# CalSAWS | Executive Summary for the JPA Board of Directors

Date: Friday, July 17, 2020 Location: Conference Call/Zoom

## Agenda Item and Summary

Type of Item

1. Call meeting to order.

Procedural

**Summary:** Board Chair, Michael Sylvester, will call the CalSAWS JPA Board of Directors meeting to order.

Public opportunity to speak on items not on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes. Procedural

NOTE: The public may also speak on any Item ON the Agenda by waiting until that Item is read then requesting recognition from the Chair to speak.

**Summary:** Board Chair, Michael Sylvester, will provide the public with an opportunity to speak on items not on the Agenda.

3. Confirmation of Quorum and Agenda Review.

Procedural

**Summary:** Board Chair, Michael Sylvester, will confirm quorum of the Board and provide a high-level review of the Agenda.

#### **Action Items**

4. Consent Items Action

 a. Approval of the Minutes and review of the Action Items from the June 25, 2020 joint meeting of the CalSAWS JPA Member Representatives and Board of Directors meeting.

**Summary:** The Consortium is seeking Board approval of the June 25, 2020 joint meeting of the CalSAWS JPA Member Representatives and Board of Directors meeting minutes.

- b. Approval of C-IV Accenture Amendment 108 contingent on federal approval, which includes requests for:
  - i. One-year Extension
  - ii. Technical Adjustments

**Summary:** The Consortium is seeking Board approval of C-IV Accenture Amendment 108 to exercise a one-year extension of C-IV M&O goods and services through October 31, 2021, contingent on federal approval. This amendment will increase the contract value of the C-IV Agreement by \$64,098,443.63. Additionally, this amendment reflects technical adjustments that do not impact the overall contract value. Upon federal approval, costs associated with this amendment will

be funded through the CalACES IAPDU. The cost for this amendment is accounted for in the CalSAWS JPA Project Budget.

(Handout)

- c. Approval of C-IV Accenture Amendment 109 contingent on federal approval, which includes requests for:
  - Hardware/Software Additions for CalSAWS DD&I, Imaging and Analytics Solutions

**Summary:** The Consortium is seeking Board approval of C-IV Accenture Amendment 109 for additional hardware and software for the CalSAWS DD&I Project, the CalSAWS Imaging Project, and the CalSAWS Analytics Cloud Enablement Project, contingent on federal approval. This amendment will increase the contract value of the C-IV Agreement by \$28,976,312.33. Upon federal approval, costs associated with this amendment will be funded through the CalSAWS IAPDU. The cost for this amendment is accounted for in the CalSAWS JPA Project Budget.

(Handout)

- d. Approval of C-IV Accenture agreement Amendment 110 contingent on federal approval, which includes requests for:
  - i. Change Order CO-103 CalHEERS Maintenance, Revision 2
  - ii. Change Order CO-104 SB 1341 Maintenance, Revision 2
  - iii. Change Order CO-110 Central CCP Covered CA Expansion Maintenance, Revision 1

**Summary:** The Consortium is seeking Board approval of C-IV Accenture agreement Amendment 110, which includes Change Orders CO-103, CO-104, and CO-110, contingent on federal approval.

**CO-103** includes: (a) extension of C-IV application maintenance services to support the C-IV/CalHEERS interface, including System Change Requests design/development, System Investigation Requests (defects) resolution, and system test for the period of June 1, 2020 through September 30, 2021 to be coterminous with the C-IV Agreement; (b) updated facilities charges to reflect required workstation space at the C-IV project site and non-standard rack space required through September 30, 2021; and (c) updated production operations charges to extend technical infrastructure, central print, Level 3 support and batch support services required to support the CalHEERS interface through September 30, 2021 to be coterminous with the C-IV Agreement.

**CO-104** includes addition of certain Maintenance and Operations Support Services for June 1, 2020 through September 30, 2021, including ongoing application maintenance services and facilities to be coterminous with the C-IV Agreement. A revision to this Revision 2 will be executed in the future to include ongoing application maintenance services and facilities for October 1, 2021 onward (should the term of the C-IV Agreement is extended).

**CO-110** includes an extension of application maintenance services, technical infrastructure services, and facilities related to C-IV Contact Center Platform (CCP) for the period of November 1, 2020 through September 30, 2021 to be coterminous with the C-IV Agreement.

In aggregate, Change Orders 103, 104, and 110 increases the contract value of the C-IV Agreement by \$16,785,546. Upon federal approval, costs associated with this amendment will be funded through the CalACES IAPDU. The cost for this amendment is accounted for in the CalSAWS JPA Project Budget. (Handout)

- e. Approval of C-IV M&O QA First Data Amendment 69 contingent on federal approval, which includes requests for:
  - i. Extension of Change Order CO-016 CalHEERS
  - ii. Extension of Change Order CO-018 Covered CA CSC
  - iii. Extension of Change Order CO-032 SB1341

**Summary:** The Consortium is seeking Board approval of C-IV M&O QA First Data Amendment 69, which includes an additional year of QA services in SFY 2020-21 for Change Orders CO-016, CO-018, and CO-032, contingent on federal approval.

**CO-016** – CalHEERS, Revision 13 extends QA services to actively monitor the System Incident Reports (SIRs) and System Change Requests (SCRs) related to the 24-Month Roadmap of changes for C-IV interface with CalHEERS.

**CO-018** – CCP Covered California Expansion, Revision 3 extends ongoing QA services for the Covered California Expansion of the Central Contact Center Platform (CCP).

CO-032 – SB 1341, Revision 5 extends QA Services for SB 1341 enhancements.

In aggregate, Change Orders CO-016, CO-018, and CO-032 increases the contract value of the First Data QA Agreement by \$858,017. Upon federal approval, costs associated with this amendment will be funded through the CalACES IAPDU and premise. The cost for this amendment is accounted for in the CalSAWS JPA Project Budget.

(Handout)

f. Approval of MOU between CalSAWS Consortium and California Department of Social Services (CDSS) effective July 1, 2020 to provide the CDSS the necessary and relevant CalWORKs and CalFresh data retained by the counties of Monterey, Napa, and Stanislaus in the C-IV System. The data provided to the CDSS for us by the Cross-system Analytics and Assessment for Learning and Skills Attainment (CAAL-Skills) Project.

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(Handout)

**Summary:** The Consortium is seeking Board approval of the Consent Items.

Informational Items

### 13. Procurement Update

- Portal/Mobile
- CalWIN OCM
- Central Print

**Summary:** Tom Hartman will provide an update on Procurements including Portal/Mobile, CalWIN OCM, and Central Print.

Summary: Holly Murphy will provide an update on CalSAWS Staffing.

Informational

## 14. Adjourn meeting

**Summary:** Board Chair, Michael Sylvester, will adjourn the meeting of the CalSAWS JPA Procedural Board of Directors.