[CIV-5929] Update Tax intercept Reports to remove reference to IRS

Team Responsible:	**Reports**	Assignee:	**Sheryl E. Eppler**	SPG Status:		
Fix Version/s:	**[TBD]**	Designer Contact:	**Justin Dobbs**	Change Type (SCR):	**Enhancement**	
Minor Version:		Expedite Changes:	**No**	Estimate:		
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**12/29/2017 02:25 PM**	
Status:	**New**	Impact Analysis:		Outreach Required:		
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**C-IV M&O**	
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:		
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:		

Non-Committee Review:

Expedite Approval:

Current Design: The Welfare Intercept System (WIS) is used by the State to utilize Tax Intercept to recover debts for the Counties.

Request: IRS should not be reference with regards to Tax Intercept - the agency should be referred to as 'TOP' (Treasury Offset Program). Five reports in C-IV currently reference IRS.

Recommendation: Update the following Report Columns to change IRS to TOP:

(1) FTB/TOP Weekly Cleared Edit Report with Control Totals:
Column: 'IRS CF' should be 'TOP CF'.

(2) TOP Weekly Intercept Amount Error Report
Column: 'IRS State' should be 'TOP State'.
Column: 'IRS County' should be 'TOP County'.
Column: 'IRS' should be 'TOP'.

(3) TOP Weekly Intercept Report
Column: 'IRS State' should be 'TOP State'.
Column: 'IRS County' should be 'TOP County'.
Column: 'IRS' should be 'TOP'.

(4) TOP Weekly Intercept Transaction Report (Unposted tab)
Column: 'IRS (17.5% State)' should be 'TOP (17.5% State)'.
Column: 'IRS (17.5% County)' should be 'TOP (17.5% County)'.
Column: 'IRS (65%)' should be 'TOP (65%)'.

(5) TOP Weekly Reversal Report
Column: 'IRS Offset' should be 'TOP Offset'.

(6) Update Recovery Account Transactions:
Tax Intercept - IRS (17.5% County) to Tax Intercept - TOP (17.5% County)
Tax Intercept - IRS (17.5% State) to Tax Intercept - TOP (17.5% State)
Tax Intercept - IRS (35%) to Tax Intercept - TOP (35%)
Tax Intercept - IRS (65%) to Tax Intercept - TOP (65%)

Outreach Description:

Migration Impact Description: The similar updates might need to be made to the Recovery Account Transactions in the CalACES (LRS).

Migration Impact Analysis:

**Alternative
Procedure
Description:
Operational Impact:
Estimate:** 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-10625] Update CalFresh Demand NOA CF 306 CIV to include Repayment Agreement

Team Responsible:	**Client Correspondence**	Assignee:	**Unassigned**	SPG Status:	**Select a value**
Fix Version/s:	**[TBD]**	Designer Contact:		Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**12/29/2017 02:26 PM**
Status:	**New**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**TBD**	Funding Source ID:	
Committee:	**[Collections, Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	**None**

Non-Committee Review:

Expedite Approval:

Current Design:
Currently when a CalFresh Program is discontinued, but a CalFresh Recovery Account remains active, a Demand Letter for Overissuance (CF 306 CIV) is mailed out to the customer.
The second page of this document is an "EBT Release Form".

Request:
CalFresh Recovery Accounts are subject to Tax Intercept if they do not have an Active Repayment Term agreement recorded that detail the payment plan for the Responsible Party.

Recommendation:
The Collections Committee is asking if we can change out that "EBT Release Form" for CalFresh Recovery Accounts, and instead substitute a "Repayment Agreement" - something similar to the CF 377.7E1, DFA 377.7G or CF 377.7C
(it COULD be specific to the Cause of the Recovery Account, but I'm sure everyone would be fine if we made it more generic).

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-101422] Update Establishment logic for CalFresh TOP Intercepts during reapplication

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	
Fix Version/s:	**[TBD]**	Designer Contact:		Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**06/01/2018 12:32 PM**
Status:	**New**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design:
When a CalFresh Program is discontinued, any outstanding Recovery Accounts are evaluated for delinquency. If there has been no payment after 30 days, the CalFresh Recovery Account is submitted to the Welfare Intercept System (WIS) to be established at the Treasury Offset Program (TOP).

Request:
If an Application (or Reapplication) for the discontinued CalFresh program comes in during the 30 days, the system "resets" the evaluation period for delinquency on the CalFresh Recovery Accounts to 90 days.

Recommendation:
The system should not reset the evaluation period when an Application (or Reapplication) for the discontinued CalFresh program is documented. The system should continue counting that same 30 days from the original discontinuance date.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-104126] Automate WIS Balancer Job

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	
Fix Version/s:	**[TBD]**	Designer Contact:	**Jyothirmayi Chavata [X]**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**05/13/2019 04:21 PM**
Status:	**New**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: Project Developer staff must manually upload all WIS files annually prior to kicking off the annual C-IV/WIS Balancer program.

Request: Automate the uploading of WIS Balance files for the annual C-IV/WIS Balancer.

