

Medi-Cal CalHEERS MAGI Eligibility Review

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Purpose

The purpose of this job aid is to provide information for the functionality of the MAGI Eligibility Review in the System.

Eligibility Review

The Eligibility Review functionality allows the user to review, modify, and authorize MAGI eligibility determination results received from CalHEERS in real-time, before they are finalized in CalHEERS, and before CalHEERS initiates downstream processes.

A Determination of Eligibility Response (DER) that is awaiting Eligibility Review is not considered final in CalHEERS, until a user runs EDBC with that DER and authorizes the Medi-Cal eligibility. The System automatically sends CalHEERS a Disposition transaction with the individual's Medi-Cal eligibility information based on the Accepted and Saved EDBC results. CalHEERS then uses the Medi-Cal eligibility in the Disposition to finalize the MAGI eligibility in the CalHEERS portal and run the CalHEERS downstream processes.

An individual will only go into Eligibility Review when CalHEERS determines there are no outstanding verifications that result in a MAGI Medi-Cal Pending eligibility determination, the eligibility request is in real-time and meets Eligibility Review criteria in the scenario matrix tables below. Eligibility Review is also applicable to prior/retroactive eligibility. MAGI Medi-Cal Discontinuance due to Negative Action and Non-Compliance is not subject to Eligibility Review.

While an individual is in Eligibility Review status and until the user runs EDBC to finalize the Medi-Cal eligibility, CalHEERS considers the individual's MAGI eligibility as the previously authorized eligibility. A subsequent call to the CalHEERS Business Rules Engine (BRE) while an individual is still in Eligibility Review will be based the previously authorized eligibility.

Beneficiaries who are transitioning from MCAP/CCHIP programs to MAGI Medi-Cal and whose determination falls under the Eligibility Review criteria shall remain eligible to their MCAP/CCHIP program until the transition to MAGI Medi-Cal has been confirmed by the County worker. This may cause dual eligibility coverage during the transition month.

Scenario Matrixes

The following two tables display the parameters for individuals that are permitted to go through a SAWS Eligibility Review. Each table represents one Access Channel, where the eligibility request was initiated.

Table 1 – CalHEERS Access Channel

This table outlines criteria during which Eligibility Review functionality will or will not apply for eligibility request initiated via the CalHEERS Access Channel:

Eligibility	Application Mode	Program Eligibility	Eligibility Review?
MAGI Medi-Cal (No Transition)	Intake	Eligible (EL)	No Review
		Pending (PE) (due to outstanding verifications)	No Review
		Conditionally Eligible (CE)	No Review
	Report a Change (RAC)	Eligible (EL)	Eligibility Review
		Conditionally Eligible (CE)	Eligibility Review
		Discontinued (DS)	Eligibility Review
		Ineligible (IE)	No Review
	CalHEERS Active (real time) Renewal	Eligible (EL)	Eligibility Review
		Conditionally Eligible (CE)	Eligibility Review
		Discontinued (DS)	Eligibility Review
		Ineligible (IE)	No Review
	Transition to/from MAGI Medi-Cal	RAC	From Exchange to MAGI Medi-Cal enrolled in a plan
From Exchange to MAGI Medi-Cal not enrolled in a plan			No Review

		From MCAP to MAGI Medi-Cal	Eligibility Review
		From CCHIP to MAGI Medi-Cal	Eligibility Review
		From MAGI Medi-Cal to MCAP/CCHIP with Soft Pause Lift	No Review
		From MAGI Medi-Cal to Exchange with Soft Pause Lift	No Review
		From MAGI Medi-Cal to Exchange without Soft Pause	Eligibility Review
Covered CA Programs	All Modes	All Statuses	No Review
MCAP	All Modes	All Statuses	No Review
CCHIP	All Modes	All Statuses	No Review

Table 2 – SAWS Access Channel

This table outlines criteria during which Eligibility Review functionality will or will not apply for eligibility request via the SAWS Access Channel.

Eligibility	Application Mode	Program Eligibility	Eligibility Review?
MAGI Medi-Cal (No Transition)	Intake / RAC / SAWS Real-time Renewals	Eligible (EL)	Eligibility Review
		Conditionally Eligible (CE)	Eligibility Review
		Discontinued (DS)	Eligibility Review
		Pending (PE) (due to outstanding verifications)	No Review
		Ineligible (IE)	No Review

	SAWS Batch Renewals/Batch Discontinuances	All Statuses	No Review
Transition to/from MAGI Medi-Cal	RAC/SAWS Real time Renewal	From Exchange to MAGI Medi-Cal enrolled in a plan	No Review
		From Exchange to MAGI Medi-Cal not enrolled in a plan	No Review
		From MAGI Medi-Cal to MCAP/CCHIP with Soft Pause Lift	No Review
		From MAGI Medi-Cal to Exchange with Soft Pause Lift	No Review
		From MCAP to MAGI Medi-Cal	Eligibility Review
		From CCHIP to MAGI Medi-Cal	Eligibility Review
		From MAGI Medi-Cal to Exchange with Soft Pause Lift	No Review
		From MAGI Medi-Cal to Exchange without Soft Pause	Eligibility Review
Covered CA Programs	All Modes	All Statuses	No Review
MCAP	All Modes	All Statuses	No Review
CCHIP	All Modes	All Statuses	No Review

To summarize the above tables, Eligibility Review applies only to Real-time transactions in the following situations:

- Applications initiated in SAWS that result in eligible or conditionally eligible status for MAGI Medi-Cal
- Renewals and reported changes for MAGI Medi-Cal beneficiaries with the following statuses: eligible, conditionally eligible, discontinued

- Individuals who transition from MCAP/CCHIP to MAGI Medi-Cal

Eligibility Evaluation Reasons

When a MAGI Medi-Cal eligibility result is in the 'Awaiting Review' state, the DER received by CalHEERS for the benefit month determined includes the MAGI Medi-Cal eligibility status, an aid code (if applicable), and one of two Eligibility Evaluation Reason Codes (EERCs) for the individual.

EERC 'MAGI Medi-Cal: Awaiting Review' or 'Prospective Change to MAGI Medi-Cal Eligibility Result'

An EERC of 'MAGI Medi-Cal: Awaiting Review' means that the individual is awaiting a MAGI Medi-Cal Eligibility Review to be done by the county worker and the results need to be confirmed via disposition sent to CalHEERS before CalHEERS considers them final.

An EERC of 'Prospective Change to MAGI Medi-Cal Eligibility Result' means that the DER received by CalHEERS for the current month doesn't show a change or potential change to MAGI Medi-Cal, but CalHEERS determined a prospective change may occur to the MAGI eligibility results if the county worker processes a future month and authorizes the eligibility.

These EERCs are seen on the:

- MAGI Determination Summary page
- MAGI Determination Detail page
- MAGI Referral Detail page.

The EERCs are informational only, and do not trigger any Notice of Action language, nor impact the Workload Inventory Page.