

CalSAWS | Collections Committee Quarterly Meeting 11/18/2020

Date: November 18, 2020	Location: Conference Call
Time: 2:30 pm – 3:30 pm	Facilitated by: Sheryl Eppler

Attendees: Region 1: Contra Costa, Monterey, San Francisco, Santa Clara, Solano
Region 2: Placer, Sacramento, Yolo
Region 3: Butte, Humboldt, Shasta
Region 4: Fresno, Kern, Merced, San Joaquin, Stanislaus
Region 5: Orange, Riverside, San Bernardino, San Diego
Region 6: Los Angeles
CalSAWS: North and South
State: State Fraud, CDSS, OSI, WIS

Topic

Housekeeping

- Meeting Notes: Region 6 (Due by 12/01/2020)

Release 20.11 (November 23, 2020)

CA-56515 / CIV-106691	Update Overpayment Adjustment Logic to stop Excess Recoupments
CA-200321	Display the Collect button on the Issuance Detail page for all Service Payments
CA-203018	DCR "Lomeli" Conversion Cleanup: "End Date" CalFresh Overpayment Admin Caused with Collections over 36 months
CA-219060 / CIV-106327	Update Outbound WIS Interface for 2021 STS Calendar Cycle Numbers

Returning Business

- CA-204863 / CIV-102263 - ACL 18-99 CF OI Collection Period
 - Currently in development
 - At last meeting it was left for Counties to consider if they would like any restrictions for this solution – due September 1, 2020.
 - No responses received advocating for any restrictions to be added to the system.
- ACL 20-24 - CALFRESH OVERISSUANCE CLAIMS: COLLECTION TIMEFRAMES, NOTICING REQUIREMENTS, AND THE TREASURY OFFSET PROGRAM
 - Outstanding question: If the CalFresh debt is over 3 years old, and currently in active Intercept status at TOP, then the customer comes back on aid on CalFresh – can we benefit reduce, or should the debt then be terminated for being over 36 months old?
 - SCR's CA-216539 and CIV-107317 – Stop sending billing statements after 36 months of customer being off CalFresh aid. (State to consider County concerns, and make the call)
- SCR # CA-218977 Create and send WTW 11 and WTW 12 for WtW/REP/Cal-Learn Recovery Account
 - Should this be a Top 10?
- SCR # CA-218978 Create and send WTW 13 for WtW/REP/Cal-Learn Recovery Accounts
 - Should this be a Top 10?
- Emergency Allotment CalFresh supplements - Should there be an OI
 - State is working on a Draft ACIN (COVID-19 Overissuances)

Topic

New Business

- CER's to evaluate if an SCR is needed:
 - CER CA-215248 - ACIN I-16-05 Impact on CF OIs

Top 10 Prioritized Items / Collections Committee

Top 10	SCR #	Short Description
1	CA-216211/ CIV-107239	Allow Benefit Reductions to allow cents
2	CA-204762/ CIV-102098	Do not create Transaction for Overpayment/Overissuance Adjustments (R20.05)
3	CA-205649/ CIV-174	Update Expungement Detail page to allow linking CalFresh Expungements to Recovery Accounts (37548)
4	CA-203018	DCR "Lomeli" Conversion Cleanup: "End Date" CalFresh Overpayment Admin Caused with Collections over 36 months
5	CA-212847	Update overpayment adjustment logic to add the mapping between status reasons and Suspended recovery account for recoupments
6	CA-212173	ACL 19-102 Update Fraud determination when suspending CalWORKs Recovery Accounts
7	CA-212174/ CIV-105783	ACL 19-41 Expanding SSI Cash-Out Nutritional Benefits (for fraud)

Open Discussion

- Questions / Comments / Ideas

2020 Meeting Schedule (Proposed)

- Wednesday February 17, 2021 2:30pm – 3:30pm
 - Wednesday May 19, 2021 2:30pm – 3:30pm
 - Wednesday August 18, 2021 2:30pm – 3:30pm
 - Wednesday November 17, 2021 2:30pm – 3:30
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