

CalSAWS DD&I

C-IV M&O

CalWIN M&O



LRS M&E

<b>Distribution Date:</b>	April 28, 2020
<b>To:</b>	PPOC.All, Consortium.RegionalManagers.All, Committee.Training.All
<b>CIT Name:</b>	<b>Updated Availability for Non-Production CalSAWS Environments</b>
<b>From:</b>	CalSAWS Project

**PPOCs, please forward to the appropriate impacted staff in your county:**

- General
- Policy
  - CW
  - CF
  - MC
  - CMSP
  - FC/KG/AAP
  - Child Care
  - WtW
  - Other Program(s) \_\_\_\_\_
- C4Yourself
- Customer Correspondence
- Other \_\_\_\_\_
- Reports
  - Fiscal
  - Caseload Movement
  - Management
  - Fiscal
  - Security
  - Batch and Interfaces
  - Imaging
  - Migration
  - Conversion
  - Technical
  - Training
  - Help Desk
- Your Benefits Now!

Description: (Including any step-by-step instructions)	<p><b>Purpose</b>                  The purpose of this CIT is to notify all counties of the updated availability hours for Non-Production CalSAWS environments.</p> <p><b>Background</b>                  With the CalSAWS move to the AWS Cloud, environment availability has a direct impact on costs. In order to reduce costs, certain environments will be shut down overnight and during weekends. The new availability schedule is based on data analysis of current usage.</p> <p><b>Additional Information</b>                  The following environments are receiving updated availability hours effective May 11, 2020. The availability for each environment is as follows:</p> <table border="1"> <thead> <tr> <th>Environment</th> <th>URL</th> <th>Hours</th> </tr> </thead> <tbody> <tr> <td>Sandbox</td> <td>████████████████████</td> <td>7am – 7pm M-F</td> </tr> <tr> <td>Training</td> <td>████████████████████</td> <td>7am – 7pm M-F</td> </tr> <tr> <td>County Preview</td> <td>████████████████████</td> <td>7am – 7pm M-F</td> </tr> </tbody> </table>	Environment	URL	Hours	Sandbox	████████████████████	7am – 7pm M-F	Training	████████████████████	7am – 7pm M-F	County Preview	████████████████████	7am – 7pm M-F
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Training	████████████████████	7am – 7pm M-F											
County Preview	████████████████████	7am – 7pm M-F											

	CalSAWS PRT (Policy, Review, Test)		7am – 7pm M-F 7am – 12pm Sat
<p>For context, here is the purpose of each environment.</p>			
<p><b>Sandbox – Available to All Counties Now</b></p>			
<p>This environment is used by Migration Counties to preview the CalSAWS application. Each county has three generic logins to this environment, which has a masked copy of LA County data and has the same major release as LRS Production.</p>			
<p><b>Training – Available to counties after their CalSAWS go live</b></p>			
<p>This is the CalSAWS Training environment. It is used by Counties to train staff.</p>			
<p><b>County Preview – Available to counties after their CalSAWS go live</b></p>			
<p>This is a CalSAWS development environment available to counties as a preview of the upcoming major production release.</p>			
<p><b>CalSAWS PRT – Available to counties after their CalSAWS go live</b></p>			
<p>This environment is used by counties as a “what if” or “simulation” environment. Production Users have the same rights in PRT as in Production and the data is a direct copy of Production.</p>			
<p><b>County Actions</b></p>			
<p>As we get closer to migration dates or even post migration, some counties may request additional availability for these environments. Counties may submit these requests through a help desk change order.</p>			
Primary Project Contact: (Name, phone number, email address)	<p>Questions can be sent back to <a href="mailto:Communication@CalSAWS.org">Communication@CalSAWS.org</a></p>		
Primary Project Contact: (Name, phone number, email address)	<p>Jonathan Walburger          (916) 851-3305  <a href="mailto:WalburgerJ@CalSAWS.org">WalburgerJ@CalSAWS.org</a></p>		
Backup Project Contact: (Name, phone number, email address)	<p>Eric Wong          (916) 851-3131  <a href="mailto:wongea@CalSAWS.org">wongea@CalSAWS.org</a></p>		
Attachments:	<p>None</p>		
Web Portal Link:			
<p>OR</p>			
<p>You may also retrieve the CIT document and attachments by following these steps:</p>			
<ol style="list-style-type: none"> <li>1. Click on the CRFIs &amp; CITs link at the top of the page.</li> <li>2. Click on the "CalSAWS Information Transmittal (CIT)" folder.</li> <li>3. Click on the "2020" folder.</li> <li>4. Click on the appropriate CIT # folder.</li> </ol>			

