

CalSAWS | Agenda for the CalSAWS Consortium Joint Meeting of the Member Representatives and Board of Directors

Date: Friday, January 22, 2021	Location: CalSAWS 11290 Pyrites Way, Suite 150 Rancho Cordova, CA 95670
Time: 9:00 a.m. – 12:30 p.m.	Webcast/Skype: CalSAWS JPA Zoom Link Conference Call: 1-888-788-0099 Meeting ID: 828 1045 3634 Pass Code: 307829

CONVENE MEETING OF THE MEMBER REPRESENTATIVES AND BOARD OF DIRECTORS – In compliance with Governor Gavin Newsom’s Executive Order N-29-20, all scheduled items will be heard in the Big Sur/Juniper conference rooms located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. The Public Session of this meeting shall be accessible via teleconference/webcast. The call-in number is: 1-888-788-0099, enter **Meeting ID 828 1045 3634 followed by Passcode 307829** or join the webcast by clicking [CalSAWS JPA Zoom Link](#).

As allowed by Governor Gavin Newsom’s Executive Order N-29-20 the following Brown Act provisions are **suspended** during the COVID-19/Coronavirus emergency:

- That the location from which each member participating via teleconference be noticed on the agenda for the meeting that member is participating via teleconference.
- That each teleconference location be open and accessible to any member of the public.
- That each teleconference location be equipped to allow comments from any member of the public wishing to make a public comment.
- That an agenda be posted at each teleconference location.
- That a quorum of members of the legislative body participate from teleconference locations within the local agency’s jurisdiction

PUBLIC SESSION

9:00 A.M. – Convene Joint Meeting of the Member Representatives and Board of Directors (“Board”), of the CalSAWS Consortium (“CalSAWS”).

Topic	Lead
1. Call Joint Meeting of the Member Representatives and Board of Directors (“Board”) of the CalSAWS Consortium (“CalSAWS”) to Order.	Michael Sylvester
2. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes. Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.	Michael Sylvester
3. Confirmation of Quorum, Protocols, and Agenda Review. <ul style="list-style-type: none"> • Quorum of Member Representatives • Quorum of Board of Directors • Protocols 	John Boule

Topic	Lead
<ul style="list-style-type: none"> Agenda Review 	
JPA Board Action Items	
<p>4. Approval of Customer Service Center Solution amendments:</p> <ul style="list-style-type: none"> a. Approval of Accenture LRS CalSAWS Amendment 24, which includes requests for services to complete the design, development, implementation, and maintenance and operations for a 58-County Customer Service Center Solution. b. Approval of Accenture C-IV Amendment 112, which includes Software and Software Support purchases to support the 58-County Customer Service Center Solution. 	<p>Michael Sylvester Danielle Benoit John Dray</p>
<p>5. Consent Items:</p> <ul style="list-style-type: none"> a. Approval of the Minutes and review of the Action Items from the December 4, 2020 CalSAWS JPA Board of Directors meeting. b. Approval of Accenture Change Notice 7, which includes requests for: <ul style="list-style-type: none"> i. Design, development, test, implementation, maintenance and operations of the ForgeRock Identity and Access Management (“IAM”) enterprise enablement solution. ii. Design, development, test, implementation of the BenefitsCal APIs iii. Design, development, test, implementation of the 58-County Training Environment iv. Background check alignment to the C-IV Agreement c. Approval of ClearBest Change Order 3 – Work Order 5, which includes additional Quality Assurance services to align to the CalWIN Implementation Service Contract. d. Approval of ClearBest Change Order 3 – Work Order 6, which includes Quality Assurance services for the Contact Center DD&I. e. Approval of ClearBest Amendment 1, which extends the Initial Term. 	<p>Michael Sylvester</p>
Member Representatives Action Items	
<p>6. Approval of the Administrative Budget for Unfunded Costs for FY 21/22.</p> <ul style="list-style-type: none"> Review Administrative Budget Line Items 	<p>Michael Sylvester John Boule Holly Murphy</p>
Member Representatives Informational Items	
<p>7. CalSAWS Budget Status</p> <ul style="list-style-type: none"> Governor's Budget 	<p>Holly Murphy</p>
<p>8. CalSAWS Gantt Chart Overview</p>	<p>Seth Richman Rachel Frey</p>
<p>9. The Road to CalSAWS</p>	<p>June Hutchison</p>
<p>10. Overview of C-IV Counties Implementation</p>	<p>June Hutchison</p>



Topic	Lead
<ul style="list-style-type: none"> Implementation Change Management Training 	Yong Vangbliayang Helen Cruz Ashley Arnold
11. CalWIN Implementation Support Services <ul style="list-style-type: none"> Business Process Reengineering Training Advisory Council Visioning Lab 	Juli Baker Mary Sabillo
12. BenefitsCal Update	Rachel Frey Gabby Otis Anna Chia
13. CalSAWS Conversion Update <ul style="list-style-type: none"> CalSAWS Data Retention Policy Update Data Retention Policy Implementation C-IV and CalWIN Conversion Update 	Laura Chavez Paul Trisler Chris Paige
14. Overview of UAT	Jo Anne Osborn Cheryl Hoffman Rachel Hernandez
15. Metrics for C-IV Implementation Readiness	Ted Anderson
16. Contingency Plans for Go-Live	Rachel Frey Wendy Battermann
17. Policy Update	Karen Rapponotti Lisa Salas Rocky Givon Alexis Fernandez Yingjia Huang
18. Status of GA/GR Data Sharing	Jo Anne Osborn Jeff Mitchell
19. CalSAWS Procurements Update	Thomas Hartman Betty Uzupis
20. CalSAWS Conference <ul style="list-style-type: none"> Thursday, June 24, 2021 	John Boule
21. Adjourn joint meeting of the CalSAWS Member Representatives and JPA Board of Directors.	Michael Sylvester



The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 851-3201. The Secretary's office is located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

