CalSAWS CCB Agenda

DATE	AUGUST 06, 2020
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CIV-104643		Re-open MC 355 Due Tasks That Expired After 19.07 Release	Batch/Interfaces	25	C-IV M&O	Production Deployment	19.08.01
19.09	CIV-105067		Update Kern County IP Address	Batch Operations	5	C-IV M&O	Production Deployment	19.09.13
19.11	CIV-105160	CA-205562	Update 2020 Batch Holiday Calendar	Batch Operations	135	C-IV M&O	Start Build	19.12.12
19.11	CIV-105719	CA-211511	2020 MEDS Renewal and Recon Schedule	Batch/Interfaces	70	C-IV M&O	Production Deployment	19.12.12
19.11	CIV-105938		Update C4Yourself Application Date for Christmas Eve	Batch/Interfaces	10	C-IV M&O	Production Deployment	19.12.20
20.02	CIV-106720	CA-214496	Prevent discontinuance for CalWORKS persons reaching their 48 month time clock	Batch/Interfaces	6	C-IV M&O	Production Deployment	20.03.19
20.03	CIV-104264		Update FIS Password for EBT system 2020	Batch Operations	16	C-IV M&O	Production Deployment	20.05.05
20.03	CIV-106752	CA-214544	Do not send SAR 7 / SAR 72 for April due month to central print	Client Correspondence	16	C-IV M&O	Production Deployment	20.03.25

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CIV-106761	CA-214594	Manually Sweep TCF Programs for Disc (April)	Batch/Interfaces	25	C-IV M&O	Production Deployment	20.03.31
20.03	CIV-106767	CA-214608	Email Daily Application Counts for CF, CW, and MC	Batch/Interfaces	15	C-IV M&O	Production Deployment	20.03.27
20.03	CIV-106772	CA-214613	Turn off the Balderas Reminder job in C-IV	Batch Operations	6	C-IV M&O	Production Deployment	20.03.24
20.03	CIV-106802	CA-214654	Update SAR 7's status to flow from existing status to Complete - EDBC Accepted	Client Correspondence	90	C-IV M&O	Production Deployment	20.04.09
20.03	CIV-106804	CA-214659	Do not send SAR forms to central print and update Customer Report Status for May 2020 due month	Client Correspondence	109	C-IV M&O	Production Deployment	20.04.25
20.03	CIV-106810		COVID-19: Update CIV Principle Period of Maintenance (PPM)	Batch Operations	6	C-IV M&O	Production Deployment	20.03.29
20.03	CIV-106851	CA-214803	Add CF 377.1 form and One-Time Mass Mailer	Client Correspondence	87	C-IV M&O	Production Deployment	20.05.07
20.03	CIV-106872	CA-214851	Do not send CF NEC (CF) or NA RE X (CW)	Client Correspondence	20	C-IV M&O	Production Deployment	20.04.06
20.03	CIV-106881	CA-214877	Generate CalFresh NEC effective for June 2020	Batch/Interfaces	30	C-IV M&O	Production Deployment	20.05.06
20.03	CIV-106912		Updates to C4Yourself RE Batch Jobs	Online	15	C-IV M&O	Production Deployment	20.04.15
20.03	CIV-107072	CA-215728	Apply 407 Good Cause to individuals who have exhausted their 60 Month TANF clock and have the state funded aid code	Fiscal	38	C-IV M&O	Production Deployment	20.04.30
20.03	CIV-107089	CA-215780	Manually Sweep TCF Programs for Disc (May)	Batch/Interfaces	25	C-IV M&O	Production Deployment	20.04.30
20.03	CIV-107220	CA-214877	Reactivate CalWORKs and CalFresh RE packet generation sweeps	Batch/Interfaces	20	C-IV M&O	Production Deployment	20.05.15
20.05	CIV-106498		Update BRM address for Riverside County District 18	Client Correspondence	43	C-IV M&O	Production Deployment	20.06.12
20.05	CIV-106755	CA-214552	Restart Skip Issuance for Incomplete RE/SAR7 (COVID-19)	Fiscal	81	C-IV M&O	Production Deployment	20.06.25
20.05	CIV-106784	CA-214631	Reactivate Balderas Reminder Batch Job	Batch Operations	15	C-IV M&O	Production Deployment	20.06.23

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CIV-106786	CA-214634	Reactivate CW/CF SAR 7 Central Print	Batch Operations	15	C-IV M&O	Production	20.05.23
_0.00	0.1 2007 00	0.1 == 100 1	processes				Deployment	
20.05	CIV-106880	CA-214871	Reactivate NA RE X (CW)	Client	20	C-IV M&O	Production	20.06.18
			, ,	Correspondence			Deployment	
20.05	CIV-107009	CA-215592	ACL 19-76 Update EID values in the	Client	41	C-IV M&O	Production	
			forms	Correspondence			Deployment	
20.05	CIV-107185	CA-216064	Issue May 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	135	C-IV M&O	Production Deployment	20.06.13
20.05	CIV-107207	CA-216140	Create External Recovery Accounts for the 6th Month TCF overIssuance	Fiscal	72	C-IV M&O	Production Deployment	20.05.28
20.05	CIV-107219		Reactivate the CalWORKs and CalFresh RE discontinue Text Notification jobs	Batch/Interfaces	20	C-IV M&O	Production Deployment	20.06.23
20.05	CIV-107226	CA-216179	Manually Sweep TCF Programs for Disc (Effective June)	Batch/Interfaces	15	C-IV M&O	Production Deployment	20.05.30
20.05	CIV-107230	CA-216186	Enable to NA 960X Job	Client Correspondence	15	C-IV M&O	Production Deployment	20.06.11
20.05	CIV-107233	CA-216192	Enable the No Change SAR 7 batch job	Batch/Interfaces	15	C-IV M&O	Production Deployment	20.06.01
20.05	CIV-107234	CA-216193	Enable Text Notification jobs	Batch/Interfaces	25	C-IV M&O	Production Deployment	20.06.01
20.05	CIV-107329	CA-216602	Turn off RCA Discontinuance Sweep	Batch/Interfaces	27	C-IV M&O	Production Deployment	20.06.18
20.05	CIV-107459	CA-217152	Apply 407 Lack of Supportive Services Good Cause Reason for July and August	Fiscal	45	C-IV M&O	Production Deployment	20.06.25
20.06	CIV-107218	CA-216161	Reactivate the RE Discontinuance sweeps for CalWORKs and CalFresh	Batch/Interfaces	20	C-IV M&O	Production Deployment	20.06.30
20.06	CIV-107231	CA-216187	Enable SAR 7 Disc Sweep	Batch/Interfaces	15	C-IV M&O	Production Deployment	20.07.01
20.06	CIV-107258	CA-216282	Issue June 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	135	C-IV M&O	Production Deployment	20.07.11
20.06	CIV-107420		Provide CMSP Administrator with List for Recertifications	CalHEERS	30	C-IV M&O	Production Deployment	20.06.30
20.06	CIV-107537		Provide a list of DCF Cases with an Overpayment for June 2020	Eligibility	38	C-IV M&O	Production Deployment	20.07.07

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CIV-106727	CA-214495	Reactivate CW 48 Month Time Clock Batch Discontinuances	Batch/Interfaces	15	C-IV M&O	Production Deployment	20.08.19
20.07	CIV-106963	CA-215371	Issue July 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	135	C-IV M&O	Production Deployment	20.08.15
20.07	CIV-107153	CA-215915	Turn off the DCR job that applies 407 Lack of Supportive Services Good Cause Reason	Fiscal	16	C-IV M&O	Production Deployment	20.08.XX
20.07	CIV-107236	CA 216199	FSP/HSP/HVP: Update validation for Payee status on Service Arrangement Detail page	Fiscal	123	C-IV M&O	Production Deployment	
20.07	CIV-107314		Update Instructor Led Trainings (ILTs) for 20.07 Code - September Training Release	Training	30	C-IV M&O	No	20.09.14
20.09	CIV-107523	CA-217597	MB 20-13- Family Fee Schedule for Fiscal Year 2020–21	Online	38	C-IV M&O	Start Build	

Release	SCR#	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CIV-107255	CA-216296	CO-113 OCAT Integration Testing	Batch/Interfaces	40	Premise	No	20.07.20
20.09	CIV-12446	CA-52597	CA 812 Collection Reports Claim Adjustments	Reports	424	C-IV M&O	No	
20.09	CIV-104879	CA-210119	ACIN I-44-19 Update State PINS to 8 digits	Fiscal	287	C-IV M&O	No	
20.09	CIV-105386	CA-211293	ACL 19-118 Removal of the Consecutive Day rule for HA-Temp	Fiscal	674	C-IV M&O	Start Build	
20.09	CIV-107088	CA-215774	Update Last Month of Reversal for SSI Cash Out Population	Eligibility	62	C-IV M&O	Production Deployment	

2. LRS SCRs

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-205562	CIV-105160	2020 Bicsuite Batch Schedule Calendar Update	Batch Operations	100	LRS M&E	Production Deployment	19.12.26
19.11	CA-211510		Update 2020 Batch Holiday	Batch Operations	85	LRS M&E	Production Deployment	19.12.12
19.11	CA-212161		2020 10-Day Cutoff Schedule	Batch Operations	15	LRS M&E	Production Deployment	19.12.20
19.11	CA-212306		2020 DPSS and DCFS Payroll Dates	Batch Operations	75	LRS M&E	Production Deployment	19.12.20
20.02	CA-214480		Prevent CAPI RE discontinuance and discontinuance for reaching CW 48 month time limit	Batch Operations	5	LRS M&E	Production Deployment	20.03.18
20.02	CA-214496	CIV-106720	Deactivate the CW 48 Month Time clock and the CAPI RE Discontinuance Sweeps	Batch Operations	10	LRS M&E	Production Deployment	20.03.19
20.03	CA-214544	CIV-106752	Do not send SAR 7 for April due month to central print	Client Correspondence	60	LRS M&E	Production Deployment	20.03.26
20.03	CA-214594	CIV-106761	Manually Sweep TCF Programs for Disc (April)	Batch/Interfaces	13	LRS M&E	Production Deployment	20.03.31
20.03	CA-214608	CIV-106767	Email Daily Application Counts for CF, CW, and MC	Batch/Interfaces	35	LRS M&E	Production Deployment	20.03.27
20.03	CA-214613	CIV-106772	Turn off Balderas Reminder in LRS	Batch Operations	5	LRS M&E	Production Deployment	20.03.25
20.03	CA-214654	CIV-106802	Update SAR 7's status to flow from existing status to Complete - EDBC Accepted	Client Correspondence	118	LRS M&E	Production Deployment	20.04.09
20.03	CA-214659	CIV-106804	Do not send SAR forms to central print and update Customer Report Status for May 2020 due month	Client Correspondence	136	LRS M&E	Production Deployment	20.04.25
20.03	CA-214803	CIV-106851	Create One-Time Mass mailer of the CF 377.1 form	Client Correspondence	55	LRS M&E	Production Deployment	20.05.07
20.03	CA-214851	CIV-106872	Do not send CF NEC (CF) or NA RE X (CW)	Client Correspondence	43	LRS M&E	Production Deployment	20.04.03
20.03	CA-214876		Deactivate the CW/CF RE Packet and Appointment Jobs	Batch/Interfaces	6	LRS M&E	Production Deployment	20.04.03
20.03	CA-214877	CIV-106881; CIV-107220	Reactivate the CW/CF RE Packet and Appointment Jobs effective for June 2020	Batch/Interfaces	16	LRS M&E	Production Deployment	20.05.05

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-214932		Deactivate the CF NOMI Batch Job from the 4/1/2020 batch schedule	Batch/Interfaces	17	LRS M&E	Production Deployment	20.04.02
20.03	CA-215521		COVID-19:Automate fallout from May 2020 RE Packet Process	Client Correspondence	101	LRS M&E	Production Deployment	20.04.30
20.03	CA-215728	CIV-107072	Apply 407 Good Cause to individuals who have exhausted their 60 Month TANF clock and have the state funded aid code	Fiscal	45	LRS M&E	Production Deployment	20.04.30
20.03	CA-215780	CIV-107089	Manually Sweep TCF Programs for Disc (May)	Batch/Interfaces	21	LRS M&E	Production Deployment	20.04.30
20.05	CA-214552	CIV-106755	Restart Skip Issuance for Incomplete RE/SAR7 (COVID-19)	Fiscal	97	LRS M&E	Production Deployment	20.06.19
20.05	CA-214631	CIV-106784	Reactivate Balderas Reminder Batch Job	Batch Operations	15	LRS M&E	Production Deployment	20.06.24
20.05	CA-214634	CIV-106786	Reactivate CW/CF SAR 7 Central Print processes	Batch Operations	15	LRS M&E	Production Deployment	20.05.26
20.05	CA-214871	CIV-106880	Reactivate NA RE X (CW)	Client Correspondence	20	LRS M&E	Production Deployment	20.06.17
20.05	CA-215592	CIV-107009	ACL 19-76 - Update EID values in the forms	Client Correspondence	54	LRS M&E	Production Deployment	
20.05	CA-215874	CIV-104264	Update FIS Password for EBT system 2020	Batch Operations	18	LRS M&E	Production Deployment	20.05.05
20.05	CA-216014		Update the Received Date on Vouchers for May 2020 Foster Care Benefit Month for LA County	Fiscal	45	LRS M&E	Production Deployment	20.06.08
20.05	CA-216064	CIV-107185	Issue May 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	159	LRS M&E	Production Deployment	20.06.13
20.05	CA-216140	CIV-107207	Create External Recovery Accounts for the 6th Month TCF overIssuance	Fiscal	88	LRS M&E	Production Deployment	20.05.28
20.05	CA-216179	CIV-107226	Manually Sweep TCF Programs for Disc (Effective June)	Batch/Interfaces	20	LRS M&E	Production Deployment	20.05.30
20.05	CA-216186	CIV-107230	Enable the NA 960X job	Client Correspondence	15	LRS M&E	Production Deployment	20.06.12
20.05	CA-216192	CIV-107233	Enable the No Change SAR 7 batch job	Batch/Interfaces	15	LRS M&E	Production Deployment	20.06.01

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-216193	CIV-107234	Enable call, email and text campaigns related to SAR 7 in LRS	Batch/Interfaces	25	LRS M&E	Production Deployment	20.05.29
20.05	CA-216602	CIV-107329	Turn Off RCA Discontinuance Sweep	Eligibility	27	LRS M&E	Production Deployment	20.06.17
20.05	CA-217152	CIV-107459	Apply 407 Lack of Supportive Services Good Cause Reason for July and August	Fiscal	53	LRS M&E	Production Deployment	20.06.25
20.06	CA-216015		Update the Received Date on Vouchers for June 2020 Foster Care Benefit Month for LA County	Fiscal	45	LRS M&E	Production Deployment	20.07.08
20.06	CA-216161	CIV-107218	Reactivate RE Disc sweeps for CalWORKs and CalFresh	Batch/Interfaces	20	LRS M&E	Production Deployment	20.06.30
20.06	CA-216187	CIV-107231	Enable SAR 7 Disc Sweep	Batch/Interfaces	15	LRS M&E	Production Deployment	20.07.01
20.06	CA-216282	CIV-107258	Issue June 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	159	LRS M&E	Production Deployment	20.07.11
20.07	CA-212607		DPSS/DCFS Support SCR to provide responses to Consortia queries	Reports	1005	LRS M&E	Start Build	
20.07	CA-214495	CIV-106727	Reactivate CW 48 Month Time Clock Batch Discontinuances	Batch Operations	15	LRS M&E	Production Deployment	20.08.18
20.07	CA-215371	CIV-106963	Issue July 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	159	LRS M&E	Production Deployment	20.08.15
20.07	CA-216199	C-IV 107236	FSP/HSP/HVP: Update validation for Payee status on Service Arrangement Detail page	Fiscal	157	LRS M&E	Production Deployment	
20.07	CA-216887		Enable GROW Orientation job and update GROW Orientation notices to reflect telephonic calls due to COVID-19	Client Correspondence	48	LRS M&E	Production Deployment	20.07.30
20.07	CA-217905		Update system to disable journal creation when data collection records are deleted	Online	74	LRS M&E	Production Deployment	
20.07	CA-218018		Automate the Monthly DCR process to update the Received Date on Vouchers for Foster Care Benefit Month for LA County	Fiscal	45	LRS M&E	Production Deployment	20.08.10

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CA-213837		CA-50302: Online Help Create Job Aidfor OCAT Referral Pages and Update WTW Appraisal Process Job Aid for OCAT	Training	20	Premise	Start Build	
20.09	CA-215915	CIV-107153	Turn off the DCR job that applies 407 Lack of Supportive Services Good Cause Reason	Fiscal	18	LRS M&E	Production Deployment	20.10.XX
20.09	CA-217597	CIV-107523	MB 20-13- Family Fee Schedule for Fiscal Year 2020–21	Online	40	LRS M&E	Start Build	
20.09	CA-217666		Set-Up Office Routing for New YBN CBO Account	Online	71	LRS M&E	Start Build	
20.09	CA-217882		Training: Update WBTs and CFPs to remove Flash Objects	Training	550	LRS M&E	Start Build	20.11.20
20.11	CA-50293	CIV-8657	ACL 11-80 - CalWORKs New & Revised Overpayment Notice of Action Messages Phase 1	Client Correspondence	274	LRS M&E	No	
20.11	CA-201274	C-IV SCR 5787 and RTC 36619	DDCR 3524 and 5032: Update Reception Log to Allow the Entry of Confidential Cases	Online	161	C-IV M&O	No	
20.11	CA-211750		Update the LRS MC 371-Additional Family Members Requesting Medi-Cal form (07/09)	Client Correspondence	117	LRS M&E	Start Build	
20.11	CA-211755		Retain LRS NA 960Y	Client Correspondence	180	LRS M&E	Start Build	
20.11	CA-211762		Update the DFA377.1A-CalFresh Notice of Denial in Template Repository to Include Threshold	Client Correspondence	159	LRS M&E	Start Build	
20.11	CA-211771		Retain MC 210A (09/07)	Client Correspondence	30	LRS M&E	Start Build	
20.11	CA-214060		DDID 2521,2198, 2523 - Create Barcode, Case, and RDB Inbound Web Services	Batch/Interfaces	820	CalSAWS DD&I	No	
20.11	CA-214441		Roll Back Absent Parent Validation for Foster Care and Kin-GAP	Eligibility	204	LRS M&E	No	
20.11	CA-216480		Migrate CMSP 100 CIV Blank CMSP Notice of Action Form	Client Correspondence	68	LRS M&E	Start Build	
21.01	CA-57974	CIV-2522	CA-57974 Update EBT Card Detail and EBT Account Detail Pages	Fiscal	108	C-IV M&O	No	

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CA-200685	Tracker	DDCR 3016: Updates to Child Care Need	Online	72	C-IV M&O	No	
		42391	Detail Page					
21.01	CA-200686	Tracker	DDCR 3084: MB 14-03 - Update Family	Online	152	C-IV M&O	No	
		53874	Fee from Daily rate to Monthly					
21.01	CA-200710	Tracker	DDCR 3017: Child Care approval linked	Online	171	C-IV M&O	No	
		42527	inconsistently on program and person					
			levels					
21.01	CA-201449	C-IV SCR	DDCR 4067: Validate Payment	Online	44	C-IV M&O	No	
		3058	Calculation is within the Child Care					
			Eligibility Period					
21.01	CA-214031		DDID 2503 - Capture and Indexing	Client	581	CalSAWS	No	
			Separators	Correspondence		DD&I		

Release	SCR#	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-216296	CIV-107255	OCAT-Integration testing	Batch/Interfaces	40	Premise	No	20.07.20
20.09	CA-52597	CIV-12446	CA 812 Collections Enhancement Report	Reports	450	LRS M&E	No	
20.09	CA-202684		ACL 18-50 - Implement Redesigned CalFresh Overissuance NOAs - Phase 1	Contact Center	233	LRS M&E	Start Build	
20.09	CA-204496		SB 1341 All County Solution Phase 2 - Updates to the flow of mixed Non- MAGI/MAGI NOAs	Client Correspondence	2542	Premise	Start Build	
20.09	CA-205915	CIV-102915	Upgrade iText PDF and Imaging library	Tech Arch	360	LRS M&E	No	20.09.xx
20.09	CA-210827		Update Online Help for Incorrect Content	Training	100	LRS M&E	Start Build	
20.09	CA-211293	CIV-105386	ACL 19-118 Removal of the Consecutive Day rule for HA-Temp	Client Correspondence	3460	LRS M&E	Start Build	
20.09	CA-214927		DDID 34 FDS: Task Mgt	Online	1695	CalSAWS DD&I	Start Build	
20.09	CA-214982		DDID 2574 FDS: Non State Forms - Add WTW 9	Client Correspondence	22	CalSAWS DD&I	Start Build	20.08.20
20.09	CA-214983		DDID 2574 FDS: Non State Forms - Threshold Languages - Add WTW 9	Client Correspondence	39	CalSAWS DD&I	Start Build	20.08.27
20.09	CA-214990		DDID 2578 FDS: Non State Forms - Add CSF 105 Form	Client Correspondence	34	CalSAWS DD&I	Start Build	20.08.20

Release	SCR#	X-REF SCR	CONTENT REVISION	Team	Hours	Funding	Emergency	Priority
				Responsible		Source	Approval	Release
20.09	CA-214991		DDID 2578 FDS: Non State Forms -	Client	49	CalSAWS	Start Build	20.08.27
			Threshold Languages - Add CSF 105	Correspondence		DD&I		
20.09	CA-215032		DDID 2599 FDS: Non State Forms - Add	Client	22	CalSAWS	Start Build	20.08.04
			MC 609	Correspondence		DD&I		
20.09	CA-215038		DDID 2602 FDS: Non State Forms - Add	Client	22	CalSAWS	Start Build	20.08.20
			DHCS 0006	Correspondence		DD&I		
20.09	CA-215039		DDID 2602 FDS: Non State Forms -	Client	39	CalSAWS	Start Build	20.08.27
			Threshold Languages - Add DHCS 0006	Correspondence		DD&I		
20.09	CA-215064		DDID 2615 FDS: Non State Forms -	Client	39	CalSAWS	Start Build	20.08.27
			Threshold Languages - Update CF 377.1	Correspondence		DD&I		
20.09	CA-215065		DDID 2615 FDS: Non State Forms - Update	Client	15	CalSAWS	Start Build	20.08.20
			CF 377.1	Correspondence		DD&I		
20.09	CA-215066		DDID 2616 FDS: Non State Forms - Add CF	Client	22	CalSAWS	Start Build	20.08.20
			377.9	Correspondence		DD&I		
20.09	CA-215067		DDID 2616 FDS: Non State Forms -	Client	39	CalSAWS	Start Build	20.08.27
			Threshold Languages - Add CF 377.9	Correspondence		DD&I		
20.09	CA-215088		DDID 2627 FDS: Non State Forms -	Client	39	CalSAWS	Start Build	20.08.27
			Threshold Languages - Update CW 2213	Correspondence		DD&I		
20.09	CA-215089		DDID 2627 FDS: Non State Forms - Update	Client	6	CalSAWS	Start Build	20.08.20
			CW 2213	Correspondence		DD&I		
20.09	CA-215090		DDID 2628 FDS: Non State Forms - Add	Client	22	CalSAWS	Start Build	20.08.20
			DPA 19	Correspondence		DD&I		
20.09	CA-215091		DDID 2628 FDS: Non State Forms -	Client	39	CalSAWS	Start Build	20.08.27
			Threshold Languages - Add DPA 19	Correspondence		DD&I		
20.09	CA-215104		DDID 2635 FDS: Non State Forms -	Client	39	CalSAWS	Start Build	20.08.27
			Threshold Languages - Update CW 2201	Correspondence		DD&I		
20.09	CA-215105		DDID 2635 FDS: Non State Forms - Update	Client	11	CalSAWS	Start Build	20.08.20
			CW 2201	Correspondence		DD&I		
20.09	CA-215118		DDID 2642 FDS: Non State Forms -	Client	5	CalSAWS	Start Build	20.08.06
			Migrate PUB 388	Correspondence		DD&I		
20.09	CA-215119		DDID 2642 FDS: Non State Forms -	Client	34	CalSAWS	Start Build	20.08.06
			Threshold Languages - Migrate PUB 388	Correspondence		DD&I		
20.09	CA-215774	CIV-107088	Update Last Month of Reversal for SSI	Eligibility	162	LRS M&E	Production	
			Cash Out Population]			Deployment	
20.11	CA-50780		Additional Detail for Audit Application	Tech Arch	110	LRS M&O	No	
-			Report					

Release	SCR#	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CA-57133	RTC-8896	DDCR 5071: Audit: Update Audit framework to record User Login transaction	Tech Arch	100	LRS M&O	No	

3. Informational Only: CalSAWS DDID SCRs

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-217859		[Analytics] Add Delete Triggers to tables	Analytics	160	CalSAWS	No	Х
			used by Analytics Rel E			DD&I		

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-207179		DDID 2098: Add a Court Order Findings section	Online	157	CalSAWS DD&I	No	
20.09	CA-200424	C-IV SCR 457	DDID 1967: Children of Foster Care or Kin-GAP Recipients Eligibility to CalWORKs Benefits	Eligibility	368	CalSAWS DD&I	No	
20.09	CA-201992	CIV-43653	DDID 1967: DDCR 3170: Updates to Correspondence Office Types for Migration Counties	Client Correspondence	324	CalSAWS DD&I	No	
20.09	CA-207151		DDID 2136 - Update Child Placement pages to view deleted records	Online	491	CalSAWS DD&I	No	
20.09	CA-207158		DDID 2127 - Enhance Recovery Account Correspondence to be generated and sent in batch	Client Correspondence	179	CalSAWS DD&I	No	
20.09	CA-207225		DDID 2049 - Update Expense Detail page	Online	97	CalSAWS DD&I	No	
20.09	CA-207246		DDID 1819,1854 - Updates to Automatic Journals	Online	371	CalSAWS DD&I	No	
20.09	CA-207291		DDID 530, 1549: Update "Child Care Agency" Field	Online	338	CalSAWS DD&I	No	
20.09	CA-211754	CAR-2969 DDID 1967	DDID 1967: Update Batch Configuration for NA 820 (01/01) version	Client Correspondence	56	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CA-214352		DDID 374 - Update Homeless Assistance Notices of Action for Money Management changes	Client Correspondence	299	CalSAWS DD&I	No	
21.01	CA-207187		DDID 2090 - Update the "System Administrator" Security Role to Allow Counties to Administer	Online	37	CalSAWS DD&I	No	

4. Informational Only: CalSAWS Conversion SCRs

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR#	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								
								_

The next CCB Meeting scheduled for 08/20/2020.

5. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/29/2020	6/7/2020	CalHEERS Release	4/17/2020	6/5/2020	6/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	1/27/2021	1/29/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021
21.06	6/7/2021	6/6/2021	CH Release (North & South Release)	4/2/2021	5/14/2021	5/19/2021	5/21/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021
21.09			No Release - C-IV Converts to CalSAWS				
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A	N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/29/2021	11/3/2021	11/5/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022
22.02	TBD		CH Release				
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/2/2022	3/4/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022
22.06	TBD		CH Release				
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022

			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022
23.01	1/23/2023	1/22/2023		11/26/2022	12/30/2022	1/4/2023	1/6/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A

	Freeze Dates
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



[CIV-104643] Re-open MC 355 Due Tasks That Expired After 19.07 Release

- Resolved: 07/31/2019 12:06 PM

Issue Type: SCR Team Responsible: Batch/Interfaces Assignee: Edgars Reinholds
Fix Version/s: [19.07] Designer Contact: Gabriel Trejo Change Type (SCR): Data Change

Minor Version: 19.08.01 Expedite Changes: Production Estimate: 25

Reporter: Gabriel Trejo Regulation Reference: Created: 07/24/2019 06:17 PM

Deployment

Status: In Production Impact Analysis: [Data Impact] Outreach Required: No

Policy/Design Elisa Miller Training Impacted: [N/A] Funding Source: C-IV M&O

Consortium Contact:

Project Phase (SCR): **Production**Other Agency Cross

Project Phase (SCR): **Production**

Current Design: The July baseline release for the C-IV system included a change to expire MC 355 Due tasks 30 days after the

task is created. This was configured on by default, so the first nights batch run expired any MC 355 Due task that was over 30 days old. The ability to disable this expiration functionality is accessible to county administrators.

Request: Re-open MC 355 Due tasks that were expired the night of 07/22/2019 or later. Update the task settings to turn off

expiration for these tasks going forward.

Recommendation:

1) Update MC 355 Due tasks that have been set to 'Expired' on or after 7/22/2019. Update the task to have an Indian In

'Open' status and retain their current worker assignment. Add an entry into TASK_HST and TASK_HST_DETL

tables to capture update.

2) Update MC 355 Due task type details, to set task expiration to 'No' for all counties.

Note: Counties have the option to enable this expiration setting if they choose, by navigating to the Task Type

List/Detail pages.

Outreach Description:

Reference:



[CIV-105067] Update Kern County IP Address

- Resolved: 10/24/2019 03:48 PM

Team Responsible: Issue Type: Assignee: SCR **Batch Operations** Ryan O'Mary Fix Version/s: **Designer Contact:** Change Type (SCR): [19.09] Ryan O'Mary Operational

Minor Version: **Expedite Changes:** Estimate: 19.09.13 **Production**

Deployment

Enhancement

Regulation Reference: Created: Reporter: Sheryl E. Eppler 09/12/2019 09:00 AM

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source:

Sheryl E. Eppler [N/A] C-IV M&O Consortium Contact:

Project Phase (SCR): Project Phase (SCR): **Production Production**

Other Agency Cross Reference:

Current Design: Kern County IP Address is changing. Request: CO11406-2019 was received on 09/04/2019 to advise the C-IV Project that Kern County was changing their IP

address.

Recommendation: (1) Update the C-IV project to utilize and authorize the new Kern County IP Address.

(2) Manually post Kern County Warrant Print files to the Web Portal until the new IP Address is updated in the C-

IV system.

Outreach Description:



[CIV-105160] Update 2020 Batch Holiday Calendar

- Resolved: 12/12/2019 04:24 PM

Team Responsible: Issue Type: SCR **Batch Operations** Assignee: **Amrinder Gill** Fix Version/s: **Designer Contact:** Change Type (SCR): [19.11] Ryan O'Mary **Enhancement** Minor Version: **Expedite Changes:** Estimate: 19.12.12 Start Build 135

Reporter: Sheryl E. Eppler Regulation Reference: Created: 09/25/2019 01:59 PM

Status: In Production Impact Analysis: [N/A] Outreach Required: No

Policy/Design Sheryl E. Eppler Training Impacted: Funding Source: C-IV M&O

Consortium Contact:

Project Phase (SCR): **Production** Project Phase (SCR): **Production**

Other Agency Cross CA-205562

Current Design:

Reference:

The counties define the calendar year for batch schedules including Main Payroll and Foster Care Payroll towards the end of the year for the next year in conjunction with the systems and business operations. This is also based upon the future year's holiday schedule and calendar for each county. Hence, the 2020 Calendar Year Batch Schedules for each county within the System needs to be finalized based upon the county holidays for operations as well as time needed to process Main Payroll and Foster Care Payroll. A change order needs to be submitted to the operations team to update the batch schedule calendars for 2020. The new schedule will be based on the holiday schedule and confirmed batch schedule dates for interface file exchanges, Main Payroll and Foster Care payroll dates for 2020.

Request:

The Calendar needs to be updated to reflect the changes for 2020.

Recommendation:

- 1. Counties provide approval for the 2020 holiday and batch schedule calendars for submission to System Batch Operations.
- 2. Update the following Categories in the System
- Holiday Dates: CT1262
- 3. Update the following Categories in C4Yourself
- Holiday Dates: CT1262
- 4. Update batch schedule to not run batch on the holiday dates. Update Main payroll, and FC payroll run dates as specified in the attached spreadsheet.

Note: In the event that a county is taking a holiday and another county is not, the batch schedule for the county taking a holiday will match a Saturday run. The Saturday run does not include the normal critical Fiscal interfaces such as: Warrant Print, Direct Deposit, or EBT. These interfaces will run the next business working day to pick up any data that may have been created during the holiday.

- 5. Create and provide the EBT Interface Transmission Schedules to the EBT Vendor and EBT Project.
- 6. Update the IVR System with 2020 holidays.
- 7. Upload the 2020 Holiday Calendar to the C-IV Web Portal by 12/15/2020 Path: C-IV Web Portal > Resources > Calendars

Note:

The 2020 Reports Calendar in Online Help will be updated through SCR #?

Outreach Description: Operational Impact:



[CIV-105719] 2020 MEDS Renewal and Recon Schedule

- Resolved: 12/12/2019 09:14 AM

Issue Type: SCR Team Responsible: Batch/Interfaces Assignee: Ryan O'Mary
Fix Version/s: [19.11] Designer Contact: Dana K. Petersen Change Type (SCR): Operational Enhancement

Minor Version: 19.12.12 Expedite Changes: Production Estimate: 70

Reporter: Carlos Zepeda Regulation Reference: Created: 11/22/2019 11:15 AM

Deployment

Status: In Production Impact Analysis: [N/A] Outreach Required: No

Policy/Design Carlos Zepeda Training Impacted: [N/A] Funding Source: C-IV

Policy/Design Carlos Zepeda Training Impacted: [N/A] Funding Source: C-IV M&O Consortium Contact:

Project Phase (SCR): Production Project Phase (SCR): Production

Current Design: MEDS Recon and Renewal Schedule is provided for months between December 2018 to January 2020.

Request: An updated MEDS Recon and Renewal Schedule has been provided for December 2019 to January 2021.

Recommendation:

Use the attached MEDS Bulletin to:

1. Update the Batch Schedule for the Recon Schedule for 2020/2021.

2. Update the Batch Schedule for the Renewal Schedule for 2019/2020.

Outreach Job aid update done in CIV-105720

Description:

CA-211511

Operational Impact:

Other Agency Cross

Reference:



Reporter:

Reference:

[CIV-105938] Update C4Yourself Application Date for Christmas Eve

Team Responsible: Issue Type: Assignee: SCR Batch/Interfaces **David King** Fix Version/s: **Designer Contact:** Change Type (SCR): [19.11] **Jason Horton** Operational

Enhancement

Minor Version: **Expedite Changes:** Estimate: 19.12.20 Production

Deployment Regulation Reference: Created: Sheryl E. Eppler

12/19/2019 04:07 PM Status: Impact Analysis: Outreach Required:

In Production [N/A] Nο

Policy/Design Funding Source: Training Impacted: Sheryl E. Eppler C-IV M&O Consortium Contact:

Project Phase (SCR): Production Project Phase (SCR): **Production**

Other Agency Cross

Current Design: The C4Yourself system will date an electronic application received when the County office is closed with the next

date the County office is open. The County Holiday for 2019 was set by CRFI 18-010 in late 2018.

Request: As a result of Tuesday December 24th being declared a Federal Holiday, several County offices are electing to be

closed.

Recommendation: Update C4Yourself to document that Tuesday December 24th the following County offices will be closed. Any

electronic applications received on 12/24/2019 should be dated 12/26/2019:

Butte (04) Lake (17) Merced (24)

Note: Kings and Marin County have not responded.

Outreach Description:



Reporter:

Reference:

[CIV-106720] Prevent discontinuance for CalWORKS persons reaching their 48 month time clock

- Resolved: 03/19/2020 04:12 PM

Ritu Chinya

Issue Type: Team Responsible: Assignee: **SCR** Batch/Interfaces Ryan O'Mary **Designer Contact:** Change Type (SCR): Fix Version/s: [20.02] Dana K. Petersen **New Policy** Minor Version: **Expedite Changes:** Estimate: 20.03.19 **Production**

Deployment Regulation Reference: Created: **ACWDL 03/27/20**

03/19/2020 09:07 AM

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Karen J. Rapponotti Training Impacted: Policy/Design Funding Source: C-IV M&O

Consortium Contact: Project Phase (SCR): Project Phase (SCR): **Production Production**

Other Agency Cross CA-214496

Current Design: Batch EDBC runs monthly to take negative action on CalWORKs persons for whom the CW 48 month time limit is

reached.

Request: Effective immediately due to the ongoing COVID-19 Pandemic, for the next 3 months (March-June 2019), the

automated discontinuance action on CW 48 month clock is to be suppressed.

Recommendation: Update the Batch Scheduler in C-IV to deactivate batch job PB00E149 until further notice.

Outreach

Description: Operational Impact:



[CIV-104264] Update FIS Password for EBT system 2020

- Resolved: 05/05/2020 09:21 AM

Issue Type: SCR Team Responsible: Batch Operations Assignee: Ryan O'Mary
Fix Version/s: [20.03] Designer Contact: Deron Schab Change Type (SCR): Operational

Minor Version: 20.05.05 Expedite Changes: Production Estimate: 16

Deployment

Enhancement

Reporter: Sheryl E. Eppler Regulation Reference: Created: 06/05/2019 09:04 AM

Status: In Production Impact Analysis: [N/A] Outreach Required: No

Policy/Design Sheryl E. Eppler Training Impacted: Funding Source: C-IV M&O

Consortium Contact:
Project Phase (SCR): Production
Project Phase (SCR): Production

Project Phase (SCR): **Production**Other Agency Cross

Project Phase (SCR): **Production**

Current Design: The EBT (Electronic Benefit Transfer) system password for FIS (Fidelity Information System) for the CalACES-

North project site will expire on 05/20/2020.

Request: Update the EBT FIS password for the CalACES-North project site.

Recommendation:Update the EBT FIS password for the CalACES-North project site prior to the May 20, 2020 expiration date.

Outreach Description:

Reference:



[CIV-106752] Do not send SAR 7 / SAR 72 for April due month to central print

- Resolved: 03/25/2020 05:01 PM

20.03.25

Maria Arceo

Team Responsible: Issue Type: Assignee: SCR Harish Katragadda

Correspondence

Designer Contact: Fix Version/s: Change Type (SCR): [20.03] Dana K. Petersen **New Policy Expedite Changes:**

Estimate: Production 16 Deployment

Regulation Reference: ACWDL (March 27, Created: Reporter: 03/20/2020 05:04 PM Ritu Chinya

2020)

Status: Impact Analysis: Outreach Required: No

In Production [N/A]

> Training Impacted: Funding Source: C-IV M&O

Project Phase (SCR): Production Project Phase (SCR): **Production**

Other Agency Cross Reference:

Consortium Contact:

CA-214544

Current Design:

Minor Version:

Policy/Design

- 1) Within the last week of each month, CalSAWS automates the generation of the SAR 7/ SAR 72 periodic reports for CalWORKs and CalFresh. As a part of this process, the system:
- a. Generates a file via Batch Forms Jobs
- b. Creates a Generated Document record with a status of 'Printed Centrally'
- c. Prepares and bundles the SAR7/SAR 72 with other forms for the Central Print Facility to send to the customer
- d. Creates a Customer Reporting entry with a status of 'Sent' and sets a due date effective the last day of the next calendar month.
- e. Sends the bundles via SFTP to the central print facility
- f. Queues the electronic version of the SAR7/SAR 72 to be posted to the self-service portal (C4Y/YBN), if applicable
- 2) If, by the 10th of the next month, the SAR7/SAR 72 has not yet been received, a 960X letter is automatically generated for the customer
- 3) Outbound Campaigns (Text messages in CIV, Calls, Emails, and Texts in LRS) are sent to the customer notifying them of updates to the Customer Reporting Status
- 4) Tasks are generated for workers when the SAR 7/SAR 72 is received through the Self-Service Portal or when the SAR 7 is scanned into the imaging system.

If, as part of the receipt of the SAR 7/SAR 72, the worker marks the SAR 7/SAR 72 as a 'No Change' SAR7, an automated batch job will process the case via Batch EDBC

Request:

Per direction from CDSS, the SAWS will,

Automatically complete Periodic Reports (SAR 7/SAR 72) for CW/CF Cases due between March 2020 and May 2020 will be automatically marked complete. The CW/CF program will not be automatically terminated due to SAR7/SAR 72 not received between March 2020 and May 2020.

In order to facilitate this request, several automated processes will be deactivated.

Recommendation:

- 1. Until further notice. Update the System to continue to Generate SAR7/SAR 72 Reports, but not send them to the customer. These records will be set to 'Complete' in a subsequent effort.
 - a. Deactivate the SAR7/SAR 72 Sweep Job (LRS: PBXXR410, CIV: PB00R515) from the batch scheduler.
- b. Operationally execute the SAR7/SAR 72 Sweep Job (LRS: PBXXR410, CIV: PB00R515) and subsequent Forms Thread Jobs to process the records in SYS_TRANSACT.
- c. Run an operational DCR to update the GENERATE_DOC records' status to 'Print Central Cancelled' for each GENERATE_DOC record generated by the operationally-run SAR7/SAR 72 job (PBXXR410), in which the case tied to the GENERATE_DOC record has a CW, CF, or CW and CF program in which the SAR7 is due. This includes SAR7, SAR72, and SAR73 documents.
- d. NOTE: this process will allow the system to create SAR7/SAR 72 records and customer reporting records in the system for future DCR efforts to mark the SAR7/SAR 72 as Complete. This process will also prevent the SAR7/SAR 72 from being included in the outbound bundle to Central Print, as well as prevent the SAR7/SAR 72 from being posted to the Self-Service Portal.
- 2. Deactivate the NA 960X Batch Job (PBXXR440).
- 3. Deactivate 'No Change' SAR7/SAR 72 Batch Job (CIV: PB00E142, LRS:PB19E458)

- 4. Deactivate outbound campaigns for SAR7/SAR 72 Status Updates (Texts in CIV) (Calls, Emails, and Texts in LRS).
 - a. Deactivate the following Call, Email, and Text campaigns in LRS:
 - 1. SAR7/SAR 72 Sent (Call PO19C1116, Text- PO19C1301, Email PO19C1122)
 - 2. SAR7/SAR 72 Received (Call PO19C1125, Text- PO19C1302, Email PO19C1119)
 - 3. SAR7/SAR 72 Processed (Call PO19C1118, Text- PO19C1305, Email PO19C1124)
 - 4. SAR7/SAR 72 Incomplete (Call PO19C1128, Text- PO19C1303, Email PO19C1121)
 - 5. SAR7/SAR 72 Not Received (Call PO19C1127, Text- PO19C1180, Email PO19C1120)
 - 6. SAR7/SAR 72 Rescinded (Call PO19C1117, Text- PO19C1304, Email PO19C1123)
 - b. Deactivate the following proactive text notification jobs:
 - 1. SAR7/SAR 72 Sent (PB00Y917)
 - 2. SAR7/SAR 72 Received (PB00Y918)
 - 3 SAR7/SAR 72 Complete (PB00Y919)
 - 4. SAR7/SAR 72 Discontinue (PB00Y903)
 - 5. SAR7/SAR 72 Balderas Reminder (PB00Y907)
 - 6. SAR7/SAR 72 Late SAR7/SAR 72 Reminder (PB00Y908)
 - 7. CW RE discontinue (PB00Y904)
 - 8. CF RE discontinue (PB00Y905)

Outreach Description: Operational Impact:



Reporter:

Reference:

[CIV-106761] Manually Sweep TCF Programs for Disc (April)

- Resolved: 03/31/2020 04:36 PM

Team Responsible: Issue Type: Assignee: SCR Batch/Interfaces **David King** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.03] **Gabriel Trejo New Policy**

Expedite Changes: Minor Version: Estimate: 20.03.31 Production 25

Deployment

Regulation Reference: ACWDL 03/27/20 Status: Impact Analysis: Outreach Required:

In Production [N/A] No

Policy/Design Training Impacted: Funding Source: C-IV M&O Tyler Vaisau

Consortium Contact: Project Phase (SCR): Production Project Phase (SCR):

Production Other Agency Cross CA-214594

Current Design: Due to COVID-19, the following batch jobs were deactivated or modified for the overall CW/CF Automation of CW/

CF RE Packet generation:

Gabriel Trejo

1) CW and CF RE Discontinuance Batch Jobs (PB00E141 and PB00E139, respectively) are deactivated. These jobs typically run on the last day of each month for the CW/CF population who's RE is due the last day of the

Created:

03/23/2020 10:38 AM

Batch Month and have not completed the RE process.

Request: Transitional CalFresh(TCF) is an exception to the executive order and should continue to be discontinued at the

end of the 5-month RE Period

Recommendation: Execute a DCR to mimic the discontinuance sweep for TCF cases that are past their re-certification date.

Reference logic in batch job below.

PB00E139 - org.civ.batch.edbcsweeps.FindDiscontinueFSRecert

Outreach **Description:**



[CIV-106767] Email Daily Application Counts for CF, CW, and MC

- Resolved: 03/27/2020 01:03 PM

Team Responsible: Issue Type: Assignee: SCR Batch/Interfaces **Chris Carandang**

Fix Version/s: **Designer Contact:** Change Type (SCR): [20.03] **Gabriel Trejo** Operational **Enhancement**

Project Phase (SCR): Production

Minor Version: Expedite Changes: Estimate: 20.03.27 **Production**

Deployment

Regulation Reference: ACWDL 03/27/20 Reporter: Created: 03/23/2020 02:25 PM **Gabriel Trejo**

Status: Impact Analysis: Outreach Required: In Production [N/A]

Policy/Design

Consortium Contact: Project Phase (SCR):

Karen J. Rapponotti Training Impacted:

Funding Source: C-IV M&O

Other Agency Cross

Reference:

Production CA-214608

Current Design: During the COVID-19 Pandemic, there is no automated process to email CW, CF, and MC daily application counts

to project and state agency leadership.

Request: Create a batch process to execute a predefined query and send summary results to the following distribution list: Automated.Reporting < Automated.Reporting@CalSAWS.org>

Initial list recipients include

Sean Swift

- Michele Petersen
- Lisa Salas
- Ravneet Bhatia
- raquel.givon@dss.ca.gov
- Jessica.Abernethy@dss.ca.gov
- Jamie.Poulton@dss.ca.gov
- SAWSDSS@dss.ca.gov
- Jason Horton
- Vivek Narayanaswamy
- Jason Osterwald
- Karen Rapponotti
- Yingjia Huang <yingjia.huang@dhcs.ca.gov>
- Christiana Smith <csmith@cwda.org>

Recommendation:

Create a batch process to execute a predefined query and send summary results to the following distribution list: Automated.Reporting < Automated.Reporting @ CalSAWS.org>

Initial list recipients include

- Sean Swift
- Michele Petersen
- Lisa Salas
- Ravneet Bhatia
- raquel.givon@dss.ca.gov
- Jessica.Abernethy@dss.ca.gov
- Jamie.Poulton@dss.ca.gov
- SAWSDSS@dss.ca.gov
- Jason Horton
- Vivek Narayanaswamy
- Jason Osterwald
- Karen Rapponotti
- Yingjia Huang <yingjia.huang@dhcs.ca.gov>
- Christiana Smith <csmith@cwda.org>

Outreach **Description:**



[CIV-106772] Turn off the Balderas Reminder job in C-IV

- Resolved: 03/24/2020 02:47 PM

Production

CA-214613

Team Responsible: Issue Type: Assignee: SCR **Batch Operations Chris Larson** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.03] **Gabriel Trejo New Policy**

Expedite Changes: Minor Version: Estimate: 20.03.24 Production 6 **Deployment**

Regulation Reference: ACWDL 03/27/2020 Reporter: Created: Ritu Chinya 03/23/2020 02:59 PM

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: **Michele Peterson** C-IV M&O

Consortium Contact: Project Phase (SCR): Production

Reference:

Current Design: The Balderas Reminder job finds all CW/CF cases with SAR7s due in the current month and have not been

received, and sends a Balderas reminder to the primary applicant.

Request: Remove the Balderas Reminder job (PBxxR700) from the batch schedule.

Recommendation: 1) Create a BSCR to remove the Balderas Reminder Jobs (PBxxR700) from the batch schedule.

Outreach **Description:**

Operational Impact:

Project Phase (SCR):

Other Agency Cross



[CIV-106802] Update SAR 7's status to flow from existing status to Complete - EDBC Accepted

- Resolved: 04/09/2020 10:05 AM

Issue Type:	SCR	Team Responsible:	Client Correspondence	Assignee:	Nithya Chereddy
Fix Version/s:	[20.03]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Data Change
Minor Version:	20.04.09	Expedite Changes:	Production Deployment	Estimate:	90
Reporter:	Nithya Chereddy	Regulation Reference:	ACWDL dated March 27, 2020	Created:	03/25/2020 11:04 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	C-IV M&O

Project Phase (SCR): Production

Other Agency Cross

Project Phase (SCR): Production

Reference:

Request:

CA-214654

A DCR is run to suppress the mailing of SAR 7, SAR 72 and SAR 73 forms for with Submit month of April 2020.

Per direction from CDSS, the periodic report should be marked as 'Complete' due to COVID-19 impact for SAR 7,

SAR 72 and SAR 73 for March and Arpil.

Recommendation:

Current Design:

- 1. Update the status of SAR forms (SAR 7, SAR 72, SAR 73) with the submit month of 3/1/2020 or 4/1/2020 based on the following criteria if the latest status of the customer reporting is not 'Error', 'Complete EDBC Accepted' or 'Not Applicable'.
- a. Update Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Generated'
- i. Sent
- ii. Received
- iii. Reviewed- Ready to Run EDBC
- iv. Complete- EDBC Accepted
- b. Update Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Sent'
- i. Received
- ii. Reviewed- Ready to Run EDBC
- iii. Complete- EDBC Accepted
- c. Update the Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Received'
- i. Reviewed- Ready to Run EDBC
- ii. Complete- EDBC Accepted
- d. Update the Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Incomplete'
- i. Received
- ii. Reviewed- Ready to Run EDBC
- iii. Complete- EDBC Accepted
- e. Update the Customer Reporting status in the following order if the latest status of the SAR forms is 'Reviewed-Ready to Run EDBC'
- i. Complete- EDBC Accepted
- g. Update the Customer Reporting status to 'Not applicable' and answer the first question in "County Completeness Determination" to 'N/A' for the CalWORKS program if CW program does not exist in that case or CW program is not active.
- f. Update the Customer Reporting status to 'Not applicable' and answer the second question in "County Completeness Determination" to 'N/A' for the CalFresh program if CF program does not exist in that case or CF program is not active.

Assumption/Note:

- 1. SAR 72 and SAR 73 customer reporting entries exist for applicable cases only.
- 2. If the Submit month for the SAR 7 is 3/1/2020 or 4/1/2020, irrespective of the SAR Due date, flow of statuses mentioned above will continue to mark the 'Complete-EDBC Accepted'.
- 3. "County Completeness Determination" questions are applicable for SAR 7 only.
- 4. One Journal entry will be created for every SAR 7 record.
- 2. Create a Journal Entry for SAR 7 with the following details once the Customer Reporting status is updated to 'Complete EDBC Accepted'
- a. Journal Category All
- b. Journal Type Document
- c. Short Description SAR 7/SAR 2 Semi-Annual Eligibility Status Report / Reporting Changes For Cash Aid And CalFresh
- d. Long Description Per direction from CDSS, the periodic report has been marked as 'Complete' due to COVID-19.
- e. Created By C-IV Data Change
- f. Updated By C-IV Data Change

Outreach
Description:
Operational Impact:



[CIV-106804] Do not send SAR forms to central print and update Customer Report Status for May 2020 due month

- Resolved: 04/24/2020 02:33 PM

CA-214659

Issue Type:	SCR	Team Responsible:	Client Correspondence	Assignee:	Harish Katragadda
Fix Version/s:	[20.03]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	New Policy
Minor Version:	20.04.25	Expedite Changes:	Production Deployment	Estimate:	109
Reporter:	Dana K. Petersen	Regulation Reference:	ACWDL (March 27, 2020)	Created:	03/25/2020 12:27 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Project Phase (SCR):	Production		

Current Design:

Reference:

Other Agency Cross

Within the last week of each month, C-IV automates the generation of the SAR 7 periodic reports(SAR 7, SAR 72, SAR 73) for CalWORKs and CalFresh. As a part of this process, the system:

- a. Generates a file via Batch Forms Jobs
- b. Creates a Generated Document record with a status of 'Printed Centrally'
- c. Prepares and bundles the SAR forms with other forms for the Central Print Facility to send to the customer
- d. Creates a Customer Reporting entry with a status of 'Sent' and sets a due date effective the last day of the next calendar month.
- e. Sends the bundles via SFTP to the central print facility
- f. Queues the electronic version of the SAR forms to be posted to the self-service portal (C4Y/YBN), if applicable

Request:

Per direction from CDSS, the SAWS will,

Automatically complete Periodic Reports (SAR 7) for CW/CF Cases due between March 2020 and May 2020. The CW/CF program will not be automatically terminated due to SAR7 not received between March 2020 and May 2020.

In order to facilitate this request, several automated processes will be deactivated.

Recommendation:

- 1. Until further notice, update the System to continue to Generate SAR7 Reports, but not send them to the customer.
- a. Deactivate the SAR7 Sweep Job (LRS: PBXXR410, CIV: PB00R515) from the CIV batch scheduler for April 24, 2020.
- b. Operationally execute the SAR7 Sweep Job (LRS: PBXXR410, CIV: PB00R515) and subsequent Forms Thread Jobs to process the records in SYS_TRANSACT.
- c. Run an operational DCR to update the GENERATE_DOC records' status to 'Print Central Cancelled' for each GENERATE_DOC record generated by the operationally-run SAR7 job (PB00R515), in which the case tied to the GENERATE_DOC record has a CW, CF, or CW and CF program in which the SAR7 is due. This includes SAR7, SAR72, and SAR73 documents.
- 2. Operationally run the DCR to update the status of SAR forms (SAR 7, SAR 72, SAR 73) for CW, CF programs with the submit month of 5/1/2020 based on the following criteria if the latest status of the customer reporting is not 'Error', 'Complete EDBC Accepted' or 'Not Applicable'. This applies to the SAR forms generated through both Batch and Online.
- a. Update Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Generated'
- i. Sent
- ii. Received
- iii. Reviewed- Ready to Run EDBC
- iv. Complete- EDBC Accepted
- b. Update Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Sent'
- i. Received
- ii. Reviewed- Ready to Run EDBC

- iii. Complete- EDBC Accepted
- c. Update the Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Received'
- i. Reviewed- Ready to Run EDBC
- ii. Complete- EDBC Accepted
- d. Update the Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Incomplete'
- i. Received
- ii. Reviewed- Ready to Run EDBC
- iii. Complete- EDBC Accepted
- e. Update the Customer Reporting status in the following order if the latest status of the SAR forms is 'Reviewed-Ready to Run EDBC'
- i. Complete- EDBC Accepted
- g. Update the Customer Reporting status to 'Not applicable' and answer the first question in "County Completeness Determination" to 'N/A' for the CalWORKS program if CW program does not exist in that case or CW program is not active.
- f. Update the Customer Reporting status to 'Not applicable' and answer the second question in "County Completeness Determination" to 'N/A' for the CalFresh program if CF program does not exist in that case or CF program is not active.

Assumption/Note:

- 1. SAR 72 and SAR 73 customer reporting entries exist for applicable cases only.
- 2. If the Submit month for the SAR 7 is 5/1/2020, irrespective of the SAR Due date, flow of statuses mentioned above will continue to mark the 'Complete-EDBC Accepted'.
- 3. "County Completeness Determination" questions are applicable for SAR 7 only.
- 4. One Journal entry will be created for every SAR 7 record.
- 3. Operationally run the DCR to create a Journal Entry for SAR 7 with the following details once the Customer Reporting status is updated to 'Complete EDBC Accepted'
- a. Journal Category All
- b. Journal Type Document
- c. Short Description SAR 7/SAR 2 Semi-Annual Eligibility Status Report / Reporting Changes For Cash Aid And CalFresh
- d. Long Description Per direction provided in ACWDL dated March 27, 2020, the periodic report has been marked as 'Complete' due to COVID-19.
- e. Created By C-IV Data Change
- f. Updated By C-IV Data Change

Outreach Description: Operational Impact:



[CIV-106810] COVID-19: Update CIV Principle Period of Maintenance (PPM)

- Resolved: 03/30/2020 04:04 PM

Team Responsible: Issue Type: Assignee: SCR **Batch Operations** Ryan O'Mary Fix Version/s: **Designer Contact:** Change Type (SCR): [20.03] Dana K. Petersen **New Policy**

Minor Version: **Expedite Changes:** Estimate: 20.03.29 Production 6

Deployment Regulation Reference: Exec Order issued Created: Reporter: Dana K. Petersen 03/25/2020 04:04 PM

> on 3/18/2020 Impact Analysis: Outreach Required:

Status: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: **Dave McKinney** C-IV M&O Consortium Contact:

Project Phase (SCR): Production Project Phase (SCR): **Production**

Other Agency Cross

Reference:

Current Design: The C-IV application is available at 6:30 AM Monday through Saturday. Sunday is not available all day.

Request: To make the C-IV application available beginning at 5:30 AM every day of the week (including Sundays).

Recommendation: 1) Beginning 3/30/2020 and until further notice, update the batch scheduler to make C-IV available to users at 5:30 AM.

> 2) Update the batch scheduler to include the job to make C-IV available on Sundays for the following dates. Note: Some Sundays will have partial hours per the following schedule. Additional Sundays may be added later

depending on the outcome of a checkpoint to be determined at a future date. April 5 2020 C-IV System will be available from noon to 9:00pm April 12 2020 (Easter) C-IV System will be available from 5:30am to 9:00pm April 19 2020 C-IV System will be available from 5:30am to 9:00pm April 26 2020 C-IV System will be available from 5:30am to 9:00pm

NOTE: Should batch run long on a given night, the batch operators will need to make a decision: (a) if there are update jobs still running, batch will not bring C-IV online (e.g. MEDS jobs EW 20). Under this circumstance, a C-IV notification will be sent out to the user community. (b) If non update jobs are running, the system will be brought online with the caveat that online performance may be slow until the jobs complete, this will NOT warrant a C-IV notification.

Outreach **Description:** Operational Impact:



[CIV-106851] Add CF 377.1 form and One-Time Mass Mailer

- Resolved: 05/07/2020 03:20 PM

Issue Type: SCR Team Responsible: Client Assignee: Pramukh Karla

Correspondence

Fix Version/s: [20.03] Designer Contact: Jamie Ng Change Type (SCR): New Policy
Minor Version: 20.05.07 Expedite Changes: Production Estimate: 87

20.05.07 Expedite Changes: Production Estimate: 87
Deployment

Reporter: Nithya Chereddy Regulation Reference: ACWDL (March Created: 03/30/2020 05:36 PM 27,2020)

Status: In Production Impact Analysis: [Forms/NOA Outreach Required: No

Translations]

Policy/Design Maria Arceo Training Impacted: Funding Source: C-IV M&O

Consortium Contact:

Project Phase (SCR): **Production**Other Agency Cross **CA-214803**Project Phase (SCR): **Production**

Request: Due to COVID-19 CalFresh cases are being recertified through a data change, These cases will not be run

through EDBC and will require a CF 377.1 to inform the customer about the new RE period.

Recommendation:

1). LRS/CalSAWS only: Update the existing CF 377.1 in Template Repository to populate for the new RE period.

2) C-IV only: Add the CF 377.1 to Template Repository and populate for the new RE period.

In LRS/CalSAWS the 377.1 generates from EDBC when the CalFresh program is recertified.

3.) Generate this Form for the cases that were given new RE periods due to COVID-19.

Outreach Description:

Reference:

Current Design:



[CIV-106872] Do not send CF NEC (CF) or NA RE X (CW)

- Resolved: 04/03/2020 05:48 PM

Issue Type: SCR Team Responsible: Client Assignee: Stephanie Hugo

Correspondence

Fix Version/s: [20.03] Designer Contact: Dana K. Petersen Change Type (SCR): New Policy

Minor Version: 20.04.06 Expedite Changes: Production Estimate: 20.04.06

20.04.06 Expedite Changes: Production Estimate: 20
Deployment

Reporter: Dana K. Petersen Regulation Reference: ACWDL (March 27, Created: 03/31/2020 06:25 PM

2020)

Status: In Production Impact Analysis: [N/A] Outreach Required: No

Policy/Design Tyler Vaisau Training Impacted: Funding Source: C-IV M&O

Consortium Contact:
Project Phase (SCR): Production
Project Phase (SCR): Production

Project Phase (SCR): Production Project Phase (SCR): Production
Other Agency Cross CA-214851

Current Design: CF NEC (Notice of Expiration) job is PBXXR570.

NA RE X (CalWORKS RE Term NOA) job is PB00R441.

Request: TCF RE Packets are still to follow the normal process. CW and regular CF RE Packets will automatically be

completed.

Recommendation:

1) Create a DCR to remove non-TCF programs from SYS_TRANSACT inserted by batch job (PBXXR570)and

schedule it to run as a stored procedure job via BSCR as a predecessor to the forms thread jobs.

2) Deactivate the CW RE X job (JB00R441M) via BSCR effective immediately and until further notice.

Outreach Description:

Reference:



[CIV-106881] Generate CalFresh NEC effective for June 2020

Resolved: 05/06/2020 01:06 PM

Team Responsible: Issue Type: Assignee: SCR Batch/Interfaces Harish Katragadda Fix Version/s: **Designer Contact:** Change Type (SCR):

[20.03] Dana K. Petersen **New Policy** Minor Version:

Expedite Changes: Estimate: 20.05.06 Production 30 Deployment

Regulation Reference: ACWDL 03/27/2020 Created: Reporter: Dana K. Petersen 04/01/2020 02:47 PM

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source:

C-IV M&O Tyler Vaisau Consortium Contact:

Project Phase (SCR): Production Project Phase (SCR): **Production**

Other Agency Cross CA-214877 Reference:

Current Design: Due to COVID-19, the following batch jobs were deactivated or modified for the overall CW/CF Automation of CW/ CF RE Packet generation in C-IV:

1) Batch Jobs PB00R510, PB00R511, and PB00R512 generate RE Packets for CW, CF, CW/CF and TCF programs. These jobs run in the middle of each month for CW/CF cases with an RE due at the end of the next calendar month.

2) PB00R441 generates the CW NA RE X to inform recipients of the expiration of RE and runs prior to 10-day each month.

3) PBXXR570 - CF NEC is currently scheduled to continue to run the first week of each month, however an intermediate operational job was added with SCR (CA-214851/CIV-106872) to prevent non-TCF packets from generating.

4) CW and CF RE Discontinuance Batch Jobs (PB00E141 and PB00E139, respectively) are deactivated. These jobs typically run on the last day of each month for the CW/CF population who's RE is due the last day of the Batch Month and have not completed the RE process.

5) C4Yourself RE Batch Job PB00Y100 was deactivated

6) RE Discontinuance Text Notification Jobs (PB00Y904 and PB00Y905) were deactivated

Request: This is the first SCR to reactivate the jobs that are part of the CW/CF Redetermination process that had been

turned off previously.

Recommendation: 1) CIV and LRS:

Deactivate the temporary DCR job that removes non-TCF CalFresh records from generating a CF NEC.

2) LRS Only

The temporary DCR job to suppress Regular CalFresh cases from being sent a NEC NOA ran on 5/4/2020. The

regular CF cases with an RE Due in June should have been sent on the batch night of 5/4/2020.

Operationally run a DCR to re-insert regular CalFresh cases into SYS_TRANSACT to be processed and sent a

NEC NOA for June 2020.

3) Reactivate the CW/CF RE Appointment and Packet jobs for LRS only:

PB19C902 - RE appointments and Packets CW/CF (5/5/2020)

PB19C909 - RE appointments and Packets CW/CF 2nd instance (5/6/2020)

Outreach **Description:**



[CIV-106912] Updates to C4Yourself RE Batch Jobs

- Resolved: 04/14/2020 09:20 AM

Team Responsible: Issue Type: Assignee: SCR Online **Chris Larson**

Fix Version/s: **Designer Contact:** Change Type (SCR): [20.03] **Gabriel Trejo** Operational **Enhancement**

Minor Version: **Expedite Changes:** Estimate: 20.04.15 Production 15

Deployment

Regulation Reference: Created: Reporter: **Gabriel Trejo** 04/03/2020 12:28 PM

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: Inez Finnigan [X] [N/A] C-IV M&O

Consortium Contact:

Project Phase (SCR): Project Phase (SCR): **Production Production**

Other Agency Cross

Current Design: C4Yourself Recertification sweep (PB00Y100) runs monthly to create e-apps for the CW, CF, and MC programs.

Request: Prevent the C4Yourself Recertification sweep (PB00Y100) from running for April and May.

Recommendation: Execute BSCR to purge the following job from the batch schedule for April and May.

- C4Yourself Recertification sweep (PB00Y100)

Note: This job creates e-apps for the CW, CF, and MC programs.

Outreach Description:

Reference:



Reporter:

[CIV-107072] Apply 407 Good Cause to individuals who have exhausted their 60 Month TANF clock and have the state funded aid code

- Resolved: 04/30/2020 06:09 PM

Issue Type: Team Responsible: Assignee: SCR **Fiscal Sidhant Garg Designer Contact:** Change Type (SCR): Fix Version/s: [20.03] **Sidhant Garg New Policy Expedite Changes:** Minor Version: Estimate: 20.04.30 **Production** 38

Deployment

Regulation Reference: Created: ACWDL (March 27, 04/20/2020 04:54 PM

2020)

Outreach Required: Status: Impact Analysis: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: C-IV M&O Gingko Luna [N/A]

Consortium Contact: Project Phase (SCR): Production Project Phase (SCR): **Production**

Sidhant Garg

Other Agency Cross CA-215728

Reference:

Current Design:

CIV-106721 enabled the Time Limit Good Cause reason 407 Lack of Supportive Services for the CalWORKs 48 month-time-clock and the Welfare-to-Work 24 month-time-clock for March, April, May, and June time limit months.

However, current criteria only applies to people that have not exhausted their 60-month TANF clock and do not

have another 48-month clock exemption.

Request: Based on clarification from CDSS, there is a population we are missing with our current logic. If someone has

exhausted their 60 month clock, but has months remaining on their 48-month clock, they should switch to a State-

funded aid code and be eligible for the 407 exemption.

Recommendation: Update the DCR job to include individuals who has exhausted their 60 month clock, but has months remaining

on their 48-month clock and one of the following State-funded aid code for the time limit month.

32 - CW-TANF-Timed Out (State) 3L - CW-All Other Families (State)

3M - CW-Two Parent (State) 3U - CW-Two Parent (State)

3W - CW-TANF-Timed Out (State)

Outreach Description:



[CIV-107089] Manually Sweep TCF Programs for Disc (May)

- Resolved: 04/29/2020 03:40 PM

Team Responsible: Issue Type: Assignee: SCR Batch/Interfaces **David King** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.03] **Gabriel Trejo New Policy**

Expedite Changes: Minor Version: Estimate: 20.04.30 Production 25

Deployment Regulation Reference: ACWDL (March Created: Reporter:

27,2020)

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: Tyler Vaisau C-IV M&O

Consortium Contact:

Project Phase (SCR): Production Project Phase (SCR): **Production** Other Agency Cross CA-215780

Current Design: Due to COVID-19, the following batch jobs were deactivated or modified for the overall CW/CF Automation of CW/

CF RE Packet generation:

Gabriel Trejo

1) CW and CF RE Discontinuance Batch Jobs (PB00E141 and PB00E139, respectively) are deactivated. These jobs typically run on the last day of each month for the CW/CF population who's RE is due the last day of the

04/21/2020 09:35 PM

Batch Month and have not completed the RE process.

Request: Transitional CalFresh(TCF) is an exception to the executive order and should continue to be discontinued at the

end of the 5-month RE Period

Recommendation: Execute a DCR to mimic the discontinuance sweep for TCF cases that are past their re-certification date.

Reference logic in batch job below.

PB00E139 - org.civ.batch.edbcsweeps.FindDiscontinueFSRecert

Outreach **Description:**

Reference:



[CIV-107220] Reactivate CalWORKs and CalFresh RE packet generation sweeps

- Resolved: 05/14/2020 03:24 PM

Team Responsible: Issue Type: Assignee: SCR Batch/Interfaces Harish Katragadda Fix Version/s: **Designer Contact:** Change Type (SCR):

[20.03] Dana K. Petersen **New Policy Expedite Changes:** Minor Version: Estimate: 20.05.15 20

Production Deployment

Regulation Reference: ACWDL (March Reporter: Created: Ritu Chinya 05/05/2020 06:11 PM 27,2020)

Impact Analysis: Outreach Required: In Production [N/A] No

Status:

Policy/Design Training Impacted: **Funding Source:** Tyler Vaisau C-IV M&O Consortium Contact:

Project Phase (SCR): Production Project Phase (SCR): **Production**

Other Agency Cross CA-214877

Current Design: Due to COVID-19, the following batch jobs were deactivated or modified for the overall CW/CF Automation of CW/

CF RE Packet generation in C-IV:

1) Batch Jobs PB00R510, PB00R511, and PB00R512 generate RE Packets for CW, CF, CW/CF and TCF programs. These jobs run in the middle of each month for CW/CF cases with an RE due at the end of the next

calendar month. 2) C4Yourself RE Batch Job PB00Y100 was deactivated

Request: Reactivate CW/CF RE automated processes effective for the June RE Submit Month.

Recommendation:

Reactivate the following jobs: PB00R510, PB00R511, and PB00R512 RE packet generation (Next Scheduled Date - 5/15/2020)

PB00Y100 - C4Yourself RE batch job (Next Scheduled Date =-5/16/2020)

Outreach

Description:

Reference:



Minor Version:

[CIV-106498] Update BRM address for Riverside County District 18

- Resolved: 06/10/2020 04:18 PM

Team Responsible: Issue Type: Assignee: SCR Client Sureshnaidu

Correspondence Mullaguri

Designer Contact: Change Type (SCR): Fix Version/s: [20.05] Stephanie Hugo **Data Change**

> **Expedite Changes:** Estimate: 20.06.12 Production 43

Deployment

Production

Regulation Reference: Created: Reporter: Maria Arceo 02/25/2020 08:41 AM

Status: Impact Analysis: Outreach Required: In Production [Forms/NOA No

Project Phase (SCR):

Translations] Policy/Design Training Impacted: Funding Source:

C-IV M&O Maria Arceo Consortium Contact:

Production Other Agency Cross

Reference:

Project Phase (SCR):

Current Design: Riverside District 18 has a new BRM address that differs from the BRM address currently listed in C-IV and

requires updating.

Current Address:

DEPT. OF PUBLIC SOCIAL SERVICES

ATTN DART

4060 COUNTY CIRCLE DR **RIVERSIDE CA 92503-9807**

Request: Please update the BRM address in C-IV for District 18.

Recommendation: Update District 18 address:

DEPT. OF PUBLIC SOCIAL SERVICES

ATTN DART PO BOX 7789

RIVERSIDE CA 92513-9802

Outreach Description:



[CIV-106755] Restart Skip Issuance for Incomplete RE/SAR7 (COVID-19)

- Resolved: 06/25/2020 11:32 AM

Team Responsible: Issue Type: Assignee: SCR **Fiscal Reese Williams** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.05] **Gabriel Trejo New Policy**

Expedite Changes: Minor Version: Estimate: 20.06.25 Production 81

Deployment

Regulation Reference: ACWDL dated Reporter: Created: **Gabriel Trejo** 03/22/2020 08:51 AM

March 19, 2020 ; EO-

Funding Source:

C-IV M&O

N-29-20

[N/A]

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Training Impacted:

Policy/Design Consortium Contact:

Sheryl E. Eppler

Project Phase (SCR): Project Phase (SCR): **Production Production**

Other Agency Cross CA-214552

Reference:

Current Design: The following issuance skip scenarios are suspended for CalWORKs and CalFresh programs due to Executive

order N-29-20.

Skip Issuance Reporting Validation Skip Issuance Redetermination Validation

Request: Restart skip scenarios and disc sweeps for CalWORKs and CalFresh programs.

Recommendation:

1) Execute a DCR to High Date the following Fiscal Transact Map scenarios for CalWORKs and CalFresh to

prevent Reporting or Redetermination skips. Skip Issuance Reporting Validation Skip Issuance Redetermination Validation

2. Create a BSCR to Turn off the Datafix job (PS00S901) - TCF Cases with overdue recert are being deleted

from issuance transact daily.

Outreach Description:



[CIV-106784] Reactivate Balderas Reminder Batch Job

- Resolved: 06/18/2020 02:51 PM

Issue Type: SCR Team Responsible: Batch Operations Assignee: Harish Katragadda
Fix Version/s: [20.05] Designer Contact: Dana K. Petersen Change Type (SCR): New Policy

Fix Version/s: [20.05] Designer Contact: Dana K. Petersen Change Type (SCR): New Policy
Minor Version: 20.06.23 Expedite Changes: Production Estimate: 15

/ersion: 20.06.23 Expedite Changes: Production Estimate: 15 Deployment

Reporter: Dana K. Petersen Regulation Reference: ACWDL 03/27/2020 Created: 03/24/2020 11:39 AM

Status: In Production Impact Analysis: [N/A] Outreach Required: No

Policy/Design Tyler Vaisau Training Impacted: Funding Source: C-IV M&O

Consortium Contact:

Project Phase (SCR): **Production**Other Agency Cross **CA-214631**Project Phase (SCR): **Production**

Current Design: Per Executive Order N-29-20 signed by Governor Gavin Newsom on March 17, 2020, the requirement to

redetermine CalFresh and CalWORKs eligibility for the months of March, April, and May 2020 were suspended. System automation the SAR7 process were suspended in response to the Executive Order, including the batch processes for SAR7 Packet generation, reminder notice generation, automated outbound campaigns, and

automated negative action jobs for March through May 2020.

Request: The CW/CF SAR 7 requirement suspension period ends with the June 2020 Submit month. Reactivate necessary

batch processes.

Recommendation:

Create a BSCR to reactivate the Balderas Reminder Jobs (PBXXR700) beginning with the 6/23/2020 batch

schedule

Outreach Description:

Reference:



[CIV-106786] Reactivate CW/CF SAR 7 Central Print processes

- Resolved: 05/20/2020 05:00 PM

Issue Type: SCR Team Responsible: Batch Operations Assignee: Harish Katragadda
Fix Version/s: Designer Contact: Dana K. Petersen Change Type (SCR): New Policy

Fix Version/s: [20.05] Designer Contact: Dana K. Petersen Change Type (SCR): New Policy
Minor Version: 20.05.23 Expedite Changes: Production Estimate: 15

Minor Version: 20.05.23 Expedite Changes: Production Estimate: 15
Deployment

Reporter: Dana K. Petersen Regulation Reference: ACWDL 03/27/2020 Created: 03/24/2020 11:58 AM

Status: In Production Impact Analysis: [N/A] Outreach Required: No

Policy/Design Tyler Vaisau Training Impacted: Funding Source: C-IV M&O

Consortium Contact:

Project Phase (SCR): **Production**Other Agency Cross **CA-214634**Project Phase (SCR): **Production**

Current Design: Per Executive Order N-29-20 signed by Governor Gavin Newsom on March 17, 2020, the requirement to

redetermine CalFresh and CalWORKs eligibility for the months of March, April, and May 2020 were suspended. System automation the SAR7 process were suspended in response to the Executive Order, including the batch processes for SAR7 Packet generation, reminder notice generation, automated outbound campaigns, and

automated negative action jobs for March through May 2020.

Request: The CW/CF SAR 7 requirement suspension period ends with the June 2020 Submit month. Reactivate necessary

batch processes.

Recommendation: Create a BSCR to reactivate the following job in CIV for the next scheduled run date of May 23 2020 :

PB00R515 - SAR 7 Sweep Job

Outreach Description:

Reference:



Minor Version:

[CIV-106880] Reactivate NA RE X (CW)

- Resolved: 06/15/2020 09:08 AM

Team Responsible: Issue Type: Assignee: SCR Client Harish Katragadda

Correspondence

Designer Contact: Fix Version/s: Change Type (SCR): [20.05] Dana K. Petersen **New Policy**

> **Expedite Changes:** Estimate: Production 20.06.18 20 Deployment

Regulation Reference: ACWDL (March 27, Reporter: Created: Dana K. Petersen 04/01/2020 02:16 PM

2020)

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: Tyler Vaisau

C-IV M&O Consortium Contact:

Project Phase (SCR): Project Phase (SCR): **Production Production**

Other Agency Cross CA-214871

Current Design: Due to COVID-19, the following batch jobs were deactivated or modified for the overall CW/CF Automation of CW/

CF RE Packet generation in C-IV:

1) PB00R441 generates the CW NA RE X to inform recipients of the expiration of RE and runs prior to 10-day each

month for CW cases with a RE Submit Month for the current (Batch) Month.

Request: Reactivate CW/CF RE automated processes effective for the June RE Submit Month

Recommendation:

Reactivate Batch Job PB00R441 for the 6/18/2020 Batch Schedule to beginning sending the CW NA RE X.

Outreach Description:

Reference:



[CIV-107009] ACL 19-76 Update EID values in the forms

- Resolved: 05/06/2020 09:57 AM

Issue Type: SCR Team Responsible: Client Assignee: Stephanie Hugo

Correspondence

Fix Version/s: [20.05] Designer Contact: Nithya Chereddy Change Type (SCR): New Policy
Minor Version: Expedite Changes: Production Estimate: 41

Production Estimate: 41
Deployment

Reporter: Toshi Gupta Regulation Reference: ACL 19-76 Created: 04/14/2020 12:37 PM

Status: In Production Impact Analysis: [Forms/NOA Outreach Required: No

Translations]

Policy/Design Frederick Gains Training Impacted: Funding Source: C-IV M&O

Consortium Contact:
Project Phase (SCR): Production Project Phase (SCR): Production

Project Phase (SCR): **Production**Other Agency Cross **CA-215592**Project Phase (SCR): **Production**

Current Design: SCRs CA-209033 C-IV 104383 made updates to the forms to dynamically update the text on the form to display the Earned Income Disregard (EID) value with either \$225 or \$500 based on the form generation date.

Request: Update the EID values within the form text to display \$225 or \$500 based on the EDBC begin date instead of the

form generation date.

Recommendation: Update the forms NA 301, NA 303 in C-IV and NA 274G, NA 840 in LRS, to update the text within the forms to

populate EID values based on the EDBC begin date instead of the form generation date.

Outreach Description:

Reference:



[CIV-107185] Issue May 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 06/11/2020 03:40 PM

Sidhant Garg

Issue Type:	SCR	Team Responsible:	Fiscal	Assignee:	Sidhant Garg
Fix Version/s:	[20.05]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20 06 13	Expedite Changes:	Production	Estimate:	135

Deployment

Regulation Reference: ACWDL dated May Created:

11, 2020

04/30/2020 02:20 PM

Status: In Production Impact Analysis: [N/A] Outreach Required: No

Policy/Design Sheryl E. Eppler Training Impacted: [N/A] Funding Source: C-IV M&O

Consortium Contact:

Project Phase (SCR): **Production** Project Phase (SCR): **Production**

Other Agency Cross CA-216064

Reference:

Reporter:

Current Design:

The CIV System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBCs are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request:

Disaster CalFresh has been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for May 2020 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the March 2020 and April 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
- a. Include all cases with Active CalFresh program in March 2020 and April 2020 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
- 2) Create a DCR to insert Manual EDBC records for the May 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size

based on the following conditions:

- a. Include all cases with Active CalFresh program in May 2020 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Exclude the TCF cases with Overdue recert.
- 3) Create a DCR to Insert the Manual EDBCs from Recommendation #1 into Issuance Transact table. NOTE: Validate FIS has turned on SDFSP EBT Benefit Type.
- 4) Create a DCR to update all the Manual EDBCs to Read Only once all the supplemental Issuances are Issued and Claimed.
- 5) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For March 2020 and April 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated April 2, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For May 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated May 11, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

- 6)) Do a BSCR to schedule EBT Food writer and reader jobs to run on Saturday. POXXF401, POxxF441 daily Writers, and the readers PIXX463, PIXXF403 for 39 counties.
- 7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:
- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- I. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team 2. SDFSP will be used as the benefit Type when sending the issuances to FIS.

Per direction from ACWDL dated May 11, 2020, an emergency allotment was issued for the XXXXX 2020 benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

Outreach
Description:
Operational Impact:



[CIV-107207] Create External Recovery Accounts for the 6th Month TCF overIssuance

- Resolved: 05/28/2020 10:23 AM

Team Responsible: Issue Type: Assignee: SCR **Fiscal Sidhant Garq** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.05] **Sidhant Garg Enhancement**

Minor Version: **Expedite Changes:** Estimate: 20.05.28 Production 72

Deployment

Regulation Reference: ACWDL dated Created: Reporter: Sidhant Gard 05/05/2020 10:46 AM

[N/A]

March 27, 2020

Funding Source:

C-IV M&O

Status: Impact Analysis: Outreach Required: In Production [N/A] Yes

Training Impacted:

Policy/Design

Sheryl E. Eppler Consortium Contact:

Project Phase (SCR): Production Project Phase (SCR): **Production**

Other Agency Cross

Reference:

CA-216140

Current Design: SCR # CIV-106735 (Suspend Skip Issuance and Disc Sweeps for Incomplete RE/SAR7) implemented policy

changes as described in ACWDL dated 03-27-2020, Executive order N-29-20

regarding continuing eligibility benefits for customers unable to return a SAR-7 or Recertification Packet due to

COVID-19. With SCR # CIV-106735, effective March 27, 2020, CalFresh programs

would no longer skip issuances when incomplete Reporting and Redetermination packets are detected. As the

Skip Issuance Reasons were turned off to allow benefits not to skipped due to incomplete reports, TCF authorization records with a Redetermination date in March were also issued April 2020 benefits.

Request: The State has expressed their intent to repay to FNS directly the amount of overissued TCF funds due to the sixth

month of TCF being issued as a result of SCR # CIV-106735. With SCR # CIV-107207, the CalSAWS project will be creating an automatic TCF Recovery Account for each sixth month of TCF issued, posting a Transaction and

closing the TCF Recovery Account.

Recommendation: Create External Recovery Accounts with the following data points for the sixth month of TCF (April 2020) issued

as a result of SCR # CIV-106735.

Status - Active

Cause Code - CalFresh - Admin Caused (after 3/2000)

Reason - Administrative Error

Responsible Party - Payee of the sixth month Issuance.

Overissuance Amount - Issuance Amount of the sixth month Issuance

Once the recovery accounts are created, perform the following actions:

Post a transaction with a Transaction Type of 'Courtesy Collection' with a negative amount equal to the outstanding balance on the recovery account. This would make the remaining balance on the account as Zero. Create a Journal Entry for the recovery accounts created. The Journal Entry will say - "Recovery Account

has been set up for the sixth month of TCF issued in April 2020". Provide a list to the Counties for the impacted recovery accounts.

Note: If a user created Recovery Account has already been set up for the sixth month of TCF issued in April 2020, the system will not set up a new TCF Recovery Account nor close an existing TCF Recovery Account through this automated process. If a user created Recovery Account is set up for the sixth month of TCF, a County Staff member with appropriate security rights should post a Recovery Account Transaction

of type 'Courtesy Collection' for the balance of the TCF Recovery Account, and allow the nightly batch to update

the Recovery Account status to 'Closed / Paid in Full'.

Outreach Description:

Provide a list to the Counties for the impacted recovery accounts.



Status:

[CIV-107219] Reactivate the CalWORKs and CalFresh RE discontinue Text Notification iobs

- Resolved: 06/22/2020 03:08 PM

Issue Type: Team Responsible: Assignee: **SCR** Batch/Interfaces **Chris Larson Designer Contact:** Change Type (SCR): Fix Version/s: [20.05] Dana K. Petersen **New Policy** Minor Version: **Expedite Changes:** Estimate: 20.06.23 **Production** 20

Reporter: Regulation Reference: Created: **Exec Order issued** 05/05/2020 06:01 PM Ritu Chinya

on 3/18/2020

Impact Analysis: Outreach Required: In Production No [N/A]

Deployment

Policy/Design Training Impacted: Funding Source: Tyler Vaisau C-IV M&O

Consortium Contact:

Project Phase (SCR): Production Project Phase (SCR): **Production**

Other Agency Cross

Reference:

Current Design: Due to COVID-19, the following batch jobs were deactivated or modified for the overall CW/CF Automation of CW/

CF RE Packet generation in C-IV:

1) RE Discontinuance Text Notification Jobs (PB00Y904 and PB00Y905) were deactivated

Request: Reactivate CW/CF RE automated processes effective for the June RE Submit Month.

Recommendation:

Reactivate the following monthly jobs starting with the 6/23/2020 Batch Schedule:

PB00Y904 - CW RE discontinue Text Notification,

PB00Y905 - FS RE Disc Text Notification

Outreach **Description:**



[CIV-107226] Manually Sweep TCF Programs for Disc (Effective June)

- Resolved: 05/27/2020 04:14 PM

Team Responsible: Issue Type: Assignee: SCR Batch/Interfaces **David King** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.05] Dana K. Petersen **New Policy**

Minor Version: **Expedite Changes:** Estimate: 20.05.30 Production 15 Deployment

Regulation Reference: ACWDL (March Reporter: Created: Ritu Chinya 05/06/2020 10:18 AM

27,2020) Impact Analysis: Outreach Required: In Production [N/A]

Status: No

Policy/Design Training Impacted: Funding Source: Tyler Vaisau C-IV M&O Consortium Contact:

Project Phase (SCR): Production Project Phase (SCR): **Production** Other Agency Cross

CA-216179

Current Design:

CF RE Packet generation in C-IV: 1) CW and CF RE Discontinuance Batch Jobs (PB00E141 and PB00E139, respectively) are deactivated through

Due to COVID-19, the following batch jobs were deactivated or modified for the overall CW/CF Automation of CW/

SCR CIV-106735. These jobs typically run on the last day of each month for the CW/CF population who's RE is due the last day of the Batch Month and have not completed the RE process.

Request: Transitional CalFresh(TCF) is an exception to the executive order and should continue to be discontinued at the

end of the 5-month RE Period.

Recommendation: Execute a DCR to mimic the discontinuance sweep for TCF cases that are past their re-certification date.

Reference logic in batch job below.

PB00E139 - org.civ.batch.edbcsweeps.FindDiscontinueFSRecert

Outreach **Description:**

Reference:



[CIV-107230] Enable to NA 960X Job

- Resolved: 06/04/2020 11:57 AM

Team Responsible: Issue Type: Assignee: SCR Harish Katragadda

Correspondence

Designer Contact: Change Type (SCR): Fix Version/s: [20.05] Dana K. Petersen **New Policy**

Minor Version: **Expedite Changes:** Estimate: 20.06.11 Production 15 Deployment

Regulation Reference: ACWDL (March 27, Reporter: Created: Ritu Chinya 05/06/2020 03:41 PM

2020)

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: Tyler Vaisau

C-IV M&O Consortium Contact:

Project Phase (SCR): Project Phase (SCR): **Production Production**

Other Agency Cross

CA-216186 Reference:

Current Design: Per Executive Order N-29-20 signed by Governor Gavin Newsom on March 17, 2020, the requirement to

redetermine CalFresh and CalWORKs eligibility for the months of March, April, and May 2020 were suspended. System automation the SAR7 process were suspended in response to the Executive Order, including the batch processes for SAR7 Packet generation, reminder notice generation, automated outbound campaigns, and

automated negative action jobs for March through May 2020.

Request: The CW/CF SAR 7 requirement suspension period ends with the June 2020 Submit month. Reactivate necessary

batch processes.

Recommendation: Reactivate the NA 960X Batch Job (PBXXR440) for the next scheduled run of 6/12/2020.

Outreach Description:



[CIV-107233] Enable the No Change SAR 7 batch job

- Resolved: 06/01/2020 02:42 PM

Issue Type: SCR Team Responsible: Batch/Interfaces Assignee: Chris Larson
Fix Version/s: [20.05] Designer Contact: Dana K. Petersen Change Type (SCR): New Policy

Minor Version: 20.06.01 Expedite Changes: Production Estimate: 15

Deployment

Reporter: Ritu Chinya Regulation Reference: ACWDL (March Created: 05/06/2020 07:46 PM

27,2020)
In Production Impact Analysis: [N/A] Outreach Required: No

Status: In Production Impact Analysis: [N/A] Outreach Required: No

Policy/Design Tyler Vaisau Training Impacted: Funding Source: C-IV M&O Consortium Contact:

Project Phase (SCR): **Production**Other Agency Cross **CA-216192**Project Phase (SCR): **Production**

Current Design: Per Executive Order N-29-20 signed by Governor Gavin Newsom on March 17, 2020, the requirement to

redetermine CalFresh and CalWORKs eligibility for the months of March, April, and May 2020 were suspended. System automation the SAR7 process were suspended in response to the Executive Order, including the batch processes for SAR7 Packet generation, reminder notice generation, automated outbound campaigns, and

automated negative action jobs for March through May 2020.

Request: The CW/CF SAR 7 requirement suspension period ends with the June 2020 Submit month. Reactivate necessary

batch processes.

Recommendation: Enable the No Change SAR 7 Batch Job.

CIV: PB00E142 LRS:PB19E458

Outreach
Description:

Reference:



Reference:

[CIV-107234] Enable Text Notification jobs

- Resolved: 05/29/2020 12:54 PM

Team Responsible: Issue Type: SCR Batch/Interfaces Assignee: **Chris Larson** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.05] Dana K. Petersen **New Policy**

Expedite Changes: Minor Version: Estimate: 20.06.01 Production 25 Deployment

Regulation Reference: ACWDL (March Reporter: Created: Ritu Chinva 05/06/2020 08:02 PM 27,2020)

> Impact Analysis: Outreach Required: In Production [N/A] No

Status:

Policy/Design Training Impacted: Funding Source: Tyler Vaisau C-IV M&O Consortium Contact:

Project Phase (SCR): Production Project Phase (SCR): **Production**

Other Agency Cross CA-216193

Current Design: Per Executive Order N-29-20 signed by Governor Gavin Newsom on March 17, 2020, the requirement to

> redetermine CalFresh and CalWORKs eligibility for the months of March, April, and May 2020 were suspended. System automation the SAR7 process were suspended in response to the Executive Order, including the batch processes for SAR7 Packet generation, reminder notice generation, automated outbound campaigns, and

automated negative action jobs for March through May 2020.

Request: The CW/CF SAR 7 requirement suspension period ends with the June 2020 Submit month. Reactivate necessary

batch processes.

Recommendation: Enable the following jobs:

PB00Y917 - SAR7 Sent Text Notification (Monthly - Next scheduled execution is 6/1/2020)

PB00Y908 - SAR7 Late SAR7 Reminder Text Notification (Monthly - Next scheduled execution is 6/13/2020)

PB00Y903 - SAR7 Discontinue Text Notification (Monthly - Next scheduled execution is 6/23/2020)

PB00Y918 - SAR7 Received Text Notification (Daily - will resume on 6/1/2020) PB00Y919 - SAR7 Complete Text Notification (Daily - will resume on 6/1/2020)

PB00Y907 - SAR7 Balderas Reminder Text Notification (Daily - will resume on 6/24/2020)

Outreach Description:



Reference:

[CIV-107329] Turn off RCA Discontinuance Sweep

- Resolved: 06/17/2020 11:45 AM

Team Responsible: Issue Type: Assignee: **SCR** Batch/Interfaces **Chris Larson** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.05] Dana K. Petersen **New Policy**

Expedite Changes: Minor Version: Estimate: 20.06.18 Production 27 Deployment

Regulation Reference: ACWDL June Reporter: Created: Ritu Chinya 05/22/2020 12:34 PM

> 11,2020 Impact Analysis: Outreach Required:

Status: In Production [N/A] Yes

Policy/Design Training Impacted: Funding Source: **Frederick Gains** [N/A] C-IV M&O

Consortium Contact: Project Phase (SCR): Project Phase (SCR):

Production Production Other Agency Cross CA-216602

Current Design: For RCA, the benefit month must be within 8 months of either the entry date (for a federally-funded person) or the

> application date (for a state-funded person) Batch runs Monthly to discontinue RCA Programs after the 8th month of eligibility.

Request:

Due to the COVID-19 Pandemic, the State has requested to deactivate the RCA Discontinuance process until

further notice.

Recommendation:

1) Create a BSCR to deactivate the following monthly RCA discontinuance batch sweep job prior to the next

scheduled run date of June 18, 2020 and until further notice: PB00E128 - Find RCA Discontinue

2) Provide a list of cases with an RCA program in which a program person has a Role Reason of 'Ineligible Non Citizen' effective 6/1/2020, and a Citizenship record valid for the benefit month with a 'Date of Entry' prior to

11/01/2019. This list will include the Standard List Columns:

> Case Name Case Number County Unit Unit Name Office Name

Worker ID

Outreach A list of affected cases will be posted to the CalACES Web Portal in the following location:

Description: CalACES Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-107329



Reporter:

Reference:

[CIV-107459] Apply 407 Lack of Supportive Services Good Cause Reason for July and August

- Resolved: 06/25/2020 04:26 PM

Issue Type:	SCR	Team Responsible:	Fiscal	Assignee:	Reese Williams
Fix Version/s:	[20.05]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.06.25	Expedite Changes:	Production	Estimate:	45

Deployment

Regulation Reference: Extension of EO Ritu Chinya 06/16/2020 10:14 AM N-69-20

Outreach Required: Status: Impact Analysis: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: [N/A] C-IV M&O Gingko Luna

Consortium Contact: Project Phase (SCR): Production Project Phase (SCR):

Production Other Agency Cross CA-217152

Current Design: CIV-106721 enabled the Time Limit Good Cause reason 407 Lack of Supportive Services for the CalWORKs 48 month-time-clock and the Welfare-to-Work 24 month-time-clock for March, April, May, and June time limit months.

Request:

On June 16, 2020, the Governor of California signed EO N-69-20 to extend the process of applying Good Cause reason 407 to eligible recipients.

Recommendation: 1. Update the Data Fix job to keep on applying the Good Cause reason of 407 through August 2020.

2. Do a CTCR for category 863 to update the end date of the record which expires on 06/30/2020 to 08/31/2020.

Created:

3. Do a CTCR for category 863 to update the begin date of the record from 07/01/2020 to 09/01/2020.

Outreach Description:



[CIV-107218] Reactivate the RE Discontinuance sweeps for CalWORKs and CalFresh

- Resolved: 06/30/2020 04:37 PM

Team Responsible: Issue Type: Assignee: **SCR** Batch/Interfaces **Chris Larson** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.06] Dana K. Petersen **New Policy**

Expedite Changes: Minor Version: Estimate: 20.06.30 Production 20 Deployment

Regulation Reference: ACWDL (March Reporter: Created: Ritu Chinya 05/05/2020 05:49 PM

27,2020) Impact Analysis: Outreach Required: In Production [N/A] No

Status:

Policy/Design Training Impacted: Funding Source: Tyler Vaisau C-IV M&O Consortium Contact:

Project Phase (SCR): Production Project Phase (SCR): **Production**

Other Agency Cross CA-216161

Current Design: Due to COVID-19, the following batch jobs were deactivated or modified for the overall CW/CF Automation of CW/

CF RE Packet generation in C-IV:

1) CW and CF RE Discontinuance Batch Jobs (PB00E141 and PB00E139, respectively) are deactivated. These jobs typically run on the last day of each month for the CW/CF population who's RE is due the last day of the

Batch Month and have not completed the RE process.

Request: Reactivate CW/CF RE automated processes effective for the June RE Submit Month.

Recommendation: Reactivate the following jobs starting with the 6/30/2020 Batch Schedule:

PB00E139 - FS Recert Disc PB00E141 - CW RE Disc

Outreach Description:

Reference:



[CIV-107231] Enable SAR 7 Disc Sweep

- Resolved: 07/01/2020 04:17 PM

Issue Type: SCR Team Responsible: Batch/Interfaces Assignee: Chris Larson
Fix Version/s: [20.06] Designer Contact: Dana K. Petersen Change Type (SCR): New Policy

Minor Version: 20.07.01 Expedite Changes: Production Estimate: 15

Deployment

Reporter: Ritu Chinya Regulation Reference: ACWDL (March Created: 05/06/2020 04:01 PM

27,2020)
Status: In Production Impact Analysis: [N/A] Outreach Required: No

Status. In Production Impact 7 that yes. [N/A] Surface Tradition Income and the Status Courses

Policy/Design Tyler Vaisau Training Impacted: Funding Source: C-IV M&O

Consortium Contact:

Project Phase (SCR): Production

Project Phase (SCR): Production

Other Agency Cross CA-216187

Current Design: Per Executive Order N-29-20 signed by Governor Gavin Newsom on March 17, 2020, the requirement to

redetermine CalFresh and CalWORKs eligibility for the months of March, April, and May 2020 were suspended. System automation the SAR7 process were suspended in response to the Executive Order, including the batch processes for SAR7 Packet generation, reminder notice generation, automated outbound campaigns, and

automated negative action jobs for March through May 2020.

Request: The CW/CF SAR 7 requirement suspension period ends with the June 2020 Submit month. Reactivate necessary

batch processes.

Recommendation:Reactivate the SAR 7 Discontinuance job PB00E140 ongoing beginning with the 7/02/2020 Batch Schedule.

Outreach Description:

Reference:



[CIV-107258] Issue June 2020 Disaster Supplement in accordance to HR 6201 **Emergency Allotments**

- Resolved: 07/09/2020 01:53 PM

Issue Type:	SCR	Team Responsible:	Fiscal	Assignee:	Reese Williams
Fix Version/s:	[20.06]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.07.11	Expedite Changes:	Production	Estimate:	135

Deployment

Regulation Reference: ACWDL dated May Created: 05/11/2020 02:04 PM

21st, 2020

Status: Impact Analysis: Outreach Required: In Production No

[N/A]

Policy/Design Training Impacted: Funding Source: C-IV M&O Sheryl E. Eppler [N/A]

Consortium Contact: Project Phase (SCR): Project Phase (SCR): Production **Production**

Tyler Vaisau

Other Agency Cross CA-216282

Reference:

Reporter:

Current Design:

The CIV System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBCs are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request:

Disaster CalFresh has been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for May 2020 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the April 2020 and May 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
- a. Include all cases with Active CalFresh program in April 2020 and May 2020 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Include cases that were skipped earlier. Insert a record in ISSUANCE TRANSACT for these records.
- 2) Create a DCR to insert Manual EDBC records for the June 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size

based on the following conditions:

- a. Include all cases with Active CalFresh program in June 2020 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Exclude the TCF cases with Overdue recert.
- 3) Create a DCR to Insert the Manual EDBCs from Recommendation #1 into Issuance Transact table. NOTE: Validate FIS has turned on SDFSP EBT Benefit Type.
- 4) Create a DCR to update all the Manual EDBCs to Read Only once all the supplemental Issuances are Issued and Claimed.
- 5) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For April 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated April 2, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For May 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated May 11, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For June 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated May 21, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

- 6)) Do a BSCR to schedule EBT Food writer and reader jobs to run on Saturday. POXXF401, POxxF441 daily Writers, and the readers PIXX463, PIXXF403 for 39 counties.
- 7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:
- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- I. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

- 1. No NOA's will be sent the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team 2. SDFSP will be used as the benefit Type when sending the issuances to FIS.
- 8) Execute a DCR to end date the following Fiscal Transact Map scenarios for CalFresh to prevent SAR or RE skips.

Skip Issuance Reporting Validation

Skip Issuance Redetermination Validation

Note: Once the EA process to issue June 2020 EA allotments is completed the above skip reasons will be turned back on.

Outreach Description:



[CIV-107420] Provide CMSP Administrator with List for Recertifications

- Resolved: 06/26/2020 09:00 AM

Team Responsible: Issue Type: Assignee: **SCR CalHEERS Jarred Stein** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.06] Renee Gustafson **New Policy**

Minor Version: **Expedite Changes:** Estimate: 20.06.30 Production 30

Deployment

Regulation Reference: CMSP ACL 20-02 Reporter: Renee Gustafson 06/05/2020 12:45 PM

Status: Impact Analysis: Outreach Required: In Production [Business Process] No

Policy/Design Training Impacted: Funding Source: **Nina Butler** C-IV M&O

Consortium Contact:

Project Phase (SCR): Production Project Phase (SCR): **Production**

Other Agency Cross

Reference:

Current Design: Per CMSP, in keeping in line with the Governor's Executive Order regarding Medi-Cal and other specified State

Programs, the CMSP Governing Board requests that C-IV and CalWIN suspend the redetermination of benefits for

Created:

a period of 90 days for all active CMSP aid codes (50, 8F, 88 and 89).

Request: This suspension is extended until further notice.

> The CMSP Administrator requested a list of individuals who are in receipt of CMSP (aid codes: 50, 8F, 88, 89) for benefit months June through and including December 2020 and the individual has a CMSP Certification End Date of June through and including December 2020 which has not yet been advanced through a CMSP Re-Application.

> 1. Provide to the CMSP administrator, a list of individuals who are currently active on CMSP; include a column with CIN and certification end date.

Recommendation:

1. Generate a list of individuals who are in receipt of CMSP (aid codes: 50, 8F, 88, 89) for benefit months June through and including December 2020 and the individual has a CMSP Certification End Date of June through and including December 2020 which has not yet been advanced through a CMSP Re-Application.

The list will include columns for CIN, Aid Code and Certification End Date. The list will be provided to the CMSP administrator via secure connection.

Outreach **Description:**



[CIV-107537] Provide a list of DCF Cases with an Overpayment for June 2020

- Resolved: 07/07/2020 02:40 PM

Team Responsible: Issue Type: Assignee: **SCR Eligibility Nicholas Trusso** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.06] Jason M. Francis **Enhancement**

Expedite Changes: Minor Version: Estimate: 20.07.07 Production 38

Deployment

Regulation Reference: Created: Reporter: Jason M. Francis 06/30/2020 05:04 PM

Status: Impact Analysis: Outreach Required: In Production [Other] Yes

Policy/Design Training Impacted: Funding Source: C-IV M&O Tyler Vaisau Consortium Contact:

Project Phase (SCR): Production Project Phase (SCR): **Production**

Other Agency Cross

Reference:

Current Design: CIV-107431 identified DCF cases that were overpaid as part of the EID/IRT batch job (CIV-105562). These cases

were run for the July 2020 benefit month to correct the income calculation. June 2020 benefits were not updated,

as a supplemental disaster benefit was applied, giving the max allotment.

Request: Although the CF household was given a full allotment for the June 2020 benefit month, the ratio of the regular CF

allotment and the disaster allotment may have been affected by an incorrect income calculation. Counties that

wish to apply an overpayment have requested a list of affected cases.

Recommendation: 1) Provide a list of cases with a CalFresh program that was run through a batch EDBC the evening of 6/18/2020 and as part of SCR CIV-107431.

> As they were previously provided in lists as part of SCR CIV-107431, exclude cases that meet any of the following criteria:

a) CF program was discontinued by the Batch EDBC

b) CF program person was closed by the Batch EDBC

c) Batch EDBC was set as Read-Only

d) CF Program was skipped by the Batch run

e) Case was identified as requiring additional review

Note: The list will be named 'DCF Cases with an Overpayment for June 2020'

This list will include the Standard List Columns:

Case Name Case Number County Unit **Unit Name** Office Name Worker ID

Outreach List of affected cases will be posted to the CalSAWS Web Portal in the following location:

Description: CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > CIV-107537

CIT 0129-20 "CIV-107537 DCF Cases with a June 2020 Overissuance - List Posted" was posted on 7/8/2020.

Operational Impact:

Page 47



[CIV-106727] Reactivate CW 48 Month Time Clock Batch Discontinuances

Issue Type: SCR Team Responsible: Batch/Interfaces Assignee: Nicholas Sturges
Fix Version/s: [20.07] Designer Contact: Dana K. Petersen Change Type (SCR): New Policy

Minor Version: 20.08.19 Expedite Changes: Production Estimate: 15

Reporter: Dana K. Petersen Regulation Reference: Exec Order issued Created: 03/19/2020 11:57 AM

Deployment

on 3/18/2020
Status: In Development Impact Analysis: [N/A] Outreach Required: No

Policy/Design

Policy/Design Gingko Luna Training Impacted: Funding Source: C-IV M&O

Consortium Contact:
Project Phase (SCR): Production
Project Phase (SCR): Production

Other Agency Cross CA-214495

Current Design: Per Executive Order N-29-20 signed by Governor Gavin Newsom on March 17, 2020, the SAWS were to exempt

months or partial months of CalWORKs aid from being counted on the 48-month time clock through August 2020.

In addition, the systems were updated to deactivate the CW 48-month time clock batch discontinuance job.

Request: effective July 2020, the CW 48-Month Discontinuance Batch Job will be reactivated.

Recommendation: Update the Batch Scheduler to reactivate batch job PB00E149 effective 8/19/2020.

Outreach

Description:

Reference:



Reporter:

[CIV-106963] Issue July 2020 Disaster Supplement in accordance to HR 6201 **Emergency Allotments**

Issue Type: Team Responsible: SCR Assignee: Eric Chu **Fiscal** Fix Version/s: **Designer Contact:** Change Type (SCR): Sidhant Garq **Enhancement** [20.07] Minor Version: **Expedite Changes:** Estimate: Production 20.08.15 135

Deployment

Regulation Reference: ACWDL dated June Created:

04/08/2020 03:25 PM

23, 2020

Status: Impact Analysis: Outreach Required: In Development [N/A] No

Policy/Design Training Impacted: Funding Source: Sheryl E. Eppler [N/A] C-IV M&O

Consortium Contact: Project Phase (SCR): Production Project Phase (SCR):

Gabriel Trejo

Production

Other Agency Cross CA-215371 Reference:

Current Design:

The CIV System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.

2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBCs are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request:

Disaster CalFresh has been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for July 2020 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the May 2020 and June 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
- a. Include all cases with Active CalFresh program in May 2020 and June 2020 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Include cases that were skipped earlier. Insert a record in ISSUANCE TRANSACT for these records.
- 2) Create a DCR to insert Manual EDBC records for the July 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size

based on the following conditions:

- a. Include all cases with Active CalFresh program in June 2020 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Exclude the TCF cases with Overdue recert.
- 3) Create a DCR to Insert the Manual EDBCs from Recommendation #1 into Issuance Transact table. NOTE: Validate FIS has turned on SDFSP EBT Benefit Type.
- 4) Create a DCR to update all the Manual EDBCs to Read Only once all the supplemental Issuances are Issued and Claimed.
- 5) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For May 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated May 11, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For June 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated May 21, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For July 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 08/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated June 23, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

- 6)) Do a BSCR to schedule EBT Food writer and reader jobs to run on Saturday. POXXF401, POxxF441 daily Writers, and the readers PIXX463, PIXXF403 for 39 counties.
- 7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:
- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- I. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team 2. SDFSP will be used as the benefit Type when sending the issuances to FIS.

Outreach
Description:
Operational Impact:



[CIV-107153] Turn off the DCR job that applies 407 Lack of Supportive Services Good Cause Reason

Issue Type: SCR Team Responsible: Fiscal Assignee: Sidhant Garg
Fix Version/s: [20.07] Designer Contact: Sidhant Garg Change Type (SCR): Operational

Minor Version: 20.08.XX Expedite Changes: Production Estimate: 16

Deployment

Reporter: Sidhant Garg Regulation Reference: ACWDL dated Created: 04/28/2020 01:26 PM

March 27, 2020 ; EO-

Funding Source:

Enhancement

C-IV M&O

N-69

[N/A]

Status: Approved Impact Analysis: [N/A] Outreach Required: No

Policy/Design Gingko Luna Training Impacted:

Consortium Contact:
Project Phase (SCR): Production Project Phase (SCR): Production

Other Agency Cross CA-215915

Reference: CA-21591

Current Design: CIV-106721 enabled the Time Limit Good Cause reason 407 Lack of Supportive Services for the CalWORKs 48 month-time-clock and the Welfare-to-Work 24 month-time-clock for March, April, May, and June time limit months.

Request: Turn off the DCR job once the Good Cause reason of 407 Lack of Supportive Services is applied to March, April,

May, and June time limit months.

Recommendation:Do a BSCR to turn off the DCR job once the Good Cause reason of 407 Lack of Supportive Services is applied

to March, April, May, and June time limit months.

Outreach Description:



Reference:

[CIV-107236] FSP/HSP/HVP: Update validation for Payee status on Service Arrangement Detail page

- Resolved: 06/17/2020 11:41 AM

Issue Type:SCRTeam Responsible:FiscalAssignee:Ishrath KhanFix Version/s:[20.07]Designer Contact:Ishrath KhanChange Type (SCR):Enhancement

Minor Version: Expedite Changes: **Production** Estimate: 123

Deployment

Reporter: Ishrath Khan Regulation Reference: Created: 05/07/2020 11:04 AM

Status: In Production Impact Analysis: [N/A] Outreach Required: No

Policy/Design Sheryl E. Eppler Training Impacted: Funding Source: C-IV M&O

Consortium Contact:

Project Phase (SCR): **Production** Project Phase (SCR): **Production**

Other Agency Cross CA 216199

Current Design: The following Cal-OAR SCRs added constraints around Payee status for Family Stabilization (FSP), Housing

Support Program (HSP) and Home Visit Progam (HVP) with releases 20.03 and 20.05.

CA 205441 C-IV 10075 - FSP/HSP

CA 57298 C-IV 780 - FSP CA 208988 C-IV 104367 - HSP CA 208155 C-IV 103989 - HVP

As a result, the counties have been unable to issue payments to eligible individuals who do not have a specific status as listed in these respective SCRs. The counties are therefore requesting removal of the check on Person

status in order to enable the payments to be issued to eligible program participants.

Request: Remove the check on Person status on the Service Arrangement detail page added as part of the above group of

Cal-OAR SCRs.

Recommendation:

- 1. Update the validation on the Service Arrangement Detail page after the Arrangement Period is selected, to allow a Service Arrangement to be created for Family Stabilization or Family Stabilization Transportation regardless of the status of the Payee on CalWORKs, WTW, or REP.
- Payee The <Program> program is not Active, Non-Comp, Good Cause or Sanction for a single day in the Arrangement period. Please adjust the dates.

Note: <Program> will be CalWORKs, WTW, or REP program in this validation. If the program status is not any of the following - Active, Non-Comp, Good Cause, Exempt or Sanction, for even a single date within the Service Arrangement period, then the program/person becomes ineligible to receive Family Stabilization services. The check on Person status will be removed to enable 'Same as Provider' option to be selected.

Note: The Need person will still need to have an Active record on the Family Stabilization Detail page.

- 2. Update the validation on the Service Arrangement Detail page after the Arrangement period is selected, to allow a service arrangement to be created for Housing Support regardless of the status of the Payee on any of the applicable programs (CalWORKs, WTW/REP, General Assistance(Managed)).
- a. Payee The <Program> program is not Active, Non-Comp or Exempt for a single day in the Arrangement period. Please adjust the dates.

Note: <Program> can be any of the applicable programs (CalWORKs, WTW/REP, General Assistance(Managed) in this validation. If the program status is not any of the following - Active, Non-Comp or Exempt, for even a single date within the Service Arrangement period, then the program/person becomes ineligible to receive Housing Support services. The check on Person status will be removed to enable 'Same as Provider' option to be selected.

3. Update the validation on the Service Arrangement Detail page after the Arrangement period is selected, to allow a service arrangement to be created for Home Visit Program (HVP) or Home Visit Program (HVP) – Transportation regardless of the status of the Payee on CalWORKs/WTW/REP/Cal-Learn . The validation message will say:

'Payee- The <Program> program is not Active, Non-Comp, Good Cause or Exempt for a single day in the Arrangement period. Please adjust the dates.'

Note: <Program> will be CalWORKs, Cal-Learn, WTW or REP program in this validation. If the program is not any of the following - Active, Non-Comp, Good Cause or Exempt for even a single date within the Service Arrangement period, then the program/person becomes ineligible to receive Home Visit program (HVP) services. The check on Person status will be removed to enable 'Same as Provider' option to be selected.

Outreach
Description:
Operational Impact:



[CIV-107314] Update Instructor Led Trainings (ILTs) for 20.07 Code - September **Training Release**

Team Responsible: Issue Type: Assignee: SCR **Training** Joyce Oshiro Fix Version/s: **Designer Contact: Cristina Garcia** Change Type (SCR): [20.07] **New Policy**

Estimate: Minor Version: **Expedite Changes:** 20.09.14 Nο 30

Regulation Reference: ACWDL 17-35 Created: Reporter: **Joyce Oshiro** 05/20/2020 03:31 PM

Outreach Required: Status: Impact Analysis: **Pending Approval** [Training] No

The C-IV ILTs for training are current to the 20.05 major release code.

Policy/Design Training Impacted: Funding Source: **Nina Butler** [Data, ILT] C-IV M&O

Consortium Contact: Project Phase (SCR): Training

Project Phase (SCR): Training Other Agency Cross

Request: C-IV ILTs need to be updated to include information for SCRs released to production through 20.07 major release.

Recommendation:

1) Update impacted ILTs for the following 20.06 SCRs: a) SCR CIV-10791 - MC

b) SCR CIV-1068 - MC

Outreach Description:

Reference:

Current Design:



[CIV-107523] MB 20-13- Family Fee Schedule for Fiscal Year 2020-21

 Issue Type:
 SCR
 Team Responsible:
 Online
 Assignee:
 Getnet Beyene

 Fix Version/s:
 [20.09]
 Designer Contact:
 Patrick Lombardo
 Change Type (SCR):
 New Policy

Minor Version: Expedite Changes: Start Build Estimate: 38

Reporter: Claudia Pinto Regulation Reference: MB 20-13 Created: 06/29/2020 01:29 PM

Status: System Test Impact Analysis: [N/A] Outreach Required: No

Policy/Design Claudia Pinto Training Impacted: Funding Source: C-I

Policy/Design Claudia Pinto Training Impacted: Funding Source: C-IV M&O Consortium Contact:

Project Phase (SCR): **Production** Project Phase (SCR): **Production**

Other Agency Cross CA-217597
Reference:

Current Design: The Eligibility Detail page calculates part time and full time family fees based upon the Average Monthly income,

the Household Size and the effective date to determine Child Care Eligibility.

Request: Update Family Fee schedule to amounts in MB 20-13 for fiscal year 2020-21 effective 07/01/2020

Recommendation:

1. Add the rates for Part Time and Full Time Family Fees on the Eligibility Detail page to match MB-20-13. The

1. Add the rates for Part Time and Full Time Family Fees on the Eligibility Detail page to match MB-20-13. The existing calculation functionality will set the Part Time and Full Time Family Fee.

2. Rates can be found in the attached MB 20-13 and Family Fee spreadsheet.

Outreach Description:

End SCRs



[CIV-107255] CO-113 OCAT Integration Testing

- Resolved: 07/21/2020 03:41 PM SPG Status: Team Responsible: **Batch/Interfaces** Assignee: Sivagami No Nachiyappan **Designer Contact:** Change Type (SCR): Fix Version/s: **Enhancement** [20.07] Ritu Chinya **Expedite Changes:** Estimate: Minor Version: 20.07.20 No Regulation Reference: AB-74 Created: Reporter: Ritu Chinva 05/11/2020 12:29 PM Status: Impact Analysis: Outreach Required: In Production [N/A] No Policy/Design Training Impacted: Funding Source: Gingko Luna [N/A] **Premise** Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **OCAT Production** No Committee: Approved by Other Agency Cross [Welfare to Work/ CA-216296 Committee: Reference: WPR1 **Non-Committee** Review: **Expedite Approval: Current Design:** The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the California Work Opportunity and Responsibility to Kids (CalWORKs) program to help identify participants' strengths and barriers upon their entry into the Welfare-to-Work program. Request: As regulated by Assembly Bill (AB) 74 (Chapter 21, Statutes of 2013) the California Department of Social Services (CDSS) must implement changes to the OCAT; specifically, OCAT-related functionality must be implemented in SAWS to allow caseworkers to perform OCAT-related data collection in SAWS. Recommendation: This SCR is to track time for remaining integration test activities. Outreach Description:

This SCR exists only to track support time for integration testing activities.

Batch/Interfaces:

CalHEERS Test:

Design:

Imaging:

Performance:

Reports Test:

Tech Arch:

Migration Impact

Description: Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact: Estimate:

Automated Test :
CalHEERS :

DBA: 0
Fiscal: 0
Online: 0
Reports: 0

N/A

40

System Test Support : Training :

Content Revision

Status-1: Content Revision Description-1: 0 Pending CCB

0

0

0

1. Recommendation Change: N/A Before:

After:

2. Estimate Change:

Before: Batch/Interfaces: 40 hours

Online: 0 hours

40

0

0

0

0

0

0

Batch Operations:

Eligibility:

IVR/CC:

Support:

Security:

Tech Ops:

Client Correspondence:

Release Communication

0

0

0

0

0

0

0

Tech Arch: 0 hours After: Batch/Interfaces: 50 hours Online: 5 hours Tech Arch: 40 hours 3. Release Change: N/A 4. Funding Source Change: N/A **Content Revision** Status-2: **Content Revision** 1. Recommendation Change: Description-2: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: **Content Revision** Status-3: **Content Revision** 1. Recommendation Change: Description-3: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: **Content Revision** Status-4: Content Revision 1. Recommendation Change: Description-4: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before:

After:



[CIV-12446] CA 812 Collection Reports Claim Adjustments

Team Responsible:	Reports	Assignee:	Robert Logan	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Esequiel Herrera- Ortiz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	424
Reporter:	Sarbjeet Chana	Regulation Reference:		Created:	12/29/2017 02:26 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:	2020-03-17 00:00:00.0	Other Agency Cross Reference:	CA-52597

0.00:00.0

Non-Committee

Review:

Expedite Approval:

Reports]

Current Design:

The CA 812 and the CA 812 Detailed Backup Reports are generated as two separate reports. This causes users the need to open both reports and go back and forth between them when validating information. The CA 812 Detail Sheets are also limited in the number of data fields it provides to help county workers validate information. reported on the CA 812. Recovery Accounts that are in pending status and have no transactions posted to them at the beginning of the reporting quarter and become 'Void' at the end of the reporting quarter are known as same quarter void Recovery Accounts. Same quarter void Recovery Accounts should not be reported on the CA 812 state report. The Line 8c - New Void Overpayments backup detail sheet lists transactions that are posted to same quarter void Recovery Accounts. This sheet is only there for informational purposes. Cash and Tax intercept transactions are being reported as adjustments due to the transactions not being mapped to Line 4a and Line 4b. The transaction amount/claim by month totals on the detail sheets of lines 3a, 3b, 4a and 4b are not calculating based on how transactions are captured on the report. The CA 812 is not properly reporting Recovery Accounts in the LRS/CalSAWS specific status of 'Pending Approval'.

Request:

- 1. Update the CA 812 report to improve the data validation process.
- 2. Move some transaction types currently reported as other adjustments to the appropriate transaction lines.
- 3. Treat Recovery Accounts in 'Pending Approval' status similarly as the 'Pending' status.

Recommendation:

- 1. Combine the CA 812 State report and the CA 812 Detailed Backup report to a single CA 812 report.
- 2. Create a detailed backup sheet for Line 1b Adjustments to Item 1a.
- 3. Add new fields to existing detail sheets.
- 4. Map cash and tax intercept transactions, currently being reported on Line 8c, to Lines 4a and 4b.
- 5. Update the logic for transaction amount/claim by month totals on the detail sheets of lines 3a, 3b, 4a and 4b. The 'Other' transaction amount/claim totals will be removed.
- 6. Remove the entire Line 8c New Void Overpayments detail sheet.
- 7. Update the CA 812 logic to treat Recovery Accounts in 'Pending Approval' status the same as if the account was in 'Pending' status.
- 8. Update the report layout to adhere to reporting cosmetic standards.

Outreach Description: **Migration Impact**

Description:

Joint design has been approved through the State/Fiscal Reports Committee. CalSAWS will implement this Change with SCR CA-52597 in the 20.09 release.

Migration Impact Analysis: Alternative

The information can be obtained via Ad-Hoc

Procedure Description:

Operational Impact:

Estimate: 424

Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0

DBA:	0	Design :	0	Eligibility:	0	
Fiscal:	0	Imaging:	0	IVR/CC:	0	
Online :	0	Performance :	0	Release Communication Support :	0	
Reports :	329	Reports Test:	95	Security:	0	
System Test Support :	0	Tech Arch:	0	Tech Ops :	0	
Training:	0					
Content Revision Status-1:	Accepted					
Content Revision Description-1:	Before: The desi 19-05. The trans were not up to d transaction type After: The design summary totals	saction total and claim total state with the summary sheet is are categorized as Misc. ratincludes a note explaining thound on the detail sheet of LTI – IRS (17.5% State) and pt Collections.	ation of why the re ummary counts lo logic. The TI – IRS ther than tax inter hat committee agr ine 3a, 3b, 4a and	port template was not being upda cated on the detail sheets of lines S (17.5% State) and TI – IRS (17.	s 3a, 3b, 4a, 4b 5% County) er ACL 19-05. The the Summary	
		hange: N/A				
Content Revision Status-2:	Pending CCB	nango: 14/7				
Content Revision	1. Recommenda	ition Change:				
Description-2:	Before: The definitions for the following columns are incorrect in section 7.1: Line Amount Line 9 Line Count Line 8c - Cause Code Change To Tracked Line 8c - Cause Code Change From Tracked After: Section 7.1 no longer has incorrect definitions for Line 9 and Line 8c.					
Content Revision Status-3: Content Revision Description-3:	1. Recomme Before: After:	endation Change: {Description	on of Recommend	ation Change}		
	2. ETC Chan Before: After:	ge: {Description of ETC Cha	ange}			
Content Revision	3. Release C Before: After:	hange: {Description of Relea	se Change}			
Status-4: Content Revision Description-4:	1. Recomme Before: After:	endation Change: {Description	on of Recommend	ation Change}		
	2. ETC Chan Before: After:	ge: {Description of ETC Cha	ange}			

Release Change: {Description of Release Change}

Before:



[CIV-104879] ACIN I-44-19 Update State PINS to 8 digits

Team Responsible: Fiscal Assignee: Romel Acosta SPG Status: Approved
Fix Version/s: [20.09] Designer Contact: Ishrath Khan Change Type (SCR): New Policy

Minor Version: Expedite Changes: No Estimate: 287

Reporter: Sheryl E. Eppler Regulation Reference: ACIN I-44-19 Created: 08/20/2019 11:04 AM

Status: System Test Impact Analysis: [N/A] Outreach Required: No

Policy/Design Sheryl E. Eppler Training Impacted: [Job Aid] Funding Source: C-IV M&O

Consortium Contact:

Project Phase (SCR): Production Migration Impact: No Funding Source ID:

Committee: [Fiscal] Approved by 2020-04-14 Other Agency Cross CA-210119

Committee: 00:00:00.0 Reference:

Non-Committee

Review:

Expedite Approval:

Current Design: CURRENT CECRIS PIN FORMAT

Program Identifier Number (PIN) Code:

The three-digit PC is part of a six-digit PIN code that consists of a three-digit PC, a one digit Time Study Component ID (this is a 0 if the PC does not have a time study component), and a two-digit Type Of Expense (TOE) code.

The current PIN code structure is (example 315124):

315 Program Code (PC)

1 Time Study Component ID

24 Type Of Expense Code (TOE)

Request: NEW CECRIS PIN FORMAT

Program Identifier Number (PIN) Code:

The new CECRIS PIN code will expand to an 8-digit code that consists of a four-digit PC, a one-digit Time Study Component ID and a three-digit TOE code.

The new PIN code structure will be (example 03151024)

0315 Program Code (PC)

1 Time Study Component ID

024 Type Of Expense Code (TOE)

The Time Study code will consist of the four-digit PC and the one-digit Time Study Component ID. (03151 in the example above)

SCHEDULE FOR CHANGES

All counties shall modify their local county systems to meet the state automated County Expense Claim Reporting System (CECRIS) new PIN structure. All counties will need ACIN I-44-19 to ensure their systems can accommodate the new PIN structure by December 2020. A separate county letter regarding funding will distributed by CDSS.

Recommendation:

- 1. Update Auditor Controller interface file and warrant print writer XML definition to increase the State Pin field length from 6 to 8 characters.
- 2. Send the following test file to the counties:
 - a. Auditor Controller file
 - b. Warrant print Writer file for Migration counties
- 3. Update the Reports that contain the State PIN Number to accommodate the new 8-digits.

Note: San Bernardino, Merced, Stanislaus, and LA county are not impacted by this change as these counties maintain their own accounting strings.

Outreach Description: **Migration Impact** DDID 319 will migrate Pay Codes and Fund Codes for C-IV Migration Counties with Release 20.07. LRS SCR CA Description: 210119 will implement this functionality in the CalSAWS system. **Migration Impact** Analysis: Alternative N/A Procedure Description: Operational Impact: Estimate: 287 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Eligibility: Design: 0 0 0 Fiscal: Imaging: IVR/CC: 187 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports Test: Reports: Security: 0 0 14 System Test Support : Tech Arch: Tech Ops: 56 0 0 Training: 0 **Content Revision** Accepted Status-1: **Content Revision** 1. Recommendation Change: N/A Description-1: 2. Estimate Change: Before: Fiscal ETC -187 After: Fiscal ETC - 92 3. Release Change: N/A 4. Funding Source Change: N/A **Content Revision** Pending CCB Status-2: **Content Revision** 1. Recommendation Change: N/A Description-2: 2. Estimate Change: Before: Reports ETC -14 After: Reports ETC - 0 3. Release Change: N/A 4. Funding Source Change: N/A **Content Revision** Status-3: **Content Revision** 1. Recommendation Change: Description-3: Before: After: 2. Estimate Change: Before: After:

3. Release Change:

Before: After:



[CIV-105386] ACL 19-118 Removal of the Consecutive Day rule for HA-Temp

Team Responsible: SPG Status: Assignee: **Fiscal** Eric Wu **Approved** Srinivasa Meenavalli Change Type (SCR): Fix Version/s: **Designer Contact:** Policy Re-Design [20.09] Minor Version: **Expedite Changes:** Estimate: Start Build 674 Regulation Reference: ACL 19-118 Reporter: Created: **Frederick Gains** 10/21/2019 09:06 AM Status: Impact Analysis: Outreach Required: **System Test** [Business Process] [CFP/WBT, Job Aid] Funding Source: Policy/Design Training Impacted: **Binh Tran** C-IV M&O Consortium Contact: Project Phase (SCR): Funding Source ID: Migration Impact: **Production** Yes Committee: Approved by Other Agency Cross 2020-05-27 [CalWORKs/ CA-211293 Committee: Reference: CalFresh, 0.00:00.0

Non-Committee Review:

Expedite Approval:

Correspondence,

RDB]

Received expedited build approval from Karen Rapponotti on 5/28. Email attached.

Current Design:

- Currently Temporary Homeless Assistance (Temp-HA) is available to homeless families up to 16 consecutive days of HA benefits once every 12 months.
- The 16 days of benefits are issued in three-day increments while homelessness is being verified, followed by seven-day increments up to a maximum of 16 consecutive days.
- This 16-day period begins on the first day that these benefits are issued, and ends 16 calendar days later, regardless of how many days of benefits were issued.
- Temp-HA families that are actively fleeing domestic abuse are eligible for up to two 16-day consecutive periods for a total of 32 consecutive days of Temp-HA benefits, regardless of their abuser's income and assets based on AB 557. This is a once-in-a-lifetime benefit and is considered fully utilized even if the second 16-days are not issued.
- In LRS/CalSAWS, EDBC determines HA programs eligibility on a 12-month benefit period based on the request begin month regardless of the request begin date.
- Also, Temp-HA benefits are calculated in the payment begin first month regardless of the homelessness spans across successor months.
- In LRS/CalSAWS, automation of generating HA NOAs exist. C-IV currently does not generate HA NOAs as it is a manual program in C-IV.
- CW 42, CW 74 and CW 215 currently exist in Template Repository in LRS/CalSAWS. CW 42 and CW 215 currently exist in Template Repository in C-IV.

Note: In LRS/CalSAWS System, Homeless Assistance programs are automated EDBC and in C-IV System these programs are Manual EDBC.

Request:

- Per ACL 19-118, Section 57 of SB 80 and AB 960 repealed the consecutive day rule for temporary HA benefits. Homeless CalWORKs families and apparently eligible families will no longer need to use their 16 days of temporary HA benefits consecutively.
- The once every 12-month issuance of temporary HA benefits will not be considered exhausted until all 16 days have been issued, the family resolves their homelessness, or 12 months have passed.
- The 12-month period begins on the absolute date that the first payment of temporary or permanent HA is made.
- The removal of the consecutive day rule also applies to AB 557 benefits Expanded temporary HA for CalWORKs applicants that are fleeing domestic abuse.
- These benefits are still issued in two 16-day increments for a total of 32 days; however, the two issuances of 16-days will no longer have to be consecutive.
- The two 16-day increments do not need to be used consecutively, the second issuance of 16 days could be for a different instance of homelessness, months or even years later, as long as the applicant meets the eligibility criteria for these benefits, including being an applicant for CalWORKs who is actively fleeing domestic abuse. Families are still limited to a maximum of 32 days of these benefits in their lifetime.
- Per ACL 16-98 based on AB 1603, HA programs (Temporary HA, Permanent HA, and Permanent HA Arrearages) are available to an eligible Assistance Unit (AU) once every 12 months (unless the AU meets an HA exception which makes the AU eligible to HA benefits earlier).

- The 12-month period is from the HA payment begin date till the end of 365 days (or 366 in a leap year) and not just 12 months based on the benefit begin month.
- In LRS/CalSAWS, the Temp-HA benefits required to be calculated in the respective homeless months when the homelessness spans across different months.
- Homeless families are no longer required to rent from a person in the business of renting properties who has a history of renting properties and may instead now rent from any person or establishment with whom the family has executed a valid lease, sublease, or shared housing agreement.
- The number of days used / remaining for Temp-HA with and/or without exceptions within the 12-month period and Expanded Temp-HA for CalWORKs applicants that are fleeing domestic abuse within once-in-a-lifetime need to be tracked.
- In LRS/CalSAWS, modify Batch EDBC processing job to not run on Temporary HA program when running in All Program (AP) mode.
- In LRS/CalSAWS, add a new Batch EDBC Sweep job to trigger when all the 16 days benefits are issued, or the 12 months benefit period is ended, or Perm-HA is issued.
- In LRS/CalSAWS, modify MEDS HA20 Interface job to not send transaction when EDBC for HA programs are ran with an authorized amount is zero.
- In both LRS/CalSAWS and C-IV Systems, update HA20 payment type logic.
- In both LRS/CalSAWS and C-IV Systems, based on the ACL 19-118, updated and added Forms and NOAs.

Recommendation:

- Update the Temp-HA data collection screen to accept multiple payment dates for up to 12-months.
- Modify Temp-HA EDBC rules to accept and calculate the benefits for 16-days cumulative in 12-month period.
- Modify Expanded Temp-HA (AB557) EDBC rules to accept and calculate the benefits for two 16-day increments for a total of 32 days wherein the two 16-days will no longer be consecutive but still once in a lifetime.
- Modify EDBC Temp/Perm HA functionality to determine HA benefits for 365/366 absolute calendar days period based on the first payment begin date.
- Modify Temp-HA and Expanded Temp-HA EDBC rules to split the benefit calculation to the corresponding homelessness months matched to the HA data collection details.
- In both LRS/CalSAWS and CIV, add new pages to track and display the Temp-HA program 12-month period begin date, end date, number of days used, number of days remaining.
- In both LRS/CalSAWS and CIV, add new functionality to track benefits issued for expanded Temporary HA for CalWORKs applicants that are fleeing domestic abuse for two 16-day periods within lifetime.
- LRS/CalSAWS only, add a new batch to calculate Temporary HA program 12-month period begin date, end date, number of days used, number of days remaining. The batch also record benefits issued for expanded Temporary HA for victims of domestic abuse.
- LRS/CalSAWS, Modify Batch EDBC processing job to not run on HT program when running in All Program (AP) mode.
- In LRS/CalSAWS, add a new Batch EDBC Sweep job to trigger HT EDBC following month when any one of the following conditions is met:
- a. When all the HT 16-days without exception benefits are issued within the 12-month period (OR)
- b. When Perm-HA is approved/issued regardless of the number of days HT issued within the same 12-month period (OR)
- c. When all the 16-days with exception benefits are issued within the same 12-month period (OR)
- d. When the 12-months HT Time track period is ended
- Modify MEDS HA20 Interface job to not send transaction when EDBC for HA programs are ran with an authorized amount is zero (LRS/CalSAWS only), and Update HA20 payment type logic (LRS/CalSAWS and C-IV).
- Update CW 42 (LRS/CalSAWS and C-IV), CW 74 (LRS/CalSAWS only) and CW 215 (LRS/CalSAWS and C-IV) to match the newest state versions to ACL 19-118.
- Update the M44-211A, M44-211B, and M44211D NOA fragments that currently exists in LRS/CalSAWS.
- Add four new NOA fragments from the M44-211B.
- Add ten new NOA fragments from the M44-211D.

Outreach
Description:
Migration Impact
Description:

In LRS/CalSAWS System, Homeless Assistance programs are automated EDBC and in C-IV System these programs are Manual EDBC. C-IV Systems will inherit the functionality but the Time track data need to be migrated if available in C-IV Systems.

Migration Impact
Analysis:
Alternative
Procedure
Description:
Operational Impact:

EW Workers will not have the ability to track the HT Program 16 cumulative days.

Estimate:	674				
Automated Test:	0	Batch/Interfaces :	34	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	44
DBA :	0	Design :	0	Eligibility:	0
Fiscal :	430	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	10
System Test Support :	156	Tech Arch:	0	Tech Ops :	0
Training:	0				

Content Revision

Pending CCB

Status-1:

Content Revision Description-1:

Recommendation Change:

1.3 before

after

In both LRS/CalSAWS and CIV, add a new page to track Temporary HA and Permanent HA benefits used within a 12-month period.

LRS/CalSAWS only, add a new batch to calculate Temporary HA program 12-month period begin date, end date, number of days used, number of days remaining. The batch also record benefits issued for expanded Temporary HA for victims of domestic abuse.

LRS/CalSAWS only, add a new batch to do the following:

- a. Track HA program 12-month period begin date and end date.
- b. Track Temporary HA benefits number of days used and number of days remaining within a time period
- c. Track Permanent HA benefits begin date and end date within a time period.
- d. Track 16 days period when expanded Temporary HA benefits for victims of domestic abuse are issued.

2.9

2.9.3 e.

before

This button will be only visible to users with the "Homeless Assistance Time Track Add" security group.

This button will be only visible to users with the "Homeless Assistance Time Track Edit" security group.

update Figure 2.10.1 and Figure 2.10.2

2.10.34)

before

v. Days Used

vi. Days Remaining

vii. Days Used

viii. Days Remaining

after

v. Temporary HA Days Used

vi. Temporary HA Days Remaining

vii. Temporary HA Exception Days Used

viii. Temporary HA Exception Days Remaining

2.10.3 4) e.

before

This button will only be visible to users with the "Homeless Assistance Time Track Add" security group

This button will only be visible to users with the "Homeless Assistance Time Track Edit" security group

2.10.35)

ii. Begin Date - The payment begins date of Temporary HA or Temporary HA with exceptions benefits.

iv. Days Used – Number of days are used. This is a calculated field based on the Begin Date and End Date. This field will be a hyper link to the Homeless Assistance Time Track Detail page if users are with the "Homeless Assistance Time Limit View" security group.

after

- ii. Begin Date The payment begins date of Temporary HA or Temporary HA with exceptions benefits. This field will be a hyper link to the Homeless Assistance Time Track Detail page if users are with the "Homeless Assistance Time Limit View" security group.
- iv. Program This field will indicate that the tracked benefits is for Homeless Temp or Homeless Perm.
- v. Days Used Number of benefit days are used for Homeless Temp. This is a calculated field based on the Begin Date and End Date. This field will be 'N/A' if Program is Homeless Perm.
- x. This section will be paginated and allow 25 records per page.

2.10.3 5) b. xi

before

- 1. Users belong in the "Homeless Assistance Time Track Add" security group.
- 1. Users belong in the "Homeless Assistance Time Track Edit" security group.

2.11

2.11.3 d

before

d. End Date – This field will indicate the end date of a Time Track period. The default value will be automatically calculated based on Begin Date and Type.

For 'Homeless Assistance' Type:

- i. This field is not editable.
- ii. The default value will be counting 365 days (or 366 in a leap year) from Begin Date. For example, if Begin Date is '04/14/2020', End Date will be '04/13/2021'.

For 'Domestic Abuse Assistance – Initial 16 Days' and 'Domestic Abuse Assistance – Additional 16 Days' Types i. This field is editable.

- ii. The default value will be counting 16 days from Begin Date. For example, if Begin Date is '04/14/2020', End Date will be '04/29/2020'.
- iii. Add a validation message 'Domestic Abuse Assistance Time Track cannot exceed 16 days' and stop data from being saved.

Note: System does not allow changes on the End Date of a Time Track with Homeless Assistance Type. If a Homeless Assistance Time Track need to end before 365/366 days, it is required to manually delete the Time Track before starting a new one.

after

- d. End Date This field will indicate the end date of a Time Track period. The default value will be automatically calculated based on Begin Date and Type.
- i. This field is not editable.
- ii. For 'Homeless Assistance' Type, the default value will be counting 365 days (or 366 in a leap year) from Begin Date. For example, if Begin Date is '04/14/2020', End Date will be '04/13/2020'.
- i. For 'Domestic Abuse Assistance Initial 16 Days' and 'Domestic Abuse Assistance Additional 16 Days' types, the default value will be counting 16 days from Begin Date. For example, if Begin Date is '04/14/2020', End Date will be '04/29/2020'.

Note: System does not allow editing Begin Date and End Date of a Time Track record. If a Homeless Assistance Time Track need to end before 365/366 days or to change Begin Date, it is required to manually delete the Time Track and starting a new one.

2.11.3 2

before

2. Users with 'Homeless Assistance Time Track View' and 'Homeless Assistance Time Track Add' security groups will be able to navigate to this page from Time Limit Summary page and Homeless Assistance Time Track List page.

after

2. Users with "Homeless Assistance Time Track Edit' security groups will be able to navigate to this page from Time Limit Summary page and Homeless Assistance Time Track List page.

2.12

update Figure 2.12.1, 2.12.2, 2.12.3

2.12.3)

before:

- 6) For Temporary HA with exceptions:
- i. add a validation with message 'Begin Date is not within selected time period' and stop data from being save.
- 7) Add a validation with message 'Days between Begin Date and End Date cannot be more than 16 days' and stop data from being saved

after

- e. Program This field will indicate tracked benefits are for Homeless Temp or Homeless Perm Program.
- i. This field will be mandatory and editable only in Create Mode.
- ii. This field will have following options:
- 1. Select -
- 2. Homeless Perm
- 3. Homeless Temp
- 6) For Temporary HA with exceptions, Permanent HA, and Permanent HA with exceptions:
- i. add a validation with message 'Begin Date is not within selected time period' and stop data from being save.
- 7) For Temporary HA with or without exceptions, add a validation with message 'Days between Begin Date and End Date cannot be more than 16 days' and stop data from being saved
- 9) Add a validation with message 'Cannot add more than one Time Track Detail for Homeless Perm within the selected time period.' And stop data from being saved.
- 10) Add a validation with message 'Cannot add more than one Time Track Detail for Homeless Perm with exception within the selected time period.' And stop data from being saved.
- 11) Add a validation with message 'Date range of the Begin Date and the End Date cannot overlap with existing Homeless Temp Time Track Detail within the selected time period.' Type and stop data from being saved.

2.12.3

before

- 2) Users with 'Homeless Assistance Time Track View' and 'Homeless Assistance Time Track Add' security groups will be able to navigate to this page from Homeless Assistance Time Track List page.
- 2) Users with 'Homeless Assistance Time Track View' and 'Homeless Assistance Time Track Edit' security groups will be able to navigate to this page from Homeless Assistance Time Track List page.

2.14

before:

after:

2.14 2

- f. PGM_CODE This column will indicate benefits is HT or HP.
- i. This column will not allow null value.
- ii. Data type will be VARCHAR2(3 Byte).
- iii. Comment will be '18 This column will indicate whether benefits is HT or HP.'

