

- CalSAWS DD&I
 C-IV M&O
 CalWIN M&O
 LRS M&E

Distribution Date:	April 28, 2020
To:	Committee.CalWORKs_CalFresh.All; Committee.Fiscal.All; PPOC.All
CIT Name:	IMPLEMENTATION OF ELECTRONIC BENEFIT TRANSFER (EBT) ONLINE PURCHASING
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|---|---|
| <input type="checkbox"/> General
<input checked="" type="checkbox"/> Policy
<input checked="" type="checkbox"/> CW
<input checked="" type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input type="checkbox"/> C4Yourself <input type="checkbox"/> Your Benefits Now!
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input checked="" type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input type="checkbox"/> Training
<input checked="" type="checkbox"/> Help Desk |
|---|---|

Description: (Including any step-by-step instructions)	<p>Purpose (Identify what Counties this CIT affects) The purpose of this CIT is to provide C-IV and LRS Counties with information on the implementation of Electronic Benefit Transfer (EBT) Online Purchasing.</p> <p>Background All County Welfare Directors Letter (ACWDL) dated April 14, 2020 advised Counties of the expedited implementation of Electronic Benefits Transfer (EBT) online purchasing which will be available to EBT cardholders statewide on April 28, 2020. Both Amazon and Walmart accept EBT for food purchases using CalFresh benefits. Walmart also accepts EBT for non-food item purchasing using CalWORKs cash benefits.</p> <p>Additional Information SCR's CA-214426 and CIV-106689 were implemented on April 16, 2020 allowing the EBT Card Transaction Search page to display the new EBT Transaction Type of 'Cash Return'.</p>
---	--

	<p>The 'Cash Return' EBT Card Transaction documents the funds refunded to the customer from an Online Purchase.</p> <p>County Action</p> <p>To navigate to the EBT Card Transaction Search page:</p> <p>When in the context of a case number,</p> <ul style="list-style-type: none"> - Click the 'EBT Account List' link in the Task Navigation under the Global Navigation of 'Case Info' or 'Eligibility'. - Click into the 'EBT Account Number' hyperlink - Click the 'EBT Card Transaction Search' link in the Task Navigation - Enter the 'Search By' criteria of 'Cash' or 'CalFresh' and click the [View] button. The EBT Card Transaction Search page will appear. <p>Counties may share this information with any appropriate staff.</p> <p>Please refer to All County Welfare Directors Letter dated April 14, 2020 (ACWDL_4_14_20) for additional information regarding Online Purchasing.</p> <p>If you have any questions about the content of this CIT, please contact the Primary Project Contact.</p>
<p>Primary Project Contact: (Name, phone number, email address)</p>	<p>Questions can be sent back to Communication@CalSAWS.org</p> <p>Sheryl Eppler 916-851-3224 EpplerSE@calsaws.org</p>
<p>Backup Project Contact: (Name, phone number, email address)</p>	<p>Jyothi Chavata 916-851-3250 ChavataJ@calsaws.org</p>
<p>Attachments:</p>	<p>CIT 0067-20 ACWDL_4_14_20.pdf CIT 0067-20 CA-214426.pdf CIT 0067-20 CIV-106689.pdf</p>
<p>Web Portal Link:</p>	<p>██████████</p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2020" folder. 4. Click on the appropriate CIT # folder.

