

CalACES Enhancement Request

PPOC: Please send the completed request to CER@CalACES.org with a cc to your RPM.

Region #: 8	County: Los Angeles	Date Submitted: 01/10/19
Submitter's Name: Adrianna Cuellar	Phone: 626-312-6187	Email: Adrianacuellar@dps.lacounty.gov

Title: CalFRESH Error Rate Reduction Enhancement Request – Employment Page and Income Page validation message. BPP-DIVVI-LOD-18-026			
Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input checked="" type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input checked="" type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input checked="" type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input checked="" type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Client Correspondence	<input checked="" type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input checked="" type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input type="checkbox"/> Time Limits
<input type="checkbox"/> Training		<input checked="" type="checkbox"/> Office Operations	
<input type="checkbox"/> Interface(s) - specify			

Justification / CalFRESH Error Rate Reduction Enhancement Request – Employment Page and Income Page validation message.

Issue: To ensure that the user is properly linking the Employment records with the income record by navigating the user to the Income page once the Employment record is added as well as providing a hard stop on saving the income record if the employment is not properly linked. This enhancement will facilitate in accurate case processing, in addition to caseload management.

Current Regulatory/policies and or Procedures:

Currently, when the employment information is updated in the Employment list page, the user must remember to navigate to the Income page to update any income changes reported. Additionally, the user is able to add an income record even if the employment section is not properly linked in the Income Detail page.

Priority Urgent

CalFRESH Error Rate Reduction. The proposed enhancement would automatically navigate the user to the Income page for the user to add the income record. This enhancement will facilitate in accurate case processing, in addition to caseload management.

Proposed Recommendation:

The proposed enhancement would automatically navigate the user to the Income page for the user to add the income record. The user can still have the ability to navigate away from the page if no income information is yet available; however, before exiting, a validation will appear to inform the user that an income record was not added. Additionally, the system will not allow the user to save an income record if the employment is not properly linked.

CalACES Response:

CER Tracking #: (automatically generate by JIRA)

SCR #

Rejected By:

Date:

Rejection Reason(s) or other Comments: