



[CA-209871] LAKE County CER - Request Ability To Append SNB5

Created: 08/06/2019 05:02 PM - Updated: 04/14/2020 11:27 AM

Status:	In Progress		
Project:	CalSAWS		
Component/s:	None		
Fix Version/s:	None		

Type:	CER		
Reporter:	Lien Phan	Assignee:	Caroline Bui
Labels:	None		

Main

Region #:	3		
County:	Lake		
Submitter's Name:	Carlton (CJ) Barker		
Submitter's Email:	carlton.barker@lakecountyca.gov		
Submitter's Phone:	707.995.4237		
Programs Impacted:	CalFresh, Other		
Request:	<p>The Notice of Discontinuance For Supplemental Nutrition Benefit (SNB) Program (SNB 5) has two check boxes available for discontinuance:</p> <ol style="list-style-type: none"> 1. Your household is no longer receiving CalFresh. 2. Your household no longer includes at least one of the same Supplemental Security Income and/or California State Supplementary Payment (SSI/SSP) recipients added to your household when they became eligible for CalFresh. <p>If the county incorrectly determines that a household is eligible to the SNB program, the SNB 5 NOA is not adequate because it does not allow the worker to append and add the reason for the discontinuance.</p>		
Recommendation:	The SNB 5 NOA can be appended by the worker.		
Priority/ Implementation Consideration(s):	Workers need the ability to append the SNB 5 NOA.		
Area(s) Impacted:	Client Correspondence		
Committee:	Correspondence		

Attachments
LAKE CER - Request Ability To Append SNB5 - 2019-08-06.doc (62 kB)