

CalSAWS CCB Agenda

DATE	APRIL 30, 2020
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.02	CIV-106489		Sending Text Notification from multiple sources is throwing an exception due to OpenMarket issue	Client Correspondence	5	C-IV M&O	Production Deployment	20.02.21
20.02	CIV-106679	CA-214393	Turn off Medi-Cal Discontinuance Batches due to COVID-19	Batch Operations	12	C-IV M&O	Production Deployment	20.03.17
20.03	CIV-11210	None	Add E-Signature for additional electronic forms (39768)	Client Correspondence	70	C-IV M&O	Production Deployment	20.04.07
20.03	CIV-103666		Migrate Riverside County IVR to Amazon Connect	Contact Center	360	C-IV M&O	Start Build	20.04.30
20.03	CIV-106302		Update Instructor Led Trainings (ILTs) for 20.03-20.04.01 Code - May Training Release	Training	30	C-IV M&O	Start Build	20.05.11
20.03	CIV-106585	CA-214133	ACL 19-24 Create list of cases aided on 5K-EA greater than 180 days	Eligibility	38	C-IV M&O	Production Deployment	20.04.02
20.03	CIV-106678		El Dorado County Requests to use automated E2Lite Functionality	Batch/Interfaces	55	C-IV M&O	Production Deployment	20.04.30

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CIV-106689	CA-214426	Implement Changes to Support Online Purchasing with EBT	Fiscal	73	C-IV M&O	Production Deployment	20.04.16
20.03	CIV-106710	CA-214462	Journal for Delayed Discontinuance of Medi-Cal due to COVID-19	CalHEERS	11	C-IV M&O	Production Deployment	20.03.20
20.03	CIV-106721	CA-214490	Turn on the Time Limit Good Cause reason 407 Lack of Supportive Services	Fiscal	86	C-IV M&O	Production Deployment	20.04.23
20.03	CIV-106735	CA-214505	Suspend Skip Issuance and Disc Sweeps for Incomplete RE/SAR7 (COVID-19)	Fiscal	30	C-IV M&O	Production Deployment	20.03.26
20.03	CIV-106766	CA-214607	Issue March2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	125	C-IV M&O	Production Deployment	20.04.11
20.03	CIV-106826		Hold TCF Issuances for Programs with overdue Recert	Fiscal	5	C-IV M&O	Production Deployment	20.03.26
20.03	CIV-106828		Hold TCF Issuances for Programs with overdue Recert (Riverside County)	Fiscal	5	C-IV M&O	Production Deployment	20.03.27
20.03	CIV-106873	CA-214881	Hold TCF Issuances for Programs with overdue Recert	Fiscal	10	C-IV M&O	Production Deployment	20.03.31
20.03	CIV-106896		DCR to correct the application date on C4Y applications, e-apps	Online	54	C-IV M&O	Production Deployment	20.04.09
20.03	CIV-106928	N/A	Regenerate and send the C-IV Group 3 MEDS Recon file for April 2020	Batch/Interfaces	10	C-IV M&O	Production Deployment	20.04.11
20.03	CIV-106935	CA-215275	Issue April 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	125	C-IV M&O	Production Deployment	20.05.09
20.05	CIV-103679		Migrate Non-Contact Center County IVRs to Amazon Connect	Contact Center	375	C-IV M&O	Start Build	20.06.05
20.05	CIV-106952		Upgrade poi.jar version from 3.7 to 3.11	Batch/Interfaces	30	C-IV M&O	Start Build	
20.06	CIV-1068	CA-208863 ; CH-153970	CalHEERS eHIT: Married Filing Jointly and Out-of-State Address	CalHEERS	863	Premise	Production Deployment	
20.07	CIV-100504	CA-207344	Update Bank Routing Information for Direct Deposit	Fiscal	44	C-IV M&O	No	
20.07	CIV-105460	CA-200879	Enhance Replacement CalFresh Issuances to be replaceable up to Original Issuance Amount	Fiscal	44	C-IV M&O	Start Build	
20.07	CIV-106387	CA-213522	Security to enable pages being added for the interface to OCAT	Online	15	Premise	No	20.08.23

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CIV-106413		Lobby Mgmt: Update Lobby Dashboard to include Responsive Voice API Key	Tech Arch	60	C-IV M&O	Start Build	
20.07	CIV-106674	CA-214347	Job Aid for CIV-789/CA-57298 Family Stabilization	Training	5	Premise	No	
20.09	CIV-1207	CA-213480	CW Treatment of Unregistered Motor Vehicles	Eligibility	91	C-IV M&O	No	
20.09	CIV-104879	CA-210119	ACIN I-44-19 Update State PINS to 8 digits	Fiscal	150	C-IV M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CIV-4108	CA-50302	CO-113: Online CalWORKs Appraisal Tool (OCAT) Integration	Online	4973	Premise	Start Build	
20.05	CIV-103989	CA-208155	CFL 18/19-49 Create new Pay Codes for CalWORKs Home Visit Program (HVP)	Fiscal	589	Premise	Start Build	
20.05	CIV-105913	CA-212411	Updates to Generation of NA 823 and NA 820 for HSP and HVP	Client Correspondence	229	Premise	Start Build	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.05	CA-209113		Update java for all products using 10.3 Weblogic and Java 6	Tech Ops	50	LRS M&O	Production Deployment	19.07.14
19.05	CA-209173		Weblogic patch on YBN for Oracle 10g - As per Oracle security advisory on 0 day vulnerability	Tech Ops	20	LRS M&O	Production Deployment	19.07.17
20.02	CA-214393	CIV-106679	Turn off Medi-Cal Discontinuance Batches due to COVID-19	Batch Operations	14	LRS M&E	Production Deployment	20.03.17
20.02	CA-214443		Temporary Suspension of GR Discontinuance Batch Jobs	Batch Operations	45	LRS M&E	Production Deployment	20.03.17

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.02	CA-214462	CIV-106710	Journal for Delayed Discontinuance of Medi-Cal due to COVID-19	CalHEERS	12	LRS M&E	Production Deployment	20.03.20
20.02	CA-214505	CIV-106735	Suspend Skip Issuance and Disc Sweeps for Incomplete RE/SAR7 (COVID-19)	Fiscal	72	LRS M&E	Production Deployment	20.03.20
20.02	CA-214537	N/A	Turn off Daily and Monthly GR Time Limits Discontinuance Batch Job	Batch/Interfaces	20	LRS M&E	Production Deployment	20.03.20
20.03	CA-207735	N/A	Enable CalSAWS to send images over 6MB to EDMS : COVID-19	Tech Ops	169	LRS M&E	Production Deployment	20.04.16
20.03	CA-214133	CIV-106585	ACL 19-24 Create list of cases aided on 5K-EA greater than 180 days	Eligibility	40	LRS M&E	Start Build	20.04.02
20.03	CA-214426	CIV-106689	Implement Changes to Support Online Purchasing with EBT	Fiscal	49	LRS M&E	Production Deployment	20.04.16
20.03	CA-214490	CIV-106721	Turn on the Time Limit Good Cause reason 407 Lack of Supportive Services	Fiscal	153	LRS M&E	Production Deployment	20.04.23
20.03	CA-214539		Stop GR Discontinuance in EDBC and Generate GR, CAPI discontinued person list for April and May	Eligibility	269	LRS M&E	Production Deployment	20.04.16
20.03	CA-214607	CIV-106766	Issue March 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	149	LRS M&E	Production Deployment	20.04.11
20.03	CA-214703		Purge the QR 7 generation job (PB19R412) and prevent the QR 7 from being sent to Central Print	Client Correspondence	40	LRS M&E	Production Deployment	20.03.26
20.03	CA-214777		Operationally run the CAPI RE (PB19R514M) , GR AA,SSP14 (PB19R515M) generation job and prevent them from being sent to Central Print	Client Correspondence	109	LRS M&E	Production Deployment	20.04.03
20.03	CA-214780		Update the Received Date on Vouchers for April Foster Care Benefit Month for LA County	Fiscal	45	LRS M&E	Production Deployment	20.05.08
20.03	CA-214784		Advance CAPI RE Due Month for March-June 2020 and GR AA Due Month for March-May 2020. Update Customer reporting records for CAPI RE, GR QR7 and AA	Eligibility	331	LRS M&E	Production Deployment	20.05.05

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-214881	CIV-106873	Hold TCF Issuances for Programs with overdue Recert	Fiscal	73	LRS M&E	Production Deployment	20.04.23
20.03	CA-215220	N/A	List of DCFS Medi-Cal Discontinuances from Batch EDBC	CalHEERS	37	LRS M&E	Production Deployment	20.04.23
20.03	CA-215275	CIV-106935	Issue April 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	149	LRS M&E	Production Deployment	20.05.09
20.05	CA-215417		Training Release 20.05 - Training Environment Support	Training	60	LRS M&E	No	20.05.22
20.06	CA-208863	CIV-1068; CH-153970	CalHEERS eHIT: Married Filing Jointly and Out-of-State Address	CalHEERS	977	Premise	Production Deployment	
20.07	CA-213522	CIV-106387	Security to enable pages being added for the interface to OCAT	Online	15	Premise	No	20.08.23
20.07	CA-214347	CIV-106674	Job Aid for CA-57298 Family Stabilization	Training	5	Premise	No	
20.09	CA-54659	CIV-5503	Update Repayment Term Summary and Detail Page	Fiscal	540	LRS M&E	Start Build	
20.09	CA-210119	CIV-104879	ACIN I-44-19 Update State PINS to 8 digits	Fiscal	96	LRS M&E	No	
20.09	CA-213480	CIV-1207	CW Treatment of Unregistered Motor Vehicles	Eligibility	127	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.09	CA-208817		App Server storage issues, change temp file storage location	Tech Ops	67	LRS M&E	No	
20.05	CA-50302	CIV-4108	Online CalWORKs Appraisal Tool (OCAT) Integration	Online	7705	Premise	Start Build	
20.05	CA-208155	CIV-103989	CFL 18/19-49 Create new Pay Codes for CalWORKs Home Visit Program (HVP)	Fiscal	674	Premise	Start Build	
20.05	CA-212411	CIV-105913	Updates to Generation of NA 823 and NA 820 for HSP and HVP	Client Correspondence	474	Premise	Start Build	
20.05	CA-212606	N/A	DPSS/DCFS Support SCR to provide responses to Consortia queries	Fiscal	600	LRS M&E	Start Build	

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-214050		DDIDs 2266 and 2512 - Imaging Solution Environments	Imaging		CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
TBD	CA-201326	CIV 5316	DDCR 4086: Updates to the dynamically generated CF 23 SAR	Client Correspondence	227	CalSAWS DD&I	No	
TBD	CA-207180		DDID 2097 - Obsolete	Online	181	CalSAWS DD&I	No	
TBD	CA-207469		DDID 329 - Obsolete	Online	8	CalSAWS DD&I	No	
20.05	CA-201525	CA-48576 CIV-4676	DDID 1967: DDCR 5015, 5516: Update the manual EDBC process to allow run reasons to be used	Eligibility	188	CalSAWS DD&I	No	
20.05	CA-207368		DDID 1198 - Update Generate Form button on Verification List page	Client Correspondence	112	CalSAWS DD&I	No	
20.05	CA-213668		DDID 374: CA-207463 Update Online Help for Homeless Assistance Enhancements	Training	45	CalSAWS DD&I	No	
20.07	CA-207463		DDID 374 - Enhancements to Homeless Assistance Functionality in CalSAWS	Fiscal	1553	CalSAWS DD&I	No	

4. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release

The next CCB Meeting scheduled for **05/14/2020**.

5. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.01	1/27/2020	1/26/2020	MLK 1/20	11/27/2019	1/3/2020	1/10/2020	1/22/2020
20.02	2/17/2020	2/9/2020	CalHEERS Release	11/8/2019	1/3/2020	1/10/2020	2/12/2020
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/29/2020	6/7/2020	CalHEERS Release	4/17/2020	6/5/2020	6/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



[CIV-106489] Sending Text Notification from multiple sources is throwing an exception due to OpenMarket issue

- Resolved: 02/20/2020 10:06 PM

Team Responsible:	Client Correspondence	Assignee:	Stephanie Hugo	SPG Status:	Approved
Fix Version/s:	[20.02]	Designer Contact:	Stephanie Hugo	Change Type (SCR):	Data Change
Minor Version:	20.02.21	Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Pramukh Karla	Regulation Reference:		Created:	02/20/2020 07:00 PM
Status:	In Production	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:					
Expedite Approval:	Approved - Tom Hartman - 2/20/2020				
Current Design:	Sending Text Notifications from multiple sources is throwing an exception.				
Request:	Sending Text Notification Messages from multiple sources are throwing a UEID due to the OpenMarket issue.				
Recommendation:	Run DCR to inactive all automated text notifications so the text messages are not sent out				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-106679] Turn off Medi-Cal Discontinuance Batches due to COVID-19

- Resolved: 03/12/2020 05:16 PM

Team Responsible:	Batch Operations	Assignee:	Ryan O'Mary	SPG Status:	Approved
Fix Version/s:	[20.02]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:	20.03.17	Expedite Changes:	Production Deployment	Estimate:	12
Reporter:	Nina Butler	Regulation Reference:	MEDIL 20-06 MEDIL 20-07	Created:	03/12/2020 05:12 PM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CA-214393

Non-Committee

Approved by Karen Rapponotti on 3/16/2020

Review:

Expedite Approval:

Expedited Production Deployment approval received via email on 3/16/2020 by Karen Rapponotti

Current Design:

The Systems process automatic a discontinuance for 'Failure to Complete Redetermination' for Medi-Cal beneficiaries if they do not turn in their MC Renewal Packet around 10-days prior to the RE Due Date.

The Medi-Cal auto-discontinuance jobs specifically for 'Failure to Complete Redetermination' or 'Failure to Provide' are scheduled in March 2020 as follows:

3/17/2020

LRS/CalSAWS only:

- MAGI RE Negative Action Job (PB00CH204)
- Failure to Provide FFY turning age 26 packet (PB00E1302)
- Failure to Provide MC 176 (PB19E425)
- Non-MAGI RE Negative Action Job (PB00E182)

3/18/2020

C-IV only:

- MAGI RE Negative Action Job (PB00CH204)
- Non-MAGI RE Negative Action Job (PB00E182)

Other LRS/CalSAWS-only batches that are specifically for discontinuing a Medi-Cal individual for an overdue verification:

- MC Citizenship Interim Verification Due (PB19E438)
- MC SSN Verification Due (PB00E176)
- MC Controlled Form - MC 194 Verification Due (PB19E429)

Request:

1. DHCS instructed SAWS to put on hold, for 90 days, all automated batches that target a Medi-Cal discontinuance for failure to provide a verification or to return a packet (any MC Renewal Packet or Non-MAGI Screening Packet)

Recommendation:

1. Turn off Medi-Cal Auto Disc batches for 'Failure to Complete Redetermination' or 'Failure to Provide'.

3/17/2020

LRS/CalSAWS only:

- MAGI RE Negative Action Job (PB00CH204)
- Failure to Provide FFY turning age 26 packet (PB00E1302)
- Failure to Provide MC 176 (PB19E425)
- Non-MAGI RE Negative Action Job (PB00E182)

3/18/2020

C-IV only:

- MAGI RE Negative Action Job (PB00CH204)
- Non-MAGI RE Negative Action Job (PB00E182)

2. Turn off the following LRS/CalSAWS-only batches that specifically target discontinuing a Medi-Cal individual for an overdue verification:

- MC Citizenship Interim Verification Due (PB19E438)
- MC SSN Verification Due (PB00E176)
- MC Controlled Form - MC 194 Verification Due (PB19E429)

The batch jobs will be turned on in future SCRs CA-214453 | CIV-106702.

Note: Turning off these batch jobs will not prevent Medi-Cal beneficiaries from being discontinued from Medi-Cal EDBC if EDBC is run either online from a Worker or from some other process that runs the Medi-Cal program in EDBC. Turning off the batch jobs only ensures these Medi-Cal programs are not specifically targeted for discontinuance.

A journal will not be created for cases where the Medi-Cal program may have been targeted by one of these batch jobs that are turned off.

A future SCR CA-214493 | CIV-106696 will run one-time batches to auto-discontinue Medi-Cal beneficiaries with overdue RE due to COVID-19 postponement.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

This is a one-time change.

None

12

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
CalHEERS :	0	CalHEERS Test :	2	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-11210] Add E-Signature for additional electronic forms (39768)

- Resolved: 04/07/2020 01:09 PM

Team Responsible:	Client Correspondence	Assignee:	Stephanie Hugo	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Connor Gorry	Change Type (SCR):	Enhancement
Minor Version:	20.04.07	Expedite Changes:	Production Deployment	Estimate:	70
Reporter:	Darcy Alexander	Regulation Reference:	Exec Order	Created:	12/29/2017 02:26 PM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	None

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti on 3/16/2020
Current Design: Some forms currently include the E-Signature functionality in C-IV as listed on the attached Electronic Signature Usable Forms list.
Request: Additional forms need the E-Signature functionality.
Recommendation: Add the following forms to available forms that can be used with Electronic Signature (SCR 11210 Request for Additional E-Signature Forms spreadsheet attached):

- ARC 1 : Statement of Facts Supporting Eligibility for the ARC Funding Option Program
- ARC 2 : ARC Redetermination
- CF 10 : Dependent Care Cost Affidavit
- CF 303 : Replacement Affidavit / Authorization
- CW 2.1NA : Notice and Agreement For Child, Spousal and Medical Support
- CW 2.1Q/2.1NA : Support Questionnaire / Notice and Agreement For Child, Spousal and Medical Support
- CW 2200 : Request For Verification Form
- CW 2209 : Immunization Good Cause Request Form
- CW 2218 : Rights, Responsibilities And Important Information For CalWORKs (Non-Needy Caretaker Relative)
- CW 2219 : Application For CalWORKs (Non-Needy Caretaker Relative With Relative Foster Child)
- CW 51 : Child Support - Good Cause Claim For Noncooperation
- CW 8 : Statement Of Facts For An Additional Person
- CW 80 : Self-Certification Form For Motor Vehicles - CalWORKs
- CW 89 : Application Withdrawal Request
- CW 8A : Statement Of Facts To Add A Child Under 16
- SAR 23 : Senior Parent Statement of Facts

Assumption: Form Names and Form numbers will not be updated with this SCR. The only changes for the forms identified above will be the addition of E-signature functionality.

Outreach

Description:
Migration Impact Description: These Forms will have E-Signature Functionality added in LRS with a future change.
Migration Impact Analysis:

Alternative Procedure Description:
Operational Impact Estimate: N/A
70

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	30
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	10
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	30
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-103666] Migrate Riverside County IVR to Amazon Connect

- Resolved: 03/24/2020 08:56 AM

Team Responsible:	Contact Center	Assignee:	Pramod Ramesh	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	20.04.30	Expedite Changes:	Start Build	Estimate:	360
Reporter:	Jared Kuester	Regulation Reference:		Created:	03/20/2019 10:02 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Darcy Alexander	Training Impacted:		Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	Yes	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[IVR & Contact Center]	Committee:		Reference:	

Non-Committee Review: Riverside County Only, Approved by Ricardo Miranda 7/18/2019

Expedite Approval: Approved by Karen J Rapponotti on 09/06/2019

Current Design: Currently the Riverside County IVR is on the Cisco UCCE Platform

Request: Move the currently IVR functionality from the Cisco platform to the Amazon Connect platform.

Recommendation:
 1) Recreate the existing Call Flow (see attached) in the Amazon Connect environment.
 2) Recreate all IVR Web Service interactions using AWS Lambda.

Outreach Description: There is no outreach required for the Riverside county IVR as it does not route calls to Agents.

Migration Impact Description: Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: **360**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	260
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	100
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-106302] Update Instructor Led Trainings (ILTs) for 20.03-20.04.01 Code - May Training Release

- Resolved: 03/30/2020 05:29 PM

Team Responsible:	Training	Assignee:	Joyce Oshiro	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	20.05.11	Expedite Changes:	Start Build	Estimate:	30
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	02/05/2020 03:13 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Joyce Oshiro	Training Impacted:	[ILT]	Funding Source:	C-IV M&O
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Joyce Oshiro 04/09/2020 - Approve				
Expedite Approval:	Approved by Karen Rapponotti				
Current Design:	The C-IV ILTs for training are current to the 20.01 major release code.				
Request:	C-IV ILTs need to be updated to include information for SCRs released to production through 20.03 - 20.04.01 minor release.				
Recommendation:	1) Update impacted ILTs for the following 20.03 SCRs: a) SCR CIV-789 and CIV-10075 - CW and Service Arrangements b) SCR CIV-5165 - MC c) SCR CIV-102568 - CF and CW				
Outreach Description:					
Migration Impact Description:	Updates to the existing C-IV Web Based Training (WBTs) and Instructor Led Training (ILTs) materials for CalSAWS are currently not in scope for migration.				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	None				
Operational Impact Estimate:	30				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	30



[CIV-106585] ACL 19-24 Create list of cases aided on 5K-EA greater than 180 days

- Resolved: 04/02/2020 02:50 PM

Team Responsible:	Eligibility	Assignee:	Jennifer Chen	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Paul Galloway	Change Type (SCR):	New Policy
Minor Version:	20.04.02	Expedite Changes:	Production Deployment	Estimate:	38
Reporter:	Michelle Ramos	Regulation Reference:	ACL 19-24	Created:	03/03/2020 11:21 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	CA-214133

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti 03/05/2020

Current Design: Foster Care 5K-EA funding is determined by EDBC for Eligible cases up to the NTE (Not to Exceed) date entered by the worker on the Child Placement Authority Detail Page. Past policy allowed this date to be 365 days from the date of risk on the child placement authority detail page. A policy change in 03/2019 reduced this time period to 180 days.

Request: Generate a list for workers to review cases affected by ACL 19-24 policy change from the NTE (Not to exceed date) of 365 days to 180 days.

Recommendation: Generate a list of cases with a Foster Care program that meets the following criteria:

1. The Date of Risk on the Placement Authority record is on or after 03/01/19.
If a case has more than one Placement Authority record, use the earliest Date of Risk that is on or after 03/01/19.
2. One of the following is true:
 - a) The case was aided with Aid Code 5K-EA beyond the 180th day after the Date of Risk.
This must look at the FC Aid Code on approved EDBC records for the case to make sure there is no "SubType Code" present as that would indicate Emergency Caregiver funding, not traditional 5K-EA funding.
 - b) The Date of Risk is less than 180 days ago (from the date when the list is generated); and, the case is currently aided with Aid Code 5K-EA (with no "SubType Code"); and, the Not To Exceed (NTE) Date on the Placement Authority record is more than 180 days after the Date of Risk.

>List should include cases regardless of current status: include Active and Discontinued cases.

>List should include the following standard columns:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID
- 8) Worker Name
- 9) Facility Name

>List should include the following additional columns:

- 10) Date of Risk
- 11) NTE Date
- 12) 180 Day Calculation (a column that calculates & displays the date 180 days after the Date of Risk)

List will be posted:

For LRS/CalSAWS:
 CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-214133
 For C-IV:
 CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-106585

Outreach

CIT

Description:

Migration Impact

Joint design has been approved through the FC Committee. LRS will implement this Change with SCR CA-214133 in the 20.04.02 release.

Description:

Migration Impact

Analysis:

Workers would need to identify all affected cases manually

Alternative

Procedure

Description:

Operational Impact:

Estimate:

38

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	28
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-106678] El Dorado County Requests to use automated E2Lite Functionality

Team Responsible:	Batch/Interfaces	Assignee:	Amrinder Gill	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Operational Enhancement
Minor Version:	20.04.30	Expedite Changes:	Production Deployment	Estimate:	55
Reporter:	Carlos Zepeda	Regulation Reference:		Created:	03/12/2020 04:39 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Karen Thomas El Dorado County approved

Expedite Approval: Production deployment approved by Karen Rapponotti on 4/21/2020

Current Design: The E2Lite Interface Automation process works in conjunction with the comma-separated values (CSV) sample file provided by California Department of Social Services (CDSS). CDSS uses the E2Lite data to calculate county-specific work participation rates (WPR) based on TANF data reporting requirements.

With the automation process the counties transfer the "skeleton" sample file to C-IV. C-IV accepts the file and loads it into the C-IV System, which allows workers to view and input the WPR information through C-IV System online pages. C-IV then extracts the data to generate the E2Lite survey response for the county for upload to the State website. This process reduces the manual data entry to multiple systems or locations.

Request: El Dorado County's Inbound and Outbound E2Lite interface jobs are currently turned off, but has requested to turn on the Inbound and Outbound E2Lite interface jobs.

- Recommendation:**
- Create a Change Order (CO) to turn on the following batch jobs:
 Inbound: PI09E900 (FTP) and PI09E901 (Reader)
 Outbound:
 3-month file: PO09E903 (writer) and PO09E905 (FTP)
 6-month file: PO09E904 (writer) and PO09E906 (FTP)
 - Complete inbound and outbound file exchange with El Dorado County to test SFTP connection

Outreach

Description: Per DDID 1787 and 1789, the C-IV county specific batch jobs will be migrated into the new system.

Migration Impact Description: El Dorado county may manually populate the E2Lite interface file for submission to the State.

Operational Impact:
Estimate: **55**

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	10	Training :	0



[CIV-106689] Implement Changes to Support Online Purchasing with EBT

- Resolved: 04/16/2020 08:57 AM

Team Responsible:	Fiscal	Assignee:	Deron Schab	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.04.16	Expedite Changes:	Production Deployment	Estimate:	73
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL 04/14/2020	Created:	03/16/2020 05:21 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CA-214426

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: EBT Transaction Search page displays the Transaction types for each transaction.

Request: Implement Changes to Support Online Purchasing with EBT. With COVID 19 FIS is allowing users to use the EBT cards to purchase food Online.

Recommendation:

- Create CTCR to update the end date to high date for the following transaction (Category 2052) :
 - Cash Return (23)
- Update C4Y Mobile app functionality to display Cash Return (23) transaction type in the EBT Transaction Detail screen.

Outreach

Description:

Migration Impact Description: SCR will be implemented simultaneously in C-IV and LRS/CalSAWS

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 73

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	28	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	17
Tech Arch :	28	Tech Ops :	0	Training :	0



[CIV-106710] Journal for Delayed Discontinuance of Medi-Cal due to COVID-19

- Resolved: 03/20/2020 01:24 PM

Team Responsible:	CalHEERS	Assignee:	Naga Chinduluru	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:	20.03.20	Expedite Changes:	Production Deployment	Estimate:	11
Reporter:	Renee Gustafson	Regulation Reference:	MEDIL I 20-07	Created:	03/18/2020 02:29 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CA-214462

Non-Committee Review: Approved by Karen Rapponotti on 3/16/2020

Expedite Approval: Expedited Production Deployment approval received via email on 3/16/2020 by Karen Rapponotti

Current Design: The following batch jobs were turned off with CIV-106679 | CA-214393 in minor release on 03/17/2020 due to COVID-19.

- MAGI RE Negative Action Job (PB00CH204)
- Non-MAGI RE Negative Action Job (PB00E182)

- LRS/CalSAWS only:
- Failure to Provide FFY turning age 26 packet (PB00E1302)
 - Failure to Provide MC 176 (PB19E425)
 - MC Citizenship Interim Verification Due (PB19E438)
 - MC SSN Verification Due (PB00E176)
 - MC Controlled Form - MC 194 Verification Due (PB19E429)

Request: Per MEDIL I 20-07, create a journal to document the delay in processing Medi-Cal discontinuances or negative actions in the case file for auditing purposes.

Recommendation: 1. Create one journal per case which has at least one active Medi-Cal program with RE Due Date 3/31/2020, 4/30/2020 or 5/31/2020 with the following:

Journal Category: All
 Journal Type: Activity
 Short Description: Delayed discontinuance of Medi-Cal benefits
 Long Description: Delayed discontinuance of Medi-Cal or CHIP benefits approved due to state or federally declared major public health crisis or natural disaster.

Outreach Description: CIT

Migration Impact Description: one-time change

Analysis:

Alternative Procedure Description: Create the journal manually.

Operational Impact:

Estimate: 11

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	7	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	
Tech Arch :	0	Tech Ops :	0	System Test Support :	4
				Training :	0



[CIV-106721] Turn on the Time Limit Good Cause reason 407 Lack of Supportive Services

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:	20.04.23	Expedite Changes:	Production Deployment	Estimate:	86
Reporter:	Joel M. Acevedo	Regulation Reference:	COVID-19 Executive Order (ACWDL March 27, 2020)	Created:	03/19/2020 09:53 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Time Limits]	Approved by Committee:		Other Agency Cross Reference:	CA-214490

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design:

The time limit good cause reason of 407 Lack of Supportive services currently exempts only Welfare to Work 24 MTC.

Request:

CDSS has asked the SAWS to reuse the 407 Lack of Supportive Services reason for the COVID-19 Executive Order to stop clocks for the CalWORKs 48 month-time-clock and the Welfare-to-Work 24 month-time-clock for March, April, May, and June time limit months.

Recommendation:

1. Do a CTRC to end date the current record for Good Cause 407 Lack of Supportive Services with 02/29/2020 which exempts only WTW 24 MTC.
2. Do a CTRC to create a new record for Good Cause 407 Lack of Supportive Services which will stops both CW 48 MTC and WTW 24 MTC from March 2020 to June 2020.
 - a. SHORT_DECODE_NAME - 407 - Lack of Supportive Services
 - b. LONG_DECODE_NAME - County has determined that starting 3/1/2020-06/30/2020 lack of supportive services will start exempting both CW and WTW time clock.
 - c. REFER_TABLE_1_DESCR - N
 - d. REFER_TABLE_2_DESCR - Y
 - e. REFER_TABLE_3_DESCR - Y
 - f. REFER_TABLE_5_DESCR - Y
 - g. REFER_TABLE_7_DESCR - 04
 - h. REFER_TABLE_8_DESCR - 407
 - i. REFER_TABLE_10_DESCR - Y
3. Do a CTRC to create a new record for Good Cause 407 Lack of Supportive Services which will stops only WTW 24 MTC from July 2020 onwards.
 - a. SHORT_DECODE_NAME - 407 - Lack of Supportive Services
 - b. LONG_DECODE_NAME - County has determined that starting 07/01/2020 lack of supportive services will start exempting only WTW time clock.
 - c. REFER_TABLE_1_DESCR - N
 - d. REFER_TABLE_2_DESCR - N
 - e. REFER_TABLE_3_DESCR - Y
 - f. REFER_TABLE_5_DESCR - Y
 - g. REFER_TABLE_7_DESCR - 04
 - h. REFER_TABLE_8_DESCR - 407
 - i. REFER_TABLE_10_DESCR - Y
4. Create a DCR Job to apply Good Cause 407 Lack of Supportive Services to March 2020 to June 2020 time limit months. The DCR will apply 407 to those months only if there is no other Extender or any clock stopper

exists which stops the 48 MTC. If any of such record already exists in a time limit month, then the DCR will skip that record.
 Individuals who have exhausted their TANF 60 MTC are not applicable for this 407 good cause and would be skipped.

5. Create a BSCR to schedule this Data fix job. This Data fix job will run every night and it will be scheduled to run after all the Time Limit jobs have completed successfully and before the WDTIP job starts.

6. Create a Journal entry for every record where the job adds a 407 Good Cause Reason. The Journal Entry message will say - "COVID-19 CW/WTW Good Cause Exemption for Lack of Supportive Services WDTIP Code 407 for XX/2020".

7. Provide a case listing where the participant has a role code of FRE/FRI and role reason code of CW Time Limit for March 2020 and April 2020 months. This listing would help to put these participants back on aid who were earlier discontinued

Outreach

Description:

CIT may be needed as this will be a quick turnaround

Migration Impact

SCR will be implemented simultaneously in C-IV and LRS/CalSAWS

Description:

Migration Impact

No Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

86

Automated Test :	0	Batch/Interfaces :	17	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	49	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	20
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-106735] Suspend Skip Issuance and Disc Sweeps for Incomplete RE/SAR7 (COVID-19)

- Resolved: 03/26/2020 02:52 PM

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Gabriel Trejo	Change Type (SCR):	New Policy
Minor Version:	20.03.26	Expedite Changes:	Production Deployment	Estimate:	30
Reporter:	Gabriel Trejo	Regulation Reference:	ACWDL dated 03-27-2020, Executive order N-29-20	Created:	03/19/2020 02:20 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA-214505

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti - 03/19/2020
Current Design: CalWORKs and CalFresh programs skip issuances when incomplete Reporting and Redetermination packets are detected.

Batch sweeps run to discontinue CalWORKs and CalFresh programs when incomplete Reporting and Redetermination packets are detected.

Request: Suspend CalWORKs and CalFresh program skip reasons for incomplete Reporting and Redetermination Packets.
 Suspend batch sweeps that discontinue CalWORKs and CalFresh programs for incomplete Reporting and Redetermination Packets.

Recommendation:

- Execute a DCR to End Date the following Fiscal Transact Map scenarios for CalWORKs and CalFresh to prevent Reporting or Redetermination skips.
 Skip Issuance Reporting Validation
 Skip Issuance Redetermination Validation
- Execute a BSCR to Suppress the following Batch Sweep Jobs that identify cases for discontinuance due to incomplete Reporting or Redetermination Packets.
 PB00E139 org.civ.batch.edbcsweeps.FindDiscontinueFSRecert
 (Note: This job also applies to TCF which will be suppressed as well)
 PB00E140 org.civ.batch.edbcsweeps.FindDiscontinueQR7
 PB00E141 org.civ.batch.edbcsweeps.FindDiscontinueCWRE

NOTE: Both the Skip and Sweeps will remain disabled until further notice, at which point a subsequent SCR would re-enable these items.

Outreach

Description:
Migration Impact Description: This change is completed in the LRS system with CA-214505 in a similar release.

Migration Impact Analysis:
Alternative Procedure Description: None

Operational Impact:
Estimate: 30

Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	10	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-106766] Issue March2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 04/10/2020 01:54 PM

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.04.11	Expedite Changes:	Production Deployment	Estimate:	125
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated April 2, 2020	Created:	03/23/2020 02:17 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CA-214607

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design:

The CIV System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request:

Disaster CalFresh has been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for March 2020 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the March 2020 benefit month for all CalFresh and TCF recipients who have received the regular benefit and less than the maximum allotment for their household size for the month of March 2020 based on the following conditions:
 - a. Exclude cases with no benefits issued in March 2020.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount
- 2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
NOTE: Validate FIS has turned on SDFSP EBT Benefit Type.
- 3) Do a BSCR to schedule EBT Food writer and reader jobs to run on Saturday. POXXF401, POxxF441 daily Writers, and the readers PIXX463, PIXXF403 for 39 counties.
- 4) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.
- 5) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:
 - a. Case Name
 - b. Case Number
 - c. County Name
 - d. Program
 - e. Benefit Month
 - f. Supp DCF Amount
 - g. Issuance Sub Category
 - h. Availability Date
 - i. Issuance Status

- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. SDFSP will be used as the Benefit Type when sending the issuances to FIS.
3. Recommendation #4 is implemented as an operational DCR.

Outreach

Description:

Migration Impact

SCR will be implemented simultaneously in C-IV and LRS/CalSAWS

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

125

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	97	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	28
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-106826] Hold TCF Issuances for Programs with overdue Recert

- Resolved: 03/26/2020 04:55 PM

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Gabriel Trejo	Change Type (SCR):	Operational Enhancement
Minor Version:	20.03.26	Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Gabriel Trejo	Regulation Reference:	ACWDL dated 03-27-2020 , Executive order N-29-20	Created:	03/26/2020 03:01 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: Due to COVID-19 emergence response, Skip Issuance Reasons were turned off to allow benefits not to be skipped due to incomplete reports. This means that TCF authorization records with Redeter date on past would also be issued.

Request: Stop the TCF authorization records which has Redeter date in the past compared to the benefit month.

Recommendation:

1. Delete TCF (Transitional CalFresh) authorization records which has Redeter date in the past compared to benefit month from Issuance_Transact table prior to Issuance balancer job.
2. Execute BSCR to hold issuance threaded jobs in order to apply DCR. Release threaded jobs once DCR is applied and verified.

