

CalSAWS CCB Agenda

DATE	MAY 14, 2020
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CIV-106320		Update Address for San Bernardino (TAD 02) Transitional Assistance Office	Online	58	C-IV M&O	Production Deployment	20.05.01
20.03	CIV-106787	CA-214635	Advance CW/CF RE Due Month for March - May 2020	Eligibility	193	C-IV M&O	Production Deployment	20.04.30
20.03	CIV-106800		CCP Enhancement: Improve CCP Logging	Contact Center	40	County Purchase	Production Deployment	20.04.30
20.03	CIV-107029		Reschedule and Regenerate the CIV Group 3 MEDS Recon File for April 2020	Batch/Interfaces	10	C-IV M&O	Production Deployment	20.04.25
20.03	CIV-107048		Update FTP Standard Mail Print Jobs to New Settings	Batch/Interfaces	75	C-IV M&O	Production Deployment	20.04.22
20.03	CIV-107116	CA-215843	Update "COVID-19" Override Reason End Date to High Date	Eligibility	20	C-IV M&O	Production Deployment	20.04.30
20.05	CIV-103934	CA-208030	Cal-OAR - Phase I - Automation Alternative	Batch/Interfaces	741	Premise	Production Deployment	
20.05	CIV-106620	CA-214268	Data Change to update Spousal Support Agreement/Modification Date	CalHEERS	29	C-IV M&O	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CIV-106939	CH-161368; CA-215310	Add Pandemic Unemployment Compensation Income Type	Eligibility	174	C-IV M&O	Production Deployment	
20.07	CIV-102825		Imaging: Add a "Received" Option for Annotations/Stamp in PC7	Imaging	16	C-IV M&O	No	
20.07	CIV-105674		Update All Users Group	Imaging	10	C-IV M&O	No	
20.07	CIV-105843		Imaging: Update Imaging scripts to include case name trimming	Imaging	67	C-IV M&O	No	
20.07	CIV-107005	CA-215525, CA-208265/CIV-104042	Job Aid for SCR CIV-104042 Home Visiting Program	Training	5	Premise	No	
20.07	CIV-107079		Update Job Aid for E-Signature for SCR CIV-11210	Training	5	C-IV M&O	No	
21.01	CIV-100878	CA-201836	ACL 18-117: Implement CalFresh Churn Monthly Caseload Report - CF 18	Reports	729	C-IV M&O	No	
21.01	CIV-102275		Convert the Engagement and Longitudinal Analysis Reports in Business Intelligence to be On-Request Reports	Reports	562	C-IV M&O	No	
21.01	CIV-102292		Convert the Caseload Inventory Dashboard to an On-Request Report	Reports	368	C-IV M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CIV-105562	CA-211596	ACL-19-76: Batch EDBC Run to Apply 2020 Earned Income Disregard and Income Reporting Threshold Tiers	Tech Ops	85	C-IV M&O	No	20.05.09
20.05	CIV-104367	CA-208988	ACWDL June 11, 2019; CFL NO. 18/19-26 Add Functionality for Housing Support Program (HSP)	Online	671	Premise	Start Build	
20.05	CIV-105307		Imaging: Update Imaging script to include Mobile, Kiosk, and Clerical Default Document Types	Imaging	16	C-IV M&O	No	
20.07	CIV-105722	CA-212039	Update C4Yourself and C4Y mobile App downtime message page with external links and phone numbers	Online	269	C-IV M&O	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CIV-102606	CA-209221 CA-208814 CIV-104015	Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report	Reports	231	C-IV M&O	No	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-211992		Update the NA 840A Page Generation Logic	Client Correspondence	100	LRS M&E	Production Deployment	19.12.05
20.03	CA-214635	CIV-106787	Advance CW/CF RE Due Month for March - May 2020	Eligibility	280	LRS M&E	Production Deployment	20.04.30
20.03	CA-215377		Operationally run April GA QR7 generation job (PB19R412) and Cancel Central Print	Client Correspondence	46	LRS M&E	Production Deployment	20.04.25
20.03	CA-215380		Operationally run May CAPI RE (PB19R514M) generation job and Cancel Central Print	Client Correspondence	36	LRS M&E	Production Deployment	20.05.04
20.03	CA-215843	CIV-107116	Update "COVID-19" Override Reason End Date to High Date	Eligibility	24	LRS M&E	Production Deployment	20.04.30
20.05	CA-208030	CIV-103934	ACL 19-40 Cal-OAR - Phase I - Automation Alternative	Batch/Interfaces	540	Premise	Production Deployment	
20.05	CA-213051		Add new pages to the CalSAWS website	Release Communication	20	C-IV M&O	No	20.05.20
20.05	CA-214268	CIV-106620	Data Change to update Spousal Support Agreement/Modification Date	CalHEERS	37	LRS M&E	Start Build	
20.05	CA-215310	CIV-106939; CH-161368	Add Pandemic Unemployment Compensation Income Type	Eligibility	180	LRS M&E	Production Deployment	
20.07	CA-200879		ACL 19-95 Automate Disaster CalFresh	Eligibility	11609	Premise	Start Build	
20.07	CA-214478		Load New and Updated Desk Aids to Online Help	Training	25	LRS M&E	Start Build	
20.11	CA-50780		Additional Detail for Audit Application Report	Tech Arch	110	LRS M&O	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CA-57133	RTC-8896	DDCR 5071: Audit: Update Audit framework to record User Login transaction	Tech Arch	100	LRS M&O	No	
21.01	CA-201836	CIV-100878	ACL 18-117: Implement CalFresh Churn Monthly Caseload Report - CF 18	Reports	811	LRS M&E	No	
21.03	CA-215566	CA-215570	DDID 1951: C-IV Converted Data Test Support SCR	System Test	6046	CalSAWS DD&I	No	21.04.30
21.07	CA-215576	CA-215574	DDID 1969: C-IV UAT Support SCR	System Test	9240	CalSAWS DD&I	No	21.08.31
21.07	CA-215579		DDID 1970: Migration State Interface Partner Exchange Testing Support SCR	System Test	2576	CalSAWS DD&I	No	21.07.31
21.07	CA-215584	CA-215585	DDID 1979: C-IV County Interface Exchange Testing Support SCR	System Test	810	CalSAWS DD&I	No	21.07.31
22.06	CA-215570	CA-215566	DDID 1951: CalWIN Converted Data Test Support SCR	System Test	8064	CalSAWS DD&I	No	22.06.30
22.09	CA-215574	CA-215576	DDID 1969: CalWIN UAT Support SCR	System Test	9240	CalSAWS DD&I	No	22.09.30
23.06	CA-215585	CA-215584	DDID 1979: CalWIN County Interface Exchange Testing Support SCR	System Test	1319	CalSAWS DD&I	No	23.06.30

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-214580		Training: Update 046-WBT-ELD-Eligibility CalFresh-06 per 20.03 App Dev Changes	Training	60	LRS M&E	No	20.05.15
20.03	CA-214729		Training: Update Medi-Cal Approved and Specialized WBTs for 20.03 App Dev Changes	Training	75	LRS M&E	No	20.05.15
20.03	CA-214728		Training: Update Medi-Cal Intake WBTs for 20.03 App Dev Changes	Training	65	LRS M&E	No	20.05.15
20.03	CA-211053		Training: Update WBTs per SCR CA-207324	Training	20	LRS M&E	Start Build	20.05.15
20.03	CA-214723		Training: Update General Relief WBTs for 20.03 App Dev Changes	Training	40	LRS M&E	No	20.05.15
20.03	CA-214730		Training: Update RCA WBTs for 20.03 App Dev Changes	Training	45	LRS M&E	No	20.05.15

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-211596	CIV-105562	ACL-19-76: Batch EDBC Run to Apply 2020 Earned Income Disregard and Income Reporting Threshold Tiers	Eligibility	110	LRS M&E	No	20.05.09
20.05	CA-208988	CA-208109; CIV-104367	ACWDL June 11, 2019; CFL NO. 18/19-26 Add Functionality for Housing Support Program (HSP)	Online	778	Premise	Start Build	
20.05	CA-212411	CIV-105913	Updates to Generation of NA 823 and NA 820 for HSP and HVP	Client Correspondence	475	Premise	Start Build	
20.07	CA-58579	CIV-10665	ACWDL 17-31 Revisions to the NA Back 9 for all Medi-Cal Notices of Action	Client Correspondence	185	Premise	No	
20.07	CA-212039	CIV-105722	Update YBN/DPSS Mobile App downtime message page with external links and phone numbers	Online	259	LRS M&E	Start Build	
20.09	CA-209221	CIV-102606, CIV-104015, CA-208814	Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report	Reports	274	LRS M&E	No	

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-214652		Update Job Aid (JA) for SCR CA-207463 DDID 374 Enhancements to Homeless Assistance Functionality in CalSAWS	Training	5	CalSAWS DD&I	No	
20.09	CA-207101		DDID 115 & 658 - Update "Source" dropdown field on New Programs Detail and Application Registration Summary	Online	35	CalSAWS DD&I	No	
20.09	CA-207225		DDID 2049 - Update Expense Detail page	Online	39	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-207444		DDID 525, DDID 2277: Update the Special Investigation pages	Online	58	CalSAWS DD&I	No	
20.05	CA-207384		DDID 1062, 1063, 1066, 1172, 1240 - Add CMSP Notices of Action	Client Correspondence	1328	CalSAWS DD&I	No	
20.05	CA-207357		DDID 1270 - Form Updates to Customer Activity Detail	Online	78	CalSAWS DD&I	No	
20.09	CA-207219		DDID 2055 - Remove CFAP Sponsor Requirement	Eligibility	32	CalSAWS DD&I	No	
20.05	CA-207218		DDID 2056: Add Date Signed and Comments fields to the Document Detail page	Client Correspondence	118	CalSAWS DD&I	No	
21.01	CA-207108		DDID 2302 - Updates to Standardized Bar Codes	Client Correspondence	202	CalSAWS DD&I	No	

4. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for **05/28/2020**.

5. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/29/2020	6/7/2020	CalHEERS Release	4/17/2020	6/5/2020	6/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	1/27/2021	1/29/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021
21.06	6/7/2021	6/6/2021	CH Release (North & South Release)	4/2/2021	5/14/2021	5/19/2021	5/21/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021
21.09			No Release - C-IV Converts to CalSAWS				
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A	N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/29/2021	11/3/2021	11/5/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022
22.02	TBD		CH Release				
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/2/2022	3/4/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022
22.06	TBD		CH Release				
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022

			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022
23.01	1/23/2023	1/22/2023		11/26/2022	12/30/2022	1/4/2023	1/6/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



[CIV-106320] Update Address for San Bernardino (TAD 02) Transitional Assistance Office

- Resolved: 04/29/2020 02:32 PM

Team Responsible:	Online	Assignee:	Rasavi Matukumilli	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Operational Enhancement
Minor Version:	20.05.01	Expedite Changes:	Production Deployment	Estimate:	58
Reporter:	Araceli Gallardo	Regulation Reference:		Created:	02/06/2020 08:41 AM
Status:	In Production	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Araceli Gallardo	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by RM Martha Zepeda on 04/21/2020

Expedite Approval: Approved by Karen Rapponotti on April 21, 2020

Current Design: San Bernardino Massachusetts (TAD 02) office is moving from its current location of 2050 MASSACHUSETTS AVE, SAN BERNARDINO, CA 92415-0085. The office is scheduled to move effective 5/1/2020.

Request: Update the San Bernardino (TAD 02) Transitional Assistance Office Address to: 2740 LITTLE MOUNTAIN DR, SAN BERNARDINO, CA 92405

Recommendation:

Make the following updates

- Update the Address in C4Yourself for the "SB TAD 02/WTW/CHILD CARE/PID" office (Office Identif: '02' in San Bernardino) effective 5/1/2020:
 From:
 2050 N. MASSACHUSETTS
 SAN BERNARDINO CA 92415
 Latitude: 34.134774
 Longitude: -117.30892
 To:
 2740 LITTLE MOUNTAIN DR
 SAN BERNARDINO, CA 92405
 Latitude: 34.141917
 Longitude: -117.314182

- Update Address for C-IV Business Reply Mail (BRM) for the same office effective 5/1/2020:
 From:
 2050 MASSACHUSETTS AVE
 SAN BERNARDINO CA 92405-9989
 To:
 2740 LITTLE MOUNTAIN DR
 SAN BERNARDINO, CA 92405-9989

Note: Mailing/Physical address updates can be made by county admin with the appropriate security rights on the Office Detail page: (Global: Tools -> Local: Office -> Task: Office)

Outreach Description:
Migration Impact Description: County specific data change.

Migration Impact Analysis:
Alternative Procedure Description: NA

Operational Impact:**Estimate: 58**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	31
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	11	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	11	Tech Arch :	5	Security :	0
Training :	0			Tech Ops :	0



[CIV-106787] Advance CW/CF RE Due Month for March - May 2020

- Resolved: 04/29/2020 11:57 AM

Team Responsible:	Eligibility	Assignee:	Jagadeesh Dasu	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:	20.04.30	Expedite Changes:	Production Deployment	Estimate:	193
Reporter:	Jason M. Francis	Regulation Reference:	Exec Order; HR 6201; ACWDL March 27, 2020	Created:	03/24/2020 12:06 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Tyler Vaisau	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA-214635

Non-Committee

Review:

Expedite Approval:

Approval provided by Karen and Laura as this part of COVID-19 emergency

Current Design:

CalWORKs and CalFresh programs require a redetermination packet to be completed and returned before ongoing benefits can be issued.

Request:

Per Exec Order and HR 6201, the redetermination requirement is waived for the March - May 2020 due months. A new 6-month redetermination must be established.

Recommendation:

1. Perform a one-time data change when the following conditions exist:
 - a. There is a CW or CF program with a Redetermination Due Date between 3/31/2020 and 5/31/2020
 - b. The program is not Transitional CalFresh during the Due Month
 - c. The Redetermination record Completion Date is set to null date
 - d. The program status is Active or Ineligible for the month of the Redetermination Due Date
 - e. The program status is Active or Ineligible for the month immediately following the Redetermination Due Date

Perform the following actions:

- a. Set the Completion Date to the current system date
 - b. Set the Completion Reason to 'Data Change' (CT 1892 - DC)
 - c. Generate a new Redetermination record with the following values:
 - i. Set Program ID to match Program ID of previous record
 - ii. Set Begin Date to the day after the previous record Due Date
 - iii. Set the Due Date to the last day of the month such that the RE period encompasses 6 months
 - iv. Set Completion Date to null date
- Note: Completion Reason will remain null

Estimated Number of Records Impacted:

LRS/CalSAWS: 105,000

C-IV: 105,000

2. Update the status of CF, CW RE packets (CF RE, CW RE and CW/CF RE) with the submit month of 3/1/2020, 4/1/2020 or 5/1/2020 based on the following criteria if the latest status of these packets is not 'Complete - EDBC Accepted', 'Not Applicable' or 'Error'.

Note: The following Customer Reporting status updates are only for CF, CW. Customer Reporting for TCF is not updated as part of this effort.

- a. Update Customer Reporting statuses in the following order if the latest status of the CF, CW RE Packets is 'Generated'
 - i. Sent
 - ii. Received
 - iii. Reviewed- Ready to Run EDBC

- iv. Complete- EDBC Accepted
- b. Update Customer Reporting statuses in the following order if the latest status of the CF, CW RE Packets is 'Sent' or 'Incomplete'
 - i. Received
 - ii. Reviewed- Ready to Run EDBC
 - iii. Complete- EDBC Accepted
- c. Update the Customer Reporting statuses in the following order if the latest status of the CF, CW RE Packets is 'Received'
 - i. Reviewed- Ready to Run EDBC
 - ii. Complete- EDBC Accepted
- d. Update the Customer Reporting status in the following order if the latest status of the CF, CW RE Packets is 'Reviewed- Ready to Run EDBC'
 - i. Complete- EDBC Accepted
- 3. Create one Journal Entry per every CF, CW RE Packet with the following details once the Customer Reporting status is updated to 'Complete - EDBC Accepted'
 - a. 'Journal Category' for all the CW,CF RE packets - All
 - b. 'Journal Type' for all the CW,CF RE packets - Document
 - c. 'Short Description for CW RE Packet - CW RE Packet
 - d. 'Short Description for CF RE Packet - CF RE Packet
 - e. 'Short Description for CW/CF RE Packet - CW/CF RE Packet
 - f. 'Long Description' for all the CW,CF RE packets - RE/RC was marked complete and a new 6 month certification period was given on eligible cases per direction from ACWDL dated March 27, 2020.
 - f. 'Created By' for all the CW,CF RE packets- C-IV Data Change
 - g. 'Updated By' for all the CW,CF RE packets- C-IV Data Change
- 4. Generate a list of cases with programs that were updated through the Redetermination data change. The list will include the Standard List Columns:
 - Case Name
 - Case Number
 - County
 - Unit
 - Unit Name
 - Office Name
 - Worker ID

Outreach Description:

A list of affected cases will be posted to the CalSAWS Web Portal in the following location:
 CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > CIV-106787

Migration Impact Description:

Joint design has been approved through the emergency approval. C-IV will implement this Change with SCR CA-214635.

Migration Impact Analysis:

Complete the Redetermination and manually update the RE Due Date

Alternative Procedure Description:

Operational Impact: Estimate:

193

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	77
DBA :	0	Design :	0	Eligibility :	70
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	46	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-106800] CCP Enhancement: Improve CCP Logging

- Resolved: 04/30/2020 05:51 PM

Team Responsible:	Contact Center	Assignee:	Pandya Amitkumar	SPG Status:	Select a value
Fix Version/s:	[20.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Operational Enhancement
Minor Version:	20.04.30	Expedite Changes:	Production Deployment	Estimate:	40
Reporter:	Jared Kuester	Regulation Reference:		Created:	03/25/2020 10:22 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	CSC Support
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Danielle Benoit 4/22/2020

Expedite Approval:

Karen Rapponotti 4/22/2020

Current Design:

Logging capability of the CCP is very limited.

Request:

Improve the log details that the download logs function provides

Recommendation:

1) Log errors in the Angular and Electron app to the Log Files that are captured from the Download Logs link.

We're using the Winston library to write the logs. (Just like in Java we're using Logger or Log4j) and that library has some default characteristics example of

In periodic time, create a zip file, (It doesn't matter if you click on a Cancel button or Save button. If the client/user clicks on the Save button, So we have two logs, one for agent-log.txt and second zip file. Otherwise, we have only one zip file.)

every 24 hours if the log file is active, make gz file

If file size is above 21 MB, it will create a new log file

Outreach

Description:

Migration Impact

Description:

Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

40

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	40
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-107029] Reschedule and Regenerate the CIV Group 3 MEDS Recon File for April 2020

- Resolved: 04/24/2020 12:35 PM

Team Responsible:	Batch/Interfaces	Assignee:	Chris Larson	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Operational Enhancement
Minor Version:	20.04.25	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Jennifer Muna	Regulation Reference:		Created:	04/15/2020 01:16 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Production deployment approved by JoAnne Osborn 4/15/2020

Current Design: The C-IV System sends MEDS Reconciliation files to the MEDS project for each county on a quarterly basis. The 39 Counties are broken into 3 processing groups, and the month in which the groups are reported to MEDS are staggered by month.

SCR CIV-106928 was created to regenerate and send the C-IV Group 3 MEDS Recon file on 4/11/2020. However, C-IV had to modify the effective date on the latest re-run of the C-IV Group 3 MEDS Recon file and thus were not able to process.

Request: Reschedule the C-IV Group 3 MEDS file and successfully send to MEDS.

Recommendation: Create a Batch Schedule Change Request (BSCR) to regenerate the Group 3 MEDS Recon file for April 2020 and resend to MEDS on April 25, 2020.

Outreach

Description:

This is a one-time operational change that applies to the C-IV counties only.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-107048] Update FTP Standard Mail Print Jobs to New Settings

- Resolved: 04/22/2020 05:59 PM

Team Responsible:	Batch/Interfaces	Assignee:	Amrinder Gill	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Operational Enhancement
Minor Version:	20.04.22	Expedite Changes:	Production Deployment	Estimate:	75
Reporter:	Jennifer Muna	Regulation Reference:		Created:	04/16/2020 05:13 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen Rapponotti 4/17/2020

Current Design: C-IV sends Print files through FTP to an outside central print facility. This location is given as an IP address to the facility that C-IV sends through. The Standard Mail Print jobs are currently sending to 67.124.169.238.

C-IV will now use SFTP to send files to an outside central print facility. This location will be accessed by a new IP address given to C-IV.

Request: The current circuit will be decommissioned on 4/22/2020. Update the settings of the Standard Mail Print jobs to use the new IP address 67.124.169.235 .

Recommendation: 1. Create a Batch Property Change Request (BPCR) to update the IP address for the Standard Mail Print Jobs and change the FTP properties to use SFTP instead of FTP.

Outreach

Description:

Migration Impact Description: This is a one-time operational change that applies to the C-IV counties only.

Upon migration the C-IV system will use CalSAWS central print facility.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 75

Automated Test :	0	Batch/Interfaces :	50	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	20
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-107116] Update "COVID-19" Override Reason End Date to High Date

- Resolved: 04/30/2020 03:26 PM

Team Responsible:	Eligibility	Assignee:	Jennifer Chen	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	Policy Re-Design
Minor Version:	20.04.30	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Sridhar Mullapudi	Regulation Reference:	Exec Order, HR 6201	Created:	04/23/2020 12:27 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA-215843

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti on 3/16/2020
Current Design: The "COVID-19" EDBC override reason is available available for 3/1/2020 to 5/31/2020 benefit months
Request: "COVID-19" override reason should be available from 3/1/2020 to high date
Recommendation: Update the "COVID-19" override reason end date to be high date (12/31/9999)

Outreach

Description:
Migration Impact Description: Joint design has been approved. CalSAWS will implement this change with SCR CA-215843 in 20.05 priority release.

Migration Impact

Analysis:
Alternative Procedure Description: None

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	10
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-103934] Cal-OAR - Phase I - Automation Alternative

Team Responsible:	Batch/Interfaces	Assignee:	Chris Carandang	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Chris Larson	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	741
Reporter:	Lien Phan	Regulation Reference:	ACL 19-40 - Cal-OAR-PERFORMANCE MEASURES, REPORTING, AND UPDATES, ACIN I-49-18	Created:	04/18/2019 10:11 AM
Status:	System Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	CO-115
Committee:	[Welfare to Work/ WPR]	Approved by Committee:		Other Agency Cross Reference:	CA-208030

Non-Committee Review: Approved Joel Acevedo CalOAR Phase I

Expedite Approval: Michele Peterson - May 2019

Current Design: SAWS does not have existing reports for CW/WTW measures as indicated in ACL

Request: PHASE 1 PERFORMANCE MEASURES (2) - SQL
 The (2) refers the reader to the Endnotes section for additional information.
 Performance Measures:
 1. Engagement Rate
 2. Sanction Rate
 3. Sanction Resolution Rate
 4. Orientation Attendance Rate
 5. Online CalWORKs Appraisal Tool (OCAT)/Appraisal Completion
 6. Timeliness Rate
 7. First Activity Attendance Rate
 8. Improved Literacy, Basic Skills, English Language Acquisition** (see notes)
 9. Community College Progress Rate** (see notes)

Notes:
 Data elements currently in SAWS for CWD completion.
 Counties must enter data consistently on all appropriate cases – CDSS will provide training and technical assistance.
 **CDSS will obtain data through data sources outside of SAWS – no new reporting for CWDs.
 CWDs to include in the first Cal-CSA.

End Notes:
 (1) Demographic data points from the SAWS extract are needed to provide the full range of demographic detail. Until that is available, demographics will be derived from what is available from the Medi-Cal Eligibility Determination System.
 (2) SAWS automation for the Home Visiting Initiative “participant” and “offered” will be included in Phase 1 and 2 of Cal-OAR automation.
 (3) The performance Measure requires data from both SAWS and data sources outside of SAWS (e.g., California Department of Education). The timeframe that these performance measures will become available will vary depending on when final data sharing agreements are executed. As with all the performance measure calculations, CWDs will have an opportunity to review the performance measures calculated with this data prior to the public posting.

Recommendation: 1) Generate ad-hoc reports to pull data elements listed in the request.

- 2) Manually upload reports to CalOAR's sharepoint site.
- 3) Modify queries from requests by CDSS and Counties after data validation.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Manually run reports through Ad Hoc to send Data to CDSS on a monthly basis.

741

Automated Test :	0	Batch/Interfaces :	741	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CIV-106620] Data Change to update Spousal Support Agreement/Modification Date

- Resolved: 05/04/2020 09:43 AM

Team Responsible:	CalHEERS	Assignee:	Dylan Patel	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	29
Reporter:	Maksim Volf	Regulation Reference:		Created:	03/05/2020 03:52 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:	04/21/2020	Other Agency Cross Reference:	CA-214268
Committee:	[Medi-Cal/CMSP]				

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti - 04/22/2020

Current Design:

SCRs CA-206994|CIV-103599 introduced functionality that provides CalHEERS with a new field "Spousal Support Agreement/Modification Date" for Spousal Support Income and Expenses in eHIT as a result of the Tax Cuts and Jobs Act (TCJA). Due to the TCJA, Spousal Support Income and Expenses are no longer countable in the MAGI Medi-Cal household budget if the Spousal Support Agreement or Modification to the Agreement happened on or after 01/01/2019.

The "Spousal Support Agreement/Modification Date" is required for all Spousal Support Income and/or Expense records sent to CalHEERS in an EDR from the MAGI Determination List page. Workers receive a validation message when requesting MAGI from the MAGI Determination List page if the EDR includes Spousal Support Income or Expenses and the "Spousal Support Agreement/Modification Date" is missing for those records. A number of the Spousal Support Income/Expense records ended before the Effective Date of the respective policy (1/1/2019).

The current functionality for eHIT is to send income records to CalHEERS if they are mapped to a CalHEERS income type and are effective on or after 1/1/2014. Expense records are sent to CalHEERS if they are mapped to a CalHEERS expense type and are effective on the EDR benefit month or after.

This means that Workers have to go through the Spousal Support Income records since 2014 and the Expense records applicable to the EDR benefit month or later and update the "Spousal Support Agreement/Modification Date" for each of them. This increases the workload needlessly, because the Spousal Support Income and Expense records that ended before the policy effective date are not subject to this change.

Request: Apply a one-time data change to reduce the workload for the older Spousal Support Income and Expense records.

Recommendation:

1. Populate the "Spousal Support Agreement/Modification Date" with the same date as the Begin Date of the corresponding Income Detail record that meets the following criteria:

a. The Income Type is any of the following:

- Spousal Support – Direct
- Spousal Support – Disregard
- Spousal Support – Through LCSA

b. The Income Detail record is end dated on or before 12/31/2018.

Use the "New Change Reason": 'Participant Provided - Verbal' and "New Reported Date": System Date

2. Populate the "Spousal Support Agreement/Modification Date" with the same date as the Begin Date of the corresponding Expense Detail record that meets the following criteria:

a. The Expense Category is 'Child/Spousal Support – Court Ordered' or 'MAGI Expense'

b. The Expense Type is 'Spousal Support – Court Ordered'

c. The Expense Detail record is end dated on or before 12/31/2018.

Use the "New Change Reason": 'Participant Provided - Verbal' and "New Reported Date": System Date

3. Create a Journal Entry in The System for each person who had a Spousal Support Income or Expense record updated from the one-time data change. The journal entry will be displayed on the Journal Detail page as follows:

- a. Journal Category: All
- b. Journal Type: Activity
- c. Short Description: Updated Spousal Support Agreement/Modification Date for end dated Spousal Support Income/Expense
- d. Long Description: The Spousal Support Agreement/Modification Date for <Person's first name and last name> Spousal Support Income/Expense record that ended prior to 1/1/2019, was updated to the same date as the begin date from a one-time data change.

Outreach

Description:

CIT

Migration Impact

Description:

Joint design has been approved through the Medi-Cal Committee. LRS/CalSAWS will implement this Change with SCR CA-214268 in the 20.05 release.

Migration Impact

Analysis:

Alternative

Add the Spousal Support/Modification Date to the income or expense record, then request MAGI again.

Procedure

Description:

Operational Impact:

Estimate:

29

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	22	CalHEERS Test :	7	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-106939] Add Pandemic Unemployment Compensation Income Type

Team Responsible:	Eligibility	Assignee:	Jagadeesh Dasu	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	174
Reporter:	Renee Gustafson	Regulation Reference:	ACWDL 20-09	Created:	04/07/2020 02:01 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CH-161368; CA-215310

Non-Committee

Review:

Expedite Approval: Approval provided by Karen and Laura as this part of COVID-19 emergency

Current Design:

Income for "Federal Pandemic Unemployment Compensation" does not exist in The Systems and is not communicated to CalHEERS.

"Federal Pandemic Unemployment Compensation" will not be counted in Medi-Cal (MAGI and Non-MAGI) determinations but it will be counted for Covered California programs.

The following related income types exist in The Systems:

- Income Type: UIB Stimulus Payment (CT186_C6)
Exempted from Medi-Cal and CalFresh; currently not communicated to CalHEERS
Considered Unearned for CW, FC, GA, CP
- Income Type: Disaster/Emergency Assistance (CT186_19)
Exempted from all eligibility programs; currently not communicated to CalHEERS

DHCS does not recommend Disaster/Emergency Assistance income type because this is also exempted from APTC so that will not get us to our goal.

Either option requires discussion with other eligibility programs to be sure the income type used for Medi-Cal has the same intended impact on the other programs.

Request:

Add Pandemic Unemployment Compensation (PUC) as an income type and update EDBC logic to calculate it properly.

Recommendation:

1. Add Pandemic Unemployment Compensation (PUC) as an available income type in the income pages, under the Unemployment category. Specify how EDBC will treat this income type for each program.

See Detailed Design Document attached.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. LRS/CalSAWS will implement this Change with SCR CA-215310 in the 20.05 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Override EDBC Result

Operational Impact:

Estimate:

174

Automated Test :

0

Batch/Interfaces :

15

Batch Operations :

0

CalHEERS :

15

CalHEERS Test :

45

Client Correspondence :

24

DBA :	0	Design :	0	Eligibility :	25
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	50	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

[CIV-102825] Imaging: Add a "Received" Option for Annotations/Stamp in PC7

Team Responsible:	Imaging	Assignee:	Cory J. Wozniak	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Cory J. Wozniak	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	16
Reporter:	Jill I. Smith	Regulation Reference:		Created:	11/27/2018 12:55 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	01/23/2020	Other Agency Cross Reference:	

Non-Committee

Review:	
Expedite Approval:	
Current Design:	There is no option in the stamp feature in Perceptive Content for "Received".
Request:	Would like to add "Received" as an option to select in the stamp feature in Perceptive Content.
Recommendation:	<p>Make a copy of the 'Approved' stamp within Perceptive Content Management Console then make the following modifications:</p> <ol style="list-style-type: none"> 1) When prompted, name the copy 'Received' 2) Under Content, change text to 'RECEIVED %m/%d/%y' 3) Under Security, Add %_ImageNowSupCounty & %_ImageNowView where % = all counties 4) For all SupCounty grant Allow All & for all View grant Create, Hide, & View

Outreach

Description:	New Imaging solution encompasses this functionality.
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Migration Impact Description:

Migration Impact Analysis:	Manually add "Received" text to image.
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Alternative Procedure

Description:

Operational Impact:	16
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Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	11	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-105674] Update All Users Group

Team Responsible:	Imaging	Assignee:	Ben Cox	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Ben Cox	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Cory J. Wozniak	Regulation Reference:		Created:	11/18/2019 01:11 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Danielle Benoit 4/28/2020

Expedite Approval: Current Design:

When the C-IV Imaging Solution was introduced in 2009 there was a default group called 'All Users'. This group is not tied to any specific user capability however, it does allow users to import/drag & drop/document copy into the 'Default' drawer which is not monitored by any county.

Request: Disable the ability for workers to be able to add documents to the 'Default' drawer.

