CalSAWS | Information Transmittal (CIT)　　　0004-20

☒ **CalSAWS DD&I**　　　☒ **C-IV M&O**　　　☐ **CalWIN M&O**　　　☐ **LRS M&E**

Distribution Date:	January 16, 2020
To:	PPOC.All, Consortium.RegionalManager.All
CIT Name:	Jira Version Upgrade
From:	CalSAWS Project

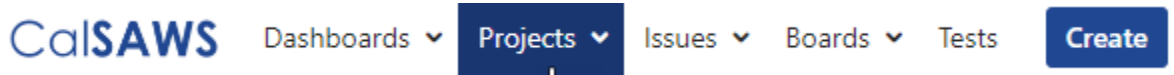**PPOCs, please forward to the appropriate impacted staff in your county:**

☒ General
☐ Policy
　　☐ CW
　　☐ CF
　　☐ MC
　　☐ CMSP
　　☐ FC/KG/AAP
　　☐ Child Care
　　☐ WtW
　　☐ Other Program(s)_____
☐ C4Yourself　　　☐ Your Benefits Now!
☐ Customer Correspondence
☐ Other_____

☐ Reports
　　☐ Fiscal
　　☐ Caseload Movement
　　☐ Management
☐ Fiscal
☐ Security
☐ Batch and Interfaces
☐ Imaging
☐ Migration
☐ Conversion
☐ Technical
☐ Training
☐ Help Desk

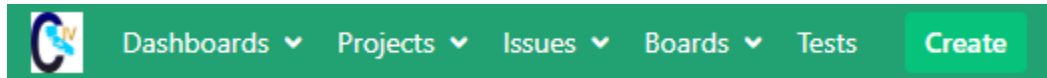| Description: (Including any step-by-step instructions)	**Purpose** The purpose of this CIT is to inform all C-IV counties that the Jira application will be upgraded to a newer version. Jira will be upgraded from version 7.7 to 8.2. Each of the sites will be unreachable during its upgrade window listed below. C-IV Jira 01/25/2020 06:00 AM – 01/26/2020 08:00 PM CalSAWS Jira 02/01/2020 06:00 AM – 02/02/2020 08:00 PM **Background** Jira tracks system changes and defects. Jira application will be upgraded to a newer supported version. **Additional Information** There are no significant functional changes occurring with this upgrade, although Users will notice cosmetic differences in the Jira site.

Specifically, the color of statuses will be slightly different. Below is a sample of the color scheme changes for statuses that you can expect to see (as taken from the Jira website):

Additionally, with this upgrade, the CalSAWS instance will now inherit the CalSAWS logo and color scheme to match:

C-IV will also inherit the C-IV logo, but the green color scheme will remain:

County Action
No action is required by the counties.

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Backup Project Contact: (Name, phone number, email address)	Lynnel Silva (916) 851-3281 silval@@CalSAWS.org
Attachments:	None
Web Portal Link:	▬▬▬▬▬ OR You may also retrieve the CIT document and attachments by following these steps: 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2020" folder. 4. Click on the appropriate CIT # folder.