2.15

Please see Design for details.

Estimate Change:

Before:

Client Correspondence: 44

After:

Client Correspondence: 84

Release Change: None

Funding Source Change: None

Content Revision Status-2: Content Revision Description-2:

1. Recommendation Change:

Before: After:

2. Estimate Change:

Before: After:

3. Release Change:



[CIV-107088] Update Last Month of Reversal for SSI Cash Out Population

Team Responsible:	Eligibility	Assignee:	Carol Dias	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Mark Keehn	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	62
Reporter:	Ritu Chinya	Regulation Reference:	Exec Order, ACL 18-90	Created:	04/21/2020 05:49 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Tyler Vaisau	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA-215774

Non-Committee

Review:

Expedite Approval: Approal provided by Karen and Laura as this part of COVID-19 emergency

Current Design:

Last month of SSI Cash out reversal is expected to be 10/2020.

Request:

Given that Recertifications and SAR7s are not being actioned for March, April, and May of 2020, EDBC will not be reversing CF programs with SSI/SSP persons during those months. This means the auto creation of SNB and TNB programs will also be suppressed. EDBC will reverse these cases at the next SAR or RE. However, some of these reversals will occur after 10/2020, which was previously expected to be the last month for which it was possible to have a reversal.

Recommendation:

Update the following sections of the system to use the new 'last possible reversal month' of 10/2021.

- 1. LRS/CalSAWS Only: Update the CF yellow banner logic to account for the last possible reversal month. The yellow banner is used to alert the user when a CalFresh program is eligible for an SSI/SSP reversal determination.
- 2. Update the validation message and logic which is triggered on the CalFresh SSI/SSP Reversal Detail page to account for the last possible reversal month.
- 3. Update Code Table 73 to extend the time period for which the 'Gets SSI/SSP' (CT73 25) Status Reason is available to account for the last possible reversal month.

Outreach Description: **Migration Impact** Description: **Migration Impact** Analysis:

Alternative Procedure

The user would use an earlier (but incorrect) SSI/SSP Reversal Month to avoid the validation message on the SSI/ SSP Reversal Detail page.

Description:

Operational Impact:

0

Estimate: 62 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 DBA: Design: Eligibility: 0 0 14 Fiscal: IVR/CC: Imaging: 0 0 0 Online: Performance: Release Communication 34 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 14 Λ Training:

Content Revision

Status-1:

Content Revision Description-1:

Pending CCB

1. Recommendation Change:

Before: System assumed that the last possible benefit month for which a TNB program could still be in the initial 12-month recertification period was Sept 2021.

After: System will now assume that the last possible benefit month for which a TNB program could still be in the initial 12-month recertification period is Sept 2022.

This extends the date for which a TNB program can have a Reporting Type of 'Non Reporting', which is only valid during the initial 12-month recertification period.

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before: After:

3. Release Change:

Before: After:

4. Funding Source Change:

Before: After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:

Before: After:

2. Estimate Change:

Before: After:

3. Release Change:

Before: After:

4. Funding Source Change:

Before: After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:

Before: After:

2. Estimate Change:

Before: After:

3. Release Change:

Before: After:

4. Funding Source Change:

Before: After:

End Content Revisions



[CA-205562] 2020 Bicsuite Batch Schedule Calendar Update

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Approved		
Fix Version/s:	[19.11]	Designer Contact:	Ryan O'Mary	Change Type (SCR):	Operational Enhancement		
Minor Version:	19.12.26	Expedite Changes:	Production Deployment	Estimate:	100		
Reporter:	Ryan O'Mary	Regulation Reference:		Created:	11/13/2018 03:09 PM		
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No		
Policy/Design Consortium Contact:	Ken Ford	Training Impacted:		Funding Source:	LRS M&E		
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:			
Committee: Consortium Review Approval:	[Other]	Approved by Committee: Consortium Review Approval Date:	01/02/2020	Other Agency Cross Reference:	CIV-105160		
Non-Committee Review:	Expedited Production	on Deployment approval	provided by Karen F	Rapponotti on 1/2/2020			
Expedite Approval:	Expedited Production	Expedited Production Deployment approval provided by Karen Rapponotti on 1/2/2020					
Current Design:	The current schedule for the calendars is provided for months between January 2020 to December 2020 in BICsuite.						
Request:	An updated calendar schedule in the BICsuite has been provided for January 2020 to December 2020.						
Recommendation:	Update the Batch Scheduler to schedule batch jobs for 2020.						
Outreach Description: Migration Impact Description: Migration Impact	This functionality ap	plies only to L.A. County	and does not impac	ct the other counties.			
Analysis: Alternative Procedure Description: Operational Impact:	N/A						
Estimate:	100						
Automated Test:	0	Batch/Interfaces :	0	Batch Operations :	0		
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence	e: 0		
DBA:	0	Design :	0	Eligibility:	0		
Fiscal:	0	Imaging:	0	IVR/CC:	0		
Online :	0	Performance :	0	Release Communicati Support :	on 100		
Reports :	0	Reports Test:	0	Security:	0		
System Test Support :	0	Tech Arch:	0	Tech Ops :	0		
Training:	0						



Approval:

Non-Committee

[CA-211510] Update 2020 Batch Holiday

- Resolved: 12/10/2019 01:04 PM

Team Responsible: Batch Operations Assignee: Ryan O'Mary SPG Status: Approved
Fix Version/s: [19.11] Designer Contact: Abraham Ponce [X] Change Type (SCR): Operational

Enhancement

Minor Version: 19.12.12 Expedite Changes: Production Estimate: 85

Deployment

Reporter: Ryan O'Mary Regulation Reference: Created: 10/30/2019 01:54 PM

Status: In Production Impact Analysis: [N/A] Outreach Required: No

Policy/Design Anna Chia Training Impacted: Funding Source: LRS M&E

Consortium Contact:
Project Phase (SCR): Production Migration Impact: No Funding Source ID:

Committee: [Other] Approved by 12/09/2019 Other Agency Cross

Committee: Reference:
Consortium Review Consortium Review

Approval Date:

Review:
Expedite Approval: Karen Rapponotti - Approved - 12/09/2019

Current Design: The counties define the calendar year for batch schedules including Main Payroll and Foster Care Payroll towards the end of the year for the next year in conjunction with the systems and business operations. This is also based

upon the future year's holiday schedule and calendar for each county. Hence, the 2020 Calendar Year Batch Schedules for each county within the System needs to be finalized based upon the county holidays for operations as well as time needed to process Main Payroll and Foster Care Payroll. A change order needs to be submitted to the operations team to update the batch schedule calendars for 2020. The new schedule will be based on the holiday schedule and confirmed batch schedule dates for interface file exchanges, Main Payroll and Foster Care

payroll dates for 2020.

Request: The Calendar needs to be updated to reflect the changes for 2020.

Karen Rapponotti - Approved - 12/09/2019

Recommendation:

- 1. Counties provide approval for the 2020 holiday and batch schedule calendars for submission to System Batch Operations.
- 2. Update the following Categories in the System
- Holiday Dates: CT1262
- 3. Update batch schedule to not run batch on the holiday dates. Update Main payroll, and FC payroll run dates as specified in the attached spreadsheet.

Note: In the event that a county is taking a holiday and another county is not, the batch schedule for the county taking a holiday will match a Saturday run. The Saturday run does not include the normal critical Fiscal interfaces such as: Warrant Print, Direct Deposit, or EBT. These interfaces will run the next business working day to pick up any data that may have been created during the holiday.

4. Create and provide the EBT Interface Transmission Schedules to the EBT Vendor and EBT Project.

Outreach
Description:
Migration Impact
Description:

This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact Analysis: Alternative Procedure Description:

N/A

Operational Impact:

Estimate: 8

85

Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence :	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	5	Tech Arch:	0	Tech Ops :	0
Training :	0				



CA-212161] 2020 10-Day Cutoff Schedule

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Approved	
Fix Version/s:	[19.11]	Designer Contact:	Ronak Bhatt	Change Type (SCR):	Operational Enhancement	
Minor Version:	19.12.20	Expedite Changes:	Production Deployment	Estimate:	15	
Reporter:	Ronak Bhatt	Regulation Reference:		Created:	12/03/2019 11:42 AM	
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No	
Policy/Design Consortium Contact:	Anna Chia	Training Impacted:		Funding Source:	LRS M&E	
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:		
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	12/12/2019	Other Agency Cross Reference:		
Consortium Review Approval:		Consortium Review Approval Date:				
Non-Committee Review:	Karen Rapponotti -	12/12/2019 - Expedited F	Production Deploymer	nt Approval		
Expedite Approval:	Karen Rapponotti -	12/12/2019 - Expedited F	Production Deploymer	nt Approval		
Current Design:	-	dule is provided for month	•			
Request:	An updated 10-day	cut off Schedule has bee	n provided for Januar	y 2020 to December 202	0.	
Recommendation:	Create a CTCR to update category 10513 (Batch 10 Day Cut Off Date) to have the correct cut off dates for January through December 2020					
Outreach						
Description: Migration Impact	Custom /County on a	aitia data abanasa				
Description:	System/County spec	cinc data change.				
Migration Impact Analysis:	No Impact					
Alternative Procedure Description:	N/A					
Operational Impact:						
Estimate:	15					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0	
DBA:	0	Design :	0	Eligibility:	0	
Fiscal:	0	Imaging :	0	IVR/CC:	0	
Online :	0	Performance :	0	Release Communication Support :	on 10	
Reports :	0	Reports Test :	0	Security:	0	
System Test Support :	5	Tech Arch :	0	Tech Ops :	0	
Training:	0					



Training:

0

[CA-212306] 2020 DPSS and DCFS Payroll Dates

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Approved		
Fix Version/s:	[19.11]	Designer Contact:	Ronak Bhatt	Change Type (SCR):	Operational Enhancement		
Minor Version:	19.12.20	Expedite Changes:	Production Deployment	Estimate:	75		
Reporter:	Ronak Bhatt	Regulation Reference:		Created:	12/10/2019 02:44 PM		
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	No		
Policy/Design Consortium Contact:	Anna Chia	Training Impacted:		Funding Source:	LRS M&E		
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:			
Committee: Consortium Review Approval:	[Other]	Approved by Committee: Consortium Review Approval Date:	12/12/2019	Other Agency Cross Reference:			
Ion-Committee Review:	Karen Rapponotti -	12/12/2019 - Expedited F	Production Deployment	Approval			
Expedite Approval:	Karen Rapponotti -	12/12/2019 - Expedited F	Production Deployment	Approval			
Current Design:	Main-payroll Schedu	ule is provided for months	s between January 202	0 to December 2020.			
Request:	An updated main pa	yroll Schedule has been	provided for January 2	020 to December 2020.			
Recommendation:	1) Create a CTCR to set the Main Payroll Dates for DPSS and DCFS payroll dates for 2020.						
	2) Update the 2020 dates.	_Batch_Payroll_Holiday_	RD_RE_Calendar.xls o	document to reflect the 2	2020 main payroll		
Outreach Description: Migration Impact Description: Migration Impact Analysis:	System/County spec	cific data change.					
Alternative Procedure Description: Operational Impact:	N/A						
Estimate:	75						
Automated Test:	0	Batch/Interfaces :	0	Batch Operations :	5		
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence			
DBA :	0	Design :	0	Eligibility:	0		
Fiscal :	40	Imaging:	0	IVR/CC:	0		
Online :	0	Performance :	0	Release Communication	on 10		
Reports:	0	Reports Test :	0	Security:	0		
System Test Support :	20	Tech Arch :	0	Tech Ops :	0		



[CA-214480] Prevent CAPI RE discontinuance and discontinuance for reaching CW 48 month time limit

Resolved: 03/19/2020 10:41 AM

Team Responsible:	Batch Operations	Assignee:	Ryan O'Mary	SPG Status:	Approved
Fix Version/s:	[20.02]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	New Policy
Minor Version:	20.03.18	Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Ritu Chinya	Regulation Reference:	Exec Order issued on 3/17/2020	Created:	03/18/2020 06:37 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	03/16/2020	Other Agency Cross Reference:	
Consortium Review		Consortium Review			

Non-Committee

Review:

Approval:

Approved by Karen Rapponotti on 3/16/2020

Approval Date:

Expedite Approval:

Approved by Karen Rapponotti on 3/16/2020

Current Design:

"Batch EDBC" is comprised of a suite of jobs intended to trigger cases to be processed by automated EDBC during the Batch window.

Batch jobs, known as "Batch EDBC Sweep" jobs, review the System for cases that meet various criteria that prompt EDBC to be run in an automated manner. These jobs populate a staging table known as SYS_TRANSACT

with the targeted cases that are later processed by Batch EDBC jobs. The following Batch EDBC Sweep jobs run monthly prior to 10-day cutoff, and ran on 3/17/2020 to populate

- SYS TRANSACT: 1. CalWORKs persons for whom the CW 48 month time limit is reached.
- 2. CAPI programs for which RE is due 3/31/2020

Batch EDBC processing jobs will run EDBC for these cases in the next batch window (3/18/2020).

Request:

Update SYS TRANSACT such that batch EDBC will not process the following population during the 3/18/2020 batch window:

- 1. CalWORKs persons for whom the CW 48 month time limit is reached
- 2. CAPI programs for which RE is due 3/31/2020

Recommendation:

- 1) Create a Data Change Request (DCR) to update the SYS_TRANSACT 'TYPE_CODE' from 'BE' to an invalid value such that the Batch EDBC thread jobs will not process the cases targeted to run for the following populations:
- 1. CalWORKs persons for whom the CW 48 month time limit is reached
- 2. CAPI programs for which RE is due 3/31/2020

The targeted records will remain in the SYS TRANSACT table for later use, but will not trigger EDBC in Batch.

Outreach Description: **Migration Impact** Description:

System/County specific data change.

Migration Impact Analysis:

Alternative Procedure

Description: **Operational Impact:**

Estimate:

5

N/A

Automated Test :	•	Batch/Interfaces :	0	Ratch Operations	_
Automateu 165t .	0	battifilitellates.	0	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	0	Tech Arch:	0	Tech Ops :	0
Training:	0				



[CA-214496] Deactivate the CW 48 Month Time clock and the CAPI RE Discontinuance Sweeps

- Resolved: 03/20/2020 03:44 PM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Approved
Fix Version/s:	[20.02]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	New Policy
Minor Version:	20.03.19	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Ritu Chinya	Regulation Reference:	Add ACWDL 03/27/20	Created:	03/19/2020 11:50 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Joel M. Acevedo	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	03/16/2020	Other Agency Cross Reference:	CIV-106720
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Karen I	Rapponotti on 3/16/2020			
Expedite Approval:	Approved by Karen I	Rapponotti on 3/16/2020			
Current Design:	Batch EDBC runs monthly to take negative action on the following populations: 1) CalWORKs persons for whom the CW 48 month time limit is reached 2) CAPI programs for which RE is over due				
Request:	Effective immediately due to the ongoing COVID-19 Pandemic, for the months of March 2020 through June 2020, the automated discontinuance action on CW 48 month clock is to be suppressed.				
Recommendation:	Update the Batch S	cheduler in LRS to deac	tivate batch jobs PB00	E149 and PB00E183 ur	itil further notice.
Outreach Description: Migration Impact Description:	Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-106720 in the 20.02 release. These batch jobs are being turned off in both locations. A subsequent SCR will be drafted in both locations to turn the batch jobs back on after the COVID-19 crisis has diminished.				
	Note: SCR CA-214495 will be implemented to reactivate this job when it is appropriate to start taking negative action on this population once again				
Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	N/A				
Estimate:	10				
Automated Test:	0	Batch/Interfaces :	10	Batch Operations :	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence	e: 0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance:	0	Release Communication Support:	on 0
Reports :	0	Reports Test :	0	Security:	0
System Test Support : Training :	0 0	Tech Arch :	0	Tech Ops :	0



Status:

[CA-214544] Do not send SAR 7 for April due month to central print

Resolved: 03/26/2020 10:20 AM

SPG Status: Team Responsible: Assignee: Client **Ronak Bhatt Approved** Correspondence

Change Type (SCR): Fix Version/s: **Designer Contact:** Dana K. Petersen [20.03] **New Policy**

Expedite Changes: Estimate: Minor Version: 20.03.26 Production 60

Deployment

Regulation Reference: ACWDL (March 27, Reporter: Created: Ritu Chinya 03/20/2020 05:06 PM

2020) Impact Analysis: In Production [N/A]

No

Policy/Design Training Impacted: Funding Source: LRS M&E Tyler Vaisau Consortium Contact:

Project Phase (SCR): Migration Impact: Funding Source ID: **Production** Nο Committee: Approved by Other Agency Cross

[CalWORKs/ 03/16/2020 CIV-106752 Committee: Reference:

CalFresh, Correspondence]

Consortium Review Consortium Review Approval: Approval Date:

Non-Committee Review:

Approved by Karen Rapponotti on 3/16/2020

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design: 1) Within the last week of each month, CalSAWS automates the generation of the SAR 7 periodic reports for CalWORKs and CalFresh. As a part of this process, the system:

a. Generates a file via Batch Forms Jobs

b. Creates a Generated Document record with a status of 'Printed Centrally'

c. Prepares and bundles the SAR7 with other forms for the Central Print Facility to send to the customer

d. Creates a Customer Reporting entry with a status of 'Sent' and sets a due date effective the last day of the next calendar month.

Outreach Required:

e. Sends the bundles via SFTP to the central print facility

f. Queues the electronic version of the SAR7 to be posted to the self-service portal (C4Y/YBN), if applicable

2) If, by the 10th of the next month, the SAR7 has not yet been received, a 960X letter is automatically generated for the customer

3) Outbound Campaigns (Text messages in CIV, Calls, Emails, and Texts in LRS) are sent to the customer notifying them of updates to the Customer Reporting Status

4) Tasks are generated for workers when the SAR 7 is received through the Self-Service Portal or when the SAR 7 is scanned into the imaging system.

If, as part of the receipt of the SAR 7, the worker marks the SAR 7 as a 'No Change' SAR7, an automated batch job will process the case via Batch EDBC

Request: Per direction from CDSS, the SAWS will,

> Automatically complete Periodic Reports (SAR 7) for CW/CF Cases due between March 2020 and May 2020 will be automatically marked complete. The CW/CF program will not be automatically terminated due to SAR7 not received between March 2020 and May 2020.

In order to facilitate this request, several automated processes will be deactivated.

Recommendation:

- 1. Until further notice, Update the System to continue to Generate SAR7 Reports, but not send them to the customer. These records will be set to 'Complete' in a subsequent effort.
 - a. Deactivate the SAR7 Sweep Job (LRS: PBXXR410, CIV: PB00R515) from the batch scheduler.
- b. Operationally execute the SAR7 Sweep Job (LRS: PBXXR410, CIV: PB00R515) and subsequent Forms Thread Jobs to process the records in SYS TRANSACT.
- c. Run an operational DCR to update the GENERATE DOC records' status to 'Print Central Cancelled' for each GENERATE_DOC record generated by the operationally-run SAR7 job (PBXXR410), in which the case tied to the GENERATE DOC record has a CW, CF, or CW and CF program in which the SAR7 is due. This includes SAR7, SAR72, and SAR73 documents.
- d. NOTE: this process will allow the system to create SAR7 records and customer reporting records in the system for future DCR efforts to mark the SAR7 as Complete. This process will also prevent the SAR7 from

being included in the outbound bundle to Central Print, as well as prevent the SAR7 from being posted to the Self-Service Portal.

- 2. Deactivate the NA 960X Batch Job (PBXXR440).
- 3. Deactivate 'No Change' SAR7 Batch Job (CIV: PB00E142, LRS:PB19E458)
- 4. Deactivate outbound campaigns for SAR7 Status Updates (Texts in CIV) (Calls, Emails, and Texts in LRS).
 - a. Deactivate the following Call, Email, and Text campaigns in LRS, as well as the outbound text FTP jobs:
 - 1. SAR7 Sent (Call PO19C1116/PO19C1216, Text- PO19C1301/PO19C1401, Email PO19C1122)
 - 2. SAR7 Received (Call PO19C1125/PO19C1225, Text- PO19C1302/PO19C1402, Email PO19C1119)
- 3. SAR7 Processed (Call PO19C1118/PO19C1218, Text- PO19C1305/PO19C1405, Email PO19C1124)
- 4. SAR7 Incomplete (Call PO19C1128/PO19C1228, Text- PO19C1303/PO19C1403, Email -
- PO19C1121)
- 5. SAR7 Not Received (Call PO19C1127/PO19C1227, Text- PO19C1180/PO19C1280, Email PO19C1120)
- 6. SAR7 Rescinded (Call PO19C1117/PO19C1217, Text- PO19C1304/PO19C1404, Email PO19C1123)
 - b. Deactivate the following proactive text notification jobs:
 - 1. SAR7 Sent (PB00Y917)
 - 2. SAR7 Received (PB00Y918)
 - 3 SAR7 Complete (PB00Y919)
 - 4. SAR7 Discontinue (PB00Y903)
 - 5. SAR7 Balderas Reminder (PB00Y907)
 - 6. SAR7 Late SAR7 Reminder (PB00Y908)
 - 7. CW RE discontinue (PB00Y904)
 - 8. CF RE discontinue (PB00Y905)

Description:	
Migration Impact	C-IV SCR CIV-106752 has been documented to implement the same functionality in C-IV
Description:	,
Migration Impact	
Analysis:	
Alternative	N/A
Procedure	
Description:	
Operational Impact:	
Estimate:	60

Outreach

Automated Test :	0	Batch/Interfaces:	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	60
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	0	Tech Arch:	0	Tech Ops :	0
Training:	0				



[CA-214594] Manually Sweep TCF Programs for Disc (April)

Resolved: 03/31/2020 09:01 AM

Team Responsible: SPG Status: **Batch/Interfaces** Assignee: Yuga Teja **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.03] **Gabriel Trejo New Policy** Minor Version: **Expedite Changes:** Estimate: 20.03.31 Production 13 Deployment Regulation Reference: Created: Reporter: **Gabriel Trejo** ACWDL 03/27/20 03/23/2020 10:47 AM Status: Impact Analysis: Outreach Required: In Production [N/A] No Policy/Design Training Impacted: Funding Source: LRS M&E Tyler Vaisau Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No Committee: Approved by Other Agency Cross [CalWORKs/ 03/16/2020 CIV-106761

Consortium Review

Approval:

Karen Rapponotti 3/16/2020

Review:

Expedite Approval:

Non-Committee

Karen Rapponotti 3/16/2020

CalFresh1

Current Design: Due to COVID-19, the following batch jobs were deactivated or modified for the overall CW/CF Automation of CW/

CF RE Packet generation:

1) CW and CF RE Discontinuance Batch Jobs (PB00E141 and PB00E139, respectively) are deactivated. These jobs typically run on the last day of each month for the CW/CF population who's RE is due the last day of the

Reference:

Batch Month and have not completed the RE process.

Committee:

Consortium Review

Approval Date:

Request: Transitional CalFresh(TCF) is an exception to the executive order and should continue to be discontinued at the

end of the 5-month RE Period

Recommendation: Execute a DCR to mimic the discontinuance sweep for TCF cases that are past their re-certification date.

Reference logic in batch job below.

PB00E139 - org.civ.batch.edbcsweeps.FindDiscontinueFSRecert

NOTE: Since TCF was issued as part of main payroll on 3/20, the expectation is the majority of the records identified will skip EDBC. The DCR is still targeted for cases that may have met a different skipped issuance

condition, and still require discontinuance in April.

Outreach Description:

Migration Impact

Description:

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-106761 in the 20.03 release.

Migration Impact

Analysis: Alternative

N/A

Procedure Description:

Operational Impact:

Estimate: 13

Automated Test: Batch/Interfaces: Batch Operations: 0 13 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 Fiscal: IVR/CC: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 Tech Ops: System Test Support: Tech Arch: O Λ 0



[CA-214608] Email Daily Application Counts for CF, CW, and MC

- Resolved: 03/27/2020 06:51 AM

Team Responsible: Batch/Interfaces Assignee: Milton Dehmer SPG Status: Approved
Fix Version/s: [20.03] Designer Contact: Gabriel Trejo Change Type (SCR): Operational

Minor Version: 20.03.27 Expedite Changes: Production Estimate: 35

Deployment

Enhancement

Reporter: Gabriel Trejo Regulation Reference: ACWDL 03/27/20 Created: 03/23/2020 02:26 PM

Status: In Production Impact Analysis: [N/A] Outreach Required: No

Policy/Design Karen J. Rapponotti Training Impacted: Funding Source: LRS M&E

Consortium Contact:
Project Phase (SCR): Production Migration Impact: No Funding Source ID:

Production impact. No

Committee: [CalWORKs/ Approved by 03/16/2020 Other Agency Cross CIV-106767 CalFresh] Committee: Reference:

Consortium Review Consortium Review Approval: Approval Date:

Non-Committee Karen Rapponotti - 3/16/2020 Review:

Expedite Approval: Karen Rapponotti - 3/16/2020

Current Design: During the COVID-19 Pandemic, there is no automated process to email CW, CF, and MC daily application counts

to project and state agency leadership.

Request: Create a batch process to execute a predefined query and send summary results to the following distribution list:

Automated.Reporting < Automated.Reporting @ CalSAWS.org>

Initial list recipients include

Sean Swift

• Michele Petersen

- Lisa Salas
- Ravneet Bhatia
- raquel.givon@dss.ca.gov
- Jessica.Abernethy@dss.ca.gov
- Jamie.Poulton@dss.ca.gov
- SAWSDSS@dss.ca.gov
- Jason Horton
- Vivek Narayanaswamy
- Jason Osterwald
- Karen Rapponotti
- Yingjia Huang <yingjia.huang@dhcs.ca.gov>
- Christiana Smith <csmith@cwda.org>

Recommendation:

Create a batch process to execute a predefined query and send summary results to the following distribution list: Automated.Reporting Automated.Reporting@CalSAWS.org

Initial list recipients include

- Sean Swift
- Michele Petersen
- Lisa Salas
- Ravneet Bhatia
- raquel.givon@dss.ca.gov
- Jessica.Abernethy@dss.ca.gov
- Jamie.Poulton@dss.ca.gov
- SAWSDSS@dss.ca.gov
- Jason Horton
- Vivek Narayanaswamy
- Jason Osterwald
- Karen Rapponotti

- Yingjia Huang <yingjia.huang@dhcs.ca.gov>
- Christiana Smith <csmith@cwda.org>

Outreach Description:

Migration Impact Description:

This is an operational change only for the duration of the COVID-19 pandemic.

Migration Impact Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 35

Automated Test: Batch/Interfaces: Batch Operations: 0 35 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 Fiscal: IVR/CC: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports Test: Security: Reports: 0 0 0 System Test Support : Tech Arch: Tech Ops: 0 0 0

Training: 0



[CA-214613] Turn off Balderas Reminder in LRS

Resolved: 03/24/2020 05:44 PM

0

0

0

Tech Arch:

System Test Support:

Training:

Team Responsible: SPG Status: **Batch Operations** Assignee: Yuga Teja **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.03] Dana K. Petersen **New Policy** Minor Version: **Expedite Changes:** Estimate: 20.03.25 Production 5 Deployment Regulation Reference: ACWDL 03/27/2020 Created: Reporter: Ritu Chinva 03/23/2020 03:03 PM Status: Impact Analysis: Outreach Required: In Production [N/A] No Policy/Design Training Impacted: Funding Source: LRS M&E Tyler Vaisau [N/A] Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No Committee: Approved by Other Agency Cross [CalWORKs/ 03/16/2020 CIV-106772 Committee: Reference: CalFresh, Correspondence] Consortium Review Consortium Review Approval: Approval Date: **Non-Committee** Approved by Karen Rapponotti on 3/16/2020 Review: **Expedite Approval:** Approved by Karen Rapponotti on 3/16/2020 **Current Design:** The Balderas Reminder job finds all CW/CF cases with SAR7s due in the current month and have not been received, and sends a Balderas reminder to the primary applicant. Request: With the Executive Order related to COVID-19, all SAR7's related to CW/CF effective March 2020 will be suspended and CW/CF benefits will continue to issue. Recommendation: Deactivate batch job PBXXR700 as the SAR7 Report will be automatically completed by the SAWS. Outreach Description: **Migration Impact** Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR **Description:** CIV-106772 in the 20.03 release. **Migration Impact** Analysis: **Alternative** NA - this effort is to prevent Balderas reminders from being sent to the customer. **Procedure Description: Operational Impact:** Estimate: 5 Automated Test: Batch/Interfaces: **Batch Operations:** 0 0 5 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security:

0

0

Tech Ops:

0

0



[CA-214654] Update SAR 7's status to flow from existing status to Complete - EDBC Accepted

- Resolved: 04/06/2020 04:42 PM

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Data Change
Minor Version:	20.04.09	Expedite Changes:	Production Deployment	Estimate:	118
Reporter:	Nithya Chereddy	Regulation Reference:	ACWDL dated March 27, 2020	Created:	03/25/2020 11:06 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	05/13/2020	Other Agency Cross Reference:	CIV-106802
Consortium Review	-	Consortium Review			

Non-Committee

Review:

Approval:

Expedite Approval: Karen Rapponotti 3/16/2020 (Prob Build/Deploy)

Current Design: A DCR was run to cancel Central Print for SAR 7, SAR 72 and SAR 73 forms.

Approval Date:

Request: Status of SAR 7, SAR 72 and SAR 73 should be updated to flow the statuses through 'Complete - EDBC

Accepted'.

Recommendation:

- 1. Update the status of SAR forms (SAR 7, SAR 72, SAR 73) with the submit month of 3/1/2020 or 4/1/2020 based on the following criteria if the latest status of the customer reporting is not 'Error', 'Complete EDBC Accepted' or 'Not Applicable'.
- a. Update Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Generated'
- i. Sent
- ii. Received
- iii. Reviewed- Ready to Run EDBC
- iv. Complete- EDBC Accepted
- b. Update Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Sent'
- i. Received
- ii. Reviewed- Ready to Run EDBC
- iii. Complete- EDBC Accepted
- c. Update the Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Received'
- i. Reviewed- Ready to Run EDBC
- ii. Complete- EDBC Accepted
- d. Update the Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Incomplete'
- i. Received
- ii. Reviewed- Ready to Run EDBC
- iii. Complete- EDBC Accepted
- e. Update the Customer Reporting status in the following order if the latest status of the SAR forms is 'Reviewed-Ready to Run EDBC'
- i. Complete- EDBC Accepted

Assumption/Note:

- 1. SAR 72 and SAR 73 records exist for applicable cases only.
- 2. If the Submit month for the SAR 7 is 3/1/2020 or 4/1/2020, irrespective of the SAR Due date, flow of statuses mentioned above will continue to mark the 'Complete-EDBC Accepted'.
- 3. This SCR updates SAR 7's status for CF, CW and RCA programs.
- 4. One Journal entry will be created for every SAR 7 record.
- 2. Create a Journal Entry for SAR 7 with the following details once the Customer Reporting status is updated to 'Complete - EDBC Accepted'
- a. Category All
- b. Type Document
- c. Short Description SAR 7 Semi-Annual Eligibility Status Report
- d. Long Description Per direction from CDSS, the periodic report has been marked as 'Complete' due to COVID-19.
- e. Created_By LRS System
- f. Updated_By LRS System

Outreach **Description: Migration Impact** Description:

Joint design has been approved through Correspondence Committee. C-IV will implement this Change with SCR CIV-106802 in the 20.03 release.

Migration Impact Analysis:

No Impact

Alternative

N/A

Procedure Description:

Operational Impact:

Estimate: 118

Automated Test :	0	Batch/Interfaces:	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	84
DBA:	0	Design:	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	34	Tech Arch:	0	Tech Ops :	0
Training:	0				



[CA-214659] Do not send SAR forms to central print and update Customer Report Status for May 2020 due month

- Resolved: 04/23/2020 02:38 PM

Team Responsible:	Client Correspondence	Assignee:	Yuga Teja	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	New Policy
Minor Version:	20.04.25	Expedite Changes:	Production Deployment	Estimate:	136
Reporter:	Ritu Chinya	Regulation Reference:	ACWDL (March 27, 2020)	Created:	03/25/2020 12:30 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Tyler Vaisau	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, Correspondence]	Approved by Committee:	03/16/2020	Other Agency Cross Reference:	CIV-106804
Consortium Review		Consortium Review			

Non-Committee

Review:

Approval:

Expedite Approval:

Approved by Karen Rapponotti on 3/16/2020

Approved by Karen Rapponotti on 3/16/2020

- **Current Design:** 1) Within the last week of each month, LRS/CalSAWS automates the generation of the SAR 7 periodic reports(SAR 7, SAR 72, SAR 73) for CalWORKs, CalFresh and RCA. As a part of this process, the system:
 - a. Generates a file via Batch Forms Jobs
 - b. Creates a Generated Document record with a status of 'Printed Centrally'
 - c. Prepares and bundles the SAR forms with other forms for the Central Print Facility to send to the customer
 - d. Creates a Customer Reporting entry with a status of 'Sent' and sets a due date effective the last day of the next calendar month.
 - e. Sends the bundles via SFTP to the central print facility

Approval Date:

f. Queues the electronic version of the SAR forms to be posted to the self-service portal (C4Y/YBN), if applicable

Request:

Per direction from CDSS, the SAWS will,

Automatically complete Periodic Reports (SAR 7, SAR 72, SAR 73) for CW/CF/RCA Cases due between March 2020 and May 2020. The CW/CF/RCA programs will not be automatically terminated due to SAR forms not received between March 2020 and May 2020.

In order to facilitate this request, several automated processes will be deactivated.

Recommendation:

- 1. Until further notice, update the System to continue to Generate SAR7 Reports, but not send them to the customer.
- a. Deactivate the SAR7 Sweep Job (LRS: PBXXR410, CIV: PB00R515) from the LRS batch scheduler for April 25, 2020.
- b. Operationally execute the SAR7 Sweep Job (LRS: PBXXR410, CIV: PB00R515) and subsequent Forms Thread Jobs to process the records in SYS TRANSACT.
- c. Run an operational DCR to update the GENERATE_DOC records' status to 'Print Central Cancelled' for each GENERATE DOC record generated by the operationally-run SAR7 job (PBXXR410), in which the case tied to the GENERATE_DOC record has a RCA, CW, CF, or CW and CF program in which the SAR7 is due. This includes SAR7, SAR72, and SAR73 documents.
- 2. Operationally run the DCR to update the customer reporting status of SAR forms (SAR 7, SAR 72, SAR 73) for RCA, CW, CF programs with the submit month of 5/1/2020 based on the following criteria if the latest status of the customer reporting is not 'Error', 'Complete - EDBC Accepted' or 'Not Applicable'. This applies to the SAR forms generated through both Batch and Online.
- a. Update Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Generated' i. Sent

- ii. Received
- iii. Reviewed- Ready to Run EDBC
- iv. Complete- EDBC Accepted
- b. Update Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Sent'
- i. Received
- ii. Reviewed- Ready to Run EDBC
- iii. Complete- EDBC Accepted
- c. Update the Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Received'
- i. Reviewed- Ready to Run EDBC
- ii. Complete- EDBC Accepted
- d. Update the Customer Reporting statuses in the following order if the latest status of the SAR forms is 'Incomplete'
- i. Received
- ii. Reviewed- Ready to Run EDBC
- iii. Complete- EDBC Accepted
- e. Update the Customer Reporting status in the following order if the latest status of the SAR forms is 'Reviewed-Ready to Run EDBC'
- i. Complete- EDBC Accepted

Assumption/Note:

- 1. SAR 72 and SAR 73 records exist for applicable cases only.
- 2. If the Submit month for the SAR 7 is 5/1/2020 irrespective of the SAR Due date, flow of statuses mentioned above will continue to mark the 'Complete-EDBC Accepted'.
- 3. One Journal entry will be created for every SAR 7 record.
- 3. Operationally run the DCR to create a Journal Entry for SAR 7 with the following details once the Customer Reporting status is updated to 'Complete EDBC Accepted'
- a. Category All
- b. Type Document
- c. Short Description SAR 7 Semi-Annual Eligibility Status Report
- d. Long Description Per direction provided in ACWDL dated March 27, 2020, the periodic report has been marked as 'Complete' due to COVID-19.
- e. Created_By LRS System
- f. Updated_By LRS System

Outreach
Description:
Migration Impact
Description:

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-106804 in the 20.03 release.

Migration Impact

Analysis: Alternative

N/A

Procedure Description:

Operational Impact:

Estimate:

136 Automated Test: Batch/Interfaces: **Batch Operations:** 0 14 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 84 DBA: Design: Eligibility: 0 0 0 Fiscal: IVR/CC: Imaging: 0 0 O Online: Performance: Release Communication 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 38 0 0



Training:

0

[CA-214803] Create One-Time Mass mailer of the CF 377.1 form

Resolved: 05/01/2020 02:40 PM

Team Responsible: SPG Status: Assignee: Client Lalitha Valamarthi **Approved** Correspondence **Designer Contact:** Change Type (SCR): Fix Version/s: [20.03] Jamie Ng **New Policy Expedite Changes:** Estimate: Minor Version: 20.05.07 **Production** 55 Deployment Regulation Reference: ACWDL (March Reporter: Created: Nithya Chereddy 03/30/2020 05:39 PM 27,2020) Status: Impact Analysis: Outreach Required: In Production [Forms/NOA No Translations] Policy/Design Funding Source: Training Impacted: Caroline Bui LRS M&E Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No Committee: Approved by Other Agency Cross [CalWORKs/ CIV-106851 Committee: Reference: CalFresh, Correspondence] Consortium Review Consortium Review Approval Date: Approval: **Non-Committee** Review: **Expedite Approval:** Approved by Karen Rapponotti on 3/16/2020 **Current Design:** In LRS/CalSAWS the 377.1 generates from EDBC when the CalFresh program is recertified. Request: Due to COVID-19 CalFresh cases are being recertified through a data change, These cases will not be run through EDBC and will require a CF 377.1 to inform the customer about the new RE period. Recommendation: 1). LRS/CalSAWS only: Update the existing CF 377.1 in Template Repository to populate for the new RE period. 2) C-IV only: Add the CF 377.1 to Template Repository and populate for the new RE period. 3.) Generate this Form for the cases that were given new RE periods due to COVID-19. Outreach **Description: Migration Impact** Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR **Description:** CIV-106851 in the 20.03 release. **Migration Impact** Analysis: Alternative Generate CF 377.1 via template repository. Procedure Description: Operational Impact: ~115,000 forms (with 2 impressions each) will be generated on 5/7/2020. Estimate: 55 Batch/Interfaces: Batch Operations: Automated Test: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 40 DBA: Design: Eligibility: 0 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 n System Test Support : Tech Arch: Tech Ops: 15 0 0



[CA-214851] Do not send CF NEC (CF) or NA RE X (CW)

Resolved: 04/02/2020 11:14 AM

SPG Status: Team Responsible: Assignee: Client Lalitha Valamarthi **Approved** Correspondence **Designer Contact:** Change Type (SCR): Fix Version/s: Dana K. Petersen [20.03] **New Policy Expedite Changes:** Estimate: Minor Version: 20.04.03 Production 43 Deployment Regulation Reference: ACWDL (March 27, Reporter: Created: 03/31/2020 05:37 PM Ritu Chinya 2020) Status: Impact Analysis: Outreach Required: In Production [N/A] No Policy/Design Training Impacted: Funding Source: LRS M&E Tyler Vaisau Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No Committee: Other Agency Cross Approved by [CalWORKs/ 03/16/2020 CIV-106872 Committee: Reference: CalFresh, Correspondence] Consortium Review Consortium Review Approval: Approval Date: **Non-Committee** Approved by Karen Rapponotti on 3/16/2020 Review: **Expedite Approval:** Approved by Karen Rapponotti on 3/16/2020 **Current Design:** CF NEC (Notice of Expiration) job is PBXXR570. NA RE X (CalWORKS RE Term NOA) job is PB00R441. Request: TCF RE Packets are still to follow the normal process. CW and regular CF RE Packets will automatically be completed. Recommendation: 1) Create a DCR to remove non-TCF programs from SYS_TRANSACT inserted by batch job (PBXXR570)and schedule it to run as a stored procedure job via BSCR as a predecessor to the forms thread jobs. 2) Deactivate the CW RE X job (JB00R441M) via BSCR effective immediately and until further notice. Outreach **Description: Migration Impact** Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR **Description:** CIV-106872 in the 20.03 release. **Migration Impact** No Impact Analysis: Alternative N/A Procedure Description: Operational Impact: Estimate: 43 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 35 DBA: Design: Eligibility: 0 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 0 0 n Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 8 0 0 Training:

0



Reports:

Training:

System Test Support:

[CA-214876] Deactivate the CW/CF RE Packet and Appointment Jobs

- Resolved: 04/03/2020 10:21 AM

Team Responsible: SPG Status: Assignee: **Batch/Interfaces** Yuga Teja **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.03] Dana K. Petersen **New Policy** Minor Version: **Expedite Changes:** Estimate: 20.04.03 Production 6 Deployment Regulation Reference: Exec Order Created: Reporter: Ritu Chinva 04/01/2020 02:22 PM Status: Impact Analysis: Outreach Required: In Production [N/A] No Policy/Design Training Impacted: Funding Source: **Binh Tran** LRS M&E Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No Committee: Approved by Other Agency Cross [CalWORKs/ 03/16/2020 Committee: Reference: CalFresh, Correspondence] Consortium Review Consortium Review Approval: Approval Date: **Non-Committee** Approved by Karen Rapponotti on 3/16/2020 Review: **Expedite Approval:** Approved by Karen Rapponotti on 3/16/2020 **Current Design:** Batch jobs PB19C902 (first instance) and PB19C909 (Second Instance) generate RE Appointments and Packets for CW, CF, CW/CF and TCF programs. Request: only allow TCF to schedule appointments and send RE Packets to Customers until further Notice. Recommendation: Deschedule PB19C902 and PB19C909 from the Batch Scheduler starting 4/4/2020 until further notice. Outreach **Description: Migration Impact** This SCR is a temporary disablement of Batch Processes scheduled to be reversed prior to CalSAWS Migration. **Description: Migration Impact** Analysis: Alternative N/A Procedure Description: **Operational Impact:** Estimate: 6 Automated Test: Batch/Interfaces: Batch Operations: 0 6 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 0 0 0

0

0

Reports Test:

Tech Arch:

0

0

0

Support:

Security:

Tech Ops:

0

0



[CA-214877] Reactivate the CW/CF RE Packet and Appointment Jobs effective for June

Resolved: 05/05/2020 04:34 PM

Team Responsible:	Batch/Interfaces	Assignee:	Yuga Teja	SPG Status:	Annroyad
·		· ·	•		Approved
Fix Version/s:	[20.03]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	New Policy
Minor Version:	20.05.05	Expedite Changes:	Production Deployment	Estimate:	16
Reporter:	Ritu Chinya	Regulation Reference:	ACWDL 03/27/2020	Created:	04/01/2020 02:25 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Tyler Vaisau	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, Correspondence]	Approved by Committee:	03/16/2020	Other Agency Cross Reference:	CIV-106881; CIV-107220
Consortium Review		Consortium Review			

Non-Committee

Review:

Approval:

Approved by Karen Rapponotti on 3/16/2020

Approval Date:

Expedite Approval:

Approved by Karen Rapponotti on 3/16/2020

Current Design:

Due to COVID-19, the following batch jobs were deactivated or modified for the overall CW/CF Automation of CW/ CF RE Packet generation in CalsSAWS:

- 1) PB19C902 (first instance) and PB19C909 (Second Instance) generate RE Appointments and Packets for CW, CF, CW/CF and TCF programs. These jobs run at the beginning of each month for CW/CF cases with an RE due at the end of the next calendar month.
- 2) PB00R441 generates the CW NA RE X to inform recipients of the expiration of RE and runs prior to 10-day each month.
- 3) PBXXR570 CF NEC is currently scheduled to continue to run the first week of each month, however an intermediate operational job was added with SCR (CA-214851/CIV-106872) to prevent non-TCF packets from generating.
- 4) CW and CF RE Discontinuance Batch Jobs (PB00E141 and PB00E139, respectively) are deactivated. These jobs typically run on the last day of each month for the CW/CF population who's RE is due the last day of the Batch Month and have not completed the RE process.

Request:

This is the first SCR to reactivate the jobs that are part of the CW/CF Redetermination process that had been turned off previously.

Recommendation:

1) CIV and LRS:

Deactivate the temporary DCR job that removes non-TCF CalFresh records from generating a CF NEC.

2) LRS Only

The temporary DCR job to suppress Regular CalFresh cases from being sent a NEC NOA ran on 5/4/2020. The regular CF cases with an RE Due in June should have been sent on the batch night of 5/4/2020.

Operationally run a DCR to re-insert regular CalFresh cases into SYS TRANSACT to be processed and sent a NEC NOA for June 2020.

3) Reactivate the CW/CF RE Appointment and Packet jobs for LRS only:

PB19C902 - RE appointments and Packets CW/CF (5/5/2020)

PB19C909 - RE appointments and Packets CW/CF 2nd instance (5/6/2020)

Outreach **Description: Migration Impact** Description:

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCRs CIV-106881 and CIV-107220 in the 20.03 release. This SCR Reverts temporary changes made in response to the COVID-19 Pandemic only.

