

[CIV-106802] Update SAR 7's status to flow from existing status to Complete - EDBC Accepted

- Resolved: 04/09/2020 10:05 AM

Issue Type:	SCR	Team Responsible:	Client Correspondence	Assignee:	Nithya Chereddy
Fix Version/s:	[20.03]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Data Change
Minor Version:	20.04.09	Expedite Changes:	Production Deployment	Estimate:	90
Reporter:	Nithya Chereddy	Regulation Reference:	ACWDL dated March 27, 2020	Created:	03/25/2020 11:04 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Project Phase (SCR):	Production		
Other Agency Cross Reference:	CA-214654				

Current Design:

A DCR is run to suppress the mailing of SAR 7, SAR 72 and SAR 73 forms for with Submit month of April 2020.

Request:

Per direction from CDSS, the periodic report should be marked as 'Complete' due to COVID-19 impact for SAR 7, SAR 72 and SAR 73 for March and April.

Recommendation:

1. Update the status of SAR forms (SAR 7, SAR 72, SAR 73) with the submit month of 3/1/2020 or 4/1/2020 based on the following criteria if the latest status of the customer reporting is not 'Error', 'Complete - EDBC Accepted' or 'Not Applicable'.

a. Update Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Generated'

- i. Sent
- ii. Received
- iii. Reviewed- Ready to Run EDBC
- iv. Complete- EDBC Accepted

b. Update Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Sent'

- i. Received
- ii. Reviewed- Ready to Run EDBC
- iii. Complete- EDBC Accepted

c. Update the Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Received'

- i. Reviewed- Ready to Run EDBC
- ii. Complete- EDBC Accepted

d. Update the Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Incomplete'

- i. Received
- ii. Reviewed- Ready to Run EDBC
- iii. Complete- EDBC Accepted

e. Update the Customer Reporting status in the following order if the latest status of the SAR forms is 'Reviewed- Ready to Run EDBC'

- i. Complete- EDBC Accepted

g. Update the Customer Reporting status to 'Not applicable' and answer the first question in "County Completeness Determination" to 'N/A' for the CalWORKS program if CW program does not exist in that case or CW program is not active.

f. Update the Customer Reporting status to 'Not applicable' and answer the second question in "County Completeness Determination" to 'N/A' for the CalFresh program if CF program does not exist in that case or CF program is not active.

Assumption/Note:

1. SAR 72 and SAR 73 customer reporting entries exist for applicable cases only.
2. If the Submit month for the SAR 7 is 3/1/2020 or 4/1/2020, irrespective of the SAR Due date, flow of statuses mentioned above will continue to mark the 'Complete-EDBC Accepted'.
3. "County Completeness Determination" questions are applicable for SAR 7 only.
4. One Journal entry will be created for every SAR 7 record.

2. Create a Journal Entry for SAR 7 with the following details once the Customer Reporting status is updated to 'Complete - EDBC Accepted'

- a. Journal Category - All
- b. Journal Type - Document
- c. Short Description - SAR 7/SAR 2 - Semi-Annual Eligibility Status Report / Reporting Changes For Cash Aid And CalFresh
- d. Long Description - Per direction from CDSS, the periodic report has been marked as 'Complete' due to COVID-19.
- e. Created By - C-IV Data Change
- f. Updated By - C-IV Data Change

Outreach

Description:

Operational Impact: