CalSAWS CCB Agenda

DATE	ARPIL 16, 2020
TIME	1:30 PM
LOCATION	~~North: Sutter Conference Room, South: Conference Room 331~~ Conference Call Meeting Only until further notice
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CIV-104230	CA-208720	Request to create CalWORKs Home Visiting Initiative (HVI) flags	Online	15	C-IV M&O	Production Deployment	19.07.25
20.03	CIV-106686	CA-214411	Reinstate ABAWD Geographical Wavier	Eligibility	108	Premise	Production Deployment	20.04.09
20.03	CIV-106694		Communication with Participants during the COVID-19 impact - C4Yourself/Mobile App	Online	67	C-IV M&O	Production Deployment	20.03.20
20.03	CIV-106705		Outbound IVR and Text Message for COVID-19	Client Correspondence	23	C-IV M&O	Production Deployment	20.03.23
20.03	CIV-106751		C4Y Announcement about not returning Periodic Reporting (SAR-7) and Recertification/Redetermination	Online	33	LRS M&E	Production Deployment	20.03.25
20.03	CIV-106760	CA-214590	Add a new override Reason of "COVID-19" on EDBC Summary	Eligibility	23	C-IV M&O	Production Deployment	20.04.10

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CIV-106763		Turn off CMSP Discontinuance and Recertification Batches due to COVID-19	CalHEERS	22	C-IV M&O	Production Deployment	20.03.26
20.03	CIV-106791	CA-214641	Update Welfare Intercept System batch to not send Establishment, Reactivate records	Fiscal	38	C-IV M&O	Production Deployment	20.04.03
20.05	CIV-105913	CA-212411	Updates to Generation of NA 823 and NA 820 for HSP and HVP	Client Correspondence	229	Premise	Start Build	
20.05	CIV-106626	CIV-106633	Update Stanislaus Issuance Threshold for RCA	Fiscal	20	C-IV M&O	Production Deployment	
20.06	CIV-105575	CA-211616; CH-154346	CalHEERS eHIT: Update Interface Schema to version 15	CalHEERS	138	Premise	Start Build	
20.07	CIV-104043	CA-208268	ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 4	Client Correspondence	592	Premise	No	
20.07	CIV-104574	CA-209404	ACL 19-59 Revise DFA 358F and DFA 358S	Reports	347	C-IV M&O	Start Build	
20.07	CIV-104703	CA-209709	ACL 19-75 Revisions to ABCD 350	Reports	479	C-IV M&O	Start Build	
20.07	CIV-105722	CA-212039	Update C4Yourself and C4Y mobile App downtime message page with external links and phone numbers	Online	269	C-IV M&O	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.02	CIV-103675	CA-207026	Migrate Monterey County IVR to Amazon Connect	Contact Center	370	C-IV M&O	Start Build	20.04.03
20.02	CIV-106058	CA-212648	Generate CF377.11C For Counties Losing ABAWD Waiver	Client Correspondence	100	Premise	No	20.xx.xx
20.03	CIV-105185	CA-210813	Update CFWR Work Registration Exempt Status Reason Replace "Physically/Mentally Incapacitated" with "Unfit For Employment-Medically Verified"	Eligibility	132	C-IV M&O	No	
20.05	CIV-102191	CA-204569	ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II	Batch/Interfaces	1106	Premise	Start Build	
20.05	CIV-104042	CA-208265	ACL 19-42 Implement the Automation of CalWORKs Home Visiting Program (HVP)	Online	713	Premise	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CIV-102606	CA-209221 CA-208814 CIV-104015	Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report	Reports	231	C-IV M&O	No	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CA-208720	CIV-104230	Request to create CalWORKs Home Visiting Initiative (HVI) flags	Online	15	LRS M&E	Production Deployment	19.07.24
19.11	CA-211511		2020 MEDS Renewal and Recon Schedule	Batch Operations	45	LRS M&E	Production Deployment	19.12.12
20.03	CA-214411	CIV-106686	Reinstate ABAWD Geographical Wavier	Eligibility	127	Premise	Production Deployment	20.04.09
20.03	CA-214463		Update the Received Date on Vouchers for March Foster Care Benefit Month for LA County	Fiscal	73	LRS M&E	Production Deployment	20.04.08
20.03	CA-214556		Training: Update Clerical Support WBTs for 20.03 App Dev Changes	Training	120	LRS M&E	Start Build	20.05.15
20.03	CA-214562		Training: Update 040-WBT-ELA-Eligibility-01 per 20.03 App Dev Changes	Training	55	LRS M&E	Start Build	20.05.15
20.03	CA-214563		Training: Update 040-WBT-ELA-Eligibility-02-A and 040-WBT-ELA-Eligibility-02-B for 20.03 App Dev Changes	Training	60	LRS M&E	No	20.05.15
20.03	CA-214565		Training: Update Eligibility General WBTs for 20.03 App Dev Changes	Training	60	LRS M&E	Start Build	20.05.15
20.03	CA-214571		Training: Update DCFS Eligibility General WBTs for 20.03 App Dev Changes	Training	35	LRS M&E	Start Build	20.05.15
20.03	CA-214573		Training: Update Eligibility Supervisor WBTs for 20.03 App Dev Changes	Training	40	LRS M&E	Start Build	20.05.15
20.03	CA-214575		Training: Update 046-WBT-ELD-Eligibility CalFresh-01 per 20.03 App Dev Changes	Training	68	LRS M&E	Start Build	20.05.15
20.03	CA-214576		Training: Update CalFresh WBTs for 20.03 App Dev Changes	Training	45	LRS M&E	Start Build	20.05.15
20.03	CA-214580		Training: Update 046-WBT-ELD-Eligibility CalFresh-06 per 20.03 App Dev Changes	Training	60	LRS M&E	No	20.05.15

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-214581		Training: Update Foster Care WBTs for 20.03 App Dev Changes	Training	90	LRS M&E	Start Build	20.05.15
20.03	CA-214590	CIV-106760	Add a new override Reason of "COVID-19" on EDBC Summary	Eligibility	46	LRS M&E	Production Deployment	20.04.10
20.03	CA-214627		Training Release 20.05.15 - LMS Support	Training	175	LRS M&E	Start Build	20.05.15
20.03	CA-214641	CIV-106791	Turn Off the monthly Treasury Tax Collector (TTC) Referral Batch job for LA County	Fiscal	45	LRS M&E	Production Deployment	20.03.30
20.03	CA-214723		Training: Update General Relief WBTs for 20.03 App Dev Changes	Training	40	LRS M&E	No	20.05.15
20.03	CA-214728		Training: Update Medi-Cal Intake WBTs for 20.03 App Dev Changes	Training	65	LRS M&E	No	20.05.15
20.03	CA-214729		Training: Update Medi-Cal Approved and Specialized WBTs for 20.03 App Dev Changes	Training	75	LRS M&E	No	20.05.15
20.03	CA-214730		Training: Update RCA WBTs for 20.03 App Dev Changes	Training	45	LRS M&E	No	20.05.15
20.03	CA-214732		Training: Update 056-WBT-ELJ-Eligibility Kin-GAP-02 for 20.03 App Dev Changes	Training	80	LRS M&E	No	20.05.15
20.03	CA-214787		Training: Update Employment Services-WTW WBTs for 20.03 App Dev Changes	Training	80	LRS M&E	No	20.05.15
20.03	CA-214790		Training: Update Employment Services-GROW WBTs for 20.03 App Dev Changes	Training	60	LRS M&E	No	20.05.15
20.03	CA-214794		Training: Update 068-WBT-ELM-Eligibility Cal-Learn for 20.03 App Dev Changes	Training	40	LRS M&E	Start Build	20.05.15
20.03	CA-214796		Training: Update Fiscal WBTs for 20.03 App Dev Changes	Training	16	LRS M&E	No	20.05.15
20.03	CA-214797		Training: Update DCFS Fiscal WBTs for 20.03 App Dev Changes	Training	20	LRS M&E	No	20.05.15
20.03	CA-214798		Training: Update CalWORKs WBTs for 20.03 App Dev Changes	Training	75	LRS M&E	No	20.05.15
20.03	CA-214800		Training: Update CAPI WBTs for 20.03 App Dev Changes	Training	35	LRS M&E	No	20.05.15
20.03	CA-214801		Training: Update Orientation WBTs for 20.03 App Dev Changes	Training	50	LRS M&E	No	20.05.15

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-214811		Training: Update Other User Orientation WBTs for 20.03 App Dev Changes	Training	20	LRS M&E	No	20.05.15
20.03	CA-214813		Training: Update QA/QC WBTs for 20.03 App Dev Changes	Training	50	LRS M&E	No	20.05.15
20.03	CA-214815		Training: Update 130-WBT-RDM-Resource Databank Maintainer-02 for 20.03 App Dev Changes	Training	10	LRS M&E	No	20.05.15
20.03	CA-214817		Training: Update DCFS Resource Databank Maintainer WBTs for 20.03 App Dev Changes	Training	12	LRS M&E	No	20.05.15
20.03	CA-214818		Training: Update Security Administration WBTs for 20.03 App Dev Changes	Training	30	LRS M&E	No	20.05.15
20.03	CA-214826		Training: Update Special Investigations WBTs for 20.03 App Dev Changes	Training	30	LRS M&E	No	20.05.15
20.05	CA-208623		Conduct Batch Eligibility Regression Testing Against the 20.05 Release	Eligibility	798	LRS M&E	Start Build	
20.05	CA-212411	CIV-105913	Updates to Generation of NA 823 and NA 820 for HSP and HVP	Client Correspondence	474	Premise	Start Build	
20.05	CA-213556	CIV-106401; CA-208265	Job Aid for SCR CA-208988 - ACWDL for Housing Support Program (HSP)	Training	15	Premise	Start Build	
20.05	CA-214412		Job Aid - Update job aid for SCR CA-208265 Automation of CalWORKs Home Visiting Program (HVP)	Training	5	Premise	Start Build	
20.05	CA-214492		Add new Document Type Value to YBN Verification Upload	Online	102	LRS M&E	Start Build	
20.06	CA-211616	CIV-105575; CH-154346	CalHEERS eHIT: Update Interface Schema to version 15	CalHEERS	178	Premise	Production Deployment	
20.07	CA-206347		Update NOA logic for CW IRT to Generate the SAR 2	Client Correspondence	60	LRS M&E	Start Build	
20.07	CA-208268	CIV-104043	ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 4	Client Correspondence	536	Premise	No	
20.07	CA-209404	CIV 104574	ACL 19-59 Revise DFA 358F and DFA 358S	Reports	408	LRS M&E	Start Build	
20.07	CA-209709	CIV-104703	ACL 19-75 Revisions to ABCD 350	Reports	567	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-212039	CIV-105722	Update YBN/DPSS Mobile App downtime message page with external links and phone numbers	Online	259	LRS M&E	Start Build	
20.07	CA-213170		Add a Business Intelligence Search Page to CalSAWS	Reports	597	LRS M&E	Start Build	
20.07	CA-213672		Standardize Account Number Format for Text Campaigns	Batch/Interfaces	130	LRS M&E	Start Build	
20.07	CA-214104		Inactivate Unnecessary Scheduled Reports	Reports	10	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-210813	CIV-105185	Update CFWR Work Registration Exempt Status Reason Replace "Physically/Mentally Incapacitated" with "Unfit For Employment-Medically Verified"	Eligibility	143	LRS M&E	No	
20.05	CA-57266	CIV-10401, CIV-100257	DDCR 5082 Add Voucher Type to Service Arrangement Detail Page	Fiscal	229	Other	No	
20.05	CA-204569	CIV-102191	ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II	Batch/Interfaces	1603	Premise	Start Build	
20.05	CA-208265	CIV-104042	ACL 19-42 Implement the Automation of CalWORKs Home Visiting Program (HVP)	Online	824	Premise	Start Build	
20.05	CA-210926		Add EDBC Validation to Force Completion of Customer Report	Eligibility	204	LRS M&E	No	
20.07	CA-209221	CIV-102606, CIV-104015, CA-208814	Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report	Reports	274	LRS M&E	No	

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-213536		DDID 1270: CA-207357 Update Job Aid for Customer Activity Detail	Training	5	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-213543		DDID 2080, 2081: CA-207121-Update Job Aid WTW functionality	Training	5	CalSAWS DD&I	Start Build	
20.05	CA-213554		DDID 2086: Update Job Aids for CA-207191 Add View History to Employment Service pages	Training	50	CalSAWS DD&I	Start Build	
20.07	CA-213257		Build Streams Architecture for Batch	Tech Arch	1318	CalSAWS DD&I	Start Build	
20.07	CA-213988		Replace Oracle IAM Security Stack	Tech Arch	2394	CalSAWS DD&I	Start Build	20.08.08

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-207116		DDID 2276: Update the fraud tracking functionality	Online	279	CalSAWS DD&I	No	
20.05	CA-207217		DDID 2057 - Update Display Name throughout the system	Online	626	CalSAWS DD&I	No	
20.05	CA-207250	CIV-103307; CIV-103932; CIV-104086; CIV-103446	DDID 1787 - Migrate the C-IV County Specific Batch Jobs (Phase 2)	Batch/Interfaces	3919	CalSAWS DD&I	No	

The next CCB Meeting scheduled for 04/30/2020.

4. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
19.11	**11/25/2019**	11/24/2019	Due to Thanksgiving 11/28/2019	**9/27/2019**	11/1/2019	11/8/2019	11/20/2019
20.01	**1/27/2020**	1/26/2020	MLK 1/20	**11/27/2019**	1/3/2020	1/10/2020	1/22/2020
20.02	**2/17/2020**	2/9/2020	CalHEERS Release	**11/8/2019**	1/3/2020	1/10/2020	2/12/2020

20.03	**3/23/2020**	3/22/2020		**1/31/2020**	2/28/2020	3/6/2020	3/18/2020
20.05	**5/18/2020**	5/17/2020	Due to Memorial Day 5/25/2020	**3/27/2020**	4/24/2020	5/1/2020	5/13/2020
20.06	**6/29/2020**	6/7/2020	CalHEERS Release	**4/17/2020**	6/5/2020	6/10/2020	6/3/2020
20.07	**7/20/2020**	7/19/2020		**5/22/2020**	6/26/2020	7/3/2020	7/15/2020
20.09	**9/21/2020**	9/20/2020		**7/24/2020**	8/28/2020	9/4/2020	9/16/2020
20.11	**11/23/2020**	11/22/2020	Due to Thanksgiving 11/26/2020	**9/25/2020**	10/30/2020	11/6/2020	11/18/2020
21.01	**1/25/2021**	1/24/2021	MLK 1/18	**11/27/2020**	1/1/2021	1/8/2021	1/20/2021

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

[CIV-104230] Request to create CalWORKs Home Visiting Initiative (HVI) flags

- Resolved: 07/25/2019 03:42 PM

Team Responsible:	**Online**	Assignee:	**Rasasvi Matukumilli**	SPG Status:	**Approved**
Fix Version/s:	**[19.07]**	Designer Contact:	**Matthew Lower**	Change Type (SCR):	**Enhancement**
Minor Version:	**19.07.25**	Expedite Changes:	**Production Deployment**	Estimate:	**15**
Reporter:	**Lien Phan**	Regulation Reference:	**ACWDL**	Created:	**06/03/2019 09:22 AM**
Status:	**In Production**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Lien Phan**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Welfare to Work/ WPR]**	Approved by Committee:		Other Agency Cross Reference:	**CA-208720**

Non-Committee Review:

Expedite Approval: Karen J. Rapponotti - 7/23/2019

Current Design: CalWORKs HVI is a new project. Currently, there is no mechanism in C-IV to identify CalWORKs participants are offered or received HVI services.

Request: CWDA requested the project creates two case flags for counties that will identify the following for Cal-OAR Phase I implementation:
HVI Offered
HVI Received

Recommendation: Add an "HVI Offered" case flag for all counties that do not currently have one created.
a) Title - HVI Offered
b) Category - Reporting
c) Type - State
d) Contact Person - 90
e) Begin Date - {Implementation Date}
f) End Date - High Date
g) Description - Indicates Home Visiting Initiative offered to participant

Add an "HVI Received" case flag for all counties that do not currently have one created.
a) Title - HVI Received
b) Category - Reporting
c) Type - State
d) Contact Person - 90
e) Begin Date - {Implementation Date}
f) End Date - High Date
g) Description – Indicates participant received Home Visiting Initiative

Outreach Description:

Migration Impact Description: LRS will implement the change at the same time

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **15**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	10	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-106686] Reinstate ABAWD Geographical Wavier

Team Responsible:	**Eligibility**	Assignee:	**Cassandra Mestayer**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Jason M. Francis**	Change Type (SCR):	**New Policy**
Minor Version:	**20.04.09**	Expedite Changes:	**Production Deployment**	Estimate:	**108**
Reporter:	**Jason M. Francis**	Regulation Reference:	**H.R. 6201**	Created:	**03/16/2020 11:51 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Tyler Vaisau**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CO-091**
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	**CA-214411**

Non-Committee Review:

Expedite Approval: Karen Rapponotti on 3/16/2020

Current Design: Per ACL 20-18, and implemented in SCRs CA-212650/CIV-106060, ABAWD logic was updated to no longer apply a geographical waiver to 34 C-IV and LRS/CalSAWS counties, effective April 1, 2020. In addition, the Time Limit Sync Job was updated to apply a Discretionary Exemption time limit status for non-exempt ABAWDs in the April 2020 and May 2020 effective months.

Request: Per H.R. 6201, all counties are under ABAWD geographical wavier, effective April 1, 2020.

Recommendation:

   1. Reinstate all Counties with ABAWD Geographical Waiver as of April 2020

   2. Perform a one-time data change to update affected ABAWD Status Work Requirements to 'Geographically Waived'

   3. Perform a one-time data change to update affected ABAWD Time Limits to 'Geographically Waived'

   See attached design document 'SCR CA-214411_CIV-106686 - Reinstate ABAWD Geographical Wavier.docx' for details.

Outreach Description:

Migration Impact Description: CA-214411 is implementing the same changes in LRS in the same release.

Migration Impact Analysis:

Alternative Procedure Description: Update ABAWD Time Limit

Operational Impact:

Estimate: 108

Automated Test :	0	Batch/Interfaces :	28	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	55
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	25
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-106694] Communication with Participants during the COVID-19 impact - C4Yourself/Mobile App

- Resolved: 03/20/2020 09:10 AM

Team Responsible:	**Online**	Assignee:	**Robert Untalan**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.03.20**	Expedite Changes:	**Production Deployment**	Estimate:	**67**
Reporter:	**Nithya Chereddy**	Regulation Reference:		Created:	**03/17/2020 11:28 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Inez Finnigan**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Sent as FYI
Expedite Approval:	Karen Rapponotti (Build/production deploy) 3/17/2020
Current Design:	C4Yourself website can be used to display a custom message in the 'Announcement' Section. A custom message could be displayed in the Customer's C4Y account under 'My Messages' section. Push Notifications can be sent through C4Y mobile application.
Request:	C4Y website should be updated to display the custom message related to County Office closures due to COVID-19 impact. Post a message to participants C4Y regarding County Office closures due to COVID-19 impact. Push notification should be sent to C4Y participants regarding County Office closures due to COVID-19 impact.
Recommendation:	1. Add the following message to the Announcement Section on the C4Yourself website. Message will be available in both English and Spanish a. Message to display in English: i. "Due to concerns with the COVID-19 (Coronavirus), some county offices may have changed their existing office hours or closed public access to their offices. Please contact your local county office to confirm office hours and availability. Click here for county website and contact information." Note: The 'here' will be a hyperlink will take participants/users to the C4Yourself webpage (https://c4yourself.com/c4yourself/ivrContact.jsp) that list all of the C-IV county websites and IVR contact numbers. b. Message to display in Spanish: i. "Debido a las preocupaciones con el COVID-19 (Coronavirus), algunas oficinas del condado pueden haber cambiado sus horarios de oficina o haber cerrado el acceso público a sus oficinas. Comuníquese con la oficina local de su condado para confirmar el horario de oficina y la disponibilidad. Haga clic aquí para ver el sitio web del condado y la información de contacto." Note: The 'aquí' will be a hyperlink will take participants/users to the C4Yourself webpage (https://c4yourself.com/c4yourself/ivrContact.jsp) that list all of the C-IV county websites and IVR contact numbers. 2. Send the following message through the C4Yourself Mobile App as a push notification in English (this will be sent to users who have registered to receive push notification between 10/2019 to current date). The batch scheduler will also be updated to have batch job JS00Y511 start at 8:00 AM PST as a one time change as part of this change effort. "Due to concerns with the COVID-19 (Coronavirus), some county offices may have changed their existing office hours or closed public access to their offices. Please contact your local county office to confirm office hours and availability. Please visit https://c4yourself.com/c4yourself/ivrContact.jsp for county website and contact information." 3. Send the following secured message to all C4Yourself user accounts with a subject of 'Local County Office Availability Due to COVID-19'. Body of the message will include both the English and Spanish version:

"Due to concerns with the COVID-19 (Coronavirus), some county offices may have changed their existing office hours or closed public access to their offices. Please contact your local county office to confirm office hours and availability. Click here for county website and contact information.

