

- CalSAWS DD&I
 C-IV M&O
 CalWIN M&O
 LRS M&E

Distribution Date:	April 15, 2020
To:	PPOC.40, Consortium.SectionDirectors, Consortium.RegionalManagers.All; Consortium.Execs
CIT Name:	CalSAWS AWS AppStream MEDS availability
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|---|--|
| <input checked="" type="checkbox"/> General
<input type="checkbox"/> Policy
<input type="checkbox"/> CW
<input type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input type="checkbox"/> C4Yourself <input type="checkbox"/> Your Benefits Now!
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input checked="" type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input checked="" type="checkbox"/> Technical
<input type="checkbox"/> Training
<input checked="" type="checkbox"/> Help Desk |
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Description: (Including any step-by-step instructions)	<p>Purpose The purpose of this CIT is to notify C-IV and LRS Counties of the availability of MEDS using the CalSAWS AppStream solution.</p> <p>Background AppStream 2.0 is an Amazon Web Services (AWS) cloud product that provides a secure, easy-to-access portal for the C-IV and LRS applications to facilitate work from home.</p> <p>AWS AppStream allows users to be able to work from anywhere, including homes with internet access, using almost any type of computer, or even an iPad or Android tablet.</p> <p>Additional Information The CalSAWS AppStream solution is compliant with the State of California Health and Human Services Agency and the Department of Healthcare Services Remote</p>
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	<p>Access Requirements to MEDS and MEDSLITE Systems. Attached are the requirements for your perusal.</p> <p>For any questions regarding other solutions to access MEDS and MEDSLITE please contact the CA DHCS County liaison at: CountyPSA@dhcs.ca.gov</p> <p>County Action: None required</p> <p>Support Needs- As a reminder, for user support, please email the specific scenario with all relevant details (impacted user(s), screens not loading, etc.), including any error messages (excepting any PII), to: AppStream.Support@CalSAWS.org</p> <p>If you have any questions about the content of this CIT, please contact the Primary Project Contact.</p>
Primary Project Contact:	<p>Mike Tombakian tombakianh@calsaws.org (916) 800-8104</p>
Backup Project Contact:	<p>Pete Quijada QuijadaP@CalSAWS.org (213) 712 1952</p>
Attachments:	<p>DHCS Remote Access Guidance for MEDS & MEDSLITE during COVID-19 (4.9.20).pdf</p>
Web Portal Link:	<p>██████████</p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2020" folder. 4. Click on the appropriate CIT # folder.

