 updates the Homepage - Display County name from user profile under the LRS logo

**Request:** WBTs impacted by this change need to be updated.

**Recommendation:** Update the following WBTs:  
1. All Modules

### Outreach

#### Description:

#### Migration Impact

#### Description:

Updates to the existing LRS Web Based Training materials to support 40 counties in CalSAWS are not in scope for migration.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **300**

|                  |   |                    |   |                                 |     |
|------------------|---|--------------------|---|---------------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :              | 0   |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 0   |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 0   |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0   |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0   |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 0   |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 300 |

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 20.03  
After: 20.05

4. Funding Source Change:  
N/A





## [CA-211011] Update Online Help for SCR CA-57298

- Resolved: 02/04/2020 01:47 PM

|                      |                        |                       |                                  |                    |                            |
|----------------------|------------------------|-----------------------|----------------------------------|--------------------|----------------------------|
| Team Responsible:    | <b>Training</b>        | Assignee:             | <b>Melita Dennis</b>             | SPG Status:        | <b>Approved</b>            |
| Fix Version/s:       | <b>[20.03]</b>         | Designer Contact:     | <b>Cristina Garcia</b>           | Change Type (SCR): | <b>New Policy</b>          |
| Minor Version:       |                        | Expedite Changes:     | <b>Start Build</b>               | Estimate:          | <b>10</b>                  |
| Reporter:            | <b>Cristina Garcia</b> | Regulation Reference: | <b>ACL 14-12 &amp; ACL 14-64</b> | Created:           | <b>10/09/2019 09:16 AM</b> |
| Status:              | <b>Test Complete</b>   | Impact Analysis:      | <b>[Training]</b>                | Outreach Required: | <b>No</b>                  |
| Policy/Design        | <b>Ana Cruz</b>        | Training Impacted:    | <b>[Online Help]</b>             | Funding Source:    | <b>LRS M&amp;E</b>         |
| Consortium Contact:  |                        | Migration Impact:     | <b>No</b>                        | Funding Source ID: |                            |
| Project Phase (SCR): | <b>Production</b>      | Approved by           |                                  | Other Agency Cross |                            |
| Committee:           | <b>[Training]</b>      | Committee:            |                                  | Reference:         |                            |

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti 1/28/2020

**Current Design:** SCR CA-57298 is adding system pages.

**Request:** New Online Help pages need to be created for the new system pages.

**Recommendation:** Create the following Online Help pages:

1. Family Stabilization List
2. Family Stabilization Detail

### Outreach

#### Description:

#### Migration Impact

#### Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **10**

|                  |   |                    |   |                         |    |
|------------------|---|--------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :      | 0  |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence : | 0  |
| DBA :            | 0 | Design :           | 0 | Eligibility :           | 0  |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                | 0  |
| Online :         | 0 | Performance :      | 0 | Release Communication   | 0  |
| Reports :        | 0 | Security :         | 0 | Support :               | 0  |
| Tech Arch :      | 0 | Tech Ops :         | 0 | System Test Support :   | 0  |
|                  |   |                    |   | Training :              | 10 |

### Content Revision

#### Status-1:

Pending CCB

#### Content Revision

#### Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change:  
Before: LRS M&E  
After: Premise - Cal-OAR

## [CA-211030] Training: Update WBTs per SCR CA-210010

|                                   |                       |                        |                         |                               |                            |
|-----------------------------------|-----------------------|------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Training</b>       | Assignee:              | <b>Rachel Cousineau</b> | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>        | Designer Contact:      | <b>Rachel Cousineau</b> | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:                    |                       | Expedite Changes:      | <b>Start Build</b>      | Estimate:                     | <b>500</b>                 |
| Reporter:                         | <b>Luis Alvarado</b>  | Regulation Reference:  |                         | Created:                      | <b>10/09/2019 11:47 AM</b> |
| Status:                           | <b>In Development</b> | Impact Analysis:       | <b>[Training]</b>       | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Ana Cruz</b>       | Training Impacted:     | <b>[CFP/WBT]</b>        | Funding Source:               | <b>LRS M&amp;E</b>         |
| Project Phase (SCR):              | <b>Training</b>       | Migration Impact:      | <b>No</b>               | Funding Source ID:            |                            |
| Committee:                        | <b>[Training]</b>     | Approved by Committee: |                         | Other Agency Cross Reference: |                            |

**Non-Committee Review:** Approved by Ana Cruz on January 9, 2020

**Expedite Approval:** Approved by Karen J. Rapponotti on 01/27/2020

**Current Design:** SCR CA-210010 updates display Name throughout the system.

**Request:** WBTs impacted by this change need to be updated.

**Recommendation:** Update the following WBTs:  
1. All Modules

### Outreach

#### Description:

#### Migration Impact

#### Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **500**

|                  |   |                    |   |                                 |     |
|------------------|---|--------------------|---|---------------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :              | 0   |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 0   |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 0   |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0   |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0   |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 0   |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 500 |

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 20.03  
After: 20.05

4. Funding Source Change:  
N/A



## [CA-211032] Training: Update WBTs per SCR CA-207185 (Barrier Detail)

|                                   |                      |                        |                         |                               |                            |
|-----------------------------------|----------------------|------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Training</b>      | Assignee:              | <b>Rachel Cousineau</b> | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>       | Designer Contact:      | <b>Rachel Cousineau</b> | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:                    |                      | Expedite Changes:      | <b>Start Build</b>      | Estimate:                     | <b>20</b>                  |
| Reporter:                         | <b>Luis Alvarado</b> | Regulation Reference:  |                         | Created:                      | <b>10/09/2019 12:15 PM</b> |
| Status:                           | <b>Approved</b>      | Impact Analysis:       | <b>[Training]</b>       | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Ana Cruz</b>      | Training Impacted:     | <b>[CFP/WBT]</b>        | Funding Source:               | <b>LRS M&amp;E</b>         |
| Project Phase (SCR):              | <b>Training</b>      | Migration Impact:      | <b>No</b>               | Funding Source ID:            |                            |
| Committee:                        | <b>[Training]</b>    | Approved by Committee: |                         | Other Agency Cross Reference: |                            |

**Non-Committee Review:** Approved by Ana Cruz on January 9, 2020

**Expedite Approval:** Approved by Karen J. Rapponotti on 01/27/2020

**Current Design:** SCR CA-207185 updates DCFS/Probation Liason field to CWS/Probation Liaison in the Barrier Detail.

**Request:** WBTs impacted by this change need to be updated.

**Recommendation:** Update the following WBTs:  
1. 060-WBT-ESA-Employment Services-GAIN-01  
2. 062-WBT-ESB-Employment Services-GROW-01  
3. 062-WBT-ESB-Employment Services-GROW-03

### Outreach

#### Description:

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

#### Migration Impact

##### Analysis:

##### Alternative

##### Procedure

##### Description:

##### Operational Impact:

**Estimate:** **20**

|                  |   |                    |   |                                 |    |
|------------------|---|--------------------|---|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :              | 0  |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 0  |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 0  |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0  |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0  |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 0  |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 20 |

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change: This SCR is being Rejected, updating release to TBD.  
Before: 20.03  
After: TBD



## [CA-211036] Training: Update WBTs per SCR CA-207185 (Reception Log List & Detail)

|                                   |                      |                        |                         |                               |                            |
|-----------------------------------|----------------------|------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Training</b>      | Assignee:              | <b>Rachel Cousineau</b> | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>       | Designer Contact:      | <b>Rachel Cousineau</b> | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:                    |                      | Expedite Changes:      | <b>Start Build</b>      | Estimate:                     | <b>20</b>                  |
| Reporter:                         | <b>Luis Alvarado</b> | Regulation Reference:  |                         | Created:                      | <b>10/09/2019 12:37 PM</b> |
| Status:                           | <b>Approved</b>      | Impact Analysis:       | <b>[Training]</b>       | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Ana Cruz</b>      | Training Impacted:     | <b>[CFP/WBT]</b>        | Funding Source:               | <b>LRS M&amp;E</b>         |
| Project Phase (SCR):              | <b>Training</b>      | Migration Impact:      | <b>No</b>               | Funding Source ID:            |                            |
| Committee:                        | <b>[Training]</b>    | Approved by Committee: |                         | Other Agency Cross Reference: |                            |

**Non-Committee Review:** Approved by Ana Cruz on January 9, 2020

**Expedite Approval:** Approved by Karen J. Rapponotti on 01/27/2020

**Current Design:** SCR CA-207185 updates the options for the Purpose, Individual Type, and Detail fields on the Reception Log Detail page. In addition it updates the existing option of "Talk to DCFS Worker" in the Purpose dropdown to "Talk to CWS Worker" and updates the existing option of "DCFS Linkage Applicant" in the Individual Type dropdown to "CWS Linkage Applicant" in the Reception Log List page.

**Request:** WBTs impacted by this change need to be updated.

**Recommendation:** Update the following WBTs:  
1. 110-WBT-ORA-Orientation-08

### Outreach

#### Description:

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

#### Migration Impact

##### Description:

##### Migration Impact

##### Analysis:

##### Alternative

##### Procedure

##### Description:

##### Operational Impact:

**Estimate:** **20**

|                  |   |                    |   |                                 |    |
|------------------|---|--------------------|---|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :              | 0  |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 0  |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 0  |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0  |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0  |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 0  |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 20 |

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change: This SCR is being Rejected, updating release to TBD.  
Before: 20.03  
After: TBD



## [CA-211040] Training: Update WBTs per SCR CA-207185 (DCFS SSIAP Summary)

|                                   |                       |                        |                         |                               |                            |
|-----------------------------------|-----------------------|------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Training</b>       | Assignee:              | <b>Rachel Cousineau</b> | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>        | Designer Contact:      | <b>Rachel Cousineau</b> | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:                    |                       | Expedite Changes:      | <b>Start Build</b>      | Estimate:                     | <b>500</b>                 |
| Reporter:                         | <b>Luis Alvarado</b>  | Regulation Reference:  |                         | Created:                      | <b>10/09/2019 12:50 PM</b> |
| Status:                           | <b>In Development</b> | Impact Analysis:       | <b>[Training]</b>       | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Ana Cruz</b>       | Training Impacted:     | <b>[CFP/WBT]</b>        | Funding Source:               | <b>LRS M&amp;E</b>         |
| Project Phase (SCR):              | <b>Training</b>       | Migration Impact:      | <b>No</b>               | Funding Source ID:            |                            |
| Committee:                        | <b>[Training]</b>     | Approved by Committee: |                         | Other Agency Cross Reference: |                            |

**Non-Committee Review:** Approved by Ana Cruz on January 9, 2020

**Expedite Approval:** Approved by Karen J. Rapponotti on 01/27/2020

**Current Design:** SCR CA-207185 updates "DCFS SSIAP Summary" link to "CWS SSIAP Summary" in the task navigation bar.

**Request:** WBTs impacted by this change need to be updated.

**Recommendation:** Update the following WBTs:  
1. All modules (All modules where the Non Financial section of the Task navigation bar is open and the lower part of the list of pages is visible)

### Outreach

#### Description:

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

#### Migration Impact

##### Analysis:

##### Alternative

##### Procedure

##### Description:

##### Operational Impact:

**Estimate:** **500**

|                  |   |                    |   |                                 |     |
|------------------|---|--------------------|---|---------------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :              | 0   |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 0   |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 0   |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0   |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0   |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 0   |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 500 |

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 20.03  
After: 20.05

4. Funding Source Change:

## [CA-211053] Training: Update WBTs per SCR CA-207324

|                                   |                         |                        |                         |                               |                            |
|-----------------------------------|-------------------------|------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Training</b>         | Assignee:              | <b>Priya Dhond</b>      | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.03]</b>          | Designer Contact:      | <b>Rachel Cousineau</b> | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:                    |                         | Expedite Changes:      | <b>Start Build</b>      | Estimate:                     | <b>20</b>                  |
| Reporter:                         | <b>Rachel Cousineau</b> | Regulation Reference:  |                         | Created:                      | <b>10/09/2019 01:45 PM</b> |
| Status:                           | <b>In Development</b>   | Impact Analysis:       | <b>[Training]</b>       | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Ana Cruz</b>         | Training Impacted:     | <b>[CFP/WBT]</b>        | Funding Source:               | <b>LRS M&amp;E</b>         |
| Project Phase (SCR):              | <b>Training</b>         | Migration Impact:      | <b>No</b>               | Funding Source ID:            |                            |
| Committee:                        | <b>[Training]</b>       | Approved by Committee: |                         | Other Agency Cross Reference: |                            |

