

☐ CalSAWS DD&I
 ☒ C-IV M&O
 ☐ CalWIN M&O
 ☒ LRS M&E

Distribution Date:	April 7, 2020
To:	PPOC.40, Consortium.SectionDirectors, Consortium.RegionalManagers.All; Consortium.Execs
CIT Name:	CalSAWS AWS AppStream for Teleworking
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|---|--|
| <input checked="" type="checkbox"/> General
<input type="checkbox"/> Policy
<input type="checkbox"/> CW
<input type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input type="checkbox"/> C4Yourself <input type="checkbox"/> Your Benefits Now!
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movementd
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input type="checkbox"/> Training
<input type="checkbox"/> Help Desk |
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Description: (Including any step-by-step instructions)	<p>Purpose</p> <p>The purpose of this CIT is to notify C-IV and LRS Counties the availability of remote user access to the C-IV and LRS application using the AWS AppStream service.</p> <p>Background</p> <p>AppStream 2.0 is an Amazon Web Services (AWS) cloud product that provides a secure, easy-to-access portal for the C-IV and LRS applications to easily work from home.</p> <p>AWS AppStream allows you to be able to easily work from anywhere, including your home with internet access, using almost any type of computer, or even an iPad or Android tablet.</p> <p>Additional Information</p> <p>AppStream is secure because it uses "multi-factor authentication", which means that in addition to a login and password, you also need to provide a secret code that will be emailed to you each time you log in. This additional security is necessary to protect our clients' data.</p>
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	<p>In addition, data security is ensured since all data in AWS AppStream is encrypted in transit and at rest, and no data can be saved to your personal device.</p> <p>County Action: If your County would like to use the AWS AppStream service for offsite/remote users, please contact your Regional Managers with a list of your employees. Include the employee's first name, last name and email address in .csv format. The same csv. template file could be used to remove an existing AppStream user by entering 'remove' in the Action column. Sample .csv file is attached. In addition, please provide employees with the attached CalSAWS Apps Teleworking User Guide. The guide provides detailed instructions for self-registration. Users having any technical difficulties can contact appstream.support@calsaws.org.</p> <p>Note: Using AppStream will give you access to the C-IV and LRS applications. All county-maintained applications will not be accessible; for example, county time keeping and/or other county specific applications such as county SharePoint. We are in the process of enabling MEDS in the AWS AppStream portal.</p> <p>If you have any questions about the content of this CIT, please contact the Primary Project Contact.</p>
Primary Project Contact:	<p>Mike Tombakian tombakianh@calsaws.org</p>
Backup Project Contact:	<p>Pete Quijada QuijadaP@CalSAWS.org</p>
Attachments:	<p>CalSAWS Apps Teleworking User Guide.pdf and AWS AppStream User CSV Template.csv</p>
Web Portal Link:	<p>██████████</p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2020" folder. 4. Click on the appropriate CIT # folder.