Outreach

Description:

Migration Impact Description: Joint design has been approved. CalSAWS will implement this change with SCR CA-214881 in the 20.02.23 priority release.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	5	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-106828] Hold TCF Issuances for Programs with overdue Recert (Riverside County)

- Resolved: 03/27/2020 11:29 AM

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Gabriel Trejo	Change Type (SCR):	Operational Enhancement
Minor Version:	20.03.27	Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Gabriel Trejo	Regulation Reference:	ACWDL dated 03-27-2020 , Executive order N-29-20	Created:	03/26/2020 04:55 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: Due to COVID-19 emergence response, Skip Issuance Reasons were turned off to allow benefits not to skipped due to incomplete reports. This means that TCF authorization records with Redeter date on past would also be issued.

Request: Stop the TCF authorization records which has Redeter date in the past compared to the benefit month.

Recommendation:

1. Delete TCF (Transitional CalFresh) authorization records which has Redeter date in the past compared to benefit month from Issuance_Transact table prior to Issuance balancer job.
2. Execute BSCR to hold issuance threaded jobs in order to apply DCR. Release threaded jobs once DCR is applied and verified.

Note: All the batch scheduling changes are made as part of SCR CIV-106826. This SCR is for documentation purpose only.

Outreach

Description:

Migration Impact Description: Riverside county specific Change.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	5	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-106873] Hold TCF Issuances for Programs with overdue Recert

- Resolved: 04/01/2020 05:29 PM

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Gabriel Trejo	Change Type (SCR):	New Policy
Minor Version:	20.03.31	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Gabriel Trejo	Regulation Reference:	ACWDL dated April 2, 2020	Created:	03/31/2020 06:48 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA-214881

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti on 03/16/2020
Current Design: Due to COVID-19 emergence response, Skip Issuance Reasons were turned off to allow benefits not to skipped due to incomplete reports. This means that TCF authorization records with Redeter date on past would also be issued.
Request: Stop the TCF authorization records which has Redeter date in the past compared to the benefit month.
Recommendation:

1. Create DCR to Delete TCF (Transitional CalFresh) authorization records which has Redeter date in the past compared to the benefit month from Issuance_Transact table prior to Issuance balancer job.
2. Execute BSCR to schedule JS00S901 daily to apply DCR described above.

Outreach

Description:
Migration Impact Description: Joint design has been approved. CalSAWS will implement this change with SCR CA-214881 in the 20.02.23 priority release.

Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	5	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-106896] DCR to correct the application date on C4Y applications, e-apps

- Resolved: 04/09/2020 05:10 PM

Team Responsible:	Online	Assignee:	Robert Untalan	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Data Change
Minor Version:	20.04.09	Expedite Changes:	Production Deployment	Estimate:	54
Reporter:	Ritu Chinya	Regulation Reference:		Created:	04/02/2020 11:39 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Araceli Gallardo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Self Service Portal]				

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 4/2/2020

Current Design: GetCalFresh can submit applications and documents through C4Yourself.

Request: Because of C4Yourself performance issues, GetCalFresh has been unable to submit applications through C4Yourself timely. The request is to backdate the applications that were "late" to preserve their date of aid.

Recommendation:

- 1) Create a DCR to update the C-IV & C4Y Databases:
 - a) For each E-App on the attached spreadsheet {C4Yourself_Backdate Dateof Aid_Impacted Applications.xlsx}:
 - b) If the E-App is not yet linked to a case, update the Application Date (C4Y_APP.App_Date) from its current value to the signed_at date from the attached spreadsheet.
 - c) If the Application Date is updated in the C-IV DB, also update the Application Date (APP.App_Date) to the same value in the C4Y DB
- 2) Create a List on the WEB PORTAL under : System Changes > SCR and SIR Lists > 2020 > SCR CIV-106896 (<https://calacesorg.sharepoint.com/:f:/s/MigWebPortal/EgsitaxhJUFHk3Pjj5W0eloBuQQqmJP5MlwWr38XCsk5uw?e=QhCqHN>) in Excel spreadsheet format, of E-Apps that were on the attached spreadsheet {C4Yourself_Backdate Dateof Aid_Impacted Applications.xlsx} but were not updated due to already being linked to a case. Add the following columns/data to the list:
 - a) County
 - County Name
 - b) Office Number
 - Office_Num_Identif
 - c) e-App Number
 - App_Num
 - d) Case
 - SERIAL_NUM_IDENTIF
 - e) Worker
 - WRKR_Num_Identif (if available / blank if not available)

Outreach

Description:

Migration Impact Description: System specific data change.

Description:

Migration Impact

Analysis:

Alternative

A worker should manually change the Application Date

Procedure

Description:

Operational Impact:

Estimate: 54

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	42	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	12
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-106928] Regenerate and send the C-IV Group 3 MEDS Recon file for April 2020

- Resolved: 04/09/2020 01:31 PM

Team Responsible:	Batch/Interfaces	Assignee:	Chris Larson	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	Operational Enhancement
Minor Version:	20.04.11	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Dana K. Petersen	Regulation Reference:		Created:	04/06/2020 02:32 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee

Review:

Expedite Approval: Karen Rapponotti 4/6/2020 (Prob Build/Deploy)

Current Design: The C-System sends MEDS Reconciliation files to the MEDS project for each county on a quarterly basis. The 39 Counties are broken into 3 processing groups, and the month in which the groups are reported to MEDS are staggered by month.

Request: MEDS was not able to process the C-IV group 3 file for April 2020

Recommendation: Schedule a BSCR to regenerate the group 3 file for April 2020 and resend to MEDS on 4/11/2020.

Outreach

Description:

Migration Impact Description: This is a one-time operational change that applies to CIV counties only.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-106935] Issue April 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.05.09	Expedite Changes:	Production Deployment	Estimate:	125
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated April 2, 2020	Created:	04/06/2020 08:02 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CA-215275

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: The CIV System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request: Disaster CalFresh has been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for April 2020 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the March 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
 - a. Include all cases with Active CalFresh program in March 2020 and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
- 2) Create a DCR to insert Manual EDBC records for the April 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size based on the following conditions:
 - a. Include all cases with Active CalFresh program in April 2020 and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
- 3) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
NOTE: Validate FIS has turned on SDFSP EBT Benefit Type.
- 4) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.
- 5) Add a Journal Entry with the following description for all the cases identified from the criteria above:

Filter Type: All
 Journal Type: Narrative
 Short Description: Emergency Allotment Benefits issued on 05/xx/2020 due to COVID-19
 Long Description: Per direction from ACWDL dated April 2, 2020, an emergency allotment was issued for the April 2020 benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

- 5) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:
- a. Case Name
 - b. Case Number
 - c. County Name
 - d. Program
 - e. Benefit Month
 - f. Supp DCF Amount
 - g. Issuance Sub Category
 - h. Availability Date
 - i. Issuance Status
 - j. Payee Name (the format would be Last Name, First Name)
 - k. Household Size
 - l. Is TCF Benefit
 - m. Unit
 - n. Unit Name
 - o. Office Name
 - p. Worker Name
 - q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. SDFSP will be used as the benefit Type when sending the issuances to FIS.

Per direction from ACWDL dated April 2, 2020, an emergency allotment was issued for the XXXXX 2020 benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

SCR will be implemented simultaneously in C-IV and LRS/CalSAWS

N/A

125

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	97	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	28
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-103679] Migrate Non-Contact Center County IVRs to Amazon Connect

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	20.06.05	Expedite Changes:	Start Build	Estimate:	375
Reporter:	Jared Kuester	Regulation Reference:		Created:	03/20/2019 10:45 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	01/22/2020	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J Rapponotti on 09/06/2019

Current Design: Currently the Kings County IVR is on the Cisco UCCE Platform

Request: Move the currently IVR functionality from the Cisco platform to the Amazon Connect platform.

Recommendation:

- 1) Recreate the existing Call Flow (see attached) in the Amazon Connect environment.
- 2) Recreate all IVR Web Service interactions using AWS Lambda.
- 3) Create a new export job to populate the RPT_IVR_INBND_STATS table with Inbound Stats

Outreach

Description: Non-Contact Center IVR does not transfer calls to Agents, so no outreach is required.

Migration Impact

Description: Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

Migration Impact

Analysis: N/A

Alternative

Procedure

Description:

Operational Impact:

Estimate: **375**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	260
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	10	Security :	0	System Test Support :	105
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-106952] Upgrade poi.jar version from 3.7 to 3.11

Team Responsible:	Batch/Interfaces	Assignee:	Chris Carandang	SPG Status:	Select a value
Fix Version/s:	[20.05]	Designer Contact:	Michael Barillas	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	30
Reporter:	Chris Larson	Regulation Reference:		Created:	04/08/2020 10:27 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Refactoring	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Danielle Benoit 4/8/2020

Review:

Expedite Approval: Karen Rapponotti (Approved) - 4/9/2020

Current Design: The poi.jar is used for generating Excel files.

Request: The current version of the poi.jar library (3.7) will cause memory exceptions when attempting to write over 400k records to a spreadsheet. The latest version (3.11) resolves this issue.

Recommendation:

- 1) Upgrade the version of the poi.jar library from 3.7 to 3.11.
- 2) Regression Test the following impacted online page and batch jobs:

Online page for EBT Issuance
IssuanceDaolmpl.java

Online page for Referrals
ReferralsDaolmpl.java

Online page for Workload Reassignment
WorkloadReassignmentDaolmpl.java

Online page for Unemployment Deprivation
UnemploymentDeprivationDaolmpl.java

Online EDBC
RecovAcctAdjustDaolmpl.java

Batch job PB00R201 triggers the below java classes:

- BaseMCCIVDaolmpl.java
- CF215Daolmpl.java
- CW215ADaolmpl.java
- CW215Daolmpl.java
- CW2187Daolmpl.java
- GEN2000Daolmpl.java
- INF103CIVDaolmpl.java
- IVR101Daolmpl.java
- MC194Daolmpl.java
- MC210SIDaolmpl.java
- MC221MC222OAKDaolmpl.java
- MC223Daolmpl.java
- MC224Daolmpl.java
- WTW18Daolmpl.java
- WTW44Daolmpl.java
- WTW46Daolmpl.java

Outreach

Description:

**Migration Impact
Description:
Migration Impact
Analysis:
Alternative
Procedure
Description:
Operational Impact:
Estimate:**

LRS already uses version 3.11 of the poi.jar. This will align the C-IV system with CalSAWs.

N/A

30

Automated Test :	0	Batch/Interfaces :	20	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	10	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-1068] CalHEERS eHIT: Married Filing Jointly and Out-of-State Address

Team Responsible:	CalHEERS	Assignee:	Dylan Patel	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Antony Lerner	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	863
Reporter:	Lynnel Silva	Regulation Reference:		Created:	12/29/2017 02:24 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-103
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	03/23/2020	Other Agency Cross Reference:	CA-208863 ; CH-153970

Non-Committee

Review:

Expedite Approval: Approved by Michele Peterson - 02/27/2020

Current Design:

The Systems send an EDR to CalHEERS without requiring both joint tax filers to be included on the Medi-Cal application when an individual specifies their "Expected Filing Status" as 'Married Filing Jointly'. C-IV requires spouses on the same Medi-Cal application to have the same "Expected Filing Status" when requesting MAGI from the MAGI Determination List page; LRS/CalSAWS does not have this requirement.

The Tax Household Detail page does not have an option to indicate the joint tax filer on the same tax record for an individual with "Expected Filing Status" of 'Married Filing Jointly' nor a way for the worker to indicate the tax filer meets the 'Married Filing Jointly Exception'.

eHIT functionality prevents sending an EDR with a deceased person as a tax filer in the calendar year after they are deceased.

LRS/CalSAWS Address Detail page has a field to specify the "Country"; C-IV does not have this "Country" field.

eHIT functionality sends an EDR with a FIPS code for addresses outside the state of California, but CalHEERS only reads the FIPS code as a California county; CalHEERS returns an error of a "FIPS code/ZIP Code mismatch" instead of a MAGI Determination.

US Territories are defined in The Systems as the US Territories recognized by MEDS. The current US Territories recognized by MEDS are: American Samoa, Guam, Puerto Rico, Virgin Islands (US) (CT_228, Refer_Table_5_Descr = Y).

The Systems do not have a non-compliance nor NOA language to populate when an individual is denied or discontinued from MAGI Medi-Cal for failure to provide information about the person with whom they file 'Married Filing Jointly'.

The Systems send non-compliances to CalHEERS in an EDR if The System non-compliance is mapped to a CalHEERS non-compliance in eHIT as implemented in Release 19.06 with CA-203096[CIV-10287]. There is a many-to-one mapping of The System non-compliances to CalHEERS non-compliances in eHIT, so The System stores a reference to The System non-compliance reason that resulted in a non-compliance sent in an EDR to CalHEERS. Medi-Cal EDBC rules then refer to that non-compliance reference in the EDR corresponding to the DER used in Medi-Cal EDBC and then by the NOAs to generate the proper non-compliance language.

The Systems generate the California Residence reason on a MAGI Medi-Cal Change (C-IV) or Denial/Discontinuance NOA when the DER includes the EERC 'Residency – Admin Verification Failed' (RF). C-IV - California Residence NOA is available in all 13 C-IV-supported threshold languages; LRS/CalSAWS - California Residence NOA is currently available in: English, Armenian, Cambodian, Chinese, Korean, Russian, Spanish, Tagalog and Vietnamese.

Request:

1. Update the Tax Household page to require individuals who attest to an "Expected Filing status" of 'Married Filing Jointly' to specify the other individual with whom they file unless the tax filer meets the 'Married Filing Jointly Exception'. The other individual cannot be a grandparent, parent, child or grandchild of the tax filer.
2. Add a Medi-Cal non-compliance reason "Married Filing Jointly Spouse Information" to the 'Failure to Provide' category to generate the appropriate language on the MAGI Change(C-IV)/Denial/Discontinuance NOA as provided by DHCS.
3. Update the MAGI Determination List page and Batch MAGI to only send an EDR when the required information is included for joint tax filers.
 - a. Allow an exception to these requirements when the tax filer is negative actioned, has a non-compliance or the worker indicates the individual meets the policy exception.
4. Perform a one-time data change for individuals with "Expected Filing Status" of 'Married Filing Jointly' and relationship of 'spouse' to create the "Tax Filing Status Association" with each other.
 - a. Create a one-time list of cases with any active Medi-Cal individual who has "Expected Filing Status" of 'Married Filing Jointly' and is missing the "Tax Filing Status Association" after the one-time data change.
5. C-IV only: Add "Country" option to the Address Detail page.
6. Update The Systems to communicate an out-of-country indicator in eHIT for individuals who reside out of country. Do not communicate residence and mailing address in the EDR for that individual.
7. Add 'Individual is not a California Resident' EERC to The Systems.
8. Add the new Married Filing Jointly Spouse Information MAGI Medi-Cal Denial and Discontinuance NOA verbiage to The Systems in English and Spanish and generate when the individual has the status reason of 'FTP - Married Filing Jointly Spouse Information'.
9. Add the new Married Filing Jointly Spouse Information MAGI Medi-Cal Denial and Discontinuance NOA verbiage to The Systems in English and Spanish and generate when the individual has the status reason of 'Married Filing Jointly Spouse Information'.
10. Update the trigger conditions for the California Residence NOA to generate if the EERC 'Individual is not a California Resident' is on the DER and the individual is Discontinued or Denied from MAGI Medi-Cal.

Note: CalSAWS will implement eHIT technical changes to The Systems to support the new tax filing status association and out-of-country indicator with CA-211616|CIV-105575 in the same release.

Recommendation:

See attached CA-208863 CIV-1068 CalHEERS eHIT Married Filing Jointly And Out Of State.docx for detailed design.

Outreach

List will be provided of cases where the Tax Filing Status Association is missing.

Description:

Migration Impact

Joint design has been approved through the Medi-Cal Committee. CalSAWS will implement this Change with SCR CA-208863 in the 20.06 release.

Description:

Migration Impact

Analysis:

None

Alternative

Procedure

Description:

Operational Impact:

Estimate:

863

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	526	CalHEERS Test :	179	Client Correspondence :	68
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-100504] Update Bank Routing Information for Direct Deposit

Team Responsible:	Fiscal	Assignee:	Jyothirmayi Chavata	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	44
Reporter:	Jason Osterwald	Regulation Reference:		Created:	02/16/2018 04:00 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	03/16/2020	Other Agency Cross Reference:	CA-207344

Non-Committee

Review:
Expedite Approval:
Current Design: Bank routing information from the Federal ACH directory is periodically updated for the direct deposit interfaces.
Request: Update the bank routing information in the C-IV System
Recommendation: Update the bank routing information in the C-IV System using the attached 'Fed_ACH_ABA_File.txt' file.

Technical Note: For each line in the attached file reference:
 - Routing Number @ Position 1-9
 - Bank Name @ Position 36-71

Note: The attached file was generated on 2/25/2020 from the <https://www.frb services.org/EPaymentsDirectory/download.html> location under the 'Receive All FedACH Participant RDFIs with commercial receipt volume' link.

Outreach

Description:
Migration Impact Description: SCR will be implemented in LRS/CalSAWS with CA-207244 in 20.05 release.
Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact:
Estimate: **44**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	34	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-105460] Enhance Replacement CalFresh Issuances to be replaceable up to Original Issuance Amount

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	44
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	10/28/2019 03:33 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	04/08/2020	Other Agency Cross Reference:	CA-200879

Non-Committee

Review:
Expedite Approval: Karen Rapponotti - Approved - 10/30/2019
Current Design: An original Benefit Issuance can be replaced up to the full amount of the Issuance. However, when replacing the Replacement Issuance, the new Replacement can only be replaced up to the amount of the Replaced Issuance.
Request: When replacing a Replacement CalFresh Issuance, allow the user to replace up to the amount of the original Issuance.
Recommendation: Update the Issuance Detail Page to allow the user to replace the replacement of a benefit up to the Original Amount of the parent issuance. This update is only applicable to CalFresh and Disaster CalFresh program.

Example:

\$100 CalFresh Benefit issued for 10/2019 on 10/01/2019 – Issuance 1.

Now, a replacement CalFresh Benefit is created for \$60 on 10/23/2019 -- Issuance 2.

