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DIRECTOR

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Department of Health Care Services



GAVIN NEWSOM  
GOVERNOR

DATE: May 29, 2020

Medi-Cal Eligibility Division Information Letter No.: I 20-14

TO: ALL COUNTY WELFARE DIRECTORS  
ALL COUNTY WELFARE ADMINISTRATIVE OFFICERS  
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: EXTENSION OF DELAYING ANNUAL REDETERMINATIONS,  
DISCONTINUANCES, AND NEGATIVE ACTIONS DUE TO COVID-19  
PUBLIC HEALTH EMERGENCY

The purpose of this Medi-Cal Eligibility Division Information Letter (MEDIL) is to instruct counties to extend the delay of processing Medi-Cal annual redeterminations and delay discontinuances and negative actions for Medi-Cal, Medi-Cal Access Program (MCAP), Medi-Cal Access Infant Program (MCAIP), and County Children's Health Initiative Program (CCHIP) through the end of the Public Health Emergency (PHE).

Previously, the Department of Health Care Services (DHCS) released [MEDIL I 20-07](#) that instructed the delay to be effective for 90 days from the date of the MEDIL. DHCS is extending the timeframe through the end of the PHE.

Counties may continue to terminate cases for the following:

- Individuals who are reported to be deceased,
- Individuals who are no longer a resident of the state, or
- Individuals who request voluntary discontinuance from Medi-Cal.

If you have any questions, or if we can provide further information, please contact Bonnie Tran by phone at (916) 345-8063 or by email at [Bonnie.Tran@dhcs.ca.gov](mailto:Bonnie.Tran@dhcs.ca.gov).

Original Signed by

Sandra Williams, Chief  
Medi-Cal Eligibility Division