Recommendation: Remove the 'Create/Append' right for the 'Default' Drawer from the 'All Users' group.

Outreach

Description:

Migration Impact

Description:

This change will keep documents in a county drawer so they can be properly migrated to the new imaging system in CalSAWS.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Inform users not to drag and drop documents in Perceptive Content.

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-105843] Imaging: Update Imaging scripts to include case name trimming

Team Responsible:	Imaging	Assignee:	Christopher Vasquez	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	67
Reporter:	Christopher Vasquez	Regulation Reference:		Created:	12/09/2019 01:03 PM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	01/23/2020	Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design:

Currently the Barcode scanning and Kiosk Scanning, and EICT Imports pull back case names, regardless of name length. if a document is indexed to a case name more than 40 characters long, the Imaging system will route the document into the county error queue.

Request:

Requesting that the indexing scripts be updated to include a trimming statement for case names over 40 characters, allowing the imaging system to index the documents as expected.

Recommendation:

Modify Indexing scripts to include logic for trimming Case names down to 40 characters.

Outreach

Description:

Migration Impact

No impact as script will be invalid with the 58 county imaging solution.

Description:

Migration Impact

No Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 67

Automated Test :	0	Batch/Interfaces :	16	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	16	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	3
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	13	Tech Arch :	16	Tech Ops :	0
Training :	0				

[CIV-107005] Job Aid for SCR CIV-104042 Home Visiting Program

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Gingko Luna	Regulation Reference:	AB 1811, ACL 19-82, ACL 19-42	Created:	04/14/2020 09:46 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-114
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215525, CA-208265/ CIV-104042

Non-Committee Review: Joyce Oshiro 04/21/2020 - Approve

Expedite Approval:
Current Design: SCR CIV-104042 created the Home Visiting Program pages.

Request: A job aid for the new Home Visiting Program pages is needed.

Recommendation: Create the Home Visiting Program job aid.

Outreach Description: New job aid

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CIV-107079] Update Job Aid for E-Signature for SCR CIV-11210

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Maria Arceo	Regulation Reference:	Exec Order	Created:	04/21/2020 11:55 AM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Joyce Oshiro 04/22/2020 - Approve				
Expedite Approval:					
Current Design:	With the release of SCR CIV-11210 added electronic signature capability to additional forms. The Electronic Signature (e-Sign) job aid needs to be updated with the additional forms.				
Request:	Update the Electronic Signature (e-Sign) job aid for SCR CIV-11210.				
Recommendation:	Update the Electronic Signature (e-Sign) job aid for SCR CIV-11210 which added e-Signature capability to additional forms.				
Outreach Description:	Job aid update				
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	None				
Operational Impact Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CIV-100878] ACL 18-117: Implement CalFresh Churn Monthly Caseload Report - CF 18

Team Responsible:	Reports	Assignee:	Madhuri Salunkhe	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Justin Dobbs	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	729
Reporter:	Justin Dobbs	Regulation Reference:	ACL 18-117, ACL 18-117E	Created:	04/02/2018 04:52 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:	04/20/2020	Other Agency Cross Reference:	CA-201836

Non-Committee

Review:

Expedite Approval:

Current Design:

CalFresh caseload churn occurs when an eligible household loses CalFresh benefits (i.e. missed reporting requirements) but re-enrolls shortly thereafter.

ACL 18-117 introduces a CalFresh Churn Monthly Caseload Report (CF 18). The automated system does not contain any reporting for CalFresh caseload churn.

Request:

Add a CalFresh Churn Monthly Caseload Report (CF 18) to the automated system per the instructions in ACL 18-117/18-117E.

Recommendation:

Implement the CalFresh Churn Monthly Caseload Report (CF 18) in the C-IV System.

Please reference the attached detailed design document for design specifics.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the State/Fiscal Reports Committee. LRS/CalSAWS will implement this Change with SCR CA-201836 in the 21.01 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Manually ad-hoc the needed information.

Operational Impact:

Estimate:

729

Automated Test :	0	Batch/Interfaces :	7	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	7	Performance :	0	Release Communication Support :	0
Reports :	511	Reports Test :	204	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-102275] Convert the Engagement and Longitudinal Analysis Reports in Business Intelligence to be On-Request Reports

Team Responsible:	Reports	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	562
Reporter:	Sarbjeeet Chana	Regulation Reference:		Created:	09/19/2018 10:00 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Dennis Kong	Training Impacted:	[Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: Within the WPR and Engagement subject area of Business Intelligence, specifically the Engagement Analysis tab resides the following two reports:

Engagement Report - Displays comparative engagements at different points of time and displays a count of the number of people who are engaged by WTW status and activity status.

Longitudinal Report - Displays information for a filtered set of people over a period of time. Similar to the Engagement report however this report tracks the same group through time as opposed to different groups at different points in time.

These reports were implemented in the traditional reporting tool, however they are presented to the users through Business Intelligence.

Request: Convert the Engagement and Longitudinal reports into traditional On-Request reports.

Recommendation:

1. Implement On-Request parameter pages for the two reports.
2. Modify the report templates as needed to function as On-Request reports
3. Make the Engagement Analysis Report and Longitudinal Analysis Report in the WPR and Engagement Dashboard inaccessible.

Outreach

Description:
Migration Impact Description: These reports will need to be migrated into CalSAWS. The effort to port these reports has been accounted for under DDID #1049. However, the effort to convert these reports into On-Request reports is to be done out of C-IV M&O.

Migration Impact Analysis: Not Accounted for in SOR

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **562**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	402	Reports Test :	160	Security :	0

[CIV-102292] Convert the Caseload Inventory Dashboard to an On-Request Report

Team Responsible:	Reports	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	368
Reporter:	Sarbjeeet Chana	Regulation Reference:		Created:	09/20/2018 02:16 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Dennis Kong	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Caseload Inventory Dashboard is available within Business Intelligence in the C-IV System. The dashboard displays a large table chart that includes case demographic information as well as Application, Customer Report, and WTW, CalWORKs and/or TANF time clock information for each adult in a CalWORKs or CalFresh program.

Request:

Convert the Business Intelligence Caseload Inventory Dashboard into a traditional On-Request report format. Underlying report logic will not be modified.

Recommendation:

1. Convert the Business Intelligence Caseload Inventory Dashboard to an On-Request report.
2. Create an On-Request report parameter page for the Caseload Inventory report.
3. Inactivate the Business Intelligence Caseload Inventory Dashboard.

Outreach

Description:

Migration Impact

Description:

This report will need to be migrated into CalSAWS. The effort to port these reports has been accounted for under DDID #1049. However, the effort to convert these reports into On-Request reports is to be done out of C-IV M&O.

Migration Impact

Not Accounted for in SOR

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

368

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	284	Reports Test :	84	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs

[CIV-105562] ACL-19-76: Batch EDBC Run to Apply 2020 Earned Income Disregard and Income Reporting Threshold Tiers

Team Responsible:	Tech Ops	Assignee:	Ayyappa Kancharla	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Josias Caveto	Change Type (SCR):	New Policy
Minor Version:	20.05.09	Expedite Changes:	No	Estimate:	85
Reporter:	Josias Caveto	Regulation Reference:	ACL 19-76	Created:	11/04/2019 03:13 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	2020-03-17 00:00:00.0	Other Agency Cross Reference:	CA-211596

Non-Committee

Review:
Expedite Approval:
Current Design: Per ACL 19-76, SCR CIV-104383 updated the CalWORKs Earned Income Disregard to \$500 and replaced the existing CalWORKs Tier 2 calculation with the rules of Tier 3 from CalFresh.
Request: Existing CalWORKs benefits need to be updated based on the new Earned Income Disregard. In addition, the Income Reporting Threshold must be recalculated.

Recommendation:

- 1) Run batch EDBC on 05/09/2020 for the month of 06/2020 for;
 - a) All open programs (except Medi-Cal) on cases with an active or ineligible CalWORKs or RCA program in targeted program mode.
 Exclude the following cases:
 - i) The benefit month is past the latest RE due date for the program.
 - ii) The program has a SAR7 Due Month of 05/2020 and the report status is Sent, Received, or Incomplete
 - iii) EDBC has already been processed for the benefit month since SCR CA-209033/CIV-104383 went to production.
 - b) In LRS: run the above population with Run Reason CT744_IR
 - c) In LRS: run the above population with Sub Type code CT942_C4

Batch EDBC will insert the following Journal entry:
 Short Description: Batch EDBC ran for <month, year>
 Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: CW IRT Update
- 2) In LRS CalSAWS: a DCR will be executed to trigger the generation of a SAR 2 for cases where Batch EDBC ran with the "CW IRT Update" (IR) run reason and no SAR 2 generated. (This step will be required in LRS CalSAWS for CW IRT updates until SCR CA-206347 is delivered to production.)
- 3) Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:
 - Case Name
 - Case Number
 - County
 - Unit
 - Unit Name
 - Office Name
 - Worker ID
 - a) List of cases discontinued by the batch EDBC process. The case listing will be named "List of Cases Discontinued by Batch EDBC Process".
 Note: Include additional columns to indicate program type and program closure reason
 - b) List of cases where the batch EDBC process closed a person. The case listing will be named "List of Cases Where Batch EDBC Process Closed a Person".
 Note: Include additional columns to indicate program type
 - c) List of cases where the CW EDBC resulted in a benefit reduction. The case listing will be named "List of CW Cases that Resulted in Benefit Reduction".

Note: Include additional columns to indicate each of the benefit reduction type reasons in separate columns (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change, Benefit Month)

d) List of cases which resulted in a read-only EDBC. The case listing will be named "List of Cases That Resulted in Read-Only EDBC"

Note: Include additional columns to indicate program type and read-only reason

e) List of cases skipped in the batch run. The case listing will be named "List of Cases Skipped in Batch Run".

Note: Include additional columns to indicate the skip reason and program type.

Outreach Description:

Lists of affected cases will be posted to the CalACES Web Portal in the following location:
CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > CIV-105562

Migration Impact Description:

This SCR will only run EDBC for the EID and does not make changes to the systems

Migration Impact Analysis:

No Impact

Alternative Procedure Description:

Run EDBC

Operational Impact:

Operation Costs (based on an approximate 280,000 NOAs):
Total Print Cost for 39 Counties funded by the Project: \$30,562
Please see the attached 'SCR 105562 Operation Costs All Counties One Time' with the breakdown for each county and specific costs on printing, envelopes, and stuffing. Cost estimates approved by Rosalie Ngo on 4/23/2020.

Estimate:

85

Automated Test :	0	Batch/Interfaces :	10	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	10
DBA :	0	Design :	0	Eligibility :	55
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
System Test Support :	10	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
Recommendation 2) In LRS: a DCR will be executed to trigger the generation of a SAR 2 for cases where Batch EDBC ran with the "CW IRT Update" (IR) run reason and no SAR 2 generated. (This step will be required in LRS for CW IRT updates until SCR CA-206347 is delivered to production.)
After:
Recommendation 2) In LRS: a DCR will be executed to trigger the generation of a SAR 2 for cases where Batch EDBC ran with the "CW IRT Update" (IR) run reason and no SAR 2 generated. (This step will be required in LRS for CW IRT updates until SCR CA-206347 is delivered to production.) This DCR will not include those cases where CW is discontinued and CF is changing to TCF.
2. Estimate Change:
Before:
Batch Operations ETC: 0
Batch/Interfaces ETC-10
After:
Batch Operations ETC: 10
Batch/Interfaces ETC-0
3. Release Change:
N/A
4. Funding Source Change:
N/A



[CIV-104367] ACWDL June 11, 2019; CFL NO. 18/19-26 Add Functionality for Housing Support Program (HSP)

- Resolved: 05/05/2020 02:34 PM

Team Responsible:	Online	Assignee:	Pramisha Chintapalli	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Matthew Lower	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	671
Reporter:	Frederick Gains	Regulation Reference:	ACWDL June 11, 2019; CFL NO. 18/19-26	Created:	06/18/2019 09:18 AM
Status:	Test Complete	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-115
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	2020-02-13 00:00:00	Other Agency Cross Reference:	CA-208988

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 02/14/2020

Current Design: The system currently has no online pages to track HSP data.

Request: HSP component data cannot be tracked and managed. Provide online pages for HSP data tracking and management.

Recommendation: Create a new page flow to allow a worker to enter information for HSP.

Outreach

Description:

Migration Impact Description: LRS/CalSAWS will implement CA-208988 with the same release.

Migration Impact Analysis:

Alternative Procedure Description: Continue to track HSP outside of the system

Operational Impact:

Estimate: **671**

Automated Test :	46	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	90	Eligibility :	0
Fiscal :	67	Imaging :	0	IVR/CC :	0
Online :	289	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	10
System Test Support :	109	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Recommendation Change:
 Before: CA-208988 CIV-104367 Housing Support Program.docx
 After: CA-208988 CIV-104367 Housing Support Program Content Revision 1.docx (Yellow Highlighting)

2. Estimate Change:
 Before: N/A



[CIV-105307] Imaging: Update Imaging script to include Mobile, Kiosk, and Clerical Default Document Types

- Resolved: 02/20/2020 10:22 AM

Team Responsible:	Imaging	Assignee:	Christopher Vasquez	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	16
Reporter:	Christopher Vasquez	Regulation Reference:		Created:	10/10/2019 11:05 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Danielle Benoit 11/6/19

Expedite Approval:

Current Design:

Currently the CSAWS_RouteDefaultDocBack.js only routes documents with the type of "Default" back to workers, the intention of this was to route documents that had not been assigned a document type back for proper indexing.

Request:

Requesting that the script be updated to include the more recently added "Default" document types ("Kiosk Default", "Mobile Default", and "Default Clerical"). Additionally, add logic to retroactively route documents indexed as one of the "Default" document types back into workflow. This change will assist the counties in preparing their data for migration into the new Imaging System.

Recommendation:

Modify Line 174 of the CSAWS_RouteDefaultDocBack.js script as follows:

```
var VIEW_FILTER = Clib.rsprintf("([wfQueue] = '%s' AND [drawer] = '%s' AND ([docType] = 'Default' OR [docType] = 'Default Clerical' OR [docType] = 'Kiosk Default' OR [docType] = 'Mobile Default') AND [wfStatus] = '1') OR ([isInWf] = '0' AND [drawer] = '%s' AND ([docType] = 'Default' OR [docType] = 'Default Clerical' OR [docType] = 'Kiosk Default' OR [docType] = 'Mobile Default')) AND [docid] > '%s'", TempCompleteQueue, TempDrawer, TempDrawer, lastDocId);
```

Outreach Description:

CIT to the C-IV counties

Migration Impact Description:

No impact as script will be invalid with the 58 county imaging solution.

Migration Impact Analysis:

Alternative Procedure Description:

Manually update default documents to the correct document type.

Operational Impact:

Estimate: 16

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	11	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0

Training :	0
Content Revision Status-1:	Accepted
Content Revision Description-1:	<ol style="list-style-type: none"> 1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 20.01 After: 20.05 4. Funding Source Change: N/A
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	<ol style="list-style-type: none"> 1. Recommendation Change: Before: Modify Line 174 of the CSAWS_RouteDefaultDocBack.js script as follows: <pre>var VIEW_FILTER = Clib.rsprintf("([wfQueue] = '%s' AND [drawer] = '%s' AND ([docType] = 'Default' OR [docType] = 'Default Clerical' OR [docType] = 'Kiosk Default' OR [docType] = 'Mobile Default') AND [wfStatus] = '1') OR ([isInWf] = '0' AND [drawer] = '%s' AND ([docType] = 'Default' OR [docType] = 'Default Clerical' OR [docType] = 'Kiosk Default' OR [docType] = 'Mobile Default')) AND [docid] > '%s'", TempCompleteQueue, TempDrawer, TempDrawer, lastDocId);</pre> After: Modify Line 174 of the CSAWS_RouteDefaultDocBack.js script as follows: <pre>var VIEW_FILTER = Clib.rsprintf("([wfQueue] = '%s' AND [drawer] = '%s' AND ([docType] = 'Default' OR [docType] = 'Default Clerical' OR [docType] = 'Kiosk Default' OR [docType] = 'Mobile Default') AND [wfStatus] = '1') OR ([isInWf] = '0' AND [drawer] = '%s' AND ([docType] = 'Default' OR [docType] = 'Default Clerical' OR [docType] = 'Kiosk Default' OR [docType] = 'Mobile Default')) AND [docid] > '%s'", TempCompleteQueue, TempDrawer, TempDrawer, lastDocId);</pre> Modify Imaging Transfer Default Documents job (PB00S142) to allow for the "Kiosk Default", "Mobile Default", and "Default Clerical" document types. 2. Estimate Change: Before: Imaging ETC 1: 9 Imaging ETC 2: 2 Imaging ETC Total: 11 System Test Support ETC 1: 5 System Test Support ETC Total: 5 After: Imaging ETC 1: 9 Imaging ETC 2: 2 Imaging ETC Total: 11 System Test Support ETC 1: 5 System Test Support ETC Total: 5 Batch/Interfaces ETC: 10 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3:	
Content Revision Description-3:	<ol style="list-style-type: none"> 1. Recommendation Change: Before: After:

[CIV-105722] Update C4Yourself and C4Y mobile App downtime message page with external links and phone numbers

Team Responsible:	Online	Assignee:	Pramisha Chintapalli	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	269
Reporter:	Prem Venugopalan	Regulation Reference:		Created:	11/22/2019 12:18 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Grady Howe	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	CA-212039

Non-Committee Review: Approved by June Hutchison, sent to committee as FYI

Expedite Approval: Expedited per email from June Hutchinson Nov 22, 2019

Current Design: Currently, when C4Yourself and C4Yourself Mobile App is down for maintenance, there is a static web page that announcing the website is not available.

Request: This is to request to add links for external websites and contact information for the C-IV County Customer Call Centers be added to the page to provide alternate methods through which C4Yourself users get additional information when C4Yourself is not available. The page should also include contact information for Counties, normal operational hours and expected duration of downtime. Also update the C4Yourself Mobile App downtime message

Recommendation: This was requested by the Advocates. Following are the changes requested:

This outage will commence on __ (add date/time) _____ and end on __ (add date/time) _____.

Alternative sites for public assistance program information include:
 Medi-Cal: <https://www.coveredca.com>
 CalFresh: <https://www.getcalfresh.org>

To contact the County about your existing case, please visit:
<https://c4yourself.com/c4yourself/ivrContact.jsp>

Outreach Description:

Migration Impact Description: This change impact only to the C4yourself website and the C4Yourself mobile app

Migration Impact Analysis: No Impact

Alternative Procedure Description: Existing downtime message will display until this SCR is in production

Operational Impact:

Estimate: **269**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	116	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

System Test Support : 60 Tech Arch : 83 Tech Ops : 10
Training : 0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
1. Update the YourBenefitsNow! (YBN) website, C4Yourself website and Department of Public Social Services Mobile Application (DPSS) Mobile Application downtime static message to include the following websites to provide participants with additional resources and their counties contact information.
a. CalSAWS Resource page
b. Covered California website
c. CalFresh website
d. EBT website
2. Update the C4Yourself Mobile Application downtime static message to direct participants to the C4Yourself website during the downtime period since the website will be available for the participants to use.
3. Update the external CalSAWS Website (CalSAWS.org) Resource page to provide participants with known system outage times, additional resources and their counties' contact information.
Before: CA-212039 CIV-105722 Update the Self Service Portal and Mobile App downtime.docx
After: CA-212039 CIV-105722 Update the Self Service Portal and Mobile App downtime Content Revision.docx (Yellow Highlighting for changes and cross out line for things that is removed)
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

[CIV-102606] Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report

Team Responsible:	Reports	Assignee:	Greg Deogracia	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Greg Deogracia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	231
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	11/01/2018 02:42 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:	2019-12-06 00:00:00.0	Other Agency Cross Reference:	CA-209221 CA-208814 CIV-104015

Non-Committee

Review:
Expedite Approval:
Current Design:

The current Integrated Service Payment/Valuable Detail Claiming reports (Daily and Monthly) includes multiple total columns for the different data elements, however, the report does not include a total for a single transaction(row). Also, the report does not include the state PIN and, does not include EBT expungements.

Request:

- a) Add transaction total on the Summary Page.
- b) For claiming on the CEC, the counties use the state PINS. The reports include a pay code and fund code that the workers use to decrypt the state PINS that will be used. The pay code and fund code are not used for anything besides decrypting into the state PINS.
- c) Include EBT expungements in both the Daily and Monthly Integrated Service Payment/Valuable Detail Claiming Report

Recommendation:

Modify the Integrated Service Payment/Valuable Detail Claiming Reports (Daily and Monthly) to include additional data columns, added EBT expungement transactions and adjust summary totals for ease of use and include expungement information.

Outreach

Description:
Migration Impact Description:

Joint design has been approved through the State/Fiscal Reports Committee. LRS/CalSAWS will implement this Change with SCR CA-209221 in the 20.09 release.

Migration Impact Analysis:

Alternative Procedure Description:

Manually ad-hoc information

Operational Impact Estimate:

231

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	178	Reports Test :	53	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision
Status-1:
Content Revision
Description-1:**

Accepted

1. Recommendation Change:

Before:

Update the Integrated Service Payment/Valuable Detail Claiming Report (Daily and Monthly) as follows:

a) Add an additional "Total" column to the Summary worksheet.

b) Add a new column to populate the State PIN value.

c) Include EBT expungements in the reports.

After:

Modify the Integrated Service Payment/Valuable Detail Claiming Reports (Daily and Monthly) to include additional data columns, added EBT expungement transactions and adjust summary totals for ease of use and include expungement information.

2. Estimate Change:

N/A

3. Release Change:

Before: 20.07

After: 20.09

4. Funding Source Change:

N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

Pending CCB

1. Recommendation Change:

Before: Figure 2.2.1.3 – Details Worksheet

After: Figure 2.2.1.3 – Details Worksheet

Cosmetic update

Reference Attached Design Document Content Revision 2

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions

[CA-211992] Update the NA 840A Page Generation Logic

- Resolved: 12/05/2019 01:48 PM

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:	19.12.05	Expedite Changes:	Production Deployment	Estimate:	100
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	11/20/2019 01:37 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: JoAnne Osborn on 11/20/2019

Current Design:

SCR CA-207426 (DDID 702) updated the NA 840A to generate using a new template. As part of this effort the generation conditions changed from what was previously the NA 840A-1 Form. The new generation conditions used the non-compliance status reason as a factor in generation.

Request:

Prior to CA-207426, the NA 840A-1 generated when the Good Reason is "Yes" in the non-compliance status detail page. Update the generation conditions to generate the NA 840A-1 scenario for the new NA 840A template to work as it did previously.

Recommendation:

1.) Update the NA 840A to generate when the WTW Status Detail page or REP Status Detail page has a non-compliance with a Good Reason indicator set to Yes. See attached 'CA-211992 NA 840A Recommendation 1 Example.pdf' for Section that will be checked and populated for this scenario (section indicated with the red dashed box).

Note: This was formerly the NA 840A-1. SCR CA-207426 (DDID 702) updated the template to a dynamically generated NA 840A Form Template. The NA 840A is currently available in English and Spanish.

2.) Update the NA 840A to generate for both the WTW Status Detail page or REP Status Detail page for the existing scenario where there is a non-compliance with a Status Reason of 'In-Conciliation'.

Note: This was formerly the NA 840A-2. SCR CA-207426 (DDID 702) updated the template to a dynamically generated NA 840A Form Template. The NA 840A is currently available in English and Spanish.

3.) Create a one-time list of all the NA 840A that were not generated where the previous NA 840A-1 Form version would have been created. This will include all WTW and REP non-compliance records that have been added since the implementation of the new NA 840A template that had a Good Reason indicator set to Yes and had a Status Reason other than 'Not Signing the WtW Plan'. The list will be posted the day of the SCR release (12/5/2019).

The following data fields will be provided in the list:

- WTW/REP Office Code
- WTW/REP Office Name
- Current or Last WTW/REP Worker ID
- Case Number
- Participant's Last Name
- Participant's First Name
- Participant's Age
- WTW/REP Program Status
- Non-Compliance Date of Discovery
- Date when Good Reason was updated to Yes

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Generate the NA 840A through Template Repository.

100

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	65
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	25	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-214635] Advance CW/CF RE Due Month for March - May 2020

- Resolved: 04/21/2020 08:42 AM

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:	20.04.30	Expedite Changes:	Production Deployment	Estimate:	280
Reporter:	Jason M. Francis	Regulation Reference:	Exec Order; HR 6201; ACWDL March 27, 2020	Created:	03/24/2020 12:01 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Tyler Vaisau	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV-106787

Non-Committee

Review:

Expedite Approval: Approval provided by Karen and Laura as this part of COVID-19 emergency

Current Design: CalWORKs and CalFresh programs require a redetermination packet to be completed and returned before ongoing benefits can be issued.

Request: Per Exec Order and HR 6201, the redetermination requirement is waived for the March - May 2020 due months. A new 6-month redetermination must be established.

Recommendation:

1. Perform a one-time data change when the following conditions exist:
 - a. There is a CW or CF program with a Redetermination Due Date between 3/31/2020 and 5/31/2020
 - b. The program is not Transitional CalFresh during the Due Month
 - c. The Redetermination record Completion Date is set to null date
 - d. The program status is Active or Ineligible for the month of the Redetermination Due Date
 - e. The program status is Active or Ineligible for the month immediately following the Redetermination Due Date

Perform the following actions:

- a. Set the Completion Date to the current system date
 - b. Set the Completion Reason to 'Data Change' (CT 1892 - DC)
 - c. Generate a new Redetermination record with the following values:
 - i. Set Program ID to match Program ID of previous record
 - ii. Set Begin Date to the day after the previous record Due Date
 - iii. Set the Due Date to the last day of the month such that the RE period encompasses 6 months
 - iv. Set Completion Date to null date
- Note: Completion Reason will remain null

2. Update the status of CF, CW RE packets (CF Packet-FS29LA 1A, CF Packet-FS29LA 1B, CW Packet-FS29 3A, CW Packet-FS29 3B, CW/CF Packet-FS29LA 3A, CW/CF Packet-FS29LA 3B, CalWORKs/Medi-Cal Packet - FS29LA 3C, and CalWORKs/CalFresh/Medi-Cal Packet - FS29LA 3C) with the submit month of 3/1/2020, 4/1/2020 or 5/1/2020 based on the following criteria if the latest status of these packets is not 'Complete - EDBC Accepted', 'Not Applicable' or 'Error'.

Note: The following Customer Reporting status updates are only for CF, CW. Customer Reporting for TCF is not updated as part of this effort.

- a. Update Customer Reporting statuses in the following order if the latest status of the CF, CW RE Packets is 'Generated'
 - i. Sent
 - ii. Received
 - iii. Reviewed- Ready to Run EDBC
 - iv. Complete- EDBC Accepted

- b. Update Customer Reporting statuses in the following order if the latest status of the CF, CW RE Packets is 'Sent'
 - i. Received
 - ii. Reviewed- Ready to Run EDBC
 - iii. Complete- EDBC Accepted
 - c. Update the Customer Reporting statuses in the following order if the latest status of the CF, CW RE Packets is 'Received'
 - i. Reviewed- Ready to Run EDBC
 - ii. Complete- EDBC Accepted
 - d. Update the Customer Reporting statuses in the following order if the latest status of the CF, CW RE Packets is 'Incomplete'
 - i. Received
 - ii. Reviewed- Ready to Run EDBC
 - iii. Complete- EDBC Accepted
 - e. Update the Customer Reporting status in the following order if the latest status of the CF, CW RE Packets is 'Reviewed- Ready to Run EDBC'
 - i. Complete- EDBC Accepted
3. Create one Journal Entry per every CF, CW RE Packet with the following details once the Customer Reporting status is updated to 'Complete - EDBC Accepted'
- a. 'Journal Category' for all the CW,CF RE packets - All
 - b. 'Journal Type' for all the CW,CF RE packets - Document
 - c. 'Short Description for CW RE Packet - CW RE Packet
 - d. 'Short Description for CF RE Packet - CF RE Packet
 - e. 'Short Description for CW/CF RE Packet - CW/CF RE Packet
 - f. 'Long Description' for all the CW,CF RE packets - RE/RC was marked complete and a new 6 month certification period was given on eligible cases per direction from ACWDL dated March 27, 2020.
 - f. 'Created By' for all the CW,CF RE packets- LRS System
 - g. 'Updated By' for all the CW,CF RE packets- LRS System

Estimated Number of Records Impacted:
 LRS/CalSAWS: 105,000
 C-IV: 105,000

4. Generate a list of cases with programs that were updated through the Redetermination data change. The list will include the Standard List Columns:
- Case Name
 - Case Number
 - County
 - Unit
 - Unit Name
 - Office Name
 - Worker ID

Outreach

Description:

A list of affected cases will be posted to the CalSAWS Web Portal in the following location:
 CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > CA-214635

Migration Impact

Description:

Joint design has been approved through the emergency approval. C-IV will implement this Change with SCR CIV-106787.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Complete the Redetermination and manually update the RE Due Date

Operational Impact:

Estimate:

280

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	112

DBA :	0	Design :	0	Eligibility :	70
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	73	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-215377] Operationally run April GA QR7 generation job (PB19R412) and Cancel Central Print

- Resolved: 04/21/2020 06:16 PM

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	New Policy
Minor Version:	20.04.25	Expedite Changes:	Production Deployment	Estimate:	46
Reporter:	Srinivasa Meenavalli	Regulation Reference:	GR CER	Created:	04/08/2020 05:46 PM
Status:	In Production	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Expedited Approval provided by Karen J. Rapponotti and JoAnne Osborn on March 16 2020 for all emergency COVID-19 SCRs

Current Design: GA QR7 Packets are generated and mailed 5 days before end of each month for reporting changes and are due the following month

Request: Due to COVID-19, LA County is requesting CalSAWS to generate the QR7 packets for tracking purpose but will not mail out the same (central print cancelled) to the participant.

Recommendation:

1. Until further notice, Update the System to continue to Generate QR7 Packets but not send them to the customer. These records will be set to 'Complete' in a subsequent effort.
 - a. Deactivate the QR 7 Sweep Job (LRS: PB19R412) from the batch scheduler.
 - b. Operationally execute the QR 7 Sweep Job (LRS: PB19R412) and subsequent Forms Thread Jobs to process the records in SYS_TRANSACTION.
 - c. Run an operational DCR to update the GENERATE_DOC records' status to 'Print Central Cancelled' for each GENERATE_DOC record generated by the operationally-run QR 7 job (PB19R412), in which the case tied to the GENERATE_DOC record has a GR program in which the QR 7 is due.

NOTE: This process will allow the system to create QR 7 records and customer reporting records in the system for future DCR efforts to mark the QR 7 as Complete. This process will also prevent the QR 7 from being included in the outbound bundle to Central Print, as well as prevent the QR 7 from being posted to the Self-Service Portal.

Outreach

Description:

Migration Impact Description: LRS/CalSAWS Operational changes only

Migration Impact Analysis:

Alternative Procedure Description:

QR7 forms will be mailed out and these should be updated in the LRS System as received.

Operational Impact:

Estimate: 46

Automated Test :	0	Batch/Interfaces :	10	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	19
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	12	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-215380] Operationally run May CAPI RE (PB19R514M) generation job and Cancel Central Print

- Resolved: 04/28/2020 05:49 PM

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	New Policy
Minor Version:	20.05.04	Expedite Changes:	Production Deployment	Estimate:	36
Reporter:	Srinivasa Meenavalli	Regulation Reference:	CAPI PML	Created:	04/08/2020 06:48 PM
Status:	In Production	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, GA/GR]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval: Expedited Approval provided by Karen J. Rapponotti and JoAnne Osborn on March 16 2020 for all emergency COVID-19 SCR's

Current Design: CAPI Redetermination (RE) process:
 In the first week of each month, CalSAWS automates the generation of the RE packets for CAPI. As a part of this process, the system:

- Generates a file via Batch Forms Jobs
- Creates a Generated Document record with a status of 'Printed Centrally'
- Prepares and bundles the RE packet with other forms for the Central Print Facility to send to the customer
- Creates a Customer Reporting entry with a status of 'Sent' and sets a due date effective the last day of the next calendar month.
- Sends the bundles via SFTP to the central print facility
- Queues the electronic version of the RE to be posted to the self-service portal (C4Y/YBN), if applicable

Request: Per direction from CDSS, CalSAWS will automatically generate the CP RE packets for tracking purpose but will not mail out the same (central print cancelled) to the participant.

