

CalSAWS CCB Agenda

DATE	APRIL 2, 2020
TIME	1:30 PM
LOCATION	North: Bodie Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.02	CIV-106400	CA-213548	ABAWD Clickthrough Support	Eligibility	75	Premise	Start Build	20.02.26
20.02	CIV-106533		CCP Enhancements (Logging, Error Handling for failed Supervisor actions)	Contact Center	10	C-IV M&O	Production Deployment	20.03.09
20.02	CIV-106597		Update CF 377.11E Return Mailing Address to match BRM	Client Correspondence	24	Premise	Production Deployment	20.03.10
20.02	CIV-106605		CCP Enhancements (New browser pop-ups for custom links)	Contact Center	10	C-IV M&O	Production Deployment	20.03.12
20.03	CIV-105922		Imaging: Create Imaging Script/Task to route back incorrectly indexed documents	Imaging	21	C-IV M&O	Production Deployment	
20.05	CIV-106154		Update Forms Overview for SCR CIV-102600	Training	5	C-IV M&O	Start Build	
20.05	CIV-106160		Update Online Help for SCR CIV-103887	Training	5	C-IV M&O	Start Build	
20.05	CIV-106210		Online Help- Reports Overview Remove CA 800 CCR Facility Report	Training	5	C-IV M&O	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CIV-106234	CA-213173	Create Online Help Pages for SCR CIV-4108 CO-13: OCAT	Training	15	Premise	Start Build	
20.05	CIV-106235		Update Online Help for SCR CIV-104042 ACL 19-42 Automation of CalWORKs Home Visiting Program (HVP)	Training	15	Premise	Start Build	
20.05	CIV-106375		Create Job Aid for SCR CIV-5165	Training	5	C-IV M&O	Start Build	
20.05	CIV-106401		Job Aid - Create job aid for SCR CIV-104367	Training	7	Premise	Start Build	
20.05	CIV-106675		Renew Apple Push Notification Certificate For C4Yourself Mobile App	Tech Arch	45	C-IV M&O	Start Build	
20.07	CIV-104947		Updates to reschedule the Restaurant Meals Batch EDBC Sweep	Batch/Interfaces	20	C-IV M&O	No	20.07.20
20.07	CIV-105746	CA-212087	Allow CalFresh Recovery Accounts to be set to active status	Fiscal	76	C-IV M&O	Start Build	
20.07	CIV-106677		Update C4Yourself Mobile App to be built with iOS 13 SDK or later	Tech Arch	100	C-IV M&O	Start Build	
20.09	CIV-12446	CA-52597	CA 812 Collection Reports Claim Adjustments	Reports	424	C-IV M&O	No	
20.11	CIV-105343	CA-211229	ACL 19-106, ACL-19-79 – CalWORKs, CalFresh Income Exemptions	Eligibility	71	C-IV M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CIV-105726		Create a C-IV Functional Presentation (CFP) for SCR CIV-789 Family Stabilization	Training	30	C-IV M&O	No	
20.05	CIV-7564	CA-202778	Revised Medi-Cal Hierarchy	CalHEERS	681	C-IV M&O	No	
20.05	CIV-105720		Update Batch Sweeps Job Aid for 2020 MEDS Recon and Renewal Schedule SCR CIV-105719	Training	7	Premise	Start Build	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-214121		BTSCA 2019 Reissue for LA County	Fiscal	70	LRS M&E	Start Build	
20.03	CA-211596	CIV-105562	ACL-19-76: Batch EDBC Run to Apply 2020 Earned Income Disregard and Income Reporting Threshold Tiers	Eligibility	130	LRS M&E	No	20.05.09
20.03	CA-212551	N/A	DPSS/DCFS Support SCR to provide responses to Consortia queries	Eligibility	960	LRS M&E	Production Deployment	
20.05	CA-212924		Modify DPSS Renewals Performance Measures Dashboard	Reports	453	LRS M&E	Start Build	20.05.x
20.05	CA-213178		Update Online Help for SCR CA-208265 CalWORKs Home Visiting Program (HVP)	Training	15	Premise	Start Build	
20.05	CA-213312		Update Online Help for SCR CA-209488 ACL 19-99 Child Care Immediate and Continuous Eligibility to Stage One	Training	10	LRS M&E	Start Build	
20.05	CA-213647	C-IV SCR 154	DDCR 5049: CA-200316 Update Online Help for Automated Workload Assignments	Training	10	Other	Start Build	
20.07	CA-58579	CIV-10665	ACWDL 17-31 Revisions to the NA Back 9 for all Medi-Cal Notices of Action	Client Correspondence	185	Premise	No	
20.07	CA-202177		Modifications to the Medi-Cal Renewal E-Hit Dashboard and DPSS Performance Measures Dashboard - Medi-Cal Renewals	Reports	725	LRS M&E	No	
20.07	CA-212087	CIV-105746	Allow CalFresh Recovery Accounts to be set to active status	Fiscal	91	LRS M&E	Start Build	
20.07	CA-212185		FC Case Assignment Logic Change	Batch/Interfaces	101	LRS M&E	No	
20.09	CA-52597	CIV-12446	CA 812 Collections Enhancement Report	Reports	450	LRS M&E	No	
20.11	CA-211229	CIV-105343	ACL 19-106, ACL-19-79 – CalWORKs, CalFresh Income Exemptions	Eligibility	73	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-59071	CIV-105702	DDCR 3155: CalACES - MPP 42-763.711- Do not open or reopen Cal-Learn for a person with a CHSPE degree	Eligibility	480	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-50800		CalWORKs Denial NOA - correct the 30-day date inserted on the NOA	Client Correspondence	41	LRS M&E	No	
20.05	CA-202778	CIV-7564	Revised Medi-Cal Hierarchy	CalHEERS	821	LRS M&E	No	
20.05	CA-209367		Training: Update WBTs per SCR CA-205441	Training	10	LRS M&E	Start Build	
20.05	CA-209744		Training: Update WBTs per SCR CA-207464	Training	12	LRS M&E	No	
20.05	CA-213671		Training: Load Job Aids updated for CA-210318 to the LMS	Training	10	LRS M&E	No	20.05.15

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-211160		DDID 964 - Migrate IEVS Fleeing Felon Report Page in Online Help	Training	45	CalSAWS DD&I	Start Build	
20.05	CA-213558	CA-201525	DDID 1967: DDCR 5015, 5516 Update EDBC Job Aid for CA-201525	Training	5	CalSAWS DD&I	Start Build	
20.05	CA-213579		DDID 2132 - Update Online Help pages for New Standardized Receipt form	Training	15	CalSAWS DD&I	Start Build	
20.05	CA-213582		DDID 1389 - Update Online Help for CSF 101 Form	Training	10	CalSAWS DD&I	Start Build	
20.05	CA-213644		DDID 2080, 2081: CA-207121 Update Online Help for WTW functionality	Training	5	CalSAWS DD&I	Start Build	
20.05	CA-213707	CA-207444	DDID 525, DDID 2277: Job Aid update for Special Investigations	Training	5	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-207121		DDID 2080, 2081: Update WTW functionality	Online	524	CalSAWS DD&I		
20.05	CA-207464		DDID 368 - Add New Homeless Customer Need Type Codes	Fiscal	8	CalSAWS DD&I		

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-207226		DDID 2048 - Display all of the EDBC reasons that prevents the user from running EDBC	Eligibility	1222	CalSAWS DD&I		
20.09	CA-207452	CA-208670	DDID 429 - Migrate Form SAR 7/SAR 2	Client Correspondence	160	CalSAWS DD&I		

The next CCB Meeting scheduled for **04/16/2020**.



[CA-211160] DDID 964 - Migrate IEVS Fleeing Felon Report Page in Online Help

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	45
Reporter:	Cristina Garcia	Regulation Reference:		Created:	10/14/2019 12:11 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Alfonso (Tom) Villanueva	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 3/4/2020

Current Design: The IEVS Fleeing Felon Report page does not exist in Online Help. In addition, some Online Help pages refer to IEVS Reports in the Local navigator and some refer to IEVS Abstracts.

Request: DDID 964 states the IEVS Fleeing Felon Report page will be migrated. The references to IEVS Abstract or IEVS Reports in Online Help should be made consistent.

- Recommendation:**
1. Migrate the IEVS Fleeing Felon Report page into Online Help.
 2. Update the reference to IEVS Abstract or Reports in following Online Help pages:
 - a. IEVS Report Search
 - b. IEVS Review Findings
 - c. IEVS Earnings Report
 - d. IEVS PVS Report
 - e. IEVS Prisoner Report
 - f. IEVS Review Findings Search
 - g. IEVS New Hire Report
 - h. IEVS Assignment Page

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	45



[CA-213558] DDID 1967: DDCR 5015, 5516 Update EDBC Job Aid for CA-201525

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Frederick Gains	Regulation Reference:		Created:	02/12/2020 03:47 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Design	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-201525

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 3/19/2020

Current Design: With the 20.05 release, SCR CA-201525 adds RE Run Reason for FC, KG, AAP programs.

Request: The EDBC – Manual EDBC and Clarifications job aid needs to be updated for SCR CA-201525.

Recommendation: 1. Update the EDBC – Manual EDBC and Clarifications job aid for SCR CA-201525.

Outreach Description: Job aid update

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5



[CA-213579] DDID 2132 - Update Online Help pages for New Standardized Receipt form

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/13/2020 11:17 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 2/19/2020

Current Design: SCR CA-207153 DDID 2132 updates The Forms Overview, Receipt Detail page and Transaction Detail page.

Request: OLH Impacted by this change needs to be updated.

Recommendation: Update the following Online Help pages:
 1. Add the following in Forms Overview:
 Form Number: CSF 102
 Form Name: Receipt Form
 Form Description: See Design Document in appdec SCR

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **15**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	15

 **[CA-213582] DDID 1389 - Update Online Help for CSF 101 Form**

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Kelly Worthington	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/13/2020 11:31 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 2/19/2020

Current Design: SCR CA-207332 DDID 1389 Updates the Forms Overview in Online Help and updates to the Valuable Request Detail page.

Request: OLH pages impacted by this change need to be updated..

Recommendation: Update the following Online Help page:
 1. Forms Overview - Add the CSF 101 form
 Form Number: CSF 101
 Form Name: Valuable Issuance Acknowledgement
 From Description: To Come
 2. Valuable Request Detail

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10



[CA-213644] DDID 2080, 2081: CA-207121 Update Online Help for WTW functionality

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/17/2020 04:30 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 2/19/2020

Current Design: SCR CA-207121 Updates OLH for WTW functionality.

Request: A new OLH page needs to be created to support WTW functionality.

Recommendation: Create the following OLH page:
1) Actual Hours History

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5



[CA-213707] DDID 525, DDID 2277: Job Aid update for Special Investigations

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Dymas Pena	Regulation Reference:		Created:	02/19/2020 11:56 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Training	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-207444

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 3/4/2020

Current Design: Current JA Special Investigations - Manage references Address entry and phone number entry.

Request: Update Job Aid to encompass the new functionality brought in by SCR CA-207444 updating the Special Investigations Detail field and the auto population.

Recommendation: Update existing Job Aid to bring current all changes both in fields and functionality for the impacted pages.

Outreach Description: Updated Job Aid

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Description:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5

End SCRs

[CA-207121] DDID 2080, 2081: Update WTW functionality

Team Responsible:	Online	Assignee:	Alex Rodriguez	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	524
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	In Assembly Test	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: In the CalSAWS system Welfare to Work (WTW) Activities are tracked within the Customer Activities pages. The Activities are tracked on a weekly basis for attendance actual hours as well as excused absences. There is currently nowhere in the system to view a yearly summary of all Actual hours.

Request: Per DDID 2080, display a summary of attendance for a 12 month period for any activity within WTW for actual hours.
 Per DDID 2081, update the system to capture daily, weekly, and monthly hours for all WTW activities.

Recommendation:

1. Update the Activity Progress Summary page to use the Monthly calendar instead of a weekly update for both the Activity Attendance actual hours as well as the Excused Absences for WTW and REP programs only. Use the same calendar that is currently used on the Employment Hours Detail page.
2. Add a new page called Actual Hours History that will be accessed from the Empl. Services Global Navigation, Activities local navigation in a new task navigation item called Actual Hours History.

See Design Document for detailed information.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact: N/A - CalSAWS DD&I Requirement

Estimate: **524**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	404	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	120
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: Previous: Design Document CA-207121 DDID 2080 2081

Now:
Design Document CA-207121 DDID 2080 2081 Content Revision

Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:



[CA-207464] DDID 368 - Add New Homeless Customer Need Type Codes

Team Responsible:	Fiscal	Assignee:	Deron Schab	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	8
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Need Detail page documents the needs of a Customer to meet an Activity. In documenting the Need, a Worker must select a "Category" (Customer Need Category). The "Category" will drive the available options under the "Type" (Customer Need Type) dropdown field. Only certain "Type" values will be available under certain "Category" values. The mechanism that controls the dynamic display of "Type" values is the code hierarchy.

Request:

The CONTRACTOR shall migrate the values of "Permanent" and "Temporary" in the "Type" field when "Homeless" is selected from the "Category" field on the Needs List page and the Need Detail page.

Recommendation:

1. Create a CTCR to add the new Need Type for:
 - Temporary
 - Permanent
2. Add the Type of "Permanent" and "Temporary" when the Category of "Homeless Assistance" is selected on the "Needs List" and "Needs Detail" page in the new system.

Please refer to the design document for more details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

8

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	6	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	2
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

Release Change:
Before: 19.11
After: 20.05

**Content Revision
Status-2:**

Accepted

**Content Revision
Description-2:**

Added new assumptions to the design document:

5. DDID 1327 will migrate all Valuable Categories for the Migration Counties.

6. DDID 1387 will allow Vouchers to be issued for the "Permanent" and "Temporary" Customer Need Types if the county allows Vouchers to be issued as a Valuable Type

**Content Revision
Status-3:**

Pending CCB

**Content Revision
Description-3:**

Before:

N/A

After:

1. Added assumption #7, 8, 9, 10, and 11

2. Added recommendation 2.2 to add the HP and HT functionality from C-IV into the Service Arrangement Detail page in CalSAWS. The Service Arrangement Detail page will only be allowed to issue Vouchers for the "Permanent" and "Temporary" Need Types for Homeless Assistance.

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-207226] DDID 2048 - Display all of the EDBC reasons that prevents the user from running EDBC

Team Responsible:	Eligibility	Assignee:	Srinivas Sajja	SPG Status:	No
Fix Version/s:	[20.07]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1222
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

In CalSAWS, there are different types of validations on the Run EDBC pages.

1. There are two types of hard validation on the Run EDBC, Create Manual EDBC, and Negative Action Detail pages:
 - a. A validation that restricts the user from running EDBC and provides a hyperlink that navigates to the page with missing information.
 - b. A validation, displayed in black text (hard validation), that restricts the user from running EDBC until the validation is resolved.

Hard validations are not displayed as a list of validations for each program on the Run EDBC page. One hard validation is displayed for each program at a time.
Some hard validations apply to all programs. These validations are not associated to a specific program and do not append the program to the validation.
2. There is one type of soft validation on the Run EDBC page:
 - a. A validation, displayed in red text (soft validation), that allows the user to run EDBC without resolving the validation.
 - i. Soft validations are displayed as a list on the run EDBC page.
 - ii. Soft validations are displayed when a program is selected after hard validations have been resolved for the program.
 - iii. Soft validations are not displayed based on specific programs.
 - Soft validations are displayed for all programs that are eligible to run EDBC based on the benefit months selected.

Request:

1. Display all hard validations for relevant programs as a list on the Run EDBC, Create Manual EDBC, and Negative Action Detail pages.
2. Display soft validations for the relevant program as a list on the Run EDBC page.

Recommendation:

1. The Run EDBC, Create Manual EDBC, and Negative Action Detail pages will display a list of hard validation.
2. The Run EDBC page will display a list of soft validations based on programs selected.

Note: Please refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

1222

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	940
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	282
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: Before:

1) Release: 20.05

2) 2.1.3, 2.3.3, 2.4.3 #3

3. Display the hard validations as specified in alphabetical order based on the program, respectively:

- a. Multiple programs associated to the hard validation with a hyperlink.
- b. Single programs associated to the hard validation with a hyperlink.
- c. Multiple programs associated to the hard validation without a hyperlink.
- d. Single program associated to the hard validation without a hyperlink.

After:

1) Release: 20.07

2) 2.1.3, 2.3.3, 2.4.3 #3

3. Display the hard validations as specified in alphabetical order based on the program, respectively:

- a. No programs associated to the hard validation.
- b. Multiple programs associated to the hard validation with a hyperlink.
- c. Single programs associated to the hard validation with a hyperlink.
- d. Multiple programs associated to the hard validation without a hyperlink.
- e. Single program associated to the hard validation without a hyperlink.

Content Revision Status-2:

Content Revision Description-2:

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:



[CA-207452] DDID 429 - Migrate Form SAR 7/SAR 2

- Resolved: 02/02/2020 09:24 PM

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	No
Fix Version/s:	[20.09]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	160
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Tyler Vaisau	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-208670

Non-Committee

Review:

Expedite Approval:

Current Design:

C-IV automatically sends the SAR 7 Addendum, SAR 2, and SAR 7 as a combined form when a Cash Aid or CalFresh program is due for Semi-Annual Reporting.

LRS automatically sends the SAR 2 and SAR 7 as individual forms when a Cash Aid or CalFresh program is due for Semi-Annual Reporting.

Request:

Migrate the combined SAR 7/SAR 2 (4/13) form from C-IV to CalSAWS in English and Spanish. Maintain the following elements from the existing LRS SAR 7 on the migrated SAR 7:

1. IRT elements
2. Income elements
3. Welfare Fraud Hotline
4. Newborn check box

Recommendation:

1. Migrate C-IV SAR 7/SAR 2 into CalSAWS in English and Spanish.
2. Maintain elements from LRS version of SAR 7 on CalSAWS SAR 7.
3. Turn off threshold languages other than English and Spanish.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

160

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	122
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	38
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

Before:
Release = 20.03

After:
Release = 20.09

**Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:**

End Content Revisions