

[CIV-108251] Update Tax Intercept logic for TOP Reversals and Refunds

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[TBD]	Designer Contact:		Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 20-xx	Created:	11/05/2020 03:07 PM
Status:	New	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	CA-221624

Non-Committee

Review:
Expedite Approval:
Current Design:

CalFresh Recovery Accounts can be established at the Treasury Offset Program (TOP). If a customers' income tax is intercepted. If TOP reverses the intercept, TOP increases the amount of the TOP account by the amount of the reversal.

The county is notified of the reversal on the "TOP Weekly Reversal Report" and the county will manually post a reversal transaction on the C-IV Recovery Account which will increase the balance owing on the C-IV Recovery Account equal to the amount of the reversed intercept.

C-IV will send a Record Type 7 (Increase) to the Welfare Intercept System (WIS) for the amount of the reversed intercept, which will increase the balance owing at WIS equal to the amount of the reversed intercept.

WIS will send an Increase Record to TOP for the amount of the reversed intercept, which will increase the balance owing at TOP (doubling the amount owed by the customer by the amount of the reversal).

Request: WIS has implemented a new Record Type V, which will increase the balance of the WIS debt without increasing the balance of the TOP debt.

Recommendation: Update the Recovery Account Transactions:
 Tax Intercept Reversal - change to 'TOP Initiated Reversal'
 TI - Process Refund - change to 'TI - County Initiated Refund'

When a "TOP Initiated Reversal" is posted, System should send a Record Type V for the amount of the Transaction to WIS.
 When a 'TI - County Initiated Refund' is posted, System should send a Record Type (??4 or ???) for the amount of the Transaction to WIS.

Outreach

Description:
Migration Impact
Description:
Migration Impact
Analysis:
Alternative Procedure
Description:
Operational Impact:
Estimate: 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				