






Committee Priority	Issue Key	Summary	Other Agency Cross Reference	Priority	Status	SPG Status	SPG Priority	SPG Score	Fix Version	Committee	Current Design	Request	Recommendation	Notes	Scorecard	
	2	CA-204905	Modify the Disabled (EDBC determined) Exemption Batch Job	LRS only	Medium	New	Pending	Medium	60	TBD	Welfare to Work/WPR	<p>Currently, staff are not required to update an End Date on the Medical Condition page. When a medical condition record is created for a CW participant, the system applies a Disabled (EDBC determined) Exempt Status reason on the WTW or REP Work Registration page with no expected end date or end date. This issue is resulting in participants being exempted indefinitely due to disability and the participants are not being registered into the WTW or REP program when the exemption ends. As a result, the issue is that for participants who report a permanent disability or who are granted a WTW/REP disability exemption are not being evaluated on an annual basis. In addition, the current batch job is erroneously granting the disability exemption based on disability types used for other programs (e.g. CalFresh, Medi-Cal, Kin-GAP) and also to children. ACL 15-08 requires the participant's disability exemption to be reviewed at least annually (e.g. redetermination) for chronic or permanent conditions.</p> <p>Cases are not meeting federal WPR since they are erroneously being exempted due to an ongoing disability. In addition, current medical verification may not be on file to substantiate the disability. Participants who are erroneously exempted due to disability may not be receiving services through the WTW/REP Program or be accurately tracked through State and departmental reports and are erroneously receiving a disability clock stopper.</p>	<p>Modify the criteria for the current Disabled (EDBC determined) exemption batch to only grant this exemption on the Work Registration page for WTW/REP participants when the following conditions are met:</p> <ul style="list-style-type: none"> - CalWORKs Program is Active, - Individual is a CW Member, - Individual is CW Active, - Individual is an adult at least 18 years of age or older, - Medical Condition Category is Active, - Medical Condition Type is Incapacity & " Verifiable and at least 30 days, and - End Date on the Medical Condition page is in the current month or future. 			 Scorecard_CA 204905.pdf
	1	CA-208186	Modify Customer Activity Detail page to retain all Customer Activity history and statuses		New	Pending	High	70	TBD	Welfare to Work/WPR	WTW, REP, & GROW activity statuses are being wiped out on the 'Customer Activity Detail' page and from the database when adding a new status with a status Begin Date of an existing status for that activity.	Not to wipe out/remove the WTW, REP, & GROW activity statuses when adding new status. Need to keep hours, etc, update JIAR impact all program	Existing activity statuses must not be deleted when adding a status for an existing activity regardless of the Begin Date of the added status. This is especially critical for activities that begin and end on the same day (I.E. Appraisal, Orientation, etc.). Each status for a given activity must display and be stored in the database as a separate record for tracking and reporting purposes (I.E. STAT 47 state report). Take a snapshot of all statuses for an existing WTW, REP, or GROW activity. Add a new status for an existing activity using the Begin Date of any existing statuses for that activity. Click Save/ Save and Return. Compare the status records before and after addition of a status.		 Scorecard_CA 208186.pdf	
	5	CA-208267	Employment Services Goals List/Detail page updates		New	Pending	High	71	TBD	Welfare to Work/WPR	<p>Currently there is no functionality to enter a completion date for each completed goal in the Goals Detail page.</p> <p>Currently there is no functionality to enter a goal status in the Goal Detail page such as completed, did not meet, in progress, etc.</p> <p>Currently there is no functionality to enter a completion date status for each Action Step in the Goal Detail page.</p>	<p>Create functionality to enter a completion date for each completed goal in the Goals Detail page.</p> <p>Create functionality to enter a goal status of completed, did not meet, and in progress; in the Goal Detail page.</p> <p>Create functionality to enter a completion date status for each Action Step in the Goal Detail page.</p>	<p>On Goals List page:</p> <ul style="list-style-type: none"> Add new column titled Type Add new column titled ctual Completion Date Add new column titled Status Date <p>On Goal Detail page:</p> <p>Add a new field titled Program with the following drop-down options:</p> <ul style="list-style-type: none"> o WTW , o CalEARN o CFET o REP o GROW <p>Add Family Stabilization to the drop-down options on the Type field.</p> <p>Add new field titled Status with the following drop-down options:</p> <ul style="list-style-type: none"> o Completed, o In Progress, o Abandoned, o Did Not Meet o Archived <p>Add new field titled Status Date</p> <p>On Goal Detail page Action Steps section:</p> <ul style="list-style-type: none"> Add new field titled Expected End Date Add new field titled Completion Date <p>Increase the character/bites count on Action Step Description.</p> <p>Plan 107 " Employment Action Plan:</p> <ul style="list-style-type: none"> Expected Begin Date should show up on Plan 107 when generated (so the customer knows the time frame they set). <p>Change functionality to have the ability to include at least two (2) short term goals on the plan 107.</p> <p>Allow more characters/bites for each comment box.</p>		 Scorecard_CA 208267.pdf	
