

- CalSAWS DD&I
 C-IV M&O
 CalWIN M&O
 LRS M&E

Distribution Date:	March 19, 2020
To:	Committee.MediCal_CMSP.ALL; PPOC.40
CIT Name:	Turn off Medi-Cal Discontinuance Batches due to COVID-19 Public Health Crisis
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|--|---|
| <input type="checkbox"/> General
<input checked="" type="checkbox"/> Policy
<input type="checkbox"/> CW
<input type="checkbox"/> CF
<input checked="" type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input type="checkbox"/> C4Yourself <input type="checkbox"/> Your Benefits Now!
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input checked="" type="checkbox"/> Training
<input checked="" type="checkbox"/> Help Desk |
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Description: (Including any step-by-step instructions)	<p>Purpose The purpose of this CIT is to advise the C-IV and LRS counties of the actions taken by the CalSAWS Project to address requests issued in the Governor’s Executive Order based off the National Emergency due to COVID-19 and MEDILs I 20-06 (Public Health Crisis or Disaster Reminders for Medi-Cal) and I 20-07 (Access to Care During Public Health Crisis or Disaster for Medi-Cal).</p> <p>Background Per MEDIL 20-07, DHCS instructed counties to stop all processing of annual redeterminations and to delay all discontinuances and negative actions as a result of renewals and reported changes in circumstances, for 90 days. To assist counties with this request, the Medi-Cal automated EDBC discontinuance process that evaluates Medi-Cal programs for discontinuance for failure to provide a verification, or to return Medi-Cal RE packet in the LRS and C-IV Systems, have been suspended.</p>
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The following automated EDBC discontinuance processes were suspended on the dates stated below for "Failure to complete RE" or "Failure to Provide":

CalSAWS/LRS: CA-214393 Suspended automated EDBC discontinuances on March 17, 2020:

- MAGI RE Negative Action Job
- Failure to Provide FFY turning age 26 packet
- Failure to Provide MC 176
- Non-MAGI RE Negative Action Job
- Batches that specifically target discontinuing a Medi-Cal individual for an overdue verification
 - MC Citizenship Interim Verification Due
 - MC SSN Verification Due
 - MC Controlled Form - MC 194 Verification Due

C-IV: CIV-106679 Suspended automated EDBC discontinuances on March 18, 2020:

- MAGI RE Negative Action Job
- Non-MAGI RE Negative Action Job

Note: Suspending these automated EDBC discontinuances does **NOT** prevent Medi-Cal beneficiaries from being discontinued from Medi-Cal if EDBC is run either online by a Worker or from some other automated EDBC process that runs for the Medi-Cal program. Suspending the automated EDBC discontinuance processes only ensures Medi-Cal programs are not specifically targeted for discontinuance.

On March 20, 2020, SCR CA-214462 & CIV-106710 will add a journal entry to each case where the Medi-Cal program may have been targeted by one of the suspended automated EDBC discontinuance processes.

Additional Information

The automated EDBC discontinuance processes will be turned back on via SCRs CA-214453 and CIV-106702. The Project is awaiting official direction from DHCS; therefore, the implementation for these SCRs has yet to be determined.

SCRs CA-214439 & CIV-106696 will run a one-time automated EDBC process to discontinue Medi-Cal beneficiaries with an overdue RE due to COVID-19 postponement. The Project is awaiting official direction from DHCS; therefore, the implementation for these SCRs has yet to be determined.

County Action

If the MC Redetermination (RE) packet or verifications are received during this time, the Counties will delay processing the annual renewal per MEDIL 20-07. The delay will be effective for 90 days from the date of MEDIL 20-07. The reason for the delay should be documented in the case file with the verbiage provided in MEDIL 20-07.

Counties should follow the guidance in MEDILs I 20.06 and I 20.07. These documents are attached for county reference.

<p>Primary Project Contact: (Name, phone number, email address)</p>	<p>Questions can be sent back to Communication@CalSAWS.org</p> <p>Nina Butler (562) 651-2747 ButlerN@CalSAWS.org</p>
<p>Backup Project Contact: (Name, phone number, email address)</p>	<p>Elisa Miller (562) 651-2796 MillerE@CalSAWS.org</p>
<p>Attachments:</p>	<p>CIT 0033-20 Governor's Executive Order.pdf CIT 0033-20 MEDIL I 20-06.pdf CIT 0033-20 MEDIL I 20-07.pdf</p>
<p>Web Portal Link:</p>	<p>██████████</p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2020" folder. 4. Click on the appropriate CIT # folder.