**Non-Committee Review:** Approved by Ana Cruz on January 9, 2020

**Expedite Approval:** Approved by Karen J. Rapponotti on 01/27/2020

**Current Design:** SCR CA-207324 updates the Case Review List page.

**Request:** WBTs impacted by this change need to be updated.

**Recommendation:** Update the following WBT:  
120-WBT-QAA-QAQC-07

**Outreach Description:**

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact Analysis:**

**Alternative Procedure Description:** None

**Operational Impact:**

|                  |           |                    |   |                                 |    |
|------------------|-----------|--------------------|---|---------------------------------|----|
| <b>Estimate:</b> | <b>20</b> |                    |   |                                 |    |
| Automated Test : | 0         | Batch/Interfaces : | 0 | Batch Operations :              | 0  |
| CalHEERS :       | 0         | CalHEERS Test :    | 0 | Client Correspondence :         | 0  |
| DBA :            | 0         | Design :           | 0 | Eligibility :                   | 0  |
| Fiscal :         | 0         | Imaging :          | 0 | IVR/CC :                        | 0  |
| Online :         | 0         | Performance :      | 0 | Release Communication Support : | 0  |
| Reports :        | 0         | Security :         | 0 | System Test Support :           | 0  |
| Tech Arch :      | 0         | Tech Ops :         | 0 | Training :                      | 20 |

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 20.03  
After: 20.05

4. Funding Source Change:  
N/A



## [CA-211801] Upgrade OAM to version 11.1.2.3 and upgrade OHS and OAM to RHEL7

|                                   |                                |                        |                            |                               |                                |
|-----------------------------------|--------------------------------|------------------------|----------------------------|-------------------------------|--------------------------------|
| Team Responsible:                 | <b>Tech Ops</b>                | Assignee:              | <b>Jonathan Walburger</b>  | SPG Status:                   | <b>Approved</b>                |
| Fix Version/s:                    | <b>[20.03]</b>                 | Designer Contact:      | <b>Jonathan Walburger</b>  | Change Type (SCR):            | <b>Operational Enhancement</b> |
| Minor Version:                    | <b>20.03.XX</b>                | Expedite Changes:      | <b>Start Build</b>         | Estimate:                     | <b>192</b>                     |
| Reporter:                         | <b>Jonathan Walburger</b>      | Regulation Reference:  |                            | Created:                      | <b>11/12/2019 09:09 AM</b>     |
| Status:                           | <b>Approved</b>                | Impact Analysis:       | <b>[Technology Impact]</b> | Outreach Required:            | <b>No</b>                      |
| Policy/Design Consortium Contact: | <b>Haikaz (Mike) Tombakian</b> | Training Impacted:     |                            | Funding Source:               | <b>LRS M&amp;O</b>             |
| Project Phase (SCR):              | <b>Production</b>              | Migration Impact:      | <b>No</b>                  | Funding Source ID:            |                                |
| Committee:                        | <b>[Tech]</b>                  | Approved by Committee: |                            | Other Agency Cross Reference: |                                |

### Non-Committee

#### Review:

**Expedite Approval:** approved by Geoff Osterman 11/18/2019

**Current Design:** The LRS application currently runs on OAM version 11.1.2.1.0. Additionally, OAM and OHS both run on RHEL6 (Red Hat Enterprise Linux 6)

**Request:** Upgrade OAM to version 11.1.2.3. Upgrade the OS from RHEL6 to RHEL7. Upgrade OHS from RHEL6 to RHEL7. Apply all high and critical OS updates for RHEL7

**Recommendation:** Upgrade OAM to version 11.1.2.3. Upgrade the OS from RHEL6 to RHEL7. Upgrade OHS from RHEL6 to RHEL7. Apply all high and critical OS updates for RHEL7

#### Outreach

##### Description:

**Migration Impact Description:** None

##### Migration Impact Analysis:

**Alternative Procedure Description:** None

##### Operational Impact:

All dev and test environments will need to be updated. All production environments will also need to be updated.

**Estimate:** **192**

|                  |    |                    |    |                                 |    |
|------------------|----|--------------------|----|---------------------------------|----|
| Automated Test : | 80 | Batch/Interfaces : | 0  | Batch Operations :              | 0  |
| CalHEERS :       | 0  | CalHEERS Test :    | 0  | Client Correspondence :         | 0  |
| DBA :            | 0  | Design :           | 0  | Eligibility :                   | 0  |
| Fiscal :         | 0  | Imaging :          | 0  | IVR/CC :                        | 0  |
| Online :         | 20 | Performance :      | 0  | Release Communication Support : | 0  |
| Reports :        | 0  | Security :         | 0  | System Test Support :           | 12 |
| Tech Arch :      | 0  | Tech Ops :         | 80 | Training :                      | 0  |

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 20.01

After: 20.03.XX

|   |   |
|---|---|
| <b>Content Revision<br/>Status-2:<br/>Content Revision<br/>Description-2:</b> | <p>Pending CCB</p> <p>1. Recommendation Change: N/A</p> <p>2. Estimate Change: N/A</p> <p>3. Release Change:<br/>Before: 20.03.XX<br/>After: This change is being Rejected because it is no longer needed due to SCR CA-213988 which is the OAM replacement SCR.</p> <p>4. Funding Source Change: N/A</p> |
| <b>Content Revision<br/>Status-3:<br/>Content Revision<br/>Description-3:</b> | <p>1. Recommendation Change:<br/>Before:<br/>After:</p> <p>2. Estimate Change:<br/>Before:<br/>After:</p> <p>3. Release Change:<br/>Before:<br/>After:</p> <p>4. Funding Source Change:<br/>Before:<br/>After:</p>  |
| <b>Content Revision<br/>Status-4:<br/>Content Revision<br/>Description-4:</b> | <p>1. Recommendation Change:<br/>Before:<br/>After:</p> <p>2. Estimate Change:<br/>Before:<br/>After:</p> <p>3. Release Change:<br/>Before:<br/>After:</p> <p>4. Funding Source Change:<br/>Before:<br/>After:</p>  |





## [CA-58934] Aligning Status Begin Date of Associated Programs With Primary Cash Aid Programs or EDBC Run Date, whichever is later

|                                   |                                |                        |                              |                               |                            |
|-----------------------------------|--------------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Eligibility</b>             | Assignee:              | <b>Srinivas Sajja</b>        | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.05]</b>                 | Designer Contact:      | <b>Thomas Lazio</b>          | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:                    |                                | Expedite Changes:      | <b>No</b>                    | Estimate:                     | <b>354</b>                 |
| Reporter:                         | <b>Ramakrishna Kuchibhotla</b> | Regulation Reference:  |                              | Created:                      | <b>01/19/2018 11:42 AM</b> |
| Status:                           | <b>In Development</b>          | Impact Analysis:       | <b>[Business Process]</b>    | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Lien Phan</b>               | Training Impacted:     | <b>[N/A]</b>                 | Funding Source:               | <b>LRS M&amp;E</b>         |
| Project Phase (SCR):              | <b>Production</b>              | Migration Impact:      | <b>No</b>                    | Funding Source ID:            |                            |
| Committee:                        | <b>[Welfare to Work/ WPR]</b>  | Approved by Committee: | <b>2019-11-08 00:00:00.0</b> | Other Agency Cross Reference: | <b>CIV-66</b>              |

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

CalSAWS Only: When EDBC for a CW or RCA program is run, authorized and the program is active, if work eligible individuals exist in the household, a 'Pending' WTW or REP program is auto-created. A 'Pending' GROW program is auto-created for the work eligible individual when a GA/GR EDBC is run on a pending GR program and the user clicks "Apply Program Actions" button from the GA/GR EDBC Summary page. The work eligible individual is added to the WTW, REP or GROW associated program with a status of 'Pending' and a status reason of 'Mandatory'. The EDBC logic currently assigns the 1st of the benefit month as the status begin date for the associated program and the application date of main cash program as the BDA for the associated program person.