	11	CA-208523	WTW Text Messages		New	Pending	High	72	TBD	Welfare to Work/WPR	<p>1) The WTW program does not currently have access to utilize the C-IV text message functionality. C-IV text message functionality provides important information on forms that are sent, received, processed, incomplete or completed, when verifications are requested and if there is an upcoming event, but it is only available for the CW, CF & MC programs.</p> <p>2) There is not a verification request form for WTW.</p>	<p>1) Add C-IV Proactive Texts when the following forms are sent: NA 840, ADM 102, ADM 107, WTW 46 and WTW 43.</p> <p>2) Create new verification request form for WTW and send automated text notification when form is sent.</p> <p>3) Add Proactive Text when there is an upcoming WTW activity scheduled in C-IV.</p> <p>4) Add functionality for C-IV users to send custom text messages to customers.</p>		This SCR will be revisit after migration	 Scorecard_CA 208523.pdf	

6	CA-54730	Remove the system trigger to add the Active program status after adding the WTW 29 signature date on participants in a Welfare-to-Work (WTW) Sanction status.	LRS only	3-Normal/Low	New	Pending	Medium		60	TBD	Welfare to Work/WPR	The LRS desk and job aids had to be updated to add a note to users not to add a WTW 29/Conciliation Plan signature date until the cure sanction activity has been completed. This work-around also needed to be emphasized in the LRS demos conducted by OCM. However, the risk of staff erroneously curing WTW sanctions by entering the WTW 29 signature date still exists because of this system trigger.	The WTW 29/Conciliation Plan is an agreement that states the participant must first complete an activity before his/her sanction is resolved. Adding the signature date in the Activity Agreement Detail page should not trigger the Active status to be added before the terms of the WTW 29 have been fulfilled and the cure-sanction process has been completed.	For the system trigger to be removed so workers no longer need to follow the work-around process. The risk of erroneously curing sanctions because of this system trigger will be eliminated when this change is implemented.		
4	CA-54731	Add logic to prevent the system from changing the status to non-compliance and initiating a Cause-Determination (CD) appointment when a participant is marked as "no show" for the Appraisal appointment when the CalWORKS case is discontinued.	LRS only	3-Normal/Low	New	Pending	Medium		61	TBD	Welfare to Work/WPR	The system is currently adding a non-compliance status to participants who miss their Appraisal appointments even when their CalWORKS cases are discontinued. This creates additional work for both regular GAIN and GAIN Sanction Home Visit staff as they need to manually cancel CD appointments and correct the program status manually for these cases.	Prevent the system from changing the status to non-compliance and initiating a CD appointment when a participant is marked as "no show" for the Appraisal appointment when the CalWORKS case is discontinued. A task must be created and sent to the case-carrying GAIN Services Worker (GSW) when the CalWORKS status changes to active.	Prevent the system from changing the status to non-compliance and initiating a CD appointment when a participant is marked as "no show" for the Appraisal appointment when the CalWORKS case is discontinued. A task must be created and sent to the case-carrying GSW when the CalWORKS status changes to active so that the worker can restart the compliance process when the CalWORKS status has changed to Active.		
7	CIV-227	Update Domestic Violence Functionality / Time Limits (39319)	CA-213408	Low	New	Pending	Medium		64	TBD	Welfare to Work/WPR	1) An individual can be granted Good Cause for Domestic Violence: Work Registration = Mandatory and WTW Status/Status Reason = Good Cause\Domestic Violence. The Time Limits page would need to be manually updated with Good Cause\401 - 60 Month Limit in order to stop their CW Clock. 2) If the individual is granted a 'Waiver of Program Rules' (which in most cases means that they are not required to participate the full number of required hours), the information is captured via the 'Waiver of Program Rules' field on the Customer Activity Detail page (which only displays for activities of Domestic Violence). The field(Yes) triggers a count on the WTW 25/25A. Since activities cannot be associated to a WTW Program with an Exempt Status, the worker has to change the Status to Active in order to add Activities.	Although most counties have their participants in an activity of Domestic Violence, the activity is not required as a condition of eligibility or receipt of the 'Waiver of Program Rules'. There is no easy method of determining that an individual has a 'Waiver of Program Rules' without drilling down to the activity. The Good Cause for Domestic Violence on the Time Limits page is confusing as it displays (per the WDTIP Handbook) with a Reason of 401 - 60 Month Limit (the Extender Reason displays as 605 - CW - Domestic Abuse Good Cause).	1) Add a WTW Active Status Reason of 'Enrolled - DV Waiver' to track individuals with a 'Waiver of Program Rules'. 2) Add a Cash Aid Time Limit Exception Type of Good Cause with the Reason of '401 - Domestic Abuse'. Duplicate Reasons have no impact on WDTIP as only the number (401) is communicated. 3) Reports - WTW 25/25A: Update to include Active participants with a Status Reason of 'Enrolled - DV Waiver as Enrollees and include activities, etc. Line 29a will continue to pull from the 'Waiver of Program Rules' (Yes) field as it is a subset of Domestic Abuse Services.	Need to create LRS SCR	