Migration Impact Analysis:

Page 24

Alternative Procedure Description: Operational Impact: Estimate:	No alternative p	rocedure.			
Automated Test :	0	Batch/Interfaces:	11	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence :	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	5	Tech Arch:	0	Tech Ops :	0
Training :	0				



Training:

0

[CA-214932] Deactivate the CF NOMI Batch Job from the 4/1/2020 batch schedule

- Resolved: 04/02/2020 01:09 PM

Team Responsible: SPG Status: **Batch/Interfaces** Assignee: Yuga Teja **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.03] Dana K. Petersen **New Policy** Minor Version: **Expedite Changes:** Estimate: 20.04.02 Production 17 Deployment Regulation Reference: Exec Order Created: Reporter: Ritu Chinva 04/01/2020 05:59 PM Status: Impact Analysis: Outreach Required: In Production [N/A] No Policy/Design Training Impacted: Funding Source: Caroline Bui LRS M&E Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No Committee: Approved by Other Agency Cross [CalWORKs/ 03/16/2020 Committee: Reference: CalFresh, Correspondence] Consortium Review Consortium Review Approval: Approval Date: **Non-Committee** Approved by Karen Rapponotti on 3/16/2020 Review: **Expedite Approval:** Approved by Karen Rapponotti on 3/16/2020 **Current Design:** PB19R537 sends the Notice of Missed Interview (NOMI) to CF customers who have missed their intake and RE appointments. Request: Deactivate PB19R537 from the 4/1/2020 batch scheduler in order for the project to data fix Appointments for CF RE in which the RE will be automatically set to "Complete" Recommendation: 1)Operationally purge batch job PB19R537 from the 4/1/2020 batch scheduler. 2)Apply a DCR for April 2020 Telephone Interview Recertification appointments created by the CW/CF RE Packet Batch Jobs in March 2020. Outreach **Description: Migration Impact** This is a one-time only operational process related to COVID-19 pandemic changes and only affects LA County. **Description: Migration Impact** Analysis: Alternative No alternative procedure. **Procedure** Description: **Operational Impact:** Estimate: 17 Automated Test: Batch/Interfaces: Batch Operations: 0 17 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports Test: Reports: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 0 n



DBA:

Fiscal:

[CA-215521] COVID-19: Automate fallout from May 2020 RE Packet Process

- Resolved: 04/27/2020 09:18 PM

SPG Status: Team Responsible: Assignee: Client Lalitha Valamarthi **Approved** Correspondence **Designer Contact:** Change Type (SCR): Fix Version/s: Dana K. Petersen [20.03] **New Policy** Minor Version: **Expedite Changes:** Estimate: 20.04.30 Production 101 Deployment Regulation Reference: ACWDL (March 27, Reporter: Ritu Chinya Created: 04/13/2020 06:23 PM 2020) Status: Impact Analysis: Outreach Required: In Production [N/A] No Policy/Design Training Impacted: Funding Source: LRS M&E **Frederick Gains** Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** Nο Committee: Approved by Other Agency Cross [CalWORKs/ 03/16/2020 Committee: Reference: CalFresh, Correspondence] Consortium Review Consortium Review Approval: Approval Date: **Non-Committee** Approved by Karen Rapponotti on 3/16/2020 Review: **Expedite Approval:** Approved by Karen Rapponotti on 3/16/2020 **Current Design:** On 4/9/2020, SCR CA-214678 was implemented to operationally process May 2020 RE Packets. The process involved running the CW/CF RE Appointment and Packet batch, run a DCR to close the appointments, another DCR to set the Packet statuses to 'Print Central Canceled', and another DCR to prevent sending tasks to workers for non TCF cases. The cases that exceptioned out from the process were intended to be sent as a list. Request: The overall size of the case list, as well as system limitations on the status that the workers can set for manuallygenerated packets requires additional project operational steps. Recommendation: 1) using the case list from SCR CA-214678 as the target population for this SCR: a) Create a DCR to Populate the SYS TRANSACT table with the same parameters the Appointment and RE Packet job would have provided if the Appointment was successful. Note: An Appointment ID will not be provided. b) Operationally run the Forms Thread Batch Jobs to create GENERATE_DOC and CUST_RPT records into the CalSAWS System. c) Create a DCR to update the GENERATE_DOC records to 'Print Central Canceled' so that the Bundler Jobs will not process these records when regular batch processes GENERATE DOC records. Note: Customer Report entries for these records will be marked 'Complete - EDBC Accepted' with the SCR CA-214635 Outreach **Description: Migration Impact** System/County specific data change. This is a one-time process related to COVID-19 and only affects LA-County **Description:** operations. **Migration Impact** No Impact Analysis: Alternative N/A **Procedure** Description: **Operational Impact:** Estimate: 101 Automated Test: Batch/Interfaces: Batch Operations: 0 36 5 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 50

0

0

Eligibility:

IVR/CC:

0

0

Design:

Imaging:

0

0

Online :	0	Performance :	0	Release Communication Support:	0
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	10	Tech Arch:	0	Tech Ops :	0
Training :	0				



Fiscal:

Online:

[CA-215728] Apply 407 Good Cause to individuals who have exhausted their 60 Month TANF clock and have the state funded aid code

- Resolved: 04/23/2020 06:15 PM

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.04.30	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL (March 27, 2020)	Created:	04/20/2020 04:48 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
olicy/Design consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee: Consortium Review Approval:	[Time Limits]	Approved by Committee: Consortium Review Approval Date:	03/16/2020	Other Agency Cross Reference:	CIV-107072
Non-Committee Review:					
Expedite Approval:	Approved by Karen	Rapponotti on 03/16/202	0		
Current Design:	month-time-clock as However, current of	d the Time Limit Good Ca nd the Welfare-to-Work 24 criteria only applies to peo onth clock exemption.	4 month-time-clock for	March, April, May, and	June time limit months.
Request:	exhausted their 60	on from CDSS, there is a month clock, but has mon I be eligible for the 407 ex	ths remaining on their		
Recommendation:		bb to include individuals w clock and one of the follo			
	32 - CW-TANF-Tim 3L - CW-All Other F 3M - CW-Two Pare 3U - CW-Two Pare 3W - CW-TANF-Tir	Families (State) ent (State) nt (State)			
Outreach Description: Migration Impact Description:	Joint design has be	en approved through Non 20.03 release.	n-Committee Review. C	C-IV will implement this C	Change with SCR
Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	N/A				
Automated Test :	45	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence	0
	0		0		-
DBA :	0	Design :	0	Eligibility:	0

0

Imaging:

Performance:

28

0

IVR/CC:

Support:

Release Communication

0

 Reports :
 0
 Reports Test :
 0
 Security :
 0

 System Test Support :
 12
 Tech Arch :
 0
 Tech Ops :
 0

 Training :
 0
 Tech Ops :
 0
 0



Reporter:

[CA-215780] Manually Sweep TCF Programs for Disc (May)

Resolved: 04/29/2020 06:24 PM

Team Responsible: SPG Status: Assignee: **Batch/Interfaces** Yuga Teja **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.03] **Gabriel Trejo New Policy**

Minor Version: **Expedite Changes:** Estimate: 20.04.30 Production 21

Deployment

Regulation Reference: ACWDL (March **Gabriel Treio**

27,2020)

Created:

04/21/2020 09:36 PM

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: Tyler Vaisau LRS M&E Consortium Contact:

Funding Source ID: Project Phase (SCR): Migration Impact: **Production** No

Consortium Review

Other Agency Cross Committee: Approved by [CalWORKs/ 03/16/2020 CIV-107089

Reference: Committee: CalFresh]

Consortium Review

Approval: Approval Date:

Non-Committee Approved by Karen Rapponotti on 03/16/2020 Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: Due to COVID-19, the following batch jobs were deactivated or modified for the overall CW/CF Automation of CW/

CF RE Packet generation:

1) CW and CF RE Discontinuance Batch Jobs (PB00E141 and PB00E139, respectively) are deactivated. These jobs typically run on the last day of each month for the CW/CF population who's RE is due the last day of the

Batch Month and have not completed the RE process.

Request: Transitional CalFresh(TCF) is an exception to the executive order and should continue to be discontinued at the

end of the 5-month RE Period

Recommendation: Execute a DCR to mimic the discontinuance sweep for TCF cases that are past their re-certification date.

Reference logic in batch job below.

PB00E139 - org.civ.batch.edbcsweeps.FindDiscontinueFSRecert

Outreach **Description:**

Migration Impact Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR **Description:** CIV-107089 in the 20.03 release.

Migration Impact

Analysis: Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 21

Automated Test: Batch/Interfaces: Batch Operations: 0 13 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 n Support: 0

Reports: Reports Test: Security: 0 0

System Test Support: Tech Arch: Tech Ops: 8 0 0 Training: 0



[CA-214552] Restart Skip Issuance for Incomplete RE/SAR7 (COVID-19)

- Resolved: 06/11/2020 02:25 PM

Team Responsible: Fiscal Assignee: Jackson Hoang SPG Status: Approved
Fix Version/s: [20.05] Designer Contact: Sidhant Garg Change Type (SCR): New Policy

Minor Version: 20.06.19 Expedite Changes: Production Estimate: 97

Deployment

Reporter: Gabriel Trejo Regulation Reference: ACWDL dated Created: 03/22/2020 08:50 AM

March 19, 2020 ; EO-

N-29-20

Status: In Production Impact Analysis: [N/A] Outreach Required: No

Policy/Design Sheryl E. Eppler Training Impacted: [N/A] Funding Source: LRS M&E Consortium Contact:

Project Phase (SCR): Production Migration Impact: No Funding Source ID:

Committee: [CalWORKs/ Approved by 03/16/2020 Other Agency Cross CIV-106755

CalFresh] Committee: Reference:

Approval Date:

Consortium Review Consortium Review

Non-Committee

Approval:

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: The following issuance skip scenarios are suspended for CalWORKs and CalFresh programs due to Executive

order N-29-20

Skip Issuance Reporting Validation
Skip Issuance Redetermination Validation

Request: Restart skip scenarios and disc sweeps for CalWORKs and CalFresh programs.

Recommendation:1) Execute a DCR to High Date the following Fiscal Transact Map scenarios for CalWORKs and CalFresh to

prevent Reporting or Redetermination skips. Skip Issuance Reporting Validation

Skip Issuance Redetermination Validation

2. Turn off the DCR - TCF Cases with overdue recert are being deleted from issuance transact daily

Outreach
Description:

Migration Impact
Description:

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-106755 in the 20.05 release.

Migration Impact Analysis:

Alternative N/A

Procedure

Operational Impact:

Description:

Estimate: 97

Automated Test: 0 Batch/Interfaces: 0 Batch Operations: 7 CalHEERS: 0 CalHEERS Test: 0 Client Correspondence: 0

DBA: Eligibility: 0 Design: 0 0 Fiscal: IVR/CC: Imaging: 55 0 0 Online: Performance: Release Communication 0 0 0 Support:

Reports: 0 Reports Test: 0 Security: 0
System Test Support: 25 Tech Arch: 0 Tech Ops: 0



[CA-214631] Reactivate Balderas Reminder Batch Job

Resolved: 06/22/2020 11:44 AM

SPG Status: Team Responsible: **Batch Operations** Assignee: Lalitha Valamarthi **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.05] Dana K. Petersen **New Policy** Minor Version: **Expedite Changes:** Estimate: 20.06.24 Production 15 Deployment Created: Regulation Reference: Reporter: Dana K. Petersen ACWDL 03/27/2020 03/24/2020 11:36 AM Status: Impact Analysis: Outreach Required: In Production [N/A] No Policy/Design Training Impacted: Funding Source: Tyler Vaisau LRS M&E Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No

03/16/2020

CalFresh1 Consortium Review

Approval:

Committee:

Consortium Review Approval Date:

Approved by

Committee:

Non-Committee Review:

Expedite Approval:

Approved by Karen Rapponotti on 3/16/2020

Approved by Karen Rapponotti on 3/16/2020

Current Design: Per Executive Order N-29-20 signed by Governor Gavin Newsom on March 17, 2020, the requirement to

redetermine CalFresh and CalWORKs eligibility for the months of March, April, and May 2020 were suspended. System automation the SAR7 process were suspended in response to the Executive Order, including the batch processes for SAR7 Packet generation, reminder notice generation, automated outbound campaigns, and

Other Agency Cross

Reference:

Tech Ops:

CIV-106784

0

automated negative action jobs for March through May 2020.

Request: The CW/CF SAR 7 requirement suspension period ends with the June 2020 Submit month. Reactivate necessary

batch processes.

[CalWORKs/

Recommendation: Create a BSCR to reactivate the Balderas Reminder Job (PB19R700) beginning with the 6/24/2020 batch

schedule

N/A

5

Outreach Description: **Migration Impact Description:**

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR

0

CIV-106784 in the 20.05 release.

Migration Impact Analysis:

Alternative

Procedure

Description: **Operational Impact:**

Estimate:

15

Automated Test: Batch/Interfaces: **Batch Operations:** 0 0 5 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 5 DBA: Design: Eligibility: 0 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports Test: Reports: Security: 0 0 0

Tech Arch:

Training: 0

System Test Support:



[CA-214634] Reactivate CW/CF SAR 7 Central Print processes

Resolved: 05/22/2020 10:33 AM

SPG Status: Team Responsible: **Batch Operations** Assignee: **Ronak Bhatt Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.05] Dana K. Petersen **New Policy** Minor Version: **Expedite Changes:** Estimate: 20.05.26 Production 15 Deployment Created: Regulation Reference: Reporter: Dana K. Petersen ACWDL 03/27/2020 03/24/2020 11:57 AM Status: Impact Analysis: Outreach Required: In Production [N/A] No Policy/Design Training Impacted: Funding Source: Tyler Vaisau LRS M&E Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No Committee: Approved by Other Agency Cross [CalWORKs/ 03/16/2020 CIV-106786 Committee: Reference: CalFresh1 Consortium Review Consortium Review

Non-Committee

Review:

Approval:

Approved by Karen Rapponotti on 3/16/2020

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design: Per Executive Order N-29-20 signed by Governor Gavin Newsom on March 17, 2020, the requirement to

redetermine CalFresh and CalWORKs eligibility for the months of March, April, and May 2020 were suspended. System automation the SAR7 process were suspended in response to the Executive Order, including the batch processes for SAR7 Packet generation, reminder notice generation, automated outbound campaigns, and

automated negative action jobs for March through May 2020.

Approval Date:

Request: The CW/CF SAR 7 requirement suspension period ends with the June 2020 Submit month. Reactivate necessary

batch processes.

Recommendation: Create a BSCR to reactivate the following jobs in LRS for the next scheduled run date of May 26 2020:

PB19R410 - SAR7 Form Batch Sweep Job

PB19C705 - Process SAR7 For Same Submit Month as RE data fix job

Outreach Description:

Migration Impact

CIV-106786 in the 20.05 release.

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR **Description:**

N/A

Migration Impact Analysis:

Alternative Procedure

Description:

Operational Impact:

Estimate: 15

Automated Test: Batch/Interfaces: Batch Operations: 0 0 5 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 5 DBA: Design: Eligibility: 0 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 0 0 n Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 5 0 0



Training:

0

[CA-214871] Reactivate NA RE X (CW)

Resolved: 06/10/2020 12:56 PM

Team Responsible: SPG Status: Assignee: Client Lalitha Valamarthi **Approved** Correspondence Fix Version/s: **Designer Contact:** Change Type (SCR): [20.05] Dana K. Petersen **New Policy Expedite Changes:** Estimate: Minor Version: 20.06.17 Production 20 Deployment Regulation Reference: Reporter: Created: ACWDL (March 27, 04/01/2020 01:30 PM Ritu Chinya 2020) Status: Impact Analysis: Outreach Required: In Production [N/A] No Policy/Design Training Impacted: Funding Source: LRS M&E Tyler Vaisau Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No Committee: Approved by Other Agency Cross [CalWORKs/ 03/16/2020 CIV-106880 Committee: Reference: CalFresh, Correspondence] Consortium Review Consortium Review Approval: Approval Date: **Non-Committee** Approved by Karen Rapponotti on 3/16/2020 Review: **Expedite Approval:** Approved by Karen Rapponotti on 3/16/2020 **Current Design:** Due to COVID-19, the following batch jobs were deactivated or modified for the overall CW/CF Automation of CW/ CF RE Packet generation in LRS: 1) PB00R441 generates the CW NA RE X to inform recipients of the expiration of RE and runs prior to 10-day each month for CW cases with a RE Submit Month for the current (Batch) Month. Request: Reactivate CW/CF RE automated processes effective for the June RE Submit Month Recommendation: Reactivate Batch Job PB00R441 for the 6/17/2020 Batch Schedule to beginning sending the CW NA RE X. Outreach **Description: Migration Impact** Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR Description: CIV-106880 in the 20.05 release. This SCR Reverts temporary changes made in response to the COVID-19 Pandemic only. **Migration Impact** Analysis: Alternative N/A Procedure Description: Operational Impact: Estimate: 20 Automated Test: Batch/Interfaces: Batch Operations: 0 0 5 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 5 DBA: Design: Eligibility: 5 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 5 0 0



[CA-215592] ACL 19-76 - Update EID values in the forms

- Resolved: 04/25/2020 02:29 AM

SPG Status: Team Responsible: Assignee: Client **Matthew Lamont Approved** Correspondence **Designer Contact:** Change Type (SCR): Fix Version/s: [20.05] Nithya Chereddy **New Policy** Minor Version: **Expedite Changes:** Estimate: **Production** 54 Deployment Regulation Reference: Reporter: Created: Nithya Chereddy **ACL 19-76** 04/15/2020 04:53 PM Status: Impact Analysis: Outreach Required: In Production [Forms/NOA Translations] Policy/Design Training Impacted: Funding Source: **Binh Tran** LRS M&E Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No Committee: Other Agency Cross Approved by [CalWORKs/ 05/28/2020 CIV-107009 Committee: Reference: CalFresh] Consortium Review Consortium Review Approval: Approval Date: Non-Committee Review: **Expedite Approval:** Approved by JoAnne Osborn on 4/17/2020 **Current Design:** SCRs CA-209033 C-IV 104383 made updates to the forms to dynamically update the text on the form to display the Earned Income Disregard (EID) value with either \$225 or \$500 based on the form generation date. Request: Update the EID values within the form text to display \$225 or \$500 based on the EDBC begin date instead of the form generation date. Recommendation: Update the forms NA 301, NA 303 in C-IV and NA 274G, NA 840 in LRS, to update the text within the forms to populate EID values based on the EDBC begin date instead of the form generation date. Outreach **Description: Migration Impact** Joint design has been approved through CalWORKs/CalFresh Committee. C-IV will implement this Change with **Description:** SCR CIV-107009 in the 20.05 release. **Migration Impact** Analysis: Alternative N/A **Procedure** Description: Operational Impact: Estimate: 54 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 41 DBA: Design: Eligibility: 0 0 0 Fiscal: IVR/CC: Imaging: 0 n 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 13 0 Training: 0



[CA-215874] Update FIS Password for EBT system 2020

Resolved: 05/05/2020 03:46 PM

Team Responsible: SPG Status: Assignee: **Batch Operations** Ryan O'Mary **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.05] **Sidhant Garg** Operational **Enhancement** Minor Version: Estimate: Expedite Changes: 20.05.05 Production 18 Deployment Regulation Reference: Reporter: Created: **Sidhant Garq** 04/24/2020 11:20 AM Status: Impact Analysis: Outreach Required: In Production [N/A] No Policy/Design Training Impacted: Funding Source: Sheryl E. Eppler [N/A] LRS M&E Consortium Contact: Funding Source ID: Project Phase (SCR): Migration Impact: **Production** No Other Agency Cross Committee: Approved by 04/02/2020 CIV-104264 [Fiscal] Committee: Reference: Consortium Review Consortium Review Approval: Approval Date:

Non-Committee Karen Rapponotti - Approved - 04/02/2020 Review: **Expedite Approval:** Karen Rapponotti - Approved - 04/02/2020

Current Design: The EBT (Electronic Benefit Transfer) system password for FIS (Fidelity Information System) for the LRS/

CalSAWS project site will expire on 05/20/2020.

Request: Update the EBT FIS password for the LRS/CalSAWS project site.

Recommendation: Update the EBT FIS password for the LRS/CalSAWS project site prior to the May 20, 2020 expiration date.

Description: **Migration Impact**

Outreach

System/County specific data change. **Description:**

Migration Impact Analysis:

Alternative N/A Procedure

Description:

Operational Impact: Estimate:

18

Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 14 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 4 0 0



[CA-216014] Update the Received Date on Vouchers for May 2020 Foster Care Benefit Month for LA County

- Resolved: 06/01/2020 05:37 PM

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	No				
Fix Version/s:	[20.05]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy				
Minor Version:	20.06.08	Expedite Changes:	Production Deployment	Estimate:	45				
Reporter:	Sidhant Garg	Regulation Reference:	Approved by DCFS Exec on 03/23/2020	Created:	04/29/2020 01:22 PM				
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No				
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E				
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:					
Committee: Consortium Review Approval:	[Fiscal]	Approved by Committee: Consortium Review Approval Date:	03/23/2020 Other Agency Cross Reference:						
Non-Committee Review:	Approved by Ayana	Alvarez on 03/23/2020							
Expedite Approval:	Approved by Karen	Rapponotti on 03/16/202	0						
Current Design:	FC vouchers) may b	ance to get the 05/2020 For closed next month and file from TTC, approximate	I not able to pick up and	d scan the approximate					
Request:	Update the Receive	d Date on Vouchers for N	May Foster Care Benef	it Month for LA County					
Recommendation:	Do a BSCR to de on Vouchers for Ma NOTE: This job will	 Do a BSCR to turn off the monthly TTC Vouchers Reader job on the night of monthly FC payroll. Do a BSCR to demand in the PB19C653 job on the night of Monthly FC payroll to update the Received Date on Vouchers for May Foster Care Benefit Month for LA County. NOTE: This job will also create a Journal Entry. The message will say - " The placement verification for 05/2020 benefit month has been updated to Received to issue Foster Care benefits due to COVID-19." 							
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:		plies only to L.A. County ually update the Received	·		ge.				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0				
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	-				
DBA:	0	Design :	0	Eligibility:	0				
Fiscal:	28	Imaging :	0	IVR/CC:	0				
Online :	0	Performance :	0	Release Communicati Support :	-				
Reports:	0	Reports Test :	0	Security:	0				
System Test Support :	12	Tech Arch:	0	Tech Ops :	0				
Training:	0								



[CA-216064] Issue May 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 06/09/2020 05:04 PM

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.06.13	Expedite Changes:	Production Deployment	Estimate:	159
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated May 11, 2020	Created:	04/30/2020 02:12 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	03/16/2020	Other Agency Cross Reference:	CIV-107185
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Approved by Karen Rapponotti on 03/16/2020

Current Design:

The CalACES System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBCs are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request:

Disaster CalFresh has been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for May 2020 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the March 2020 and April 2020 benefit months for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
- a. Include all cases with Active CalFresh program in March 2020 and April 2020 benefit months and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
- 2) Create a DCR to insert Manual EDBC records for the May 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size

based on the following conditions:

- a. Include all cases with Active CalFresh program in May 2020 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Exclude the TCF cases with Overdue recert.
- 3) Create a DCR to Insert the Manual EDBCs from Recommendation #1 into Issuance Transact table. NOTE: Validate FIS has turned on SDFSP EBT Benefit Type.

- 4) Create a DCR to update all the Manual EDBCs to Read Only once all the supplemental Issuances are Issued and Claimed.
- 5) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For March 2020 and April 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated April 2, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For May 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated May 11, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

- 5) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:
- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- I. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team 2. SDFSP will be used as the benefit Type when sending the issuances to FIS.

Outreach Description:

Migration Impact Description:

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-107185 in the 20.05 release.

Migration Impact

Analysis: **Alternative**

N/A

Procedure Description:

Operational Impact:

Estimate: 159

Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: O 0 0

DBA:	0	Design :	0	Eligibility:	0
Fiscal:	97	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	10	Reports Test:	0	Security:	0
System Test Support :	37	Tech Arch:	0	Tech Ops :	0
Training:	0				



Status:

[CA-216140] Create External Recovery Accounts for the 6th Month TCF overIssuance

- Resolved: 05/27/2020 10:31 AM

Team Responsible: SPG Status: **Fiscal** Assignee: Chandan Talukdar **Approved**

Fix Version/s: **Designer Contact:** Change Type (SCR): [20.05] Sidhant Garg **Enhancement**

Minor Version: Expedite Changes: Estimate: 20.05.28 Production 88

Deployment Regulation Reference: ACWDL dated Created: Reporter: Sidhant Gard 05/05/2020 10:45 AM

March 27, 2020

Impact Analysis: Outreach Required: In Production [N/A]

Yes Policy/Design Training Impacted: Funding Source: Sheryl E. Eppler [N/A] LRS M&E

Consortium Contact: Funding Source ID: Project Phase (SCR): Migration Impact: **Production** No

Other Agency Cross Committee: Approved by 03/16/2020 CIV-107207 [Collections]

Reference: Committee:

Consortium Review Consortium Review Approval Date: Approval:

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: SCR # CA-214505 (Suspend Skip Issuance and Disc Sweeps for Incomplete RE/SAR7) implemented policy

changes as described in ACWDL dated 03-27-2020, Executive order N-29-20

regarding continuing eligibility benefits for customers unable to return a SAR-7 or Recertification Packet due to

COVID-19. With SCR # CA-214505, effective March 27, 2020, CalFresh programs

would no longer skip issuances when incomplete Reporting and Redetermination packets are detected. As the

Skip Issuance Reasons were turned off to allow benefits not to skipped due to incomplete reports, TCF authorization records with a Redetermination date in March were also issued April 2020 benefits.

Request: The State has expressed their intent to repay to FNS directly the amount of overissued TCF funds due to the sixth

month of TCF being issued as a result of SCR # CA-214505. With

SCR # CA-216140, the CalSAWS project will be creating an automatic TCF Recovery Account for each sixth

month of TCF issued, posting a Transaction and closing the TCF Recovery Account.

Recommendation: Create External Recovery Accounts with the following data points for the sixth month of TCF (April 2020) issued

as a result of SCR # CA-214505.

Status - Active

Cause Code - CalFresh - Admin Caused (after 3/2000)

Reason - Administrative Error

Responsible Party - Payee of the sixth month Issuance.

Overissuance Amount - Issuance Amount of the sixth month Issuance

Once the recovery accounts are created, perform the following actions:

Post a transaction with a Transaction Type of 'Courtesy Collection' with a negative amount equal to the outstanding balance on the recovery account. This would make the remaining balance on the account as Zero. Create a Journal Entry for the recovery accounts created. The Journal Entry will say - "Recovery Account

####### has been set up for the sixth month of TCF issued in April 2020".

Provide a list to the Counties for the impacted recovery accounts.

Note: If a user created Recovery Account has already been set up for the sixth month of TCF issued in April 2020, the system will not set up a new TCF Recovery Account nor close an existing TCF Recovery Account through this automated process. If a user created Recovery Account is set up for the sixth month of TCF, a

County Staff member with appropriate security rights should post a Recovery Account Transaction of type 'Courtesy Collection' for the balance of the TCF Recovery Account, and allow the nightly batch to update

the Recovery Account status to 'Closed / Paid in Full'.

Outreach Description: **Migration Impact** Provide a list to the Counties for the impacted recovery accounts.

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR

Description: CIV-107207 in the 20.05 release.

Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	N/A 88				
Automated Test:	0	Batch/Interfaces :	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence :	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	55	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	23	Tech Arch:	0	Tech Ops :	0
Training :	0				



[CA-216179] Manually Sweep TCF Programs for Disc (Effective June)

Resolved: 05/26/2020 01:52 PM

Team Responsible: SPG Status: Assignee: **Batch/Interfaces** Yuga Teja **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.05] Dana K. Petersen **New Policy**

Minor Version: **Expedite Changes:** Estimate: 20.05.30 Production 20 Deployment

Regulation Reference: ACWDL (March Created: Reporter: **Gabriel Treio** 05/06/2020 10:11 AM

27,2020)

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: Tyler Vaisau LRS M&E Consortium Contact:

Funding Source ID: Project Phase (SCR): Migration Impact: **Production** No

Other Agency Cross Committee: Approved by [CalWORKs/ 03/16/2020 CIV-107226

Reference: Committee: CalFresh]

Consortium Review Consortium Review Approval: Approval Date:

Non-Committee Approved by Karen Rapponotti on 3/16/2020 Review:

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design: Due to COVID-19, the following batch jobs were deactivated or modified for the overall CW/CF Automation of CW/

CF RE Packet generation:

1) CW and CF RE Discontinuance Batch Jobs (PB00E141 and PB00E139, respectively) are deactivated through SCR CA-214505. These jobs typically run on the last day of each month for the CW/CF population who's RE is

IVR/CC:

0

0

due the last day of the Batch Month and have not completed the RE process.

Request: Transitional CalFresh(TCF) is an exception to the executive order and should continue to be discontinued at the

end of the 5-month RE Period.

Recommendation: Execute a DCR to mimic the discontinuance sweep for TCF cases that are past their re-certification date.

Reference logic in batch job below.

PB00E139 - org.civ.batch.edbcsweeps.FindDiscontinueFSRecert

Outreach **Description:**

Migration Impact Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR **Description:**

CIV-107226 in the 20.05 release.

Migration Impact

Analysis: Alternative No alternative procedure.

Procedure Description:

Fiscal:

Operational Impact: Estimate: 20

Automated Test: Batch/Interfaces: Batch Operations: 0 10 5 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0

0 0 Online: Performance: Release Communication 0 n

Imaging:

Support:

Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 5 0 0



[CA-216186] Enable the NA 960X job

Resolved: 06/09/2020 08:40 AM

SPG Status: Team Responsible: Assignee: Client Lalitha Valamarthi **Approved** Correspondence

Designer Contact: Change Type (SCR): Fix Version/s: [20.05] Dana K. Petersen **New Policy**

Expedite Changes: Estimate: Minor Version: 20.06.12 Production 15 Deployment

Regulation Reference: ACWDL (March 27, Reporter: Ritu Chinya Created: 05/06/2020 03:40 PM

2020)

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: LRS M&E Tyler Vaisau

Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No

Committee: Other Agency Cross Approved by [CalWORKs/ 03/16/2020 CIV-107230

Committee: Reference: CalFresh]

Consortium Review Consortium Review Approval: Approval Date:

Non-Committee Approved by Karen Rapponotti on 3/16/2020 Review:

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020 **Current Design:**

Per Executive Order N-29-20 signed by Governor Gavin Newsom on March 17, 2020, the requirement to redetermine CalFresh and CalWORKs eligibility for the months of March, April, and May 2020 were suspended. System automation the SAR7 process were suspended in response to the Executive Order, including the batch

> processes for SAR7 Packet generation, reminder notice generation, automated outbound campaigns, and automated negative action jobs for March through May 2020.

Request: The CW/CF SAR 7 requirement suspension period ends with the June 2020 Submit month. Reactivate necessary

batch processes.

Recommendation:

Reactivate the NA 960X Batch Job PB19R440 for the next scheduled run of 6/12/2020. Outreach

Description: Migration Impact Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR Description: CIV-107230 in the 20.05 release.

Migration Impact

N/A

15

Analysis: Alternative

Description: Operational Impact:

Automated Test: Batch/Interfaces: Batch Operations: 0 0 5 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 5 DBA:

Design: Eligibility: 0 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 0 0 n

Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 5 0 0

Training: 0

Procedure

Estimate:



Status:

[CA-216192] Enable the No Change SAR 7 batch job

Resolved: 05/28/2020 10:23 AM

Team Responsible: SPG Status: **Batch/Interfaces** Assignee: Yuga Teja **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.05] Dana K. Petersen **New Policy**

Minor Version: **Expedite Changes:** Estimate: 20.06.01 Production 15 Deployment

Regulation Reference: ACWDL (March Created: Reporter: Ritu Chinva 05/06/2020 07:42 PM

27,2020)

Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: Tyler Vaisau LRS M&E Consortium Contact:

Funding Source ID: Project Phase (SCR): Migration Impact: Production No

Other Agency Cross Committee: Approved by [CalWORKs/ 03/16/2020 CIV-107233 Reference: Committee:

CalFresh] Consortium Review Consortium Review

Approval: Approval Date:

Non-Committee Approved by Karen Rapponotti on 3/16/2020 Review:

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020 **Current Design:** Per Executive Order N-29-20 signed by Governor Gavin Newsom on March 17, 2020, the requirement to

redetermine CalFresh and CalWORKs eligibility for the months of March, April, and May 2020 were suspended. System automation the SAR7 process were suspended in response to the Executive Order, including the batch

processes for SAR7 Packet generation, reminder notice generation, automated outbound campaigns, and

automated negative action jobs for March through May 2020.

Request: The CW/CF SAR 7 requirement suspension period ends with the June 2020 Submit month. Reactivate necessary

batch processes.

Recommendation: Enable the No Change SAR 7 Batch Job.

> CIV: PB00E142 LRS:PB19E458

Outreach **Description:**

Migration Impact Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR Description:

CIV-107233 in the 20.05 release.

Migration Impact

Analysis: Alternative No alternative procedure. Procedure

Description: **Operational Impact:**

Estimate: 15

Automated Test: Batch/Interfaces: Batch Operations: 0 5 5 CalHEERS: CalHEERS Test: Client Correspondence: 0 0

0 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 n

Support:

Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 5 0 0



[CA-216193] Enable call, email and text campaigns related to SAR 7 in LRS

Resolved: 05/27/2020 11:17 AM

Team Responsible: SPG Status: **Batch/Interfaces** Assignee: Yuga Teja **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.05] Dana K. Petersen **New Policy** Minor Version: **Expedite Changes:** Estimate: 25

20.05.29 Production Deployment

Regulation Reference: ACWDL (March Created: Reporter: Ritu Chinva

27,2020)

05/06/2020 08:26 PM

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: Tyler Vaisau LRS M&E Consortium Contact:

Funding Source ID: Project Phase (SCR): Migration Impact: Production No

Committee: Approved by Other Agency Cross [CalWORKs/ 03/16/2020 CIV-107234

Reference: Committee: CalFresh]

Consortium Review Consortium Review Approval: Approval Date:

Non-Committee

Approved by Karen Rapponotti on 3/16/2020 Review:

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design: Per Executive Order N-29-20 signed by Governor Gavin Newsom on March 17, 2020, the requirement to

> redetermine CalFresh and CalWORKs eligibility for the months of March, April, and May 2020 were suspended. System automation the SAR7 process were suspended in response to the Executive Order, including the batch processes for SAR7 Packet generation, reminder notice generation, automated outbound campaigns, and

automated negative action jobs for March through May 2020.

Request: The CW/CF SAR 7 requirement suspension period ends with the June 2020 Submit month. Reactivate necessary

batch processes.

Recommendation: Reactivate the following Call, Email, and Text campaigns in LRS, as well as the outbound text FTP jobs:

1. SAR7 Sent (Call - PO19C1116/PO19C1216, Text- PO19C1301/PO19C1401, Email - PO19C1122)

(Monthly - Calls/Texts next execution is 5/29/2020, Email 6/1/2020)

2. SAR7 Received (Call - PO19C1125/PO19C1225, Text- PO19C1302/PO19C1402, Email - PO19C1119)

(Daily - will resume 5/29/2020)

3. SAR7 Processed (Call - PO19C1118/PO19C1218, Text- PO19C1305/PO19C1405, Email -

PO19C1124) () (Daily - will resume 5/29/2020)

4. SAR7 Incomplete (Call - PO19C1128/PO19C1228, Text- PO19C1303/PO19C1403, Email -

PO19C1121) () (Daily - will resume 5/29/2020)

5. SAR7 Not Received (Call - PO19C1127/PO19C1227, Text- PO19C1180/PO19C1280, Email -

PO19C1120) (Monthly - next scheduled execution is 6/12/2020)

6. SAR7 Rescinded (Call - PO19C1117/PO19C1217, Text- PO19C1304/PO19C1404, Email -

PO19C1123) (Monthly - next scheduled execution is 6/2/2020)

Outreach Description:

Migration Impact Description:

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-107234 in the 20.05 release.

Migration Impact

Analysis: Alternative Procedure

No alternative procedure.

Description:

Operational Impact:

Estimate: 25

Automated Test: Batch/Interfaces: Batch Operations: 0 10 5 CalHEERS: CalHEERS Test: 0 Client Correspondence: 0 0 DBA: Design: Eligibility: 0 0 0

Fiscal:	0	Imaging :	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	10	Tech Arch:	0	Tech Ops :	0
Training:	0				



[CA-216602] Turn Off RCA Discontinuance Sweep

- Resolved: 06/11/2020 01:45 PM

Team Responsible: Eligibility Assignee: Justis Ketcham SPG Status: Approved
Fix Version/s: [20.05] Designer Contact: Dana K. Petersen Change Type (SCR): New Policy

Minor Version: 20.06.17 Expedite Changes: Production Estimate: 27
Deployment

Reporter: Ritu Chinya Regulation Reference: ACWDL June Created: 05/22/2020 12:32 PM

11,2020

Status: In Production Impact Analysis: [N/A] Outreach Required: Yes

Policy/Design Frederick Gains Training Impacted: Funding Source: LRS M&E Consortium Contact:

Project Phase (SCR): Production Migration Impact: No Funding Source ID:

Committee: [CalWORKs/ Approved by 03/16/2020 Other Agency Cross CIV-107329

CalFresh] Committee: Reference:

Consortium Review Consortium Review Approval: Approval Date:

Non-Committee Approved by Karen Rapponotti on 3/16/2020 Review:

Expedite Approval: Approal provided by Karen and Laura as this part of COVID-19 emergency

Current Design: For RCA, the benefit month must be within 8 months of either the entry date (for a federally-funded person) or the

application date (for a state-funded person)

Batch runs Monthly to discontinue RCA Programs after the 8th month of eligibility.

Request: Due to the COVID-19 Pandemic, the State has requested to deactivate the RCA Discontinuance process until

further notice.

Recommendation:

1) Create a BSCR to deactivate the following monthly RCA discontinuance batch sweep jobs prior to the next

scheduled run date of June 17, 2020 and until further notice:

PB00E125 - Find RCA State Discontinue PB00E126 - Find RCA Federal Discontinue

PB00E128 - Find RCA Discontinue

2) Provide a list of cases with an RCA program in which a program person has a Role Reason of 'Ineligible Non Citizen' effective 6/1/2020; and one of the following conditions exist:

a) Person previously had aid code '01' and a Citizenship record valid for the benefit month with a 'Date of Entry' prior to 11/01/2019

b) Person previously had aid code '1V' and their earliest aided Application Date is prior to 11/01/2019 This list will include the Standard List Columns:

Case Name
Case Number
County
Unit
Unit Name
Office Name

Worker ID

Outreach A list of affected cases will be posted to the CalACES Web Portal in the following location:

CalACES Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-216602

Migration Impact Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR

Description: CIV-107329 in the 20.05 release.

Migration Impact Analysis:

Description:

Alternative Rescind the discontinuance and reactivate the program Procedure

Description:

Operational Impact:

Estimate: 27

Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	5
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence :	0
DBA:	0	Design :	0	Eligibility:	12
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	5	Tech Arch:	0	Tech Ops :	0
Training:	0				



[CA-217152] Apply 407 Lack of Supportive Services Good Cause Reason for July and August

- Resolved: 06/23/2020 09:14 AM

- Resolved: 06/23	72020 09:14 AM				
Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.06.25	Expedite Changes:	Production Deployment	Estimate:	53
Reporter:	Ritu Chinya	Regulation Reference:	Extension of EO N-69-20	Created:	06/16/2020 10:11 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Time Limits]	Approved by Committee:	03/16/2020	Other Agency Cross Reference:	CIV-107459
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee					
Review: Expedite Approval:	Approved by Karen	Rapponotti on 03/16/202	0		
Current Design:	CA-214490 enabled	the Time Limit Good Ca d the Welfare-to-Work 24	use reason 407 Lack o		
Request:	On June 16, 2020, t reason 407 to eligible	ne Governor of California e recipients.	a signed EO N-69-20 to	extend the process of a	applying Good Cause
Recommendation:	2. Do a CTCR for ca	job to keep on applying tategory 863 to update the ategory 863 to update the	e end date of the recor	d which expires on 06/30	0/2020 to 08/31/2020.
Outreach Description: Migration Impact Description:	Joint design has bee	en approved through Nor 0.05 release.	n-Committee Review. (C-IV will implement this C	Change with SCR
Migration Impact Analysis:					
Alternative Procedure Description: Operational Impact:	Manually add Good	Cause reason through th	ne Cash Aid Month De	tail page	
Estimate:	53				
Automated Test:	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	35	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	on ₀
Reports :	0	Reports Test :	0	Security:	0
System Test Support :	13	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-216015] Update the Received Date on Vouchers for June 2020 Foster Care Benefit **Month for LA County**

- Resolved: 07/02/2020 09:18 AM

				00000				
Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	No			
Fix Version/s:	[20.06]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Operational Enhancement			
Minor Version:	20.07.08	Expedite Changes:	Production Deployment	Estimate:	45			
Reporter:	Sidhant Garg	Regulation Reference	:	Created:	04/29/2020 01:25 PM			
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No			
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E			
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:				
Committee:	[Fiscal]	Approved by Committee:	03/23/2020	Other Agency Cross Reference:				
Consortium Review Approval:		Consortium Review Approval Date:						
Non-Committee Review:	Approved by Ayana	Alvarez on 03/23/2020						
Expedite Approval:	Approved by Karen	Rapponotti on 03/16/202	20					
Current Design:	FC vouchers) may b		d not able to pick up ar	cessed. Apparently, the d scan the approximate yroll would be skipped.				
Request:	Update the Receive	d Date on Vouchers for .	June 2020 Foster Care	Benefit Month for LA Co	ounty			
Recommendation:	Do a BSCR to de on Vouchers for Ju NOTE: This job will	mand in the PB19C653 ne Foster Care Benefit N also create a Journal En	job on the night of Mor Nonth for LA County. htry. The message will s	n the night of monthly F0 thly FC payroll to update say - " The placement ve benefits due to COVID-	e the Received Date erification for 06/2020			
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:		This functionality applies only to L.A. County and does not impact the other counites. Workers could manually update the Received Date on the Placement Verification Detail page.						
Automated Test:	0	Batch/Interfaces :	0	Batch Operations :	0			
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence				
DBA :	0	Design :	0	Eligibility :	0			
Fiscal :	28	Imaging :	0	IVR/CC:	0			
Online :	0	Performance :	0	Release Communicati Support :	-			
Reports :	0	Reports Test :	0	Security:	0			
System Test Support :	12	Tech Arch:	0	Tech Ops :	0			
Training:	0							



[CA-216161] Reactivate RE Disc sweeps for CalWORKs and CalFresh

Resolved: 06/25/2020 01:09 PM

Team Responsible: SPG Status: **Batch/Interfaces** Assignee: Yuga Teja **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.06] Dana K. Petersen **New Policy** Minor Version: **Expedite Changes:** Estimate: 20

20.06.30 Production Deployment

Regulation Reference: ACWDL (March Created: Reporter: Ritu Chinya 05/05/2020 05:46 PM 27,2020)

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: Tyler Vaisau LRS M&E Consortium Contact:

Funding Source ID: Project Phase (SCR): Migration Impact: Production No

Consortium Review

Approval Date:

Committee: Approved by Other Agency Cross [CalWORKs/ 03/16/2020 CIV-107218

Committee: Reference: CalFresh]

Non-Committee Approved by Karen Rapponotti on 3/16/2020

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design: Due to COVID-19, the following batch jobs were deactivated or modified for the overall CW/CF Automation of CW/

CF RE Packet generation in LRS:

1) CW and CF RE Discontinuance Batch Jobs (PB00E141 and PB00E139, respectively) are deactivated. These jobs typically run on the last day of each month for the CW/CF population who's RE is due the last day of the

Batch Month and have not completed the RE process.

Request: Reactivate CW/CF RE automated processes effective for the June RE Submit Month.

Recommendation: Reactivate the following jobs starting with the 6/30/2020 Batch Schedule:

> PB00E139 - FS Recert Disc PB00E141 - CW RE Disc

Outreach Description:

Migration Impact Joint design has been approved through Non-Committee Review, C-IV will implement this Change with SCR **Description:** CIV-107218 in the 20.06 release. This SCR Reverts temporary changes made in response to the COVID-19

Pandemic only.

Migration Impact

Consortium Review

Approval:

Review:

Analysis: Alternative No alternative procedure.

Procedure Description:

Operational Impact: Estimate: 20 Automated Test: Batch/Interfaces:

Batch Operations: 0 5 5 CalHEERS: CalHEERS Test: 0 Client Correspondence: 0 0 DBA: Design: Eligibility: 0 5 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 n

Support:

Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 5 0 0



[CA-216187] Enable SAR 7 Disc Sweep

Resolved: 06/29/2020 10:19 AM

Team Responsible: SPG Status: **Batch/Interfaces** Assignee: Yuga Teja **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.06] Dana K. Petersen **New Policy**

Minor Version: **Expedite Changes:** Estimate: 20.07.01 Production 15 Deployment

Regulation Reference: ACWDL (March Created: Reporter: Ritu Chinva 05/06/2020 03:51 PM

27,2020)

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: Tyler Vaisau LRS M&E Consortium Contact:

Funding Source ID: Project Phase (SCR): Migration Impact: Production No

Committee: Approved by Other Agency Cross [CalWORKs/ 03/16/2020 CIV-107231

Reference: Committee: CalFresh]

Consortium Review Consortium Review Approval: Approval Date:

Non-Committee Approved by Karen Rapponotti on 3/16/2020 Review:

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020 **Current Design:**

Per Executive Order N-29-20 signed by Governor Gavin Newsom on March 17, 2020, the requirement to

redetermine CalFresh and CalWORKs eligibility for the months of March, April, and May 2020 were suspended. System automation the SAR7 process were suspended in response to the Executive Order, including the batch processes for SAR7 Packet generation, reminder notice generation, automated outbound campaigns, and

automated negative action jobs for March through May 2020.

Request: The CW/CF SAR 7 requirement suspension period ends with the June 2020 Submit month. Reactivate necessary

batch processes.

Recommendation: Reactivate the SAR 7 Discontinuance job PB00E140 ongoing beginning with the 7/01/2020 Batch Schedule.

Outreach Description: **Migration Impact** Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR

Description: CIV-107231 in the 20.06 release.

Migration Impact Analysis:

Alternative No alternative procedure.

Procedure Description:

Operational Impact: Estimate: 15

Automated Test: Batch/Interfaces: **Batch Operations:** 0 5 5 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 0 0 0

Support: Reports Test: Reports: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 5 0 0



[CA-216282] Issue June 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 07/08/2020 04:00 PM

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.07.11	Expedite Changes:	Production Deployment	Estimate:	159
Reporter:	Tyler Vaisau	Regulation Reference:	ACWDL dated May 21st, 2020	Created:	05/11/2020 02:08 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	03/16/2020	Other Agency Cross Reference:	CIV-107258
Consortium Review		Consortium Review			

Non-Committee

Review:

Approval:

Expedite Approval:

Approved by Karen Rapponotti on 03/16/2020

Approval Date:

Current Design:

The CalACES System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBCs are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request:

Disaster CalFresh has been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for June 2020 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the April 2020 and May 2020 benefit months for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
- a. Include all cases with Active CalFresh program in April 2020 and May 2020 benefit months and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
- 2) Create a DCR to insert Manual EDBC records for the June 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size

based on the following conditions:

- a. Include all cases with Active CalFresh program in June 2020 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Exclude the TCF cases with Overdue recert.
- 3) Create a DCR to Insert the Manual EDBCs from Recommendation #1 into Issuance Transact table. NOTE: Validate FIS has turned on SDFSP EBT Benefit Type.

- 4) Create a DCR to update all the Manual EDBCs to Read Only once all the supplemental Issuances are Issued and Claimed.
- 5) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For April 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated April 2, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For May 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated May 11, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For June 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated May 21, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

- 5) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:
- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- L Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

- 1. No NOA's will be sent the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team 2. SDFSP will be used as the benefit Type when sending the issuances to FIS.
- 6) Turn off the following sweeps for the batch run on July 11

Nightly EDBC Sweep

Nightly Non FC EDBC Sweep

Nightly Refund Sweep

Nightly WINS Sweep

Nightly SUAS Sweep

7) Execute a DCR to end date (with the end date of July 1 2020) the following Fiscal Transact Map scenarios for CalFresh to prevent SAR or RE skips.

