

From: Calata, Anthony <Anthony.Calata@sdcounty.ca.gov>
Sent: Tuesday, August 18, 2020 3:51 PM
Subject: FW: URGENT: Medi-Cal Discontinuance Restoration

Hello TRT, Self Sufficiency, and Children's Committees,

We wanted to be sure that you saw the information below and attached, with regard to the urgent restoration of Medi-Cal discontinuances. The referenced lists are available to counties through your SAWS system. In particular, we wanted to highlight the attached Q&A from DHCS that indicates that Medi-Cal should be continued even if cash linked programs are discontinued. Please be sure that your eligibility workers supporting CalWORKs, Foster Care, AAP, etc. are aware of this direction.

Thanks,
Cathy & Christiana

Questions	Answers
How do counties handle individuals who were placed out of the home due to confidential situations?	For the purposes of reinstating the case during the PHE, counties can choose to create a new case when administratively possible for the out of the home individual if there are concerns over confidentiality. The county eligibility worker would need to conduct an ex parte (ACWDL 14-18, 14-32, 14-38) when information about the out of the home individual is unknown.
How do counties handle individuals who were discontinued from AAP and or Public Assistance Programs (Cash-based)?	The county will need to reinstate the individual to a Medi-Cal only program. Appropriate aid code to reinstate during the PHE is aid code 38. The county must continue to follow the current business process by sending the NOA to the individual and journal all actions taken into the case.
How do counties handle, "Out of State," PARIS matches?	Individuals discontinued on the PARIS match due to "non-responsive," are considered legitimate discontinuances (ACWDL 11-14). The county should take no additional actions and document these cases on the "DHCS Do Not Restore List."
Are counties expected to restore history in SAWS for all the MEDS-actioned restorations?	No, expectation for counties to restore these individuals in SAWS at this point. DHCS will track the DHCS restorations.
Where do we place the records that we do not want DHCS to touch?	Create a word doc (TBD format) and provide the CIN to DHCS. DHCS will not restore county-provided CINs in the "DHCS Do Not Restore List."

<p>Do we suppress the SAWS NOA after SAWS restoration?</p>	<p>No, do not suppress the NOA. The CEW must send the NOA to the individuals being restored. The CEW must restore the individual utilizing normal business processing, which includes mailing NOA, journal all actions taken, and allowing for SAWS transactions to MEDS</p>
<p>For the cases that DHCS is going to restore, is a check going to be done for the Primary and Secondary MEDS screens to make sure there isn't active Medi-Cal for the individual? There is a concern that people who are on Covered California could be restored because they don't show as active for us but do have coverage and putting them on Medi-Cal could cause issues for them during tax time. Also there are cases where they are active on the Secondary screen due.</p>	<p>Yes, a check will be made on all screens in MEDS.</p>