

[CA-206377] Ensure that the user properly links the employment record with the income record by navigating the user to the income page once the employment record is added, and not allowing user to save the income record if the employment is not linked properly.

Created: 01/15/2019 12:09 PM - Updated: 08/26/2020 02:25 PM

Status: In Progress
Project: CalSAWS
Component/s: None
Fix Version/s: None

Type: CER

Reporter: Vicky San Assignee: Caroline Bui

Labels: DPSS/DCFS

Main

Region #: 6

County: Los Angeles
Submitter's Name: Adriana Cuellar

Submitter's Email: AdrianaCuellar@dpss.lacounty.gov

Submitter's Phone: 626-312-6187
Programs Impacted: CalFresh

Request: Enhance system functionality to apply the following:

- When an employment record is entered in the Employment page, LRS to automatically guide the user to the Income page to add an income record. If the user attempts to exit from the page, add a validation message that informs the user that an employment record was added but no income

records exist for that employer; and

- Apply a hard validation where the user cannot save the income record if the employment is not

properly linked.

Recommendation: The proposed enhancement would automatically navigate the user to the Income page for the user

to add the income record. The user can still have the ability to navigate away from the page if no income information is yet available; however, before exiting, a validation will appear to inform the user that an income record was not added. Additionally, the system will not allow the user to save an

income record if the employment si not properly linked.

Priority/ 4- Urgent

Implementation Executive Mandate.

Consideration(s): CalFRESH Error Rate Reduction. The proposed enhancement would automatically navigate the user

to the Income page for the user to add the income record. This enhancement will facilitate in accurate

case processing, in addition to caseload management.

Area(s) Impacted: Eligibility

Committee: CalWORKs/CalFresh

Attachments

CCR -BPP-DIVVI-LOD-18-026- CF Error Rate Reduction Enhancement Request- Employment page and Income page validation message.pdf (322 kB)

CER CalFRESH Error Rate Reduction Enhancement Request - Employment Page and Income Page Validation Message 01102019.doc (63 kB)

Links

Cloners

is cloned by [CA-208986] CER 206377 - Ensure that employment record is linked with the income Closed

record by navigating the user to the income page once the employment record is added, and not allowing user to save the income record if the employment is not linked properly.

Comments

Tyler Vaisau added a comment - 08/17/2020 03:49 PM

Review completed at 08/2020 CW/CF Committee meeting. R6 has requested this item be tabled for a decision at the 09/2020 CW/CF Committee meeting.