CalSAWS CCB Agenda

DATE	11/12/2020
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CIV-107645		Update Instructor Led Trainings (ILTs) for 20.09 Code - November Training Release	Training	30	C-IV M&O	No	20.11.16
20.09	CIV-107957		Implement Case Data Removal Sprint 4 Features	Tech Arch	420	C-IV M&O	Production Deployment	20.10.22
20.11	CIV-107987	CA-219991; CH-168469	CalHEERS eHIT: Update LWA and DUA Income Source Mappings	CalHEERS	62	Premise	Production Deployment	20.11.23
21.01	CIV-107481	CA-217221	2020/2021 Family Members Base Allocation Amount	CalHEERS	48	C-IV M&O	No	
21.01	CIV-108162		CIV-102275: Online Help - Update Reports Overview - Convert the Engagement and Longitudinal Analysis Reports in Business Intelligence to be On-Request Reports	Training	5	C-IV M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CIV-103678		Migrate Outbound Calling Campaigns to Amazon Connect	Contact Center	999	C-IV M&O	Start Build	20.11.12
20.09	CIV-107155	CA-215984	Run Batch EDBC on Cases Excluded From CF COLA FFY 2019-2020 Batch Run	Eligibility	117	C-IV M&O	Start Build	20.10.29
20.11	CIV-104321	CA-208889; CH-106890; CH-109700; CH-109744; CH-109927; CH-113161; CH-121151; CH-131449; CH-136022; CH-137942; CH-139211; CH-139410; CH-139419; CH-92295; CH-92298	eICT: Updates for eHIT Schema	Batch/Interfaces	1610	C-IV M&O	No	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CA-219949		Allow Rush Issuance For Future Month HT Benefits	Eligibility	104	LRS M&E	Production Deployment	20.10.29
20.11	CA-219991	CIV-107987; CH-168469	CalHEERS eHIT: Update LWA and DUA Income Source Mappings	CalHEERS	68	Premise	Production Deployment	20.11.23
20.11	CA-220813		Training: Update Fiscal WBTs for 20.11 App Dev Changes	Training	66	LRS M&E	No	21.01.22
20.11	CA-220815		Training: Update 082-WBT-FSB-Fiscal Supervisor-01 for 20.11 App Dev Changes	Training	33	LRS M&E	No	21.01.22
20.11	CA-220816		Training: Update DCFS Fiscal WBTs for 20.11 App Dev Changes	Training	88	LRS M&E	No	21.01.22

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CA-220817		Training: Update 090-WBT-HEA-Hearings-01 for 20.11 App Dev Changes	Training	22	LRS M&E	No	21.01.22
20.11	CA-220818		Training: Update CalWORKs WBTs for 20.11 App Dev Changes	Training	143	LRS M&E	No	21.01.22
20.11	CA-220820		Training: Update CAPI WBTs for 20.11 App Dev Changes	Training	77	LRS M&E	No	21.01.22
20.11	CA-220839		Training: Update Orientation WBTs for 20.11 App Dev Changes	Training	220	LRS M&E	No	21.01.22
20.11	CA-220844		Training: Update 110-WBT-ORA-Orientation-06 for 20.11 App Dev Changes	Training	231	LRS M&E	No	21.01.22
20.11	CA-220845		Training: Update Other User Orientation WBTs for 20.11 App Dev Changes	Training	40	LRS M&E	No	21.01.22
20.11	CA-220846		Training: Update QA/QC WBTs for 20.11 App Dev Changes	Training	187	LRS M&E	No	21.01.22
20.11	CA-220865		Training: Update Resource Databank WBTs for 20.11 App Dev Changes	Training	132	LRS M&E	No	21.01.22
20.11	CA-220867		Training: Update Security Administration WBTs for 20.11 App Dev Changes	Training	176	LRS M&E	No	21.01.22
20.11	CA-220873		Training: Create new Security Administration WBT for Task Management	Training	308	LRS M&E	No	21.01.22
20.11	CA-220880		Training: Update 150-WBT-SIM-Simulation-01 for 20.11 App Dev Changes	Training	22	LRS M&E	No	21.01.22
20.11	CA-220882		Training: Update Special Investigations WBTs for 20.11 App Dev Changes	Training	154	LRS M&E	No	21.01.22
20.11	CA-220963		Training: Update RCA WBTs for 20.11 App Dev Changes	Training	33	LRS M&E	No	21.01.22
20.11	CA-220980		Training Release 21.01.22 - LMS Support	Training	175	LRS M&E	No	21.01.22
21.01	CA-217221	CIV-107481	2020/2021 Family Members Base Allocation Amount	CalHEERS	56	LRS M&E	No	
21.01	CA-217991		Job Aid Foster Care Placement - Add and Edit job aid for SCR CA-215449	Training	5	Premise	No	
21.01	CA-220981		Training Release 21.01 - Training Environment Support	Training	60	LRS M&E	No	21.01.29
21.03	CA-52756		Modify duplicate payment logic	Fiscal	328	LRS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CA-207159		DDID 2126 - Updates to OP/OI Notices	Client Correspondence	619	CalSAWS DD&I	No	
21.03	CA-214062	CIV-107545	DDID 2523 - CalSAWS Security Batches to Hyland	Online	964	CalSAWS DD&I	No	
21.03	CA-215571		Update the Service Arrangement Detail Page	Fiscal	117	C-IV M&O	Start Build	
21.03	CA-215944		Enable the Call Log Task	Online	437	Premise	No	
21.03	CA-216057		DDID 1039 - Update Enclosure Approval functionality	Client Correspondence	206	CalSAWS DD&I	No	
21.03	CA-217935		Revise GR CBEST Appointment Letters Due to Covid-19 Social Distancing Guidelines	Client Correspondence	212	LRS M&E	Production Deployment	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-216469		DDID 1967: Migrate CMSP 102 – CMSP Information Notice 2 (05/16)	Client Correspondence	104	CalSAWS DD&I	Start Build	20.10.x3
20.09	CA-211053		Training: Update WBTs per SCR CA-207324	Training	20	LRS M&E	Start Build	20.11.20
20.09	CA-214813		Training: Update QA/QC WBTs for 20.03 App Dev Changes	Training	50	LRS M&E	No	20.11.20
20.09	CA-215984	CIV-107155	Run Batch EDBC on Cases Excluded From CF COLA FFY 2019-2020 Batch Run	Eligibility	171	LRS M&E	Start Build	20.10.29
20.09	CA-216337		Training: Update QA/QC WBTs for 20.05 App Dev Changes	Training	22	LRS M&E	No	20.11.20
20.09	CA-217228		Training: Update 096-WBT-ELK-CAPI-02 for 20.07 App Dev Changes	Training	90	LRS M&E	No	20.11.20
20.09	CA-218348		Training: Update 082-WBT-FSB-Fiscal Supervisor-01 for 20.09 App Dev Changes	Training	44	LRS M&E	No	20.11.20
20.09	CA-218350		Training: Update 084-WBT-FSC-DCFS-Fiscal-02 for 20.09 App Dev Changes	Training	20	LRS M&E	No	20.11.20
20.11	CA-208889	CIV-104321; CH-106890; CH-109700; CH-109744;	eICT: Updates for eHIT Schema	Batch/Interfaces	1838	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
		CH-109927; CH-113161; CH-121151; CH-131449; CH-136022; CH-137942; CH-139211; CH-139410; CH-139419; CH-92295; CH-92298						
20.11	CA-211746		Update the TEMP NA 1232 CalFresh Notice of Action EBT Account	Client Correspondence	180	LRS M&E	Start Build	
20.11	CA-212943		Update Issuance Threshold functionality to be County configurable	Fiscal	1314	LRS M&E	Start Build	
20.11	CA-214893		DDID 1628 FDS: Task Mgt	Batch/Interfaces	340	CalSAWS DD&I	Start Build	
20.11	CA-214929		DDID 655 FDS: Task Mgt	Online	443	CalSAWS DD&I	Start Build	
21.01	CA-213876		DDCR 5055, 5028, 5011, 4095, 5092, 3177, 3179 Call Log Enhancements	Online	1194	Premise	No	
21.01	CA-214031		DDID 2503 - Capture and Indexing Separators	Client Correspondence	711	CalSAWS DD&I	No	
21.01	CA-214035		DDID 2198, 2199, 2204, 2500, 2504, 2505, 2506, 2513, 2516, 2517, 2518, 2521 - Store Index Values	Imaging	1436	CalSAWS DD&I	No	
21.01	CA-214892		DDID 1439 FDS: Task Mgt	Online	182	CalSAWS DD&I	No	
21.01	CA-219375		ACIN I-68-20 - FFY 2021 Disaster CalFresh COLA	Eligibility	61	LRS M&E	Start Build	20.11.12
21.03	CA-207452	CA-208670	DDID 429 - Migrate Form SAR 7/SAR 2	Client Correspondence	160	CalSAWS DD&I	No	
21.05	CA-203392		ACL 16-79 Add Out-of-State Short-Term Residential Therapeutic Program Placement Type	Eligibility	1123	LRS M&E	No	

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CA-218585	CR 115536	DDID 1970: CalHEERS Interface Partner Exchange Smoke Test Support SCR	System Test	80	CalSAWS DD&I	Production Deployment	21.11.06
20.11	CA-221181		[Analytics] Dashboards Hard Launch #2 - Replace Landing Page Links for Soft Launched Dashboards	Analytics	64	CalSAWS DD&I	No	20.12.20
20.11	CA-221183		[Analytics] Reports Hard Launch #2 - Replace Landing Page Links for Soft Launched Reports	Analytics	304	CalSAWS DD&I	No	20.12.20
21.01	CA-201516		DDID 1967: DDCR 5507: Update to Non-Payment of Premium (NPP) file handling	Batch/Interfaces	203	CalSAWS DD&I	No	
21.01	CA-206874	CIV-4109; CIV-5490	DDID 1967: Add Discrepancy Type to Investigation Result Detail page	Online	35	CalSAWS DD&I	No	
21.01	CA-207106		DDID 2305, 2306, 2307 - Update Text Messaging Solution for all 58 Counties	Batch/Interfaces	3507	CalSAWS DD&I	No	
21.01	CA-207113		DDID 2279: Update Text Message functionality to allow Emergency Text Messages	Online	741	CalSAWS DD&I	No	
21.01	CA-207165		DDID 2117 - Updates to Manual EDBC for FC, AAP, KG	Eligibility	1241	CalSAWS DD&I	No	
21.01	CA-207166		DDID 2116 - EDBC Logic for Non-Related Legal Guardianships	Eligibility	85	CalSAWS DD&I	No	
21.01	CA-207303		DDID 1526 - Display Customer Appointments on User Outlook Calendars	Online	233	CalSAWS DD&I	No	
21.01	CA-207309		DDID 1490 - Update to Referral Form	Client Correspondence	20	CalSAWS DD&I	No	
21.01	CA-207320		DDID 1457, 1458, 1461, 1462, 1464, 1466, 1467, and 1469 - Updates to Customer Need Category and Customer Need Category Type Hierarchy	Fiscal	21	CalSAWS DD&I	No	
21.01	CA-207335		DDID 1375 - EBT 16 Form Header Update	Client Correspondence	39	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CA-207336		DDID 1373: EBT 17 Form Header Update	Client Correspondence	39	CalSAWS DD&I	No	
21.01	CA-207343	CIV-104882	DDID 1371 - Updates to EBT Printer Functionality	Fiscal	153	CalSAWS DD&I	No	
21.01	CA-207362		DDID 1237 - Update MC RE Outbound Reminder Call to be an Outbound Text Message for Migration Counties	Batch/Interfaces	130	CalSAWS DD&I	No	
21.01	CA-207366		DDID 1233 - Add MAGI Referral Assignments page to assign Referrals to Migration County Offices	CalHEERS	659	CalSAWS DD&I	No	
21.01	CA-207403		DDID 1026 - Update the Automatic Case Flags for the 58 Counties	Batch/Interfaces	125	CalSAWS DD&I	No	
21.01	CA-207411		DDID 1003, DDID 1609 - Migrate C-IV Districts and Regions to the Office Detail page	Online	66	CalSAWS DD&I	No	
21.01	CA-207423		DDID 713 - Update Automated Regression Test (ART) scripts to account for CalSAWS Migration R8 system modifications	Automated Test	615	CalSAWS DD&I	No	
21.01	CA-207425		DDID 706 WTW 31 Data Population Updates	Client Correspondence	66	CalSAWS DD&I	No	
21.01	CA-207438		DDID 571 - Migrate C-IV WDTIP Inbound Jobs	Batch/Interfaces	228	CalSAWS DD&I	No	
21.01	CA-207451		DDID 452: Update CW 2200 - Request for Verification	Client Correspondence	334	CalSAWS DD&I	No	
21.01	CA-207453	CA-208662	DDID 428 - PA 2327 Wording Update	Client Correspondence	76	CalSAWS DD&I	No	20.11.x1
21.01	CA-208568		DDID 1967: Modify WTW Batch jobs related to Sanctions to allow Counties to opt in/opt out	Batch/Interfaces	66	CalSAWS DD&I	No	
21.01	CA-208784		DDID 1967: Update Position Detail to no longer have Section as a required field	Online	177	CalSAWS DD&I	No	
21.01	CA-208825		DDID 1160: Online Help - Update Job Aid Titles in OLH Table of Contents	Training	40	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CA-214148		DDID 1967: Migrate/Align Skip Issuance Reasons Between the LRS/CalSAWS and 57 Migration Counties	Fiscal	86	CalSAWS DD&I	No	
21.01	CA-215272		DDID 1631: Modify STAT 45 Report	Analytics	31	CalSAWS DD&I	No	
21.01	CA-215430		DDID 1967: Update the Sponsorship Detail page to display legacy Sponsor names	Online	288	CalSAWS DD&I	No	
21.01	CA-216086		DDID 1062 - Updates to CMSP Denial and Discontinuance NOAs	Client Correspondence	351	CalSAWS DD&I	No	
21.01	CA-216162		DDID 1967, DDID 1955: Updates to Automated Tasks for MEDS Alerts	Online	207	CalSAWS DD&I	No	
21.01	CA-216321		DDID 1395 - Update NHR, PVS, IFDS and IFDS Medical Reader and Validator jobs to process files from all 57 Migration Counties	Batch/Interfaces	213	CalSAWS DD&I	No	
21.01	CA-216568	CIV-103307; CIV-103932; CIV-104086; CIV-103446	DDID 1787, DDID 1789 - Migrate the C-IV County Specific Batch Jobs (Phase 5)	Fiscal	654	CalSAWS DD&I	No	
21.01	CA-217839		DDID 1991 - Display CalSAWS name throughout the system	Online	578	CalSAWS DD&I	No	
21.01	CA-217984		DDID 1967: Add L9 Aid Code for Converted EDBC records	CalHEERS	8	CalSAWS DD&I	No	
21.01	CA-218535		DDID 1967: Add CalSAWS Text Terms & Conditions to CalSAWS.org	Release Communication	40	CalSAWS DD&I	No	
21.01	CA-218540		DDID 1967: Add WINS Hours Verification Type for historical C-IV Converted records	Eligibility	7	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CA-213493		DDID 1052, 1092, 1094, 1095, 1096 - Updates to Fiscal Authorization	Fiscal	754	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CA-214197		DDID 1967: Update Template Repository to display Correspondence based on County	Client Correspondence	330	CalSAWS DD&I	No	
20.11	CA-220294		[Analytics] Add Delete Triggers to Tables used by Analytics Reports	Analytics	272	CalSAWS DD&I	No	20.12.15
21.01	CA-207108		DDID 2302 - Updates to Standardized Bar Codes	Client Correspondence	1545	CalSAWS DD&I	No	
21.01	CA-207395		DDID 1041, DDID 1045, DDID 1046 - Updates to State forms	Client Correspondence	460	CalSAWS DD&I	Start Build	20.11.x3

4. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for 11/25/2020.

5. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTCR Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.09	**9/21/2020**	9/20/2020		**7/24/2020**	8/28/2020		9/4/2020	9/16/2020
20.11	**11/23/2020**	11/22/2020	Due to Thanksgiving 11/26/2020	**9/25/2020**	10/30/2020		11/6/2020	11/18/2020
21.01	**1/25/2021**	1/24/2021	North & South Release; MLK 1/18	**11/27/2020**	1/1/2021	01/06/2021	1/8/2021	1/20/2021
21.02	**2/15/2021**	2/14/2021	CH Release (North & South Release)	**11/6/2020**	1/22/2021	01/27/2021	1/29/2021	2/10/2021
21.03	**3/22/2021**	3/21/2021	North & South Release	**1/29/2021**	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	**4/26/2021**	N/A	CH Cloud Release	**N/A**	N/A	N/A	N/A	N/A
21.05	**5/24/2021**	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	**3/26/2021**	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	6/21/2021	6/20/2021	CH Release (North & South Release)	**4/9/2021**	5/28/2021	6/2/2021	6/04/2021	6/16/2021
21.07	**7/26/2021**	7/25/2021	Last C-IV Baseline Release	**5/28/2021**	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	**N/A**	N/A		N/A	N/A
21.11	**11/22/2021**	11/21/2021		**8/27/2021**	10/29/2021	11/3/2021	11/5/2021	11/17/2021
22.01	**1/24/2022**	1/23/2022		**11/26/2021**	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	**TBD**		CH Release					
22.03	**3/21/2022**	3/20/2022		**1/28/2022**	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	**5/23/2022**	5/22/2022	Due to Memorial Day 5/30	**3/25/2022**	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	**TBD**		CH Release					
22.07	**7/25/2022**	7/24/2022		**5/27/2022**	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	**9/26/2022**	9/25/2022		**7/29/2022**	9/2/2022	9/7/2022	9/9/2022	9/212022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	**N/A**	N/A		N/A	N/A

22.11	**11/21/2022**	11/20/2022		**9/30/2022**	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	**1/23/2023**	1/22/2023		**11/26/2022**	12/30/2022	1/4/2023	1/6/2023	1/186/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	**N/A**	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	**N/A**	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	**N/A**	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	**N/A**	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	**N/A**	N/A		N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

Updates:
5/12/2020 – CH Release date changed

[CIV-107645] Update Instructor Led Trainings (ILTs) for 20.09 Code - November Training Release

Team Responsible:	**Training**	Assignee:	**Jamala Rule**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Policy Re-Design**
Minor Version:	**20.11.16**	Expedite Changes:	**No**	Estimate:	**30**
Reporter:	**Joyce Oshiro**	Regulation Reference:	**ACL 14-66, ACL 19-118**	Created:	**07/22/2020 02:25 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Joyce Oshiro**	Training Impacted:	**[ILT]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Joyce Oshiro 09/23/2020 - Approve

Current Design: The C-IV ILTs for training are current to the 20.07 major release code.

Request: C-IV ILTs need to be updated to include information for SCRs released to production through 20.09 major release.

Recommendation:
  1) Update impacted ILTs for the following 20.09 SCRs:
    a) SCR CIV-101159 - CF and CW
    b) SCR CIV-105386 - CW

Outreach Description:

Migration Impact Description: Updates to the existing C-IV Web Based Training (WBTs) and Instructor Led Training (ILTs) materials for CalSAWS are currently not in scope for migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: 30

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	30				

[CIV-107957] Implement Case Data Removal Sprint 4 Features

- Resolved: 10/22/2020 09:15 AM

Team Responsible:	**Tech Arch**	Assignee:	**Evan Orman**	SPG Status:	**No**
Fix Version/s:	**[20.09]**	Designer Contact:	**Michael A. Wright**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.10.22**	Expedite Changes:	**Production Deployment**	Estimate:	**420**
Reporter:	**Michael A. Wright**	Regulation Reference:		Created:	**09/15/2020 03:29 PM**
Status:	**In Production**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Frederick Gains**	Training Impacted:	**[Online Help]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Usability]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: ** Emergency approved by Laura Chavez 10/15/2020

Current Design: C-IV retains all case data, regardless of the age of the case. I.e., nothing is ever deleted from the system

Request: Create a Case Data Removal process to identify and remove cases through a Batch process following PSC-approved records retention policies.

Recommendation:
1) Create a logging framework for Case Data Removal record deletions
2) Create a batch program and scheduling for the Case Data Removal process
3) Create an update process for the Case Data Removal status while the removal is in process and after the removal occurs

Outreach Description: Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.

Migration Impact Description: This will only be deployed to the C-IV System

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A This will be new functionality

Operational Impact:

Estimate: **420**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	420	Tech Ops :	0
Training :	0				

[CIV-107987] CalHEERS eHIT: Update LWA and DUA Income Source Mappings

Team Responsible:	**CalHEERS**	Assignee:	**Dylan Patel**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**New Policy**
Minor Version:	**20.11.23**	Expedite Changes:	**Production Deployment**	Estimate:	**62**
Reporter:	**Renee Gustafson**	Regulation Reference:	**ACWDL 20-16; MEDIL I 20-28**	Created:	**09/21/2020 12:56 PM**
Status:	**Development Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CO-103**
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	**CA-219991; CH-168469**

Non-Committee Review:	Approved by by Karen Rapponotti on 3/16/2020
Expedite Approval:	Approved by Karen Rapponotti on 3/16/2020
Current Design:	With CIV-107936, Income Type 'Lost Wage Assistance' was added to The Systems and maps eHIT outbound to Pandemic Unemployment Compensation. Income Type 'Disaster Unemployment Assistance-DUA' was updated to be countable as unearned for Medi-Cal and maps eHIT outbound to Unemployment Insurance Benefits.
Request:	With CalHEERS Change Request 168469, CalHEERS eHIT was updated to have new income source codes 'Disaster Unemployment' (DU) and 'Lost Wages Assistance' (LW). Update the CalHEERS eHIT mappings for The System Income Types to map CalHEERS eHIT inbound and outbound accordingly.
Recommendation:	1. Update 'Lost Wage Assistance' (CT186_C7) income type to map to 'LW' for CalHEERS eHIT inbound and outbound. 2. Update 'Disaster Unemployment Assistance-DUA' (CT186_B9) income type to map to 'DU' for CalHEERS eHIT inbound and outbound. Note: The CalHEERS eHIT income source mappings are not effective dated. Meaning, if an EDR is sent for a benefit month prior to this change, the updated mappings in this SCR will be sent.
Outreach Description:	
Migration Impact Description:	Joint design has been approved through the Medi-Cal Committee. CalSAWS will implement this Change with SCR CA-219991 in the 20.11.23 minor release
Migration Impact Analysis:	
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	62

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	19	CalHEERS Test :	38	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0

[CIV-107481] 2020/2021 Family Members Base Allocation Amount

Team Responsible:	**CalHEERS**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[21.01]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**48**
Reporter:	**Nina Butler**	Regulation Reference:	**ACWDL 20-13**	Created:	**06/17/2020 02:39 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**10/09/2020**	Other Agency Cross Reference:	**CA-217221**

Non-Committee Review:

Expedite Approval:

Current Design: The Family Member Base Allocation (FMBA) amount is used to determine how much the Long Term Care (LTC) beneficiary may allocate to family members.
Currently, C-IV maintains the limit for FMBA amount at 2019-2020 values which is $2,114.00.

Request: With ACWDL 20-13, effective July 1,2020 through June 30, 2021, the FMBA amount for a family member living with the community spouse of a beneficiary with LTC status is $2,155.00

Update C-IV with the 2020-2021 FMBA amount for individuals in LTC status.

Recommendation: 1. Update the code table value for MC LTC Family Member Base Allocation effective July 1, 2020 where FMBA limit with catgry_id as "335" and code_num_identif as "82" will be updated to $2,155.00.

2. Generate a list of cases active on LTC with family members in addition to a spouse in the home July 01, 2020, or later which has Share of Cost greater than zero on the LTC budget, and the FMBA amount used in the budget is the previous year's amount ($2,114.00).
List Name: Active LTC with previous FMBA value
The listing will consist of below columns -
- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker
- Benefit Month

Outreach Description: CIT for list.

Migration Impact Description: Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV system will implement this change with SCR CA-217221 in the 21.01 release.

Migration Impact Analysis:

Alternative Procedure Description: Override.

Operational Impact:

Estimate: **48**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	29	CalHEERS Test :	19	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0

[CIV-108162] CIV-102275: Online Help - Update Reports Overview - Convert the Engagement and Longitudinal Analysis Reports in Business Intelligence to be On-Request Reports

Team Responsible:	**Training**	Assignee:	**Cristina Garcia**	SPG Status:	**Approved**
Fix Version/s:	**[21.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**5**
Reporter:	**Cristina Garcia**	Regulation Reference:		Created:	**10/19/2020 04:09 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dennis Kong**	Training Impacted:	**[Online Help]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Joyce Oshiro 10/27/2020 - Approve

Current Design: For the 21.01 release, SCR CIV-102275 converts the Engagement Report and Longitudinal Report from BI to On-Request.

Request: Update the Reports Overview in Online Help by adding the Engagement Report and Longitudinal Report.

Recommendation: Update the following in Online Help
Add the Engagement Report and Longitudinal Report to the Reports Overview.

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: **5**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

End SCRs

[CIV-103678] Migrate Outbound Calling Campaigns to Amazon Connect

Team Responsible:	**Contact Center**	Assignee:	**Raji Sanuvala**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Jared Kuester**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.11.12**	Expedite Changes:	**Start Build**	Estimate:	**999**
Reporter:	**Jared Kuester**	Regulation Reference:		Created:	**03/20/2019 10:38 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Danielle Benoit 8/11/2020
Expedite Approval:	Approved by Karen J Rapponotti on 09/06/2019
Current Design:	The Regional Contact Center IVR is on the Cisco UCCE platform. C-IV communicates with the Cisco UCCE platform using flat files containing a customer's first name, last name, phone number and appointment id or document id.
Request:	Modify the C-IV IVR outbound campaigns to communicate with Amazon Connect.
Recommendation:	Modify the four existing IVR Outbound Interfaces file generation process with an API call to Amazon Connect.
Outreach Description:	
Migration Impact Description:	Contact Center/IVR functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**999**

Automated Test :	0	Batch/Interfaces :	507	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	400
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	92	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 20.07 After: 20.09 4. Funding Source Change: N/A

Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: N/A
	4. Funding Source Change: N/A
	5. Attachment Before: Didn't include all attachements. After: Updated documents have been attached.
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:

[CIV-107155] Run Batch EDBC on Cases Excluded From CF COLA FFY 2019-2020 Batch Run

- Resolved: 10/29/2020 10:28 AM

Team Responsible:	**Eligibility**	Assignee:	**Jagadeesh Dasu**	SPG Status:	**Select a value**
Fix Version/s:	**[20.09]**	Designer Contact:	**Sridhar Mullapudi**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.10.29**	Expedite Changes:	**Start Build**	Estimate:	**117**
Reporter:	**Sridhar Mullapudi**	Regulation Reference:		Created:	**04/28/2020 03:13 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	**CA-215984**

Non-Committee Review: Approved by Karen Rapponotti on 9/30/2020

Expedite Approval: Approved - J. Osborn 09/30/2020

Current Design: CalFresh uses values from FFY 2019-2020 that were implemented by SCR CA-58614/CIV-100442- CTCR's. To minimize the work required by the counties the project ran batch EDBC on the effected population through SCR CA-206229/CIV-103090. During this batch run the targeted driving query excluded the cases that had an EDBC run on the same day CTCR SCR CA-58614/CIV-100442 were implemented. The CTCR values were only available in the system after end of business. These excluded cases were later identified through a defect CA-215621/CIV-107070 (Approximately 2500 CF cases in each system for 10/2019 benefit month). Due to capacity issue the counties later requested a batch run for these cases.

Request: Run batch EDBC on cases that were excluded from the initial batch run due to EDBC being run on 8/23/2019 to calculate new benefit amounts for 10/2019 benefit month.

Recommendation:
Requirements
1) Run batch EDBC for all benefit months from 10/2019 up to 2/2020 where an EDBC does not exist for the benefit month after the implementation of SCR CA-58614/CIV-100442;
   a) Cases with an active or ineligible CF program where user authorized a regular EDBC run on 8/23/2019 for 10/2019 benefit month and no regular authorized EDBC is run for 10/2019 after 8/23/2019. Run EDBC in Targeted program mode for CF and NB programs.
      Exclude the following cases:
      i) The benefit month is past the latest RE due date for the program.
      ii) The benefit month is past the SAR7 Due Month and the report status is Sent, Received, or Incomplete
Note: approximately a total of 10,000 EDBCs across all benefit months per system are expected to run through batch EDBC.

   b) In LRS: CTCR to insert a new run reason in CT744 and run the above population with this Run Reason
      i. Short Decode: "Case Excluded During 10/2019 Batch COLA Run"
      ii. Long Decode: "Case Excluded During 10/2019 Batch COLA Run"
      iii. Reference columns 1-17 all "N"
   c) In LRS: CTCR to insert a new journal reason in CT942 and run the above population with this Sub Type code
      i. Short Decode: "Incorrectly skipped during 10/2019 batch COLA run"
      ii. Long Decode: "Incorrectly skipped during 10/2019 batch COLA run"
      iii. Reference columns all null
Batch EDBC will insert the following Journal entry:
Short Description: Batch EDBC ran for <month, year>
Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: Incorrectly skipped during 10/2019 batch COLA run

2) Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:
       Case Name
       Case Number

County
Unit
Unit Name
Office Name
Worker ID

  a) List of cases discontinued by the batch EDBC process. The case listing will be named "List of Cases Discontinued by Batch EDBC Process".
    Note: Include additional columns to indicate program type, benefit month, and program closure reason
  b) List of cases where the batch EDBC process closed a person. The case listing will be named "List of Cases Where Batch EDBC Process Closed a Person".
    Note: Include additional columns to indicate program type, and benefit month
  c) List of cases which resulted in a read-only EDBC. The case listing will be named "List of Cases That Resulted in Read-Only EDBC'
    Note: Include additional columns to indicate program type, benefit month, and read-only reason
  d) List of cases skipped in the batch run. The case listing will be named "List of Cases Skipped in Batch Run".
    Note: Include additional columns to indicate the skip reason, benefit month, and program type.

3) Batch Operations:
    a) Run the DCR for recommendation 1a to insert into SYS_TRANSACT in 'Targeted Program' mode
    b) Run Batch EDBC for cases inserted into sys_transact through recommendation 1a

Outreach Description:
A list of affected cases will be posted to the CalACES Web Portal in the following location:
CalACES Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-107155

Migration Impact Description:
Joint design has been approved through the CW/CF Committee. CalSAWS/LRS will implement this Change with SCR CA-215984 in the 20.09 priority release.

Migration Impact Analysis:

Alternative Procedure Description:
User may run EDBC for 10/2019 benefit month.

Operational Impact:

Estimate: **117**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	6
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	12
DBA :	0	Design :	0	Eligibility :	67
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	32	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1:
Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before: Recommendation 4 did not exist
After: Recommendation 4: Create a DCR to suppress all the Correspondence (NOAs and IRTs) except for the Supplement NOAs generated as part of this batch run.
Note: NOAs/Forms generated as part of this EDBC run will have the status of 'Central Print Cancelled'

2. Estimate Change:
Before:
Client Correspondence ETC 2: 0
After:
Client Correspondence ETC 2: 12

3. Release Change: N/A

4. Funding Source Change: N/A

[CIV-104321] eICT: Updates for eHIT Schema

- Resolved: 10/05/2020 02:35 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Sivagami Nachiyappan**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**1610**
Reporter:	**Dana K. Petersen**	Regulation Reference:		Created:	**06/11/2019 03:17 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[Job Aid, Online Help]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[ICT]**	Approved by Committee:	**2020-06-16 00:00:00.0**	Other Agency Cross Reference:	**CA-208889; CH-106890; CH-109700; CH-109744; CH-109927; CH-113161; CH-121151; CH-131449; CH-136022; CH-137942; CH-139211; CH-139410; CH-139419; CH-92295; CH-92298**

Non-Committee Review:

Expedite Approval:

Current Design: The eICT Interface transmits case, program, and person data to facilitate Inter County Transfers.