The "Program Detail History" block of the REP History detail page displays 'Begin Month' and 'End Month'.

CalSAWS and C-IV: When EDBC for a CW program is run, authorized (CalSAWS)/Accepted-Saved (C-IV) and the program is active, if an eligible individual who is under 19, pregnant or parenting, not completed high school or equivalent exists in the household, a 'Pending' (CalSAWS) or 'Active' (C-IV) Cal-Learn program is auto-created. The eligible individual is added to the Cal-Learn program with a status of 'Pending' and a status reason of 'Mandatory'. The EDBC logic currently assigns the 1st of the benefit month as the status begin date for the Cal-Learn program and the BDA for the Cal-Learn program person.

The "Program Detail History" block of the Cal-Learn and WTW History detail page displays 'Begin Month' and 'End Month'.

#### Request:

CalSAWS Only: When auto-generating the WTW, REP or GROW associated program through batch process or online for a retro-month or come-up month EDBC, align the status begin dates of the WTW, GROW and REP associated programs with the benefit month begin dates of the CW, GA/GR and RCA primary cash aid programs or the primary cash aid program's EDBC run date, whichever is later. Also, align the BDA of the associated program person with the BDA of the primary cash program person, date the registrant became mandatory (if previously exempt) or the primary cash aid program's EDBC run date, whichever is later.

Display 'Begin Date' and 'End Date' instead of 'Begin Month' and 'End Month' in the "Program Detail History" block of the "Program History" detail page for associated program REP, similar to the GROW "Program Detail History" block.

CalSAWS and C-IV: When auto-generating the Cal-Learn associated program through batch process or online for a retro-month or come-up month EDBC, align the status begin date of the Cal-Learn associated program with the benefit month begin date of the CW primary cash aid program or the primary cash aid program's EDBC run date, whichever is later. Also, align the BDA of the associated program person with the BDA of the primary cash program person, date the individual became mandatory (if previously exempt) or the primary cash aid program's EDBC run date, whichever is later.

Display 'Begin Date' and 'End Date' instead of 'Begin Month' and 'End Month' in the "Program Detail History" block of the "Program History" detail page for associated programs WTW and Cal-Learn, similar to the GROW "Program Detail History" block.

**Recommendation:**

CalSAWS Only: Update EDBC logic for auto creation of the 'Pending' WTW, GROW and REP associated programs, to align the status begin date with the primary cash aid program's (i.e. CW for WTW/REP, RCA for REP and GA/GR for GROW) benefit month begin date or the EDBC run date, whichever is the later. Also, update the EDBC logic to align the Begin Date of Aid (BDA) of the associated program person with the BDA of primary cash aid program person's BDA, date the registrant became mandatory (if previously exempt) or the EDBC Run Date, whichever is later.

Update the "Program Detail History" block of the "Program History" detail page to display "Begin Date" and "End Date" for the following programs:

- REP

CalSAWS and C-IV: Update EDBC logic for auto creation of the 'Pending' (CalSAWS) or 'Active' (C-IV) Cal-Learn program, to align the status begin date with the primary CW program's benefit month begin date or the EDBC run date, whichever is the later. Also, update the EDBC logic to align the Begin Date of Aid (BDA) of the associated program person with the BDA of primary cash aid program person's BDA, date the individual became mandatory (if previously exempt) or the EDBC Run Date, whichever is later.

Update the "Program Detail History" block of the "Program History" detail page to display "Begin Date" and "End Date" for the following programs:

- WTW
- Cal-Learn

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Joint design has been approved through the Welfare to Work/WPR Committee. C-IV will implement this Change with SCR CIV-66 in the 20.03 release.

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

Override EDBC

**354**

|                  |    |                    |   |                                 |     |
|------------------|----|--------------------|---|---------------------------------|-----|
| Automated Test : | 0  | Batch/Interfaces : | 0 | Batch Operations :              | 0   |
| CalHEERS :       | 0  | CalHEERS Test :    | 0 | Client Correspondence :         | 0   |
| DBA :            | 0  | Design :           | 0 | Eligibility :                   | 198 |
| Fiscal :         | 0  | Imaging :          | 0 | IVR/CC :                        | 0   |
| Online :         | 34 | Performance :      | 0 | Release Communication Support : | 0   |
| Reports :        | 0  | Security :         | 0 | System Test Support :           | 92  |
| Tech Arch :      | 0  | Tech Ops :         | 0 | Training :                      | 0   |

**Content Revision**

**Status-1:**

Pending CCB

**Content Revision**

**Description-1:**

1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change: Delay release of this SCR so that it can be implemented at the same time as SCR CIV-818/ CA-204747 per BAs request.

Before: 20.05

After: 20.11

4. Funding Source Change: N/A

## [CA-200455] DDCR 4035: Add Verification Fees Need Type

|                                   |                         |                        |                              |                               |                            |
|-----------------------------------|-------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Fiscal</b>           | Assignee:              | <b>Hayk Khachikyan</b>       | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.05]</b>          | Designer Contact:      | <b>Eric Wu</b>               | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    |                         | Expedite Changes:      | <b>Start Build</b>           | Estimate:                     | <b>218</b>                 |
| Reporter:                         | <b>Duke Vang</b>        | Regulation Reference:  | <b>ACWDL 7/2/15</b>          | Created:                      | <b>01/30/2018 09:27 AM</b> |
| Status:                           | <b>In Development</b>   | Impact Analysis:       | <b>[N/A]</b>                 | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Sheryl E. Eppler</b> | Training Impacted:     |                              | Funding Source:               | <b>LRS M&amp;E</b>         |
| Project Phase (SCR):              | <b>Migration</b>        | Migration Impact:      | <b>No</b>                    | Funding Source ID:            |                            |
| Committee:                        | <b>[Fiscal]</b>         | Approved by Committee: | <b>2020-01-30 00:00:00.0</b> | Other Agency Cross Reference: | <b>CIV-1125</b>            |

### Non-Committee

#### Review:

**Expedite Approval:** Expedited build approval from JoAnne Osborn on 1/31/2020

**Current Design:** The Need Detail page is to document the needs of a Customer associated to the case. On the page, the 'Category' field is mandatory and will drive available options of the 'Type' dropdown field. In C-IV, Type of 'Verification Fees' is available when Category 'Other' is selected; however, LRS does not have the 'Verification Fees' Type.