8	CIV-542	Add Validation to Prevent Activities from being Assigned without a Worker Assigned to a Program (46109)	CA-213410	Medium	New	Pending	High		72	TBD	Welfare to Work/WPR	Users are able to assign Employment Services activities to a customer when there is no worker assigned to the program.	Tasks and review dates for activities that are generated for Employment Services programs will not be managed or viewable until a worker is assigned to the program.	Create a validation in the system that will prevent a worker from assigning an Employment Services activity to a customer when the program has no worker. The message will read: Program Type: The selected program is not assigned to any worker.	After checking LRS, only GROW program has the edit not to allow user activity if there is no worker assigned to the program. Since this SCR was discussed in the meeting, put this SCR for priority #8. Need to create LRS SCR	
3	CIV-9091	Add a validation message on the Activity Agreement page to prevent a future dated Sign Date.	CIV only	Medium	New	Pending QA Review	High		79	TBD	Welfare to Work/WPR	The Sign Date field on the Activity Agreement Detail page does not have a date restriction on the Sign Date field.	The Sign Date signifies the date the Agreement was signed, not the date it is going to be signed.		CIV change only since LRS already has this functionality	
10 (old 5)	CIV-966	ACL 15-03: Transitioning from WTW 24 MTC Participation to Post WTW 24 MTC CW Federal Standards (55674)	CIV SCR only		New	Approved	High		77	TBD	Welfare to Work/WPR	SB 1041 resulted in significant changes to the CalWORKS program. One of the changes contained in SB 1041 was the establishment of the WTW 24-Month Time Clock. The WTW 24-Month Time Clock provides 24 cumulative months out of the maximum 48 months of aid for CalWORKS adults to participate in WTW activities, consistent with an assessment, without activity time limits or core hourly requirements.	The purpose of this All County Letter (ACL) is to inform County Welfare Departments (CWDs) of participation requirements for CalWORKS clients who have exhausted their WTW 24-Month Time Clock. This letter also provides instructions regarding the process by which CWDs will transition clients from WTW 24-Month Time Clock participation (CalWORKS minimum standards) to post WTW 24-Month Time Clock CalWORKS federal standards and transmits the forms to be used in this process.		CIV change only since LRS already has this functionality	
12 (old 6)	CIV-632	ACL 12-67, ACL 13-19, ACL 13-37, ACL 13-59 Welfare to Work (WTW) 24-Month Time Clock- Phase 3 (48176)	CIV SCR only		New	Approved	High		76	TBD	Welfare to Work/WPR	The prospective 24 Month Clock for Activities and Services will be effective on January 1, 2013. Clients may receive a total of 24 months of current law CalWORKS services and activities pursuant to a county plan, rather than current core/non-core system. Once the 24 months have been exhausted, clients must meet the federal WPR requirements, unless they are exempted or receive an extension. The 24 months are prospectively implemented, and subject to the 48 month limit. They are not necessarily consecutive and a client may, if they have not exhausted them, use them at any time during their 48-months in CalWORKS.	This SCR will automate the 'Meeting WPR' exemptions and add additional Time limit Exemptions and extenders. Cross-Reference: SCR #46571 SCR #47922 SCR #45944 SCR #46680 SCR #46753	Online: 1)When a, exempt Work Registration is created for the reason 'Care of a child 23 months or younger' for the status 'Exempt', it should add a WTW program in pending status. Eligibility: Batch: 2) Establish all existing 24 month time clocks in C-IV. a) update the WDTIP LD03 interface to include all existing plan sign dates from C-IV on its initial run.	CIV change only since LRS already has this functionality	

9 (old 8)	CA-50542	Correction to the "Target" Drop Down List of the Assessment Results Detail page.	LRS SCR only		New	Pending	Medium		59	TBD	Welfare to Work/WPR	Currently, the Target drop down on Assessment Goals Detail page has only Domestic Violence, ESL, GED, High School Diploma (HSD), Job Services, Math, Mental Health, Reading and Vocational Training. These values are utilized by GAIN and GROW Program	<p>1. Modify the Target drop down values on the Assessment Goal Detail page to add additional following GAIN activity.</p> <ul style="list-style-type: none"> a) Expungement b) Community Service (not for GROW) c) Job Skills Training d) Subsidized Employment e) Post-Time Limited (PTL) f) Family Stabilization (not for GROW) g) Family Reunification h) Substance Use Disorder i) Learning Disability <p>2. These new values are only available for WTW/REP/Cal-Learn and GROW program except item b and f</p> <p>3. ABP 1608 form population should be modified to populate the additional values for GROW program</p>		
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