Request: Update the eICT interface to incorporate data elements affected by ABAWD policy changes and EHIT Schema changes.

Recommendation:
1. Update the EICT file to support new data elements in both the Outbound and Inbound file layouts for ABAWD policy changes and EHIT schema changes.
2. Update the ICT Detail page to display the new data elements being sent.

Refer to attached design document CA-208889 CIV-104321 eICT III Updates Content Revision.docx for full details.

Outreach Description:

Migration Impact Description: Joint design has been approved through the ICT Committee. Changes will be made in both LRS and C-IV. Corresponding changes are implemented with CA-208889 for the 20.11 release

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1610**

Automated Test :	3	Batch/Interfaces :	839	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	270	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	244	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	254	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
Before:
1. Does not include mock up and description of new RDP Shared column in the Deduction block.
2. Does not include description of new RDP Shared column in the Income block.
3. Does not include description of changes for required Citizenship Number Type data elements.
4. Required three rows to be added to Verification block: "Entitled to Medicare", "Projected Annual Income", "Current Monthly Income"
5. ABAWD Effective Clock Date is a text field
6. Foster Care State field is added to Non-MAGI Referrals block (C-IV only)
7. "Spouse or Parent Served in the American Military" displays "Yes" if "Relationship to Person" equals the following: "Parent", "Child". (LRS/CalSAWS only)
8. 'Immigration Status' and 'Additional Information' fields do not exist in Citizenship Documents block in ICT Person Detail page. (C-IV only)

Recommendation section of SCR design document name: CA-208889 CIV-104321 eICTIII Updates.doc

After:
1. Added mock up and description of new RDP Shared column in the Deduction block.
2. Added description of new RDP Shared column in the Income block.
3. Added new requirement in the eICT outbound interface to send the Naturalization Certificate Number and Citizenship Certificate Number.
4. Does not require three rows to be added to Verification block: "Entitled to Medicare", "Projected Annual Income", "Current Monthly Income"
5. ABAWD Effective Clock Date is a link that leads to the new ICT ABAWD Time Limit Month List page
6. Foster Care State field is added to Individual Demographics block (C-IV only)
7. "Spouse or Parent Served in the American Military" displays "Yes" if "Relationship to Person" equals the following: "Parent", "Registered Domestic Partner", "Common Law" "Child", "Step Child" (LRS/CalSAWS only)
8. Added 'Immigration Status' and 'Additional Information' fields in Citizenship Documents block in ICT Person Detail page. (C-IV only)

Recommendation section of SCR design document name: CA-208889 CIV-104321 eICTIII Updates Content Revision.doc

2. Estimate Change:
Before:
Batch/Interfaces ETC 1: 450
Batch/Interfaces ETC Total: 823

Online ETC 1: 123
Online ETC 2: 25
Online ETC Total: 148

Design ETC 1: 170
Design ETC 2: 35
Design ETC total: 205

System Test Support ETC 1: 170
System Test Support ETC Total: 249

After:
Batch/Interfaces ETC 1: 466
Batch/Interfaces ETC Total: 839

Online ETC1: 203

	Online ETC 2: 41 Online ETC Total 244 Design ETC 1: 235 Design ETC 2: 35 Design ETC Total: 270 System Test Support ETC 1: 175 System Test Support ETC Total: 254 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-2: **Content Revision Description-2:**	Pending CCB 1. Recommendation Change: Before: 1. Does not include mock up and description to display Certificate of Citizenship and Naturalization Certificate number in the Citizenship Documents block when transferring an ICT. 2. Does not include mock up and description for Document DOB in the sub-table in Citizenship Documents block. 3. Does not include conditions of how to populate Document DOB. 4. Did not include mapping note for Former Foster Youth Location. Recommendation section of SCR design document name: CA-208889 CIV-104321 eICTIII Updates Content Revision.doc After: 1. Added mock up and description to display Certificate of Citizenship and Naturalization Certificate number in the Citizenship Documents block when transferring an ICT. 2. Added mock up and description for Document DOB in the sub-table in Citizenship Documents block. 3. Added condition to populate Demographics DOB if Document DOB is not entered in Citizenship Detail page. 4. Added mapping note for Former Foster Youth Location to only process eict codes in CT241. Recommendation section of SCR design document name: CA-208889 CIV-104321 eICTIII Updates Content Revision 2.doc 2. Estimate Change: Before: Batch/Interfaces ETC 1: 466 Batch/Interfaces ETC Total: 839 Online ETC 1: 203 Online ETC Total: 244 System Test Support ETC 1: 175 System Test Support ETC 2: 79 System Test Support ETC Total: 254 After: Batch/Interfaces ETC 1: 496 Batch/Interfaces ETC Total: 869 Online ETC 1: 221 Online ETC Total: 262 System Test Support ETC 1: 199 System Test Support ETC 2: 79 System Test Support ETC Total: 278 3. Release Change: N/A 4. Funding Source Change: N/A

End Content Revisions

[CA-219949] Allow Rush Issuance For Future Month HT Benefits

- Resolved: 10/20/2020 09:57 AM

Team Responsible:	**Eligibility**	Assignee:	**Praveen Badabhagni**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.10.29**	Expedite Changes:	**Production Deployment**	Estimate:	**104**
Reporter:	**Eric Wu**	Regulation Reference:	**ACL 19-118**	Created:	**09/18/2020 11:51 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Binh Tran**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Karen Rapponotti - Approved - 10/06/2020

Current Design: After the implementation of CA-211293, the system will create two EDBCs when customers request Homeless Temp benefits with begin date and end date across two months. For example, if a customer request 7 days regular HT benefits on 9/29/2020, the system will populate two EDBCs – one for the current month with 2 days benefits from 9/29/2020 to 9/30/2020 and another for the next month with 5 days benefits from 10/1/2020 to 10/5/2020. Currently the system only allows rush issuance for the current month 9/2020 EDBC, with EBT Payment Method but does not allow rush issuance for the future month.

Request: Update the system to allow rush issuance for future month Homeless Temp benefits when the benefit period is across two months.

Recommendation:
Update EDBC Summary page to allow users accept and save Homeless Temp EDBC with Immediacy of 'Rush' for the next future month.
Assumptions
1. No Impacts to any existing Reports.
2.   No changes to the staggering logic for the Availability Date of the issuance for Immediacy of Routine. The benefits will be available between the first three days of the benefits month based on the last digit of the case number.
3.   If customers request HT benefits across to the upcoming month and both current and the upcoming month are authorized with Immediacy of Rush, all benefits will be available on the same day of the authorization.

Outreach Description:

Migration Impact Description: C-IV feedback has been addressed and the design has been approved through the CalWORKs Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 104

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	66
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	28
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-219991] CalHEERS eHIT: Update LWA and DUA Income Source Mappings

Team Responsible:	**CalHEERS**	Assignee:	**Dylan Patel**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**New Policy**
Minor Version:	**20.11.23**	Expedite Changes:	**Production Deployment**	Estimate:	**68**
Reporter:	**Renee Gustafson**	Regulation Reference:	**ACWDL 20-16; MEDIL I 20-28**	Created:	**09/21/2020 12:48 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CalHEERS**
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-107987; CH-168469**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Karen Rapponotti on 3/16/2020
Expedite Approval:	Approved by Karen Rapponotti on 3/16/2020
Current Design:	With CA-219676, Income Type 'Lost Wage Assistance' was added to The Systems and maps eHIT outbound to Pandemic Unemployment Compensation. Income Type 'Disaster Unemployment Assistance-DUA' was updated to be countable as unearned for Medi-Cal and maps eHIT outbound to Unemployment Insurance Benefits.
Request:	With CalHEERS Change Request 168469, CalHEERS eHIT was updated to have new income source codes 'Disaster Unemployment' (DU) and 'Lost Wages Assistance' (LW). Update the CalHEERS eHIT mappings for The System Income Types to map CalHEERS eHIT inbound and outbound accordingly.
Recommendation:	1. Update 'Lost Wage Assistance' (CT186_C7) income type to map to 'LW' for CalHEERS eHIT inbound and outbound. 2. Update 'Disaster Unemployment Assistance-DUA' (CT186_B9) income type to map to 'DU' for CalHEERS eHIT inbound and outbound. Note: The CalHEERS eHIT income source mappings are not effective dated. Meaning, if an EDR is sent for a benefit month prior to this change, the updated mappings in this SCR will be sent.
Outreach Description:	
Migration Impact Description:	Joint design has been approved through the Medi-Cal Committee. C-IV will implement this Change with SCR CIV-107987 in the 20.11.23 minor release.
Migration Impact Analysis:	
Alternative Procedure Description:	None.
Operational Impact:	
Estimate:	**68**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	19	CalHEERS Test :	40	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	3	Reports :	0	Reports Test :	0

[CA-220813] Training: Update Fiscal WBTs for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**66**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/13/2020 04:48 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on October 15, 2020

Current Design: Fiscal WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: Fiscal WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update the following Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 080-WBT-FSA-Fiscal-01
   a. CA-213185 (Add a Generate Form button to the Service Arrangement
     Detail page for certain Need categories)
   b. CA-214929 (Task Management)
   c. CA-200321 (Add a Collect button on the Issuance Detail page for all
     issuances associated to supportive service payments)
   d. CA-48393 (Add My Reports section on the Home Page)
   e. CA-214929 (Replace Utilities navigation bar)
2. 080-WBT-FSA-Fiscal-02
   a. CA-48393 (Add My Reports section on the Home Page)
   b. CA-214929 (Replace Utilities navigation bar)
3. 080-WBT-FSA-Fiscal-03
   a. CA-48393 (Add My Reports section on the Home Page)
   c. CA-214929 (Replace Utilities navigation bar)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **66**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 66 |

[CA-220815] Training: Update 082-WBT-FSB-Fiscal Supervisor-01 for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**33**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/13/2020 05:00 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on October 15, 2020

Current Design: 082-WBT-FSB-Fiscal Supervisor-01 is impacted by system changes implemented with the 20.11 Production release.

Request: 082-WBT-FSB-Fiscal Supervisor-01 needs to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: 082-WBT-FSB-Fiscal Supervisor-01 to reflect changes implemented with the following App Dev SCR(s):
1. CA-200321 (Add a Collect button on the Issuance Detail page for all issuances associated to supportive service payments)
2. CA-48393 (Add My Reports section to Home Page)
3. CA-214929 (Replace Utilities navigation bar)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 33

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	33

[CA-220816] Training: Update DCFS Fiscal WBTs for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**88**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/13/2020 05:04 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: Approved by Ana Cruz on October 15, 2020

DCFS Fiscal WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: DCFS Fiscal WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation:

Update the following DCFS Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 084-WBT-FSC-Fiscal-DCFS-01
   a. CA-200321 (Add a Collect button on the Issuance Detail page for all issuances associated to supportive service payments)
   b. CA-48393 (Add My Reports section on the Home Page)
   c. CA-214929 (Replace Utilities navigation bar)
2. 084-WBT-FSC-Fiscal-DCFS-02
   a. CA-48393 (Add My Reports section on the Home Page)
   b. CA-214929 (Replace Utilities navigation bar)
3. 084-WBT-FSC-Fiscal-DCFS-03
   a. CA-48393 (Add My Reports section on the Home Page)
   b. CA-214929 (Replace Utilities navigation bar)
4. 084-WBT-FSC-Fiscal-DCFS-04
   a. CA-48393 (Add My Reports section on the Home Page)
   b. CA-214929 (Replace Utilities navigation bar)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 88

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	88

[CA-220817] Training: Update 090-WBT-HEA-Hearings-01 for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**22**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/13/2020 05:09 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on October 15, 2020

Current Design: 090-WBT-HEA-Hearings-01 is impacted by system changes implemented with the 20.11 Production release.

Request: 090-WBT-HEA-Hearings-01 needs to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update 090-WBT-HEA-Hearings-01 to reflect changes implemented with the following App Dev SCR(s):
1. CA-48393 (Add My Reports section to Home Page)
2. CA-214929 (Replace Utilities navigation bar)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 22

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	22

[CA-220818] Training: Update CalWORKs WBTs for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**143**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/13/2020 05:15 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on October 15, 2020

Current Design: CalWORKs WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: CalWORKs WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation:
Update the following CalWORKs WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 094-WBT-ELI-Eligibility CalWORKs-01-A
   a. CA-214929 (Update task functionality; replace Utilities navigation bar)
   b. CA-48393 (Add My Reports section on the Home Page)
2. 094-WBT-ELI-Eligibility CalWORKs-01-B
   a. CA-214929 (Replace Utilities navigation bar)
3. 094-WBT-ELI-Eligibility CalWORKs-02
   a. CA-214929 (Replace Utilities navigation bar)
4. 094-WBT-ELI-Eligibility CalWORKs-03
   a. CA-207435 (Relabel the YBN Appointment # field to Self-Service Appointment # on the Customer Schedule Search page)
   b. CA-214929 (Update task functionality; replace Utilities navigation bar)
   c. CA-48393 (Add My Reports section on the Home Page)
5. 094-WBT-ELI-Eligibility CalWORKs-04
   a. CA-200321 (Add a Collect button on the Issuance Detail page for all
      issuances associated to supportive service payments)
   b. CA-48393 (Add My Reports section on the Home Page)
   c. CA-214929 (Replace Utilities navigation bar)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 143

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	143

[CA-220820] Training: Update CAPI WBTs for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**77**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/13/2020 05:23 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Approved by Ana Cruz on October 15, 2020

Expedite Approval:

Current Design: CAPI WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: CAPI WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation:
 Update the following CAPI WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 096-WBT-ELK-CAPI-01
   a. CA-214929 (Update task functionality; replace Utilities navigation bar)
   b. CA-48393 (Add My Reports section on the Home Page)
2. 096-WBT-ELK-CAPI-02
   a. CA-200321 (Add Collect button on the Issuance Detail page for all
     issuances associated to supportive service payments)
   b. CA-207207 (Update the Medicare Detail page)
   c. CA-48393 (Add My Reports section on the Home Page)
   d. CA-214929 (Replace utilities navigation bar)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 77

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	77

[CA-220839] Training: Update Orientation WBTs for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**	
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**	
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**220**	
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/14/2020 10:50 AM**	
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**	
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:		
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval:		Consortium Review Approval Date:				

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on October 15, 2020

Current Design: Orientation WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: Orientation WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update the following Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 110-WBT-ORA-Orientation-01
   a. CA-48393 (Add My Reports section on Home Page)
   b. CA-214929 (Replace Utilities navigation bar)
2. 110-WBT-ORA-Orientation-03
   a. CA-48393 (Add My Reports section on Home Page)
   b. CA-214929 (Replace Utilities navigation bar)
3. 110-WBT-ORA-Orientation-04
   a. CA-48393 (Add My Reports section on Home Page)
   b. CA-214929 (Replace Utilities navigation bar)
4. 110-WBT-ORA-Orientation-05
   a. CA-48393 (Add My Reports section on Home Page)
   b. CA-214929 (Replace Utilities navigation bar)
5. 110-WBT-ORA-Orientation-07
   a. CA-207435 (Relabel the YBN Appointment # field to Self-Service Appointment # on the Customer Schedule Search page)
   b. CA-207133 (Add new Customer Appointment Search page)
   c. CA-48393 (Add My Reports section on Home Page)
   d. CA-214929 (Replace Utilities navigation bar)
6. 110-WBT-ORA-Orientation-08
   a. CA-207434 (Add new values to the Purpose drop list on the Reception Log List and Detail pages)
   b. CA-201446 (Add a Meeting Started button in the form of a Play icon on the Reception Log Detail page in Edit mode when status is Worker Notified or Worker Acknowledged)
   c. CA-200487 (Add a No Response button to the Message Center)
   d. CA-201435 (Auto populate the Worker ID field on the reception Log Detail page with a list of workers associated to the selected case)
   e. CA-48393 (Add My Reports section to Home Page)
   f. CA-214929 (Replace Utilities navigation bar)
7. 110-WBT-ORA-Orientation-09
   a. CA-48393 (Add My Reports section to Home Page)
   b. CA-214929 (Replace Utilities navigation bar)
8. 110-WBT-ORA-Orientaion-10
   a. CA-214929 (Replace Utilities navigation bar)
9. 110-WBT-ORA-Orientation-11

a. CA-214929 (Replace Utilities navigation bar)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **220**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	220

[CA-220844] Training: Update 110-WBT-ORA-Orientation-06 for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**231**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/14/2020 11:26 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on October 15, 2020

Current Design: 110-WBT-ORA-Orientation-06 is impacted by system changes implemented with the 20.11 Production release.

Request: 110-WBT-ORA-Orientation-06 needs to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update 110-WBT-ORA-Orientation-06 to reflect changes implemented with the following App Dev SCR(s):
1. CA-214929 (Re-develop module to reflect new Task Management functionality; replace Utilities navigation bar)
2. CA-48393 (Add My Reports section to Home Page)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 231

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	231

[CA-220845] Training: Update Other User Orientation WBTs for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**40**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/14/2020 11:32 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Ana Cruz on October 15, 2020
Expedite Approval:	
Current Design:	Other User Orientation WBTs are impacted by system changes implemented with the 20.11 Production release.
Request:	Other User Orientation WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation:	Update the following Other User Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:
	 1. 112-WBT-ORB-Other User Orientation-01
	     a. CA-48393 (Add My Reports section on Home Page)
	     b. CA-214929 (Replace Utilities navigation bar)
	 2. 112-WBT-ORB-Other User Orientation-02
	     a. CA-48393 (Add My Reports section on Home Page)
	     b. CA-214929 (Replace Utilities navigation bar)

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	40

[CA-220846] Training: Update QA/QC WBTs for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**187**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/14/2020 11:36 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz on October 15, 2020
Current Design:	QA/QC WBTs are impacted by system changes implemented with the 20.11 Production release.
Request:	QA/QC WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.
Recommendation:	Update the following QA/QC WBTs to reflect changes implemented with the App Dev SCR(s) listed:

    1. 120-WBT-QAA-QAQC-01
       a. CA-48393 (Add My Reports section on Home Page)
       b. CA-214929 (Replace Utilities navigation bar)
    2. 120-WBT-QAA-QAQC-02
       a. CA-214929 (Update task functionality; replace Utilities navigation bar)
       b. CA-48393 (Add My Reports section on Home Page)
    3. 120-WBT-QAA-QAQC-03
       a. CA-48393 (Add My Reports section on Home Page)
       b. CA-214929 (Replace Utilities navigation bar)
    4. 120-WBT-QAA-QAQC-04
       a. CA-48393 (Add My Reports section on Home Page)
       b. CA-214929 (Replace Utilities navigation bar)
    5. 120-WBT-QAA-QAQC-05
       a. CA-48393 (Add My Reports section on Home Page)
       b. CA-214929 (Replace Utilities navigation bar)
    6. 120-WBT-QAA-QAQC-06
       a. CA-48393 (Add My Reports section on Home Page)
       b. CA-214929 (Replace Utilities navigation bar)
    7. 120-WBT-QAA-QAQC-07
       a. CA-214929 (Update task functionality; replace Utilities navigation bar)
       b. CA-48393 (Add My Reports section on Home Page)

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	187

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	187

[CA-220865] Training: Update Resource Databank WBTs for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**132**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/14/2020 03:06 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Ana Cruz on October 15, 2020
Expedite Approval:	
Current Design:	Resource Databank WBTs are impacted by system changes implemented with the 20.11 Production release.
Request:	Resource Databank WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.
Recommendation:	Update the following Resource Databank WBTs to reflect changes implemented with the App Dev SCR(s) listed: 1. 130-WBT-RDM-Resource Databank Maintainer-01 a. CA-48393 (Add My Reports section on Home Page) b. CA-214929 (Replace Utilities navigation bar) 2. 130-WBT-RDM-Resource Databank Maintainer-02 a. CA-48393 (Add My Reports section on Home Page) b. CA-214929 (Replace Utilities navigation bar) 3. 130-WBT-RDM-Resource Databank Maintainer-03 a. CA-48393 (Add My Reports section on Home Page) b. CA-214929 (Replace Utilities navigation bar) 4. 130-WBT-RDM-Resource Databank Maintainer-04 a. CA-48393 (Add My Reports section on Home Page) b. CA-214929 (Replace Utilities navigation bar) 5. 130-WBT-RDM-Resource Databank Maintainer-05 a. CA-48393 (Add My Reports section on Home Page) b. CA-214929 (Replace Utilities navigation bar) 6. 130-WBT-RDM-Resource Databank Maintainer-DCFS-06-A a. CA-48393 (Add My Reports section on Home Page) b. CA-214929 (Replace Utilities navigation bar) 7. 130-WBT-RDM-Resource Databank Maintainer-DCFS-06-B b. CA-214929 (Replace Utilities navigation bar)
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	132

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	132

[CA-220867] Training: Update Security Administration WBTs for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**176**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/14/2020 03:21 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on October 15, 2020

Current Design: Security Administration WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: Security Administration WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation:
Update the following Security Administration WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 140-SAS-Security Administrative Support-01-A
   a. CA-207409 (Specify start and end time for Public Hours of Operation for each office)
   b. CA-48393 (Add My Reports section on Home Page)
   c. CA-214929 (Replace Utilities navigation bar)
2. 140-SAS-Security Administrative Support-01-B
   a. CA-214929 (Replace Utilities navigation bar)
3. 140-SAS-Security Administrative Support-02
   a. CA-213493 (Add County Authorizations lesson; Add County Authorizations and Automated Actions links on Task navigation bar)
   b. CA-212943 (Add County Benefit Issuance Threshold List, EDBC Threshold Detail, and Supportive Service Threshold Detail pages and related functionality. These pages will be added to the County Authorizations lesson being added for CA-213493)
   c. CA-48393 (Add My Reports section on Home Page)
   d. CA-214929 (Replace Utilities navigation bar)
4. 140-SAS-Security Administrative Support-03
   a. CA-48393 (Add My Reports section on Home Page)
   b. CA-214929 (Replace Utilities navigation bar)
5. 140-SAS-Security Administrative Support-04
   a. CA-214929 (Replace Utilities navigation bar)
6. 140-SAS-Security Administrative Support-05
   a. CA-48393 (Add My Reports section on Home Page)
   b. CA-214929 (Replace Utilities navigation bar)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:
Estimate: 176

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	176

[CA-220873] Training: Create new Security Administration WBT for Task Management

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**308**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/14/2020 04:01 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on October 15, 2020

Current Design: CA-214928 introduces an administrative component to task management that is not covered in any of the existing LRS/CalSAWS web-based training materials.

Request: The administrative task management functionality introduced by CA-214928 needs to be included in the LRS/CalSAWS web-based training materials.

Recommendation: Create a new web-based training module (WBT) that covers the administrative task management functionality introduced in the System by CA-214928. This WBT will be integrated into the existing Security Administrative Support course as 140-WBT-SAS-Security Administrative Support-06: Task Management.

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 308

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	308

[CA-220880] Training: Update 150-WBT-SIM-Simulation-01 for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**22**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/14/2020 04:21 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on October 15, 2020

Current Design: 150-WBT-SIM-Simulation-01 is impacted by system changes implemented with the 20.11 Production release.

Request: 150-WBT-SIM-Simulation-01 needs to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update 150-WBT-SIM-Simulation-01 to reflect changes implemented with the following App Dev SCR(s):
1. CA-48393 (Add My Reports section to Home Page)
2. CA-214929 (Replace Utilities navigation bar)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **22**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	22

[CA-220882] Training: Update Special Investigations WBTs for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**154**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/14/2020 04:24 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz on October 15, 2020
Current Design:	Special Investigations WBTs are impacted by system changes implemented with the 20.11 Production release.
Request:	Special Investigations WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation:	Update the following Special Investigations WBTs to reflect changes implemented with the App Dev SCR(s) listed:
	 1. 160-WBT-SPA-Special Investigations-01
	    a. CA-48393 (Add My Reports section to Home Page)
	    b. CA-214929 (Replace Utilities navigation bar)
	 2. 160-WBT-SPA-Special Investigations-02
	    a. CA-48393 (Add My Reports section to Home page)
	    b. CA-214929 (Replace Utilities navigation bar)
	 3. 160-WBT-SPA-Special Investigations-03
	    a. CA-48393 (Add My Reports section to Home page)
	    b. CA-214929 (Replace Utilities navigation bar)
	 4. 160-WBT-SPA-Special Investigations-04
	    a. CA-48393 (Add My Reports section to Home page)
	    b. CA-214929 (Replace Utilities navigation bar)
	 5. 160-WBT-SPA-Special Investigations-05
	    a. CA-48393 (Add My Reports section to Home page)
	    b. CA-214929 (Replace Utilities navigation bar)
	 6. 160-WBT-SPA-Special Investigations-06
	    a. CA-48393 (Add My Reports section to Home page)
	    b. CA-214929 (Replace Utilities navigation bar)
	 7. 162-WBT-SPB-Special Investigations Supervisor
	    a. CA-48393 (Add My Reports section to Home page)
	    b. CA-214929 (Replace Utilities navigation bar)

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**154**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	154

[CA-220963] Training: Update RCA WBTs for 20.11 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**33**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/16/2020 09:36 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on October 19, 2020

Current Design: RCA WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: RCA WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update the following RCA WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 054-WBT-ELH-Eligibility RCA-01
    a. CA-214929 (Replace Utilities navigation bar)
2. 054-WBT-ELH-Eligibility RCA-02
    b. CA-214929 (Replace Utilities navigation bar)
3. 054-WBT-ELH-Eligibility RCA-03
    c. CA-214929 (Replace Utilities navigation bar)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 33

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	33

[CA-220980] Training Release 21.01.22 - LMS Support

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.22**	Expedite Changes:	**No**	Estimate:	**175**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/16/2020 03:15 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on October 19, 2020

Current Design: There is no LMS support/maintenance SCR for TR21.01.22

Request: Provide/conduct LMS support/maintenance activities for the 21.01.22 training release. Training Environment support activities for the release will be tracked through a separate Training SCR.

Recommendation: Provide TR21.01.22 training support for the following activities:

-Learning Management System (LMS) administration - add/edit users, overall maintenance and loading training materials every major release, reporting, etc.

-Update LMS Production with 21.01.22 LA County/Consortium developed materials.

-Update LMS Lite with 20.11.20 Training Artifacts (this SCR is used for the delivery of files to Bitbucket). LMS Lite is always one release behind from LMS Production.

All training material updates will be submitted through separate Training SCRs. These separate SCRs will include SCORM and load to LMS activities.

Outreach Description:

Migration Impact Description: There is no migration impact. This SCR allows for providing support and conducting maintenance activities related to the LMS.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: **175**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	175

[CA-217221] 2020/2021 Family Members Base Allocation Amount

Team Responsible:	**CalHEERS**	Assignee:	**Kevin Ha**	SPG Status:	**Approved**
Fix Version/s:	**[21.01]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**56**
Reporter:	**Nina Butler**	Regulation Reference:	**ACWDL 20-13**	Created:	**06/17/2020 02:43 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee: Consortium Review Approval Date:	**10/09/2020**	Other Agency Cross Reference:	**CIV-107481**
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval:

Current Design:

The Family Member Base Allocation (FMBA) amount is used to determine how much the Long Term Care (LTC) beneficiary may allocate to family members.

Currently, CalSAWS maintains the limit for FMBA amount at 2019-2020 values which is $2,114.00.

Request:

With ACWDL 20-13, effective July 1,2020 through June 30, 2021, the FMBA amount for a family member living with the community spouse of a beneficiary with LTC status is $2,155.00

Update CalSAWS with the 2020-2021 FMBA amount for individuals in LTC status.

Recommendation:

1. Update MC LTC Family Member Base Allocation limit (CT335_82) to $2,155.00 effective July 1, 2020.

2. Generate a list of cases active on LTC with family members in addition to a spouse in the home July 01, 2020, or later which has Share of Cost greater than zero on the LTC budget, and the FMBA amount used in the budget is the previous year's amount ($2,114.00).
List Name: Active LTC with previous FMBA value
The listing will consist of below columns -
- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker
- Benefit Month

Outreach Description:

CIT for list.

Migration Impact Description:

Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV system will implement this change with SCR CIV-107481 in the 21.01 release.

Migration Impact Analysis:

Alternative Procedure Description:

Override.

Operational Impact:

Estimate: **56**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	29	CalHEERS Test :	22	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-217991] Job Aid Foster Care Placement - Add and Edit job aid for SCR CA-215449

Team Responsible:	**Training**	Assignee:	**Cristina Garcia**	SPG Status:	**Approved**
Fix Version/s:	**[21.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Data Change**
Minor Version:		Expedite Changes:	**No**	Estimate:	**5**
Reporter:	**Michelle Ramos**	Regulation Reference:		Created:	**07/17/2020 08:21 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Michelle Ramos**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	**TBD**
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:
Expedite Approval:

Joyce Oshiro 10/236/2020 - Approve

Current Design:

Foster Care Placement - Add and Edit job aid does not exist in LRS/CalSAWS. SCR CA-215449 updates the Child Placement Detail page and allows the user to select a flag in CalSAWS to determine and issue county funds for Foster Care (Aid code 45).

Request:

Add job aid for Child Placement Add/Edit.

Recommendation:

Create the Foster Care Placement - Add and Edit job aid.

Outreach Description:

New job aid

Migration Impact Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

No Impact

Alternative Procedure Description:

None

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5

[CA-220981] Training Release 21.01 - Training Environment Support

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[21.01]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.01.29**	Expedite Changes:	**No**	Estimate:	**60**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/16/2020 03:20 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Approved by Ana Cruz on October 19, 2020

Current Design: Currently, there is no SCR for Training Environment support/maintenance for the 21.01 release.

Request: Provide/conduct Training Environment support/maintenance activities for the 21.01 release. LMS support activities for the release will be tracked through a separate Training SCR.

Recommendation: Provide 21.01 release support for the following activities:

-Training environment maintenance: Major release deployments, data refreshes, case copy, case and login creation upon request, etc.

Outreach Description:

Migration Impact Description: There is no migration impact. This SCR allows for providing/conducting maintenance activities related to the DPSS Academy Training Environment.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: **60**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	60

[CA-52756] Modify duplicate payment logic

Team Responsible:	**Fiscal**	Assignee:	**Sidhant Garg**	SPG Status:	**Approved**
Fix Version/s:	**[21.03]**	Designer Contact:	**Ishrath Khan**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**328**
Reporter:	**Ishrath Khan**	Regulation Reference:		Created:	**01/19/2018 11:45 AM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gloria Williams**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:	**10/13/2020**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: The Issuance Batch creates a payment with the status of Validation Error and status reason of Duplicate Issuance, if there exists another issuance (other than Cancelled or Voided status) for the same County, Case Program, Payment Amount and Benefit Month. Sometimes Payments are incorrectly getting marked as Duplicate when EDBC is recalculated due to a change in budget and the new amount is equal to a previously issued payment for the same benefit month.

Request: Modify duplicate issuance logic check such that the system will identify duplicate payments correctly when EDBC is recalculated.

Recommendation:
1. Update Duplicate issuance logic for the issuance batches to determine duplicates based on the Final Benefit Amount instead of the Authorized Amount.
2. For Foster Care, Kin-GAP and AAP programs, add an additional check in the duplicate issuance logic for the resource payee id on the previous issuance to match with the resource payee id on the current recalculated EDBC when marking an Issuance as Duplicate.

Outreach Description:

Migration Impact Description: All C-IV feedback has been addressed and the C-IV counties have approved this SCR through the Fiscal Committee and will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **328**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	214	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	84
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-207159] DDID 2126 - Updates to OP/OI Notices

Team Responsible:	**Client Correspondence**	Assignee:	**Rekha Jaguva Rajan**	SPG Status:	**No**
Fix Version/s:	**[21.03]**	Designer Contact:	**Rainier Dela Cruz**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**619**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:02 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**EpplerSE**	Consortium Review Approval Date:	**08/27/2020**		

Non-Committee Review:

Expedite Approval:

Current Design: On the 'Recovery Account Detail' page, the Overpayment (OP)/Overissuance (OI) notices for CalWORKs (CW) or CalFresh (CF) can be generated by clicking on the 'Generate Form' button. The program will determine which notice will generate. For CalFresh, the cause code also determines which form to generate. For example, if the program is CalFresh and the cause code is CalFresh Inadvertent Household Error, the CF 377.7B form will generate.