Skip Issuance Reporting Validation
Skip Issuance Redetermination Validation

Note: Once the EA process to issue June 2020 EA allotments is completed the above skip reasons will be turned back on.

Outreach Description:

Migration Impact Description:

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-107258 in the 20.06 release.

Migration Impact

Analysis: Alternative

N/A

Procedure Description:

Operational Impact:

Estimate: 159

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA:	0	Design:	0	Eligibility:	0
Fiscal:	97	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports:	10	Reports Test :	0	Security:	0
System Test Support :	37	Tech Arch:	0	Tech Ops :	0
Training:	0				



[CA-212607] DPSS/DCFS Support SCR to provide responses to Consortia queries

Resolved: 05/22/2020 10:21 AM

Team Responsible: SPG Status: Assignee: Reports **Gokul Suresh** No

Fix Version/s: **Designer Contact:** Change Type (SCR): [20.07] **Gokul Suresh Data Change**

Minor Version: **Expedite Changes:** Estimate: Start Build 1005

Regulation Reference: Created: Reporter: Karthikevan 01/02/2020 01:32 PM

Krishnamoorthy

Status: Impact Analysis: Outreach Required: In Production [N/A] No

Policy/Design Training Impacted: Funding Source: **Anna Chia** LRS M&E Consortium Contact:

Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No

Committee: Approved by Other Agency Cross [Other]

Committee: Reference: Consortium Review Consortium Review

Approval Date: Approval:

Non-Committee Review:

Expedite Approval: Received expedited build approval from Karen Rapponotti on 01/08/2020

Current Design: This SCR is to handle all the support activities for DPSS and DCFS department, mainly for DCRs. Similar to

CA-212606, was for 20.05

Request: To support and rectify any data issue/s that DCFS interface creates in LRS and also for any data cleanup for

DPSS, due to inbound file issues from partners. This SCR is used to charge time for release regression testing

activities.

Recommendation: NA

Outreach Description:

Migration Impact Description:

No migration impact as this is a support-only SCR.

Migration Impact No Impact

Analysis:

Alternative None

Procedure Description:

Operational Impact:

Estimate: 1005

Automated Test: Batch/Interfaces: Batch Operations: 100 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 10 0 100

DBA: Design: Eligibility: 0 0 150 Fiscal: IVR/CC: Imaging: 100 0 0

Online: Performance: Release Communication 100 0 0 Support: Reports: Reports Test: Security: 0 65 0

System Test Support: Tech Ops: 380 0 0 Training: 0

Tech Arch:



Training:

0

[CA-214495] Reactivate CW 48 Month Time Clock Batch Discontinuances

- Resolved: 06/13/2020 04:32 PM

SPG Status: Team Responsible: **Batch Operations** Assignee: **Ronak Bhatt Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.07] Dana K. Petersen **New Policy** Minor Version: **Expedite Changes:** Estimate: 20.08.18 Production 15 Deployment Regulation Reference: Exec Order issued Created: Reporter: Dana K. Petersen 03/19/2020 11:46 AM on 3/18/2020 Status: Impact Analysis: Outreach Required: **System Test** [N/A] No Policy/Design Training Impacted: Funding Source: Gingko Luna [N/A] LRS M&E Consortium Contact: Funding Source ID: Project Phase (SCR): Migration Impact: **Production** No Committee: Approved by Other Agency Cross [CalWORKs/ 03/16/2020 CIV-106727 Committee: Reference: CalFresh] Consortium Review Consortium Review Approval: Approval Date: **Non-Committee** Approved by Karen Rapponotti on 3/16/2020 Review: **Expedite Approval:** Approved by Karen Rapponotti on 3/16/2020 **Current Design:** Per Executive Order N-29-20 signed by Governor Gavin Newsom on March 17, 2020, the SAWS were to exempt months or partial months of CalWORKs aid from being counted on the 48-month time clock through August 2020. In addition, the systems were updated to deactivate the CW 48-month time clock batch discontinuance job. Request: effective July 2020, the CW 48-Month Discontinuance Batch Job will be reactivated. Recommendation: Update the Batch Scheduler to reactivate batch job PB00E149 effective 8/18/2020. Outreach Description: **Migration Impact** Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR **Description:** CIV-106727 in the 20.07 release. **Migration Impact** Analysis: **Alternative** No alternative procedure. **Procedure Description: Operational Impact:** Estimate: 15 Batch/Interfaces: Automated Test: **Batch Operations:** 0 5 5 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 5 0



[CA-215371] Issue July 2020 Disaster Supplement in accordance to HR 6201 Emergency **Allotments**

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:	20.08.15	Expedite Changes:	Production Deployment	Estimate:	159
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated June 23, 2020	Created:	04/08/2020 03:26 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	03/16/2020	Other Agency Cross Reference:	CIV-106963
Consortium Review		Consortium Review			

Non-Committee Review:

Approval:

Expedite Approval:

Approved by Karen Rapponotti on 3/16/2020

Current Design:

The CalACES System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.

Approval Date:

2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBCs are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request:

Disaster CalFresh has been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for July 2020 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the May 2020 and June 2020 benefit months for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
- a. Include all cases with Active CalFresh program in May 2020 and June 2020 benefit months and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
- 2) Create a DCR to insert Manual EDBC records for the July 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size

based on the following conditions:

- a. Include all cases with Active CalFresh program in July 2020 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Exclude the TCF cases with Overdue recert.
- 3) Create a DCR to Insert the Manual EDBCs from Recommendation #1 into Issuance Transact table. NOTE: Validate FIS has turned on SDFSP EBT Benefit Type.

- 4) Create a DCR to update all the Manual EDBCs to Read Only once all the supplemental Issuances are Issued and Claimed.
- 5) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For May 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated May 11, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For June 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated May 21, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For July 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 08/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated June 23, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

- 5) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:
- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- I. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team 2. SDFSP will be used as the benefit Type when sending the issuances to FIS.

Outreach
Description:
Migration Impact
Description:

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-106963 in the 20.07 release.

Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	N/A 159				
Automated Test:	0	Batch/Interfaces:	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	97	Imaging:	0	IVR/CC:	0
Online :	0	Performance:	0	Release Communication Support :	0
Reports:	0	Reports Test:	10	Security :	0
System Test Support :	37	Tech Arch:	0	Tech Ops :	0
Training :	0				



[CA-216199] FSP/HSP/HVP: Update validation for Payee status on Service Arrangement Detail page

- Resolved: 06/05/2020 09:29 PM

Team Responsible: SPG Status: Assignee: **Fiscal** Chandan Talukdar **Approved** Change Type (SCR): Fix Version/s: **Designer Contact:** [20.07] Ishrath Khan **Enhancement** Minor Version: **Expedite Changes:** Estimate: Production 157 **Deployment** Regulation Reference: Created: Reporter: Ishrath Khan 05/07/2020 10:57 AM Outreach Required: Status: Impact Analysis: In Production [N/A] Nο Policy/Design Training Impacted: Funding Source: Sheryl E. Eppler LRS M&E Consortium Contact: No

05/21/2020

Project Phase (SCR): **Production** Committee:

[Fiscal]

Consortium Review Approval:

Migration Impact: Approved by

Committee: Consortium Review Approval Date:

Funding Source ID:

Other Agency Cross

C-IV 107236

Reference:

Non-Committee

Review:

Expedite Approval:

Karen Rapponotti - Approved - 07/15/2020

Current Design: The following Cal-OAR SCRs added constraints around Pavee status for Family Stabilization (FSP), Housing

Support Program (HSP) and Home Visit Program (HVP) with releases 20.03 and 20.05.

CA 205441 C-IV 10075 - FSP/HSP

CA 57298 C-IV 780 - FSP CA 208988 C-IV 104367 - HSP CA 208155 C-IV 103989 - HVP

As a result, the counties have been unable to issue payments to eligible individuals who do not have a specific status as listed in these respective SCRs. The counties are therefore requesting removal of the check on Person status in order to enable the payments to be issued to eligible program participants.

Also with SCR CA 205441, "No limit" was set to the Issuance Threshold for the following Needs:

Family Stabilization - Ancillary/Other Services Family Stabilization - Moving Cost Assistance

Family Stabilization - Other

Family Stabilization - Transportation

Request: Remove the check on Person status on the Service Arrangement detail page added as part of the above group of

Cal-OAR SCRs.

Update the Issuance Thresholds for the following Family Stabilization Needs:

Family Stabilization - Ancillary/Other Services Family Stabilization - Moving Cost Assistance

Family Stabilization - Other

Family Stabilization - Transportation

Recommendation:

1. Update the validation on the Service Arrangement Detail page after the Arrangement Period is selected, to allow a Service Arrangement to be created for Family Stabilization or Family Stabilization - Transportation regardless of the status of the Payee.

 Payee - The <Program> program is not Active, Non-Comp, Good Cause or Sanction for a single day in the Arrangement period. Please adjust the dates.

Note: <Program> will be CalWORKs, WTW, or REP program in this validation. If the program status is not any of the following - Active, Non-Comp. Good Cause, Exempt or Sanction, for even a single date within the Service Arrangement period, then the program/person becomes ineligible to receive Family Stabilization services. The check on Person status will be removed to enable 'Same as Provider' option to be selected.

Note: The Need person will still need to have an Active record on the Family Stabilization Detail page.

2. Update the validation on the Service Arrangement Detail page after the Arrangement period is selected, to allow a service arrangement to be created for Housing Support regardless of the status of the Payee on any of the applicable programs (CalWORKs, WTW/REP, General Assistance(Managed)).

a. Payee - The <Program> program is not Active, Non-Comp or Exempt for a single day in the Arrangement period. Please adjust the dates.

Note: <Program> can be any of the applicable programs (CalWORKs, WTW/REP, General Assistance(Managed) in this validation. If the program status is not any of the following - Active, Non-Comp or Exempt, for even a single date within the Service Arrangement period, then the program/person becomes ineligible to receive Housing Support services. The check on Person status will be removed to enable 'Same as Provider' option to be selected.

3. Update the validation on the Service Arrangement Detail page after the Arrangement period is selected, to allow a service arrangement from being created for Home Visit Program (HVP) or Home Visit Program (HVP) - Transportation regardless of the status of the Payee on CalWORKs/WTW/REP/Cal-Learn . The validation message will say:

'Payee- The <Program> program is not Active, Non-Comp, Good Cause or Exempt for a single day in the Arrangement period. Please adjust the dates.'

Note: <Program> will be CalWORKs, Cal-Learn, WTW or REP program in this validation. If the program is not any of the following - Active, Non-Comp, Good Cause or Exempt for even a single date within the Service Arrangement period, then the program/person becomes ineligible to receive Home Visit program (HVP) services. The check on Person status will be removed to enable 'Same as Provider' option to be selected.

(4) Update the Issuance Thresholds for the Family Stabilization Needs:

Family Stabilization - Ancillary/Other Services Family Stabilization - Moving Cost Assistance

Family Stabilization -Other

Family Stabilization - Transportation

Max Dollar: 0 Max Quantity: 0 Period: 0

(5) Retain the current Supervisor Approval Issuance Threshold value for the following Family Stabilization Needs:

Family Stabilization - Ancillary/Other Services Family Stabilization - Moving Cost Assistance

Family Stabilization - Other

Family Stabilization - Transportation

Supervisor Approval = Yes

(6) Retain the current Deputy Approval Amount for the following Family Stabilization Needs:

Family Stabilization - Ancillary/Other Services =200 Family Stabilization -Moving Cost Assistance = 200

Family Stabilization - Other = 200

Family Stabilization - Transportation = 350

Note: Please look at the following attachments to see the 'before' and 'after' issuance threshold values for the above Family Stabilization needs.

- (1) Current Need Categories and Need types for FAmily Stabilization
- (2)To Update Need Categories and Need types for FAmily Stabilization

Outreach N/A Description:

Migration Impact Description:

Joint design has been approved through the Fiscal Committee. C-IV will implement this Change with SCR CIV-107236 in the 20.07 release.

Migration Impact

Analysis: Alternative

N/A

Procedure Description:

Operational Impact:

Estimate: 157

Automated Test: Batch/Interfaces: Batch Operations: 0 0 O CalHEERS: CalHEERS Test: Client Correspondence: 0 0

DBA:	0	Design :	0	Eligibility:	0
Fiscal:	97	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	8
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	37	Tech Arch:	0	Tech Ops :	0
Training:	0				



[CA-216887] Enable GROW Orientation job and update GROW Orientation notices to reflect telephonic calls due to COVID-19 - Resolved: 07/23/2020 01:00 PM

- Resolved: 07/23	8/2020 01:00 PM						
Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	Approved		
Fix Version/s:	[20.07]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	New Policy		
Minor Version:	20.07.30	Expedite Changes:	Production Deployment	Estimate:	48		
Reporter:	Srinivasa Meenavall	Regulation Reference:	GR CER	Created:	06/03/2020 10:57 AM		
Status:	Test Complete	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No		
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	-	Funding Source:	LRS M&E		
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:			
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:			
Consortium Review Approval:		Consortium Review Approval Date:					
Non-Committee Review:							
Expedite Approval:	Expedited Approval p	orovided by Karen J. Ra	pponotti and JoAnne O	sborn on March 16 202	0 for all emergency		
Current Design:		Currently in CalSAWS due to COVID-19, GROW Orientation daily job for GR cases is disabled from the scheduler. Also, the GROW Orientation letter verbiage is reflecting a physical district office location.					
Request:		from LA County, the disa e the Orientation letter to					
Recommendation:	Job Id - PB19C910 Frequency - Daily Description - GROW	er to enable the daily GF Orientation Activity sch	edule job		ons.		
	Update: ABP 1461 - General	Relief Opportunities Fo	Work Orientation Appo	pintment Notice			
		ing change of location from			onic call, contact		
Outreach Description: Migration Impact Description: Migration Impact	This functionality app	olies only to L.A. County	and does not impact th	e other counties.			
Analysis: Alternative Procedure Description: Operational Impact: Estimate:	For GA/GR Cases, A	appointments need to be	created by the GR wor	kers manually.			
Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	5		
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence			
DBA :	0	Design :	0	Eligibility:	0		
Fiscal:	0	Imaging :	0	IVR/CC:	0		

Online :	0	Performance :	0	Release Communication Support:	0
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	10	Tech Arch:	0	Tech Ops :	0
Training:	0				



[CA-217905] Update system to disable journal creation when data collection records are deleted

- Resolved: 07/15/2020 03:44 PM

Team Responsible:	Online	Assignee:	Sai Ram Bodla	SPG Status:	No
Fix Version/s:	[20.07]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	74
Reporter:	Srividhya Sivakumar	Regulation Reference:		Created:	07/14/2020 02:36 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Araceli Gallardo	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee: Consortium Review Approval:	[Other]	Approved by Committee: Consortium Review Approval Date:		Other Agency Cross Reference:	
Review: Expedite Approval: Current Design:	When Data Collect	J. Rapponotti on 7/14/20 ion records are removed e en worker removes by clic	either because it has b		
Request:		lisable automated journal	-	-	
Recommendation:		disable automated journa			
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact:		ted the functionality imple			
Estimate:	74				
Automated Test :	0	Batch/Interfaces:	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0
DBA :	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	74	Performance :	0	Release Communication Support :	on ₀
		Donarta Toat :	•	Security:	_
Reports : System Test Support :	0	Reports Test : Tech Arch :	0	Tech Ops :	0



0

[CA-218018] Automate the Monthly DCR process to update the Received Date on Vouchers for Foster Care Benefit Month for LA County

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Approved	
Fix Version/s:	[20.07]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy	
Minor Version:	20.08.10	Expedite Changes:	Production Deployment	Estimate:	45	
Reporter:	Sidhant Garg	Regulation Reference:	Approved by DCFS Exec on 03/23/2020	Created:	07/20/2020 09:29 AM	
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No	
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E	
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:		
Committee:	[Fiscal]	Approved by Committee:	03/16/2020	Other Agency Cross Reference:		
Consortium Review Approval:		Consortium Review Approval Date:				
Non-Committee Review:	Approved by Ayana	Alvarez on 03/23/2020				
Expedite Approval:	Approved by Karen	Rapponotti on 03/16/202	0			
Current Design:	DCFS needs assistance to get the Foster Care payroll processed. Apparently, the TTC (who scans FC vouchers) may be closed for upcoming months amid Covid 19 pandemic and not able to pick up and scan the approximate 8,000 FC vouchers. Without the voucher file from TTC, approximately half of the FC payroll would be skipped.					
Request:	Automate the Montl	hly DCR process to updat	e the Received Date o	n Vouchers for Foster C	are Benefit Month for	
Recommendation:	 Update the PB19 This would ensure Do a BSCR to tu Vouchers for June NOTE: This job will 	urn off the monthly TTC V 9C653 DCR job to create that no issuances are ski rn on the PB19C653 job of Foster Care Benefit Montal also create a Journal Ent th has been updated to R	vouchers for placemen pped even if the vouch on the night of Monthly th for LA County. try. The message will s	ts if they are missing for ers didn't exist. FC payroll to update the ay - " The placement ve	r the benefit month. e Received Date on erification for ""Benefit	
Outreach Description: Migration Impact Description: Migration Impact Analysis:	This functionality ap	oplies only to L.A. County	and does not impact th	ne other counites.		
Alternative Procedure Description: Operational Impact: Estimate:	Workers could man	ually update the Received	d Date on the Placeme	nt Verification Detail pa	ge.	
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	-	
DBA :	0	Design :	0	Eligibility:	0	
Fiscal :	28	Imaging :	0	IVR/CC:	0	
Online :	0	Performance :	0	Release Communication	-	
			Ü	Support :	Ü	
Reports :	0	Reports Test :	0	Security:	0	
System Test Support:	12	Tech Arch:	0	Tech Ops :	0	



20

[CA-213837] CA-50302: Online Help Create Job Aidfor OCAT Referral Pages and Update WTW Appraisal Process Job Aid for OCAT

- Resolved: 07/26/2020 01:10 PM

Team Responsible:	Training	Assignee:	Rajiv Kairon	SPG Status:	Approved			
Fix Version/s:	[20.09]	Designer Contact:	Gingko Luna	Change Type (SCR):	Enhancement			
Minor Version:		Expedite Changes:	Start Build	Estimate:	20			
Reporter:	Gingko Luna	Regulation Reference	:	Created:	02/25/2020 10:47 AM			
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	Yes			
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[Job Aid]	Funding Source:	Premise			
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	OCAT			
Committee:	[Welfare to Work/ WPR]	Approved by Committee:		Other Agency Cross Reference:				
Consortium Review Approval:		Consortium Review Approval Date:						
Non-Committee Review:	Jamie Cox - 7/10/20	20 - Approved						
Expedite Approval:	Approved by Karen	Rapponotti on 7/13/2020)					
Current Design:	There is no Job Aid	for OCAT Referral List p	age, OCAT Detail page	and OCAT Response I	Detail page.			
Request:		There is no Job Aid for OCAT Referral List page, OCAT Detail page and OCAT Response Detail page. Per SCR CA-50302, create a Job Aid for OCAT Referral pages. Also, update the WTW Job Aid to include the OCAT information.						
Recommendation:		g in Online Help: created OCAT Referral ed WTW Appraisal Proc						
Outreach Description:	New and Updated J	ob Aids						
Migration Impact Description:		the SOW, C-IV will use to account for the change			rting point and modify			
Migration Impact Analysis:	No Impact							
Alternative Procedure Description: Operational Impact:	Login to OCAT and	update demographics in	formation in OCAT.					
Estimate:	20							
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0			
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0			
DBA :	0	Design :	0	Eligibility:	0			
Fiscal :	0	Imaging:	0	IVR/CC:	0			
Online :	0	Performance :	0	Release Communication Support :	on 0			
Reports :	0	Reports Test:	0	Security:	0			
System Test Support :	0	Tech Arch :	0	Tech Ops :	0			



[CA-215915] Turn off the DCR job that applies 407 Lack of Supportive Services Good Cause Reason

Cause Nea	13011				
Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Operational Enhancement
Minor Version:	20.10.XX	Expedite Changes:	Production Deployment	Estimate:	18
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated March 27, 2020 ; EO- N-69	Created:	04/27/2020 01:42 PN
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Time Limits]	Approved by Committee:	03/16/2020	Other Agency Cross Reference:	CIV-107153
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review: Expedite Approval:	Approved by Kare	n Rapponotti on 03/16/202	0		
Current Design:	CA-214490 enable	ed the Time Limit Good Ca and the Welfare-to-Work 2	use reason 407 Lack o		
Request:	Turn off the DCR journal May, and June time	ob once the Good Cause r e limit months.	eason of 407 Lack of S	Supportive Services is a	oplied to March, April,
Recommendation:		n off the DCR job once the ay, and June time limit mo		f 407 Lack of Supportiv	e Services is applied
Outreach Description: Migration Impact Description:	Joint design has b	een approved through Nor 20.09 release.	n-Committee Review. C	-IV will implement this 0	Change with SCR
Migration Impact					
Analysis: Alternative Procedure	N/A				
Description: Operational Impact:					
Estimate: Automated Test:	18	Batch/Interfaces :	_	Patch Operations	
CalHEERS :	0	CalHEERS Test :	0	Batch Operations : Client Correspondence	0
DBA:	0	Design:	0	Eligibility:	-
Fiscal:	0	Imaging :	0	IVR/CC:	0
Online:	14 0	Performance :	0	Release Communication	0 on 0
	- -		-	Support :	J
Reports:	0	Reports Test :	0	Security:	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-217597] MB 20-13- Family Fee Schedule for Fiscal Year 2020–21

- Resolved: 07/26/2020 12:05 PM

Team Responsible: SPG Status: Assignee: **Online Getnet Beyene Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.09] **Patrick Lombardo New Policy** Minor Version: **Expedite Changes:** Estimate: Start Build 40

Reporter: Claudia Pinto Regulation Reference: MB 20-13 Created: 06/29/2020 02:14 PM

Status: System Test Impact Analysis: [N/A] Outreach Required: No

Policy/Design Claudia Pinto Training Impacted: Funding Source: LRS M&E

Consortium Contact:
Project Phase (SCR): Production Migration Impact: Yes Funding Source ID:

Committee: [Child Care] Approved by 07/16/2020 Other Agency Cross CIV-107523

Committee: Reference:

Consortium Review
Approval:

Consortium Review
Approval Date:

Non-Committee

Review:

Expedite Approval: Approved by Karen on 07/09/2020

Current Design: The Eligibility Detail page calculates part time and full time family fees based upon the Average Monthly income,

the Household Size and the effective date to determine Child Care Eligibility.

Request: Update Family Fee schedule to amounts in MB 20-13 for fiscal year 2020-21 effective 07/01/2020.

Recommendation:

1. Add the rates for Part Time and Full Time Family Fees on the Eligibility Detail page to match MB-20-13. The existing calculation functionality will set the Part Time and Full Time Family Fee.

2. Rates can be found in the attached MB 20-13 and Family Fee spreadsheet.

Outreach Description:

Migration Impact
Description:

Joint design has been approved through the Child Care Committee. C-IV will implement this Change with SCR CIV-107523 in the 20.09 release.

Migration Impact

ligration Impact No Impact

Analysis:

Alternative Procedure

Alternative Manually calculate

0

Description:

Training:

Operational Impact:

Estimate: 40

Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Release Communication Online: Performance: 28 0 0 Support: Reports Test: Reports: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 12 0 0



[CA-217666] Set-Up Office Routing for New YBN CBO Account

Resolved: 07/26/2020 05:21 PM

Team Responsible: SPG Status: Assignee: **Online** Chao Guan **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.09] Gillian Bendicio **Enhancement**

Minor Version: **Expedite Changes:** Estimate: Start Build 71

Regulation Reference: Created: Reporter: Araceli Gallardo 07/01/2020 11:40 AM

Status: Impact Analysis: Outreach Required: **System Test** [N/A] No

Funding Source: LRS M&E

Policy/Design Training Impacted: Araceli Gallardo [N/A] Consortium Contact:

Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No Committee: Other Agency Cross

[Self Service Portal] Approved by 07/14/2020 Committee: Reference:

Consortium Review Consortium Review Approval: Approval Date:

Non-Committee Approved by Armando Gonzalez on behalf of Hector Flores on 07/14/20 Review:

Expedite Approval: Approved by Karen Rapponotti on 07/06/20

Current Design: Currently, Community-Based Organizations (CBO) and Faith-Based Organizations (FBO) has their own special

Your Benefits Now! (YBN) portal accounts which allows them to create applications on behalf of a participant. These accounts are created and managed by the CalSAWS Support Section (CSS) Team. The YBN office routing looks at the program being requested and the applicant's address/zip code to auto-populate the default office the application is expected to be routed to. However, the Sheriff's Department (User agency = COP) and Medi-Cal Outreach (User agency = MCO) agencies route their Medi-Cal and/or CalFresh applications to District 016 (016 Child Medi-Cal Enroll. Project) regardless of the applicant's address/zip code. The Department of Public Social Services (DPSS) has established a memorandum of understanding (MOU) with the Hospital Association of

Southern California (HASC) to submit Medi-Cal and CalFresh applications via YBN to the department.

Request: Currently, DPSS wants to process all the MC and/or CalFresh applications submitted by HASC to District 016 (016

Child Medi-Cal Enroll. Project).

Recommendation: Update the YBN office routing logic to send Medi-Cal and/or CalFresh applications created by the Hospital

Association of Southern California with user agency of 'HAS' to District 016 (016 Child Medi-Cal Enroll. Project).

0

This will be similar to the office routing for the COP and MCO agencies.

Outreach Description:

Migration Impact The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and Description:

Analysis:

C4Yourself Portals will be addressed prior to migration. **Migration Impact**

Alternative Procedure

No alternative procedure.

Description:

Operational Impact:

Estimate: 71

Automated Test: Batch/Interfaces: **Batch Operations:** 0 0

CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Release Communication Performance: 40 0 0

Support: Reports: Reports Test: Security: 0 0 0

System Test Support: Tech Arch: Tech Ops: 19 0 12

Training: 0



System Test Support:

Training:

[CA-217882] Training: Update WBTs and CFPs to remove Flash Objects

Team Responsible: SPG Status: Assignee: **Rachel Cousineau Training Approved** Fix Version/s: **Designer Contact: Rachel Cousineau** Change Type (SCR): [20.09] **Enhancement** Minor Version: **Expedite Changes:** Estimate: 20.11.20 Start Build 550 Regulation Reference: Reporter: Created: **Rachel Cousineau** 07/13/2020 03:56 PM Status: Impact Analysis: Outreach Required: **Approved** [Training] No Policy/Design Training Impacted: Funding Source: [CFP/WBT] **Ana Cruz** LRS M&E Consortium Contact: Project Phase (SCR): Training Funding Source ID: Migration Impact: No Committee: Approved by Other Agency Cross [Training] Committee: Reference: Consortium Review Consortium Review Approval: Approval Date: **Non-Committee** Approved by Ana Cruz on July 14, 2020 Review: **Expedite Approval:** Approved by Karen J. Rapponotti on 07/20/2020 **Current Design:** LRS WBTs and CalSAWS/C-IV Functional Presentations (CFPs) contain Flash objects and are published as Small Web Format (SWF) files. Request: As of the end of 2020, Adobe Captivate and all major web browsers will stop supporting Flash. WBTs/CFPs that contain Flash objects and are published as SWFs will no longer function. WBTs/CFPs need to be updated to remove and replace all Flash objects. Publishing processes need to be updated so that WBTs/CFPs are published as HTML5 files. SCORM processes need to be updated so that HTML5 files will function correctly in the Learning Management System (LMS). Recommendation: 1. Update all WBTs and CFPs to remove and replace all Flash objects. 2. Re-publish all WBTs and CFPs as HTML5 files. 3. Re-SCORM all WBTs so that the updated file format functions correctly in the LMS. Outreach **Description: Migration Impact** Updates to the existing LRS Web Based Training materials to support 40 counties in CalSAWS are not in scope Description: for migration. **Migration Impact** Analysis: Alternative None Procedure Description: **Operational Impact:** Estimate: 550 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS Test: CalHEERS: Client Correspondence: 0 0 0 DBA: Design: 0 Eligibility: 0 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 O 0 Support: Reports: Reports Test: Security: 0 0 0

0

Tech Ops:

0

Tech Arch:

0



[CA-50293] ACL 11-80 - CalWORKs New & Revised Overpayment Notice of Action **Messages Phase 1**

Team Responsible: SPG Status: Assignee: Client Sreekanth Kalvoiu **Approved** Correspondence Fix Version/s: **Designer Contact:** Change Type (SCR): [20.11] Phong Xiong **New Policy Expedite Changes:** Estimate: Minor Version: 274 Regulation Reference: ACL 11-80, DATED Reporter: **Tiffany Huckaby** Created: 01/19/2018 11:43 AM 11/28/11 MPP 44-316, 4-350 and 44-352 Impact Analysis: Outreach Required: Status: [Forms/NOA **Approved** No

Translations] Policy/Design Training Impacted: Maria Arceo [N/A]

Consortium Contact:

Project Phase (SCR): Funding Source ID: Migration Impact: **Production TBD**

Other Agency Cross Committee: Approved by 07/21/2020 [Correspondence] CIV-8657

Committee: Reference:

Consortium Review Consortium Review Approval: Approval Date:

Non-Committee Review:

Expedite Approval:

Current Design: Currently, there are no NOAs that address the discovery of an overpayment without an accompanying grant

reduction or to notify the participant that grant adjustment will begin on a previously noticed overpayment. In addition, several Overpayment and adjustment NOAs contain information that is unclear and incorrect.

Request:

This effort will be split into 3 phases:

Phase 1: CA-50293

Revised/create text and templates for the NOAs below:

1. M44-0350 I is to be used to notify participants about the discovery o an overpayment without an accompanying

Funding Source:

LRS M&E

grant reduction - Inform

2. M44-352H to be used to notify participants that a grant adjustment will now begin on a previously discovered

notice overpayment - Change

3. M44-352A - Notice of O/P and Demand

Phase 2: CA-214161

Revised/create text and templates for the NOAs below:

- 1. M44-350A Overpayment Adjustment Change
- 2. M44-352C Overpayment Recovery-Change
- 3. M44-352D Overpayment Recovery-Change
- 4. M44-352G Demand Overpayment Change

Phase 3: CA-214165

Revised/create text and templates for the NOAs below:

1. M44-350E - Excess Property O/P and Adjustment w/o Good Faith-Change

2. M44-350F - Excess Property O/P w/o Good Faith-Demand 3. M44-350G- Excess Property O/P with Good Faith-Change

4. M44-350H - Excess Property O/P with Good Faith-Demand

Recommendation:

Requirement:

Revised/create text and templates for the NOAs below:

1. M44-0350 I is to be used to notify participants about the discovery o an overpayment without an

accompanying grant reduction - Inform

2. M44-352H to be used to notify participants that a grant adjustment will now begin on a previously discovered

notice overpayment - Change

3. M44-352A - Notice of O/P and Demand

Revise/create NOAs in English and Spanish. See attachment.

Outreach
Description:
Migration Impact
Description:
Migration Impact
Analysis:

Alternative Create the NOAs manually in template repository.

Procedure
Description:
Operational Impact:

Description:

Estimate: 274

Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 178 DBA: Design: Eligibility: 0 0 0 Fiscal: IVR/CC: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports Test: Security: Reports: 0 0 0 System Test Support : Tech Arch: Tech Ops: 0 71 0

Training: 0



0

[CA-201274] DDCR 3524 and 5032: Update Reception Log to Allow the Entry of Confidential Cases

Comingenti	ai Cases						
Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	No		
Fix Version/s:	[20.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement		
Minor Version:		Expedite Changes:	No	Estimate:	161		
Reporter:	Daisy Villasenor	Regulation Reference:		Created:	03/08/2018 09:00 AM		
Status:	Pending Approval	Impact Analysis:	[Security, Training]	Outreach Required:	No		
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[Job Aid, Online Help]	Funding Source:	C-IV M&O		
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:			
Committee:	[Lobby Management]	Approved by Committee:		Other Agency Cross Reference:	C-IV SCR 5787 and RTC 36619		
Consortium Review Approval:	•	Consortium Review Approval Date:	07/08/2020				
Non-Committee Review:	Danielle Benoit 7/8/2	2020					
Expedite Approval: Current Design:	and information is no In the C-IV system, o	s/CalSAWS system, all co ot suppressed regardless only cases with the confid d information is suppress	s of what security rights dentiality type of Emplo	s the worker is assigned yee/Employee Relative	are able to be added to		
Request:	The LRS/CalSAWS system will still allow for confidential cases to be added to the reception log, however information being displayed should be suppressed for workers that are not assigned to the proper security right.						
Recommendation:	security rights will be 2. Message center will be security rights will be security as a security rights will be security rights.	1. The reception log needs to be updated so that the information being displayed for workers without proper security rights will be suppressed and remove their ability to make Edits to confidential Reception Log entries. 2. Message center will be updated so that workers without the proper security right will not have the ability to edit the confidential Reception Log entries.					
Outreach Description: Migration Impact Description:		peen addressed and the love to counties will be adopti			Management		
Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	No Alternative Proce any restriction current	edure at this time, since antly.	all type of confidential o	cases can be added to re	eception log without		
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0		
DBA :	0	Design :	0	Eligibility:	0		
Fiscal :	0	Imaging:	0	IVR/CC:	0		
Online :	121	Performance :	0	Release Communicati	on 0		
Reports:	0	Reports Test :	0	Support : Security :	0		
System Test Support :	-	Tech Arch :	0	Tech Ops :	0		
_, 5.5 1001 Ouppoit .	40		U	. сс срс .	U		



[CA-211750] Update the LRS MC 371- Additional Family Members Requesting Medi-Cal form (07/09)

101111 (0770	3)						
Team Responsible:	Client Correspondence	Assignee:	Nagesha S	SPG Status:	No		
Fix Version/s:	[20.11]	Designer Contact:	Raj Devidi	Change Type (SCR):	Enhancement		
Minor Version:		Expedite Changes:	Start Build	Estimate:	117		
Reporter:	Frederick Gains	Regulation Reference:	NA	Created:	11/08/2019 02:02 PM		
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No		
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	LRS M&E		
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:			
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:			
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	07/10/2020				
Non-Committee Review: Expedite Approval:	Karan Bannanatti	07/04/2020					
Current Design:	Karen Rapponotti -		None (First sta)				
Request:	• •	is "Applicant/Caretaker's	, , ,	Manakana Danwastian Mad	: 0-14 (07/00)		
Nequest.	"The contractor shall update the LRS MC 371- Additional Family Members Requesting Medi-Cal form (07/09) version in the CalSAWS software with the following updates: 1) Update ""Applicant/Caretaker's Name (First, etc) to ""Spouse/Other Parent's Name (First, Middle, Last) 2) Update the formatting on the second page of the form where the numbers to do cover the text on the page."						
Recommendation:	 "1. Estimate is for updating the form in English and all Threshold languages. 2. Spanish translations will be provided by the Consortium. 3. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs." 						
Outreach Description: Migration Impact Description:		on for migration, there wil		state and Non-State forms.	The 57 migration		
Migration Impact Analysis:		,	3				
Alternative Procedure Description:	N/A						
Operational Impact: Estimate:	447						
Automated Test :	117 0	Batch/Interfaces :	0	Batch Operations :	0		
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence			
DBA:	0	Design:	0	Eligibility :	7 · 82 0		
Fiscal:	0	Imaging :	0	IVR/CC:	0		
Online :	0	Performance :	0	Release Communication	-		
Reports :	0	Reports Test :	0	Security:	0		
System Test Support :	35	Tech Arch :	0	Tech Ops :	0		
Training:	0						



0

CA-211755] Retain LRS NA 960Y

~					
Team Responsible:	Client Correspondence	Assignee:	Mamatha Mahadeva	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Sureshnaidu Mullaguri	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	180
Reporter:	Frederick Gains	Regulation Reference:	NA	Created:	11/08/2019 02:14 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	07/16/2020		
Non-Committee Review: Expedite Approval:	Karen Rapponotti - 7	7/16/2020			
Current Design:		060Y SAR is available in land Vietnamese language			
Request:	Retain LRS NA 960	Y, add/modify text on the	form		
Recommendation:	 Spanish translation Estimate does No 	updating the form in Engli ons will be provided by th OT include any effort for i ed/migrated/created. Con	e Consortium. modifying or creating n	ew Functional Design D	
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure	N/A				
Description: Operational Impact: Estimate:	180				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	•
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication	-
Reports :	0	Reports Test :	0	Security:	0
System Test Support :	53	Tech Arch:	0	Tech Ops :	0
Tuninin a	_				



0

[CA-211762] Update the DFA377.1A-CalFresh Notice of Denial in Template Repository to Include Threshold

molude m	iresiloid						
Team Responsible:	Client Correspondence	Assignee:	Nisarga Nagarathnaraj	SPG Status:	No		
Fix Version/s:	[20.11]	Designer Contact:	Sureshnaidu Mullaguri	Change Type (SCR):	Enhancement		
Minor Version:		Expedite Changes:	Start Build	Estimate:	159		
Reporter:	Frederick Gains	Regulation Reference:	NA	Created:	11/08/2019 02:33 PN		
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No		
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	LRS M&E		
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:			
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:			
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	07/07/2020				
Non-Committee Review:							
Expedite Approval:	Karen Rapponotti -	7/9/2020					
Current Design:		377.1A- Notice of Denia CalSAWS and it refers pro		form is available in English d Stamps.	and Spanish		
Request:		The contractor shall update the LRS DFA377.1A-CalFresh Notice of Denial (03/02 in all threshold languages in the CalSAWS Template Repository.					
Recommendation:	 Spanish translati Estimate does N 	"1. Estimate is for updating form in English and all threshold languages. 2. Spanish translations will be provided by the Consortium. 3. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs."					
Outreach Description: Migration Impact Description:		escription: Per strategic d		n, there will be a single set ty as part of migration.	of State and Non-State		
Migration Impact Analysis:	-		· ·				
Alternative Procedure Description: Operational Impact:	N/A						
Estimate:	159						
Automated Test :	8	Batch/Interfaces :	0	Batch Operations :	0		
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 108		
DBA :	0	Design :	0	Eligibility:	0		
Fiscal:	0	Imaging:	0	IVR/CC:	0		
Online :	0	Performance :	0	Release Communication Support :	on 0		
Reports:	0	Reports Test :	0	Security:	0		
System Test Support :	43	Tech Arch:	0	Tech Ops :	0		
Training .	_						



(09/07) [CA-211771] Retain MC 210A

0

Training:

~						
Team Responsible:	Client Correspondence	Assignee:	Anchita Jain	SPG Status:	No	
Fix Version/s:	[20.11]	Designer Contact:	Sureshnaidu Mullaguri	Change Type (SCR):	Enhancement	
Minor Version:		Expedite Changes:	Start Build	Estimate:	30	
Reporter:	Frederick Gains	Regulation Reference:	NA	Created:	11/08/2019 02:54 PM	
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No	
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	-	Funding Source:	LRS M&E	
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:		
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval:	Virginia Bernal	Consortium Review Approval Date:	07/01/2020			
Non-Committee Review: Expedite Approval:	Karen Rapponotti -	7/9/2020				
Current Design:	Current MC 210 A fo			Retroactive Coverage/Re	estoration' and it	
Request:	Retain LRS MC 210A (09/07) version with the following updates: The Contractor shall add the word " to " on the title of the form between Supplement and Statement to read 'Supplement to Statement'. 2. Remove the CA Governor Jerry Brown to current Governor.					
Recommendation:	 Spanish translation Other threshold in Estimate does No 		e Consortium. ded in this estimate. modifying or creating	new Functional Design D nodifying or creating FDD		
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	N/A					
Estimate:	30					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence		
DBA :	0	Design:	0	Eligibility:	0	
Fiscal:	0	Imaging :	0	IVR/CC:	0	
Online :	0	Performance :	0	Release Communicati Support :	0	
Reports:	0	Reports Test :	0	Security:	0	
System Test Support :	8	Tech Arch :	0	Tech Ops :	0	



0

[CA-214060] DDID 2521, 2198, 2523 - Create Barcode, Case, and RDB Inbound Web Services

Sel Vices					
Team Responsible:	Batch/Interfaces	Assignee:	Eric Perkins	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Jennifer Kim	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	820
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee: Consortium Review Approval:	[lmaging]	Approved by Committee: Consortium Review Approval Date:		Other Agency Cross Reference:	
Non-Committee Review:	Danielle Benoit 7/14	J/2020			
Expedite Approval: Current Design:		shed Web Services betw rmation from CalSAWS.	veen the CalSAWS	Imaging System and CalSA	AWS to request Case,
Request:	Create new inbound Data from the CalSA		alSAWS Imaging Sy	stem to request supporting	Case, Form, and RDB
	data from the CalSa 2. Create a Get Cas	AWS System. se Info Inbound Web Ser	vice to return CalSA	he Imaging System Case, I	ing System.
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	N/A 820				
Automated Test :	0	Batch/Interfaces :	474	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	_
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	13	Performance :	0	Release Communication	•
Reports:	0	Reports Test :	0	Security:	0
System Test Support :	5	Tech Arch:	240	Tech Ops :	0



System Test Support :

Training:

) [CA-214441] Roll Back Absent Parent Validation for Foster Care and Kin-GAP

~					
Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	204
Reporter:	Ignacio Lazaro	Regulation Reference:		Created:	03/17/2020 12:45 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Corey Morris	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review: Expedite Approval:	Karen Rapponotti - N	Non-Committee Approva	l of CA-214441 on 7	/13/2020	
Current Design:	page when there is no There is no Absent/L • [Name of Child with	no absent/unmarried rec Inmarried Parent record absent parent]	ord for the biological for the following child		d :
D	•			eass the validation messag	
Request:	button to bypass the		n extra step, the req	or KG cases and having to uest is to remove the soft	
Recommendation:	1. Update the Run l	EDBC page to not displa	y 'Absent/Unmarried	Parent' validation for FC	and KG EDBCs.
Outreach Description: Migration Impact Description: Migration Impact Analysis:	The C-IV counties w	ill be adopting this functi	onality as part of miç	gration.	
Alternative Procedure Description: Operational Impact:	Click the 'Run EDBO	C' button to bypass the v	alidation message		
Estimate:	204				
Automated Test:	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0
DBA:	0	Design:	0	Eligibility:	132
Fiscal :	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communicati Support :	on 0
Reports :	0	Reports Test :	0	Security :	0

0

Tech Ops:

0

Tech Arch:

52



(CA-216480) Migrate CMSP 100 CIV Blank CMSP Notice of Action Form

Team Responsible:	Client Correspondence	Assignee:	P Madhan Kumar	SPG Status:	No			
Fix Version/s:	[20.11]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement			
Minor Version:		Expedite Changes:	Start Build	Estimate:	68			
Reporter:	Virginia C. Bernal	Regulation Reference:		Created:	05/19/2020 02:07 PM			
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No			
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	LRS M&E			
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:				
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:				
Consortium Review Approval:	Virginia Bernal	Consortium Review Approval Date:	07/21/2020					
Non-Committee Review:								
Expedite Approval:	Karen Rapponotti - 7	7/22/2020						
Current Design:	The CMSP 100 CIV	Blank CMSP Notice of A	ction Form does not e	xist in CalSAWS.				
Request:	Migrate the C-IV CM	SP 100 form to CalSAW	S.					
Recommendation:	Add the English and	Add the English and Spanish CMSP 100 forms to the CalSAWS Template Repository.						
	Remove "CIV" as pa	irt of the form name on th	ne footer of the ENG a	nd SP forms.				
Outreach Description: Migration Impact Description:		n for migration, there wil oting this functionality as		te and Non-State forms.	The 57 migration			
Migration Impact			Farrer me m. Granem					
Analysis: Alternative Procedure Description:	N/A - CalSAWS DD8	kl Requirement						
Operational Impact: Estimate:	60							
Automated Test :	68	Batch/Interfaces :	0	Batch Operations :	0			
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence				
DBA:	0	Design :	0	Eligibility :	0			
Fiscal:	0	Imaging :	0	IVR/CC:	0			
Online :	0	Performance :	0	Release Communicati	-			
	U		U	Support :	J. U			
Reports :	0	Reports Test :	0	Security:	0			
System Test Support :	19	Tech Arch:	0	Tech Ops :	0			
Training:	0							



(CA-57974] CA-57974 Update EBT Card Detail and EBT Account Detail Pages

Team Responsible:					
	Fiscal	Assignee:	Jimmy Tu	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	108
Reporter:	Charlie Au	Regulation Reference:		Created:	01/19/2018 11:43 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee: Consortium Review Approval:	[Fiscal]	Approved by Committee: Consortium Review Approval Date:	07/16/2020	Other Agency Cross Reference:	CIV-2522
Non-Committee Review:					
Expedite Approval: Current Design:	host-to-host messag b. The Status Date (ii extracted from the ho 2. EBT Card Detail P	EBT Account Detail Pag e. n Current Cards Table) is ost-to-host message.	s the latest status da	ation from data provided by	
Request:		n is to eliminate the diffe	· ·	and LRS. This will bring LF	RS up to the same
Recommendation:	2. Add an EBT Card	us Date column in the Co Action History section to pping to reflect the adde	the EBT Card Deta	of the EBT Account Detail il page.	Page.
Outreach					
Description:		is shange with C IV 252			
Migration Impact Description:	C-IV implemented th design difference.	ils change with C-IV 252.	2. This SCR will alig	n LRS/CalSAWS with C-IV	and resolve the
Description: Migration Impact Analysis: Alternative Procedure Description:		ils change with C-IV 252	2. This SCR will alig	n LRS/CalSAWS with C-IV	and resolve the
Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	design difference.	ils change with C-IV 252	2. This SCR will alig	n LRS/CalSAWS with C-IV	and resolve the
Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	design difference. N/A 108				
Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate: Automated Test:	design difference. N/A 108	Batch/Interfaces :	0	Batch Operations :	0
Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate: Automated Test: CalHEERS:	design difference. N/A 108 0 0	Batch/Interfaces : CalHEERS Test :	0 0	Batch Operations : Client Correspondence	0
Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate: Automated Test: CalHEERS: DBA:	design difference. N/A 108 0 0 0	Batch/Interfaces : CalHEERS Test : Design :	0 0 0	Batch Operations : Client Correspondence Eligibility :	0 e: 0 0
Description: Migration Impact Analysis: Alternative Procedure	design difference. N/A 108 0 0	Batch/Interfaces : CalHEERS Test :	0 0	Batch Operations : Client Correspondence Eligibility : IVR/CC : Release Communication	0 0 0 0
Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate: Automated Test: CalHEERS: DBA: Fiscal:	design difference. N/A 108 0 0 0 83	Batch/Interfaces : CalHEERS Test : Design : Imaging :	0 0 0 0	Batch Operations : Client Correspondence Eligibility : IVR/CC :	0 9: 0 0