Recommendation:
1. Create a WIS Balancer Inbound job to pull a WIS Balancer file from Tumbleweed.
2. Create a WIS Balancer Reader job to process the WIS Balancer file into C-IV.
3. Schedule the WIS Balancer Writer job (POXXF504) to run annually on [date].

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-104869] Update Tumbleweed Certificate for WIS Interface Files - 2021

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	**Select a value**
Fix Version/s:	**[21.03]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**08/16/2019 09:02 AM**
Status:	**Design in Progress**	Impact Analysis:		Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	**CA-219973**

Non-Committee Review:

Expedite Approval:

Current Design:

**** No Impact to End User ****

August 14, 2019 at 11:56AM, the C-IV System created a 2-year Certificate for the WIS interface with Tumbleweed.

Request:

The 2-year Certificate will expire on 08/12/2021, and will need to be renewed before that date

Recommendation:

**** No Impact to End User ****

1. Generate a SSL certificate that will be used to authenticate C-IV System's identity when transmitting files to the Tumbleweed server. Register this certificate through Tumbleweed's security administration page.

Note: This certificate will need to be updated every two years in a subsequent SCR.

2. Store the public and private keys associated with the certificate in the existing key ring located on the production batch server. This will allow the batch FTP jobs to securely access the keys during transmission of the files.

Outreach Description:

Migration Impact Description:

CA-207157 (DDID 2128) will address this migration requirement of porting the latest tumbleweed certificate for WIS interface files to be processed in CalSAWS.

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-105493] Synchronize WIS and C-IV Tax Intercept Balances 2020

Team Responsible:	**Fiscal**	Assignee:	**Reese Williams**	SPG Status:	**Pending**
Fix Version/s:	**[21.05]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.11.xx**	Expedite Changes:	**No**	Estimate:	**55**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**10/30/2019 04:14 PM**
Status:	**Committee Review**	Impact Analysis:		Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	**N/A**

Non-Committee Review:

Expedite Approval:

Current Design: The C-IV System and WIS (Welfare Intercept System) both store Tax Intercept Account balance information. Each week, the C-IV System sends Establish, Increase, Decrease, Delete, Suspend and Reactivate transactions to WIS to reflect changes in the C-IV System.

Request: When transactions error off at WIS, the C-IV System and WIS become out of sync. This causes customers to be notified and intercepted incorrectly.

Recommendation:
1. Create the following change orders:
   a. Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 07/24/2020.
   b. Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 07/31/2020.
   c. Demand in the WIS Balancer Writer and WIS Balancer Outbound FTP Batch Jobs (JOXXF504 and JOXXF544) for 07/31/2020.
2. Obtain a test balancer file from WIS prior to 7/01/2020.
   a. Analyze the data and verify that the data format is consistent.
   b. Perform a dry run test of the WIS Balancer Batch Job (JOXXF504) using the balancer file from WIS to test performance.
   Note: The dry run test will be performed for Butte, Riverside, Stanislaus and Shasta counties.
3. Obtain a balancer file from WIS before 7/29/2020 and load the data into the C-IV System.

Outreach Description:

Migration Impact Description: The balances are synchronized annually by scheduling a balancer batch. This does not impact the CalSAWS system.

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: 55

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	40	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	15	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-106327] Update Outbound WIS Interface for 2021 STS Calendar Cycle Numbers

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.12.xx**	Expedite Changes:	**Production Deployment**	Estimate:	**38**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**02/06/2020 10:32 AM**
Status:	**Design in Progress**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	**CA-219060**

Non-Committee Review:

Expedite Approval: Karen Rapponotti - Approved - 11/09/2020

Current Design: On a weekly basis, the C-IV System sends a Tax Intercept file to the Welfare Intercept System (WIS), and pulls a file back via the Tumbleweed Server. The outbound file that the C-IV System sends to WIS is named WIS.UPDATE.COxx.yywk

xx = county number
yy = current year
wk = assigned number for that week (as assigned by TOP)

Request: Annually, WIS sends an updated 'CDSS Welfare Intercept System Weekly Tumbleweed STS Calendar' to identify the 'wk' as assigned by TOP. This calendar must be loaded into the C-IV System to automatically populate the field in our outbound file.

Recommendation: *** No Impact to End User ***

1) Update the WIS Week Cycle Number lookup table (CT 2701) with the 2021 cycle numbers provided by WIS. The cycle numbers will be included in the attached "2021 DSS STS Chart" spreadsheet.

2) Update the TOP Cycle Number and the corresponding Quarter Begin Month information in lookup table (CT 2701) with the 2021 cycle numbers provided by WIS.

3) Populate the run dates for FNS 209 report for each quarter listed below in the reference column 5 for category 2701:
    a. Jan-Mar 2021 - 4/9/2021
    c. Apr-Jun 2021 - 7/9/2021
    d. Jul-Sep 2021 - 10/8/2021
    e. Oct-Dec 2021 - 1/7/2022

Outreach Description:

Migration Impact Description: No impact to LA county as they use their own Treasury and Tax Collector (TTC) interface. However, these 2021 STS Calendar Cycle Numbers will need to be migrated for the C-IV Counties and have been accounted for under CalSAWS DDID 1787 and 1970.

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description:

Operational Impact:

Estimate: 38

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	28	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				