Debido a las preocupaciones con el COVID-19 (Coronavirus), algunas oficinas del condado pueden haber cambiado sus horarios de oficina o haber cerrado el acceso público a sus oficinas. Comuníquese con la oficina local de su condado para confirmar el horario de oficina y la disponibilidad. Haga clic aquí para ver el sitio web del condado y la información de contacto."

Note: The 'here'/'aqui' will be a hyperlink will take participants/users to the C4Yourself webpage (https://c4yourself.com/c4yourself/ivrContact.jsp) that list all of the C-IV county websites and IVR contact numbers.

Outreach Description:	
Migration Impact Description:	This is a C-IV only SCR.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**67**

Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	28	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	24
Tech Arch :	10	Tech Ops :	0	Training :	0

[CIV-106705] Outbound IVR and Text Message for COVID-19

- Resolved: 03/23/2020 06:05 PM

Team Responsible:	**Client Correspondence**	Assignee:	**Pramukh Karla**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Nithya Chereddy**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.03.23**	Expedite Changes:	**Production Deployment**	Estimate:	**23**
Reporter:	**Nithya Chereddy**	Regulation Reference:		Created:	**03/18/2020 10:24 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sam Svay**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Karen Rapponotti 3/18/2020 (Prob Build/Deploy)

Current Design: Text messages and Outbound IVR calls can be sent to participants who are currently opted-in for those features.

Request: Text notification and outbound IVR calls regarding the County Office closures due to COVID-19 impact should be sent to the participants who are currently opted-in for those features.

Recommendation:

1.Create a DCR to identify all Customers who are opted in and verified to receive C-IV Text Notifications and have an active or pending program in all C-IV counties. Send this text notification to these Customers on XX/XX/2020. Text Notification verbiage:

English:
C4Yourself Text

Due to COVID-19-County offices may be closed to public. Visit C4yourself.com for case info.

Questions? (844) 859-2100

Spanish:
C4Yourself Text

Debido a COVID19-Las oficinas del Condado pueden estar cerradas al público Visite C4yourself.com para info del caso.

Preguntas? (844) 859-2100

2. Create a flat file from batch with the all customers who are opted into receive outbound IVR calls for the C-IV Counties and have an active or pending program. Flat files should identify county code, callers language and phone number. Note: 3 attempts will be made to reach customers, following existing outbound IVR standards.

IVR Message English:
Hello, Due to concerns with the COVID-19 Coronavirus, some county offices may have changed their existing office hours or closed public access to their offices. Please contact your local county office to confirm office hours and availability before visiting any office. You can Visit C4Yourself.com or call <County IVR phone number> for information on your case. Thank you.

IVR Message Spanish:
Hola, Debido a las preocupaciones con el COVID-19 Coronavirus, algunas oficinas del condado pueden haber cambiado sus horarios de oficina o haber cerrado el acceso público a sus oficinas. Comuníquese con la oficina local de su condado para confirmar el horario de oficina y la disponibilidad. Puede visitar C4Yourself.com o llamar al <County IVR number> para obtener información del caso. Gracias.

Note: Text Notifications will take up to 4 days and outbound IVR calls will take up to 3 days to process all the records.

Outreach Description:

Migration Impact Description: This is a C-IV only SCR.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **23**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	23
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-106751] C4Y Announcement about not returning Periodic Reporting (SAR-7) and Recertification/Redetermination

- Resolved: 03/25/2020 04:39 PM

Team Responsible:	**Online**	Assignee:	**Michael Gonzalez**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**New Policy**
Minor Version:	**20.03.25**	Expedite Changes:	**Production Deployment**	Estimate:	**33**
Reporter:	**Ritu Chinya**	Regulation Reference:	**Executive Order issued for COVID 19**	Created:	**03/20/2020 04:59 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Inez Finnigan**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Sent as FYI

Expedite Approval: Karen Rapponotti (Build/production deploy) 3/16/2020

Current Design: C4Yourself website can be used to display a custom message in the 'Announcement' Section.

Request: C4Y website should be updated to display the custom message related to Periodic Reporting and Recertification's will no be required at this time.

Recommendation: Update the C4Yourself Website to display the following language under the Announcement section. Language will be available in both English and Spanish (for all other threshold languages the English version will display).

Language:
English:
Due to COVID-19 (Coronavirus), Periodic Reporting (SAR-7) and Recertification/Redetermination for CalFresh, CalWORKs, and CAPI programs that are due for the month of March 2020 through May 2020 will not be required at this time. This will not impact your benefits and you will continue to receive your benefits uninterrupted.

Spanish:
Debido a COVID-19 (Coronavirus), Reportes Periódicos (SAR-7) y Recertificación/Redeterminación para los programas de CalFresh, CalWORKs, y CAPI que vencen desde el mes de marzo de 2020 hasta mayo de 2020 no serán requeridos en este momento. Esto no afectará sus beneficios y usted continuará recibiendo sus beneficios sin interrupción.

Outreach Description:

Migration Impact Description: This is a C-IV only SCR.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 33

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	28	Performance :	0	Release Communication Support :	0

| Reports : | 0 | Security : | 0 | System Test Support : | 5 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |

[CIV-106760] Add a new override Reason of "COVID-19" on EDBC Summary

Team Responsible:	**Eligibility**	Assignee:	**Jagadeesh Dasu**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Sridhar Mullapudi**	Change Type (SCR):	**New Policy**
Minor Version:	**20.04.10**	Expedite Changes:	**Production Deployment**	Estimate:	**23**
Reporter:	**Ritu Chinya**	Regulation Reference:	**Exec Order, HR 6201**	Created:	**03/23/2020 10:01 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Frederick Gains**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh, Medi-Cal/ CMSP]**	Approved by Committee:		Other Agency Cross Reference:	**CA-214590**

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design: The override reason on the EDBC summary page is used to identify the reason the EDBC was overridden or a manual EDBC as created. There is not reason code to identify an EDBC overridden for COVID-19.

Request: Add a new override Reason of "COVID-19" on EDBC Summary

Recommendation: Add a new override Reason of "COVID-19" to be available in the 'EDBC Override Reason' drop down on the 'Program Configuration Override List' page and the 'Manual EDBC Reason' drop down on the 'Create Manual EDBC' page. This override reason will be available for EDBCs with benefit begin date between 03/01/2020 and 05/31/2020.

For LRS/CalSAWS only:
Update EDBC Logic to not provide multi month option on EDBC List page upon accepting the manual EDBC when override reason is COVID-19

Outreach Description:

Migration Impact Description: Joint design has been approved. CalSAWS will implement this change with SCR CA-214590 in 20.04.10 priority release.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 23

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	18
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-106763] Turn off CMSP Discontinuance and Recertification Batches due to COVID-19

- Resolved: 03/31/2020 09:47 AM

Team Responsible:	**CalHEERS**	Assignee:	**Chad Quan**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**New Policy**
Minor Version:	**20.03.26**	Expedite Changes:	**Production Deployment**	Estimate:	**22**
Reporter:	**Renee Gustafson**	Regulation Reference:	**CMSP ACL 20-02**	Created:	**03/23/2020 11:37 AM**
Status:	**In Production**	Impact Analysis:	**[Business Process]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Expedited Production Deployment approval received via email on 3/16/2020 by Karen Rapponotti
Current Design:	C-IV processes automatic discontinuance batch job for CMSP beneficiaries (PB00E147). C-IV does not have any other automated CMSP batch jobs for renewals, forms, reminders, or discontinuances.
Request:	Per CMSP, in keeping in line with the Governor's Executive Order regarding Medi-Cal and other specified State Programs, the CMSP Governing Board requests that C-IV and CalWIN suspend the redetermination of benefits for a period of 90 days for all active CMSP aid codes (50, 8F, 88 and 89). 1. Stop automated batches that target a CMSP discontinuance or redetermination. 2. Provide to the CMSP administrator, a list of individuals who are currently active on CMSP; include a column with CIN and certification end date.
Recommendation:	1. Turn off the discontinuance batch job for CMSP beneficiaries • CMSP Discontinuance Sweep (PB00E147) 2. Generate a list of individuals who are in receipt of CMSP (aid codes: 50, 8F, 88, 89) for benefit month March, April, or May 2020 and the individual has a CMSP Certification End Date of March, April, or May 2020 which has not yet been advanced through a CMSP Re-Application. The list will include columns for CIN, Aid Code and Certification End Date. The list will be provided to the CMSP administrator via secure connection. Note: A future SCR CIV-106765 will turn the discontinuance batch back on when confirmed from CMSP.
Outreach Description:	MC Committee members will be informed at 4/1/2020 Committee meeting.
Migration Impact Description:	This is a one-time change.
Migration Impact Analysis:	
Alternative Procedure Description:	none.
Operational Impact:	
Estimate:	**22**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
CalHEERS :	7	CalHEERS Test :	5	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-106791] Update Welfare Intercept System batch to not send Establishment, Reactivate records

- Resolved: 04/03/2020 12:05 PM

Team Responsible:	**Fiscal**	Assignee:	**Sidhant Garg**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.04.03**	Expedite Changes:	**Production Deployment**	Estimate:	**38**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**03/24/2020 01:52 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	**CA-214641**

Non-Committee Review:	
Expedite Approval:	Approved by Karen Rapponotti on 03/16/2020
Current Design:	Weekly on Friday nights, the C-IV system runs the Welfare Intercept System (WIS) Batch jobs that finds the following Record Types to send: 1- Establish 2- Decrease 3- Delete 4- Refund 7- Increase 8- Suspend 9- Reactivate A- Alias Name B- Address Change
Request:	Due to the COVID-19 impacts of isolation, the Federal Government has declared that customers should not be Tax Intercepted as a result of non-payment of debts.
Recommendation:	Update the C-IV WIS Batch to no longer send the following Record Types: 1 - Establish 9 - Reactivate (except when a Reactivate is being sent as part of 2-Decrease or 3-Delete). To Implement the above recommendation do a BPCR to turn off the following modules from weekly WIS Tax Intercept job (POXXF604): 1.org.civ.interfaces.collections.taxintercept.TaxInterceptReactivate 2.org.civ.interfaces.collections.taxintercept.TaxInterceptWriter
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	38

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	28	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-105913] Updates to Generation of NA 823 and NA 820 for HSP and HVP

Team Responsible:	**Client Correspondence**	Assignee:	**Sureshnaidu Mullaguri**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Jamie Ng**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**229**
Reporter:	**Tiffany Huckaby**	Regulation Reference:	**AB 1811, ACL 19-42, ACL 19-82**	Created:	**12/16/2019 03:57 PM**
Status:	**System Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CO-114**
Committee:	**[Correspondence]**	Approved by Committee:	**02/27/2020**	Other Agency Cross Reference:	**CA-212411**

Non-Committee Review:

Expedite Approval: Approved by JoAnne Osborn - 3/3/2020

Current Design: Currently, in CalACES, the NA 823 batch job generates the form only for 'Ancillary - Work Related', 'Ancillary - Education', or 'Transportation'. In C-IV, the NA 823 generates from the Service Arrangement Detail page for 'Ancillary - Work Related' or 'Ancillary - Education' and the NA 820 or NA 821 generates for Transportation. As part of SCR CA-203249 CIV-101674 (Generate the NA 823 when manually issuing diaper allowance), a 'Generate Form' button was added to the Service Arrangement Detail page in CalACES to generate the NA 823 if the the Need Category is 'Other Supportive Services' and Need Type is 'Diaper Allowance'.

In C-IV, Currently NA 823 for 'Ancillary - Work Related', 'Ancillary - Education', and the NA 820 or NA 821 for 'Transportation' are generated via Service Arrangement Detail page.

Request: Add new FS/HSP/HVP categories to existing generation conditions in CalSAWs and C-IV and populate form

Update CalSAWS and C-IV NA 823, NA 821 and NA 820 with populations for new need types for FS , HSP and HVP.

Recommendation: Update LRS/CalSAWs and C-IV NA 823/820/821 data populations and batches to be compatible with the new need types (FS/HSP/HVP)

Outreach Description:

Migration Impact Description: This is a Joint SCR being done for the same release for both C-IV and LRS/CalSAWS. SCR CA-212411 is the SCR adding the updates into LRS/CalSAWS.

Migration Impact Analysis:

Alternative Procedure Description: Input the forms manually in template repository without populations.

Operational Impact:

Estimate: **229**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	120
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	59	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	50
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-106626] Update Stanislaus Issuance Threshold for RCA

Team Responsible:	**Fiscal**	Assignee:	**Reese Williams**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Jyothirmayi Chavata**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**20**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**03/09/2020 01:08 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-106633**

Non-Committee Review:	Angelica Gamboa (Stanislaus) - Approved - 03/16/2020
Expedite Approval:	Karen Rapponotti - Approved - 03/19/2020
Current Design:	Stanislaus County RCA (Refugee Cash Assistance) program Issuance Threshold is at $555.
Request:	Stanislaus County has requested to modify their RCA Issuance Threshold.
Recommendation:	(1) Update Stanislaus County (50) Issuance Threshold as follows: (a) RCA: from $555 to $750
Outreach Description:	
Migration Impact Description:	These values will need to persist post-migration but are not expected to exist in LRS as they are county-specific. This SCR has been associated with the existing DDCR for updating Issuance Thresholds. CA-201453
Migration Impact Analysis:	Not Accounted for in SOR
Alternative Procedure Description:	Alternative Procedure Description:Supervisor override of EDBCs and Payment Requests.
Operational Impact:	
Estimate:	20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	10	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-105575] CalHEERS eHIT: Update Interface Schema to version 15

Team Responsible:	**CalHEERS**	Assignee:	**Dylan Patel**	SPG Status:	**Approved**
Fix Version/s:	**[20.06]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**138**
Reporter:	**Renee Gustafson**	Regulation Reference:		Created:	**11/05/2019 01:38 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CO-103**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**03/23/2020**	Other Agency Cross Reference:	**CA-211616; CH-154346**

Non-Committee Review:

Expedite Approval: Approved by JoAnne Osborn - 02/28/2020

Current Design: Current eHIT schema version is 14 which was implemented in 20.02 with CH-140031.

Request: Update CalHEERS SAWS eHIT Interface Schema to version 15 for CalHEERS Release 20.06 with CH-154346

Recommendation:

 1. Update EHITSAWSCommonSchema to version 15 as follows:

Add TaxFilingStatusAssociation child node in TaxFilingInfo parent node for EDR
 and DER. TaxFilingStatusAssociation node is optional and sent only when the
 TaxFilingInfo.CurrentYearExpectedFilingStatusCode = MJ

TaxFilingStatusAssociation node has the following elements:
SystemCode: String length 2; required
CasePersonNumber: String length 2; required

Add OutOfCountryAddressInd in PersonAddressInfo node in EDR and DER. OutOfCountryAddressInd is
 Optional string, length 1. Valid value is "Y" or element is not sent/received at all.

Functional changes for these elements will be implemented with CIV-1068.

Element details are in attached EHIT v15.0 Common Schema and WSDL.zip.

Outreach Description:

Migration Impact Description: Joint design has been approved through the Medi-Cal/CMSP Committee. CalSAWS will implement this change with CA-211616 in the 20.06 release.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **138**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	20	CalHEERS Test :	21	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	62	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	20	Training :	0

[CIV-104043] ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 4

Team Responsible:	**Client Correspondence**	Assignee:	**Sahithi Pabba**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Jamie Ng**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**592**
Reporter:	**Tiffany Huckaby**	Regulation Reference:	**ACL 18-107, ACL 18-108**	Created:	**04/30/2019 05:55 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CO-109**
Committee:	**[Correspondence]**	Approved by Committee:	**05/25/0019**	Other Agency Cross Reference:	**CA-208268**

Non-Committee Review:

Expedite Approval:

Current Design: Supplemental Nutrition Benefit (SNB)/Transitional Nutrition Benefit forms and notices were added in English and Spanish in release 19.05 with SCRs CA-203103 and CIV-101471.

Request: Add the threshold language SNB/TNB forms and notices.

This will be done in four phases:
CA-205319/CIV-102560 Phase 1 - SNB1 Form and TNB1 Form
CA-208258/CIV-104036 Phase 2 - SNB2 NOA and SNB3 NOA
CA-208261/CIV-104040 Phase 3 - TNB2 NOA, TNB3 NOA, SNB4 Form, TNB4 Form, SNB5 Form, and TNB5 Form
CA-208268/CIV-104043 Phase 4 - SNB5 NOA and TNB6 NOA

Recommendation:
1.) Add the SNB5 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
   List of SNB5 NOA Fragments:
  - SNB5 Header
    C-IV: ACTN_SNB5_DISCONTINUANCE
    LRS: SNB_TN_ACTION1
  - SNB5 NOA Title (LRS only)
    SNB_TN_NOA_TYPE
  - SNB5A Discontinuance Reason
    C-IV: RSN_SNB5A
    LRS: SNB_TN_NO_LONGER_RECEIVING_CF_N004
  - SNB5B Discontinuance Reason
    C-IV: RSN_SNB5B
    LRS: SNB_TN_NO_LONGER_RECEIVING_SSI_SSP_N005
  - SNB5 Footer
    C-IV: MSG_SNB5
    LRS: SNB_TN_MESSAGE1

2.) Add the TNB6 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
   List of TNB6 NOA Fragments:
  - TNB6 Header
    C-IV: ACTN_TNB6_DISCONTINUANCE
    LRS: TNB_TN_ACTION1
  - TNB6 NOA Title (LRS only)
    TNB_TN_NOA_TYPE
  - TNB6A Discontinuance Reason

           C-IV: RSN_TNB6A
            LRS: TNB_TN_NO_LONGER_INCLUDED_ORIG_MEM_N104
      - TNB6B Discontinuance Reason
           C-IV: RSN_TNB6B
            LRS: TNB_TN_NO_LONGER_RECEIVING_SSI_SSP_N105
      - TNB6C Discontinuance Reason
           C-IV: RSN_TNB6C
            LRS: TNB_TN_BECAME_ELIGIBLE_FOR_CF_N106
      - TNB6D Discontinuance Reason
           C-IV: RSN_TNB6D
            LRS: TNB_TN_MOVED_OUT_OF_CA_N107

3.) LRS only:
   a.) Add the SNB/TNB Requested Discontinuance NOA fragment
(NB_TN_REQUESTED_DESC) in the following threshold languages
(Armenian, Cambodian, Chinese, Korean, Tagalog, Russian, Vietnamese).
    b.) Update the Spanish variable translation for Nutritional Benefit.

4.) Update the SNB/TNB Requested Discontinuance to not include "benefits" twice.

Note: LRS currently does not have Header Fragments or the NA Back 9 Fragment in Hmong and Lao. All Fragments on a NOA need to be in a threshold language for the NOA to generate in that language. The SNB/ TNB NOAs in Hmong and Lao will not be included for LRS as they would not generate due to the missing threshold fragments.

Outreach Description:	
Migration Impact Description:	Joint design has been approved through the Correspondence Committee. LRS/CalSAWS will implement this change with SCR CA-208268 in the 20.07 release.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**592**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	346
DBA :	0	Design :	85	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	106
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-104574] ACL 19-59 Revise DFA 358F and DFA 358S

Team Responsible:	**Reports**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Greg Deogracia**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**347**
Reporter:	**Claudia Pinto**	Regulation Reference:	**ACL 19-59**	Created:	**07/11/2019 01:56 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[State/Fiscal Reports]**	Approved by Committee:	**03/25/2020**	Other Agency Cross Reference:	**CA-209404**

Non-Committee Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti <RapponottiKJ@CalSAWS.org> on 3/26/2020

Current Design: The DFA 358F and DFA 358S run annually in August for July report month and report CalFresh Participants by Race/Ethnicity.

Request: ACL 19-59 renames the reports and adds a new column for Sexual Orientation and Gender Identity. Modify the DFA 358F and DFA 358S reports to comply with the ACL.

Recommendation:

1. Rename the DFA 358F to CF 358F

2. Rename the DFA 358S to CF 358S

3. Add lines 6 and 7 and Column C to both reports to report on Sexual Orientation and Gender Identity information.

4. Update the detailed backup worksheets to include data points for Sexual Orientation and Gender Identity (SOGI)

Reference the attached design document for design specifics and example report layouts.

Outreach Description:

Migration Impact Description: Joint design has been approved through the State/Fiscal Reports Committee. LRS/CalSAWS will implement this Change with SCR CA-209404 in the 20.07 release.

Migration Impact Analysis:

Alternative Procedure Description: Manually AdHoc the information

Operational Impact:

Estimate: 347

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	265	Security :	0	System Test Support :	82
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-104703] ACL 19-75 Revisions to ABCD 350

Team Responsible:	**Reports**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Greg Deogracia**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**479**
Reporter:	**Claudia Pinto**	Regulation Reference:	**ACL 19-75**	Created:	**07/30/2019 05:52 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[State/Fiscal Reports]**	Approved by Committee:	**03/25/2020**	Other Agency Cross Reference:	**CA-209709**

Non-Committee Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti <RapponottiKJ@CalSAWS.org> on 3/26/2020

Current Design: The ABCD 350 report is an annual report that is run in August for the July report month and provides Race/Ethnicity and Language information for households aided in CalWORKs, Non- assistance CalFresh, WTW, Foster Care, RCA and CAPI.

ACL 19-75 revises the ABCD 350 report to include Sexual Orientation and Gender Identity (SOGI) information. It also revises the WTW sections to no longer equal Enrollees (Line 1) on the WTW 25(two parent) and WTW 25A(All Other families) reports. The total (WTW) population will now equal line items WTW Sanctions(Item 3A), Unduplicated Individuals (Item 30), Noncompliance (Item 31), and Good Cause (Item 32)

Request: 1. Include a "Decline to State" option in the Sexual Orientation and Gender Identity (SOGI) questions

2. Revise the ABCD 350 per ACL 19-75.

Recommendation: 1. Modify the Sexual Orientation and Gender Identity (SOGI) questions to include a "Decline to State" option

2. Suppress the "Decline to State" data element from the MEDS Interface batch processes

3. Modify the ABCD 350 report per ACL 19-75.

4. Update the detailed backup worksheets of the report to include data points for Sexual Orientation and Gender Identity (SOGI)

Reference the attached design document for design specifics and example report layouts.

Outreach Description:

Migration Impact Description: Joint design has been approved through the State/Fiscal Reports Committee. LRS/CalSAWS will implement this Change with SCR CA-209709 in the 20.07 release.

Migration Impact Analysis:

Alternative Procedure Description: Manually AdHoc the information

Operational Impact:

Estimate: **479**

Automated Test :	0	Batch/Interfaces :	134	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	14	Performance :	0	Release Communication Support :	0
Reports :	221	Security :	0	System Test Support :	110
Tech Arch :	0	Tech Ops :	0	Training :	0

[CIV-105722] Update C4Yourself and C4Y mobile App downtime message page with external links and phone numbers

Team Responsible:	**Online**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**269**
Reporter:	**Prem Venugopalan**	Regulation Reference:		Created:	**11/22/2019 12:18 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Grady Howe**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	**CA-212039**

Non-Committee Review: Approved by June Hutchison, sent to committee as FYI

Expedite Approval: Expedited per email from June Hutchinson Nov 22, 2019

Current Design: Currently, when C4Yourself and C4Yourself Mobile App is down for maintenance, there is a static web page that announcing the website is not available.

Request: This is to request to add links for external websites and contact information for the C-IV County Customer Call Centers be added to the page to provide alternate methods through which C4Yourself users get additional information when C4Yourself is not available. The page should also include contact information for Counties, normal operational hours and expected duration of downtime.
Also update the C4Yourself Mobile App downtime message

Recommendation: This was requested by the Advocates. Following are the changes requested:

This outage will commence on __(add date/time)_____ and end on ___(add date/time)_____.

Alternative sites for public assistance program information include:
Medi-Cal: https://www.coveredca.com
CalFresh: https://www.getcalfresh.org

To contact the County about your existing case, please visit:
https://c4yourself.com/c4yourself/ivrContact.jsp

Outreach Description:

Migration Impact Description: This change impact only to the C4yourself website and the C4Yourself mobile app

Migration Impact Analysis: No Impact

Alternative Procedure Description: Existing downtime message will display until this SCR is in production

Operational Impact:

Estimate: 269

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	116	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	60
Tech Arch :	83	Tech Ops :	10	Training :	0

End SCRs

[CIV-103675] Migrate Monterey County IVR to Amazon Connect

- Resolved: 02/25/2020 02:00 PM

Team Responsible:	**Contact Center**	Assignee:	**Michael T. Wright**	SPG Status:	**Approved**
Fix Version/s:	**[20.02]**	Designer Contact:	**Jared Kuester**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.04.03**	Expedite Changes:	**Start Build**	Estimate:	**370**
Reporter:	**Jared Kuester**	Regulation Reference:		Created:	**03/20/2019 10:28 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Contact Center Management]**	Approved by Committee:		Other Agency Cross Reference:	**CA-207026**

Non-Committee Review:

Expedite Approval: Approved by Karen J Rapponotti on 09/06/2019

Current Design: Currently the Monterey County IVR is on the Cisco UCCE Platform

Request: Move the currently IVR functionality from the Cisco platform to the Amazon Connect platform.

Recommendation:
 1) Recreate the existing Call Flow (see attached) in the Amazon Connect environment.
 2) Recreate all IVR Web Service interactions using AWS Lambda.
 3) Update Useful links in CCP with Monterey specific links.

Outreach Description: Train Contact Center staff on differences between Amazon Connect and Cisco UCCE.

Migration Impact Description: Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **370**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	260
Online :	10	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	100
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Recommendation Change:
Before: N/A
After: N/A

2. Estimate Change:
Before: N/A
After: N/A

3. Release Change:
Before: 20.02
After: 20.03

4. Funding Source Change:
Before: N/A
After: N/A

Content Revision Status-2:
Content Revision Description-2:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CIV-106058] Generate CF377.11C For Counties Losing ABAWD Waiver

- Resolved: 03/26/2020 11:14 AM

Team Responsible:	**Client Correspondence**	Assignee:	**Caroline Bui**	SPG Status:	**Approved**
Fix Version/s:	**[20.02]**	Designer Contact:	**Connor Gorry**	Change Type (SCR):	**New Policy**
Minor Version:	**20.xx.xx**	Expedite Changes:	**No**	Estimate:	**100**
Reporter:	**Caroline Bui**	Regulation Reference:	**ACL 20-18, ACL 20-19**	Created:	**01/06/2020 12:10 PM**
Status:	**Pending Rejection**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Refactoring**	Migration Impact:	**No**	Funding Source ID:	**CO-091**
Committee:	**[CalWORKs/ CalFresh, Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	**CA-212648**

Non-Committee Review:

Expedite Approval:

Current Design: The CF 377.11C was only sent for Marin County as they are the only CIV county to have lost their ABAWD waiver as of 09/2019.

Request: Generate CF377.11D and CF 377.11E on 03/19/2020 for Marin County to inform CalFresh Primary Applicants that they are being given a Discretionary Exemption, and allow them to submit a screening form.

Recommendation: Generate CF377.11D and CF 377.11E on 03/19/2020 for Marin County to inform CalFresh Primary Applicants that they are being given a Discretionary Exemption, and allow them to submit a screening form.

Outreach Description:

Migration Impact Description: No migration impact. Following an injunction issued on 3/13/20, ABAWD Forms will not be sent in LA county, and no print job will be occurring for LRS.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact: Operation Costs (based on an approximate 720,000 impressions): Total Print Cost for 39 Counties funded by the Project: $32,544
See attached 'C-IV ABAWD ROMs Operations Costs All counties.xls' with the breakdown for each county and specific cost on printing, envelopes, and stuffing.

Estimate: 100

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	70
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	30
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

	3. Release Change: Before: 20.02 After: TBD 4. Funding Source Change: N/A
Content Revision Status-2: **Content Revision Description-2:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3: **Content Revision Description-3:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CIV-105185] Update CFWR Work Registration Exempt Status Reason Replace "Physically/Mentally Incapacitated" with "Unfit For Employment-Medically Verified"

- Resolved: 03/11/2020 03:14 PM

Team Responsible:	**Eligibility**	Assignee:	**Carol Dias**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Thomas Lazio**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**132**
Reporter:	**Jason M. Francis**	Regulation Reference:	**ACL 18-08**	Created:	**10/01/2019 09:32 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Tyler Vaisau**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**2019-11-19 00:00:00.0**	Other Agency Cross Reference:	**CA-210813**

Non-Committee Review:

Expedite Approval:

Current Design:

SCR CA-57971 CIV-7215 - ABAWD (Able-Bodied Adults Without Dependents) Phase II Design renamed the disability exemption reason for both CW and CF programs from "Physically/Mentally Incapacitated " to "Unfit for Employment". SCR CA-210718/CIV-105157 renamed this exemption to "Physically/Mentally Incapacitated" for both CW and CF.

Currently, EDBC creates CFWR disability exemption reason "Physically/Mentally Incapacitated" when the participant meets following criteria:

Has any Active or Presumptive Medical Condition at any point in the benefit month being evaluated including the Unfit for Employment for CalFresh medical condition, but excluding "Obviously Unfit for Employment for CalFresh" medical condition.
OR
Is in receipt of any of the following Income / Other Program Assistance types at any point in the benefit month being evaluated:
• SSI Only
• SSP Only
• SSI/SSP
• Agent Orange
• Employee - Temporary
• Employee - Permanent
• Private - Temporary
• Private - Permanent
• SDI
• Radiation Exposure
• Voc Rehab - Training Allowance
• Railroad - Disability
• Ricky Ray Hemophilia
• Social Security Disability
• Disability – Partial
• Disabled Survivor Benefits
• Work Therapy
• Worker's Comp – Temporary
• Worker's Comp – Permanent
• Disability – Total

Request:

Provide distinct CW (WTW) and CF (CFWR) program disability exemption reasons with "Physically/Mentally Incapacitated" specific to WTW program participation and "Unfit for Employment - Medically Verified" specific to CFWR work registration requirements. Specifically, provide a selection of "Unfit for Employment-Medically Verified" and restrict selection of "Physically/Mentally Incapacitated" when the Work Registration type is CFWR and the registration status is Exempt.

| **Recommendation:** | Update data in existing CFWR records with Exemption Status Reason of "Physically/Mentally Incapacitated" to the new Exemption Status Reason of "Unfit for Employment - Medically Verified".

1. Add a new Work Registration Exempt Status Reason of "Unfit for Employment -Medically Verified".
2. Update ABAWD ruleset used by CF EDBC and ABAWD Batch for determining ABAWD status for CF (CalFresh) program persons to use the new Exemption Status Reason of "Unfit for Employment - Medically Verified" instead of "Physically/Mentally Incapacitated" when autogenerating the work registration exemption record based on existing participant criteria.
3. Add data change to update existing CFWR Work Registration exempt records from status reason "Physically/ Mentally Incapacitated" to "Unfit for Employment - Medically Verified". |

Outreach Description:

Migration Impact Description: Joint design has been approved through the CalWORKs/CalFresh Committee. CalSAWS will implement this Change with SCR CA-210813 in the 20.03 release.

Migration Impact Analysis:

Alternative Procedure Description: Users must select the "Unfit for Employment-Medically Verified" option from the Work Registration Exemption Status Reason drop-down.

Operational Impact:

Estimate: **132**

Automated Test :	0	Batch/Interfaces :	6	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	72
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	14	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	40
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change: Removed the scheduling recommendation from Section 2.3.2 as the Batch team confirmed the DCR will have no impact on Time Limit exceptions or the WDTIP interface.

Before:

2.3.2 Description of Change
1. Identify existing CFWR exempt records with a Status Reason of "Physically/Mentally Incapacitated" . Update these records by changing the Status Reason to "Unfit for Employment - Medically Verified". All other fields will remain unchanged.
2. DCR needs to be scheduled to run after the 'Time Limit' super triggers have been completed but before the materialized views are refreshed.

After:

2.3.2 Description of Change
1. Identify existing CFWR exempt records with a Status Reason of "Physically/Mentally Incapacitated" . Update these records by changing the Status Reason to "Unfit for Employment - Medically Verified". All other fields will remain unchanged.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:
1. Recommendation Change:
Before:

[CIV-102191] ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II

Team Responsible:	**Batch/Interfaces [20.05]**	Assignee:	**Chris Carandang**	SPG Status:	**Approved**
Fix Version/s:		Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1106**
Reporter:	**Frederick Gains**	Regulation Reference:	**ACIN I-49-18, ACL 19-40**	Created:	**09/06/2018 04:50 PM**
Status:	**System Test**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CO-115**
Committee:	**[Welfare to Work/ WPR]**	Approved by Committee:	**2020-01-28 00:00:00.0**	Other Agency Cross Reference:	**CA-204569**

Non-Committee Review:

Expedite Approval: Received expedited build approval from JoAnne Osborn on 01/29/2020

Current Design: Per ACL 19-40, SAWS is responsible for ensuring that the data files sent to CDSS are completed and submitted by the submission due date. In Phase I, CA-208030 | CIV-103934, data elements for the monthly data files are manually transmitted to CDSS.

Request: Add functionality to automatically generate and send the monthly, quarterly, and semi-annual Cal-OAR data files to CDSS.

Recommendation:
  1. Create new interface job to generate and transmit the Cal-OAR19 data file to CDSS.
  2. Create new interface job to generate and transmit the Cal-OAR19A data file to CDSS.
  3.Create new interface job to generate and transmit the Cal-OAR19B data file to CDSS.
  4. Create new interface job to generate and transmit the Cal-OAR19C data file to CDSS.
  5. Create new interface job to generate and transmit the Cal-OAR19D data file to CDSS.
  6. Create new interface job to generate and transmit the Cal-OAR19E data file to CDSS.

Outreach Description:

Migration Impact Description: Joint design has been approved through the WTW/WPR Committee. Changes will be made in both LRS and C-IV. Corresponding changes are implemented with CA-204569 for the 20.05 release

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1106**

Automated Test :	0	Batch/Interfaces :	625	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	170	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	206
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: Updates to Supporting Document criteria to match data element requirements from CDSS.

Before:
-Supporting Document #1
1. The Criteria, Online Page Location, and Database table for HSP and HVP data elements did not exist.
2. Variable 19 criteria: Latest WTW Program Status = 'Active' within measurement period.
3. Variable 22 criteria: TBD
4. Variable 23: Note: For LRS, look for REP which is synonymous to WTW for refugees.
5. Variable 23 Online Page Location description navigates to CW/WTW Person History Page.
6. Variable 26 Criteria did not match requirements from CDSS.
7. Variable 26 Online Page Location description navigates to Case Summary Page.
8. Variable 29 Online Page Location: TBD
9. Variable 30 Criteria did not include mapped responses
10. Variable 30 Online Page Location: TBD
11. Variable 31 Online Page Location: TBD
12. Variable 32 Criteria did not account for activity Excused Hours.
13. Variable 33 Criteria: #2. Start Date is populated within the month of the activity.
14. Variable 34 Criteria: #2. Status = 'Completed' within the month of activity.
15. Variable 35 Criteria did not meet condition requirements by CDSS.
16. Variable 36 Criteria did not meet individual condition requirements.
17. Variable 39 Criteria did not meet requirements by CDSS.
18. Variable 40 Online Page Location description navigates to Customer Activities List Page.
19. Variable 41 Criteria #2 Status = 'Active'.
20. Variable 46, 47, 48 Criteria did not include note for LA county.
21. Variable 52 Criteria did not meet data element requirement.
22. Variable 54 Criteria did not meet data element requirement.
After:
-Supporting Document #1
1. Updated Variable 55 and 56 to include Criteria, Online Page Location, and Database table for HSP and HVP data elements.
2. Updated Variable 19 criteria: Latest WTW Program Status (except 'Deregistered') on last day of measurement period
3. Updated Variable 22 Criteria and Online Page Location to include requirements and Online page navigation
4. Updated Variable 23 Criteria by removing 'Note: for LRS, look for REP which is synonymous to WTW for refugees.' and adding 'Note: For LRS, include REP program'. Also included statement to 'include all CalWORKs Role reasons'.
5. Updated Variable 23 Online Page Location description navigation to view WTW Program status and Program Role reason.
6. Updated Variable 26 criteria to match requirements from CDSS.
7. Updated Variable 26 Online Page Location description navigation to CW Person History Page.
8. Updated Variable 29 Online Page Location description navigation to Housing Support List Page.
9. Updated Variable 30 Criteria to include mapped responses.
10. Updated Variable 30 Online Page Location description navigation to Housing Support List Page and Service Arrangement List Page.
11. Updated Variable 31 Online Page Location description navigation to Family Stabilization List Page.
12. Updated Variable 32 Criteria to include note for activity Excused Hours.
13. Updated Variable 33 Criteria: #2. Start Date is populated within the month measurement month.
14. Updated Variable 34 Criteria: #2. Status = 'Completed' within the measurement month.
15. Updated Variable 35 Criteria to meet condition requirements by CDSS and mapped out responses.
16. Updated Variable 36 Criteria to meet individual condition requirements and mapped out responses.
17. Updated Variable 39 Criteria to meet requirements by CDSS and mapped out responses.
18. Updated Variable 40 Online Page Location description navigation to Customer Activities Detail Page.
19. Updated Variable 41 Criteria #2 to look at Earliest Education Activity Status = 'Active' and Status Reason = 'Attending' or 'Referred'.
20. Updated Variable 46, 47, 48 Criteria to include note for LA county.
21. Updated Variable 52 Criteria to meet data element requirement by updating WTW program status and mapped out responses.
22. Updated Variable 54 Criteria to meet data element requirement.
(Updated cells within Supporting document are highlighted in orange and text in red)
(Updated cells within Supporting document are highlighted in orange and text in red)

2. ETC Change: N/A

3. Release Change: N/A

	4. Funding Source Change: N/A
Content Revision Status-2:	Accepted
Content Revision Description-2:	1. Recommendation Change: Updates to Supporting Document criteria to match data element requirements from CDSS. Before: -Supporting Document #1 1. Variable 23 Criteria: 02- Any WTW Program Status and CalWORKs program has reduction in aid (currently FRE and include all CalWORKs Role reasons). 2. Variable 26 Criteria: Did not differentiate system role reason codes (LRS vs. C-IV) After: -Supporting Document #1 1. Updated Variable 23 Criteria: 02 - Any WTW Program Status and CalWORKs program has reduction in aid (CW currently FRE and include C-IV's CW Program Person Role Reasons*. For LRS, CW role reason = CW Non-Part. or Post 24 MTC CW Fed Requirements Not Met). Included a list of C-IV's CW Program Person Role Reasons. 2. Updated Variable 26 Criteria: Included the different CW Program Person Role reason codes in both systems (LRS and C-IV). Included a list of C-IV's CW Program Person Role Reason codes. (Updated cells within Supporting document are highlighted in orange and text in red) 2. ETC Change: N/A 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	1. Recommendation Change: Updates to design document and to Supporting Document table names Before: 1. Cal-OAR design did not mention the Cal-OAR target population to be captured in the data files. 2. Variable 22 CalSAWS/CIV Table: TBD 3. Variable 29 CalSAWS/CIV Table: TBD 4. Variable 30 CalSAWS/CIV Table: TBD 5. Variable 31 CalSAWS/CIV Table: TBD 6. Variable 55 CalSAWS/CIV Table: HOME_VISIT 7. Variable 56 CalSAWS/CIV Table: HOME_VISIT 8. Variable 30 Criteria: 01 - a. No Service Arrangement b. Service Arrangement is not Approved or c. Service Arrangement is Approved after 30 days fo HSP Referral Request date. After: 1. Updated design document to include requirements for Cal-OAR target population to be captured. 2. Updated Variable 22 CalSAWS/CIV Table: NON_PGM 3. Updated Variable 29 CalSAWS/CIV Table: NON_PGM 4. Updated Variable 30 CalSAWS/CIV Table: NON_PGM 5. Updated Variable 31 CalSAWS/CIV Table: NON_PGM 6. Updated Variable 55 CalSAWS/CIV Table: NON_PGM 7. Updated Variable 56 CalSAWS/CIV Table: NON_PGM 8. Updated Variable 30 Criteria: 01 - a. Service Arrangement is not Approved or b. Service Arrangement is Approved after 30 days for HSP Referral Request date. (Updated cells within Supporting document are highlighted in orange and text in red) 2. ETC Change: N/A Before: After: 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-4:	

[CIV-104042] ACL 19-42 Implement the Automation of CalWORKs Home Visiting Program (HVP)

Team Responsible:	**Online**	Assignee:	**Chao Guan**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Sarah Steimle**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**713**
Reporter:	**Binh Tran**	Regulation Reference:	**AB 1811, ACL 19-42, ACL 19-82**	Created:	**04/30/2019 05:47 PM**
Status:	**System Test**	Impact Analysis:	**[Data Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Documentation**	Migration Impact:		Funding Source ID:	**CO-114**
Committee:	**[CalWORKs/ CalFresh, Welfare to Work/WPR]**	Approved by Committee:	**2020-02-13 00:00:00.0**	Other Agency Cross Reference:	**CA-208265**

Non-Committee Review:	
Expedite Approval:	Karen Rapponotti - 02/14/2020
Current Design:	The system currently has no online pages to track HVP data.
Request:	The HVP component data cannot be tracked and managed. Provide online pages for HVP data tracking and management.
Recommendation:	A new page flow will be created which will allow a worker to enter information for the HVP component of the case. This will include associated HVP case persons and additional information to track the program.
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	Continue to administer the HSP program outside of the system.
Operational Impact:	
Estimate:	**713**

Automated Test :	34	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	120
DBA :	0	Design :	95	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	274	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	10	System Test Support :	115
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: CA-208265 C-IV 104042 Home Visiting Program.docx After: CA-208265 CIV-104042 Home Visiting Program Content Revision 1.docx (yellow highlighting) 2. Estimate Change: N/A 3. Release Change: N/A

	4. Funding Source Change: N/A
Content Revision Status-2: **Content Revision Description-2:**	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-3: **Content Revision Description-3:**	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:

[CIV-102606] Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report

Team Responsible:	**Reports**	Assignee:	**Greg Deogracia**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Greg Deogracia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**231**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**11/01/2018 02:42 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[State/Fiscal Reports]**	Approved by Committee:	**2019-12-06 00:00:00.0**	Other Agency Cross Reference:	**CA-209221 CA-208814 CIV-104015**

Non-Committee Review:

Expedite Approval:

Current Design: The current Integrated Service Payment/Valuable Detail Claiming reports (Daily and Monthly) includes multiple total columns for the different data elements, however, the report does not include a total for a single transaction(row). Also, the report does not include the state PIN and, does not include EBT expungements.

Request: a) Add transaction total on the Summary Page.

b) For claiming on the CEC, the counties use the state PINS. The reports include a pay code and fund code that the workers use to decrypt the state PINS that will be used. The pay code and fund code are not used for anything besides decrypting into the state PINS.

c) Include EBT expungements in both the Daily and Monthly Integrated Service Payment/Valuable Detail Claiming Report

Recommendation: Update the Integrated Service Payment/Valuable Detail Claiming Report (Daily and Monthly) as follows:
a) Add an additional "Total" column to the Summary worksheet.

b) Add a new column to populate the State PIN value.

c) Include EBT expungements in the reports.

Outreach Description:

Migration Impact Description: Joint design has been approved through the State/Fiscal Reports Committee. LRS/CalSAWS will implement this Change with SCR CA-209221 in the 20.09 release.

Migration Impact Analysis:

Alternative Procedure Description: Manually ad-hoc information

Operational Impact:

Estimate: **231**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	178	Security :	0	System Test Support :	53
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: Update the Integrated Service Payment/Valuable Detail Claiming Report (Daily and Monthly) as follows: a) Add an additional "Total" column to the Summary worksheet. b) Add a new column to populate the State PIN value. c) Include EBT expungements in the reports. After: Modify the Integrated Service Payment/Valuable Detail Claiming Reports (Daily and Monthly) to include additional data columns, added EBT expungement transactions and adjust summary totals for ease of use and include expungement information. 2. Estimate Change: N/A 3. Release Change: Before: 20.07 After: 20.09 4. Funding Source Change: N/A
Content Revision Status-2:	
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. ETC Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. ETC Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4:	

End Content Revisions

[CA-208720] Request to create CalWORKs Home Visiting Initiative (HVI) flags

- Resolved: 07/24/2019 05:01 PM

Team Responsible:	**Online**	Assignee:	**Rasasvi Matukumilli**	SPG Status:	**Approved**
Fix Version/s:	**[19.07]**	Designer Contact:	**Matthew Lower**	Change Type (SCR):	**Enhancement**
Minor Version:	**19.07.24**	Expedite Changes:	**Production Deployment**	Estimate:	**15**
Reporter:	**Lien Phan**	Regulation Reference:	**ACWDL**	Created:	**06/03/2019 09:15 AM**
Status:	**In Production**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Lien Phan**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Welfare to Work/ WPR]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-104230**

Non-Committee Review:

Expedite Approval: Karen J. Rapponotti - 7/23/2019

Current Design: CalWORKs HVI is a new project. Currently, there is no mechanism in LRS to identify CalWORKs participants are offered or received HVI services.

Request: CWDA requested the project creates two case flags for counties that will identify the following for Cal-OAR Phase I implementation:
HVI Offered
HVI Received

Recommendation: Add an "HVI Offered" case flag for all counties that do not currently have one created.
a) Title - HVI Offered
b) Category - Reporting
c) Type - State
d) Contact Person - 90
e) Begin Date - {Implementation Date}
f) End Date - High Date
g) Description - Indicates Home Visiting Initiative offered to participant

Add an "HVI Received" case flag for all counties that do not currently have one created.
a) Title - HVI Received
b) Category - Reporting
c) Type - State
d) Contact Person - 90
e) Begin Date - {Implementation Date}
f) End Date - High Date
g) Description – Indicates participant received Home Visiting Initiative

In LRS ONLY, this will be a system-maintained case flag, which will not be editable for users.

Outreach Description:

Migration Impact Description: C-IV will implement the change at the same time

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **15**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	10	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-211511] 2020 MEDS Renewal and Recon Schedule

- Resolved: 12/11/2019 10:17 AM

Team Responsible:	**Batch Operations**	Assignee:	**Ryan O'Mary**	SPG Status:	**Approved**
Fix Version/s:	**[19.11]**	Designer Contact:	**Abraham Ponce [X]**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**19.12.12**	Expedite Changes:	**Production Deployment**	Estimate:	**45**
Reporter:	**Shilpa Suddavanda**	Regulation Reference:		Created:	**10/30/2019 02:04 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approve release received via email o 12/12/2019
Expedite Approval:	Received approval on 12/12/2020 for Release via Email
Current Design:	LRS/CalSAWS does not have the MEDS Renewal and Reconciliation dates setup for the 2020.
Request:	Add the MEDS Renewal and Reconciliation schedule dates into the Batch schedule tool.
Recommendation:	Add the MEDS Renewal and Reconciliation schedule dates into the Batch schedule tool.
	Please refer to the detail dates in attachment file - MEDS Renewal and Reconciliation Schedule for 2020 (Final v3).
Outreach Description:	
Migration Impact Description:	No impact to the C-IV counties as the changes with this SCR only impact L.A. County specific functionality
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**45**

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-214411] Reinstate ABAWD Geographical Wavier

- Resolved: 04/02/2020 11:28 AM

Team Responsible:	**Eligibility**	Assignee:	**Praveen Badabhagni**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Jason M. Francis**	Change Type (SCR):	**New Policy**
Minor Version:	**20.04.09**	Expedite Changes:	**Production Deployment**	Estimate:	**127**
Reporter:	**Jason M. Francis**	Regulation Reference:	**H.R. 6201**	Created:	**03/16/2020 11:41 AM**
Status:	**Test Complete**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Tyler Vaisau**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**ABAWD**
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-106686**

Non-Committee Review:

Expedite Approval: Karen Rapponotti on 3/16/2020

Current Design: Per ACL 20-18, and implemented in SCRs CA-212650/CIV-106060, ABAWD logic was updated to no longer apply a geographical waiver to 34 C-IV and LRS/CalSAWS counties, effective April 1, 2020. In addition, the Time Limit Sync Job was updated to apply a Discretionary Exemption time limit status for non-exempt ABAWDs in the April 2020 and May 2020 effective months.

Request: Per H.R. 6201, all counties are under ABAWD geographical wavier, effective April 1, 2020.

Recommendation:

1. Reinstate all Counties with ABAWD Geographical Waiver as of April 2020

2. Perform a one-time data change to update affected ABAWD Status Work Requirements to 'Geographically Waived'

3. Perform a one-time data change to update affected ABAWD Time Limits to 'Geographically Waived'

See attached design document 'SCR CA-214411_CIV-106686 - Reinstate ABAWD Geographical Wavier.docx' for details.

Outreach Description:

Migration Impact Description: Joint design has been approved. C-IV will implement this change with SCR CIV-106686 in the 20.04.09 priority release.

Migration Impact Analysis:

Alternative Procedure Description: Update ABAWD Time Limit

Operational Impact:

Estimate: **127**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	55
Fiscal :	28	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	34
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-214463] Update the Received Date on Vouchers for March Foster Care Benefit Month for LA County

- Resolved: 04/07/2020 02:25 PM

Team Responsible:	**Fiscal**	Assignee:	**Chandan Talukdar**	SPG Status:	**Select a value**
Fix Version/s:	**[20.03]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.04.08**	Expedite Changes:	**Production Deployment**	Estimate:	**73**
Reporter:	**Sidhant Garg**	Regulation Reference:		Created:	**03/18/2020 01:14 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ayana Alvarez on 03/23/2020
Expedite Approval:	Approved by Karen Rapponotti on 03/16/2020
Current Design:	DCFS needs assistance to get the 03/2020 Foster Care payroll processed. Apparently, the TTC (who scans FC vouchers) may be closed next month and not able to pick up and scan the approximate 8,000 FC vouchers. Without the voucher file from TTC, approximately half of the FC payroll would be skipped.
Request:	Update the Received Date on Vouchers for March Foster Care Benefit Month for LA County
Recommendation:	1. Do a BSCR to turn off the monthly TTC Vouchers Reader job. 2. Do a DCR to update the Received Date on Vouchers for March Foster Care Benefit Month for LA County, 3. Create a Journal Entry as part of the DCR. The message will say - " The placement verification for 03/2020 benefit month has been updated to Received to issue Foster Care benefits due to COVID-19.".
Outreach Description:	
Migration Impact Description:	This functionality applies only to L.A. County and does not impact the other counites.
Migration Impact Analysis:	
Alternative Procedure Description:	Workers could manually update the Received Date on the Placement Verification Detail page.
Operational Impact:	
Estimate:	73

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	49	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	19
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-214556] Training: Update Clerical Support WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**Start Build**	Estimate:	**120**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/22/2020 06:17 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:
Approved by Ana Cruz on March 26, 2020

Expedite Approval:
Approved by Karen J. Rapponotti on March 26, 2020

Current Design:
Clerical Support WBTs are impacted by system changes implemented with the 20.03 Production release.

Request:
Clerical Support WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:
Update the following Clerical Support WBTs to reflect system changes implemented with the App Dev SCR(s) listed:
1. 030-WBT-CLE-Clerical Support-02
    a. CA-207419 (Program checkboxes/Program Detail Page)
    b. CA-210012 (update client name format)
2. 030-WBT-CLE-Clerical Support-03
    a. CA-207461 (Relabel field on Workload Reassignment Detail Page)
    b. CA-210012 (update client name format)
3. 030-WBT-CLE-Clerical Support-04
    a. CA-57298 (Family Stabilization)
    b. CA-205441 (Family Stabilization - Needs Detail)
    c. CA-210012 (update client name format)
4. 030-WBT-CLE-Clerical Support-05
    a. CA-210012 (update client name format)
    b. Address unresolved comments from TR20.03.20 review cycle
5. 030-WBT-CLE-Clerical Support-06
    a. CA-210012 (update client name format)
6. 030-WBT-CLE-Clerical Support-07
    a. CA-57298 (Family Stabilization)
    b. CA-210012 (update client name format)
    c. Address unresolved comments from TR20.03.20 review cycle

Outreach Description:

Migration Impact Description:
Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description:
N/A

Operational Impact:

Estimate:
120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	120

[CA-214562] Training: Update 040-WBT-ELA-Eligibility-01 per 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**Start Build**	Estimate:	**55**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/22/2020 06:46 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on March 25, 2020
Expedite Approval:	Approved by Karen J. Rapponotti on 03/25/2020
Current Design:	040-WBT-ELA-Eligibility-01 is impacted by system changes implemented with the 20.03 Production release.
Request:	040-WBT-ELA-Eligibility-01 needs to be updated to reflect system changes implemented with the 20.03 Production release.
Recommendation:	Update 040-WBT-ELA-Eligibility-01 to reflect changes implemented with the following App Dev SCR(s): 1. CA-210813 (Changes to Work Registration Detail page) 2. CA-207224 (Potentially Avail. Income Task nav link) 3. CA-207380 (Work Hours field no longer required) 4. CA-201312 (new field on Household Status Detail page) 5. CA-210012 (client name format) 6. Address unresolved comments from 20.03.20 review cycle
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	55

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	55

[CA-214563] Training: Update 040-WBT-ELA-Eligibility-02-A and 040-WBT-ELA-Eligibility-02-B for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**60**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/22/2020 06:56 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz on April 1, 2020
Current Design:	040-WBT-ELA-Eligibility-02-A and 040-WBT-ELA-Eligibility-02-B are impacted by system changes implemented with the 20.03 Production release.
Request:	040-WBT-ELA-Eligibility-02-A and 040-WBT-ELA-Eligibility-02-B need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:	Update 040-WBT-ELA-Eligibility-02-A and 040-WBT-ELA-Eligibility-02-B to reflect changes implemented with the following App Dev SCRs listed:
	1. 040-WBT-ELA-Eligibility-02-A
	   a. CA-207224 (Potentially Avail. Income Task nav link)
	   b. CA-201312 (new field on Household Status Detail page)
	   c. CA-210012 (client name format)
	2. 040-WBT-ELA-Eligibility-02-B
	   a. CA-207224 (Potentially Avail. Income Task nav link; overview of Potentially Available Income List and Detail pages)
	   b. CA-207380 iWork Hours filed no longer required)
	   c. CA-210012 (client name format)
	   d. Address unresolved comment from 20.03.20 review cycle

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**60**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	60

[CA-214565] Training: Update Eligibility General WBTs for 20.03 App Dev Changes

- Resolved: 04/06/2020 04:51 PM

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**Start Build**	Estimate:	**60**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/22/2020 07:09 PM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on March 26, 2020

Expedite Approval: Approved by Karen J. Rapponotti on March 26, 2020

Current Design: Eligibility General WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: Eligibility General WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation: Update the following Eligibility General WBTS to reflect changes implemented with the App Dev SCR(s) listed:
1. 040-WBT-ELA-Eligibility General-03
    a. CA-210012 (client name format)
2. 040-WBT-ELA-Eligibility-04
    a. CA-207268 (Assigned to field no longer mandatory on Recovery Account Detail page)
    b. CA-205652 (updates to Cause Code functionality on Recovery Account Detail page)
    c. CA-210012 (client name format)
3. 040-WBT-ELA-Eligibility-05
    a. CA-207224 (Potentially Avail. Income Task nav link)
    b. CA-207380 (Work Hours filed no longer mandatory on Income Amount Detail page)
    c. CA-210012 (client name format)
4. 040-WBT-ELA-Eligibility-06
    a. CA-207224 (Potentially Avail. Income Task nav link)
    b. CA-210012 (client name format)
5. 040-WBT-ELA-Eligibility-08
    a. CA-210012 (client name format)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **60**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	60

[CA-214571] Training: Update DCFS Eligibility General WBTs for 20.03 App Dev Changes

- Resolved: 04/06/2020 04:45 PM

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**Start Build**	Estimate:	**35**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/22/2020 07:27 PM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 03/30/2020

Current Design: DCFS Eligibility General WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: DCFS Eligibility General WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation: Update DCFS Eligibility General WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 040-WBT-ELA-Eligibility-09A
    a. CA-207224 (Potentially Avail. Income Task nav link)
    b. CA-210012 (Client name format)
2. 040-WBT-ELA-Eligibility-09B
    a. CA-207224 (Potentially Avail. Income Task nav link)
    b. CA-210012 (Client name format)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 35

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	35

[CA-214573] Training: Update Eligibility Supervisor WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Zachary Bouchard [X]**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**Start Build**	Estimate:	**40**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/22/2020 07:34 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on March 25, 2020
Expedite Approval:	Approved by Karen J. Rapponotti on 03/25/2020
Current Design:	Eligibility Supervisor WBTs are impacted by system changes implemented with the 20.03 Production release.
Request:	Eligibility Supervisor WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:	Update the following Eligibility Supervisor WBTs to reflect changes implemented with App Dev SCR(s) listed:
	1. 042-WBT-ELB-Eligibility Supervisor-01
	   a. CA-207224 (Potentially Avail. Income Task nav link)
	   b. CA-210012 (Client name format)
	2. 042-WBT-ELB-Eligibility Supervisor-02
	   a. CA-207224 (Potentially Avail. Income Task nav link)
	   b. CA-207290 (Relabel field names on Special Investigation Referral page)
	   c. CA-210012 (client name format)

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	40

[CA-214575] Training: Update 046-WBT-ELD-Eligibility CalFresh-01 per 20.03 App Dev Changes

- Resolved: 04/06/2020 04:46 PM

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**Start Build**	Estimate:	**68**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/22/2020 08:21 PM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on March 25, 2020
Expedite Approval:	Approved by Karen J. Rapponotti on 03/25/2020
Current Design:	046-WBT-ELD-Eligibility CalFresh-01 is impacted by system changes implemented with the 20.03 Production release.
Request:	046-WBT-ELD-Eligibility CalFresh-01 needs to be updated to reflect system changes implemented with the 20.03 Production release.
Recommendation:	Update 046-WBT-ELD-Eligibility CalFresh-01 to reflect changes implemented with the following App Dev SCR(s): 1. CA-207224 (Potentially Avail. Income Task nav link) 2. CA-201312 (New field on Household Status Detail page) 3. CA-210012 (Client name format)
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	68

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	68

[CA-214576] Training: Update CalFresh WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**Start Build**	Estimate:	**45**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/22/2020 08:24 PM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:
Approved by Ana Cruz on April 1, 2020

Expedite Approval:
Approved by Karen J. Rapponotti on 04/06/2020

Current Design:
CalFresh WBTs are impacted by system changes implemented with the 20.03 Production release.

Request:
CalFresh WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:
Update the following CalFresh WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 046-WBT-ELD-Eligibility CalFresh-02
    a. CA-207224 (Potentially Avail. Income Task nav link)
    b. CA-207380 (Work Hours field no longer mandatory on Income Amount Detail page)
    c. CA-210012 (Client name format)
2. 046-WBT-ELD-Eligibility CalFresh-03
    a. CA-207224 (Potentially Avail. Income Task nav link)
    b. CA-207380 (Work Hours field no longer mandatory on Income Amount Detail page)
    c. CA-210012 (Client name format)
    d. CA-205328 (Updates to Customer Reporting functionality to support TNB - cosmetic)
3. 046-WBT-ELD-Eligibility CalFresh-04
    a. CA-210813 (Updates to Work Registration Detail page)
    b. CA-207224 (Potentially Avail. Income Task nav link)
    c. CA-210012 (Client name format)
4. 046-WBT-ELD-Eligibility CalFresh-05
    a. CA-207224 (Potentially Avail. Income Task nav link)
    b. CA-207380 (Work Hours field no longer mandatory on Income Amount Detail page)
    c. CA-210012 (Client name format)
    d. CA-205328 (Updates to Customer Reporting functionality to support TNB - cosmetic)

Outreach Description:

Migration Impact Description:
Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description:
N/A

Operational Impact:

Estimate: **45**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	45

[CA-214580] Training: Update 046-WBT-ELD-Eligibility CalFresh-06 per 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**60**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/22/2020 08:45 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz on April 1, 2020
Current Design:	046-WBT-ELD-Eligibility CalFresh-06 is impacted by system changes implemented with the 20.03 Production release.
Request:	046-WBT-ELD-Eligibility CalFresh-06 needs to be updated to reflect system changes implemented with the 20.03 Production release.
Recommendation:	Update 046-WBT-ELD-Eligibility CalFresh-06 to reflect changes implemented with the following App Dev SCR(s): 1. CA-207224 (Potentially Avail. Income Task nav link) 2. CA-210012 (Client name format) 3. CA-205328 (Updates Customer Reporting functionality to support TNB) 4. CA-200448 (Updates Type of Assistance drop list on the Other Program Assistance Detail page)
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**60**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	60

[CA-214581] Training: Update Foster Care WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Luis Alvarado**	SPG Status:	**Select a value**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**Start Build**	Estimate:	**90**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/22/2020 08:56 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on March 25, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 03/25/2020

Current Design: Foster Care WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: Foster Care WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:

 Update the following Foster Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 046-WBT-ELF-Eligibility Foster Care-01-A
    a. CA-207224 (Potentially Avail. Income Task nav link)
    b. CA-201312 (New field on Household Status Detail page)
    c. CA-210012 (Client name format)
    d. CA-207164 (Caregiver information)
    e. CA-207178 (Makes the Name drop list an input field on the Foster Care Income and Property Detail page)
    f. CA-200448 (Updates Type of Assistance drop list values on Other Program Assistance Detail page)
2. 046-WBT-ELF-Eligibility Foster Care-01-B
    a. CA-201272 (Updates values in the Aid code drop list on the OPA Detail page)
    b. CA-207224 (Potentially Avail. Income Task nav link)
    c. CA-210012 (Client name format)
    d. CA-200448 (Updates Type of Assistance drop list values on the OPA Detail page)
3. 048-WBT-ELF-Eligibility Foster Care-02-A
    a. CA-207224 (Potentially Avail. Income Task nav link)
    b. CA-201312 (New field on the Household Status Detail page)
    c. CA-210012 (Client name format)
    d. CA-207164 (Caregiver information)
    e. CA-207178 (Changes the Name drop list on the Foster Care Income and Property Detail page to an input field)
    f. CA-200448 (Updates Type of Assistance drop list values on the OPA Detail page)
4. 048-WBT-ELF-Eligibility Foster Care-02-B
    a. CA-201272 (Updates Aid Cod drop list values on the OPA and MC EDBC Override Detail pages)
    b. CA-207224 (Potentially Avail. Income Task nav link)
    c. CA-210012 (Client name format)
    d. CA-207178 (Changes the Name drop list on the Foster Care Income and Property Detail page to an input field)
    e. CA-200448 (Updates Type of Assistance drop list values on the OPA Detail page)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact:
Estimate: 90

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	90

[CA-214590] Add a new override Reason of "COVID-19" on EDBC Summary

- Resolved: 04/06/2020 10:46 AM

Team Responsible:	**Eligibility**	Assignee:	**Ramakrishna Kuchibhotla**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Sridhar Mullapudi**	Change Type (SCR):	**New Policy**
Minor Version:	**20.04.10**	Expedite Changes:	**Production Deployment**	Estimate:	**46**
Reporter:	**Ritu Chinya**	Regulation Reference:	**Exec Order, HR 6201**	Created:	**03/23/2020 09:58 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Frederick Gains**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh, Medi-Cal/ CMSP]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-106760**

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design: The override reason on the EDBC summary page is used to identify the reason the EDBC was overridden or a manual EDBC as created. There is not reason code to identify an EDBC overridden for COVID-19.

Request: Add a new override Reason of "COVID-19" on EDBC Summary

Recommendation: Add a new override Reason of "COVID-19" to be available in the 'EDBC Override Reason' drop down on the 'Program Configuration Override List' page and the 'Manual EDBC Reason' drop down on the 'Create Manual EDBC' page. This override reason will be available for EDBCs with benefit begin date between 03/01/2020 and 05/31/2020.

For LRS/CalSAWS only:
Update EDBC Logic to not provide multi month option on EDBC list page upon accepting the manual EDBC when override reason is COVID-19

Outreach Description:

Migration Impact Description: Joint design has been approved. C-IV will implement this change with SCR CIV-106760 in the 20.04.10 priority release

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 46

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	29
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	12
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-214627] Training Release 20.05.15 - LMS Support

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**Start Build**	Estimate:	**175**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/24/2020 09:40 AM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on March 25, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 03/25/2020

Current Design: There is no LMS Support/maintenance SCR for TR20.05.15.

Request: Provide/conduct LMS support/maintenance activities for 20.05.15 training release. Training Environment support activities for the release will be tracked through separate Training SCRs.

Recommendation: Provide TR20.05.15 training support for the following activities:

-Learning Management System (LMS) administration - add/edit users, overall maintenance and loading training materials every major release, reporting, etc.

-Update LMS Production with 20.05.15 LA County/Consortium developed materials.

-Update LMS Lite with 20.03 Training Artifacts (this SCR is used for the delivery of files to Bitbucket). LMS Lite is always one release behind from LMS Production. Note: Detailed information for LMS Lite items will be added in the Comments section of this SCR once they are known. SCR is being submitted without said details in order to accommodate the extended SCR approval process and avoid excessive Expedited Approval requests.

All training material updates will be submitted through separate Training SCRs. These separate SCRs will include SCORM and load to LMS activities.

Outreach Description:

Migration Impact Description: There is no migration impact. This SCR allows for providing/conducting maintenance activities related to LMS.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: 175

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	175

[CA-214641] Turn Off the monthly Treasury Tax Collector (TTC) Referral Batch job for LA County

- Resolved: 03/30/2020 06:44 PM

Team Responsible:	**Fiscal**	Assignee:	**Kapil Santosh**	SPG Status:	**Select a value**
Fix Version/s:	**[20.03]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.03.30**	Expedite Changes:	**Production Deployment**	Estimate:	**45**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**03/24/2020 02:04 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-106791**

Non-Committee Review: Expedite Approval:	Approved by Karen Rapponotti on 03/16/2020
Current Design:	The LRS/CalSAWS system runs the monthly Treasury Tax Collector (TTC) Batch job that finds the following Record Types to send to the Treasury and Tax Collector (TTC) system: 1- Establish
Request:	Due to the COVID-19 impacts of isolation, the Federal Government has declared that customers should not be Tax Intercepted as a result of non-payment of debts.
Recommendation:	Do a BSCR to turn off the monthly Treasury Tax Collector (TTC) Batch job.
Outreach Description:	
Migration Impact Description:	This functionality applies only to L.A. County and does not impact the other counties.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	28	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	12
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-214723] Training: Update General Relief WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**40**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/27/2020 01:40 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz on April 1, 2020
Current Design:	General Relief WBTs are impacted by system changes implemented with the 20.03 Production release.
Request:	General Relief WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:	Update the General Relief WBTs to reflect changes implemented with the App Dev SCR(s) listed:
	 1. 050-WBT-ELF-Eligibility General Relief-01
	    a. CA-207224 (Potentially Avail. Income Task nav link)
	    b. CA-201312 (Adds Program Exclusions field to Household Status Detail)
	    c. CA-210012 (Client name format)
	 2. 050-WBT-ELF-Eligibility General Relief-02
	    a. CA-207224 (Potentially Avail. Income Task nav link)
	    b. CA-210012 (Client name format)

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	40

[CA-214728] Training: Update Medi-Cal Intake WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**65**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/27/2020 03:59 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on April 1, 2020
Expedite Approval:	
Current Design:	Medi-Cal Intake WBTs are impacted by system changes implemented with the 20.03 Production release.
Request:	Medi-Cal Intake WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.
Recommendation:	Update the Medi-Cal Intake WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
   a. CA-207224 (Potentially Avail. Income Task nav link)
   b. CA-201312 (Adds Program Exclusions field to Household Status Detail)
   c. CA-210012 (Client name format)
2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
   a. CA-207224 (Potentially Avail. Income Task nav link)
   b. CA-207380 (Makes Work Hours field non-mandatory on Income Amount Detail page)
   c. CA-210012 (Client name format)
3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
   a. CA-207224 (Potentially Avail. Income Task nav link)
   b. CA-207223 (Updates Type and Journal Type fields on Journal Search and Journal Detail pages)
   c. CA-210012 (Client name format)
   d. CA-203824 (Updates MAGI Determination List page to show household as Conditionally Eligible when at least one HH member is Conditionally Eligible and no HH member is MAGI Pending)
4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
   a. CA-207224 (Potentially Avail. Income Task nav link)
   b. CA-207380 (Makes Work Hours field non-mandatory on Income Amount Detail page)
   c. CA-201312 (Adds Program Exclusions field to Household Status Detail)
   d. CA-210012 (Client name format)
5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
   a. CA-207224 (Potentially Avail. Income Task nav link)
   b. CA-207380 (Makes Work Hours field non-mandatory on Income Amount Detail page)
   c. CA-201312 (Adds Program Exclusions field to Household Status Detail)
   d. CA-210012 (Client name format)

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**65**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	65

[CA-214729] Training: Update Medi-Cal Approved and Specialized WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**	
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**	
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**75**	
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/27/2020 04:27 PM**	
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**	
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:		
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:		

Non-Committee Review:

Approved by Ana Cruz on April 1, 2020

Expedite Approval:

Current Design: Medi-Cal Approved and Specialized WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: Medi-Cal Approved and Specialized WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:

Update the following Medi-Cal Approved and Specialized WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 052-WBT-ELG-Eligibility Medi-Cal-03
   a. CA-207224 (Potentially Avail. Income Task nav link)
   b. CA-210012 (Client name format)
2. 052-WBT-ELG-Eligibility Medi-Cal-04
   a. CA-207224 (Potentially Avail. Income Task nav link)
   b. CA-210012 (Client name format)
3. 052-WBT-ELG-Eligibility Medi-Cal-05-A
   a. CA-207224 (Potentially Avail. Income Task nav link)
   b. CA-201312 (Adds Program Exclusions field to Household Status Detail)
   c. CA-210012 (Client name format)
4. 052-WBT-ELG-Eligibility Medi-Cal-05-B
   a. CA-207224 (Potentially Avail. Income Task nav link)
   b. CA-209381 (Adds new value to Negative Action Reason drop list)
   c. CA-210012 (Client name format)
5. 052-WBT-ELG-Eligibility Medi-Cal-06
   a. CA-207224 (Potentially Avail. Income Task nav link)
   b. CA-209381 (Adds new value to Negative Action Reason drop list)
   c. CA-210012 (Client name format)
6. 052-WBT-ELG-Eligibility Medi-Cal-07
   a. CA-207224 (Potentially Avail. Income Task nav link)
   b. CA-210012 (Client name format)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **75**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	75

[CA-214730] Training: Update RCA WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**45**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/27/2020 04:28 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on April 1, 2020

Current Design: RCA WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: RCA WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:
 Update the following RCA WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 054-WBT-ELH-Eligibility RCA-01
    a. CA-207224 (Potentially Avail. Income Task nav link)
    b. CA-207380 (Makes Work Hours field non-mandatory on Income Amount Detail page)
    c. CA-201312 (Adds Program Exclusions field to Household Status Detail)
    d. CA-210012 (Client name format)
2. 054-WBT-ELH-Eligibility RCA-02
    a. CA-207224 (Potentially Avail. Income Task nav link)
    b. CA-207380 (Makes Work Hours field non-mandatory on Income Amount Detail page)
    c. CA-210012 (Client name format)
3. 054-WBT-ELH-Eligibility RCA-03
    a. CA-207224 (Potentially Avail. Income Task nav link)
    b. CA-210012 (Client name format)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	45

[CA-214732] Training: Update 056-WBT-ELJ-Eligibility Kin-GAP-02 for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**80**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/27/2020 04:50 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz on April 1, 2020
Current Design:	056-WBT-ELJ-Eligibility Kin-GAP-02 is impacted by system changes implemented with the 20.03 Production release.
Request:	056-WBT-ELJ-Eligibility Kin-GAP-02 needs to be updated to reflect system changes implemented with the 20.03 Production release.
Recommendation:	Update 056-WBT-ELJ-Eligibility Kin-GAP-02 to reflect changes implemented with the following App Dev SCR(s): 1. CA-208184 (Rearranges fields on the Kin-GAP EDBC, Kin-GAP Rate Summary, and Kin-GAP Rate Detail pages) 2. CA-57298 (Updates the Service Arrangement Detail page for Family Stabilization) 3. CA-207224 (Potentially Avail. Income Task nav link) 4. CA-201312 (Adds Program Exclusions field to Household Status Detail) 5. CA-205441 (Updates Need Detail, Service Arrangement Detail, and Payment Request Detail pages for Family Stabilization) 6. CA-210012 (Client name format) 7. CA-207164 (Updates the Foster Care Resource Detail, Absent/Unmarried Parent List, and Support Questionnaire pages to include Caregiver info) 8. CA-200448 (Adds a value to the Type of Assistance drop list on the OPA Detail page) 9. Address unresolved comments from TR20.03.20
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**80**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	80

[CA-214787] Training: Update Employment Services-WTW WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**80**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/30/2020 02:11 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on April 1, 2020

Expedite Approval:

Current Design:

Employment Services-WTW WBTs are impacted by system changes implemented with the 20.03 Production release.

Request:

Employment Services-WTW WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:

Update the following Employment Services-WTW WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 060-WBT-ESA-Employment Services-WTW-01
   a. CA-57298 (Family Stabilization)
   b. CA-59071 (New value in Type drop list on Degrees License Detail; update field name on Job Order Detail)
   c. Address unresolved comments from 20.03.20 review cycle
2. 060-WBT-ESA-Employment Services-02
   a. CA-57298 (Family Stabilization)
3. 060-WBT-ESA-Employment Services-03
   a. CA-57298 (Family Stabilization)
4. 060-WBT-ESA-Employment Services-04
   a. CA-210813 (Updates to Work Registration Detail)
   b. CA-57298 (Family Stabilization)
5. 060-WBT-ESA-Employment Services-05
   a. CA-57298 (Family Stabilization)
6. 060-WBT-ESA-Employment Services-06
   a. CA-57298 (Family Stabilization)
   b. CA-205441 (Family Stabilization updates on Need Detail, Service Arrangement Detail, and Payment Request Detail)
7. 060-WBT-ESA-Employment Services-07
   a. CA-57298 (Family Stabilization)

Outreach Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate: 80

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	80

[CA-214790] Training: Update Employment Services-GROW WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**60**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/30/2020 02:47 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz on April 1, 2020
Current Design:	Employment Services-GROW WBTs are impacted by system changes implemented with the 20.03 Production release.
Request:	Employment Services-GROW WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:	Update the following Employment Services-GROW WBTs to reflect changes implemented with the App Dev SCR(s) listed:
	1. 062-WBT-ESB-Employment Services-GROW-01
	  a. CA-57298 (Family Stabilization)
	2. 062-WBT-ESB-Employment Services-GROW-02
	  a. CA-57298 (Family Stabilization)
	3. 062-WBT-ESB-Employment Services-GROW-03
	  a. CA-57298 (Family Stabilization)
	  b. CA-59071 (New Type drop list value on Degrees License Detail; updates to Job Order Detail)
	4. 062-WBT-ESB-Employment Services-GROW-04
	  a. CA-57298 (Family Stabilization)
	5. 062-WBT-ESB-Employment Services-GROW-05
	  a. CA-57298 (Family Stabilization)
	  b. CA-205441 (Family Stabilization updates on Need Detail, Service Arrangement Detail, and Payment Request Detail)

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**60**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0

Tech Arch : 0   Tech Ops : 0   Training : 60

[CA-214794] Training: Update 068-WBT-ELM-Eligibility Cal-Learn for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**Start Build**	Estimate:	**40**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/30/2020 03:28 PM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on April 1, 2020
Expedite Approval:	Approved by Karen J. Rapponotti on 03/31/2020
Current Design:	068-WBT-ELM-Eligibility Cal-Learn is impacted by system changes implemented with the 20.03 Production release.
Request:	068-WBT-ELM-Eligibility Cal-Learn needs to be updated to reflect system changes implemented with the 20.03 Production release.
Recommendation:	Update 068-WBT-ELM-Eligibility Cal-Learn to reflect changes implemented with the App Dev SCR(s) listed: 1. CA-57298 (Family Stabilization) 2. CA-210012 (client name format) 3. CA-59071 (new Type drop list value on Degrees License Detail; updates to Job Order Detail) 4. CA-207224 (Potentially Avail. Income link on Task nav bar)
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	40

[CA-214796] Training: Update Fiscal WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**16**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/30/2020 03:37 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on April 1, 2020

Current Design: Fiscal WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: Fiscal WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:
Update the following Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 080-WBT-FSA-Fiscal-01
    a. CA-205441 (Family Stabilization updates on Need Detail, Service Arrangement Detail, and Payment Request Detail)
2. 080-WBT-FSA-Fiscal-03
    a. CA-207268 (makes the Assigned to field non-mandatory on Recovery Account Detail)
    b. CA-205652 (updates Cause Code functionality on Recovery Account Detail)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 16

