

Medi-Cal CalHEERS Dispositions

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Purpose

The purpose of this job aid is to provide information for viewing the information sent in the Disposition transaction that communicates to CalHEERS the final eligibility authorized by an Accepted and Saved EDBC and an Eligibility Override when appropriate. Once a Disposition is received, CalHEERS manages the downstream processes to maintain that the systems are in synch.

Disposition Transaction

The Disposition transaction from the System communicates case and person linkage and eligibility information to CalHEERS.

The Dispositions also communicates:

- MAGI and Non-MAGI Medi-Cal eligibility authorized by the county worker for each person in the case.
- Eligibility information that includes Primary Aid Code, Program Status (Eligible, Ineligible, Discontinued) and begin and end dates.

Cash-based Medi-Cal received in Foster Care, Kin-Gap, AAP, RCA, and SSI programs are communicated to CalHEERS by marking Admin Verification of MEDS – Minimal Essential Coverage = Yes

With this change a Disposition will be sent for the Determination of Eligibility Response (DER) used in the EDBC, even if the DER benefit month does not match the EDBC benefit month, and the DER status is Reviewed. All other DERs in Reviewed status with the same benefit month will be marked as Suppressed.

The CalWORKs (CW) and CalFresh (CF) referral status and eligibility

- This includes the CW/CF referral status, primary aid code, CW/CF Eligibility, and the begin and end dates per program.

This change allows the transaction to be visible on the MAGI Disposition page. However, when CalHEERS successfully acknowledges the receipt of a Disposition transaction, the System updates the corresponding DER status to Complete. Additionally, there is no MAGI Medi-Cal Notice of Action generation information sent in the transaction.

Pages in the System displaying Disposition Information

Page Name	Disposition Information Displayed
MAGI Determination Summary	Displays a Disposition Section
MAGI Referral Detail Page	New button for MAGI Disposition List page
MAGI Disposition List page	Displays all Dispositions associated to a DER
MAGI Disposition Detail Page	Displays all Disposition information
Person Association List Page	Becomes dynamic to display information for either a Disposition or an EDR
Person Association Detail Page	Becomes dynamic to display information for either a Disposition or an EDR
MAGI Disposition Error Detail Page	Displays Disposition errors from CalHEERS

MAGI Determination Summary page

On the MAGI Determination Summary page, a column in the Search results Summary titled Disposition displays.

The following three statuses display and their hyperlink functions are:

1. Complete: The hyperlink refreshes to the MAGI Disposition Detail page
2. Error: The hyperlink refreshes to the MAGI Disposition Error page
3. Ready for Transfer: The hyperlink refreshes to the MAGI Disposition Detail page

Additionally, the column may display as a blank if no Disposition has been sent.

MAGI Referral Detail page

On the MAGI Determination page, a Dispositions button displays when there is a Disposition associated to a DER. When clicked this button refreshes to the MAGI Disposition List Page.

MAGI Disposition List page

The MAGI Disposition List page displays a list of Dispositions associated to a DER. The list includes Medi-Cal, CalWORKs, and CalFresh programs. The page is read-only and does not have edit capabilities. The page loads with the latest information first, then in a descending order. The page can be sorted by Programs and from/to dates.

MAGI Disposition Detail page

The MAGI Disposition Detail page displays the information sent in the Disposition transactions to CalHEERS. This page displays case information, program person eligibility details and the status of the Disposition. This page is view only, and displays three hyperlinks:

1. Case Number: The hyperlink System Case Number opens the Case Summary page of the case
2. Status: When the Status is Error, the hyperlink opens the MAGI Disposition Error page
3. Initiated by: Displays the Staff person ID and the hyperlink opens to the Staff Detail page

The Close button on the page navigates the user to the prior page.

Person Association List Page

The Person Association List page displays the case members included in the Disposition or EDR transaction. The page displays the Person Number of the System person to the CalHEERS person number.

The section label on this page will dynamically display the type of transaction. The Section label Persons included in the Request displays when the information is from an EDR, and the information is from the System's Individual Demographics page. The Section label Persons included in the Disposition displays when the information is from a Disposition transaction that has been sent to CalHEERS.

Person Association Detail Page

The Person Association Detail page displays the details for each person on the EDR or the Disposition transaction. The Agency column defines whether the information came from CalSAWS or CalHEERS.

MAGI Disposition Error Detail page

The MAGI Disposition Error Detail page displays the error information received from CalHEERS on a Disposition. This page is read-only and does not have edit capabilities. This page will display a dynamically created section, titled either MAGI Request Error Detail (if the error is associated to a DER) or MAGI Disposition Error Detail (if the error is associated to a Disposition transaction.) The Disposition ID field on the page is only used if the error is associated to a Disposition and is hidden if the error is associated to an EDR transaction.

eHIT Information

The eHIT Disposition logic will always include the Program Referral Detail information for each person when sending the Disposition for an Accepted and Saved Regular EDBC.

Information	Details
Referral Program Type	CalWORKs (CW) CalFresh (CF) Medi-Cal (MC) - includes both MAGI and non-MAGI Medi-Cal
Referral Status Code	Processed (PR)
Referral Status Date	Date the EDBC was Accepted & Saved
Aid Code*	Primary Aid code if Active MEM or MMO *If the person has more than one aid code and no primary aid code, send status of IE without an aid code.
Program Status Code	Eligible (EL) - Active MEM on MC, CW, and CF, and MMO in CW Ineligible (IE) - Denial in MC, CW, or CF Discontinued (DS)
Program Period Range	Begin Date: Benefit month of the EDBC. Infants born in the EDBC month, use the infant's DOB End Date: End date of eligibility. Use high date for EDBCs and populate the last day of the benefit month if the EDBC is a one-month EDBC.

Only one Program Referral Detail code is sent per person, per Disposition. A separate transaction is sent for each Referral Program Type Code when a Regular EDBC is Accepted and Saved for more than one program type at the same time.

Example: A Medi-Cal and CalWORKs EDBC are both Accepted and Saved for a case. The System would send two Disposition transactions: one Disposition for all Medi-Cal Eligibility and one Disposition for all CalWORKs eligibility.

A Disposition is sent for the CF program when the first CF regular EDBC is Accepted and Saved after receiving a DER with a Referral for CF. This will communicate to CalHEERS that the CF referral was processed and includes the CF eligibility. Further changes to CF will no longer be communicated to CalHEERS via a Disposition unless a new Referral is received from CalHEERS for CF. Additionally, the eHIT logic will not update the status of the DER from Reviewed to Complete based on a Disposition for the CF or CW programs; the DER status will only change based on the Disposition for the Medi-Cal program.

The eHIT logic includes an Override Reason in the Disposition transaction for the Medi-Cal program, when appropriate. The three eHIT Override reasons are:

1. Administrative Decision/ALJ Ruling
2. CalHEERS/SAWS Defect
3. Program/Regulation Not Implemented

The following chart is the System Override Reasons codes and how they are mapped to CalHEERS:

EDBC Override Reason Code	eHIT SAWS Override Reason Code
Administrative Decision	Admin Decision / ALJ Ruling
Aid Paid Pending	Admin Decision / ALJ Ruling
CalWORKs Family Reunification	Program / Regulation Not Implemented
CF Student-Child Care Exception Erroneous Calculation	CalHEERS / SAWS Defect
COVID-19	Program / Regulation Not Implemented
CW POI – 1 Month Suspense	Program / Regulation Not Implemented
Erroneous Calculation	CalHEERS / SAWS Defect
Hearing Decision	Admin Decision / ALJ Ruling
Hunt v. Kizer	Program / Regulation Not Implemented
Incorrect Configuration	CalHEERS / SAWS Defect
ISM Adjustment	Program / Regulation Not Implemented
LTC Allocation	Program / Regulation Not Implemented
Manual EDBC Program	Program / Regulation Not Implemented
MC POI – Sneed Member/MBU	Program / Regulation Not Implemented
Month prior to C-IV/LRS	Program / Regulation Not Implemented
New Policy	Program / Regulation Not Implemented
Regulation Change	Program / Regulation Not Implemented
Retro CW/CF	Program / Regulation Not Implemented
Saldivar	Admin Decision / ALJ Ruling
Unable to Complete Conversion	CalHEERS / SAWS Defect
Vital Statistics	Program / Regulation Not Implemented

The System's Medi-Cal Deemed Infant is automatically mapped to the Override Reason Program / Regulation Not Implemented. The System does not require the user to mark a deemed infant with an override reasons, because this is automated.

Disposition Business Validations (BVs)

Effective with the CalHEERS release of the Change Request for Business Rules Exposure for SAWS (BREfS) - Consumer SAWS Eligibility Authorizations and

Manage Downstream Processes, the following active BVs are active for the Disposition transaction and can be viewed on the Error Detail page.

BV Number & Title	Message	What to Fix
79 - Missing Determination of Eligibility	Invalid or missing Determination of Eligibility Response ID: XXXXX	Disposition contains an invalid or nonexistent DeterminatinOfEligibilityResponseID.
80 - Missing CalHEERS Case Number	The CalHEERS Case Number was not provided or is invalid.	Disposition is missing CalHEERS Case Number, or the CalHEERS Case Number provided is zero.
81 - Missing SAWS Case Member	The SAWS Case Number was not provided or is invalid.	Disposition is missing SAWS Case Number.
82 - Missing Case Member	Case Members are missing. Case must have at least one member.	Disposition is missing Dispo Case member. At least one case member must be provided.
85 - Non-existent CalHEERS Case Person Number	CalHEERS Case Person Number provided does not exist in CalHEERS: XX	Disposition contains a nonexistent CalHEERS Case Person Number. No such person number exists based on case linkage.
110 - Mismatched CalHEERS Case Number & Eligibility ID	Determination of Eligibility Response Id: XXXXX does not exist for CalHEERS Case number XXXX	Disposition contains a mismatch of CalHEERS Case Number and EligibilityID.
111 - Duplicate SAWS Case Person Number	Saws Case Person Number must be unique for each person. Cannot process the Disposition	SAWS Case Person Number must be unique for each person. Cannot process the Dispo.
112 - Conflicting CalHEERS & SAWS Case Person Numbers	CalHEERS Case Person Number XX and SAWS Case Person Number XX do not match or conflicts with existing person linkages in case	Disposition contains CalHEERS Case Person Number and SAWS Case Person Number which doesn't match or conflicts with existing person linkages in the case.
113 - Invalid Referral Program Type Code	The Code provided for ReferralProgramTypeCode does not exist: XX	Disposition contains an invalid code for ReferralProgramTypeCode. The code provided is not part of the enumerations list.
132 - Program	Non-MAGI Referral requires the Program Period Range Begin Date	SAWS sent a Disposition for a Non-MAGI Referral with an Aid Code and Program Status code equal to EL. A

Period Range Begin Date		BeginDate is required when passing a ReferralProgramTypeCode of MC.
133 – Non-MAGI Referral Aid Code	Non-MAGI referral requires an Aid Code	SAWS sent a Disposition for a Non-MAGI Referral with a Program Status Code equal to EL without an Aid Code. An Aid Code is required when passing a ReferralProgramTypeCode of MC.
134 – Non-MAGI Referral Program Code Type	Non-MAGI Referral requires a ReferralProgramTypeCode.	Disposition for a Non-MAGI Referral is missing ReferralProgramTypeCode.
135 – Non-MAGI Program Status Code	Non-MAGI Referral requires the Program Status Code.	SAWS sent a Disposition for a Non-MAGI Referral without a Program Status Code when passing a ReferralProgramTypeCode of MC.
137 – SAWS Disposition with CalHEERS Case Closed	CalHEERS cannot process the Disposition. CalHEERS case is closed	SAWS sent a Disposition with CalHEERS Case Number already closed in CalHEERS.
174 – Case Linkage exists	SAWS Case number already exists in the system with another Case Linkage	Disposition contains a SAWS Case Number, County, and Consortia which is already linked to another CalHEERS case.
177 – CalHEERS Case Number with No Linkage to Referral	Dispo with CalHEERS Case Number XXXXXXXXXX has no prior case linkage established in CalHEERS with no eHIT transaction sent over to SAWS	Disposition is being associated to a CalHEERS case number with no linkage and/or prior referrals ever sent to SAWS.
179 – County Code does not match existing case data	ServicingFipsCountyCode provided does not match existing case data for case with ON status for disposition	County Code does not match existing case data