**Request:** Per Design Difference Committee Review (DDCR) 4035, add Need Type of 'Verification Fees' for Need Category 'Other' on the Need Detail page. This Need Type will be used for CalWORKs Service Arrangements.

**Recommendation:**

1. Add new 'Verification Fees' Need Type under 'Other' Need Category for CalWORKs program.
2. Inactivate 'LIHEAP' Need Type as it is issued through EDBC instead of through supportive services.

### Outreach

#### Description:

**Migration Impact Description:** C-IV implemented this change with Tracker-1125 in the 16.05 release. This SCR will align LRS with C-IV and resolve DDCR 4035.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** N/A

#### Operational Impact:

**Estimate:** **218**

|                  |     |                    |   |                                 |    |
|------------------|-----|--------------------|---|---------------------------------|----|
| Automated Test : | 0   | Batch/Interfaces : | 0 | Batch Operations :              | 0  |
| CalHEERS :       | 0   | CalHEERS Test :    | 0 | Client Correspondence :         | 0  |
| DBA :            | 0   | Design :           | 0 | Eligibility :                   | 0  |
| Fiscal :         | 150 | Imaging :          | 0 | IVR/CC :                        | 0  |
| Online :         | 0   | Performance :      | 0 | Release Communication Support : | 0  |
| Reports :        | 0   | Security :         | 0 | System Test Support :           | 45 |
| Tech Arch :      | 0   | Tech Ops :         | 0 | Training :                      | 0  |

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change:  
Before: 20.05  
New: 20.07



## [CA-204569] ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II

|                                   |                               |                        |                                |                               |                            |
|-----------------------------------|-------------------------------|------------------------|--------------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Batch/Interfaces</b>       | Assignee:              | <b>Eduardo Sanchez</b>         | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.05]</b>                | Designer Contact:      | <b>Jennifer Muna</b>           | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    |                               | Expedite Changes:      | <b>Start Build</b>             | Estimate:                     | <b>1603</b>                |
| Reporter:                         | <b>Binh Tran</b>              | Regulation Reference:  | <b>ACIN I-49-18, ACL 19-40</b> | Created:                      | <b>09/07/2018 09:07 AM</b> |
| Status:                           | <b>In Development</b>         | Impact Analysis:       | <b>[Batch Performance]</b>     | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Gingko Luna</b>            | Training Impacted:     | <b>[N/A]</b>                   | Funding Source:               | <b>Premise</b>             |
| Project Phase (SCR):              | <b>Production</b>             | Migration Impact:      | <b>No</b>                      | Funding Source ID:            | <b>Cal-OAR</b>             |
| Committee:                        | <b>[Welfare to Work/ WPR]</b> | Approved by Committee: | <b>2020-01-28 00:00:00.0</b>   | Other Agency Cross Reference: | <b>CIV-102191</b>          |

### Non-Committee

|                           |   |
|---------------------------|---|
| <b>Review:</b>            |   |
| <b>Expedite Approval:</b> | Received expedited build approval from JoAnne Osborn on 01/29/2020  |
| <b>Current Design:</b>    | Per ACL 19-40, SAWS is responsible for ensuring that the data files sent to CDSS are completed and submitted by the submission due date. In Phase I, CA-208030   CIV-103934, data elements for the monthly data files are manually transmitted to CDSS.   |
| <b>Request:</b>           | Add functionality to automatically generate and send the monthly, quarterly, and semi-annual Cal-OAR data files to CDSS.  |
| <b>Recommendation:</b>    | <ol style="list-style-type: none"> <li>1. Create new interface job to generate and transmit the Cal-OAR19 data file to CDSS.</li> <li>2. Create new interface job to generate and transmit the Cal-OAR19A data file to CDSS.</li> <li>3. Create new interface job to generate and transmit the Cal-OAR19B data file to CDSS.</li> <li>4. Create new interface job to generate and transmit the Cal-OAR19C data file to CDSS.</li> <li>5. Create new interface job to generate and transmit the Cal-OAR19D data file to CDSS.</li> <li>6. Create new interface job to generate and transmit the Cal-OAR19E data file to CDSS.</li> </ol> |

### Outreach

|                                      |  |
|--------------------------------------|--|
| <b>Description:</b>                  |  |
| <b>Migration Impact Description:</b> | Joint design has been approved through the WTW/WPR Committee. Changes will be made in both LRS and C-IV. Corresponding changes are implemented with CIV-102191 for the 20.05 release |

### Migration Impact

|   |     |
|---|-----|
| <b>Analysis:</b>                          |     |
| <b>Alternative Procedure Description:</b> | N/A |

### Operational Impact:

|                  |             |                                 |     |
|------------------|-------------|---------------------------------|-----|
| <b>Estimate:</b> | <b>1603</b> |                                 |     |
| Automated Test : | 0           | Batch/Interfaces :              | 808 |
| CalHEERS :       | 0           | CalHEERS Test :                 | 0   |
| DBA :            | 0           | Design :                        | 200 |
| Fiscal :         | 0           | Imaging :                       | 0   |
| Online :         | 0           | Performance :                   | 0   |
| Reports :        | 0           | Security :                      | 0   |
| Tech Arch :      | 0           | Tech Ops :                      | 0   |
|                  |             | Batch Operations :              | 0   |
|                  |             | Client Correspondence :         | 0   |
|                  |             | Eligibility :                   | 0   |
|                  |             | IVR/CC :                        | 0   |
|                  |             | Release Communication Support : | 0   |
|                  |             | System Test Support :           | 323 |
|                  |             | Training :                      | 0   |

### Content Revision Status-1:

|  |   |
|--|---|
| <b>Content Revision Description-1:</b> | 1. Recommendation Change: Updates to Supporting Document criteria to match data element requirements from CDSS. |
|--|---|

Before:

-Supporting Document #1

1. The Criteria, Online Page Location, and Database table for HSP and HVP data elements did not exist.
2. Variable 19 criteria: Latest WTW Program Status = 'Active' within measurement period.
3. Variable 22 Criteria and Online Page Location: TBD
4. Variable 23: Note: For LRS, look for REP which is synonymous to WTW for refugees.
5. Variable 23 Online Page Location description navigates to CW/WTW Person History Page.
6. Variable 26 Criteria did not match requirements from CDSS.
7. Variable 26 Online Page Location description navigates to Case Summary Page.
8. Variable 29 Online Page Location: TBD
9. Variable 30 Criteria did not include mapped responses
10. Variable 30 Online Page Location: TBD
11. Variable 31 Online Page Location: TBD
12. Variable 32 Criteria did not account for activity Excused Hours.
13. Variable 33 Criteria: #2. Start Date is populated within the month of the activity.
14. Variable 34 Criteria: #2. Status = 'Completed' within the month of activity.
15. Variable 35 Criteria did not meet condition requirements by CDSS.
16. Variable 36 Criteria did not meet individual condition requirements.
17. Variable 39 Criteria did not meet requirements by CDSS.
18. Variable 40 Online Page Location description navigates to Customer Activities List Page.
19. Variable 41 Criteria #2 Status = 'Active'.
20. Variable 46, 47, 48 Criteria did not include note for LA county.
21. Variable 52 Criteria did not meet data element requirement.
22. Variable 54 Criteria did not meet data element requirement.

After:

-Supporting Document #1

1. Updated Variable 55 and 56 to include Criteria, Online Page Location, and Database table for HSP and HVP data elements.
  2. Updated Variable 19 criteria: Latest WTW Program Status (except 'Deregistered') on last day of measurement period
  3. Updated Variable 22 Criteria and Online Page Location to include requirements and Online page navigation
  4. Updated Variable 23 Criteria by removing 'Note: for LRS, look for REP which is synonymous to WTW for refugees.' and adding 'Note: For LRS, include REP program'. Also included statement to 'include all CalWORKs Role reasons'.
  5. Updated Variable 23 Online Page Location description navigation to view WTW Program status and Program Role reason.
  6. Updated Variable 26 criteria to match requirements from CDSS.
  7. Updated Variable 26 Online Page Location description navigation to CW Person History Page.
  8. Updated Variable 29 Online Page Location description navigation to Housing Support List Page.
  9. Updated Variable 30 Criteria to include mapped responses.
  10. Updated Variable 30 Online Page Location description navigation to Housing Support List Page and Service Arrangement List Page.
  11. Updated Variable 31 Online Page Location description navigation to Family Stabilization List Page.
  12. Updated Variable 32 Criteria to include note for activity Excused Hours.
  13. Updated Variable 33 Criteria: #2. Start Date is populated within the month measurement month.
  14. Updated Variable 34 Criteria: #2. Status = 'Completed' within the measurement month.
  15. Updated Variable 35 Criteria to meet condition requirements by CDSS and mapped out responses.
  16. Updated Variable 36 Criteria to meet individual condition requirements and mapped out responses.
  17. Updated Variable 39 Criteria to meet requirements by CDSS and mapped out responses.
  18. Updated Variable 40 Online Page Location description navigation to Customer Activities Detail Page.
  19. Updated Variable 41 Criteria #2 to look at Earliest Education Activity Status = 'Active' and Status Reason = 'Attending' or 'Referred'.
  20. Updated Variable 46, 47, 48 Criteria to include note for LA county.
  21. Updated Variable 52 Criteria to meet data element requirement by updating WTW program status and mapped out responses.
  22. Updated Variable 54 Criteria to meet data element requirement.
- (Updated cells within Supporting document are highlighted in orange and text in red)

2. ETC Change: N/A

3. Release Change: N/A

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

4. Funding Source Change: N/A  
Pending CCB

1. Recommendation Change: Updates to Supporting Document criteria to match data element requirements from CDSS.  
Before:  
-Supporting Document #1  
1. Variable 23 Criteria: 02- Any WTW Program Status and CalWORKs program has reduction in aid (currently FRE and include all CalWORKs Role reasons).  
2. Variable 26 Criteria: Did not differentiate system role reason codes (LRS vs. C-IV)  
After:  
-Supporting Document #1  
1. Updated Variable 23 Criteria: 02 - Any WTW Program Status and CalWORKs program has reduction in aid (CW currently FRE and include C-IV's CW Program Person Role Reasons\*. For LRS, CW role reason = CW Non-Part. or Post 24 MTC CW Fed Requirements Not Met). Included a list of C-IV's CW Program Person Role Reasons.  
2. Updated Variable 26 Criteria: Included the different CW Program Person Role reason codes in both systems (LRS and C-IV). Included a list of C-IV's CW Program Person Role Reason codes.  
(Updated cells within Supporting document are highlighted in orange and text in red)

2. ETC Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. ETC Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. ETC Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-209032] Create State Agency Accounts for Designated DHCS and CDSS Staff

- Resolved: 03/06/2020 09:40 AM

|                                   |                         |                        |                                     |                               |                                |
|-----------------------------------|-------------------------|------------------------|-------------------------------------|-------------------------------|--------------------------------|
| Team Responsible:                 | <b>Online</b>           | Assignee:              | <b>Alexia England</b>               | SPG Status:                   | <b>Approved</b>                |
| Fix Version/s:                    | <b>[20.05]</b>          | Designer Contact:      | <b>Gerald Limbrick</b>              | Change Type (SCR):            | <b>Operational Enhancement</b> |
| Minor Version:                    |                         | Expedite Changes:      | <b>No</b>                           | Estimate:                     | <b>236</b>                     |
| Reporter:                         | <b>Danielle Benoit</b>  | Regulation Reference:  |                                     | Created:                      | <b>06/19/2019 03:18 PM</b>     |
| Status:                           | <b>In Assembly Test</b> | Impact Analysis:       | <b>[Business Process, Security]</b> | Outreach Required:            | <b>Yes</b>                     |
| Policy/Design Consortium Contact: | <b>Danielle Benoit</b>  | Training Impacted:     |                                     | Funding Source:               | <b>LRS M&amp;E</b>             |
| Project Phase (SCR):              | <b>Production</b>       | Migration Impact:      | <b>No</b>                           | Funding Source ID:            |                                |
| Committee:                        | <b>[Other]</b>          | Approved by Committee: |                                     | Other Agency Cross Reference: | <b>CIV-103887</b>              |

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Danielle Benoit 12/18/19

Consortium Analysts add an application account for Oversight Agency staff through the Oversight Agency Staff Detail page. After an Oversight Agency account has been created by a Consortium Analyst, workers with the appropriate security privileges within the counties may activate or deactivate access to the application for their county. Access is managed by clicking the 'Activate' or 'Deactivate' button in the County Access panel on the Oversight Agency Staff Detail page.

#### Request:

Designated CDSS and DHCS staff need to have access to the C-IV Application in the context of any county.

