DRAFT

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-212185

FC/KG/AAP Case Assignment Logic Change

		DOCUMENT APPROVAL HISTORY	
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DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
Dec 31 2019	1.0	Initial Draft	Michael Barillas

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1 OVERVIEW

Currently when Child Welfare Services (CWS) sends a Foster Care/Kin Gap/Adoptions Assistance case record to CalSAWS, CalSAWS will check if there is an existing Active case for the participant. If no Active case was found, CalSAWS system will create a new case. When a new Foster Care/Kin Gap/Adoptions Assistance case is created, the case is assigned an intake worker with a reassignment indicator value of 'Y'. The 'LifeCycleReassignment' batch job reassigns cases to a continued worker based on the reassignment indicator. CalSAWS will modify the reassignment indicator to 'N' when creating a new Foster Care/Kin Gap/Adoptions Assistance case so intake worker remains assigned to new case.

1.1 Current Design

When CWS sends a Foster Care/Kin Gap/Adoptions Assistance case record, CalSAWS attempts to find a matching case within the system, if no match was found, the system will create a new case.

During the new case creation process, CalSAWS will identify a worker to be assigned to the case.

For Foster Care/Kin Gap the system will first search for a sibling case and assign the same worker to the new case. The reassignment indicator's value will not be reset if the new case is assigned to a sibling case's worker.

If no sibling case is found for Foster Care, CalSAWS will assign an intake worker within the provided social worker office. If no intake worker is available or if Kin Gap / Adoptions Assistance, CalSAWS will assign an intake worker at the county level. The reassignment indicator's value is set to 'Y' during intake worker assignment.

During the nightly batch EDBC run, the new case is updated from 'Pending' status to 'Active'. Then the 'Life Cycle Reassignment' batch job will capture active cases with a reassignment indicator value of 'Y' and reassign the case to a continued worker.

1.2 Requests

When CalSAWS receives a new case record from CWS, an intake worker is assigned with a reassignment indicator of 'Y'. The reassignment indicator will be updated to 'N' when create a new case.

1.3 Overview of Recommendations

- Modify the reassignment indicator to 'N' when creating a new case from CWS.

1.4 Assumptions

- There is no Impact to the LifecycleReassignments 1 & 2 batch jobs.

- o Life Cycle Reassignment Batch Job 1 Description: End dates assignments of programs with status of withdrawn, ineligible, denied or discontinued.
- o Life Cycle Reassignment Batch Job 2 Description: Activate pending Welfare to work program when the CW program is made active. Deregisters the pending WTW program when a CW program is denied.

2 RECOMMENDATIONS

Modify the reassignment indicator to 'N' when creating a new case from CWS for Foster Care/Kin Gap/Adoptions Assistance programs.

2.1 Modify Initial Assignment LifeCycleIndicator for Foster Care, Kin Gap, AAP

2.1.1 Overview

When CalSAWS receives a new CWS record, CalSAWS creates a new case, a new FC/KG/AAP program is also created. When a new program is created the default value for the reassignment indicator 'Life Cycle Indicator' is 'Y'.

2.1.2 Description of Change

Modify 'PI19C882', 'PI19C891', and 'PI19C884' to generate a 'LifeCycleIndicator' value of 'N' when receiving a new case record from DCFS Data Mart.

2.1.3 Execution Frequency

No Change

2.1.4 Key Scheduling Dependencies

No Change

2.1.5 Counties Impacted

Los Angeles

2.1.6 Data Volume/Performance

N/A

2.1.7 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc...)

3 REQUIREMENTS

Currently when a new Foster Care/Kin Gap/Adoptions Assistance case is created, the case is assigned an intake worker with a reassignment indicator value of 'Y'. The 'LifeCycleReassignment' batch job reassigns cases to a continued worker based on the reassignment indicator. CalSAWS will modify the reassignment indicator to 'N' when creating a new Foster Care/Kin Gap/Adoptions Assistance case so intake worker remains assigned to new case.

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.20.1.19	The LRS shall have the ability to receive data from external sources (e.g., State a SACWIS system and COUNTY-approved agencies/ partners) for the purposes of establishing and maintaining a case.	CalSAWS will modify the default value for reassignment indicator so the case stays assigned to the intake worker.