User came back for another replacement and can replace Issuance 2 up to \$100 rather than \$60.00 on 10/28/2019 – Issuance 3

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

44

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	34	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-106387] Security to enable pages being added for the interface to OCAT

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:	20.08.23	Expedite Changes:	No	Estimate:	15
Reporter:	Ritu China	Regulation Reference:		Created:	02/11/2020 05:34 PM
Status:	Pending Approval	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	OCAT
Committee:	[Welfare to Work/WPR]	Approved by Committee:	03/26/2020	Other Agency Cross Reference:	CA-213522

Non-Committee

Review:

Expedite Approval:

Current Design:

CIV-4108 is adding the following pages to the system with the 20.05 release.

1. Create an OCAT Referral List Page which displays all records of OCAT referrals for each person on a case.
2. Create an OCAT Referral Detail Page to display all customer information elements being sent to OCAT.
3. Create an OCAT Response Detail Page to display the recommendations generated by OCAT for the worker to review with the customer.

The new OCAT System is not going live till 08/24/2020. So, the above pages being added to C-IV will be hidden by not adding the appropriate Security Rights to the system with the 20.05 release.

Request:

Enable Security for the OCAT related pages in the C-IV system.

Recommendation:

Enable the appropriate security for OCAT related pages in the C-IV system so that the associated pages are no longer hidden.

Note: Enabling the appropriate security for OCAT related page in the LRS/CalSAWS system will be done under CA-213522 and will be going in at the same time as this SCR

Outreach

N/A

Description:

Migration Impact

No Impact to Migration since this SCR is just to enable the Security related to OCAT pages.

Description:

Migration Impact

Analysis:

Alternative

No Alternative Procedure available, since the OCAT related pages will remain hidden until the Security is enable.

Procedure

Description:

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	10	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0



[CIV-106413] Lobby Mgmt: Update Lobby Dashboard to include Responsive Voice API Key

Team Responsible:	Tech Arch	Assignee:	Jonathan Goldsmith	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Jonathan Goldsmith	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	60
Reporter:	Jonathan Goldsmith	Regulation Reference:		Created:	02/13/2020 10:34 AM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Approved by Karen R. on 4/7				
Expedite Approval:	Approved by Karen R. on 4/7				
Current Design:	Lobby Dashboard uses third party vendor Responsive Voice for calling out numbers.				
Request:	Responsive Voice will be requiring that all calls made to the vendor include an API key. The vendor has not given a current date that this change needs to be completed by, but mentioned that at some future time they will stop supporting calls without this API key.				
Recommendation:	Update Lobby Dashboard Responsive Voice calls to include the API key.				
Outreach Description:					
Migration Impact Description:	Will be incorporated with DDCR 5044 CA-201485				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	60				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	10	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	40	Tech Ops :	0	Training :	0

[CIV-106674] Job Aid for CIV-789/CA-57298 Family Stabilization

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Gingko Luna	Regulation Reference:	ACI 14-12, CFL 13/14-35	Created:	03/12/2020 01:50 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Cal-OAR
Committee:	[Welfare to Work/ WPR]	Approved by Committee:		Other Agency Cross Reference:	CA-214347
Non-Committee Review:	Joyce Oshiro 03/19/2020 - Approve				
Expedite Approval:					
Current Design:	With the 20.03 release, SCR CIV-789 updated the C-IV System for the Family Stabilization Program for CalWORKs.				
Request:	A job aid for SCR CIV-789 is needed.				
Recommendation:	Create the Family Stabilization job aid.				
Outreach Description:	New job aid				
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5

[CIV-1207] CW Treatment of Unregistered Motor Vehicles

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Josias Caveto	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	91
Reporter:	Lynnel Silva	Regulation Reference:	ACL 13-111	Created:	12/29/2017 02:24 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	04/08/2020	Other Agency Cross Reference:	CA-213480

Non-Committee

Review:

Expedite Approval:

Current Design:

The system determines the license status based on "Registered" field for CW/CF, the same field is used for other programs others than CW. When a CW EDBC is run for a participant who has an unregistered motor-vehicle valued at more than the disregard limit (\$25,000) and a Non-Acquisition type has not been selected, the full equity value (FMV – encumbrances) will be applied to the AU which is causing the EDBC to fail. The unregistered vehicles are being disregarded from the EDBC process only when a Non-Purchase Acquisition type is selected. If the same participant has a registered motor-vehicle, the amount used is the greater of excess value (FMV – \$25,000- Equity Exclusion disregards) or equity value (FMV – encumbrances) which will be counted towards the AU and EDBC passes.

Request:

1. Apply the \$25,000 Motor Vehicle Equity Value Exclusion Limit to unregistered motor vehicles which a Non-Purchase Acquisition type has not been selected.
2. Update CW motor vehicle Excess of Equity value logic to include encumbrances.
3. Remove the comparison between the excess value and equity value when calculating the countable value for both registered and unregistered motor -vehicle.

Recommendation:

1. Update the EDBC logic for CW and related programs to set the countable amount for unregistered vehicles to the Excess of Equity value.
2. Update EDBC logic for CW and related programs to the Excess of Equity value calculation to account for the equity (including encumbrances).
3. Update the calculation for countable value to remove the comparison between Excess value and Equity value
4. Generate a list of all CW and related programs cases that were denied, discontinued or ineligible for 'Over Resources' due to unregistered motor vehicles that did not qualify for exclusion limit 12 months prior to the release date of this SCR.

Outreach

Description:

This list includes all the CW cases that were denied, discontinued or ineligible due to over resources (Unregistered Motor Vehicle) with more than \$25,000 in equity value. The same cases would have passed the CW and related programs program if the \$25,000 exclusion limit rule was in place.

List Location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CIV-1207

Migration Impact

Description:

The same changes are being implemented in CalSAWS under CA-213480

Migration Impact

Analysis:

Alternative

Procedure

Description:

The user can override the EDBC results

Operational Impact:

Estimate:

91

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	50
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	41
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-104879] ACIN I-44-19 Update State PINS to 8 digits

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Ishrath Khan	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	150
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACIN I-44-19	Created:	08/20/2019 11:04 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	04/14/2020	Other Agency Cross Reference:	CA-210119

Non-Committee

Review:
Expedite Approval:
Current Design: CURRENT CECRIS PIN FORMAT
Program Identifier Number (PIN) Code:
The three-digit PC is part of a six-digit PIN code that consists of a three-digit PC, a one digit Time Study Component ID (this is a 0 if the PC does not have a time study component), and a two-digit Type Of Expense (TOE) code.

The current PIN code structure is (example 315124):
315 Program Code (PC)

- 1 Time Study Component ID
- 24 Type Of Expense Code (TOE)

Request: NEW CECRIS PIN FORMAT
Program Identifier Number (PIN) Code:
The new CECRIS PIN code will expand to an 8-digit code that consists of a four-digit PC, a one-digit Time Study Component ID and a three-digit TOE code.

The new PIN code structure will be (example 03151024)
0315 Program Code (PC)

- 1 Time Study Component ID
- 024 Type Of Expense Code (TOE)

The Time Study code will consist of the four-digit PC and the one-digit Time Study Component ID. (03151 in the example above)

SCHEDULE FOR CHANGES

All counties shall modify their local county systems to meet the state automated County Expense Claim Reporting System (CECRIS) new PIN structure. All counties will need ACIN I-44-19 to ensure their systems can accommodate the new PIN structure by December 2020. A separate county letter regarding funding will be distributed by CDSS.

Recommendation:

1. Update Auditor Controller interface file and warrant print writer XML definition to increase the State Pin field length from 6 to 8 characters.
2. Send the following test file to the counties:
 - a. Auditor Controller file
 - b. Warrant print Writer file for Migration counties
3. Update the Reports that contain the State PIN Number to accommodate the new 8-digits.

Note: San Bernardino, Merced, Stanislaus, and LA county are not impacted by this change as these counties maintain their own accounting strings.

Outreach

Description:

Migration Impact

Description:

DDID 319 will migrate Pay Codes and Fund Codes for C-IV Migration Counties with Release 20.07. LRS SCR CA 210119 will implement this functionality in the C-IV system.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

150

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	100	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	50
Tech Arch :	0	Tech Ops :	0	Training :	0

End SCRs

[CIV-4108] CO-113: Online CalWORKs Appraisal Tool (OCAT) Integration

Team Responsible:	Online	Assignee:	Sai Ram Bodla	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Steve Hancock	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	4973
Reporter:	Jason M. Francis	Regulation Reference:	AB-74	Created:	12/29/2017 02:24 PM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-113
Committee:	[Welfare to Work/ WPR]	Approved by Committee:	2019-12-05 00:00:00.0	Other Agency Cross Reference:	CA-50302

Non-Committee

Review:

Expedite Approval: Karen J. Rapponotti - 12/9/2019

Current Design: The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the California Work Opportunity and Responsibility to Kids (CalWORKs) program to help identify participants' strengths and barriers upon their entry into the Welfare-to-Work program.

Request: As regulated by Assembly Bill (AB) 74 (Chapter 21, Statutes of 2013) the California Department of Social Services (CDSS) must implement changes to the OCAT; specifically, OCAT-related functionality must be implemented in SAWS to allow caseworkers to perform OCAT-related data collection in SAWS.

Recommendation:

1. Create an OCAT Referral List Page which displays all records of OCAT referrals for each person on a case.
2. Create an OCAT Referral Detail Page to display all customer information elements being sent to OCAT.
3. Create an OCAT Response Detail Page to display the recommendations generated by OCAT for the worker to review with the customer.
4. Create an interface to send agreed upon data elements to OCAT and then receive another set of agreed upon data elements back to The Systems.
5. Create an emulator to test the interface.

Outreach

Description:

Migration Impact Description: Implemented in both LRS and C-IV. No migration impact.

Migration Impact Analysis: No Impact

Alternative Procedure Description: Login to OCAT and update demographics information in OCAT

Operational Impact:

Estimate: **4973**

Automated Test :	900	Batch/Interfaces :	1114	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	369	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	912	Performance :	140	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	362
Tech Arch :	1116	Tech Ops :	0	Training :	60

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: Added information pertaining to error handling and general clarifications.
Before: CA-50302 CIV-4108 OCAT.docx
After: CA-50302 CIV-4108 OCAT Content Revision 1.docx (Yellow Highlighting)

2. ETC Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:
2. ETC Change: {Description of ETC Change}
Before:
After:
3. Release Change: {Description of Release Change}
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:
2. ETC Change: {Description of ETC Change}
Before:
After:
3. Release Change: {Description of Release Change}
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:
2. ETC Change: {Description of ETC Change}
Before:
After:
3. Release Change: {Description of Release Change}
Before:
After:



[CIV-103989] CFL 18/19-49 Create new Pay Codes for CalWORKs Home Visit Program (HVP)

- Resolved: 04/15/2020 08:57 AM

Team Responsible:	Fiscal	Assignee:	Jyothirmayi Chavata	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Ishrath Khan	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	589
Reporter:	Sheryl E. Eppler	Regulation Reference:	CFL 18/19-49	Created:	04/25/2019 11:04 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-114
Committee:	[Fiscal]	Approved by Committee:	2020-02-24 00:00:00.0	Other Agency Cross Reference:	CA-208155

Non-Committee

Review:

Expedite Approval: Emergency Approval to start build by JoAnne on 2/26/2020

Current Design:

The purpose of this letter is to provide county administrative claiming instructions for the California Work Opportunity and Responsibility to Kids (CalWORKs) Home Visiting Initiative (HVI) as described in the ACWDL dated July 31, 2018. This letter informs counties of the claiming instructions related to the implementation of new Program Codes (PCs), Time Study Codes (TSCs), Program Identifier Numbers (PINs), a Direct to Program (DTP) code, and one state use only (SUO) code.

Request:

Create new Pay Codes to track CalWORKs Home Visiting Initiative

Recommendation:

To track 'Home Visit Program (HVP)' needs and payments in the system, the following new Need categories and subsequent Need Types under them will be added:

1. Home Visit Program (HVP)
 - a. Academic or instructional services
 - b. Child care
 - c. Early learning /interaction activity
 - d. English as second language
 - e. Housing Support
 - f. Immigration legal services
 - g. Infant and child nutrition services
 - h. Infant and toddler health care
 - i. Intimate partner violence services
 - j. Mental health services
 - k. Other service
 - l. Prenatal care
 - m. Substance abuse services
 - n. Workforce readiness services

2. Home Visit Program (HVP) – Transportation
 - a. Tap Card
 - b. Campus Parking
 - c. Bus pass – No Valid Month
 - d. Bus Pass – Valid Month
 - e. Bus Ticket
 - f. Bus Token
 - g. Gas Card
 - h. Imprest Cash
 - i. Transportation

NOTE: Tap Card is only available in LRS system.

3. Add the following Home Visit Program (HVP) pay codes:
 - a. HVP Fed Direct Costs

- b. HVP Non-Fed Direct Costs
- c. HVP Non-MOE Direct Costs
- d. HVP Fed Child Care – Unemployed
- e. HVP Non-Fed Child Care – Unemployed
- f. HVP Non-MOE Child Care – Unemployed
- g. HVP Fed Child Care - Employed
- h. HVP Non-Fed Child Care – Employed
- i. HVP Non-MOE Child Care - Employed

Outreach N/A

Description:

Migration Impact

Description:

Joint design has been approved through the Fiscal Committee. LRS will implement this change with SCR CA-208155 in the 20.05 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

589

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	80	Eligibility :	0
Fiscal :	360	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	
Tech Arch :	0	Tech Ops :	0	System Test Support :	94
				Training :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before: See document attached "CA 208155 C-IV 103989 CFL 1819-49 Create new HVP Pay Code "

After: Please see highlighted portions of document "CA 208155 C-IV 103989 Create new HVP Pay Code _ContentRevision1"

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

[CIV-105913] Updates to Generation of NA 823 and NA 820 for HSP and HVP

Team Responsible:	Client Correspondence	Assignee:	Sureshnaidu Mullaguri	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Jamie Ng	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	229
Reporter:	Tiffany Huckaby	Regulation Reference:	AB 1811, ACL 19-42, ACL 19-82	Created:	12/16/2019 03:57 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-114
Committee:	[Correspondence]	Approved by Committee:	2020-02-27 00:00:00.0	Other Agency Cross Reference:	CA-212411

Non-Committee

Review:

Expedite Approval: Approved by JoAnne Osborn - 3/3/2020

Current Design:

Currently, in CalACES, the NA 823 batch job generates the form only for 'Ancillary - Work Related', 'Ancillary - Education', or 'Transportation'. In C-IV, the NA 823 generates from the Service Arrangement Detail page for 'Ancillary - Work Related' or 'Ancillary - Education' and the NA 820 or NA 821 generates for Transportation. As part of SCR CA-203249 CIV-101674 (Generate the NA 823 when manually issuing diaper allowance), a 'Generate Form' button was added to the Service Arrangement Detail page in CalACES to generate the NA 823 if the the Need Category is 'Other Supportive Services' and Need Type is 'Diaper Allowance'.

In C-IV, Currently NA 823 for 'Ancillary - Work Related', 'Ancillary - Education', and the NA 820 or NA 821 for 'Transportation' are generated via Service Arrangement Detail page.

Request:

Add new FS/HSP/HVP categories to existing generation conditions in CalSAWS and C-IV and populate form

Update CalSAWS and C-IV NA 823, NA 821 and NA 820 with populations for new need types for FS , HSP and HVP.

Recommendation:

Update LRS/CalSAWS and C-IV NA 823/820/821 data populations and batches to be compatible with the new need types (FS/HSP/HVP)

Outreach

Description:

Migration Impact

Description:

This is a Joint SCR being done for the same release for both C-IV and LRS/CalSAWS. SCR CA-212411 is the SCR adding the updates into LRS/CalSAWS.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Input the forms manually in template repository without populations.

Operational Impact:

Estimate: 229

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	120
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	59	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	50
Tech Arch :	0	Tech Ops :	0	Training :	0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:

Before:

CA-212411 CIV -105913 Updates to Generation of NA 823 and NA 820 for HSP and HVP.docx

After:

CA-212411 CIV -105913 Updates to Generation of NA 823 and NA 820 for HSP and HVP Content Revision 1.docx
(Yellow Highlighting)

2. Estimate Change:

Before: N/A

After: N/A (No Change needed. Design same as current functionality)

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before: CA-212411 CIV -105913 Updates to Generation of NA 823 and NA 820 for HSP and HVP.docx Content
Revision 1.docx

After: CA-212411 CIV -105913 Updates to Generation of NA 823 and NA 820 for HSP and HVP Content Revision
2 (Yellow Highlighting).docx

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

End Content Revisions



[CA-209113] Update java for all products using 10.3 Weblogic and Java 6

- Resolved: 07/11/2019 03:24 PM

Team Responsible:	Tech Ops	Assignee:	Ankit Jain	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Ankit Jain	Change Type (SCR):	Operational Enhancement
Minor Version:	19.07.14	Expedite Changes:	Production Deployment	Estimate:	50
Reporter:	Ankit Jain	Regulation Reference:		Created:	06/24/2019 03:51 PM
Status:	In Production	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	LRS M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Laura Chavez on 07/02/2019

Current Design: Security vulnerable

Request: Oracle Security Alert Advisory - CVE-2019-2729 has been issued on combination of weblogic 10.3 and java 6
Need to update all products with this pair to java 7

Recommendation: Move to Java 7 _95

Outreach

Description:

Migration Impact Description: No migration impact as this is a tech-only upgrade.

Migration Impact Analysis: No Impact

Alternative Procedure: none

Description:

Operational Impact:

Estimate: **50**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	50	Training :	0



[CA-209173] Weblogic patch on YBN for Oracle 10g - As per Oracle security advisory on 0 day vulnerability

- Resolved: 07/18/2019 09:12 AM

Team Responsible:	Tech Ops	Assignee:	Ankit Jain	SPG Status:	Approved
Fix Version/s:	[19.05]	Designer Contact:	Ankit Jain	Change Type (SCR):	Operational Enhancement
Minor Version:	19.07.17	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Ankit Jain	Regulation Reference:		Created:	06/26/2019 05:17 PM
Status:	In Production	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Anna Chia	Training Impacted:		Funding Source:	LRS M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Laura Chavez on 07/02/2019

Current Design: security vulnerable

Request: In order to fix the Oracle vulnerability, we need to patch the 10g Oracle WebLogic for YBN with many patches

Recommendation: Oracle wants us to apply a set of patches to treat this bug

Outreach

Description:

Migration Impact Description: The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.

