

CalSAWS API Overview

**What is an API?**

An API or Application Programming Interface is a mechanism used to allow two-way secured traffic/communications/requests between different interfaces or applications.

**Example:** Think of a restaurant that you are dining at and you are ready to place an order from the menu. You can't just walk into the kitchen and tell the cook what your order is, you need a waiter (API) to gather your request and then take it to the kitchen/cook. Once your order is ready, the waiter (API) brings you your requested food. This is an API!

API's Offered with CalSAWS

API	Summary	County Tools Identified
Activities	<ul style="list-style-type: none"> <li>➤ Search for activities by person, service type, location, dates, a list of activity instances by activity type and date.</li> <li>➤ Identify activities associated to a particular person and status.</li> <li>➤ Search for a list of activity instances by activity type and date.</li> <li>➤ When a specific activity instance is identified, this service will be able to return a list of participants within the instance of the activity.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Employment Service                             <ul style="list-style-type: none"> <li>▪ Sacramento – ES Tracking Tool</li> </ul> </li> <li>➤ Other API                             <ul style="list-style-type: none"> <li>▪ San Luis Obispo – CaseMtgLog</li> </ul> </li> </ul>
Activity Agreements	<ul style="list-style-type: none"> <li>➤ Retrieve activity agreements (plans) and associated activities utilizing a CalSAWS API.</li> <li>➤ Search for activity agreements by a case and person.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Employment Services                             <ul style="list-style-type: none"> <li>▪ Santa Clara – ES Application</li> <li>▪ San Luis Obispo - CaseMgtLog</li> </ul> </li> </ul>
Appointment	<ul style="list-style-type: none"> <li>➤ Retrieve, update, and create appointments utilizing a CalSAWS API.</li> <li>➤ Search for scheduled appointments by EBT Card Number, Case Number, Document ID, person information and appointment type.</li> <li>➤ Update status of an appointment and create new appointments based on identified worker availability from a separate worker schedule API.</li> <li>➤ The service will return a list of appointments based on the search parameters included.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Lobby                             <ul style="list-style-type: none"> <li>▪ Alameda – Kiosk – Qmatic</li> <li>▪ Fresno – Kiosk/Lobby Mgmt</li> <li>▪ Placer – Kiosk</li> <li>▪ Sacramento – LIMS</li> <li>▪ San Francisco – Kiosk – Qflow</li> <li>▪ Santa Clara – Kiosk</li> <li>▪ Sonoma – Qflow</li> </ul> </li> <li>➤ Other API                             <ul style="list-style-type: none"> <li>▪ Sacramento – Customer Information Portal</li> </ul> </li> </ul>
Barriers	<ul style="list-style-type: none"> <li>➤ Retrieve barrier information utilizing a CalSAWS API.</li> <li>➤ Search for participant barriers by case or person.</li> <li>➤ Return a list of barriers for the case or person.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Employment Services                             <ul style="list-style-type: none"> <li>▪ Sacramento – ES Tracking Tool</li> </ul> </li> </ul>

Calls/Texts/Reminders	<ul style="list-style-type: none"> <li>➤ <b>Deferred to Contact Center Requirements.</b></li> </ul>	<ul style="list-style-type: none"> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ Sacramento – Customer Information Portal</li> <li>▪ San Luis Obispo – CaseMgtLog</li> </ul> </li> </ul>
Case	<ul style="list-style-type: none"> <li>➤ Retrieve case information utilizing a CalSAWS API.</li> <li>➤ Search for cases by case number, EBT Card/account number, individual demographic information, or participant phone number.</li> <li>➤ Service will return a list of cases and a list of people on the case. <ul style="list-style-type: none"> <li>▪ Include specific individual demographic information and contact information.</li> <li>▪ Return confidentiality indicators.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>➤ Lobby <ul style="list-style-type: none"> <li>▪ Alameda – Kiosk – Qmatic</li> <li>▪ Fresno – Kiosk/Lobby Mgmt</li> <li>▪ Placer – Kiosk</li> <li>▪ Sacramento – LIMS</li> <li>▪ San Francisco – Kiosk – Qflow</li> <li>▪ Santa Clara – Kiosk</li> <li>▪ Sonoma – Qflow</li> </ul> </li> <li>➤ Employment Services <ul style="list-style-type: none"> <li>▪ Alameda – AC Hire/SSN Lookup</li> <li>▪ Orange – CES</li> <li>▪ Santa Clara – ES Application</li> </ul> </li> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ Contra Costa - PEGA</li> <li>▪ Sacramento – Customer Information Portal</li> <li>▪ San Francisco - PEGA</li> <li>▪ San Luis Obispo – CaseMgtLog</li> </ul> </li> </ul>
Documents	<ul style="list-style-type: none"> <li>➤ Pass barcode and update images/documents to received in the CalSAWS Software.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Lobby <ul style="list-style-type: none"> <li>▪ Alameda – Kiosk – Qmatic</li> <li>▪ Fresno – Kiosk/Lobby Mgmt</li> <li>▪ Placer – Kiosk</li> <li>▪ Solano – Kiosk</li> </ul> </li> </ul>
EBT	<ul style="list-style-type: none"> <li>➤ View EBT cards for a case utilizing a CalSAWS API.</li> <li>➤ Return all EBT Cards and related information when a specific case is provided.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ Sacramento – Customer Information Portal</li> </ul> </li> </ul>
FC Placement Verification	<ul style="list-style-type: none"> <li>➤ Verify Foster Care placement utilizing a CalSAWS API.</li> <li>➤ Service will update specific placement verification records when it returns a specific placement verification identification number in the CalSAWS Software.</li> <li>➤ Counties utilizing Foster Care placement verifications.</li> <li>➤ Payments will be held until the placement has been verified for counties opting in.</li> <li>➤ <b>Deferred to Self-Service Portal Requirements</b></li> </ul>	<ul style="list-style-type: none"> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ Sacramento – Foster Care Tracking Tool</li> </ul> </li> </ul>

Imaging	Return a list of images that are associated to a case.	<ul style="list-style-type: none"> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ Sacramento – Customer Information Portal</li> <li>▪ San Francisco – PEGA</li> </ul> </li> </ul>
Issuance	<ul style="list-style-type: none"> <li>➤ Filter by program, benefit month, issuance Category, and pay code.</li> <li>➤ Return a list of issuances for the provided case that meet the filtering criteria.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ Sacramento – Customer Information Portal</li> </ul> </li> </ul>
Journal	<ul style="list-style-type: none"> <li>➤ Filter by case number, date, and journal type.</li> <li>➤ Return a list of all journal entries for a specific case that meet the search criteria.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Employment Services <ul style="list-style-type: none"> <li>▪ Sacramento – ES Tracking Tool</li> </ul> </li> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ Sacramento – Customer Information Portal</li> <li>▪ San Luis Obispo – BFH Referral</li> </ul> </li> </ul>
Person – MDM	<ul style="list-style-type: none"> <li>➤ Include additional individual demographic information, which will be identified during design.</li> <li>➤ Allow for optional filters including program and program status.</li> <li>➤ Return a list of changed, new or deleted individuals based upon a timestamp field.</li> <li>➤ No Data will be tracked longer than 72 hours and counties can opt in or out of the MDM API.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Employment Services <ul style="list-style-type: none"> <li>▪ Sacramento – ES Tracking Tool</li> </ul> </li> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ Sacramento – Customer Information Portal</li> <li>▪ San Francisco – PEGA, CHANGES, COSTS and CWSSI</li> <li>▪ Santa Clara – MDM</li> <li>▪ San Luis Obispo – BFH Referral, CaseMgtLog</li> </ul> </li> </ul>



<p>Person</p>	<ul style="list-style-type: none"> <li>➤ Search for individuals utilizing a person id, case number, or demographic information such as first name, last name, DOB, and SSN.</li> <li>➤ Returns person information.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Lobby <ul style="list-style-type: none"> <li>▪ San Francisco – Kiosk - QFlow</li> </ul> </li> <li>➤ Employment Services <ul style="list-style-type: none"> <li>▪ Alameda – AC Hire/SSN Lookup</li> <li>▪ Sacramento – ES Tracking Tool</li> </ul> </li> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ Sacramento – Customer Information Portal</li> <li>▪ San Francisco – PEGA, CHANGES, COSTS and CWSSI</li> <li>▪ Santa Clara – SSI &amp; MEDS Query</li> <li>▪ San Luis Obispo – CaseMgtLog</li> </ul> </li> </ul>
<p>Program</p>	<ul style="list-style-type: none"> <li>➤ Search for programs associated to a case by providing a case number.</li> <li>➤ Search for all programs associated to an individual with a provided social security number.</li> <li>➤ Returns a list of programs, status, worker and person information when a case number is provided.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Lobby <ul style="list-style-type: none"> <li>▪ Sacramento – LIMS</li> </ul> </li> <li>➤ Employment Services <ul style="list-style-type: none"> <li>▪ Orange – CES</li> <li>▪ Sacramento – ES Tracking Tool</li> <li>▪ Santa Clara – ES Tracking Tool</li> </ul> </li> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ Contra Costa – PEGA</li> <li>▪ Sacramento – Customer Information Portal</li> <li>▪ San Francisco – COSTS/CWSSI &amp; PEGA</li> <li>▪ Santa Clara – SSI &amp; MEDS query</li> <li>▪ San Luis Obispo – CaseMtgLog, BFH Referral, RRR Log</li> </ul> </li> </ul>
<p>Reception Log</p>	<ul style="list-style-type: none"> <li>➤ Return all reception log records utilizing a CalSAWS API.</li> <li>➤ Filters for case, office location, date, and status.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ Sacramento – Customer Information Portal</li> </ul> </li> </ul>

Service Agreement	<ul style="list-style-type: none"> <li>➤ Search for programs associated to a case by providing a case number.</li> <li>➤ Search for all programs associated to an individual with a provided social security number.</li> <li>➤ Return a list of programs, status, worker, and person information when a case number is provided.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Employment Services <ul style="list-style-type: none"> <li>▪ Sacramento – ES Tracking Tool</li> </ul> </li> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ Sacramento – Customer Information Portal</li> </ul> </li> </ul>
Task	<ul style="list-style-type: none"> <li>➤ Return, update and create tasks utilizing a CalSAWS API.</li> <li>➤ Return a list of tasks for a specified case.</li> <li>➤ Additional filters for task type, task status, program and due date will be available when returning tasks.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Employment Services <ul style="list-style-type: none"> <li>▪ Sacramento – ES Tracking Tool</li> </ul> </li> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ Sacramento – Customer Information Portal</li> </ul> </li> </ul>
Time Limits	<ul style="list-style-type: none"> <li>➤ Search for time clocks by case number or person ID.</li> <li>➤ When searching by case, a list of all adults on the case with time clocks will be returned.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Employment Services <ul style="list-style-type: none"> <li>▪ Sacramento – ES Tracking Tool</li> <li>▪ Santa Clara – ES Application</li> </ul> </li> </ul>
Verifications	<ul style="list-style-type: none"> <li>➤ Return verifications information utilization a CalSAWS API.</li> <li>➤ Search for verifications by case, person and status.</li> <li>➤ List of verifications meeting the search criteria will be returned and will be limited to the individual, verification type and status.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Lobby <ul style="list-style-type: none"> <li>▪ San Francisco – Kiosk – Qflow</li> </ul> </li> </ul>
Work Registration	<ul style="list-style-type: none"> <li>➤ Return worker work registration information.</li> <li>➤ Defines if an individual is mandatory, exempt, or voluntary.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ San Luis Obispo – CaseMgtLog</li> </ul> </li> </ul>
Worker Info	<ul style="list-style-type: none"> <li>➤ Return worker information utilizing a CalSAWS API.</li> <li>➤ Return specific worker information when a worker number is provided including the worker name, classification title, phone number, email address, supervisor, supervisor phone, and supervisor email.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Other API <ul style="list-style-type: none"> <li>▪ Sacramento – Customer Information Portal</li> </ul> </li> </ul>
Worker Schedule	<ul style="list-style-type: none"> <li>➤ Return the worker schedule between the specified begin and end date.</li> <li>➤ Worker schedules can be updated or created utilizing the API.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Lobby <ul style="list-style-type: none"> <li>▪ Alameda – Kiosk – Qmatic</li> <li>▪ Sacramento – LIMS</li> <li>▪ San Francisco – Kiosk – Qflow</li> <li>▪ Sonoma – Kiosk – Qflow</li> </ul> </li> </ul>