#### Recommendation:

(See design doc for complete recommendations)

Oversight Agency Staff Detail page:

1) Create a new security role called "CA State All County Access" with specific View Only privileges for state agency users:

a) See appendix for security groups to be added to the new role.

b) Hide this security role on the County Security Role List page.

Note: An SCR should be requested to update the groups associated to the new role.

2) Create the following new classification for Oversight Agency staff: "CA State All County Access"

a) This classification will only be accessible by a Universal (project/consortium staff) user. Note: Users with this new classification will show up, as normal, on Audit reports.

Note: Universal users does NOT mean Oversight Agency users or Regional Call Center users, it refers to project Consortium staff.

3) Add this classification in the 'Classification' drop-down on the Oversight Agency Staff Detail page.

- Update the 'Classification' dropdown so that staff may not be updated to/from this classification.

- Activate users of this classification, for all counties at the time they are created.

- Set the activation end date to high\_date.

Note: high\_date is a system variable which means there is no end date until/unless a new end date is chosen.

4) Add 'Activate All' and 'Deactivate All' buttons to the Oversight Agency Staff Detail page when in view mode, viewing users with this new classification only.

Oversight Agency Staff Search page:

5) Add logic to hide the newly added classification in the 'Classification' dropdown, unless the user is a Universal (project/consortium staff) user. Note: Universal users does NOT mean Oversight Agency users or Regional Call Center users, it refers to project Consortium staff.

6) Remove the default date from the 'Begin Date' search field.

Security Impact: Please refer to the Security Matrix and design document for details on new project-controlled role.

Note: State agency users need to contact the project directly when requesting that an account be created or that a password be reset because county users will not have the security privileges. These actions will be performed by consortium technical analysts at the project. In the event that a state agency contacts a county to make these requests, the county will log a Unicenter service request for password resets, and a change order for new

account requests. In these scenarios, the state agency will be reminded that it is required to contact the project for such requests.

**Outreach**

Instructions for requesting staff logins will need to be sent to CDSS and DHCS

**Description:**

**Migration Impact**

Joint design has been approved through a Non-Committee Review. C-IV will implement this change with SCR CIV-103887 in the 20.05 release.

**Description:**

**Migration Impact**

No Impact

**Analysis:**

**Alternative**

Continue to utilize the current process where a change order is logged for new account requests. In this process each account must be manually set with the appropriate security privileges.

**Procedure**

**Description:**

**Operational Impact:**

A new role was created for a limited number of users (estimated less than 50 total users across north and south systems) An SCR must be created each time this new role must be updated.

**Estimate:**

**236**

|                  |     |                    |   |                                 |    |
|------------------|-----|--------------------|---|---------------------------------|----|
| Automated Test : | 0   | Batch/Interfaces : | 0 | Batch Operations :              | 0  |
| CalHEERS :       | 0   | CalHEERS Test :    | 0 | Client Correspondence :         | 0  |
| DBA :            | 0   | Design :           | 0 | Eligibility :                   | 0  |
| Fiscal :         | 0   | Imaging :          | 0 | IVR/CC :                        | 0  |
| Online :         | 169 | Performance :      | 0 | Release Communication Support : | 0  |
| Reports :        | 0   | Security :         | 0 | System Test Support :           | 67 |
| Tech Arch :      | 0   | Tech Ops :         | 0 | Training :                      | 0  |

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before:

1) Create a new security role called "CA State All County Access" with specific View Only privileges for all state agency users:

- a) See appendix for security groups to be added to the new role.
- b) Hide this security Role on the County Security Role List page."
- c) Add additional security logic as needed to restrict adding this new role to existing users.

...

3. ...

c) Update the 'Classification' dropdown so that staff may not be updated to/from the "CA State All County Access" classification, after creation:

- i) Disable the "CA State All County Access" option when staff of another classification is being edited.
- ii) Disable all other classification options when a staff of the "CA State All County Access" classification is being edited.

...

After:

1) Create a new security role called "CA State All County Access" with specific View Only privileges for all state agency users:

- a) See appendix for security groups to be added to the new role.
- b) The role description, when displayed, will be "View Only access to specific pages for CA State agency users."

c) Hide this security role on the County Security Role List page and the Select Security Role page. Add additional security logic as needed to restrict adding this new role to existing users (users not created with the CA State All County Access classification).

...

3) ...

c) Update the Classification dropdown so that staff may not be updated to or from the "CA State All County Access" classification, after creation:

- i) Hide the "CA State All County Access" option when staff of another classification are being edited.
- ii) Disable all other classification options when a staff of the "CA State All County Access" classification is being edited.

...





## [CA-209956] Add threshold language translations for MAGI and Non-MAGI YAE fragments

|                                   |                              |                        |                                    |                               |                            |
|-----------------------------------|------------------------------|------------------------|------------------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Client Correspondence</b> | Assignee:              | <b>Unassigned</b>                  | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.05]</b>               | Designer Contact:      | <b>Nithya Chereddy</b>             | Change Type (SCR):            | <b>New Policy</b>          |
| Minor Version:                    |                              | Expedite Changes:      | <b>No</b>                          | Estimate:                     | <b>361</b>                 |
| Reporter:                         | <b>Nithya Chereddy</b>       | Regulation Reference:  | <b>W&amp;IC Section 14007.8(b)</b> | Created:                      | <b>08/12/2019 01:36 PM</b> |
| Status:                           | <b>Design in Progress</b>    | Impact Analysis:       | <b>[Forms/NOA Translations]</b>    | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Virginia C. Bernal</b>    | Training Impacted:     | <b>[N/A]</b>                       | Funding Source:               | <b>Premise</b>             |
| Project Phase (SCR):              | <b>Production</b>            | Migration Impact:      | <b>No</b>                          | Funding Source ID:            | <b>CalHEERS</b>            |
| Committee:                        | <b>[Correspondence]</b>      | Approved by Committee: | <b>2020-01-23 00:00:00.0</b>       | Other Agency Cross Reference: | <b>CIV-104826</b>          |

### Non-Committee

**Review:**

**Expedite Approval:**

**Current Design:** The new Non-MAGI and MAGI YAE fragments which are added to the system through the SCRs CA-209109/ CIV-104415(MAGI fragments) CA-209232 CIV-104457(Non-MAGI fragments) are available only in English and Spanish.

**Request:** The newly added fragments should be available in all threshold languages.

**Recommendation:** Add the following MAGI and Non-MAGI fragments in threshold languages to the system.

#### CalSAWS MAGI Fragments:

1. H\_CH\_FULL\_SCOPE\_TO\_RESTRICTED\_SCOPE\_H807
2. H\_CH\_RESTRICTED\_SCOPE\_TO\_FULL\_SCOPE\_H808
3. H\_AP\_RESTRICTED\_SCOPE\_APP\_H912
4. H\_AP\_RESTRICTED\_SCOPE\_RETRO\_H911

#### CalSAWS Non-MAGI Fragments

1. MC\_CH\_ALIEN\_STATUS\_VERIF\_FAIL\_M780
2. MC\_CH\_RESTR\_TO\_FULL\_M781
3. MC\_AP\_RESTRICT\_MC\_NO\_SOC\_M224
4. MC\_AP\_RESTRICT\_RETRO\_MC\_M225

#### C-IV MAGI Fragments:

1. MSG\_MAGI\_FULL\_TO\_RESTRICTED\_BENEFIT\_CHANGE\_2020
2. MSG\_MAGI\_RESTRICTED\_TO\_FULL\_BENEFIT\_CHANGE\_2020
3. MSG\_MAGI\_RESTRICTED\_APPROVAL\_DATED\_EFF\_2020
4. MSG\_MAGI\_RETRO\_RESTRICTED\_APPROVAL\_DATED\_EFF\_2020
5. MSG\_MAGI\_INFORMATION\_MESSAGE

#### C-IV Non-MAGI Fragments:

1. MSG\_MC\_FULL\_TO\_RESTRICTED\_BENEFIT\_CHANGE
2. MSG\_MC\_RESTRICTED\_TO\_FULL\_BENEFIT\_CHANGE
3. MSG\_MC\_RESTRICTED\_APPROVAL\_DATED
4. MSG\_MC\_RETRO\_RESTRICTED\_APPROVAL\_DATED

Note: Attachments will be updated once final translations are received.

### Outreach

#### Description:

#### Migration Impact

#### Description:

C-IV will implement this Change with SCR C-IV - 104826

**Migration Impact****Analysis:****Alternative****Procedure****Description:****Operational Impact:****Estimate:**

Reject NOA and generate a manual NOA via Template Repository.

**361**

|                  |   |                    |   |                                 |     |
|------------------|---|--------------------|---|---------------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations :              | 0   |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 284 |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 0   |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0   |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0   |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 77  |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 0   |

**Content Revision****Status-1:**

Pending CCB

**Content Revision****Description-1:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 20.05

After: 20.09

4. Funding Source Change: N/A

**Content Revision****Status-2:****Content Revision****Description-2:****Content Revision****Status-3:****Content Revision****Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision****Status-4:****Content Revision****Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:



## [CA-49633] CF 387 CalFresh Request for Information for Residency

|                                   |   |                        |                                 |                               |                            |
|-----------------------------------|---|------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible:                 | <b>Client Correspondence</b>                | Assignee:              | <b>Sreekanth Kalvoju</b>        | SPG Status:                   | <b>Approved</b>            |
| Fix Version/s:                    | <b>[20.07]</b>                              | Designer Contact:      | <b>Tiffany Huckaby</b>          | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:                    |   | Expedite Changes:      | <b>No</b>                       | Estimate:                     | <b>791</b>                 |
| Reporter:                         | <b>Jira Cleanup</b>                         | Regulation Reference:  |                                 | Created:                      | <b>01/19/2018 11:43 AM</b> |
| Status:                           | <b>Approved</b>                             | Impact Analysis:       | <b>[Forms/NOA Translations]</b> | Outreach Required:            | <b>No</b>                  |
| Policy/Design Consortium Contact: | <b>Caroline Bui</b>                         | Training Impacted:     | <b>[N/A]</b>                    | Funding Source:               | <b>LRS M&amp;E</b>         |
| Project Phase (SCR):              | <b>Production</b>                           | Migration Impact:      | <b>No</b>                       | Funding Source ID:            |                            |
| Committee:                        | <b>[CalWORKs/ CalFresh, Correspondence]</b> | Approved by Committee: | <b>2019-11-19 00:00:00.0</b>    | Other Agency Cross Reference: | <b>CIV-101447</b>          |

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

C-IV currently has the CF 387 (5/14) Form is available in template repository. CalSAWS currently does not have CF 387 in template repository.

#### Request:

1. Add a new EDBC non-compliance failure reason to Discontinue the CalFresh program if residency is not verified.
2. LRS/CalSAWS: Add the CF 387 (5/14) to Template Repository.
3. Update the CF 387 Form in C-IV to allow for dynamically populating residency information verbiage.
4. Create a task for the worker when CF 387 Form is generated through template repository.
5. Create a new journal with the following verbiage "CF 387 – CalFresh request for information generated and mailed to the household".
6. Generate CalFresh Discontinuance NOA if CF 387 is discontinued with a failure reason 'Failed to Provide Residency'.

#### Recommendation:

- 1.) Add a new non-compliance of 'Residency'. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.1)
- 2.) Add a new CF 387 Form that has a dynamic section that populates with Residency verbiage. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.1)
- 3.) Add a new Document Parameter page for the CF 387 Form that includes a checkbox to dynamically populate Residency information. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.2)
- 4.) Add a new Task and Journal Entry Batch Job for the CF 387 Form. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.3)
- 5.) Add a new CF Discontinuance NOA for failure for Residency Verifications. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.4)

### Outreach

#### Description:

#### Migration Impact

#### Description:

SCR CIV-101447 is created to close migration gaps. Related NOAs will be inherited for C-IV counties as part of migration requirements.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

Create Manual NOA to request CF residency information, and track response manually.

#### Estimate:

**791**

|                  |   |                    |   |                                 |     |
|------------------|---|--------------------|---|---------------------------------|-----|
| Automated Test : | 6 | Batch/Interfaces : | 0 | Batch Operations :              | 0   |
| CalHEERS :       | 0 | CalHEERS Test :    | 0 | Client Correspondence :         | 400 |
| DBA :            | 0 | Design :           | 0 | Eligibility :                   | 110 |
| Fiscal :         | 0 | Imaging :          | 0 | IVR/CC :                        | 0   |
| Online :         | 0 | Performance :      | 0 | Release Communication Support : | 0   |
| Reports :        | 0 | Security :         | 0 | System Test Support :           | 205 |
| Tech Arch :      | 0 | Tech Ops :         | 0 | Training :                      | 0   |

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. ETC Change:  
N/A

3. Release Change:  
Before:  
20.07

After:  
20.11

4. Funding Source Change:  
N/A

**Content Revision Status-2:**

**Content Revision Description-2:**

**Content Revision Status-3:**

**Content Revision Description-3:**

**Content Revision Status-4:**

**Content Revision Description-4:**

**End Content Revisions**