The Recovery Account Activation batch job will activate recovery accounts and send out notices to the responsible party regarding their recovery account. Like the 'Recovery Account Detail' page, the program and cause code (CalFresh only) will determine which notices to send out. For example, if the program is CalWORKs, it will send the M44-350I and NA 274G forms. If the program is CalFresh and the cause code is CalFresh IHE, it will send out the CF 377.7B, DFA 377.7C, NA 1263 and PA 1820 forms for Los Angeles County and CF 377.7B, DFA 377.7C and NA 1263 forms for the 57 Migration Counties.

Request: Per Design Differences ID (DDID) 2126, add the functionality to generate, view, edit and print the overpayment notice with the budget for CalWORKs and the overissuance notice with the budget, repayment agreement and the EBT release form for CalFresh from the Recovery Account Detail page.

Recommendation:
  1.Create the CalFresh Inadvertent Household Error packet.
    a. The packet for Los Angeles County will contain the following forms:
      i. CF 377.7B (CalFresh Overissuance for Client Error)
      ii. PA 1820 (CalFresh Repayment Agreement Cover Notice)
      iii. DFA 377.7C (CalFresh Repayment Agreement for Inadvertent Household Errors Only)
      iv. CSF 104 (EBT Release Form)
      v. NA 1263 (Overissuance Budget Worksheet)
    b. The packet for the 57 Migration Counties will contain the following forms:
      i. CF 377.7B (CalFresh Overissuance for Client Error)
      ii. DFA 377.7C (CalFresh Repayment Agreement for Inadvertent Household Errors Only)
      iii. CSF 104 (EBT Release Form)
      iv. NA 1263 (Overissuance Budget Worksheet)

  2. Create the CalFresh Administrative Error packet.
    a. The packet for Los Angeles will contain the following forms:
      i. CF 377.7D3 (CalFresh Overissuance Notice for Administrative Errors)
      ii. PA 1820 (CalFresh Repayment Agreement Cover Notice)
      iii. DFA 377.7E1 (CalFresh Repayment Agreement for Administrative Errors Only)
      iv. CSF 104 (EBT Release Form)
      v. NA 1263 (Overissuance Budget Worksheet)
    b. The packet for the 57 Migration Counties will contain the following forms:
      i. CF 377.7D3 (CalFresh Overissuance Notice for Administrative Errors)
      ii. DFA 377.7E1 (CalFresh Repayment Agreement for Administrative Errors Only)

   iii. CSF 104 (EBT Release Form)
   iv. NA 1263 (Overissuance Budget Worksheet)

  3. Create the CalFresh Intentional Program Violation packet.
   a. The packet for Los Angeles County will contain the following forms:
    i. DFA 377.7F (CalFresh Overissuance Notice for Intentional Program Violation (IPV))
    ii. PA 1820 (CalFresh Repayment Agreement Cover Notice)
    iii. DFA 377.7G (CalFresh Repayment Agreement for an Intentional Program Violation (IPV) Only)
    iv. CSF 104 (EBT Release Form)
    v. NA 1263 (Overissuance Budget Worksheet)
   b. The packet for the 57 Migration Counties will contain the following forms:
    i. DFA 377.7F (CalFresh Overissuance Notice for Intentional Program Violation (IPV))
    ii. DFA 377.7G (CalFresh Repayment Agreement for an Intentional Program Violation (IPV) Only)
    iii. CSF 104 (EBT Release Form)
    iv. NA 1263 (Overissuance Budget Worksheet)

  4. Create the CalWORKs Overpayment packet. The packet will contain the following forms for all Counties (Los Angeles and the 57 Migration Counties):
   a. M44-350I (CalWORKs Overpayment Notice)
   b. NA 274G (Continuation Page - Overpayment Computations)

  5. Update the logic of the 'Generate Form' button on the Recovery Account Detail page to generate the OP/OI packets when clicked.

  6. Update the Recovery Account Activation batch job to send out the OP/OI packets.

Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A - CalSAWS DD&I Requirement
Operational Impact:	
Estimate:	**619**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	432
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	45	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	142
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-214062] DDID 2523 - CalSAWS Security Batches to Hyland

Team Responsible:	**Online**	Assignee:	**Unassigned**	SPG Status:	**No**
Fix Version/s:	**[21.03]**	Designer Contact:	**Gillian Bendicio**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**964**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**02/28/2020 12:04 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Security]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-107545**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Rhiannon Chin - 10/15/2020

Expedite Approval:

Current Design:
  1. The CalSAWS System does not have all the new security rights and groups for the new imaging system.
  2. The CalSAWS System does not have an outbound web service to update user security rights in the new imaging system.
  3. Currently, there is no hourly batch job that updates user security rights in the new imaging system.

Request:
  1. Edit and add existing and new imaging security rights and groups in the CalSAWS System.
  2. Create a new outbound web service to update user security rights in the new imaging system.
  3. Create a new hourly batch job to synchronize user security rights in the imaging system with updates made in CalSAWS.

Recommendation:
  1. Edit and add existing and new imaging security rights and groups in the CalSAWS System.
  2. Create the new User Security Rights Outbound Web Service to successfully update user security rights in the imaging system.
  3. Create an hourly batch job to synchronize user security rights in the imaging system with changes made in the CalSAWS System.

Outreach Description:

Migration Impact Description: DDID #119 (CA-214044, CA-218891, CA-218890, CA-218887, CA-218886, CA-218883, CA-218882, CA-218880) will enable the new imaging solution for each county.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **964**

Automated Test :	0	Batch/Interfaces :	577	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	24
IVR/CC :	0	Online :	25	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	218
Tech Arch :	120	Tech Ops :	0	Training :	0

[CA-215571] Update the Service Arrangement Detail Page

Team Responsible:	**Fiscal**	Assignee:	**Andrea Chen**	SPG Status:	**Approved**
Fix Version/s:	**[21.03]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**117**
Reporter:	**Eric Wu**	Regulation Reference:		Created:	**04/15/2020 11:43 AM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Karen Rapponotti - Approved - 08/11/2020

Current Design: SCR CA-207333 and CA-57266 migrated the functionality to create Service Arrangements with county and program specific Voucher Types. In CIV, a Valuable Request is immediately approved after creation and the Service Arrangement Detail page will hide the 'Create Valuable Request' button.

In the CalSAWS, a Valuable Request goes through an approval process. The 'Create Valuable Request' button is available on the Service Arrangement Detail page when a Valuable Request has not been created yet. After the Valuable Request is created, the CalSAWS displays the "Create Payment Request" button while the Valuable Request is in "Awaiting Approval", "Approved", "Issued", or "Disapproved" status.

Request:
1. Hide the "Create Payment Request" button when Voucher indicator is "Yes" and the Valuable Request is in the status of "Awaiting Approval", "Approved" or "Disapproved".
2. Display the "Create Valuable Request" button when the Voucher is set to "Yes" and all Valuable Request are in "Disapproved" status.

Recommendation:
1. Update the Service Arrangement Detail page to hide the "Create Payment Request" button when Voucher indicator is "Yes", and the Valuable Request is in the status of "Awaiting Approval", "Approved" or "Disapproved".
2. Update the Service Arrangement Detail page to display the "Create Valuable Request" button when Voucher indicator is 'Yes', and all Valuable Request are in the status "Disapproved".

Outreach Description:

Migration Impact Description: C-IV feedback has been addressed and the design has been approved through the Fiscal Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: N/a

Operational Impact:

Estimate: **117**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	66	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	41

[CA-215944] Enable the Call Log Task

Team Responsible:	**Online**	Assignee:	**Unassigned**	SPG Status:	**No**
Fix Version/s:	**[21.03]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**437**
Reporter:	**Erika Kusnadi**	Regulation Reference:		Created:	**04/27/2020 09:14 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Security, Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:	**[Job Aid, Online Help]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CO-110**
Committee:	**[IVR & Contact Center]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Darcy Alexander 10/19/2020

Current Design: Currently, workers do not have the option to create a Call Log Task through the Call Log Detail page. For this reason, when a user creates a Call Log Task it will not be associated to the Call Log record and they do not have the option to view the Call Log record through the Call Log Task.

Request: Update the Call Log Detail page to allow workers to create a Call Log task directly through the Task Detail page at any time. Ability to view the associated Call Log Task through the Call Log Detail page.
Update Task Detail with the ability to be associated to a Call Log record and the ability to open the corresponding Call Log record once its created.

Recommendation:
1. Create a new button on the Call Log Detail page to allow worker to create a Call Log task directly from the Task Detail page and have it be associated to the Call Log record.
2. Create a new button on the Call Log Detail page to allow worker to view the Call Log task that was created for the associated Call Log record.
3. Update the Task Detail page to auto populate with the case information that's associated to the Call Log record.
4. Update the Task Detail page to display a 'Telephone' icon that will allow the worker to open the corresponding Call Log record.

Outreach Description:

Migration Impact Description: C-IV feedback has been addressed and the design has been approved through the IVR & Contact Center Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: No Alternative Procedure is available.

Operational Impact:

Estimate: **437**

Automated Test :	96	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	40	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	166	Performance :	0
Release Communication Support :	19	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	67

[CA-216057] DDID 1039 - Update Enclosure Approval functionality

Team Responsible:	**Client Correspondence**	Assignee:	**Unassigned**	SPG Status:	**No**
Fix Version/s:	**[21.03]**	Designer Contact:	**Rainier Dela Cruz**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**206**
Reporter:	**Amy Gill**	Regulation Reference:		Created:	**04/30/2020 11:15 AM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Virginia C. Bernal**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Virginia Bernal**	Consortium Review Approval Date:	**10/27/2020**		

Non-Committee Review:

Expedite Approval:

Current Design:
Currently in C-IV, the counties may add a mailing enclosure to the SAR 7/SAR2 or the ADM 101. The enclosure will be inserted into the same envelope as the SAR7/SAR2 or the ADM 101 at the Print Center when the form is mailed out. An enclosure can be added by using the 'Document Enclosure' page, however, it must be approved before the Print Center can include it. Once the county has uploaded the enclosure from the 'Document Enclosure' page, an enclosure request will be sent to C-IV and a C-IV enclosure reviewer will review the enclosure to ensure it is in compliant with the standards. If it is not in compliant, the enclosure will be rejected. If it is, it will be approved, and the enclosure will be included at the Print Center for the effective dates listed in the 'Document Enclosure' page.

In CalSAWS, the enclosure approval process does not exist. When an enclosure is added from the 'Document Enclosure' page, the initial status is 'Approved', unlike C-IV, where the initial status is 'Pending'.

Request:
Update the enclosure functionality in CalSAWS to add the approval process from C-IV.

Recommendation:

1. Create a new enclosure email distribution group for CalSAWS to replace the existing C-IV distribution group (C-IV.Enclosures@C-IV.org).

2. Update the 'Document Enclosure Detail' page to set the status to 'Pending' when an enclosure is added.

3. Update the 'Document Enclosure Detail' page to display a message after an enclosure is created to inform the user a request to review the enclosure has been sent to CalSAWS.

4. Update the 'Document Enclosure Detail' page to remove the cost fields under the Estimate section.

5. Update the logic to set the 'From' address on the email that is created when the enclosure is approved or denied to the new enclosure distribution group.

6. Update 'Form Number' dropdown on the 'Document Enclosure Detail' page to populate the list of forms based on the county.

7. Update the Nightly Enclosure Report batch job to use the new enclosure distribution group for the enclosure request email.

8. Update the Monthly Enclosure Report batch job to use the new enclosure distribution group for the email that provides the report of the enclosures created during the month.

9. Add the Enclosure Estimate Materialized View table.

10. Update the Estimator batch job to run for all counties.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 206

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	158
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	48
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-217935] Revise GR CBEST Appointment Letters Due to Covid-19 Social Distancing Guidelines

Team Responsible:	**Client Correspondence**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[21.03]**	Designer Contact:	**Phong Xiong**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**212**
Reporter:	**Ritu Chinya**	Regulation Reference:		Created:	**07/15/2020 11:16 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[GA/GR]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Expedited Approval from Karen Rapponotti received on 9/2/2020.

Current Design: Currently in CalSAWS, the GR CBEST appointment letters contains verbiage that reflects a physical district office location for the customers to be physically present. Only the English version of the appointment letters are currently being used.

Request: As per the direction from LA County, update the GR CBEST appointment letters (ABPSSI-3 and ABPSSI-4) to reflect the verbiage related to the telephonic appointment details. Add these forms in Spanish.

Recommendation: Update the GR CBEST appointment letters (ABPSSI-3 and ABPSSI-4) to reflect telephonic appointment details.
- Add Spanish version of ABPSSI-3
- Add Spanish version of ABPSSI-4

Outreach Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counites.

Migration Impact Analysis:

Alternative Procedure Description: For GA/GR, the appointment letters will need to be generated manually.

Operational Impact:

Estimate: **212**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	161
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	51	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

End SCRs

[CA-216469] DDID 1967: Migrate CMSP 102 – CMSP Information Notice 2 (05/16)

- Resolved: 10/27/2020 02:01 PM

Team Responsible:	**Client Correspondence**	Assignee:	**Meghana Chander**	SPG Status:	**No**
Fix Version/s:	**[RWR]**	Designer Contact:	**Pramukh Karla**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.10.x3**	Expedite Changes:	**Start Build**	Estimate:	**104**
Reporter:	**Virginia C. Bernal**	Regulation Reference:		Created:	**05/19/2020 11:37 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Virginia C. Bernal**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 07/28/2020

Current Design: The CMSP 102 - CMSP Information Notice 2 form does not exist in CalSAWS.

Request: Migrate the C-IV CMSP 102 form to CalSAWS.

Recommendation: Add the English and Spanish CMSP 102 forms to the CalSAWS Template Repository.

Outreach Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 104

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	80
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	24	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 20.11
After: RWR

4. Funding Source Change:

	N/A
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: Before: 1) Require Form Inputs on document parameters page are Case Number, Program, and Language 2) CMSP 102 form can be posted to YBN After: 1) Required Form Inputs on document parameters page will be just Case Number and Language 2) CMSP 102 form will not be posted to YBN
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-211053] Training: Update WBTs per SCR CA-207324

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.11.20**	Expedite Changes:	**Start Build**	Estimate:	**20**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**10/09/2019 01:45 PM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on January 9, 2020
Expedite Approval:	Approved by Karen J. Rapponotti on 01/27/2020
Current Design:	SCR CA-207324 updates the Case Review List page.
Request:	WBTs impacted by this change need to be updated.
Recommendation:	Update the following WBT: 120-WBT-QAA-QAQC-07
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	**20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	20

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 20.03, Minor Version 20.05.15
After: 20.07, Minor Version 20.09.18
4. Funding Source Change:
N/A

Content Revision Status-2:	Accepted
Content Revision Description-2:	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: Before: 20.07, Minor Version 20.09.18 After: 20.09, Minor Version 20.11.20
	4. Funding Source Change: N/A
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: Before: 20.09, Minor Version 20.11.20 After: 20.11, Minor Version 21.01.22
	4. Funding Source Change: N/A
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:

[CA-214813] Training: Update QA/QC WBTs for 20.03 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.11.20**	Expedite Changes:	**No**	Estimate:	**50**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**03/31/2020 09:44 AM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz on April 1, 2020
Current Design:	QA/QC WBTs are impacted by system changes implemented with the 20.03 Production release.
Request:	QA/QC WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:	Update the following QA/QC WBTs to reflect changes implemented with the App Dev SCR(s) listed:
	1. 120-WBT-QAA-QAQC-01
	   a. CA-207287 (updates drop list values on the Finding List page)
	   b. Address unresolved comments from 20.03.20 review cycle
	2. 120-WBT-QAA-QAQC-02
	   a. Address unresolved comments from 20.03.20 review cycle

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**50**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	50

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 20.06, Minor Version 20.07.17 After: 20.07, Minor Version 20.09.18

	4. Funding Source Change: N/A
Content Revision Status-2:	Accepted
Content Revision Description-2:	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: Before: 20.07, Minor Version 20.09.18 After: 20.09, Minor Version 20.11.20
	4. Funding Source Change: N/A
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: Before: 20.09, Minor Version 20.11.20 After: 20.11, Minor Version 21.01.22
	4. Funding Source Change: N/A
Content Revision Status-4:	
Content Revision Description-4	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:

[CA-215984] Run Batch EDBC on Cases Excluded From CF COLA FFY 2019-2020 Batch Run

- Resolved: 10/20/2020 09:57 AM

Team Responsible:	**Eligibility**	Assignee:	**Praveen Badabhagni**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Sridhar Mullapudi**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.10.29**	Expedite Changes:	**Start Build**	Estimate:	**171**
Reporter:	**Sridhar Mullapudi**	Regulation Reference:		Created:	**04/28/2020 03:16 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-107155**

Non-Committee Review:	Approved by Karen Rapponotti on 9/30/2020
Expedite Approval:	Approved - J. Osborn 09/30/2020
Current Design:	CalFresh uses values from FFY 2019-2020 that were implemented by SCR CA-58614/CIV-100442- CTCR's. To minimize the work required by the counties the project ran batch EDBC on the effected population through SCR CA-206229/CIV-103090. During this batch run the targeted driving query excluded the cases that had an EDBC run on the same day CTCR SCR CA-58614/CIV-100442 were implemented. The CTCR values were only available in the system after end of business. These excluded cases were later identified through a defect CA-215621/CIV-107070 (Approximately 2500 CF cases in each system for 10/2019 benefit month). Due to capacity issue the counties later requested a batch run for these cases.
Request:	Run batch EDBC on cases that were excluded from the initial batch run due to EDBC being run on 8/23/2019 to calculate new benefit amounts for 10/2019 benefit month.

