CalSAWS OCAT
Weekly Status Report

Reporting Period: April 19, 2021 to April 25, 2021

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1.0 Online CalWORKs Appraisal Tool (OCAT)

1.1 Deliverable Management

Table 1 – Overall Summary of Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
03.20	Monthly Status Report (April 2021)	🟢	• DDEL Due: 5/7/21
13	Performance Verification Report and Final Acceptance	🟢	• DDED Submitted: 11/9/20 • DDED Comments: 11/17/20 • FDED Submitted: 12/1/20 • FDED Comments: 12/4/20 • FDED Updates Submitted: 12/14/20 • FDED Approved: 12/18/20 • DDEL Submittal Due: 9/30/21
Phase 2 – Transition Plan	Transition Plan	🟢	• DDED Submitted: 1/14/21 • DDED Comments: 1/22/21 • FDED Submitted 3/8/21 • FDED Comments: 3/12/21 • FDED Submitted: 3/12/21 • FDED Approved: 3/17/21 • DDEL Submittal Due: 7/12/21

1] Status: Red: Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

1.2   Highlights of the Reporting Period

Project Management
► Continued to update weekly status materials for the project
► Continued deliverable/artifact updates

Phase 1 Development & Implementation
► Continued Business Rules Engine (BRE) development

Phase 2 Maintenance & Operations
Production Usage
► No unplanned outages to report last week
► Table below provides OCAT production usage statistics
    ► OCAT Initiated Interviews at 3% for reporting period

Table 2 – OCAT Production Usage Statistics: 4/19/21 – 4/25/21

Activity	CalWIN	C-IV	LRS	Total
User Logins	524	544	465	**1533**

Activity	CalWIN	C-IV	LRS	Total
Interviews Completed (SAWS Initiated)	270	298	456	**1024**
Interviews Completed (OCAT Initiated)	17	7	3	**27**
Total	**287**	**305**	**459**	**1051**

Help Desk Inquiries
► Provided Help Desk support to OCAT county users
    ► 13 new tickets opened during the reporting period
    ► 13 resolved/closed (includes issues opened during prior period)
    ► 0 in process/pending
    ► 1 waiting for customer
    ► Table below provides a summary of all Help Desk tickets that were active (open and/or closed) during the reporting period

Table 3 – OCAT Help Desk Tickets: 4/19/21 – 4/25/21

Request Type	In Process	Pending	Waiting for Customer	Closed	Grand Total
Account Issue				2	**2**
Add User to LMS				2	**2**
County IT Issue				1	**1**
ForgeRock Issue				4	**4**
New Training User				4	**4**
Training Question			1		**1**
Grand Total	**0**	**0**	**1**	**13**	**14**

Defects Summary
► 8 defects:
    ► 5 OCAT (4 normal/medium, 1 high)
    ► 2 CalWIN / OCAT (normal/low)
    ► 1 C-IV (normal/low)

► Table below provides a list of the resolved defects released to production during the period, plus all open defects

Table 4 – OCAT Defects as of 4/25/21

No.	Defect #	Defect Severity	Defect Summary	Defect Type	Status	Date Logged	Impact	Alternative Procedure	Planned Release
1	OP-2441	Low	C-IV transaction was sent with a Sogi Gender type that is not included in the OCAT system and Interface	C-IV Issue	In Process	11/3/20	Interview was created, the impact to User is that the Sogi Gender was not populated	The User can enter the Sogi Gender into OCAT if applicable	TBD
2	OP-2450	Low	CalWIN transaction 201 message "Otherbenefits records should not contain duplicate benefitType value"	CalWIN / OCAT Defect	In Process	11/10/20	If a Client has "Other Benefits" in CalWIN, they are not populated to OCAT.	The User can manually enter this data into OCAT	Release 66
3	OP-2458	Low	CalWIN interface transaction error 201 sent invalid household member Gender ("NB")	CalWIN / OCAT Defect	In Process	11/24/20	The gender for the household member is not inserted into the Household Composition table	The user can manually select the gender for the household member	Release 66
4	OP-2500	Medium	Develop Long Term Fix for Circular Reference identified in OP-2461	OCAT Defect	In Process	1/20/21	Users should not be impacted. Logs will be monitored to identify occurrences.	None	TBD
5	OP-2590	Medium	Long-term Qlik reporting performance solution	OCAT Defect	In Process	3/1/21	No user impact.	None	TBD
6	OP-2461	Medium	Update timestamp deadlock error encountered in Recommendations section	OCAT Defect	In Process	11/25/20	Users may experience an error when navigating the Recommendations section for the	User can navigate back to interview and complete

No.	Defect #	Defect Severity	Defect Summary	Defect Type	Status	Date Logged	Impact	Alternative Procedure	Planned Release
							first time in new interviews.	recommendations.	
7	OP-2628	High	Data fix to the ForgeRock ID field in OCAT's UserDetails table for a User that cannot login	OCAT Defect	In Production	4/15/21	One LA County User is unable to log into OCAT	None	CHG0033663
8	OP-2640	Medium	Fix Data Extract Lambdas Connection to RDS	OCAT Defect	In Production	4/22/21	Users were not able to download Quarter 1 Data Extract for 2021	None	CHG0033719

1.3 Activities for the Next Reporting Period

Project Management
► Continue updates to weekly status materials for the project
► Continue to create/update project deliverables

Phase 1 Development and Implementation
► Continue BRE implementation activities

Phase 2 Maintenance and Operations
► Continue to provide OCAT M&O support
► Continue to resolve Help Desk tickets
► Continue to resolve defects and prepare for next production release

1.4 Deviations from Plan/Adjustments

► None