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	16

[CA-214797] Training: Update DCFS Fiscal WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**20**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/30/2020 03:58 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on April 1, 2020
Expedite Approval:	
Current Design:	DCFS Fiscal WBTs are impacted by system changes implemented with the 20.03 Production release.
Request:	DCFS Fiscal WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:

 Update the following DCFS Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 084-WBT-FSC-Fiscal-DCFS-01
  a. CA-207164 (updates to Foster Care Resource Detail)
2. 080-WBT-FSC-Fiscal-DCFS-03
  a. CA-207223 (updates to Journal Search and Journal Detail)
  b. CA-207164 (updates to Foster Care Resource Detail)
3. 080-WBT-FSC-Fiscal-DCFS-04
  a. CA-207268 (makes Assigned to field non-mandatory on Recovery Account Detail)
  b. CA-205652 (updates Cause Code functionality on Recovery Account Detail)

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	20

[CA-214798] Training: Update CalWORKs WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**75**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/30/2020 04:19 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on April 1, 2020

Current Design: CalWORKS WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: CalWORKs WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:
 Update the following CalWORKs WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 094-WBT-ELI-Eligibility CalWORKs-01-A
   a. CA-207224 (Potentially Avail. Income link on Task nav bar)
   b. CA-201312 (new Program Exclusions field on Household Status Detail)
   c. CA-210012 (client name format)
2. 094-WBT-ELI-Eligibility CalWORKs-01-B
   a. CA-207224 (Potentially Avail. Income link on Task nav bar)
   b. CA-207380 (makes the Work Hours field non-mandatory on the Income Amount Detail page)
   c. CA-210012 (client name format)
3. 094-WBT-ELI-Eligibility CalWORKs-02
   a. CA-207419 (new options on the Select Programs page)
   b. CA-207224 (Potentially Avail. Income link on Task nav bar)
   c. CA-207380 (makes the Work Hours field non-mandatory on the Income Amount Detail page)
   d. CA-210012 (client name format)
4. 094-WBT-ELI-Eligibility CalWORKs-03
   a. CA-207224 (Potentially Avail. Income link on Task nav bar)
   b. CA-207380 (makes the Work Hours field non-mandatory on the Income Amount detail page)
   c. CA-210012 (client name format)
5. 094-WBT-ELI-Eligibility CalWORKs-04
   a. CA-57298 (Family Stabilization)
   b. CA-207224 (Potentially Avail. Income link on Task nav bar)
   c. CA-207380 (makes the Work Hours field non-mandatory on the Income Amount Detail page)
   d. CA-210012 (client name format)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **75**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	75

[CA-214800] Training: Update CAPI WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**35**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/30/2020 04:44 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz on April 1, 2020
Current Design:	CAPI WBTs are impacted by system changes implemented with the 20.03 Production release.
Request:	CAPI WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:	Update the following CAPI WBTs to reflect changes implemented with the App Dev SCR(s) listed:
	 1. 096-WBT-ELK-Eligibility CAPI-01
	   a. CA-207224 (Potentially Avail. Income link on Task nav bar)
	   b. CA-207380 (makes the Work Hours field non-mandatory on the Income Amount Detail page)
	   c. CA-201312 (new Program Exclusions field on Household Status Detail)
	   d. CA-210012 (client name format)
	 2. 096-WBT-ELK-Eligibility CAPI-02
	   a. CA-207224 (Potentially Avail. Income link on Task nav bar)
	   b. CA-207380 (makes the Work Hours field non-mandatory on the Income Amount Detail page)
	   c. CA-210012 (client name format)

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	35

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	35

[CA-214801] Training: Update Orientation WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**50**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/30/2020 04:56 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on April 1, 2020

Current Design: Orientation WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: Orientation WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:
 Update the following Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 110-WBT-ORA-Orientation-04
   a. CA-207223 (updates to Journal Search and Journal Detail pages)
   b. Address unresolved comments from 20.03.20 review cycle
2. 110-WBT-ORA-Orientation-05
   a. CA-207224 (Potentially Avail. Income link on Task nav bar)
   b. CA-210012 (client name format)
3. 110-WBT-ORA-Orientation-06
   a. CA-207224 (Potentially Avail. Income link on Task nav bar)
   b. CA-207223 (updates to Journal Search and Journal Detail pages)
   c. CA-205441 (Family Stabilization updates to Need Detail, Service Arrangement Detail, and Payment Request Detail pages)
   d. Address unresolved comments from 20.03.20 review cycle
4. 110-WBT-ORA-Orientation-07
   a. CA-210012 (client name format)
5. 110-WBT-ORA-Orientation-08
   a. CA-210012 (client name format)
   b. Address unresolved comments from 20.03.20 review cycle
6. 110-WBT-ORA-Orientation-09
   a. CA-210012 (client name format)
7. 110-WBT-ORA-Orientation-11
   a. CA-207290 (Updates to Special Investigation Referral page)
   c. CA-210012 (client name format)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **50**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	50

[CA-214811] Training: Update Other User Orientation WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**20**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/31/2020 09:19 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on April 1, 2020

Current Design: Other User Orientation WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: Other User Orientation WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation: Update the following Other User Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 112-WBT-ORB-Other User Orientation-01
   a. CA-207223 (updates to Journal Search and Journal Detail pages)
   b. CA-210012 (client name format)
2. 112-WBT-ORB-Other User Orientation-02
   a. CA-210012 (client name format)
   b. Address unresolved comments from 20.03.20 review cycle

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	20

[CA-214813] Training: Update QA/QC WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**50**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/31/2020 09:44 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on April 1, 2020

Current Design: QA/QC WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: QA/QC WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation: Update the following QA/QC WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 120-WBT-QAA-QAQC-01
   a. CA-207287 (updates drop list values on the Finding List page)
   b. Address unresolved comments from 20.03.20 review cycle
2. 120-WBT-QAA-QAQC-02
   a. Address unresolved comments from 20.03.20 review cycle

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 50

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	50

[CA-214815] Training: Update 130-WBT-RDM-Resource Databank Maintainer-02 for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**10**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/31/2020 09:56 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz on April 1, 2020
Current Design:	130-WBT-RDM-Resource Databank Maintainer-02 is impacted by system changes implemented with the 20.03 Production release.
Request:	130-WBT-RDM-Resource Databank Maintainer-02 needs to be updated to reflect system changes implemented with the 20.03 Production release.
Recommendation:	Update 130-WBT-RDM-Resource Databank Maintainer-02 to reflect changes implemented with the App Dev SCR(s) listed: 1. CA-59071 (updates to Job Order Detail page) 2. Address unresolved comments from 20.03.20 review cycle
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10

[CA-214817] Training: Update DCFS Resource Databank Maintainer WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**12**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/31/2020 10:08 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz on April 1, 2020
Current Design:	DCFS Resource Databank Maintainer WBTs are impacted by system changes implemented with the 20.03 Production release.
Request:	DCFS Resource Databank Maintainer WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:	Update the following DCFS Resource Databank Maintainer WBTs to reflect changes implemented with the App Dev SCR(s) listed:
	 1. 130-WBT-RDM-Resource Databank Maintainer-DCFS-06-A
	   a. CA-207164 (adds fields to Foster Care Resource Detail page if the Vendor Type is Individual)
	 2. 130-WBT-RDM-Resource Databank Maintainer-DCFS-06-B
	   a. CA-207164 (adds fields to Foster Care Resource Detail page if the Vendor Type is Individual)

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**12**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	12

[CA-214818] Training: Update Security Administration WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**30**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/31/2020 10:18 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz on April 1, 2020
Current Design:	Security Administration WBTs are impacted by system changes implemented with the 20.03 Production release.
Request:	Security Administration WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:	Update the following Security Administration WBTs to reflect changes implemented with the App Dev SCR(s) listed:
	1. 140-SAS-Security Administration-01-A
	   a. CA-207458 (updates to Staff Detail and Security Assignment pages)
	   b. CA-207410 (removes the Auto Assign indicator field on the Office Detail page)
	2. 140-SAS-Security Administration-01-B
	   a. CA-207458 (updates to Staff Detail and Security Assignment pages)
	3. 140-SAS-Security Administration-02
	   a. CA-207458 (updates to Staff Detail and Security Assignment pages)
	4. 140-SAS-Security Administration-03
	   a. Address unresolved comments from 20.03.20 review cycle

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**30**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	30

[CA-214826] Training: Update Special Investigations WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.05.15**	Expedite Changes:	**No**	Estimate:	**30**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/31/2020 11:18 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on April 1, 2020

Current Design: Special Investigations WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: Special Investigations WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:
 Update the following Special Investigations WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 160-WBT-SPA-Special Investigations-01
   a. CA-207441 (Relabels CDL field to ID/Driver License on Special Investigation Detail page)
2. 160-WBT-SPA-Special Investigations-02
   a. CA-207441 (Relabels CDL field to ID/Driver License on Special Investigation Detail page)
3. 160-WBT-SPA-Special Investigations-03
   a. CA-207441 (Relabels CDL field to ID/Driver License on Special Investigation Detail page)
   b. Address unresolved comments from 20.03.20 review cycle
4. 160-WBT-SPA-Special Investigations-04
   a. CA-207441 (Relabels CDL field to ID/Driver License on Special Investigation Detail page)
5. 160-WBT-SPA-Special Investigations-05
   a. CA-207441 (Relabels CDL field to ID/Driver License on Special Investigation Detail page)
   b. CA-207437 (Removes values from the Investigation Results drop list on the Investigation Result Detail page)
   c. Address unresolved comments from 20.03.20 review cycle
6. 160-WBT-SPA-Special Investigations-06
   a. CA-207441 (Relabels CDL field to ID/Driver License on Special Investigation Detail page)
7. 162-WBT-SPB-Special Investigations Supervisor-01
   a. CA-207441 (Relabels the CDL field to ID/Driver License on Special Investigation Detail page)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 30

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	30

[CA-208623] Conduct Batch Eligibility Regression Testing Against the 20.05 Release

- Resolved: 03/30/2020 11:45 AM

Team Responsible:	**Eligibility**	Assignee:	**Praveen Badabhagni**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Praveen Badabhagni**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**798**
Reporter:	**Prakash Thota**	Regulation Reference:		Created:	**05/24/2019 02:04 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gopal Vedula**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Laura Chavez

Expedite Approval:

Got expedited approval from Laura on 3/19. Email attached.

Current Design:

The Batch regression test runs two phases for each release on all active programs that includes CalFresh (CF), CalWORKs (CW), General Relief (GR), CAPI , Kin-GAP (KG), Foster Care(FC) , Adoption Assistance Payments (AAP), Refugee Cash Aid (RCA), Nutrition Benefit(NB). Phase one Test runs before SCR code cutoff date and phase two test runs after defect cutoff date. Each time Batch EDBC runs in test environments BRG1 and BRG2 with production build and with upcoming release build respectively. After Batch EDBC run, the process captures EDBC results from all EDBC budget tables and compares the differences between production build and release build from database tables at column level and generates the reports with discrepancies identified between two EDBC runs for each case. The reports are distributed for build team for further validation and analyzing the differences. Upon completion of EDBC batch process, Fiscal and client correspondence teams run their batch jobs and sqls to validate the results. The whole process identifies all sort of issues with the new code (made for future release build) which were not identified in regular testing process. The current batch regression process involves lot of manual work and coordination for teams DBA, tech and build teams.
1. DBA:
a. Refresh BRG1 and BRG2 from prod copy.
b. Copy temp tables from BRG2 to BRG1
2. Tech team:
a. Deploy Prod build in BRG1
b. Deploy Release build in BRG2
3. Development Team:
a.   Runs Batch EDBC and generates reports.

Request:

The current batch regression process involves lot of manual work and coordination between teams. The tasks performing by DBA, tech and build teams to run Batch jobs and generating report are going to be automated which reduces manual effort and time taking to compete the whole process.

Recommendation:

• DBA team to automate the process of DB refresh and tables being copied from one environment to another environment.
• Tech team to automate the process of deploying the builds in regression test environments and set up the scheduler to run automated new scripts and new batch jobs builds to automate the process.
• Build team(Eligibility) to develop new stored procedures, batch jobs and shell scripts to automate the process.

Outreach Description:

Migration Impact Description:

The Jobs and Codes which developed in this process are limited to test environments and will not be pushed to Production.

Migration Impact Analysis:

Alternative Procedure Description:

Runs Batch EDBC using current manual Process.

Operational Impact:

Estimate: **798**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	104	Design :	0	Eligibility :	402
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	135	Tech Ops :	0	Training :	0

[CA-212411] Updates to Generation of NA 823 and NA 820 for HSP and HVP
- Resolved: 03/29/2020 10:53 AM

Team Responsible:	**Client Correspondence**	Assignee:	**Quynh Nguyen**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Jamie Ng**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**474**
Reporter:	**Tiffany Huckaby**	Regulation Reference:	**AB 1811, ACL 19-42, ACL 19-82**	Created:	**12/16/2019 03:54 PM**
Status:	**System Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**HVP**
Committee:	**[Correspondence]**	Approved by Committee:	**02/27/2020**	Other Agency Cross Reference:	**CIV-105913**

Non-Committee Review:

Expedite Approval: Approved by Joanne Osborn 03/03/2020

Current Design: Currently, in CalACES, the NA 823 batch job generates the form only for 'Ancillary - Work Related', 'Ancillary - Education', or 'Transportation'. In C-IV, the NA 823 generates from the Service Arrangement Detail page for 'Ancillary - Work Related' or 'Ancillary - Education' and the NA 820 or NA 821 generates for Transportation. As part of SCR CA-203249 CIV-101674 (Generate the NA 823 when manually issuing diaper allowance), a 'Generate Form' button was added to the Service Arrangement Detail page in CalACES to generate the NA 823 if the the Need Category is 'Other Supportive Services' and Need Type is 'Diaper Allowance'. It does not generate the NA 823 for 'Ancillary - Work Related', 'Ancillary - Education', or the NA 820 or NA 821 for 'Transportation'

Request: Update CalSAWS NA 823 and NA 820 to generate for the additional scenarios currently available in C-IV.

Update CalSAWS and C-IV NA 823 and NA 820 with the new need types for FSP and HVP.

Recommendation: Update LRS/CalSAWs and C-IV NA 823/820/821 data populations and batches to be compatible with the new need types (FS/HSP/HVP)

Outreach Description:

Migration Impact Description: This is a Joint SCR being done for the same release for both C-IV and LRS/CalSAWS. SCR CIV-105913 is the SCR adding the updates into C-IV.

Migration Impact Analysis:

Alternative Procedure Description: Input the forms manually in template repository without populations.

Operational Impact:

Estimate: **474**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	359
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	115
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-213556] Job Aid for SCR CA-208988 - ACWDL for Housing Support Program (HSP)

- Resolved: 03/30/2020 12:02 PM

Team Responsible:	**Training**	Assignee:	**Kelly Worthington**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**15**
Reporter:	**Frederick Gains**	Regulation Reference:	**ACWDL**	Created:	**02/12/2020 03:38 PM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Frederick Gains**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**
Project Phase (SCR):	**Design**	Migration Impact:		Funding Source ID:	**Cal-OAR**
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-106401; CA-208265**

Non-Committee Review:	Joyce Oshiro 03/16/2020 - Approve
Expedite Approval:	Approved by Karen Rapponotti on 3/19/2020
Current Design:	SCR CA-208988 implemented the Housing Support Program into the system.
Request:	A new job for Housing Support Program needs to be created.
Recommendation:	The Data Collection and Navigation Needs to be updated for HSP. 1. Create the Housing Support Program - Manage job aid. 2. Update the Data Collection and Navigation job aid.
Outreach Description:	New and updated job aid
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	15

[CA-214412] Job Aid - Update job aid for SCR CA-208265 Automation of CalWORKs Home Visiting Program (HVP)

Team Responsible:	**Training**	Assignee:	**Kelly Worthington**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Joyce Oshiro**	Regulation Reference:	**AB 1811, ACL 19-82, ACL 19-42**	Created:	**03/16/2020 12:02 PM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	**HVP**
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Joyce Oshiro 03/16/2020 - Approve
Expedite Approval:	Approved by Karen Rapponotti on 3/25/2020
Current Design:	With the 20.05 release, SCR CA-208265 implemented the Home Visiting Program (HVP).
Request:	The Data Collection and Navigation job aid needs to be updated for SCR CA-208265.
Recommendation:	Update the Data Collection and Navigation job aid for SCR CA-208265.
Outreach Description:	Job aid update
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5

[CA-214492] Add new Document Type Value to YBN Verification Upload

- Resolved: 03/27/2020 07:21 PM

Team Responsible:	**Online**	Assignee:	**Chao Guan**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**102**
Reporter:	**Prem Venugopalan**	Regulation Reference:		Created:	**03/19/2020 10:23 AM**
Status:	**System Test**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Inez Finnigan**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh, Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Sent as FYI
Expedite Approval:	Start Build Approval provided by Laura Chavez on 3/5/2020
Current Design:	Currently there is no document available in LRS for ABAWD Exemption Screener.
Request:	This is to request a new document type called "ABAWD Exemption Screener" to be added to LRS. Also a new drop-down value to be added to the YBN Verification Upload page called "ABAWD Exemption Screener". Upon submission, the interface will function in the same manner as our current Document Type values. The image will be ingested into EDMS and a Point of Service Received Task will generate for the worker.
Recommendation:	Add a new value to the YBN Verification Upload page called "ABAWD Exemption Screener". This value shall be selected only by a YBN user. Upon submission of the verification, the interface will function in the same manner as our current Document Type values. The image will be ingested into EDMS and a Point of Service Received Task will generate for the worker.
Outreach Description:	DPSS Line Operations will have to train DPSS Line staff on use of the ABAWD Exemption Screening document.
Migration Impact Description:	
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	Use available document type that's currently available in YBN until the new Document type is available.
Operational Impact:	
Estimate:	**102**

Automated Test :	0	Batch/Interfaces :	56	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	14	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	32
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-211616] CalHEERS eHIT: Update Interface Schema to version 15

Team Responsible:	**CalHEERS**	Assignee:	**Kevin Ha**	SPG Status:	**Approved**
Fix Version/s:	**[20.06]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**178**
Reporter:	**Renee Gustafson**	Regulation Reference:		Created:	**11/05/2019 01:29 PM**
Status:	**Development Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CalHEERS**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**03/23/2020**	Other Agency Cross Reference:	**CIV-105575; CH-154346**

Non-Committee Review:

Expedite Approval: Approved by JoAnne Osborn - 02/28/2020

Current Design: Current eHIT schema version is 14 implemented in 20.02 with CH-140031

Request: Update CalHEERS SAWS eHIT Interface Schema to version 15 for CalHEERS Release 20.06 with CH-154346

Recommendation:

1. Update EHITSAWSCommonSchema to version 15 as follows:

Add TaxFilingStatusAssociation child node in TaxFilingInfo parent node for EDR and DER. TaxFilingStatusAssociation node is optional and sent only when the TaxFilingInfo.CurrentYearExpectedFilingStatusCode = MJ

TaxFilingStatusAssociation node has the following elements:
SystemCode: String length 2; required
CasePersonNumber: String length 2; required

Add OutOfCountryAddressInd in PersonAddressInfo node in EDR and DER. OutOfCountryAddressInd is Optional string, length 1. Valid value is "Y" or element is not sent/received at all.

Functional changes for these elements will be implemented with CA-208863.

Element details are in attached EHIT v15.0 Common Schema and WSDL.zip.

Outreach Description:

Migration Impact Description: Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this change with CIV-105575 in the 20.06 release.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 178

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	41	CalHEERS Test :	42	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	62	Release Communication Support :	0

| Reports : | 0 | Security : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |

[CA-206347] Update NOA logic for CW IRT to Generate the SAR 2

Team Responsible:	**Client Correspondence**	Assignee:	**Samuel Enriquez**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Connor Gorry**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**60**
Reporter:	**Lawrence Samy**	Regulation Reference:	**ACL 18-114**	Created:	**01/11/2019 10:59 AM**
Status:	**In Development**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:	**03/26/2020**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on April 3rd 2020

Current Design:
In CalACES:
AR 2 form generates for CW (AR/CO) only cases (not CF):
1. At intake,
2. At redetermination
3. When reporting type changed to AR/CO
4. When CW IRT changed

SAR 2 form generates only for CF cases (not for elderly/disabled),
1. When CF IRT changes; or,
2. When CF case is Approved, Retro Rescind Approved (Denial) or Rescind Approved (Denial)

Request: SAR 2 should also generate for CW and RCA programs when the CW IRT changes

Recommendation: Update logic to generate a SAR 2 when the CW IRT changes on a CW/RCA program (not just on a CF program as it currently does).

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Generate the SAR 2 via manual DCR upon CW IRT change

Operational Impact:

Estimate: **60**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	46
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	14
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-208268] ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 4

Team Responsible:	**Client Correspondence**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Jamie Ng**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**536**
Reporter:	**Tiffany Huckaby**	Regulation Reference:	**ACL 18-107, ACL 18-108**	Created:	**04/30/2019 05:46 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CO-109**
Committee:	**[Correspondence]**	Approved by Committee:	**06/04/2019**	Other Agency Cross Reference:	**CIV-104043**

Non-Committee Review:

Expedite Approval:

Current Design: Supplemental Nutrition Benefit (SNB)/Transitional Nutrition Benefit forms and notices were added in English and Spanish in release 19.05 with SCRs CA-203103 and CIV-101471.

Request: Add the threshold language SNB/TNB forms and notices.

This will be done in four phases:
CA-205319/CIV-102560 Phase 1 - SNB1 Form and TNB1 Form
CA-208258/CIV-104036 Phase 2 - SNB2 NOA and SNB3 NOA
CA-208261/CIV-104040 Phase 3 - TNB2 NOA, TNB3 NOA, SNB4 Form, TNB4 Form, SNB5 Form, and TNB5 Form
CA-208268/CIV-104043 Phase 4 - SNB5 NOA and TNB6 NOA

Recommendation:
    1.) Add the SNB5 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
      List of SNB5 NOA Fragments:
     - SNB5 Header
       C-IV: ACTN_SNB5_DISCONTINUANCE
       LRS: SNB_TN_ACTION1
     - SNB5 NOA Title (LRS only)
       SNB_TN_NOA_TYPE
     - SNB5A Discontinuance Reason
       C-IV: RSN_SNB5A
       LRS: SNB_TN_NO_LONGER_RECEIVING_CF_N004
     - SNB5B Discontinuance Reason
       C-IV: RSN_SNB5B
       LRS: SNB_TN_NO_LONGER_RECEIVING_SSI_SSP_N005
     - SNB5 Footer
       C-IV: MSG_SNB5
       LRS: SNB_TN_MESSAGE1

    2.) Add the TNB6 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
      List of TNB6 NOA Fragments:
     - TNB6 Header
       C-IV: ACTN_TNB6_DISCONTINUANCE
       LRS: TNB_TN_ACTION1
     - TNB6 NOA Title (LRS only)
       TNB_TN_NOA_TYPE
     - TNB6A Discontinuance Reason

C-IV: RSN_TNB6A
   LRS: TNB_TN_NO_LONGER_INCLUDED_ORIG_MEM_N104
- TNB6B Discontinuance Reason
   C-IV: RSN_TNB6B
   LRS: TNB_TN_NO_LONGER_RECEIVING_SSI_SSP_N105
- TNB6C Discontinuance Reason
   C-IV: RSN_TNB6C
   LRS: TNB_TN_BECAME_ELIGIBLE_FOR_CF_N106
- TNB6D Discontinuance Reason
   C-IV: RSN_TNB6D
   LRS: TNB_TN_MOVED_OUT_OF_CA_N107

3.) LRS only:
   a.) Add the SNB/TNB Requested Discontinuance NOA fragment
(NB_TN_REQUESTED_DESC) in the following threshold languages
(Armenian, Cambodian, Chinese, Korean, Tagalog, Russian, Vietnamese).
   b.) Update the Spanish variable translation for Nutritional Benefit.

4.) Update the SNB/TNB Requested Discontinuance to not include "benefits" twice.

Note: LRS currently does not have Header Fragments or the NA Back 9 Fragment in Hmong and Lao. All Fragments on a NOA need to be in a threshold language for the NOA to generate in that language. The SNB/TNB NOAs in Hmong and Lao will not be included for LRS as they would not generate due to the missing threshold fragments.

Outreach Description:	
Migration Impact Description:	Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-104043 in the 20.07 release.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**536**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	346
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	140
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-209404] ACL 19-59 Revise DFA 358F and DFA 358S

Team Responsible:	**Reports**	Assignee:	**Susanna Martinez**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Greg Deogracia**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**408**
Reporter:	**Claudia Pinto**	Regulation Reference:	**ACL 19-59**	Created:	**07/11/2019 02:00 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[State/Fiscal Reports]**	Approved by Committee:	**03/25/2020**	Other Agency Cross Reference:	**CIV 104574**

Non-Committee Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti <RapponottiKJ@CalSAWS.org> on 3/26/2020

Current Design: The DFA 358F and DFA 358S run annually in August for July report month and report CalFresh Participants by Race/Ethnicity.

Request: ACL 19-59 renames the reports and adds a new column for Sexual Orientation and Gender Identity. Modify the DFA 358F and DFA 358S reports to comply with the ACL.

Recommendation:

1. Rename the DFA 358F to CF 358F

2. Rename the DFA 358S to CF 358S

3. Add lines 6 and 7 and Column C to both reports to report on Sexual Orientation and Gender Identity information.

4. Update the detailed backup worksheets to include data points for Sexual Orientation and Gender Identity (SOGI)

Reference the attached design document for design specifics and example report layouts.

Outreach Description:

Migration Impact Description: Joint design has been approved through the State/Fiscal Reports Committee. C-IV will implement this Change with SCR CIV-104574 in the 20.07 release.

Migration Impact Analysis:

Alternative Procedure Description: Manually AdHoc the information

Operational Impact:

Estimate: 408

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	265	Security :	0	System Test Support :	108
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-209709] ACL 19-75 Revisions to ABCD 350

Team Responsible:	**Reports**	Assignee:	**Sumanta Mukhopadhyay**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Greg Deogracia**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**567**
Reporter:	**Claudia Pinto**	Regulation Reference:	**ACI 19-75**	Created:	**07/30/2019 05:54 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[State/Fiscal Reports]**	Approved by Committee:	**03/25/2020**	Other Agency Cross Reference:	**CIV-104703**

Non-Committee Review:	
Expedite Approval:	Expedited Start Build Approval provided by Karen J. Rapponotti <RapponottiKJ@CalSAWS.org> on 3/26/2020
Current Design:	The ABCD 350 report is an annual report that is run in August for the July report month and provides Race/Ethnicity and Language information for households aided in CalWORKs, Non- assistance CalFresh, WTW, Foster Care, RCA and CAPI. ACL 19-75 revises the ABCD 350 report to include Sexual Orientation and Gender Identity (SOGI) information. It also revises the WTW sections to no longer equal Enrollees (Line 1) on the WTW 25(two parent) and WTW 25A(All Other families) reports. The total (WTW) population will now equal line items WTW Sanctions(Item 3A), Unduplicated Individuals (Item 30), Noncompliance (Item 31), and Good Cause (Item 32)
Request:	1. Include a "Decline to State" option in the Sexual Orientation and Gender Identity (SOGI) questions 2. Revise the ABCD 350 per ACL 19-75.
Recommendation:	1. Modify the Sexual Orientation and Gender Identity (SOGI) questions to include a "Decline to State" option 2. Suppress the "Decline to State" data element from the MEDS Interface batch processes 3. Modify the ABCD 350 report per ACL 19-75. 4. Update the detailed backup worksheets of the report to include data points for Sexual Orientation and Gender Identity (SOGI) Reference the attached design document for design specifics and example report layouts.
Outreach Description:	
Migration Impact Description:	Joint design has been approved through the State/Fiscal Reports Committee. C-IV will implement this Change with SCR CIV-104703 in the 20.07 release.
Migration Impact Analysis:	
Alternative Procedure Description:	Manually AdHoc the information
Operational Impact:	
Estimate:	**567**

Automated Test :	0	Batch/Interfaces :	134	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	14	Performance :	0	Release Communication Support :	0
Reports :	221	Security :	0	System Test Support :	148
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-212039] Update YBN/DPSS Mobile App downtime message page with external links and phone numbers

Team Responsible:	**Online**	Assignee:	**Unassigned**	SPG Status:		**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):		**Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:		**259**
Reporter:	**Prem Venugopalan**	Regulation Reference:		Created:		**11/22/2019 11:49 AM**
Status:	**Approved**	Impact Analysis:	**[Technology Impact]**	Outreach Required:		**No**
Policy/Design Consortium Contact:	**Inez Finnigan**	Training Impacted:	**[N/A]**	Funding Source:		**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:		
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:		**CIV-105722**

Non-Committee Review:	Approved by June Hutchison, sent to committee as FYI
Expedite Approval:	Per email from June Hutchinson Nov 22, 2019
Current Design:	Currently, when YourBenefitsNow (YBN) is down for maintenance, there is a static web page that says "YourBenefitsNow! is down for Maintenance. Please try again later." is shown. The screenshot of the web page is attached.
	Message being shown on the DPSS mobile app:
	System Maintenance
	The DPSS Mobile App is currently down for system maintenance. Please try again later.
	We are sorry for the inconvenience.
	Need Help? Contact Us
	YBN_Webmaster@dpss.lacounty.gov
Request:	This is to request to add in both YBN and DPSS Mobile APP
	expected duration of downtime,
	links for external websites,
	contact information and
	hours of normal business operation for the Customer Service Center,
	to the "out of service" page to provide alternate methods through which YBN users can apply for benefits or get additional information when YBN is not available.
Recommendation:	This was requested by the Advocates. Following are the changes requested:
	Expected duration of downtime.
	Alternative sites for public assistance program information include:
	Medi-Cal: https://www.coveredca.com
	CalFresh: https://www.getcalfresh.org
	During normal business hours Monday through Friday, excluding holidays
	from 7:30 a.m. until 5:30 p.m., the DPSS Customer Service Center (CSC) could be reached at the following phone numbers:
	Local Numbers:
	(626) 569-1399
	(310) 258-7400
	(818) 701-8200
	Toll Free Number:
	(866) 613-3777
	Additional information regarding the DPSS Customer Service Center can be found at:

http://dpss.lacounty.gov/wps/portal/dpss/main/about-us/customer-service-center/

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Existing Downtime Message will continue to display until this Change will go into place.

Operational Impact:

Estimate: **259**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	158	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	71
Tech Arch :	20	Tech Ops :	10	Training :	0

[CA-213170] Add a Business Intelligence Search Page to CalSAWS

Team Responsible:	**Reports**	Assignee:	**Jeric Derama**	SPG Status:	**Approved**		
Fix Version/s:	**[20.07]**	Designer Contact:	**Mayuri Srinivas**	Change Type (SCR):	**Enhancement**		
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**597**		
Reporter:	**Gabriel Trejo**	Regulation Reference:		Created:	**01/30/2020 11:52 AM**		
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**		
Policy/Design Consortium Contact:	**Michele Peterson**	Training Impacted:		Funding Source:	**LRS M&E**		
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:			
Committee:	**[Management Reports]**	Approved by Committee:	**03/19/2020**	Other Agency Cross Reference:			

Non-Committee Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti <RapponottiKJ@CalSAWS.org> on 3/19/2020

Current Design: The LRS/CalSAWS system allows access to Business Intelligence via the "Business Intelligence" local navigation option beneath the global "Reports" navigation option. Clicking "Business Intelligence" opens a new tab within the browser, which includes all subsequent navigation options within the Business Intelligence dashboard pages.

Request: To provide a consistent experience within the LRS/CalSAWS System, introduce a Business Intelligence search page to navigate users directly to the desired dashboard page.

Recommendation: Add a Business Intelligence Report Search page within the LRS/CalSAWS System that will be accessible at the Reports > Business Intelligence local navigation. This page will include task navigation categories, basic search capabilities and direct dashboard hyperlinks.

Please reference the attached detailed design document for design specifics.

Outreach Description:

Migration Impact Description: C-IV feedback has been addressed and the design has been approved through the Management Reports Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: TBD

Operational Impact:

Estimate: **597**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	266	Security :	0	System Test Support :	156
Tech Arch :	120	Tech Ops :	0	Training :	0

[CA-213672] Standardize Account Number Format for Text Campaigns

Team Responsible:	**Batch/Interfaces**	Assignee:	**Eric Delaney**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Michael Barillas**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**130**
Reporter:	**Michael Barillas**	Regulation Reference:		Created:	**02/18/2020 02:18 PM**
Status:	**Approved**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sam Svay**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:	**04/01/2020**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Got approval from Karen on 04/07 to start build

Current Design:
File format for all text campaigns are 'Phone Number', 'Text Message', 'First Name', 'Last Name', and 'Account Number'. Text campaigns do not have a standardized 'Account Number' format.
The Inbound Text Reader fetches files from the LRS/CalSAWS FTP server and stores them in the Outbound Text campaign's designated directory for validation check. During validation, validity will be determined if the inbound file matches the LRS/CalSAWS interface file definition. If the file is determined to be valid, the file will continue to be processed, otherwise the LRS/CalSAWS system will log an exception and end the batch job. If valid, the Inbound Text Reader Job then reads the 'Result Message' field in the record and creates a journal entry.
ITD sends the Account Number field in the Inbound Text file in the same format as received from the Outbound text file from the LRS/CalSAWS file. The Inbound Text Reader Job requires a Case Number extracted from the Account Number field in order to create the journal entry. Because the outbound text layouts are inconsistent, the Inbound text file received from ITD includes the same inconsistencies and causes the Inbound Text Reader job to fail.

Request:
Modify the outbound SAR7 campaigns to adhere to the existing standard text layout that specifies the 'Account Number' field as 'Language Code' and 'Case Number'.
Modify the Inbound Text Reader File Definition to accept a 9 character 'Account Number'.
Modify the Inbound Text Reader Job to parse the Case Number from the 'Account Number'.

Recommendation:
1. Modify 'Account Number' generation for Outbound Campaigns SAR7 Rescind/Restoration, SAR7 Sent/ Reminder, SAR7 Processed, SAR7 Confirm Receipt and SAR7 Incomplete.
2. Modify the Inbound Text Reader File Definition to accept a 9 character 'Account Number'.
3. Modify the Inbound Text Reader Job to parse the Case Number from the 'Account Number'.

Outreach Description:

Migration Impact Description: Changes only apply to LA County.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 130

Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0

| Reports : | 0 | Security : | 0 | System Test Support : | 50 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |

[CA-214104] Inactivate Unnecessary Scheduled Reports

Team Responsible:	**Reports**	Assignee:	**Susanna Martinez**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Greg Deogracia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**10**
Reporter:	**Justin Dobbs**	Regulation Reference:		Created:	**03/02/2020 03:06 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[State/Fiscal Reports]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Claudia Pinto

Expedite Approval:

Current Design:

The LRS System includes a set of scheduled reports that run at predefined frequencies during the nightly batch processes. At the database level, a report attribute signifies if a report is active.

The following reports are indicated as being active in the LRS System, however they are not scheduled to be produced by the batch processes as they are obsolete:
- 18 YEAR Olds Exiting CalWORKs
- Batch Eligibility Report
- Benefit Match Report
- CA 44 Report
- CalWORKs Participants with 12 months Disability and Potential Eligibility for SSI
- CW 115 A Backup Report
- CW 115 Backup Report
- DCFS Issuance Additional Payment Detail Report
- GAIN Monthly Activity Report
- Payments on Hold More than 30 Days Report
- Payment Requests for Accruals Report
- TTC Adjustment Report

Request: Update the obsolete reports to be considered inactive, they should not be included in the population of active reports.

Recommendation:

Update the active attribute for the following reports to signify inactive:
- 18 YEAR Olds Exiting CalWORKs
- Batch Eligibility Report (Scheduled version only, the On-Request version of the report remains available)
- Benefit Match Report
- CA 44 Report
- CalWORKs Participants with 12 months Disability and Potential Eligibility for SSI
- CW 115 A Backup Report
- CW 115 Backup Report
- DCFS Issuance Additional Payment Detail Report
- GAIN Monthly Activity Report
- Payments on Hold More than 30 Days Report
- Payment Requests for Accruals Report
- TTC Adjustment Report

Note: This modification is transparent to the end users as the listed reports have not been generated for a number of years or they have been obsoleted by historic system enhancements.

Outreach Description:

Migration Impact Description: This functionality applies only to LA County and does not impact the other counties. In addition, this change will be transparent to LA County.

Migration Impact Analysis:

Alternative Procedure Description: N/A – This change is transparent and does not impact end users.

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	10	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

End SCRs

[CA-210813] Update CFWR Work Registration Exempt Status Reason Replace "Physically/Mentally Incapacitated" with "Unfit For Employment-Medically Verified"

- Resolved: 02/02/2020 09:28 PM

Team Responsible:	**Eligibility**	Assignee:	**Giovanni Gonzalez**	SPG Status:	**Approved**
Fix Version/s:	**[20.03]**	Designer Contact:	**Thomas Lazio**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**143**
Reporter:	**Jason M. Francis**	Regulation Reference:	**ACL 18-08**	Created:	**10/01/2019 09:28 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Tyler Vaisau**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**2019-11-19 00:00:00.0**	Other Agency Cross Reference:	**CIV-105185**

Non-Committee Review:

Expedite Approval:

Current Design:

SCR CA-57971 CIV-7215 - ABAWD (Able-Bodied Adults Without Dependents) Phase II Design renamed the disability exemption reason for both CW and CF programs from "Physically/Mentally Incapacitated " to "Unfit for Employment". SCR CA-210718/CIV-105157 renamed this exemption to "Physically/Mentally Incapacitated" for both CW and CF.

Currently, EDBC creates CFWR disability exemption reason "Physically/Mentally Incapacitated" when the participant meets following criteria:

Has any Active or Presumptive Medical Condition at any point in the benefit month being evaluated including the Unfit for Employment for CalFresh medical condition, but excluding "Obviously Unfit for Employment for CalFresh" medical condition.
OR
Is in receipt of any of the following Income / Other Program Assistance types at any point in the benefit month being evaluated:
• SSI Only
• SSP Only
• SSI/SSP
• Agent Orange
• Employee - Temporary
• Employee - Permanent
• Private - Temporary
• Private - Permanent
• SDI
• Radiation Exposure
• Voc Rehab - Training Allowance
• Railroad - Disability
• Ricky Ray Hemophilia
• Social Security Disability
• Disability – Partial
• Disabled Survivor Benefits
• Work Therapy
• Worker's Comp – Temporary
• Worker's Comp – Permanent
• Disability – Total

Request:

Provide distinct CW (WTW) and CF (CFWR) program disability exemption reasons with "Physically/Mentally Incapacitated" specific to WTW program participation and "Unfit for Employment - Medically Verified" specific to CFWR work registration requirements. Specifically, provide a selection of "Unfit for Employment-Medically Verified" and restrict selection of "Physically/Mentally Incapacitated" when the Work Registration type is CFWR and the registration status is Exempt.

Recommendation:	Update data in existing CFWR records with Exemption Status Reason of "Physically/Mentally Incapacitated" to the new Exemption Status Reason of "Unfit for Employment - Medically Verified".

1. Add a new Work Registration Exempt Status Reason of "Unfit for Employment -Medically Verified".
2. Update ABAWD ruleset used by CF EDBC and ABAWD Batch for determining ABAWD status for CF (CalFresh) program persons to use the new Exemption Status Reason of "Unfit for Employment - Medically Verified" instead of "Physically/Mentally Incapacitated" when autogenerating the work registration exemption record based on existing participant criteria.
3. Add data change to update existing CFWR Work Registration exempt records from status reason "Physically/Mentally Incapacitated" to "Unfit for Employment - Medically Verified". |
Outreach Description:	
Migration Impact Description:	Joint design has been approved through the CalWORKs/CalFresh Committee. C-IV will implement this Change with SCR CIV-105185 in the 20.03 release.
Migration Impact Analysis:	
Alternative Procedure Description:	Users must select the "Unfit for Employment-Medically Verified" option from the Work Registration Exemption Status Reason drop-down.
Operational Impact:	

Estimate: **143**

Automated Test :	0	Batch/Interfaces :	6	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	72
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	14	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	36
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Removed the scheduling recommendation from Section 2.3.2 as the Batch team confirmed the DCR will have no impact on Time Limit exceptions or the WDTIP interface.

Before:
2.3.2 Description of Change
1. Identify existing CFWR exempt records with a Status Reason of "Physically/Mentally Incapacitated" . Update these records by changing the Status Reason to "Unfit for Employment - Medically Verified". All other fields will remain unchanged.
2. DCR needs to be scheduled to run after the 'Time Limit' super triggers have been completed but before the materialized views are refreshed.

After:
2.3.2 Description of Change
1. Identify existing CFWR exempt records with a Status Reason of "Physically/Mentally Incapacitated" . Update these records by changing the Status Reason to "Unfit for Employment - Medically Verified". All other fields will remain unchanged.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A |
| **Content Revision Status-2:** | |
| **Content Revision Description-2:** | 1. Recommendation Change:
Before:
After: |

[CA-57266] DDCR 5082 Add Voucher Type to Service Arrangement Detail Page

- Resolved: 03/27/2020 07:14 PM

Team Responsible:	**Fiscal**	Assignee:	**Chandan Talukdar**	SPG Status:	**No**
Fix Version/s:	**[20.05]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**229**
Reporter:	**Charlie Au**	Regulation Reference:		Created:	**01/19/2018 11:43 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**Other**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	**C-IV Royalty**
Committee:	**[Fiscal]**	Approved by Committee:	**2018-09-26 00:00:00.0**	Other Agency Cross Reference:	**C-IV #10401, 100257**

Non-Committee Review:

Expedite Approval:

Current Design: The Service Arrangement Detail page allow Workers to arrange supportive services to Customers with a Need. The current supportive services that can be requested are Valuables and Payment Requests. In C-IV system, the "Voucher Type" is for users to determine which voucher option to select when there are multiple vouchers applicable for each program. However, the "Voucher Type" field is not in LRS system.

Request: Per Design Difference Committee Review (DDCR) 5082, the "Voucher Type" field needs to be added to the Service Arrangement Detail page in LRS so users can select which Voucher Type to issue to a customer when there are more than one Voucher Type applicable.

Recommendation:
1. Add "Voucher Type" drop down field to the Service Arrangement Detail page. This field will only be visible as a mandatory field if "Voucher" value is Yes.
2. Remove 'Effective Month' column from Valuables Inventory Detail page when Valuable Category is Voucher.
3. Update 'Effective Month' of existing Voucher inventories to null value.
4. Update Valuable Request Detail page to display the Voucher Type with lowest ID for the County and Program Code when Voucher Type of the Service Arrangement Detail page is empty.

Outreach Description:

Migration Impact Description: C-IV implemented this change with Tracker-10401 in the 18.01 release. This SCR will align LRS with C-IV and resolve DDCR 5082.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **229**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	158	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	47
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1:   Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before: section2 2.1.6 Page Mapping
Page Name: Service Arrangement Detail

Field Name: Voucher Type
Table Name: SERV_ARRG_LN_ITEM_VALBL_TY
Column Name: VALBL_TYPE_ID

 After: section 2. 2.1.6 Page Mapping
Page Name: Service Arrangement Detail
Field Name: Voucher Type
Table Name: VALBL_TYPE
Column Name: VALBL_DESCR

 2. ETC Change: No Change
 3. Release Change: No Change
 4. Funding Source Change: No Change

Content Revision Status-2:
Content Revision Description-2:
Content Revision Status-3:
Content Revision Description-3:
Content Revision Status-4:
Content Revision Description-4:

[CA-204569] ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II

- Resolved: 03/27/2020 07:15 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Eduardo Sanchez**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1603**
Reporter:	**Binh Tran**	Regulation Reference:	**ACIN I-49-18, ACL 19-40**	Created:	**09/07/2018 09:07 AM**
Status:	**System Test**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**Cal-OAR**
Committee:	**[Welfare to Work/ WPR]**	Approved by Committee:	**2020-01-28 00:00:00.0**	Other Agency Cross Reference:	**CIV-102191**

Non-Committee Review:

Expedite Approval: Received expedited build approval from JoAnne Osborn on 01/29/2020

Current Design: Per ACL 19-40, SAWS is responsible for ensuring that the data files sent to CDSS are completed and submitted by the submission due date. In Phase I, CA-208030 | CIV-103934, data elements for the monthly data files are manually transmitted to CDSS.

Request: Add functionality to automatically generate and send the monthly, quarterly, and semi-annual Cal-OAR data files to CDSS.

Recommendation:
1. Create new interface job to generate and transmit the Cal-OAR19 data file to CDSS.
2. Create new interface job to generate and transmit the Cal-OAR19A data file to CDSS.
3. Create new interface job to generate and transmit the Cal-OAR19B data file to CDSS.
4. Create new interface job to generate and transmit the Cal-OAR19C data file to CDSS.
5. Create new interface job to generate and transmit the Cal-OAR19D data file to CDSS.
6. Create new interface job to generate and transmit the Cal-OAR19E data file to CDSS.

Outreach Description:

Migration Impact Description: Joint design has been approved through the WTW/WPR Committee. Changes will be made in both LRS and C-IV. Corresponding changes are implemented with CIV-102191 for the 20.05 release

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1603**

Automated Test :	0	Batch/Interfaces :	808	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	200	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	323
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change: Updates to Supporting Document criteria to match data element requirements from CDSS.

Before:

-Supporting Document #1

1. The Criteria, Online Page Location, and Database table for HSP and HVP data elements did not exist.
2. Variable 19 criteria: Latest WTW Program Status = 'Active' within measurement period.
3. Variable 22 Criteria and Online Page Location: TBD
4. Variable 23: Note: For LRS, look for REP which is synonymous to WTW for refugees.
5. Variable 23 Online Page Location description navigates to CW/WTW Person History Page.
6. Variable 26 Criteria did not match requirements from CDSS.
7. Variable 26 Online Page Location description navigates to Case Summary Page.
8. Variable 29 Online Page Location: TBD
9. Variable 30 Criteria did not include mapped responses
10. Variable 30 Online Page Location: TBD
11. Variable 31 Online Page Location: TBD
12. Variable 32 Criteria did not account for activity Excused Hours.
13. Variable 33 Criteria: #2. Start Date is populated within the month of the activity.
14. Variable 34 Criteria: #2. Status = 'Completed' within the month of activity.
15. Variable 35 Criteria did not meet condition requirements by CDSS.
16. Variable 36 Criteria did not meet individual condition requirements.
17. Variable 39 Criteria did not meet requirements by CDSS.
18. Variable 40 Online Page Location description navigates to Customer Activities List Page.
19. Variable 41 Criteria #2 Status = 'Active'.
20. Variable 46, 47, 48 Criteria did not include note for LA county.
21. Variable 52 Criteria did not meet data element requirement.
22. Variable 54 Criteria did not meet data element requirement.

After:

-Supporting Document #1

1. Updated Variable 55 and 56 to include Criteria, Online Page Location, and Database table for HSP and HVP data elements.
2. Updated Variable 19 criteria: Latest WTW Program Status (except 'Deregistered') on last day of measurement period
3. Updated Variable 22 Criteria and Online Page Location to include requirements and Online page navigation
4. Updated Variable 23 Criteria by removing 'Note: for LRS, look for REP which is synonymous to WTW for refugees.' and adding 'Note: For LRS, include REP program'. Also included statement to 'include all CalWORKs Role reasons'.
5. Updated Variable 23 Online Page Location description navigation to view WTW Program status and Program Role reason.
6. Updated Variable 26 criteria to match requirements from CDSS.
7. Updated Variable 26 Online Page Location description navigation to CW Person History Page.
8. Updated Variable 29 Online Page Location description navigation to Housing Support List Page.
9. Updated Variable 30 Criteria to include mapped responses.
10. Updated Variable 30 Online Page Location description navigation to Housing Support List Page and Service Arrangement List Page.
11. Updated Variable 31 Online Page Location description navigation to Family Stabilization List Page.
12. Updated Variable 32 Criteria to include note for activity Excused Hours.
13. Updated Variable 33 Criteria: #2. Start Date is populated within the month measurement month.
14. Updated Variable 34 Criteria: #2. Status = 'Completed' within the measurement month.
15. Updated Variable 35 Criteria to meet condition requirements by CDSS and mapped out responses.
16. Updated Variable 36 Criteria to meet individual condition requirements and mapped out responses.
17. Updated Variable 39 Criteria to meet requirements by CDSS and mapped out responses.
18. Updated Variable 40 Online Page Location description navigation to Customer Activities Detail Page.
19. Updated Variable 41 Criteria #2 to look at Earliest Education Activity Status = 'Active' and Status Reason = 'Attending' or 'Referred'.
20. Updated Variable 46, 47, 48 Criteria to include note for LA county.
21. Updated Variable 52 Criteria to meet data element requirement by updating WTW program status and mapped out responses.
22. Updated Variable 54 Criteria to meet data element requirement.
(Updated cells within Supporting document are highlighted in orange and text in red)

2. ETC Change: N/A

	3. Release Change: N/A
	4. Funding Source Change: N/A
Content Revision Status-2:	Accepted
Content Revision Description-2:	1. Recommendation Change: Updates to Supporting Document criteria to match data element requirements from CDSS. Before: -Supporting Document #1 1. Variable 23 Criteria: 02- Any WTW Program Status and CalWORKs program has reduction in aid (currently FRE and include all CalWORKs Role reasons). 2. Variable 26 Criteria: Did not differentiate system role reason codes (LRS vs. C-IV) After: -Supporting Document #1 1. Updated Variable 23 Criteria: 02 - Any WTW Program Status and CalWORKs program has reduction in aid (CW currently FRE and include C-IV's CW Program Person Role Reasons*. For LRS, CW role reason = CW Non-Part. or Post 24 MTC CW Fed Requirements Not Met). Included a list of C-IV's CW Program Person Role Reasons. 2. Updated Variable 26 Criteria: Included the different CW Program Person Role reason codes in both systems (LRS and C-IV). Included a list of C-IV's CW Program Person Role Reason codes. (Updated cells within Supporting document are highlighted in orange and text in red) 2. ETC Change: N/A 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	1. Recommendation Change: Updates to design document and to Supporting Document table names Before: 1. Cal-OAR design did not mention the Cal-OAR target population to be captured in the data files. 2. Variable 22 CalSAWS/CIV Table: TBD 3. Variable 29 CalSAWS/CIV Table: TBD 4. Variable 30 CalSAWS/CIV Table: TBD 5. Variable 31 CalSAWS/CIV Table: TBD 6. Variable 55 CalSAWS/CIV Table: HOME_VISIT 7. Variable 56 CalSAWS/CIV Table: HOME_VISIT 8. Variable 30 Criteria: 01 - a. No Service Arrangement b. Service Arrangement is not Approved or c. Service Arrangement is Approved after 30 days fo HSP Referral Request date. After: 1. Updated design document to include requirements for Cal-OAR target population to be captured. 2. Updated Variable 22 CalSAWS/CIV Table: NON_PGM 3. Updated Variable 29 CalSAWS/CIV Table: NON_PGM 4. Updated Variable 30 CalSAWS/CIV Table: NON_PGM 5. Updated Variable 31 CalSAWS/CIV Table: NON_PGM 6. Updated Variable 55 CalSAWS/CIV Table: NON_PGM 7. Updated Variable 56 CalSAWS/CIV Table: NON_PGM 8. Updated Variable 30 Criteria: 01 - a. Service Arrangement is not Approved or b. Service Arrangement is Approved after 30 days for HSP Referral Request date. (Updated cells within Supporting document are highlighted in orange and text in red) 2. ETC Change: N/A Before: After: 3. Release Change: N/A 4. Funding Source Change: N/A

[CA-208265] ACL 19-42 Implement the Automation of CalWORKs Home Visiting Program (HVP)

- Resolved: 03/27/2020 07:20 PM

Team Responsible:	**Online**	Assignee:	**Chao Guan**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Sarah Steimle**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**824**
Reporter:	**Binh Tran**	Regulation Reference:	**AB 1811, ACL 19-82, ACL 19-42**	Created:	**04/30/2019 05:07 PM**
Status:	**System Test**	Impact Analysis:	**[Security]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**HVP**
Committee:	**[CalWORKs/ CalFresh, Welfare to Work/WPR]**	Approved by Committee:	**2020-02-13 00:00:00.0**	Other Agency Cross Reference:	**CIV-104042**

Non-Committee Review:	
Expedite Approval:	Karen Rapponotti - 02/14/2020
Current Design:	The system currently has no online pages to track HVP data.
Request:	The HVP component data cannot be tracked and managed. Provide online pages for HVP data tracking and management.
Recommendation:	A new page flow will be created which will allow a worker to enter information for the HVP component of the case. This will include associated HVP case persons and additional information to track the program.
Outreach Description:	
Migration Impact Description:	CIV-104042 is being added in the same release for the C-IV system.
Migration Impact Analysis:	
Alternative Procedure Description:	Continue to administer the HVP program outside of the system.
Operational Impact:	
Estimate:	**824**

Automated Test :	34	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	110
DBA :	0	Design :	100	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	274	Performance :	0	Release Communication Support :	36
Reports :	0	Security :	10	System Test Support :	157
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: CA-208265 C-IV 104042 Home Visiting Program.docx After: CA-208265 CIV-104042 Home Visiting Program Content Revision 1.docx (yellow highlighting) 2. Estimate Change: Before: N/A After: N/A

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

Content Revision Status-2:

Content Revision Description-2:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-210926] Add EDBC Validation to Force Completion of Customer Report

- Resolved: 03/29/2020 10:53 AM

Team Responsible:	**Eligibility**	Assignee:	**Cassandra Mestayer**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Mark Keehn**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**204**
Reporter:	**Mark Keehn**	Regulation Reference:		Created:	**10/04/2019 01:53 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Tyler Vaisau**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**2019-11-19 00:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: A user is able to authorize benefits for a new period even when the Customer Report has not be set to 'Reviewed – Ready to Run EDBC'. This causes skipped issuances.

Request: Add a new EDBC validation that will prevent a user from authorizing new benefits in a new period unless the Customer Report has been set to 'Reviewed – Ready to Run EDBC'.

Recommendation: Add a new validation upon clicking 'Accept' button on the [Program] EDBC Summary and [Program] EDBC (Manual) page to be displayed when the following conditions are met:
a. The program is CW, CF, GA, RCA, CAPI, TNB.
b. The EDBC is not closing the program or marking it as ineligible.
c. The status of the current SAR7, QR7, RE, GR AA, TNB4 packet is not 'Completed – EDBC Accepted' or 'Reviewed- Ready to Run EDBC' for the given program.
d. The benefit month processing range includes any month (for multi-month EDBCs) or the benefit month (for manual EDBC or Negative action) is any month following the current SAR7, RE, QR7, GR AA, TNB due month

The text will be in a red font and prevent EDBC from being accepted and will reference the 'Cancel' button on the page. The validation message text will be "[Packet Name] must be marked Ready to Run EDBC."

Outreach Description:

Migration Impact Description: This CalSAWS only design has been approved through the CalWORKS/CalFresh Committee. The associated validation changes will impact only CalSAWS users. All counties will inherit this logic as they migrate onto CalSAWS.

Migration Impact Analysis:

Alternative Procedure Description: Users will be responsible for setting the Customer Report to 'Reviewed - Ready to Run EDBC' prior to running EDBC to establish a new period.

Operational Impact:

Estimate: **204**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	132
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	52
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:	1. Recommendation Change: Updated section 2.1.2.1.c to include additional customer report types (SAR 73, CAPI Annual Agreement) and the 'Not Applicable' status. Before: c. The status of the current SAR7, QR7, RE, GR AA, TNB4 packet is not 'Completed – EDBC Accepted' or 'Reviewed- Ready to Run EDBC' for the given program. After: c. The status of the current SAR7, SAR73, QR7, RE, GR Annual Agreement, CAPI Annual Agreement, TNB4 customer report is not 'Completed – EDBC Accepted', 'Reviewed- Ready to Run EDBC', or 'Not Applicable' for the given program. Note: RCA does not have an RE customer report, but does have a SAR7 customer report.
Content Revision Status-2:	
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After:

[CA-209221] Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report

Team Responsible:	**Reports**	Assignee:	**Ravneet Bhatia**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Greg Deogracia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**274**
Reporter:	**Justin Dobbs**	Regulation Reference:		Created:	**06/28/2019 09:05 AM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[State/Fiscal Reports]**	Approved by Committee:	**2019-12-06 00:00:00.0**	Other Agency Cross Reference:	**CIV-102606, CIV-104015, CA-208814**

Non-Committee Review:

Expedite Approval:

Current Design: The current Integrated Service Payment/Valuable Detail Claiming reports (Daily and Monthly) includes multiple total columns for the different data elements, however, the report does not include a total for a single transaction(row). Also, the report does not include the state PIN and, does not include EBT expungements.

Request:
a) a) Add transaction total on the Summary Page
b) For claiming on the CEC, the counties use the state PINS. The reports include a pay code and fund code that the workers use to decrypt the state PINS that will be used. The pay code and fund code are not used for anything besides decrypting into the state PINS.
c) Include EBT expungements in both the Daily and Monthly Integrated Service Payment/Valuable Detail Claiming Report

Recommendation: Update the Integrated Service Payment/Valuable Detail Claiming Report (Daily and Monthly) as follows:
a) Add an additional "Total" column to the Summary worksheet.

b) Add a new column to populate the State PIN value.

c) Include EBT expungements in the reports.

Outreach Description:

Migration Impact Description: Joint design has been approved through the State/Fiscal Reports Committee. C-IV will implement this Change with SCR CIV-102606 in the 20.09 release.

Migration Impact Analysis:

Alternative Procedure Description: Manually ad-hoc the information

Operational Impact:

Estimate: 274

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	178	Security :	0	System Test Support :	71
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:	1. Recommendation Change:
	Before:
	Update the Integrated Service Payment/Valuable Detail Claiming Report (Daily and Monthly) as follows:
	a) Add an additional "Total" column to the Summary worksheet.
	b) Add a new column to populate the State PIN value.
	c) Include EBT expungements in the reports.
	After:
	Modify the Integrated Service Payment/Valuable Detail Claiming Reports (Daily and Monthly) to include additional data columns, added EBT expungement transactions and adjust summary totals for ease of use and include expungement information.
	2. Estimate Change:
	N/A
	3. Release Change:
	Before: 20.07
	After: 20.09
	4. Funding Source Change:
	N/A
Content Revision Status-2:	
Content Revision Description-2:	1. Recommendation Change:
	Before:
	After:
	2. Estimate Change:
	Before:
	After:
	3. Release Change:
	Before:
	After:
	4. Funding Source Change:
	Before:
	After:
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change:
	Before:
	After:
	2. Estimate Change:
	Before:
	After:
	3. Release Change:
	Before:
	After:
	4. Funding Source Change:
	Before:
	After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change:
	Before:

End Content Revisions