



California Statewide Automated Welfare System

Design Document

DDID 1768 SCR CA-209457 - AMP: Incorporate
command categorization for all counties

CalSAWS	DOCUMENT APPROVAL HISTORY	
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1 OVERVIEW

The AMP (Application for Measuring Performance) application records the online transaction performance for the CalSAWS application. As part of 39 county migration online transactions are migrated into CalSAWS application. This SCR will review these commands and recategorize them to match the CalSAWS SLA categories.

1.1 Current Design

CalSAWS South categorizes online commands as Screen to Screen, EDBC, Search, Reports/Forms/NOA, and Exception. If an SLA category is not explicitly assigned, new commands default to Screen to Screen.

1.2 Requests

1.3 Overview of Recommendations

1. Review and correctly categorize the online commands tied to C-IV counties functionality migration
2. The following commands will be categorized as follows:

Command	SLA Category
bsd/LocalWarrantPrint/displayLocalWarrantPrint	Exception
caseregistration/TargetedLowIncome/linkCase	Search
edbc/FoodStampsEdbc/viewTransitionalFoodStamps	EDBC
planning/certificate/generateCD7617	Reports/Forms/NOA
utilities/processDocument/generateCatlNoa	Reports/Forms/NOA

1.4 Assumptions

The AMP application will not require any code changes.

1. Commands are categorized in the database.
2. SLA Reports should need no modifications.

2 RECOMMENDATIONS

2.1 Command Categorization

The following commands will be categorized for the listed reasons:

2.1.1 bsd/LocalWarrantPrint/displayLocalWarrantPrint

- Categorize as Exception category.
- This command triggers the print of multiple warrants and waits for all the warrants to be printed.

2.1.2 caseregistration/TargetedLowIncome/linkCase

- Categorize as Search transaction.
- This command performs a person search as part of linking a Targeted Low-Income record to a Case.

2.1.3 edbc/FoodStampsEdbc/viewTransitionalFoodStamps

- Categorize as EDBC transaction.
- This command results in viewing EDBC calculation results.

2.1.4 planning/certificate/generateCD7617

- Categorize as Reports/Forms/NOA transaction.
- This command generates a Form CD7617.

2.1.5 utilities/processDocument/generateCatlNoa

- Categorize as Reports/Forms/NOA transaction.
- This command generates a Cash Aid Time Limit NOA.

2.2 AMP Application Changes

Transaction categorization will be set in the COMMAND_SLA_DEFN table in AMP schema.

3 REQUIREMENTS

3.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
1768	The CONTRACTOR shall modify AMP to meet the needs of CalSAWS by: 1) Not using the status value of "-1" to record transactions returning error pages 2) Continue importing imaging transactions for all 58 Counties provided the new Imaging solution supports import of transaction performance data 3) Incorporate command categorization for all Counties at the time of migration 4) Capture workstation names for workstations on which users use IE browser to access the CalSAWS application		Commands migrating from CalSAWS North to CalSAWS South will be recategorized to fit CalSAWS South SLA Categories. This SCR meets the requirement #3 for DDID #1768

4 APPENDIX

CATEGORY	DEFINITION
Search transaction type	<ul style="list-style-type: none">• Pages with criteria provided to perform search functions, which commonly bring results from various functional areas/cases• Pages that act as a building block for a Search page (for example, selecting criteria to be used in a search)• Pages with criteria that further refine search results• Pages that fetch and display additional details for the user's selected entry from the search results
EDBC	<ul style="list-style-type: none">• LRS online transactions that are related to the Eligibility multi-month calculation business function, and those functions at a broader category include:<ul style="list-style-type: none">◦ EDBC calculation – Run EDBC functions◦ View EDBC calculation results◦ Accept EDBC calculation results◦ Budget authorization function

CATEGORY	DEFINITION
Reports	<ul style="list-style-type: none"> Online functions that generate or retrieve a standard, ad-hoc or a correspondence report (e.g., Forms or NOAs) are classified as reports
Exceptions	<ul style="list-style-type: none"> LRS online transactions that interact with external partners/systems (such as EBT, SCI etc.) Online transactions that require re-design or data profile adjustments to address the performance issues and are pending approval. Processes may be marked under the "exception" category until the approval and implementation of the performance changes. Transactions identified and proposed in the "exception" category will be approved by the County Project Director
Screen to Screen	<ul style="list-style-type: none"> Pages that are not categorized under the above categories are classified under the "Screen to Screen" category, which constitutes a larger portion of the LRS application screen and functions.