[CA-200685] DDCR 3016: Updates to Child Care Need Detail Page

~					
Team Responsible:	Online	Assignee:	Long Nguyen	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	72
Reporter:	Jose Sepulveda	Regulation Reference:		Created:	02/06/2018 04:35 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Child Care]	Approved by Committee:		Other Agency Cross Reference:	Tracker 42391
Consortium Review Approval:	Claudia Pinto	Consortium Review Approval Date:	07/20/2020		
Non-Committee Review: Expedite Approval: Current Design:	Currently, the Child system case.	Care Need Detail page is	s used to capture the	need for Child Care Supp	portive Services for the
Request:	The C-IV System ha			il page which is not includ d the Child Care Need ac	
Recommendation:	 Add new need rea Add new special 				
Outreach Description: Migration Impact Description:		peen addressed and the dopting this functionality		roved through the Child C	are Committee. The C-
Migration Impact Analysis: Alternative	No alternative proce		ao part or migration.		
Procedure Description: Operational Impact: Estimate:	72				
Automated Test :	72	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence	-
DBA:	0	Design:	0	Eligibility:	0
Fiscal:	0	Imaging :	0	IVR/CC:	0
Online :	55	Performance :	0	Release Communication	-
Reports :	0	Reports Test :	0	Support : Security :	0
System Test Support :	17	Tech Arch :	0	Tech Ops :	0
			•	•	•

Training:



0

[CA-200686] DDCR 3084: MB 14-03 - Update Family Fee from Daily rate to Monthly

~					
Team Responsible:	Online	Assignee:	Long Nguyen	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	152
Reporter:	Jose Sepulveda	Regulation Reference:		Created:	02/06/2018 04:44 PN
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Child Care]	Approved by Committee:		Other Agency Cross Reference:	Tracker 53874
Consortium Review Approval:	Claudia Pinto	Consortium Review Approval Date:	07/20/2020		
Non-Committee Review: Expedite Approval:					
Current Design:	CA-210493. As per l	MB 14-03, the Daily Fam	nily Fee is valid until o	Management Bulletin 14 one of the following factors orker to use the Daily Far	s have occurred: Intake
Request:		will need to be updated t the system case is entitl		use the Daily Family Fee	rate when calculating
Recommendation:	prevent them from a benefit month. 2. Update the Child and use the fee in t	adding a payment calculation Care Payment Calculation he calculation.	ation record when the	a worker to choose a berere is no eligibility record a worker to choose the type est month falls between ar	applicable on the e of family fee to apply
Outreach Description: Migration Impact Description:		een addressed and the clopting this functionality a		roved through the Child C	are Committee. The C
Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	No alternative proce	dure.			
Estimate:	152				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	106	Performance :	0	Release Communication Support :	on 0
Reports :	0	Reports Test :	0	Security:	0
System Test Support :	46	Tech Arch :	0	Tech Ops :	0



[CA-200710] DDCR 3017: Child Care approval linked inconsistently on program and

Team Responsible:	Online	Assignee:	Long Nguyen	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	171
Reporter:	Jose Sepulveda	Regulation Reference:		Created:	02/07/2018 02:54 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Child Care]	Approved by Committee:		Other Agency Cross Reference:	Tracker 42527
Consortium Review Approval:	Claudia Pinto	Consortium Review Approval Date:	07/20/2020		
Non-Committee Review: Expedite Approval: Current Design:	program is reopened the reopening of the	through processing a n program through resciss	ew Child Care Requesion or reapplication.	n through the reapplication est for the system case. T Additionally, the CalSAW am person statuses. This	he C-IV system allows S uses the effective
Request:	The CalSAWS will no documented in DDC to multiple program a	R 3017, the CalSAWS s	ystem will need to be e program and perso	to process a system case updated to allow the CC n events properly aligned rt.	program to be linked
Recommendation:	Update the Child Update the logic f Add validation to f Discontinued status Add validation to f	Care Detail page to disport of the control of the c	play the 'Rescind' and a CC program is recetail page to prevent Detail page to prever	d 'Reapply' buttons.	
Outreach Description: Migration Impact Description:		een addressed and the lopting this functionality		roved through the Child C	are Committee. The C-
Migration Impact Analysis: Alternative	No alternative proce		pa 5g. a		
Procedure Description: Operational Impact: Estimate:	171				
Description: Operational Impact:	171 0	Batch/Interfaces :	0	Batch Operations :	0

DBA: Design: Eligibility: 0 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 133 0 0 Support: Reports Test: Reports: Security: 0 0 0 System Test Support : Tech Arch: Tech Ops: 38 0 0 Training: 0



[CA-201449] DDCR 4067: Validate Payment Calculation is within the Child Care Eligibility Period

Liigibility	GIIOU				
Team Responsible:	Online	Assignee:	Long Nguyen	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	44
Reporter:	Daisy Villasenor	Regulation Reference:	TBD	Created:	03/14/2018 04:51 PN
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by		Other Agency Cross	C-IV SCR 3058
Consortium Review Approval:	Claudia Pinto	Committee: Consortium Review Approval Date:	07/20/2020	Reference:	
Non-Committee					
Review: Expedite Approval:					
Current Design:	The Child Care Supp	portive Services (CC) pro	ogram in LRS/CalSA	WS does not make use of	the Eligibility
				tutilizes the Child Care Pa	
				nis page takes information Reporting pages. It can b	
		ficate Detail and Child Ca			o docessed timough
Request:		re Customer Reporting p Care Payment Calculatio		CC eligibility record exists I	pefore navigating the
Recommendation:		•	. •	vent the worker from addi	ng a new navment
		nild Care Certificate perio			ig a new payment
Outreach					
Description:					
Migration Impact Description:				roved through the Child C	are Committee. The
Migration Impact	C-IV Counties will be	adopting this functional	ty as part or migratio	II.	
Analysis:					
Alternative	No alternative proce	dure.			
Procedure Description:					
Operational Impact:					
Estimate:	44				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0
DBA :	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	34	Performance :	0	Release Communication Support:	on 0
Reports :	0	Reports Test :	0	Security:	0
System Test Support :	_	Tech Arch :	0	Tech Ops :	0
Training :	0				



CA-214031] DDID 2503 - Capture and Indexing Separators

Team Responsible:	Client Correspondence	Assignee:	Sarah Steimle	SPG Status:	No			
Fix Version/s:	[21.01]	Designer Contact:	Sarah Steimle	Change Type (SCR):	Enhancement			
Minor Version:		Expedite Changes:	No	Estimate:	581			
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM			
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No			
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I			
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:				
Committee: Consortium Review	[lmaging]	Approved by Committee: Consortium Review	07/15/2020	Other Agency Cross Reference:				
Approval:		Approval Date:						
Non-Committee Review: Expedite Approval: Current Design:				le barcoded coversheets				
		in LRS. Currently, there Identified Separator She		cess point to the Generic	Separator Sheet and			
Request:				oded coversheets to the L t to the Template Reposite				
Recommendation:	case that is validate 2. Add a Generate C the worker is on.	Create a Generate Coversheet page in CalSAWs that will validate and create barcoded coversheets for each case that is validated. Add a Generate Coversheet button to the Case Summary page to create a barcoded coversheet for the case						
Outreach Description: Migration Impact Description: Migration Impact Analysis:	DDID Implementatio	n in support of Migration	to new Imaging Solu	ition.				
Alternative Procedure Description: Operational Impact:	N/A							
Estimate:	581							
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0			
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 330			
DBA:	0	Design:	0	Eligibility:	0			
Fiscal:	0	Imaging:	0	IVR/CC:	0			
Online :	60	Performance :	0	Release Communicati Support :	on 0			
Reports :	0	Reports Test:	0	Security:	0			
System Test Support : Training :	134 0	Tech Arch:	57	Tech Ops :	0			

End SCRs



[CA-216296] OCAT-Integration testing

- Resolved: 07/20/2020 01:25 PM

Team Responsible: Batch/Interfaces Assignee: Balakumar Murthy SPG Status: No

Fix Version/s: [20.07] Designer Contact: Ritu Chinya Change Type (SCR): Enhancement

Minor Version: 20.07.20 Expedite Changes: No Estimate: 40

Reporter: Ritu Chinya Regulation Reference: AB-74 Created: 05/11/2020 06:10 PM

Status: In Production Impact Analysis: [N/A] Outreach Required: No
Policy/Design Gingko Luna Training Impacted: [N/A] Funding Source: Premise
Consortium Contact:

Project Phase (SCR): Production Migration Impact: No Funding Source ID: OCAT

reject rade (cerv). Production impact. No randing ceases is: OCAT

Committee: [Welfare to Work/ Approved by WPR1 Approved by Committee: Reference:

Non-Committee Jo Anne Osborn - 5/22/2020

Review: Expedite Approval:

Current Design: The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the

California Work Opportunity and Responsibility to Kids (CalWORKs) program to help identify participants'

strengths and barriers upon their entry into the Welfare-to-Work program.

Request: As regulated by Assembly Bill (AB) 74 (Chapter 21, Statutes of 2013) the California Department of Social Services

(CDSS) must implement changes to the OCAT; specifically, OCAT-related functionality must be implemented in

0

Tech Ops:

0

SAWS to allow caseworkers to perform OCAT-related data collection in SAWS.

Recommendation:SCR to track time for the remaining integration test activities

Outreach Description:

Migration Impact Description:

This SCR exists only to track support time for integration testing activities.

Migration Impact
Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 40

Automated Test: Batch/Interfaces: Batch Operations: 0 40 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0

Tech Arch:

Training:

Content Revision

System Test Support:

Status-1:

Pending CCB

0

N/A

Content Revision

Description-1:

1. Recommendation Change: N/A

2. Estimate Change:

Before: Batch/Interfaces: 40 hours

Online: 0 hours Tech Arch: 0 hours

After: Batch/Interfaces: 65 hours

Online:: 5 hours

Tech Arch: 40 hours 3. Release Change: N/A 4. Funding Source Change: N/A **Content Revision** Status-2: **Content Revision** 1. Recommendation Change: Description-2: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: **Content Revision** Status-3: **Content Revision** 1. Recommendation Change: Description-3: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: **Content Revision** Status-4: **Content Revision** 1. Recommendation Change: Description-4: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:



[CA-52597] CA 812 Collections Enhancement Report

Approved by

Committee:

[Collections, State/

Fiscal Reports]

- Resolved: 07/26/2020 11:58 AM

SPG Status: Team Responsible: Assignee: Reports Sumanta **Approved** Mukhopadhyay **Designer Contact:** Fix Version/s: Change Type (SCR): **Esequiel Herrera-**[20.09] **Enhancement** Ortiz Minor Version: Expedite Changes: Estimate: No 450 Regulation Reference: Reporter: Created: **Ravneet Bhatia** 01/19/2018 11:42 AM Status: Impact Analysis: Outreach Required: **System Test** [N/A] No Policy/Design Training Impacted: Funding Source: Claudia Pinto [Online Help] LRS M&E Consortium Contact: Funding Source ID: Project Phase (SCR): Migration Impact: **Production** No

2020-03-17

0.00:00.0

Non-Committee Review:

Committee:

Expedite Approval: Current Design:

The CA 812 and the CA 812 Detailed Backup Reports are generated as two separate reports. This causes users the need to open both reports and go back and forth between them when validating information. The CA 812 Detail Sheets are also limited in the number of data fields it provides to help county workers validate information reported on the CA 812. Recovery Accounts that are in pending status and have no transactions posted to them at the beginning of the reporting quarter and become 'Void' at the end of the reporting quarter are known as same quarter void Recovery Accounts. Same quarter void Recovery Accounts should not be reported on the CA 812 state report. The Line 8c – New Void Overpayments backup detail sheet lists transactions that are posted to same quarter void Recovery Accounts. This sheet is only there for informational purposes. Cash and Tax intercept transactions are being reported as adjustments due to the transactions not being mapped to Line 4a and Line 4b. The transaction amount/claim by month totals on the detail sheets of lines 3a, 3b, 4a and 4b are not calculating based on how transactions are captured on the report. The CA 812 is not properly reporting Recovery Accounts in the LRS/CalSAWS specific status of 'Pending Approval'.

Other Agency Cross

Reference:

CIV-12446

Request:

- 1. Update the CA 812 report to improve the data validation process.
- 2. Move some transaction types currently reported as other adjustments to the appropriate transaction lines.
- 3. Treat Recovery Accounts in 'Pending Approval' status similarly as the 'Pending' status.

Recommendation:

- 1. Combine the CA 812 State report and the CA 812 Detailed Backup report to a single CA 812 report.
- 2. Create a detailed backup sheet for Line 1b Adjustments to Item 1a.
- 3. Add new fields to existing detail sheets.
- 4. Map cash and tax intercept transactions, currently being reported on Line 8c, to Lines 4a and 4b.
- 5. Update the logic for transaction amount/claim by month totals on the detail sheets of lines 3a, 3b, 4a and 4b. The 'Other' transaction amount/claim totals will be removed.
- 6. Remove the entire Line 8c New Void Overpayments detail sheet.
- 7. Update the CA 812 logic to treat Recovery Accounts in 'Pending Approval' status the same as if the account was in 'Pending' status.
- 8. Update the report layout to adhere to reporting cosmetic standards.

Outreach
Description:

Migration Impact Description:

Joint design has been approved through the State/Fiscal Reports Committee. C-IV will implement this Change with SCR CIV-12446 in the 20.09 release.

Migration Impact Analysis:

Alternative Procedure

The information can be obtained via Ad-Hoc.

Description:
Operational Impact:

Estimate: 450

Automated Test: 0 Batch/Interfaces: 0 Batch Operations: 0

CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	0
DBA:	0	Design:	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance:	0	Release Communication Support :	0
Reports :	329	Reports Test:	121	Security:	0
System Test Support :	0	Tech Arch:	0	Tech Ops :	0
Training:	0				

Content Revision

Status-1:

Description-1:

Content Revision

1. Recommendation Change:

Accepted

Before: The design did not include an explanation of why the report template was not being updated per ACL 19-05. The transaction total and claim total summary counts located on the detail sheets of lines 3a, 3b, 4a, 4b were not up to date with the summary sheet logic. The TI – IRS (17.5% State) and TI – IRS (17.5% County) transaction types are categorized as Misc. rather than tax intercept collections.

After: The design includes a note explaining that committee agreed to not update the template per ACL 19-05. The summary totals found on the detail sheet of Line 3a, 3b, 4a and 4b have been updated to reflect the Summary sheet logic. The TI - IRS (17.5% State) and TI - IRS (17.5% County) transaction types have been mapped to Line 4b - Tax Intercept Collections.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision Description-2:

Pending CCB

1. Recommendation Change:

The definitions for the following columns are incorrect in section 7.1:

Line Amount Line 9 Line Count

Line 8c - Cause Code Change To Tracked Line 8c - Cause Code Change From Tracked

After: Section 7.1 no longer has incorrect definitions for Line 9 and Line 8c.

Content Revision Status-3:

Content Revision Description-3: Content Revision Status-4:

Content Revision Description-4:



[CA-202684] ACL 18-50 - Implement Redesigned CalFresh Overissuance NOAs - Phase

- Resolved: 07/26/2020 11:59 AM

Team Responsible:	Contact Center	Assignee:	Maria Jensen	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	James Tran	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	233
Reporter:	Ricardo Olivo	Regulation Reference:	ACL 18-50 and ACL 18-50E (Errata)	Created:	05/16/2018 11:31 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2020-05-22 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 6/15/2020

Current Design: The CalFresh Overissuance NOAs are being generated automatically in LRS. They are also available through the

template repository. These are NOAs that are coded as forms.

Request: ACL 18-50 - Implement Redesigned CalFresh Overissuance NOAs as requested by the State

The forms will be editable for the 57 counties and remain non-editable for Los Angeles County

Recommendation:

This effort has been split into two SCRs. For this SCR, please implement the the following newly redesigned CalFresh Overissuance NOAs provided by the State described below. Include English, Spanish, and Threshold versions if available:

CF 377.7B - CF Overissuance NOA for Inadvertent Household Errors (IHE). CF 377.7D3 - CF Overissuance NOA for County Administrative Error (AE). CF 377.7B1 - CF Repayment Final Notice for Inadvertent Household Errors (IHE). CF 377.7D2 - CF Repayment Final Notice for County Administrative Error (AE).

Please refer to Phase 2 of this set of changes, CA-214084, for the following NOAs:

CF 377.7F - CF Overissuance NOA for change from Inadvertent Household Error (IHE) to Intentional Program

Violation (IPV).

CF 377.7F1 - CF Repayment Final Notice for Intentional Program Violation (IPV). DFA 377.7F - CF Overissuance NOA for Intentional Program Violation (IPV).

Outreach Description:

Migration Impact Description:

The changes mentioned in the design will only be available in CalSAWS/LRS. C-IV will receive the new and updated forms at migration.

Migration Impact

Analysis:

Alternative For updated forms, generate the previous version of the form. For new forms, counties may access the forms from the CDSS website.

Description:

Operational Impact:

Estimate: 233

Autom	ated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHE	ERS:	0	CalHEERS Test :	0	Client Correspondence :	152
DBA:		0	Design :	0	Eligibility:	0
Fiscal	:	0	Imaging:	0	IVR/CC:	0

Online :	0	Performance :	0	Release Communication Support :	0			
Reports:	0	Reports Test:	0	Security:	0			
System Test Support :	61	Tech Arch:	0	Tech Ops :	0			
Training :	0							
Content Revision Status-1:	Pending CCB							
Content Revision Description-1:	1. Recommendation Change: Before: On the form CF 377.7B1 and CF 377.7D2, the "Mailed From (Return):" address was set to "DPSS District Office" and "Post to YBN:" was set to "No" After: The "Mailed From (Return):" address is now set to "Program Worker's Office Address" and "Post to YBN:" is now set to "Yes".							
	Before: For the two updated forms, CF 377.7B and CF 377.D3, the new variable population was set to only generate for Batch and EDBC, respectively. After: For the two updated forms, CF 377.7B and CF 377.D3, the new variable population is now set to generate for all triggers.							
	Before: For the two updated forms, CF 377.7B and CF 377.D3, the overview stated it was currently only being generated by Recovery Account and Template Repository. After: For the two updated forms, CF 377.7B and CF 377.D3, the overview has been corrected to specific that it also currently generates from batch.							
		orrespondence: 152 respondence: 162						
	3. Release Change: N/A							
Content Revision Status-2: Content Revision Description-2:	Recommendation Change: {Description of Recommendation Change} Before: After:							
	2. ETC Change: {Description of ETC Change} Before: After:							
	3. Release Change: {Description of Release Change} Before: After:							
Content Revision Status-3:								
Content Revision Description-3:	Recommendation Change: {Description of Recommendation Change} Before: After:							
	2. ETC Change: {Description of ETC Change} Before: After:							
	3. Release Char Before: After:	nge: {Description of Release C	change}					
Content Revision Status-4:								
Content Revision Description-4:	Recommendation Change: {Description of Recommendation Change} Before: After:							



[CA-204496] SB 1341 All County Solution Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs

- Resolved: 07/26/2020 11:59 AM

Team Responsible:	Client Correspondence	Assignee:	Bryan Diep	SPG Status:	Approved		
Fix Version/s:	[20.09]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement		
Minor Version:		Expedite Changes:	Start Build	Estimate:	2542		
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	09/05/2018 11:48 AM		
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No		
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise		
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-104		
Committee:	[Correspondence, Medi-Cal/CMSP]	Approved by Committee:	2019-09-25 00:00:00.0	Other Agency Cross Reference:			
Non-Committee Review:							
Expedite Approval:	Approved by Karen J. Rapponotti on 11/13/2019						
Current Design:	LRS/CalACES generates mixed Medi-Cal NOAs for Non-MAGI and MAGI with Non-MAGI text generating prior to and on a different page from the MAGI text.						
Request:	The objective of this request is to address C-IV concerns with LRS current design for the mix NOAs and to create all counties solution. In addition we also need to implement any remaining portions of the Phase I SCR 47415.						
Recommendation:	This effort will be split into Phases: SCR CA-56680 Phase 1 - Separate the MSP text onto it's own MSP NOAs SCR CA-204496 Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs SCR CA-204497 Phase 3 - Updates to the mixed Non-MAGI/MAGI NOAs to allow for mixed actions SCR CA-204494 Phase 4 - Update Non-MAGI/MAGI NOAs to generate in Letter Format SCR CA-204499 Phase 5 - Mixed Non-MAGI/MAGI Text updates and update to Skip Report						
	1.) Update the flow of the mixed Non-MAGI/MAGI NOAs. NOAs will generate with all persons listed on the first page in terms of their eligibility. Merge the non-MAGI and MAGI text.						
Outreach Description: Migration Impact Description:	Per strategic directic counties.	on for migration, there wil	ll be a single set of No	OAs with the LRS NOAs t	o be used by all 58		
Migration Impact Analysis: Alternative Procedure	N/A						
Description: Operational Impact: Estimate:	2542						
Automated Test:	0	Batch/Interfaces :	0	Batch Operations :	0		
CalHEERS :	0	CalHEERS Test :	511	Client Correspondence	9: 1284		
DBA :	0	Design :	320	Eligibility:	0		
Fiscal :	0	Imaging:	0	IVR/CC:	0		
Online :	0	Performance :	0	Release Communication Support :	on 111		
Reports:	0	Reports Test :	0	Security:	0		
System Test Support :	0	Tech Arch :	0	Tech Ops :	0		
Training :	0						

Content Revision

Status-1:

Content Revision Description-1:

Accepted

1. Recommendation Change: Before:

- 1. Design document was not attached to JIRA
- 2. FDDs are attached to the design document as embedded documents in the 'Supporting Documents' section.
- 3. FDDs does not have threshold translations listed.

After:

- 1. The design document is attached to JIRA
- 2. Removed the embedded documents and added the names of the FDDs in the design document. All the FDDs can now be found in 'Supporting Documents.Zip' attached to JIRA.
- 3. Threshold translations are added to the FDDs.

Content Revision

Accepted Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Added assumption 10 and 11 in the assumption section.

A note has been added to section 2.11 for the clarification on the footer fragment.

Updated the recommendation references in section 2.8.4

Content Revision Status-3:

Pending CCB

Content Revision Description-3:

1. Recommendation Change:

Before: Assumption 6 was stated incorrectly. Threshold references for some existing fragments are incorrect. After: Assumption 6 is updated and assumption 12 is added. Threshold references for existing fragments are updated.

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:

Before: After:

2. ETC Change:

Before: After:

3. Release Change:

Before: After:

4. Funding Source Change:

Before: After:



Content Revision

Description-1:

[CA-205915] Upgrade iText PDF and Imaging library

Team Responsible: SPG Status: Assignee: **Tech Arch** Abel Lopez **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.09] **Enhancement** Minor Version: **Expedite Changes:** Estimate: 20.09.xx No 360 Regulation Reference: Created: Reporter: **Chris Larson** 12/07/2018 11:04 AM [Technology Impact] Outreach Required: Status: Impact Analysis: **Approved** No Policy/Design Training Impacted: **Funding Source: Erick Arreola** [N/A] LRS M&E Consortium Contact: Project Phase (SCR): Funding Source ID: Migration Impact: **Production** No Committee: Approved by Other Agency Cross CIV-102915 [Tech] Committee: Reference: **Non-Committee** Approved by Laura Chavez on 6/12/2020 Review: **Expedite Approval: Current Design:** The LRS system is using IText version 2.1.7 The following operations are supposerd by iText in the LRS: - Generate and attach barcodes to PDF - Add JavaScript to PDF - Retrieve number of pages on a PDF - Retrieve the content of a PDF - Convert TIFF to PDF - Add dynamic text/watermark to PDF - Bundle PDF files Request: Upgrade third party library to latest supported version. Recommendation: 1. Upgrade iText third party dependency 2. Update Architecture wrapper libraries to support API version 7 Outreach Description: **Migration Impact** C-IV will inherit implemented version during migration. Description: **Migration Impact** No Impact Analysis: Alternative Continue using current iText software version. **Procedure** Description: **Operational Impact: Estimate:** 360 Automated Test: Batch/Interfaces: Batch Operations: 0 30 0 CalHEERS Test: CalHEERS: Client Correspondence: 20 0 30 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 20 0 0 Support: Security: Reports: Reports Test: 0 0 0 System Test Support: Tech Arch: Tech Ops: 80 180 0 Training: 0 **Content Revision** Pending CCB Status-1:

1. Recommendation Change: N/A

2. ETC Change: N/A 3. Release Change: Before: 20.09 After: 20.09.xx 4. Funding Source Change: N/A **Content Revision** Status-2: **Content Revision** 1. Recommendation Change: Description-2: Before: After: 2. ETC Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: **Content Revision** Status-3: **Content Revision** 1. Recommendation Change: Description-3: Before: After: 2. ETC Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: **Content Revision** Status-4: **Content Revision** 1. Recommendation Change: Description-4: Before: After: 2. ETC Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:



[CA-210827] Update Online Help for Incorrect Content

Team Responsible: Training Assignee: Melita Dennis SPG Status: Approved
Fix Version/s: [20.09] Designer Contact: Cristina Garcia Change Type (SCR): Enhancement

Minor Version: Expedite Changes: Start Build Estimate: 100

Reporter: Jayna Longstreet Regulation Reference: Created: 10/01/2019 01:42 PM

Status: In Development Impact Analysis: [Training] Outreach Required: No

in Development impact virialysis. [Training]

Policy/Design Araceli Gallardo Training Impacted: [Online Help] Funding Source: LRS M&E Consortium Contact:

Project Phase (SCR): Production Migration Impact: Funding Source ID:

Committee: [Other] Approved by Other Agency Cross

Committee: Reference:

Non-Committee Approved by Jennifer Hahner on March 2, 2020 **Review:**

Expedite Approval: Approved by Karen Rapponotti on 3/19/2020

Current Design: Online Help includes pages for <Program> Detail, <Program> History, <Program> Person Detail, and <Program>

Person History. It also includes Online Help pages for the same pages that specify the program, such as AAP Detail, CalWORKs Person Detail, etc. Online Help is inconsistent with these pages. If the User clicks Help in the Utilities navigation bar when on one of these system pages, the Online Help pop-up window appears with the

<Program> Online Help page displays not the Online Help page that specifies the program.

Request: For online help to be consistent

Recommendation:

Remove duplicate specific program pages from Online Help. There are 26 OLH pages which are recommended

to be removed and will be redirected to <Program History>:

AAP History

Adult Protective Services History

CalFresh History Cal-Learn History CAPI History CFET History Child Care History

Child Protective Services History

Diversion History Foster Care History General Relief History GROW History

Homeless - Perm History Homeless - Temp History Immediate Need History

In Home Supportive Services History

IV-D History LIHP History

Linkages Adult Services History

Medi-Cal History Nutrition Benefit History

PCSP History RCA History REP History

Welfare To Work History

Outreach
Description:
Migration Impact
Description:
Migration Impact
Analysis:

Alternative Procedure Description: Operational Impact:	None				
Estimate:	100				
Automated Test:	0	Batch/Interfaces :	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence :	0
DBA:	0	Design:	0	Eligibility:	0
Fiscal :	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports:	0	Reports Test :	0	Security:	0
System Test Support :	0	Tech Arch:	0	Tech Ops :	0
Training :	100				
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	Recommendation				
	2. Estimate Change:	N/A			
	3. Release Change: Before: 20.09 After: 20.11				
	4. Funding Source C	hange: N/A			
Content Revision Status-2: Content Revision Description-2:	1. Recommendation Before: After: 2. Estimate Change: Before: After:				
	3. Release Change: Before: After:4. Funding Source C Before:	change:			
Content Revision Status-3:	After:				
Status-3: Content Revision Description-3:	1. Recommendation Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After:				
	Funding Source C Before:	hange:			



Fix Version/s:

[CA-211293] ACL 19-118 Removal of the Consecutive Day rule for HA-Temp

Resolved: 07/26/2020 12:02 PM

Team Responsible: SPG Status: Assignee: Client Vikas Jetalpuria **Approved**

Correspondence

Designer Contact:

Srinivasa Meenavalli Change Type (SCR): [20.09] Policy Re-Design Minor Version: Expedite Changes: Estimate: Start Build 3460

Regulation Reference: ACL 19-118 Created: Reporter: **Frederick Gains** 10/21/2019 09:05 AM

Status: Impact Analysis: Outreach Required: In Development No

[Business Process]

Policy/Design Training Impacted: Funding Source: Frederick Gains [CFP/WBT, Job Aid] LRS M&E Consortium Contact:

Project Phase (SCR): Migration Impact: Funding Source ID: **Production** Yes Committee:

Other Agency Cross Approved by [CalWORKs/ 2020-05-27 CIV-105386 Committee: Reference:

0.00:00.0 CalFresh, Correspondence.

RDB1

Non-Committee Review:

Expedite Approval: Received expedited build approval from Karen Rapponotti on 5/28. Email attached.

temporary HA benefits consecutively.

Current Design:

- Currently Temporary Homeless Assistance (Temp-HA) is available to homeless families up to 16 consecutive days of HA benefits once every 12 months.
- The 16 days of benefits are issued in three-day increments while homelessness is being verified, followed by seven-day increments up to a maximum of 16 consecutive days.
- This 16-day period begins on the first day that these benefits are issued, and ends 16 calendar days later, regardless of how many days of benefits were issued.
- Temp-HA families that are actively fleeing domestic abuse are eligible for up to two 16-day consecutive periods for a total of 32 consecutive days of Temp-HA benefits, regardless of their abuser's income and assets based on AB 557. This is a once-in-a-lifetime benefit and is considered fully utilized even if the second 16-days are not issued.
- In LRS/CalSAWS, EDBC determines HA programs eligibility on a 12-month benefit period based on the request begin month regardless of the request begin date.
- Also, Temp-HA benefits are calculated in the payment begin first month regardless of the homelessness spans across successor months.
- In LRS/CalSAWS, automation of generating HA NOAs exist. C-IV currently does not generate HA NOAs as it is a manual program in C-IV.
- CW 42, CW 74 and CW 215 currently exist in Template Repository in LRS/CalSAWS. CW 42 and CW 215 currently exist in Template Repository in C-IV.

Note: In LRS/CalSAWS System, Homeless Assistance programs are automated EDBC and in C-IV System these programs are Manual EDBC.

Request:

- Per ACL 19-118, Section 57 of SB 80 and AB 960 repealed the consecutive day rule for temporary HA benefits. Homeless CalWORKs families and apparently eligible families will no longer need to use their 16 days of
- The once every 12-month issuance of temporary HA benefits will not be considered exhausted until all 16 days have been issued, the family resolves their homelessness, or 12 months have passed.
- The 12-month period begins on the absolute date that the first payment of temporary or permanent HA is made.
- The removal of the consecutive day rule also applies to AB 557 benefits Expanded temporary HA for CalWORKs applicants that are fleeing domestic abuse.
- These benefits are still issued in two 16-day increments for a total of 32 days; however, the two issuances of 16days will no longer have to be consecutive.
- The two 16-day increments do not need to be used consecutively, the second issuance of 16 days could be for a different instance of homelessness, months or even years later, as long as the applicant meets the eligibility criteria for these benefits, including being an applicant for CalWORKs who is actively fleeing domestic abuse. Families are still limited to a maximum of 32 days of these benefits in their lifetime.
- Per ACL 16-98 based on AB 1603, HA programs (Temporary HA, Permanent HA, and Permanent HA Arrearages) are available to an eligible Assistance Unit (AU) once every 12 months (unless the AU meets an HA exception which makes the AU eligible to HA benefits earlier).

- The 12-month period is from the HA payment begin date till the end of 365 days (or 366 in a leap year) and not just 12 months based on the benefit begin month.
- In LRS/CalSAWS, the Temp-HA benefits required to be calculated in the respective homeless months when the homelessness spans across different months.
- Homeless families are no longer required to rent from a person in the business of renting properties who has a history of renting properties and may instead now rent from any person or establishment with whom the family has executed a valid lease, sublease, or shared housing agreement.
- The number of days used / remaining for Temp-HA with and/or without exceptions within the 12-month period and Expanded Temp-HA for CalWORKs applicants that are fleeing domestic abuse within once-in-a-lifetime need to be tracked.
- In LRS/CalSAWS, modify Batch EDBC processing job to not run on Temporary HA program when running in All Program (AP) mode.
- In LRS/CalSAWS, add a new Batch EDBC Sweep job to trigger when all the 16 days benefits are issued, or the 12 months benefit period is ended, or Perm-HA is issued.
- In LRS/CalSAWS, modify MEDS HA20 Interface job to not send transaction when EDBC for HA programs are ran with an authorized amount is zero.
- In both LRS/CalSAWS and C-IV Systems, update HA20 payment type logic.
- In both LRS/CalSAWS and C-IV Systems, based on the ACL 19-118, updated and added Forms and NOAs.

Recommendation:

- Update the Temp-HA data collection screen to accept multiple payment dates for up to 12-months.
- Modify Temp-HA EDBC rules to accept and calculate the benefits for 16-days cumulative in 12-month period.
- Modify Expanded Temp-HA (AB557) EDBC rules to accept and calculate the benefits for two 16-day increments for a total of 32 days wherein the two 16-days will no longer be consecutive but still once in a lifetime.
- Modify EDBC Temp/Perm HA functionality to determine HA benefits for 365/366 absolute calendar days period based on the first payment begin date.
- Modify Temp-HA and Expanded Temp-HA EDBC rules to split the benefit calculation to the corresponding homelessness months matched to the HA data collection details.
- In both LRS/CalSAWS and CIV, add new pages to track and display the Temp-HA program 12-month period begin date, end date, number of days used, number of days remaining.
- In both LRS/CalSAWS and CIV, add new functionality to track benefits issued for expanded Temporary HA for CalWORKs applicants that are fleeing domestic abuse for two 16-day periods within lifetime.
- LRS/CalSAWS only, add a new batch to calculate Temporary HA program 12-month period begin date, end date, number of days used, number of days remaining. The batch also record benefits issued for expanded Temporary HA for victims of domestic abuse.
- LRS/CalSAWS, Modify Batch EDBC processing job to not run on HT program when running in All Program (AP) mode.
- In LRS/CalSAWS, add a new Batch EDBC Sweep job to trigger HT EDBC following month when any one of the following conditions is met:
- a. When all the HT 16-days without exception benefits are issued within the 12-month period (OR)
- b. When Perm-HA is approved/issued regardless of the number of days HT issued within the same 12-month period (OR)
- c. When all the 16-days with exception benefits are issued within the same 12-month period (OR)
- d. When the 12-months HT Time track period is ended
- Modify MEDS HA20 Interface job to not send transaction when EDBC for HA programs are ran with an authorized amount is zero (LRS/CalSAWS only), and Update HA20 payment type logic (LRS/CalSAWS and C-IV).
- Update CW 42 (LRS/CalSAWS and C-IV), CW 74 (LRS/CalSAWS only) and CW 215 (LRS/CalSAWS and C-IV) to match the newest state versions to ACL 19-118.
- Update the M44-211A, M44-211B, and M44211D NOA fragments that currently exists in LRS/CalSAWS.
- Add four new NOA fragments from the M44-211B.
- Add ten new NOA fragments from the M44-211D.

Outreach
Description:
Migration Impact
Description:

In LRS/CalSAWS System, Homeless Assistance programs are automated EDBC and in C-IV System these programs are Manual EDBC. C-IV Systems will inherit the functionality but the Time track data need to be migrated if available in C-IV Systems.

Migration Impact
Analysis:
Alternative
Procedure
Description:
Operational Impact:

EW Workers will not have the ability to track the HT Program 16 cumulative days.

Estimate:	3460				
Automated Test :	0	Batch/Interfaces :	268	Batch Operations :	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence :	664
DBA:	0	Design:	0	Eligibility:	572
Fiscal:	578	Imaging:	0	IVR/CC:	0
Online :	146	Performance :	0	Release Communication Support :	0
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	917	Tech Arch:	0	Tech Ops :	0
Training :	0				

Content Revision

Pending CCB

Status-1:

Sion Pending CC

Content Revision Description-1: Recommendation Change:

1-1: 1.3 befo

before

before after

In both LRS/CalSAWS and CIV, add a new page to track Temporary HA and Permanent HA benefits used within a 12-month period.

before

LRS/CalSAWS only, add a new batch to calculate Temporary HA program 12-month period begin date, end date, number of days used, number of days remaining. The batch also record benefits issued for expanded Temporary HA for victims of domestic abuse.

after

LRS/CalSAWS only, add a new batch to do the following:

- a. Track HA program 12-month period begin date and end date.
- b. Track Temporary HA benefits number of days used and number of days remaining within a time period
- c. Track Permanent HA benefits begin date and end date within a time period.
- d. Track 16 days period when expanded Temporary HA benefits for victims of domestic abuse are issued.

2.9

2.9.3 e.

before

This button will be only visible to users with the "Homeless Assistance Time Track Add" security group. after

This button will be only visible to users with the "Homeless Assistance Time Track Edit" security group.

2.10

update Figure 2.10.1 and Figure 2.10.2

2.10.3 4)

before

v. Days Used

vi. Days Remaining

vii. Days Used

viii. Days Remaining

after

v. Temporary HA Days Used

vi. Temporary HA Days Remaining

vii. Temporary HA Exception Days Used

viii. Temporary HA Exception Days Remaining

2.10.3 4) e.

before

This button will only be visible to users with the "Homeless Assistance Time Track Add" security group after

This button will only be visible to users with the "Homeless Assistance Time Track Edit" security group

2.10.35)

hefore

ii. Begin Date - The payment begins date of Temporary HA or Temporary HA with exceptions benefits.

iv. Days Used – Number of days are used. This is a calculated field based on the Begin Date and End Date. This field will be a hyper link to the Homeless Assistance Time Track Detail page if users are with the "Homeless Assistance Time Limit View" security group.

after

- ii. Begin Date The payment begins date of Temporary HA or Temporary HA with exceptions benefits. This field will be a hyper link to the Homeless Assistance Time Track Detail page if users are with the "Homeless Assistance Time Limit View" security group.
- iv. Program This field will indicate that the tracked benefits is for Homeless Temp or Homeless Perm.
- v. Days Used Number of benefit days are used for Homeless Temp. This is a calculated field based on the Begin Date and End Date. This field will be 'N/A' if Program is Homeless Perm.
- x. This section will be paginated and allow 25 records per page.

2.10.3 5) b. xi

before

- Users belong in the "Homeless Assistance Time Track Add" security group.
- 1. Users belong in the "Homeless Assistance Time Track Edit" security group.

2.11

2.11.3 d

before

d. End Date – This field will indicate the end date of a Time Track period. The default value will be automatically calculated based on Begin Date and Type.

For 'Homeless Assistance' Type:

- i. This field is not editable.
- ii. The default value will be counting 365 days (or 366 in a leap year) from Begin Date. For example, if Begin Date is '04/14/2020', End Date will be '04/13/2021'.

For 'Domestic Abuse Assistance – Initial 16 Days' and 'Domestic Abuse Assistance – Additional 16 Days' Types i. This field is editable.

- ii. The default value will be counting 16 days from Begin Date. For example, if Begin Date is '04/14/2020', End Date will be '04/29/2020'.
- iii. Add a validation message 'Domestic Abuse Assistance Time Track cannot exceed 16 days' and stop data from being saved.

Note: System does not allow changes on the End Date of a Time Track with Homeless Assistance Type. If a Homeless Assistance Time Track need to end before 365/366 days, it is required to manually delete the Time Track before starting a new one.

after

- d. End Date This field will indicate the end date of a Time Track period. The default value will be automatically calculated based on Begin Date and Type.
- i. This field is not editable.
- ii. For 'Homeless Assistance' Type, the default value will be counting 365 days (or 366 in a leap year) from Begin Date. For example, if Begin Date is '04/14/2020', End Date will be '04/13/2020'.
- i. For 'Domestic Abuse Assistance Initial 16 Days' and 'Domestic Abuse Assistance Additional 16 Days' types, the default value will be counting 16 days from Begin Date. For example, if Begin Date is '04/14/2020', End Date will be '04/29/2020'.

Note: System does not allow editing Begin Date and End Date of a Time Track record. If a Homeless Assistance Time Track need to end before 365/366 days or to change Begin Date, it is required to manually delete the Time Track and starting a new one.

2.11.3 2

before

2. Users with 'Homeless Assistance Time Track View' and 'Homeless Assistance Time Track Add' security groups will be able to navigate to this page from Time Limit Summary page and Homeless Assistance Time Track List page.

after

2. Users with 'Homeless Assistance Time Track Edit' security groups will be able to navigate to this page from Time Limit Summary page and Homeless Assistance Time Track List page.

2.12

update Figure 2.12.1, 2.12.2, 2.12.3

2.12.3)

before:

- 6) For Temporary HA with exceptions:
- i. add a validation with message 'Begin Date is not within selected time period' and stop data from being save.
- 7) Add a validation with message 'Days between Begin Date and End Date cannot be more than 16 days' and stop data from being saved

after

- e. Program This field will indicate tracked benefits are for Homeless Temp or Homeless Perm Program.
- i. This field will be mandatory and editable only in Create Mode.
- ii. This field will have following options:
- 1. Select -
- 2. Homeless Perm
- 3. Homeless Temp
- 6) For Temporary HA with exceptions, Permanent HA, and Permanent HA with exceptions:
- i. add a validation with message 'Begin Date is not within selected time period' and stop data from being save.
- 7) For Temporary HA with or without exceptions, add a validation with message 'Days between Begin Date and End Date cannot be more than 16 days' and stop data from being saved
- 9) Add a validation with message 'Cannot add more than one Time Track Detail for Homeless Perm within the selected time period.' And stop data from being saved.
- 10) Add a validation with message 'Cannot add more than one Time Track Detail for Homeless Perm with exception within the selected time period.' And stop data from being saved.
- 11) Add a validation with message 'Date range of the Begin Date and the End Date cannot overlap with existing Homeless Temp Time Track Detail within the selected time period.' Type and stop data from being saved.

2.12.3

before

- 2) Users with 'Homeless Assistance Time Track View' and 'Homeless Assistance Time Track Add' security groups will be able to navigate to this page from Homeless Assistance Time Track List page.
- 2) Users with 'Homeless Assistance Time Track View' and 'Homeless Assistance Time Track Edit' security groups will be able to navigate to this page from Homeless Assistance Time Track List page.

2.14

before:

after:

2.14 2

- f. PGM_CODE This column will indicate benefits is HT or HP.
- i. This column will not allow null value.
- ii. Data type will be VARCHAR2(3 Byte).
- iii. Comment will be '18 This column will indicate whether benefits is HT or HP.'

2.15

Please see Design for details.

2.30

Before: Section 2.30 contains fragment "New CalWORKs HA Denial NOA Reason Fragment for Not Due To

Federal/State Declared Natural Disaster"
After: Section 2.30 fragment has been removed

Estimate Change:

Before: Client Correspondence: 664 After: Client Correspondence: 672

Release Change: None

Funding Source Change: None

Content Revision Status-2: Content Revision Description-2:

1. Recommendation Change:

Before: After:

2. Estimate Change:

Before:



[CA-214927] DDID 34 FDS: Task Mgt

Resolved: 07/27/2020 04:37 PM

SPG Status: Team Responsible: **Online** Assignee: Aman P. Mishra No

Fix Version/s: **Designer Contact:** Change Type (SCR): [20.09] **Justin Dobbs Enhancement**

Minor Version: **Expedite Changes:** Estimate: Start Build 1695

Regulation Reference: Created: Reporter: **Lvnnel Silva** 04/01/2020 05:20 PM

Status: Impact Analysis: Outreach Required: In Assembly Test [N/A] No

Policy/Design Training Impacted: **Funding Source:** Sarah Cox Consortium Contact:

Project Phase (SCR): Migration Impact: Funding Source ID: Migration Approved by Committee: Other Agency Cross

[Task Management] Committee: Reference:

Non-Committee

Review: **Expedite Approval:**

Approved by Karen J. Rapponotti on 6/17/2020

Current Design: The CalSAWS System includes Task Management functionality that allows users to view and manage Tasks

through various online pages in the application.

The C-IV System includes additional functionalities for Task Management such as county maintained Task Types/

CalSAWS DD&I

Sub Types, configuration of Automated Actions, reassignment functionality and Bank managed Tasks.

Request: CA-214928 will develop a unified Task Management solution within the CalSAWS System that supports both the

C-IV and LRS/CalSAWS tasking models. In preparation of the new Task Management functional components.

configure the Task data model and codes tables to support the unified Task Management solution.

Recommendation:

Note: The following recommendations are related to underlying logic and processing only. The user experience will not be impacted.

- 1. Modify the CalSAWS data model to add, remove and modify database tables as outlined in the attached "Task Tables and CT 399" document (Data Model worksheet).
- 2. Implement data change logic to load the TASK_TYPE table based on information in Category 399 of the codes table. Reference the "Example TASK_TYPE DCR Load" worksheet of the attached "Task Tables and CT 399" document for an example of the logic. Note, this logic is an example and requires adequate validation.
- a. Once the TASK TYPE table is loaded, run a data change to populate the TASK TYPE ID foreign key column based on data in the TASK_TYPE table for the following parent tables:
- ii. TASK ASSIGN_INST TASK_ASSIGN_INST.TASK_TYPE_ID will only be populated for assignment instructions with a Task Category AND Task Type.
 - iii. TASK_ERR_DETL
- 3. Update CalSAWS logic per data model updates:
- a. Update the Batch and Online Task reassignment logic that evaluates for TASK_ASSIGN_INST.TASK_TYPE_CODE to link to the new TASK_TYPE table to retrieve the Task Type. Note: If reassignment instructions are set up for a Task Category only (without specifying a Task Type), there will be no link to the TASK_TYPE table. This is why the TASK_ASSIGN_INST.TASK_CATGRY_CODE column will remain available.
- b. Modify the logic that records TASK_ERR_DETL records to populate the new TASK_ERR_DETL.TASK_TYPE_ID foreign key column with the appropriate TASK_TYPE record ID. The TASK_TYPE_CODE column on TASK_ERR_DETL will no longer be necessary as this information will be housed in the TASK_TYPE table.
- c. Modify the logic that uses the TASK.RECRD_CREATED_DATE column to now use the the updated column name TASK.RECRD_CREATE_DATE. Updates are necessary for the common Task Dao for Tasks as well as the Worklist Dao and any subsequent processing or logic references that evaluate for TASK.CRECRD_CREATED_DATE.