Recommendation: CAPI Changes

- Until further notice, Update the System to continue to Generate RE Packets, but not send them to the customer.
 - Deactivate the RE Packet Generation Sweep Job (PB19R514M) from the batch scheduler.
 - Operationally execute the RE Packet Generation Sweep Job (PB19R514M) and subsequent Forms Thread Jobs to process the records in SYS_TRANSACT.
 - Run an operational DCR to update the GENERATE_DOC records' status to 'Print Central Cancelled' for each GENERATE_DOC record generated by the operationally-run RE job (PB19R514M), in which the case tied to the GENERATE_DOC record has a CP program in which the RE is due.

NOTE: This process will allow the system to create RE records and customer reporting records in the system for future DCR efforts to mark the RE As complete. This process will also prevent the RE packet from being included in the outbound bundle to Central Print, as well as prevent the RE from being posted to the Self-Service Portal.

Outreach Description:
Migration Impact Description: LRS/CalSAWS Operational changes only
Migration Impact Analysis:

Alternative Procedure

CAPI RE forms will be mailed out and these should be updated in the LRS System as received.

Description:

Operational Impact:

Estimate: 36

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	19
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	12	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-215843] Update "COVID-19" Override Reason End Date to High Date

- Resolved: 04/29/2020 07:23 AM

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	Policy Re-Design
Minor Version:	20.04.30	Expedite Changes:	Production Deployment	Estimate:	24
Reporter:	Sridhar Mullapudi	Regulation Reference:	Exec Order, HR 6201	Created:	04/23/2020 12:37 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV-107116

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design: The "COVID-19" EDBC override reason is available available for 3/1/2020 to 5/31/2020 benefit months

Request: "COVID-19" override reason should be available from 3/1/2020 to high date

Recommendation: Update the "COVID-19" override reason end date to be high date (12/31/9999)

Outreach

Description:

Migration Impact Description: Joint design has been approved. CIV will implement this change with SCR CIV-107116 in 20.05 priority release.

Migration Impact Analysis:

Alternative Procedure Description:

None

Operational Impact:

Estimate:

24

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	10
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	14	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-208030] ACL 19-40 Cal-OAR - Phase I - Automation Alternative

- Resolved: 04/22/2020 03:33 PM

Team Responsible:	Batch/Interfaces	Assignee:	Chris Carandang	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Chris Larson	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	540
Reporter:	Lien Phan	Regulation Reference:	ACL 19-40 - Cal-OAR- PERFORMANCE MEASURES, REPORTING, AND UPDATES, ACIN I-49-18	Created:	04/17/2019 06:42 PM
Status:	System Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	Cal-OAR
Committee:	[Welfare to Work/ WPR]	Approved by Committee:		Other Agency Cross Reference:	CIV-103934

Non-Committee Review:

Approved Joel Acevedo CalOAR Phase I

Expedite Approval:

Michele Peterson - May 2019

Current Design:

SAWS does not have existing reports for CW/WTW measures as indicated in ACL

Request:

PHASE 1 PERFORMANCE MEASURES (2) - SQL

The (2) refers the reader to the Endnotes section for additional information.

Performance Measures:

1. Engagement Rate
2. Sanction Rate
3. Sanction Resolution Rate
4. Orientation Attendance Rate
5. Online CalWORKs Appraisal Tool (OCAT)/Appraisal Completion
6. Timeliness Rate
7. First Activity Attendance Rate
8. Improved Literacy, Basic Skills, English Language Acquisition** (see notes)
9. Community College Progress Rate** (see notes)

Notes:

Data elements currently in SAWS for CWD completion.

Counites must enter data consistently on all appropriate cases – CDSS will provide training and technical assistance.

**CDSS will obtain data through data sources outside of SAWS – no new reporting for CWDs.

CWDs to include in the first Cal-CSA.

End Notes:

- (1) Demographic data points from the SAWS extract are needed to provide the full range of demographic detail. Until that is available, demographics will be derived from what is available from the Medi-Cal Eligibility Determination System.
- (2) SAWS automation for the Home Visiting Initiative “participant” and “offered” will be included in Phase 1 and 2 of Cal-OAR automation.
- (3) The performance Measure requires data from both SAWS and data sources outside of SAWS (e.g., California Department of Education). The timeframe that these performance measures will become available will vary depending on when final data sharing agreements are executed. As with all the performance measure calculations, CWDs will have an opportunity to review the performance measures calculated with this data prior to the public posting.

Recommendation:

- 1) Generate ad-hoc reports to pull data elements listed in the request.

- 2) Manually upload reports to CalOAR's sharepoint site.
- 3) Modify queries from requests by CDSS and Counties after data validation.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Manually run reports through Ad Hoc to send Data to CDSS on a monthly basis.

540

Automated Test :	0	Batch/Interfaces :	540	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

 **[CA-213051] Add new pages to the CalSAWS website**

Team Responsible:	Release Communication	Assignee:	Tiffany Cheung	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Tiffany Cheung	Change Type (SCR):	Operational Enhancement
Minor Version:	20.05.20	Expedite Changes:	No	Estimate:	20
Reporter:	Tan Do	Regulation Reference:		Created:	01/23/2020 10:27 AM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Tan Do	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by June Hutchison and Jennifer Smith on 03/19/2020

Expedite Approval: Current Design:

1. Hyperlinks to the WCDS meetings and materials are embedded within the Joint Powers Authority Board Meeting page. When new content is added for WCDS there is no update or notification similar to other meetings that display on the 'Agendas of Upcoming and Recent Meetings' section of the home page.

2. There are documents that need to be posted, but are not associated to existing meetings and categories.

3. There is a link in the global navigation called Release Notes which is currently a release notes repository.

Request:

1. Separate WCDS meetings to be a new standalone page, similar to other committee meetings. Include a hyperlink that navigates the user to the CalWIN website for archived materials.

2. Add a new page titled 'Public Information' to the 'About Us' global navigation link to post documents not associated with existing meetings and categories. Reorder menu items.

3. In the global navigation, change 'Release Notes' to 'System Updates'. Add Major Upcoming Changes, LRS SCRs by Release, C-IV SCRs by Release documents. Major Upcoming Changes document will be taken from the PSC meeting material. LRS/C-IV SCRs by Release should be posted around the same time as release notes.

Recommendation:

1) Create WCDS Subcommittee meetings as a new standalone meeting page, similar to the other meetings. This new meeting category will be placed after Project Steering Committee in the menu. This new category should also be placed in the landing page's "Agendas of Upcoming and Recent Meetings" box.

2) Add a hyperlink that takes users back to CalWIN.org for archived materials.

3) Under the "About Us" global navigation drop down, add a page called "Public Information" to post documents that are not associated with any of the existing meetings and categories on the CalSAWS website. This page's layout should be similar to how the current meeting pages are set up.

4) Reorder the About Us menu items to be displayed in the following order:

- Leadership
- Counties
- History
- Project Locations
- Public Information

5) Add new WCDS Subcommittee and Public Information pages as a list for users to subscribe to on the website's subscription service.

6) In global navigation, change 'Release Notes' to display 'System Updates', as well as on the title of the actual page.

7) Notify users that have subscribed to 'Release Notes' that the page has now been changed to 'System Updates'.

8) Add box for upcoming 20.05 release on the 'System Updates' page and upload 'Major Upcoming Changes' document (taken from the PSC meeting material). Then, upload LRS/C-IV SCRs by Release spreadsheet (taken from JIRA) when the release notes are ready for publishing (after the release).

Outreach

Description:

Migration Impact

Changes are specific only to CalSAWS.org website.

Description:

Migration Impact

No Impact

Analysis:

Alternative

Procedure

Description:

WCDS Subcommittee information would be uploaded into the JPA Board meetings. Documents that do not relate to any existing meetings or categories do not get posted. The Major Upcoming Changes and LRS/C-IV SCR by Release document would be uploaded into the Public Information page.

Operational Impact:

Estimate:

20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	20
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-214268] Data Change to update Spousal Support Agreement/Modification Date

- Resolved: 04/25/2020 01:51 AM

Team Responsible:	CalHEERS	Assignee:	Dylan Patel	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	37
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/06/2020 08:49 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	04/21/2020	Other Agency Cross	CIV-106620
Committee:	[Medi-Cal/CMSP]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti - 04/22/2020

Current Design:

SCRs CA-206994|CIV-103599 introduced functionality that provides CalHEERS with a new field "Spousal Support Agreement/Modification Date" for Spousal Support Income and Expenses in eHIT as a result of the Tax Cuts and Jobs Act (TCJA). Due to the TCJA, Spousal Support Income and Expenses are no longer countable in the MAGI Medi-Cal household budget if the Spousal Support Agreement or Modification to the Agreement happened on or after 01/01/2019.

The "Spousal Support Agreement/Modification Date" is required for all Spousal Support Income and/or Expense records sent to CalHEERS in an EDR from the MAGI Determination List page. Workers receive a validation message when requesting MAGI from the MAGI Determination List page if the EDR includes Spousal Support Income or Expenses and the "Spousal Support Agreement/Modification Date" is missing for those records. A number of the Spousal Support Income/Expense records ended before the Effective Date of the respective policy (1/1/2019).

The current functionality for eHIT is to send income records to CalHEERS if they are mapped to a CalHEERS income type and are effective on or after 1/1/2014. Expense records are sent to CalHEERS if they are mapped to a CalHEERS expense type and are effective on the EDR benefit month or after.

This means that Workers have to go through the Spousal Support Income records since 2014 and the Expense records applicable to the EDR benefit month or later and update the "Spousal Support Agreement/Modification Date" for each of them. This increases the workload needlessly, because the Spousal Support Income and Expense records that ended before the policy effective date are not subject to this change.

Users are now asked to go through the records since 2014 and update all impacted amounts. This increases the workload needlessly, because records that ended before the policy effective date are clearly not subject to this change.

Request: Apply a one-time data change to reduce the workload for the older Spousal Support Income and Expense records.

Recommendation:

1. Populate the "Spousal Support Agreement/Modification Date" with the same date as the Begin Date of the corresponding Income Detail record that meets the following criteria:

a. The Income Type is any of the following:

- Spousal Support – Direct
- Spousal Support – Disregard
- Spousal Support – Through LCSA

b. The Income Detail record is end dated on or before 12/31/2018.

Use the "New Change Reason": 'Participant Provided - Verbal' and "New Reported Date": System Date

2. Populate the "Spousal Support Agreement/Modification Date" with the same date as the Begin Date of the corresponding Expense Detail record that meets the following criteria:

a. The Expense Category is 'Child/Spousal Support – Court Ordered' or 'MAGI Expense'

b. The Expense Type is 'Spousal Support – Court Ordered'

c. The Expense Detail record is end dated on or before 12/31/2018.

Use the "New Change Reason": 'Participant Provided - Verbal' and "New Reported Date": System Date

3. Create a Journal Entry in The System for each person who had a Spousal Support Income or Expense record updated from the one-time data change. The journal entry will be displayed on the Journal Detail page as follows:

- a. Journal Category: All
- b. Journal Type: Activity
- c. Short Description: Updated Spousal Support Agreement/Modification Date for end dated Spousal Support Income/Expense
- d. Long Description: The Spousal Support Agreement/Modification Date for <Person's first name and last name> Spousal Support Income/Expense record that ended prior to 1/1/2019, was updated to the same date as the begin date from a one-time data change.

Outreach

Description:

CIT

Migration Impact

Description:

Joint design has been approved through the Medi-Cal Committee. C-IV will implement this Change with SCR CIV-103599 in the 20.05 release.

Migration Impact

Analysis:

Alternative

Procedure

Add the Spousal Support/Modification Date to the income or expense record, then request MAGI again.

Description:

Operational Impact:

Estimate:

37

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	22	CalHEERS Test :	10	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-215310] Add Pandemic Unemployment Compensation Income Type

Team Responsible:	Eligibility	Assignee:	Srinivas Sajja	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	180
Reporter:	Renee Gustafson	Regulation Reference:	ACWDL 20-09	Created:	04/07/2020 02:04 PM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV-106939; CH-161368

Non-Committee

Review:

Expedite Approval:

Approval provided by Karen and Laura as this part of COVID-19 emergency

Current Design:

Income for "Federal Pandemic Unemployment Compensation" does not exist in The Systems and is not communicated to CalHEERS.

"Federal Pandemic Unemployment Compensation" will not be counted in Medi-Cal (MAGI and Non-MAGI) determinations but it will be counted for Covered California programs.

The following related income types exist in The Systems:

- Income Type: UIB Stimulus Payment (CT186_C6)
Exempted from Medi-Cal and CalFresh; currently not communicated to CalHEERS
Considered Unearned for CW, FC, GA, CP
- Income Type: Disaster/Emergency Assistance (CT186_19)
Exempted from all eligibility programs; currently not communicated to CalHEERS

DHCS does not recommend Disaster/Emergency Assistance income type because this is also exempted from APTC so that will not get us to our goal.

Either option requires discussion with other eligibility programs to be sure the income type used for Medi-Cal has the same intended impact on the other programs.

Request:

Add Pandemic Unemployment Compensation (PUC) as an income type and update EDBC logic to calculate it properly.

Recommendation:

1. Add Pandemic Unemployment Compensation (PUC) as an available income type in the income pages, under the Unemployment category. Specify how EDBC will treat this income type for each program.

See Detailed Design Document attached.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. C-IV will implement this Change with SCR CIV-106939 in the 20.05 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Override EDBC Result

Operational Impact:

Estimate:

180

Automated Test :

0

Batch/Interfaces :

15

Batch Operations :

0

CalHEERS :	15	CalHEERS Test :	45	Client Correspondence :	30
DBA :	0	Design :	0	Eligibility :	25
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	50	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-200879] ACL 19-95 Automate Disaster CalFresh

Team Responsible:	Eligibility	Assignee:	Srinivas Sajja	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	11609
Reporter:	Sridhar Mullapudi	Regulation Reference:	MPP 63-900	Created:	02/15/2018 10:12 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	DCF
Committee:	[CalWORKs/CalFresh]	Approved by Committee:	04/02/2020	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 4/2/2020

Current Design:

When a natural disaster occurs, the County can submit a request to the State to enable Disaster CalFresh benefits for the residents of the affected areas. If a participant was not receiving CalFresh benefits, they can apply for Disaster CalFresh program to receive disaster benefits. If the participant was already receiving CalFresh benefits, they may receive supplemental or replacement CalFresh benefits.

LRS/CalSAWS application pages capture disaster information when a disaster has been activated. Disaster CalFresh indicator on the CalFresh program application is used to distinguish Disaster CalFresh Applications (CF-385) from a regular CalFresh Application (CF 285) in LRS/CalSAWS Systems. Manual EDBC is created with a disaster specific manual EDBC reason and issuances are rushed to issue supplemental or disaster CalFresh benefits.

During a disaster, the California Department of Social Services (CDSS) mandates that counties affected by a disaster submit a Disaster CalFresh Daily report containing various information about disaster applications and aid distributed. This report is automated in LRS/CalSAWS Systems.

Request:

1. Add Disaster CalFresh into CalSAWS system and fully automate the eligibility determination and benefit issuance.
2. Update CF 385(APPLICATION FORDISASTER CALFRESH), CF 303(REPLACEMENT OR DISASTER SUPPLEMENT AFFIDAVIT) and add CF 390(NOTICE OF APPROVAL/DENIAL FOR DISASTER CALFRESH) to the Template Repository.
3. Generate Approval or Denial NOA when the DCF program is approved or denied respectively.
4. Modify IEVS Inbound jobs to not load abstract that is associated to Disaster CalFresh.
5. Update image scanning (Kofax) web services to be able to send/receive DCF program between LRS/CalSAWS and Electronic Document Management System (EDMS).