Recommendation:	Requirements
	1) Run batch EDBC for all benefit months from 10/2019 up to 2/2020 where an EDBC does not exist for the benefit month after the implementation of SCR CA-58614/CIV-100442;
	  a) Cases with an active or ineligible CF program where user authorized a regular EDBC run on 8/23/2019 for 10/2019 benefit month and no regular authorized EDBC is run for 10/2019 after 8/23/2019. Run EDBC in Targeted program mode for CF and NB programs.
	    Exclude the following cases:
	     i) The benefit month is past the latest RE due date for the program.
	     ii) The benefit month is past the SAR7 Due Month and the report status is Sent, Received, or Incomplete
	Note: approximately a total of 10,000 EDBCs across all benefit months per system are expected to run through batch EDBC.
	
	  b) In LRS: CTCR to insert a new run reason in CT744 and run the above population with this Run Reason
	    i. Short Decode: "Case Excluded During 10/2019 Batch COLA Run"
	    ii. Long Decode: "Case Excluded During 10/2019 Batch COLA Run"
	    iii. Reference columns 1-17 all "N"
	  c) In LRS: CTCR to insert a new journal reason in CT942 and run the above population with this Sub Type code
	    i. Short Decode: "Incorrectly skipped during 10/2019 batch COLA run"
	    ii. Long Decode: "Incorrectly skipped during 10/2019 batch COLA run"
	    iii. Reference columns all null
	Batch EDBC will insert the following Journal entry:
	Short Description: Batch EDBC ran for <month, year>
	Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: Incorrectly skipped during 10/2019 batch COLA run
	
	2) Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:
	      Case Name

Case Number
County
Unit
Unit Name
Office Name
Worker ID

  a) List of cases discontinued by the batch EDBC process. The case listing will be named "List of Cases Discontinued by Batch EDBC Process".
    Note: Include additional columns to indicate program type, benefit month, and program closure reason
  b) List of cases where the batch EDBC process closed a person. The case listing will be named "List of Cases Where Batch EDBC Process Closed a Person".
    Note: Include additional columns to indicate program type, and benefit month
  c) List of cases which resulted in a read-only EDBC. The case listing will be named "List of Cases That Resulted in Read-Only EDBC'
    Note: Include additional columns to indicate program type, benefit month, and read-only reason
  d) List of cases skipped in the batch run. The case listing will be named "List of Cases Skipped in Batch Run".
    Note: Include additional columns to indicate the skip reason, benefit month, and program type.

3) Batch Operations:
  a) Run the DCR for recommendation 1a to insert into SYS_TRANSACT in 'Targeted Program' mode
  b) Run Batch EDBC for cases inserted into sys_transact through recommendation 1a

Outreach Description:	A list of affected cases will be posted to the CalACES Web Portal in the following location: CalACES Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-215984
Migration Impact Description:	Joint design has been approved through the CW/CF Committee. CIV system will implement this Change with SCR CIV-107155in the 20.09 priority release.
Migration Impact Analysis:	
Alternative Procedure Description:	User may run EDBC for 10/2019 benefit month.
Operational Impact:	
Estimate:	**171**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	6
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	12
DBA :	0	Design :	0	Eligibility :	100
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	38
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: Recommendation 4 does not exist After: Recommendation 4: Create DCR to suppress all correspondence (NOAs and IRTs) generated as part of this batch run. Note: NOA/Form entries generated as part of this batch run will be removed from Distributed Documents. 2. Estimate Change: Before: Client Correspondence ETC 2: 0 After: Client Correspondence ETC 2: 18 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-2:	

[CA-216337] Training: Update QA/QC WBTs for 20.05 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.11.20**	Expedite Changes:	**No**	Estimate:	**22**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**05/13/2020 09:53 AM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on May 14, 2020

Current Design: QA/QC WBTs are impacted by system changes implemented with the 20.05 Production release.

Request: QA/QC WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation:
 Update the following QA/QC WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 1. 120-WBT-QAA-QAQC-03:
   a. CA-207217 (update client name format)
 2. 120-WBT-QAA-QAQC-05:
   a. CA-207217 (update client name format)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **22**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	22

Content Revision Status-1: Accepted

Content Revision Description-1:
 1. Recommendation Change: N/A

 2. Estimate Change: N/A

 3. Release Change:
 Before: 20.07, Minor Version 20.09.18
 After: 20.09, Minor Version 20.11.20

	4. Funding Source Change: N/A
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: Before: 20.09, Minor Version 20.11.20 After: 20.11, Minor Version 21.01.22
	4. Funding Source Change: N/A
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:

[CA-217228] Training: Update 096-WBT-ELK-CAPI-02 for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.11.20**	Expedite Changes:	**No**	Estimate:	**90**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 03:01 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Approved by Ana Cruz June 22, 2020

Current Design: 096-WBT-ELK-CAPI-02 is impacted by system changes implemented with the 20.07 Production release.

Request: 096-WBT-ELK-CAPI-02 needs to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation: Update 096-WBT-ELK-CAPI-02 to reflect changes implemented with the App Dev SCR(s) listed:
1. CA-202055 (Separate case and issuance for CAPI Couple case)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **90**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	90

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 20.07, Minor Version 20.09.18
After: 20.09, Minor Version 20.11.20

4. Funding Source Change: N/A

Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: Before: 20.09, Minor Version 20.11.20 After: TBD Updating release to TBD so that this SCR can be rejected.
	4. Funding Source Change: N/A
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:

[CA-218348] Training: Update 082-WBT-FSB-Fiscal Supervisor-01 for 20.09 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.11.20**	Expedite Changes:	**No**	Estimate:	**44**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**07/31/2020 03:18 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz on August 3, 2020
Current Design:	082-WBT-FSB-Fiscal Supervisor-01 is impacted by system changes implemented with the 20.09 Production release.
Request:	082-WBT-FSB-Fiscal Supervisor-01 needs to be updated to reflect system changes implemented with the 20.09 Production release.
Recommendation:	Update 082-WBT-FSB-Fiscal Supervisor-01 to reflect changes implemented with the App Dev SCR(s) listed: 1. CA-207140 (Update Fiscal History Search page; add new Fiscal History Expenditure Detail page)
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**44**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	44

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 20.09, Minor Version 20.11.20 After: TBD Release is being updated to TBD so that this SCR can be rejected.

[CA-218350] Training: Update 084-WBT-FSC-DCFS-Fiscal-02 for 20.09 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.11.20**	Expedite Changes:	**No**	Estimate:	**20**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**07/31/2020 03:23 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on August 3, 2020

Current Design: 084-WBT-FSC-DCFS-Fiscal-02 is impacted by system changes implemented with the 20.09 Production release.

Request: 084-WBT-FSC-DCFS-Fiscal-02 needs to be updated to reflect system changes implemented with the 20.09 Production release.

Recommendation: Update 084-WBT-FSC-DCFS-Fiscal-02 to reflect changes implemented with the App Dev SCR(s) listed:
1. CA-207151 (Add View Deleted Records button on the Child Placement List, Kin-GAP Summary List, and AAP Placement pages)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	20

Content Revision Status-1:   Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 20.09, Minor Version 20.11.20
After: TBD
Release is being updated to TBD so that this SCR can be rejected.

[CA-208889] eICT: Updates for eHIT Schema

- Resolved: 09/26/2020 09:08 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Supritha Sundaram**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**1838**
Reporter:	**Dana K. Petersen**	Regulation Reference:		Created:	**06/11/2019 03:26 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[Job Aid, Online Help]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[ICT]**	Approved by Committee:	**2020-06-16 00:00:00.0**	Other Agency Cross Reference:	**CIV-104321; CH-106890; CH-109700; CH-109744; CH-109927; CH-113161; CH-121151; CH-131449; CH-136022; CH-137942; CH-139211; CH-139410; CH-139419; CH-92295; CH-92298**

Non-Committee Review:

Expedite Approval:

Current Design: The eICT Interface transmits case, program, and person data to facilitate Inter County Transfers.

Request: Update the eICT interface to incorporate data elements affected by ABAWD policy changes and EHIT Schema changes.

Recommendation:
 1. Update the EICT file to support new data elements in both the Outbound and Inbound file layouts for ABAWD policy changes and EHIT schema changes.
 2. Update the ICT Detail page to display the new data elements being sent

 Refer to attached design document CA-208889 CIV-104321 eICT III Updates Content Revision.docx for full details.

Outreach Description:

Migration Impact Description: Joint design has been approved through the ICT Committee. Changes will be made in both LRS and C-IV. Corresponding changes are implemented with CIV-104321 for the 20.11 release

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1838**

Automated Test :	0	Batch/Interfaces :	839	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	270	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	244	Performance :	0

Release Communication Support :	79	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	337
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
Before:
1. Does not include mock up and description of new field in the Deduction block.
2. Does not include description of new RDP Shared column in the Income block.
3. Does not include description of changes for required Citizenship Number Type data elements.
4. Required three rows to be added to Verification block: "Entitled to Medicare", "Projected Annual Income", "Current Monthly Income"
5. ABAWD Effective Clock Date is a text field
6. Foster Care State field is added to Non-MAGI Referrals block (C-IV only)
7. "Spouse or Parent Served in the American Military" displays "Yes" if "Relationship to Person" equals the following: "Parent", "Child". (LRS/CalSAWS only)
8. 'Immigration Status' and 'Additional Information' fields do not exist in Citizenship Documents block in ICT Person Detail page. (C-IV only)

After:
1. Added mock up and description of new field in the Deduction block.
2. Added description of new RDP Shared column in the Income block.
3. Added new requirement in the eICT outbound interface to send the Naturalization Certificate Number and Citizenship Certificate Number.
4. Does not require three rows to be added to Verification block: "Entitled to Medicare", "Projected Annual Income", "Current Monthly Income"
5.ABAWD Effective Clock Date is a link that leads to the new ICT ABAWD Time Limit Month List page
6. Foster Care State field is added to Individual Demographics block (C-IV only)
7. "Spouse or Parent Served in the American Military" displays "Yes" if "Relationship to Person" equals the following: "Parent", "Registered Domestic Partner", "Common Law" "Child", "Step Child" (LRS/CalSAWS only)
8. Added 'Immigration Status' and 'Additional Information' fields in Citizenship Documents block in ICT Person Detail page. (C-IV only)

2. Estimate Change:
Before:
Batch/Interfaces ETC 1: 300
Batch/Interfaces ETC Total: 823

Online ETC 1: 123
Online ETC 2: 25
Online ETC Total: 148

Design ETC 1: 170
Design ETC 2: 35
Design ETC total: 205

System Test Support ETC 1: 332
System Test Support ETC Total: 332

After:
Batch/Interfaces ETC 1: 316
Batch/Interfaces ETC Total: 839

Online ETC1: 203
Online ETC 2: 41
Online ETC Total 244

Design ETC 1: 235
Design ETC 2: 35
Design ETC Total: 270

	System Test Support ETC 1: 337 System Test Support ETC Total: 337 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: Before: 1. Does not include mock up and description to display Certificate of Citizenship and Naturalization Certificate number in the Citizenship Documents block when transferring an ICT. 2. Does not include mock up and description for Document DOB in the sub-table in Citizenship Documents block. 3. Does not include conditions of how to populate Document DOB. 4. Did not include mapping note for Former Foster Youth Location. Recommendation section of SCR design document name: CA-208889 CIV-104321 eICTIII Updates Content Revision.doc After: 1. Added mock up and description to display Certificate of Citizenship and Naturalization Certificate number in the Citizenship Documents block when transferring an ICT. 2. Added mock up and description for Document DOB in the sub-table in Citizenship Documents block. 3. Added condition to populate Demographics DOB if Document DOB is not entered in Citizenship Detail page. 4. Added mapping note for Former Foster Youth Location to only process eict codes in CT241. Recommendation section of SCR design document name: CA-208889 CIV-104321 eICTIII Updates Content Revision 2.doc 2. Estimate Change: Before: Batch/Interfaces ETC 1: 316 Batch/Interfaces ETC Total: 839 Online ETC 1: 203 Online ETC Total: 244 System Test Support ETC 1: 337 System Test Support ETC Total: 337 After: Batch/Interfaces ETC 1: 331 Batch/Interfaces ETC Total: 854 Online ETC 1: 231 Online ETC Total: 272 System Test Support ETC 1: 361 System Test Support ETC Total: 361 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After:

[CA-211746] Update the TEMP NA 1232 CalFresh Notice of Action EBT Account

- Resolved: 10/09/2020 09:03 PM

Team Responsible:	**Client Correspondence**	Assignee:	**Kamal ShakerJ**	SPG Status:	**No**
Fix Version/s:	**[20.11]**	Designer Contact:	**Pramukh Karla**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**180**
Reporter:	**Frederick Gains**	Regulation Reference:	**NA**	Created:	**11/08/2019 01:42 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: Multiple versions of TEMP NA 1232 (TEMP NA 1232-1 and TEMP NA 1232-2) exist in LRS/CalSAWS System.

Request: The contractor shall update the LRS TEMP NA 1232 CalFresh Notice of Action EBT Account form to the (06/11) version.

NOTE: Batch jobs will need to be evaluated to determine County options

Recommendation: Update the TEMP NA 1232 CalFresh Notice of Action EBT Account form to the (6/11) version.

Assumptions
1. Estimate is for updating the form in English and Spanish.
2. Estimations including batch configuration changes for county opt in/opt out feature.
2. Spanish translations will be provided by the Consortium.
3. Other threshold languages are NOT included in this estimate.
4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 180

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	109
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	28	Forms Test :	43	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: Before: 20.11 After: RWR
	4. Funding Source Change: N/A
Content Revision Status-2:	Accepted
Content Revision Description-2:	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: Before: RWR After: 20.11
	4. Funding Source Change: N/A
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	1. Recommendation Change: Before: 1) Assumptions have incorrect CF 29 information. 2) Adding PIXXF400 for all CalWIN counties. 3) Form Category is Form After: 1) Removed incorrect CF 29 assumption from design document 2) Removed recommendation to add PIXXF400 for all CalWIN counties. 3) Form Category is NOA
	2. Estimate Change: N/A
	3. Release Change: N/A
	4. Funding Source Change: N/A
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:

[CA-212943] Update Issuance Threshold functionality to be County configurable

- Resolved: 09/26/2020 09:18 PM

Team Responsible:	**Fiscal**	Assignee:	**Eric Chu**	SPG Status:	**Approved**		
Fix Version/s:	**[20.11]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Enhancement**		
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1314**		
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**01/16/2020 02:50 PM**		
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**		
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[Job Aid]**	Funding Source:	**LRS M&E**		
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:			
Committee:	**[Fiscal]**	Approved by Committee:	**2020-08-03 00:00:00.0**	Other Agency Cross Reference:			

Non-Committee Review:

Expedite Approval: Karen Rapponotti - Approved - 08/04/2020

Current Design:

Issuance Thresholds are established to determine the amount of benefits or services payments for each Program that can be approved by an Eligibility Worker without requiring a supervisor override. When an EW tries to generate an EDBC or a Service arrangement with benefit amount over the threshold limit, the system will fail the EDBC or prevent Service Arrangement from being saved.

