

☐ CalSAWS DD&I☒ C-IV M&O☐ CalWIN M&O☒ LRS M&E

Distribution Date:	March 13, 2020
To:	PPOC.All, Consortium.RegionalManager.All, Committee.Tech.All
CIT Name:	Remote Access to Production Environments
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|---|--|
| <input checked="" type="checkbox"/> General
<input type="checkbox"/> Policy <ul style="list-style-type: none"> <input type="checkbox"/> CW <input type="checkbox"/> CF <input type="checkbox"/> MC <input type="checkbox"/> CMSP <input type="checkbox"/> FC/KG/AAP <input type="checkbox"/> Child Care <input type="checkbox"/> WtW <input type="checkbox"/> Other Program(s) _____ <input type="checkbox"/> C4Yourself <input type="checkbox"/> Your Benefits Now!
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports <ul style="list-style-type: none"> <input type="checkbox"/> Fiscal <input type="checkbox"/> Caseload Movement <input type="checkbox"/> Management <input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input checked="" type="checkbox"/> Technical
<input type="checkbox"/> Training
<input type="checkbox"/> Help Desk |
|---|--|

Description: (Including any step-by-step instructions)	<p>Purpose (Identify what Counties this CIT affects)</p> <p>The purpose of this CIT is to notify all CalSAWS counties that it would be the responsibility of each County to provide their workers with the means to reach their County network via VPN.</p> <p>Background</p> <p>Due to the evolving situation with the Coronavirus (COVID-19) there have been questions about the deployment of VPN services to allow County workers to work remotely from home. This access (VPN or otherwise) would be the responsibility of each County.</p> <p>Additional Information</p> <p>C-IV Managed Counties would access the C-IV System over their County-provided VPN using non-managed URLs to access the System. The Non-managed URLs are _____, where the ## is replaced by the County code.</p> <p>PoP Counties would continue to use the same URLs already in use today.</p>
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	<p><u>C-IV Imaging</u>: Scanning would not be available for someone working from home. However, WebNow would be accessible (viewing, indexing, etc.).</p> <p>County Action</p> <p>It is possible for counties to have their VPN configured in a way that makes non-managed URLs inaccessible. The Project recommends every County test their ability to access Production through VPN should staff begin working remotely.</p> <p>In the event of challenges in connectivity via County-provided VPN, please reach out to the respective County IT resources.</p>
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Backup Project Contact: (Name, phone number, email address)	<p>John McMartin (916) 851-3265 McMartinJ@CalSAWS.org</p>
Attachments:	None
Web Portal Link:	<p>██████████</p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2020" folder. 4. Click on the appropriate CIT # folder.