Migration Impact

Analysis:

Alternative Procedure Description: none

Operational Impact:

Estimate: 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	20	Training :	0



[CA-214393] Turn off Medi-Cal Discontinuance Batches due to COVID-19

- Resolved: 03/12/2020 05:14 PM

Team Responsible:	Batch Operations	Assignee:	Ryan O'Mary	SPG Status:	Approved
Fix Version/s:	[20.02]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:	20.03.17	Expedite Changes:	Production Deployment	Estimate:	14
Reporter:	Nina Butler	Regulation Reference:	MEDIL I 20-06	Created:	03/12/2020 05:12 PM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CIV-106679

Non-Committee Review:

Approved by Karen Rapponotti on 3/16/2020

Expedite Approval:

Expedited Production Deployment approval received via email on 3/16/2020 by Karen Rapponotti

Current Design:

The Systems process automatic a discontinuance for 'Failure to Complete Redetermination' for Medi-Cal beneficiaries if they do not turn in their MC Renewal Packet around 10-days prior to the RE Due Date.

The Medi-Cal auto-discontinuance jobs specifically for 'Failure to Complete Redetermination' negative action reason are scheduled in March 2020 as follows:

3/17/2020

LRS/CalSAWS only:

- MAGI RE Negative Action Job (PB00CH204)
- Failure to Provide FFY turning age 26 packet (PB00E1302)
- Failure to Provide MC 176 (PB19E425)
- Non-MAGI RE Negative Action Job (PB00E182)

3/18/2020

C-IV only:

- MAGI RE Negative Action Job (PB00CH204)
- Non-MAGI RE Negative Action Job (PB00E182)

Other LRS/CalSAWS-only batches that are specifically for discontinuing a Medi-Cal individual for an overdue verification:

- MC Citizenship Interim Verification Due (PB19E438)
- MC SSN Verification Due (PB00E176)
- MC Controlled Form - MC 194 Verification Due (PB19E429)

Request:

1. DHCS instructed SAWS to put on hold, for 90 days, all automated batches that target a Medi-Cal discontinuance for failure to provide a verification or to return a packet (any MC Renewal Packet or Non-MAGI Screening Packet)

Recommendation:

1. Turn off Medi-Cal Auto Disc batches for 'Failure to Complete Redetermination' or 'Failure to Provide'.

3/17/2020

LRS/CalSAWS only:

- MAGI RE Negative Action Job (PB00CH204)
- Failure to Provide FFY turning age 26 packet (PB00E1302)
- Failure to Provide MC 176 (PB19E425)
- Non-MAGI RE Negative Action Job (PB00E182)

3/18/2020

C-IV only:

- MAGI RE Negative Action Job (PB00CH204)
- Non-MAGI RE Negative Action Job (PB00E182)

2. Turn off the following LRS/CalSAWS-only batches that specifically target discontinuing a Medi-Cal individual for an overdue verification:

- MC Citizenship Interim Verification Due (PB19E438)
- MC SSN Verification Due (PB00E176)
- MC Controlled Form - MC 194 Verification Due (PB19E429)

The batch jobs will be turned on in future SCRs CA-214453 | CIV-106702.

Note: Turning off these batch jobs will not prevent Medi-Cal beneficiaries from being discontinued from Medi-Cal EDBC if EDBC is run either online from a Worker or from some other process that runs the Medi-Cal program in EDBC. Turning off the batch jobs only ensures these Medi-Cal programs are not specifically targeted for discontinuance.

A journal will not be created for cases where the Medi-Cal program may have been targeted by one of these batch jobs that are turned off.

A future SCR CA-214439 | CIV-106696 will run one-time batches to auto-discontinue Medi-Cal beneficiaries with overdue RE due to COVID-19 postponement.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

This is a one-time change

None.

14

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
CalHEERS :	0	CalHEERS Test :	4	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-214443] Temporary Suspension of GR Discontinuance Batch Jobs

- Resolved: 03/17/2020 06:31 PM

Team Responsible:	Batch Operations	Assignee:	Girish Chakkingal	SPG Status:	Approved
Fix Version/s:	[20.02]	Designer Contact:	Girish Chakkingal	Change Type (SCR):	Enhancement
Minor Version:	20.03.17	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Sharon Teramura	Regulation Reference:		Created:	03/17/2020 01:14 PM
Status:	In Production	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti and JoAnne Osborn on 03/17/2020

Current Design: CalSAWS includes processing to automatically discontinue General Relief cases.

Request: As a result of the corona virus, LA County is requesting CalSAWS to turn off the attached list of all discontinuance jobs for General Relief cases starting with March 03/17/2020. This will allow the most vulnerable population in LA to continue to receive benefits.

Recommendation: This request is stop all batch discontinuance on GR cases, starting with March 03/17/2020 and until further notice.

Please refer the attached list of jobs.

- Job Number
- JB00E166M
- JB00E173M
- JB00E184M
- JB00E185M
- JB00E186M
- JB00E187M
- JB19E442M

Note- All program mode batch jobs and GR discontinuance for Active CAPI job will not be turned off. A list of discontinued GR cases for all program mode will be provided using a different SCR

Outreach

Description:

Migration Impact Description: LRS/CalSAWS Operational changes only

Migration Impact Analysis:

Alternative Procedure Description: Discontinued GR Cases need to be rescinded / reapply by the GR workers

Operational Impact:

Estimate:

45

Automated Test :	0	Batch/Interfaces :	20	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	20
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	0
Tech Arch :	0	Tech Ops :	0	System Test Support :	0
				Training :	0



[CA-214462] Journal for Delayed Discontinuance of Medi-Cal due to COVID-19

- Resolved: 03/19/2020 05:22 PM

Team Responsible:	CalHEERS	Assignee:	Naga Chinduluru	SPG Status:	Approved
Fix Version/s:	[20.02]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:	20.03.20	Expedite Changes:	Production Deployment	Estimate:	12
Reporter:	Renee Gustafson	Regulation Reference:	MEDIL I 20-07	Created:	03/18/2020 12:59 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Nina Butler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	CIV-106710

Non-Committee Review: Approved by Karen Rapponotti on 3/16/2020

Expedite Approval: Expedited Production Deployment approval received via email on 3/16/2020 by Karen Rapponotti

Current Design: The following batch jobs were turned off with CIV-106679 | CA-214393 in minor release on 03/17/2020 due to COVID-19.

- MAGI RE Negative Action Job (PB00CH204)
- Non-MAGI RE Negative Action Job (PB00E182)

LRS/CalSAWS only:

- Failure to Provide FFY turning age 26 packet (PB00E1302)
- Failure to Provide MC 176 (PB19E425)
- MC Citizenship Interim Verification Due (PB19E438)
- MC SSN Verification Due (PB00E176)
- MC Controlled Form - MC 194 Verification Due (PB19E429)

Request: Per MEDIL | 20-07, create a journal to document the delay in processing Medi-Cal discontinuances or negative actions in the case file for auditing purposes.

Recommendation: 1. Create one journal per case which has at least one active Medi-Cal program with RE Due Date 3/31/2020, 4/30/2020 or 5/31/2020 with the following:

Journal Category: All

Journal Type: Activity

Short Description: Delayed discontinuance of Medi-Cal benefits

Long Description: Delayed discontinuance of Medi-Cal or CHIP benefits approved due to state or federally declared major public health crisis or natural disaster.

Outreach Description: CIT

Migration Impact Description: One-time change.

Migration Impact Analysis: Create the journal manually.

Alternative Procedure Description:

Operational Impact:

Estimate: 12

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	7	CalHEERS Test :	5	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	0
Tech Arch :	0	Tech Ops :	0	System Test Support :	0
				Training :	0



[CA-214505] Suspend Skip Issuance and Disc Sweeps for Incomplete RE/SAR7 (COVID-19)

- Resolved: 03/20/2020 01:16 PM

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[20.02]	Designer Contact:	Gabriel Trejo	Change Type (SCR):	New Policy
Minor Version:	20.03.20	Expedite Changes:	Production Deployment	Estimate:	72
Reporter:	Gabriel Trejo	Regulation Reference:	ACWDL dated 03-27-2020, Executive order N-29-20	Created:	03/19/2020 02:19 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV-106735

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti - 03/19/2020
Current Design: CalWORKs and CalFresh programs skip issuances when incomplete Reporting and Redetermination packets are detected.

Batch sweeps run to discontinue CalWORKs and CalFresh programs when incomplete Reporting and Redetermination packets are detected.

Request: Suspend CalWORKs and CalFresh program skip reasons for incomplete Reporting and Redetermination Packets.
 Suspend batch sweeps that discontinue CalWORKs and CalFresh programs for incomplete Reporting and Redetermination Packets.

Recommendation:

- Execute a DCR to end date the following Fiscal Transact Map scenarios for CalWORKs and CalFresh to prevent SAR or RE skips.
 Skip Issuance Reporting Validation
 Skip Issuance Redetermination Validation
- Execute a BSCR to suppress the following Batch Sweep Jobs that identify cases for discontinuance due to incomplete SAR or RE Packets.
 PB00E139 org.civ.batch.edbcsweeps.FindDiscontinueFSRecert
 (Note: This job also applies to TCF which will be suppressed as well)
 PB00E140 org.civ.batch.edbcsweeps.FindDiscontinueSAR7
 PB00E141 org.civ.batch.edbcsweeps.FindDiscontinueCWRE

NOTE: Both the Skip and Sweeps will remain disabled until further notice, at which point a subsequent SCR would re-enable these items.

Outreach

Description:
Migration Impact Description: This change is completed in the C-IV system with CIV-106735 in a similar release.

Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: 72

Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	52	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-214537] Turn off Daily and Monthly GR Time Limits Discontinuance Batch Job

- Resolved: 03/20/2020 04:02 PM

Team Responsible:	Batch/Interfaces	Assignee:	Yuga Teja	SPG Status:	Approved
Fix Version/s:	[20.02]	Designer Contact:	Girish Chakkingal	Change Type (SCR):	Operational Enhancement
Minor Version:	20.03.20	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	03/20/2020 02:25 PM
Status:	In Production	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee

Review:

Expedite Approval: Expedited Approval provided by Karen J. Rapponotti and JoAnne Osborn on March 16 2020 for all emergency COVID-19 SCRs

Current Design: CalSAWS includes daily and monthly batch processing to automatically discontinue Time limited General Relief cases.

Request: As a result of the corona virus, LA County is requesting CalSAWS to turn off the daily and monthly batch processing to automatically discontinue Time limited General Relief cases starting with March 03/20/2020. This will allow the most vulnerable population in LA to continue to receive benefits.

Recommendation: This request is turn off Daily GR Time Limits Discontinuance Batch Job.

Job Id - JB00E197D

Frequency - Daily

Description - GR Time Limits Discontinuance

This batch sweep will create eligibility triggers for active GR persons who are employable and have received 277 days of aid in the last 365 days or will complete receiving 277 in the next 10 days (calendar days).

Job Id - JB00E168M

Description - GR Time Limits Discontinuance

Frequency - Monthly

This batch sweep will create eligibility triggers for active GR persons who are employable and have received 277 days of aid in the last 365 days or will complete receiving 277 days of aid by the end of the following month.

Outreach

Description:

Migration Impact Description: LRS/CalSAWS Operational changes only

Migration Impact Analysis:

Alternative Procedure Description: GR Time Limits need to be corrected with DCR's if required.

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	10	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	5
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	0
Tech Arch :	0	Tech Ops :	0	System Test Support :	0
				Training :	0



[CA-207735] Enable CalSAWS to send images over 6MB to EDMS : COVID-19

- Resolved: 04/13/2020 03:28 PM

Team Responsible:	Tech Ops	Assignee:	Santhosh Jayasekar	SPG Status:	Pending
Fix Version/s:	[20.03]	Designer Contact:	Santhosh Jayasekar	Change Type (SCR):	Operational Enhancement
Minor Version:	20.04.16	Expedite Changes:	Production Deployment	Estimate:	169
Reporter:	Angela Zhao	Regulation Reference:		Created:	04/03/2019 11:10 AM
Status:	In Production	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Performance	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee Review:

Approval from Laura Chavez <ChavezL> on 4/10/2020

Expedite Approval:

Approval from Laura Chavez <ChavezL> on 4/10/2020

Current Design:

As per current design CalSAWS can transfer files under 6MB to EDMS through CalSAWS EDMS Webservice.

Request:

To enable CalSAWS EDMS Webservice to send large size images (>6MB) to EDMS. This will help to process all the new (large volume of) application getting submitted through YBN & MobileAPP during this COVID-19 period.

Recommendation:

- o Bypass OAG, and send the EDMS Webservice through OSB.
- o Mimic necessary features from OAG into OSB for the EDMS Webservice:
 - o Install OSB with necessary client certificates
 - o Disable host-name verification at OSB Weblogic SSL config (To enable connecting partner over the extranet)
 - o Create a Service Account in OSB to enable user authentication with the payload as per partner requirement.
 - o Update the partner endpoint URL into OSB Business service

Outreach

Description:

Migration Impact

This is to modify the existing LA specific imaging solution implementation.

Description:

Migration Impact

Analysis:

Alternative

Trigger the batch manually with less number of image files per batch to transfer to EDMS

Procedure

Description:

Operational Impact:

Estimate: 169

Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	5	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	24
Tech Arch :	40	Tech Ops :	0	Training :	0



[CA-214133] ACL 19-24 Create list of cases aided on 5K-EA greater than 180 days

- Resolved: 03/30/2020 10:20 AM

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Paul Galloway	Change Type (SCR):	New Policy
Minor Version:	20.04.02	Expedite Changes:	Start Build	Estimate:	40
Reporter:	Michelle Ramos	Regulation Reference:	ACL 19-24	Created:	03/03/2020 11:12 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	CIV-106585

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti 03/05/2020

Current Design: Foster Care 5K-EA funding is determined by EDBC for Eligible cases up to the NTE (Not to Exceed) date entered by the worker on the Child Placement Authority Detail Page. Past policy allowed this date to be 365 days from the date of risk on the child placement authority detail page. A policy change in 03/2019 reduced this time period to 180 days.

Request: Generate a list for workers to review cases affected by ACL 19-24 policy change from the NTE (Not to exceed date) of 365 days to 180 days.

Recommendation: Generate a list of cases with a Foster Care program that meets the following criteria:

1. The Date of Risk on the Placement Authority record is on or after 03/01/19.
If a case has more than one Placement Authority record, use the earliest Date of Risk that is on or after 03/01/19.
2. One of the following is true:
 - a) The case was aided with Aid Code 5K-EA beyond the 180th day after the Date of Risk.
This must look at the FC Aid Code on approved EDBC records for the case to make sure there is no "SubType Code" present as that would indicate Emergency Caregiver funding, not traditional 5K-EA funding.
 - b) The Date of Risk is less than 180 days ago (from the date when the list is generated); and, the case is currently aided with Aid Code 5K-EA (with no "SubType Code"); and, the Not To Exceed (NTE) Date on the Placement Authority record is more than 180 days after the Date of Risk.

>List should include cases regardless of current status: include Active and Discontinued cases.

>List should include the following standard columns:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID
- 8) Worker Name
- 9) Facility Name

>List should include the following additional columns:

- 10) Date of Risk
- 11) NTE Date
- 12) 180 Day Calculation (a column that calculates & displays the date 180 days after the Date of Risk)

List will be posted:

For LRS/CalSAWS:

CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-214133

For C-IV:

CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-106585

Outreach

CIT

Description:

Migration Impact

Joint design has been approved through the FC Committee. C-IV will implement this Change with SCR CIV-106585 in the 20.04.02 release.

Description:

Migration Impact

Analysis:

Workers would need to identify all affected cases manually

Alternative

Procedure

Description:

Operational Impact:

Estimate:

40

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	28
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	12
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-214426] Implement Changes to Support Online Purchasing with EBT

- Resolved: 04/14/2020 02:18 PM

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.04.16	Expedite Changes:	Production Deployment	Estimate:	49
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL 04/14/2020	Created:	03/16/2020 05:20 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV-106689

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: EBT Transaction Search page displays the Transaction types for each transaction.

Request: Implement Changes to Support Online Purchasing with EBT. With COVID-19 FIS is allowing users to use the EBT cards to purchase food Online.

Recommendation:

1. Create CTCR to update the end date to high date for the following transaction and also update the Refer_table_2_descr to the following:
 - a. Cash Return (23)

Outreach

Description:

Migration Impact Description: SCR will be implemented simultaneously in C-IV and LRS/CalSAWS

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **49**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	32	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	12
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-214490] Turn on the Time Limit Good Cause reason 407 Lack of Supportive Services

- Resolved: 04/14/2020 06:59 PM

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.04.23	Expedite Changes:	Production Deployment	Estimate:	153
Reporter:	Joel M. Acevedo	Regulation Reference:	ACWDL (March 27, 2020)	Created:	03/19/2020 09:59 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Time Limits]	Approved by Committee:		Other Agency Cross Reference:	CIV-106721

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: The time limit good cause reason of 407 Lack of Supportive services currently exempts only Welfare to Work 24 MTC.

Request: CDSS has asked the SAWS to reuse the 407 Lack of Supportive Services reason for the COVID-19 Executive Order to stop clocks for the CalWORKs 48 month-time-clock and the Welfare-to-Work 24 month-time-clock for March, April, May, and June time limit months.

Recommendation:

1. Do a CTCR to end date the current record for Good Cause 407 Lack of Supportive Services with 02/29/2020 which exempts only WTW 24 MTC.
2. Do a CTCR to create a new record for Good Cause 407 Lack of Supportive Services which will stop both CW 48 MTC and WTW 24 MTC from March 2020 to June 2020.
 - a. SHORT_DECODE_NAME - 407 - Lack of Supportive Services
 - b. LONG_DECODE_NAME - County has determined that starting 3/1/2020-06/30/2020 lack of supportive services will start exempting both CW and WTW time clock.
 - c. REFER_TABLE_1_DESCR - N
 - d. REFER_TABLE_2_DESCR - Y
 - e. REFER_TABLE_3_DESCR - Y
 - f. REFER_TABLE_5_DESCR - Y
 - g. REFER_TABLE_7_DESCR - 04
 - h. REFER_TABLE_8_DESCR - 407
 - i. REFER_TABLE_10_DESCR - Y
3. Do a CTCR to create a new record for Good Cause 407 Lack of Supportive Services which will stop only WTW 24 MTC from July 2020 onwards.
 - a. SHORT_DECODE_NAME - 407 - Lack of Supportive Services
 - b. LONG_DECODE_NAME - County has determined that starting 07/01/2020 lack of supportive services will start exempting only WTW time clock.
 - c. REFER_TABLE_1_DESCR - N
 - d. REFER_TABLE_2_DESCR - N
 - e. REFER_TABLE_3_DESCR - Y
 - f. REFER_TABLE_5_DESCR - Y
 - g. REFER_TABLE_7_DESCR - 04
 - h. REFER_TABLE_8_DESCR - 407
 - i. REFER_TABLE_10_DESCR - Y
4. Update the Cash Aid Time Limit Month Detail page to remove the validation completely that prevents the user from adding Good Cause 407 Lack of Supportive Services for any month after 01/2013.
5. Create a DCR Job to apply Good Cause 407 Lack of Supportive Services to March 2020 to June 2020 time limit months. The DCR will apply 407 to those months only if there is no other Extender or any clock stopper exists which stops the 48 MTC. If any of such record already exists in a time limit month, then the DCR will skip that record.

Individuals who have exhausted their TANF 60 MTC are not applicable for this 407 good cause and would be skipped.

6. Create a BPCR and BSCR to schedule this DCR job daily. This DCR job will run every night and it will be scheduled to run after all the Time Limit jobs have completed successfully and before the WDTIP job starts.

7. Create a Journal entry for every record where the job adds a 407 Good Cause Reason. The Journal Entry message will say - "COVID-19 CW/WTW Good Cause Exemption for Lack of Supportive Services WDTIP Code 407 for XX/2020".

8. Provide a case listing where the participant has a role code of FRE/FRI and role reason code of CW Time Limit for March 2020 and April 2020 months. This listing would help to put these participants back on aid who were earlier discontinued

Outreach

Description:

CIT may be needed as this will be a quick turnaround

Migration Impact

Description:

SCR will be implemented simultaneously in C-IV and LRS/CalSAWS

Migration Impact

Analysis:

No Impact

Alternative

Procedure

N/A

Description:

Operational Impact:

Estimate:

153

Automated Test :	0	Batch/Interfaces :	17	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	83	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	38
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-214539] Stop GR Discontinuance in EDBC and Generate GR, CAPI discontinued person list for April and May

- Resolved: 04/07/2020 10:14 AM

Team Responsible:	Eligibility	Assignee:	Srinivas Sajja	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Girish Chakkingal	Change Type (SCR):	New Policy
Minor Version:	20.04.16	Expedite Changes:	Production Deployment	Estimate:	269
Reporter:	Girish Chakkingal	Regulation Reference:	GR CER	Created:	03/20/2020 02:53 PM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Expedited Approval provided by Karen J. Rapponotti and JoAnne Osborn on March 16 2020 for all emergency COVID-19 SCR's

Current Design:

CalSAWS will discontinue General Relief cases if they do not comply with mandatory program requirements.

Request:

As a result of the COVID-19, LA County is requesting CalSAWS to turn off discontinuance logic in EDBC except for the below failure reason

1. Gets CAPI
2. Get SSI
3. Gets SSI/SSP
4. Deceased

Recommendation:

EDBC Changes -

Rule Changes -

Add a new rule in EDBC (Online/Batch) to update the type from regular to read only EDBC with a read only reason of COVID-19 when all the following criteria is met

1. At least one the of the active person in the GR program gets discontinued in the EDBC rules with any reason except the below ones
 - a. Gets CAPI
 - b. Gets SSI
 - c. Gets SSI/SSP
 - d. Deceased
2. EDBC benefit month is on or after April 2020

Please refer the attached scenarios and outcome excel sheet that provides the EDBC results expected for all possible household compositions

Code Table Changes -

1. Add a new read only reason for COVID-19 in CT502 with the below details

Short Decode Name - COVID-19

Long Decode Name = COVID-19 Read Only reason

2. Create a new CT table with an on/off flag for this new rule. This new flag will be used in the future to turn off this new read only EDBC rule when the COVID-19 emergency is over.

NOA Changes -

NOAs do not generate from Read Only EDBCs. To prevent any occurrence of NOAs generating for Discontinuances, NOAs will be turned off for all GR program-level Discontinuance Reasons and GR person-level Discontinuance Reasons (turned off via CT662). Attached is the list of GR NOA Reasons that will be turned off temporarily.

Assumptions -

1. In a couple case, Worker needs to run negative action or manual EDBC when one person fails for Gets CAPI/SSI/SSP or deceased and other person fails for any reason other than CAPI/SSI/SSP or deceased. In this scenario the system will update the result to read only EDBC since read only logic applies at the program level and not at the person level.
2. This change does not apply to denials.
3. All the cases that are already discontinued effective April 1, 2020, will be reinstated by the Worker.
4. Workers can still run online negative action and manual EDBC if they want to discontinue the person/program.
5. Workers will not be able to override read only EDBC.

Note -

1. A new override reason of COVID-19 for overridden EDBC's will be added with SCR CA-214590.
2. SCR CA-214605 is created as a placeholder SCR to revert the EDBC code change and re-schedule the discontinuance batch jobs at Region 6's request.

GR One-time Listing -

Generate a list of GR cases for Active programs persons discontinued effective 04/01/2020 or 05/01/2020 except for the four reasons (Gets CAPI, SSI, SSI/SSP and Deceased) after implementation of this change.

The list will contain the below columns

1. Case Name
2. Case Number
3. County Unit
4. Unit Name
5. Office Name
6. Worker ID
7. Discontinue Month
8. Person Name
9. Person CIN
8. Discontinued Reason

The list will be posted in the below location

CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR 214539

CAPI One-time Listing -

Generate a list of CAPI cases for Active programs persons discontinued effective 04/01/2020 or 05/01/2020 except for the three reasons (Gets SSI, SSI/SSP and Deceased) after implementation of this change.

The list will contain the below columns

1. Case Name
2. Case Number
3. County Unit
4. Unit Name
5. Office Name
6. Worker ID
7. Discontinue Month
8. Person Name
9. Person CIN
8. Discontinued Reason

The list will be posted in the below location

CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR 214539

Outreach

Description:

One time list as described in Recommendation Section

Migration Impact

Description:

LRS/CalSAWS Operational changes only

Migration Impact

Analysis:

Alternative

Discontinued GR Cases need to be rescinded / reapply by the GR workers

Procedure

Description:

Operational Impact:

Estimate:	269				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	174
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	70
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-214607] Issue March 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 04/07/2020 01:17 PM

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.04.11	Expedite Changes:	Production Deployment	Estimate:	149
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated April 2, 2020	Created:	03/23/2020 02:14 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV-106766

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design:

The CalACES System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request:

Disaster CalFresh has been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for March 2020 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the March 2020 benefit month for all CalFresh and TCF recipients who have received the regular benefit and less than the maximum allotment for their household size for the month of March 2020 based on the following conditions:
 - a. Exclude cases with no benefits issued in March 2020.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount
- 2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
NOTE: Validate FIS has turned on SDFSP EBT Benefit Type.
- 3) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.
- 4) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:
 - a. Case Name
 - b. Case Number
 - c. County Name
 - d. Program
 - e. Benefit Month
 - f. Supp DCF Amount
 - g. Issuance Sub Category
 - h. Availability Date
 - i. Issuance Status
 - j. Payee Name (the format would be Last Name, First Name)
 - k. Household Size
 - l. Is TCF Benefit

- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. SDFSP will be used as the benefit Type when sending the issuances to FIS.

Outreach

Description:

Migration Impact

SCR will be implemented simultaneously in C-IV and LRS/CalSAWS

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

149

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	97	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	37
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-214703] Purge the QR 7 generation job (PB19R412) and prevent the QR 7 from being sent to Central Print

- Resolved: 03/27/2020 11:48 AM

Team Responsible:	Client Correspondence	Assignee:	Girish Chakkingal	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Girish Chakkingal	Change Type (SCR):	New Policy
Minor Version:	20.03.26	Expedite Changes:	Production Deployment	Estimate:	40
Reporter:	Ritu China	Regulation Reference:	GR CER	Created:	03/26/2020 05:02 PM
Status:	In Production	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Expedited Approval provided by Karen J. Rapponotti and JoAnne Osborn on March 16 2020 for all emergency COVID-19 SCRs

Current Design: QR7 are generated and mailed 5 days before end of each month for reporting changes and are due the following month

Request: Due to COVID-19, LA County is requesting CalSAWS to purge QR 7 generation job (PB19R412) job tonight and prevent the QR 7 from being sent to Central Print tonight, run them during the day tomorrow, stop, execute a data change to update the status to 'Print Central Cancelled'.

Recommendation:

1. Until further notice, Update the System to continue to Generate QR 7 Report, but not send them to the customer. These records will be set to 'Complete' in a subsequent effort.
 - a. Deactivate the QR 7 Sweep Job (LRS: PB19R412) from the batch scheduler.
 - b. Operationally execute the QR 7 Sweep Job (LRS: PB19R412) and subsequent Forms Thread Jobs to process the records in SYS_TRANSACT.
 - c. Run an operational DCR to update the GENERATE_DOC records' status to 'Print Central Cancelled' for each GENERATE_DOC record generated by the operationally-run QR 7 job (PB19R412), in which the case tied to the GENERATE_DOC record has a GR program in which the QR 7 is due.
 - d. NOTE: This process will allow the system to create QR 7 records and customer reporting records in the system for future DCR efforts to mark the QR 7 as Complete. This process will also prevent the QR 7 from being included in the outbound bundle to Central Print, as well as prevent the QR 7 from being posted to the Self-Service Portal.

Outreach

Description: LRS/CalSAWS Operational changes only

Migration Impact Description:

Analysis: QR7 forms will be mailed out and these should be updated in the LRS System as received.

Alternative Procedure Description:

Operational Impact: Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	40
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	0
Tech Arch :	0	Tech Ops :	0	System Test Support :	0
				Training :	0



[CA-214777] Operationally run the CAPI RE (PB19R514M) , GR AA,SSP14 (PB19R515M) generation job and prevent them from being sent to Central Print

- Resolved: 04/01/2020 05:25 PM

Team Responsible:	Client Correspondence	Assignee:	Girish Chakkingal	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Girish Chakkingal	Change Type (SCR):	New Policy
Minor Version:	20.04.03	Expedite Changes:	Production Deployment	Estimate:	109
Reporter:	Girish Chakkingal	Regulation Reference:	CAPI PML and GR CER	Created:	03/30/2020 11:50 AM
Status:	In Production	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, GA/GR]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Expedited Approval provided by Karen J. Rapponotti and JoAnne Osborn on March 16 2020 for all emergency COVID-19 SCRs

Current Design:

CAPI Redetermination (RE) process:

- 1) In the first week of each month, CalSAWS automates the generation of the RE packets for CAPI. As a part of this process, the system:
 - a. Generates a file via Batch Forms Jobs
 - b. Creates a Generated Document record with a status of 'Printed Centrally'
 - c. Prepares and bundles the RE packet with other forms for the Central Print Facility to send to the customer
 - d. Creates a Customer Reporting entry with a status of 'Sent' and sets a due date effective the last day of the next calendar month.
 - e. Sends the bundles via SFTP to the central print facility
 - f. Queues the electronic version of the RE to be posted to the self-service portal (C4Y/YBN), if applicable

GR Annual Agreement (AA) Process:

- 1) In the first week of each month, CalSAWS automates the generation of the AA packets along with SSP 14 form for GR. As a part of this process, the system:
 - a. Generates a file via Batch Forms Jobs
 - b. Creates two Generated Document record with a status of 'Printed Centrally', one for AA and another for SSP14
 - c. Prepares and bundles the AA packet with other forms for the Central Print Facility to send to the customer
 - d. Creates a Customer Reporting entry with a status of 'Sent' and sets a due date effective the last day of the next calendar month.
 - e. Creates a record for SSP 14 form with a sent status
 - e. Sends the bundles via SFTP to the central print facility
 - f. Queues the electronic version of the AA to be posted to the self-service portal (C4Y/YBN), if applicable

Request:

Per direction from CDSS, the SAWS will, Automatically generate the RE packets for tracking purpose but will not mail out the same (central print cancelled) to the participant.

Per Direction from LA County

Automatically generate the GR AA packets along with SSP 14 for tracking purpose but will not mail out the same (central print cancelled) to the participant.

In order to facilitate this request, several automated processes will be deactivated

Recommendation:

CAPI Changes

Until further notice, Update the System to continue to Generate RE Packets, but not send them to the customer.

- a. Deactivate the RE Packet Generation Sweep Job (PB19R514M) from the batch scheduler.

- b. Operationally execute the RE Packet Generation Sweep Job (PB19R514M) and subsequent Forms Thread Jobs to process the records in SYS_TRANSACT.
- c. Run an operational DCR to update the GENERATE_DOC records' status to 'Print Central Cancelled' for each GENERATE_DOC record generated by the operationally-run RE job (PB19R514M), in which the case tied to the GENERATE_DOC record has a CP program in which the RE is due.
- d. NOTE: this process will allow the system to create RE records and customer reporting records in the system for future DCR (SCR CA-214784) efforts to mark the RE as Complete. This process will also prevent the RE packet from being included in the outbound bundle to Central Print, as well as prevent the RE from being posted to the Self-Service Portal.

GR Changes

Until further notice, Update the System to continue to Generate Annual Agreement (AA) and SSP14 Packets, but not send them to the customer. These records will be set to 'Complete' in a subsequent effort.

- a. Deactivate the AA Packet , SSP14 Generation Sweep Job (PB19R515M) from the batch scheduler.
- b. Operationally execute the AA Packet Generation Sweep Job (PB19R515M) and subsequent Forms Thread Jobs to process the records in SYS_TRANSACT.
- c. Run an operational DCR to update the GENERATE_DOC AA records' status to 'Print Central Cancelled' for each GENERATE_DOC record generated by the operationally-run AA job (PB19R515M), in which the case tied to the GENERATE_DOC record has a GR program in which the AA is due.
- d. Run an operational DCR to update the GENERATE_DOC SSP14 records' status to 'Print Central Cancelled' for each GENERATE_DOC record generated by the operationally-run AA job (PB19R515M), in which the case tied to the GENERATE_DOC record has a GR program in which the SSP 14 is due.
- e. NOTE: this process will allow the system to create AA records and customer reporting records in the system for future DCR (SCR CA-214784) efforts to mark the AA as Complete. This process will also prevent the AA packet from being included in the outbound bundle to Central Print, as well as prevent the AA from being posted to the Self-Service Portal.

- 2. Deactivate the attached list of GR outbound campaigns
Attachment - GR Outbound Call Campaign jobs and FTP job turn off list

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

LRS/CalSAWS Operational changes only

CAPI RE, GA AA and SSP14 forms will be mailed out and these should be updated in the LRS System as received.

109

Automated Test :	0	Batch/Interfaces :	20	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	58
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	
Tech Arch :	0	Tech Ops :	0	System Test Support :	31
				Training :	0



[CA-214780] Update the Received Date on Vouchers for April Foster Care Benefit Month for LA County

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.05.08	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Sidhant Garg	Regulation Reference:	Approved by DCFS Exec on 03/23/2020	Created:	03/30/2020 12:36 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ayana Alvarez on 03/23/2020

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: DCFS needs assistance to get the 04/2020 Foster Care payroll processed. Apparently, the TTC (who scans FC vouchers) may be closed next month and not able to pick up and scan the approximate 8,000 FC vouchers. Without the voucher file from TTC, approximately half of the FC payroll would be skipped.

Request: Update the Received Date on Vouchers for April Foster Care Benefit Month for LA County

Recommendation:

1. Do a BSCR to turn off the monthly TTC Vouchers Reader job on the night of monthly FC payroll.
2. Do a BSCR to demand in the PB19C653 job on the night of Monthly FC payroll to update the Received Date on Vouchers for April Foster Care Benefit Month for LA County.

NOTE: This job will also create a Journal Entry. The message will say - " The placement verification for 04/2020 benefit month has been updated to Received to issue Foster Care benefits due to COVID-19."

Outreach

Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact Analysis:

Alternative Procedure Description:

Workers could manually update the Received Date on the Placement Verification Detail page.

Operational Impact:

Estimate:

45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	28	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	12
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-214784] Advance CAPI RE Due Month for March-June 2020 and GR AA Due Month for March-May 2020. Update Customer reporting records for CAPI RE, GR QR7 and AA

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	New Policy
Minor Version:	20.05.05	Expedite Changes:	Production Deployment	Estimate:	331
Reporter:	Srinivasa Meenavalli	Regulation Reference:	CAPI PML and GR CER	Created:	03/30/2020 01:24 PM
Status:	In Assembly Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh, GA/GR]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Expedited Approval provided by Karen J. Rapponotti and JoAnne Osborn on March 16 2020 for all emergency COVID-19 SCRs

Current Design: CAPI Program requires a Re-determination (RE) packet and GA/GR program requires an Annual Agreement (AA) packet to be completed and returned before the RE or AA Due Date for ongoing benefits to be issued without any interruption to the issuance's. A DCR was ran to cancel Central Print for CAPI RE, GR AA and GR QR7 forms.

Request: Per COVID-19 Exec Order, the CAPI RE for March-June 2020 and GR AA for March-May 2020 due month requirements are waived. A new 12 moths CAPI RE and/or GR AA due date must be established. Status of CAPI RE, GR AA and QR7 should be updated to flow the statuses through 'Complete - EDBC Accepted'.

Recommendation:

1. Perform a one-time data change when the following conditions exist:
 - a(i). There is a CAPI (CP) program with a Re-determination (RE) Due Date between 03/2020 and 06/2020 or
 - a(ii). There is a GA/GR program with an Annual Agreement (AA) Due Date between 03/2020 and 05/2020
 - b. The Re-determination record Completion Date is null date
 - c. The program status is Active or Ineligible for the month of the Re-determination Due Date
 - d. The program status is Active or Ineligible for the month immediately following the Re-determination Due Date

Perform the following actions:

- a. Set the Completion Date to the current system date
- b. Set the Completion Reason to 'Data Change' (CT 1892 - DC)
- c. Generate a new Re-determination record with the following values:
 - i. Set Program ID to match Program ID of previous record
 - ii. Set Begin Date to the day after the previous record Due Date
 - iii. Set the Due Date to the last day of the month such that the RE period advances to 12 months
 - iv. Set Completion Date to null date

Note-1: Completion Reason will remain null.