Recommendation:

1. Update pages to allow the tracking of the new Disaster CalFresh program. This will include:
 - a. Case Summary – Disaster CalFresh Program Detail
 - b. Disaster CalFresh Detail
 - c. Select Programs
 - d. New Program Detail
 - e. New/Reapplication Detail
 - f. Application Detail
 - g. Rescind Detail
 - h. Disaster CalFresh Person Detail
 - i. Disaster CalFresh Person History
 - j. Disaster CalFresh History
 - k. Position Detail
 - l. Administrative Role Detail
 - m. Workload Reassignment Detail
 - n. Pending Assignment List
 - o. Household Income Resources Expenses List
 - p. Household Income Resources Expenses Detail
 - q. Other Program Assistance Detail
 - r. Eligibility Workload Inventory

2. Update the run EDBC and manual EDBC pages to include Disaster CalFresh program
3. Add new Disaster CalFresh EDBC summary page for online and manual EDBC to display disaster CalFresh EDBC results. The user will be able to override the EDBC
4. Add new Disaster CalFresh EDBC rules to determine the household's eligibility and benefits for Disaster CalFresh program. The financial eligibility is determined by one of two options which will be declared by the state at the time of disaster. This option will be inserted into the system when inserting the disaster information through a DCR. This option will be used by all Disaster CalFresh EDBCs for that disaster.
5. Add new run reason for CalFresh EDBC that will be used as an indicator to determine the CalFresh household's eligibility to supplemental disaster CalFresh benefits
6. Update CalFresh EDBC logic to determine the household's eligibility and benefits for supplemental disaster CalFresh program
7. The supplemental disaster CalFresh EDBC is not used in determining the regular CalFresh/TCF benefits.
8. CalFresh/TCF EDBC shall not provide additional supplements or create an overissuance if the household received maximum allotment of the household size due to a disaster supplement.
9. Updated Disaster CalFresh Daily Report to reflect the logical changes made for the automation of the Disaster CalFresh program
10. Rename the CalFresh Disaster Services Daily Report to CalFresh Disaster Issuance Daily Report and update its logic to reflect the logical changes made for the automation of the Disaster CalFresh program.
11. Update fiscal cash reports to appropriately include Disaster CalFresh issuance information.
12. Modify IEVS Inbound jobs to not load an Abstract that is associated to Disaster CalFresh.
13. Update Kofax web services to be able to send/receive DCF program between LRS/CalSAWS and EDMS.
14. Update CF 385 to include a return envelope and CF 303 to the latest version provided in the ACL 19-95.
15. Add CF 390 from ACL 19-95 to the Template Repository.
16. Generate the approval NOA when the DCF program is approved.
17. Generate the Denial NOA when the DCF program is denied.

Outreach

Description:

Migration Impact

This SCR will not be addressed until after CalSAWS migration.

Description:

Migration Impact

Analysis:

Alternative

Create manual EDBC

Procedure

Description:

Operational Impact:

Estimate:

11609

Automated Test :	0	Batch/Interfaces :	318	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	424
DBA :	0	Design :	1445	Eligibility :	1451
Fiscal :	2082	Imaging :	0	IVR/CC :	0
Online :	1109	Performance :	0	Release Communication	502
Reports :	404	Reports Test :	121	Support :	
System Test Support :	2316	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

 **[CA-214478] Load New and Updated Desk Aids to Online Help**

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	25
Reporter:	Cristina Garcia	Regulation Reference:		Created:	03/18/2020 05:16 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti on 4/22/2020
Current Design: LA County has updated two Desk Aids and created three new Desk Aids. These new and updated Desk Aids are not in Online Help.
Request: Update Online Help with the new and updated Desk Aids.
Recommendation:

- Add the following new and updated Desk Aids to Online Help:
1. 263 DA Cure Sanction TR20.03
 2. 264 DA How to Resolve a WTW Non Compliance TR20.03
 3. 305 DA How to Review Task Type Employment Added-Updated by WTW_GROW TR20.03
 4. 306 DA How to Review GAIN_RCM Task Type-Employment Added_Updated by EW TR20.03
 5. 307 DA WTW Employment Activity in LRS TR20.03

Outreach Description: N/A

Migration Impact Description: Migration of Desk Aids is not in scope.

Migration Impact Analysis: N/A

Alternative Procedure Description: N/A

Operational Impact Estimate: **25**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	25				

[CA-50780] Additional Detail for Audit Application Report

Team Responsible:	Tech Arch	Assignee:	Raheem Raasikh	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Abel Lopez	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	110
Reporter:	Inez Finnigan	Regulation Reference:		Created:	01/19/2018 11:47 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Inez Finnigan	Training Impacted:	[N/A]	Funding Source:	LRS M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Internal Security]	Approved by Committee:	01/16/2020	Other Agency Cross Reference:	

Non-Committee

Review:	
Expedite Approval:	
Current Design:	The current design for the audit report does not include the employee name, worker ID, staff ID or district number.
Request:	The audit report must provide the employee name, worker ID, staff ID and district number, so that county investigators do not have to leave the audit application and search the CalSAWS web application for information on a user.
Recommendation:	Add the employee name, worker ID, staff ID, district number as additional columns on the user audit report.

Outreach

Description:	
Migration Impact Description:	C-IV counties will inherit functionality at migration.

Migration Impact Analysis:	
Alternative Procedure Description:	none

Operational Impact Estimate:	110
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Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	20	Tech Arch :	90	Tech Ops :	0
Training :	0				



[CA-57133] DDCR 5071: Audit: Update Audit framework to record User Login transaction

Team Responsible:	Tech Arch	Assignee:	Marvin Paporisto	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Abel Lopez	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	100
Reporter:	Abel Lopez	Regulation Reference:		Created:	01/19/2018 11:41 AM
Status:	Pending Approval	Impact Analysis:	[Security, Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Inez Finnigan	Training Impacted:	[N/A]	Funding Source:	LRS M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Internal Security]	Approved by Committee:	01/16/2020	Other Agency Cross Reference:	RTC-8896

Non-Committee

Review:
Expedite Approval:
Current Design: The Audit application records all transactions after successful login to the CalSAWS system. The Audit application does not record information on failed or successful login attempts to the CalSAWS system.

Request: Update the auditing application to capture successful and failed login attempts.

Recommendation: From C-IV SCR # 8896 - Audit: Update Audit framework to record User Login transaction:
 1. Update CalACES login page to send user login attempts to Audit application.
 2. Create new interface in Audit application to be called from Login pages.

Outreach

Description:
Migration Impact Description: C-IV SCR 8896 (from Rational) changes are implemented with this SCR into LRS.

Migration Impact Analysis:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: 100

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	20	Tech Arch :	80	Tech Ops :	0
Training :	0				



[CA-201836] ACL 18-117: Implement CalFresh Churn Monthly Caseload Report - CF 18

Team Responsible:	Reports	Assignee:	Sumanta Mukhopadhyay	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Justin Dobbs	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	811
Reporter:	Justin Dobbs	Regulation Reference:	ACL 18-117, 18-117E	Created:	04/02/2018 04:54 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:		Other Agency Cross Reference:	CIV-100878

Non-Committee

Review:

Expedite Approval:

Current Design:

CalFresh caseload churn occurs when an eligible household loses CalFresh benefits (i.e. missed reporting requirements) but re-enrolls shortly thereafter.

ACL 18-117 introduces a CalFresh Churn Monthly Caseload Report (CF 18). The automated system does not contain any reporting for CalFresh caseload churn.

Request:

Add a CalFresh Churn Monthly Caseload Report (CF 18) to the automated system per the instructions in ACL 18-117/18-117E.

Recommendation:

Implement the CalFresh Churn Monthly Caseload Report (CF 18) in the LRS/CalSAWS System.

Please reference the attached detailed design document for design specifics.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the State/Fiscal Reports Committee. C-IV will implement this Change with SCR CIV-100878 in the 21.01 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Manually ad-hoc the needed information.

Operational Impact:

Estimate:

811

Automated Test :	0	Batch/Interfaces :	7	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	7	Performance :	0	Release Communication Support :	0
Reports :	511	Reports Test :	211	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-215566] DDID 1951: C-IV Converted Data Test Support SCR**

Team Responsible:	System Test	Assignee:	Roger Perez	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	21.04.30	Expedite Changes:	No	Estimate:	6046
Reporter:	Roger Perez	Regulation Reference:		Created:	04/15/2020 11:02 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215570

Non-Committee

Review:

Expedite Approval:

Current Design:

Per DDID 1951: The CONTRACTOR shall conduct System Tests on the Converted Data in the CalSAWS Software and provide validation that the System Tests on the Converted Data were successfully completed and met all applicable requirements and Specifications. The Converted Data Testing effort shall include:

- 1) Page Level Testing
- 2) Program eligibility scenarios
- 3) Forms/Report Testing/Ancillary testing of imaging, IVR, contact center, outbound calls, texts, client correspondence and client emails
- 4) Resolution of Deficiencies
- 5) Exit Criteria mutually agreed upon by CONTRACTOR and CONSORTIUM
- 6) Report testing
- 7) Field and row level data testing

The CONTRACTOR shall address and resolve System functionality issues in connection with Converted Data. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct Converted Data User Acceptance Testing. Where such issues are determined to be the result of a Deficiency with the Converted Data that is not caused by the accuracy of the underlying Data before it is converted, then such Deficiency will be resolved by the CONTRACTOR.

Approved Assumptions:

- Converted Data test will be conducted with the 57 C-IV and WCDS Counties.
- There will be two Converted Data Test phases to support the CalSAWS implementation and conversion approach. A Converted Data Test effort with C-IV and a separate Converted Data Test effort with CalWIN.
- Ancillary testing has not been accounted for within the current Converted Data Test estimate. Once the ancillary system requirements have been defined, the Converted Data Test estimate will be updated by the CONTRACTOR and provided to the CONSORTIUM.
- Batch and Interface testing with converted data is covered under DDID 1787, 1790, 1791, 1970 and 1979.
- Field and row level converted data testing will be completed as part of page level, program eligibility scenarios, forms, and reports testing as defined in the master test plan.
- An agreed upon number of randomly sampled cases based on the allocated test resources will be utilized for Converted Data testing across the different counties, programs and functional areas as defined in the master test plan.
- The consolidated CalSAWS IVR, Contact Center, Imaging, Texting, Outbound Calls and client email solution requirements are pending the outcome of the Functional Design Sessions. Once the requirements are finalized this requirement will be revisited to determine if there are any impacts to the scope, estimate or migration timeline.

Request: This SCR is to track the C-IV Converted Data Test support activities for the Application Development, System Test and Conversion Teams.

Recommendation: N/A - Support SCR Only

Outreach Description:

Migration Impact Description: No migration impact as this is a support-only SCR and already included within the DD&I scope

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description: N/A

Operational Impact Estimate:

6046

Automated Test :	672	Batch/Interfaces :	168	Batch Operations :	0
CalHEERS :	168	CalHEERS Test :	336	Client Correspondence :	168
DBA :	0	Design :	0	Eligibility :	168
Fiscal :	168	Imaging :	0	IVR/CC :	0
Online :	168	Performance :	0	Release Communication Support :	0
Reports :	168	Reports Test :	0	Security :	0
System Test Support :	3862	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-215576] DDID 1969: C-IV UAT Support SCR

Team Responsible:	System Test	Assignee:	Roger Perez	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	21.08.31	Expedite Changes:	No	Estimate:	9240
Reporter:	Roger Perez	Regulation Reference:		Created:	04/15/2020 01:40 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215574

Non-Committee

Review:

Expedite Approval:

Current Design:

Per DDID 1969: The CONTRACTOR shall provide support for the CONSORTIUM to facilitate and manage the User Acceptance Testing effort with no more than 200 concurrent users for five (5) two-week sessions. Fifty (50) users will be onsite between CalACES North (25) and CalACES South (25). The other one hundred fifty (150) users will be out in the California Counties via remote access.

The CONTRACTOR shall provide the ability for limited Remote UAT by 57 Counties during each UAT period.

The CONTRACTOR shall provide technical support for clarifying business functionality to help answer questions, executing batch jobs and Time Machine or like software to prepare data and/or to validate testing requirements if deemed necessary, troubleshooting Converted Data and functional issues, Deficiencies during data prep and/or test execution activities and resolving UAT exit criteria System Investigation Requests (SIRs). The UAT will be comprised of two (2) months of preparation and ten (10) weeks of execution. UAT Exit Criteria and resolution of Deficiencies will be mutually agreed upon between the CONTRACTOR and CONSORTIUM.

Approved Assumptions:

- UAT will be conducted with the 57 C-IV and WCDS Counties.
- There will be two UAT phases to support the CalSAWS implementation and conversion approach. A UAT with C-IV and a separate UAT with CalWIN.
- Ancillary testing has not been accounted for within the current UAT support estimate. Once the ancillary system requirements have been defined, the UAT estimate will be updated by the CONTRACTOR and provided to the CONSORTIUM.

Request: This SCR is to track the C-IV UAT support activities for the Application Development, System Test and Conversion Teams.

Recommendation: N/A - Support SCR Only

Outreach

Description:

Migration Impact Description: No migration impact as this is a support-only SCR and already included within the DD&I scope

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **9240**

Automated Test :	336	Batch/Interfaces :	336	Batch Operations :	0
CalHEERS :	336	CalHEERS Test :	336	Client Correspondence :	336
DBA :	0	Design :	0	Eligibility :	336

Fiscal :	336	Imaging :	0	IVR/CC :	0
Online :	336	Performance :	0	Release Communication	0
Reports :	336	Reports Test :	0	Support :	0
System Test Support :	6216	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-215579] DDID 1970: Migration State Interface Partner Exchange Testing Support SCR

Team Responsible:	System Test	Assignee:	Roger Perez	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	21.07.31	Expedite Changes:	No	Estimate:	2576
Reporter:	Roger Perez	Regulation Reference:		Created:	04/15/2020 01:59 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: Per DDID 1970: The CONTRACTOR shall conduct State Interface File Exchange Testing for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct State Interface Testing.

Approved Assumptions:

- State Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data.
- There are 12 C-IV and LRS unique State Interface partners with an average of 5 interface files to be tested. It is assumed CalWIN has the same number of State interfaces as C-IV and LRS.
- State interface partners include; MEDS, CCSAS, EBT, WIS, CMSP, DHCS Reports ,CMIPS, CDSS, IEVS, WDTIP, CHD and CalHEERS.

Request: This SCR is to track the Migration State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach

Description:
Migration Impact Description: No migration impact as this is a support-only SCR and already included within the DD&I scope

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description: N/A

Operational Impact Estimate: **2576**

Automated Test :	153	Batch/Interfaces :	750	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	673	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	1000	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-215584] DDID 1979: C-IV County Interface Exchange Testing Support SCR

Team Responsible:	System Test	Assignee:	Roger Perez	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	21.07.31	Expedite Changes:	No	Estimate:	810
Reporter:	Roger Perez	Regulation Reference:		Created:	04/15/2020 03:06 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215585

Non-Committee

Review:
Expedite Approval:
Current Design: Per DDID 1979: The CONTRACTOR shall conduct County Interface File Exchange Testing with agreed upon CalSAWS Interface Partners for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct County Interface Testing.

Approved Assumptions:

- County Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data.
- There are 67 C-IV County Interfaces which will be tested.
- It is assumed that there are 54 CalWIN Count interfaces to be tested (Based on inventory list received 7/18/2018. 18 Counties x 3 (BIDD01J, BIDD03J, BIDD06J) Auditor/Controller interfaces.)
- This estimate does not account for interface testing with Auxiliary systems (e.g. SMART) or the testing of the Application Program Interfaces (API's) deferred to the functional design sessions.

