



**California Health and Human Services Agency**  
**Office of Systems Integration**  
**Statewide Automated Welfare System Project**  
2525 Natomas Park Drive, Suite 370  
Sacramento, California 95833



GAVIN NEWSOM  
GOVERNOR

May 4, 2021

Ms. CaSonya Thomas, Assistant Executive Officer  
San Bernardino County Human Services Agency  
385 North Arrowhead Avenue, Fifth Floor  
San Bernardino, CA 92415-0128

Dear Ms. Thomas:

This letter provides your county's State Fiscal Year (SFY) 2020/21 reallocation for Statewide Automated Welfare System (SAWS) California Automated Consortium Eligibility System (CalACES) Maintenance and Operations (M&O) expenditures. Your county's total allocation for **SFY 2020/21** is **\$138,983,326**, displayed by line item on the following pages.

If you have any questions, please contact Diana Lam, CalSAWS Fiscal Analyst, at (562) 651-2764 or via e-mail at [LamD@CalSAWS.org](mailto:LamD@CalSAWS.org).

Sincerely,

Ms. Katie Ouyang  
SAWS Enterprise Supervisor, SAWS Financial Management Unit, OSI

cc: Ms. Diana Lam, CalSAWS Fiscal Analyst  
CalACES Project Management Office



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SFY 2020-21	San Bernardino
<b>C-IV Maintenance &amp; Operations</b>	
<b>Consortium Personnel</b>	
County Consortium Staff	\$262,123
Contracted Consortium Staff	\$1,355,130
<b>Contractor Services</b>	
Application Maintenance	\$19,488,961
Quality Assurance	\$958,320
<b>Legal Counsel</b>	\$100,000
<b>Facilities</b>	\$4,010,856
<b>Hardware</b>	\$4,116,958
<b>Software</b>	\$9,798,292
<b>Production and Operations</b>	\$37,137,910
<b>Travel</b>	\$120,000
<b>Total C-IV M&amp;O Costs</b>	<b>\$77,348,550</b>
<b>C-IV CalHEERS M&amp;O</b>	
<b>Consortium Personnel</b>	
County Consortium Staff	\$0
Contracted Consortium Staff	\$150,309
<b>Contractor Services</b>	
Application Maintenance	\$5,367,843
Quality Assurance	\$584,038
<b>Facilities</b>	\$308,064
<b>Hardware</b>	\$0
<b>Software</b>	\$0
<b>Production and Operations</b>	\$3,834,192
<b>Total C-IV CalHEERS M&amp;O Costs</b>	<b>\$10,244,446</b>
<b>C-IV Covered CA CSC M&amp;O</b>	
<b>Consortium Personnel</b>	
County Consortium Staff	\$0
Contracted Consortium Staff	\$331,969
<b>Contractor Services</b>	
Application Maintenance	\$701,568
Quality Assurance	\$269,556
<b>Facilities</b>	\$50,820
<b>Hardware</b>	\$0
<b>Software</b>	\$0
<b>Production and Operations</b>	\$1,798,770
<b>Total C-IV Covered CA CSC M&amp;O Costs</b>	<b>\$3,152,683</b>
<b>LRS M&amp;O</b>	



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<b>Consortium Personnel</b>	
County Consortium Staff	\$132,181
<b>Contractor Services</b>	
Application Maintenance	\$14,384,553
Quality Assurance	\$1,175,211
<b>Hardware</b>	\$3,282,880
<b>Software</b>	\$95,045
<b>Production and Operations</b>	\$23,869,405
<b>Travel</b>	\$0
<b>Total LRS M&amp;O Costs</b>	<b>\$42,939,275</b>
<b>LRS CalHEERS</b>	
<b>Contractor Services</b>	
Application Maintenance	\$3,544,452
<b>Facilities</b>	\$0
<b>Hardware</b>	\$0
<b>Software</b>	\$0
<b>Production and Operations</b>	\$1,753,920
<b>Total LRS CalHEERS Costs</b>	<b>\$5,298,372</b>
<b>C-IV Total</b>	<b>\$90,745,679</b>
<b>LRS Total</b>	<b>\$48,237,647</b>
<b>CalACES Total</b>	<b>\$138,983,326</b>