Note-2: CalFresh (CF) advancement will be handled in CA-214635.

2. Update the status of

- (i) CAPI RE packets with the submit months of 03/2020, 04/2020, 05/2020 or 06/2020 and
- (ii) GR AA and QR7 packets with the submit months of 03/2020, 04/2020 or 05/2020 based on the following criteria if the latest status of these packets is not 'Complete - EDBC Accepted', 'Not Applicable' or 'Error'.

- a. Update Customer Reporting statuses in the following order if the latest status of the Packets is 'Generated'
 - i. Sent
 - ii. Received
 - iii. Reviewed- Ready to Run EDBC

- iv. Complete- EDBC Accepted
- b. Update Customer Reporting statuses in the following order if the latest status of the Packets is 'Sent'
 - i. Received
 - ii. Reviewed- Ready to Run EDBC
 - iii. Complete- EDBC Accepted
- c. Update the Customer Reporting statuses in the following order if the latest status of the Packets is 'Received'
 - i. Reviewed- Ready to Run EDBC
 - ii. Complete- EDBC Accepted
- d. Update the Customer Reporting statuses in the following order if the latest status of the Packets is 'Incomplete'
 - i. Received
 - ii. Reviewed- Ready to Run EDBC
 - iii. Complete- EDBC Accepted
- e. Update the Customer Reporting status in the following order if the latest status of the Packets is 'Reviewed- Ready to Run EDBC'
 - i. Complete- EDBC Accepted

Note: SSP 14 records will not be updated.

- 3. Create a Journal Entry with the following details once the Customer Reporting status is updated to 'Complete - EDBC Accepted'
 - a. 'Journal Category' for all the CP RE, GA AA, GA QR7 Packets - All
 - b. 'Journal Type' for all the CP RE, GA AA, GA QR7 Packets - Document
 - c(i). 'Short Description' for CP RE Packet - CAPI RE Packet
 - c(ii). 'Long Description' for CP RE Packet - Per direction from CDSS, CAPI RE Packets has been marked Complete and a new 12-month certification period was given due to COVID-19.
 - d(i). 'Short Description' for GA AA Packet - GA AA Packet
 - d(ii). 'Long Description' for GA AA Packet - Per direction from CDSS, GA AA Packets has been marked Complete and a new 12-month agreement period was given due to COVID-19.
 - e(i). 'Short Description' for GA QR7 Packet - GA QR7 Packet
 - e(ii). 'Long Description' for GA QR7 Packets - Per direction from CDSS, GA QR7 Packets has been marked Complete due to COVID-19.
 - f. 'Created By' - LRS System
 - g. 'Updated By' - LRS System

Estimated Number of Records Impacted:
 CAPI: ~2,212
 GA/GR: ~16,700

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

LRS/CalSAWS Operational changes only

CAPI RE, GA AA and GA QR7 packets need to be processed by the worker.

331

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	126
DBA :	0	Design :	0	Eligibility :	90
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	85
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-214881] Hold TCF Issuances for Programs with overdue Recert

- Resolved: 04/14/2020 06:59 PM

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.04.23	Expedite Changes:	Production Deployment	Estimate:	73
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated April 2, 2020	Created:	04/01/2020 02:53 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV-106873

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: Due to COVID-19 emergence response, Skip Issuance Reasons were turned off to allow benefits not to be skipped due to incomplete reports. This means that TCF authorization records with Redeter date on past would also be issued.

Request: Stop the TCF authorization records which has Redeter date in the past compared to the benefit month.

Recommendation:

1. Create DCR to Delete TCF (Transitional CalFresh) authorization records which has Redeter date in the past compared to the benefit month from Issuance_Transact table prior to Issuance balancer job.
2. Execute BSCR to schedule PB19C626 daily to apply DCR described above.
3. Generate a case list after Main Payroll for TCF Issuances that are held due to overdue recertification. The case list will include the following columns:
 - Case Name
 - Case Number
 - County
 - Unit
 - Unit Name
 - Office Name
 - Worker
 - Category
 - Reason
 - Program
 - Recertification Due Date
 - Benefit Month
 - EDBC Begin Date
 - Run Date
 - Amount

Outreach

Description:

Migration Impact Description: Joint design has been approved. C-IV will implement this change with SCR CIV-106873 in the 20.03.31 priority release.

Migration Impact Analysis:

Alternative Procedure: N/A

Description:

Operational Impact:

Estimate: 73

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	49	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	19
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215220] List of DCFS Medi-Cal Discontinuances from Batch EDBC

- Resolved: 04/21/2020 10:05 AM

Team Responsible:	CalHEERS	Assignee:	Appalaraju Indala	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:	20.04.23	Expedite Changes:	Production Deployment	Estimate:	37
Reporter:	Elisa Miller	Regulation Reference:	MEDIL I 20-07	Created:	04/03/2020 01:15 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee Review:

Approved by Karen Rapponotti on 3/16/2020

Expedite Approval:

Expedited Production Deployment received by Karen Rapponotti on 3/16/2020 via email.

Current Design:

The LRS/CalSAWS Verifications Past Due Date EDBC batch sweep (JB00E169M) will find all the cases which have active CW, RCA, MC, FS, CAPI, and GR Programs with active participants where the verifications are mandatory for the program and the verification is past due date. The cases picked up by the batch will be processed by Batch EDBC.

The following are mandatory verifications for Non-MAGI Medi-Cal (CT_170):

- Residence
- Income
- Liquid Property
- Motor Vehicle
- Personal Property
- Real Property
- Transferred Property

If EDBC is run for a Medi-Cal program with one of these verifications past due, then Non-MAGI Medi-Cal benefits will be terminated, whether the EDBC was initiated by a Worker online or by a batch program through batch EDBC.

Note: This applies to LRS/CalSAWS only. C-IV does not have functionality in Non-MAGI Medi-Cal EDBC to discontinue a Medi-Cal beneficiary when a required verification is overdue.

Request:

MEDIL I 20-07 from DHCS conveyed that per the Governor's Executive Order regarding the Public Health Disaster, Medi-Cal discontinuances will be suspended for a period of 90 days from the date of MEDIL issuance.

The LRS/CalSAWS Verifications Past Due Date EDBC Batch Sweep (JB00E169M) applies to active CW, RCA, MC, FS, CAPI, and GR Programs. CDSS provided guidance regarding the suspension of renewals/recertifications; however, did not suspend verification requirements. The MC program cannot be split out from the batch sweep; therefore, the batch sweep cannot be stopped.

Also, other batch sweeps not intended for a targeted discontinuance from Medi-Cal (age sweeps, a case run through Batch EDBC in "all Programs Mode", etc.) may process a Medi-Cal program through Batch EDBC and result in a Discontinuance from Medi-Cal due to either the required verification logic or other data collection in the case.

To assist the DCFS workers to keep all Child Welfare Program Medi-Cal beneficiaries on Medi-Cal during the Public Health Crisis, provide a list of Medi-Cal programs assigned to a DCFS worker where at least one Medi-Cal beneficiary became discontinued by batch EDBC, effective 04/01/2020, 05/01/2020 or 06/01/2020.

Workers will utilize this list to evaluate restoration of benefits for customers discontinued by batch EDBC.

Recommendation:

1. Generate a list of Medi-Cal cases assigned to DCFS workers where at least one Medi-Cal individual was negatively impacted by Batch EDBC.

List Name: DCFS Medi-Cal Individuals Discontinued [Effective Date] by Batch EDBC

List Criteria:

- The Medi-Cal program is assigned to a DCFS Worker. These workers can be identified by the prefix of "19DC" in their worker ID numbers.
- Any individual in the Medi-Cal program was discontinued or adversely impacted by Batch EDBC effective 4/1/2020, 5/01/2020 or 06/01/2020, and remains discontinued or adversely impacted at the time the list is generated.
- Include the closure reason(s).

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker

Additional Column(s):

- CIN
- Closure Reason(s)

Frequency: Run once per month for discontinuances effective April, May and June.

The lists will be posted to the following location:

CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CA-215220

The April and May lists will be posted on 4/24/2020.

The June list will be posted on 5/25/2020.

Outreach

Description:

CIT w/posted list.

Migration Impact

Description:

Migration Impact

No Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

37

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	22	CalHEERS Test :	10	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215275] Issue April 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.05.09	Expedite Changes:	Production Deployment	Estimate:	149
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated April 2, 2020	Created:	04/06/2020 08:00 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV-106935

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: The CalACES System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request: Disaster CalFresh has been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for April 2020 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the March 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
 - a. Include all cases with Active CalFresh program in March 2020 and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
- 2) Create a DCR to insert Manual EDBC records for the April 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size based on the following conditions:
 - a. Include all cases with Active CalFresh program in April 2020 and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
- 3) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
NOTE: Validate FIS has turned on SDFSP EBT Benefit Type.
- 4) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.
- 5) Add a Journal Entry with the following description for all the cases identified from the criteria above:

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 05/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated April 2, 2020, an emergency allotment was issued for the April 2020 benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

5) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

- 1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
- 2. SDFSP will be used as the benefit Type when sending the issuances to FIS.

Per direction from ACWDL dated April 2, 2020, an emergency allotment was issued for the XXXXX 2020 benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 149

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	97	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	37
Tech Arch :	0	Tech Ops :	0	Training :	0

 **[CA-215417] Training Release 20.05 - Training Environment Support**

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.05.22	Expedite Changes:	No	Estimate:	60
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	04/09/2020 04:08 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on April 9, 2020

Expedite Approval:
Current Design: Currently, there is no SCR for Training Environment support/maintenance for the 20.05 release.

Request: Provide/conduct Training Environment support/maintenance activities for the 20.05 release. LMS and OLH support activities for the release will be tracked through separate Training SCRs.

Recommendation: Provide 20.05 release support for the following activities:

-Training environment maintenance: Major release deployments, data refreshes, case copy, case and login creation upon request, etc.

Outreach

Description:

Migration Impact Description: There is no migration impact. This SCR allows for providing/conducting maintenance activities related to the DPSS Academy Training Environment.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: **60**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	60



[CA-208863] CalHEERS eHIT: Married Filing Jointly and Out-of-State Address

- Resolved: 04/17/2020 09:08 PM

Team Responsible:	CalHEERS	Assignee:	Kevin Ha	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Antony Lerner	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	977
Reporter:	Tisha Mutreja	Regulation Reference:		Created:	06/10/2019 02:56 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	03/23/2020	Other Agency Cross Reference:	CIV-1068; CH-153970

Non-Committee

Review:

Expedite Approval: Approved by Michele Peterson - 02/27/2020

Current Design:

The Systems send an EDR to CalHEERS without requiring both joint tax filers to be included on the Medi-Cal application when an individual specifies their "Expected Filing Status" as 'Married Filing Jointly'. C-IV requires spouses on the same Medi-Cal application to have the same "Expected Filing Status" when requesting MAGI from the MAGI Determination List page; LRS/CalSAWS does not have this requirement.

The Tax Household Detail page does not have an option to indicate the joint tax filer on the same tax record for an individual with "Expected Filing Status" of 'Married Filing Jointly' nor a way for the worker to indicate the tax filer meets the 'Married Filing Jointly Exception'.

eHIT functionality prevents sending an EDR with a deceased person as a tax filer in the calendar year after they are deceased.

LRS/CalSAWS Address Detail page has a field to specify the "Country"; C-IV does not have this "Country" field.

eHIT functionality sends an EDR with a FIPS code for addresses outside the state of California, but CalHEERS only reads the FIPS code as a California county; CalHEERS returns an error of a "FIPS code/ZIP Code mismatch" instead of a MAGI Determination.

US Territories are defined in The Systems as the US Territories recognized by MEDS. The current US Territories recognized by MEDS are: American Samoa, Guam, Puerto Rico, Virgin Islands (US) (CT_228, Refer_Table_5_Descr = Y).

The Systems do not have a non-compliance nor NOA language to populate when an individual is denied or discontinued from MAGI Medi-Cal for failure to provide information about the person with whom they file 'Married Filing Jointly'.

The Systems send non-compliances to CalHEERS in an EDR if The System non-compliance is mapped to a CalHEERS non-compliance in eHIT as implemented in Release 19.06 with CA-203096|CIV-10287. There is a many-to-one mapping of The System non-compliances to CalHEERS non-compliances in eHIT, so The System stores a reference to The System non-compliance reason that resulted in a non-compliance sent in an EDR to CalHEERS. Medi-Cal EDBC rules then refer to that non-compliance reference in the EDR corresponding to the DER used in Medi-Cal EDBC and then by the NOAs to generate the proper non-compliance language.

The Systems generate the California Residence reason on a MAGI Medi-Cal Change (C-IV) or Denial/Discontinuance NOA when the DER includes the EERC 'Residency – Admin Verification Failed' (RF). C-IV - California Residence NOA is available in all 13 C-IV-supported threshold languages; LRS/CalSAWS - California Residence NOA is currently available in: English, Armenian, Cambodian, Chinese, Korean, Russian, Spanish, Tagalog and Vietnamese.

Request:

1. Update the Tax Household page to require individuals who attest to an "Expected Filing status" of 'Married Filing Jointly' to specify the other individual with whom they file unless the tax filer meets the 'Married Filing Jointly Exception'. The other individual cannot be a grandparent, parent, child or grandchild of the tax filer.
2. Add a Medi-Cal non-compliance reason "Married Filing Jointly Spouse Information" to the 'Failure to Provide' category to generate the appropriate language on the MAGI Change(C-IV)/Denial/Discontinuance NOA as provided by DHCS.
3. Update the MAGI Determination List page and Batch MAGI to only send an EDR when the required information is included for joint tax filers.
 - a. Allow an exception to these requirements when the tax filer is negative actioned, has a non-compliance or the worker indicates the individual meets the policy exception.
4. Perform a one-time data change for individuals with "Expected Filing Status" of 'Married Filing Jointly' and relationship of 'spouse' to create the "Tax Filing Status Association" with each other.
 - a. Create a one-time list of cases with any active Medi-Cal individual who has "Expected Filing Status" of 'Married Filing Jointly' and is missing the "Tax Filing Status Association" after the one-time data change.
5. C-IV only: Add "Country" option to the Address Detail page.
6. Update The Systems to communicate an out-of-country indicator in eHIT for individuals who reside out of country. Do not communicate residence and mailing address in the EDR for that individual.
7. Add 'Individual is not a California Resident' EERC to The Systems.
8. Add the new Married Filing Jointly Spouse Information MAGI Medi-Cal Denial and Discontinuance NOA verbiage to The Systems in English and Spanish and generate when the individual has the status reason of 'FTP - Married Filing Jointly Spouse Information'.
9. Add the new Married Filing Jointly Spouse Information MAGI Medi-Cal Denial and Discontinuance NOA verbiage to The Systems in English and Spanish and generate when the individual has the status reason of 'Married Filing Jointly Spouse Information'.
10. Update the trigger conditions for the California Residence NOA to generate if the EERC 'Individual is not a California Resident' is on the DER and the individual is Discontinued or Denied from MAGI Medi-Cal.

Note: CalSAWS will implement eHIT technical changes to The Systems to support the new tax filing status association and out-of-country indicator with CA-211616|CIV-105575 in the same release.

Recommendation:

See attached CA-208863 CIV-1068 CalHEERS eHIT Married Filing Jointly And Out Of State.docx for detailed design.

Outreach

Description:

List will be provided of cases where the Tax Filing Status Association is missing.

Migration Impact

Description:

Joint design has been approved through the Medi-Cal Committee. C-IV will implement this Change with SCR CIV-1068 in the 20.06 release.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

977

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	468	CalHEERS Test :	224	Client Correspondence :	94
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	49
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-213522] Security to enable pages being added for the interface to OCAT

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:	20.08.23	Expedite Changes:	No	Estimate:	15
Reporter:	Ritu Chinya	Regulation Reference:		Created:	02/11/2020 05:38 PM
Status:	Pending Approval	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	OCAT
Committee:	[Welfare to Work/WPR]	Approved by Committee:	03/26/2020	Other Agency Cross Reference:	CIV-106387

Non-Committee

Review:

Expedite Approval:

Current Design:

CA-50302 is adding the following pages to the system with the 20.05 release.

1. Create an OCAT Referral List Page which displays all records of OCAT referrals for each person on a case.
2. Create an OCAT Referral Detail Page to display all customer information elements being sent to OCAT.
3. Create an OCAT Response Detail Page to display the recommendations generated by OCAT for the worker to review with the customer.

The new OCAT System is not going live till 08/24/2020. So, the above pages will be hidden by not adding the appropriate Security Rights to the system with the 20.05 release.

Request:

Enable Security for the OCAT related pages in the LRS/CalSAWS system

Recommendation:

Enable the appropriate security for OCAT related pages in the LRS/CalSAWS system so that the associated pages are no longer hidden.

Note: Enabling the appropriate security for OCAT related page for CIV system will be done under CIV-106387 and will be going in at the same time as this SCR.

Outreach

N/A

Description:

Migration Impact

No Impact to Migration since this SCR is just to enable the Security related to OCAT pages.

Description:

Migration Impact

Analysis:

Alternative

No Alternative Procedure available, since the OCAT related pages will remain hidden until the Security is enable.

Procedure

Description:

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	10	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0

 **[CA-214347] Job Aid for CA-57298 Family Stabilization**

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Select a value
Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Gingko Luna	Regulation Reference:	ACI 14-12, CFL 13/14-35	Created:	03/11/2020 10:27 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	Cal-OAR
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CIV-106674

Non-Committee Review:	Joyce Oshiro 04/21/2020 - Approve				
Expedite Approval:					
Current Design:	SCR CA-57298 added Family Stabilization functionality to the LRS>				
Request:	Create a job aid for the Family Stabilization page(s).				
Recommendation:	Create the Family Stabilization (FS) job aid.				
Outreach Description:	Update job aid				
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5

[CA-54659] Update Repayment Term Summary and Detail Page

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	540
Reporter:	Ted Anderson	Regulation Reference:		Created:	01/19/2018 11:42 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	06/28/2017	Other Agency Cross Reference:	CIV-5503 implemented Release 17.11

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 11/18/2019

Current Design:

CIV implemented SCR 5503 in 17.11 release that made updates to the Repayment Term Detail page and the Tax Intercept jobs were also enhanced to consider the Repayment Terms when determining Tax Intercept establishment for CalFresh Recovery Accounts. DFA 377.7F1 and PA 1893 forms populate Due Dates based on the begin date of the repayment term begin date.

Request:

CIV implemented SCR 5503 in 17.11 release that made updates to the Repayment Term Detail page and the Tax Intercept jobs were also enhanced to consider the Repayment Terms when determining Tax Intercept establishment for CalFresh Recovery Accounts.

This change request will update the LRS/CalSAWS system with similar changes that were made in CIV with CIV-5503 for the Repayment Detail Page.

Update the due date population logic for DFA 377.7F1 and PA 1893 forms.

Recommendation:

1. Modifications to the Repayment Term Summary page.
2. Modifications to the Repayment Term Detail page.
3. Update the overpayment Adjustment logic to not look at the Begin Date of the Repayment term record when determining the Benefit Reduction amount for a future month.
4. Create a new REPAY_TERM_DETL table.
5. Update the due date population logic for DFA377.7F1 and PA 1893 forms.

Outreach

Description:

Migration Impact

Description:

These changes were implemented in CIV with CIV 5503 in 17.01 release and this SCR is to resolve the design differences between CIV and CalSAWS.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 540

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	43
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	307	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	140
Tech Arch :	0	Tech Ops :	0	Training :	0

 **[CA-210119] ACIN I-44-19 Update State PINS to 8 digits**

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Ishrath Khan	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	96
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACIN I-44-19	Created:	08/20/2019 11:07 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	04/14/2020	Other Agency Cross Reference:	CIV-104879

Non-Committee**Review:****Expedite Approval:****Current Design:****CURRENT CECRIS PIN FORMAT**

Program Identifier Number (PIN) Code:

The three-digit PC is part of a six-digit PIN code that consists of a three-digit PC, a one digit Time Study Component ID (this is a 0 if the PC does not have a time study component), and a two-digit Type Of Expense (TOE) code.

The current PIN code structure is (example 315124):

315 Program Code (PC)

1 Time Study Component ID

24 Type Of Expense Code (TOE)

Request:**NEW CECRIS PIN FORMAT**

Program Identifier Number (PIN) Code:

The new CECRIS PIN code will expand to an 8-digit code that consists of a four-digit PC, a one-digit Time Study Component ID and a three-digit TOE code.

The new PIN code structure will be (example 03151024)

0315 Program Code (PC)

1 Time Study Component ID

024 Type Of Expense Code (TOE)

The Time Study code will consist of the four-digit PC and the one-digit Time Study Component ID. (03151 in the example above)

SCHEDULE FOR CHANGES

All counties shall modify their local county systems to meet the state automated County Expense Claim Reporting System (CECRIS) new PIN structure. All counties will need ACIN I-44-19 to ensure their systems can accommodate the new PIN structure by December 2020. A separate county letter regarding funding will be distributed by CDSS.

Recommendation:

1. Update Auditor Controller interface file XML definition to increase the State Pin field length from 6 to 8 characters.
2. Send the following test file to the counties:
 - a. Auditor Controller file
3. Test the Reports that contain the State PIN Number to accommodate the new 8-digits.
4. Run a conversion script to update FUND_CODE_MAP table to have 8 digit STATE PINs.

Note: San Bernardino, Merced, Stanislaus, Riverside and LA county are not impacted by this change as these counties maintain their own accounting strings.

Outreach

Description:

Migration Impact

Description:

DDID 319 will migrate Pay Codes and Fund Codes for C-IV Migration Counties with Release 20.07. CIV SCR 104879 will implement this functionality in the C-IV system.

Migration Impact

Analysis:

Alternative

N/Q

Procedure

Description:

Operational Impact:

Estimate:

96

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	46	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	
Tech Arch :	0	Tech Ops :	0	System Test Support :	50
				Training :	0

[CA-213480] CW Treatment of Unregistered Motor Vehicles

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Josias Caveto	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	127
Reporter:	Josias Caveto	Regulation Reference:	ACL 13-111	Created:	02/10/2020 03:28 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	04/08/2020	Other Agency Cross Reference:	CIV-1207

Non-Committee

Review:

Expedite Approval:

Current Design:

The system determines the license status based on "Registered" field for CW/CF, the same field is used for other programs others than CW. When a CW EDBC is run for a participant who has an unregistered motor-vehicle valued at more than the disregard limit (\$25,000) and a Non-Acquisition type has not been selected, the full equity value (FMV – encumbrances) will be applied to the AU which is causing the EDBC to fail. The unregistered vehicles are being disregarded from the EDBC process only when a Non-Purchase Acquisition type is selected. If the same participant has a registered motor-vehicle, the amount used is the greater of excess value (FMV – \$25,000- Equity Exclusion disregards) or equity value (FMV – encumbrances) which will be counted towards the AU and EDBC passes.

Request:

1. Apply the \$25,000 Motor Vehicle Equity Value Exclusion Limit to unregistered motor vehicles which a Non-Purchase Acquisition type has not been selected.
2. Update CW motor vehicle Excess of Equity value logic to include encumbrances.
3. Remove the comparison between the excess value and equity value when calculating the countable value for both registered and unregistered motor -vehicle.

Recommendation:

1. Update the EDBC logic for CW and related programs to set the countable amount for unregistered vehicles to the Excess of Equity value.
2. Update EDBC logic for CW and related programs to the Excess of Equity value calculation to account for the equity (including encumbrances).
3. Update the calculation for countable value to remove the comparison between Excess value and Equity value
4. Generate a list of all CW and related programs cases that were denied, discontinued or ineligible for 'Over Resources' due to unregistered motor vehicles that did not qualify for exclusion limit 12 months prior to the release date of this SCR.

Outreach

Description:

This list includes all the CW cases that were denied, discontinued or ineligible due to over resources (Unregistered Motor Vehicle) with more than \$25,000 in equity value. The same cases would have passed the CW and related programs program if the \$25,000 exclusion limit rule was in place.

Location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CA-213480

Migration Impact

Description:

The same changes are being implemented in C-IV under C-IV: 1207

Migration Impact

Analysis:

Alternative

Procedure

Description:

The user can override the EDBC results

Operational Impact:

Estimate:

127

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	50
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	67
Tech Arch :	0	Tech Ops :	0	Training :	0

End SCRs



[CA-208817] App Server storage issues, change temp file storage location

Team Responsible:	Tech Ops	Assignee:	Ankit Jain	SPG Status:	Select a value
Fix Version/s:	[19.09]	Designer Contact:	Ankit Jain	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	67
Reporter:	Ankit Jain	Regulation Reference:		Created:	06/06/2019 10:15 AM
Status:	Approved	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Ankit Jain	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

as transitioned from unisys - there was this gap on storing the upload temporarily on app server temp storage which is not a good practice

Request:

Due to the storage issues on the YBN application server. YBN applications which are transferred to LRS are missing pdf images. This impacts new YBN applications and Verification uploads.

Proposed changes are:

MW team:

- Add the following startup flag to WebLogic managed nodes:
- Djava.io.tmpdir=/u01/<env>/temp_files

Online team:

- update the following 3 files on YBN portal:

1. FileUploadServlet and DataSourceMultipartResolver class to resolve file upload_XXXXXXXXXXXXXXXXX.tmp
2. LEADERServiceImpl class to resolve file MergeTmpXXXXXXXXXXXXXXXXX.pdf
3. LeaderWebServiceUtil class to resolve file AppSummaryXXXXXXXXXXXXXXXXX.pdf

Mobile app/Lobby Check-In App/Self-Service App:
see attached email

Also need to include:

Img2PdfService part is separated from YBN core application.

Recommendation:

change the storage location from temp to storage where app is hosted

Outreach

Description:

Migration Impact

Description:

The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.

Migration Impact

Analysis:

Alternative

n/a

Procedure

Description:

Operational Impact:

Estimate:

67

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	22	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	12
Tech Arch :	33	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

- Content Revision Description-1:**
1. Recommendation Change: N/A
 2. Estimate Change: N/A
 3. Release Change: SCR is being Rejected.
Before: 19.09
After: TBD
 4. Funding Source Change: N/A

Content Revision Status-2:

- Content Revision Description-2:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-3:

- Content Revision Description-3:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-4:

- Content Revision Description-4:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:



[CA-50302] Online CalWORKs Appraisal Tool (OCAT) Integration

- Resolved: 03/06/2020 09:38 AM

Team Responsible:	Online	Assignee:	Chao Guan	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Steve Hancock	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	7705
Reporter:	Jira Cleanup	Regulation Reference:	AB-74	Created:	01/19/2018 11:41 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	OCAT
Committee:	[Welfare to Work/WPR]	Approved by Committee:	2019-12-05 00:00:00.0	Other Agency Cross Reference:	CIV-4108

Non-Committee

Review:

Expedite Approval: Karen J. Rapponotti - 12/9/2019

Current Design: The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the California Work Opportunity and Responsibility to Kids (CaWORKs) program to help identify participants' strengths and barriers upon their entry into the Welfare-to-Work program.

Request: As regulated by Assembly Bill (AB) 74 (Chapter 21, Statutes of 2013) the California Department of Social Services (CDSS) must implement changes to the OCAT; specifically, OCAT-related functionality must be implemented in SAWS to allow caseworkers to perform OCAT-related data collection in SAWS.

- Recommendation:**
1. Create an OCAT Referral List Page which displays all records of OCAT referrals for each person on a case.
 2. Create an OCAT Referral Detail Page to display all customer information elements being sent to OCAT.
 3. Create an OCAT Response Detail Page to display the recommendations generated by OCAT for the worker to review with the customer.
 4. Create an interface to send agreed upon data elements to OCAT and then receive another set of agreed upon data elements back to The Systems.
 5. Create an emulator to test the interface.

Outreach

Description:

Migration Impact Description: Implemented in LRS and C-IV so no migration impact.

Migration Impact Analysis: No Impact

Alternative Procedure Description: Login to OCAT and update demographics information in OCAT.

Operational Impact:

Estimate: 7705

Automated Test :	900	Batch/Interfaces :	1193	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	860	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	974	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	799
Tech Arch :	1363	Tech Ops :	0	Training :	60

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: Added information pertaining to error handling and general clarifications.
Before: CA-50302 CIV-4108 OCAT.docx
After: CA-50302 CIV-4108 OCAT Content Revision 1.docx (Yellow Highlighting)

-
2. Release Change: N/A
 3. Estimate Change: N/A
 4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:**



[CA-208155] CFL 18/19-49 Create new Pay Codes for CalWORKs Home Visit Program (HVP)

- Resolved: 03/27/2020 07:20 PM

Team Responsible:	Fiscal	Assignee:	John Besa	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Ishrath Khan	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	674
Reporter:	Sheryl E. Eppler	Regulation Reference:	CFL 18/19-49	Created:	04/25/2019 11:10 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gloria Williams	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	HVP
Committee:	[Fiscal]	Approved by Committee:	2020-02-24 00:00:00.0	Other Agency Cross Reference:	CIV-103989

Non-Committee

Review:

Expedite Approval: Emergency approval to start build by JoAnne Osborn on 2/26/2020

Current Design: The purpose of this letter is to provide county administrative claiming instructions for the California Work Opportunity and Responsibility to Kids (CalWORKs) Home Visiting Initiative (HVI) as described in the ACWDL dated July 31, 2018. This letter informs counties of the claiming instructions related to the implementation of new Program Codes (PCs), Time Study Codes (TSCs), Program Identifier Numbers (PINs), a Direct to Program (DTP) code, and one state use only (SUO) code.

Request: Create new Pay Codes to track CalWORKs Home Visiting Initiative

Recommendation: To track 'Home Visit Program (HVP)' needs and payments in the system, the following new Need categories and subsequent Need Types under them will be added:

1. Home Visit Program (HVP)
 - a. Academic or instructional services
 - b. Child care
 - c. Early learning /interaction activity
 - d. English as second language
 - e. Housing Support
 - f. Immigration legal services
 - g. Infant and child nutrition services
 - h. Infant and toddler health care
 - i. Intimate partner violence services
 - j. Mental health services
 - k. Other service
 - l. Prenatal care
 - m. Substance abuse services
 - n. Workforce readiness services

2. Home Visit Program (HVP) – Transportation
 - a. Tap Card
 - b. Campus Parking
 - c. Bus pass – No Valid Month
 - d. Bus Pass – Valid Month
 - e. Bus Ticket
 - f. Bus Token
 - g. Gas Card
 - h. Imprest Cash
 - i. Transportation

NOTE: Tap Card is only available in LRS system.

3. Add the following Home Visit Program (HVP) pay codes:
 - a. HVP Fed Direct Costs

- b. HVP Non-Fed Direct Costs
- c. HVP Non-MOE Direct Costs
- d. HVP Fed Child Care – Unemployed
- e. HVP Non-Fed Child Care – Unemployed
- f. HVP Non-MOE Child Care – Unemployed
- g. HVP Fed Child Care - Employed
- h. HVP Non-Fed Child Care – Employed
- i. HVP Non-MOE Child Care - Employed

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Fiscal Committee. LRS will implement this change with SCR CIV 103989 in the 20.05 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

674

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	80	Eligibility :	0
Fiscal :	360	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	28
Reports :	0	Security :	0	System Test Support :	125
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Status-1:

Pending CCB

Content Revision

Description-1:

1. Recommendation Change:

Before: See document attached "CA 208155 C-IV 103989 CFL 1819-49 Create new HVP Pay Code "

After: Please see highlighted portions of document "CA 208155 C-IV 103989 Create new HVP Pay Code _ContentRevision1"

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:



[CA-212411] Updates to Generation of NA 823 and NA 820 for HSP and HVP

- Resolved: 03/29/2020 10:53 AM

Team Responsible:	Client Correspondence	Assignee:	Quynh Nguyen	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Jamie Ng	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	474
Reporter:	Tiffany Huckaby	Regulation Reference:	AB 1811, ACL 19-42, ACL 19-82	Created:	12/16/2019 03:54 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	HVP
Committee:	[Correspondence]	Approved by Committee:	2020-02-27 00:00:00.0	Other Agency Cross Reference:	CIV-105913

Non-Committee Review:

Expedite Approval: Approved by Joanne Osborn 03/03/2020

Current Design: Currently, in CalACES, the NA 823 batch job generates the form only for 'Ancillary - Work Related', 'Ancillary - Education', or 'Transportation'. In C-IV, the NA 823 generates from the Service Arrangement Detail page for 'Ancillary - Work Related' or 'Ancillary - Education' and the NA 820 or NA 821 generates for Transportation. As part of SCR CA-203249 CIV-101674 (Generate the NA 823 when manually issuing diaper allowance), a 'Generate Form' button was added to the Service Arrangement Detail page in CalACES to generate the NA 823 if the the Need Category is 'Other Supportive Services' and Need Type is 'Diaper Allowance'. It does not generate the NA 823 for 'Ancillary - Work Related', 'Ancillary - Education', or the NA 820 or NA 821 for 'Transportation'

Request: Update CalSAWS NA 823 and NA 820 to generate for the additional scenarios currently available in C-IV.

Update CalSAWS and C-IV NA 823 and NA 820 with the new need types for FSP and HVP.

Recommendation: Update LRS/CalSAWS and C-IV NA 823/820/821 data populations and batches to be compatible with the new need types (FS/HSP/HVP)

Outreach

Description:

Migration Impact

Description:

This is a Joint SCR being done for the same release for both C-IV and LRS/CalSAWS. SCR CIV-105913 is the SCR adding the updates into C-IV.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Input the forms manually in template repository without populations.

Operational Impact:

Estimate:

474

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	359
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	115
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Before: CA-212411 CIV -105913 Updates to Generation of NA 823 and NA 820 for HSP and HVP.docx
After: CA-212411 CIV -105913 Updates to Generation of NA 823 and NA 820 for HSP and HVP Content Revision 1.docx (Yellow Highlighting)
2. Estimate Change:
Before: Translation Resource: 0
After: Translation Resource: 1
3. Release Change:
Before: N/A
After: N/A
4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before: CA-212411 CIV -105913 Updates to Generation of NA 823 and NA 820 for HSP and HVP.docx Content Revision 1.docx
NA 820 populations.docx
After: CA-212411 CIV -105913 Updates to Generation of NA 823 and NA 820 for HSP and HVP Content Revision 2 (Yellow Highlighting).docx
NA 820 populations Content Revision 2 (Yellow Highlighting)..docx
2. Estimate Change:
Before: N/A
After: N/A
3. Release Change:
Before: N/A
After: N/A
4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:



[CA-212606] DPSS/DCFS Support SCR to provide responses to Consortia queries

- Resolved: 03/29/2020 12:40 PM

Team Responsible:	Fiscal	Assignee:	Kapil Santosh	SPG Status:	Select a value
Fix Version/s:	[20.05]	Designer Contact:	Kapil Santosh	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	600
Reporter:	Karthikeyan Krishnamoorthy	Regulation Reference:		Created:	01/02/2020 01:30 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee

Review:

Expedite Approval: Received expedited build approval from Karen Rapponotti on 01/08/2020

Current Design: This SCR is to handle all the support activities for DPSS and DCFS department, mainly for DCRs. Similar to CA-212551, was for 20.03

Request: To support and rectify any data issue/s that DCFS interface creates in LRS and also for any data cleanup for DPSS, due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities.

Recommendation: NA

Outreach

Description:

Migration Impact Description: No migration impact as this is a support-only SCR.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: **600**

Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	0
CalHEERS :	10	CalHEERS Test :	0	Client Correspondence :	100
DBA :	0	Design :	0	Eligibility :	100
Fiscal :	100	Imaging :	0	IVR/CC :	0
Online :	100	Performance :	0	Release Communication Support :	0
Reports :	65	Security :	0	System Test Support :	25
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: Updating Test Hours to allow for the support of County Validation
 Before: System Test Support ETC 1- 25
 After: System Test Support ETC 1- 200

3. Release Change: N/A

4. Funding Source Change: N/A

End Content Revisions