In LRS/CalSAWS, additional thresholds can be set per customer need type to validate the amount of benefits of Payment Requests. Each request can go through the following validations which cannot be overrode by a supervisor:

1) Check the benefit amount of a Payment Request against the threshold amount. If the requested amount exceeds the threshold, the system displays a warning message 'Warning: Requested Amount exceeds issuance threshold' after the request is saved.

2) Accumulate the benefit amount of non-disapproved Payment Requests over a period and check it against the threshold amount. If the total amount exceeds the threshold, the system will display an error message 'Maximum period amount has been reached' and prevent the payment request from being saved.

3) Accumulate the quantity of new, approved, and pending-approval Valuable Requests over a period and check it against the threshold. If the total quantity exceeds the threshold, the system will display an error message 'Maximum period quantity has been reached' and prevent the valuable request from being saved.

In both CIV and LRS/CalSAWS systems, all benefit issuance thresholds are managed in database only, and any update will require a SCR.

Request:

Update the LRS/CalSAWs system to:
1) Allow counties to manage established Issuance Thresholds by programs for benefits or service payments.
2) Allow counties to limit the number of Valuables to be authorized per worker.
3) Allow counties to configure Fiscal authorization process and to require only one level of approval when deemed necessary.

Recommendation:

1) Add new functionalities to allow the counties to configure and manage issuance threshold to limit the amount of benefits or service payments in LRS/CalSAWS system.
2) Default the values to maintain current benefit thresholds for Los Angeles and CIV counties. CalWIN counties will have default values based on San Bernardino county thresholds and can be modified later by the county admin user as deemed appropriate.
3) Remove the Issuance Threshold validation on Service Arrangement Detail page.
4) Update Payment Request Detail page to perform Issuance Threshold validation when users click 'Save' button. Only users with 'ApproveServiceArrangementOverThreshold' security right can save an over-threshold Payment Request.
5) Update Valuable Request Detail page to Validate the total dollar amount of Valuables instead of the quantity. Validation will be performed when users click 'Save' button. Only users with 'ApproveServiceArrangementOverThreshold' security right can save an over-threshold Valuable Request.
6) Create new Job Aid for the county-configurable issuance thresholds (SCR 218070).

Outreach Description:

Migration Impact Description:	All C-IV feedback has been addressed and the C-IV counties have approved this SCR through the Fiscal Committee and will be adopting this functionality as part of migration.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	N/A

Operational Impact:

Estimate: **1314**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	854	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	340
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1:	Accepted
Content Revision Description-1:	Recommendation Change: 1 1.3 6. Before: After: Update EDBC Summary page to use new County Benefits Issuance Threshold to validate the benefit amount. 1.4 5. Before: CalWIN's General Assistance/ General Relief will be excluded from this SCR as it is not currently in the LRS/ CalSAWS. A DCR will be included to set benefit issuance thresholds in SCR 'CA-215687 DDID 2686 FDS: GA GR Phase 1 - Case Summary and Application page Changes' After: CalWIN's General Assistance/ General Relief will be excluded from this SCR as it is not currently in the LRS/ CalSAWS. A DCR will be included to set benefit issuance thresholds in SCR CA-215914 DDID 2313 FDS: GA GR Employment Services Phase 2. 2 2.2 2.2.2 Update Mockups Figure 2.2.1, 2.2.2, 2.2.3 2.3 f. Before: After: Close – This button will be only available in View mode and navigate users to County Benefit Issuance Thresholds page. *New 2.9 Before: After: EDBC Summary *New Estimate Change: Fiscal Before:755 After:854 System Test Support: Before:301 after:340 Unallocated Hours Before: 105 After: 120

	3. Release Change: n/a
	4. Funding Source Change: n/a
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: 2.3.3 3. Set the max length of 10 characters for the Amount field. 2.4.3 5. Set the max length of 10 characters for the Amount field. 2.5.3 Set the max length of 10 characters for the following fields: Amount 1to 8+ 2. Estimate Change Before: Fiscal: 854 System Test Support: 340 Unallocated Hours: 120 after Fiscal: 904 System Test Support: 361 Unallocated Hours: 125
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-214893] DDID 1628 FDS: Task Mgt

- Resolved: 09/26/2020 09:15 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Luwam Tesfamariam**	SPG Status:	**No**
Fix Version/s:	**[20.11]**	Designer Contact:	**Justin Dobbs**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**340**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/01/2020 05:19 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Task Management]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 7/30/2020

Current Design: The LRS/CalSAWS System includes functionality to create tasks in an automated fashion via the nightly batch processes or by specific worker actions. SCR CA-214928 for DDID 34 includes recommendations to introduce Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated tasks that can be maintained by the counties. The C-IV System includes a set of automated tasks through the Automated Action framework that do not exist in the LRS/CalSAWS System. CA-214893 migrated an initial population of C-IV System Automated Actions into the LRS/CalSAWS System.

Request: Migrate a second population of C-IV System automated tasks into the LRS/CalSAWS System. This population is limited to automated tasks that do not currently exist in the LRS/CalSAWS System. Common automated tasks will be addressed with DDID 1629, which converts LRS/CalSAWS automated tasks into the Automated Action framework.

Recommendation: 1. Migrate a second population of the C-IV System Automated Action settings for automated tasks into the LRS/CalSAWS System.

(Reference the attached design document for the specific Automated Action information)

Outreach Description:

Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **340**

Automated Test :	0	Batch/Interfaces :	262	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	78
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1:	1. Recommendation Change: Before: The batch scheduling information for one of the Automated Actions in the attached design document was not correct. After: The Automated Action batch scheduling information has been corrected in the attached design document. 2. ETC Change: N/A 3. Release Change: N/A
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: Before: One of the Automated Actions in the design document was to be implemented in LRS/CalSAWS that can be Activated/Deactivated. After: The one Automated Action in the design document has been updated to have a status of Unavailable as the conditions are obsolete, yet the Automated Action must be present to support converted data. 2. ETC Change: N/A 3. Release Change: N/A
Content Revision Status-3:	
Content Revision Description-3:	
Content Revision Status-4:	
Content Revision Description-4:	

[CA-214929] DDID 655 FDS: Task Mgt

- Resolved: 09/26/2020 09:16 PM

Team Responsible:	**Online**	Assignee:	**Getnet Beyene**	SPG Status:	**No**
Fix Version/s:	**[20.11]**	Designer Contact:	**Mayuri Srinivas**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**443**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/01/2020 05:20 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Task Management]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 7/28/2020

Current Design: The LRS/CalSAWS System contains a series of Worklist pages allowing county staff to view, manage and work tasks. The LRS/CalSAWS System cannot be navigated while simultaneously viewing/modifying the Task pages. The C-IV System includes a set of Task pages that function within a dedicated pop up window that can be navigated independently of the main C-IV window. Workers can navigate throughout the C-IV System while working Tasks within the pop-up Task pages.

Request: Introduce new dedicated Task pages that can be used to search and work Tasks in an independent pop-up window accessible via a new link in the Utilities Navigation Bar.

Recommendation: 1. Introduce a new Utilities Navigation Bar option titled "Tasks" that will pop-up a new window containing a group of Task pages. These pages will allow workers to manage Tasks within a dedicated window that can be navigated independent of the LRS/CalSAWS window. Pages included within the pop-up window are:
a. My Tasks
b. Task Search
c. My Banks
Within the pages above is functionality allowing users to navigate to the following sub-pages:
a. Bank Detail
b. Task Detail
c. Select Bank
2. Add functionality that will allow a user to click on a Case Number hyperlink within the Tasks pop-up window and navigate the LRS/CalSAWS main window to the Case Summary page for a Case.

Outreach Description:

Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **443**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	341	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	102
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1:

Accepted

Content Revision Description-1:

1. Recommendation Change:
Before: The attached design document included mockup examples of the Task Detail page with misaligned navigation arrows. The document also did not clarify the impact of Task Category on the Get Next button functionality.
After: The Content Revision version of the design document corrects the alignment of the navigation arrows on the Task Detail page and also includes verbiage for the impact of Task Category on the Get Next button functionality.

2. ETC Change: N/A

3. Release Change: N/A

Content Revision Status-2:

Accepted

Content Revision Description-2:

1. Recommendation Change:
Before: The design document included edit capabilities within the view only security group.
After: The design document has been corrected so that edit security rights are not within view only security group.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-3:

Pending CCB

Content Revision Description-3:

1. Recommendation Change:
Before: The attached design document did not clarify behavior of Tasks that are not associated to a Case/Program.
After: The design document clarifies behavior of Tasks that are not associated to a Case/Program. The document also includes 2 additional validation messages for the Task Search page and the removal of Task edit capabilities from the View Only security role.

2. ETC Change: N/A

3. Release Change: N/A

Content Revision Status-4:

Content Revision Description-4:

[CA-213876] DDCR 5055, 5028, 5011, 4095, 5092, 3177, 3179 Call Log Enhancements

Team Responsible:	**Online**	Assignee:	**Aaron Fowler**	SPG Status:	**No**
Fix Version/s:	**[21.01]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**1194**
Reporter:	**Matthew Lower**	Regulation Reference:		Created:	**02/26/2020 11:20 AM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:	**[Job Aid, Online Help]**	Funding Source:	**Premise**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	**CO-070**
Committee:	**[IVR & Contact Center]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Danielle Benoit 8/4/2020

Expedite Approval:

Current Design: Currently in the LRS/CalSAWS system the Call Log List and Call Log Detail page are not used by the county workers. This is different than the C-IV system in that the Call Log List and the Call Log Detail page are being used on a regular basis. Because of this, the Call Log List and Call Log Detail page in the C-IV system have more information compared to the ones in the LRS/CalSAWS system.
The C-IV system also has the Subscriber County Review List enabled and Message Center was enhanced with the ability to display the Call Log. These specific functionalities currently do not exist in the LRS/CalSAWS system.

Request: Override the LRS/CalSAWS Call Log List and Call Log Detail page code with the C-IV Call Log List and Call Log Detail page. Enable the Subscriber County Review List in LRS and add Message Center capabilities to Call Log Detail page.

Recommendation:
  1. Override the LRS/CalSAWS Call Log List code with the C-IV Call Log List code base.
  2. Override the LRS/CalSAWS Call Log Detail code with the C-IV Call Log Detail code base.
  3. Enable the Subscriber County Review List in LRS/CalSAWS system so that it's no longer hidden.
  4. Add Message Center capabilities to the Call Log Detail page, include updating the Message Center to display Call Log notifications.
  5. Enable automated journal for Call Log, so that users can open the Journal Window from the Call Log Detail page (View or Edit mode).
  6. Update the Job Aid for the Subscriber County Review List for CalSAWS

Outreach Description:

Migration Impact Description: C-IV feedback has been addressed and the design has been approved through the IVR & Contact Center Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: No Alternative Procedure available.

Operational Impact:

Estimate: **1194**

Automated Test :	24	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	150	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	592	Performance :	0
Release Communication Support :	54	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	236

| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Added to the design document on how the County Field, 'Edit' button, Caller's County of Residence should behave and added a new value on the Subscriber County Review List Page. Please review CA-213876 Call Log Enhancements Design Document Content Revision.docx for more details.

2. Recommendation Change:
N/A

3. Estimate Change:
Design ETC-1
Before: 0
After: 150

Online ETC-2
Before: 76
After: 99

System Test Support ETC-1
Before: 180
After: 236

Unallocated Hours:
Before: 75
After: 100

4. Release Change:
N/A

5. Funding Source Change:
N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Updated/Added to Section 2.1.2 and 2.2.2 mockups Updated Section 2.2.31.iv for the Message Worker ID field, added to the format for 'Person' field to include Gender to display as well on both Call Log List and Call Log Detail (all applicable mockups are updated to match this change), Long Description Field will have a maximum character count of 8000 was added to Section 2.2.3.1J, and on the Program block section under Section 2.2.3 IHSS to be relabel to IHSS/CMIPS II and added the following programs as well: GROW, Disaster CalFresh and Refugee Employment Program (all mockups are updated to reflect this addition as well). Please review CA-213876 Call Log Enhancements Design Document Content Revision 2.docx for more details.

2. Recommendation Change: N/A

3. Estimate Change:

Design ETC-1
Before: 150
After: 160

Online ETC-1
Before: 293
After: 313

Online ETC-2
Before: 99
After: 105

Online ETC-3
Before: 200
After: 214

System Test Support ETC-1
Before: 236
After: 253

Release Communication Support ETC-1
Before: 21
After: 56

Technical Infrastructure Support
Before: 38
After: 53

Unallocated Hours:
Before: 100
After: 105

4. Release Change: N/A
5. Funding Source Change: N/A

Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-214031] DDID 2503 - Capture and Indexing Separators

Team Responsible:	**Client Correspondence**	Assignee:	**Gillian Bendicio**	SPG Status:	**No**
Fix Version/s:	**[21.01]**	Designer Contact:	**Gillian Bendicio**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**711**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**02/28/2020 12:04 PM**
Status:	**In Development**	Impact Analysis:	**[Security]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee:	**2020-07-15 00:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: Currently there is no functionality in the system to generate multiple barcoded coversheets at a time that are associated to a case in LRS. Currently, there is no centralized access point to the Generic Separator Sheet and there is no No Case Identified Separator Sheet.

Request: The request is to add functionality in the system to generate barcoded coversheets to the LRS system and add the Generic Separator Sheet and No Case Identified Separator Sheet to the Template Repository.

Recommendation:
1. Create a Generate Coversheet page in CalSAWs that will validate and create barcoded coversheets for each case that is validated.
2. Add a Generate Coversheet button to the Case Summary page to create a barcoded coversheet for the case the worker is on.
3. Add the Generic Separator Sheet and the No Case Identified Coversheet to the Template Repository.

Outreach Description:

Migration Impact Description: DDID Implementation in support of Migration to new Imaging Solution.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 711

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	487
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	60	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	164
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1:
1. Recommendation Change: N/A

2. Estimate Change:
Before:

	Client Correspondence ETC 1: 330 System Test Support ETC 1: 134 After: Client Correspondence ETC 1: 430 System Test Support ETC 1: 164 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: Before: In Sections 2.4 and 2.5, the Print Local without Save is set to 'Yes'. After: In Sections 2.4 and 2.5, the Print Local without Save is set to 'No'. Please refer to document 'CA-214031 Coversheet Generation Content Revision.docx' 2. Estimate Change: N/A 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-3:	
Content Revision Description-3:	
Content Revision Status-4:	
Content Revision Description-4:	

[CA-214035] DDID 2198, 2199, 2204, 2500, 2504, 2505, 2506, 2513, 2516, 2517, 2518, 2521 - Store Index Values

Team Responsible:	**Imaging**	Assignee:	**Cory J. Wozniak**	SPG Status:	**No**
Fix Version/s:	**[21.01]**	Designer Contact:	**Cory J. Wozniak**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**1436**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**02/28/2020 12:04 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee:	**2020-06-23 00:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	
Current Design:	There currently is no 58 county Imaging Solution.
Request:	The request is to implement the following functionality in the CalSAWS Imaging Solution: • Configure the Imaging solution to store metadata comprised of indexing fields, custom properties, notes, and document data • Configure the Imaging Solution to perform a webservice call to generate a Task within the CalSAWS application based on document metadata • Identify a subset of form names and numbers for the imaging solution to store as person level documents • Configure the imaging solution to store a person level document as case level if flagged with person override • Configure the Imaging Solution to notify the CalSAWS application of sensitive (tracked) document(s) via a webservice call, allowing those document(s) to be marked received • Configure the No Change SAR7/QR7 flag to submit a unique request to CalSAWS during the call to mark documents received, triggering CalSAWS to additionally make eligibility complete • Configure the Imaging solution to not submit a task request for documents flagged with a task override • Configure the Imaging Solution to archive person level documents to a Person drawer, viewable by all counties • Configure the Imaging Solution to archive document scanned via the Adoptions (AAP) scan mode to be archived to a county specific drawer • Configure the Imaging Solution to archive document scanned via the Adult Aging Services (IHSS) to be archived to a county specific drawer • Configure the Imaging Solution to archive document scanned via the Child Welfare Services (CWS) to be archived to a county specific drawer • Configure the Imaging Solution to archive document scanned via the Quality Assurance/Quality Control (QA/QC) to be archived to a county specific drawer • Configure the Imaging Solution to archive document scanned via the Resource Data Bank (RDB) to be archived to a county specific drawer • Configure the Imaging Solution to archive document scanned via the SIU to be archived to a county specific drawer • Configure the Imaging Solution to archive document scanned via the Hearings to be archived to a county specific drawer • Configure a County Document Removal drawer • Configure a County Retention Policy Removal drawer • Configure the Imaging Solution to archive document scanned to a confidential case to be archived to a county specific drawer • Configure Pre-defined searches for document retrieval within the Imaging Solution • Configure Advanced searches for document retrieval within the Imaging Solution • Configure confidential case searches for document retrieval within the Imaging Solution
Recommendation:	• Configure the Imaging solution to store metadata comprised of indexing fields, custom properties, notes, and document data • Configure the Imaging Solution to perform a webservice call to generate a Task within the CalSAWS application based on document metadata • Identify a subset of form names and numbers for the imaging solution to store as person level documents

- Configure the imaging solution to store a person level document as case level if flagged with person override
- Configure the Imaging Solution to notify the CalSAWS application of sensitive (tracked) document(s) via a webservice call, allowing those document(s) to be marked received
- Configure the No Change SAR7/QR7 flag to submit a unique request to CalSAWS during the call to mark documents received, triggering CalSAWS to additionally make eligibility complete
- Configure the Imaging solution to not submit a task request for documents flagged with a task override
- Configure the Imaging Solution to archive person level documents to a Person drawer, viewable by all counties
- Configure the Imaging Solution to archive document scanned via the Adoptions (AAP) scan mode to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Adult Aging Services (IHSS) to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Child Welfare Services (CWS) to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Quality Assurance/Quality Control (QA/QC) to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Resource Data Bank (RDB) to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the SIU to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Hearings to be archived to a county specific drawer
- Configure a County Document Removal drawer
- Configure a County Retention Policy Removal drawer
- Configure the Imaging Solution to archive document scanned to a confidential case to be archived to a county specific drawer
- Configure Pre-defined searches for document retrieval within the Imaging Solution
- Configure Advanced searches for document retrieval within the Imaging Solution
- Configure confidential case searches for document retrieval within the Imaging Solution

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1436**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	1005
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	301
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
Before: N/A
After: N/A

2. Estimate Change:
Before:
Imaging ETC 1: 1,005
Tech Arch ETC 1: 225
System Test Support ETC 1: 301.5

Unallocated Hours: 130.65

After:
Imaging ETC 1: 1,005
System Test Support ETC 1: 301.5
Unallocated Hours: 130.65

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

Content Revision Status-2:   Accepted

Content Revision Description-2:

1. Recommendation Change:
Before:
Design Document Change (Version 1.4)
2.1.1/2.1.2
Indexing fields are used to identify the uniqueness of a document. Documents or pages with matching indexing fields append together. The following metadata fields are uses for indexing:
• Case/Person UID – A unique system case/person identifier
• Case Number/Client Index Number (CIN)/Resource ID - Depending on if a document is indexed at a case, person level, or stored in the RDB Drawer
• Case/Person Name/Resource Name – Depending on if a document is indexed at a case, person level, or stored in the RDB Drawer
• Applicable Date
• Received Date
• Form Name

Exception Routing – Stores alpha-numeric county office names via a selectable list. At point of scan this manually populated field will determine the preference for routing should an exception be encountered during processing of the document. If this optional field is left blank, exceptions will bill routed to the county wide exception queue. The available offices will be based on user security rights. Security permissions detailing this will be described in CA-214027 (Security and Auditing).

After:
Updated Label "Exception Routing" to "Origin". Swapped Applicable Date Indexing Value, with Barcode Custom Property. Swapped Received Date Indexing Value with Form Number Custom Property. Changes made to improve performance with no functional impact. Removed Hearings from the drawers that are indexed to Confidential, as Hearings already being restricted by its own security (Section 2.3.13).

2.1.1/2.1.2
Indexing fields are used to identify the uniqueness of a document. The following metadata fields are uses for indexing:
• Case/Person UID – A unique system case/person identifier
• Case Number/Client Index Number (CIN)/Resource ID - Depending on if a document is indexed at a case, person level, or stored in the RDB Drawer
• Case/Person Name/Resource Name – Depending on if a document is indexed at a case, person level, or stored in the RDB Drawer
• Barcode
• Form Number
• Form Name

Origin – Stores alpha-numeric county office names via a selectable list. At point of scan this manually populated field will determine the preference for routing should an exception be encountered during processing of the document. If this optional field is left blank, exceptions will bill routed to the county wide exception queue. The available offices will be based on user security rights. Security permissions detailing this will be described in CA-214027 (Security and Auditing).

2. Estimate Change:

	Before: N/A After: N/A 3. Release Change: Before: N/A After: N/A 4. Funding Source Change: Before: N/A After: N/A
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	1. Recommendation Change: Before: Design Document Change (Version 1.5) 2.1.1 All indexing fields are stored as VARCHAR(40) in the imaging database. This allows up to 40 alpha-numeric characters to be stored in any of the indexing fields. Additional details surrounding indexing fields and the append process can be found in CA- 214047 (Append). 2.1.2 Document Type - Stores a 256 alpha-numeric value. This mandatory field is automatically populated by the system via the Get Barcode Info call during capture, during reindexing, or OCR via the Get Form Info call. This field is not directly editable by users, unless the document is indexed via Hearings, or SIU Capture Profile. After: - Added design detail regarding handling of externally passed indexing fields exceeding field size - Added design detail that Document Type is modifiable for SIU and Hearings Documents - Removed Legacy Flag, field no longer needed for System Use, and was redundant 2.1.1 All indexing fields are stored as VARCHAR(40) in the imaging database. This allows up to 40 alpha-numeric characters to be stored in any of the indexing fields. If an externally passed value exceeds 40 characters, the field will be truncated at the 40th character. Additional details surrounding indexing fields and the append process can be found in CA- 214047 (Append). 2.1.2 Document Type - Stores a 256 alpha-numeric value. This mandatory field is automatically populated by the system via the Get Barcode Info call during capture, during reindexing, or OCR via the Get Form Info call. This field is not directly editable by users, unless the document is indexed via Hearings, or SIU Capture Profile. 2. Estimate Change: Before: N/A After: N/A 3. Release Change: Before: N/A After: N/A 4. Funding Source Change: Before: N/A After: N/A
Content Revision Status-4:	
Content Revision Description-4:	

[CA-214892] DDID 1439 FDS: Task Mgt

Team Responsible:	**Online**	Assignee:	**Kevin Ho**	SPG Status:	**No**
Fix Version/s:	**[21.01]**	Designer Contact:	**Mayuri Srinivas**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**182**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/01/2020 05:19 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Task Management]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The LRS/CalSAWS System contains an Error Prone and High Risk Case Flag Administration page that allows county users to activate or deactivate batch processing that identifies specific Error Prone and High Risk case scenarios and associates appropriate Case Flags to the impacted cases. This administrative page is not currently configured to support configuration by more than one county. County users may also associate Error Prone and High Risk Case Flags to Cases manually.

Request: Update the Error Prone and High Risk Case Flag Administration page to be configurable by each individual LRS/CalSAWS county. Also modify the LRS/CalSAWS System to offer a county configurable Automated Action that can create a Task when an Error Prone or High Risk Case Flag is associated to a Case manually or through batch processing.

Recommendation:
   1. Update the Error Prone and High Risk Case Flag Administration page to be configurable for each LRS/CalSAWS county.
   2. Add a configurable Automated Action that will create a Task when an Error Prone or High Risk Case Flag is associated to a Case manually or through batch processing.

   Reference attached design document for design specifics.

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **182**

Automated Test :	0	Batch/Interfaces :	76	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	64	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	42
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:	1. Recommendation Change: N/A
	
	2. ETC Change:
	Before:
	  Batch/Interfaces ETC 1: 60
	  Batch/Interfaces ETC 2: 16
	  Batch/Interfaces ETC Total: 76
	
	  System Test Support ETC 1: 42
	  System Test Support ETC Total: 42
	
	After:
	  Batch/Interfaces ETC 1: 120
	  Batch/Interfaces ETC 2: 31
	  Batch/Interfaces ETC Total: 151
	
	  System Test Support ETC 1: 64
	  System Test Support ETC Total: 64
	
	3. Release Change: N/A

Content Revision Status-2:	
Content Revision Description-2:	
Content Revision Status-3:	
Content Revision Description-3:	
Content Revision Status-4:	
Content Revision Description-4:	

[CA-219375] ACIN I-68-20 - FFY 2021 Disaster CalFresh COLA

Team Responsible:	**Eligibility**	Assignee:	**Carol Dias**	SPG Status:	**Approved**
Fix Version/s:	**[21.01]**	Designer Contact:	**Sridhar Mullapudi**	Change Type (SCR):	**New Policy**
Minor Version:	**20.11.12**	Expedite Changes:	**Start Build**	Estimate:	**61**
Reporter:	**Sridhar Mullapudi**	Regulation Reference:	**ACIN I-68-20**	Created:	**09/01/2020 06:44 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by CalFresh Analysts on 9/14/20
Expedite Approval:	Received expedited build approval from Karen J. Rapponotti on 9/28. PFA the approval email.
Current Design:	CalSAWS uses Disaster CalFresh values from FFY 2020 that were implemented in CalSAWS by CA-200879.
Request:	Per All County Information Notice (ACIN) I-XX-XX the DCF Cost-of-Living Adjustments (COLAs) take effect October 1, 2020 for FFY 2021. The updated values must be implemented in CalSAWS system.

Recommendation:	1) Update the following Disaster CalFresh COLA values, effective date from 10/01/2020 to high date. The existing high-dated values will be end-dated to 09/30/2020. Please see FY2021-DSNAP-IncomeEligibilityStandards.pdf for the new values.
	    a) Disaster Gross Income Limit (CT 351 - DG)
	    b) Disaster Standard Expense Deduction (CT 351 - DS)
	    c) Disaster Allotments (CT 351 - DC)

Outreach Description:	
Migration Impact Description:	This SCR will not be addressed until after CalSAWS migration.
Migration Impact Analysis:	
Alternative Procedure Description:	Run Manual EDBC
Operational Impact:	
Estimate:	**61**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	24
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	32
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Release Change: Before: Fix Version: 21.01 After: Fix Version: 20.09

Minor Version: 20.11.12

Content Revision Status-2:

Content Revision Description-2:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-207452] DDID 429 - Migrate Form SAR 7/SAR 2

- Resolved: 02/02/2020 09:24 PM

Team Responsible:	**Client Correspondence**	Assignee:	**Rekha Jaguva Rajan**	SPG Status:	**No**
Fix Version/s:	**[21.03]**	Designer Contact:	**Rainier Dela Cruz**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**160**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:03 AM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	**CA-208670**

Non-Committee Review:

Expedite Approval:

Current Design: C-IV automatically sends the SAR 7 Addendum, SAR 2, and SAR 7 as a combined form when a Cash Aid or CalFresh program is due for Semi-Annual Reporting.

LRS automatically sends the SAR 2 and SAR 7 as individual forms when a Cash Aid or CalFresh program is due for Semi-Annual Reporting.

Request: Migrate the combined SAR 7/SAR 2 (4/13) form from C-IV to CalSAWS in English and Spanish. Maintain the following elements from the existing LRS SAR 7 on the migrated SAR 7:
1. IRT elements
2. Income elements
3. Welfare Fraud Hotline
4. Newborn check box

Recommendation:
1. Migrate C-IV SAR 7/SAR 2 into CalSAWS in English and Spanish.
2. Maintain elements from LRS version of SAR 7 on CalSAWS SAR 7.
3. Turn off threshold languages other than English and Spanish.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **160**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	122
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	38
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1:	Before: Release = 20.03 After: Release = 20.09
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: Before: 1. Migrate C-IV SAR 7/SAR 2 into CalSAWS in English and Spanish. 2. Maintain elements from LRS version of SAR 7 on CalSAWS SAR 7. 3. Turn off threshold languages other than English and Spanish. After: 1. Migrate C-IV SAR 7 Addendum/SAR 2/SAR 7 into CalSAWS in English and Spanish. 2. Update the SAR 7 batch process to send out the existing SAR 7 for LA County and send out the migrated SAR 7 Addendum/SAR 2/SAR 7 for the 57 Migration Counties. 2. Estimate Change: N/A 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-3:	
Content Revision Description-3:	
Content Revision Status-4:	
Content Revision Description-4:	

[CA-203392] ACL 16-79 Add Out-of-State Short-Term Residential Therapeutic Program Placement Type

Team Responsible:	**Eligibility**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[21.05]**	Designer Contact:	**Thomas Lazio**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**1123**
Reporter:	**Yolanda DelValle**	Regulation Reference:	**ACL 16-79**	Created:	**06/28/2018 05:23 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ignacio Lazaro**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Foster Care/Kin GAP/AAP]**	Approved by Committee:	**2020-09-22 00:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: There is no option to select Out of State Short-Term Residential Therapeutic Program (OOS STRTP) as a placement type on the FC Resource Detail page (RDB). Workers currently use other out-of-state facility types and non-standard rates as a workaround.
'DCFS Non-Medical Overlapping' is a monthly batch sweep job which identifies if a child is active in either a Foster Care or Kin-Gap program and is also active in either a CalWORKS or CalFresh program. If a case is identified the batch job will remove the child from the active CalWORKS/CalFresh case.

Request: Add the option of "Out of State STRTP" along with the appropriate rate options so that users can distinguish OSS STRTP placement types from other placement types for the FC program and EDBC will pay the correct rate.
Modify the 'DCFS Non-Medical Overlapping' batch job to include 'Out of State STRTP' as a valid placement type.

Recommendation:
1. Add "Out of State STRTP" placement type option to the drop down on the Foster Care Resource Detail and Child Placement Detail pages.
2. Update the Rate Detail page for FC placements with appropriate rate drop down options for "Out of State STRTP" placement type.
3. Update FC EDBC to pay the appropriate rate for the new "Out of State STRTP" placement type.
4. Update FC EDBC logic to set appropriate rate structure for "Out of State STRTP" placement type.
5. Update FC EDBC logic to pay Infant Supplemental Payments for the new "Out of State STRTP" placement type.
6. Update the 'DCFS Non-Medical Overlapping' batch job's children placement check to include 'Out of State STRTP'.
7. Update Foster Care Clothing Allowance batch to exclude the new placement type of 'Out of State STRTP'.
8. Add new Fund Codes in LRS for the new placement type of "Out of State STRTP".

Please see attached design for details

Outreach Description:

Migration Impact Description: C-IV feedback has been addressed and the design has been approved through the Foster Care/Kin-GAP/AAP Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: Use 'Out of State' Group Home placement type option

Operational Impact:

Estimate: **1123**

Automated Test :	36	Batch/Interfaces :	64	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	6
DBA :	0	Design :	0	Eligibility :	396

Fiscal :	162	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	94	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	265
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change:
Before: 21.05
After: 22.01

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

End Content Revisions