- d. Modify the logic that uses the TASK.LONG_DESC column to now use the updated column name TASK.LONG_DESCR. Updates are necessary for the common Task Dao for Tasks, the Worklist Dao, Call Log task processing, FAC task processing, Medi-Cal MAGI Conditionally Eligible Task Dao and any subsequent processing or logic references that evaluate for TASK.LONG_DESC.
- e. Update the common Task Dao for Tasks and any subsequent processing or logic references that evaluate for TASK.CLOSED_DATE to now evaluate for the updated column name TASK.CLOSE_DATE.
- f. Update Task creation logic to populate the TASK.TASK_TYPE_ID foreign key column with the appropriate TASK_TYPE ID based on the Category and Type of the Task. Update logic references to TASK.TYPE_CODE and TASK.CAT_CODE to now reference the TASK_TYPE table via the TASK.TASK_TYPE_ID foreign key.
- g. Update the Task reassignment logic that populates the TASK_ASSIGN_INST table to populate the TASK_TYPE_ID foreign key column for the appropriate TASK_TYPE record when instructions are defined for both a Task Category and Task Type. Update Task reassignment logic that evaluates for TASK_ASSIGN_INST.TASK_TYPE_CODE to link to the TASK_TYPE table to evaluate for the Task Type.
- h. Update logic that populates the TASK_ERR_DETL table to populate the TASK_TYPE_ID foreign key column for the appropriate TASK_TYPE record.
- i. Modify the Data Warehouse and Dashboard data processing for the Real Time Task Management dashboard per the updated Task Management data model. The dashboard display will not be modified.
- 4. Modify the reference columns for Category 399 in the codes tables per the "CT 399" worksheet of the attached "Task Tables and CT 399" document.
- a. Reference column 6 "Activity Name" is no longer necessary with the introduction of the TASK_TYPE table. Modify logic that evaluates for the Activity Name reference column to now consider the TASK_TYPE.TYPE_NAME column for Task Type. Impacted functional areas include the Task Detail and Worklist page processing, the CalHEERS determination writer, CSC information manager, MEDS Automation manager, pending authorizations logic, task reassignment logic and utilities messaging service processing.
- b. Reference column 7 "Variable Task Parameters" is being moved to reference column 18. Modify logic that evaluates for the "Variable Task Parameters" reference column to now evaluate for reference column 18. Technical note: Depending on how logic has been implemented, changes may be minimal as the reference column name will not change. The utilities messaging service processing evaluates for this reference column name.
- c. Reference column 8 "Task Category Code" is no longer necessary with the introduction of the TASK_TYPE table. Modify logic that evaluates for the "Task Category Code" reference column to now consider the TASK_TYPE.CAT_CODE column for Task Category. Impacted functional areas include task reassignment (for assignment instructions with both a Task Category and Type defined), pending authorizations and processing within the utilities messaging service.
- d. Reference column 9 "Manual Task" is no longer necessary with the introduction of the TASK_TYPE table. Modify the Task Detail page logic that evaluates for the "Manual Task" reference column to now consider TASK_TYPE records with an AVAIL_ONLINE_IND value of 'Y'.
- e. Reference column 10 "Office Distribution" is being moved to reference column 19. Modify logic that evaluates for the "Office Distribution" reference column to now evaluate for reference column 19. Technical note: Depending on how logic has been implemented, changes may be minimal as the reference column name will not change. The pending authorizations and task manager logic evaluate for this reference column name.
- f. Reference column 13 "Expire Duration" is no longer necessary with the introduction of the TASK_TYPE table. Modify logic that evaluates for the "Expire Duration" reference column to now consider the TASK_TYPE.TASK_EXPIRE_DAYS column for the expire duration. Impacted functional areas include the Task Detail page, utilities messaging service and task manager processing.
- g. Reference column 14 "Task Priority" is no longer necessary with the introduction of the TASK_TYPE table. Modify the logic that evaluates for the "Task Priority" reference column to now consider the

TASK_TYPE.PRIORITY_CODE column. Impacted functional areas include the Task Detail and Worklist page processing.

h. Modify the Data Warehouse and Dashboard data processing for the Real Time Task Management dashboard per the updated Task Management data model. The dashboard display will not be modified.

Outreach **Description: Migration Impact Description: Migration Impact** Analysis: Alternative

N/A - No impact to end user

Procedure **Description:**

Operational Impact:

Estimate:	1695				
Automated Test:	0	Batch/Interfaces:	200	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	232	Eligibility:	38
Fiscal :	227	Imaging:	0	IVR/CC:	0
Online :	339	Performance :	0	Release Communication Support :	0
Reports :	265	Reports Test:	80	Security:	0
System Test Support :	152	Tech Arch:	0	Tech Ops :	0
Training:	0				

Content Revision

Status-1: **Content Revision**

0

Pending CCB

Description-1:

1. Recommendation Change:

Before: The Data Model did not provide a data link between the legacy task type code value and the new TASK_TYPE record. The Data Model also did not reflect the TASK.CAT_CODE column as requiring a change to be nullable.

After: The Data Model now provides a data tie between the legacy task type code value and the new TASK_TYPE records. The Data Model now reflects the TASK.CAT_CODE column as requiring a change to be nullable.

(Reference the yellow highlights in attached Content Revision file)

2. ETC Change: N/A:

3. Release Change: N/A

Content Revision

Status-2:

Content Revision Description-2:

Content Revision Status-3:

Content Revision

Description-3: **Content Revision**

Status-4:

Content Revision Description-4:



[CA-214982] DDID 2574 FDS: Non State Forms - Add WTW 9

SPG Status: Team Responsible: Assignee: Client Nagesha S No Correspondence Fix Version/s: **Designer Contact:** Change Type (SCR): Pramukh Karla **Enhancement** [20.09] Minor Version: **Expedite Changes:** Estimate: 20.08.20 Start Build Reporter: Regulation Reference: Created: Lynnel Silva 04/02/2020 04:58 PM Impact Analysis: Outreach Required: Status: In Assembly Test [N/A] Nο Policy/Design Training Impacted: Funding Source: Gingko Luna [Online Help] CalSAWS DD&I Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Correspondence] Committee: Reference: Non-Committee Review: **Expedite Approval:** Karen J. Rapponotti - 5/20/2020 **Current Design:** WTW 9 does not exist in LRS/CalSAWS. Request: Add the WTW 9 (07/99) version of the form to the LRS/CalSAWS. Recommendation: 1) Add WTW 9 to LRS/CalSAWS Template Repository 2) Update existing GN 6053-1 form to be available only for Los Angeles county Refer to the design document for further details. Outreach Description: Migration Impact Description: **Migration Impact** Analysis: **Alternative** N/A Procedure Description: Operational Impact: Estimate: 22 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Eligibility: Design: 22 0 0 Fiscal: IVR/CC: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 Tech Arch: System Test Support: Tech Ops: 0 0 0 Training: 0 **Content Revision** Pending CCB Status-1: **Content Revision** 1. Recommendation Change: N/A Description-1: 2. Estimate Change: N/A 3. Release Change: Before: 20.09

After: RWR

	4. Funding Source Change: N/A	
Content Revision		
Status-2:		
Content Revision		
Description-2:		
Content Revision		
Status-3:		
Content Revision		
Description-3:		
Content Revision		
Status-4:		
Content Revision		
Description-4:		



[CA-214983] DDID 2574 FDS: Non State Forms - Threshold Languages - Add WTW 9

SPG Status: Team Responsible: Assignee: Client Nilesh Deepak No Correspondence Fix Version/s: **Designer Contact:** Change Type (SCR): Pramukh Karla **Enhancement** [20.09] Minor Version: **Expedite Changes:** Estimate: 20.08.27 Start Build Reporter: Regulation Reference: Created: Lynnel Silva 04/02/2020 04:58 PM Impact Analysis: Outreach Required: Status: In Assembly Test [N/A] Nο Policy/Design Training Impacted: Funding Source: Gingko Luna [N/A] CalSAWS DD&I Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Correspondence] Committee: Reference: Non-Committee Review: **Expedite Approval:** Karen J. Rapponotti - 5/20/2020 **Current Design:** WTW 9 form is available in English and Spanish Request: Add WTW 9 form in all Threshold Languages Recommendation: Add WTW 9 form in all Threshold Languages Note: Refer to SCR CA-214982 for WTW 9 English and Spanish Forms. Outreach **Description: Migration Impact** Description: **Migration Impact** Analysis: Alternative N/A Procedure Description: Operational Impact: Estimate: 39 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Eligibility: Design: 0 39 0 Fiscal: IVR/CC: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports Test: Reports: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 0 Training: 0 **Content Revision** Pending CCB Status-1: **Content Revision** 1. Recommendation Change: N/A Description-1: 2. Estimate Change: N/A 3. Release Change: Before: 20.09 After: RWR 4. Funding Source Change: N/A



[CA-214990] DDID 2578 FDS: Non State Forms - Add CSF 105 Form

Resolved: 07/26/2020 12:04 PM

SPG Status: Team Responsible: Assignee: Client Kamal ShakerJ No Correspondence Change Type (SCR): Fix Version/s: **Designer Contact:** Pramukh Karla [20.09] **Enhancement**

Estimate: Minor Version: Expedite Changes: Start Build 20.08.20 34

Regulation Reference: Created: Reporter: **Lvnnel Silva** 04/02/2020 04:58 PM

Status: Impact Analysis: Outreach Required: **Approved** [N/A] No

Policy/Design Funding Source: Training Impacted:

Maria Arceo Consortium Contact:

Project Phase (SCR): Migration Impact: Funding Source ID: Migration Other Agency Cross Committee: Approved by [Correspondence]

Committee: Reference:

[Online Help]

CalSAWS DD&I

Non-Committee Review:

Expedite Approval:

Karen Rapponotti - 6/8/2020

Current Design: CSF 105 - Appointment Letter does not exist in LRS/CalSAWS

Request: Add the CSF 105 - Appointment Letter to the LRS/CalSAWS and generate the CSF 105 from Template Repository

and Customer Appointment Detail page.

Recommendation: 1. Add CSF 105 form to LRS/CalSAWS.

2. Add CSF 105 form to Template Repository.

3. Update Customer Appointment Detail page to generate CSF 105 form for 57 counties excluding Los Angeles

county.

N/A

Outreach Description: **Migration Impact** Description: Migration Impact

Analysis: Alternative

Procedure

Description:

Operational Impact:

Estimate: 34

Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 34 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support : Tech Arch: Tech Ops: 0 0 0

Training: 0

Content Revision Status-1:

Accepted

Content Revision

Before:

Description-1: Imaging Barcode was not added to CSF 105 form. Instead, there was an assumption that it'll be added with SCR

CA-207108.

After:

Imaging Barcode will be added to CSF 105 form with CA-214990 and reference to CA-207108 has been removed

from the assumptions.

Content Revision Status-2: **Content Revision** Description-2:

Pending CCB

1. Recommendation Change:

Before: CSF 105 English and Spanish versions of the forms have "Please bring verifications" checkbox on the

After: CSF 105 English and Spanish versions of the forms will not have "Please bring verifications" checkbox on

the forms.

2. Estimate Change: N/A

3. Release Change: Before: 20.09 After: RWR

4. Funding Source Change: N/A

Content Revision Status-3: **Content Revision** Description-3: **Content Revision**

Status-4: **Content Revision** Description-4:



Team Responsible:

[CA-214991] DDID 2578 FDS: Non State Forms - Threshold Languages - Add CSF 105

Manisha Chatterjee

Assignee:

SPG Status:

No

- Resolved: 07/26/2020 12:04 PM

Client

Correspondence

3. Release Change: Before: 20.09 After: RWR

Designer Contact: Change Type (SCR): Fix Version/s: Pramukh Karla **Enhancement** [20.09] Minor Version: **Expedite Changes:** Estimate: Start Build 20.08.27 Regulation Reference: Created: Reporter: **Lvnnel Silva** 04/02/2020 04:58 PM Status: Impact Analysis: Outreach Required: **Approved** [N/A] No Policy/Design Training Impacted: Funding Source: Maria Arceo CalSAWS DD&I [N/A] Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Other] Committee: Reference: **Non-Committee** Review: **Expedite Approval:** Karen Rapponotti - 6/4/2020 **Current Design:** CSF 105 - Appointment Letter doesn't exist in Threshold Languages in LRS/CalSAWS system. Request: Add CSF 105 - Appointment Letter to LRS/CalSAWS system in all threshold languages. Note: Please refer to CA-214990 for English and Spanish versions of the form. Recommendation: Add CSF 105 to LRS/CalSAWS in all Threshold Languages. Outreach Description: **Migration Impact** Description: **Migration Impact** Analysis: **Alternative** N/A **Procedure** Description: Operational Impact: Estimate: 49 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: 0 Design: 49 Eligibility: 0 Fiscal: IVR/CC: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 0 0 Training: 0 **Content Revision** Pending CCB Status-1: **Content Revision** 1. Recommendation Change: Description-1: Before: CSF 105 all threshold versions of the forms have "Please bring verifications" checkbox on the form. After: CSF 105 all threshold versions of the forms will not have "Please bring verifications" checkbox on the forms. 2. Estimate Change: N/A

	4. Funding Source Change: N/A
Content Revision	
Status-2:	
Content Revision	
Description-2:	
Content Revision	
Status-3:	
Content Revision	
Description-3:	
Content Revision	
Status-4:	
Content Revision	
Description-4:	



[CA-215032] DDID 2599 FDS: Non State Forms - Add MC 609

Resolved: 07/23/2020 05:17 PM SPG Status: Team Responsible: Assignee: Client Kamal ShakerJ No Correspondence **Designer Contact:** Change Type (SCR): Fix Version/s: Pramukh Karla **Enhancement** [20.09] **Expedite Changes:** Estimate: Minor Version: Start Build 22 20.08.04 Regulation Reference: Created: Reporter: **Lvnnel Silva** 04/02/2020 04:58 PM Status: Impact Analysis: Outreach Required: **System Test** [N/A] No Policy/Design **Funding Source:** Training Impacted: Virginia C. Bernal [Online Help] CalSAWS DD&I Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Other Agency Cross Approved by [Correspondence] Committee: Reference: Non-Committee Review: **Expedite Approval:** Karen J. Rapponotti - 5/26/2020 **Current Design:** The state form MC 609 is not available in LRS/CalSAWS system. Request: Add the most recent version of the State form MC 609 to the CalSAWS Software with the following updates: 1) Add the CalSAWS standard header information 2) Make the form available in the Template Repository in the CalSAWS Software for the 58 Counties Recommendation: Add MC 609 form to LRS/CalSAWS Template Repository. Outreach Description: **Migration Impact** Description: **Migration Impact** No Impact Analysis: **Alternative** N/A Procedure Description: Operational Impact: Estimate: 22 Batch/Interfaces: Automated Test: 0 Batch Operations: 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: 0 Design: 22 Eligibility: 0 Fiscal: IVR/CC: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 Tech Arch: Tech Ops: System Test Support: 0 0 0 Training: **Content Revision** Pending CCB Status-1: **Content Revision** 1. Recommendation Change: Description-1: The following parameters are used to generate MC 609 form from Template Repository. 1. Case Number 2. Program 3. Language

The following Parameters will be used to generate MC 609 form from Template Repository.

- 1. Case Number
- 2. Language
- 2. Estimate Change: N/A
- 3. Release Change: Before: 20.09 After: RWR
- 4. Funding Source Change: N/A

Status-2: Content Revision Description-2: Content Revision Status-3: Content Revision Description-3: Content Revision Status-4: Content Revision

Description-4:

Content Revision



[CA-215038] DDID 2602 FDS: Non State Forms - Add DHCS 0006

Resolved: 07/26/2020 12:04 PM

SPG Status: Team Responsible: Assignee: Client P Madhan Kumar No Correspondence **Designer Contact:** Change Type (SCR): Fix Version/s: Pramukh Karla **Enhancement** [20.09] Minor Version: **Expedite Changes:** Estimate: Start Build 22 20.08.20 Regulation Reference: Created: Reporter: **Lvnnel Silva** 04/02/2020 04:58 PM Status: Impact Analysis: Outreach Required: **Approved** [N/A] No Policy/Design Training Impacted: Funding Source: [Online Help] CalSAWS DD&I Virginia C. Bernal Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Correspondence] Committee: Reference: **Non-Committee** Review: **Expedite Approval:** Karen J. Rapponotti - 5/20/2020 **Current Design:** DHCS 0006 does not exist in LRS/CalSAWS. Request: Add the most recent version of the State form DHCS 0006 to the CalSAWS Software with the following updates: 1) Add the CalSAWS standard header information. 2) Make form available in the Template Repository in the CalSAWS Software for the 58 Counties Recommendation: 1. Add DHCS 0006 form to LRS/CalSAWS Template Repository for all 58 counties Outreach Description: **Migration Impact** Description: **Migration Impact** Analysis: **Alternative** N/A **Procedure** Description: Operational Impact: Estimate: 22 Automated Test: Batch/Interfaces: 0 Batch Operations: 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: 0 Design: 22 Eligibility: 0 Fiscal: IVR/CC: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 0 0 Training: 0 **Content Revision** Pending CCB Status-1: **Content Revision** 1. Recommendation Change: N/A Description-1: 2. Estimate Change: N/A 3. Release Change: Before: 20.09 After: RWR

4. Funding Source Change: N/A

Content Revision			
Status-2:			
Content Revision			
Description-2:			
Content Revision			
Status-3:			
Content Revision			
Description-3:			
Content Revision			
Status-4:			
Content Revision			
Description-4:			



[CA-215039] DDID 2602 FDS: Non State Forms - Threshold Languages - Add DHCS 0006

Resolved: 07/26/2020 12:04 PM

Team Responsible: SPG Status: Assignee: Client Gurunandan No Correspondence Vijendra Agnihothri Change Type (SCR): Fix Version/s: **Designer Contact: Enhancement**

Pramukh Karla [20.09] **Expedite Changes:** Estimate: Minor Version: Start Build 20.08.27 39

Regulation Reference: Created: Reporter: **Lvnnel Silva** 04/02/2020 04:58 PM

Status: Impact Analysis: Outreach Required: **Approved** [N/A] No

Policy/Design Funding Source: Training Impacted: Virginia C. Bernal CalSAWS DD&I [N/A]

Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Correspondence]

Committee: Reference:

Non-Committee Review:

Consortium Contact:

Expedite Approval:

Karen J. Rapponotti - 5/20/2020

Current Design: DHCS 0006 form is available in English and Spanish

Request: Add the most recent version of the State form DHCS 006 to the CalSAWS Software in all Threshold languages

with the following updates:

1) Add the CalSAWS standard header information.

2) Make form available in the Template Repository in the CalSAWS Software for the 58 Counties

Recommendation: Add DHCS 0006 form in all Threshold Languages

Note: Refer to SCR CA-215038 for DHCS 0006 English and Spanish Forms.

Outreach Description: **Migration Impact Description: Migration Impact** Analysis:

Alternative N/A **Procedure**

Description:

Operational Impact:

Estimate: 39

Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 39 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 0 0

Training: 0

Content Revision

Status-1:

Pending CCB

Content Revision

Description-1:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Before: 20.09

	After: RWR
	4. Funding Source Change: N/A
Content Revision	
Status-2: Content Revision	
Description-2:	
Content Revision	
Status-3: Content Revision	
Description-3:	
Content Revision	
Status-4: Content Revision	
Description-4:	



[CA-215064] DDID 2615 FDS: Non State Forms - Threshold Languages - Update CF 377.1

Resolved: 07/14/2020 10:47 AM Team Responsible: SPG Status: Assignee: Client Manisha Chatterjee No Correspondence **Designer Contact:** Change Type (SCR): Fix Version/s: Pramukh Karla **Enhancement** [20.09] Minor Version: **Expedite Changes:** Estimate: Start Build 39 20.08.27 Regulation Reference: Created: Reporter: **Lvnnel Silva** 04/02/2020 04:58 PM Status: Impact Analysis: Outreach Required: **Approved** [N/A] No Policy/Design Training Impacted: Funding Source: **Caroline Bui** CalSAWS DD&I [N/A] Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Correspondence] Committee: Reference: Non-Committee Review: **Expedite Approval:** Karen J. Rapponotti - 5/20/2020 **Current Design:** CF 377.1 form exists in CalSAWS system in 09/15 version. Request: Update the State form CF 377.1 to the most latest state version 06/19 in the CalSAWS Software in all Threshold languages. Recommendation: Update CF 377.1 form to match the latest state version 06/19 in all Threshold Languages Outreach **Description: Migration Impact** Description: **Migration Impact** Analysis: Alternative N/A Procedure Description: Operational Impact: Estimate: 39 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: 0 Design: 39 Eligibility: 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 0 0 Training: 0 **Content Revision** Pending CCB Status-1: **Content Revision** 1. Recommendation Change: N/A Description-1: 2. Estimate Change: N/A 3. Release Change: Before: 20.09 After: RWR 4. Funding Source Change: N/A

Content Revision			
Status-2:			
Content Revision			
Description-2:			
Content Revision			
Status-3:			
Content Revision			
Description-3:			
Content Revision			
Status-4:			
Content Revision			
Description-4:			



Status-2:

(CA-215065] DDID 2615 FDS: Non State Forms - Update CF 377.1

~					
Team Responsible:	Client Correspondence	Assignee:	Mamatha Mahadeva	SPG Status:	No
Fix Version/s:	[20.09]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:	20.08.20	Expedite Changes:	Start Build	Estimate:	15
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval:	Karen J. Rapponotti	- 5/20/2020			
Current Design:	CF 377.1 for is availa	able in 09/15 version in 0	CalSAWS system		
Request:		glish and Spanish 09/15		te version 06/19	
Recommendation:	Update CF 377.1 fo	rm to match the latest st	tate version 06/19.		
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description:	N/A				
Operational Impact: Estimate:	15				
Automated Test:	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	: 0
DBA:	0	Design:	15	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	on 0
Reports:	0	Reports Test :	0	Security:	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training:	0				
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation	· ·			
	2. Estimate Change:	N/A			
	3. Release Change: Before: 20.09 After: RWR				
Content Revision	4. Funding Source Cl	hange: N/A			



[CA-215066] DDID 2616 FDS: Non State Forms - Add CF 377.9

- Resolved: 07/26/2020 12:04 PM

Team Responsible: SPG Status: Assignee: Client **Anchita Jain** No Correspondence **Designer Contact:** Change Type (SCR): Fix Version/s: Pramukh Karla **Enhancement** [20.09] Minor Version: **Expedite Changes:** Estimate: Start Build 22 20.08.20 Regulation Reference: Created: Reporter: **Lvnnel Silva** 04/02/2020 04:58 PM Status: Impact Analysis: Outreach Required: **Approved** [N/A] No Policy/Design Training Impacted: Funding Source: **Caroline Bui** [Online Help] CalSAWS DD&I Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Correspondence] Committee: Reference: Non-Committee Review: **Expedite Approval:** Karen J. Rapponotti - 5/20/2020 **Current Design:** The state form CF 377.9 is not available in LRS/CalSAWS system. Request: Add the State form CF 377.9 to the CalSAWS Software. The CF 377.9 will be made available in the Template Repository in the CalSAWS Software for the 58 Counties. Recommendation: Add CF 377.9 form to LRS/CalSAWS Template Repository. Outreach **Description: Migration Impact** Description: **Migration Impact** Analysis: Alternative N/A Procedure Description: Operational Impact: Estimate: 22 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: 0 Design: 22 Eligibility: 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 0 0 Training: 0 **Content Revision** Pending CCB Status-1: **Content Revision** 1. Recommendation Change: N/A Description-1: 2. Estimate Change: N/A 3. Release Change: Before: 20.09 After: RWR

4. Funding Source Change: N/A

Content Revision		
Status-2:		
Content Revision		
Description-2:		
Content Revision		
Status-3:		
Content Revision		
Description-3:		
Content Revision		
Status-4:		
Content Revision		
Description-4:		



[CA-215067] DDID 2616 FDS: Non State Forms - Threshold Languages - Add CF 377.9

Resolved: 07/26/2020 12:04 PM

Team Responsible: SPG Status: Assignee: Client Nagesha S No

Correspondence

Designer Contact: Change Type (SCR): Fix Version/s: Pramukh Karla **Enhancement** [20.09]

Minor Version: **Expedite Changes:** Estimate: Start Build 20.08.27 39

Regulation Reference: Created: Reporter: **Lvnnel Silva** 04/02/2020 04:58 PM

Status: Impact Analysis: Outreach Required: **Approved** [N/A] No

Policy/Design Training Impacted: Funding Source: **Caroline Bui** CalSAWS DD&I [N/A]

Consortium Contact:

Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Correspondence]

Committee: Reference:

Non-Committee

Review:

Expedite Approval: Karen J. Rapponotti - 5/20/2020

Current Design: The CF 377.9 form is available in English and Spanish

Request: Add the State form CF 377.9 in Threshold languages to the CalSAWS Software. The CF 377.9 will be made

available in the Template Repository in the CalSAWS Software for the 58 Counties.

Recommendation: Add CF 377.9 form in all Threshold Languages

Note: Refer to SCR CA-215066 for CF 377.9 English and Spanish Forms.

Outreach Description: **Migration Impact** Description: **Migration Impact** Analysis:

Alternative N/A

Procedure

Online:

Description:

Operational Impact:

Estimate: 39

Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 39 0 IVR/CC: Fiscal: Imaging: 0 0 0

0 0 0 Support: Reports: Reports Test: Security: 0 0 0

Release Communication

0

Performance:

System Test Support: Tech Arch: Tech Ops: 0 0

Training: 0

Content Revision

Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Before: 20.09 After: RWR

	4. Funding Source Change: N/A	
Content Revision		
Status-2:		
Content Revision		
Description-2:		
Content Revision		
Status-3:		
Content Revision		
Description-3:		
Content Revision Status-4: Content Revision Description-4:		



[CA-215088] DDID 2627 FDS: Non State Forms - Threshold Languages - Update CW 2213

- Resolved: 07/26/2020 12:04 PM

Before: 20.09 After: RWR

Team Responsible:		Aggignage	NII - 1 B	SPG Status:	N
realli Nespolisible.	Client Correspondence	Assignee:	Nilesh Deepak	or o Status.	No
Fix Version/s:	[20.09]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:	20.08.27	Expedite Changes:	Start Build	Estimate:	39
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval:	Karen Rapponotti - 6	5/8/2020			
Current Design:	CW 2213 exists in L	RS/CalSAWS in English	and Spanish language	es	
Request:		B in Threshold languages f Los Angeles" to " <cou< td=""><td></td><td>tware as follows:</td><td></td></cou<>		tware as follows:	
Recommendation:	Update the CW 221	3 in Threshold language	es to match the latest s	state version.	
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	N/A 39				
Automated Test:	0	Batch/Interfaces:	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence	: 0
DBA:	0	Design:	39	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support:	on 0
Reports :	0	Reports Test :	0	Security:	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training:	0				
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation	Change: N/A			
	2. Estimate Change:	N/A			
	3. Release Change:				

	4. Funding Source Change: N/A	
Content Revision		
Status-2:		
Content Revision		
Description-2:		
Content Revision		
Status-3:		
Content Revision		
Description-3:		
Content Revision		
Status-4:		
Content Revision		
Description-4:		



[CA-215089] DDID 2627 FDS: Non State Forms - Update CW 2213

Resolved: 07/26/2020 12:04 PM Team Responsible: SPG Status: Assignee: Client Kamal ShakerJ No Correspondence Change Type (SCR): Fix Version/s: **Designer Contact:** Pramukh Karla **Enhancement** [20.09] Minor Version: **Expedite Changes:** Estimate: Start Build 20.08.20 Regulation Reference: Created: Reporter: **Lvnnel Silva** 04/02/2020 04:58 PM Status: Impact Analysis: Outreach Required: **Approved** [N/A] No Policy/Design Training Impacted: Funding Source: CalSAWS DD&I Maria Arceo [N/A] Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Correspondence] Committee: Reference: **Non-Committee** Review: **Expedite Approval:** Karen Rapponotti - 6/2/2020 **Current Design:** CW 2213 form already exists in LRS/CalSAWS in 10/15 version. Request: Update the CW 2213 in the CalSAWS Software as follows: Update "County of Los Angeles" to "<County>" Recommendation: Update CW 2213 form to match the latest state version. Outreach **Description: Migration Impact** Description: **Migration Impact** Analysis: Alternative N/A Procedure Description: Operational Impact: Estimate: 6 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: 0 Design: 6 Eligibility: 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 0 0 Training: 0 **Content Revision** Pending CCB Status-1: **Content Revision** 1. Recommendation Change: N/A Description-1: 2. Estimate Change: N/A 3. Release Change: Before: 20.09 After: RWR 4. Funding Source Change: N/A



[CA-215090] DDID 2628 FDS: Non State Forms - Add DPA 19

Resolved: 07/26/2020 12:04 PM

Team Responsible: SPG Status: Assignee: Client Nisarga No

> Correspondence Nagarathnaraj

Designer Contact: Change Type (SCR): Fix Version/s: Pramukh Karla **Enhancement** [20.09]

Minor Version: **Expedite Changes:** Estimate: Start Build 22 20.08.20

Regulation Reference: Created: Reporter: **Lvnnel Silva** 04/02/2020 04:58 PM

Status: Impact Analysis: Outreach Required: **Approved** [N/A] No

Policy/Design Training Impacted: Funding Source: **Caroline Bui** [Online Help] CalSAWS DD&I

Consortium Contact:

Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Other Agency Cross

Approved by [Correspondence] Committee: Reference:

Non-Committee

Review: **Expedite Approval:** Karen J. Rapponotti - 5/26/2020

Current Design: DPA 19 does not exist in LRS/CalSAWS.

Request: Add the newest State version of the DPA 19 to the CalSAWS Software. The DPA 19 will be made available in the

Template Repository in the CalSAWS Software for the 58 Counties.

Recommendation: Add DPA 19 form to LRS/CalSAWS Template Repository for all 58 counties

Outreach **Description: Migration Impact** Description: **Migration Impact** Analysis:

Alternative N/A

Procedure Description:

Online:

Operational Impact:

Estimate: 22

Automated Test: Batch/Interfaces: Batch Operations: 0 0

CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: 0 Design: 22 Eligibility: 0 IVR/CC: Fiscal: Imaging: 0 0 0

0

0

Release Communication

Support: Reports: Reports Test: Security: 0 0

0

Performance:

0 System Test Support: Tech Arch: Tech Ops: 0 0 0

Training: 0

Content Revision

Pending CCB Status-1:

Content Revision

1. Recommendation Change: N/A

Description-1:

2. Estimate Change: N/A

3. Release Change: Before: 20.09 After: RWR

0

4. Funding Source Change: N/A



[CA-215091] DDID 2628 FDS: Non State Forms - Threshold Languages - Add DPA 19

Resolved: 07/26/2020 12:04 PM

Team Responsible: SPG Status: Client Assignee: Meghana Chander No

Correspondence

Designer Contact: Change Type (SCR): Fix Version/s: Pramukh Karla **Enhancement** [20.09]

Minor Version: **Expedite Changes:** Estimate: Start Build 20.08.27 39

Regulation Reference: Created: Reporter: **Lvnnel Silva** 04/02/2020 04:58 PM

Status: Impact Analysis: Outreach Required: **Approved** [N/A] No

Consortium Contact:

Policy/Design Training Impacted: Funding Source: Caroline Bui CalSAWS DD&I [N/A]

Project Phase (SCR): Migration Impact: Funding Source ID: Migration

Committee: Approved by Other Agency Cross [Correspondence] Committee: Reference:

Non-Committee Review:

Expedite Approval:

Karen J. Rapponotti - 5/20/2020

Current Design: DPA 19 form is available in English and Spanish

Request: Add the newest State version of the DPA 19 in Threshold languages to the CalSAWS Software. The DPA 19 will

be made available in the Template Repository in the CalSAWS Software for the 58 Counties.

Recommendation: Add DPA 19 form in all Threshold Languages

Note: Refer to SCR CA-215090 for DPA 19 English and Spanish Forms.

Outreach Description: **Migration Impact** Description: **Migration Impact** Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 39

Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 39 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support:

Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 0 0

Training: 0

Content Revision

Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Before: 20.09 After: RWR

	4. Funding Source Change: N/A	
Content Revision		
Status-2:		
Content Revision		
Description-2:		
Content Revision		
Status-3:		
Content Revision		
Description-3:		
Content Revision		
Status-4:		
Content Revision		
Description-4:		



[CA-215104] DDID 2635 FDS: Non State Forms - Threshold Languages - Update CW 2201

- Resolved: 07/26/2020 12:05 PM

Team Responsible:	Client	Assignee:	P Madhan Kumar	SPG Status:	No	
Fix Version/s:	Correspondence	Decigner Contact:	5	Change Type (SCB):		
Minor Version:	[20.09] 20.08.27	Designer Contact: Expedite Changes:	Pramukh Karla Start Build	Change Type (SCR): Estimate:	Enhancement 39	
Reporter:		Regulation Reference:		Created:	04/02/2020 04:58 PM	
Status:	Lynnel Silva Approved	Impact Analysis:	[N/A]	Outreach Required:	No	
Policy/Design	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I	
Consortium Contact: Project Phase (SCR):	Migration	Migration Impact:	[IWA]	Funding Source ID:	CaloAWO DDai	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:		
Non-Committee Review: Expedite Approval:	Karen Rapponotti - 6	S/4/2020				
Current Design:	• •		06/09 Version			
Request:	CW 2201 exists in LRS/CalSAWS system in 06/09 Version Update the State form CW 2201 – Unemployment Insurance Benefits Referral Form in Threshold Languages in the CalSAWS Software as follows: 1) Update "Los Angeles County" to " <county>" 2) Update "Eligibility Worker" to "Worker" 3) Add Medi-Cal as a program</county>					
Recommendation:	Update CW 2201 in	all threshold languages	to the match latest sta	ate version.		
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	N/A					
Estimate:	39					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0	
DBA:	0	Design :	39	Eligibility:	0	
Fiscal:	0	Imaging :	0	IVR/CC:	0	
Online :	0	Performance :	0	Release Communication Support:	on 0	
Reports :	0	Reports Test:	0	Security :	0	
System Test Support :	0	Tech Arch:	0	Tech Ops :	0	
Training:	0					
Content Revision Status-1:	Pending CCB					
Content Revision Description-1:	1. Recommendation	Change: N/A				
	2. Estimate Change:	N/A				
	3. Release Change:					

Before: 20.09 After: RWR

4. Funding Source Change: N/A

Content Revision Status-2: Content Revision

Description-2: Content Revision

Status-3:

Content Revision Description-3: Content Revision

Status-4:

Content Revision Description-4:



CA-215105] DDID 2635 FDS: Non State Forms - Update CW 2201

~							
Team Responsible:	Client Correspondence	Assignee:	Meghana Chander	SPG Status:	No		
Fix Version/s:	[20.09]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement		
Minor Version:	20.08.20	Expedite Changes:	Start Build	Estimate:	11		
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM		
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No		
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I		
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:			
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:			
Non-Committee Review:	14 5	2///2222					
Expedite Approval:	Karen Rapponotti - 6						
Current Design:		dy exists in LRS/CalSAV					
Request:	follows: 1) Update "Los Ange 2) Update "Eligibility	Update the State form CW 2201 – Unemployment Insurance Benefits Referral Form in the CalSAWS Software as follows: 1) Update "Los Angeles County" to " <county>" 2) Update "Eligibility Worker" to "Worker" 3) Add Medi-Cal as a program</county>					
Recommendation:	Update the State form CW 2201 – Unemployment Insurance Benefits Referral Form in the CalSAWS Software as follows:						
	1) Update "Los Angeles County" to " <county>"</county>						
	2) Update "Eligibility	y Worker" to "Worker"					
	3) Add Medi-Cal as	a program					
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	N/A 11						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence	-		
DBA:	0	Design:	11	Eligibility:	0		
Fiscal:	0	Imaging :	0	IVR/CC:	0		
Online :	0	Performance :	0	Release Communication	-		
Reports :	0	Reports Test :	0	Support : Security :	0		
System Test Support :	0	Tech Arch :	0	Tech Ops :	0		
Training :	0		-	·	-		
Content Revision	Pending CCB						

Status-1:

Content Revision Description-1:

- 1. Recommendation Change: N/A
- 2. Estimate Change: N/A
- 3. Release Change: Before: 20.09 After: RWR
- 4. Funding Source Change: N/A

Content Revision Status-2: Content Revision Description-2: Content Revision Status-3:

Content Revision Description-3: Content Revision Status-4:

Content Revision Description-4:



[CA-215118] DDID 2642 FDS: Non State Forms - Migrate PUB 388

Resolved: 07/26/2020 12:05 PM Team Responsible: SPG Status: Assignee: Client **Anchita Jain** No Correspondence Change Type (SCR): Fix Version/s: **Designer Contact:** Pramukh Karla **Enhancement** [20.09] **Expedite Changes:** Estimate: Minor Version: Start Build 20.08.06 Regulation Reference: Reporter: Created: **Lvnnel Silva** 04/02/2020 04:58 PM Status: Impact Analysis: Outreach Required: In Assembly Test [N/A] No Policy/Design Training Impacted: Funding Source: Caroline Bui [Online Help] CalSAWS DD&I Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Correspondence] Committee: Reference: **Non-Committee** Review: **Expedite Approval:** Karen Rapponotti - 6/2/2020 **Current Design:** The state form PUB 388 is not available in LRS/CalSAWS system. Request: Migrate the State form PUB 388 - California Electronic Benefit Transfer (EBT) Card to the CalSAWS Software. The PUB 388 will be made available in the Template Repository in the CalSAWS Software for 58 Counties. Recommendation: Add PUB 388 form to LRS/CalSAWS Template Repository. Outreach Description: **Migration Impact** Description: **Migration Impact** Analysis: Alternative N/A Procedure Description: Operational Impact: Estimate: 5 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: 0 Design: 5 Eligibility: 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 0 0 Training: 0 **Content Revision** Pending CCB Status-1: **Content Revision** 1. Recommendation Change: N/A Description-1: 2. Estimate Change: N/A 3. Release Change: Before: 20.09 After: RWR 4. Funding Source Change: N/A

Content Revision			
Status-2:			
Content Revision			
Description-2:			
Content Revision			
Status-3:			
Content Revision			
Description-3:			
Content Revision			
Status-4:			
Content Revision			
Description-4:			



[CA-215119] DDID 2642 FDS: Non State Forms - Threshold Languages - Migrate PUB 388

- Resolved: 07/26/2020 12:05 PM

Team Responsible:	Client Correspondence	Assignee:	Thanushree Veereshappa	SPG Status:	No	
Fix Version/s:	[20.09]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement	
Minor Version:	20.08.06	Expedite Changes:	Start Build	Estimate:	34	
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM	
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No	
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS DD&I	
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:		
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:		
Non-Committee Review: Expedite Approval:	Varon Dannanatti 6	*/n/2020				
Current Design:	Karen Rapponotti - 6		in LDC/CalCAVAC ave	da aa		
Request:		in English and Spanish				
request.	Migrate the State form PUB 388 – California Electronic Benefit Transfer (EBT) Card in Threshold languages to the CalSAWS Software. The PUB 388 will be made available in the Template Repository in the CalSAWS Software for 58 Counties.					
Recommendation: Add PUB 388 to LRS/CalSAWS system in Threshold languages.						
	NOTE: Please refer to CA-215118 for PUB 388 English and Spanish forms information					
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	N/A					
Estimate:	34					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	: 0	
DBA :	0	Design :	34	Eligibility:	0	
Fiscal:	0	Imaging :	0	IVR/CC:	0	
Online :	0	Performance :	0	Release Communication Support:	on 0	
Reports:	0	Reports Test :	0	Security:	0	
System Test Support :	0	Tech Arch:	0	Tech Ops :	0	
Training :	0					
Content Revision Status-1:	Pending CCB					
Content Revision Description-1:	1. Recommendation	Change: N/A				
	2. Estimate Change:	N/A				
	3. Release Change:					

Before: 20.09 After: RWR

4. Funding Source Change: N/A

Content Revision Status-2: Content Revision

Description-2: Content Revision

Status-3:

Content Revision
Description-3:
Content Revision

Status-4:

Content Revision Description-4:



[CA-215774] Update Last Month of Reversal for SSI Cash Out Population

- Resolved: 07/26/2020 12:05 PM

Team Responsible: Eligibility Assignee: Henry Thamas SPG Status: Approved
Fix Version/s: [20.09] Designer Contact: Mark Keehn Change Type (SCR): Policy Re-Design

Minor Version: Expedite Changes: Production Estimate: 162

Deployment

Reporter: Ritu Chinya Regulation Reference: Exec Order, ACL Created: 04/21/2020 05:47 PM

18-90

Status: System Test Impact Analysis: [N/A] Outreach Required: No

Policy/Design Tyler Vaisau Training Impacted: [N/A] Funding Source: LRS M&E Consortium Contact:

Project Phase (SCR): Production Migration Impact: Funding Source ID:

Committee: [CalWORKs/ Approved by Other Agency Cross CIV-107088

CalFresh] Committee: Reference:

Non-Committee

Review:

Expedite Approval: Approal provided by Karen and Laura as this part of COVID-19 emergency

Current Design: Last month of SSI Cash out reversal is expected to be 10/2020.

Request: Given that Recertifications and SAR7s are not being actioned for March, April, and May of 2020, EDBC will not

be reversing CF programs with SSI/SSP persons during those months. This means the auto creation of SNB and TNB programs will also be suppressed. EDBC will reverse these cases at the next SAR or RE. However, some of these reversals will occur after 10/2020, which was previously expected to be the last month for which it was

possible to have a reversal.

Recommendation:

Update the following sections of the system to use the new 'last possible reversal month' of 10/2021.

1. LRS/CalSAWS Only: Update the CF yellow banner logic to account for the last possible reversal month. The yellow banner is used to alert the user when a CalFresh program is eligible for an SSI/SSP reversal determination.

2. Update the validation message and logic which is triggered on the CalFresh SSI/SSP Reversal Detail page to account for the last possible reversal month.

3. Update Code Table 73 to extend the time period for which the 'Gets SSI/SSP' (CT73 - 25) Status Reason is available to account for the last possible reversal month.

Outreach
Description:
Migration Impact
Description:
Migration Impact
Analysis:

Alternative Procedure

The user would use an earlier (but incorrect) SSI/SSP Reversal Month to avoid the validation message on the SSI/SSP Reversal Detail page.

0

0

Description:

Operational Impact:

Estimate: 162

Automated Test: 0 Batch/Interfaces: 0 Batch Operations:

CalHEERS: 0 CalHEERS Test: 0 Client Correspondence:

DBA: Design: Eligibility: 0 20 14 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Release Communication Performance: 67 0 7

 Support :

 Reports :
 0
 Reports Test :
 0
 Security :
 0

 System Test Support :
 32
 Tech Arch :
 0
 Tech Ops :
 0

Training:

Content Revision

Status-1:

Content Revision
Description-1:

Pending CCB

1. Recommendation Change:

Before: System assumed that the last possible benefit month for which a TNB program could still be in the initial 12-month recertification period was Sept 2021.

After: System will now assume that the last possible benefit month for which a TNB program could still be in the initial 12-month recertification period is Sept 2022.

This extends the date for which a TNB program can have a Reporting Type of 'Non Reporting', which is only valid during the initial 12-month recertification period.

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before: After:

3. Release Change:

Before: After:

4. Funding Source Change:

Before: After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:

Before: After:

2. Estimate Change:

Before: After:

3. Release Change:

Before: After:

4. Funding Source Change:

Before: After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:

Before: After:

2. Estimate Change:

Before: After:

3. Release Change:

Before: After:

4. Funding Source Change:

Before: After:



[CA-50780] Additional Detail for Audit Application Report

Team Responsible: SPG Status: Assignee: **Tech Arch** Raheem Raasikh **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): Abel Lopez **Enhancement** [20.11] Minor Version: **Expedite Changes:** Estimate: No 110 Regulation Reference: Reporter: Created: Tan Do 01/19/2018 11:47 AM Status: Impact Analysis: Outreach Required: **Approved** [N/A] Policy/Design Training Impacted: Funding Source: **ladira Morales** [N/A] LRS M&O Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No Committee: Approved by Other Agency Cross [Internal Security] 2020-01-16 Committee: Reference: 0.00:00.0 **Non-Committee** Review: **Expedite Approval: Current Design:** The current design for the audit report does not include the employee name, worker ID, staff ID or district number. Request: The audit report must provide the employee name, worker ID, staff ID and district number, so that county investigators do not have to leave the audit application and search the CalSAWS web application for information on a user. Recommendation: Add the employee name, worker ID, staff ID, district number as additional columns on the user audit report. Outreach **Description: Migration Impact** C-IV counties will inherit functionality at migration. Description: Migration Impact Analysis: Alternative none **Procedure** Description: **Operational Impact:** Estimate: 110 Automated Test: Batch/Interfaces: **Batch Operations:** 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 Fiscal: IVR/CC: Imaging: 0 0 0 Release Communication Online: Performance: 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 20 90 0 Training: 0 **Content Revision** Pending CCB Status-1: Content Revision 1. Recommendation Change: N/A Description-1: 2. Estimate Change: N/A 3. Release Change: N/A

4. Funding Source Change:

Before: LRS M&O After: LRS M&E

Content Revision			
Status-2:			
Content Revision			
Description-2:			
Content Revision			
Status-3:			
Content Revision			
Description-3:			
Content Revision			
Status-4:			
Content Revision			
Description-4:			



[CA-57133] DDCR 5071: Audit: Update Audit framework to record User Login transaction

Team Responsible: SPG Status: **Tech Arch** Assignee: Marvin Paparisto **Approved Designer Contact:** Fix Version/s: Change Type (SCR): [20.11] Abel Lopez **Enhancement** Minor Version: **Expedite Changes:** Estimate: 100 No Regulation Reference: Reporter: Created: Abel Lopez 01/19/2018 11:41 AM Status: Impact Analysis: Outreach Required: **Approved** [Security, No Technology Impact] Policy/Design Training Impacted: Funding Source: **ladira Morales** [N/A] LRS M&O Consortium Contact: Funding Source ID: Project Phase (SCR): Migration Impact: Migration Nο Committee: Approved by Other Agency Cross 2020-01-16 **RTC-8896** [Internal Security] Committee: Reference: 0.00:00.0 **Non-Committee** Review: **Expedite Approval: Current Design:** The Audit application records all transactions after successful login to the CalSAWS system. The Audit application does not record information on failed or successful login attempts to the CalSAWS system. Request: Update the auditing application to capture successful and failed login attempts. Recommendation: From C-IV SCR # 8896 - Audit: Update Audit framework to record User Login transaction: 1. Update CalACES login page to send user login attempts to Audit application. 2. Create new interface in Audit application to be called from Login pages. Outreach Description: **Migration Impact** C-IV SCR 8896 (from Rational) changes are implemented with this SCR into LRS. **Description:** Migration Impact Analysis: **Alternative** N/A Procedure Description: Operational Impact: **Estimate:** 100 Automated Test: Batch/Interfaces: **Batch Operations:** 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 20 80 0 Training: 0 **Content Revision** Pending CCB Status-1: Content Revision 1. Recommendation Change: N/A Description-1: 2. Estimate Change: N/A 3. Release Change: N/A

4. Funding Source Change:

Before: LRS M&O
After: LRS M&E

Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision

Description-3: Content Revision

Content Revision Description-4:

Status-4:

End Content Revisions