

## [CIV-105493] Synchronize WIS and C-IV Tax Intercept Balances 2020

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Pending</b>
Fix Version/s:	<b>[20.07]</b>	Designer Contact:	<b>Jyothirmayi Chavata</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>x</b>	Expedite Changes:	<b>No</b>	Estimate:	
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>10/30/2019 04:14 PM</b>
Status:	<b>New</b>	Impact Analysis:		Outreach Required:	
Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tax Intercept]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The C-IV System and WIS (Welfare Intercept System) both store Tax Intercept Account balance information. Each week, the C-IV System sends Establish, Increase, Decrease, Delete, Suspend and Reactivate transactions to WIS to reflect changes in the C-IV System.

#### Request:

When transactions error off at WIS, the C-IV System and WIS become out of sync. This causes customers to be notified and intercepted incorrectly.

#### Recommendation:

1. Create the following change orders:
  - a. Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 07/xx/2020.
  - b. Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 07/xx/2020.
  - c. Demand in the WIS Balancer Writer and WIS Balancer Outbound FTP Batch Jobs (JOXXF504 and JOXXF544) for 07/xx/2020.
2. Obtain a test balancer file from WIS prior to 7/xx/2020.
  - a. Analyze the data and verify that the data format is consistent.
  - b. Perform a dry run test of the WIS Balancer Batch Job (JOXXF504) using the balancer file from WIS to test performance.

Note: The dry run test will be performed for Butte, Riverside, Stanislaus and Shasta counties.
3. Obtain a balancer file from WIS before 7/xx/2020 and load the data into the C-IV System.

### Outreach

#### Description:

#### Migration Impact

#### Description:

The balances are synchronized annually by scheduling a balancer batch. This does not impact the CalSAWS system.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

## [CIV-106191] Update Suspend logic for Tax Intercept Balancer

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Deron Schab</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Jyothirmayi Chavata</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>01/23/2020 10:42 AM</b>
Status:	<b>Committee Review</b>	Impact Analysis:		Outreach Required:	<b>No</b>
Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Tax Intercept]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee Review:

**Expedite Approval:** Karen Rapponotti - Approved - 01/27/2020

**Current Design:** The C-IV System and WIS (Welfare Intercept System) both store Tax Intercept Account balance information. Each week, the C-IV System sends Establish, Increase, Decrease, Delete, Suspend and Reactivate transactions to WIS to reflect changes in the C-IV System.

**Request:** When transactions error off at WIS, the C-IV System and WIS become out of sync. This causes customers to be notified and intercepted incorrectly.

**Recommendation:**

1. Update the annual WIS/C-IV Balancer (scheduled to run around the end of July 2020) to find CalFresh Tax Intercept Accounts that are in 'Suspend' status in the C-IV system, but the corresponding TOP (Treasury Offset Program) Account is not in Suspend status at WIS (Welfare Intercept System). C-IV will send a 'Suspend' (Record Type 8) to WIS in the Annual Balancer file.

NOTE: The C-IV System is already programmed to find CalWORKs Recovery Accounts that are in 'Suspend' Status in the C-IV system, and send a 'Delete' (Record Type 3) to WIS for the FTB (Franchise Tax Board) Account.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** 0

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				