Request: This SCR is to track the C-IV County Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach

Description:
Migration Impact Description: No migration impact as this is a support-only SCR and already included within the DD&I scope

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **810**

Automated Test :	0	Batch/Interfaces :	168	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	168	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	474	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-215570] DDID 1951: CalWIN Converted Data Test Support SCR

Team Responsible:	System Test	Assignee:	Roger Perez	SPG Status:	No
Fix Version/s:	[22.06]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	22.06.30	Expedite Changes:	No	Estimate:	8064
Reporter:	Roger Perez	Regulation Reference:		Created:	04/15/2020 11:35 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215566

Non-Committee

Review:

Expedite Approval:

Current Design:

Per DDID 1951: The CONTRACTOR shall conduct System Tests on the Converted Data in the CalSAWS Software and provide validation that the System Tests on the Converted Data were successfully completed and met all applicable requirements and Specifications. The Converted Data Testing effort shall include:

- 1) Page Level Testing
- 2) Program eligibility scenarios
- 3) Forms/Report Testing/Ancillary testing of imaging, IVR, contact center, outbound calls, texts, client correspondence and client emails
- 4) Resolution of Deficiencies
- 5) Exit Criteria mutually agreed upon by CONTRACTOR and CONSORTIUM
- 6) Report testing
- 7) Field and row level data testing

The CONTRACTOR shall address and resolve System functionality issues in connection with Converted Data. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct Converted Data User Acceptance Testing. Where such issues are determined to be the result of a Deficiency with the Converted Data that is not caused by the accuracy of the underlying Data before it is converted, then such Deficiency will be resolved by the CONTRACTOR.

Approved Assumptions:

- Converted Data test will be conducted with the 57 C-IV and WCDS Counties.
- There will be two Converted Data Test phases to support the CalSAWS implementation and conversion approach. A Converted Data Test effort with C-IV and a separate Converted Data Test effort with CalWIN.
- Ancillary testing has not been accounted for within the current Converted Data Test estimate. Once the ancillary system requirements have been defined, the Converted Data Test estimate will be updated by the CONTRACTOR and provided to the CONSORTIUM.
- Batch and Interface testing with converted data is covered under DDID 1787, 1790, 1791, 1970 and 1979.
- Field and row level converted data testing will be completed as part of page level, program eligibility scenarios, forms, and reports testing as defined in the master test plan.
- An agreed upon number of randomly sampled cases based on the allocated test resources will be utilized for Converted Data testing across the different counties, programs and functional areas as defined in the master test plan.
- The consolidated CalSAWS IVR, Contact Center, Imaging, Texting, Outbound Calls and client email solution requirements are pending the outcome of the Functional Design Sessions. Once the requirements are finalized this requirement will be revisited to determine if there are any impacts to the scope, estimate or migration timeline.

Request: This SCR is to track the CalWIN Converted Data Test support activities for the Application Development, System Test and Conversion Teams.

Recommendation: N/A - Support SCR Only

Outreach Description:

Migration Impact Description: No migration impact as this is a support-only SCR and already included within the DD&I scope

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description: N/A

Operational Impact Estimate:

8064

Automated Test :	672	Batch/Interfaces :	168	Batch Operations :	0
CalHEERS :	168	CalHEERS Test :	336	Client Correspondence :	168
DBA :	0	Design :	0	Eligibility :	168
Fiscal :	168	Imaging :	0	IVR/CC :	0
Online :	168	Performance :	0	Release Communication Support :	0
Reports :	168	Reports Test :	0	Security :	0
System Test Support :	5880	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-215574] DDID 1969: CalWIN UAT Support SCR

Team Responsible:	System Test	Assignee:	Roger Perez	SPG Status:	No
Fix Version/s:	[22.09]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	22.09.30	Expedite Changes:	No	Estimate:	9240
Reporter:	Roger Perez	Regulation Reference:		Created:	04/15/2020 01:08 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215576

Non-Committee

Review:

Expedite Approval:

Current Design:

Per DDID 1969: The CONTRACTOR shall provide support for the CONSORTIUM to facilitate and manage the User Acceptance Testing effort with no more than 200 concurrent users for five (5) two-week sessions. Fifty (50) users will be onsite between CalACES North (25) and CalACES South (25). The other one hundred fifty (150) users will be out in the California Counties via remote access.

The CONTRACTOR shall provide the ability for limited Remote UAT by 57 Counties during each UAT period.

The CONTRACTOR shall provide technical support for clarifying business functionality to help answer questions, executing batch jobs and Time Machine or like software to prepare data and/or to validate testing requirements if deemed necessary, troubleshooting Converted Data and functional issues, Deficiencies during data prep and/or test execution activities and resolving UAT exit criteria System Investigation Requests (SIRs). The UAT will be comprised of two (2) months of preparation and ten (10) weeks of execution. UAT Exit Criteria and resolution of Deficiencies will be mutually agreed upon between the CONTRACTOR and CONSORTIUM.

Approved Assumptions:

- UAT will be conducted with the 57 C-IV and WCDS Counties.
- There will be two UAT phases to support the CalSAWS implementation and conversion approach. A UAT with C-IV and a separate UAT with CalWIN.
- Ancillary testing has not been accounted for within the current UAT support estimate. Once the ancillary system requirements have been defined, the UAT estimate will be updated by the CONTRACTOR and provided to the CONSORTIUM.

Request: This SCR is to track the CalWIN UAT support activities for the Application Development, System Test and Conversion Teams.

Recommendation: N/A - Support SCR Only

Outreach

Description:

Migration Impact

No migration impact as this is a support-only SCR and already included within the DD&I scope

Description:

Accounted for in SOR

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 9240

Automated Test :	336	Batch/Interfaces :	336	Batch Operations :	0
CalHEERS :	336	CalHEERS Test :	336	Client Correspondence :	336
DBA :	0	Design :	0	Eligibility :	336

Fiscal :	336	Imaging :	0	IVR/CC :	0
Online :	336	Performance :	0	Release Communication	0
Reports :	336	Reports Test :	0	Support :	0
System Test Support :	6216	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-215585] DDID 1979: CalWIN County Interface Exchange Testing Support SCR

Team Responsible:	System Test	Assignee:	Roger Perez	SPG Status:	No
Fix Version/s:	[23.06]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	23.06.30	Expedite Changes:	No	Estimate:	1319
Reporter:	Roger Perez	Regulation Reference:		Created:	04/15/2020 03:15 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215584

Non-Committee

Review:
Expedite Approval:
Current Design: Per DDID 1979: The CONTRACTOR shall conduct County Interface File Exchange Testing with agreed upon CalSAWS Interface Partners for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct County Interface Testing.

Approved Assumptions:

- County Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data.
- There are 67 C-IV County Interfaces which will be tested.
- It is assumed that there are 54 CalWIN Count interfaces to be tested (Based on inventory list received 7/18/2018. 18 Counties x 3 (BIDD01J, BIDD03J, BIDD06J) Auditor/Controller interfaces.)
- This estimate does not account for interface testing with Auxiliary systems (e.g. SMART) or the testing of the Application Program Interfaces (API's) deferred to the functional design sessions.

Request: This SCR is to track the CalWIN County Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach

Description:
Migration Impact Description: No migration impact as this is a support only SCR and already included within the DD&I scope

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1319**

Automated Test :	0	Batch/Interfaces :	425	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	420	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	474	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs



[CA-214580] Training: Update 046-WBT-ELD-Eligibility CalFresh-06 per 20.03 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.05.15	Expedite Changes:	No	Estimate:	60
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	03/22/2020 08:45 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on April 1, 2020

Expedite Approval: Current Design:

046-WBT-ELD-Eligibility CalFresh-06 is impacted by system changes implemented with the 20.03 Production release.

Request: 046-WBT-ELD-Eligibility CalFresh-06 needs to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation: Update 046-WBT-ELD-Eligibility CalFresh-06 to reflect changes implemented with the following App Dev SCR(s):

1. CA-207224 (Potentially Avail. Income Task nav link)
2. CA-210012 (Client name format)
3. CA-205328 (Updates Customer Reporting functionality to support TNB)
4. CA-200448 (Updates Type of Assistance drop list on the Other Program Assistance Detail page)

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure

N/A

Description:

Operational Impact:

Estimate:

60

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	60				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 20.03, Minor Version: 20.05.15
After: 20.06, Minor Version: 20.07.17

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-214729] Training: Update Medi-Cal Approved and Specialized WBTs for 20.03 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.05.15	Expedite Changes:	No	Estimate:	75
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	03/27/2020 04:27 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on April 1, 2020

Expedite Approval: Current Design: Medi-Cal Approved and Specialized WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: Medi-Cal Approved and Specialized WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation: Update the following Medi-Cal Approved and Specialized WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 052-WBT-ELG-Eligibility Medi-Cal-03
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-210012 (Client name format)
2. 052-WBT-ELG-Eligibility Medi-Cal-04
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-210012 (Client name format)
3. 052-WBT-ELG-Eligibility Medi-Cal-05-A
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-201312 (Adds Program Exclusions field to Household Status Detail)
 - c. CA-210012 (Client name format)
4. 052-WBT-ELG-Eligibility Medi-Cal-05-B
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-209381 (Adds new value to Negative Action Reason drop list)
 - c. CA-210012 (Client name format)
5. 052-WBT-ELG-Eligibility Medi-Cal-06
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-209381 (Adds new value to Negative Action Reason drop list)
 - c. CA-210012 (Client name format)
6. 052-WBT-ELG-Eligibility Medi-Cal-07
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-210012 (Client name format)

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis: N/A

Alternative Procedure Description: 75

Automated Test : 0 Batch/Interfaces : 0 Batch Operations : 0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	75				

Content Revision Status-1: Pending CCB

- Content Revision Description-1:**
1. Recommendation Change: N/A
 2. Estimate Change: N/A
 3. Release Change:
Before: 20.03, Minor Version: 20.05.15
After: 20.06, Minor Version: 20.07.17
 4. Funding Source Change: N/A

Content Revision Status-2:

- Content Revision Description-2:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-3:

- Content Revision Description-3:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-4:

- Content Revision Description-4:**
1. Recommendation Change:
Before:
After:



[CA-214728] Training: Update Medi-Cal Intake WBTs for 20.03 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.05.15	Expedite Changes:	No	Estimate:	65
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	03/27/2020 03:59 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Approved by Ana Cruz on April 1, 2020

Review:**Expedite Approval:****Current Design:**

Medi-Cal Intake WBTs are impacted by system changes implemented with the 20.03 Production release.

Request:

Medi-Cal Intake WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:

Update the Medi-Cal Intake WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-201312 (Adds Program Exclusions field to Household Status Detail)
 - c. CA-210012 (Client name format)
2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-207380 (Makes Work Hours field non-mandatory on Income Amount Detail page)
 - c. CA-210012 (Client name format)
3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-207223 (Updates Type and Journal Type fields on Journal Search and Journal Detail pages)
 - c. CA-210012 (Client name format)
 - d. CA-203824 (Updates MAGI Determination List page to show household as Conditionally Eligible when at least one HH member is Conditionally Eligible and no HH member is MAGI Pending)
4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-207380 (Makes Work Hours field non-mandatory on Income Amount Detail page)
 - c. CA-201312 (Adds Program Exclusions field to Household Status Detail)
 - d. CA-210012 (Client name format)
5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-207380 (Makes Work Hours field non-mandatory on Income Amount Detail page)
 - c. CA-201312 (Adds Program Exclusions field to Household Status Detail)
 - d. CA-210012 (Client name format)

Outreach**Description:****Migration Impact****Description:**

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact**Analysis:****Alternative**

N/A

Procedure**Description:****Operational Impact:****Estimate:**

65

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	65				

Content Revision Status-1: Pending CCB

- Content Revision Description-1:**
1. Recommendation Change: N/A
 2. Estimate Change: N/A
 3. Release Change:
Before: 20.03, Minor Version: 20.05.15
After: 20.06, Minor Version: 20.07.17
 4. Funding Source Change: N/A

Content Revision Status-2:

- Content Revision Description-2:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-3:

- Content Revision Description-3:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-4:

- Content Revision Description-4:**
1. Recommendation Change:
Before:

 **[CA-211053] Training: Update WBTs per SCR CA-207324**

Team Responsible:	Training	Assignee:	Priya Dhond	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.05.15	Expedite Changes:	Start Build	Estimate:	20
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	10/09/2019 01:45 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020
Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020
Current Design: SCR CA-207324 updates the Case Review List page.
Request: WBTs impacted by this change need to be updated.
Recommendation: Update the following WBT:
 120-WBT-QAA-QAQC-07

Outreach Description:
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:
Alternative Procedure Description: None

Operational Impact Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				

Content Revision Status-1: Pending CCB
Content Revision Description-1:
 1. Recommendation Change: N/A
 2. Estimate Change: N/A
 3. Release Change:
 Before: 20.03, Minor Version 20.05.15
 After: 20.06, Minor Version 20.07.17
 4. Funding Source Change:
 N/A



[CA-214723] Training: Update General Relief WBTs for 20.03 App Dev Changes

Team Responsible:	Training	Assignee:	Morris Brown	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.05.15	Expedite Changes:	No	Estimate:	40
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	03/27/2020 01:40 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on April 1, 2020

Expedite Approval:
Current Design: General Relief WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: General Relief WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation: Update the General Relief WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 050-WBT-ELF-Eligibility General Relief-01
a. CA-207224 (Potentially Avail. Income Task nav link)
b. CA-201312 (Adds Program Exclusions field to Household Status Detail)
c. CA-210012 (Client name format)
2. 050-WBT-ELF-Eligibility General Relief-02
a. CA-207224 (Potentially Avail. Income Task nav link)
b. CA-210012 (Client name format)

Outreach Description:
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	40				

Content Revision Status-1: Pending CCB
Content Revision Description-1: 1. Recommendation Change: N/A
2. Estimate Change:
Before: 40

After: 55

3. Release Change:
Before: 20.03, Minor Version 20.05.15
After: 20.06, Minor Version 20.07.17

4. Funding Source Change: N/A
Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-214730] Training: Update RCA WBTs for 20.03 App Dev Changes

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.05.15	Expedite Changes:	No	Estimate:	45
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	03/27/2020 04:28 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on April 1, 2020

Expedite Approval:
Current Design: RCA WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: RCA WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation: Update the following RCA WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 054-WBT-ELH-Eligibility RCA-01
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-207380 (Makes Work Hours field non-mandatory on Income Amount Detail page)
 - c. CA-201312 (Adds Program Exclusions field to Household Status Detail)
 - d. CA-210012 (Client name format)
2. 054-WBT-ELH-Eligibility RCA-02
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-207380 (Makes Work Hours field non-mandatory on Income Amount Detail page)
 - c. CA-210012 (Client name format)
3. 054-WBT-ELH-Eligibility RCA-03
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-210012 (Client name format)

Outreach

Description:
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	45				

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change: N/A
2. Estimate Change:
Before: 45
After: 60
3. Release Change:
Before: 20.03, Minor Version: 20.05.15
After: 20.06, Minor Version: 20.07.17
4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:



[CA-211596] ACL-19-76: Batch EDBC Run to Apply 2020 Earned Income Disregard and Income Reporting Threshold Tiers

- Resolved: 04/24/2020 09:14 AM

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Josias Caveto	Change Type (SCR):	New Policy
Minor Version:	20.05.09	Expedite Changes:	No	Estimate:	110
Reporter:	Josias Caveto	Regulation Reference:	ACL 19-76	Created:	11/04/2019 03:07 PM
Status:	Test Complete	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:	2020-03-17 00:00:00.0	Other Agency Cross Reference:	CIV-105562

Non-Committee

Review:

Expedite Approval:

Current Design:

Per ACL 19-76, SCR CA-209033 updated the CalWORKs Earned Income Disregard to \$500 and replaced the existing CalWORKs Tier 2 calculation with the rules of Tier 3 from CalFresh.

Request:

Existing CalWORKs benefits need to be updated based on the new Earned Income Disregard. In addition, the Income Reporting Threshold must be recalculated.

Recommendation:

- 1) Run batch EDBC on 05/09/2020 for the month of 06/2020 for;
 - a) All open programs (except Medi-Cal) on cases with an active or ineligible CalWORKs or RCA program in targeted program mode.
 - Exclude the following cases:
 - i) The benefit month is past the latest RE due date for the program.
 - ii) The program has a SAR7 Due Month of 05/2020 and the report status is Sent, Received, or Incomplete
 - iii) EDBC has already been processed for the benefit month since SCR CA-209033/CIV-104383 went to production.
 - b) In LRS: run the above population with Run Reason CW IRT Update CT744_IR
 - c) In LRS: run the above population with Sub Type code CT942_C4

Batch EDBC will insert the following Journal entry:
 Short Description: Batch EDBC ran for <month, year>
 Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: CW IRT Update
- 2) In LRS CalSAWS: a DCR will be executed to trigger the generation of a SAR 2 for cases where Batch EDBC ran with the "CW IRT Update" (IR) run reason and no SAR 2 generated. (This step will be required in LRS CalSAWS for CW IRT updates until SCR CA-206347 is delivered to production.)
- 3) Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:
 - Case Name
 - Case Number
 - County
 - Unit
 - Unit Name
 - Office Name
 - Worker ID
 - a) List of cases discontinued by the batch EDBC process. The case listing will be named "List of Cases Discontinued by Batch EDBC Process".
 - Note: Include additional columns to indicate program type and program closure reason
 - b) List of cases where the batch EDBC process closed a person. The case listing will be named "List of Cases Where Batch EDBC Process Closed a Person".
 - Note: Include additional columns to indicate program type

c) List of cases where the CW EDBC resulted in a benefit reduction. The case listing will be named "List of CW Cases that Resulted in Benefit Reduction".

Note: Include additional columns to indicate each of the benefit reduction type reasons in separate columns (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change, Benefit Month)

d) List of cases which resulted in a read-only EDBC. The case listing will be named "List of Cases That Resulted in Read-Only EDBC"

Note: Include additional columns to indicate program type and read-only reason

e) List of cases skipped in the batch run. The case listing will be named "List of Cases Skipped in Batch Run".

Note: Include additional columns to indicate the skip reason and program type.

Outreach

Description:

Lists of affected cases will be posted to the CalACES Web Portal in the following location:
CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > CA-211596

Migration Impact Description:

This SCR will only run EDBC for the EID and does not make changes to the systems

Migration Impact Analysis:

No Impact

Alternative

Run EDBC

Procedure

Description:

Operational Impact:

Estimate: 110

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	5
DBA :	0	Design :	0	Eligibility :	70
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	20	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

1. Recommendation Change: N/A

Description-1:

2. Estimate Change:

Before:

Correspondence ETC: 5

System Test ETC: 20

Batch Operations ETC-0

Batch/Interfaces ETC-20

After:

Correspondence ETC: 25

System Test ETC: 25

Batch Operations ETC: 20

Batch/Interfaces ETC-0

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

1. Recommendation Change:

Description-2:

Before:

After:

2. Estimate Change:

Before:



[CA-208988] ACWDL June 11, 2019; CFL NO. 18/19-26 Add Functionality for Housing Support Program (HSP)

- Resolved: 03/23/2020 01:07 PM

Team Responsible:	Online	Assignee:	Pramisha Chintapalli	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Matthew Lower	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	778
Reporter:	Frederick Gains	Regulation Reference:	ACWDL June 11, 2019; CFL NO. 18/19-26	Created:	06/18/2019 09:07 AM
Status:	Test Complete	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Cal-OAR
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	2020-02-13 00:00:00	Other Agency Cross Reference:	CA-208109; CIV-104367

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 02/14/2020

Current Design: The system currently has no online pages to track HSP data.

Request: HSP component data cannot be tracked and managed. Provide online pages for HSP data tracking and management.

Recommendation: Create a new page flow to allow a worker to enter information for HSP.

Outreach

Description:

Migration Impact Description: C-IV is scheduled to release CIV-104367 with the same release.

Migration Impact Analysis:

Alternative Procedure Description: Continue to track HSP outside of the system

Operational Impact:

Estimate: **778**

Automated Test :	46	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	90	Eligibility :	0
Fiscal :	67	Imaging :	0	IVR/CC :	0
Online :	299	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	146	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before: CA-208988 CIV-104367 Housing Support Program.docx
After: CA-208988 CIV-104367 Housing Support Program Content Revision 1.docx (Yellow Highlighting)

2. Estimate Change:
Before: N/A



[CA-212411] Updates to Generation of NA 823 and NA 820 for HSP and HVP

- Resolved: 03/29/2020 10:53 AM

Team Responsible:	Client Correspondence	Assignee:	Quynh Nguyen	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Jamie Ng	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	475
Reporter:	Tiffany Huckaby	Regulation Reference:	AB 1811, ACL 19-42, ACL 19-82	Created:	12/16/2019 03:54 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	HVP
Committee:	[Correspondence]	Approved by Committee:	2020-02-27 00:00:00.0	Other Agency Cross Reference:	CIV-105913

Non-Committee Review:

Expedite Approval: Approved by Joanne Osborn 03/03/2020

Current Design: Currently, in CalACES, the NA 823 batch job generates the form only for 'Ancillary - Work Related', 'Ancillary - Education', or 'Transportation'. In C-IV, the NA 823 generates from the Service Arrangement Detail page for 'Ancillary - Work Related' or 'Ancillary - Education' and the NA 820 or NA 821 generates for Transportation. As part of SCR CA-203249 CIV-101674 (Generate the NA 823 when manually issuing diaper allowance), a 'Generate Form' button was added to the Service Arrangement Detail page in CalACES to generate the NA 823 if the the Need Category is 'Other Supportive Services' and Need Type is 'Diaper Allowance'. It does not generate the NA 823 for 'Ancillary - Work Related', 'Ancillary - Education', or the NA 820 or NA 821 for 'Transportation'

Request: Update CalSAWS NA 823 and NA 820 to generate for the additional scenarios currently available in C-IV.

Update CalSAWS and C-IV NA 823 and NA 820 with the new need types for FSP and HVP.

Recommendation: Update LRS/CalSAWS and C-IV NA 823/820/821 data populations and batches to be compatible with the new need types (FS/HSP/HVP)

Outreach

Description:

Migration Impact Description:

This is a Joint SCR being done for the same release for both C-IV and LRS/CalSAWS. SCR CIV-105913 is the SCR adding the updates into C-IV.

Migration Impact Analysis:

Alternative Procedure Description:

Input the forms manually in template repository without populations.

Operational Impact:

Estimate: 475

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	360
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	115	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision
Status-1:**

Accepted

**Content Revision
Description-1:**

1. Recommendation Change:

Before:

CA-212411 CIV -105913 Updates to Generation of NA 823 and NA 820 for HSP and HVP.docx

After:

CA-212411 CIV -105913 Updates to Generation of NA 823 and NA 820 for HSP and HVP Content Revision 1.docx
(Yellow Highlighting)

2. Estimate Change:

Before: Translation Resource: 0

After: Translation Resource: 1

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:

Before: CA-212411 CIV -105913 Updates to Generation of NA 823 and NA 820 for HSP and HVP.docx Content
Revision 1.docx

NA 820 populations.docx

Need categories and Need types _ CA-212411 translation Content.docx

After: CA-212411 CIV -105913 Updates to Generation of NA 823 and NA 820 for HSP and HVP Content Revision
2 (Yellow Highlighting).docx

NA 820 populations Content Revision 2 (Yellow Highlighting)..docx

2. Estimate Change:

Before:

Client Correspondence ETC 359

System Test Support ETC 1 115

After:

Client Correspondence ETC 399

System Test Support ETC 1 148

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:



[CA-58579] ACWDL 17-31 Revisions to the NA Back 9 for all Medi-Cal Notices of Action

Team Responsible:	Client Correspondence	Assignee:	Tucker Mitchell	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Connor Gorry	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	185
Reporter:	Ted Anderson	Regulation Reference:	ACWDL 17-31	Created:	01/19/2018 11:41 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-104
Committee:	[Correspondence]	Approved by Committee:	2020-01-23 00:00:00.0	Other Agency Cross Reference:	CIV-10665

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, per information provided by ESD-Client Correspondence, LRS generates two different NA Back 9's depending on the type of Medi-Cal program (MAGI or Non-MAGI) that eligibility is being evaluated for. This is due to the different contact information that is provided in order to request a hearing.

The current NA Back 9 used on all Medi-Cal NOAs is the, NA BACK 9 (REPLACES NA BACK 8 AND EP 5) (REVISED 4/2013. Depending on type of NOA that is generated (MAGI or Non-MAGI), the NA Back 9 will contain the following contact information to request a hearing under the, Ask for a Hearing Section:

MAGI NOAs

California Department of Social Services
 State Hearing Division, ACAB
 744 P Street, MC 9-17-97
 Sacramento, CA 95814
 OR
 Call toll free: 1-855-795-0634 toll free, 1-800-952-8439 TDD, 1-916-651-2789 Fax

Non-MAGI NOAs

Appeals & Hearing Section
 P.O. Box 18890
 Los Angeles, CA 90018
 OR
 Call toll free: 1-800-952-5253 or for hearing or speech impaired who use TDD, 1-800-952-8349.

LRS is also currently programmed to populate contact information for local legal aid agencies on the NA Back 9.

Request:

Replace the current NA Back 9 used on all Medi-Cal Notices of Action (NOAs) (MAGI and Non-MAGI) with the new "NA BACK 9 (ACA/ MEDI-CAL) (11/16)".

Ensure that LRS is programmed to generate Medi-Cal NOAs with the new NA Back 9 (both system and manually generated Medi-Cal NOAs).

Recommendation:

The following changes are required:

Replace the current, NA BACK 9 (REPLACES NA BACK 8 AND EP 5) (REVISED 4/2013, being used on all Medi-Cal NOAs (both MAGI and Non-MAGI) with the new:

NA BACK 9 (ACA/ MEDI-CAL) (11/16) version, released with ACWDL 17-31.

The new NA Back 9 will contain the following contact information for all Medi-Cal notices of action in the Ask for a Hearing Section:

California Department of Social Services
 State Hearings Division, ACAB
 744 P Street, MC 9-17-97
 Sacramento, CA 95814
 OR Fax to: 1-916-651-2789
 Call toll free: 1-855-795-0634 or for hearing or speech impaired who use TDD, 1-800-952-8439

The new, NA BACK 9 (ACA/ MEDI-CAL) (11/16) version, will be included on all system or manually generated Medi-Cal NOAs.

The new, NA BACK 9 (ACA/ MEDI-CAL) (11/16) version, is to be used on all Medi-Cal NOAs available in English and threshold languages. Reference the attached English and threshold language versions of the NA BACK 9 (ACA/ MEDI-CAL) (11/16).

The new, NA BACK 9 (ACA/ MEDI-CAL) (11/16) version, will also be populated with the contact information for local legal aid agencies as currently programmed in LRS.

Outreach

Description:

Migration Impact Description:

This is an LRS-only SCR, intended to match a change that has already been made in the C-IV system. There should be no migration gaps created as a part of this change.

Migration Impact

Analysis:

Alternative Procedure

xxxx

Description:

Operational Impact:

Estimate: 185

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	43	Client Correspondence :	142
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

Content Revision

Status-1:

Pending CCB

Content Revision

Description-1:

1. Recommendation Change:

Before: N/A

After: N/A

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:

Before: 20.07

After: TBD

4. Funding Source Change:

Before: N/A

After: N/A

Content Revision

Status-2:

Content Revision

Description-2:



[CA-212039] Update YBN/DPSS Mobile App downtime message page with external links and phone numbers

Team Responsible:	Online	Assignee:	Chao Guan	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	259
Reporter:	Prem Venugopalan	Regulation Reference:		Created:	11/22/2019 11:49 AM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Inez Finnigan	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	CIV-105722

Non-Committee Review: Approved by June Hutchison, sent to committee as FYI

Expedite Approval: Per email from June Hutchinson Nov 22, 2019

Current Design: Currently, when YourBenefitsNow (YBN) is down for maintenance, there is a static web page that says "YourBenefitsNow! is down for Maintenance. Please try again later." is shown. The screenshot of the web page is attached.
 Message being shown on the DPSS mobile app:
 System Maintenance
 The DPSS Mobile App is currently down for system maintenance. Please try again later.
 We are sorry for the inconvenience.
 Need Help? Contact Us
 YBN_Webmaster@dpss.lacounty.gov

Request: This is to request to add in both YBN and DPSS Mobile APP

expected duration of downtime,
 links for external websites,
 contact information and
 hours of normal business operation for the Customer Service Center,

to the "out of service" page to provide alternate methods through which YBN users can apply for benefits or get additional information when YBN is not available.

Recommendation: This was requested by the Advocates. Following are the changes requested:

Expected duration of downtime.

Alternative sites for public assistance program information include:
 Medi-Cal: <https://www.coveredca.com>
 CalFresh: <https://www.getcalfresh.org>

During normal business hours Monday through Friday, excluding holidays from 7:30 a.m. until 5:30 p.m., the DPSS Customer Service Center (CSC) could be reached at the following phone numbers:

Local Numbers:
 (626) 569-1399
 (310) 258-7400
 (818) 701-8200

Toll Free Number:
 (866) 613-3777

Additional information regarding the DPSS Customer Service Center can be found at:

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Existing Downtime Message will continue to display until this Change will go into place.

259

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	158	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	71	Tech Arch :	20	Tech Ops :	10
Training :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
 1. Update the YourBenefitsNow! (YBN) website, C4Yourself website and Department of Public Social Services Mobile Application (DPSS) Mobile Application downtime static message to include the following websites to provide participants with additional resources and their counties contact information.
 - a. CalSAWS Resource page
 - b. Covered California website
 - c. CalFresh website
 - d. EBT website
 2. Update the C4Yourself Mobile Application downtime static message to direct participants to the C4Yourself website during the downtime period since the website will be available for the participants to use.
 3. Update the external CalSAWS Website (CalSAWS.org) Resource page to provide participants with known system outage times, additional resources and their counties' contact information.

Before: CA-212039 CIV-105722 Update the Self Service Portal and Mobile App downtime.docx
 After: CA-212039 CIV-105722 Update the Self Service Portal and Mobile App downtime Content Revision.docx
 (Yellow Highlighting for changes and cross out line for things that is removed)

2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:
2. Estimate Change:

Before:

After:
3. Release Change:

Before:

After:



[CA-209221] Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report

Team Responsible:	Reports	Assignee:	Ravneet Bhatia	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Greg Deogracia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	274
Reporter:	Justin Dobbs	Regulation Reference:		Created:	06/28/2019 09:05 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:	2019-12-06 00:00:00.0	Other Agency Cross Reference:	CIV-102606, CIV-104015, CA-208814

Non-Committee

Review:

Expedite Approval:

Current Design:

The current Integrated Service Payment/Valuable Detail Claiming reports (Daily and Monthly) includes multiple total columns for the different data elements, however, the report does not include a total for a single transaction(row). Also, the report does not include the state PIN and, does not include EBT expungements.

Request:

- a) a) Add transaction total on the Summary Page
- b) For claiming on the CEC, the counties use the state PINS. The reports include a pay code and fund code that the workers use to decrypt the state PINS that will be used. The pay code and fund code are not used for anything besides decrypting into the state PINS.
- c) Include EBT expungements in both the Daily and Monthly Integrated Service Payment/Valuable Detail Claiming Report

Recommendation:

- Update the Integrated Service Payment/Valuable Detail Claiming Report (Daily and Monthly) as follows:
- a) Add an additional "Total" column to the Summary worksheet.
 - b) Add a new column to populate the State PIN value.
 - c) Include EBT expungements in the reports.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the State/Fiscal Reports Committee. C-IV will implement this Change with SCR CIV-102606 in the 20.09 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

274

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	178	Reports Test :	71	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision
Status-1:
Content Revision
Description-1:**

Accepted

1. Recommendation Change:

Before:

Update the Integrated Service Payment/Valuable Detail Claiming Report (Daily and Monthly) as follows:

a) Add an additional "Total" column to the Summary worksheet.

b) Add a new column to populate the State PIN value.

c) Include EBT expungements in the reports.

After:

Modify the Integrated Service Payment/Valuable Detail Claiming Reports (Daily and Monthly) to include additional data columns, added EBT expungement transactions and adjust summary totals for ease of use and include expungement information.

2. Estimate Change:

N/A

3. Release Change:

Before: 20.07

After: 20.09

4. Funding Source Change:

N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

Pending CCB

1. Recommendation Change:

Before: Figure 2.2.1.3 – Details Worksheet

After: Figure 2.2.1.3 – Details Worksheet

Cosmetic update

Reference Attached Design Document Content Revision 2

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions